

Siebel CRM

Composer Developer Preview Guide

Siebel Innovation Pack 2015 Rev. A

E60725-01

May 2015

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Preface

This guide covers information about Siebel CRM Composer.

Audience

This guide is intended for developers, application administrators, system administrators, and database administrators.

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at
<http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

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<http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs> if you are hearing impaired.

Related Documents

For more information, see the following documents on Oracle Technology Network:

- *Using Siebel Tools*
- *Siebel Fundamentals for Siebel Open UI*
- *Siebel Installation Guide* for the operating system you are using

Conventions

The following text conventions are used in this document:

Convention	Meaning
<i>italic</i>	Italic type indicates book titles, emphasis, a defined term, or placeholder variables for which you supply particular values.
monospace	Monospace type indicates commands, computer code, text that you enter, directory paths, or file paths.

What's New in This Release

This chapter describes the changes in this version of the documentation.

What's New In Oracle's Siebel CRM Composer Developer Preview Guide, Siebel Innovation Pack 2015 Rev. A

No new features are added to this guide. The ["About Designating Responsive Web Design for Siebel Business Applications"](#) on page 2-6 indicates that the EnableResponsive parameter enables Siebel CRM Composer.

What's New in Oracle's Siebel CRM Composer Developer Preview Guide, Siebel Innovation Pack 2015

This release is the first release of this new product. [Table 1-1](#) lists the chapters in this guide.

Note: Siebel Innovation Pack 2015 is a continuation of the Siebel 8.1/8.2 release.

Table 1-1 New Product Features in Siebel CRM Composer Developer Preview Guide, Siebel Innovation Pack 2015

Topic	Description
Chapter 2, "Overview of Siebel CRM Composer"	New chapter. It includes overview information about Siebel CRM Composer.
Chapter 3, "Setting Up Siebel CRM Composer"	New chapter. It includes information about setting up Siebel CRM Composer.
Chapter 4, "Use Cases for Siebel CRM Composer"	New chapter. It includes information about use cases for Siebel CRM Composer.

Overview of Siebel CRM Composer

This chapter provides an overview of Siebel CRM Composer. It includes the following topics:

- [About Siebel CRM Composer](#)
- [Benefits of Siebel CRM Composer](#)
- [About the User Interface for Siebel CRM Composer](#)
- [About Compiling and Publishing](#)
- [Siebel Tools Features Included in Siebel CRM Composer](#)
- [Siebel Tools Objects Included in Siebel CRM Composer](#)
- [Siebel Tools Features Excluded From Siebel CRM Composer](#)
- [Siebel Tools Objects Excluded From Siebel CRM Composer](#)
- [Aspects of Responsive Web Design in Siebel CRM Composer](#)
- [About Designating Responsive Web Design for Siebel Business Applications](#)
- [Added Fields in Siebel CRM Composer](#)
- [Added Views in Siebel CRM Composer](#)
- [Planned Enhancements to Siebel CRM Composer](#)

About Siebel CRM Composer

Oracle is gradually migrating from Siebel Tools to Siebel CRM Composer to simplify and expedite the process of configuring Siebel Business Applications. In Siebel CRM Composer, you currently have access to some of the functionality in Siebel Tools, so you can use Siebel CRM Composer to perform some of the tasks that in the past you performed in Siebel Tools. Developers can review this guide to understand currently available functionality in this developing product.

Siebel CRM Composer is a Web-enabled application that runs on a server, and you access it in a browser by using a Siebel Open UI client. Siebel Tools is a stand-alone application that runs on Microsoft Windows.

In Siebel CRM Composer, you can add fields to business components or applets, and you can designate objects as inactive or active. For more information about how you can use Siebel CRM Composer, see [Chapter 4, "Use Cases for Siebel CRM Composer."](#)

Continue to use Siebel Tools to configure your Siebel application in your production environment.

Note: Do not implement Siebel CRM Composer in a production environment because this preliminary release of the software is not ready for implementation. Experiment with Siebel CRM Composer in an isolated development environment that will never go to actual production. Do not implement Siebel CRM Composer in the Siebel Enterprise (logical grouping of server components, with one enterprise database and one Siebel Gateway Name Server) for a production environment.

Siebel CRM Composer has the same client requirements as other Siebel Open UI clients. For more information, see *Deploying Siebel Open UI*.

Note: The *Siebel Bookshelf* is available on Oracle Technology Network (<http://www.oracle.com/technetwork/documentation/siebel-087898.html>) and Oracle Software Delivery Cloud. It might also be installed locally on your intranet or on a network location.

Benefits of Siebel CRM Composer

Siebel CRM Composer provides the following benefits:

- More elements for composition of the user interface.

For more information, see the description of the Type field in "Added Fields in Siebel CRM Composer" on page 2-6.

- More efficient rendering of Web pages.

The DOM (Document Object Model) structure in Siebel Business Applications is simplified, and the DOM is assembled using a single HTTP response, not multiple relays between the client and the server. For more information, see "Aspects of Responsive Web Design in Siebel CRM Composer" on page 2-5.

When you use Siebel Tools, content is trimmed only from the client. Also, post-response JavaScript execution trims content. When you use Siebel CRM Composer, the server evaluates client capabilities, such as resolution and form factors. Content is tailored from the server, and more efficient options are available to manage content.

- Expanded options for generating content.

You can specify standard Siebel expressions for additional elements in the user interface, such as Web templates, Web pages, and views. For more information, see the description of the Expression field in "Added Fields in Siebel CRM Composer" on page 2-6.

- Expanded options for styling content.

You can designate classes for the CSS (Cascading Style Sheet) in a DOM with valid IDs to configure the styling of a Siebel application. A DOM without valid IDs is removed from the server. For more information, see the description of the HTML Attributes field in "Added Fields in Siebel CRM Composer" on page 2-6.

Tables related to the layout of the user interface are removed.

- Decreased network traffic.

Only the content that is necessary to currently render the user interface is included in responses. Extraneous content that the client must later discard or ignore is not included in responses. This decrease in content decreases the network traffic.

- No downtime during configuration deployment.

When you use Siebel Tools to configure a Siebel application or a Siebel Web template, you must restart the application server to deploy the updated SRF (Siebel Repository File) into the production environment. When you use Siebel CRM Composer for this configuration, you just log in to the application again to view the deployed configuration. For more information, see "[About Compiling and Publishing](#)" on page 2-4.

- More control in the client.

In addition to existing stubs for the presentation model and physical renderer in applets and views, stubs for the presentation model and physical renderer are available for Web pages. Consequently, the Siebel Configurator can use the presentation model of a Web page to alter its properties and behavior, and the Siebel Configurator can use the physical renderer of a Web page to change its rendering.

- Improved file loading.

The framework files that are needed to start a Siebel application are loaded from the manifest. The files for the presentation model and physical renderer that are needed to render Web pages are also loaded from the manifest.

