Oracle® Communications Connector for Microsoft Outlook

Release Notes

Release 9.0

E63672-01

September 2015

This document provides release notes for Oracle Communications Connector for Microsoft Outlook, which consists of the following sections:

- New Features
- Fixes in This Release
- Known Problems
- Deprecated and Removed Features
- Documentation Updates

New Features

This section describes the new features in this release of Connector for Microsoft Outlook.

Automatic Update and Upgrade Notification

Connector for Microsoft Outlook has been enhanced so that administrators can configure end-user packages with connection information to an update site where they can publish updates and upgrades for Connector for Microsoft Outlook. Each time a user logs in to Microsoft Outlook with his Oracle Communications Unified Communications Suite profile, Connector for Microsoft Outlook checks the update site for an update or an upgrade. When an update is detected, Connector for Microsoft Outlook notifies the user and gives the user options to install the update or upgrade.

See the discussion about automatically updating Connector for Microsoft Outlook in *Connector for Microsoft Outlook Installation and Administration Guide* for more information.

End-User Package Creation from the Command Line

The Deployment Configuration Program (DCP) for Connector for Microsoft Outlook has been enhanced so that administrators can run the DCP from the command line to silently create end-user packages. By providing the path to a prepared INI file, administrators can generate end-user packages without having to open the DCP user interface.

See the discussion about running the DCP in silent mode in *Connector for Microsoft Outlook Installation and Administration Guide* for more information.

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Contacts Server Integration

Connector for Microsoft Outlook is enhanced to integrate with Oracle Communications Contacts Server to provide the address book service. You now have the option of providing the address book service with Contacts Server or with Convergence and the directory server. Administrators specify the address book provider in the DCP.

Customized Branding

Connector for Microsoft Outlook is enhanced so that administrators can customize the branding for Connector for Microsoft Outlook and the end-user package installation wizard. For example, administrators can specify a company name, a product name, customized artwork, copyright, trademark name, and other customized fields and attributes.

See the discussion about customized branding in *Connector for Microsoft Outlook Installation and Administration Guide* for more information.

User Preference Enhancements

Connector for Microsoft Outlook is enhanced to retrieve specific user preference settings from Convergence, rather than from the directory server.

Fixes in This Release

Table 1 lists and describes the bugs fixed in this release of Connector for Microsoft Outlook.

Table 1   Fixes in This Release

Reference	Description
SR #: 3-10500777161 Bug #: 20913240	Running an end-user package that updates user settings no longer requires admin rights on the end-user computer.
SR #: 3-10217203391 Bug #: 20469561	Replying to an email message no longer causes Connector for Microsoft Outlook to become unresponsive.
SR #: 3-10474803521 Bug #: 20874317	Mail synchronization of large mail folders no longer causes Connector for Microsoft Outlook to become unresponsive.
SR #: 3-10237576511 Bug #:20987621	Email attachments contained in a forwarded message can be opened and viewed as normal.
SR #: NA Bug #: NA	The Mail Quota and Folder Size dialog box are now localized.
SR #: NA Bug #: 17197558	Text with formatting (such as bullets) copied from an email in Connector for Microsoft Outlook can be pasted into other applications.
SR #: NA Bug #: 12208507	Connector for Microsoft Outlook can open Internet Calendar ICS attachments sent by email for a non-default shared calendar.
SR #: NA Bug #: 14074145	Korean localization for shared calendar folder is now correct.

Table 1   (Cont.) Fixes in This Release

Reference	Description
SR #: NA Bug #: 18417024	You can now perform an advanced search by first name in non-English locales.
SR #: NA Bug #: 18417089	You can now perform an advanced search by last name in non-English locales.
SR #: NA Bug #: 14553920	Translation for suggested contacts is corrected for zh_CN locale.
SR #: NA Bug #: 14553896	Translation for suggested contacts is corrected for zh_TW locale.
SR #: NA Bug #: 14553792	In the zh_TW locale, the placement of colons is corrected.
SR #: NA Bug #: 18922004	Profile upgrade messages are now translated correctly.
SR #: NA Bug #: 17462487	Connector for Microsoft Outlook now successfully pulls user certificates from GAL.
SR #: NA Bug #: 14472204	Self-extractor title windows for Asian languages appear correctly.

