

# Oracle® Retail Open Commerce Platform Cloud Service

Release Notes

Release 6.1

E67928-01

May 2016

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This document highlights the major changes for Release 6.1 of Oracle Retail Open Commerce Platform Cloud Service 6.1.

## Overview

Oracle Retail Open Commerce Platform Cloud Service (OCP) is a mid-tier eCommerce solution that supports retailers' "order anywhere, fulfill anywhere" strategy. OCP provides retailers with a single view of the customer and enables retailers to provide a consistent experience across all channels and all touch points.

## Oracle Retail Cloud Services and Business Agility

Oracle Retail Cloud Services are hosted in the Oracle Retail Cloud with the security features inherent to Oracle technology and a data center classification, providing significant uptime. The Oracle Cloud team is responsible for installing, monitoring, patching, and upgrading retail software. Included in the service is continuous technical support, access to software feature enhancements, hardware upgrades, and disaster recovery. The Cloud Service model frees customer IT resources from the need to perform these tasks, giving retailers greater business agility to respond to changing technologies and to perform more value-added tasks focused on business processes and innovation.

Oracle Retail Software Cloud Service is acquired exclusively through a subscription service (SaaS) model. This shifts funding from a capital investment in software to an operational expense. Subscription-based pricing for retail applications offers flexibility and cost effectiveness.

## Supported Web Browser and Client Requirements

<b>Operating System – Desktop Storefront</b>	<b>Browser</b>
Windows 7	Chrome 34+
Windows 7	Firefox 29+
Windows 7	IE 10,11
Mac	Firefox 28+
Mac	Safari 7
<b>Operating System – Desktop Site Manager</b>	<b>Browser</b>
Windows 7	IE 11
Windows 7	Firefox 29+
<b>Operating System – Tablet/OS</b>	<b>Browser</b>
iPad 3+ / ios7+	Safari
Kindle Fire / Android 4.4 KitKat	Silk
Samsung Galaxy / Android4.4 KitKat	Android

Operating System – Phone	Browser
iPhone / ios7+	Safari
Samsung Galaxy S5 / Android	Android
Samsung Galaxy S5 / Android	Chrome

## Supported Oracle Retail Products

Product	Version
Oracle Retail Customer Engagement Cloud Service (ORCE) - Oracle Retail Customer Management and Segmentation Foundation Cloud Service - Oracle Retail Campaign Deal Management Cloud Service - Oracle Retail Loyalty and Awards Cloud Service - Oracle Retail Gift Cards Cloud Service	10.8
Oracle Retail Order Broker Cloud Service (OROB)	5.0
Oracle Retail Order Management Cloud Service (OROM)	5.0

## Supported Third-Party and Open Source Products

Product	Version
Solr™	4.10
CyberSource™	1.51
QAS	V6 SaaS model
PayPal™	NVP API 74.0
AddThis™	250
Google Analytics	N/A
Omniure™	15
Bazaarvoice™	4.9
Scene 7™	7.4.3
Gigya™	2.15.5

## Functional Enhancements

The functional enhancements below are included in this release.

### Type Ahead

OCP will suggest search terms, products, ensembles, categories or stores when the user begins typing a search term. The order and number of results shown can be configured by device type or can be disabled entirely for a given device type using site parameters.

**Starter Store Site**

Attributes | Configurations | Site URLs | Automated Merchandising | Related | Locale | Social | Locales | **Parameters** | Mobile App

Find a Site Parameter | Create a Site Parameter

Functional Area: Solr

Parameter Name:

Parameter Value:

Description:

6 Site Parameters

	Functional Area	Parameter Name	Parameter Value	Description	Delete
1	Solr	SEARCH.TYPEAHEAD.CALL.DELAY	300	The time to wait (in milliseconds) after a user stops typing before i	<input type="button" value="X"/>
2	Solr	SEARCH.TYPEAHEAD.MAX.CHARS	15	The maximum number of characters that will be allowed before stc	<input type="button" value="X"/>
3	Solr	SEARCH.TYPEAHEAD.MIN.CHARS	3	The minimum number of characters that will need to be entered be	<input type="button" value="X"/>
4	Solr	SEARCH.TYPEAHEAD.RESULTS	0.5.C.3.P.2.5.1	Desktop devices: This parameter indicates the order and number c	<input type="button" value="X"/>
5	Solr	SEARCH.TYPEAHEAD.RESULTS.M	0.3.C.2.P.2.5.2	Mobile devices: This parameter indicates the order and number of	<input type="button" value="X"/>
6	Solr	SEARCH.TYPEAHEAD.RESULTS.TA	0.5.C.3.P.3.5.1	Tablet devices: This parameter indicates the order and number of t	<input type="button" value="X"/>

### Type Ahead Site Parameters

The screenshot shows a storefront search interface. The search bar contains the text "spring in color". Below the search bar, a dropdown menu displays "Search Your Organization" and "spring in color". The search results are displayed in a list format, including product suggestions and a "Sponsored" section. The product suggestions include "2014 Seasonal Women's Registration 2" for \$20.95, "2014 Topknotch Color of the Week Men's" for \$20.95, and "2014 Seasonal Color of the Week Registration 1" for \$20.95. The "Sponsored" section includes "Wholesale Price" for "FURNITURE" and "Available Online" for "2014 Color Yearbook".

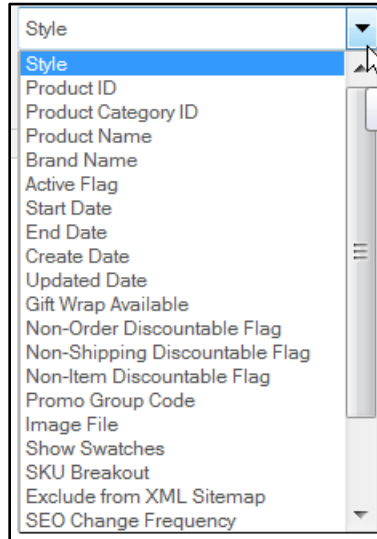
### Type Ahead Results Displayed on the Store Front

## Global Product Update

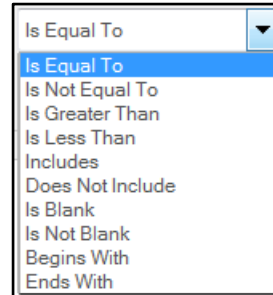
Query features have been improved and now include a larger set of fields to search by with a more user friendly interface. Rows can be added or removed more easily, text fields can be enlarged and can accept a list of comma separated values. Additional operators have been added to offer more flexibility to the user.

The screenshot shows the "Global Product Update" query creation interface. It features a "Search Condition" section with two rows. Each row has a dropdown menu for the field name, a dropdown menu for the operator (set to "is Equal To"), and a text input field for the value. There are "Add" and "Remove" buttons for each row. At the bottom, there is a "Find Products" button.