About the User Interface for Siebel CRM Composer

Siebel CRM Composer implements some existing Siebel Tools functionality in a user interface that is consistent with the user interface for Siebel Business Applications. In the user interface for Siebel CRM Composer, the items in the first level of the Object Explorer in Siebel Tools are available as screens that you select from the Side Menu icon in the top left corner of the screen. Also, the items in the lower levels of the Object Explorer in Siebel Tools are available as views and subviews that apply to those screens.

In Siebel CRM Composer, you navigate between screens and views in the same way that you navigate between screens and views in Siebel Business Applications. For more information about this navigation, see *Siebel Fundamentals for Siebel Open UI*.

In Siebel CRM Composer, you create, edit, and delete records in the same way that you perform these tasks in Siebel Business Applications. For example, to create a new record, you click the plus (+) icon. Likewise, you query for records and review details about records in the same way that you perform these tasks in Siebel Business Applications. For more information about performing these tasks, see *Siebel Fundamentals for Siebel Open UI*.

The functionality that is available from some screens in Siebel Tools is available in the menu that appears when you click the cogwheel icon in Siebel CRM Composer. For example, to lock an object in Siebel Tools, you right-click the object record and select Lock Object from the menu that appears. To lock an object in Siebel CRM Composer, you click the cogwheel icon and select Lock Object from the menu that appears.

In Siebel Tools, objects include properties (or attributes). In Siebel CRM Composer, objects include fields. For example, the Name property in Siebel Tools is the Name field in Siebel CRM Composer.

About Compiling and Publishing

In Siebel Tools, you compile modifications to implement your configuration changes in the user interface of the Siebel application. You compile the modifications that you make to objects into the Siebel Repository File (SRF) of the Siebel application.

In Siebel CRM Composer, you publish modifications to implement your configuration changes in the user interface of the Siebel application. You publish the modifications that you make to objects directly into the Siebel application. You do not specify a SRF in the publication process. For more information about publishing, see ["Publishing Modifications in Siebel CRM Composer" on page 4-6](#).

Siebel Tools Features Included in Siebel CRM Composer

Siebel CRM Composer currently supports the following features in Siebel Tools:

- Locking projects and objects in the local repository.
- Unlocking projects and objects in the local repository.
- Configuring symbolic strings.

Siebel Tools Objects Included in Siebel CRM Composer

[Table 2-1](#) shows the objects in Siebel Tools that Siebel CRM Composer currently supports.

Table 2-1 Objects in Siebel Tools That Siebel CRM Composer Supports

Applet	Command	Pick List	View
Application	DLL	Project	Web Page
Business Component	Integration Object	Screen	Web Template
Business Object	Link	Symbolic String	
Business Service	Menu	Table	
Class	Message Category	Type	

Siebel Tools Features Excluded From Siebel CRM Composer

Siebel CRM Composer currently does not support the following features in Siebel Tools:

- Using Object Explorer and Object List Editor.
- Using various windows, wizards, and editors (such as layout editors, designer editors, and the Web template editor) that are only available in Siebel Tools.
- Managing Siebel Repository Files (SRFs) for Siebel Business Applications.
- Tagging objects to manage developer changes.
- Checking out projects and objects from the Server repository
- Checking in projects and objects to the Server repository.
- Validating, examining, and comparing objects.
- Using the Siebel Script Editor, the ST eScript Engine, the Siebel Debugger, and the Script Profiler.

- Configuring locale data and using the Locale Management utility to manage locales and Advanced Compile to localize repositories.
- Compiling modifications to projects and objects.
- Setting debug options.
- Exporting objects to an archive, importing object from an archive, and using Application Deployment Manager (ADM).

Siebel Tools Objects Excluded From Siebel CRM Composer

Table 2–2 shows the objects in Siebel Tools that Siebel CRM Composer currently does not support.

Table 2–2 Objects in Siebel Tools That Siebel CRM Composer Does Not Support

Assignment Attribute	Icon Map	Server Component Type
Assignment Criteria	Import Object	System Activity Object
Bitmap Category	Pager Object	Task
Content Object	Repository	Task Group
Dock Object	Schema Maintenance Phase	Toolbar
EIM Interface Table	Schema Maintenance Process	Workflow Policy Column
Entity Relationship Diagram	Schema Maintenance Step	Workflow Policy Object
Find	Search Category	Workflow Policy Program
Help Id	Search Engine	Workflow Process
HTML Hierarchy Bitmap	Search Index	

Aspects of Responsive Web Design in Siebel CRM Composer

Siebel CRM Composer allows for a more responsive Web design. Responsive Web design is an approach to Web design aimed at crafting sites to provide an optimal viewing experience (easy reading and navigation with minimal resizing, panning, and scrolling) across a wide range of devices (from desktop computer monitors to mobile devices).

The more responsive Web design feature includes the following aspects:

- A flatter hierarchy structure in the Siebel Web templates and in the DOM (Document Object Model) for more efficient Web page rendering. The DOM is a way to refer to HTML elements as objects.

The Siebel Business Applications for Siebel Tools include a deeper hierarchy structure in Siebel Web templates. The flatter hierarchy structure in Siebel Business Applications for Siebel CRM Composer, with limited element nesting, provides more flexibility to render the screens in an application session and to render application sessions on different devices, such as mobile devices. The application session is rendered more efficiently because multiple requests to the server are not necessary for rendering. Also, only the needed elements are used to render the application session.

The flatter structure facilitates easier update of Siebel Web templates. For example, in the Siebel Business Applications for Siebel Tools, table tags are used to position

the fields in a form in the user interface, but in the Siebel Business Applications for Siebel CRM Composer, table tags are not necessary for this positioning.

- A database equivalent for the information in Siebel Web templates.

Instead of accessing and adjusting the .swt (Siebel Web template) file to configure Web templates, you enter information in records and fields in the Web Template Item view of the Web Template screen in Siebel CRM Composer to configure Web templates.

- Additional fields and views to render Web pages, views, and applets. For more information, see "[Added Fields in Siebel CRM Composer](#)" on page 2-6 and "[Added Views in Siebel CRM Composer](#)" on page 2-8.

About Designating Responsive Web Design for Siebel Business Applications

Make sure that the EnableResponsive parameter is set to a value of TRUE for all Siebel Business Applications that use the responsive Web design feature. This parameter enables Siebel CRM Composer. The default value for this parameter is FALSE. You can access this parameter in the Component Parameters list for the component of the Siebel application in the Servers view of the Administration - Server Configuration screen.

Some applets, views, and dialog boxes in those views in Siebel Business Applications are not subject to responsive Web design for this release. Oracle developers for Siebel CRM must enhance these objects in future releases before they can be subject to responsive Web design. The Responsive field of the Applet screen is cleared for applet objects that are currently not subject to responsive Web design.

The Responsive field of the View screen is cleared for view objects that are currently not subject to responsive Web design. If a view is not subject to responsive Web design, then the applets that are included in that view are also not subject to responsive Web design. Only Oracle developers use the Responsive field.

