### **Oracle® Hyperion Financial Close Management**

Administrator's Guide

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# About Financial Close Management

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Oracle Hyperion Financial Close Management provides a flexible integration framework that enables you to leverage services from external applications. The integration framework, built around industry standards, supports web-based interactive tasks and Web Services based automated tasks.

Financial Close Management has three modules: Close Manager, Supplemental Data Manager, and Account Reconciliation Manager.

# Uses

#### **Subtopics**

- Using Close Manager
- Using Supplemental Data Manager
- Using Account Reconciliation Manager

# **Using Close Manager**

Close Manager helps you define, execute, and report on the interdependent activities of a period. It provides centralized monitoring of all close process tasks and provides a visible, automated, repeatable system of record for running close processes.

You can:

- Define the close tasks and schedule to ensure the most efficient task flow
- Automate close management, track status, and provide notifications and alerts
- Integrate with product tasks
- Notify users by email for delinquencies, due dates, status changes
- Monitor close status from a dashboard

- Act quickly to fix errors and delays
- Analyze the effectiveness of the close

# **Using Supplemental Data Manager**

Supplemental Data Manager helps you organize, update, edit, and manage supplemental data, typically transactions, for financial analytical applications such as consolidation.

You can:

- Manage metadata by creating or importing it from EPM products such as Oracle Hyperion Financial Management
- Define the data definition and associated data forms for data collection
- Support the ability to create calculation formula and validation criteria
- Notify users to work on their assigned forms
- Control and monitor the data collection workflow

# **Using Account Reconciliation Manager**

Account Reconciliation Manager helps you manage account reconciliation processes, including balance sheet reconciliations, consolidation system reconciliations, and other reconciliation processes in effect.

You can:

- Manage preparation and review responsibility assignments
- Configure reconciliation formats tailored to each account type
- Notify users of due dates for their assigned reconciliations
- Control preparation and review workflow
- Provide visibility into the reconciliation status and possible risk conditions

# **Prerequisites**

Use Oracle's EPM System Installer to install, register, and configure Financial Close Management.

For required software components, see *Oracle Enterprise Performance Management System Installation Start Here.* 

Before you can use this product, you must complete these prerequisites:

- Install and configure Oracle Hyperion Enterprise Performance Management Workspace.
- Install Oracle Hyperion Shared Services and register with Shared Services.

For complete installation instructions, see the Oracle Enterprise Performance Management System Installation and Configuration Guide.

This program is integrated in Oracle's Hyperion EPM System product suite and is displayed in the EPM Workspace.

For information on EPM Workspace tasks and menu options, see the Oracle Hyperion Enterprise Performance Management Workspace User's Guide, Oracle Hyperion Enterprise Performance Management Workspace Administrator's Guide, and web help.

For information on the manual steps to install Event Monitoring, see the *Oracle Hyperion Financial Close Management Event Monitoring Configuration Addendum* on the Oracle Technology Network (OTN) website.

# **Setting User Preferences for the Time Zone**

You can specify a user preference for the time zone to use for an application.

#### Administrators:

- ► To set the time zone:
- **1** In your application, select **Manage**, and then **Users**.
- 2 Select your user name, and then click Edit.
- 3 In Timezone, select a time zone, and then click OK.

#### Users:

- ➤ To set the time zone:
- 1 In your application, select Manage, and then User Profile.
- 2 In **Timezone**, select a time zone, and then click **OK**.

# **Managing Reports**

#### **Subtopics**

- Generating Predefined Reports
- Managing Queries
- Creating Report Templates
- Managing Report Groups
- Managing Report Definitions
- Generating Reports

The Query Report Template, Report Group Assignment, and Report Definition functionality generates predefined or helps you build custom reports:

- 1. In Financial Close Management, a user with a Report Designer role creates a query whose definition can be then exported as an XML file.
- 2. Use Oracle Business Intelligence Publisher within Word (BI Publisher must be installed) to import the XML file created above and use it to create a template document, which should be in RTF format.
- 3. Back in Financial Close Management create a report, which uses both the query and the template created above. That report can be set with a default output of PDF, HTML, or XLS (Excel).

# **Generating Predefined Reports**

For Close Manager and Account Reconciliation Manager, you can start with predefined reports and change them for your reporting needs.

- > To import predefined reports:
- **1** From EPM Workspace, select **Navigate**, then **Administer**, and then **Shared Services Console** to access Shared Services.
- 2 Navigate to File System, and then your application reports.
- **3** By default, all reports are selected. To select a partial list, click **Clear Selections** to clear all the reports, and then select the reports that you want to import.

See "Close Manager Predefined Reports" on page 22

See "Account Reconciliation Manager Predefined Reports" on page 23

- 4 Click Import, and then click OK.
- 5 To generate the reports:
  - a. In your application, select **Tools**, and then **Generate Reports**.
  - b. In Report Group, select the report group name. See "Creating Report Groups" on page 31.
  - c. Select the reports in the Report Group, and then click Generate.
  - d. For each parameter, select the value.
  - e. In **Generate Report**, enter a report name.
  - f. Click Generate.
  - g. Click **Open** or **Save File** to save the ZIP file.

### **Close Manager Predefined Reports**

Note: To avoid report errors, you must enter the required parameters.

Report Name	Description	Required Parameters
At Risk Tasks	Displays the tasks that are "at risk" (where remaining time available to complete the task is less than the minimum task duration).	<ul> <li>ScheduleSelect the schedules and period for the report.</li> <li>Optional: PeriodFilter by period and schedule.</li> </ul>
Compliance Analysis	Displays key compliance metrics by user.	<ul> <li>ScheduleFilter by schedule.</li> <li>Optional: PeriodFilter by period.</li> <li>Optional: Minimum % LateUsers can provide a threshold that filters the records to be displayed. For example, if you enter 10, users with 10% or more of their tasks completed late are displayed.</li> </ul>
Early Tasks	Displays the tasks that were completed before the due date, creating an opportunity to shorten close cycles.	<ul> <li>ScheduleSelect the schedules that filter the records to be displayed.</li> <li>Optional: PeriodFilter by period.</li> </ul>
Late Tasks	Displays the tasks that are late for either the Assignee role or for any Approver level role.	<ul> <li>ScheduleSelect the schedules to be included in the report.</li> <li>Optional: PeriodFilter by period.</li> </ul>
Performance Analysis by Organizational Unit	Displays key performance metrics by Organizational Unit.	<ul> <li>ScheduleFilter by schedule.</li> <li>Optional: PeriodFilter by period.</li> </ul>
Rejected Tasks	Displays statuses rejected by any approver.	<ul> <li>ScheduleSelect the schedules to be included in the report.</li> <li>Optional: PeriodFilter by period.</li> </ul>
Task Audit Trial	Displays the changes made to tasks during a user-selected date range.	<ul> <li>From DateSelect the starting date.</li> <li>To DateSelect the ending date.</li> <li>Optional: Changed BySelect records changed by the selected user.</li> <li>Optional: Field ChangedSelect changes made to a field.</li> <li>Optional: Task IDSelect changes made to a task.</li> </ul>
Users with Late Tasks	Displays the count of tasks that are late for either the assignee role or for any reviewer level role, grouped by user name.	<ul> <li>ScheduleSelect the schedule(s) to be included in the report.</li> <li>Optional: PeriodFilter by period.</li> </ul>

# Account Reconciliation Manager Predefined Reports

**Note:** To avoid report errors, you must enter the required parameters.

Report	Description	Required Parameters
Balance by Account Type	Displays key reconciliation metrics grouped by account type.	<ul> <li>PeriodDetermines which period's data is used.</li> <li>Currency bucketDetermines which currency bucket data should be selected from for each of the currency amounts.</li> <li>Rate TypeDetermines which rate type to use in the currency translation calculation.</li> <li>CurrencyDetermines which currency values should be translated to.</li> <li>Optional: Risk RatingAllows users to filter by risk rating.</li> </ul>
Balance by Organizational Unit	Displays key reconciliation metrics grouped by organizational unit.	<ul> <li>PeriodDetermines which period's data is used.</li> <li>Currency bucketDetermines which currency bucket data should be selected from for each currency amount.</li> <li>Rate TypeDetermines which rate type to use in the currency translation calculation.</li> <li>CurrencyDetermines which currency values should be translated to.</li> <li>Optional: Risk RatingFilter by risk rating.</li> </ul>
Compliance Analysis	Displays key compliance metrics by user.	<ul> <li>PeriodData is displayed only for the selected period.</li> <li>Optional: Minimum % LateEnable the users to provide a threshold that filters the records to be displayed. For example, if the user enters 10, only users with 10% or more of their reconciliations completed late are displayed in the report.</li> </ul>
Invalid Profiles	Displays invalid profiles and the reasons the profile is invalid. Because a profile may be invalid for multiple reasons, the same profile may be listed more than one time in the report.	N/A
Late Reconciliations	Displays reconciliations that are currently late for either the preparer role or for any reviewer level role.	<b>Period</b> Data is displayed only for the selected period.
Missing Profiles	Displays profiles that should exist in the period but do not exist (either because they were not copied to the period, or because they were copied and deleted). "Should Exist" is determined based on the frequency of the profile matching the frequency of the period.	<b>Period</b> Data is displayed only for the selected period.

Report	Description	Required Parameters
Open Reconciliations Aging Analysis	<ul> <li>Analyzes the lateness of reconciliations that are still open (status not equal to closed). Only reconciliations that are not closed are included in the report, and lateness is analyzed using the reconciliation End Date (the due date associated with the last workflow role). Any reconciliation that is open, and the End Date is before the report run date, is included.</li> <li>The report is comprised of the following sections:</li> <li>All Periods: Displays the metrics associated with all periods that have qualifying reconciliations.</li> <li>By Period: For each period with qualifying reconciliations, displays a separate section displaying the metrics for that period.</li> </ul>	<ul> <li>Currency bucketDetermines which currency bucket data should be selected from.</li> <li>Rate TypeDetermines which rate type to use in the currency translation calculation.</li> <li>CurrencyDetermines which currency code the values should be translated to.</li> <li>Optional: Account TypeSelect which Account Types to display.</li> </ul>
Performance Analysis by Organizational Unit	Displays key compliance metrics by Organizational unit. A reconciliation is counted once for each workflow role assigned to the reconciliation, and the most recent workflow action "wins". For example, if a reconciliation is prepared twice (because it was rejected after the first certification), then the second certification is included in the metrics.	<b>Period</b> Data is displayed only for the selected period.
Profile Audit Trial	Displays the changes made to profiles during a user selected date range.	<ul> <li>From DatePresent a calendar picker that enables the user to select the starting date.</li> <li>To DatePresent a calendar picker that enables the user to select the ending date.</li> <li>Optional: Changed ByEnables the user to select records changed by the selected user.</li> <li>Optional: Field ChangedEnables the user to select changes made to a field.</li> <li>Optional: Account IDEnables the user to select changes made to an account.</li> </ul>
Reconciliation Audit Trail	Displays the changes made to reconciliations during a user selected date range.	<ul> <li>From DatePresents a calendar picker that enables the user to select the starting date.</li> <li>To DatePresents a calendar picker that enables the user to select the ending date.</li> <li>Optional: Changed ByEnables the user to select records changed by the selected user.</li> <li>Optional: Field ChangedEnables the user to select changes made to a specific field.</li> <li>Optional: Account IDEnables the user to select changes made to a specific account.</li> </ul>

Report	Description	Required Parameters
Reconciliation Result	<ul> <li>Presents an analysis of the magnitude of the Source System Balance in three categories:</li> <li>Fully Reconciled—Reconciliation status is Closed, and there are no Adjustments to Source System</li> <li>Reconciled with Open Items—Reconciliation status is Closed, but Adjustments to Source System is not zero</li> <li>Unreconciled—Reconciliation status is not equal to Closed</li> </ul>	<ul> <li>PeriodDetermines which period's data is used.</li> <li>Currency bucketDetermines which currency bucket data should be selected from for each of the currency amounts.</li> <li>Rate TypeDetermines which rate type to use in the currency translation calculation.</li> <li>CurrencyDetermines which currency values should be translated to.</li> <li>Optional: Account Segment 1 &amp; Account Segment 2Filter by Account Segment 1 or Account Segment 2. If you need additional segments for filtering, modify the report.</li> <li>Optional: Risk RatingFilter by Risk Rating.</li> </ul>
Reconciliation Trend Analysis	Displays a line chart reflecting the value of a selected reconciliation balance attribute over a range of twelve periods.	<ul> <li>PeriodDetermines which period's data is used.</li> <li>Account ID</li> <li>AttributeSelect one attribute: Source System Balance, Subsystem Balance, Adjustments to Source System, Adjustments to Subsystem, Unexplained Difference, Late Reconciliations, Late Preparations Late Reviews.</li> <li>Currency BucketDetermines which currency bucket data should be selected from.</li> <li>Rate TypeDetermines which rate type to use in the currency translation calculation.</li> <li>CurrencyDetermines which currency code the values should be translated to.</li> </ul>
Rejected Reconciliation	Displays the list of reconciliations that were rejected by any reviewer level role.	PeriodDetermines which period's data is used.
Transaction Aging Analysis	Displays a pie chart reflecting the count and value of selected reconciliation transactions, grouped by aging bucket.	<ul> <li>PeriodDetermines which period's data is used.</li> <li>Transaction TypeSelect which transaction type to report (Adjustments to Source System, Adjustments to Subsystem, or Balance Explanations).</li> <li>Aging ProfileEnables you to determine which aging profile to use when plotting the transactions in the chart.</li> <li>Currency bucketDetermines which currency bucket data should be selected from.</li> <li>Rate TypeDetermines which rate type to use in the currency translation calculation.</li> <li>CurrencyDetermines which currency code the values should be translated to.</li> </ul>
Users with Late Reconciliations	Displays the count of reconciliations that are late for either the preparer role or for any reviewer level role, grouped by user name.	PeriodDetermines which period's data is used.

# **Managing Queries**

#### Subtopics

- Creating Queries
- Editing Queries
- Duplicating Queries
- Deleting Queries

Designers can add, edit, and remove Queries. Queries must exist before reports can be defined.

All topics on generating reports:

- "Generating Predefined Reports" on page 22
- "Creating Report Templates" on page 29
- "Managing Report Groups" on page 30
- "Managing Report Definitions" on page 32
- "Generating Reports" on page 34

### **Creating Queries**

Creating queries is the first step in generating reports:

- 1. Create a query. See below.
- 2. Create a template. See "Creating Report Templates" on page 29.
- 3. Set up a report group. See "Managing Report Groups" on page 30.
- 4. Set up the report definition. See "Managing Report Definitions" on page 32.
- 5. Generate the report. See "Generating Reports" on page 34.
- ► To create queries:
- 1 In your application, select Manage, and then Reports.
- 2 Select Queries, then Actions, and then New.
- 3 In New Query, enter:
  - Name
  - Description
  - Туре

The selection of the Type determines where the Query appears in the New and Edit Report dialog boxes:

o Parameter Query

A query that is defined as type Parameter Query is used to present a list of options that you can specify for this parameter's value. Parameter Query allows you to present a list of options used when filling in a parameter's value for a Report Query,

where the list of options is not a simple Attribute already defined, but is instead a complex query that you need to define.

#### o Report Query

Select the records to be included in the report. You can apply a security filter, so users see only the data that they are authorized to see based on their roles and the reconciliations to which they are assigned. To apply a Security Filter to a report query, add the following syntax to the end of the query WHERE CLAUSE statement:

Close Manager Queries: \$CM\_SECURITY\_CLAUSE\$

A sample Close Managerr query with the Security Filter applied: SELECT Task\_name FROM fcc\_tasks WHERE schedule\_id = ~Schedule~ AND \$CM\_SECURITY\_CLAUSE\$

A sample Close Manager query with the Security Filter applied: SELECT Task\_name FROM fcc\_tasks WHERE schedule\_id = ~Schedule~ AND \$CM\_SECURITY\_CLAUSE\$

Account Reconciliation Manager Queries: \$ARM\_SECURITY\_CLAUSE\$

**Note:** Because many predefined queries included with Financial Close Management have the Security Filter applied, you can use them as examples when building your own.

#### TIP:

If the report you are designing will contain parameters, you can design the report to display no records or all records. Examples of each are provided below. These examples assume that you want to run a report that displays the list of periods that contain the "Monthly" frequency.

- **Parameter Query**: Select frequency\_id, frequency\_name from arm\_frequencies
- **Report Query, Option 1**: (Return no periods if the user does not provide a frequency value):

```
Select p.period_name from arm_periods p,
arm_period_frequencies pf where p.period_id = pf.period_id
and pf.frequency_id = ~FREQUENCY~
```

**Report Query Option 2**: (Return all periods if the user does not provide a frequency value):

```
Select p.period_name from arm_periods p,
arm_period_frequencies pf where p.period_id = pf.period_id
and pf.frequency_id = coalesce(~FREQUENCY~,pf.frequency_id)
```

In the second option, the coalesce() function returns the first non-null value in the list; therefore, if the FREQUENCY was null, it would return pf.frequency\_id and in that case that condition would always be true (pf.frequency\_id = pf.frequency\_id), causing all records to be returned.

#### Generate Query

Assists you in creating a query against the database by allowing you to select any existing attribute in the product to be queried and/or filtered against. The dialog then generates the SQL to match the attributes and filters specified, at which time you can modify and enhance it.

• Query

To generate a sample XML file from the Query, click Generate Sample XML.

4 To test the query for errors, click Validate.

### **Editing Queries**

- ► To edit queries:
- 1 In your application, select Manage, and then Reports.
- 2 Click Queries, then select a query, then click Actions, and then Edit.
- 3 Change Name and Type.
- 4 Click OK.

### **Duplicating Queries**

- ► To duplicate queries:
- **1** In your application, select **Manage**, and then **Reports**.
- 2 Click Queries, then select a query, then click Actions, and then Duplicate.
- 3 Enter the necessary updates.
- 4 Click Close.

### **Deleting Queries**

- ► To delete queries:
- **1** In your application, select **Manage**, and then **Reports**.
- 2 Click **Queries**, then click **Actions**, and then **Delete**.
- 3 Click Close.

### **Creating Report Templates**

Creating report templates is the second step in generating reports:

1. Create a query. See "Creating Queries" on page 27.

- 2. Create a template. This section lists the steps to create a report template. Report Templates are created in Microsoft Word and require the Sample XML created from the report query in the Creating Queries section.
- 3. Set up a report group. See "Creating Report Groups" on page 31.
- 4. Set up the report definition. See "Creating Report Definitions" on page 32.
- 5. Generate the report. See "Generating Reports" on page 34.

This section assumes a basic working knowledge of BI Publisher. Refer to the BI Publisher documentation packaged with the Template Builder for additional information.

- > To create a report template:
- **1** Download and install the BI Publisher Enterprise Desktop Client:

http://www.oracle.com/technetwork/middleware/bi-publisher/downloads/index.html

Note: Close all windows before you install.

- 2 Open Microsoft Word with a new document.
- **3** Select the **BI Publisher** tab, then **Load Data**.
- 4 Locate SampleQuery.xml generated from the query and click Open. A message displays, "Data Loaded Successfully". Click **OK**.
- 5 Select Insert, and then Table Wizard.
- 6 Select Table and click Next.
- 7 Select the default data set and click Next.
- 8 Select the desired fields to show in the report and click Next.
- 9 Select the Goup By, then select the fields to group by, and then click Next.
- **10** Select the Sort By, then select the fields to sort by, and then click **Finish**.
- **11** Save the template as an \*.rft file; for example: SampleQuery.rtf.

### **Managing Report Groups**

#### **Subtopics**

- Creating Report Groups
- Modifying Report Groups
- Duplicating Report Groups
- Deleting Report Groups

The Report Groups section enables report designers to group reports.

### **Creating Report Groups**

Creating report groups is the third step in generating reports:

- 1. Create a query. See "Managing Queries" on page 27.
- 2. Create a template. See "Creating Report Templates" on page 29.
- 3. Set up a report group.
- 4. Set up the report definition. See "Managing Report Definitions" on page 32.
- 5. Generate the report. See "Generating Reports" on page 34.
- > To create report groups:
- 1 In your application, select Manage, and then Reports.
- 2 Select **Report Groups**, then **Actions**, and then **New**.
- 3 In New Report Group, enter:
  - Name

Enter a group name for the group of reports.

- Description
- Display to User

Select **Display to User** if you want this report group displayed to the user.

Display to User enables report writers to have a group of reports hidden while they are working on them.

- 4 On the **Reports** tab, if available, select the reports for the Report Group.
- 5 Click OK.

#### **Modifying Report Groups**

- > To modify report groups:
- 1 In your application, select Manage, and then Reports.
- 2 Select Report Groups, then Actions, and then Modify.
- 3 Modify the report group, and then click **Close**.

### **Duplicating Report Groups**

- > To duplicate report groups:
- 1 In your application, select Manage, and then Reports.

2 Select **Report Groups**, select a report group, then select **Actions**, and then **Duplicate**.

The name is copied and a 1 is added to the report group name.

3 Click **Edit**, and then change the name and the order of the reports.

### **Deleting Report Groups**

- ► To delete report groups:
- 1 In your application, select Manage, and then Reports.
- 2 Select Report Groups, then select a report group, then select Actions, and then Delete.

Select **Yes** or **No** to answer the message, "Deleting the Report Group will delete all the Reports associated with the Report Group. are you sure you want to delete (the name of the Report Group)."

3 Click Close.

# **Managing Report Definitions**

#### **Subtopics**

- Creating Report Definitions
- Editing Report Definitions
- Duplicating Report Definitions
- Deleting Report Definitions

### **Creating Report Definitions**

Creating report definitions is the fourth step in generating reports:

- 1. Create a query. See "Managing Queries" on page 27.
- 2. Create a template. See "Creating Report Templates" on page 29.
- 3. Set up a report group. See "Managing Report Groups" on page 30.
- 4. Set up the report definition.
- 5. Generate the report. See "Generating Reports" on page 34.
- > To create report definitions:
- 1 In your application, select **Manage**, and then **Reports**.
- 2 Select Reports, then Actions, and then New.
- 3 In New Report, enter:
  - Name
  - Description

#### • Query

Select a query. See "Managing Queries" on page 27.

• Template

Click **Browse** and then **Browse** to a report template. You can upload any supported BI Publisher template format. See "Creating Report Templates" on page 29.

Report Group

Select the Group Name for the report. See "Managing Report Groups" on page 30.

• Display to User

Select if you want the report displayed to a user. For example, if a report is in progress, the user would clear this option.

• Output Format

Select an report output format that Oracle Business Intelligence Publisher supports; for example: PDF, HTML, XLS.

- 4 To complete the report definition, you must set the access:
  - a. Select the **Access** tab.
  - b. Select **Actions**, and then **Add**.
  - c. Select the Application Module and the Role.

### **Editing Report Definitions**

- > To edit report definitions:
- 1 In your application, select Manage, and then Reports.
- 2 Select Reports.
- 3 Select a report, then Actions, and then Edit.
- 4 Make parameter and access changes, and then click **OK**.

### **Duplicating Report Definitions**

- > To duplicate report definitions:
- 1 In your application, select Manage, and then Reports.
- 2 Select Reports.
- 3 Select a report, then Actions, and then Duplicate.
- 4 Select the duplicated report, named the same + 1. For example, Analysis +1.
- 5 Click Actions, and then Edit and then make parameter and access changes.
- 6 Click OK.

### **Deleting Report Definitions**

- > To delete report definitions:
- 1 In your application, select Manage, and then Reports.
- 2 Select Reports.
- 3 Select a report, then Actions, and then Delete.
- 4 Select Yes or No.

## **Generating Reports**

Process for generating reports:

- 1. Create a query. See "Managing Queries" on page 27.
- 2. Create a template. See "Creating Report Templates" on page 29.
- 3. Set up a report group. See "Managing Report Groups" on page 30.
- 4. Set up the report definition. See "Managing Report Definitions" on page 32.
- 5. Generate the report.
- ► To generate reports:
- **1** In your application, select **Tools**, and then **Generate Reports**.
- 2 In Report Group, select the report group name. See "Creating Report Groups" on page 31.
- 3 Select the reports in the Report Group, for Format, select PDF, HTML, or XLS.

Note: HTML and XLS are not supported for graphs and charts.

- 4 Click Generate.
- 5 For each parameter, select the value.
- 6 In Generate Report, enter a report name.
- 7 Click Generate.
- 8 Select **Open** or **Save File** to save the ZIP file.

# Part I Close Manager

In Close Manager:

- About Close Manager
- Setting Up Close Manager
- Managing Close Manager Teams
- Navigating in Close Manager
- Managing Task Types
- Managing Templates
- Managing Tasks
- Managing Schedules
- Using Report Binders in Close Manager

# 2

## About Close Manager

Main Topics:

- Chapter 3, "Setting Up Close Manager"
- Chapter 4, "Managing Close Manager Teams "
- Chapter 5, "Navigating in Close Manager"
- Chapter 6, "Managing Task Types"
- Chapter 7, "Managing Templates"
- Chapter 8, "Managing Tasks"
- Chapter 9, "Managing Schedules"
- Chapter 10, "Using Report Binders in Close Manager"
- Appendix C, "Standard Currency Codes"
- Appendix D, "Supported Time Zones in Organization Units"

## **Close Manager Terms**

- Tasks—A unit of action in the application, for example, data entry or data consolidation. Power users define the tasks that comprise a close process. Users can read task instructions, answer questions, submit, reassign, approve, and reject tasks, and can access tasks from email notifications or by logging on to the application.
- Integration Types—A definition of a service provided by an application. For example, the Consolidate Integration Type for Financial Management contains parameters such as the Point of View dimensions to run the consolidation. A standard set of Integration Types that are integrated with other Oracle applications is included with the installation.
- Task Types—Identify and categorize tasks commonly performed during a close period; for example, Data Entry, or G/L Extract. The Task Type enables you to set default information, such as settings that need to be input by the user, and questions or instructions that are shared by all tasks of that type. Task Types are often based on Integration Types.

- Execution Types—End-users, System-Automated Task, Event Monitoring Task
- Templates—Tasks that are repeatable over close periods. Administrators can create templates for different types of close periods, such as monthly or quarterly.
- Schedules—Defines the chronologically ordered set of tasks that must be executed for a specific close period, and is the alignment of a template's generic close days to calendar dates.
- Dashboard—This view presents a portal-style interface with views into schedules and task lists, and high-level summaries into which you can drill down for greater detail.
- Alerts—Notifications from users on issues that they encounter during the process, such as hardware or software issues. Users create alerts identifying a problem and assign them to be resolved.
- **Report Binders**—Summaries of close process activity. They contain a description of all task details that were executed as part of the close schedule. Report Binders enable administrators and others to review and adjust activities for future periods and are useful for audit purposes.

## **Process Overview**

Administrators use Close Manager to manage tasks needed for closings. Closings require these steps:

- 1. The administrator sets up users. See "Setting Up Users" on page 44.
- 2. The administrator completes the required setup procedures:
  - Set up currencies. See "Currencies" on page 48.
  - Set up organizational units. See "Managing Organizational Units for Close Manager" on page 51.
  - Set up global integration tokens. See ."Managing Global Integration Tokens" on page 49.
  - Set up holiday rules. See "Managing Holiday Rules for Close Manager" on page 53.
  - Set up attachment size. See "Maximum Task Attachment Size" on page 57.
  - Enable email notifications. See "Enabling Email Notifications" on page 56.
- 3. The administrator reviews the tasks required for a close process and sets up Task Types to ensure consistency across tasks and to leverage predefined product integrations.

See "Creating Task Types" on page 94.

4. Because many tasks are repeatable over close periods, the administrator saves a set of tasks as a template to use for future periods. See "Creating Templates" on page 108.

For example, an administrator can set up a monthly or quarterly close once and then use it for all months or quarters. Tasks are defined with task predecessors, Assignees, and Approvers.

5. To initiate the close process for a period, administrators generate a schedule (a chronological set of tasks) by selecting a template and assigning calendar dates. The generic tasks in the

template are applied to calendar dates. See "Creating Schedules from Templates" on page 122.

- 6. To begin the close process, the administrator changes the schedule status from Pending to Open. See "Setting Schedule Status" on page 164.
- 7. The administrator can also modify the schedule if needed and monitor it throughout the close cycle. See "Updating Tasks in Schedules" on page 161.
- 8. During the close process, users receive email notifications of assigned tasks and can click links in the email for direct access to assigned tasks.
- 9. Alternatively, users can log on to review and access assigned tasks in different types of views, for example, the Dashboard, a portal-style interface; or Calendar, Gantt, or Task List views.
- 10. When users complete tasks, the tasks are sent to approvers and can be viewed by other users.
- 11. Users can create alerts for issues, such as hardware or software issues, that they encounter during the close process. Alerts are forwarded to Assignees and Approvers for resolution.
- 12. Users can define and generate a Report Binder for a close cycle, which contains a description of the task details that were executed as part of the process. Report Binders enable administrators and others to review and adjust activities for future periods, and are also useful for audit purposes. See Chapter 10, "Using Report Binders in Close Manager".

## **Sample Task Flows**

#### **Subtopics**

- Scenario 1: Power User
- Scenario 2: Power User
- Scenario 3: Approver
- Scenario 4: User
- Scenario 5: User

## **Scenario 1: Power User**

The Power User sets up a template and tasks for an upcoming close period.

- The Power User logs on and opens the Manage Templates page.
- The Corporate Quarterly Close template contains many of the tasks required for the corporation quarterly close cycle. From the list of templates, the Power User selects the Quarterly Close template and reviews it.
- The Power User selects the calendar dates on which to line up the template tasks, and creates a schedule from the quarterly template.
- The Power User then adds a task to the template specifically for Quarter 2.
- The Power User opens the schedule, which begins the close process.

## Scenario 2: Power User

The Power User monitors the status of close activities through the Dashboard.

- The Power User logs on and opens the Dashboard Status Overview view to check the status of activities through Day 3.
- From the Dashboard, the user drills down to see the details of incomplete tasks.
- The Power User reviews open tasks for comments or attachments provided by assigned users.

## **Scenario 3: Approver**

A user assigned as an Approver reviews a current task to determine whether it can be approved.

- The assigned Approver receives an email notification of an outstanding task—Review MD&A Input for Services submission.
- From the email, the Approver selects the link for Review MD&A Input for Services Submission.
- The Task Actions page is launched outlining the process.
- The Approver reviews the document that the user submitted when completing the task to ensure completeness.
- The Approver enters additional comments and approves the submission.
- If another level of approval is required, the task is forwarded to the next approver. If the task was the last requiring approval, then the task completes, and the system runs the next task if it is ready.
- The Approver can reject a task instead of approving it, and the task is reassigned to the Assignee.

## Scenario 4: User

A user logs on to the application and reviews and completes an assigned task.

- The user logs on and reviews the tasks displayed in the Dashboard in the My Worklist portlet.
- The user clicks the link for an assigned task MD&A input.
- The task page is launched with instructions for the task, and a reference document.
- The user reviews the instructions and the reference document, processes the updates, enters a comment about the task, and submits it for approval.
- The system automatically updates the task status and sends a notification to the assigned approver.

## Scenario 5: User

A user responds to an email notification of a task to load data, clicks a link in the email, accesses the product from which to load data, and then completes the task.

- The user receives an email notification of an outstanding task—Load Salary Data through Oracle Hyperion Financial Data Quality Management.
- From the email, the user selects the link for the page where the required process is documented.
- The user reviews the instructions for the task and selects the Go to Task link to launch FDM.
- The user extracts data through Oracle Hyperion Financial Data Quality Management and loads it to Financial Management.
- When the task is completed, the user returns to the application.
- The user enters a comment about the task and submits it for approval.

# 3

## Setting Up Close Manager

#### In This Chapter

Starting the Application	43
Setting Up the System	44
Setting Up Users	44
Assigning Security Roles	
Assigning Access Rights	
Managing System Settings in Close Manager	
Defining Years and Periods	
Managing Attributes	
Managing Alert Types	
Managing Integration Types	

## **Starting the Application**

**Note:** The Shared Services server, the EPM Workspace server, and the product server must all be running before you launch the application.

See the Oracle Enterprise Performance Management System Installation and Configuration Guide.

To access your product, first log on to EPM Workspace and launch your program.

- ► To start your program:
- 1 Enter the URL.

The URL is the web server host name, web server port, and workspace.

By default, the Workspace URL is http://SERVER\_NAME:PORT/workspace/.

- 2 In the EPM Workspace logon dialog box, enter the system user name and password and click Log On. If an error message indicates that the system can't authenticate a user, verify these conditions:
  - The user is provisioned for the application. If not, use Shared Services to provision the user.

- The user token or session is not timed out. If it has timed out, log off, and then log on to start a session.
- The web server is configured and running. If there is a problem with the web server, contact the system administrator.
- **3** Select Navigate, Applications, YOUR APPLICATION.

## **Setting Up the System**

These are the steps required to set up:

- Set up users and assign security roles. See "Setting Up Users" on page 44.
- Define years for close process activities. See "Defining Years" on page 58.
- Define periods for close process activities. See "Defining Periods" on page 58.
- Create Integration Types. See "Creating Integration Types" on page 70.
- Create Task Types. See "Creating Task Types" on page 94.
- Create Alert Types. See "Creating Alert Types" on page 67.
- Create attributes. See "Defining Attributes" on page 59.
- Turn on User Sync Process. See "User Sync Process" on page 57

## **Setting Up Users**

Before working with your application, you must assign security roles to users, groups, or teams.

To assign security roles, follow this process:

- Use Shared Services to create and manage groups as needed for easier security assignment.
- Use Shared Services to provision users, groups, or teams with security roles.

For information on using Shared Services, see the Oracle Enterprise Performance Management System User Security Administration Guide.

## **Assigning Security Roles**

Access is dependent on user security roles and the privileges given to the role.

Security Role	Description
Close Administrator	All Power User privileges
	Full access to all tasks, templates and schedules
	Define years and periods
	Create and manage Task Types, Integration Types, Attributes, and Alert Types

Security Role	Description
Close Power User	All Close User privileges
	Create and import tasks
	Create and manage templates and schedules
	Create task types and view tasks types created by others
Close User	Schedule Viewer
	Task Owner
	Access to Dashboard, limited by access level
	• Modify status, create and modify alerts, comments, and questions, limited by access level
	Create and manage filters
Close Report Designer	Access to Manage Reports
	Access to Generate Reports

You assign security roles in Oracle Hyperion Shared Services Console, which displays a list of users, groups, or teams from the external authentication provider. You can assign security roles to groups or individuals.

- ➤ To assign security roles:
- **1** From EPM Workspace, select **Navigate**, then **Administer**, and then **Shared Services Console** to access Shared Services.
- 2 Expand the User Directories folder, and then expand the directory where the users reside.
- **3** Perform one of these actions:
  - To assign security roles to a user, select **Users**.
  - To assign security roles to a group, select **Group**.
- 4 Search for and select a user or group.
- 5 Provision the user using one method:
  - Right-click and select **Provision**.
  - Select Administration, and then Provision.
  - Click **Provision**.
- 6 From Available Roles, expand and select your application.
- 7 Select a role, click the arrow button to add the role to the user, and then click **Save**.
- 8 Review the summary report, and then click **OK**.

## **Assigning Access Rights**

Access rights, which are inherited from the parent object, apply to objects such as templates, schedules, tasks, and alerts.

For details on access rights, see:

- Chapter 7, "Managing Templates"
- Chapter 8, "Managing Tasks"
- Chapter 9, "Managing Schedules"
- "Managing Alert Types" on page 66

#### Administrators

- Unrestricted access to all features
- Multiple administrators are allowed, and each has write access to all objects, including those created by other administrators.
- Set up user access to tasks by assigning users to tasks with task roles of Owner, Assignee, Approver, or Viewer.

#### Owners

- Assigned to every task and must be a Close User, Close Power User, or Close Administrator
- Writer access to the task when it is applied to a schedule
- For pending tasks, can edit task properties; for example, add or remove instructions or questions, or add or remove approvers
- For open tasks, cannot modify properties
- Ensures that the task is completed, although they may not be performing actions on the task
- Receive notifications when the task status changes, and can intervene in the task workflow at any time
- Reassign the Assignee or Approvers
- Act as the Assignee, approve the task for an Approver, or force the task to close

#### Assignees

- Responsible for working on the task
- Have read access to all task information
- Add comments, answer questions, submit tasks for approval, create alerts, or reassign the task to other users
- Have read access to some information about the predecessor tasks, for example, Owners, Assignees, status, name, and description
- Access only to individuals
- Only one Assignee for each task
- Optional. If no Assignee is assigned, then responsibility for the task is assigned to the task owner

#### Approvers

- Ensure that the task was done correctly by the Assignee and sign off on it
- Each task may be assigned up to 10 levels of approval

- Can only be assigned to individuals
- Have read access to all task information
- Can add comments, approve or reject tasks, create alerts, or reassign approval to other users
- Have read access to some information about the predecessor tasks, for example, Owners, Assignees, status, name, and description.

#### Viewers

- May be Close Users, Close Power Users, or Close Administrators
- Multiple users may be assigned to a task as viewers
- Receive read access to all task information, and for parent tasks, to the task information for their children
- Can assign the viewer role to groups
- Cannot perform task actions and are not part of the task workflow.
- Task Assignees and Approvers act as viewers in Task Details. They can view their own tasks in an open schedule.

#### Examples:

- If a user has write access to a schedule, that user also has modify access to every task in the schedule.
- If a user has read access to a template, the user also has read access to every task of that template.

The types of activity rights a user has for an object establish the access rights to that object.

- Owner—Has write access to the object.
- Assignee—Has write access to a subset of the object attributes and read access to the rest.
- Approver—Has write access to the Status (Approve/Reject) attribute of the object (for example, an Alert), and read access for the rest. For example, an approver can add comments and create alerts.
- Viewer—Has read access to the object.

## **Managing System Settings in Close Manager**

#### Subtopics

- Currencies
- Managing Global Integration Tokens
- Managing Organizational Units for Close Manager
- Managing Holiday Rules for Close Manager
- Changing Configuration Settings

## **Currencies**

#### Subtopics

- Disabling Standard Currencies
- Creating Custom Currencies
- Editing Custom Currencies
- Deleting Custom Currencies

#### **Disabling Standard Currencies**

For the list of standard currencies, see Appendix C, "Standard Currency Codes."

Standard currencies are installed with the application. To hide unused currencies on the available currency list, hide them in the Currency System Settings.

- > To disable standard currencies:
- 1 In your application, select Manage, and then System Settings. In System Settings, select Currencies.
- 2 Select a currency, and then clear the Enabled column.

### **Creating Custom Currencies**

- > To create custom currencies:
- 1 In your application, select Manage, and then System Settings. In System Settings, select Currencies.
- 2 Select Actions, and then New.
- 3 Enter:
  - Currency Code
  - Currency Symbol
  - Decimal Places
  - Description
  - Enabled

If the currency is enabled, then it is displayed in the currency list in the application.

#### **Editing Custom Currencies**

- > To edit custom currencies:
- 1 In your application, select Manage, and then System Settings. In System Settings, select Currencies.
- 2 Select a currency, then Actions, and then Edit. Edit the currency.

#### **Deleting Custom Currencies**

- > To delete custom currencies:
- 1 In your application, select Manage, and then System Settings. In System Settings, select Currencies.
- 2 Select a currency, then **Actions**, and then **Delete**.

You cannot delete the following currencies:

- A standard currency. It is always locked.
- An enabled currency. Disable the currency before deleting it.
- If a currency is in use, an error message tells you where it is used and prevents you from deleting it.

## **Managing Global Integration Tokens**

The Global Integration Tokens feature enables creation of parameterized URLs. The URLs can be used for a variety of purposes, including launching OBIEE reports which require provision of parameters in order to display filtered report content.

When creating the URL, the parameters are inserted into the URL. When the URL is clicked, the parameters are replaced with the appropriate values.

For example, the following is an excerpt of the parameters:

```
...$YearName$%22%22Period%20Name%22&val6=%22$PeriodName$%22&col17=%22Logical%20Schedules
%22.%22Year%20Name%22&val7=%22$Y earName$%22&col8=%22Logical%20Schedules
%22.%22Deployment%20Name%22&val8=%22$ ScheduleName $%22
```

where

```
$YearName$ = 2012
$PeriodName$ = Jan12
$ScheduleName$ = DemoSchedule
```

#### The URL becomes:

```
...%222012%22%22Period%20Name%22&val6=%22Jan2012%22&col7=%22Logical%20Schedules%22.%22Year
%20Name%22&val7=%222012%22&col8=%22Logical%20Schedules%22.%22Schedule%20Name%22&val8=
%22DemoSchedule%22
```

Parameters can be configured from static parameters defined in your application, attributes of type Text and List, and the following native attributes assigned to Tasks, Templates, and Schedules:

- Period Name
- Schedule Name
- Task Name
- Task ID
- Year Name

You can access URLs from the following locations:

- **Templates**: After an administrator or power user adds a reference URL to a template in the Instructions section, the URL is clickable on the Instruction tab.
- **Schedule**: After an administrator or power user adds a reference URL to a schedule in the Instructions section, the URL is clickable in **Instruction**.
- **Task Details**: After an administrator or power user or task owner adds a reference URL to a task in the Instructions section, the URL is clickable in **Instruction**.
- **Task Types**: After an administrator adds a reference URL to a Task Type in the Instructions section, the URL is clickable on the **Instruction** tab.
- Task Actions: Viewers of Task Actions can click the reference URLs.

#### **Tokens**

Global Integration Tokens:

- Must be unique
- Cannot be modified
- Should not be deleted. When you try to delete, a warning is displayed: "Deleting a Global Integration Token will invalidate the URLs that are referencing it. Are you sure you want to continue?"

#### **Creating a Token**

- ► To create a token:
- 1 In your application, select Manage, and then System Settings. In System Settings, select Global Integration Tokens.
- 2 Select Actions, and then Add.
- 3 Enter:
  - Name: A unique token name
  - **Type**: Static or Task Attribute
  - Token Value:

- If **Task Attribute** is selected as the Parameter Type, select the value that is passed when the URL is rendered.
- If **Static Attribute** is selected as the Parameter Type, enter the value that is passed when the URL is rendered.

#### **Deleting a Token**

- ➤ To delete a token:
- 1 In your application, select Manage, and then System Settings. In System Settings, select Global Integration Tokens.
- 2 Select a token, then select Actions, and then Delete.

A warning message is displayed: "Deleting a Global Integration Token will invalidate the URLs that are referencing it. Are you sure you want to continue?"

3 Click Yes to delete.

## **Managing Organizational Units for Close Manager**

#### **Subtopics**

- Adding Organizational Units
- Importing Organizational Units
- Selecting an Organizational Unit

Organizational Units allow administrators to model regions, entities, business units, divisions, departments, or any other entity that might be affiliated with a task or reconciliation. Organizational units are hierarchical to facilitate reporting.

The section that displays the hierarchy enables administrators to expand and collapse sections of the hierarchy.

#### **Adding Organizational Units**

- ➤ To add an organization:
- 1 In your application, select Manage, and then System Settings. In System Settings, select Organizational Units.
- 2 Click Actions, and then Add.
- **3** On the Properties tab, enter:
  - Name

Administrators can change the name, and it need not be unique.

• Organizational Unit ID

A unique ID used to identify the transaction for Oracle Hyperion Enterprise Performance Management System Lifecycle Management purposes. Organizational Unit ID cannot be changed after an organizational unit is set.

- Optional: Description
- Time Zone

Determines which time zone applies to the organizational unit. Selection of a time zone is optional. If a time zone is not selected, the task time zone will revert to the user's time zone. For information on supported time zones and import file format, see Appendix D, "Supported Time Zones in Organization Units".

• Holiday Rule

Determines which list of holidays applies to the organizational unit. Selection of a Holiday Rule is optional. See "Managing Holiday Rules for Close Manager" on page 53.

• Parent Organizational Unit

Enables Administrators to change the hierarchy.

• Work Days

Determines which days of the week are work days.

4 The **Access** tab enables Administrators to assign viewer and commentator access in a centralized location, rather than having to assign it to each task.

To select a user:

- a. Select **Actions**, and then **Add**.
- b. In Select Viewers, enter the First Name and Last Name, or click Select Users..
- c. In **Search Results**, select the Users, Groups, or Teams and add them to the **Available** column.