### Global Product Update Query Creation



**Search Fields**



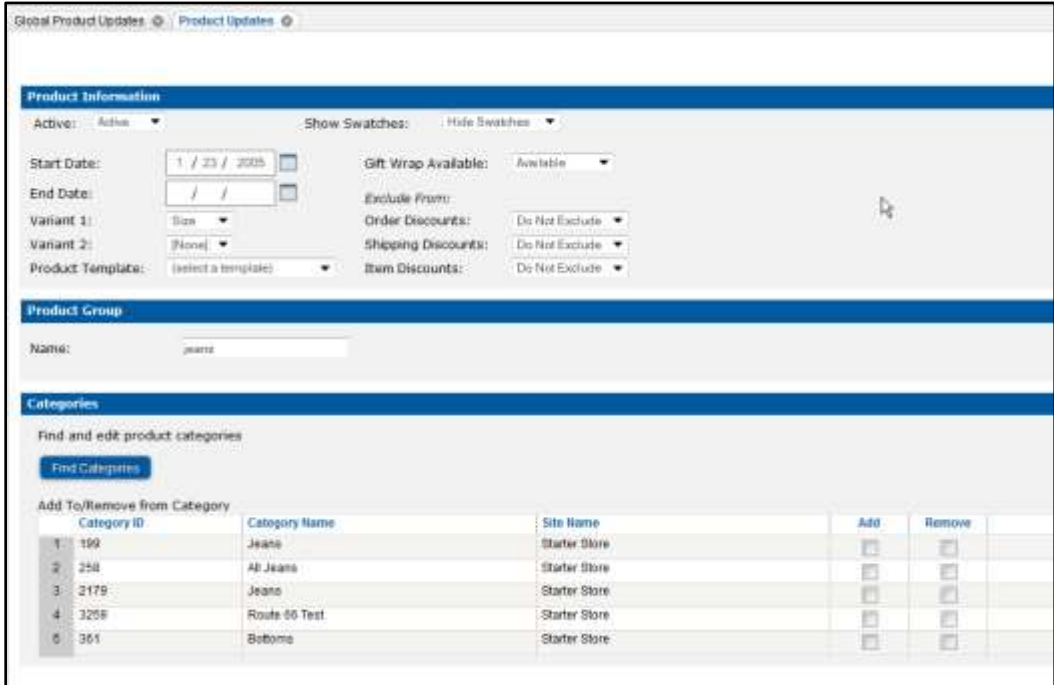
**Search Operators**

Users can further refine the search results, select some or all rows in the result set, and update or export the records to work with the selected products.

Product ID	Style #	Product Name	Thumbnail	DC Inventory	Store Inventory	Active	Edit	Delete	Select All
1	100802	Style 85 Classic Fit Dark Wash Jean		18,804	1,200	<input type="checkbox"/>			<input type="checkbox"/>
2	100803	Style 85 Classic Fit Medium Wash Jean		210,834	12,187	<input type="checkbox"/>			<input type="checkbox"/>
3	100805	Style 85 Classic Fit Dark Wash Short Jean		458,852	8,800	<input type="checkbox"/>			<input type="checkbox"/>
4	100806	Style 85 Relaxed Fit Medium Wash Boot Cut Jean		210,834	13,280	<input type="checkbox"/>			<input type="checkbox"/>
5	100809	Style 85 Low Rise Dark Wash Flare Jean		158,852	9,800	<input type="checkbox"/>			<input type="checkbox"/>
6	100810	Style 85 Relaxed Fit Dark Wash Boot Cut Jean		158,852	8,800	<input type="checkbox"/>			<input type="checkbox"/>
7	100816	Style 85 Relaxed Fit Low Wash Jean		180,840	10,280	<input type="checkbox"/>			<input type="checkbox"/>
8	100820	Style 85 Low Rise Dark Wash Tapered Straight Boot Cut Jean		210,834	13,280	<input type="checkbox"/>			<input type="checkbox"/>
9	100822	Style 85 Relaxed Fit Dark Wash Jean		210,834	13,280	<input type="checkbox"/>			<input type="checkbox"/>
10	100823	Style 85 Relaxed Fit Dark Wash Jean		158,852	8,800	<input type="checkbox"/>			<input type="checkbox"/>
11	100828	Style 85 Low Rise Dark Wash Tapered Flare Jean		210,834	13,280	<input type="checkbox"/>			<input type="checkbox"/>
12	100830	Style 85 Low Rise Medium Wash Straight Boot Cut Jean		158,852	8,800	<input type="checkbox"/>			<input type="checkbox"/>
13	100855	Style 85 Relaxed Fit Light Wash Jean		258,822	15,680	<input type="checkbox"/>			<input type="checkbox"/>
14	100856	Style 85 Relaxed Fit Dark Wash Jean		258,822	15,680	<input type="checkbox"/>			<input type="checkbox"/>
15	100857	Style 85 Relaxed Fit Dark Wash Jean		258,822	15,680	<input type="checkbox"/>			<input type="checkbox"/>
16	100858	Style 85 Medium Wash Capri Jean		178,848	10,880	<input type="checkbox"/>			<input type="checkbox"/>
17	100860	Style 85 Low Rise Dark Wash Boot Cut Jean		458,852	8,800	<input type="checkbox"/>			<input type="checkbox"/>
18	100863	Style 85 Relaxed Fit Light Wash Jean		358,822	15,680	<input type="checkbox"/>			<input type="checkbox"/>

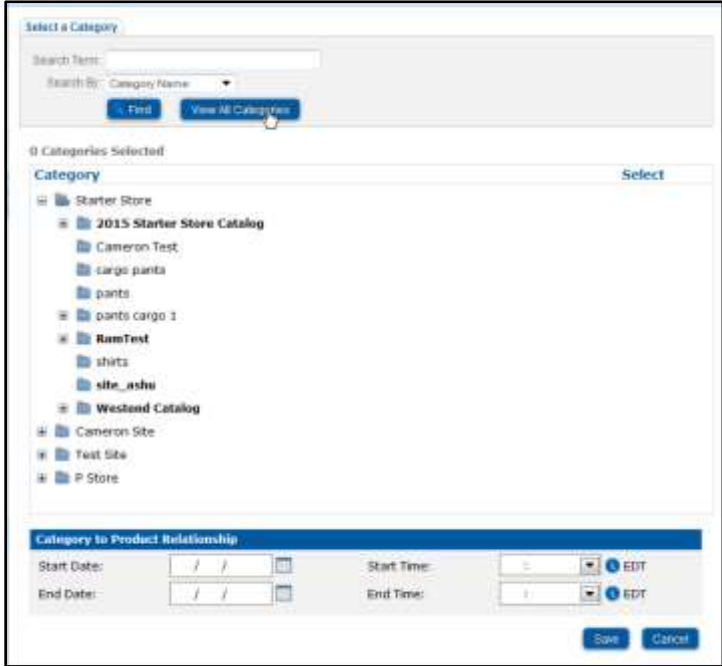
**Global Product Update Search Results and Selection Options**

Users can update values for the selected products, and add or remove them from multiple categories at once.



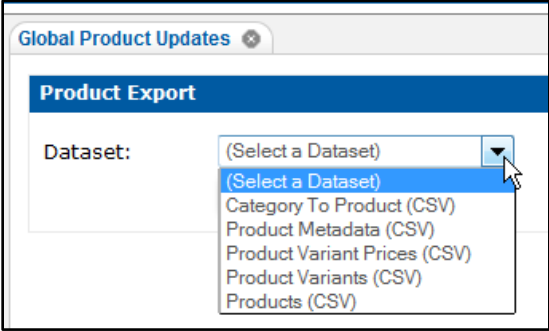
**Updates Available when Working with Global Product Updates**

While adding or removing items from a category within Global Product Update, the user can navigate the entire catalog and category hierarchy for a given site. Active catalogs are displayed in bold.



**Updated Category Navigation while Modifying Products**

The search results from Global Product Update can be exported to the desired dataset, and that same spreadsheet can be used to update data via the existing import process.