External object interfaces, such as Chat, Dashboard, and Search, are not subject to responsive Web design for this release. These object interfaces are not fully functional with the responsive application shell.

Added Fields in Siebel CRM Composer

All of the properties (attributes) in Siebel Tools are available as fields in Siebel CRM Composer. However, Siebel CRM Composer includes some additional fields. [Table 2-3](#) describes these added fields. These fields are included in the following views:

- Web Template Item view of the Web Template screen
- Web Page Item view of the Web Page screen
- View Web Template Item view of the View screen
- Applet Web Template Item view of the Applet screen

Table 2-3 New Fields in Siebel CRM Composer

Field	View	Description
Template Item Holder Name	Web Page Item View Web Template Item Applet Web Template Item	Type a meaningful name for the value in the Item Identifier field, which is a placeholder field. This name allows you to more easily identify an element item that you want to find in the Siebel Web template.
Item Identifier Name	Web Template Item	Type a meaningful name for the value in the Item Identifier field, which is a placeholder field. This name allows you to more easily identify an element item that you want to find in the Siebel Web template.
Expression	Web Template Item Web Page Item View Web Template Item	<p>Type a standard Siebel expression for the element item to specify content and functionality the user interface. The expression is evaluated at run time to determine if the element qualifies for rendering in the user interface.</p> <p>For the expressions that you enter in the Applet Web Template Item view, you can specify global details, such as profile attributes, system preferences, and user login details. You can also specify information about business components. For the expressions that you enter in other views, you can specify only global details.</p> <p>All expressions must comply with the Query-Based Expression (QBE) syntax for standard Siebel expressions. For more information about expressions, see <i>Siebel Developer's Reference</i>.</p> <p>For examples of expression values, see the following topics for use cases:</p> <ul style="list-style-type: none"> ▪ "Making Applets Visible in Specific Screen Resolutions" on page 4-4 ▪ "Making Applets Visible to Specific Users" on page 4-5
Type	Web Template Item View Web Template Item	<p>In the Web Template Item view of Siebel CRM Composer, you can select the following values in the Type field:</p> <ul style="list-style-type: none"> ▪ Container. Designates a standard HTML element. For example, the <code><div></code> tag identifies a standard HTML element. ▪ Content Item. Designates a placeholder to render a Web template item for an applet, a view, or a Web page. For example, the <code><swe:control></code> tag renders an applet control. <p>In the View Web Template Item view of Siebel CRM Composer, you can select from among many values for user interface elements in the Type field, including Applet, Button, Text, and Link. View Web Template Item in the Object List Editor in Siebel Tools applies to only applets. (In Siebel Tools, you can add only an applet to a view.)</p> <p>In this release of Siebel CRM Composer, only the user interface elements available in Siebel Tools are supported. In later releases, additional user interface elements will be supported.</p>
HTML Attributes	Web Template Item Web Page Item View Web Template Item	Type the class names that apply to rendering the element item in the user interface.

Table 2–3 (Cont.) New Fields in Siebel CRM Composer

Field	View	Description
Sequence	Web Template Item	Type a number to designate the order in which the element item appears in the user interface relative to the other element items.
	Web Page Item	
	View Web Template Item	
	Applet Web Template Item	
Group Name	Web Template Item	Type the name of the parent element item for the element item to establish a hierarchy between the two items.
	Web Page Item	
	View Web Template Item	
	Applet Web Template Item	
Web Template Name	Web Page Item	This field is reserved for future use.
	View Web Template Item	
	Applet Web Template Item	
Include Template	Web Template Item	Select another Web template in which to include the item for this Web template.
Repeat Config	Web Template Item	Type a number to indicate the number of times to repeat the element item. For example, you can enter the following text in this field instead of creating ten records for the element item: <code>start=1;count=10</code> .

Added Views in Siebel CRM Composer

Many of the objects in the Object list Editor in Siebel Tools are available as screens and views in Siebel CRM Composer, but Siebel CRM Composer includes the following new views:

- Web Template Item
- Web Template Item Property
- Web Page Item Property
- View Web Template Item Property
- Applet Web Template Item Property

For an Item Property view, the records (or properties) in the view provide contextual meaning to render its parent view. For example, the View Web Template Property view provides contextual meaning to render the View Web Template Item view. In this release of Siebel CRM Composer, complete support for the records in the property views is not yet available.

Planned Enhancements to Siebel CRM Composer

Planned enhancements to this developing product include:

- WYSIWYG (What You See Is What You Get) display and drag-and-drop functionality in the user interface.
- Drop-down lists of values for some fields to replace free form text fields in which you enter data.
- Access to Siebel CRM Composer from within the Siebel application.
- Management of a multi-user development environment for Siebel CRM Composer.

- Publication of repository changes in a development, test, and production environment, where the changes are implemented without having to restart the server.

Setting Up Siebel CRM Composer

This chapter includes information about the setup tasks that you must perform to deploy Siebel CRM Composer for a new deployment and an existing deployment that you originally installed for an earlier version. It includes the following topics:

- [About Setting Up Siebel CRM Composer](#)
- [Process of Setting Up Siebel CRM Composer](#)
- [About the Web Template Migration Process](#)
- [About the Application Object Manager Component for Siebel CRM Composer](#)
- [Adding the Application Object Manager Component for Siebel CRM Composer](#)
- [Adding the Virtual Directory for Siebel CRM Composer](#)
- [Configuring Siebel CRM Composer](#)

About Setting Up Siebel CRM Composer

The setup tasks for you to complete depend on which of the following installation cases applies to you:

- If you install the current release in a new deployment (or as a new installation) and perform the required configuration tasks after installation, then the Application Object Manager component and virtual directory for Siebel CRM Composer are available for the installed and deployed language. In this installation case, a Web template migration process is automatically completed. For more information, see ["About the Web Template Migration Process"](#) on page 3-2.

For more information about performing a new installation, see the *Siebel Installation Guide* for the operating system you are using.

- If you install the current release as a migration installation for an existing Siebel CRM installation of an earlier version, then, to use Siebel CRM Composer, you must create the Application Object Manager component and virtual directory that Siebel CRM Composer uses for the installed and deployed language. In this installation case, a Web template migration process is automatically completed. For more information, see ["About the Web Template Migration Process"](#) on page 3-2.

For the Siebel Enterprise Server and the Siebel Web Server Extension (SWSE), you can install a Siebel Innovation Pack release for the current release as a migration installation. For more information about performing a migration installation, see the *Siebel Installation Guide* for the operating system you are using. For more information about the setup tasks to complete in a migration installation, see

"Process of Setting Up Siebel CRM Composer" on page 3-2.

Install Siebel CRM Composer in an independent development environment, and not a production environment. This environment must be associated with its own Siebel database and its own server modules. You must configure this environment to support Siebel CRM Composer.

Siebel CRM Composer is not supported on mobile devices.