Known Problems

This section describes the known problems that exist in this release of Connector for Microsoft Outlook. Problems are grouped in the following sections:

- Limitations in Connector for Microsoft Outlook

- General Problems in Connector for Microsoft Outlook

- Calendar Problems in Connector for Microsoft Outlook

- Address Book Problems in Connector for Microsoft Outlook

- Localization Problems for Connector for Microsoft Outlook

- Convergence Interoperability Problems for Connector for Microsoft Outlook

- Microsoft Exchange Interoperability Problems

Limitations in Connector for Microsoft Outlook

This section describes the limitations in this release of Connector for Microsoft Outlook.

- Every distinct identity in the directory server (for example, users, resources, conference rooms) must have an email address.

- Message recall functionality is not available.

- Description of events is not available when checking availability.

- If a message is sent from Outlook in Rich Text format, the message contains a plain text body with no formatting and a **WINMAIL.DAT** attachment.

The **WINMAIL.DAT** attachment contains the Rich Text message along with any other attachments that may have been added. Because the format is Microsoft proprietary, only Outlook can read the **WINMAIL.DAT** attachment. Mail clients see only the unformatted text message and a **WINMAIL.DAT** attachment. It is recommended that HTML format be used instead of Rich Text format to send messages.

- Free/busy lookup does not display TENTATIVE or OUT-OF-OFFICE color coding.

- You cannot install Connector for Microsoft Outlook on Exchange servers.

- Offline limitations:

  - During an offline session, if any item in a Calendar, Task, mail, or Contact folder is modified using Outlook, and then another client on the server is used to modify the same item, the changes made offline are lost when the user returns to online mode in Outlook. The changes made by the other client on the server remain.

  - When creating a new event in offline mode, the invitation is saved to the user's Outbox. If, while still in offline mode, the user opens the invitation, the invitation disappears from the Outbox once it is closed.

- Junk Mail Filter does not work for Outlook 2010 or Outlook 2013.

  The Junk Mail feature available in Outlook 2010 and Outlook 2013 does not function with Connector for Microsoft Outlook. Senders that are set to be filtered using this tool are not filtered.

  Because Outlook's Junk Email feature relies on the client to filter unwanted messages, Oracle recommends using a server-side solution. In client filters, like the one Outlook utilizes, the messages arrive in the user's Inbox, which is then moved to the Junk folder. This could potentially create unnecessary network traffic and slower response time.

  Users can choose the Mail Filter option from the Tools menu, which utilizes the server-side filtering function. A more efficient solution would be to use a server-side virus or junk mail filter that is compatible with Oracle Communications Messaging Server. Unsolicited email may be rejected by the Messaging Server message transfer agent (MTA) and never arrive in the user's Inbox, saving resources and disk space.

- Quick Steps, a new feature in Microsoft Outlook 2010 that applies multiple actions at the same time to email messages, is not supported.

- Events with an **RDATE** property are not supported.

- No support for social connector plug-ins, even though Outlook supports them.

- If a delegate accepts a calendar invitation from the organizer's shared inbox, the event appears on the delegate's calendar, and not the organizer's.

- All-day calendar events can become non-all-day events if there is a discrepancy between the end-user computer time zone and the Calendar Server time zone.

- iMIP and iTIP calendar attachments are not supported

- Changes to shared calendar permissions take effect after Outlook is restarted.

- Tasks in a shared calendar belong to the calendar owner, and not the subscriber.

General Problems in Connector for Microsoft Outlook

This section groups together the general known issues in Connector for Microsoft Outlook.

Online Help Does Not Open

SR number: NA

Bug number: 20912829

The online Help for Connector for Microsoft Outlook does not open in some deployments.