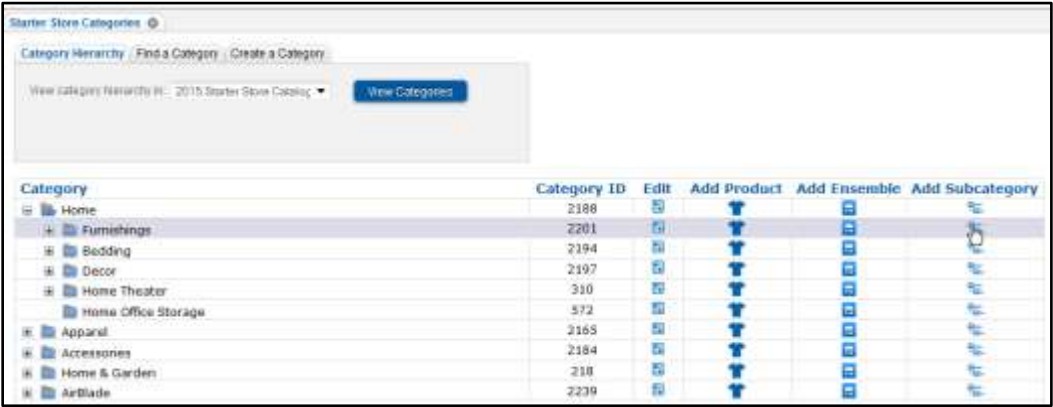


Global Product Updates Export Options

## Category Merchandising Enhancements

### Subcategory Addition

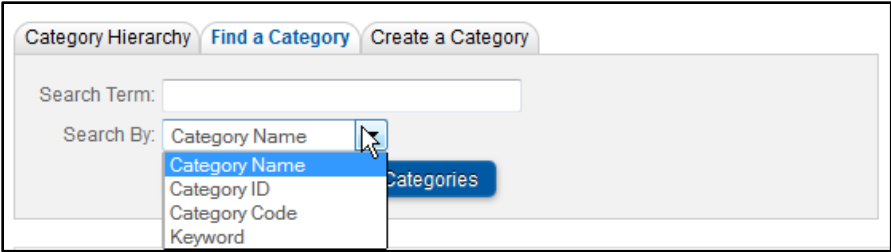
Users can add subcategories within the hierarchy directly from the category grid.



Sub-category Addition from Category Screen

### Category Search Options

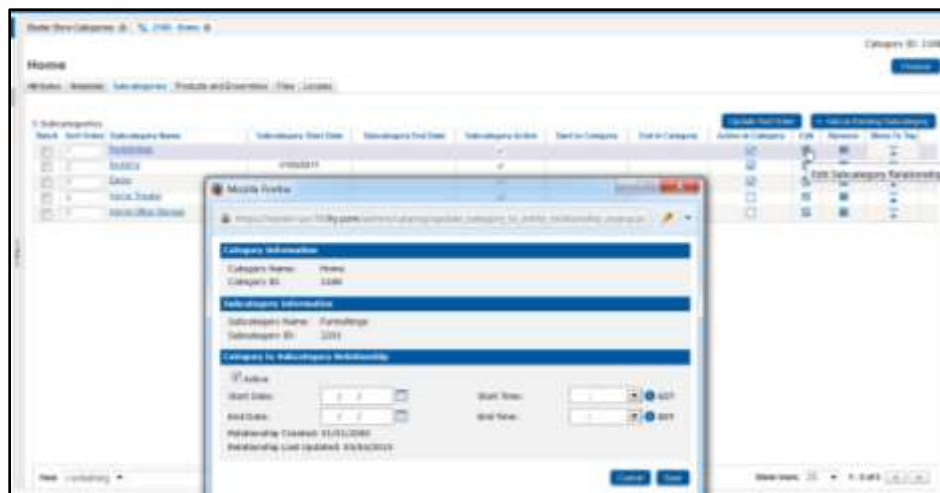
New options have been added to search for categories.



Expanded Category Search Options

## Entity Relationships

A new screen allows the user to maintain the relationships between entities: category to subcategory, category to product, or category to ensemble.



**New Entity Relationship Screen**

## Add/Remove Items from Categories

New options have been added when adding or removing items from categories:

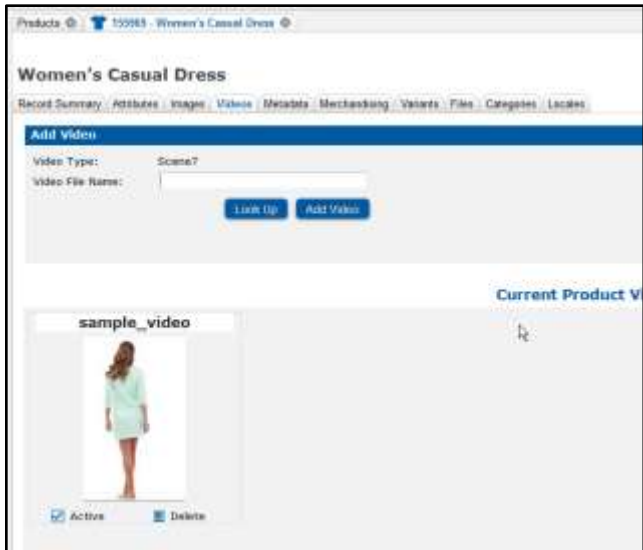
- Search for products by Name, Style, Product ID, Category ID, Keyword or Brand.
- Search for Ensembles by Ensemble Name, Ensemble Code, Ensemble ID, Category ID, or Keyword; or product related attributes Product Name, Product Style, Product Brand or Product ID.
- New items are automatically displayed at the top of the grid
- The sort order value is updated accordingly as items are added or removed from the category, or ordered within the category.
- When items are copied or moved between categories, the metadata values are copied as well, including relationship start and end dates and relationship status.

## Solr™ Enhancements

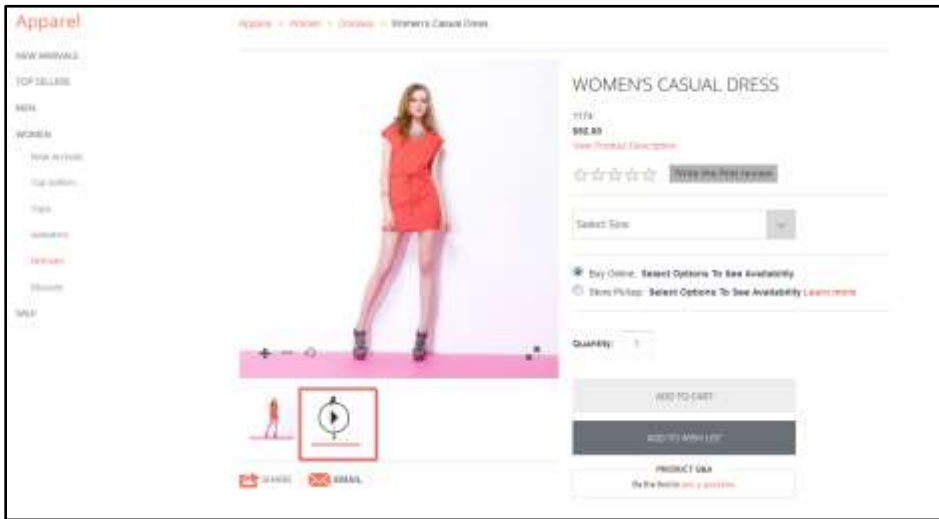
Solr™ respects the start/end date values as configured on most entities within Site Manager. This includes products, ensembles, categories and prices. Items can appear or disappear from categories, or the site as a whole, based on the date range configured in Site Manager as a result of updating the search index. This behavior is also reflected in search and type ahead results. As a result of the deprecation of the OCP OMS, prices are not evaluated based on start/end dates, so date based pricing is not supported in 6.1.