Process of Setting Up Siebel CRM Composer

To set up Siebel CRM Composer, perform the following tasks:

1. Determine the installation case that applies to you by reviewing the information in "About Setting Up Siebel CRM Composer" on page 3-1:
 - If the new installation case applies to you, then do not complete the steps in this process, and see the *Siebel Installation Guide* for the operating system you are using.
 - If the migration installation case applies to you, then complete the steps in this process.
2. Install the current release of Siebel CRM as a migration installation for an existing Siebel CRM installation of an earlier version.

Note: The overall installation process includes many specific tasks and requirements that are not mentioned in this topic. For more information about installing Siebel CRM, see the *Siebel Installation Guide* for the operating system you are using.

3. Run Incremental Repository Merge for the Siebel database.

Note: You must run Incremental Repository Merge after you install the current release of Siebel CRM as a migration installation for an existing installation of an earlier version. For more information about running Incremental Repository Merge, see *Siebel Database Upgrade Guide*.

4. Add the Application Object Manager component for Siebel CRM Composer.
For more information, see "Adding the Application Object Manager Component for Siebel CRM Composer" on page 3-7.
5. Add the virtual directory on the Web server for Siebel CRM Composer.
For more information, see "Adding the Virtual Directory for Siebel CRM Composer" on page 3-10.

About the Web Template Migration Process

A Web template migration process is automatically completed when:

- You install the current release in a new deployment.
- You run Incremental Repository Merge after you install the current release as a migration installation for an existing Siebel CRM installation of an earlier version.

The time needed for Incremental Repository Merge is longer than the time in earlier releases because of the Web template migration process.

- You upgrade the Siebel database from a release earlier than the Siebel 8.1.1/8.2.2 release.

In this process, a script is run to convert file-based content for Siebel Web templates into the table-based content for Siebel Web templates. This table-based content appears in fields in Siebel CRM Composer. For more information about the newly added fields in Siebel CRM Composer, see ["Added Fields in Siebel CRM Composer" on page 2-6](#).

The semantics of the logical Web template are retained in this conversion process. [Table 3-1](#) shows how the information in Siebel Web template files is mapped to the fields in Siebel CRM Composer.

Table 3-1 Information in Siebel Web Template Files Mapped to Fields in Siebel CRM Composer

Information in Siebel Web Template Files	Fields in Siebel CRM Composer
HTML (Hypertext Markup Language) tag and SWE (Siebel Web Engine) tag	Name
For more information, see "HTML Tags Migrated to Siebel CRM Composer" on page 3-4 and "SWE Tags Migrated to Siebel CRM Composer" on page 3-4 .	
Name of nested content when tags are nested under another tag	Group Name
Order in which a tag appears in the Siebel Web template	Sequence
Class names for an HTML tag or an SWE tag	HTML Attributes

New Web templates are created for the Siebel Web template files that are included in another Siebel Web template file.

All Siebel Web template files in the appropriate directories are included in the migration process. For more information about the appropriate directories, see ["Prerequisite for Web Template Migration Process" on page 3-3](#).

The migration script is supported in all environments and database platforms. For more information about installing a new Siebel database, see *Siebel Installation Guide* for the operating system you are using. For more information about upgrading the Siebel database and about using Incremental Repository Merge, see *Siebel Database Upgrade Guide*.

Prerequisite for Web Template Migration Process

In the Web template migration process, files associated with Siebel Web templates are migrated to table-based content from the appropriate directories. This process looks for a Siebel Web template, and then looks for its associated file in the `siebsrvr_root\webtempl\ouiwebtempl\custom` directory. If this file exists in this directory, then the process parses the file, and looks for the next Siebel Web template. If this file does not exist in this directory, then the process looks for the file in the `siebsrvr_root\webtempl\custom` directory. If this file exists in this directory, then the process parses the file, and looks for the next Siebel Web template. If this file does not exist in this directory, then the process includes the file in the List of Missing Files section of the `swt_mig.log` file. For more information, see ["Verifying the Results of Web Template Migration Process" on page 3-7](#).

Files associated with Siebel Web templates are not migrated from the `siebsrvr_root\webtempl\ouiwebtempl` directory and the `siebsrvr_root\webtempl` directory. Consequently, you must copy files associated with Siebel Web templates from these directories into the corresponding `custom` directories if the files do not already exist in the `custom` directories.

HTML Tags Migrated to Siebel CRM Composer

Table 3–2 shows the HTML (Hypertext Markup Language) tags that are migrated to fields in Siebel CRM Composer in the Web template migration process.

Table 3–2 HTML Tags Migrated to Siebel CRM Composer

Tag Name	General Tag Purpose
div	Generates a container record for a Web template item and for its properties.
li	Generates a container record for a Web template item and for its properties.
span	Generates a container record for a Web template item and for its properties.
ul	Generates a container record for a Web template item and for its properties.

SWE Tags Migrated to Siebel CRM Composer

Table 3–3 shows the SWE (Siebel Web Engine) tags that are migrated to fields in Siebel CRM Composer in the Web template migration process.

Table 3–3 SWE Tags Migrated to Siebel CRM Composer

Tag Name	General Tag Purpose	Migration Restrictions
swe:applet	Generates a content item record for a Web template item, and updates the corresponding holder name of the template item in the mapped record of the view Web template item.	None.
swe:applet-assoc-mvg	Generates a content item record for a Web template item.	None.
swe:applet-tree-list	Generates a content item record for a Web template item, and updates the corresponding holder name of the template item in the mapped record of the view Web template item.	None.
swe:case	Generates a container record for a Web template item.	None.
swe:control	Generates a container record for a Web template item, and updates the corresponding holder name of the template item in the mapped record of the applet Web template item.	None.
swe:current-view	Generates a content item record for a Web template item, and updates the corresponding holder name of the template item in the mapped record of the Web page item.	None.
swe:default	Generates a container record for a Web template item.	None.

Table 3–3 (Cont.) SWE Tags Migrated to Siebel CRM Composer

Tag Name	General Tag Purpose	Migration Restrictions
swe:form-applet-layout	Generates a container record for a Web template item.	None.
swe:frame	Generates a container record for a Web template item.	Only the following types are included in the migration: <ul style="list-style-type: none"> ▪ AltView ▪ AppMenu ▪ ThreadBar
swe:if	Generates a container record for a Web template item.	None.
swe:if-var	Generates a container record for a Web template item.	Only the following names are included in the migration: <ul style="list-style-type: none"> ▪ AppletFilter-No ▪ AppletFilter-Yes ▪ Child ▪ ChildWithPointer ▪ Grandchild ▪ Parent ▪ ParentWithPointer
swe:include	Populates the included template for a Web template item.	None.
swe:list	Generates a content item record for a Web template item, and generates a new control (ListControl) record for the applet Web template item in a mapped applet.	None.
swe:menu	Generates a content item record for a Web template item, and generates a new control (TreeControl) record for the applet Web template item in a mapped applet.	Only the following types are included in the migration: <ul style="list-style-type: none"> ▪ Button ▪ Default
swe:nav-control	Generates a content item record for a Web template item and for its properties.	Only the following types are included in the migration: <ul style="list-style-type: none"> ▪ Category View ▪ Detail Category ▪ Detail Category View ▪ Detail Category With View ▪ Screen ▪ Screen With Category Only the following styling tabs are included in the migration: <ul style="list-style-type: none"> ▪ HB ▪ Tab
swe:node	Generates a content item record for a Web template item.	None.