#### **Importing Organizational Units**

**Caution!** If you are using multiple modules in Financial Close Management, then you must run separate import processes to import the module specific properties of the organizational unit.

- > To import organizational units:
- 1 In your application, select **Manage**, and then **System Settings**. In System Settings, select Organizational Units.
- 2 Select Actions, and then Import 🖄.
  - Enter the file name or click **Browse** to navigate to the CSV import file.

Sample Organizational import format:

**Note:** This Close Manager import organizational unit example requires a pre-existing parent org unit named `Americas', a holiday rule named `US', and a viewer named fm\_user5. Create these or edit the file accordingly to use other objects.

```
"OrganizationalUnitID", "Name", "ParentOrganization", "Description",
"TimeZone", "H
olidayRule", "Calendar", "Workdays", "Viewer1", "Commentator1" "US2",
"US2", "Americas", "Import Organization US2 Example", "ET
(UTC-05:00)", "US", "", 2-3-5, "fm_user5", ""
```

- For **Import Type**, click one:
  - **Replace**–Replaces the Organizational Unit detail with the Organizational Unit that is in the file that you are importing. It does not affect other units that are not specified in the import file.
  - **Replace All**—Imports a new set of Organizational Units that replaces the existing Units. This option is useful when you want to replace a unit in one system with an updated definition from another system. Organizational Units that are not specified in the import file are deleted.

3 Click Import.

#### **Selecting an Organizational Unit**

Administrators define Organizational units in system settings. The organizational list is displayed in functional dialogs.

- > To select an organization:
- 1 Click Search <sup>Q</sup>.
- 2 Select an organization. An arrow indicates a child organization exists. Expand the parent to select a child organization.
- 3 Click OK.

## **Managing Holiday Rules for Close Manager**

#### **Subtopics**

- Creating Holiday Rules
- Importing Holiday Dates
- Editing Holiday Rules
- Deleting Holiday Rules
- Duplicating Holiday Rules

Holiday Rules are collections of holiday dates. The Manage Holiday Rules dialog enables Administrators to manage holiday rules.

#### **Creating Holiday Rules**

- ► To create holiday rules:
- 1 In your application, select Manage, and then System Settings. In System Settings, select Holiday Rules.
- 2 Click Actions, and then New.
- 3 Enter:
  - Holiday Rule ID

This is the attribute that will uniquely identify the record for LCM purposes. Holiday Rule ID is mandatory and must be unique.

• Name

The name of the holiday rule is mandatory and can be up to 50 characters. Uniqueness is not required.

• Year

The Year attribute behaves as a filter option. Users need not select a value for this attribute. If they do, then the table should be filtered to display the dates associated with the selected year.

4 To name a holiday, in the Holiday section, click **Import**(<sup>1</sup>) to import the list of holidays or click **Add** and enter the date and name of the holiday.

#### **Importing Holiday Dates**

You can import dates into a holiday rule.

- > To import holiday dates:
- 1 In your application, select Manage, and then System Settings. In System Settings, select Holiday Rules.
- 2 Create or select a holiday rule.
- 3 On the bottom section of Holiday Rules, select Actions, and then Import 🖄.
  - Enter the file name, or click **Browse** to navigate to the CSV import file.

Example of a holiday date import format:

```
"Date", "Name"
"Jan 1, 2014", "New Years Day"
"May 26, 2014", "Memorial Day"
```

- For **Import Type**, click one:
  - **Replace**–Replaces the holiday dates with the holiday dates in the file that you are importing. Does not affect other units that are not specified in the import file.

• **Replace All**—Imports a new set of holiday dates that replaces the existing holiday dates. Use this option to replace a unit in one system with an updated definition from another system. Holiday dates that are not specified in the import file are deleted.

#### 4 Date Format

**Note:** This feature is available only in Financial Close Management 11.1.2.4.100 (patch 20307212). For information about new features and updating to release 11.1.2.4.100, see My Oracle Support https://support.oracle.com/.

Select a **Date Format** from the drop down list of allowed date formats. Date formats are not translated. By default, the date format is set to the locale date format of the exported file location.

For example:

- MM/dd/yyyy
- dd/MM/yyyy
- dd-MMM-yy
- MMM d, yyyy
- 5 Click Import.

#### **Editing Holiday Rules**

- > To edit holiday rules:
- 1 In your application, select Manage, and then System Settings. In System Settings, select Holiday Rules.
- 2 Select a rule.
- 3 Edit:
  - Holiday Rule ID

This is the attribute that will uniquely identify the record for LCM purposes. Holiday Rule ID is mandatory and must be unique.

Name

Can be up to 50 characters. Uniqueness is not required.

• Year

The Year attribute behaves as a filter option. Users need not select a value for this attribute. If they do, then the table should be filtered to display the dates associated with the selected year.

### **Deleting Holiday Rules**

- > To delete holiday rules:
- 1 In your application, select Manage, and then System Settings. In System Settings, select Holiday Rules.
- 2 Select a rule, Actions, and then Delete.

You cannot delete a holiday rule associated with an organizational unit that is not logically deleted. A list of organizational units to which the holiday rule was assigned is displayed.

#### **Duplicating Holiday Rules**

- > To duplicate holiday rules:
- 1 In your application select Manage, and then System Settings. In System Settings, select Holiday Rules.
- 2 Select a rule, then Actions, and then Duplicate.
- 3 Make edits.

## **Changing Configuration Settings**

#### **Subtopics**

- Approver Levels
- Enabling Email Notifications
- Maximum Task Attachment Size
- User Sync Process

#### **Approver Levels**

Approver levels determines the number of task reviews.

- > To change the approver level:
- 1 In your application, select Manage, and then System Settings. In System Settings, select Configuration Settings, and then Approver Levels
- 2 In Approver Levels, select a value from 1 to 10.

#### **Enabling Email Notifications**

Email Notifications on and off switch for all notifications, for all users. When "Turn Off" is selected, notifications are not generated for any user.

- > To enable email notifications:
- 1 In your application, select Manage, and then System Settings. In System Settings, select Configuration Settings, and then Email Notifications.
- 2 For Email Notifications, select Turn On.

#### **Maximum Task Attachment Size**

Task Attachment Size determines the maximum attachment file size that users can upload. This setting helps administrators adapt to work within limitations of the environment in which the application is installed.

You can change the current maximum file size.

- > To change the maximum task attachment size:
- 1 In your application, select Manage, and then System Settings. In System Settings, select Configuration Settings, and then Maximum Attachment Size.
- 2 In Select maximum file upload size, select a value from 5 MB, with incremental values of 5 MB, up to 100 MB.

#### **User Sync Process**

Close Manager maintains a local copy of the user, group, and team details for various reasons; for example, User ID, User Login, First Name, Last name. The User Sync Process must be initialized manually and then runs daily at 5:30 AM server time.

- ➤ To enable the User Sync Process:
- 1 In your application, select Manage, and then System Settings. In System Settings, select Configuration Settings, and then User Sync Process.
- 2 Do one:
  - To initialize to run daily at 5:30 AM server time, for User Sync Process, select Turn On.
  - To manually initiate a user sync, for User Sync Process, select **Turn Off**, then click **Save**, then select **Turn On**, and then click **Save**.

## **Defining Years and Periods**

#### **Subtopics**

- Defining Years
- Defining Periods

When you define the close process, you define years and periods for which to apply close activities. You then assign each schedule a year and period to define the close period for the schedule. You can have multiple schedules running in the same time period, for example, a

Corporate schedule and a Regional schedule. Year and period dimensions enable you to group these activities.

## **Defining Years**

Note: Defining Years feature is available only to administrators.

The Year dimension designates the year to which the close activities apply and is a flat list. You can define, rename, and delete years, and name years with numeric or nonnumeric characters. For example, you can define years such as 2014 and 2015, or FY14 or FY15.

- ► To define years:
- 1 Select Manage, and then Years.
- 2 Add, rename, or delete years:
  - To add a year, click **New** and enter a name.
  - To rename a year, double-click it, and then rename it.
  - To delete a year, select it, and then click **Delete**.

Note: You can select multiple years, and then click **Delete**.

## **Defining Periods**

Note: The defining periods feature is available only to administrators.

The Period dimension is a hierarchical dimension that designates the time period to which the close activities apply, for example a month or quarter. You typically define a period with months rolling up to quarters within years. For example, you can define a quarterly period of Q1 with the child members of January, February, and March. You can also define custom period rollups, such as a 13-month reporting period.

You can add siblings and children to periods. A sibling is a member at the same level, such as January and February. A child is a member below a member in the period hierarchy; for example, January is a child member of Q1.

You assign calendar dates to periods when you create schedules.

You can add, edit, reorder, and delete periods.

- ► To define periods:
- 1 Select Manage, and then Periods.
- 2 Add or remove siblings or child members:

- To add a sibling, click Add Sibling, name the member, and then click Submit.
- To add a child, click Add Child, name the member, and then click Submit.
- To edit a period, select it, click **Edit**, rename it, and then click **Submit**.
- To reorder a period, select it, and then click **Move Up** or **Move Down**.
- To delete a period, select it, and then click **Delete**.

## **Managing Attributes**

#### **Subtopics**

- Defining Attributes
- Importing List Attributes
- Editing Attributes
- Duplicating Attributes
- Deleting Attributes
- Viewing Attributes
- Searching for Attributes

Attributes are user-defined fields defined centrally by administrators and used in many places.

You can specify different value types for attributes: Date, Date and Time, List, Number, Text, and True or False. For example, you can define a custom attribute named Auto Submit with a value type of Yes or No. When you assign the Auto Submit attribute to an item, you can set it to Yes for tasks required by external users.

If you select the List type, you can define a pick list of values. For example, you can define a List attribute named Sales Region, with North, South, East, and West as values.

You can create, edit, and delete attributes.

## **Defining Attributes**

- > To create an attribute:
- 1 Select Manage, and then Attributes.
- 2 Click New and enter:
  - Name
  - Attribute Type:
    - o Date
    - o Date and Time
    - o Integer
    - o List:

If you select List, enter a list of valid responses to the question.

o Multi-Line Text

The maximum length should be less than 4,000 characters.

Select **Multi-Line Text**, then enter the **Number of Lines**, from 3 to 50 lines. Multi-Line Text determines how many lines of text are visible, without scrolling, on the Actions dialog boxes.

For Multi-Line text type: Select **Include Attachments** if you want the custom attribute to include an attachments section on the Actions dialog box.

• Number:

If you select Number, select number formatting options

- For Decimal Places, enter a value for the number of decimal places to display.
- Select the Thousands Separator option if you want numbers to display a thousands separator (for example, 1,000.00)
- From the Currency Symbol list, select a currency symbol, for example, Dollars (\$).
- □ From the Negative Number list, select how to display negative numbers, for example, (123).
- □ From the Scale list, select a scale value for numbers, for example, 1000.
- o Text
- o True or False
- o User
- Yes or No
- Calculation
  - Note: This feature is available only in Financial Close Management 11.1.2.4.100 (patch 20307212). For information about new features and updating to release 11.1.2.4.100, see My Oracle Support https://support.oracle.com/.

Calculated attributes are read-only. Calculations can only be evaluated against Schedules:

- Schedules: When you are in Task List, Gantt, or BI Dashboard views, you can add any Calculation and the calculation is evaluated, regardless of whether it was explicitly assigned to the task or not.
- Templates: You cannot add a custom attribute, that has the Calculation option selected, as a column or a filterable attribute.

Administrators can add attributes to the attributes sections in the Actions dialogs and they will be viewable by workflow users. Administrators can restrict access to certain roles by setting access to Do Not Display. For example for calculated attribute XYZ, an

administrator could add Viewer: Do Not Display access to it, so that XYZ wouldn't appear for viewers.

Any user role can add calculated attributes as columns in views and portlets. They can also be added as filterable attributes in the Filter Panel.

When you select **Calculation**, a Calculation definition section is displayed:

- **Calculation Type:** The list of values is determined by the attribute type:
  - Assign Value to List—Assign custom values to a List type attribute
  - **Assign List To Value**—Assign custom list values to the values of a different attribute.
  - **Conditional**—A conditional calculation (If Then Else)
  - **Scripted**—A free-form scripted calculation. Scripted is available for attributes of type Integer, Multi-line Text, Number, or Text.

The following table lists the calculation types that each attribute type can use when the Calculation option is chosen:

Attribute Type	Assign Value to List	Conditional	Scripted	Assign List to Value
Date				
Date/Time				
Integer	X	X	X	
List		X		X
Multi-Line Text	X	X	X	
Number	X	X	X	
Text	X	X	X	
True/False		X		
User				
Yes/No		X		

• When you select **Scripted** Calculation type, to enter a free-form calculation equation, use the Add Attribute and Add Function:

Add Attribute—Select an attribute and click to insert the attribute into the Calculation Definition box at the location of the cursor. If the cursor is in the middle of a word or attribute, the word/attribute will be replaced in the definition. Any attribute that is added will have brackets {} around the name, according to the scripting format.

Add Function—Select a function and click to add the function to the Calculation
 Definition. The Function is added with placeholders for each parameter.

For example: Insert the DATE\_DIFF function in the calculation definition:

DATE\_DIFF(<Date1>, <Date2>, <Type>)

Then replace the placeholders with attributes:

DATE\_DIFF( {Start Date}, {End Date}, 'DAYS')

Other scripted function examples:

 Date Difference: Returns the difference in days, hours minutes, or seconds between two dates. For DATE 1 and DATE 2, the values TODAY and NOW can be used, which denote the current date (with no time component) and datetime, respectively.

```
DATE_DIFF(<Date1>, <Date2>, <Type>)
```

Example: DATE\_DIFF( {Start Date}, 'TODAY', 'DAYS')

• Extract Text: Returns the substring within the value, from the positions specified.

SUBSTRING(<Value>, <Location>, <Length>)

Example: SUBSTRING( {Name}, 5, 10)

□ If-Then-Else:

IF\_THEN\_ELSE(<Condition>, <Value1>, <Value2>)

Example: IF\_THEN\_ELSE( ( {Priority} = 'Low'), 1,IF\_THEN\_ELSE( ( {Priority} = 'Medium'), 2, IF\_THEN\_ELSE( ( {Priority} = 'High'), 3, 0)))

 If-Then-Else: Allows the user to insert a conditional calculation into the scripted calculation. IF\_THEN\_ELSE calculations can be nested to support "ELSE IF" type calculations as well.

```
IF_THEN_ELSE(<Condition>, <Value1>, <Value2>)
```

Example:,

```
IF_THEN_ELSE( ( {Priority} = 'Low'), 'Good'
IF_THEN_ELSE( ( {Priority} = 'Medium'), 'Better'. 'Best') )
```

□ Instring: Returns the value of the search.

```
INSTRING(<Value1>, <Value to Search>)
```

Example: INSTRING({Name}, 'a')

Lowercase: Returns the value in lower case

```
LOWERCASE(<Value>)
```

Example: LOWERCASE ({Task Code})

 Maximum: Returns the maximum value from a list of attributes. There can be any number of parameters.

```
MAX <Value1>, <Value2>, <ValueN>)
```

Example: MAX( {Scripted Substring Loc a}, {Scripted Substring Loc s}, {Scripted Substring Loc t} )

• Minimum: Returns the minimum value from a list of attributes. There can be any number of parameters.

MIN <Value1>, <Value2>, <ValueN>)

Example: MIN( {Scripted Substring Loc a}, {Scripted Substring Loc s}, {Scripted Substring Loc t} )

• Round: Returns the value rounded to the decimal places specified

ROUND <Value1>, <Decimal Places>)

Example: ROUND( ({Scripted Substring Loc t} / 7), '4')

• Substring:

SUBSTRING(<Value>, <Location>, <Lengrh>)

Example: SUBSTRING( {Name}, 4, 10)

 Text Location: Returns the index of the substring within the value, starting at 1 as the first position.

INSTRING(<Value>, <Value To Search>)

Example: INSTRING( UPPERCASE( {Name} ), 'TAX' )

**u** Uppercase: Returns the value in upper case.

UPPERCASE(<Value>)

Example: UPPERCASE( {Name} )

- 3 The following validation checks are performed when you attempt to save the Scripted Calculation:
  - The Syntax of the Calculation is correct
  - The Attributes and Functions specified in the Calculation exist
  - Parameters to Functions are correct
  - No Circular Loops exist

## **Importing List Attributes**

- > To import attributes of type List:
- **1** Create an import file of type List in a TXT file format, with each value on a separate line.

For example:

Blue Yellow Red Green

The import option is always "Replace All".

- 2 In your application, select Manage, and then select Attributes.
- 3 Select an attribute of type List, and then click **Actions**, and then **Edit**.
- 4 Click Import 🖄.
- 5 Browse to a TXT import file.
- 6 Click Import. Import List Values displays the values: Total List Values, Completed, Errored, List Values Created, and List Values Updated.

If Completed Successfully, click OK.

If **Completed with Errors**, the errors are listed. To export the error list, click **Export to Excel** 

## **Editing Attributes**

You can edit the name of a custom attribute. If the attribute type is a List, you can also add, rename, or delete list values.

- > To edit attributes:
- **1** Select Manage, and then Attributes.
- 2 Select an attribute.
- 3 Click Edit.
- 4 Edit the attribute name.
  - **Note:** If the attribute is a List type, you can add, rename, or delete list values. After a custom attribute is saved, you can't change its type.
- 5 Click OK.

All related templates, schedules, task types, or tasks are updated.

## **Duplicating Attributes**

You can duplicate attributes.

- ► To duplicate attributes:
- **1** Select **Manage**, and then **Attributes**.
- 2 Select an attribute.
- 3 Click Duplicate.
- 4 Click Close.

## **Deleting Attributes**

You can delete attributes that you no longer need. When you delete an attribute, the system removes all references to the attribute.

- ► To delete attributes:
- **1** Select **Manage**, and then **Attributes**.
- 2 Select attributes.
- 3 Click Delete.
- 4 At the delete confirmation prompt, click Yes.

## **Viewing Attributes**

In Manage Attributes, you can specify which columns to display for the list of attributes, or show all. You can also reorder columns, sort columns by ascending or descending order, and change the column widths.

- ➤ To display columns:
- **1** Select **Manage**, and then **Attributes**.
- 2 Select View, then Columns:
  - To display all columns, select **Show All**.
  - To display specific columns, select or deselect the column names.
- ➤ To reorder columns:
- 1 Select Manage, and then Attributes.
- 2 Select View, and then Reorder Columns.
- 3 Select columns and use the Up and Down arrows, or drag them, to change the order.
- 4 Click **OK**.
- ► To sort columns:
- 1 Select Manage, and then Attributes.
- 2 Hover over a column header until the Sort icons are displayed, and then click Sort Ascending Sort Descending .
- ➤ To change column widths:
- **1** Hover over the column header dividers until the arrows display.
- 2 Drag the columns to the desired width.

## **Searching for Attributes**

You can use the Manage Attributes dialog box to find attributes. You can enter full or partial names on which to search.

- ➤ To search for attributes:
- 1 Select Manage, and then Attributes.
- 2 Click the > sign to expand the Search box.
- 3 Enter full or partial search criteria for the attribute.
- **4 Optional:** For additional search operators (such as Contains, Starts with, Ends with), click **Advanced**, and then enter search criteria.

Tip: Click Add Fields to select additional fields for search criteria.

5 Click Search.

Tip: To reset the list to display all attributes, click Reset.

## **Managing Alert Types**

#### **Subtopics**

- Creating Alert Types
- Editing Alert Types
- Viewing Alert Types
- Searching for Alert Types
- Deleting Alert Types

Note: The Managing Alert Types feature is only available to administrators.

During the close process, users might encounter roadblocks such as a hardware failure, software issues, system failure, and so on. They can create an alert identifying the problem, and attach it to the task.

For example, a user is running an AP Period Close process and can't log on to the AP system. The user creates the alert indicating "Software Issue" as the type and assigns it to the System Administrator. The System Administrator resolves the login issue, then closes the alert or submits it for approval.

You can maintain a list of alert types to categorize alerts.

## **Creating Alert Types**

You can create alert types to group alerts into categories, such as hardware failure, software issues, system failures, and so on.

You can use alert types to classify and filter alerts in the Report Binder. Using alert types, you can analyze the types of issues that users encounter during the close cycle and make changes to prevent them in future cycles.

- ► To create an alert type:
- **1** Select Manage, and then Alert Types.
- 2 Click New.
- **3** For **Name**, enter an alert type name.
- 4 For **Description**, enter an alert type description.
- 5 Click **Enabled** to enable the alert type.
- 6 Click **OK** to save the alert type.

## **Editing Alert Types**

You can edit the names and descriptions of alert types, and specify whether they are Enabled.

- ► To edit an alert type:
- **1** Select Manage, and then Alert Types.
- 2 Select an alert type to edit.
- 3 Click Edit.
- 4 Edit the alert type.
- 5 Click OK.

## **Viewing Alert Types**

In Manage Alert Types, you can specify which columns to display for the list of alert types, or show all. You can also reorder columns, sort columns by ascending or descending order, or change the column widths.

- ► To display columns:
- **1** Select Manage, and then Alert Types.
- 2 Select View, then Columns, and then select an option:
  - To display all columns, select **Show All**.
  - To display specific columns, select or clear the column names.

- ► To reorder columns:
- 1 Select Manage, and then Alert Types.
- 2 Select View, and then Reorder Columns.
- 3 Select columns, and use the Up and Down arrows to change the order.
- ► To sort columns:
- **1** Select **Manage**, and then **Alert Types**.
- 2 Hover over a column header until the Sort icons are displayed, and then click Sort Ascending 
  → or Sort Descending .
- > To change column widths:
- 1 Hover over the column header dividers until the arrows are displayed.
- 2 Drag the columns to the desired width.

## **Searching for Alert Types**

You can use the Manage Alert Types dialog box to find alert types. You can enter full or partial names on which to search.

- ► To search for alert types:
- **1** Select Manage, and then Alert Types.
- 2 Click the > sign to expand the Search box.
- 3 Enter a partial or full name on which to search.
- 4 **Optional:** For additional search operators (such as Contains, Starts with, Ends with), click **Advanced**, and enter search criteria.
  - Tip: Click Add Fields to select additional fields for search criteria.
- 5 Click Search.
  - Tip: To reset the list to display all alert types, click **Reset**.

## **Deleting Alert Types**

You can delete alert types. When an alert type is deleted, the alert is not deleted, rather it loses its alert type assignment.

- To delete an alert type:
- **1** Select Manage, and then Alert Types.
- 2 In Manage Alerts, select the alert type.

3 Click Delete.

## **Managing Integration Types**

#### **Subtopics**

- Defining Integration Types
- Creating Integration Types
- Editing Integration Types
- Validating Integration Types
- Importing Integration Types
- Exporting Integration Types
- Deleting Integration Types
- Managing Applications
- Viewing Integration Types
- Searching for Integration Types

You can enable tasks to include integrations with external applications. An Integration Type is a definition of an end point provided by an external application. Integration Types define end-use, system-automated tasks, and event monitoring integration.

From the **Manage Integration Types** dialog box, you can view, create, edit, validate, delete, import, and export Integration Types. You can maintain a list of applications associated with the Integration Type. Integration Types must be assigned an application.

An Integration Type requires an execution URL for user tasks or an execution web service for system-automated tasks, and an optional set of parameters. The execution URL launches the external program, and the parameters pass information required for the task to the external program. For example, the Consolidate Integration Type contains parameters such as the Point of View dimension values to run the consolidation. Each Consolidate task is derived from this Consolidate Integration Type with the same set of parameters.

Integration Types are provided on the Oracle Support website for download, and you can then import them into your application. Experienced consultants can also create custom Integration Types for other Oracle and non-Oracle products through the UI or with imported XML files.

See the Integration guide through My oracle Support. Visit http://www.oracle.com/us/support/ contact/index.html.

To manage Integration Types, you must have the Close Administrator role.

## **Defining Integration Types**

When you create Integration Types, select a task type:

• End-User—Users must perform and validate. The task might be a generic task such as submitting data, or it might require product integration to facilitate or validate its completion.

- System-Automated—Automatically executed in external applications when their start date and time are reached, and their predecessor tasks are completed, for example, an overnight feed from a General Ledger. System-Automated tasks are often executed after working hours. They require limited user interaction and do not have Assignees.
- Event Monitoring Integration—Based on events that occur in external applications; for example, Journal Approve.

When you create a task, the type that you choose affects the runtime behavior of the task:

- End-User—When you click the Go to Task icon, the system uses the execution URL and parameters.
- System-Automated—The task runs according to the task parameters that you define.
- Event Monitoring—The task waits for an event with a matching parameter value and then closes.

## **Creating Integration Types**

#### **Subtopics**

- Setting Integration Type Properties
- Setting Integration Type Parameters
- > To create an Integration Type:
- 1 Select Manage, and then Integration Types.
- 2 Click New.

Add information to the following tabs:

- "Setting Integration Type Properties" on page 70
- "Setting Integration Type Parameters" on page 71

#### **Setting Integration Type Properties**

You can set properties for the Integration Type, such as the associated application, and End-User, System-Automated, or Event Monitoring tasks.

For an End-User task, you can select the single sign-on (SSO) Parameter option to enable users to access an external web application without being prompted for authentication. You can use a SSO parameter for an external application if that application is integrated with the Oracle EPM System SSO framework.

- > To set Integration Type properties:
- 1 On the **Properties** tab, for **Name**, enter a name for the Integration Type.
- 2 Enter an Integration Type Code, for example, HFM\_CONS for the Hyperion Financial Management Consolidate integration task.

The code is used to execute the Integration Type and to map updates to an Integration Type from a file import.

- **3 Optional:** In **Description**, enter a description for the integration task.
- 4 In **Application**, select an application to which the task belongs.
  - **Note:** You can maintain the list of applications from the Manage Applications icon in the Manage Integration Types dialog box. See "Managing Applications" on page 76.
- 5 For **Execution Type**, select an option:
  - End User Task

**End User Endpoint:** To enter parameters for an End-User task, the End User Endpoint should contain those parameters in these formats:

\$*Parameter Type Code*\$, for example \$COLORS\$. The system replaces the parameter tokens in the End User Endpoint with the information you specified for the task parameters.

**SSO Parameter (Optional):** Specify the name of the SSO parameter for your application to include when executing the End-User task URL to the external application. If you do not specify an SSO parameter, the system uses the End User URL.

- System-Automated Task
  - **Note:** If you select System-Automated Task, the lower part of the Properties tab displays connection information.

See the *Financial Close Management Integration Guide* on the Oracle Technology Network (OTN) website.

#### Event Monitoring Task

**Note:** If you select Event Monitoring Task, the lower part of the Properties tab displays connection information, most of which is required

For detailed information on setting these parameters, see the *Oracle Hyperion Financial Close Management Integration Guide* on the Oracle Technology Network (OTN) website.

#### 6 Select the Parameters tab.

#### **Setting Integration Type Parameters**

Integration Type parameters enable the application to pass information to the end point to control how the end point should perform its action. For example, when you run a consolidation, your program can pass which application to run the consolidation against, and the dimension selections for the consolidation. You set the parameter values defined in the Integration Type in the task or Task Type using the integration. The Consolidation Integration Type can be used for many applications and dimension selections in your application, depending on how you set the Consolidate task parameter values.

Each parameter definition requires a name, description, unique code, type, and whether a value is required. The parameter code is the token that replaces in the execution URL for user tasks, or the parameter name that is passed to the execution web service for system-automated integration types. Required values must have a value for all tasks in a schedule before the schedule can be set to Open.

The parameter type controls the parameter value and how the user enters the value in the task field. Supported parameter types:

- **Note:** For detailed information on setting parameters for Integration Types, see the Integration Guide on the Oracle Technology Network (OTN) website.
- > To set Integration Type parameters:
- 1 In the New Integration Type dialog box, select the Parameters tab.
- 2 Click New.
- 3 Enter a name for the parameter.
- 4 Enter a parameter code.
- 5 Enter a parameter tooltip.
- 6 From the Parameter Type list, select a type, and enter additional information for the parameter:
  - Check box—Boolean value
  - Date—Date value
  - Document Navigator—Hierarchical set of values, for example, folders and documents
  - Dimension Selector—Values for a set of dimensions
  - **Dynamic List**—Dynamic set of text values with values to be determined at runtime
  - Integer—Numeric value in whole numbers
  - Number—Numeric value in whole numbers or fractions
  - **Options Group**—Check box for a predefined set of values
  - Static List—Predefined set of text values
  - **Task Information**—Task information, for example, Assignee, duration, start and end dates
  - **Text**—Free-form text value.

Note: Event Monitoring Execution Type supports only Text parameter type.

- 7 If the parameter requires a value, select **Required**.
- 8 Click **OK** to save the parameter.
- 9 Click **Save and Close** to save the Integration Type.

## **Editing Integration Types**

You can edit the properties and parameters of an Integration Type. For example, for an End-User type, you can edit the endpoint, change the point of view, or change the list of values.

Note: You cannot edit imported Integration Types; you can only view them.

- > To edit an Integration Type:
- 1 Select Manage, then Integration Types.
- 2 Select an Integration Type to edit.
- 3 Click Edit.
- 4 Edit the Integration Type.
- 5 Click Save and Close.

## **Validating Integration Types**

You can test and validate User Defined, System-Automated, or Event Monitoring Integration Type definitions from the Manage Integration Types module before you create and execute tasks. You can provide parameter values for the parameter definition, and then test those parameters.

- For End-User tasks, the system displays the end result URL web page.
- For System-Automated tasks, the system executes the Asynchronous, Synchronous, or Polling Synchronous web service and displays the results.
- For Event Monitoring tasks, the system waits for the business event to be received. Event Monitoring validation does not take parameters.

The Validation results can contain any or all sections:

- Security Settings—Security settings for this Integration Type; includes the Request and Response Security Policy and Keystore Alias specified in the application, and the End-User URL and SSO Parameter of the Integration Type, if it is an End-User Integration Type. These settings are set in the application of the Integration Type.
- Application Tokens—Lists the application-level tokens that exist for the Integration Type. If there are no application-level tokens, this section is not displayed.
- **Registry Settings**—Displays the values from the installation registry, for example:
  - Web Application settings, displayed only if the Web App setting is defined in the application
  - Web Service application settings, displayed only if the web service application setting is defined in the application
  - EPM Workspace settings, displayed only if the End-User URL contains token placeholders for EPM Workspace values

- **Parameters**—This section is identical to the Parameters tab for tasks and task details, and enables you to provide values for the Integration Type parameters. Task Information type parameters are also displayed and editable, and parameter errors are displayed. Event Monitoring does not take parameters.
- Results:
  - **End User-User tasks**—Displays the current End-User Endpoint URL with the tokens that you specified. Click **Refresh** to update the URL.
  - **System-Automated tasks**—Displays the results of the validation test when it receives them from either the Asynchronous, Synchronous, or Polling Synchronous web service. Click **Refresh** to update the page and view the results.
    - Validation Status—The status of the validation: Not Validated, Invoking, Waiting for Response, Success, Error, or Aborted
    - Last Validated—The last time you attempted to validate the Integration Type
    - **Message**—The message returned from the web service
    - **Log File Location**—The location of the log file, if specified
    - **Reports**—Report URLs
  - Event Monitoring tasks—Displays the Validation Status, Last Validated, and Message.
- > To validate an integration type:
- **1** Select Manage, then Integration Types.
- 2 Select an Integration Type.
- 3 Click Validate and choose an Integration Type:
  - End-User Integration Type—The system displays the security settings, Application Tokens if applicable, parameters, and results. Click **Validate** to open the URL in a browser window, or open a tab in EPM Workspace, depending on the End-User URL.
  - **System-Automated Integration Type** and **Event Monitoring**—The system starts the Asynchronous, Synchronous, or Polling Synchronous web service defined in the Integration Type and returns you to the Integration Type window while the process runs. Click the **Refresh** icon to see the results of the validation.
  - Tip: When the validation is in the Invoking or Waiting for Response stage, you can click **Cancel Validation** if you need to cancel the process.
- 4 When you finish running validations, click **Close** to return to Manage Integration Types.

## **Importing Integration Types**

The predefined Integration Types for Oracle products must be imported from XML files before you can access them. During the import process, you can automatically create Task Types for the integration types.

- > To import an Integration Type:
- **1** Select Manage, then Integration Types.
- 2 Click Import.
- 3 Enter a file name, or click Browse to browse for the file to import, and click Next..
- 4 If the integration XML file (specified in step 3), contains an application, then this page displays the application details contained in the XML. Edit the following:
  - Application Name
  - Request Security Policy
  - Response Security Policy
  - Keystore Recipient Alias
  - Registry web Application Entry
  - Registry web service Entry

Enter the following application token information:

- PORTAL\_NAME
- NODE\_NAME
- PROTOCOL
- DEFAULT\_LOCAL\_NODE
- 5 Select the Integration Types for which you want Task types to be automatically created, and click Next

The Results screen displays the number of Integration Types imported.

6 Click Close.

## **Exporting Integration Types**

You can export integration types to an XML file that you can modify and then reimport into your application.

- > To export integration types:
- 1 Select Manage, and then Integration Types.
- 2 Click Export.
- **3** Click **Save File**,, and then click **OK**.
- 4 Select a location in which to save the file, and click Save.

## **Deleting Integration Types**

You can delete Integration Types that you no longer need. However, you cannot delete imported Integration Types, and you cannot delete an Integration Type while it is associated with a Task Type.

- > To delete an Integration Type:
- **1** Select Manage, and then Integration Types.
- 2 Select an Integration Type to delete.
- 3 Click Delete.
- 4 At the delete confirmation prompt, click Yes.

## **Managing Applications**

#### **Subtopics**

- Adding Applications
- Editing Applications
- Deleting Applications

Integration Types are assigned applications for the external products to which they link. From the Manage Integration Types module, you can maintain a list of applications associated with the Integration Type. You can search on and sort the list by application. In addition, you can select to view these additional columns for applications: Created By, Creation Date, Last Updated By, and Last Update Date.

#### **Adding Applications**

You can add applications to associate with an Integration Type. You can also specify the security policy to use for an Integration Type of that application.

For information on security policies, see the *Integration Guide* on the Oracle Technology Network (OTN) website.

In addition, you can specify application-level tokens and values for all Integration Types in an application. When you specify an application-level token in an end-user URL or web service WSDL, the system replaces the token with the value defined for that token in the application. For example, you can specify tokens with values for server and port, and the system automatically applies those values to the Integration Types in the application.

- ➤ To add an application:
- 1 Select Manage, and then Integration Types.
- 2 Click Manage Applications.
- 3 Click New.
- 4 Enter an application name.
- 5 **Optional:** Enter additional application properties.
- **6 Optional:** To add an application-level token, in the Application Tokens table, click **New**. Enter a token name and optionally a token value, and then click **OK**.

Tip: To remove a token, Click Delete.

#### **Editing Applications**

You can edit the name of the application, the installation registry properties, the security information, and application-level tokens.

- > To edit an application:
- 1 Select Manage, and then Integration Types.
- 2 Click Manage Applications.
- 3 Click Edit.
- 4 Edit the settings or tokens as needed, and click **OK**.

#### **Deleting Applications**

You can delete applications that you no longer need from the list of available applications. You cannot delete an application while it is associated with an Integration Type. You must modify the properties for each Integration Type that references the application before you can delete the application.

- ➤ To delete an application:
- 1 Select Manage, and then Integration Types.
- 2 Click Manage Applications.
- 3 Click Delete.

## **Viewing Integration Types**

You can view the properties and parameters of imported Integration Types. You can specify which columns to display for the list of Integration Types, or show all. You can also reorder columns, sort columns by ascending or descending order, or change the column widths.

- ► To display columns:
- 1 Select Manage, and then Integration Types.
- 2 Select View, then Columns, and then select an option:
  - To display all columns, select Show All.
  - To display specific columns, select or deselect the column names.
- > To reorder columns:
- 1 Select Manage, and then Integration Types.
- 2 Select View, and then Reorder Columns.

- 3 Select columns and use the Up and Down arrows to change the order.
- ► To sort columns:
- **1** Select Manage then Integration Types.
- 2 Hover over a column header until the Sort icons display, then click **Sort Ascending** → or **Sort** Descending →.
- > To change column widths:
- 1 Hover over the column header dividers until the arrows display.
- 2 Drag the columns to the desired width.

## **Searching for Integration Types**

You can use the Integration Types dialog box to find Integration Types. You can enter full or partial names on which to search.

- > To search for Integration Types:
- **1** Select **Manage** then **Integration Types**.
- 2 Click the > sign to expand the Search box.
- 3 Enter full or partial search criteria for the Integration Type.
- **4 Optional:** For additional search operators (such as Contains, Starts with, Ends with), click **Advanced**, and enter search criteria.
  - Tip: Click Add Fields to select additional fields for search criteria.
- 5 Click Search.
  - Tip: To reset the list to display all Integration Types, click Reset.



## Managing Close Manager Teams

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	Deleting Teams and Removing Members	80
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Teams are defined and provisioned with Owners, Assignees, Approvers, and Viewers roles. Then, rather than assigning named users these roles on a task, the role is assigned to the Team. Administrators and Power Users can add, edit, and delete teams.

## **Adding Teams and Members**

- > To add teams and members:
- 1 In Close Manager, click Manage, and then Teams.
- 2 Click Actions, and then New.
- **3** For each team, enter:
  - Name
  - Description
  - Roles

Select the appropriate module tab and then select one or more roles for the team: Administrator, Power User, User.

Members

Note: Search results will not include other team IDs or group IDs.

Teams do not grant roles to member IDs, rather the member IDs must already be provisioned with the necessary roles.

To add members:

- a. Under **Members**, click **Actions**, and then **Add**.
- b. Enter the partial or full First Name, Last Name, or click Search to select the names.
- c. In the **Search Results** section, click **Add**, or **Add All** to add the selections to the **Selected** list.
- d. Click OK.
- 4 On the Team dialog box, select **Primary User** to have the tasks default to a Claimed status with that user.
  - Note: Other team members can then claim the task.
- 5 Click OK.

## **Editing Teams and Members**

- > To edit teams or members:
- 1 In Close Manager, click Manage, and then Teams.
- 2 Select a team, and click Actions, and then Edit.
- 3 Edit the teams and members and click OK.
- 4 Click OK.

## **Deleting Teams and Removing Members**

There is a difference between the deletion logic for teams being used in template versus schedule tasks:

- If a team has been assigned to a task(s) in a template, then it cannot be deleted. To delete the team, first remove it from all tasks to which it is assigned.
- If teams are used in schedule tasks, then the deletion is allowed but it is a logical deletion. For example, the schedule task can still see the team even though no new tasks can use the team.
- > To delete teams or members:
- 1 In Close Manager, click Manage, and then Teams.
- 2 To delete teams, select a team, click Delete, and then at the warning, click Yes.
- **3** To remove members, double click a team name, and on the **Edit Team** dialog box, select a member and then click **Remove**.
- 4 Click OK.
- 5 On Manage Teams, click Close.

## **Managing Team Users**

#### **Subtopics**

- Adding a User to a Team
- Changing a User's Preferences

## Adding a User to a Team

- ➤ To add a user to a team:
- 1 In your application, click Manage, and then Users.

The Manage Users window is displayed.

- 2 Select a user and then click Actions, and then Edit.
- 3 On User Details, on the Teams tab, click Actions, and then Add.
- 4 On Select Teams, select a team.
- 5 Click OK.

## **Changing a User's Preferences**

A user can change preferences as follows.

- > To change a user's preferences:
- 1 In your application, click Manage, and then User Profile.
- 2 On User Details:
  - For Status, select Available or Unavailable.

If the user is the primary user and unavailable, the task reverts to the backup user, if one is assigned, and if that backup user has a status of Available.

• Select the **Timezone**.

The Timezone setting is used to convert the task's scheduled Start and End Dates into the timezone of the user, thus producing the Start Date (Local) and End Date (Local) attributes.

- For email notifications, enter the Email Start Time and Email End Time.
- The **Teams** tab displays the user teams.
- On the **Notifications** tab, for each type of notification, expand each notification preferences and choose when to be notified:

For example: for **Status Change Notification**, expand to **Close Manager**, then expand and choose "You are alert approver and alert status changes to open with approver". Select **Immediately** as a choice of notification.

**Note:** You can override a setting at a lower level (for example, configure Notification Type to **Every 2 hours**, and override one of the Conditions to **Immediately**). Then the parent setting(s) displays the word **Mixed**, to provide a visual indication that more than one preference setting has been assigned to child level settings. You can change the value from **Mixed** to a different preference setting; the child level settings are changed to the new setting.

If an Administrator disables the System Settings Configuration Settings for Email Notifications, then notifications are suspended. See "Enabling Email Notifications" on page 56.

3 Click OK.

## **Managing Backup Assignments**

You can backup the Assignee and Approver roles only when the primary user is a named user, not a team or group:

- Assignee: For basic tasks (not automated tasks)
- Approver: For both basic and automated tasks

Note: Administrators cannot backup owner assignment on templates, schedules, and tasks.

- > To assign or change a backup for a task:
- **1** From the Calendar, Gantt, or Task List view, double click the task that you want to assign or change a backup.
- 2 Select the Workflow tab and select both an Assignee and Backup person.
- 3 Click Save and Close.

## **Managing Reassignments in Close Manager**

#### **Subtopics**

- Requesting a Reassignment
- Viewing and Approving or Rejecting Reassignment Requests

#### **Requesting a Reassignment**

Reassignment requests can only be initiated by users explicitly assigned the primary workflow role (as a named user). They cannot be submitted for backup roles, or by members of Teams/ Groups assigned primary roles.

Assignees and Approvers can dispute an Assignee or Approver assignment on one or more tasks by submitting a request to administrators and power users to reassign the tasks.

From the Task Actions dialog box, workflow users (Assignees and Approvers) can request reassignment of their workflow role for selected or selected and future tasks. These requests require approval. Administrators and schedule/template Owners can still reassign the task using the Edit Task dialog box without requiring approval.

- > To request reassignment for a task:
- **1** On the Actions panel, expand the **Request Reassignment**.
- 2 Reassign the task by selecting an option:
  - **Selected Tasks** to reassign just the schedule task
  - Selected and Future Tasks to reassign tasks for the schedule task and the corresponding task in the source template
  - **Note:** A Power User must be the owner of the schedule or template to be able to approve the reassignment.
- 3 Select the **Role** from the drop down list.
- 4 If the you know the reassigned user, enable **To User**, and then enter or search for the name.
  - **Note:** If you do not know the new user, then submit a request without specifying the name of the user.
- 5 Enter a Justification for the reassignment.
- 6 Click Submit.

#### **Viewing and Approving or Rejecting Reassignment Requests**

Administrators and Power Users can review and approve or reject reassignment requests submitted by Assignees and Approvers.

Schedule task reassignment requests can be sent to the Task owner as well.

- > To view and approve or reject reassignment requests:
- 1 From **Quick Links**, click **Dashboard**. **My Worklist** is displayed with the reassignment requests in the Admin or Power User's security profile.
- 2 Click a reassignment record. The **Reassignment Requests** is displayed.
- **3** Do one of the following:
  - To approve all of the reassignment requests:
    - a. If the requestor did not specify a name to whom responsibility should be transferred, in **New User** enter a new name. To apply this name to all requests, click **Apply to All**.
    - b. Click **Approve All**.
  - To reject all the listed reassignment requests, click Reject All.

• To approve or reject individual reassignment requests: for each request, from **Schedule Status**, select **Approve** or **Reject**.

#### 4 Click OK.

An email notification that displays the action taken is sent to the preparer or reviewer who requested the reassignment.

# 5

## Navigating in Close Manager

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## Views

#### **Subtopics**

- Dashboard View
- Public Dashboard View
- Task List View
- Calendar View
- Gantt View

You can use the BI Dashboard, Calendar view, Task List, or Gantt view to track tasks in running schedules.

When you switch views, for example, from Calendar to Gantt, the system synchronizes the dates so that a new view displays the same date range as a previous view.

By default, the BI Dashboard is displayed. If you are an Administrator, you can set the Dashboard up for all users by configuring the Public Dashboard and then begin system setup. See "Setting Up the System" on page 44.

If you are a User, you can view the My Worklist portlet to view task assignments. See the Oracle Hyperion Financial Close Management User's Guide.