### Product Videos

When using Scene7, users can configure videos to be displayed on the Product Detail Page from within Site Manager.



Video Configuration in the Site Manager



Video Presentation on the Product Detail Page

### Search Term Redirect Enhancements

Search term redirects now support multiple search terms for a given redirect. Users can force the redirect regardless of whether or not search results are found.



In the Site Manager, the **Description** field for a search redirect now supports HTML.

**Redirect Information**

Search Terms:   
Separate multiple search terms with commas.

URL:   
 Context-Relative     Always Redirect

Display Name:

Description:

**Search Term Redirect Creation Screen**

Users can configure targeted or managed content on Search Results pages.

**Search (Search Results, No Results)**

**Pages**    Details

**Find a Page**    Create a New Page

Page Name:

Page Path:

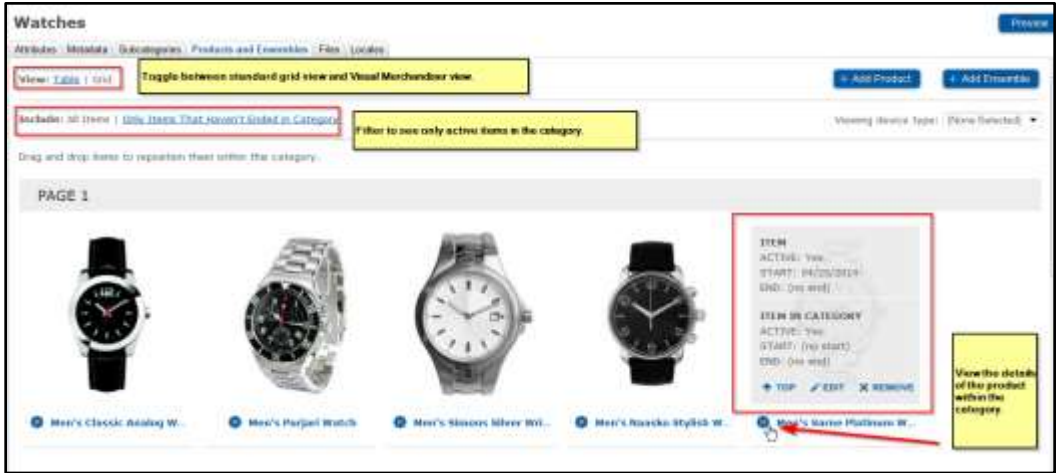
**2 Pages**

	Page Name	Page Path	Edit	Delete
1	Search	<a href="/catalog/search.jsp">/catalog/search.jsp</a>	<input type="button" value="Edit"/>	<input type="button" value="Delete"/>
2	Search - No Results	<a href="/catalog/no_search_results.jsp">/catalog/no_search_results.jsp</a>	<input type="button" value="Edit"/>	<input type="button" value="Delete"/>

**Search Result Pages Available for Configuration**

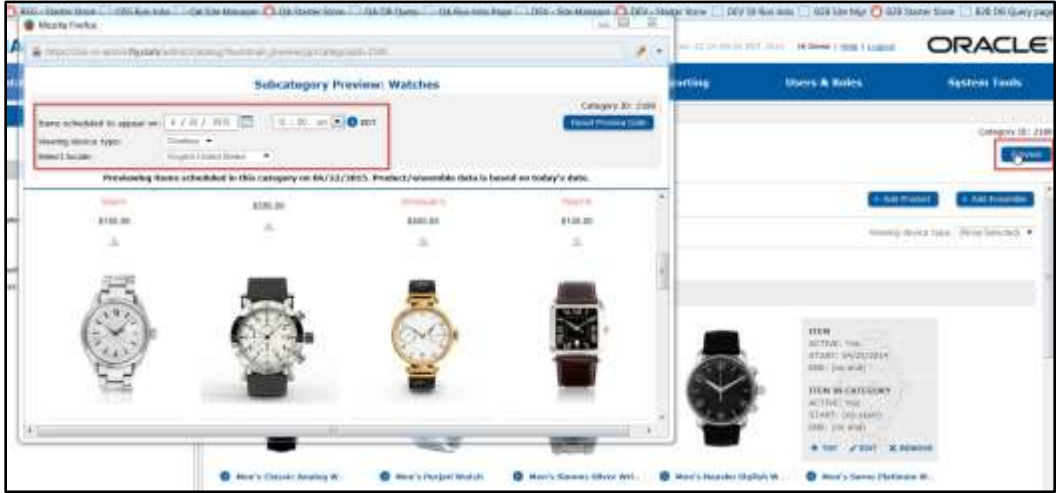
# Visual Merchandiser

Merchandisers can now view product thumbnails to better visualize the details of the items in that category.



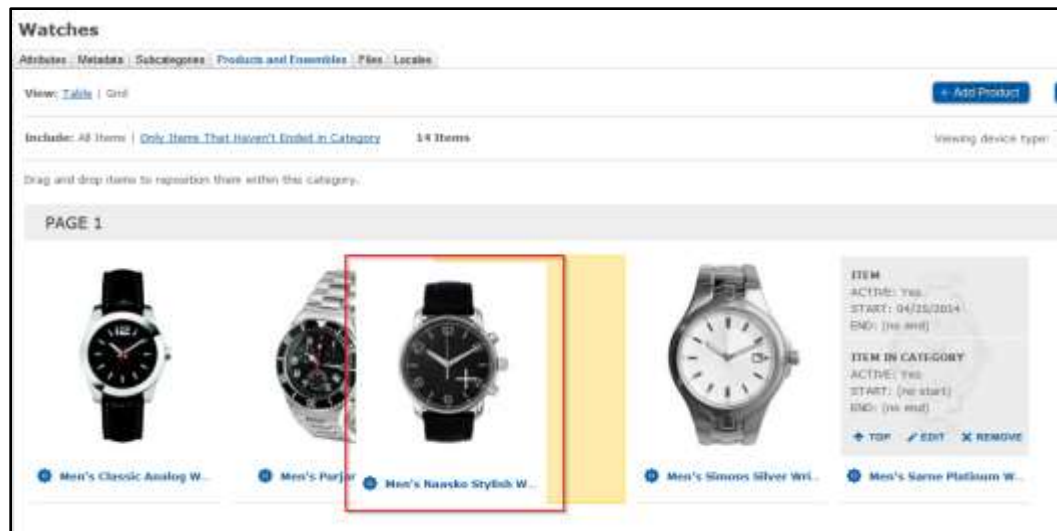
## Category Visual Merchandiser with Thumbnails and Item Details

Users can preview how the category will appear on a given day based on the start/end dates configured in Site Manager. Users can also preview by device type and locale.



## Device Type and Locale Options for Preview

Users can drag and drop to order items in the category.



### Drag and Drop Product Re-ordering

## Page Microdata

On-page markup (microdata) was added to product, ensemble and store detail pages to improve search engine results, which can improve SEO. Microdata enables search engines to better understand the information on web pages and provide richer search results in order to make it easier for users to find relevant information on the web.