Table 3-3 (Cont.) SWE Tags Migrated to Siebel CRM Composer

Tag Name	General Tag Purpose	Migration Restrictions
swe:pageitem	Generates a content item record for a Web template item, and updates the corresponding holder name of the template item in the mapped record of the Web page item.	None.
swe:pdqbar	Generates a content item record for a Web template item.	None.
swe:screenbar	Generates a content item record for a Web template item.	None.
swe:screenlink	Generates a content item record for a Web template item.	None.
swe:this	<p>When this tag appears under an swe:applet tag, swe:control tag, or swe:pageitem tag, generates a property for a Web template item under its parent tag. This property has a type of Control Property.</p> <p>When the property for this tag is RowCounter or Title, generates a record for a Web template item, and generates a new control (RowCounter or Title) record for the applet Web template item in a mapped applet.</p>	Only the following properties are included in the migration: <ul style="list-style-type: none"> ▪ DisplayName ▪ FormattedHtml ▪ RequiredIndicator ▪ RowCounter ▪ Title
swe:togglebar	Generates a content item record for a Web template item, and generates a new control (StaticToggle) record for the applet Web template item in a mapped applet.	None.
swe:toolbar	Generates a content item record for a Web template item and for its properties.	None.
swe:view	Generates a content item record for a Web template item.	None.
swe:viewlink	Generates a content item record for a Web template item.	None.

Manually Running the Migration Script

You can manually run the migration script for the Web template migration process by entering the following command in a command-line interface:

```
java -jar $DbsrvrRoot\common\SWTMigration.jar /s $SiebelRoot /c "$ODBCDataSource"
/t $TableOwner /u $TableOwner /p $TablePassword /o $SiebelLogDir /d
$DatabasePlatform /r "Siebel Repository" /l $SiebelLogDir/swt_mig.log
```

where:

- *\$DbsrvrRoot* is the path of the database server installation.
- *\$SiebelRoot* is the path of the Siebel Server installation.
- *\$SiebelLogDir* is the path to the log directory.
- *\$DatabasePlatform* is the database platform, such as Oracle, DB2UDB, MSSQL, and DB2390.

You can manually run the migration script as many times as needed.

Caution: Each time that you run the script, all of the existing table-based content for Siebel Web templates is deleted, and then the new table-based content is created.

Verifying the Results of Web Template Migration Process

After the migration script runs, you can access the swt_mig.log file to review the results of the Web template migration process. This file is available when you manually run the migration script and when the migration script automatically runs. Near the end of this file, the following sections appear:

- **List of Missing Files.** This section includes the files that are referenced in the repository but that do not exist in the Siebel Web template file directories.
- **List of Files which cannot be parsed.** This section includes the files that are not converted to fields in Siebel CRM Composer because of an incorrect structure in the DOM (Document Object Model).

Publishing Changes to Siebel Web Templates

The Web template migration process generates the table-based content for Siebel Web templates. If the migration installation case applies to you, then you must publish the content in these tables so that the content is implemented in the Siebel application. If the new installation case applies to you, then publication of this content is automatically completed for you.

To publish the table-based content for Siebel Web templates, enter the following command in a command window on the computer where you installed Siebel Tools:

```
siebdev /c tools.cfg /u $SIEBUSER /p $SIEBPWD /d "$ODBCDataSource" /l enu  
/fullpublish
```

About the Application Object Manager Component for Siebel CRM Composer

The Application Object Manager component for Siebel CRM Composer is Siebel Web Tools Object Manager (ENU). This component is currently available for only the U.S. English language. The alias for this component is SWToolsObjMgr_enu. This component is defined in the Siebel Web Tools component group (alias of SiebelWebTools). The application name for this component is Siebel Web Tools. This component uses the swtools.cfg configuration file.

Perform the tasks to create and configure this server component for existing installations for which this component is not currently defined. Then you perform the task to create the corresponding virtual directory on the Web server to support this component. For more information, see ["About Setting Up Siebel CRM Composer"](#) on page 3-1.

Adding the Application Object Manager Component for Siebel CRM Composer

To add the Application Object Manager component, perform the following tasks:

- "Editing the new_comp_sia.dat File" on page 3-8
Edit the new_comp_sia.dat file to include a definition for the Siebel Web Tools Object Manager component.
- "Running the new_compdef_sia Script" on page 3-10
Perform these tasks on each Siebel Server on which you run this component. For more information, see "About the Application Object Manager Component for Siebel CRM Composer" on page 3-7.

Note: Perform these tasks only if they are required for your installation case. For more information, see "About Setting Up Siebel CRM Composer" on page 3-1.

This task is a step in "Process of Setting Up Siebel CRM Composer" on page 3-2.

Editing the new_comp_sia.dat File

You edit the new_comp_sia.dat file to define the Siebel Web Tools Object Manager (ENG) component. You can edit this file and then run the new_compdef_sia script on additional Siebel Servers, as necessary.

To edit the new_comp_sia.dat file

1. Stop the Siebel Server.
2. For the Siebel Gateway Name Server, complete the following steps:
 - a. Stop the Siebel Gateway Name Server.
 - b. Back up the siebns.dat file on the Siebel Gateway Name Server.
 - c. Restart the Siebel Gateway Name Server.
3. On the Siebel Server computer, navigate to *SIEBSRVR_HOME*/bin/*lang*.
In this directory, *SIEBSRVR_HOME* is the Siebel Server installation location, and *lang* is the three-letter code for the language for which you edit the new_comp_sia.dat file. (Use the backslash for Microsoft Windows; use the forward slash for UNIX or Linux.)
4. Back up the existing new_comp_sia.dat file.
5. Using an appropriate text editor, such as Notepad on Microsoft Windows, open the new_comp_sia.dat file.

Note: When you edit new_comp_sia.dat, do not enter any special characters, such as tabs.