## **Dashboard View**

The Dashboard view presents a portal-style interface into the application, providing simple, efficient views into running (or Active) schedules and task lists, and high-level summary representations into which you can drill down for greater detail. It is used for real time management, not historical review or planning.

The Dashboard provides visibility to only the schedules and tasks that the user has access to view. Users can customize their Dashboard and maximize or minimize dashboard controls called portlets.

See the Oracle Hyperion Financial Close Management User's Guide.

My Worklist portlet displays tasks for which you are the Assignee or Approver and the current status is with you, and alerts for which you are the Assignee or Approver.

The Schedule Tasks portlet presents information about tasks and issues associated with schedules, enabling you to filter and sort the list into a form most convenient for roles and responsibilities. By default, the portlet displays tasks of all statuses for all Assignees for a specified schedule.

The Status Chart portlet provides a graphical representation of the progress of a schedule in terms of task status and alert status, with filtering mechanisms for adjusting the scope of the task set represented by the chart. The portlet is also a launch point into a schedule, bringing up the dashboard in a filtered state, matching the portlet configuration.

The Status Overview portlet presents an overview of a schedule, displaying daily workload and completion status.

## **Public Dashboard View**

Whatever portlet configuration the Administrator establishes on the Public Dashboard View becomes the default Dashboard configuration for new (not existing) users when they open their dashboards.

## **Task List View**

The Task List view is one of the transactional views (Calendar and Gantt views are also transactional views). It lists all tasks in a schedule or template. It provides a hierarchical (parentchild) view of tasks. You can filter the list of tasks to display only the ones in which you are interested.

For example, if you want to quickly and easily see a list of tasks in a hierarchical view and edit some information directly, you can use the Task List view.

By default, the list is sorted by the Starts column. You can click a column heading to sort by that column. Parent tasks are indicated by an arrow, which you can click to expand or collapse the display of their children.

## **Calendar View**

Calendar views display all schedule or template tasks in traditional calendar format by Month, Week, or Day.

The Month view displays the days in standard calendar format. Tasks occurring on a day are displayed as a colored bar in the day, and span the days of the task. If the task spans a week, a small arrow icon is displayed on the task bar to indicate that the task continues to the next week.

The Week view displays the tasks of the specified week. The top section displays tasks that span multiple days. The second section displays tasks that are contained within one day. The tasks are displayed vertically, spanning the hours of the day.

The Day view is focused on one 24-hour day.

Parent tasks are not displayed in Calendar views.

For Templates, each of the calendar views displays the dates of the month relative to the zero day that the template has set for the close process. For example, instead of displaying March 26 or 27, the calendar view displays -5 and -4, denoting 5 and 4 days until the zero day.

**Note:** Within the Gantt Chart and Calendar views, viewing a schedule or template with a very large number of tasks may cause the view to cycle a very long time. It is recommended to filter the view down to a smaller number of tasks when reviewing the schedule or template in these views.

### **Gantt View**

The Gantt view displays a timeline for a schedule or template that graphically represents the duration of tasks and the dependencies between them. Bars represent duration, and arrows represent dependencies. You can view the predecessor relationships between tasks, for example, Task A must complete before Task B, and view the status of predecessor tasks. You can also see the parent-child task relationships (aggregations), in the hierarchy, for example, Task A is comprised of two subtasks, Task B and Task C.

You might choose to use the Gantt view when you create a template to see the predecessor relationships between the tasks, or to verify the precedence order after adding tasks to a schedule. You can use the Gantt view to see the status of predecessor tasks to other tasks, and see the status of tasks that are predecessors to other group member tasks.

**Note:** Within the Gantt Chart and Calendar views, viewing a schedule or template with a very large number of tasks may cause the view to cycle a very long time. It is recommended to filter the view down to a smaller number of tasks when reviewing the schedule or template in these views.

You can drag new tasks into the Gantt view and update a task using a double-click or menu option. You can drag a task to a new start date and stretch the task duration. You can filter to flatten the task hierarchy and sort by task status. Tasks that have child tasks are indicated by an arrow, which you can click to expand or collapse the task hierarchies.

## **Selecting Views**

You can select to view tasks from the two Dashboards, or one of the transactional views (Calendar, Gantt, or Task List).

If you have created a Close schedule, you can first open the schedule, then select a view.

- > To select a view, perform an action:
- From the **Quick Links** section, select a view.
- Select **View**, then select a view.
- From the toolbar, click a button for the view:
  - BI Dashboard
    Calendar Month
    Calendar Week
    Calendar Day
  - o Gantt 🛅
  - Public Dashboard 🔁 (Administrator only)
  - o 🛛 Task List 🧐

## **Available View Actions**

In the Calendar, Gantt, and Task List views, you can perform these actions:

- **Hover over a task**—Causes hovertext to display, showing the task name. For the Gantt view, this is available when hovering over the chart task bar and includes the task name.
- Left-click a task—Causes the task to highlight. The Task Panel at the bottom of the screen then updates to display the task's information.
- **Double-left-click a task**—If the task is in a template or in an unopened schedule, the Task Details dialog box displays, where you can view and edit the task details. Otherwise, the Task Action dialog box displays.
- **Right-click a task**—Pops up a context-sensitive menu that enables you to perform certain actions. The menu contents vary depending on the task status and security role.
- Change View—You can click on the Quick Links list of views.
- **Drag/Drop a Task Type onto the view**—Drag a Task Type from the left side panel onto the view to create a new task of that type.
- **New Task**–Create a new task using the menu or toolbar.

You can perform these actions in the Gantt and Calendar views:

- Move a Task-You can click and drag a task to move it to a different day or hour.
- **Change Duration**—You can click and drag the right-side of a task to change its duration and end date.
- **Multiple Select**—On the Gantt view, you can multi-select tasks and perform actions; for example, delete.

In the Dashboard, for My Worklist, Schedule Tasks, and Status Chart, you can select one, all, or any number of schedules by multi-selecting.

## **Displaying Columns in Close Manager Views**

From the Task List or Gantt views you can specify which columns to display in the view.

#### Selecting Columns

You can specify which columns to display in the view. You can also click Show More to select attributes and other columns.

In addition, in Gantt views, you can display a Path column that indicates a task path to its parent.

- ► To select columns:
- 1 From Quick Links, select Gantt or Task List, then Columns.

The Attribute Selection box is displayed.

2 Select the columns and then click the arrows to bring them to the Selected box.

#### **Reordering Columns**

- > To reorder columns in the Task List and Gantt views:
- 1 From Quick Links, select Gantt or Task List
- 2 Do one:
  - Select a column and drag it to a new location
  - Click **Columns** to open the **Attribute Selection** box. In the **Selected** section select a column attribute and click the Up and Down arrows to reorder.
- 3 Click OK.

#### **Changing Column Widths**

- ➤ To change column width:
- **1** Hover over the right side of the column until the icon changes to a double bar indicating that the column width can be adjusted.
- 2 Drag the right side of the column to resize it.

#### Sorting Columns

- ➤ To sort columns in the Task List and Gantt views:
- 1 From **Quick Links**, select Gantt or Task List.
- 2 Hover over a column header until the Sort icons display, then click **Sort Ascending** → or **Sort Descending** .

## **Navigating in Task Lists**

In the Task List view, you can use menu options to expand and collapse the full or partial list of tasks, or scroll to the first or last task in the list.

- ➤ To navigate the task list:
- 1 From Quick Links, select Gantt or Task List.
- 2 Select View, then select an option:
  - Detach
  - Expand
  - Expand All Below
  - Collapse All Below
  - Expand All
  - Collapse All
  - Scroll to First
  - Scroll to Last

## **Filtering Views in Close Manager**

#### **Subtopics**

- Creating Filters
- Deleting Filtered Views

You can use filters to define and view a subset of tasks to which you have security access. You can filter on various attributes such as Task Type, Active, Assignee, Priority, Owner, Approver, and Status.

A number next to each attribute indicates the number of tasks associated with that attribute. For example, if 10 tasks have a Completed status, the Completed attribute in the Status category shows (10). For attributes with a large number of values, the system displays the top ten items sorted in descending order, and displays a "+ more" link that you can click to view more items. Attributes that you created are also displayed and selectable.

When you select values of one attribute, the possible choices of other attributes may change depending on the data. For example, suppose you select Status and Owner attributes. If you filter the Status attribute to show only the Pending tasks, the Owner attribute displays only owners of Pending tasks.

**Note:** You can only filter on attributes that have the Display option enabled. You cannot filter on dynamic fields, for example, numbers.

## **Creating Filters**

- ► To create filters:
- 1 On the Filter panel, click Manage Filters  $\overline{\mathbb{Y}}$ .
- 2 Click New.
- 3 Enter:
  - Name
  - Description
  - **Type**—Select one type: Schedule or Template
  - **Public**—Select if anyone can view this filter
  - Filter Definition

A group of conditions that limit the list.

- **Condition**—You can define the properties of a condition or group:
  - $\circ$  Conjunction

Select **And** or **Or**. These state how this condition or group relate to prior sibling conditions or groups. This field is enabled only if the selected node is not the first child of its parent node.

- **Attribute**—An attribute is a field or value that a condition will be comparing to a value for inclusion in the result set of a filter. However, for the case of a filter, an attribute denotes more than the list of user-defined attributes.
- o **Operand**—States what kind of evaluation to perform against the attribute.
- **Value**—Specifies what values to compare the attribute against. The type of attribute determines what input field is available.

#### 4 Click Save Filter .

- 5 Enter a name for the saved filter, and click Save and Close.
  - Tip: To view saved filters, select the drop-down list at the top of the Filters panel.

## **Deleting Filtered Views**

You can delete filtered views that you no longer need.

- > To delete a filtered view:
- 1 Select Manage, then Filters.
- 2 From the list of filtered views, select a filtered view to delete.
- 3 Click Delete.
- 4 At the delete confirmation prompt, click Yes.

## **Viewing Task Summary Information**

When you select a task in the Calendar, Gantt, and Task List views, you can view summary information from the Task Panel at the bottom of the view pane. Properties, Workflow, and Predecessors are displayed for the selected task.

The Properties pane displays the task name, status, start and end dates, and Owner.

The Workflow pane displays the Assignee and Approvers for the task.

The Predecessors pane displays Parent Tasks and Child Tasks. The predecessors are displayed in a hierarchy. You can click on a predecessor task to update the panel with the predecessor task information.

- > To view summary information, from a Calendar, Gantt, or Task List view, select a task.
- To expand and collapse the panes, click on the black triangles on either side of the pane bars.
- To resize the panes, hover over the pane, click to grasp a side, and then drag it.

## **Task Status**

Status	lcon	Description
Pending	٩	Task awaiting action; not in progress yet
Open		Task is in progress with Assignee or Approver
Closed		Task is complete with Success or Warnings
Error	8	Task is complete but with errors

# 6

# Managing Task Types

#### In This Chapter

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## **Task Types**

Task Types are saved definitions of commonly performed tasks. They identify and categorize tasks commonly performed during a close period, for example, Data Entry or General Ledger Extract. Task Types enable you to set default information, such as settings that must be input by the user, and questions or instructions that are shared by all tasks of that type. For example, if you have a set of required questions to be answered by users responsible for data loads, you can create a Data Load Task Type with the required questions. When you create data load tasks, you can select the Data Load Task Type and the questions are automatically included in the tasks.

Two predefined Task Types are installed by default:

- Basic Task: Basic Task Type that does not contain instructions, questions, or attributes.
- Parent Task: Enables you to create parent tasks to define task hierarchies.

To create and manage Task Types, you must be assigned the Close Administrator or Power User security role. Power Users can create their own Task Types, but can only view those of others.

## **Creating Task Types**

Task Types enable you to set default information for a task, such as settings that need to be input by the user, or questions or instructions that are shared by all tasks of that type.

- ➤ To create a Task Type:
- 1 From the menu, use one of these methods:
  - From a Task List, highlight a task, select **Tools**, then **Create Task Type** to create a Task Type based on that task.
  - Select Manage, and then Task Types. Click New.
- 2 See also:
  - "Setting Task Type Properties" on page 94
  - "Setting Task Type Parameters" on page 95
  - "Specifying Task Type Instructions" on page 96
  - "Specifying Task Type Questions" on page 98
  - "Assigning Task Type Attributes" on page 97
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## **Setting Task Type Properties**

The Properties tab enables you to set the name, ID, and description, and associate an Integration Type. If you select a System-Automated Integration Type, you can specify a user known as the Run As ID under which tasks of this type are run, unless overridden.

For End User Types, you can allow an Assignee to open a pending task prior to the scheduled time, if all task predecessor conditions have been met.

- ➤ To set Task Type properties:
- 1 Create a new Task Type. See "Creating Task Types" on page 94.

The Properties tab is displayed by default.

- 2 Enter a name for the Task Type.
- 3 Enter a Task Type ID that can be used to identify the Task Type.
- 4 Enter a Task Type description.
- 5 To specify an Integration Type, click Browse to search for and select an Integration Type, then click OK. Selecting an Integration Type enables the Task Type to inherit the parameters from that Integration Type.
- 6 If you selected a System-Automated Integration Type, the **Run As** box displays. Click the **Select Run As Account** icon, search for and select a user under which tasks of this type are run, and click **OK**.

- 7 **Optional:** For an End-User Type, select **Allow Early Start** to allow the Assignee to open the task before the scheduled start time.
- 8 See also:
  - "Setting Task Type Properties" on page 94
  - "Setting Task Type Parameters" on page 95
  - "Specifying Task Type Instructions" on page 96
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## **Setting Task Type Parameters**

The Parameters tab enables you to set the parameters for the Task Type.

**Note:** The Parameters tab is available only if you have selected an Integration Type that has parameters that must be defined. Parameter values can be set at the Task Type level or at the task level.

Some tasks contain parameters that need to be changed each time that they are applied to a schedule. For example, date-driven parameters for Data Entry tasks may need to be set to the current month each time they are added to a schedule. When you set Task Type parameters, you can specify which parameters can be overridden during the scheduling process.

- ► To set Task Type parameters:
- **1** Select **Manage** and then **Task Types**. Click **New**.
- 2 From the New Task Type dialog box, select the Parameters tab.
- 3 Enter parameter values as required.
- 4 Optional: To enable the parameter to be overridden at scheduling time, select Override at scheduling.
- 5 See also:
  - "Setting Task Type Properties" on page 94
  - "Setting Task Type Parameters" on page 95
  - "Specifying Task Type Instructions" on page 96
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## **Specifying Task Type Instructions**

You can create a set of instructions for completing tasks. You can also add references to repository documents, files, or URLs to websites. For example, you can attach a policy document as a reference, or a link to a product instruction guide.

- > To specify instructions:
- **1** Select **Manage** and then **Task Types**. Click **New**.
- 2 Select the Instructions tab.
- 3 In Instructions, enter the instruction text.

#### ► To add a reference:

- 1 In the **References** section, click **Add**.
- 2 From the **Type** list, select one of these types:
  - Local File

Enter a name, click **Browse** to select and attach the file, and click **OK**.

• URL

Enter a URL name, then enter the URL, for example: Oracle, http://www.oracle.com, and click **OK**.

• Optional: Repository File

From the file list, select the file, and click **OK**.

**Note:** The Repository File option is only available if the module is configured with Oracle Enterprise Content Management.

#### 3 See also:

- "Setting Task Type Properties" on page 94
- "Setting Task Type Parameters" on page 95
- "Specifying Task Type Instructions" on page 96
- "Specifying Task Type Questions" on page 98
- "Assigning Task Type Attributes" on page 97
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**Tip:** To delete a reference, select the reference, and click **Delete**.

## **Assigning Task Type Attributes**

To locate Task Types in the system, you can apply attributes to the Task Type. When you select an attribute, you can set a value for the attribute based on the attribute type. You can later filter by the attribute value.

For example, you may have a List attribute named Sales Region with the values of North, South, East, and West. The current Task Type applies only to the West Sales Region, so you can add the Sales Region attribute and set it to "West."

> To apply an attribute:

- **1** Select **Manage** and then **Task Types**. Click **New**.
- 2 Select the Attributes tab.

Enables administrators to assign attributes and provide values for the attributes.

Attributes are created in: "Defining Attributes" on page 59.

>To add an attribute, select **Actions**, and then **Add**. Enter:

• Attribute

Select an attribute from the list of defined attributes. See "Defining Attributes" on page 59.

• Type

This noneditable field is populated by the Attribute.

• Value

Select a value associated with the type of attribute; for example: a numeric value for Formatted Number attribute, a List for List attribute, multiple lines of displayed text without scrolling for Multi-Line Text, a name of a person, User, or Yes or No for the Yes/No attribute.

Access

All roles have view access unless otherwise specified in the Access box.

To add an access, for each of the roles:

- a. Click Add.
- b. Select a role: Owner, Assignee, Approver, with separate roles for each Approver level currently in use in the application, or Viewer.
- c. Select one of the Role access types.

The Multi-Line Text Box has 2 access tabs:

- o Text Box tab:
  - **Do Not Display**—Does not see this attribute on the Task Actions dialog box, or in any of the dashboards, list views, or reports.
  - **Allow Edits**—Has the ability to add, change, and remove values for the attribute, but subject to the editability rules.

- Required—Requires a value for the attribute. The Required option is available for Assignees and Approvers. Until a value is provided, Assignees are prevented from submitting, and Approvers are prevented from approving.
- Attachments tab:
  - **Do Not Display**—Does not see this attribute on the Task or Task Actions dialog box, or in any of the dashboards, list views, or reports.
  - Add and Remove—Has the ability to add files and remove files that they themselves added, but subject to the editability rules.
  - **Required**—Requires at least one file. The Required option is only available for Assignees and Approvers.
  - Add and Remove All—Can add their own files, remove their own files, and also remove files added by other roles.
- d. Click **OK**.
- 3 Click OK.
- 4 See also:
  - "Setting Task Type Properties" on page 94
  - "Setting Task Type Parameters" on page 95
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## **Specifying Task Type Questions**

You can specify Task Type questions that apply to all tasks with that Task Type.

**Note:** The Questions tab is not available for a Task Type that uses an automated Integration Type.

- ► To specify questions:
- **1** Select **Manage** and then **Task Types**. Click **New**.
- 2 Select the **Questions** tab.
- 3 Click New.
- 4 From the New Question dialog box, for **Question**, enter the text for the question.
- 5 From the **Type** list, select a question type:

- Date
- Date and Time
- Integer
- List

Enter a list of valid responses to the question.

Multi-Line Text

The maximum length should be less than 4,000 characters.

Select **Multi-Line Text**, then enter the **Number of Lines**, from 3 to 50 lines. Multi-Line Text determines how many lines of text are visible, without scrolling, on the Actions dialog boxes.

For Multi-Line text type: Select **Include Attachments** if you want the custom attribute to include an attachments section on the Reconciliation Actions dialog box.

• Number

If you select Number, select number formatting options:

- For Decimal Places, enter a value for the number of decimal places to display.
- Select the Thousands Separator option if you want numbers to display a thousands separator (for example, 1,000.00)
- From the Currency Symbol list, select a currency symbol, for example, Dollars (\$).
- From the Negative Number list, select how to display negative numbers, for example, (123).
- From the Scale list, select a scale value for numbers, for example, 1000.
- Text
- True or False
- User
- Yes or No
- 6 Assign a Role. The purpose of assigning a role is to determine which role can answer the question:
  - Assignee
  - Approver
  - Owner
  - Viewer

Note: When re-ordering questions, you can only re-order within a role.

7 If the question is required, select **Required:** Users can close a reconciliation without answering their questions, but they cannot Submit or Approve.

Note: The Required checkbox is disabled for Questions assigned to Owner or Viewer roles.

- 8 Click **OK** to save the question.
- 9 **Optional:** To change the order of questions, select a question, then click **Move to Top**, **Move Up**, **Move Down**, or **Move to Bottom**.
  - **Tip:** To edit a question, select the question and click **Edit.** To remove a question, select the question and click **Delete.**
- 10 Click Save and Close to save the Task Type.
- 11 See also:
  - "Setting Task Type Properties" on page 94
  - "Setting Task Type Parameters" on page 95
  - "Specifying Task Type Instructions" on page 96
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## **Working With Task Type Rules**

**Note:** This feature is available only in Financial Close Management 11.1.2.4.100 (patch 20307212). For information about new features and updating to release 11.1.2.4.100, see My Oracle Support https://support.oracle.com/.

Task Type Rules apply to all Tasks of the same Task Type and thus serve as a convenient mechanism to apply rules to groups of Tasks. Rules configured on the Task Type dialog propagate down to the Edit Task Dialog, appearing on the Rules tab in that dialog, in read-only form for template tasks, and copied to schedule tasks.

Available task type rules:

• Auto Approve Task—Automatically completes specified approvals only if specified conditions have been met..

Example of conditions that could apply to this rule: If attributes have specified values (including calculated attributes)

When conditions are satisfied, the specified approver levels are marked as complete, thus progressing workflow to the next approval level, or to Closed if no additional approval levels exist.

Auto Approve Task runs when the Task status changes to Open with Approver.

• Auto Submit Task—Causes a task to be submitted automatically if specified conditions are met.

When conditions are satisfied, the assignee role is marked as complete, thus progressing workflow to the first approval level, or to Closed if no approval levels exist.

Auto-Submit Task rule runs when the Task status changes from Pending to Open with Assignee.

- **Prevent Task Approval**—This rule prevents approval of a task based on attribute values, or other characteristics. This rule runs when the Approver clicks **Approve**.
- **Prevent Task Submission**—This rule prevents submission of a task based on attribute values, or other characteristics. This rule runs when the Assignee clicks **Submit**.
- > To work with task type rules:
- 1 Select Manage, and then Task Types.
- 2 Click a task type and then click Edit.
- 3 Select the **Rules** tab. You can view the following information:
  - Order—The order of precedence. See Appendix E, "Order of Precedence Rules for Close Manager."
  - Rule—Name of the Rule
  - Conditions—The choice of what conditions must exist before running the rule
- 4 To edit a rule, on the Rules tab, click Edit 🥒 and update:
  - **Rule**—Select a rule.
  - **Description**—Optional. Explain why you configured the rule and how should be used.
  - **Message** (On some rules)
    - **Message to Approver**—Define an optional message to approver in a prevent task approval rule.
    - **Message to Assignee**—Define an optional message to assignee in a prevent task submission rule.
  - **Approver Level**—Select the rule for all levels or select the Approver levels.

**Note:** The Approver Level must be set on the Auto Approve Task rule, and the Prevent Task Approval rule.

- Select **Create Filter** and populate the conditions section or select **Use Saved Filter**, and then select a filter. The filter selected and configured for the rule determines the conditions that trigger the rule to apply.
- **Conditions**—Select one:
  - **Use Saved Filter**—The Conditions section displays a read-only version of the conditions associated with the saved filter.
  - **Create Filter**—The Condition section is enabled.

Conjunction, Source, Attribute, Operand, and Value behave as they do for the existing advanced filter feature.

- Filter Task—Specify on which task the conditions should be selected: Current Task, Any Predecessor, Specific Task (Provide the Task ID).
- 5 See also:
  - "Setting Task Type Properties" on page 94
  - "Setting Task Type Parameters" on page 95
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## **Viewing Task Type History**

The system maintains a history of Task Type actions, which you can view from the Manage Task Types dialog box. The History tab displays the components that were updated, the modification type, the old and new values, the user who made the modification, and the change date. The information on the History tab is read-only and cannot be changed.

- ➤ To view Task Type history:
- 1 Select Manage then Task Types.
- 2 Select a Task Type.
- 3 Click Edit.
- 4 Select the History tab.
- 5 When you finish, click Save and Close or Cancel.
- 6 See also:
  - "Setting Task Type Properties" on page 94
  - "Setting Task Type Parameters" on page 95
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## **Editing Task Types**

From the Manage Task Types dialog box, you can edit Task Types. For example, you can add or delete attributes, edit parameters, add or delete questions, edit instructions, or change the order of questions.

Editing Task Types may have an effect on tasks that are created from the Task Type. For tasks in a template, the effect is immediate. Changes to the Task Type (instructions, questions, and so on), are automatically updated in tasks of that type. There is no effect if you edit a Task Type in a schedule.

► To edit a Task Type:

- 1 Select Manage then Task Types.
- 2 Select the Task Type that you want to edit.
- **3** Use one of these methods:
  - Select **Actions**, and then **Edit**.
  - Click the **Edit** icon.
  - Right-click and select **Edit.**
- 4 Select the tab for the information you want to edit and edit the Task Type.
- 5 Click Save and Close.

## **Viewing Task Types**

In Manage Task Types, you can specify columns to display for the list of Task Types, or show all. You can reorder columns, sort columns by ascending or descending order, or change the column widths.

- ➤ To display columns:
- 1 Select Manage then Task Types.
- 2 Select View, then Columns, and then select an option:
  - To display all columns, select **Show All**.
  - To display specific columns, select or deselect the column names.
- ➤ To reorder columns:
- 1 Select Manage then Task Types.
- 2 Select View, then Reorder Columns.
- 3 Select columns and use the Up and Down arrows to reorder.
- 4 Click OK.

- ► To sort columns:
- **1** Select Manage then Task Types.
- > To change column widths:
- 1 Hover over the column header dividers until the double bars display.
- 2 Drag the columns to the desired width.

## **Searching for Task Types**

You can use the Task Types dialog box to find Task Types. You can enter full or partial names on which to search.

- ► To search for Task Types:
- **1** Select Manage then Task Types.
- 2 Click the > sign to expand the Search box.
- 3 Enter full or partial search criteria for the Task Type.
- 4 **Optional:** For additional search operators (such as Contains, Starts with, Ends with), click **Advanced**, and enter search criteria.
  - Tip: Click Add Fields to select additional fields for search criteria.
- 5 Click Search.
  - Tip: To reset the list to display all Task Types, click Reset.

## **Importing Task Types**

You can import Task Types or partial Task Type information from text files. The process is similar to importing tasks into a template.

**Note:** Task Type rules cannot be imported. Use Lifecycle Management to import Task Type rules.

For details on the file format, see "Task Import File Format" on page 118.

To import Task Types, you must have the Close Administrator or Close Power User security role.

➤ To import Task Types:

- 1 Click Manage, and then Task Types.
- 2 Click Actions, and then Import.
- 3 Click Browse and navigate to the file.
- 4 Select an import option:
  - **Replace**—Completely replaces the definition of a Task Type with the definition in the import file. This option replaces all Task Type detail with the information that is in the file that you are importing. It does not affect Task Types that are not specified in the import file.
  - **Update**—Updates partial information for Task Types. This option is not a full replacement of the Task Type details. Only details for the Task Type properties specified in the file are updated.

The system displays a warning that task types matching a task type ID in the import file will be modified. If you do not want to overwrite the task type, click **Cancel**.

5 Date Format

**Note:** This feature is available only in Financial Close Management 11.1.2.4.100 (patch 20307212). For information about new features and updating to release 11.1.2.4.100, see My Oracle Support https://support.oracle.com/.

Select a **Date Format** from the drop down list of allowed date formats. Date formats are not translated. By default, the date format is set to the locale date format of the exported file location.

For example:

- MM/dd/yyyy
- dd/MM/yyyy
- dd-MMM-yy
- MMM d, yyyy
- 6 Click Import.

## **Exporting Task Types**

You can export Task Types to a comma-separated values (CSV) file, which can be read by Excel, then modify and reimport the file.

Note: Task Type rules cannot be exported. Use Lifecycle Management to export Task Type rules.

- ➤ To export Task Types:
- 1 From Manage Task Types, select a Task Type, then click Export.
- 2 Click Save File, and then OK.
- 3 Select a location in which to save the file, and click Save.

## **Deleting Task Types**

You can delete Task Types that you no longer need. To delete a Task Type, you must have Close Administrator or Power User security rights.

Note: You cannot delete a Task Type if tasks belong to it.

- ➤ To delete a Task Type:
- 1 From Manage Task Types, select the Task Type that you want to delete.
- 2 Use one of these methods:
  - Select Actions, and then Delete.
  - Click the **Delete** icon.
  - Right-click and select **Delete**.
- 3 At the delete confirmation prompt, click Yes.

# Managing Templates

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A template defines a repeatable set of tasks required for a close period. It is used as a basis for creating schedules. You can create templates for different types of close periods, such as monthly or quarterly. You use templates to generate schedules for specific close periods.

Template tasks are not assigned to specific days on a calendar, but are defined using generic days, for example, day-3, day-2, day-1, day 0, based on close process activities. You apply the task flow defined in the template to calendar dates when you create schedules.

If you are a Close Administrator or Power User you can create, edit, delete, and have viewer rights to templates.

## **Creating Templates**

#### Subtopics

- Setting Template Properties
- Specifying Template Instructions
- Assigning Viewers
- Applying Template Attributes
- Specifying Day Labels
- Embedding Templates
- Working With Template Rules
- Viewing Template History

You can create templates for specific tasks, such as a Quarterly template to encompass all tasks involved in a quarterly close. You might further define separate templates for a Headquarters Quarterly Close and a Regional Quarterly Close.

When you create a template, you can assign users or groups as viewers. A Power User viewer can view the template details and template tasks as read-only. A Close User viewer has no template access, and only read-only access to schedules produced from the template.

- > To create a template:
- 1 Select Manage then Templates.
- 2 Click New.
- 3 Enter the necessary information in the template tabs:
  - "Setting Template Properties" on page 108
  - "Specifying Template Instructions" on page 109
  - "Assigning Viewers" on page 110
  - "Applying Template Attributes" on page 111
  - "Specifying Day Labels" on page 112
  - "Embedding Templates" on page 112
  - "Working With Template Rules" on page 113
  - "Viewing Template History" on page 115

## **Setting Template Properties**

The Properties tab enables you to specify the template name, description, owner, and time span.

You must assign a template owner to every template, which must be a Close Administrator or Power User. The current ID is the default owner. The template owner is also the default owner of all tasks in the template unless overridden at the task level.

Tasks in a template are organized by numeric template days. Each template has a Day Zero, which is usually the day the company closes its books. You can specify the number of days a

template tracks before and after the Zero day. Days before Day Zero are represented as Day-5, Day-4, and so on. Days after Day Zero are represented as Day 3, Day 4, and so on. A template has at least one day (Day Zero), even if you do not specify days before or after it.

- > To set template properties:
- 1 From the New or Edit Template dialog, on the **Properties** tab, enter:
  - Name
  - Description
  - Organizational Unit
- 2 Enter the time span for the template.
  - For Number of Days Before Day 0, select a number.
  - For Number of Days After Day 0, select a number.
- **3** For **Owner**, use the default owner or click **Select Owner C**. Administrators, Power Users, or Teams/ Groups configured with the Administrator or Power User roles are the only roles that will display when the user clicks **Search** to select a user to assign as an Owner. Any member of the Shared Services group can perform the role, but the same person cannot perform more than one role.
- 4 Enter the necessary information in the template tabs:
  - "Setting Template Properties" on page 108
  - "Specifying Template Instructions" on page 109
  - "Assigning Viewers" on page 110
  - "Applying Template Attributes" on page 111
  - "Specifying Day Labels" on page 112
  - "Embedding Templates" on page 112
  - "Working With Template Rules" on page 113
  - "Viewing Template History" on page 115

### **Specifying Template Instructions**

You can specify instructions in the template for completing the close process. Users can view the instructions from tasks in the template. The instructions are also transferred to each schedule.

You may also want to supply additional detail to help users understand the purpose of the template and how to complete the tasks. You can attach additional references.

- > To specify template instructions:
- 1 From the New or Edit Template dialog, select the **Instructions** tab.
- 2 In Instructions, enter instruction text for each task in the template to include.
- 3 Click OK.

> To add a reference:

- 1 In the **References** section, click **Add**.
- 2 From the **Type** list, select one of these types:
  - Local File

Enter a name, click **Browse** to select and attach the file, and click **OK**.

• URL

Enter a URL name, then enter the URL, for example: Oracle, http://www.oracle.com. and click **OK**.

• Optional: Repository File

From the file list, select the file, and click **OK**.

**Note:** The Repository File option is only displayed if the module is configured with Oracle Enterprise Content Management.

### 3 Enter the necessary information in the template tabs:

- "Setting Template Properties" on page 108
- "Specifying Template Instructions" on page 109
- "Assigning Viewers" on page 110
- "Applying Template Attributes" on page 111
- "Specifying Day Labels" on page 112
- "Embedding Templates" on page 112
- "Working With Template Rules" on page 113
- "Viewing Template History" on page 115

### **Assigning Viewers**

The Viewers tab enables you to assign viewer rights to users who may view tasks in the schedule and schedule tasks that are generated from the template. You can assign multiple users to a template as viewers. Viewers can be a group assignment. A Power User viewer can view the template details and template tasks as read-only. A Close User viewer has no template access, and only read-only access to schedules produced from the template.

- ► To assign viewer rights:
- 1 From the New or Edit Template dialog, select the Viewers tab.
- 2 Click Add.
- 3 To search by users or groups, click Search Users, then select Users, Groups, or Teams.
- 4 Enter a full or partial user name, then click Search.
- 5 To specifically identify a user, click **Advanced**, then enter a User ID, Email address, or Description.

- 6 From the Search Results list, select IDs, then move them to the Selected box.
- 7 For additional details about the user, such as groups and roles, click **Details**.
- 8 Click Add or Add All to move users to the Selected list.
  - Tip: To remove users, select them and click **Remove** or **Remove All**.
- 9 Enter the necessary information in the template tabs:
  - "Setting Template Properties" on page 108
  - "Specifying Template Instructions" on page 109
  - "Assigning Viewers" on page 110
  - "Applying Template Attributes" on page 111
  - "Specifying Day Labels" on page 112
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### **Applying Template Attributes**

To locate templates in the system, you can apply attributes to the template. When you select an attribute, you can set a value for the attribute based on the attribute type. You can later filter by the attribute value.

For example, you may have a List attribute named Sales Region with the values of North, South, East, and West. The current template applies only to the West Sales Region, so you can add the Sales Region attribute and set it to "West."

- > To apply an attribute:
- **1** From the New or Edit Template dialog, select the **Attributes** tab.
- 2 Click Add.
- 3 From the Attribute list, select an attribute.
- 4 For **Value**, depending on the attribute, select a value for the attribute from a drop-down list, or enter a value.
- 5 Click OK.
- 6 Enter the necessary information in the template tabs:
  - "Setting Template Properties" on page 108
  - "Specifying Template Instructions" on page 109
  - "Assigning Viewers" on page 110
  - "Applying Template Attributes" on page 111
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### **Specifying Day Labels**

You can customize the names of days in the template. For example, you can rename Day 2 to Data Entry Day. Editing the name of the day does not change its sequential order.

Day Labels created in a template are copied to any schedule created from the template.

- > To specify day labels:
- 1 From the New or Edit Template dialog, select the **Day Labels** tab.
- 2 Select a day to rename.
- 3 Rename the day from its default value to a custom name.
- 4 Click OK.
- 5 Enter the necessary information in the template tabs:
  - "Setting Template Properties" on page 108
  - "Specifying Template Instructions" on page 109
  - "Assigning Viewers" on page 110
  - "Applying Template Attributes" on page 111
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  - "Embedding Templates" on page 112
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### **Embedding Templates**

You can reuse tasks from one template in another by embedding a template into another template. When you schedule tasks for a template, tasks for embedded templates are also scheduled.

For example, the Quarterly close process may be the same as the Monthly close process with some additional quarterly-only tasks. Instead of copying the Monthly template, you can specify that the Quarterly template embeds the Monthly template so if you change the Monthly template, you do not need to update the Quarterly. When you generate a schedule from the Quarterly template, the schedule includes the tasks from the Monthly template.

**Note:** Only one level of embedding is possible. For example, if Template A is embedded in Template B, then Template B cannot be embedded in another template.

- ► To embed templates:
- **1** From the New or Edit Template dialog, select the **Embedded Templates** tab.
- 2 From the Available Templates list, select a template to embed.
- 3 Click Move to move the template to the Embedded Templates list.
  - **Tip:** To remove a template or templates, select the template from the Embedded Templates list and click Remove or Remove All to move it to the Available Templates list.
- 4 Click OK.
- 5 Enter the necessary information in the template tabs:
  - "Setting Template Properties" on page 108
  - "Specifying Template Instructions" on page 109
  - "Assigning Viewers" on page 110
  - "Applying Template Attributes" on page 111
  - "Specifying Day Labels" on page 112
  - "Embedding Templates" on page 112
  - "Working With Template Rules" on page 113
  - "Viewing Template History" on page 115

### **Working With Template Rules**

Note: This feature is available only in Financial Close Management 11.1.2.4.100 (patch 20307212). For information about new features and updating to release 11.1.2.4.100, see My Oracle Support https://support.oracle.com/.

Template rules apply to all tasks in the template, and rules are also applied to groups of tasks. Rules that you configure in the **Template** dialog box apply to the **Schedule** dialog box and the **Edit Task** dialog box, and they are displayed on the **Rules** tabs, in read-only form.

Template rules:

• Auto Approve Task—Automatically completes specified approvals if specified conditions have been met.

Examples of conditions that could apply to this rule:

- Attributes have specified values (including calculated attributes)
- Predecessor task contains an attribute with a specified value

When conditions are satisfied, the rule causes the specified approver levels to be marked as complete, and workflow progresses to the next approval level or is closed if no additional approval levels exist.

This rule runs when the Task status changes to Open with Approver.

• Auto Submit Task—Automatically submits a task if specified conditions are met.

When conditions have been satisfied, the rule causes the assignee role to be marked as complete, thus progressing workflow to the first approval level, or to Closed if no approval levels exist.

### Notes:

- 1. Auto Submit Task runs when the Task status changes from Pending to Open with Assignee. Auto Submit Task rule honors predecessor relationship. It will only run when FINISH-TO-FINISH predecessors have completed without error and FINISH ERROR-TO-FINISH predecessors have completed. When a FINISH-TO-FINISH predecessor is Closed by either user or rules, it should check for its RUNNING successors and trigger Auto Submit Task rules if necessary.
- 2. Auto Submit Task rule is not triggered when the task has missing parameters.
- **Prevent Task Approval**—This rule prevents approval of a task based on attribute values, or other characteristics. This rule runs when the Approver clicks **Approve**.
- **Prevent Task Submission**—This rule prevents submission of a task based on attribute values, or other characteristics. This rule runs when the Assignee clicks **Submit**.
- > To work with template rules:
- 1 Select Manage, and then Templates.
- 2 Double-click a template.
- 3 Select the **Rules** tab. You can view the following information:
  - Order—The order of precedence. See Appendix E, "Order of Precedence Rules for Close Manager".
  - Rule—Select the Rule
  - Conditions—The choice of what conditions must exist before running the rule
- 4 To create or edit a rule, on the Rules tab, click **Create** or **Edit** and update:
  - **Rule**—Select a rule.
  - **Description**—Optional. Explain why you configured the rule and how should be used.
  - Approver Level—Select the rule for all levels or select the Approver levels
  - Select **Create Filter** and populate the conditions section or select **Use Saved Filter**, and then select a filter. The filter selected and configured for the rule determines the conditions that trigger the rule to apply.
  - **Conditions**—Select one:
    - **Use Saved Filter**—The Conditions section displays a read-only version of the conditions associated with the saved filter.
    - **Create Filter**—The Condition section is enabled.

Conjunction, Source, Attribute, Operand, and Value behave as they do for the existing advanced filter feature.

- Filter Task Specify on which task the conditions should be selected: Current Task, Any Predecessor, Specific Task (Provide the Task ID).
- 5 To delete, duplicate, or reorder a rule, click the appropriate button and follow the instructions.
- 6 Enter the necessary information in the template tabs:
  - "Setting Template Properties" on page 108
  - "Specifying Template Instructions" on page 109
  - "Assigning Viewers" on page 110
  - "Applying Template Attributes" on page 111
  - "Specifying Day Labels" on page 112
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### **Viewing Template History**

The system maintains a history of template actions, which you can view from the Template dialog box. The History tab displays the components that were created or updated, the modification type, the old and new values, the user who made the modification, and the change date. The information on the History tab is read-only.

- > To view template history:
- 1 Select Manage then Templates.
- 2 Select a template for which to view history.
- 3 Click Edit.
- 4 Select the **History** tab.
- 5 Click OK.
- 6 Enter the necessary information in the template tabs:
  - "Setting Template Properties" on page 108
  - "Specifying Template Instructions" on page 109
  - "Assigning Viewers" on page 110
  - "Applying Template Attributes" on page 111
  - "Specifying Day Labels" on page 112
  - "Embedding Templates" on page 112
  - "Working With Template Rules" on page 113
  - "Viewing Template History" on page 115

# **Opening Templates**

You can open templates from the Manage Templates dialog box.

- ► To open a template:
- 1 From Manage Templates, select a template.
- 2 Use one of these methods:
  - Select Actions, and then Open.
  - Click the **Open** icon.
  - Right-click and select **Open**.

# **Adding Tasks to Templates**

You can add tasks to templates. Each task has a start date and time. End-User tasks also have an end date and time, and System-Automated tasks have a duration when added to a template. The start day in a template corresponds to template days, rather than to calendar days.

Note: For detailed information on creating tasks, see "Creating Tasks" on page 128.

- > To add a task to a template:
- 1 Open an application and select Manage then Templates.
- 2 Select and open a template.
- 3 Add tasks as required.
- 4 Click OK.

### **Editing Templates**

You can edit templates to change the properties, such as the name of a template and the number of days before and after Day Zero. If you reduce the number of days before or after the Day Zero, tasks associated with those days are removed. Editing a template has no effect on schedules previously generated from that template.

You can edit, copy, and delete tasks in a template. See "Editing Tasks" on page 144.

You must be working in the source template to edit tasks from embedded templates.

- > To edit a template:
- **1** Select Manage then Templates.
- 2 Select a template and click Actions, and then Edit.
- 3 Edit the template properties.

### **Importing Tasks into Templates**

You can import tasks, or partial task data, from text files such as a Microsoft Excel spreadsheet, into a template. For example, you can enter task definitions as rows in Excel, save the file as a comma-separated values (CSV) file, and then import it into a template. You can also use the Import feature to quickly add many repetitive tasks by editing the fields in a text file and importing it, rather than creating individual tasks.

**Note:** Before you import tasks into a template, you must specify task IDs that are unique in the template to ensure that no two tasks have the same ID.

For details on the file format, see "Task Import File Format" on page 118.

To import tasks, you must have security rights to edit the template.

Three options are available for importing tasks into a template:

• Replace

Replaces the definition of a task with the definition in the import file. This option replaces the task detail with the detail that is in the file that you are importing. It does not affect other tasks in the template that are not specified in the import file.

• Replace All

Imports a new set of tasks that replaces the tasks in a template. This option is useful when you want to replace a template in one system with an updated definition from another system. Tasks that are not specified in the import file are deleted from the template.

• Update

Updates partial information for tasks. For example, in the import file, you might have made changes to task instructions, reassigned Owners, Assignees, and Approvers, or removed some attributes and added new attributes. You might also have made the same change to a large number of tasks, for example, adding a new attribute to 100 of 400 tasks. The update option is not a full replacement of the task details. Only details for the task properties specified in the file are updated. For example, if the import file has only a column for a task instructions, the task name, Assignee, attributes, and other properties are not affected.

- > To import tasks into a template:
- 1 From Manage Templates, select a template into which to import tasks.
- 2 Click Import Tasks.
- 3 Enter the name of the file to import, or click **Browse** to find the file.
- 4 Select an import option:
  - **Replace**—Replaces the definition of a task with the definition in the import files. It does not affect other tasks that are not specified in the import file.

- **Update**—Updates partial information for tasks. For example, in the import file, you might have made changes to task instructions, reassigned Owners, Assignees, and Approvers, or removed some attributes and added new attributes. You might also have made the same change to a large number of tasks, for example, adding a new attribute to 100 of 400 tasks. The update option is not a full replacement of the task details. Only details for the task properties specified in the file are updated. For example, if the import file has only a column for a task instructions, the task name, Assignee, attributes, and other properties are not affected.
- **Note:** The system displays a warning that tasks in the template that match a task ID in the import file will be modified. If you do not want to overwrite the task, click **Cancel** to cancel the import process.

### 5 Date Format

**Note:** This feature is available only in Financial Close Management 11.1.2.4.100 (patch 20307212). For information about new features and updating to release 11.1.2.4.100, see My Oracle Support https://support.oracle.com/.