## Mobile App

### iOS Mobile App

The following features were added for the iOS mobile application:

- Touch ID login - The iOS mobile application now allows the user to log in to their account using Touch ID technology.
- Apple Watch® extension - An Apple Watch® extension has been added to the iOS mobile application.
  - Quick glance allows the user to find the closest store to their current location.
  - Find store hours, directions, see any promotions and apply coupons in store.

## Android Mobile App

This release introduces an Android version of the mobile app with the following features/functionality:

### Starter Store Design

The mobile app Starter Store design complements the responsive web site Starter Store.



### Android Mobile App Home Page

The app supports managed and targeted content.

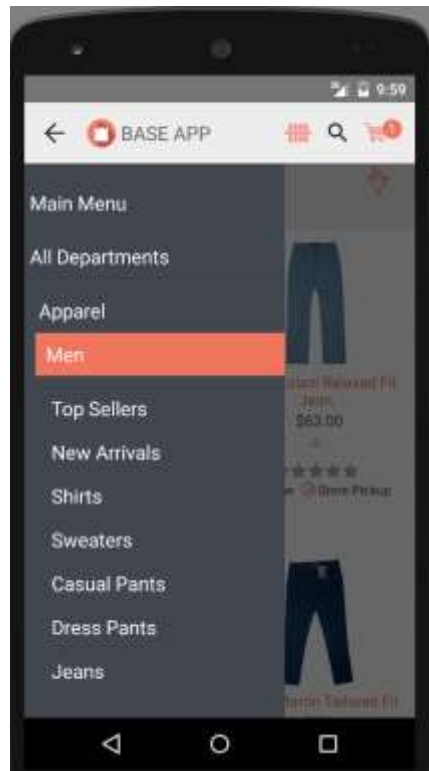
Automated categories are available – Customer Favorites, On Sale, New Arrivals.

## Global Navigation



Android Navigation Menu

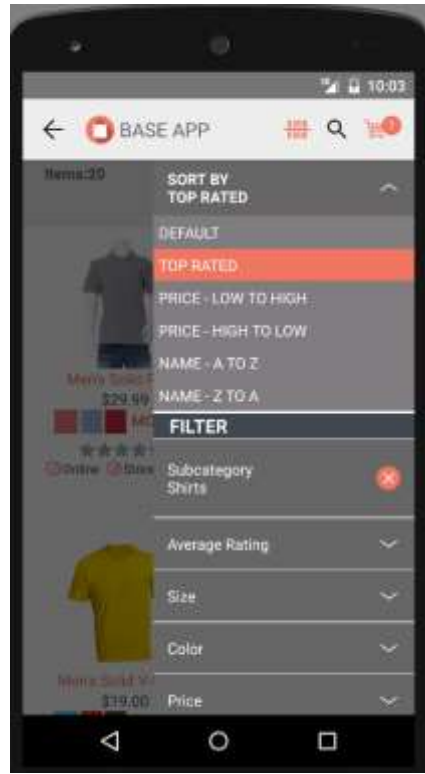
## Category Navigation



Android Category Navigation Menu

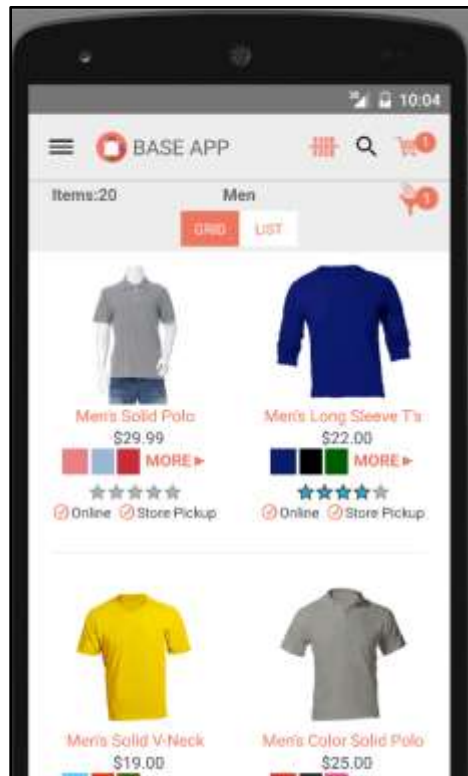
## Solr™ Search

Solr™ is now the default search engine for the app.

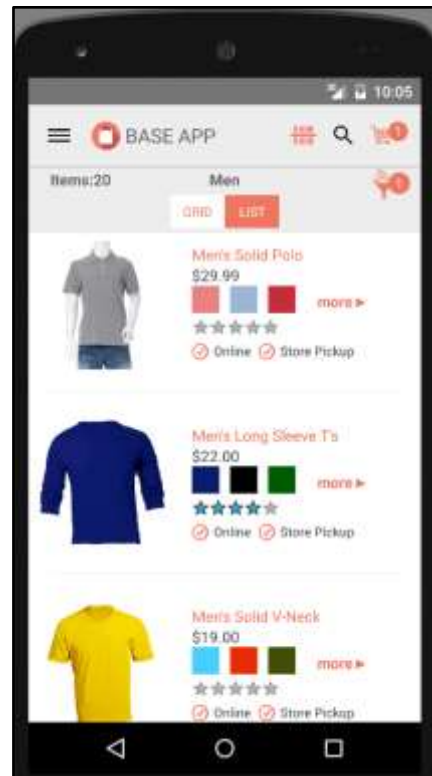


Filtering and Sorting Powered by Solr™

Solr supports sorting and refinements as well as grid and list views:



Grid View



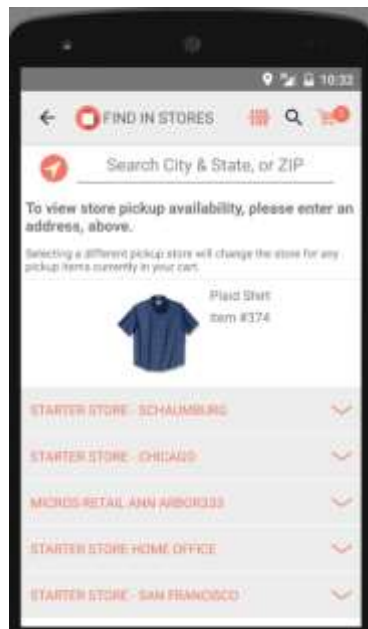
List View



## Product and Ensemble Detail Pages

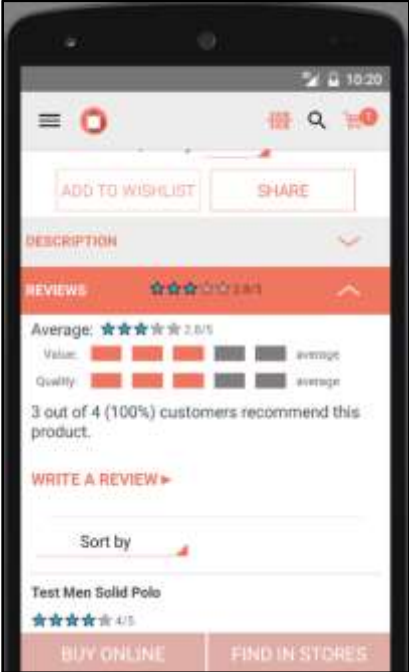
Product and ensemble detail pages contain the following features:

- Swatches
- Sharing
- Product videos
- Add to wishlist
- Add to cart
- Description
- More information
- Dynamic attributes
- Related items
- Find in stores:
  - Customers can find the product availability by color, size, or other SKU variations. If OROB integration is enabled, OROB will be used.
  - Customers can search for product availability based upon current location (default) or by city, state, or zip.
  - Customers can view store information including the ability to mark store as favorite, get directions.
  - Customers can view the quantity available in the store.
  - Customers can add the product to the cart for pick up in store.