6. If the file does not contain a section for the Siebel Web Tools component group, then add the following information in the component group section of the file:
 - a. As needed, append an entry for the SiebelWebTools component group, defined as follows:

```
[Component Group]
SiebelWebTools = Siebel Web Tools
```

- b.** As needed, create a section for the SiebelWebTools component group, defined as follows:

```
[SiebelWebTools]
FullName = Siebel Web Tools
Description = Siebel Web Tools Components
CreateDisabled = TRUE
```

- 7.** Add the following information in the component section of the file:

- a.** Add a new entry for the Siebel Web Tools Object Manager component in the existing components section, defined as follows:

```
[Components]
SWToolsObjMgr_enu = Siebel Web Tools Object Manager (ENU)
```

- b.** Add a new section for the Siebel Web Tools Object Manager component, defined as follows:

```
[SWToolsObjMgr_enu]
FullName = Siebel Web Tools Object Manager (ENU)
Alias = SWToolsObjMgr_enu
Description = Siebel Web Tools Object Manager
CompGrp = SiebelWebTools
CompType = AppObjMgr
FixedParam: DataSource = ServerDataSrc
FixedParam: Lang = ENU
Param: CfgRepositoryFile = siebel_sia_srf
Param: LocaleCode = ENU
Param: MaxTasks = 20
FixedParam: ConfigFile = swtools.cfg
FixedParam: NamedDataSource = ServerDataSrc,GatewayDataSrc,DataMart
Param: CFGApplicationName = Siebel Web Tools
Param: CFGApplicationTitle = Siebel Web Tools
Param: CFGApplicationSplashText = Siebel Web Tools
Param: SearchDefName = WebTools Definition
Param: Proxy Employee = PROXYE
Param: LoginDomain = EXTERNAL
Param: AllowAnonUsers = TRUE
Param: EnableCDA = FALSE
Param: EnableEmailClientAutomation = FALSE
Param: ListRowStyle = Siebel List
Param: LoginView = Login View (WebTools)
Param: SystemSWFname = CCHtmlType.swf
Param: UserAgentFile = ua.ini
Param: AppletSelectStyle = Applet Select
Param: HighInteractivity = TRUE
Param: EnableOpenUI = TRUE
RunMode = interactive
```

Note: The information that you specify includes several required parameter settings for the component. Some of the parameters enable Siebel Open UI, which this application requires. You can use Siebel Server Manager to configure several of the parameter settings later, for example, to tune application performance.

- 8.** Save the new_comp_sia.dat file.

Next, run the new_compdef_sia script. For more information, see "Running the new_compdef_sia Script" on page 3-10.

Running the new_compdef_sia Script

You run the new_compdef_sia script to add the server component definition that you defined in the new_comp_sia.dat file. The script adds the Application Object Manager component that Siebel CRM Composer (the Siebel Web Tools application) uses.

Perform this task after you perform the task to edit the new_comp_sia.dat file. For more information, see ["Editing the new_comp_sia.dat File" on page 3-8](#).

When you run the script, you must specify the same language that you specify within the edited sections of the new_comp_sia.dat file. This language is U.S. English.

To run the new_compdef_sia script

1. Log in as a Siebel administrator user on the Siebel Server computer.
2. Set the SIEBEL_HOME environment variable to SES_HOME/siebsrvr. (Use the backslash for Microsoft Windows; use the forward slash for UNIX or Linux.)
3. Open a command window or shell window and run a command as follows:
 - On Microsoft Windows, run a command like the following command:

```
new_compdef_sia.bat siebelgateway:port siebelenterprise username password language
```
 - On UNIX or Linux operating systems, run a command like the following command:

```
./new_compdef_sia.ksh siebelgateway:port siebelenterprise username password language
```

In these commands, *siebelgateway* is the name of the Siebel Gateway Name Server, *port* is the port number that it uses, *siebelenterprise* is the name of the Siebel Enterprise, *username* is the name of the Siebel user with certain privileges who runs the script (for example, SADMIN), *password* is the password for this user, and *language* is the language for which you create the Application Object Manager component. You must use a language of U.S English (enu). Specifying the port number and the preceding colon are optional if the Siebel Gateway Name Server uses the default port number, 2320.

For example, on Microsoft Windows, you might run a command like the following command:

```
new_compdef_sia.bat siebgtwy1 myenterprise sadmin password ENU
```

4. When prompted, verify that the parameters are correct.
5. Restart the Siebel Server.

The new component is added for the U.S. English language.

Next, create the virtual directory. For more information, see ["Adding the Virtual Directory for Siebel CRM Composer" on page 3-10](#).

Adding the Virtual Directory for Siebel CRM Composer

To add the virtual directory, perform the following tasks:

1. ["Editing the new_virdirs Script" on page 3-11](#)

Edit the new_virdirs script to include the virtual directory name required for Siebel CRM Composer (the Siebel Web Tools application).

2. ["Running the new_virdirs Script" on page 3-12](#)

Run the new_virdirs script and specify the language for which you want to create a virtual directory.

Perform these tasks on each Web server where you install Siebel Web Server Extension (SWSE) and on which you require the virtual directory. These tasks also update the eapps.cfg file for the SWSE to add language-specific application sections. Perform these tasks only once so that multiple sections are not added to the file.

Note: Perform these tasks only if it is required for your installation case. For more information, see "About Setting Up Siebel CRM Composer" on page 3-1.

This task is a step in "Process of Setting Up Siebel CRM Composer" on page 3-2.

Editing the new_virdirs Script

You edit the new_virdirs script to specify the virtual directory name that Siebel CRM Composer (the Siebel Web Tools application) requires. The virtual directory name is also used for the application section in the eapps.cfg file. You can run an edited script on additional Web servers, as necessary.

To edit the new_virdirs script

1. Stop the Web server.
2. Back up the eapps.cfg file, the eapps_sia.cfg file, and the Web server configuration file, such as obj.conf, http.conf, or magnus.conf, as appropriate for your browser.
3. Navigate to *SWSE_HOME/config*.
In this directory, *SWSE_HOME* is the SWSE installation location. (Use the backslash for Microsoft Windows; use the forward slash for UNIX or Linux.)
4. Back up the existing new_virdirs script as follows:
 - On Microsoft Windows, the name of the script is new_virdirs.bat.
 - On UNIX or Linux, the name of the script is new_virdirs.sh.
5. Using an appropriate text editor, such as Notepad on Microsoft Windows, open new_virdirs.bat or new_virdirs.sh.

Note: When you edit the script, do not enter any special characters, such as tabs.

6. Add the elements for the Siebel Web Tools application to an existing entry in this file as follows so the file creates a new virtual directory and new eapps.cfg file section for the application:

```
%JAVA_HOME%\java -jar %ORACLE_HOME%\config\new_virdirs.jar
{webtools} {SWToolsObjMgr} %LANG
```

In this entry, *webtools* is the name of the virtual directory, and *SWToolsObjMgr* is the name of the corresponding Application Object Manager without the corresponding language code. (The language-specific items are created when you run the script.)

7. Save the new_virdirs script.

Next, run the new_virdirs script to add the virtual directory for the specified language. For more information, see "Running the new_virdirs Script" on page 3-12.

Running the new_virdirs Script

You run the new_virdirs script to add the virtual directory for the specified language that Siebel CRM Composer (the Siebel Web Tools application) uses. Perform this task after you perform the task to edit the new_virdirs script. For more information, see "Editing the new_virdirs Script" on page 3-11.

Note: If running the new_virdirs script does not create the required virtual directory, then you must restore the files on the Web server from the backup files that you created in Step 2.

To run the new_virdirs script

1. Navigate to *SWSE_HOME/config*.

In this directory, *SWSE_HOME* is the SWSE installation location. (Use the backslash for Microsoft Windows; use the forward slash for UNIX or Linux.)