Select a **Date Format** from the drop down list of allowed date formats. Date formats are not translated. By default, the date format is set to the locale date format of the exported file location.

For example:

- MM/dd/yyyy
- dd/MM/yyyy
- dd-MMM-yy
- MMM d, yyyy
- 6 Click Import.
- If the import is successful, the "Import Success" dialog box is displayed, indicating that the template name, the name of the file containing the tasks, and the total number of tasks imported. Click **OK**.
- If errors are found, the import process is not run, and the "Import Errors" dialog box displays errors. View the errors, then click **OK** to return to Manage Templates.

### **Task Import File Format**

The task import file enables you to specify the task information that you want to import into a template. The first row contains only the column headings that identify the data in that column, for example, TaskName. Separate rows are used to define each task.

Each task in the file must be given a unique ID in the TaskID column. You use the numeric IDs to uniquely identify predecessors and parent tasks. For example, when you enter a parent task in the Parent column, you enter the numeric ID of the task rather than the task name.

When you use the Replace or Replace All options, you can add, remove, and shift the columns but you cannot remove required columns. When you use the Update option, there are no required columns except TaskID, or TaskTypeID when you are importing Task Types. The data in each column must match the column ID in the first row.

Many column IDs may have an indeterminate amount of values. For example, a task may have many viewers. You can add parameters by modifying the ending number, for example, Viewer4, Viewer5, and so on.

The numbers that you append to the column IDs for Approvers, Questions, or References only represent the relative order with the other approvers, questions, or references. When you update these, the system matches by the name of the approver, question, or reference without regard to the number in the file format column. To replace question text, approvers, or reference names, you must use Replace mode. When you select Update mode, the system only adds a new question, approver, or reference if the file names do not match.

All Text Lookup rows in the file must match values stored in the application. For example, if you are importing Task Types, you must have specified values for them when you set up the application. For groups of column headings, if you have a certain number of one of the group, you must have the same number for other members. For example, if you have QText5, there must be a corresponding QType5.

Column ID	Description	Туре
TaskID	ID of task. Maximum of 80 characters.	Text
TaskName	Name of task	Text
TaskType	Task Type	Text Lookup
Description	Full description of task. Maximum of 1000 characters.	Text
Priority	Task priority (High, Medium, Low)	Text Lookup
StartDate	Start date, in template days (for example, -5, 0, 1, 12) For schedules, the start date must be a calendar date in the locale format.	Integer
StartTime	Start time in HH:MM (24-hour), for example: 13:00	Integer
EndDate	User tasks only, in template days (for example, -5, 0, 1, 12) For schedules, the end date must be a calendar date in the locale format.	Integer
EndTime	User tasks only, in HH:MM (24-hour), for example, 13:00	Integer
Duration	Task duration in minutes (automated tasks only)	Number
Owner	Task owner	Text Lookup
Assignee	Task Assignee (user tasks only)	Text Lookup
Active	Whether the task is active. Only applies to template import.	Boolean
StartEarly	Whether the Assignee is allowed to open a pending task prior to the scheduled start time	Boolean

Column ID	Description	Туре
RunAs	RunAs user name. Only applicable for system-automated tasks.	Text Lookup
Instruction	Instruction text. Maximum of 2 GB.	Text
Reference#	Instruction reference (URL and Content Server references)	URL
RefText#	Reference name, for URL references	Text
RefType#	Reference type (URL, Document)	Text Lookup
RefURL#	Reference URL, for URL references	URL
RefDocId#	Reference document ID, for document references	Integer
Approver#	Approver Level	User Name
Viewer#	Task viewer	User Name
QText#	Required for question. Text of question. Maximum of 255 characters.	Text
QType#	Required for question. Data type of question (Text, Member, True/False, and so on)	Text Lookup
QReq#	Required for question. Question required? (Yes or No)	Boolean
QList#	List of values for question, separated by   symbol, for example, Red   Green   Blue   Yellow.	Text Lookup
QCurrSymbol#	Currency format for question X	Text
QDecPlaces#	Number of significant digits after the decimal places for question X	Number
QNegNumFmt#	Negative number format for question X	Text: - or ( )
QScale#	Scale format for question X	Number, in magnitude: 1000 and so on
QThouSep#	Thousand separator indicator for question X	Boolean
Attribute#	Attribute name, for example, Color	Text Lookup
AttrVal#	Attribute value, for example, Red. Maximum of 255 characters.	Text
AttrDisplay	Display to user (in task action dialog box) for attribute	Boolean
Param#	Parameter name	Text Lookup
ParmVal#	Parameter value	Text
Parent	Task ID of the task parent	Task ID
Predecessor#	Predecessor task ID (from column A)	Task ID
PredType#	Required. Predecessor type (for example, Finish to Start).	Text Lookup
PredTemplate#	Name of the predecessor template or schedule, if the predecessor belongs to a different template or schedule	Text

When you import Task Types, these columns are used:

- TaskTypeID
- IntegrationType
- ParamOverride# whether the parameter can be overridden

A sample task import file is provided. It contains these dynamic parameters, which you can modify:

- Two questions
- Two attributes
- Two instructional references
- Three predecessor tasks
- Three approver levels

### **Exporting Tasks to Microsoft Excel**

You can export tasks from a template to a flat file in CSV format, then use Microsoft Excel to modify the file. For example, you can export the tasks from a template in a test installation and import them to a template in a production installation. When you export tasks from a template, they are saved to a CSV file.

- ➤ To export tasks:
- 1 From Manage Templates, select a template from which to export tasks.
- 2 Click Export Tasks.
- 3 Click Save File, then click OK.
- 4 Select a location in which to save the file, and click Save.

### **Reassigning Users**

You may periodically need to reassign users to different tasks. For example, you may create a template and assign a user to certain tasks; however, later that employee leaves the company and another employee assumes those tasks. You can use the Reassign feature in the Manage Templates dialog box to automatically change assignments instead of manually searching for, opening, and editing individual tasks. The Reassign feature enables you to quickly find the tasks associated with one user and reassign them to another.

You can select the roles for which to reassign users. For example, if you select the Owner role, the system reassigns the user only in tasks in which the user was assigned as the owner.

► To reassign users:

1 Select Manage, then Templates.

- 2 Select the template in which you want to reassign users.
- 3 Select Actions, and then Reassign User.
- 4 Click Find User and enter the search criteria for the user that you want to replace:
  - a. From the **Select User** dialog box, enter the first or last name for the user, and click **Search**.
  - b. Select the user from the results, then click **OK**.
- 5 Click **Replace with** and enter search criteria for the user to whom you want to reassign tasks.
- 6 Select roles for the user that must be reassigned:
  - Owner
  - Assignee
  - Approver
  - Viewer
- 7 Click Reassign.

When the process ends, the system displays a "Reassign Users - Success" message that indicates that the user reassignment is complete, and displays the template name and total number of user reassignments made.

### **Creating Schedules from Templates**

You can create schedules from templates. Creating a schedule from a template populates the schedule with the tasks in the template. If the source template has embedded templates, the tasks in the embedded templates are included. Template instructions, viewers, and attributes are also added to the schedule.

You create schedules from templates from the Manage Templates dialog box. The Last Schedule column shows the last schedule created from each template. The Schedules column shows the total number of schedules created from each template.

To create a schedule from a template, you must have the Close Administrator or Power User role.

The schedule starts in a Pending status, which gives you the opportunity to make final changes in the definition.

When template tasks are added from a template to a schedule, they are assigned calendar dates based on their relationship to the template Day Zero. The dates can also account for non-working days of the schedule if you specified them. For example, if Day 0 is a Friday, the tasks for Day 1 are placed on the following Monday if you selected to exclude weekend days. The Date Map displays the default calendar date assigned to each template day. You can use the Date Map feature to adjust the date assignments.

A task in one template can have predecessor tasks in other templates. When you create a schedule from a template, you can select predecessor tasks in schedules as predecessors for tasks with predecessors in other templates. You use the Predecessor Task Links tab to select predecessor

tasks in schedules. The Predecessor Task Links tab lists all tasks with predecessors in other templates, and enables you to select a predecessor in a schedule for these tasks.

When you create a schedule from a template, you can globally update the task parameters for a Task Type if the parameters have the override option enabled.

For more information on schedules, see Chapter 9, "Managing Schedules".

- > To create a schedule from a template:
- 1 Select Manage then Templates.
- 2 Select the template that you want to schedule.
- **3** If the template was successfully validated, create the schedule: Click **Actions**, and then **Create Schedule**.

On the **Schedule Parameters** tab, enter the following fields:

- Schedule Name
- Year
- Period

Select a close period for the schedule.

• Day Zero Date

Select the calendar date to assign to the template Day Zero.

- Date Mapping
  - o Organizational Unit
  - Calendar days
  - Working days
  - Advanced Configuration dialog box:

Click **Advanced Configuration** to override the **Organizational Unit** and **Work Days** configuration for all tasks in the schedule.

**Tip:** You can create one global template and have that template create the proper schedules for each regional entity, taking into consideration the holiday calendars, time zones, and work day configurations of the entity.

### **o** Organizational Unit

Select one:

- Use Task Value—Select a value from the Organizational Unit
- **Set Value To**—The selected organizational unit is applied to all tasks in the Schedule (even if the task in the template contained a different Organizational Unit value). Since all tasks have the same Organizational

Unit, the Organizational Unit in the Date Mapping panel on the Schedule from Template dialog box displays as Read Only.

- Work Days—If you do not assign an organizational unit to a task, and you do not use the Override Work Days feature, than the application uses the following default: Monday – Friday are working days, and Saturday and Sunday are nonworking days.
- **Date Map**—For each template day whose date assignment you want to modify, in the Date column, enter the new date.
- 4 Optional: Select the Predecessor Task Links tab, select the schedule that contains the predecessor task and in the Assigned Task list, select the predecessor task.
- **5 Optional:** Select the **Override Parameters** tab, review the parameters, and for each parameter that you want to modify, in the New Value column, enter a new value.
  - **Note:** This Override Parameters tab displays only tasks that use a Task Type in which at least one parameter has the Override option enabled. See "Setting Task Type Parameters" on page 95.

### 6 Click Create Schedule.

A schedule is created and populated with the tasks, instructions and viewers from the template. It has a status of Pending. By default the schedule is opened into a view when created.

Review the schedule and make adjustments as needed.

### **Manually Validating Templates**

When you generate a schedule from a template, the system automatically validates the template first to check for uniqueness violations, tasks that directly or indirectly depend on each other, or a date-precedence mismatch. For example, you cannot have circular predecessors.

You can manually validate a template. Validation is particularly useful to check for problems after you import tasks into a template from a file. If the template has an error, you can use the navigation links in the validation results to navigate to the source of the error.

- > To manually validate a template:
- **1** From Manage Templates, select the template that you want to validate.
- 2 Click Validate.
  - If no errors exist, the system displays a "Template valid" message.
  - If an error is displayed, click the link to the error.

### **Viewing Templates**

In the Manage Templates dialog box, you can specify which columns to display for the list of templates, or show all. You can also reorder columns, sort columns by ascending or descending order, or change the column widths.

- ➤ To display columns:
- 1 Select Manage then Templates.
- 2 Select View, then Columns, and then select an option:
  - To display all columns, select Show All.
  - To display specific columns, select or deselect the column names.
- ➤ To reorder columns:
- **1** Select Manage then Templates.
- 2 Select View, then Reorder Columns.
- 3 Select columns and use the Up and Down arrows to change the order.
- 4 Click OK.
- To sort columns:
- **1** Select Manage then Templates.
- 2 Hover over a column header until the Sort icons display, then click Sort Ascending imes or Sort Descending imes.
- ➤ To change column widths:
- 1 Hover over the column header dividers until the arrows display.
- 2 Drag the columns to the desired width.

### **Searching for Templates**

You can use the Manage Templates dialog box to quickly find templates. You can enter full or partial names on which to search.

- > To search for templates:
- **1** Select Manage then Templates.
- 2 Click the > sign to expand the Search box.
- 3 Enter full or partial search criteria.
- 4 **Optional:** For additional search operators (such as Contains, Starts with, Ends with), click **Advanced**, and enter search criteria.

- Tip: Click Add Fields to select additional fields for search criteria.
- 5 Click Search.
  - Tip: To reset the list to display all templates, click **Reset.**

### **Deleting Templates**

You can delete templates that you no longer need. To delete a template, you must have security rights to the template.

Deleting a template removes it from the list of available templates and removes tasks associated with it. It does not directly affect a running schedule, however some reporting and dashboard metrics may use the template to link various schedule runs together, which are not possible if the template is deleted.

- ➤ To delete a template:
- 1 From Manage Templates, select the template that you want to delete.
- 2 Click Delete.
- 3 At the confirmation prompt, click Yes.

# 8

# Managing Tasks

#### In This Chapter

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Tasks are the core units of action in a close process, such as data entry or data consolidation.

- End-user tasks require actions by end users, such as answering questions or approving. They may contain product integrations, for example, a link to a data entry screen.
- System-automated tasks run without user intervention, such as an overnight feed from a general ledger. The success or failure of the task process is displayed in the task detail.

• Event monitoring tasks are tasks which allow products to monitor processes within external applications.

Each task has different parameters depending on the Task Type. If you have Close Administrator or Power User security rights, you can create, edit, or delete tasks.

# **Creating Tasks**

You can add tasks to templates or schedules. If you create a task in a template, you assign the start and end date as days before or after Day Zero. If you create a task in a schedule, you select calendar dates for the start and end dates.

You can group tasks under parent tasks to provide a simpler view of the close process. After viewing upper-level parent tasks, you can then drill into the underlying tasks. Child tasks of parent tasks may have different owners than the parent task.

You can create a task using any of these methods:

- On a Task List view, click **Actions**, and then **New**.
- Drag and drop the Task Type onto a template or schedule in a view.
- Right-click on a task and select New.
- Right-click on a day/date and select **New**.

Then enter information in the task tabs:

- "Setting Task Properties" on page 128
- "Setting Task Parameters" on page 130
- "Specifying Task Instructions" on page 131
- "Selecting the Workflow" on page 132
- "Adding Task Questions" on page 133
- "Setting Task Access" on page 135
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### **Setting Task Properties**

The Properties tab enables you to set the task name, task ID, description, task type, priority, start and end date or duration.

You also use the Properties tab to specify task Owners and Assignees. During the close cycle, if an Owner or Assignee is not available to work on the task (due to sick time, vacation, has left the company, or is simply too busy), you can reassign users associated with a task, template, or schedule. Template, schedule, and task Owners, Assignees, and Approvers may also reassign their tasks.

For end-user tasks, you can allow an Assignee to open a pending task prior to the scheduled time, if all task predecessor conditions have been met.

Automated tasks have no Assignees, however you can specify Run As IDs for users under which tasks of that type are run.

Event Monitoring tasks have no Assignees and Run as IDs.

- ➤ To set task properties:
- 1 In your application, open a New Task. See "Creating Tasks" on page 128.
- 2 On the **Properties** tab, enter:
  - Enter a **Task Name** of 80 characters or less.
  - Enter a **Task ID** that can be used to identify the task (required). Task IDs must be unique within the template or schedule.
  - Enter a **Description** of 1000 characters or less.

**Note:** You can use carriage returns and URLs in Descriptions, Questions, and Instructions.

• Organizational Unit

Represents a hierarchical entity-type structure that you can use to model your organization. Define a separate organizational unit for each entity for which separate reporting is required, or for entities that require different configurations for any of the following: time zones, holidays, work days, or viewer or commentator assignments. Organizational Units are defined in system settings.

See "Managing Organizational Units for Close Manager" on page 51.

- For Event Monitoring tasks, enter the **Source**.
- Task Type (required)

Click **Browse** and select a Task Type.

• Priority

Select a priority for the task:

- o High
- o Medium
- o Low
- Owner

Use the default owner or click **Select Owner** is to select a user, team, or Shared Services group.

• Select **Active** to include this task in schedules generated from the template.

Note: This option is not available for tasks created in schedules.

3 Click Save and Close.

- 4 See also:
  - "Setting Task Properties" on page 128
  - "Setting Task Parameters" on page 130
  - "Specifying Task Instructions" on page 131
  - "Selecting the Workflow" on page 132
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### **Setting Task Parameters**

The Parameters tab only contains data for tasks that are associated with an Integration Type and have parameters. Integration Types provide links to external applications. On the Parameters tab, you can set specific information about the task and how it is run. The parameters are passed to the external application. For example, if the task contains a link to a data grid, you might use the Parameters tab to select a point of view for the grid.

- > To set task parameters:
- 1 From the New Task dialog box, select the **Parameters** tab.
- 2 If the parameter values are not entered by the task type, you may enter the required parameter values.
  - **Note:** If the parameters are not defined when the task is ready to start, an email is sent to the task owner. The task waits to start until the values are provided.
- 3 See also:
  - "Setting Task Properties" on page 128
  - "Setting Task Parameters" on page 130
  - "Specifying Task Instructions" on page 131
  - "Selecting the Workflow" on page 132
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# **Specifying Task Instructions**

Task owners can create a set of instructions for completing the task. All other users who have access to the task are only able to read the instructions. If there are task instructions that are inherited from the Task Type, template, or schedule, that instruction text is displayed above the instruction text box and is read-only.

You can also create references to external documents. You can upload a document from your local computer, create a web link, or create a link to a document in Oracle Content Management. References inherited from the Task Type or template are locked, however you can add references.

For template tasks, the Template and Task Types instructions are viewable but not editable.

- > To specify instructions:
- 1 From the New Task dialog box, select the Instructions tab.
- 2 Enter the Instructions which can have unlimited characters.
- ► To add a reference:
- 1 In the References section, select Actions, and then Add, or select the Add icon.
- 2 From the Type list, select one of these types:
  - Local File

Enter a name, click **Browse** to select and attach the file, and click **OK**.

• URL

Enter a URL name, then enter the URL, for example: Oracle, http://www.oracle.com.

• **Repository File** (Optional)

From the file list, select the file, and click **OK**.

**Note:** The Repository File option is only displayed if your product is configured with Oracle Enterprise Content Management.

- 3 See also:
  - "Setting Task Properties" on page 128
  - "Setting Task Parameters" on page 130
  - "Specifying Task Instructions" on page 131
  - "Selecting the Workflow" on page 132
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# **Selecting the Workflow**

- ➤ To select the workflow:
- 1 From the New Task dialog box, select the **Workflow** tab.
- 2 The Workflow tab contains the Assignee and Approver assignments.
  - Enter this information for the Assignee:
    - **Assignee**—The user names available for selection as preparer are only those users authorized with the preparer role. To select to assign an Assignee to a named user, team, or Shared Services Group click 🗟
      - For an End-User task, for Assignee, click Select Assignee a to find a user.
        - **Note:** The Assignee can be an individual user, group, or team. If you do not select an Assignee, the owner becomes the default Assignee. Parent and automated tasks have no Assignees.
      - □ For a System-Automated task, for **Run As**, click **Select Run As Account**, search for and select a user under which tasks of this type are run, and click **OK**.
        - **Note:** If the selected Run As user is the user creating the task, authorization is not required.
    - **Require Action By–**Displays when an Assignee is set to be a team or group.

### Select One:

- **Any Assignee**—By default, one and only one Assignee needs to submit the task.
- **All Assignees**—Every user on the team has to submit the task before workflow proceeds to the next step.
- **Backup**—If you assigned a user for the primary Assignee, you can assign a backup user authorized as an Assignee:
  - a. Click Backup 🟙
  - b. Enter the First Name and Last Name or click Search to select a backup user.
  - c. Click **OK**.
- o Starts

Select a start date, then select the time of day, in increments of 15 minutes, for the task to start.

### o Ends

Select an end date, then select the time of day, in increments of 15 minutes, for the task to end.

- **Optional:** For **Minimum Duration**, enter the minimum duration of a task in the form of Days, Hours, and Minutes. An At Risk criteria is based on the condition if the Start date was missed AND (the End\_date minus the Current\_date is less than the minimum task duration OR the End\_Date minus the Start\_Date is less than the minimum duration). The At Risk tasks display in the Needs Attention Graph in the Status Chart of the Dashboard.
- **Optional:** For an End-User task, select **Allow Early Start** to allow the Assignee to open the task before the scheduled start time.
- Enter this information for the Approver:
  - o Level Name
  - o Backup
  - o End Date
  - **Require Action By–**Displays when an Approver is set to be a team or group.

Select One:

- **Any Approver**—By default, one and only one Approver needs to submit the task.
- **All Approvers**—Every user on the team has to submit the task before workflow proceeds to the next step.
- 3 See also:
  - "Setting Task Properties" on page 128
  - "Setting Task Parameters" on page 130
  - "Specifying Task Instructions" on page 131
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# **Adding Task Questions**

Note: The Questions tab is not displayed for automated tasks or parent tasks.

When you create a task, you may want the Assignee to answer questions about their actions before they indicate a task is complete. For example, you may ask if a certain process was followed when completing that task.

You can specify questions on the task. You can specify various types of questions, such as Text, Number, or True/False, and indicate whether they are required. If a question is required, the user must respond or they cannot submit the task for approval. You can also order the questions by using the Move Up and Move Down buttons.

For schedule tasks, users can respond to the questions from the Task Actions page. If you are creating or updating a task in a template, an additional column displays, showing whether the row is locked or unlocked to indicate whether the user can remove or update the questions. Rows that are locked cannot be edited or deleted because they are inherited from the Task Type.

In templates, the Task Type questions are displayed, but are not editable.

- ► To add a question:
- 1 From the New Task dialog box, select the **Questions** tab.
- 2 Click Add.
- 3 Enter the Question with 4000 characters or less.
- 4 From the **Type** list, select a type:
  - Date
  - Date and Time
  - Integer
  - List

Enter a list of valid responses to the question.

• Multi-Line Text

The maximum length should be less than 4,000 characters.

Select **Multi-Line Text**, then enter the **Number of Lines**, from 3 to 50 lines. Multi-Line Text determines how many lines of text are visible, without scrolling, on the Actions dialog boxes.

For Multi-Line text type: Select **Include Attachments** if you want the custom attribute to include an attachments section on the Reconciliation Actions dialog box.

• Number

If you select Number, select number formatting options:

- For Decimal Places, enter a value for the number of decimal places to display.
- Select the Thousands Separator option if you want numbers to display a thousands separator (for example, 1,000.00)
- From the Currency Symbol list, select a currency symbol, for example, Dollars (\$).
- From the Negative Number list, select how to display negative numbers, for example, (123).

- From the Scale list, select a scale value for numbers, for example, 1000.
- Text
- True or False
- User
- Yes or No
- 5 Assign a Role (Assignee, Approvers, Owner, Viewer) to the question. Access is based on responsibilities.
- 6 If the question is required, select **Required:** Users can close a reconciliation without answering their questions, but they cannot Submit or Approve.

**Note:** The Required checkbox is disabled for Questions assigned to Owner or Viewer roles.

- 7 Click OK.
- 8 **Optional:** To change the order of questions, select a question, then click **Move to Top**, **Move Up**, **Move Down**, or **Move to Bottom**.
  - **Tip:** To edit a question, select the question and click **Edit.** To remove a question, select the question and click **Delete.**
- 9 See also:
  - "Setting Task Properties" on page 128
  - "Setting Task Parameters" on page 130
  - "Specifying Task Instructions" on page 131
  - "Selecting the Workflow" on page 132
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### **Setting Task Access**

The Access tab enables you to add or remove Viewers and Approvers for the current task. It also enables you to specify the order of approvers. You can specify up to ten approvers and an unlimited number of viewers.

- ➤ To set task access:
- 1 From the New Task dialog box, select the Access tab.
- 2 Enter the first or last name of the user, then click Search.

To specifically identify a user, click **Advance**, then enter a User ID, Email address, or Description.

Tip: For additional details about the user, such as groups and roles, click **Details**.

**3 Optional:** To change the order of approvers, select users, then click **Move to Top**, **Move Up**, **Move Down**, or **Move to Bottom**.

Tip: To remove a user from the Approvers or Viewers list, select the user, then click **Remove**.

- 4 See also:
  - "Setting Task Properties" on page 128
  - "Setting Task Parameters" on page 130
  - "Specifying Task Instructions" on page 131
  - "Selecting the Workflow" on page 132
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### **Setting Task Predecessors**

The Predecessors tab enables you to set predecessors for the current task. For template tasks, you can choose a predecessor from another template, and for schedule tasks, you can choose a predecessor from another schedule. You must assign a condition to the predecessor/successor relationship.

A task does not need predecessor tasks as long as a start date and time is specified. If both are specified, the task begins when the predecessor tasks are started or complete (for Finish-to-Start) and the start date and time is reached.

You can set these conditions under which the predecessor relationship is established:

**Note:** Event Monitoring tasks can not have predecessors; however they can be predecessors to other types of tasks.

Condition	Description
Finish to Start	Default. The task starts as soon as the predecessor task completes or finishes with warning.
Finish Error to Start	The task starts as soon as the predecessor task completes, even it is in error.

Condition	Description	
Finish Error to Finish	The task completes as soon as the predecessor task completes, even it is in error.	
Finish to Finish	The task cannot be marked as Complete until the predecessor task is marked as complete. This is primarily used for user tasks. For example, a user can start a document summary, but cannot mark it complete until the consolidated data is final.	

- ► To set task predecessors:
- 1 From the New Task dialog box, select the **Predecessors** tab.
- 2 Click Add.
- **3** To search for a Predecessor:
  - a. Click Basic.
  - b. To refine the search, click **Add Fields** and select search fields; for example: Execution Type, Start Date, End Date.
  - c. From each of the **Condition** lists, select a condition.
  - d. Click **OK**.
- 4 Select a predecessor task(s) and click **OK**.
- 5 See also:
  - "Setting Task Properties" on page 128
  - "Setting Task Parameters" on page 130
  - "Specifying Task Instructions" on page 131
  - "Selecting the Workflow" on page 132
  - "Adding Task Questions" on page 133
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# **Applying Task Attributes**

To locate tasks in the system, you can apply attributes to the task. When you select an attribute, you can set a value for the attribute based on the attribute type. You can later filter by the attribute value.

For example, you may have a List attribute named Sales Region with the values of North, South, East, and West. The current task applies only to the West Sales Region, so you can add the Sales Region attribute and set it to "West."

- > To apply task attributes:
- 1 From the Task dialog box, select the **Attributes** tab.

Attributes are created in: "Defining Attributes" on page 59.

>To add an attribute, select **Actions**, and then **Add**. Enter:

• Attribute

Select an attribute from the list of defined attributes.

• Type

This noneditable field is populated by the Attribute.

• Value

Select a value associated with the type of attribute; for example: a numeric value for Formatted Number attribute, a List for List attribute, multiple lines of displayed text without scrolling for Multi-Line Text, a name of a person, User, or Yes or No for the Yes/No attribute.

### • Access

All roles have view access unless otherwise specified in the table below.

To add an access, for each of the Text Box and Attachments tabs:

- a. Click Add.
- b. Select a role.
- c. Select one of the Role access types:
  - Text Box:
    - **Do Not Display**—Does not see this attribute on the Reconciliation List or in any of the dashboards, list views, or reports.
    - **Allow Edits**—Has the ability to add, change, and remove values for the attribute, but subject to the editability rules.
    - Required—Requires a value for the attribute. The Required option is available for Preparers and Reviewers. Until a value is provided, Preparers are prevented from submitting, and Approvers are prevented from approving.
  - The **Multi-Line Text Box** has 2 access tabs:
    - □ Text Box tab:
      - **Do Not Display**—Does not see this attribute on the Reconciliation List or in any of the dashboards, list views, or reports.
      - **Allow Edits** Has the ability to add, change, and remove values for the attribute, but subject to the editability rules.
      - **Required**—Requires a value for the attribute. The Required option is available for Preparers and Reviewers. Until a value is provided,

Preparers are prevented from submitting, and Approvers are prevented from approving.

- Attachments tab:
  - **Do Not Display**—Does not see this attribute on the Reconciliation or in any of the dashboards, list views, or reports.
  - Add & Remove—Has the ability to add files and remove files that they themselves added, but subject to the editability rules.
  - **Required**—Requires the Preparer or Reviewer to attach at least one file. The Required option is only available for Preparers and Reviewers. Until a file is attached, Preparers are prevented from submitting, and Approvers are prevented from approving.
  - Add & Remove All—Can add their own files, remove their own files, and also remove files added by other roles.
- d. Click **OK**.
- 2 Click OK.
- 3 See also:
  - "Setting Task Properties" on page 128
  - "Setting Task Parameters" on page 130
  - "Specifying Task Instructions" on page 131
  - "Selecting the Workflow" on page 132
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### **Working With Task Rules**

**Note:** This feature is available only in Financial Close Management 11.1.2.4.100 (patch 20307212). For information about new features and updating to release 11.1.2.4.100, see My Oracle Support https://support.oracle.com/.

Task Rules affect task behavior. These rules enable users to assign rules directly to tasks, especially when, because a rule is unique to a task, assigning rules isn't appropriate at the Template, Schedule, or Task Type level. These rules apply to the Tasks for which the rules were configured.

Available task rules:

• Auto Approve Task—Automatically completes specified approvals only if specified conditions have been met.

Examples of conditions that could apply to this rule include:

- Attributes have specified values (including calculated attributes)
- Predecessor task contains an attribute with a specified value

When conditions are satisfied, the specified approver levels are marked as complete, thus progressing workflow to the next approval level, or to Closed if no additional approval levels exist.

This rule runs when the Task status changes to Open with Approver.

• Auto Submit Task—Automatically submist a task if specified conditions are met.

When conditions are satisfied, the assignee role is marked as complete, thus progressing workflow to the first approval level, or to Closed if no approval levels exist.

This rule runs when the Task status changes from Pending to Open with Assignee.

- **Prevent Task Approval**—Prevents approval of a task based on attribute values, or other characteristics. This rule runs when the Approver clicks **Approve**.
- **Prevent Task Submission**—Prevents submission of a task based on attribute values, or other characteristics. This rule runs when the Assignee clicks **Submit**.
- > To work with task rules:
- 1 From the Task dialog box, double-click a task.
- 2 Select the **Rules** tab. You can view the following information:
  - Order—The order of precedence. See Appendix E, "Order of Precedence Rules for Close Manager."
  - Rule—Name of the Rule
  - Conditions—The choice of what conditions must exist before running the rule
- 3 To edit a rule, on the Rules tab, click Edit 🥒 and update:
  - **Rule**—Select a rule.
  - **Description**—Optional. Explain why you configured the rule and how should be used.
  - Approver Level—Select the rule for all levels or select the Approver levels
  - Select **Create Filter** and populate the conditions section or select **Use Saved Filter**, and then select a filter. The filter selected and configured for the rule determines the conditions that trigger the rule to apply.
  - **Conditions**—Select one:
    - **Use Saved Filter**—The Conditions section displays a read-only version of the conditions associated with the saved filter.
    - **Create Filter**—The Condition section is enabled.

Conjunction, Source, Attribute, Operand, and Value behave as they do for the existing advanced filter feature.

- Filter Task Specify on which task the conditions should be selected: Current Task, Any Predecessor, Specific Task (Provide the Task ID).
- 4 See also:
  - "Setting Task Properties" on page 128
  - "Setting Task Parameters" on page 130
  - "Specifying Task Instructions" on page 131
  - "Selecting the Workflow" on page 132
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### **Viewing Task History**

For each task, the system retains a history of the changes made to it; for example, a shift in dates or change in ownership. Each change record includes the field, modification type such as added, created, or changed, the old and new values, the user who made the change, and the date on which the change was made. The information on this tab is read-only.

- ► To view task history:
- 1 From the Task dialog box, select the **History** tab.
- 2 Select a task.
- 3 When you finish, click Save and Close.
- 4 See also:
  - "Setting Task Properties" on page 128
  - "Setting Task Parameters" on page 130
  - "Specifying Task Instructions" on page 131
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# Working with the Task Dialog Box

- > To view the Task dialog box:
- 1 In Close Manager, on the Task List, double-click a task.
- 2 The Properties tab lists the following fields:
  - Task ID
  - Status
  - Schedule Name
  - Start and End Dates
  - Duration
  - Priority
  - Organizational Unit
  - Owner and Assignee
  - Task Type
  - Actual Start and End dates
  - Actual Duration
  - Parameters

Lists the Cluster, Application, Journal Name, and Journal Action Type.

- Comments
- Workflow
- The Alerts and Related Tasks tabs display the current alerts and related tasks.
- The **History** tab captures an audit trail of changes to the task.
- 3 To approve or reject a task, click Approve or Reject.
- 4 To create or delete a comment, click Actions and then Create Comment or Delete Comment.
- 5 To abort, click **Actions** and then **Abort**. The purpose of aborting a task (instead of performing a forced close) is to prevent successors from continuing and to keep the process moving. See "Aborting Tasks" on page 150
- 6 Click Close.

# **Importing and Exporting Tasks**

- To import tasks:
- 1 In Close Manager, on the Task List view, click Actions, and then Import.

- 2 Click Browse to find the import file.
- 3 Select an Import Type:
  - **Replace**—Replaces the definition of a task with the definition in the import file. This option replaces the task detail with the detail that is in the file that you are importing. It does not affect other tasks in the schedule that are not specified in the import file.
  - **Update**—Updates partial information for tasks. For example, in the import file, you might have made changes to task instructions, reassigned Owners, Assignees, and Approvers, or removed some attributes and added new attributes. You might also have made the same change to a large number of tasks, for example, adding a new attribute to 100 of 400 tasks. The update option is not a full replacement of the task details. Only details for the task properties specified in the file are updated. For example, if the import file has only a column for a task instructions, the task name, Assignee, attributes, and other properties are not affected.

### 4 Date Format

**Note:** This feature is available only in Financial Close Management 11.1.2.4.100 (patch 20307212). For information about new features and updating to release 11.1.2.4.100, see My Oracle Support https://support.oracle.com/.

Select a **Date Format** from the drop down list of allowed date formats. Date formats are not translated. By default, the date format is set to the locale date format of the exported file location.

For example:

- MM/dd/yyyy
- dd/MM/yyyy
- dd-MMM-yy
- MMM d, yyyy
- 5 Click Import.
  - **Note:** The system displays a warning that tasks in a schedule that match a task ID in the import file will be modified. If you do not want to overwrite the task, click **Cancel**.
- ► To export tasks:
- 1 In Close Manager, on the Task List view, click Actions, and then Export.
- 2 Select export options:
  - For Rows Select All Tasks or Selected Tasks
  - For Format: Select Formatted data (visible columns only) or Unformatted data for future import
- 3 Click Export.

- 4 Select **Open with Microsoft Office Excel (default)** or select another program to open the file, or **Save File**.
- 5 Click OK.

### **Editing Tasks**

You can edit tasks depending on their status and your security rights. For example, you can edit a task description, attributes, or end date.

For an Open task in a Task List, you cannot edit the start date, because the task has started. You can only change the duration or the end date. You also cannot edit instructions, questions, Assignee, or approver, and you cannot add, delete, or edit predecessors. You can reassign the Assignee or approver from the Task Actions workflow.

- ➤ To edit a task:
- 1 From the Calendar, Gantt, or Task List view, select the task that you want to edit.
- 2 Right-click on the task and select Actions, and then Edit.
- 3 To edit task attributes:

Select the **Attributes** tab.

Attributes are created in: "Defining Attributes" on page 59.

>To add an attribute, select **Actions**, and then **Add**. Enter:

• Attribute

Select an attribute from the list of defined attributes.

• Type

This noneditable field is populated by the Attribute.

• Value

Select a value associated with the type of attribute; for example: a numeric value for Formatted Number attribute, a List for List attribute, multiple lines of displayed text without scrolling for Multi-Line Text, a name of a person, User, or Yes or No for the Yes/No attribute.

4 Click Save and Close.

### **Sorting Tasks**

From the Task List, you can sort tasks by ascending or descending order. You can sort by Schedule Name, Status, Owner, Start or End Date, or Duration.

► To sort tasks:

1 Select View, then Task List, or from the toolbar, click the Task List 📃 button.

2 Hover over a column header until the Sort icons display, then click Sort Ascending are or Sort Descending .

#### **Searching for Tasks**

You can use the Task Find feature to find specific tasks. For example, you might enter "load" to find load tasks. You can search using full or partial words. You can scroll through the results using the Previous and Next buttons.

- ➤ To search for a task:
- 1 From the left pane, expand Task Find.
- 2 Enter a task name in the search field, and click **Find Task**.
- 3 Click **Previous** or **Next** to find the previous or next task that matches the search criteria.

#### **Moving Tasks**

You can use views to move tasks. For example, in the Calendar view, you can move tasks to a different day.

- ➤ To move a task:
- **1** From the Calendar or Gantt view, select a task.
- 2 Right-click on the task and drag it to a new location, or cut, copy, and paste the task.
- 3 Navigate to the target destination for the task and click **OK**.

#### **Cutting, Copying, and Pasting Tasks**

You can use views to cut and copy tasks in templates and schedules. For example, in the Calendar view, you can copy a task from one day in the calendar and paste it to another. You can copy a task from one schedule or template and paste it into another.

When you paste a task, the Task Details dialog box opens and enables you to modify the task that you are pasting.

If you paste a task onto a parent task, the pasted task becomes a child of the parent task. If you paste a task onto a child task, the pasted task becomes a sibling of the child task.

- **Note:** Cut, Copy, and Paste features are not available for parent tasks. The Cut function is not available for scheduled (open or closed) tasks.
- To cut, copy, or paste a task:
- 1 From the Calendar, Gantt, or Task List view, select a task.

- 2 Right-click on the task and select an action, or from the main toolbar, click a toolbar button:
  - Select **Cut** to cut the task and store it on the clipboard.
  - Select **Copy** to copy the task and store it on the clipboard.
- 3 Right-click on the task, then select Paste, or from the main menu toolbar, select Paste.

The Task Details dialog box opens and enables you to make changes to the task that you are pasting.

4 Click **OK** to complete the paste operation.

The task is inserted and the views and filter views are refreshed to display the pasted task.

#### **Reopening Tasks**

You can reopen tasks and choose to reestablish the predecessor and successor relationships.

- ➤ To reopen a task:
- 1 From the Calendar, Gantt, or Task List view, double click a closed task.
- 2 On the Task Details dialog box, click **Reopen**. The Task Details dialog box is now editable.
- 3 On the Predecessors tab, add or delete predecessors and then click Save and Close.

The Confirmation dialog box is displayed.

Designate relationships:

- Designate predecessor tasks. Choose one:
  - If there are predecessors, then you can choose this option: Re-establish predecessor relationships Tasks will open in original order.
  - o Ignore predecessor relationships All tasks will re-open immediately.
- Designate successor tasks:
  - a. Select Re-Open Successor Tasks. The successor list is displayed.
  - b. Select the successor tasks.
- 4 Click **OK** to close. The task details dialog box closes and the task reopens based on your selections. Click **OK**, otherwise, click **Cancel**.

#### **Submitting Tasks**

- ► To submit tasks:
- 1 In your application, select View, and then Gantt or Task list.
- 2 Select the tasks you need to submit.

To multiselect, press **Ctrl** for random selection or press **Shift** while you click the first and last row in a range.

#### 3 Do one:

- Right-click and select **Submit**.
- Actions panel: From **Set Status**, select **Submit** from the Status list.
- Actions menu: Click **Submit**.

Click **Yes** in the confirmation dialog box.

4 Review any errors, and click **OK**.

## **Approving or Rejecting Tasks**

- > To approve or reject tasks:
- 1 In your application, select View, and then Gantt or Task list.
- 2 Select the tasks you need to submit. To multiselect, press **Ctrl** for random selection or press **Shift** while you click the first and last row in a range.
- 3 Do one:
  - Right-click and select Approve or Reject.
  - Actions panel: From Set Status, select Approve or Reject.
  - Actions menu: Click Approve or Reject.

Click **Yes** in the confirmation dialog box.

4 Review any errors, and click **OK**.

#### **Managing Task Reassignments**

#### **Subtopics**

- Requesting a Reassignment for One Task
- Requesting a Reassignment for Multiple Tasks

You can use the Actions panel to work on multiple tasks simultaneously.

#### **Requesting a Reassignment for One Task**

From the Task Actions dialog box, workflow users (Assignees and Approvers) can request reassignment of their workflow role for a single task. These requests require approval. Administrators and schedule/template Owners can reassign the task using the Edit Task dialog box without requiring approval.

- > To request a reassignment for one reconciliation:
- 1 In your application, from the Dashboard, or click View, and then Task List.
- 2 Click on a task to open the Task Actions dialog box.
- 3 Click the Actions menu and select Request Reassignment.
- 4 Enter or click **Search** to find the reassignment.
- 5 Select what tasks to reassign:
  - Selected Tasks
  - Selected and Future Tasks
- 6 Enter a Justification for the reassignment.
- 7 Click OK and then Close on Task Actions.

#### **Requesting a Reassignment for Multiple Tasks**

- > To request a Reassignment for multiple tasks:
- 1 In your application, from the Dashboard, or click View, and then Close Manager List View.
- 2 Select the tasks for reassignment.
- 3 On the Actions panel:
  - a. Under Reassign, select Selected tasks or Selected and future tasks.
  - b. Select the **Role**.
  - c. If the you know the new user, enable **To User**, and then enter or search for the name.

**Note:** If you do not know the new user, then submit a request without specifying the name of the user.

4 Click Submit.

#### **Workflow for Groups and Teams**

You can assign the Owner, Assignee, Approver, and Viewer roles for a task to Shared Services security groups and to teams. Teams are a list of members defined in Close Manager. When you assign a group or team to a task role, any user in the group or team can then perform the role for that task.

#### **Claiming Tasks**

When a team or group is assigned the **Assignee** role, any member of the group or team can work on and submit the task, but only after a member has claimed the task. Prior to the claim, a member will have implicit Viewer access.

When a group or team is assigned the **Approver** role, any member of the team can approve the task without first claiming it. However, any team member can claim the task, which prevents other team members from approving it until it is released.

Once a task has been claimed, other members of the team or group still have the ability to claim the task. Doing so will cause the initial user's claim to terminate, thus revoking that user's ability to perform the role functions and granting the ability to the member with the most recent claim. The ability to claim a task away from another team member or group member is required in order to accommodate cases where a claim has occurred; however, the user with the claim is unavailable to complete the role functions (for example, due to an unexpected absence).

#### **Require Action By**

When you assign the Assignee or Approver roles, you can use the Required Action By option to specify the sign-off requirement for the tasks. You can require that all team members sign off on the task before the task is submitted or approved, or you can allow any team member to submit or approve the task.

#### Primary Users (Teams Only)

You optionally can assign one team member as the primary user for the team. If you assign a primary user, that user is by default granted the claim to tasks to which the team is assigned as assignee or approver.

#### **Performing Group or Team Tasks**

- ➤ To claim a task:
- **1** Open the task, and then click **Claim**.
- 2 After an assignee or approver clicks the Claim button, then the Release button appears.
- 3 Click **Release** to remove the claim made by that user.

To determine whether a task is claimed, view the following view and column attributes:

- Assignee (Claimed)–If **Yes**, then the assignee role has been claimed. If **No**, then it is unclaimed.
- Approver # (Claimed)–The # indicates the Approver level. If **Yes**, then this approver level is claimed. If **No**, then it is unclaimed.
- ➤ To filter by the Assignee (Claimed) and Approver # (Claimed) attributes:
- 1 At the top of the Filter panel, click Select Filterable Attributes 🖾.
- 2 Select the desired attributes from the **Available**.
- 3 Click >> to move the attributes to Selected.
- 4 Click OK.

- ▶ To add the Assignee (Claimed) and Approver # (Claimed) attributes as List View columns:
- 1 Click **Columns** at the top of the Task List view.
- 2 Select the desired attributes from Available.
- 3 Click >> to move the attributes to Selected.
- 4 Click OK.

## **Deleting Tasks**

You can delete tasks that you no longer need. To delete a task, you must have Close Administrator or Close Power User security rights.

In schedules, you can delete only tasks that have a status of Pending. You cannot delete tasks that have a status of Open or Closed. If you delete a parent task, you can choose to delete just the parent, or the parent and its children.

- ➤ To delete a task:
- 1 From the Calendar, Gantt, or Task List view, select the task that you want to delete.
- 2 Right-click on the task and select **Delete**, or from the main toolbar, click the **Delete** button.
- 3 At the delete confirmation prompt, click Yes.