To work around this issue, users must navigate to the Help directory and manually open the Help CHM file.

Profile Upgrade/Convert Failure Creates Backup Profile

SR number: NA

Bug number: 19000776

Connector for Microsoft Outlook creates a profile backup file even when the profile upgrade or profile conversion processes fail.

You can delete the backup profile.

Profile Migration in SSL Mode Displays Error Message When Logging in to Calendar Server and Convergence

SR number: NA

Bug number: 17299326

If you migrate an Outlook Connector 8.0 profile that was created in SSL mode without a DN pattern to Outlook Connector 8.0.1, logging in to Calendar Server generates an "Error: service not available" message, and logging in to the Address Book Server (ABS) generates an "Error: server not found" message. The error messages are in error; you can expect the Calendar Server and ABS services to be working normally.

Calendar Problems in Connector for Microsoft Outlook

This section groups together the known issues pertaining to the calendar service in Connector for Microsoft Outlook.

Events Are Still Visible in Subscribed Calendar Even if Event is Changed to Private

SR number: 3-8941716341

Bug number: 18708443

On a subscribed calendar, an event is still visible even if the owner changed its classification to private.

Workaround: After changing an event to private on a subscribed calendar, click **Empty and resync** from the **Advanced** tab in the **Properties** menu, so that the event no longer displays on the subscribed calendar.

Alternatively, owner can change the event confidential. Subscribers can only see the event slot, but cannot see the title or description.

An Event Created "On Behalf Of" Gets Incorrect Organizer Name

SR number: 3-7672676221, 3-5400904141

Bug number: 13809551

An event created "on behalf of" gets the name of the logged in user, not the name of the subscribed calendar as organizer because of a Calendar Server limitation, which prevents an organizer from creating a meeting in the calendar of another user. If you select "No" to the question, "Would you like to update your calendar now?" you do not encounter this issue.

Invitation Stays in Outbox for Longer Period of Time

SR number: NA

Bug number: 18046399

There is no workaround for this issue.

Unsubscribe Button is Active, even if There are No Subscribed Calendars

SR number: NA

Bug number: 17862688

There is no workaround for this issue.

Subscriber Cannot Copy Subscribed Folders with Manage Permission

SR number: NA

Bug number: 14006451

There is no workaround for this issue.

Connector for Microsoft Outlook Hangs (Not Responding) When Trying to Delete the Calendar Group

SR number: NA

Bug number: 13995863

There is no workaround for this issue.

Calendar Status is Always "Updating" under Calendar Group

SR number: NA

Bug number: 13934168

There is no workaround for this issue.

Mouse Hover on Calendar Shows Wrong Message

SR number: NA

Bug number: 13934266

There is no workaround for this issue.

Event Attendees Not Informed When Event Instance is Deleted From a Recurring Event

SR number: NA

Bug number: NA

If you create a recurring event and send the invitation to a list of attendees, then you modify the event to remove a single instance from the series, the attendees may not receive the update. This happens when the modification to the event series is sent before Calendar Server processes the first event completely.

To work around this issue, delete the event series and recreate it. Wait until the attendees receive the original invitation before modifying the series.

Address Book Problems in Connector for Microsoft Outlook

This section groups together the known issues pertaining to the address book service in Connector for Microsoft Outlook.

Unsubscribing from a Contact Folder Leaves a () in the Folder List

SR number: NA

Bug number: 13874601

If there are two or more shared-contact folders and you unsubscribe from one of them through Shared Contacts Properties, the folder you unsubscribe from is removed from the main folder list, but is replaced by parentheses in the folder list under Shared Contacts.