2. Open a command window or shell window and run a command as follows:

- On Microsoft Windows, run a command like the following command:

`new_virdirs.bat ENU`

- On UNIX or Linux operating systems, run a command like the following command:

`./new_virdirs.sh ENU webserverlocation`

In this command, *webserverlocation* is the installation location of the Web server instance.

3. Specify the anonymous user for Siebel CRM Composer by adding parameters like the following parameters to the eapps.cfg file:

```
AnonUserName = guestusername  
AnonPassword = guestuserpassword
```

Specify the anonymous user name and password in each language-specific application section.

Note: Add values similar to the values defined for other applications. In most cases, the AnonPassword value represents an encrypted value. To specify a different password, first encrypt the password by using the encryptstring utility. For more information, see *Siebel Security Guide*.

4. Restart the Web server.

5. Start a browser and start the Siebel Web Tools application by entering an appropriate URL, such as the following URL:

`http://server_name/webtools_enu`

In this command, *server_name* is the name of your server.

Configuring Siebel CRM Composer

To configure Siebel CRM Composer, perform the following tasks:

- "Changing the Timing of Automatic Selection of Changed Field" on page 3-13
- "Setting the Feature for Custom Symbolic Strings" on page 3-13

Changing the Timing of Automatic Selection of Changed Field

When you change a record in Siebel CRM Composer, the Changed field of the record is automatically selected. The timing of this automatic selection is determined by the date and time value that you select in a field in the Composer Options view of the User Preferences screen.

The date and time value in this field automatically defaults to the date and time that you log in to Siebel CRM Composer for the first time. Each user can change this value as needed. If you are not interested in reviewing records that were changed before a certain date and time, then select that date and time in the field in this view. Although records might be changed before this date and time, the Changed field is not selected for these changed records. If you clear this field so that no date and time appears in it, then the field value defaults to the current date and time.

To change the timing of automatic selection of Changed field

1. Navigate to the User Preferences screen, then the Composer Options view.
2. Select the appropriate date and time value in the following field: Mark as changed all records that have been updated since.

Setting the Feature for Custom Symbolic Strings

You can change the EnableToolsConstrain parameter in the configuration file for Siebel CRM Composer to allow or to not allow users to create custom symbolic strings. By default, users are allowed to create custom symbolic strings. You can temporarily change this parameter to not allow users to create custom symbolic strings, and then later set this parameter back to its default value.

To set the feature for custom symbolic strings

1. On the Siebel Server computer, navigate to *SIEBSRVR_HOME/bin/eng*.
In this directory, *SIEBSRVR_HOME* is the Siebel Server installation location. (Use the backslash for Microsoft Windows; use the forward slash for UNIX or Linux.)
2. Using an appropriate text editor, such as Notepad on Microsoft Windows, open the *swtools.cfg* configuration file.

Note: When you edit *swtools.cfg*, do not enter any special characters, such as tabs.

3. Change the value in the *EnableToolsConstrain* parameter as follows:
 - Set the parameter to FALSE to allow users to create custom symbolic strings.
 - Set the parameter to TRUE to not allow users to create custom symbolic strings.

4. Save the swtools.cfg file.

Use Cases for Siebel CRM Composer

This chapter includes information about use cases for Siebel CRM Composer. It includes the following topics:

- [Changing Logos in Application Banners](#)
- [Changing Applet Fields to Read-Only Fields](#)
- [Changing Labels for Applet Fields](#)
- [Making Applets Visible in Specific Screen Resolutions](#)
- [Making Applets Visible to Specific Users](#)
- [Publishing Modifications in Siebel CRM Composer](#)

Changing Logos in Application Banners

In this use case, you change the logo in the banner of the Siebel application from the Oracle logo to the Oracle Open World logo. The logo in the banner of the Siebel application is included in the CCFrameBanner Web template.

To change the logo in the application banner

1. In the Siebel application, complete the following steps to determine the item identifier and the class for the logo in the banner:
 - a. Navigate to the Home screen.
 - b. Right-click the Oracle logo in the banner, and select Inspect Element from the menu that appears.
A window that shows the HTML source code for the screen appears.
 - c. In the line of highlighted source code, note that the logo is associated with the div_70 item identifier and the siebui-logo class.
 - d. Close the window that shows the HTML source code.
2. In the Siebel application, complete the following steps to determine the runtime version of the Siebel application that you are using:
 - a. In the application-level menu, click Help, and select About SRF from the menu that appears.
 - b. In the About SRF dialog box, note the version number of the Siebel Repository File (SRF) in the File Name field, and click OK.
3. In Siebel CRM Composer, complete the following steps to change the logo in the banner of the Siebel application:

- a. Navigate to the Web Template screen, and query for CCFrameBanner in the Name field.
 - b. Click the cogwheel icon, and select Lock Object from the menu that appears.
 - c. Scroll down to the Web Template Items list, and query for div_70 in the Item Identifier Name field.
 - d. In the record for the div_70 item identifier, change the value in the HTML Attributes field to: class = "siebui-logo siebui-oow-logo" to include the class for the Oracle Open World logo.
 - e. In the Web Template screen, click the cogwheel icon, and select Unlock Object from the menu that appears.
4. In Siebel CRM Composer, publish the changes to the Web Template object.
For more information, see ["Publishing Modifications in Siebel CRM Composer" on page 4-6](#).
5. Log out of the Siebel application, log in to it again, and notice the following changes:
 - The logo in the banner of the home page is now the Oracle Open World logo.
 - The version number in the File Field in the About SRF dialog box is increased by 1 to the version number that you published.

Changing Applet Fields to Read-Only Fields

In this use case, you change the field for the main phone number to a read-only field. This field is located in the Accounts List view of the Accounts screen in the Siebel application.

To change an applet field to a read-only field

1. In the Siebel application, complete the following steps to determine the name of the field that you want to change and the name of the applet that contains that field:
 - a. Navigate to the Accounts screen, then the Accounts List view.
 - b. Note that the display name for the main phone number field in the accounts list is Main Phone # and that you can edit this field value.
 - c. In the application-level menu, click Help, and select About View from the menu that appears.
 - d. In the About View dialog box, note that the name of the applet for the accounts list is SIS Account List Applet, and click OK.
2. In the Siebel application, complete the following steps to determine the runtime version of the Siebel application that you are using:
 - a. In the application-level menu, click Help, and select About SRF from the menu that appears.
 - b. In the About SRF dialog box, note the version number of the Siebel Repository File (SRF) in the File Name field, and click OK.
3. In Siebel CRM Composer, complete the following steps to change the main phone number field in the accounts list applet of the Siebel application:
 - a. Navigate to the Applet screen, and query for SIS Account List Applet in the Name field.

Changing Labels for Applet Fields

In this use case, you change the label for the Site field to Account Site. This field is located in the Accounts List view of the Accounts screen in the Siebel application.