## **Aborting Tasks**

The purpose of aborting a task (instead of performing a forced close) is to prevent successors from continuing and to keep the process moving:

- When a Finish-to-Start or Finish-Error-to-Start predecessor is aborted, its successors remain as Pending. To keep the process moving, you must edit the successors to remove the aborted predecessor and to start the successors.
- When a Finish-to-Finish or Finish-Error-to-Finish predecessor is aborted, to keep the process moving, the task owner/schedule owner/close administrator must force a close of the successor.

# 9

## Managing Schedules

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A schedule defines a chronologically ordered set of tasks that must be executed for a specific close period, and is the application of a template into the calendar. For example, you can apply the Quarterly Close template to the Calendar as Q115 Close Schedule for the first Quarter, then apply the template again as Q215 Close for the second quarter.

Schedules have a status of Pending, Open, Closed, or Locked. You can change the status of a schedule from Pending to Open, or from Open to Closed or Locked.

Note: After a schedule is set to Open, it cannot be reset to Pending.

After a schedule is set to Locked, its status cannot be changed.

#### **Creating Schedules**

To create a schedule, you must be an Administrator or Power User. A Power User can run Create Schedule on a template or select New from Manage Schedules. You can manually define a schedule from the Manage Schedules page, or create a schedule from a template. When you create a schedule from a template, all values are inherited from the template definition.

See "Manually Creating Schedules" on page 152

#### **Manually Creating Schedules**

- > To manually create a schedule:
- 1 Select Manage then Schedules.
- 2 From the Manage Schedules page, click New.
- 3 Enter schedule information on the schedule tabs:
  - "Setting Schedule Properties" on page 152
  - "Adding Instructions to Schedules" on page 153
  - "Assigning Schedule Viewers" on page 154
  - "Applying Schedule Attributes" on page 155
  - "Adding Day Labels" on page 155
  - "Working With Schedule Rules" on page 156
  - "Viewing Schedule History" on page 158

#### **Setting Schedule Properties**

The Properties tab enables you to set the name, description, start and end dates, and owners for schedules. The schedule owner must be an Administrator or Power User. The default owner is the current user. The start and end dates specify the initial date range for the schedule, however, after the schedule is created, you can add tasks with dates earlier or later and the properties are updated to reflect the earliest and latest dates.

- > To set schedule properties:
- 1 Create a new schedule and select the **Properties** tab:
  - Name
  - Description
  - Organizational Unit
  - Start Date—Starting date for the schedule
  - End Date—Ending date for the schedule
  - Year

- Period
- Day Zero Date—The date to assign as day zero
- For **Owner**, use the default owner or click **Select Owner** and Administrators, Power Users, or Teams/Groups configured with the Administrator or Power User roles are the only roles that will display when the user clicks **Search** to select a user to assign as an Owner. Any member of the Shared Services group can perform the role, but the same person cannot perform more than one role.
- Status

**Note:** The schedule status is initially set to Pending and is display only.

- Template Name
- 2 To save and close, click **OK** or click the another tab; all entries are saved.
- 3 Enter schedule information on the schedule tabs:
  - "Setting Schedule Properties" on page 152
  - "Adding Instructions to Schedules" on page 153
  - "Assigning Schedule Viewers" on page 154
  - "Applying Schedule Attributes" on page 155
  - "Adding Day Labels" on page 155
  - "Working With Schedule Rules" on page 156
  - "Viewing Schedule History" on page 158

#### **Adding Instructions to Schedules**

You can specify instructions and supporting documents for a schedule, which are then inherited by all tasks in the schedule.

- > To add instructions to a schedule:
- 1 Select Manage then Schedules.
- 2 Select a schedule to which to add instructions.
- 3 Click Edit.
- 4 In Instructions, enter instructions for the schedule.
- 5 To add a reference:
  - a. In the **References** section, Click **Add**.
  - b. From the **Type** list, select one of these types:
    - Local File

Enter a name, click **Browse** to select and attach the file, and click **OK**.

• URL

Enter a URL name, then enter the URL, for example: Oracle, http://www.oracle.com, and click **OK**.

• Optional: Repository File

From the file list, select the file, and click **OK**.

**Note:** The Repository File option is only displayed if the product is configured with Oracle Enterprise Content Management.

6 To save and close, click **OK** or click the **Viewers** tab; all entries are saved.

7 Enter schedule information on the schedule tabs:

- "Setting Schedule Properties" on page 152
- "Adding Instructions to Schedules" on page 153
- "Assigning Schedule Viewers" on page 154
- "Applying Schedule Attributes" on page 155
- "Adding Day Labels" on page 155
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#### **Assigning Schedule Viewers**

The Viewers tab enables you to assign viewer rights for schedules. A schedule can have multiple viewers, however they must have the product security roles. Viewers receive read-only access to all tasks in the schedule.

- ➤ To assign viewer rights:
- 1 Select the Viewers tab.
- 2 Click Add.
- 3 To search by users or groups, click the Search Users button, then select Users, Groups, or Teams.
- 4 Enter a user name, or part of the name, then click Search.
- 5 To identify a user, click Advanced, then enter a User ID, Email address, or Description.
- 6 From the Search Results list, select users.
- 7 For additional details about the user, such as groups and roles, click **Details**.
- 8 Click Add or Add All to move users to the Selected list.

Tip: To remove users, select users, then click **Remove** or **Remove All**.

- 9 To save and close, click OK or click the Attributes tab; all entries are saved.
- **10** Enter schedule information on the schedule tabs:
  - "Setting Schedule Properties" on page 152

- "Adding Instructions to Schedules" on page 153
- "Assigning Schedule Viewers" on page 154
- "Applying Schedule Attributes" on page 155
- "Adding Day Labels" on page 155
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#### **Applying Schedule Attributes**

To locate schedules in the system, you can apply attributes to the schedule. When you select an attribute, you can set a value for the attribute based on the attribute type. You can later filter by the attribute value.

For example, you may have a List attribute named Sales Region with the values of North, South, East, and West. The current schedule applies only to the West Sales Region, so you can add the Sales Region attribute and set it to "West."

- > To apply an attribute:
- **1** Select the **Attributes** tab.
- 2 Click Add.
- 3 From the **Attribute** list, select an attribute.
- 4 For **Value**, depending on the attribute, select a value for the attribute from a drop-down list, or enter a value.
- 5 To save and close, click **OK** or click the **Day Labels** tab; all entries are saved.
- 6 Enter schedule information on the schedule tabs:
  - "Setting Schedule Properties" on page 152
  - "Adding Instructions to Schedules" on page 153
  - "Assigning Schedule Viewers" on page 154
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#### **Adding Day Labels**

You use business day labels in the closing activity for a calendar day. Labels can mark a milestone day or specify the purpose of the day.

When you add Day Labels to a template, they are copied to schedules created from the template.

See "Specifying Day Labels" on page 112.

When schedules are opened, you see day labels in:

- Calender views against the day they are marked
- Task List views and Gantt views in the start or end date of tasks
- BI dashboard, My Worklist, and schedule task, in start date and end date columns
- Status overview, when focused on date, its information is displayed along with day label.
- Report Binders
- > To add a day label to a schedule:
- 1 On the New Schedule, select the **Day Labels** tab.
- 2 Add a day label to a specific date.
- 3 To save and close, click **OK** or click the **History** tab; all entries are saved.
- 4 Enter schedule information on the schedule tabs:
  - "Setting Schedule Properties" on page 152
  - "Adding Instructions to Schedules" on page 153
  - "Assigning Schedule Viewers" on page 154
  - "Applying Schedule Attributes" on page 155
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#### **Working With Schedule Rules**

Note: This feature is available only in Financial Close Management 11.1.2.4.100 (patch 20307212). For information about new features and updating to release 11.1.2.4.100, see My Oracle Support https://support.oracle.com/.

Schedule rules apply to all tasks in the schedule and thus apply rules to groups of tasks. Rules configured in the **Schedule** dialog box are copied to new schedule tasks.

Available schedule rules:

• Auto Approve Task—Automatically completes specified approvals only if specified conditions have been met.

Example of conditions that could apply to this rule include: Attributes have specified values (including calculated attributes).

When conditions are satisfied, the specified approver levels are marked complete, and workflow progresses to the next approval level, or closes if no additional approval levels exist.

• Auto Submit Task—Automatically submits a task if specified conditions are met.

When conditions are satisfied, the Assignee role is marked complete, and workflow progresses to the first Approval level, or closes if no Approval levels exist.

- **Prevent Task Approval**—Prevents approval of a task based on attribute values, or other characteristics.
- **Prevent Task Submission**—Prevents submission of a task based on attribute values, or other characteristics.
- > To view schedule rules:
- 1 Select Manage, and then Schedule.
- 2 Double-click a schedule.
- 3 Select the **Rules** tab. You can view the following information:
  - Order—The order of precedence. See Appendix E, "Order of Precedence Rules for Close Manager."
  - Rule—Name of the Rule
  - Conditions—The choice of what conditions must exist before running the rule
- 4 To edit a rule, on the Rules tab, click Edit 🥒 and update:
  - **Rule**—Select a rule.
  - **Description**—Optional. Explain why you configured the rule and how should be used.
  - **Approver Level**—Select the rule for all levels or select the Approver levels.
  - Select **Create Filter** and populate the conditions section, or select **Use Saved Filter**, and then select a filter. The filter selected and configured for the rule determines the conditions that trigger the rule to apply.
  - **Conditions**—Select one:
    - **Use Saved Filter**—The Conditions section displays a read-only version of the conditions associated with the saved filter.
    - **Create Filter**—The Condition section is enabled.

Conjunction, Source, Attribute, Operand, and Value behave as they do for the existing advanced filter feature.

- Filter Task—Specify on which task the conditions should be selected: Current Task, Any Predecessor, Specific Task (Provide the Task ID).
- 5 Enter schedule information on the schedule tabs:
  - "Setting Schedule Properties" on page 152
  - "Adding Instructions to Schedules" on page 153
  - "Assigning Schedule Viewers" on page 154
  - "Applying Schedule Attributes" on page 155
  - "Adding Day Labels" on page 155
  - "Working With Schedule Rules" on page 156

• "Viewing Schedule History" on page 158

#### **Viewing Schedule History**

The History tab captures an audit trail of changes to schedules.

- ► To view schedule history:
- 1 Select Manage, then Schedule.
- 2 Double-click a schedule.
- 3 Select the History tab. You can view these fields:
  - **Field**—Lists the field involved
  - Modification Type—Indicates the type of change: Created, Changed, Added, Removed
  - Modified On—Date of the modification
  - Modified By—User name who modified the field
  - Old Value
  - New Value
- 4 Click OK.
- 5 See Schedule tabs:
  - "Setting Schedule Properties" on page 152
  - "Adding Instructions to Schedules" on page 153
  - "Assigning Schedule Viewers" on page 154
  - "Applying Schedule Attributes" on page 155
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#### **Setting Required Task Parameters**

The task is in a pending state until the required parameters are filled in. If they are not filled in before the specified start date, then an email notification is sent to the task owner and to all members of the group or team. In addition, the task shows up in views under **Needs Attention**. After the required parameters are filled in, the task starts.

## **Opening Schedules**

You open schedules to add, edit, or work on tasks. You open schedules from the Manage Schedules dialog box.

Note: To set a schedule to an Open status, see "Setting Schedule Status" on page 164.

- > To open a schedule:
- 1 From Manage Schedules, select a schedule.
- 2 Use one of these methods:
  - Select **Actions**, and then **Open**.
  - Click the **Open** icon.
  - Right-click and select **Open**.

#### **Editing Schedules**

You can edit schedules to change the properties, such as the name or the schedule or the start and end dates. You cannot change the start date to a date later than the first task in the schedule, or the end date to a date earlier than the last task in the schedule. You can make changes to an Open or Pending schedule to modify pending tasks. You cannot add, change, or delete tasks in a Closed or Locked schedule. To edit a schedule, you must be the schedule owner or an Administrator.

- ► To edit a schedule:
- 1 Select Manage then Schedules.
- 2 Select a schedule to edit.
- 3 Select Actions, and then Edit, or select the Edit icon.
- 4 Edit the schedule. See "Manually Creating Schedules" on page 152.
- 5 Click OK.

#### **Adding Tasks to Schedules**

You can add tasks to a schedule if it is Pending or Open. You cannot add tasks to a Closed or Locked schedule.

For detailed instructions on adding tasks, see "Creating Tasks" on page 128.

- > To add a task to a schedule:
- 1 Select Manage then Schedules.
- 2 Open a schedule in a view, such as Calendar-Month.
- 3 Add tasks.

## **Importing Tasks into Schedules**

You can import tasks, or partial task data, from text files into a schedule with a status of Pending or Open. For example, if you have a Microsoft Excel spreadsheet with task definitions, you can save the file as a CSV file, then import it into a schedule. You can also use the Import feature to quickly add many repetitive tasks by editing the fields in a CSV file and importing it, rather than creating individual new tasks.

You cannot import tasks into schedules that have a Closed or Locked status.

**Note:** Before you import a file to a schedule using the Update option for a closed task, remove the Owner, Assignee, Approver, and Start Date and Time fields from the import file, or an error occurs.

If you import information on an End-User task that has started running, it is reset to Open with Assignee status, and the answers to questions are cleared.

- > To import tasks into a schedule:
- 1 Select Manage, then Schedules.
- 2 Click Import Tasks.
- 3 Enter the name of the file to import, or click Browse to find the file.
- 4 Select an import option:
  - **Replace**—Replaces the definition of a task with the definition in the import file. This option replaces the task detail with the detail that is in the file that you are importing. It does not affect other tasks in the schedule that are not specified in the import file.
  - **Update**—Updates partial information for tasks. For example, in the import file, you might have made changes to task instructions, reassigned Owners, Assignees, and Approvers, or removed some attributes and added new attributes. You might also have made the same change to a large number of tasks, for example, adding a new attribute to 100 of 400 tasks. The update option is not a full replacement of the task details. Only details for the task properties specified in the file are updated. For example, if the import file has only a column for a task instructions, the task name, Assignee, attributes, and other properties are not affected.
  - **Note:** The system displays a warning that tasks in the schedule that match a task ID in the import file will be modified. If you do not want to overwrite the task, click **Cancel**.
- 5 Date Format
  - **Note:** This feature is available only in Financial Close Management 11.1.2.4.100 (patch 20307212). For information about new features and updating to release 11.1.2.4.100, see My Oracle Support https://support.oracle.com/.

Select a **Date Format** from the drop down list of allowed date formats. Date formats are not translated. By default, the date format is set to the locale date format of the exported file location.

For example:

- MM/dd/yyyy
- dd/MM/yyyy
- dd-MMM-yy
- MMM d, yyyy

6 Click Import.

- If the import is successful, the "Import Success" dialog box is displayed, indicating the schedule name, the name of the file containing the tasks, and the total number of tasks imported. Click **OK**.
- If errors are found, the import process is not run, and the Import Errors dialog box displays the errors. View the errors, then click **OK** to return to Manage Schedules.

#### **Updating Tasks in Schedules**

You may need to periodically manually update information on a task that is running, and in this case, you can reopen it. When you reopen a task, it is reset to Open with Assignee status, and you can edit the information. For example, you can change the instructions and references, attributes, and questions. If you make changes, previous answers to questions are cleared.

Reopening a series of tasks does not reestablish the predecessor relationships. All end-user tasks are reset to Open with Assignee. No tasks are reverted to Pending status.

You may also need to restart System-Automated tasks if they end in error. You can reopen the tasks to rerun the process.

You can reopen tasks under these conditions:

Task Status	End-User	System-Automated
With Assignee/ Running	You can edit or import data into the Instruction, Attribute, or Question sections. When you save the task, it is reset to the Assignee, and the answers to questions are cleared.	No updates are allowed to running system-automated tasks.
With Approver	You can edit or import data in to the Instruction, Attribute, or Question sections. When you save the task, it is reset to the Assignee, and the answers to questions are cleared.	Approver must reject the task, which sets it to Error status. From Task Details, the task owner can click Reopen to reopen the task and make changes. When you save the task, the web service runs again.
Closed/Error	From Task Details, the task owner can click Reopen to reopen the task and make changes. When you save the task, it is reset to the Assignee.	From Task Details, the task owner can click Reopen to reopen the task and make changes. When you save the task, the web service runs again.

 Table 1
 Conditions for Reopening Tasks

- > To update tasks in a schedule:
- 1 Select Manage then Schedules.
- 2 Open a schedule.
- 3 Select a task with a Closed or Error status, right-click, and then select View.

The View Task dialog box is displayed.

- 4 Click Reopen.
- 5 Edit the task.
- 6 If the system displays a warning that the Assignee must complete the task again, or that the service will be executed again, click **Yes** to continue or **No** to cancel.
- 7 Perform an action:
  - For a Closed task, click **Close**.
  - For an Error task, click **Save and Close**.

#### **Reassigning Users**

You may periodically need to reassign users to different schedules. For example, you may create a schedule and assign a user to certain rights; however, later that employee leaves the company and another employee assumes those schedules. You can use the Reassign feature in the Manage Schedules dialog box to automatically change assignments instead of manually searching for, opening, and editing individual schedules. The Reassign feature enables you to quickly find the schedules associated with one user and reassign them to another.

- ► To reassign users:
- 1 Select Manage, then Schedules.
- 2 Select a schedules in which you want to reassign users.
- 3 Select Actions, and then Reassign User.
- 4 For Find User, click Find User and enter search criteria for the user that you want to replace:
  - a. From the **Select User** dialog box, enter the first or last name for the user, and click **Search**.
  - b. Select the user from the results, then click **OK**.
- 5 For **Replace with**, click **Find User** and enter search criteria for the user to whom you want to reassign tasks:
  - a. From the **Select User** dialog box, enter the first or last name for the user, and click **Search**.
  - b. Select the user from the results, then click OK.
- 6 Select the Ending Between dates.
- 7 Select roles for the user that must be reassigned:

- Owner
- Assignee
- Approver
- Viewer
- 8 Click Reassign.

When the process ends, the system displays a "Reassign Users - Success" message that indicates that the user reassignment is complete, and displays the schedule name and total number of user reassignments made.

## **Authorizing System-Automated Tasks**

When you create tasks or Task Types for System-Automated tasks, for security purposes, you specify a user account under which the task is run. To preserve security, you may require authorization to perform the task if any of these conditions occurs:

- If you add a System-Automated task with an alternate runtime user known as the RunAs ID to a schedule, from a template or by manually adding the task
- When you set a schedule to Open status, the system automatically issues a request for authorization if it has not been completed.
- If the parameters of a task are modified by a user other than the Assignee (or task owner if the owner is also the Assignee), the authorization is reset to unauthorized and must be obtained by entering a password. For System-Automated tasks, if a user other than the specified or default Run As user modifies the parameters, the task is reset to unauthorized.

Authorization ensures that the user performing the System-Automated task has security privileges for the application and data for which the task runs. An administrator who knows the credentials of the runtime user can perform the authorization or issue a request to the user to obtain authorization.

When the System-Automated task is scheduled to run, if authorization is not provided, the task is not run, and its status changes to Needs Attention. If an owner or Assignee edits the task, the task details indicate that authorization is required. In this case, only the RunAs ID can authorize the task.

A user who receives a request for authorization can access the Authorization dialog box from a link in the email or by logging on to the application.

See the Oracle Hyperion Financial Close Management User's Guide.

- ➤ To authorize a task:
- 1 Select Manage then Schedules.
- 2 Select a schedule.
- 3 Select Actions, and then Authorize Tasks, or select the Authorize Tasks icon.

The system displays a Users selection list and a table of unauthorized tasks for the selected schedule. The user selection list is populated with users that have pending System-Automated tasks assigned to them that require authorization.

4 From the user selection list, select a user.

The system displays a list of unauthorized tasks for that user. Your user name displays first on the list in bold by default. If you have no unauthorized tasks, the list is blank.

- 5 Select a task that needs authorization.
- 6 To view task details, click a task name and review the task parameters.
  - **Tip:** To contact the task owner by email, click the Owner name next to the task and view the user details.
- 7 If you select a user other than yourself, the system prompts you for the user password.
  - a. If you know the user password, enter it. The list of unauthorized tasks is displayed. Select tasks and click **Authorize** to authorize them, which removes them from the list.
  - b. If you do not know the user password and must request authorization from the user, click **Send Authorization Request**, which sends an email to that user.

## **Setting Schedule Status**

You manage the schedule lifecycle by setting the schedule status. You can set the status of a schedule to Open, Closed, or Locked, depending on its current status. To set schedule status, you must the schedule owner or a Close Administrator.

These are the available statuses:

- **Pending**—The schedule is not yet active. This is the default status of the schedule when it is created.
- Open—The schedule is open for work to be performed. Tasks in the schedule can be run.
- Closed—The schedule is no longer active but follow-up work may be required. Tasks in the schedule continue to proceed based on their definitions, but you cannot add tasks to the schedule. Schedule owners or administrators can reopen a Closed schedule, which changes its status to Open.
- Locked—The schedule is locked and cannot be modified. A locked schedule cannot be set back to Open status and cannot be edited. It can be viewed and deleted.

When you create a schedule, it has a status of Pending by default so that you can make final adjustments to it, and add, edit, or delete tasks.

To run a schedule, you change the status from Pending to Open. When the schedule is opened, tasks begin to execute according to their definition. Status for tasks that have met their starting condition are set to Open, and task notifications are sent to their Assignees.

**Note:** If a schedule task start time is reached and authorization has not been provided for a system-automated task, the task remains in the Pending status and requires authorization. See "Authorizing System-Automated Tasks" on page 163.

When work on the schedule has reached a stage when follow-up work is all that is required, you set the status to Closed. You cannot add new tasks to a Closed schedule, however users can continue to work on tasks that are not complete. You can reopen a closed schedule, which changes its status to Open.

When all close tasks are completed, you set the status to Locked. You cannot edit a Locked schedule, or set it back to Open.

- ➤ To set schedule status:
- 1 Select Manage then Schedules.
- 2 Select a schedule for which to set status.
- 3 Select Actions, and then Set Status, or select the Set Status dropdown.
- 4 Click one of these status options, depending on the current status:
  - Open
  - Closed
  - Locked

#### **Viewing Schedule History**

The system maintains a history of schedule actions, which you can view from the Manage Schedules dialog box. The History tab displays the components that were updated, the modification type, the old and new values, the user who made the modification, and the change date. The information on this tab is read-only.

- > To view a schedule history:
- 1 Select Manage then Schedule.
- 2 Select a schedule.
- **3** Perform one of these actions:
  - If the schedule status is Pending or Open, select Actions, and then Edit.
  - If the schedule status is Closed or Locked, select Actions, and then Properties.
- 4 Select the **History** tab and review the schedule history.
- 5 When you finish, click **OK**.

## **Validating Schedules**

You can validate schedules with a status of Pending or Open. Validating a schedule checks for problems with start and end dates, predecessor relationships, parent-child relationships, and missing task parameters for product integrations. You cannot change a schedule status from Pending to Open until all validation errors are resolved. To validate schedules, you must the schedule owner or a Close Administrator.

- > To validate a schedule:
- 1 Select Manage then Schedules.
- 2 Select a schedule to validate.
- 3 Select Actions, and then Validate, or select the Validate icon.
  - If there are no errors, the system displays a Schedule Valid success message.
  - If errors exist, the system displays a list.

#### **Locking Schedules**

You can lock a schedule to prevent users from making further changes.

- ► To lock a schedule:
- 1 Select Manage then Schedules.
- 2 From the list of schedules, select a schedule.
- 3 Select Actions, and then Set Status, or from the Set Status dropdown, select Locked.
- 4 Click Close.

#### **Viewing Schedules**

In Manage Schedules, you can specify which columns to display for the list of schedules, or show all. You can also reorder columns, sort columns by ascending or descending order, or change the column widths.

- ► To display columns:
- 1 Select Manage then Schedules.
- 2 Select View, then Columns, and then select an option:
  - To display all columns, select Show All.
  - To display specific columns, select or deselect the column names.
- ► To reorder columns:
- **1** Select Manage then Schedules.

- 2 Select View, then Reorder Columns.
- 3 Select columns and use the Up and Down arrows to reorder.
- 4 Click OK.
- To sort columns:
- **1** Select Manage then Schedules.
- 2 Hover over a column header until the Sort icons display, then click Sort Ascending are or Sort Descending .
- ► To change column widths:
- 1 Hover over the column header dividers until the arrows display.
- 2 Drag the columns to the desired width.

#### **Searching for Schedules**

You can use the Manage Schedules dialog box to quickly find schedules. You can enter full or partial names on which to search. You can search on additional fields such as Start Date and Owner.

If you are an administrator, the Manage Schedules page displays a list of all schedules in the system. If you are a Power User or Close User, the system displays a list of schedules to which you have access.

- ► To search for a schedule:
- **1** Select Manage then Schedules.
- 2 Click the > sign to expand the Search box.
- 3 Enter full or partial search criteria for the schedule.
- 4 **Optional:** For additional search operators (such as Contains, Starts with, Ends with), click **Advanced**, and enter search criteria.
  - Tip: Click Add Fields to select additional fields for search criteria.
- 5 Click Search.
  - Tip: To reset the list to display all schedules, click **Reset**.

#### **Deleting Schedules**

You can delete a schedule that you no longer need. To delete a schedule, you must be the schedule owner or a Close Administrator. Deleting a schedule removes it and all references to it from the system.

- > To delete a schedule:
- 1 Select Manage then Schedules.
- 2 From Manage Schedules, select the schedule that you want to delete.
- 3 Click Delete.
- 4 At the confirmation prompt, click **Yes**.



# Using Report Binders in Close Manager

**In This Chapter** 

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Report binders enable you to create a history of all activities that occurred as part of a close schedule, for example, the Corporate Q1 Close. You use filters to specify the schedule, tasks to include, and which task information to include.

Information for all tasks that meet the binder filter criteria are output in HTML to a ZIP file. They contain HTML and other files. When you extract the ZIP file, a directory structure is formed, in which you can access the HTML file to view the report binder. Because the report is self-contained in one file, it can easily be copied, printed, or emailed for internal or external reviews.

#### **Generating Report Binders**

The Generate Report Binder dialog box enables you to specify the parameters needed to create a report. When you open a schedule in a view and run Generate Report Binder, the report binder is applied to the current view and incorporates only the tasks within the current filtered view.

The report binder is generated and returned through the browser as a document. When you run Generate Report Binder, you have the option to open it immediately or to save it to disk as a ZIP file.

- > To generate a report binder:
- 1 Open a schedule in a Task List, Gantt, or Calendar view.
- 2 **Optional:** Apply filters to reduce the number of displayed tasks.
- 3 Perform an action:
  - From the main menu, select **Tools**, then **Generate Report Binder**.
  - From the main menu, click **Generate Report Binder**.
  - Select Manage Schedules, highlight the schedule, select Actions, and then Generate Report Binder.
- 4 In Report Binder Name, enter a name.

5 In **Description**, enter a binder description.

For Schedule Name, the system automatically displays the name of the current schedule.

- 6 From Optional Components, select the task components that you want to display in the report:
  - Alerts
  - Comments
  - Attachments
  - **Note:** Including attachments in the report greatly increases the size of the report and may impact the performance.
- 7 Click Generate.
- 8 From File Download, select Save.

The Save As dialog box is displayed, and the ZIP file name is displayed at the bottom.

9 Select a directory for the ZIP file, click Save, then Close.

#### **Viewing Report Binders**

When you generate a report binder, it is output in one zipped file. The ZIP file name is the name that you specified for the Report Binder. The report pages are merged into an HTML report, with page breaks for sections as required, so that the report can be printed with a print command. If you choose to include attachments, a separate attachment appendix, containing links to attachments with corresponding tasks and alerts, is created, which you can print separately. All attachments are downloaded to separate folders.

If you saved the report binder as a ZIP file, you can extract everything from the ZIP, which creates a directory structure with the same name as the report binder. You can see the report binder by opening the HTML page in the directory. The first report page contains information on the report binder, the schedule, and displays a list of tasks and alerts available in the report binder. You can navigate to the Tasks section to see task details such as status, Assignee, start and end dates, and duration. If a task has not started, the projected (scheduled) date is displayed. Each task is a link to a Task Detail page. By default, it includes sections for Attributes, Instructions, Questions, Workflow, Predecessors, and History. If you selected the options to include Alerts and Comments when you generated the report binder, those sections are also displayed.

The first page also contains a list of alerts into which you can drill further. From the Alert Detail page, you can navigate to the associated task.

- > To view report binders:
- **1** Navigate to the directory in which you downloaded the ZIP file, and double-click the file.
- 2 Extract the ZIP files to the desired directory.
- 3 Navigate to that directory and locate the subdirectory that matches the ZIP file name.
- 4 From the subdirectory, double-click *report\_binder\_name*.html to view the report binder.

## Part II Supplemental Data Manager

In Supplemental Data Manager:

- About Supplemental Data Manager
- Setting Up Supplemental Data Manager
- Navigating in Supplemental Data Manager
- Working With Dimensions
- Working With Data Sets
- Managing Form Templates
- Working with Forms
- Managing Data Collection Workflow



# About Supplemental Data Manager

In This Chapter

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Supplemental Data Manager is a system for management of supplemental data, typically transactional in nature.

Main Topics:

- Chapter 12, "Setting Up Supplemental Data Manager"
- Chapter 13, "Navigating in Supplemental Data Manager"

BI Dashboard portlets: "BI Dashboard View" on page 191

Transactional views:

- "Working With Data Sets" on page 205.
- o "Managing Dimensions" on page 197.
- "Managing Form Templates" on page 215.
- "Defining Integrations" on page 188
- o "Generating Reports" on page 34
- Chapter 14, "Working With Dimensions"
- Chapter 15, "Working With Data Sets"
- Chapter 16, "Managing Form Templates"
- Chapter 17, "Working with Forms"
- Chapter 18, "Managing Data Collection Workflow"
- Appendix C, "Standard Currency Codes"
- Appendix D, "Supported Time Zones in Organization Units"

#### **Supplemental Data Manager Terms**

• Approver—Users assigned to approve data on forms entered by Preparers. Multiple reviewers may be be assigned to a form.

- Attribute—Describes the information being represented. The information can be of different data type.
- Connection—A connection to a specific Financial Management Cluster and Application.
- Currencies—Known currency codes.
- Data Collection Period—A Data Collection Period is made up of the combination of Year, Period, and Scenario. The status of the period defines the allowable actions for data collection:
- Open—Data collection begins when the period is open.
- Closed—No data entry is allowed, but in-progress data collection can continue.
- Locked—No changes can be made to the data for the period.
- Data Set—A collection of data around a single topic. Data is manually entered.
- Data Set Record—A single row of a Data Set.
- Dimension—A collection of data around a single topic.
- Dimension Tables—Dimension tables are considered metadata within your application. They are user-defined tables and members for selection and validation within data entry. Each Dimension table consists of one or more attributes. Each attribute is defined a data type.
- Form—The main interface that allows a user to enter data. A form is created based on the attributes selected from a data set.
- Form Template—Data collection and integration definition for some, or all, of a Data Set.
- Frequencies—Determines how often data collections are done for a specific form. A frequency is defined in system settings and is associated with periods.
- Integrator—User assigned to post back data to Financial Management on forms.
- Period—A unit of time, not including Year (Jan, Feb, Q1, etc.).
- **Preparer**—A user assigned to enter data on forms. Only the user assigned as the preparer may enter data on forms (aside from comments).
- Viewer—A user assigned read-only access to data on forms.
- Workflow—An individual workflow process for a single Year/Period/Scenario/Data Set/ Form/ Key(Entity). This is essentially the workflow component of a Form.
- Year—A numeric year unit of time.
- Financial Management Integration—Financial Management integration allows the system to import the dimension definition and members from an existing Financial Management application. For Financial Management customers who plan to post summarized data collected in their application to their Financial Management applications, they can setup the application connection information and import the dimension members to use in the application.
- Smart View for Office—An Excel file can be opened in Oracle Smart View for Office and stored in your application to be used for data entry.

#### **Process Overview**

Data management requires these steps:

- 1. The Administrator sets up system settings information: Connections, Currencies, Frequencies, Periods, Preferences. See "Managing System Settings" on page 182.
- 2. The Administrator or Power User completes the required setup procedures:
  - Sets up users. See "Setting Up Users" on page 178.
  - Sets up metadata information referenced in a data set; for example, dimension definition and members. See "Working With Dimensions" on page 197.

**Note:** For existing Financial Management applications, you can import the dimension definition and members with the Financial Management Integration process.

- 3. The Power User defines the data set:
  - Creates data sets, attributes, and calculation and validation rules for the attributes.

**Note:** Users can input or calculate an attribute. See "Working With Data Sets" on page 205.

- Creates additional Data Form Templates with a summarized section, and defines the section to include group by, and adds mapping information to Financial Management. See "Managing Form Templates" on page 215.
- Assigns workflow and access for each data form template.
- Deploys the form template to a specific data collection period to be ready for the collection process.
  - If the period is not open, then the form instances are in pending status.
  - If the period is open, then the form instance is active and available for data entry. See "Managing Form Templates" on page 215.
- Sends email alerts to assigned analysts for their related data forms.
- 4. The Preparer loads the data:
  - Loads data manually or uses a CSV file for each form data, web UI, or Smart View.
  - Performs validation and ensure correctness of data.
  - Submits data for approval.
- 5. The Approver reviews and approves or rejects the data (may have multiple levels of approval).
- 6. The Administrator opens the Period after dimensions, data sets, and forms are created in the system, and opens a Period to start the data collection process.
- 7. The Administrator or Power User sends email alerts to assigned analysts for their related data forms.
- 8. The Preparer or Approver groups and filters data to focus on certain data segments.

- 9. The User who performs posting to Financial Management is the one assigned as Integrator for the form. This user must also have proper data access in Financial Management to post the data to Financial Management:
  - View summarized data after data is approved (depends on workflow option)
  - Post data to Financial Management

10. The Administrator closes and locks the period for the data collection:

- Closes Period for Data Collection (prevent additional form instances to start)
- Locks Period for Data Collection (no more changes)

# 12

# Setting Up Supplemental Data Manager

#### In This Chapter

Starting	
Setting Up Users	
Assigning Security Roles	
Assigning Access Rights in Supplemental Data Manager	
Managing System Settings	
Defining Integrations	

## Starting

**Note:** The Shared Services server, the EPM Workspace server, and the product server must be running before you launch your application. See the *Oracle Enterprise Performance Management System Installation and Configuration Guide*.

To access your application, log on to EPM Workspace and launch your application.

- ► To start your application:
- 1 From a web browser, enter the URL for your application Log On page.

The URL is the web server host name, web server port, and workspace.

By default, the Workspace URL is http://SERVER\_NAME: PORT/workspace/.

2 In the EPM Workspace logon, enter your system user name and password, and then click Log On.

If an error message indicates that the system cannot authenticate a user, verify these conditions:

- The user is provisioned for the application. If not, use Shared Services to provision the user.
- The user token or session is not timed out. If it has timed out, log off, and then log on to start a new session.
- The web server is configured and running. If there is a problem with the web server, contact the system administrator.
- 3 From EPM Workspace, select **Navigate**, then **Applications**, and then your application.

See:

- "Assigning Security Roles" on page 178
- "Assigning Access Rights in Supplemental Data Manager" on page 181
- "Defining Integrations" on page 188
- "Managing System Settings" on page 182

## **Setting Up Users**

Before working with your application, you must set up users and assign security roles.

To set up users, follow this process:

- Use Shared Services to create and manage groups as needed for easier security assignment.
- Use Shared Services to provision users or groups with security roles.

For information on using Shared Services, see the Oracle Enterprise Performance Management System User Security Administration Guide.

## **Assigning Security Roles**

Access to your application depends on user security roles and the privileges given to the role:

Security Role	Description
SDM	Controls system administrative tasks, except provisioning. The Administrator can perform these tasks:
Administrator	Perform all tasks that a Power User has rights to
	• Perform onetime system setups; for example, defines system currency, available currencies, periods, and frequency
	• Define and perform Financial Management integration Imports Dimension table definition and members from Financial Management
	Define data sets
	Define forms and assign workflow for the forms
	Deploy data sets to data collection periods
	Manage data collection periods:
	<ul> <li>Define the dates for the period</li> </ul>
	O Open, close, and lock periods
	Has full access to the following objects:
	All system settings information
	All dimension definitions and members
	All data set definitions
	All form definitions
	All workflow status for any forms
	Modifies or views data

Security Role	Description
SDM Power User	The same user is often the administrator and power user.
	• Performs the tasks that an analyst can do if the power user is also assigned as the preparer or the approver or the integrator for the form data
	Defines dimension tables and creates dimensions members for the system
	Defines data sets
	• Defines forms and assigns workflow for the forms.
	Deploys data sets to data collection periods
	Has full access to the following objects in the application:
	All dimension definitions and members
	All data set definitions
	All form definitions
	• All workflow status for any forms
	<ul> <li>Modifies data or views data only if also assigned in the workflow as preparer, approver, integrator, or viewer for specific form instances.</li> </ul>
SDM Dimension Editor	The Dimension Editor assumes the "local" power user role for the maintenance of dimension members. This role is important because dimension members can be different for a different entity and it would not be possible for a global power user to create all valid members for all entities.
	Can add or remove members from the dimension.
	Cannot create dimensions or change dimension definitions.
	• This security role allows a user who needs to create additional members for dimension while entering data.
	<ul> <li>Users cannot view data or workflow status for any form instance unless assigned as preparer/approver/integrator, viewer.</li> </ul>
	<b>Note:</b> The viewer option is for both data and status. However, for each entity assigned in the workflow of the form viewers can view data:
	○ Always
	<ul> <li>After submission</li> </ul>
	<ul> <li>After approval</li> </ul>

Security Role	Description
SDM User	Access data for a form instance. Whether it is view or modify, access depends on the workflow assignment. Users can't access system settings or metadata information.
	• User assigned as preparer of a specific form instance can perform data entry and modify the data for that form.
	• User assigned as approver of a specific form instance can only view data for the form.
	User assigned as integrator of a specific form instance can only view data for the form.
	• User assigned as Integrator of specific form instance to post data to Financial Management must be a valid user in the Financial Management application to which data is posted and this user must have "modify" access to the data cell in Financial Management to which the amount is written.
	• User assigned as Viewer of specific form instance can view data only for the form.
	• A user can view workflow status for any form instances for which user is assigned as preparer, approver, integrator. viewer.
	<b>Note:</b> The viewer option is for both data and status of the form. However, for each entity assigned in the workflow of the form, the viewer has the option to view data:
	○ Always
	<ul> <li>After submission</li> </ul>
	<ul> <li>After approval</li> </ul>
SDM Drill Through	The Drill Through role allows user to access drill through on a landing page containing the form instance supporting the data posted to Financial Management. The user can view the information only in this form instance. The user can perform actions, such as print preview or export to a spreadsheet, only on this drill-through landing page. This user can't access the application system.
SDM Report	Access to manage reports
Designer	Access to generate reports

You assign security roles in Shared Services Console, which displays a list of users, groups, or teams from your external authentication provider. You can assign security roles to groups or individuals.

- ➤ To assign security roles:
- **1** From EPM Workspace, select **Navigate**, then **Administer**, and then **Shared Services Console** to access Shared Services.
- 2 Expand the User Directories folder, and then expand the directory where the users reside.
- 3 Perform an action:
  - To assign security roles to a user, select **Users**.
  - To assign security roles to a group, select **Group**.
- 4 Select a user or group.
- 5 Provision the user using one of these methods:
  - Right-click and select **Provision**.
  - Select Administration, and then Provision.
  - Click **Provision**.

- 6 From **Available Roles**, expand and select your application, then expand to a role, then click the arrow button to add the role to the user, and then click **Save**.
- 7 Review the summary report, and then click **OK**.

## Assigning Access Rights in Supplemental Data Manager

The functions a user is authorized to perform are determined by the roles authorized for the user.

For each form, a specific user is assigned as either the Preparer or the Approver for the form. If posting to Financial Management is required, then a specific user is assigned as the Integrator for the form.

- Preparer—Write access to the form data
- Approver—Read access to the form data
- Integrator—Read access to the form data
- Viewer—Assigned to the form and has read access

In each form, an entity further manages data access. When Preparers, Approvers, Integrators, or Viewers are assigned to the form, they are also assigned access to a specific Entity's data.

- **Note:** The viewer option is for both data and status of the form. However, for each entity assigned in the workflow of the form, the viewer can view data:
- Always
- After submission
- After approval

## **Modules**

Different functions are enabled based on the User role in Workspace.

Administrator	Power User	Dimension Editor	User	Report Designer
System Settings				
Manage Reports				Manage Reports
Generate Reports	Generate Reports	Generate Reports	Generate Reports	Generate Reports
BI Dashboard	BI Dashboard	BI Dashboard	BI Dashboard	
Data Set Dashboard	Data Set Dashboard	Data Set Dashboard	Data Set Dashboard	

Administrator	Power User	Dimension Editor	User	Report Designer
Workflow Dashboard	Workflow Dashboard	Workflow Dashboard	Workflow Dashboard	
Dimensions	Dimensions	Dimensions		
Data Collection Periods	Data Collection Periods			
Integrations	Integrations			
Data Sets	Data Sets			
Form Templates	Form Templates			

## **Data Security**

Data security in the application is controlled based on the user's role assigned to the data form and access to the Entity's data.

- Preparer—Write access to the form data of an entity
- Approver—Read access to the form data of an entity
- Integrator—Read access to the form data of an entity
- Viewer—Read access to the form data of an entity

## **Managing System Settings**

#### **Subtopics**

- Managing Connections
- Managing Currencies
- Managing Frequencies
- Managing Periods
- Changing the Data Collection Period Status
- Defining Preferences

## **Managing Connections**

You can integrate your application with external systems, such as Financial Management. You set up connection information from existing Financial Management applications and leverage the information defined in these applications for initial system setup.

See:

- "Defining a Connection" on page 183
- "Editing a Connection" on page 183
- "Deleting a Connection" on page 183

#### **Defining a Connection**

- > To define a connection:
- 1 In your application, select **Manage**, and then **System Settings**. In System Settings, select **Connections**.
- 2 Select Actions, and then New.
- 3 Enter the Name (must be unique), Description, Cluster Name, and Application Name.
- 4 To test the connection, click **Test Connection**.

#### **Editing a Connection**

- ► To edit a connection:
- 1 In your application, select **Manage**, and then **System Settings**. In System Settings, select **Connection**, and then click a connection.
- 2 Change the Connection Name and Description.
- **3** Select a cluster name and Application Name.
- 4 To test the connection, click Test Connection.

#### **Deleting a Connection**

You cannot delete a connection if the connection is used as part of the integration definition or if it is used in data mapping for posting. See "Defining Integrations" on page 188.

- > To delete a connection:
- 1 In your application, select **Manage**, and then **System Settings**. In System Settings, select **Connection**, and then select a connection.
- 2 Select Actions, and then Delete.
- 3 Click Yes to the question, "Are you sure you want to delete (connection name)."

## **Managing Currencies**

#### **Subtopics**

- Disabling Standard Currencies
- Creating Custom Currencies
- Editing Custom Currencies
- Deleting Custom Currencies

#### **Disabling Standard Currencies**

Standard currencies are installed with the product. If you want to disable unused currencies on available currency lists, disable them in the Currency System Settings.

- > To disable standard currencies:
- 1 In your application, select Manage, and then System Settings. In System Settings, select Currencies.
- 2 Select a currency, and then clear **Enabled**.

#### **Creating Custom Currencies**

- > To create custom currencies:
- 1 In your application, select Manage, and then System Settings. In System Settings, select Currencies.
- 2 Select Actions, and then New.
- 3 Enter:
  - Currency Code
  - Decimal Places
  - Currency Symbol
  - Description
  - Enabled

If the currency is enabled, then it is displayed in the currency list.

#### **Editing Custom Currencies**

- > To edit custom currencies:
- 1 In your application, select Manage, and then System Settings. In System Settings, select Currencies.
- 2 Select a currency and edit **Decimal Places**, **Currency Symbol**, **Description**, and select or clear **Enabled**.

#### **Deleting Custom Currencies**

- > To delete custom currencies:
- 1 In your application, select Manage, and then System Settings. In System Settings, select Currencies.
- 2 Select a currency, then **Actions**, and then **Delete**.