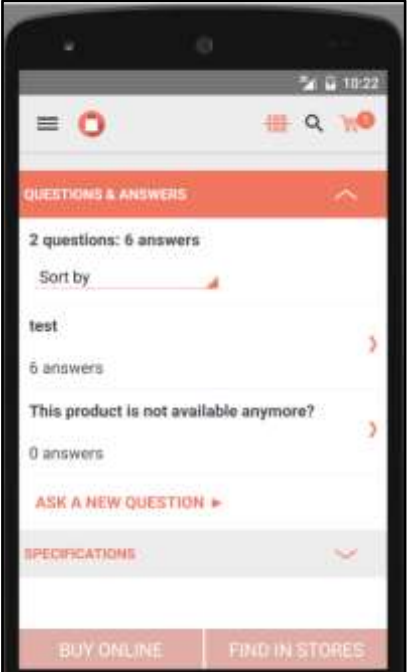


Find in Stores Page

**Bazaarvoice™ Integration**



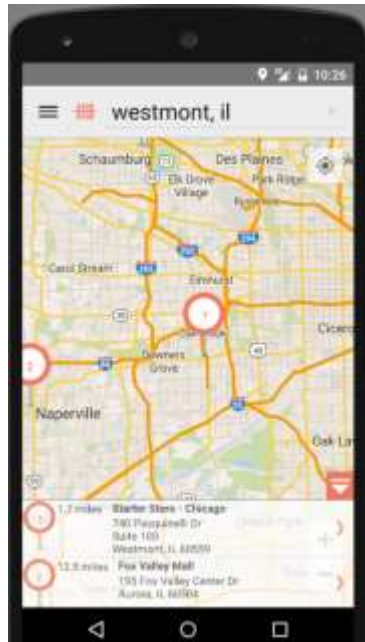
**Bazaarvoice Reviews**



**BazaarVoice Questions and Answers**

Customers can write product reviews and can participate in Q&A via Bazaarvoice™.

## Store Locator



**Store Locator Page**



**Store Detail Page**

Customers can search for stores or find the stores closest to their current location.

Customers can call the store and get directions to it.

Customers can add the store to their phone contacts.

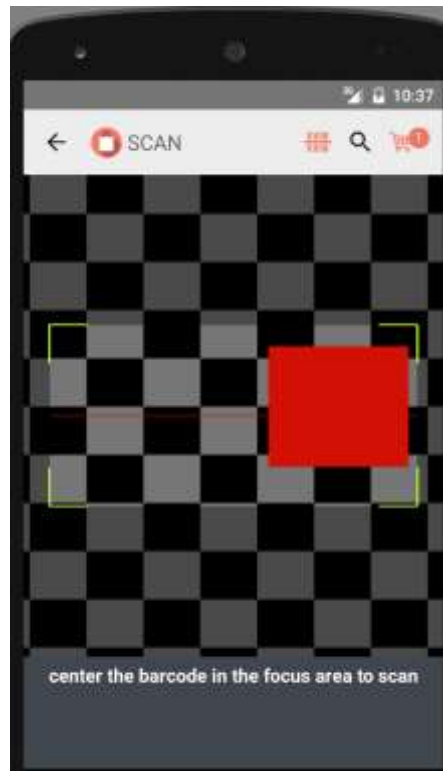
Customers can make the store their favorite store.

Customers can view promotions offered at the store, hours, and events.

Customers can add any store events to their phone calendar.

Customers can bring up bar codes/QR code promotions to scan in store or apply promotions to their online cart.

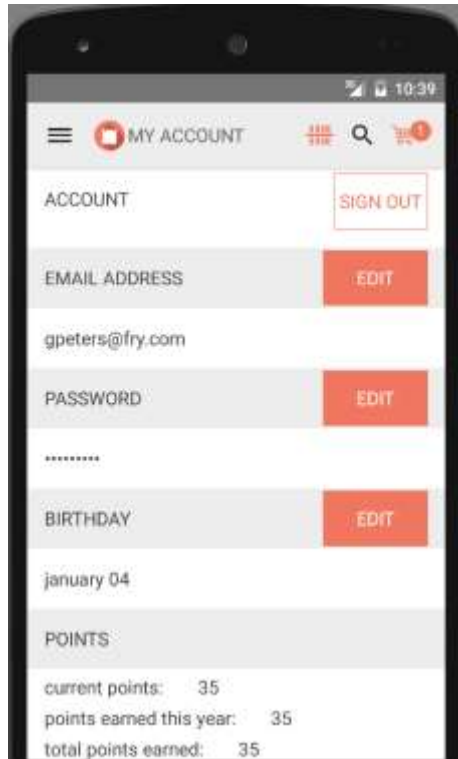
## Scan Barcodes/QR Codes



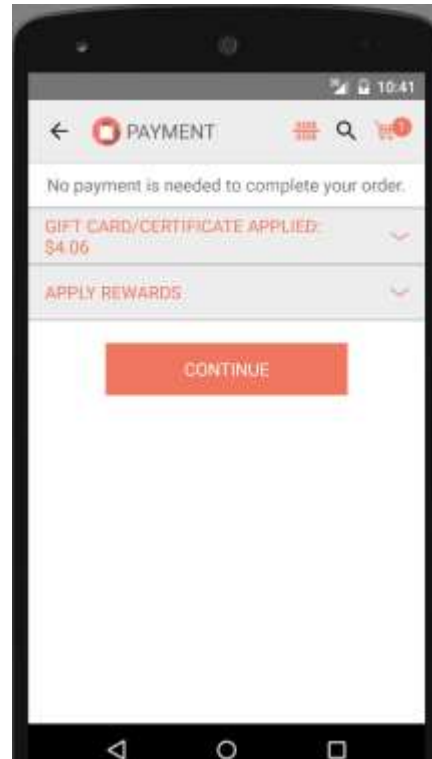
### Barcode or QR Code Scanning

Customers can scan a barcode/QR code and be taken to the PDP where they can view reviews, product information, availability, etc.

## ORCE Loyalty Integration



**My Account Showing Reward Points**



**Alternate Payment Methods**

Customers can sign-up for a loyalty account.

Customers can see their rewards balance within checkout.

Customers can apply loyalty points to their order.

Customers can add their rewards number during checkout to earn rewards.

Customers can view their awards status within "My Account".

## ORCE Wishlist Integration

The app wish list is now integrated with the customer's ORCE account.

There is now enhanced and improved interaction between the customer's wish list and their shopping cart.

## OROB Integration

Customers can search for inventory in stores real time.

Customers can choose to pick up items in store.

## Account Management

Customers can retrieve a forgotten password

Customers can register for an account

Customers can change their email address

Customers can change their password

Customers can sign up for loyalty – requires ORCE integration.

Customers can change or add their birthday – requires integration to ORCE.

Customers can view their loyalty points earned and reward level – requires ORCE integration.

Customers can view their rewards balance and expiration – requires ORCE integration.

Customers can view order history and details.

Customers can view their wish list.