To change the label for an applet field

1. In the Siebel application, complete the following steps to determine the name of the field that you want to change and the name of the applet that contains that field:
 - a. Navigate to the Accounts screen, then the Accounts List view.
 - b. Note that the display name for the site field in the accounts list is Site.
 - c. In the application-level menu, click Help, and select About View from the menu that appears.
 - d. In the About View dialog box, note that the name of the applet for the accounts list is SIS Account List Applet, and click OK.
 2. In the Siebel application, complete the following steps to determine the runtime version of the Siebel application that you are using:
 - a. In the application-level menu, click Help, and select About SRF from the menu that appears.
 - b. In the About SRF dialog box, note the version number of the Siebel Repository File (SRF) in the File Name field, and click OK.
 3. In Siebel CRM Composer, complete the following steps to change the label for the site field in the accounts list applet of the Siebel application:
 - a. Navigate to the Applet screen, and query for SIS Account List Applet in the Name field.
 - b. Click the cogwheel icon, and select Lock Object from the menu that appears.
 - c. Scroll down to the List Columns list, and query for Site in the Display Name field.

- d. In the record for the site field, change the value in the Display Name field from Site to Account Site.
 - e. In the Applet screen, click the cogwheel icon, and select Unlock Object from the menu that appears.
4. In Siebel CRM Composer, publish the changes to the applet object.
- For more information, see ["Publishing Modifications in Siebel CRM Composer" on page 4-6](#).
5. Log out of the Siebel application, log in to it again, and notice the following changes:
 - The label for the site field in the Accounts List view of the Accounts screen is now Account Site.
 - The version number in the File Field in the About SRF dialog box is increased by 1 to the version number that you published.

Making Applets Visible in Specific Screen Resolutions

In this use case, you make the form applet in the Accounts List view of the Accounts screen in the Siebel application visible only on computer screens with a screen resolution width of more than 1024 pixels.

To make an applet visible in specific screen resolutions

1. In the Siebel application, complete the following steps to determine the name of the view that contains the applet for which you want to change visibility and to determine the name of that applet:
 - a. Navigate to the Accounts screen, then the Accounts List view.
 - b. In the application-level menu, click Help, and select About View from the menu that appears.
 - c. In the About View dialog box, note that the name of the view is Account List View and the name of the form applet is SIS Account Entry Applet, and click OK.
2. In the Siebel application, complete the following steps to determine the runtime version of the Siebel application that you are using:
 - a. In the application-level menu, click Help, and select About SRF from the menu that appears.
 - b. In the About SRF dialog box, note the version number of the Siebel Repository File (SRF) in the File Name field, and click OK.
3. In Siebel CRM Composer, complete the following steps to make the form applet in the Accounts List view of the Siebel application visible only on computer screens with a screen resolution width of more than 1024 pixels:
 - a. Navigate to the View screen, and query for Account List View in the Name field.
 - b. Click the cogwheel icon, and select Lock Object from the menu that appears.
 - c. Scroll down to the View Web Template Items list, and enter the following value in the Expression field of the record for the SIS Account Entry Applet: `GetProfileAttrAsNum ("Viewport:width")>1024`.

- d. In the View screen, click the cogwheel icon, and select Unlock Object from the menu that appears.
 4. In Siebel CRM Composer, publish the changes to the applet object.
- For more information, see ["Publishing Modifications in Siebel CRM Composer" on page 4-6](#).
5. Change the resolution of your computer screen to a width of less than 1024 pixels.
- The first number of the resolution is the screen width in pixels. For example, a resolution of 800 x 600 designates a screen width of 800 pixels. In Microsoft Windows, you can change the resolution of your computer screen by navigating to Control Panel, Display, and then Adjust Resolution.
6. Log out of the Siebel application, log in to it again, and notice the following changes:
 - The form applet no longer appears in the Accounts List view of the Accounts screen.
 - The version number in the File Field in the About SRF dialog box is increased by 1 to the version number that you published.

Making Applets Visible to Specific Users

In this use case, you make the form applet in the Accounts List view of the Accounts screen in the Siebel application visible only to the user with a user ID of SADMIN.

To make an applet visible to a specific user

1. In the Siebel application, complete the following steps to determine the name of the view that contains the applet for which you want to change visibility and to determine the name of that applet:
 - a. Navigate to the Accounts screen, then the Accounts List view.
 - b. In the application-level menu, click Help, and select About View from the menu that appears.
 - c. In the About View dialog box, note that the name of the view is Account List View and the name of the form applet is SIS Account Entry Applet, and click OK.
2. In the Siebel application, complete the following steps to determine the runtime version of the Siebel application that you are using:
 - a. In the application-level menu, click Help, and select About SRF from the menu that appears.
 - b. In the About SRF dialog box, note the version number of the Siebel Repository File (SRF) in the File Name field, and click OK.
3. In Siebel CRM Composer, complete the following steps to make the form applet in the Accounts List view of the Siebel application visible only to the user with a user ID of SADMIN:
 - a. Navigate to the View screen, and query for Account List View in the Name field.
 - b. Click the cogwheel icon, and select Lock Object from the menu that appears.
 - c. Navigate to the Applet Web Template view.

- d. Scroll down to the Applet Web Template Items list, and enter the following value in the Expression field of the record for the SIS Account Entry Applet: `LoginName()='SADMIN'`
 - e. In the View screen, click the cogwheel icon, and select Unlock Object from the menu that appears.
4. In Siebel CRM Composer, publish the changes to the applet object.
- For more information, see ["Publishing Modifications in Siebel CRM Composer" on page 4-6](#).
5. Log out of the Siebel application, log in to it again with a user ID other than SADMIN (for example, QADMIN), and notice the following changes:
 - The form applet no longer appears in the Accounts List view of the Accounts screen.
 - The version number in the File Field in the About SRF dialog box is increased by 1 to the version number that you published.

Publishing Modifications in Siebel CRM Composer

After you change objects in Siebel CRM Composer, you must publish your modifications to the repository tables of metadata so that your changes are implemented in the Siebel application, such as Siebel Call Center. The Siebel application uses this metadata to interact with the enterprise data and to interact with the people who use the Siebel application.

In Siebel Tools, you compile your modifications. In Siebel CRM Composer, you publish your modifications.

If you are logged in to the Siebel application after you publish your modifications to an object in Siebel CRM Composer, then your published version of the object is not reflected in the user interface of the Siebel application. You must log out of the Siebel application, and then log in again to see the effect in the user interface of your published version of the object.

To publish modifications in Siebel CRM Composer

1. Navigate to the Administration - Runtime Configuration screen, then the Publish view.

This view shows the objects that you have modified, but not yet published.
2. Complete either of the following steps:
 - To publish all of the object records that appear on the screen, click Publish All.
 - To publish some of the object records that appear on the screen, select the object records, and click Publish.
- The object records that you publish are moved from the Publish view to the Published Versions view.
3. (Optional) Navigate to the Published Versions view to see information about the repository and version for the object records that you publish.
4. If you are logged in to the Siebel application, you must log out and then log in again to see your modifications in the Siebel application.

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