You cannot delete the following currencies:

- A standard currency. It is always locked.
- An enabled currency. Disable the currency before deleting it.
- If a currency is in use, an error message tells you where it is used and prevents you from deleting it.
- 3 Click OK.

#### **Managing Frequencies**

#### **Subtopics**

- Creating Frequencies
- Editing Frequencies
- Deleting Frequencies

Frequency is defined to assign to the period.

An example of frequency: Once, Perpetual, Daily, Weekly, Monthly, Quarterly, Half-Yearly Yearly.

#### **Creating Frequencies**

- ► To create frequencies:
- 1 In your application, select Manage, and then System Settings. In System Settings, select Frequencies.
- 2 Select Actions, and then New.
- 3 Enter the **Name** and **Description** of the frequency. For example: Monthly, Quarterly.

#### **Editing Frequencies**

- ► To edit frequencies:
- 1 In your application, select Manage, and then System Settings. In System Settings, select Frequencies.
- 2 Select a frequency and edit the **Description**.

#### **Deleting Frequencies**

You can delete frequency if they are not used in the period.

- ► To delete frequency:
- 1 In your application, select Manage, and then System Settings. In System Settings, select Frequency.
- 2 Select a frequency and select Actions, and then Delete.

If the frequency is in use by other items, it cannot be deleted and the Delete button is disabled.

## **Managing Periods**

#### **Subtopics**

- Creating Periods
- Editing Periods
- Deleting Periods

In system settings you define the period label and frequency. The actual date information (the start, end date, and close date of the period) is defined in Manage Data Collection Period dialog.

#### **Creating Periods**

- ► To create a Period:
- 1 In your application, select Manage, and then System Settings. In System Settings, select Period.
- 2 Click Actions, and then New.
- 3 Enter:
  - Start Year

Note: The Start Year of one period cannot overlap the End Date of a previous period.

- Number of Years, the maximum number of years is 20
- Period Name, the maximum characters is 80

You can use special characters; example: 02/15/2015.

- **Description**, the maximum characters is 1000
- Frequency

You can specify which frequencies are used in each period by selecting the frequencies from the list of defined frequencies. See "Creating Frequencies" on page 185

#### **Editing Periods**

You can edit:

- A period label as long as the period is not open, closed, or locked in the Manage Data Collection Period and that no data existed for the period
- A period description even if it is in use.
- The frequency assigned to the period as long as there is no data existing for the period, and that the period is not open, closed, or locked in the Manage Data Collection Period.
- ► To edit a Period:
- 1 In your application, select **Manage**, and then **System Settings**. In System Settings, select **Periods**.
- 2 Select a Period and edit Name, Description and select a Frequency.

#### **Deleting Periods**

You cannot delete a period if data exists for the period and the period is either opened, closed, or locked.

- ► To delete a Period:
- 1 In your application, select **Manage**, and then **System Settings**. In System Settings, select **Periods**.
- 2 Select a period and click **Delete**.

## **Changing the Data Collection Period Status**

The following are the available statuses for a Data Collection Period (Year/Period/Scenario combination):

Status	lcon	Description
Pending	٩	Periods are initially set with a status of Pending. When a period is "Pending," the data collection process cannot start for the period. The Administrator and Power User can continue to create dimensions, data sets, and form templates for the system. If the status of a period is anything other than Pending, then all date fields of that record are locked.
Open	۵	Allows work to begin on data collections after the data collections start date is reached. After a period is opened, you can't reset it to Pending. The form instances generated in the "Deploy Data Set" process are inactive until the period is opened.
Closed		After the period is finished, you can't add data collections to the period. However, you can continue to work on data collections and import updated data.
Locked	Ö	After work has concluded, periods can be locked, which prohibits changes to the data collection. Users cannot add data collections to the period, modify data collections, or import data.
Re-Open	<u>P</u> P	A data collection period can be reopened to allow new or updated form instances to be generated.

> To change the status of Data Collection Periods:

**1** Select Manage, and then Data Collection Period.

- 2 Select a Year and Scenario.
- 3 Select a period, and edit, if necessary, the Start Date, End Date, and Close Date.
- 4 Click Actions, and then select Open Period, Close Period, or Lock Period.

## **Defining Preferences**

- ► To define preferences:
- 1 In your application, select Manage, and then System Settings. In System Settings, select Preferences.
- 2 To define Number Format, select the Decimal Places and the Negative Number display; for example: -1,234 or (1234).
- 3 Define Cell Format.

## **Defining Integrations**

You can integrate your application with Financial Management and automate the setup by importing the information from an existing application; for example, frequency, periods, year, dimensions, and members.

A connection must be already defined. See "Managing System Settings" on page 182.

When you define the Period names in Supplemental Data Manager, they must match the Period names in Financial Close Management. For example: April for HFM April, not Apr for HFM April.

- ► To define integrations:
- 1 In your application, select Manage, and then Integrations.
- 2 Click Actions, and then Add.
- 3 On the **Properties** tab, enter a unique integration Name and a Description.

Note: Each integration can have only one connection.

- 4 Select the **Dimension Selection** tab.
  - To use the default settings, which are the applicable Financial Management dimensions and corresponding application dimension names and attributes for the integration, click **Save and Close**. The system creates the dimension table definition and imports the frequency, periods, and currency information and stores the information.
  - In System Settings Options, select the options needed:
    - o Frequency/Years/Periods
    - o Currencies
  - To edit dimensions and dimension attributes, click a dimension row.
    - **Source Dimension:** Clear existing selections.

- **SDM Dimension:** Change the default Supplemental Data Manager Dimension name.
  - **Note:** The default is the Supplemental Data Manager dimension name to the same as the Financial Management dimension name. However, with multiple integrations to different Financial Management applications in Supplemental Data Manager, if you need to store different attributes for the dimension, you can store the attributes as separate dimension tables. Specify a unique dimension name for each application.

Examples:

The entity dimension attributes from HFMAPP1 may be different from HFMAPP2; therefore, they have different entity dimension names: App1\_Entity and App2\_Entity.

Differences in dimension members in different Financial Management applications; therefore, they have separate entity dimension tables and names.

• Dimension Attributes—You can change the default name of the Supplemental Data Manager dimension attributes to any unique label.

**Note:** Duplicate attribute labels within the same dimension are not allowed.

5 Click OK.



# Navigating in Supplemental Data Manager

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## **Supplemental Data Manager Views**

#### **Subtopics**

- BI Dashboard View
- Transactional Views
- Available View Actions
- Displaying Column Attributes in Supplemental Data Manager Views

Use dashboards and views to present records for onscreen viewing, to provide drill-down capabilities to record details, and to print or export to Excel for ad-hoc reporting.

#### **BI Dashboard View**

You can focus on key statistics and record sets by configuring dashboard portlets. You can see up to four portlets at once, or you can maximize one portlet for full-screen viewing.

Dashboard Portlet types:

• Data Set

Contains the details of the selected data set, making it easy to view and filter the information of Data Set transactional dashboard.

• My Worklist

Contains the list of forms, depending on the user's access and status for each form, for the user for the selected period. Typical users can use My Worklist to see form instances that need attention.

The My Worklist summary list is displayed in the Supplemental Data Manager left panel. Click on a form to open it.

• Status Chart

Uses a pie chart to indicate the status of the forms, showing the percentage and the number of forms that are Pending, Open with Preparer, Open with Approver, Open with Integrator, or Closed. The Administrator or Power User sees the summary status for all forms for all users in the system for the selected period. The Analyst sees only the relevant form information.

#### Workflow

The Workflow portlet contains all the form instances that a user has access, the preparer and approver information, and the status of the from.

#### Working with the BI Dashboard Portlets

You can select to view one to four portlets: My Worklist, Status Chart, Data Set Portlet, Workflow Portlet.

- > To select a BI Dashboard portlet:
- 1 From Quick Links, select BI Dashboard 🔠, or Data Set Dashboard, or Workflow Dashboard.
- 2 On an empty space, right-click and select a portlet.
- **3** For My Worklist and Workflow, Status Chart, to view or hide column attributes, click **View** and select the attributes. To open the Attribute Selection dialog where you can select and move the attributes order, click **Show More...**
- 4 Change the portlet state:
  - Minimize, Maximize, Close 🖃 🖾 are on the upper right corner of each portlet.
    - Minimize—Minimized portlets are represented by buttons in the minimized area.
    - **Maximize**—Maximized portlets are expanded to fill the portlet region and all other portlets are minimized, represented by buttons in the minimized area.
    - o Close.
  - **Restore**—Right-click on the buttons in the minimized area, and then select **Restore** to resize to the portlet.
  - **Move**—Drag a portlet to another portlet area. The portlets are swapped.
  - Refresh—Right-click and select Refresh to update the portlet data.

#### **Transactional Views**

For Transactional views, see:

- "Working With Data Sets" on page 205.
- "Managing Dimensions" on page 197.
- "Managing Form Templates" on page 215.
- "Defining Integrations" on page 188
- "Generating Reports" on page 34

## **Available View Actions**

On the BI Dashboard, Data Set Dashboard, and Workflow Dashboard, your can perform these actions:

- Left-click: Highlights the record. The Information Panel at the bottom of the screen updates to display the record details.
- Right-click: Displays a context-sensitive menu that enables you to perform certain actions. Menu contents depend on the status and security role.
- Change View: Click a toolbar button to change the view type.
- View: Show, hide, and reorder parts of the view.
- Columns: Sort columns by ascending or descending order. Change widths by dragging.

On the Status Chart portlet, left-clicking a status graph slice launches the Workflow transactional dashboard with the user's filter in effect, displaying only items with the status of the slice.

## Displaying Column Attributes in Supplemental Data Manager Views

#### **Selecting Attributes**

You can specify which attributes to display in a view.

- > To select attributes for a view:
- 1 In a BI Dashboard, Data Set Dashboard, or Workflow, click Attributes.
- 2 In Attributes Selection, select the attributes to display.
- 3 To reorder attributes, select an attribute in the Selected list box, and then click the arrows.
- 4 Click OK.

#### **Reordering Attributes**

In list views you can reorder attributes.

- > To reorder attributes:
- **1** Select **View**, and then select a view.
- 2 Select an attribute, and then drag it to a new location.
- 3 Click OK.

#### **Changing Attribute Widths**

- > To change attribute widths:
- **1** Hover over the right side of the attribute until the icon changes to a double bar.

2 Drag the right side of the attribute to resize it.

#### Sorting attributes

In the list views, you can sort attributes by ascending or descending order.

- ► To sort attributes:
- 1 Select View, and then select a view.
- 2 Hover over a header until the Sort icons are displayed, and then click Sort Ascending are or Sort Descending .

## **Filtering Views in Supplemental Data Manager**

#### **Subtopics**

- Creating Filters
- Editing Filters
- Duplicating Filters
- Deleting Filters

Filters allow users to control what records they see in list views and dashboards. You can apply filters against BI Dashboard, Data Set Dashboard, Workflow Dashboard, Dimensions, Data Sets, Integrations, including system and attributes. All users can save private filters for future use by the user who created it. Administrators and power users can also save public filters accessible by all users.

The filter panel provides two modes for building filters:

- **Basic**—The basic filter mode exposes access to all filterable attributes and allows the user to provide values for the attributes they wish to filter on and the operand to use for filtering. Typical operands include: equal to, not equal to, starts with, ends with, contains, greater than, less than, etc. The list of operands available depends on the data type of the attribute. For example, operands for filtering text values are different than the operands for filtering numeric values. Filters configured in basic mode are combined together using "and" logic, which means only those records that meet all filter criteria are displayed.
- Advanced—The advanced filter mode enables configuration of more complex filters using "and" and "or" logic and grouping logic to determine the order in which filters are applied. Like the basic filter mode, the advanced filter exposes access to all filter attributes.

## **Creating Filters**

- ► To create filters:
- 1 On the Filter panel, click Manage Filters  $\mathbb{Y}$ .
- 2 Click New.

- 3 Enter:
  - Name
  - Description
  - **Type**—Select one type
  - Public

Select if anyone can view this filter.

• Filter Definition

A group of conditions that limit the list.

• Condition

You can define the properties of a condition or group:

o Conjunction

Select **And** or **Or**. These state how this condition or group relate to prior sibling conditions or groups. This field is enabled only if the selected node is not the first child of its parent node.

- **Attribute**—An attribute is a field or value that a condition will be comparing to a value for inclusion in the result set of a filter. However, for the case of a filter, an attribute denotes more than the list of user-defined attributes.
- **Operand**—States what kind of evaluation to perform against the attribute.
- **Value**—Specifies what values to compare the attribute against. The type of attribute determines what input field is available.

## **Editing Filters**

- ► To edit filters:
- 1 On the filter panel, click Manage Filters  $\mathbb{Y}$ .
- 2 Select a filter.
- 3 Click Edit.
- 4 Edit the filter.
- 5 To reset a filter to the original definition, from the Filter panel, click Reset 📓.
- 6 To save:
  - On the Edit Filter dialog box, click **OK**.
  - On the Filter panel, click **Save** 🗄.

## **Duplicating Filters**

- ➤ To duplicate filters:
- 1 On the filter panel, click Manage Filters  $\overline{\mathbb{V}}$ .
- 2 Select a filter, then click **Duplicate** 🙂.
- 3 Select the duplicated filter, then select Actions, and then Edit.
- 4 Make your changes and then click **OK**.

## **Deleting Filters**

- ► To delete filters:
- 1 On the filter panel, click Manage Filters  $\overline{\mathbb{V}}$ .
- 2 Select a filter.
- 3 Click Delete and then click Yes to the question, "Are you sure you want to delete (name of filter)."



## Working With Dimensions

**In This Chapter** 

Managing Dimensions	
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## **Managing Dimensions**

#### **Subtopics**

- Adding Dimensions
- Editing Dimensions
- Deleting Dimensions

A dimension has a name and associated attributes. A dimension table contains metadata information to use for lookup or reference purposes. Each dimension table has one or more attributes. A dimension table definition is created or imported from a Financial Management application. You can view and import the dimension metadata from external sources such as Financial Management.

System-generated dimensions:

- Scenario—Contains Scenario and Scenario Description
- Entity—Contains Entity and Entity Description

Note: You cannot remove or modify these dimension definitions and attributes.

To add attributes to these dimensions, edit the dimension. See "Editing Dimensions" on page 198.

You can also add attributes as part of the product integration.

## **Adding Dimensions**

- ► To add dimensions:
- 1 In your application, select Manage, and then Dimensions.

- 2 Click Actions, and then Add.
- 3 On the **Properties** tab, enter a name and description.
- 4 On the Attributes tab, add the dimension attributes. See "Adding Dimension Attributes" on page 198.
- 5 Click Save.
- 6 The History tab logs changes to Dimensions, including changes in modification types, supporting objects, modified by, the old and new values.

#### **Editing Dimensions**

- ► To edit dimensions:
- 1 In your application, select Manage, and then Dimensions.
- 2 Select a dimension, then click Actions, and then Edit.
- 3 Enter updates.

#### **Deleting Dimensions**

- ► To delete dimensions:
- 1 In your application, select **Manage**, and then **Dimensions**.
- 2 Select a dimension, then click Actions, and then Delete.
- 3 Click Yes to answer the question, "Are you sure you want to delete the selected items?"
  - **Note:** The dimension must not be referenced in another dimension or in a data set. You cannot remove Scenario and Entity dimensions, because they are system-created dimensions.

## **Managing Dimension Attributes**

#### **Subtopics**

- Adding Dimension Attributes
- Editing Dimension Attributes
- Deleting Dimension Attributes

## **Adding Dimension Attributes**

- > To add dimension attributes:
- 1 In your application, select Manage, and then Dimensions.

- 2 Select a dimension, then click Actions, and then Edit.
- 3 On the Attributes tab, click Actions, then New, and then Add Attribute.

Enter the following:

- Name
- Description
- Key Attribute

Select Key Attribute if this attribute is the key attribute.

• Data Type

Select one:

- o Date
- o Date and Time
- o Integer
- o List

Do one:

- Click **Add**, and then enter values for the attribute.
- To import or export list items from a CSV file, click **Import**  $\stackrel{\bullet}{ riangle}$  or **Export**  $\stackrel{\bullet}{ riangle}$ .
  - **Note:** This feature is available only in Financial Close Management 11.1.2.4.101 (patch TBD). For information about new features and updating to release 11.1.2.4.101, see My Oracle Support https://support.oracle.com/.

Select Import Type to have any new import add items to the end of the list.

#### o Number

If you select Number, select formatting options (The defaults are set in the Preferences section of the System Settings. See "Defining Preferences" on page 188):

- For **Decimal Places**, enter a value for the number of decimal places to be displayed.
- Select **Display as Percentage** to display a percent sign.
- Select Thousands Separator to display a thousands separator (for example, 1,000.00). The system displays the thousands separator symbol for the user locale.
- □ In **Negative Number**, select how to display negative numbers; for example, (123).
- **Text** (255 characters maximum)
- o True or False
- Yes or No

#### • Default Value

The attribute is populated with this value by default, which you can override.

- 4 Click OK.
- 5 In Update Dimension, to select the new attribute as a "Key Attribute" for the dimension, select Key Attribute.

Note: The system allows multiple attributes as key for a dimension.

## **Editing Dimension Attributes**

- > To edit dimension attributes:
- 1 In your application, select **Manage**, and then **Dimensions**.
- 2 Select a dimension, then click Actions, and then Edit.
- 3 On the Attributes tab, select an attribute, and then click Edit.

Edit the following:

- Name
- Description
- Data Type
  - **Note:** You can't change the data type if a member already exists for the dimension or if the attribute is referenced in a data set.

#### Select one:

- o Date
- o DateTime
- o List

Click Add and enter values for the attribute.

- o Integer
- o Number

If you select Number, select formatting options (Defaults are set in the Preferences section of the System Settings. See "Defining Preferences" on page 188):

- In **Decimal Places**, enter the number of decimal places to be displayed.
- Select **Display as Percentage** to display a percent sign.
- Select Thousands Separator to display a thousands separator (for example, 1,000.00). The system displays the thousands separator symbol for the user locale.

- □ In **Negative Number**, select how to display negative numbers, for example, (123).
- **Text** (255 characters maximum)
- o True or False
- o Yes or No
- Default Value

The attribute is populated with this value by default, which you can override.

- 4 Click OK.
- 5 In Update Dimension, to select the new attribute as a "Key Attribute" for the dimension, select Key Attribute.

Note: The system allows multiple attributes as key for a dimension.

### **Deleting Dimension Attributes**

- > To delete dimension attributes:
- 1 In your application, select **Manage**, and then **Dimensions**.
- 2 Select a dimension, then click Actions, and then Edit.
- 3 On the Attribute tab, select an attribute, and then click **Delete**. Click **Yes** to answer the question, "Are you sure you want to delet the selected items?"

Note: You can't delete an attribute if it is referenced in a data set.

## **Managing Dimension Members**

#### **Subtopics**

- Adding Dimension Members
- Editing Dimension Members
- Removing Dimension Members
- Importing Dimension Members
- Exporting Dimension Members

## **Adding Dimension Members**

- > To add dimension members:
- 1 In your application, select **Manage**, and then **Dimensions**.
- 2 Select a dimension.
- 3 In Members and Attributes, click Add.

4 Enter the attributes.

#### **Editing Dimension Members**

- > To edit dimension members:
- 1 In your application, select Manage, and then Dimensions.
- 2 Select a dimension.
- 3 In Members and Attributes, click a member, and then edit the values of the dimension member.
- 4 Click Actions, and then Save.

#### **Removing Dimension Members**

- To remove dimension members:
- 1 In your application, select Manage, and then Dimensions.
- 2 Select a dimension.
- 3 In Members and Attributes, select a member.
- 4 Click **Delete**, and then click **Yes** to answer the question, "Are you sure you want to delete the selected items?"

#### **Importing Dimension Members**

Administrators and Power Users can import dimension members from standard flat commaseparated value (CSV) files.

- > To import dimension members:
- 1 In your application, select Manage, and then Dimensions.
- 2 Select a dimension.
- 3 In Members and Attributes, click Actions, and then Import
- 4 Click Browse, and then navigate to the file you want to import.
- 5 Select one of the following:
  - **Replace**—Replace dimension members with the definition in the import file. Replaces the member with the member in the file that you are importing. It does not affect other members that are not specified in the import file.
  - Update—Update some member attributes.
- 6 Date Format

**Note:** This feature is available only in Financial Close Management 11.1.2.4.100 (patch 20307212). For information about new features and updating to release 11.1.2.4.100, see My Oracle Support https://support.oracle.com/.

Select a **Date Format** from the drop down list of allowed date formats. Date formats are not translated. By default, the date format is set to the locale date format of the exported file location.

For example:

- MM/dd/yyyy
- dd/MM/yyyy
- dd-MMM-yy
- MMM d, yyyy
- 7 Click Import.
- 8 The Results screen displays the number of imported dimension members.
- 9 Click **OK** or **Reset**. The Reset button clears the dialog, and you can select another file to import. The imported members are saved with the import.

## **Exporting Dimension Members**

Administrators and Power Users can export dimension members to standard flat commaseparated value (CSV) or XLS files.

- > To export dimension members:
- 1 In your application, select **Manage**, and then **Dimensions**.
- 2 Select a dimension.
- 3 In Members and Attributes, select a member.
- 4 Click Actions, then Export (1), and then select the CSV or XLS file format.
- 5 Browse to where you want to save the file.
- 6 Click OK.

# 15

## Working With Data Sets

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Data sets contain definitions of data tables. A data set consists of attributes of information for any data record. Data sets can contain attributes from Dimension, and you can enter attributes. Only Administrators or Power Users can create and update the data set definition.

Manage Data window sections:

- A master section displays a listing of Data Sets with columns: Name, Description, Last Updated on, and Last Updated By
- An Attributes section with columns: Name, Data Type, and Assign Workflow
- Associated Form Templates with columns: Name, Description, Scenario, and Last Update. You can add, edit, and remove form templates from the selected data set

## **Creating Data Sets**

A new data set always contains the entity attribute and is always displayed to show that you can assign this entity to a workflow.

Note: The Entity key identifier and Assign Workflow options are selected by default.

- ► To create data sets:
- **1** In your application, select **Manage**, and then **Data Sets**.
- 2 Select Actions, and then New.
- 3 On the **Properties** tab, enter the data set information:
  - **Name**—Enter a unique name.

- Description
- 4 Add or view information on the following Data Set tabs:
  - "Adding Data Set Attributes" on page 206
  - "Viewing Data Set History" on page 212

## **Adding Data Set Attributes**

- > To add data set attributes:
- **1** From **Quick Links**, select **Data Sets**.
- 2 Select a data set, and then click Edit 🥒.
- 3 Select the Attributes tab, which has the following columns:
  - Key Identifier

If no data exists for this data set, you can modify the **Key Identifier** and attributes of the data set.

**Note:** The Key Identifier and Assign Workflow check box option for Entity is selected by default. As you add attributes, you can select one or more as the Key Identifier.

#### Assign Workflow

Only attributes with Key Identifier ON can be assigned workflow. Assign workflow ON means that you want to select members from this dimension to assign workflow to each preparer. To assign workflow, the attribute must be a dimension, because you assign a workflow from a predefined list.

- Name
- Dimension Name
- **Data Type**—Date, Date and Time, Integer, List, Number, Text, True or False, Yes or No
- **Total**—Enables you to specify the totaling method for the attribute:
  - **Sum:** Additive total
  - Average: The average of the rows with data. Rows without data are not counted in the denominator
  - **Count**: The count of the rows with data
  - **None**: No total is calculated
- 4 Click Actions, then New, and then select:
  - Add Attribute: Go to step 5.
  - Add Attribute from Dimension:
    - a. Select a Dimension.

- b. Select attributes from the **Available Attributes** list and **Move** them to the **Selected Attribute** list.
  - **Note:** The system includes the key attribute of the dimension as a Selected Attribute. You cannot clear the key attribute.
- c. Click **OK** and then **Save** or **Save and Close**.
- 5 If you selected Add Attribute, on Create New Attribute, enter the Properties tab information:
  - Name
  - Description
  - Specify the **Attribute Type**:
    - **Input:** Input is the default, and the **Validations** tab is enabled.
      - **Note:** For periods that have been opened and form instances created, the modified validation rule does not apply. Changes made apply only to new form instances.
    - **Calculated:** If type is Calculated, then the **Calculated** tab is enabled.

Changing the attribute type overrides previously specified Validations or Calculations. You cannot change this setting after the Attribute is created.

• Data Type

Select one:

- o Date
- o Date and Time
- o Integer
- o List

Click **Add** and enter values for the attribute. List is local to the Data Set and can't be shared among other Data Sets.

o Number

If you select Number, select formatting options to override the defaults set in the Preferences section of System Settings. See "Defining Preferences" on page 188.

- For **Decimal Places**, enter the number of decimal places to display.
- Select **Display as Percentage** to display a percent sign.
- Select Thousands Separator to display a thousands separator (for example, 1,000.00). The system displays the thousands separator symbol for the user locale.
- □ In **Currency**, select the currency, for example, (INR)
- □ In **Negative Number**, select how to display negative numbers; for example, (123).
- To scale a number, in **Scale**, select from 1000 to 10000000000

- **Text** (255 characters maximum)
- o True or False
- Yes or No
- Required

If the attribute is required, you must enter a value in this field during data entry.

• Use Value

If Use Value is populated, the system applies the value entered by the designer for any record created by the user.

**Note:** You can change the default value during data entry.

#### 6 Click **OK** to save the attribute.

**Note:** You must save the attribute before including it in a calculation.

- 7 Do One:
  - If you selected **Input** for the Attribute Type, then select the **Validations** tab.

To add a conditional expression:

You can create a special validation rule for the value entered by the user.

- a. Click **Add**.
- b. Select an Operand and enter Value1 and Value2.
- c. If you need a second condition, select from the following lists:
  - **Conjunction**; for example, And, Or
  - **Operand**; for example, Equals, Between, Does not Equal, Greater than, Is blank, Is not blank, Less than, Not between
  - o Value1 and Value2
- d. Click **OK**.
- If you selected **Calculated** for the Attribute Type, then select the **Calculations** tab.

The following is an example of how to add a calculation attribute:

a. Create a data set with these attributes:

**Int1:** Input and Data Type: Integer. Click **OK**, and on **Edit Data Set**, select Int1 as a Key Identifier.

**TextInput**: Input and Data Type: Text.

b. Save the data.

**Note:** You must save the attribute now to use it in TextCalc.

- c. Create an attribute **TextCalc:** Calculated and Data Type: Text.
- d. On the Calculations tab, enter the following fields:

- i. Calculation Type: Select Scripted.
- ii. Add Function: Select TextLocation, and then click 争
- iii. INSTRING(<Value>, <Value To Search>) is added to **Calculation Definition**.
- iv. Click <Value> and either enter a value (enclosed in single quotation marks and case sensitive), or, in Add Attribute, select an attribute, TextInput, and then click

**Note:** <Value> changes to {TextInput}.

v. Replace <Value to Search> with 'tion'

Note: Ensure that you replace <xxx> with single quotation marks: 'xxx'

Example INSTRING({TextInput}, 'tion')

- 8 To add a calculation expression:
  - a. Table 2 Select a data type and the calculation type:

Data Type selected on Properties Tab	Calculation Type	Description
For all data types	Assign Value to List, and then select the Attribute value.	Return an attribute value based on the assignment to a List member.
	<b>Note:</b> You must have saved the List attribute values.	
For all data types	Conditional	For a given attribute, return attribute value A if specified conditions have been met. If the conditions have not been met, return attribute value B.
List	Assign List To Value	Based on the value of an attribute, return the related member from the list.
Numeric, Integer	Formula	Calculate an attribute using common mathematical expressions.
		Example: (A+B)/C
Numeric, Integer	Round	Round attribute to the specified number of digits. The default is 2.
Text	Concatenate	Paste together text attributes. This includes literal strings and automatically converting non-text attributes to strings.
		Example: First_Name+""+Last_Name+":"+Birth_Date

Data Type selected on Properties Tab	Calculation Type	Description
Integer, Number, Text	Scripted <b>Note:</b> This feature is available only in Financial Close Management 11.1.2.4. 100 (patch 20307212). For information about new features and updating to release 11.1.2.4.100, see My Oracle Support https://support.oracle.com/.	A free-form scripted calculation. Scripted is available for attributes of type Integer, Multi-line Text, Number, or Text. See step 9 on page 210.

#### b. Click **OK**.

- 9 Scripted functions with examples:
  - Average Prior: Averages a numeric amount over the prior X periods.

AVERAGE\_PRIOR(<Value>, <Number of Periods>, <To Currency\*>, <Rate Type\*>, <Rate Period\*>

Example: AVERAGE\_PRIOR( {Balance (Reporting)}, '2', 'EUR', 'REC')

• Date Difference: Returns the difference in days, hours minutes, or seconds between two dates. For DATE 1 and DATE 2, the values TODAY and NOW can be used, which denote the current date (with no time component) and date-time, respectively.

DATE\_DIFF(<Date1>, <Date2>, <Type>)

Example: DATE\_DIFF('TODAY', {Preparer End Date}, 'DAYS') or DATE\_DIFF({Preparer End Date}, 'NOW', 'HOURS')

• Extract Text: Returns the substring within the value, from the positions specified.

SUBSTRING(<Value>, <Location>, <Length>)

Example: SUBSTRING( {Name}, 5, 10)

• If Then Else: Allows the user to insert a conditional calculation into the scripted calculation. IF\_THEN\_ELSE calculations can also be nested to support "ELSE IF" type calculations.

IF\_THEN\_ELSE(<Condition>, <Value1>, <Value2>)

Example:

```
IF_THEN_ELSE( {Risk Rating} = 'Low', 'Good',
IF_THEN_ELSE( {Risk Rating} = 'Medium', 'Better',
IF_THEN_ELSE({Risk Rating} = 'High', 'Best', 'Bad')))
```

• Lowercase: Returns the value in lower case.

LOWERCASE(<Value>)

Example: LOWERCASE( {Description} )

• Maximum: Returns the maximum value from a list of attributes. There can be any number of parameters.

MAX(<Value1>, <Value2>,<ValueN>)

Example: MAX( TRANSLATE( {Source System Balance (Entered)}, 'USD', 'Accounting'), TRANSLATE( {Source System Balance (Functional)}, 'USD', 'Accounting'), TRANSLATE( {Source System Balance (Reporting)}, 'USD', 'Accounting'))

• Maximum Prior: Returns the maximum value over the prior X periods.

MAX\_PRIOR (<Value>, <Number of Periods>, <To Currency\*>, <Rate Type\*>, <Rate Period\*>)

Example: MAX\_PRIOR( {Balance (Functional)}, '6', 'CAD', 'REC')

• Minimum: Returns the minimum value from a list of attributes. There can be any number of parameters.

MIN(<Value1>, <Value2>,<ValueN>)

Example: MIN( TRANSLATE( { Balance (Entered)}, 'CAD', 'REC'), TRANSLATE( {Balance (Functional)}, 'CAD', 'REC'), TRANSLATE( {Balance (Reporting)}, 'CAD', 'REC') )

• Minimum Prior: Returns the minimum value over the prior X periods.

MIN\_PRIOR (<Value>, <Number of Periods>, <To Currency\*>, <Rate Type\*>, <Rate Period\*>)

Example: MIN\_PRIOR( {Source System Balance (Functional)}, '6', 'EUR', 'Simplified')

• Prior: Returns the value of the specified prior period.

PRIOR(<Value>, <Number of Periods Prior\*>, <To Currency\*>, <Rate Type\*>, <Rate Period\*>)

Example: PRIOR( {Source System Balance (Entered)}, '1', 'EUR', 'rec', 'prior')

• Round: Returns the value rounded to the decimal places specified.

ROUND(<Value>, <Decimal Places>)

Example: ROUND( ({Scripted Translate} /7), 4)

• Sum Prior: Returns the sum of a value over the prior X periods.

SUM\_PRIOR(<Value>, <Number of Periods>, <To Currency\*>, <Rate Type\*>, <Rate Period\*>)

Example: SUM\_PRIOR( {Balance (Reporting)}, '3', 'EUR', 'REC')

• Text Location: Returns the location of the substring within the attribute value, starting at 1 as the first position.

INSTRING(<Value>, <Value To Search>)

Example: INSTRING( UPPERCASE( {Name} ), 'TAX' )

• Translate: Translates a currency attribute to a numeric attribute using a specified rate type.

TRANSLATE(<Value>, <To Currency>, <Rate Type>)

Example: TRANSLATE( {Balance (Entered)}, 'EUR', 'Acct')

- Uppercase: Returns the value in upper case.
  - UPPERCASE(<Value>)
  - Example: UPPERCASE( {Name} )
- 10 Click Save, Save and Close, or Close.

**Note:** Changes to data set attributes apply only to subsequent data collection periods.

## **Viewing Data Set History**

- > To view Data Set history:
- 1 In your application, select Manage, and then Data Sets.
- 2 Select a data set and then click Edit 🥖.
- **3** View the following fields:
  - Field
  - Modification Type
  - Supporting Object
  - Modified By
  - Modified On
  - Old Value
  - New Value

## **Deleting Data Set Attributes**

- > To delete data set attributes:
- 1 In your application, select Manage, and then Data Sets.
- 2 Select a data set, and then click Edit.
- 3 Select the Attributes tab, then an attribute, then Actions, and then Delete:
  - If data exists, you cannot delete the attribute.
  - If no data exists, but the attribute is referenced in a form template, you cannot delete the attribute without first removing the attribute from the form template.
- 4 Click Yes to answer the message, "Are you sure you want to delete the selected items?"

## **Editing Data Sets**

- ► To edit data sets:
- 1 In your application, select Manage, and then Data Sets.
- 2 Select a data set, then click **Actions**, and then **Edit**.

Note: You cannot edit attributes referenced from Dimensions.

**Assign Workflow** is read-only.

3 Properties tab:

Modify the Name and Description.

4 Attributes tab:

If data exists for this data set, you can modify the Key Identifier and attributes of the data set.

## **Deleting Data Sets**

- ► To delete data sets:
- 1 In your application, select Manage, and then Data Sets.
- 2 Select a data set, then **Actions**, and then **Delete**.
  - If data exists, you cannot delete the data set.
  - If no data exists, however, form instances are created, and you cannot delete the data set.
- 3 Click Yes to answer the message, "Are you sure you want to delete the selected items?"

# 16

# Managing Form Templates

#### In This Chapter

Creating Form Templates	215
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Administrators and Power Users can manage Form Templates.

Manage Form Template screen sections:

- Top section shows all form template definitions.
- The bottom left section shows the attribute details for the selected form template.
- The bottom right section shows the forms from the selected form template.
- On the far right, the Filter section enables users to specify criteria to filter down the list of templates. See "Filtering Views in Supplemental Data Manager" on page 194

## **Creating Form Templates**

- > To create form templates:
- 1 In your application, select Manage, and then Form Templates, and then New.
- 2 On the **Properties** tab, provide information:
  - Name

Enter a unique form template name.

- Description
- Scenario

The Scenario dimension is created as part of the application. The Administrator or Power User enters members to the Scenario dimension or imports Scenario from Financial Management during Financial Management integration.

Select the form template for a particular scenario; for example: Actual or Budget.

**3** Access these tabs on the Create Form Template:

- Sections "Working with Sections" on page 217
- Instructions "Specifying Form Template Instructions" on page 216
- Workflow "Assigning the Workflow" on page 221
- Questions "Specifying Form Template Questions" on page 222
- Access "Setting Form Template Access" on page 223
- **History** "Viewing Form Template History" on page 224

### **Specifying Form Template Instructions**

Administrators provide instructions on how to use the form. Instructions can include text, attached files, and links to files in document repositories.

- > To specify form template instructions:
- 1 In New Form Template or Edit Form Template, select the Instructions tab.
- 2 In **Instructions**, enter instruction text.
- > To add a reference to a file:
- 1 In the **References** section, click **Add**

Tip: To delete a reference, select the reference, and then click **Delete**.

- 2 Select a reference type:
  - Local File—Browse the local file system and select a file. You must specify a Name. Click **OK** to upload the file to the system and store it with the form template.
  - **Repository File**—If you configured your application with a document repository, you can browse the repository and select a file. Click **OK** to store the reference to the repository file with the form template. The file is not copied or stored within the application.
  - **URL**—Enter an external URL reference and give it a descriptive **Name**. Click **OK** to store the URL in the application.

## **Working with Sections**

#### **Subtopics**

- Form Template Sections: Columns Tab
- Form Template Sections: Group By Tab
- Form Template Sections: Mapping Tab
- Form Template Sections: History Tab

Each section of a data entry form can collect data from different data sets or attribute combinations. Sections can have overlapping data sets or attributes ; only one attribute per data set can be writable.

- > To create or edit sections:
- 1 In New Form Template or Edit Form Template, select the Sections tab.
- 2 Click New or select a section and click Edit. The Edit Form Template Section is displayed.
- **3** On the Properties tab, enter:
  - Name
  - Data Set
  - Data Records

Select one:

- **Rows**—The attributes of the form are displayed as a table; you make entries in the row. The system always displays the attribute name as the header.
- **Columns**—The attributes of the form are displayed in the row and columns where the user enters the value for each attribute of the form. The fields include one data entry record per attribute. The system displays the attribute description as the row header of the form.
- 4 Enter information or view the following Section tabs:
  - Columns: "Form Template Sections: Columns Tab" on page 217
  - Group by: "Form Template Sections: Group By Tab" on page 218
  - Mapping: "Form Template Sections: Mapping Tab" on page 219
  - History: "Form Template Sections: History Tab" on page 220
- 5 To save your updates and go back to the Form Template Sections tab, click **OK**.

#### Form Template Sections: Columns Tab

On the Columns tab, select the columns for the form. The system displays all columns of the Data Set that are not workflow columns.

- > To update the Columns tab:
- 1 In New Form Template or Edit Form Template, select the Section tab.

- 2 Click New, or select a section and click Edit.
- 3 In the Edit Form Template Section, click the Columns tab, and select or view the following columns:
  - Include

Select other attributes to be included in the form.

• Name

The name of the Data Set attribute

• Dimension

The column from an attribute of a specific dimension. This is read-only.

• Data Type

The corresponding data type for the column (read-only).

• Total

Total method for the attribute as specified in the Data Set. It is always read-only.

• View Only

The column is for view only. If multiple forms are created for the same Data Set, then only one form can contain the column for input, including key columns.

#### 4 Total Row:

How the total row should be displayed:

- **Top:** Total row is displayed at the top of the table
- Bottom: Total row is displayed at the bottom of the table
- None: Total row is not displayed

#### 5 Enter information on the following tabs:

- Columns tab: "Form Template Sections: Columns Tab" on page 217
- Group by tab: "Form Template Sections: Group By Tab" on page 218
- Mapping tab: "Form Template Sections: Mapping Tab" on page 219
- History tab: "Form Template Sections: History Tab" on page 220
- 6 To save your updates and go back to the Form Template Sections tab, click **OK**.

#### Form Template Sections: Group By Tab

- > To update the Group By tab:
- 1 In New Form Template or Edit Form Template, select the Section tab.
- 2 Click New, or select a section and click Edit.
- 3 In the Edit Form Template Section, click the Group By tab.
- 4 Click the Columns, and then select or view the following columns:
  - Include

Select other columns to be included in the Group By.

• Group By

Data in the main table should be grouped by the selected columns.

Name

The name of the Data Set

• Dimension

The column from an attribute of a specific dimension (read-only).

• Data Type

The corresponding data type for the column (read-only).

• Total

Total method for the attribute as specified in the Data Set (read-only).

#### 5 Total Row:

Indicates how the total row should be displayed:

- **Top:** Total row is displayed at the top of the table
- **Bottom:** Total row is displayed at the bottom of the table
- None: Total row is not displayed
- 6 Enter information on the following tabs:
  - Columns tab: "Form Template Sections: Columns Tab" on page 217
  - Mapping tab: "Form Template Sections: Mapping Tab" on page 219
  - History tab: "Form Template Sections: History Tab" on page 220
  - Or go back to the Properties tab: "Working with Sections" on page 217
- 7 To save your updates and go back to the Form Template Sections tab, click **OK**.

#### Form Template Sections: Mapping Tab

You use the Mapping tab to map attribute summed amounts to Financial Close Management Points of View. The attribute amounts are summed using the attribute selected in the Group By tab.

Note: It is advised to clear the browser cache and re-login before creating or editing mapping.

- > To update the Mapping tab:
- 1 In New Form Template or Edit Form Template, select the Sections tab.
- 2 Click New, or select a section and click Edit. The Edit Form Template Section is displayed.
- **3** Click the Mapping tab.
- 4 Select the **Connection** to Financial Management.

The **Source** column defaults to the Supplemental Data Manager column that was selected when the assign mapping menu was chosen. Change to a different source Supplemental Data Manager column if needed.

- 5 Click the Member Selector to select a Point of View.
  - Note: If you want the source entity in SDM to map to the HFM, you do not want to select a specific entity in the dimension. Therefore you need a way to specify a "keyword" to indicate that the value of HFM is the same as the value from the SDM column entry. To specify dynamic entry, the system uses the "@" symbol before the <SDM column name>. In the member selection box, there is a check box option for you to select "use column name" and select a SDM column name that is part of the form. This column name must be one of the GROUP BY column.
- 6 In HFM Mapping, replace @Missing with the HFM POV.
- 7 Enter information on the following tabs:
  - Columns tab: "Form Template Sections: Columns Tab" on page 217
  - Group by tab: "Form Template Sections: Group By Tab" on page 218
  - History tab: "Form Template Sections: History Tab" on page 220
  - Or go back to the Properties tab: "Working with Sections" on page 217
- 8 To save your updates and go back to the Form Template Sections tab, click OK.

#### Form Template Sections: History Tab

The History tab logs changes to the form template sections.

- > To view the History tab:
- 1 In New Form Template or Edit Form Template, select the Section tab.
- 2 Click New, or select a section and click Edit.
- 3 In the Edit Form Template Section, click the History tab.
- 4 Click **View** to select the columns to display from the list, or select More Columns to manage the visible columns and the order in which they display.
- 5 You can view the following information:
  - Field
  - Modification Type
  - Supporting Object
  - Modified By
  - Modified On
  - Old Value
  - New Value

- 6 Enter information on the following tabs:
  - Columns tab: "Form Template Sections: Columns Tab" on page 217
  - Group by tab: "Form Template Sections: Group By Tab" on page 218
  - Mapping tab: "Form Template Sections: Mapping Tab" on page 219
  - Or go back to the Properties tab: "Working with Sections" on page 217
- 7 To save your updates and go back to the Form Template Sections tab, click **OK**.

## **Assigning the Workflow**

Use the Workflow tab to assign the workflow for the form.

- > To assign the workflow for the form:
- 1 In New Form or Edit Form, click the Workflow tab.
- 2 In When to Start, enter the following:
  - **Frequency**—How often the data is collected for this form.
  - Schedule from—The collection date:
    - **End Date**—The end date of the period.
    - **Close Date**—The closing date specified for the period in the Manage period window.
  - **Start day Offset**—The start date for the data collection of this form. It must be a positive number and determines the number of days after the End date or Close Date (selected in step 2) the collection date is authorized to begin.
- 3 In **Workflow**, enter the following:
  - Workflow option—Select one:
    - o Prepare
    - o Prepare and then Approve
    - Prepare, then Approve, and then Post
    - Prepare and then Post
    - o Post
  - Level of Approval—Select up to 10 levels of approvers.
  - **Duration for**—The maximum number of days allowed for a specific action per user:
    - **Preparer**—The maximum number of days allowed for data entry (submission)
    - Approver—The maximum number of days allowed for each level of approval
    - o Integrator—The number of days allowed for posting

This data determines the scheduled completion date for submission, approval, and posting depending on the workflow option.

If the preparer is late for submission, the approver's due date remains the same.

When the approver rejects the submission, regardless of during which level of approval it was rejected, the form always returns to the preparer. Hence, only the preparer can make changes to the data and resubmit. The process starts over upon resubmission.