Customers can move all wish list items to cart, or move wish list items to cart individually.

Customers can remove wish list items.

Customers can manage credit cards.

Customers can choose to make a credit card their default credit card for smart checkout.

Customers can scan their credit card to save typing.

Customers can manage their billing address.

Customers can import an address from their contacts on their phone.

Customers can enter a zip code and have city and state automatically populated.

Customers can manage their address book.

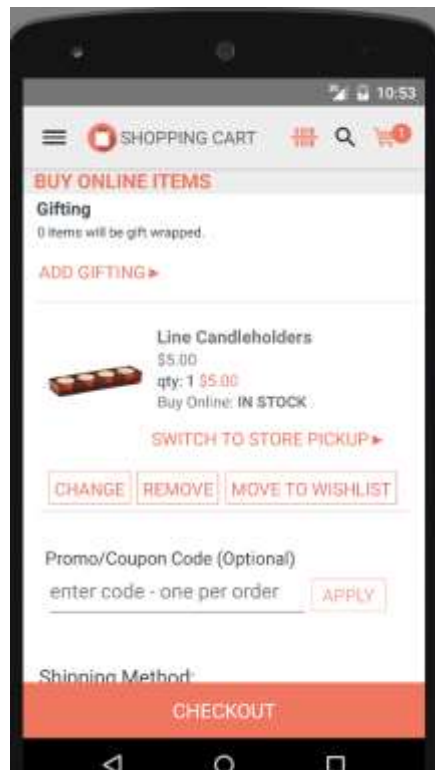
Customers can import an address from their contacts on their phone.

Customers can enter a zip code and have city and state automatically populated.

Customers can choose to make a shipping address their default shipping address for smart checkout.

Customers can manage their email preferences.

## Cart



## Shopping Cart Page

Customers can change, remove or move items in the cart to the wishlist.

Customers can switch to store pickup or from store pickup to buy online.  
Customers can change store pickup location.  
Customers can change shipping methods and view estimated shipping totals.  
Customers can apply promotion codes.  
Customers can choose to gift wrap items and add a gift message.

### **Checkout**

Checkout supports guest and logged-in user checkout.

Smart checkout is used which saves typing. Smart checkout applies the billing address, default shipping address, and default credit card to the order.

Billing address features include:

- Customers can import an address from their contacts on their phone.
- Customers can enter a zip code and have the city and state automatically populated.
- Customers can sign in on billing screen.
- Customers can enter their rewards number on billing screen if ORCE integration is enabled.

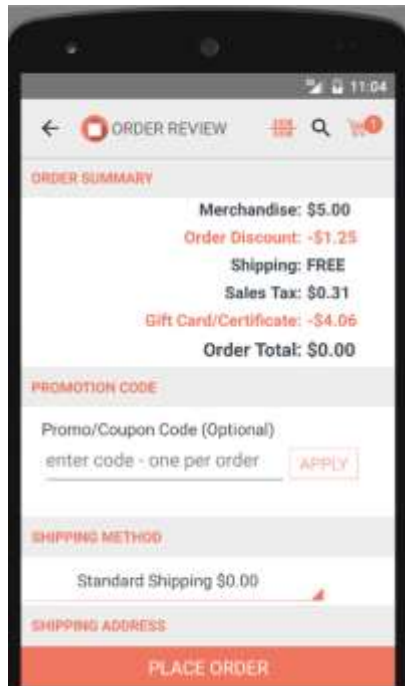
Shipping address features include:

- Customers can import an address from their contacts on their phone.
- Customers can enter a zip code and have the city and state automatically populated.
- Logged-in customers can choose to make a shipping address their default shipping address for smart checkout.
- Logged-in customers can choose to use a shipping address from their address book or edit the address in the address book.

Payment features include:

- Customers can choose to pay with a gift card or gift certificate.
- Customer can use rewards for payment if ORCE integration is enabled.
- Customers can check their rewards balance if ORCE integration is enabled.
- Credit card payment is supported.
- Credit cards can be scanned to save text entry.
- Logged-in customers can choose a saved credit card from their account.
- Logged-in customers can make a credit card their default credit card for smart checkout.
- Payment with PayPal is supported.

Order Review features include:



#### **Order Review Page**

- Customers can review order details.
- Customers can change shipping methods.
- Customers can apply a coupon code.
- Customers can edit billing address.
- Customers can edit shipping address.
- Customers can edit pick up in store locations.
- Customers can edit gift wrapping and gift messaging.
- Customers can edit payment information.
- Customers can place order.

Receipt features include:

- Customers can view receipt information including order date and number and the pickup in store location.
- Customers without an account can register.
- Existing customers that are not logged in can choose to log in and add the order to their account.

#### **Experience Manager Integration**

Experiences defined within the Experiences area of Site Manger apply to the app.



## Gamification



**Scratch to Win Game**



**Spin to Win Game**

Customers can play "Scratch to Win" to receive awards.

Customers can play "Spin to Win" to receive awards.

Customers can share games via email, Twitter, Google+, Pinterest, and Facebook.

## **Analytics**

Integration with Google Analytics is included.

## **Shopping Cart Takeover**

Customer service representatives can take over a shopping cart created via the app.

## **Order tracking:**

Tracking of orders placed via the mobile app vs. via the desktop.

## **Settings:**

Customer can turn on and off notifications and sounds.

## **Gift Cards and Electronic Gift Certificates**

Customers can buy gift cards and gift certificates.

Customers can check their balance on a gift card if ORCE integration is enabled.

## **Catalog Request**

Customers can request a catalog.

## **Email Sign-up**

Customers can sign up for emails.

### **Customer Service**

Customers can view customer self-service information such as FAQ's , shipping, tax, privacy and security policies, etc. This information is managed content and is administered in the Site Manager.

### **Gestures**

Customers can draw a checkmark to navigate to the checkout, or draw an 'S' to go to the scanner.

### **Feedback**

Customers can give feedback that will be loaded to the OCP database and is available in the import/export section of Site Manager.

## **Technical Enhancements**

The technical enhancements described below are included in this release.

### **Batch Job Standardization and Enhancements**

The following batch jobs updates are included in release 6.1:

- **General standardization of all batch jobs:**
  - Standardized names for each job's .sh file, config XML file, spring batch config XML file, and Java class.
  - Each job's config XML file was moved to the scripts directory.
  - The run\_job.jsp page was updated to show all jobs, including the description from the .sh file.
  - Standardized the file transfer for all Spring batch jobs going forward.
  - Standardized the data directory naming for all Spring batch jobs going forward.
- **Import Catalog:**
  - Moved to Spring batch.
  - Now utilizes the standard file transfer mechanism.
  - Now utilizes the standard data directory naming.
- **Import Inventory:**
  - Performance tested and analyzed to create tasks for future releases.
  - Now utilizes the standard file transfer mechanism.
  - Now utilizes the standard data directory naming.
- **Top Sellers:**
  - Completely rewritten using standard Spring batch features.
  - The old top seller and purchased product facades are not used anymore and have been deprecated.
- **Database Pruners:**
  - Multiple different database pruner jobs were combined into one new Spring batch job.
  - The entire process was rewritten using standard Spring batch features.
  - The process is now controlled via a new content database table called PRUNER.
- **DeletePipelineSessionData:**
  - Various issues were corrected and the process was performance tuned.

## Partially Logged in State

In OCP v6.1, OCP introduced a new partially logged in state. The available login states are now:

- **LOGGED\_OUT:**

This was an existing state.

