



Documentation Bulletin

Severity Level	Info	Bulletin Number	E76440-01
Issue Date	6/8/2016	Expires	DSR 7.2 Customer Documentation Sets (E68457-01)
Title	Alarm 22075, "Message is not routed to Application" missing from <i>Alarms and KPIs Reference</i>		
Product	DSR	Release	7.1.x
Priority	FYI	Related Bugs	23534734
Impacts Compatibility	NO	Impacted Product Line(s):	N/A
Markets	ALL	Part No. Affected	E63635-01
Author and Formal Approvers			
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Problem Description

Alarm 22075, "Message is not routed to Application" is not documented in the *Alarms and KPIs Reference* manual.

Impact

If alarm 22075 is raised, the customer will not have the information needed to resolve the issue.

Needed Actions

22075 - Message is not routed to Application

Alarm Group: DIAM

Description: ART Rule-X was selected but message was not routed because DSR Application is Disabled or not Available.

Severity: Major

Instance: <DSR Application Name>

HA Score: Normal

Auto Clear Seconds: 0

OID: eagleXgDiameterArtMatchAppUnavailableNotify

Recovery:

1. Check the Application Status by selecting **Diameter > Maintenance > Applications** and Enable the application if the Admin State of the DSR Application is Disabled for a particular DA-MP(s) which raised the alarm.

2. If the Application is Enabled for a particular DA-MP, but the Operational Status is Unavailable or Degraded, then refer to the Operational Reason and rectify it accordingly.
3. If the problem persists, contact My Oracle Support (MOS).

Customers should store this bulletin with their associated DSR documentation location for reference.

This notice is provided information to Oracle customers about issues identified with our systems. If you have any questions about this notice, call the My Oracle Support main number at 1-800-223-1711 (toll-free in the US), or call the Oracle Support hotline for your local country from the list at <http://www.oracle.com/us/support/contact/index.html>.