- 4 In the Users section, add or delete users in the enabled fields:
  - To import or export users from a CSV file, click **Import** dor **Export** d.
    - **Note:** This feature is available only in Financial Close Management 11.1.2.4.101 (patch TBD). For information about new features and updating to release 11.1.2.4.101, see My Oracle Support https://support.oracle.com/.
  - To add a user, click **Actions**, then **New**. Enter each field: select the Entity and each of the users that are assigned to the form template; for example: Preparer, Approver 1(up to the maximum assigned), Integrator.
  - To delete a user, select a user, then click **Actions**, and then **Delete**.

## **Specifying Form Template Questions**

Questions are automatically grouped with roles. Within a role, the individual questions are ordered. The Order indicates the question's order within the role.

- ► To create questions:
- 1 In New Form or Edit Form, click the Questions tab.
- 2 Click New or Edit.
- 3 Enter the following:
  - Question

Enter a question that prompts the user of the form's response.

• Data Type

Select a question type:

- o Date
- o Date and Time
- o List

Click Add and enter values for the attribute.

- o Integer
- o Number

If you select Number, select formatting options:

• For **Decimal Places**, enter the number of decimal places to display. The default value is defined in System Preferences.

- Select Thousands Separator to display a thousands separator (for example, 1,000.00). The system displays the thousands separator symbol for the user locale.
- From **Currency**, select the currency, for example, (INR)

If no currency is selected, the amount is not translated.

- From **Negative Number**, select how to display negative numbers; for example, (123).
- o **Text** (255 characters maximum)
- o True or False
- o Yes or No
- **Role**—The question is for: **Preparer**, **Approver**, or **Integrator**. For example, a question with the role of Preparer may only be answered by Preparers. It will, however, be visible to all other roles.
- **Required**—Determines whether the question is mandatory or optional.
- ► To delete questions:
- 1 In New Form or Edit Form, select the Questions tab.
- 2 Select a question and click **Delete**.

## **Setting Form Template Access**

On the Access tab, you determine which users are authorized and what function they perform on the form:

- The top panel shows the list of users with View access.
- The bottom panel displays the entity's form data that the user has access to.
- ► To add access:
- 1 In New Form or Edit Form, click the Access tab.
- 2 Click New, or select a user and click Edit.
- 3 In Viewers Access, select a User; for example: Administrator, Analyst, Approver, Integrator, or Preparer.
- 4 In **Entities**, by default, all the form data for a specific entity is selected. You select or clear data individually using the check box next to each. Select or clear all by clicking the check box in the title area.

Select a View Option:

- **Always**—You can view the data anytime even if the data entry is not complete or has not been submitted for approval.
- **After Submission**—You can view the data as soon as the preparer submits the data, even before it has been approved.

• After Approval—YOu can't view the data until after all levels of approvals are granted.

## **Viewing Form Template History**

The History tab logs changes to this form template.

- > To view form template history:
- 1 In New Form or Edit Form, click the History tab.
- 2 Click Save, Save and Close, or Close.
- **3** Access the other tabs on the Create Form Template:
  - **Properties** "Creating Form Templates" on page 215
  - Instructions "Specifying Form Template Instructions" on page 216
  - Sections "Working with Sections" on page 217
  - Workflow "Assigning the Workflow" on page 221
  - **Questions** "Specifying Form Template Questions" on page 222
  - Access "Setting Form Template Access" on page 223

## **Deleting Form Templates**

- > To delete form templates:
- **1** In your application, select **Manage**, and then **Form Templates**.
- 2 Select a form template, then **Actions**, and then **Delete**.
- 3 Click Yes to confirm.

## **Duplicating Form Templates**

- > To duplicate form templates:
- **1** In your application, select **Manage**, and then **Form Templates**.
- 2 Select a form template, then Actions, and then Duplicate.

Clicking on this will create an immediate copy with a "copy" suffix on the name. In addition, all attributes are read-only to prevent multiple form templates having write access to the same Data Set.

## **Deploying a Form Template to a Data Collection Period**

- > To deploy a form template to a data collection period:
- 1 In your application, select Manage, and then Form Template.
- 2 Click Deploy

The **Deploy Form Template** displays Pending Period and Open Period Data Collection Periods to choose from.

- **3** To select another data collection period:
  - a. Click Search 🔍 .
  - b. In Select Data Collection Period, select Year and Scenario.
  - c. Click **Search** to refresh the periods.
  - d. Select a period.
  - e. Click **OK**.
- 4 Select the form templates for that data collection period.
- 5 Click Deploy.
  - If the form template already was deployed, a warning message says that all existing form instances and data for that form template will be removed and new form instances will be generated.
  - If additional Form Templates that are not part of the original selection must be deployed based on their data set relationships, **Additional Form Templates** is displayed. Click **OK**.
- 6 After deployment is completed, a confirmation dialog box indicates the following information:
  - **Form Templates Selected:** Total number of checked Form Templates from the Deploy dialog box, plus those added from data set relationships.
  - Form Template and Period frequency do not match: Number of Form Templates that do not match the DCP frequency. If nonzero, then click **View Details** to display the form template missing the frequency.
  - Total Forms to deploy: Total number of forms specified on each of the form templates.
  - **Errors**: Total number of forms with errors. If non-zero, then click **View Details** to display the forms and the reason for the errors. No copying is done.

## Un-Deploying a Form Template to a Data Collection Period

- > To un-deploy a form template to a data collection period:
- 1 In your application, select Manage, and then Form Template.

2 Click Un-Deploy 🕮.

The Un-Deploy Form Template is displayed.

- **3** To select another data collection period:
  - a. Click Search <a></a>

The Select Data Collection Period is displayed.

- b. Select **Year** and **Scenario**.
- c. Click **Search** to refresh the Periods.
- d. Select a Period.
- e. Click **OK**.
- 4 Select the form template for that data collection period.
- 5 Click Un-Deploy.

A warning message says, "As a result of un-deployment, all the existing data for this period and also all forms will be deleted permanently."

6 Select the form templates, and then click **Un-Deploy**.

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## **Form Summary**

The Summary Tab of the form contains the Name, Description, Data collection period, Status, Start Date, End Date, Instructions, Questions, Comments, and Workflow information.

- > To work with the form:
- 1 In your application, in the user's BI Dashboard, under My Worklist portlet, click a form. See "BI Dashboard View" on page 191.
- 2 The POV (Year/Period/Scenario/Entity) and Data Collection Unit selection is displayed at the top of the window.
- **3** The summary information for the form:
  - Name and Description—From the Form Template
  - Data Collection Period—Period that this form has been deployed to
  - Status—Current detailed status
  - Start Date—Starting date for data collection
  - End Date—Final date for submission, approval, or posting (whichever is latest)
- 4 Enter the data directly or export the form to Oracle Smart View for Office for data entry. See Oracle Smart View for Office User's Guide.
- 5 The Actions list contains the actions available for each of the following users:
  - **Preparer**: Submit, Save, Reset

**Note:** The Preparer clicks **Reset** to discard what was entered and reset it to the last time that the data was saved.

• Approver: Approve, Reject, Save, Reset

The Save and Reset options apply to comments and answers.

• Integrator: Reject, Post, Save, Reset

The Save and Reset options apply to comments and answers.

After a form is posted, the integrator has only read access to the form data. The status of the form instance is "Closed"; only the Administrator can reopen the form instance for changes.

- 6 The **Instructions** section is a read only area.
- 7 To add Comments:
  - a. Expand Comments.
  - b. Select **Actions**, and then **New**.
  - c. In the Comment box, enter a comment.
  - d. **Optional**: To add a reference to an external document or a web page to the comment:
    - i. In References, select Actions, then Add.
    - ii. Select a **Reference Type**:
      - Local File—Browse to the local file, and enter a Reference Name.
      - **Repository File**—Click **OK**.
      - URL—Enter a URL and a Reference Name.
- 8 The **Workflow** section lists the Role, User, Status, Due Date and Completion Date of the Form.

## **Entering Data into Forms**

How to enter data:

- Input data manually
- Import data from a file
- Enter data using Excel

Data is stored in its base format with as much detail as was input. For example, if you enter \$123,456.789 in a currency field formatted with two decimal digits and no thousands separator, the number is stored as 123456.789 but redisplayed as \$123456.79.

The data entry tab displays the actual form columns and rows in data entry mode. You can select the entry in the point of view bar for data entry. If multiple data entry sections are defined on the form template, a corresponding data entry tab is displayed for each section.

Preparers enter data, and Approvers or Integrators review the data.

- > To use the data entry tabs:
- 1 In your application, in the user's BI Dashboard, under the My Worklist portlet, click a form. See "BI Dashboard View" on page 191.
- 2 Actions in the upper right contains the actions available for each of the following users:
  - **Preparer**: Submit, Save, Reset
    - **Note:** The Preparer clicks **Reset** to discard what was entered and reset it to the last time that the data was saved.
  - **Approver**: Approve, Reject, Save, Reset

The Save and Reset options apply to comments and answers.

• Integrator: Reject, Post, Save, Reset

The Save and Reset options apply to comments and answers.

After a form is posted, the integrator has only read access to the form data. The status of the form instance is "Closed"; only the Administrator can reopen the form instance for changes.

- 3 The Summary section Actions menus:
  - **Print**—Print the contents of the table. The table is displayed in an HTML window.
  - **Refresh**—Refresh the data.

## **Entering Data into Sections**

- > To enter data into Sections:
- 1 In your application, in the user's BI Dashboard, under the My Worklist portlet, click on a form. See "BI Dashboard View" on page 191.
- 2 Click a section tab.
- 3 The data entry section contains:

Task	Button	Description
Increment list	12 🔹	Select a number to indicate the number of rows the "Add rows" menu adds at one time.
Sort Ascending or Descending	₿ -	Select A-Z or Z-A sort.
Validate		Checks all populated rows for correct data. Errors are displayed in a dialog box, which lists the row, column, and reason for the validation failure.
Open Form in Smart View	Ø	Open form in Smart View.

Task	Button	Description
Print	4	Print the contents of the table. The table is displayed in an HTML window.
Refresh	<pre>C1</pre>	Refresh the data.
Add rows	-	Add a block of empty records to the table; the increment list displays the number of records in the block.
Delete rows	×	Delete the selected records. A message confirms the deletion.

Task	Button	Description
Import	٩	Imports contents from a CSV file.
		The Import dialog box is displayed and allows for three import styles:
		• <b>Replace</b> —Updates existing data records in the data set with the data records from the file for the DCU. Any new records in the file are added. Data records are not removed from the data set, even though they are not included in the file.
		Note: Known as Merge mode in Financial Management.
		• <b>Update</b> —Alows you to update only specific columns of information included in the file.
		For example:
		The form may contain four columns of loan detail information: Loan ID, Loan Amount, Interest Rate, and Due Date.
		If data records are entered in the database for DCU, but we want to update only the informatio regarding Due Date, we can include the Loan ID (key column) and the Due Date information, ar the system updates each record in the file with only the new Due date information.
		If the file contains a new data loan record that was not in the database, the new record is adde with only the Due Date information updated.
		This option is useful if you have data records and want to add columns of data without affectir the other columns.
		Note: This option is not available in Financial Management.
		Date Format
		<b>Note:</b> This feature is available only in Financial Close Management 11.1.2.4.100 (patch 20307212 For information about new features and updating to release 11.1.2.4.100, see My Oracle Support https://support.oracle.com/.
		Select a <b>Date Format</b> from the drop down list of allowed date formats. Date formats are not translate By default, the date format is set to the locale date format of the exported file location.
		For example:
		MM/dd/yyyy
		• dd/MM/yyyy
		• dd-MMM-yy
		MMM d, yyyy
		Import status:
		<ul> <li>If the import is error-free, then a message indicating the number of members added and update is displayed.</li> </ul>
		<ul> <li>If errors exist, then the import fails, and a message indicates the row and column of each error and provides a description.</li> </ul>
Export	Ŷ	Download the summary table to a CSV format or to Microsoft Excel
		<b>Note:</b> Each CSV file contains records for a single form/data entry Section; therefore, if 10 forms ( sections) are in the system, you must export separately for each one, and the system creates 10 CS files.
		This is not the same behavior in Financial Management where Oracle Hyperion Financial Manageme can export all data records for multiple entities to one file.

## **Viewing Form History**

The system maintains a history of form actions, which you can view in the Form dialog box. The History tab displays the user, date, action required, and the difference of the changes to the form.

- > To view the form history:
- 1 In your application, in the user's BI Dashboard, under the My Worklist portlet, click on a form. See "BI Dashboard View" on page 191.
- 2 Click the History tab.
- **3** View the following fields:
  - Field
  - Modification Type
  - Supporting Object
  - Modified By
  - Modified On
  - Old Value
  - New Value
- 4 Click OK.

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## Managing Data Collection Workflow

The data collection workflow follows this order:

- 1. Select a Data Collection period by Year, Period, Scenario. Defined in System Settings. See "Managing Periods" on page 186.
- 2. Deploy the Form Template.
- 3. Open the period to start the data collection process.
- 4. The system activates Form Instances based on Start Day offset. Applicable Form instances are in Open status.
- 5. Email notifications are sent to preparers.
- 6. Start data entry.
- 7. The Prepare, Approve, and Post workflow process continues.
- 8. Close Period starts; no new form instances are generated. No new data entry is allowed.
- 9. Data collection that is in progress continues.
- 10. Lock Period starts; no changes can be made.
- 11. Data Collection is done for the period.

## Part III

## Account Reconciliation Manager

In Account Reconciliation Manager:

- About Account Reconciliation Manager
- Setting Up Account Reconciliation Manager
- Navigating in Account Reconciliation Manager
- Managing Profiles
- Managing Reconciliations
- Managing Reconciliation Workflow
- Using Report Binders in Account Reconciliation Manager
- Reason Codes for Account Reconciliation Manager Auto-reconciliation Failures
- Order of Precedence Rules for Account Reconciliation Manager

# 19

## About Account Reconciliation Manager

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	Sample Task Flows	239

Main Topics:

- Chapter 20, "Setting Up Account Reconciliation Manager"
- Chapter 21, "Navigating in Account Reconciliation Manager"
- Chapter 22, "Managing Profiles"
- Chapter 23, "Managing Reconciliations"
- Chapter 24, "Managing Reconciliation Workflow"
- Chapter 25, "Using Report Binders in Account Reconciliation Manager"
- Appendix A, "Reason Codes for Account Reconciliation Manager Auto-reconciliation Failures"
- Appendix C, "Standard Currency Codes"
- Appendix D, "Supported Time Zones in Organization Units"

## **Account Reconciliation Manager Terms**

- Account Reconciliation—The process of analyzing account balances and providing a justification for the balances. Identify differences and make corrections.
- Aging Buckets—Time periods that you define to age your reconciliation transactions in the Aging Analysis Dashboard. For example, you can define an aging bucket that includes reconciliation transactions from 1 to 30 days old. Aging buckets are in an aging profile.
- Aging Profile—A collection of aging buckets.
- Attributes—A parameter, or option, that controls how the function activity operates or defines characteristics of the function activity.
- Frequency—Determines how often reconciliations are prepared and renewed. You define frequencies in system settings and associate them with profiles and periods.

- **Periods**—Unit of time for which an Account Reconciliation is completed; for example, January 2015, February 2015.
- **Profiles**—The precursor to reconciliations. Profiles contain the configuration settings that determine how and when reconciliations occur. Profiles are copied to the period, causing a reconciliation to be created that contains a snapshot of the profile at that time.
- **Reconciliations**—An Account Reconciliation for a specific Period. Reconciliations consist of account balances (obtained from the Source System for the Period) and account properties (derived from the Account Profile and Format and subject to change independently of the profile).
- Source System—One data repository within a system.

## **Process Overview**

Administrators use Account Reconciliation Manager to manage account reconciliations according to policy. Reconciliations require these steps:

- 1. The administrator sets up users. See "Setting Up Users" on page 244.
- 2. The administrator completes the required setup procedures:
  - Define profile segments. See "Managing Profile Segments" on page 250.
  - Set up frequencies. See "Managing Frequencies" on page 252.
  - For multiple currencies, the administrator defines currency. See "Defining Currency" on page 253.
- 3. The administrator completes optional setup procedures:
  - Set up system attributes. See "Editing System Attributes" on page 256.
  - Set up Power User security. See "Setting Power User Security" on page 257.
  - Set up aging profiles. See "Managing Aging Profiles" on page 257.
- 4. The administrator determines how reconciliations are performed for each account type, creating formats for the reconciliation method and ensuring information capture.
- 5. The administrator creates a profile for each account to be reconciled, assigning a format, currency settings, workflow, and other attributes.
- 6. Mapping rules are configured in Oracle Hyperion Financial Data Quality Management, Enterprise Edition to ensure that source and subsystem account balances are correctly reflected in reconciliations.
- 7. To initiate reconciliations for a period, the administrator copies the profiles into the period, which creates the reconciliations with the start dates and due dates.
- 8. The administrator imports balances and changes the period status from Pending to Open. At this time, reconciliations that meet auto-reconciliation criteria are completed automatically.

During the reconciliation cycle, users receive email notifications of assigned reconciliations and delinquencies, and can click links in the email to open the Reconciliation List for access to the reconciliations.

Users can also log on to Account Reconciliation Manager to review and access assigned reconciliations in Dashboards and List Views.

Preparation of reconciliations follows a structured workflow:

- 1. The preparer performs the reconciliation, including validating the account balance and providing required documentation.
- 2. After preparation is complete, the reconciliation cycles through assigned levels of review until reviews are completed.
- 3. Reviewers verify the preparer's work. If the work is sufficient, the reconciliation is approved. If revision is required, the reconciliation is rejected and reverts to the preparer. Users with viewer or commentator privileges can access the reconciliation throughout its lifecycle.
- 4. Account Reconciliation Manager users can define and generate a Report Binder for selected reconciliations across periods. Report Binders enable administrators and others to view reconciliations offline and are also useful for auditing.

## **Sample Task Flows**

## Scenario 1––Administrator

An administrator configures profiles during implementation of Account Reconciliation Manager and uses the profile import feature to load profiles into Account Reconciliation Manager.

- 1. From the Profile List View, the administrator exports profiles, selecting the unformatted data for future import option to create a CSV file template to gather profile data.
- 2. The administrator copies and pastes information, including account segments, name, description, and other profile properties, into the profile import file. Because the administrator doesn't have all of the information yet, some columns are unpopulated. The administrator eventually updates these attributes.
- 3. From the Profile List View, the administrator imports the profiles, choosing the Replace option.
- 4. The administrator updates the profiles in Account Reconciliation Manager, combining manual edits and mass updates of profile data using the Actions panel.
- 5. As the administrator nears the end of the profile configuration, a policy change is implemented requiring reassignment of the risk rating values. The administrator decides the easiest way to accomplish the reassignment is to configure the new values in a spreadsheet and import them. The administrator exports the list of profiles from the Profile List View using the unformatted data for future import option. Then, the administrator deletes the columns besides the account segment and risk rating columns.

6. The administrator imports the changes using the import Profiles feature on the Profile List View. This time, the administrator selects the Update option, ensuring that only the risk rating attribute is updated.

## Scenario 2--Administrator

An administrator receives notice that an employee functioning as a preparer has changed departments and no longer performs reconciliations. The profiles and reconciliations assigned to this user must be reassigned.

- 1. The administrator must reassign profiles so that future reconciliations are properly assigned. From the Profile List View, the administrator identifies profiles assigned to the user by applying a filter on the Preparer Name. Then, using the Actions panel on the Profile List View, the administrator changes the preparer assignment by selecting the Preparer option in the Add User section and providing the new user name in the Value field. After pressing the Add button, the administrator updates all records and receives confirmation that the update is successful.
- 2. The administrator checks on the user's reconciliations. From the Reconciliation List View, the administrator again filters by Preparer Name and finds two Open and three Pending reconciliations.
- 3. The administrator reassigns the Pending and Open reconciliations using the Actions panel.

## Scenario 3--Administrator

An administrator initiates reconciliations for a period by copying profiles to the period, running a data load, checking for unmapped accounts, and opening the period.

- 1. From the Manage Periods dialog box, the administrator selects the period for which reconciliations must be created and clicks **Copy Profiles**.
- 2. After confirming that all profiles copied successfully, the administrator clicks the Data Load icon, and then clicks the New icon to initiate a new data load.
- 3. In the New Data Load dialog box, the administrator names the data load, selects where data should be loaded, and clicks **OK** to initiate the data load and close the dialog box.
- 4. In the Data Load dialog box, the administrator monitors the data load, noting that a warning exists for unmapped accounts. Accounts exist in the source system that were not mapped to a profile in Account Reconciliation Manager. The administrator views the unmapped accounts, corrects the mapping in FDMEE, and returns to Account Reconciliation Manager to rerun the data import. The administrator confirms that the data load completed successfully.
- 5. Now the administrator is ready to open the Period. From the Manage Periods dialog box, the administrator selects a period, selects **Set Status** from the drop-down list, and then selects the Open option, causing the reconciliation status to change to Open for all reconciliations.
- 6. Preparers are ready to begin their work.

## Scenario 4--Power User

A Power User performs maintenance on profiles in his security profile, which includes all profiles with Company Codes ranging from 50-55.

- 1. The power user receives an email notification that reviewer assignments must change for a series of profiles. These profiles are in the security profile of the power user.
- 2. From the Profile List View, the power user creates a filter to retrieve the affected accounts and uses the Actions panel to apply changes to reviewer assignments.
- 3. Later that day, the power user receives an email from the administrator informing him that new profiles must be created for general ledger account 1729 (a new account), for all company codes in the security profile of the power user. The power user decides the easiest way to create these profiles is to import them from a CSV file. From the Profile List View, he exports a sample profile using the Export profiles unformatted data for future import option to create a template file. Then, he creates seven profiles in this import file, one each for company codes 50-56.
- 4. The power user imports the profiles. During import, Account Reconciliation Manager notifies him that profile 56-1729 is outside his security profile and cannot be created. The power user realizes he made a mistake, because his profile includes Company Codes 50-55. He confirms that these six profiles are added successfully.

# 20

## Setting Up Account Reconciliation Manager

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## Starting

**Note:** The Shared Services server, the EPM Workspace server, and the Financial Close Management server must all be running before you launch Account Reconciliation Manager. See the *Oracle Enterprise Performance Management System Installation and Configuration Guide*.

To access Account Reconciliation Manager, log on to EPM Workspace and launch Account Reconciliation Manager.

- ➤ To start Account Reconciliation Manager:
- 1 From a browser, enter the URL for the Account Reconciliation Manager Log On page.

The URL is the web server host name, Web server port, and workspace.

By default, the Workspace URL: http://SERVER\_NAME:PORT/workspace/.

2 In the EPM Workspace logon dialog box, enter your system user name and password and click Log On.

If an error message indicates that the system cannot authenticate a user, verify these conditions:

- The user is provisioned for the application. If not, use Shared Services to provision the user.
- The user token or session is not timed out. If it has timed out, log off, and then log on again to start a new session.
- The web server is configured and running. If there is a problem with the web server, contact the system administrator.
- **3** From EPM Workspace, select **Navigate**, then **Applications**, then **Financial Close**, and then Reconciliation Manager.

## **Setting Up Users**

Before working with Account Reconciliation Manager, you must set up users and assign security roles.

To set up users, follow this process:

- Use Shared Services to create and manage groups as needed for easier security assignment.
- Use Shared Services to provision users, groups, or teams with the Account Reconciliation Manager security roles.

For information on using Shared Services, see the Oracle Enterprise Performance Management System User Security Administration Guide.

## **Assigning Security Roles**

Access to Account Reconciliation Manager modules depends on user security roles and the privileges. These security roles are available for Account Reconciliation Manager:

Security Role	Description		
Administrator	Full access to System Settings, Filters, Attributes, Periods, Reconciliation Profiles, Reconciliation Instances, rates, and Reporting.		
	Review and approve or reject reassignment requests submitted by preparers and reviewers.		
	Cannot prepare or review account reconciliations.		
	Add and remove their own comments.		
	• Remove comments from reconciliations to accommodate cases where commentary must be removed and the commentary was entered by a user who is gone.		
	Create Report Binders		
Power User	Full access to filters, Reconciliation Profiles, Reconciliation Instances, and Reporting.		
	• Review and approve or reject reassignment requests submitted by preparers and reviewers.		
	Add and remove their own comments.		
	• Remove commentary from reconciliations to accommodate cases where commentary must be removed and the commentary was entered by a user who is gone.		
	Create Report Binders		

Security Role	Description		
Preparer	Perform all functions related to preparation, including adding, editing, and removing transactions; flagging transactions; adding comments; removing comments that he added; adding attachments; removing attachments he previously added; answering Questions; and submitting reconciliations for review.		
	Create Report Binders for their reconciliations		
	Create private filters		
Reviewer	• Review, including flagging transactions; adding comments; removing comments he previously added; rejecting reconciliations; and approving reconciliations.		
	Create Report Binders for their reconciliations		
	Create private filters		
Commentator	Add comments to reconciliations and the associated reconciliation transactions. This access is only to reconciliations     assigned with commentator privileges		
	Create Report Binders for their reconciliations		
	Create private filters		
Viewer	Read-only access to reconciliations to which he is assigned Viewer privileges.		
	Create Report Binders for their reconciliations		
	Create private filters		
Report Designer	Access to Manage Reports		
	Access to Generate Reports		

You assign security roles in Oracle Hyperion Shared Services Console, which displays a list of users, groups, or teams from your external authentication provider. You can assign security roles to groups or individuals.

#### ➤ To assign security roles:

- **1** From EPM Workspace, select **Navigate**, then **Administer**, and then **Shared Services Console** to access Oracle Hyperion Shared Services.
- 2 Expand the User Directories folder, and then expand the directory where the users reside.
- **3** Perform an action:
  - To assign security roles to a user, select **Users**.
  - To assign security roles to a group, select **Group**.
- 4 Search for and select a user or group.
- 5 Provision the user using one method:
  - Right-click and select **Provision**.
  - Select Administration, and then Provision.
  - Click Provision.
- 6 From Available Roles, expand Financial Close Management.
- 7 Select Account Reconciliation Manager, and expand to an Account Reconciliation Manager role, click the arrow button to add the role to the user, and then click **Save**.

#### 8 Review the summary report.

## **Assigning Access Rights**

The functions that a user is authorized to perform in Account Reconciliation Manager are determined by the roles authorized for the user. Certain roles limit the objects that the user can interact with; these object limitation security settings occur within Account Reconciliation Manager.

You can grant access rights to users for modules and data. For example, you can allow certain groups of users to view, create, or change certain data or to invoke certain methods. Or, you can prevent components from rendering based on the user role. After the user is authenticated, the application can determine whether to grant that user access to an object or module based on the role.

The activity rights that a user has for an object establish the access rights to that object.

- Preparer—Has write access to assigned reconciliations and can submit reconciliations for review.
- **Reviewer**—Has write access to the Status (Approve or Reject) of assigned reconciliations and can add comments. Has read access for the rest.
- Commentator—Has write access to add comments and read access for the rest.
- Viewer—Has read access to reconciliations.

### **Modules**

Functions are enabled based on the User role in Oracle Hyperion Enterprise Performance Management Workspace.

### Data

Profile and reconciliation data objects have data security for Account Reconciliation Manager:

Security settings:

- VIEW—Users can read and view data.
- MODIFY—Users can modify the data but cannot create or delete data.
- CREATE—Users can create and delete data.

The types of activity rights a user has for an object establish the access rights to that object.

- **Preparer**—Has write access to assigned reconciliations and can submit reconciliations for review.
- **Reviewer**—Has write access to the Status (Approve or Reject) of assigned reconciliations and can add comments. Has read access for the rest.
- Commentator—Has write access to add comments and read access for the rest.

• Viewer—Has read access to reconciliations.

## **Switching Roles**

Account Reconciliation Manager can assign combinations of roles to a user. The user can see what role they are currently using and easily switch roles. The selection displays:

- Administrator if the user is provisioned with the Administrator role
- **Power User** if the user is provisioned with the Power User role
- **Workflow** if the user is provisioned with any of the following roles: Preparer, Reviewer, Viewer, Commentator.

To switch roles, in Account Reconciliation Manager, on the navigation bar on the left, select another role.

## **Managing Account Reconciliation Manager Teams**

#### **Subtopics**

- Adding Teams and Members
- Editing Teams and Members
- Deleting Teams and Removing Members
- Managing Team Users

Teams are defined and provisioned with Preparer, Reviewer, Viewer, or Commentator roles. Account Reconciliation Manager also has Administrator, Power User team roles. A Team must be assigned that role to perform that role.

## **Adding Teams and Members**

- > To add teams and members:
- 1 In Account Reconciliation Manager, click Manage, and then Teams.
- 2 Click Actions, and then New.
- **3** For each team, enter:
  - Name
  - Description
  - Roles

Select a module, and then select roles for the team: Preparer, Reviewer, Viewer, or Commentator.

• Members

Note: Search results will not include other team IDs or group IDs.

Teams do not grant roles to member IDs; member IDs must already be provisioned with the necessary roles.

To add members:

- a. In Members, click Actions, and then Add.
- b. Enter the partial or full First Name, Last Name, or click Search to select names.
- c. In Search Results, click Add, or Add All to add the selections to the Selected list.
- 4 In **Team**, select **Primary User** to have the reconciliations default to a Claimed status with that user.

Note: Other team members can then claim the reconciliations.

#### **Editing Teams and Members**

- > To edit teams or members:
- 1 In Account Reconciliation Manager, click Manage, and then Teams.
- 2 Select a team, then **Actions**, and then **Edit**.
- 3 Edit the teams and members, and then click OK.

### **Deleting Teams and Removing Members**

If a team has been assigned to a profiles, then it cannot be deleted. To delete a team, remove it from all profiles to which it is assigned.

- > To delete teams or members:
- 1 In Account Reconciliation Manager, click Manage, and then Teams.
- 2 To delete teams, select a team, click **Delete**, and then, at the warning, click **Yes**.
- 3 To remove members, double-click a team name, in **Edit Team**, select a member, and then click **Remove**.
- 4 Click OK.
- 5 In Manage Teams, click Close.

## **Managing Team Users**

#### **Subtopics**

- Adding Users to a Team
- Changing Users' Preferences

#### **Adding Users to a Team**

- ➤ To add users to a team:
- 1 In Account Reconciliation Manager, click Manage, and then Users.
- 2 In Manage Users, select a user, then Actions, and then Edit.
- 3 In User Details, on the Teams tab, select Actions, and then Add.
- 4 In Select Teams, select a team, and then click **OK**.

#### **Changing Users' Preferences**

- > To change users' preferences:
- 1 In your application, click Manage, and then User Profile.
- 2 In User Details:
  - In **Status**, make a selection.
  - Select the **Timezone**.

If the user is the primary user and unavailable, the reconciliation reverts to the backup user, if one is assigned, and if that backup user has a status of Available. To set a status to unavailable, see "Changing a User's Preferences" on page 81.

- For email notifications, enter the Email Start Time and Email End Time.
- The **Teams** tab displays the user teams.
- On the **Notifications** tab, for each type of notification, expand each notification preferences and choose when to be notified:

For example: for **Status Change Notification**, expand to **Account Reconciliation Manager**, then expand and choose "You are the backup preparer and the primary preparer is unavailable". Select "Every 2 hours" as a choice of notification. **Note:** You can override a setting at a lower level (for example, configure Notification Type to **Every 2 hours**, and override one of the Conditions to **Immediately**). Then the parent setting(s) displays the word **Mixed**, to provide a visual indication that more than one preference setting has been assigned to child level settings. You can change the value from **Mixed** to a different preference setting; the child level settings are changed to the new setting.

If an Administrator disables the System Settings Configuration Settings for Email Notifications, then notifications are suspended. See "Enabling Email Notifications" on page 56

## **Managing System Settings**

#### **Subtopics**

- Managing Profile Segments
- Managing Frequencies
- Defining Currency
- Editing System Attributes
- Setting Power User Security
- Managing Aging Profiles
- Managing Global Integration Tokens in Account Reconciliation Manager
- Managing Calendars
- Managing Holiday Rules
- Managing Organizational Units for Account Reconciliation Manager
- Changing Configuration Settings

## **Managing Profile Segments**

#### Subtopics

- Creating Profile Segments
- Editing Profile Segments
- Importing Profile Segments
- Deleting Profile Segments

**Note:** Administrators can add, edit, or remove profile segments only when no profiles exist. Therefore, you must define profile segments once, during implementation.

When defining profiles in Account Reconciliation Manager, the profile account ID is stored in segments to facilitate filtering and reporting on the values. The number of profile segments is configurable and unlimited. For example, the account ID 100-1200-ABC contains three profile segments.

You can specify different types for profile segments:

- Integer—Values ranging from 0-9. Use number segments for segments that require only numeric values.
- List—Values entered into the profile segment are predefined; restrict them to an authorized set of values.
- Text—Numbers, letters, and most special characters. Use hyphens (-) to delimit profile segments; so they cannot be used as a segment value. Use Text segments when segment values are not restricted to a defined list and may contain a wide range of values.

#### **Creating Profile Segments**

- **Note:** Administrators can add, edit, or remove profile segments only when no profiles exist. Therefore, you must define profile segments once, during implementation.
- > To create profile segments:
- **1** In Account Reconciliation Manager, select **Manage**, and then **System Settings**. In System Settings, select **Profile Segments**.
- 2 Select Actions, and then New.
- 3 Enter the Name and select the Profile Segment Type.

For List, enter the list values. The master and detail sections are displayed. The Administrator adds values for the list segment.

#### **Editing Profile Segments**

- **Note:** Administrators can add, edit, or remove profile segments only when no profiles exist. Therefore, you must define profile segments once, during implementation.
- > To edit profile segments:
- 1 In Account Reconciliation Manager, select **Manage**, and then **System Settings**. In System Settings, select **Profile Segments**, and then select a profile segment.
- 2 Select Actions, and then Edit.
- 3 Change Name and Type.

#### **Importing Profile Segments**

Create an import file of type List in a TXT file format, with each value on a separate line.

- > To import profile segments of type List:
- 1 In Account Reconciliation Manager, select **Manage**, and then **System Settings**. In System Settings, select **Profile Segments**, and then select a profile segment of type List.

- 2 In the detail section, select Actions, and then Import.
- 3 Click **Browse**, navigate to the import file and then click **Open**.
- 4 When the import is completed, the Import List Values displays the status, total List values, and List values Completed, Created, and Updated.
- 5 Click OK to accept the import, or Reset to reject the imports and go back to Import List Values.

#### **Deleting Profile Segments**

- **Note:** Administrators can add, edit, or remove profile segments only when no profiles exist. Therefore, you must define profile segments once, during implementation.
- > To delete profile segments:
- 1 In Account Reconciliation Manager, select **Manage**, and then **System Settings**. In System Settings, select **Profile Segments**, and then select a profile segment.
- 2 Select Actions, and then Delete.

## **Managing Frequencies**

#### **Subtopics**

- Creating Frequencies
- Deleting Frequencies

Frequencies are associated with profiles and reconciliations and periods and determine how often you must prepare and review reconciliations.

Common frequencies include Monthly, Quarterly, and Annually. The names of frequencies do not matter, can be changed anytime, and do not affect reconciliation processing.

#### **Creating Frequencies**

- ► To create Frequencies:
- 1 In Account Reconciliation Manager, select Manage, and then System Settings. In System Settings, select Frequencies.
- 2 Select Actions, and then New.
- 3 Enter the name of the frequency. For example: Monthly, Quarterly.

## **Deleting Frequencies**

- ► To delete Frequencies:
- 1 In Account Reconciliation Manager, select **Manage**, and then **System Settings**. In System Settings, select **Frequencies**.
- 2 Select a frequency, **Actions**, and then **Delete**.

If the frequency is in use by other items, a message is displayed: "One or more of the items selected for modification are in use by other items and cannot be modified at this time. Select an item to see the list of items which are using it." Click **Close**.

# **Defining Currency**

#### Subtopics

- Currencies
- Defining Currency Buckets
- Defining Rate Types

### **Currencies**

#### **Subtopics**

- Disabling Standard Currencies
- Managing Custom Currencies

### **Disabling Standard Currencies**

Standard currencies are installed with Financial Close Management. To hide unused currencies on available currency lists in Account Reconciliation Manager, hide them in the Currency System Settings.

> To disable standard currencies:

- 1 In Account Reconciliation Manager, select **Manage**, and then **System Settings**. In System Settings, select **Currencies**.
- 2 Select a currency, and then clear the **Enabled** field.

### **Managing Custom Currencies**

### **Subtopics**

- Creating Custom Currencies
- Editing Custom Currencies
- Deleting Custom Currencies

This section describes how to add custom currencies in Account Reconciliation Manager.

#### **Creating Custom Currencies**

- > To create custom currencies:
- 1 In Account Reconciliation Manager, select **Manage**, and then **System Settings**. In System Settings, select **Currency**, and then **Currencies**.
- 2 Select Actions, and then New.
- 3 Enter:
  - Currency Code
  - Currency Symbol
  - Decimal Places
  - Description
  - Enabled

If the currency is enabled, then it is displayed in the currency list.

#### **Editing Custom Currencies**

- > To edit custom currencies:
- 1 In Account Reconciliation Manager, select **Manage**, and then **System Settings**. In System Settings, select **Currency**, and then **Currencies**.
- 2 Select a currency, then Actions, and then Edit. Edit the currency.

#### **Deleting Custom Currencies**

- > To delete custom currencies:
- 1 In Account Reconciliation Manager, select **Manage**, and then **System Settings**. In System Settings, select **Currency**, and then select **Currencies**.
- 2 Select a currency, then Actions, and then Delete.

You cannot delete the following currencies:

- A standard currency. It is always locked.
- An enabled currency. Disable the currency before deleting it.

• If a currency is in use, an error message tells you where it is used and prevents you from deleting it.

### **Defining Currency Buckets**

The currency buckets setup options determine whether Account Reconciliation Manager is configured for one currency environment (for companies that transact only in one currency) or a multiple currency environment (for companies that maintain account balances in multiple currencies). You can have up to three currency buckets; for example, Entered, Functional, and Reporting.

- ► To define Currency Buckets:
- 1 In Account Reconciliation Manager, select **Manage**, and then **System Settings**. In System Settings, select **Currency** and then **Currency Bucket**.
- 2 Select a label for the multiple currency bucket for Balances and Transactions data. For example:
  - **Entered**—Report balances and transactions in the currencies in which they occurred.
  - **Functional**—Report balances and transactions in the currency associated with the entity that owns the account.
  - **Reporting**—Report balances and transactions in the currency used for system-wide reporting.
- 3 Select whether to **Enable** the currency bucket to display in the application.
- 4 Select a **Default Currency**; for example, US Dollar (USD).

## **Defining Rate Types**

#### **Subtopics**

- Creating Rate Types
- Deleting Rate Types

Rate types are associated with foreign exchange rates for use with profiles or reconciliations. In Account Reconciliation Manager, configure only rate types used for period end balance translation in the source systems being reconciled.

When foreign exchange rates are imported from source systems, they are associated with a rate type. Assign profiles and reconciliations that require foreign exchange translation a rate type that matches the rate type used for balance translation in the source system. When Account Reconciliation Manager calculates foreign currency transaction values in a reconciliation, it uses the rates associated with the rate type assigned to the reconciliation.

### **Creating Rate Types**

- ► To create Rate Types:
- 1 In Account Reconciliation Manager, select **Manage**, and then **System Settings**. In System Settings, select **Currency**, and then **Rate Type**.
- 2 Select Actions, and then Add.
- 3 Enter:
  - Rate Type—

Enter a unique name for the Rate Type.

• Source System—

If importing currency rates from FDMEE, select the Source System; for example, Oracle GL.

• Source System Rate Type—

If importing currency rates from FDMEE, select the rate type; for example, Oracle GL Corporate.

• FDMEE—

If the data is from FDMEE, this column displays a check mark

#### **Deleting Rate Types**

You can delete a rate type if it is not in use.

- ➤ To delete Rate Types:
- 1 In Account Reconciliation Manager, select **Manage**, and then **System Settings**. In System Settings, select **Currency**, and then select **Rate Types**.
- 2 Select a rate type and Actions, and then Delete.

## **Editing System Attributes**

System Attributes are the standard attributes included with Account Reconciliation Manager:

- **Process**—Associated with profiles and reconciliations and enable classification of profiles and reconciliations according to the purpose for which reconciliations are performed. Common processes include the balance sheet reconciliation processes, the consolidation system reconciliation process, and the local GAAP reconciliation process.
- Risk Rating—Associated with profiles and reconciliations and enable classification of profiles and reconciliations according to risk level. Risk ratings can be used to select accounts for reporting or to facilitate assignment of preparers, frequencies, or other attributes.
- Account Types—Associated with profiles and reconciliations, account types enable classification of profiles, reconciliations, and adjustments according to a hierarchical structure that defines:

- The nature of the account (for example, asset, liability, or equity)
- Subclassifications (for example, current assets and noncurrent assets)
- Specific account types (for example, cash)

To achieve the maximum benefit, configure account types to match the structure that is used for financial reporting.

- Data Load Context—Specifies the logical context to use for Oracle Hyperion Data Integration Management (ODI). This logical context contains the database connections needed for importing balances and FX rates from source systems.
- > To edit system attributes:
- 1 In Account Reconciliation Manager, select Manage, and then System Settings. In System Settings, select System Attributes.
- 2 Select an attribute, and then click Edit <a></a>
- 3 To change the name of the attribute, select it, and then edit the name.
- 4 To add a value, select Actions, and then select Add. Enter the value.

## **Setting Power User Security**

Power Users have administrative capabilities in Account Reconciliation Manager limited to administering authorized sets of profiles and reconciliations. This feature is designed for companies with distributed reconciliation processes that require participation of employees familiar with configuring profiles and reconciliations locally.

The authorization occurs through security filters on account segments. For example, Power User A might be granted authorization only to profiles or reconciliations where segment one = 100 and segment two starts with 12. Security filters are created and assigned to each Power User. See "Assigning Security Roles" on page 244.

## **Managing Aging Profiles**

#### **Subtopics**

- Creating Aging Profiles
- Deleting Aging Profiles
- Editing Aging Buckets
- Deleting Aging Buckets

Aging profiles contain the definition of aging buckets that are used in Account Reconciliation Manager dashboards to report on the age of reconciliation transactions. Account Reconciliation Manager includes a predefined aging profile that contains these aging buckets:

- 0-30 days
- 31-60 days

- 61–90 days
- 91–180 days
- More than 180 days

You can define additional aging profiles to support aging policies.

## **Creating Aging Profiles**

- ► To create Aging Profiles:
- 1 In Account Reconciliation Manager, select **Manage**, and then **System Settings**. In System Settings, select **Aging Profiles**.
- 2 Select Actions, and then New.
- 3 Enter an Aging Profile Name.
- 4 For each aging bucket in the aging profile:
  - a. Click Add 📌.
  - b. Enter these fields:
    - **Label:** Enter a label for each range of days; for example, 0–30 days, 31–60 days, 61–90 days.
    - **Start Day:** Enter the first day of the range; for example, 0.
    - **End Day:** Enter the last day of the range; for example, 30.

Aging Profile Name	Standard Aging Profile		
Actions - View	• 🔶 💥 🛛 z		
Label	Start Day	End Day	
0-30 days	0	30	
31-60 days	31	60	
61-90 days	61	90	
91-180 days	91	180	
over 180 days	180		

## **Deleting Aging Profiles**

- ► To delete Aging Profiles:
- 1 In Account Reconciliation Manager, select **Manage**, and then **System Settings**. In System Settings, select **Aging Profiles**.
- 2 Select an aging profile.
- 3 Click Delete 🔀.

### **Editing Aging Buckets**

- ► To edit Aging Buckets:
- 1 In Account Reconciliation Manager, select **Manage**, and then **System Settings**. In System Settings, select **Aging Profiles**.
- 2 Select an Aging Profile.
- 3 Click Edit 🦉.
- 4 Make the changes.

### **Deleting Aging Buckets**

- To delete Aging Buckets:
- 1 In Account Reconciliation Manager, select Manage, and then System Settings. In System Settings, select Aging Profiles.
- 2 Select an Aging Profile.
- 3 Click Edit 🦉.
- 4 Select an Aging Bucket.
- 5 Click Delete.

## Managing Global Integration Tokens in Account Reconciliation Manager

The Global Integration Tokens enables you to create parameterized URLs, which you can use to launch OBIEE reports that require provision of parameters to display filtered report content.