Anonymous users are considered to be in this state.

A user in the LOGGED\_IN state is allowed access to everything in “My Account” and checkout. This state existed in all previous releases and has not changed with this release.

- **PARTIALLY\_LOGGED\_IN:**

This is a new state.

A registered member is in this state if they have a timed out session, or they have a previous LOGGED\_IN browsing session that ended without logging out, followed by a new browsing session.

A user in the the PARTIALLY\_LOGGED\_IN state is only allowed to do the following things:

- View the wishlist page and perform all wishlist actions (e.g. share, add, remove, move).
- View/edit the items in the shopping cart.
- View/edit the preferred store.
- View the rewards summary.

- **LOGGED\_IN:**

This was an existing state.

A registered member who has logged in recently is considered to be in this state.

The site’s header behaves the same way for both the PARTIALLY\_LOGGED\_IN and LOGGED\_IN states.

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**Note:** Address forms only recognize users in the LOGGED\_IN state. All other features in “My Account” only recognize users in the LOGGED\_IN state. Checkout requires the user to be in either the LOGGED\_OUT state or the LOGGED\_IN state. The PARTIALLY\_LOGGED\_IN users have to either choose guest checkout (completely logging them out but keeping basket/store info) or login.

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## Known Issues

Integration with Oracle Retail Order Management System Cloud Service (OROMS) 5.0 is incomplete in the OCP 6.1 release.

## Noteworthy Defect Fixes

The noteworthy defect fixes described below are included in this release.

Functional Area	Internal Reference Number	Description	Release Found
Checkout	ROCP-6384	Pre-Order/Back-order item level notifications not displaying thru checkout and order history	6.0
Checkout	ROCP-6437	Unable to Update cart after selecting/changing store through EDIT Layer in shopping cart page	6.0
Checkout	ROCP-6883	Shopping Cart: Delivery method radio buttons not working	6.0
Checkout	ROCP-6487	Shipping address edit results in error	5.1.2
Checkout	ROCP-6501	Orders being incorrectly allowed for unavailable items if first added to a wish list & then moved to cart	6.0
Checkout	ROCP-6791	Behavior incorrect when moving an item from shopping cart to wish list	6.0
Framework	ROCP-6474	Any page with a categoryId parameter in the URL is incorrectly externally cached by Akamai	6.0
Search & Browse	ROCP-6938	Catalog updates missed in Solr™ indexing process	6.0
Search & Browse	ROCP-6788	Search Results: Number of results displayed is incorrect	6.0
Site Manager	ROCP-7281	Deleting a product with a promo message throws an error	5.3
Site Manager	ROCP-7125	Subcategory not properly merchandized under parent category in Site Manager	6.0
Site Manager	ROCP-5756	Exception Thrown when adding email template to an experience in Site Manager	6.0
Site Manager	ROCP-6252	In Site Manager shipping method is different in order details header and in footer of the page	6.0
Site Manager	ROCP-6195	In Site Manager Experiences, the Relate segment id table is getting truncated.	6.0

## Related Documentation

For more information, see the following documents in the Oracle Retail Open Commerce Platform Cloud Service documentation set:

<https://www.oracle.com/technetwork/documentation/oracle-retail-100266.html>

- Feature Highlights
- Customer and Order Management Base Features
- Mobile App Base Features
- Site Manager Online Help

## Supplemental Documentation on My Oracle Support

The following documents are available through My Oracle Support under My Oracle Support Doc ID 1991161.1. Access My Oracle Support at the following URL and search for Doc ID 1991161.1:

<https://support.oracle.com>

## Functional Overviews

Attribute Usage

Automated Merchandising Functional Overview

B2C Starter Store User Interface Specification

Event Engine Functional Overview

Experience Management Functional Overview

Favicon Functional Overview

Internationalization Functional Overview

Member Services and Strategies Functional Overview

Mobile App Functional Overview

Mobile App User Interface Specification

MVC Engine Functional Overview

OCP Login Process with Gigya and Customer Management Integration

OCP/Adobe Analytics Integration Functional Overview

OCP/Bazaarvoice Integration Functional Overview

OCP/Gigya Integration Functional Overview

OCP/ Oracle Retail Customer Management and Segmentation Foundation Cloud Service Integration Functional Overview

OCP/ Oracle Retail Gift Cards Cloud Service Integration Functional Overview

OCP/ Oracle Retail Loyalty and Awards Cloud Service Integration Functional Overview

OCP/Oracle Retail Order Broker Cloud Service Integration Functional Overview

OCP/PayPal Integration Functional Overview

OCP/QAS Integration Functional Overview

OCP/Solr Integration Functional Overview

Payment and Settlement Features

Profiling Engine Functional Overview

Promotions Engine Functional Overview

Reporting Data Descriptions  
Reporting Functional Overview  
Responsive Design Functional Overview  
Site Manager User Interface Functional Overview  
Sitemaps Functional Overview  
Tealium Integration Functional Overview

## **Implementation Guides**

Adding a Site to a Multi-site Environment  
Automated Merchandising Implementation Guide  
Creating a New Member Strategy Implementation  
Creating a Pluggable Catalog  
Creating and Searching Events  
Creating Awards  
Creating Email Tokens Translators  
Creating Reports  
Cross-Site Scripting Filter Implementation Guide  
Event Engine Implementation Guide  
Experience Management Configuration  
Favicon Implementation Guide  
Internationalization Implementation Guide  
MVC Engine Configuration  
MVC Engine Implementation Guide  
OCP/Adobe Analytics Integration Implementation Guide  
OCP/Akamai Integration Implementation Guide  
OCP/Bazaarvoice Integration Implementation Guide  
OCP/Cybersource Integration Implementation Guide  
OCP/Gigya Integration Implementation Guide  
OCP/Oracle Retail Customer Management and Segmentation Foundation Cloud Service Integration Implementation Guide  
OCP/Oracle Retail Gift Cards Cloud Service Integration Implementation Guide  
OCP/ Oracle Retail Loyalty and Awards Cloud Service Integration Implementation Guide  
OCP/Oracle Retail Order Broker Cloud Service Integration Implementation Guide  
OCP/PayPal Integration Implementation Guide  
OCP/QAS Integration Implementation Guide  
OCP/Solr Integration Implementation Guide  
Profiling Engine Configuration  
Promotions Engine Implementation Guide  
Sitemaps Implementation Guide  
Tealium Integration Implementation Guide  
View/Find/Sort Toolbar Implementation Guide  
Webservices Implementation Guide

## Technical References

Asset Types and Formats Technical Reference  
Awards Technical Reference  
Database Technical Reference  
Database Version Differences Technical Reference  
Email Tokens Reference  
Internationalization Technical Reference  
OCP/Adobe Analytics Integration Technical Reference  
OCP/Oracle Retail Loyalty and Awards Cloud Service Integration Technical Reference  
OCP/QAS Integration Technical Reference  
OCP/Solr Integration Technical Reference  
Pipeline Session Keys Technical Reference  
Site Manager Roles Technical Reference  
Site Manager User Interface Technical Reference  
Site Parameters Technical Reference  
Sitemap Technical Reference  
Standard Integration Technical Reference  
Tag Reference  
User Group Conditions Technical Reference

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### Open Commerce Platform Cloud Service Release Notes, Release 6.1

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#### Value-Added Reseller (VAR) Language

##### Oracle Retail VAR Applications

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