"Synchronizing contacts" Window Stays Open for Long Time

SR number: NA

Bug number: Bug number: 17327431

While accessing the contact folder, the **Synchronizing Contacts...** window stays open so long that Outlook goes into non-responding mode. If you then close the **Synchronizing Contacts...** window, it generates the error message:

```
Network operation failed.
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Localization Problems for Connector for Microsoft Outlook

This section groups together the known issues pertaining to localization in Connector for Microsoft Outlook.

User Profile Name with Single Quote is Different in European Languages

SR number: NA

Bug number: 17934023

There is no workaround for this issue.

NLS: Calendar Attachments are Getting Garbled after Context Switch

SR number: NA

Bug number: 18046371

There is no workaround for this issue.

NLS: Without Changing the Default Connector for Microsoft Outlook Profile DCP Ask for Save Profile

SR number: NA

Bug number: 18150265

There is no workaround for this issue.

NLS: Warning Message Information Should be Formatted

SR number: NA

Bug number: 18181222

There is no workaround for this issue.

NLS: Delete Mail on Read-only Subscribed Folder not Showing Appropriate Message

SR number: NA

Bug number: 18222315

There is no workaround for this issue.

NLS: Not Able to Search Non-English Department in Advanced Search

SR number: NA

Bug number: 18418004

There is no workaround for this issue.

NLS: Not Able to Search Non-English City in Advanced Search

SR number: NA

Bug number: 18417562

There is no workaround for this issue.

NLS: Not Able to Search Non-English Title in Advanced search

SR number: NA

Bug number: 18417503

There is no workaround for this issue.

Cancelled Appointment Garbled on the Invitees Calendar in Non-English

SR number: NA

Bug number: 14058339

There is no workaround for this issue.

Hotkey of User Contact Details Of Office Is Showing ':' As Hotkey

SR number: NA

Bug number: 14247311

There is no workaround for this issue.

Mail Box Labels Are Garbled on Non-English User Mail Pane

SR number: NA

Bug number: 14042085

There is no workaround for this issue.

Convergence Interoperability Problems for Connector for Microsoft Outlook

This section groups together the known issues pertaining to interoperability with Convergence in Connector for Microsoft Outlook.

Cannot View Attachment Icon and Name in Connector for Microsoft Outlook When Event Is Imported from Convergence

SR number: NA

Bug number: 16028666

If you create an event with an attachment in Convergence, then export and import the event to Connector for Microsoft Outlook, the import succeeds however the attachment name and icon are missing. You can see the content of the attachment.

Imported Events from Convergence to Connector for Microsoft Outlook Show One Hour Before Actual Time

SR number: NA

Bug number: 16027530

There is no workaround for this issue.

An All Day Event Changed to a Time-Range in Convergence Still Appears As an All-Day Event in Outlook

If you change the time and date of an already existing event in Convergence and then look at the event in Outlook, Outlook still displays the time and date from before the change. The time and date will stay unchanged until you manually re-synchronize the calendar or re-login to Outlook.

Changing Time-Range Event to All Day Event from Outlook Takes Partial Effect in Convergence

SR number: NA

Bug number: 17209239

If you create a time-range event (for example, from 10 AM to 11 AM) and then in Outlook and then, still in Outlook, change the event to an all-day event, when you look at the event in Convergence, the time-range is updated (for example, to from 10 AM to 10 AM), but the **All Day** check box is not checked. To update the box, click the **Convergence Refresh** button.

Microsoft Exchange Interoperability Problems

This section groups together the known issues pertaining to interoperability with Microsoft Exchange in Connector for Microsoft Outlook.

Free Busy Proxy for Exchange Does Not Return Complete Free/Busy Information

SR number: NA

Bug number: 12097110

There is no workaround for this issue.

Deprecated and Removed Features

Support for the following products is deprecated:

- Microsoft Outlook 2007

Support for the following products is removed:

- Any installation of Connector for Microsoft Outlook on Windows XP, Windows Vista, or Windows 2003 Terminal Server
- Microsoft Outlook 2003
- Connector for Microsoft Outlook 7.x

Documentation Updates

The installation, configuration, and administration information for Connector for Microsoft Outlook has been combined into a single guide: *Connector for Microsoft Outlook Installation and Administration Guide*.

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc.

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