When creating the URL, the parameters are inserted into the URL. When the URL is clicked, the parameters are replaced with the values from Financial Close Management.

In Account Reconciliation Manager, parameters are configured from:

- Static parameters defined in Account Reconciliation Manager
- Attributes of type Text and List assigned to Profiles or Reconciliations and Formats

• Native Profile or Reconciliation attributes of type Text and List assigned to Profiles or Reconciliations and Formats

### **Example:**

```
...saw.dll?Go&Path=%2fshared%2fCustom%20ARM%2fReconciliation%20Header
%20Report&Options=rmf&Action=Navigate&P0=1&P1=eq&P2="ARM%20Header"."G%20Account"&p3=
$ARM_AccountID$&p4="$ARM_Period_Name$"
```

where \$ARM\_AccountID\$ = 100-1500, and \$ARM\_Period\_Name\$ = June 2012

### The URL becomes:

```
..?Go&Path=%2fshared%2fCustom%20ARM%2fReconciliation%20Header
%20Report&Options=rmf&Action=Navigate&P0=1&P1=eq&P2="ARM%20Header"."G
%20Account"&p3=100-1500&p4="June 2012"
```

You can access URLs in Account Reconciliation Manager from the following locations, in the Instructions section:

- **Profile** dialog box, after an administrator adds a reference URL to a profile in the Instructions section.
- **Format** dialog box, after an administrator adds a reference URL to a format in the Instructions section.
- Actions dialog box.

### **Tokens**

Tokens in Account Reconciliation Manager:

- Must be unique
- Cannot be modified
- Should not be deleted. When you try to delete, a warning message is displayed: "Deleting a Global Integration Token will invalidate the URLs that are referencing it. Are you sure you want to continue?"

### **Creating a Token in Account Reconciliation Manager**

- To create a token:
- **1** In Account Reconciliation Manager, select **Manage**, and then **System Settings**. In System Settings, select **Global Integration Tokens**.
- 2 Select Actions, and then Add.
- 3 In **Define Integration Token**, enter:
  - **Name**: Enter a unique token name
  - **Type**: Reconciliation Attribute or Static Attribute

- Value:
  - If **Reconciliation Attribute** is selected as the Type, select the Reconciliation and Balance Attributes.
  - If **Static Attribute** is selected as the Type, enter the value that is passed when the URL is rendered.

### **Deleting a Token in Account Reconciliation Manager**

- ► To delete a token:
- **1** In Account Reconciliation Manager, select **Manage**, and then **System Settings**. In System Settings, select **Global Integration Tokens**.
- 2 Select a token, Actions, and then Delete.

A warning message is displayed, "Deleting a Global Integration Token will invalidate the URLs that are referencing it. Are you sure you want to continue?"

3 Click Yes to delete.

## **Managing Calendars**

Administrators define Calendars, which are associated with ARM Periods and Organizational Units. One Period may have many Calendars, to reflect different date configurations for the period; an Organizational Unit is assigned a single Calendar that determines the dates used for that Organizational Unit. Calendars must exist first; in System Settings, an Administrator assigns a calendar to an Account Reconciliation Manager Period or to an Organizational Unit.

- ► To add calendars:
- 1 In Account Reconciliation Manager, select **Manage**, and then **System Settings**. In System Settings, select **Calendars**.
- 2 Click Actions, and then New.
- **3** Populate these fields:
  - Calendar ID

Required as an Lifecycle Management identifier and must be unique.

Name

Required.

► To delete calendars:

- 1 In Account Reconciliation Manager, select **Manage**, and then **System Settings**. In System Settings, select **Calendars**.
- 2 Select a calendar, Actions, and then Delete.

**Note:** The BASE calendar cannot be deleted.

## **Managing Holiday Rules**

### **Subtopics**

- Creating Holiday Rules
- Importing Holiday Dates
- Editing Holiday Rules
- Deleting Holiday Rules
- Duplicating Holiday Rules

The Manage Holiday Rules dialog box enables Administrators to manage holiday rules.

## **Creating Holiday Rules**

- ► To create holiday rules:
- 1 In Account Reconciliation Manager, select Manage, and then System Settings. In System Settings, select Holiday Rules.
- 2 Click Actions, and then New.
- 3 Enter:
  - Holiday Rule ID

Identifies the record for LCM, mandatory, and must be unique.

• Name

Mandatory, can be up to 50 characters, and need not be unique.

• Year

The Year attribute behaves as a filter. Users need not select a value, but if they do, then the table should display the dates associated with the year.

### **Importing Holiday Dates**

You can import dates into an existing holiday rule.

- > To import holiday dates:
- 1 In Account Reconciliation Manager, select **Manage**, and then **System Settings**. In System Settings, select **Holiday Rules**.
- 2 Create or select a holiday rule.
- 3 On the bottom section of Holiday Rules, select Actions, and then Import 🖄.
  - Enter the file name, or click **Browse** to navigate to the CSV import file.

Example:

```
"Date", "Name"
"Jan 1, 2014", "New Years Day"
"May 26, 2014", "Memorial Day"
```

- For **Import Type**, click one:
  - **Replace**—Replaces the holiday dates with the holiday dates in the file that you are importing. It does not affect other units that are not specified in the import file.
  - **Replace All**—Imports a new set of holiday dates that replaces the existing holiday dates. Use this option to replace a unit in one system with an updated definition from another system. Holiday dates that are not specified in the import file are deleted.

### 4 Date Format

**Note:** This feature is available only in Financial Close Management 11.1.2.4.100 (patch 20307212). For information about new features and updating to release 11.1.2.4.100, see My Oracle Support https://support.oracle.com/.

Select a **Date Format** from the drop down list of allowed date formats. Date formats are not translated. By default, the date format is set to the locale date format of the exported file location.

For example:

- MM/dd/yyyy
- dd/MM/yyyy
- dd-MMM-yy
- MMM d, yyyy
- 5 Click Import.

## **Editing Holiday Rules**

- > To edit holiday rules:
- 1 In Account Reconciliation Manager, select Manage, and then System Settings. In System Settings, select Holiday Rules.
- 2 Select a rule.
- 3 Edit:
  - Holiday Rule ID

Identifies the record for LCM purposes, mandatory, and must be unique.

• Name

Mandatory, cannot exceed 50 characters, and need not be unique.

• Year

Users need not select a value for this attribute, but if they do, then the table should display the dates associated with the year.

## **Deleting Holiday Rules**

- > To delete holiday rules:
- 1 In Account Reconciliation Manager, select **Manage**, and then **System Settings**. In System Settings, select **Holiday Rules**.
- 2 Select a rule and then click Actions, and then Delete.

You cannot delete a holiday rule that is associated with an organizational unit that is not logically deleted. A list of organizational units to which the holiday rule was assigned is displayed.

## **Duplicating Holiday Rules**

- > To duplicate holiday rules:
- 1 In Account Reconciliation Manager, select Manage, and then System Settings. In System Settings, select Holiday Rules.
- 2 Select a rule, then click Actions, and then Duplicate.
- 3 Edit fields.

# Managing Organizational Units for Account Reconciliation Manager

### **Subtopics**

- Adding Organizational Units
- Importing Organizational Units
- Selecting an Organizational Unit

Organizational Units allow administrators to model regions, entities, business units, divisions, departments, and any other entity that might be affiliated with a task or reconciliation. Organizational units are hierarchical to facilitate reporting.

Administrators can expand and collapse sections of the hierarchy.

## **Adding Organizational Units**

► To add an organization:

- **1** In Account Reconciliation Manager, select **Manage**, and then **System Settings**. In System Settings, select **Organizational Units**.
- 2 Click Actions, and then Add.
- **3** On the Properties tab, enter:
  - Name

Mandatory, cannot exceed 50 characters, and the name need not be unique. Administrators can change the name anytime.

• Organizational Unit ID

A unique ID used to identify the transaction for Oracle Hyperion Enterprise Performance Management System Lifecycle Management purposes. Organizational Unit ID is mandatory and cannot be changed after an organizational unit is set.

• Description

Optional.

• Time Zone

Optional. Determines which time zone applies to the organizational unit. For information on supported time zones and import file format, see Appendix D, "Supported Time Zones in Organization Units".

• Holiday Rule

Optional. Determines which list of holidays applies to the organizational unit.. See "Managing Holiday Rules" on page 262.

• Parent Organizational Unit

Enables Administrators to change the hierarchy.

ARM Calendar

Enables administrators to associate an organizational unit with an Account Reconciliation Manager Period calendar. Selection of a Calendar is optional; if not selected, the organizational unit will use the Base calendar for each period.

Administrators can change the Account Reconciliation Manager calendar associated with an organizational unit. However, that change will be conditional. For example, if the Account Reconciliation Manager calendar is changed such that the current period is no longer a monthly period, then existing monthly reconciliations will remain in the period, even though that frequency no longer matches the frequency of the calendar associated with the organizational unit. Reconciliations are unaffected by changes to the period start date, end date, and close date as a result of a change in the ARM calendar assigned to the organizational unit.

#### Work Days

Determines which days of the week are workdays.

4 The Access tab allows administrators to assign viewer and commentator access in a centralized location, rather than having to assign it to each task or reconciliation.

To select a user:

- a. Select **Actions**, and then **Add**.
- b. In Select Viewers, enter the First Name and Last Name, or click Select Users <sup>3</sup>/<sub>4</sub>, select either Users, Groups, or Teams and then enter the name, or click Search.
- c. In **Search Results**, select Users, Groups, or Teams, and add them to the **Available** column.
- d. Click OK.

### **Importing Organizational Units**

```
Caution! If you are using multiple modules in Financial Close Management, you must run separate import processes to import the module specific properties of the organizational unit.
```

- To import organizational units:
- 1 In Account Reconciliation Manager, select **Manage**, and then **System Settings**. In System Settings, select **Organizational Units**.
- 2 Select Actions, and then Import
  - Enter the file name, or click **Browse** to navigate to the CSV import file.

Example:

**Note:** This Account Reconciliation Manager import organizational unit example requires a pre-existing parent org unit named "Americas," a holiday rule named "US," a calendar named "US,", a viewer named "fm\_user5," and a commentator named "fm\_user4." Create these or edit the file accordingly to use other objects.

```
"OrganizationalUnitID", "Name", "ParentOrganization", "Description", "TimeZone", "H
olidayRule", "Calendar", "Workdays", "Viewer1", "Commentator1" "US3", "US3", "Americas"
, "Import Organization US3 Account Reconciliation Manager Example", "", "US", "US",
1-2-3-4-5, "fm_user5", "fm_user4"
```

- For **Import Type**, click one:
  - **Replace**—Replaces the Organizational Unit detail with the Organizational Unit that is in the file that you are importing. It does not affect other units that are not specified in the import file.
  - Replace All—Imports a set of Organizational Units to replace the existing Units. Use this option to replace a unit in one system with an updated definition from another system. Organizational Units that are not specified in the import file are deleted.

3 Click Import.

## **Selecting an Organizational Unit**

Administrators define Organizational units in system settings. The organizational list is displayed in functional dialogs.

- > To select an organization:
- 1 Click Search <a></a>
- 2 Select an organization. An arrow indicates a child organization exists. Expand the parent to select a child organization.
- 3 Click OK.

## **Changing Configuration Settings**

#### **Subtopics**

- Data Load Timeout
- Due Date Reminder Notifications
- Email Notifications
- Maximum Attachment Size
- Reviewer Levels
- User Sync Process

## **Data Load Timeout**

- > To enable data load timeout:
- **1** In Account Reconciliation Manager, select **Manage**, and then **System Settings**. In System Settings, select **Configuration Settings**, and then **Data Load Timeout**.
- 2 In Number of hours to wait for FDMEE data load rule to finish, make a selection.

### **Due Date Reminder Notifications**

Account Reconciliation Manager sends email Due Date Reminder Notifications to preparers and reviewers in these conditions:

- 1. Responsibility for reconciliations changes to the preparer or reviewer.
- 2. A due date is missed.
- 3. A due date is approaching for reconciliations. (You must configure the number of days in advance of the due date. See the next procedure.)

Notifications pertaining to the conditions 1 and 2 require no additional configuration. Account Reconciliation Manager determines when to send notifications based on information contained within the reconciliations.

- > To assign the number of days before a due date to send reminder notifications:
- **1** In Account Reconciliation Manager, select **Manage**, and then **System Settings**. In System Settings, select **Configuration Settings**, and then **Due Date Reminder Notifications**.
- 2 In Number of days before due date to send reminder, make a selection.

### **Email Notifications**

Email Notifications acts as a master on/off switch for all notifications, for all users. When "Turn ON" is selected, batch notifications are generated.

Note: By default, "Turn OFF" is selected.

- > To enable email notifications:
- 1 In your application, select Manage, and then System Settings. In System Settings, select Configuration Settings, and then Email Notifications.
- 2 For Email Notifications, select Turn On.

### **Maximum Attachment Size**

Maximum Attachment Size determines the maximum file size that Account Reconciliation Manager users are allowed to upload in Account Reconciliation Manager. Administrators can adapt Account Reconciliation Manager to work within the installation environment's limitations.

- > To change the maximum attachment size:
- 1 In Account Reconciliation Manager, select Manage, and then System Settings. In System Settings, select Configuration Settings, and then Maximum Attachment Size
- 2 In Select maximum file upload size, select a value from 5 MB, with incremental values of 5 MB, up to 100 MB.

### **Reviewer Levels**

Reviewer Levels determines the number of levels that a reconciliation might be reviewed.

- > To change the reviewer level:
- 1 In Account Reconciliation Manager, select Manage, and then System Settings. In System Settings, select Configuration Settings, and then Reviewer Levels
- 2 In **Reviewer Levels**, select a value from 1 to 10.

## **User Sync Process**

Account Reconciliation Manager maintains a local copy of the user, group, and team details for various reasons; for example, User ID, User Login, First Name, Last name. The User Sync Process must be initialized manually and then runs daily at 5:30 AM server time.

#### ► To enable User Sync Process:

- 1 In your application, select Manage, and then System Settings. In System Settings, select Configuration Settings, and then User Sync Process.
- 2 Do one:
  - To initialize to run daily at 5:30 AM server time, for User Sync Process, select Turn On.
  - To manually initiate a user sync, for User Sync Process, select **Turn Off**, then click **Save**, then select **Turn On**, and then click **Save**.

# **Managing Formats**

#### **Subtopics**

- Creating Formats
- Specifying Format Instructions
- Adding Format Attributes
- Specifying Format Questions
- Working With Format Rules
- Viewing Format History
- Deleting Formats

Reconciliation formats determine the method of reconciliation and the information that must be provided by the preparer before the reconciliation can be sent on for review. Formats are configured by administrators and assigned to profiles.

**Note:** You can't modify formats cannot be changed of existing reconciliations. First, delete the reconciliation, then change the format on the profile, and then copy the changed profile into the period.

See the following sections:

- "Creating Formats" on page 270
- "Deleting Formats" on page 282

# **Creating Formats**

- ► To create formats:
- 1 In Account Reconciliation Manager, click Manage, and then Formats.
- 2 Click New 🗳.
- 3 In the Properties tab, enter:
  - Name
  - Description
  - Reconciliation Method
    - Account Analysis—The Source System Beginning Balance and the Net Activity enable you to measure the change in an account from the last reconciliation performed for the account.

The balance in the general ledger is substantiated through a listing of transactions that should comprise the ending balance. This list of transactions is called the **Explained Balance**, and it is compared to the **General Ledger Balance**. If there is a **Difference**, the preparer uses the **Explained Balance** and **Adjustments** tabs to record adjustments to get the unexplained difference down to zero. Examples of accounts: prepaids, accruals, reserves, and intangibles. The key to a high-quality account analysis is to ensure that the list of explained balance transactions includes sufficient detail to justify all items.

In the **Label** column, assign descriptive names. The label names are displayed in the Balance Summary section of reconciliations.

Balance Comparison—The balance in the general ledger can be substantiated by comparing it to a balance from another source. That source might be a subledger, a bank statement, a system report, or a spreadsheet containing a complex calculation.

When a preparer reconciles an account using this format, the **Source System Balance**, the **Subsystem Balance**, and the **Difference** between the two are displayed. If there is a difference, the preparer must record an adjustment on the **System Adjustments** or **Subsystem Adjustments** tabs.

Account Reconciliation Manager then calculates the **Adjustments to Source System** and **Adjusted Source System Balance**, and subtracts those two to calculate the **Unexplained Difference**.

In the Label column, assign descriptive names.

Select **Hide** to exclude rows from the reconciliation. For example, if the Subsystem Balance can never be wrong, on the Properties tab, hide Adjustments to Subsystem and Adjusted Subsystem Balance to prevent users from adding these types of transactions.

• Auto Reconcile

#### **Auto Reconciliation Conditions**

Variance is within:

- **A specified amount:** Enter a number that reflects the absolute value of the difference that determines when auto reconciliation will be performed for profiles using this Format.
- A percentage of the current period balance: Enter a percentage that reflects the amount of the difference (measured as a percentage of the current period balance) that determines when auto reconciliation will be performed for profiles using this Format.
- **Require 0 unexplained difference** (For Account Analysis and Balance Comparison Formats):

Depending on the chosen method of reconciliation, the reconciliation calculates the *unexplained difference* as:

- **For Account Analysis Formats:** The Source System Balance, less the Explained Balance, and less the Adjustments.
- **For Balance Comparison Formats:** The Source System Balance, less the Subsystem Balance, less the Adjustments to Source system, and less the Adjustments to Subsystem.

Administrators can specify whether the format requires a 0 unexplained difference. If it does, the preparer can't submit the reconciliation for review until adjustments are created for the full difference between the source system balance and the explained/ subsystem balance.

See "Adding Transaction Details, Action Plans, and Rules" on page 271

## Adding Transaction Details, Action Plans, and Rules

Transaction Attributes determine the information that the Preparer provides when transactions are entered into the reconciliation. Transaction Attributes are displayed in the Reconciliation dialog box on the Transaction Detail tab.

The following is an example of an Account Analysis Explained Balance tab with the Transaction Detail, Action Plan, and Rules sections:

perties Instr	uctions Attributes	Questions History			
* 1	ame Account Analys	sis			
Descri	ption				
	thod Account Analys	_			
	D As Concatenated	String 💌			
Require 0 unexp	blained difference				
ance Summary	Explained Balanc	e Adjustments			
Transaction	Detail				
		_ 1			
Actions 👻 🧧	► / X ≍ △	Value	Editable By	Do Not Display	Rules
Name Short Description	Type Text	value	Preparer (Required)	Do Not Display	Rules
Open Date	Date		Preparer (Required)		
Close Date	Date		Preparer		
ong Description			Preparer		
Action Plan			i repurci		
Action Plan Show Action	Plan		i rupuru		
Action Plan Show Action	Plan 🖡 🥒 💥 🖂 🗠	Value		Do Not Display	Rules
Action Plan Show Action Actions -	Plan		Editable By Preparer	Do Not Display	Rules
Action Plan Show Action Actions -	Plan V X A Type Multi-Line Text		Editable By	Do Not Display	
Action Plan Show Action Actions Action Plan	Plan V X A Type Multi-Line Text d Yes/No		Editable By Preparer	Do Not Display	Rules
Action Plan	Plan Type Multi-Line Text d Yes/No Dat Date		Editable By Preparer Preparer Preparer	Do Not Display	Rules
Action Plan	Plan Type Multi-Line Text d Yes/No Dat Date		Editable By Preparer Preparer	Do Not Display	
Action Plan	Plan Type Multi-Line Text d Yes/No Dat Date Date/Time	Value	Editable By Preparer Preparer Preparer	Do Not Display	
Action Plan Show Action Actions ~ Action Plan Action Plan Close Action Plan Close Trans Date/Time Rules Actions ~ View	Plan Type Multi-Line Text d Yes/No Dat Date	Value 조 쇼 マ 포	Editable By Preparer Preparer Preparer	Do Not Display	
Action Plan	Plan Type Multi-Line Text d Yes/No Dat Date Date/Time	Value	Editable By Preparer Preparer Preparer	Do Not Display	
Action Plan Show Action Action Plan Action Plan Action Plan Action Plan Close Action Plan Close Action Plan Close Action Plan Close Action Plan Action	Plan Type Multi-Line Text d Yes/No Dat Date Date/Time	Value 조 쇼 구 포 Conditions Preparer Status equals Open	Editable By Preparer Preparer Preparer Preparer	Do Not Display	
Action Plan Show Action Action Plan Action Plan Action Plan Action Plan Close Action Plan Close Action Plan Close Action Plan Close Action Plan Action	Plan Type Multi-Line Text d Yes/No Dat Date Date/Time W ~ 4 2 2	Value 조 쇼 구 포 Conditions	Editable By Preparer Preparer Preparer Preparer	Do Not Display	
Action Plan Show Action Action Plan Action Plan Action Plan Action Plan Close Action Plan Close Action Plan Close Action Plan Close Action Plan Action	Plan Type Multi-Line Text d Yes/No Dat Date Date/Time W ~ 4 2 2	Value 조 쇼 구 포 Conditions Preparer Status equals Open	Editable By Preparer Preparer Preparer Preparer	Do Not Display	

> To add or edit Format Transaction Details, Action Plans, and Rules:

- 1 In **New Format** or **Edit Format**, on the Properties tab, select an attributes tab specific to the reconciliation method you selected in step 3 on page 270:
  - For Account Analysis, select Explained Balance or Adjustments
  - For Balance Comparison, select System Adjustments or Subsystem Adjustments

Attributes tabs sections:

#### • Transaction Detail

The attributes assigned to the transaction, including standard and attributes. Assign sufficient attributes to enable Preparers of reconciliations to fully document the nature of the transaction. See step 2 on page 272.

• Action Plan

Lists the action plans related to reconciliation transactions. The attributes in this section have different behavior according to the access privileges to ensure that Preparers can document resolution of outstanding items, even after the reconciliation is submitted. See step 2 on page 272.

• Rules

Lists the rules related to reconciliation transactions. See step 3 on page 274.

2 For the **Transaction Detail** and **Action Plan** sections, click **Add**, and, on the Properties tab enter the following information:

For Account Analysis and Balance Comparison reconciliation methods, enter:

### • Attribute

Select an attribute from the list of defined attributes; for example: Accrual Category or Action Plan.

• Type

Noneditable field is populated by the attribute type.

### • Value

Select a value.

Access

All roles have view access unless otherwise specified in the table below.

To add an access, for each of the Text Box and Attachments tabs:

- a. Click **Add**.
- b. Select a role.
- c. Select one of the Role access types:
  - Text Box:
    - **Do Not Display**—Does not see this attribute on the Reconciliation List or in any of the dashboards, list views, or reports.
    - **Allow Edits**—Has the ability to add, change, and remove values for the attribute, but subject to the editability rules.
    - Required—Requires a value for the attribute. The Required option is available for Preparers and Reviewers. Until a value is provided, Preparers are prevented from submitting, and Approvers are prevented from approving.
  - The **Multi-Line Text Box** has 2 access tabs:
    - Text Box tab:
      - **Do Not Display**—Does not see this attribute on the Reconciliation List or in any of the dashboards, list views, or reports.
      - **Allow Edits** Has the ability to add, change, and remove values for the attribute, but subject to the editability rules.
      - **Required**—Requires a value for the attribute. The Required option is available for Preparers and Reviewers. Until a value is provided, Preparers are prevented from submitting, and Approvers are prevented from approving.
    - Attachments tab:
      - **Do Not Display**—Does not see this attribute on the Reconciliation or in any of the dashboards, list views, or reports.
      - Add & Remove—Has the ability to add files and remove files that they themselves added, but subject to the editability rules.

- **Required**—Requires the Preparer or Reviewer to attach at least one file. The Required option is only available for Preparers and Reviewers. Until a file is attached, Preparers are prevented from submitting, and Approvers are prevented from approving.
- Add & Remove All—Can add their own files, remove their own files, and also remove files added by other roles.
- d. Click OK.
- 3 In Rules, select Add and enter the applicable information:
  - a. **Rules**—See Appendix B, "Order of Precedence Rules for Account Reconciliation Manager".

### b. Description

Optional. Explain why you configured the rule and how should be used.

- c. The Rules tab defines rules for the attribute being assigned.
- d. To set the **Access** for the "Set Attribute Access" rule, see: step 3 on page 275.
- e. Select **Create Filter** and populate the conditions section or select **Use Saved Filter**, and then select a filter. The filter selected and configured for the rule determines the conditions that trigger the rule to apply.
- f. Conditions
  - If **Use Saved Filter** is selected, the Conditions section displays a read-only version of the conditions associated with the saved filter.
  - If **Create Filter** is selected, the Conditions section is enabled.

Conjunction, Source, Attribute, Operand, and Value behave as they do for the existing advanced filter feature. When creating filters, you can use these rules:

- Any Reconciliation or Transaction attribute, including calculated attributes that are classified as Reconciliation and Transaction attributes
- Period Frequency

#### 4 See:

- "Creating Formats" on page 270
- "Specifying Format Instructions" on page 275
- "Adding Format Attributes" on page 275
- "Specifying Format Questions" on page 277
- "Working With Format Rules" on page 279
- "Viewing Format History" on page 281

# **Specifying Format Instructions**

Administrators provide instructions on how to use the format. These instructions can include text-based instructions, URLs, attached files, or links to files in document repositories. These instructions are merged with profile instructions and presented on the reconciliation.

- > To specify instructions:
- 1 In New Format or Edit Format, select the Instructions tab.
- 2 In Instructions, enter instruction text.
- ► To add a reference:
- 1 In the **References** section, click **Add** 🔽.
- 2 In **Type** list, select a type:
  - Local File

Click **Browse** to select and attach the file, enter a **Name**, and then click **OK**. The file size is specified in System Attributes. See "Editing System Attributes" on page 256.

• URL

Name the URL, and then enter it; for example: Oracle, http://www.oracle.com, and then click **OK**.

- 3 See:
  - "Creating Formats" on page 270
  - "Adding Format Attributes" on page 275
  - "Specifying Format Questions" on page 277
  - "Viewing Format History" on page 281

Tip: To delete a reference, select it, and then click **Delete**.

## **Adding Format Attributes**

Format Attributes affect the overall reconciliation and enable capture of additional information, such as Time to Prepare, or Time to Review. Format Attributes appear in the Reconciliation dialog, on the Summary tab, under "Additional Attributes".

- > To add an attribute assignment:
- 1 In New Format or Edit Format, select the Attributes tab.
- 2 Select Actions, and then Add.
- **3** On the Properties Tab, enter:
  - Attribute:

Select one. See "Defining Attributes" on page 287.

• Type:

This noneditable field is populated by the Attribute.

• Value:

Select a value associated with the type of attribute; for example: a numeric value for Formatted Number attribute, a List for List attribute, multiple lines of displayed text without scrolling for Multi-Line Text, a name of a person, User, or Yes or No for the Yes/No attribute.

• Access

All roles have view access unless otherwise specified in the table below.

To add an access, for each of the Text Box and Attachments tabs:

- a. Click **Add**.
- b. Select a role.
- c. Select one of the Role access types:
  - Text Box:
    - **Do Not Display**—Does not see this attribute on the Reconciliation List or in any of the dashboards, list views, or reports.
    - **Allow Edits**—Has the ability to add, change, and remove values for the attribute, but subject to the editability rules.
    - Required—Requires a value for the attribute. The Required option is available for Preparers and Reviewers. Until a value is provided, Preparers are prevented from submitting, and Approvers are prevented from approving.
  - The **Multi-Line Text Box** has 2 access tabs:
    - Text Box tab:
      - **Do Not Display**—Does not see this attribute on the Reconciliation List or in any of the dashboards, list views, or reports.
      - **Allow Edits** Has the ability to add, change, and remove values for the attribute, but subject to the editability rules.
      - **Required**—Requires a value for the attribute. The Required option is available for Preparers and Reviewers. Until a value is provided, Preparers are prevented from submitting, and Approvers are prevented from approving.
    - Attachments tab:
      - **Do Not Display**—Does not see this attribute on the Reconciliation or in any of the dashboards, list views, or reports.
      - Add & Remove—Has the ability to add files and remove files that they themselves added, but subject to the editability rules.

- **Required**—Requires the Preparer or Reviewer to attach at least one file. The Required option is only available for Preparers and Reviewers. Until a file is attached, Preparers are prevented from submitting, and Approvers are prevented from approving.
- Add & Remove All—Can add their own files, remove their own files, and also remove files added by other roles.
- d. Click OK.

### 4 The Rules tab defines rules for the attribute being assigned.

The Format Attribute rule runs when the specified conditions are met:

Rule	Runs When	Rule Type	Precedence Notes
Set Attribute Access Sets the value of attributes assigned to the Transaction Attributes section in the <b>Format</b> dialog box.	This rule gets evaluated (not run) whenever the attribute associated with the rule could be updated (through the user edits, or through import)	Format / Profile Attribute Rule	Rules that trigger different access levels can be configured. When this condition occurs, access is as follows: Hide Required Edit Read Only

>To add a rule, see step 3 on page 274.

- 5 See:
  - "Creating Formats" on page 270
  - "Specifying Format Instructions" on page 275
  - "Specifying Format Questions" on page 277
  - "Viewing Format History" on page 281

## **Specifying Format Questions**

Administrators can configure certification questions that the preparer must respond to before they can submit the reconciliation for review. For example, if your policy requires that the user clear adjustments within 60 days, consider adding a certification question that asks, "Have you cleared all adjustments older than 60 days? – Yes or No". Administrators can add unlimited certification questions as needed, for each Format.

- ► To specify questions:
- 1 In New Format, select the Questions tab.
- 2 Click New.
- 3 In New Question, in Question, enter question text.
- 4 In **Type**, select a question type:
  - Date

- Date and Time
- Integer
- List

Enter a list of valid responses to the question.

Multi-Line Text

The maximum length should be less than 4,000 characters.

Select **Multi-Line Text**, then enter the **Number of Lines**, from 3 to 50 lines. Multi-Line Text determines how many lines of text are visible, without scrolling, on the Actions dialog boxes.

For Multi-Line text type: Select **Include Attachments** if you want the custom attribute to include an attachments section on the Reconciliation Actions dialog box.

• Number

If you select Number, select number formatting options:

- For Decimal Places, enter a value for the number of decimal places to display.
- Select the Thousands Separator option if you want numbers to display a thousands separator (for example, 1,000.00)
- From the Currency Symbol list, select a currency symbol, for example, Dollars (\$).
- From the Negative Number list, select how to display negative numbers, for example, (123).
- From the Scale list, select a scale value for numbers, for example, 1000.
- Text
- True or False
- User
- Yes or No
- 5 Assign a **Role**. The purpose of assigning a role is to determine which role can answer the question:
  - Administrator
  - Power User
  - Preparer
  - Reviewer (with separate roles for each Reviewer level currently in use in the application)
  - Commentator
  - Viewer

Note: When re-ordering questions, you can only re-order within a role.

6 If the **Required** check box is selected for Preparers or Reviewers, users can close a reconciliation without answering their questions, but they cannot Submit or Approve.

**Note:** The Required check box is enabled for Questions assigned to Preparer and Reviewer questions.

7 Click OK.

8 **Optional:** To change the order of questions, select a question, then select **Actions**, and then **Move to Top**, **Move Up**, **Move Down**, or **Move to Bottom**.

**Tip:** To edit a question, select it, and then click **Edit**. To remove a question, select it, and then click **Delete**.

9 See:

- "Creating Formats" on page 270
- "Specifying Format Instructions" on page 275
- "Adding Format Attributes" on page 275
- "Working With Format Rules" on page 279
- "Viewing Format History" on page 281

## **Working With Format Rules**

**Note:** This feature is available only in Financial Close Management 11.1.2.4.100 (patch 20307212). For information about new features and updating to release 11.1.2.4.100, see My Oracle Support https://support.oracle.com/.

Format rules affect reconciliation workflow, the requirement for reconciliation attachments, or the value of profile/reconciliation attributes. The rules are displayed on the Profile Rules tab in read-only form.

Rules evaluate transaction conditions only if the accompanying reconciliations already exist.

Available rules:

See Appendix B, "Order of Precedence Rules for Account Reconciliation Manager".

• Auto Approve Reconciliation—Automatically completes specified approvals only if specified conditions have been met.

Examples of conditions that could apply to this rule:

- The balance is outside a specified range.
- The balance fluctuates more than a specified amount or percentage from some prior period.
- The prior reconciliation has transactions or other conditions meeting specified criteria.
- Attributes have specified values (including calculated attributes).

When conditions are satisfied, the specified reviewer levels are marked complete, and workflow progresses to the next level, or the workflow is closed if no additional review levels exist.

Runs when Reconciliation status changes to Open with Reviewer.

• Auto Submit Reconciliation—Automatically submits a reconciliation if specified conditions are met.

Examples of conditions that could apply to this rule:

- The balance is outside a specified range.
- The balance fluctuates more than a specified amount or percentage from some prior period.
- The prior reconciliation has transactions or other conditions meeting specified criteria.
- Attributes have specified values (including calculated attributes)

When conditions are satisfied, the specified reviewer levels are marked complete, and workflow progresses to the next review level, or the workflow is closed if no additional review levels exist.

- **Prevent Reconciliation Approval**—Prevents approval of a reconciliation based on attribute values, or other characteristics.
- **Prevent Reconciliation Submission**—Prevents submission of a reconciliation based on attribute values, or other characteristics.
- **Require Reconciliation Attachment**—Prevents submission of a reconciliation if an attachment has not been added to the main attachments section of the reconciliation; conditions may be established based on attribute values, or other characteristics that specify when the attachment is required.
- Set Attribute Value—Sets an attribute value to a specified value, before a profile is copied to the period, established on the rule definition. This rule enables rules to be configured for standard attributes.

Example: Set the Preparer Duration based on the period frequency. The rule configuration supports when to set the value: Before profile is copied to the period.

- > To work with format rules:
- 1 Select Manage, and then Formats.
- 2 Double-click a format.
- 3 Select the **Rules** tab. You can view the following information:
  - Order—The order of precedence. See Appendix B, "Order of Precedence Rules for Account Reconciliation Manager"
  - Rule—Name of the Rule
  - Conditions—The choice of what conditions must exist before running the rule
- 4 To create, edit, duplicate, delete, or reorder a rule, on the Rules tab, click the appropriate button and, if necessary, update:
  - Rule—Select a rule.
  - **Description**—Optional. Explain why you configured the rule and how the rule should be used.
  - **Message**(on sum rules):

- **Message to Preparer**—Define an optional message to preparer on the prevent reconciliation submission rule and require reconciliation attachment rules.
- **Message to Reviewer**—Define an optional message to preparer on the prevent reconciliation approval rule.
- **Reviewer Level**—Select "All Levels" to apply the rule to all reviewer levels or select specific reviewer levels individually. At least one reviewer level must be selected.
- Select **Create Filter** and populate the conditions section or select **Use Saved Filter**, and then select a filter. The filter selected and configured for the rule determines the conditions that trigger the rule to apply.
- Conditions—
  - If **Use Saved Filter** is selected, the Conditions section displays a read-only version of the conditions associated with the saved filter.
  - o If **Create Filter** is selected, the Condition section is enabled.

Conjunction, Source, Attribute, Operand, and Value behave as they do for the existing advanced filter feature. When creating filters, you can use these attributes:

- Any Reconciliation or Transaction attribute, including calculated attributes that are classified as Reconciliation and Transaction attributes
- Period Frequency
- 5 See:
  - "Creating Formats" on page 270
  - "Specifying Format Instructions" on page 275
  - "Adding Format Attributes" on page 275
  - "Specifying Format Questions" on page 277

## **Viewing Format History**

The History tab logs changes to the format configuration.

- > To view format history:
- **1** Select **Manage**, and then **Formats**.
- 2 Double-click a format.
- 3 Select the History tab.
- 4 See:
  - "Creating Formats" on page 270
  - "Specifying Format Instructions" on page 275
  - "Adding Format Attributes" on page 275
  - "Specifying Format Questions" on page 277
  - "Working With Format Rules" on page 279

# **Deleting Formats**

You cannot delete formats that are assigned to Profiles. Remove the format from the profiles, and then delete it. You can delete formats that are assigned to reconciliations. Reconciliations point to a snapshot of the format; not to the format itself.

- ► To delete formats:
- 1 In Account Reconciliation Manager, click Manage, and then Formats.
- 2 Select a format, and then click **Delete**.
- 3 Click Yes or No to the question, "Are you sure you want to delete the format (NAME)."

# **Managing Mappings**

The Manage Mappings dialog enables you to map Account Reconciliation Manager transaction attributes to FDMEE Lookup Dimensions. Mappings are specific to an import format, as the data retrieved by FDMEE from the source system is based on the import format configuration.

# **Managing Periods**

### **Subtopics**

- Creating Periods
- Changing a Period's Status
- Running Auto-Reconciliations
- Viewing Period History
- Editing Periods
- Deleting Periods

Periods are associated with reconciliations and determine the as-of date of the reconciliation. Every period has a start date, end date, and close date. Periods also have associated frequencies. When profiles are added to periods, only those with a frequency matching a frequency associated with the period are added to the period as a reconciliation.

If circumstances require changes to reconciliations, or if administrators must import updated balances, administrators can reopen Periods.

See also:

- "Identifying Missing Profiles" on page 331
- "Copying Profiles to Periods" on page 331
- "Changing a Period's Status" on page 283
- "Loading Balances" on page 325
- "Generating Report Binders" on page 169

## **Creating Periods**

A calendar gets assigned to Periods and to Organizational Units. Each period has a base calendar by default; however, administrators can add calendars to support different start date, open date, close date, and frequency configurations.

► To create a Period:

- 1 In Account Reconciliation Manager, click Manage, and then Periods.
- 2 Click Actions, and then New.
- **3** On the Properties Tab, enter:
  - Period Name
  - Status
  - Prior Period

Specify the period that should be used as the prior period.

**Note:** After a period is opened, you can't change the prior period.

You can't save periods if the prior period contains a period referenced as a prior period for different period. A period should exist only once as a prior period.

• Calendars

A calendar includes start date, end date, close date, and frequencies. Calendars are assigned to Organizational Units in the Organizational Unit dialog box. See "Managing Calendars" on page 261.

Each period has a base calendar row added to the table by default, and this row has a locked icon appearing in the locked column.

The locked icon indicates that the row cannot be deleted.

The period can't be saved unless the Administrator selects the Calendar start, end, and close dates. The Administrator must select at least one frequency.

See also:

- "Viewing Period History" on page 284
- "Identifying Missing Profiles" on page 331
- "Copying Profiles to Periods" on page 331
- "Changing a Period's Status" on page 283
- "Loading Balances" on page 325
- "Generating Report Binders" on page 169

## **Changing a Period's Status**

A Period's status changes throughout the reconciliation process:

- Periods are initially set with a status of Pending and prohibit work from proceeding on reconciliations.
- Administrators must change the status to *Open*, which allows work to begin on reconciliations after the reconciliation start date is reached.

> To open periods:

- 1. Select Manage, and then Periods.
- 2. Select a period.
- 3. Click Actions, then Set Status, and then Open.
- After the period is finished, administrators change the period to *Closed*, which prohibits new reconciliations from being added to the period. However, work can continue on reconciliations and users can import updated balances.
- After work has concluded, periods may be locked, which prohibits changes to the reconciliations. Users can't add reconciliations to the period, changes can't be made to reconciliations, and balances can't be imported.

See "Closing and Locking Periods" on page 369.

## **Running Auto-Reconciliations**

Running auto-reconciliation changes the status from Open with Preparer to Closed.

- ➤ To run auto-reconciliations:
- 1 In Account Reconciliation Manager, click Manage, and then Periods.
  - **Note:** Auto-reconciliation also runs automatically as part of the following processes: Data Loads, Copy to Period, Setting period status to Open.
- 2 Select a period, and then click **Auto-Reconcile \***. A message displays, "A request to auto-reconcile is submitted successfully."
- 3 To see the auto-reconciliation data load status, click **Refresh (**) for a period in the **Auto-Reconciliation Running** column.

If the request fails, a message "Failed to start the auto-reconciliation. Please check the business events configuration on your system." is displayed. See Appendix A, "Reason Codes for Account Reconciliation Manager Auto-reconciliation Failures."

# **Viewing Period History**

- > To view period history:
- 1 Select Manage, then Periods.
- 2 Double-click a period.

3 Select the History tab.

## **Editing Periods**

You can edit a period if a calendar row is selected if the period is pending or open.

- ► To edit a Period:
- 1 In Account Reconciliation Manager, select Manage, and then Periods.
- 2 Select a Period, and then click Edit.

You can edit the Calendar, Start Date, Open Date, Close Date, and Frequency check boxes. However, you can't edit the Calendar value for the base calendar.

3 Make edits.

## **Deleting Periods**

You can delete a period if a calendar row other than the Base calendar is selected if the period is pending or open.

A validation error message is displayed if you attempt to delete a calendar that is assigned to an organizational unit.

- ➤ To delete a Period:
- 1 In Account Reconciliation Manager, select Manage, and then Periods.
- 2 Select a Period, and then click **Delete**.

# **Managing Currency Rates**

#### **Subtopics**

- Importing Currency Rates
- Creating Currency Rates
- Editing Currency Rates
- Deleting Currency Rates

Currency Rates may be imported using FDMEE, imported from a CSV file, or created manually.

## **Importing Currency Rates**

- > To import currency rates:
- 1 In Account Reconciliation Manager, select Manage, and then select Currency Rates.

- 2 Select Actions, and then Import
  - Enter the file name, or click **Browse** to navigate to a currency rate folder.
  - For Import Type, click Replace or Replace All.
- 3 Click Import.

## **Creating Currency Rates**

- > To create currency rates:
- 1 In Account Reconciliation Manager, select Manage, and then select Currency Rates.
- 2 Click New.
- 3 Enter:
  - Period
  - Rate Types
  - From Currency
  - To Currency
  - Rate

## **Editing Currency Rates**

- ➤ To edit currency rates:
- 1 In Account Reconciliation Manager, select Manage, and then select Currency Rates.
- 2 Click Edit.
- **3** Edit the currency rate and then click **OK**.
- 4 Click Close.

## **Deleting Currency Rates**

- ► To delete currency rates:
- 1 In Account Reconciliation Manager, select Manage, and then select Currency Rates.
- 2 Select a currency, and then click **Delete**.
- 3 Click Close.

# Managing Attributes in Account Reconciliation Manager

#### **Subtopics**

- Defining Attributes
- Importing List Attributes
- Duplicating Attributes
- Editing Attributes
- Deleting Attributes

Attributes are user-defined fields. They are defined centrally by administrators and can be used in these places:

- In Profiles: Administrators and power users can assign attributes to profiles to capture information that is not supported by the standard attributes.
- In Formats: Administrators can assign attributes to formats to appear on reconciliations in one of two places.
  - In the reconciliation summary section, to capture reconciliation-level information from the preparer or reviewer (Format Attributes)
  - In transactions associated with the reconciliation, including adjustments and balance explanations; values for these attributes are provided by the preparer and are intended to ensure that the reconciliation contains sufficient information to justify the balance (Transaction Attributes).

# **Defining Attributes**

- > To define an attribute in Account Reconciliation Manager:
- 1 In Account Reconciliation Manager, select Manage, and then Attributes.
- 2 Click New.
- 3 In Name, enter an attribute name.
- 4 In **Type**, select an option:
  - Date
  - Date and Time
  - Integer
  - List

Enter a list of valid responses to the question.

• Multi-Line Text

The maximum length should be less than 4,000 characters.

Select **Multi-Line Text**, then enter the **Number of Lines**, from 3 to 50 lines. Multi-Line Text determines how many lines of text are visible, without scrolling, on the Actions dialog boxes.

For Multi-Line text type: Select **Include Attachments** if you want the custom attribute to include an attachments section on the Reconciliation Actions dialog box.

### Number

If you select Number, select number formatting options:

- For Decimal Places, enter a value for the number of decimal places to display.
- Select the Thousands Separator option if you want numbers to display a thousands separator (for example, 1,000.00)
- From the Currency Symbol list, select a currency symbol, for example, Dollars (\$).
- From the Negative Number list, select how to display negative numbers, for example, (123).
- From the Scale list, select a scale value for numbers, for example, 1000.
- Text
- True or False
- User
- Yes or No
- Calculation
  - **Note:** This feature is available only in Financial Close Management 11.1.2.4.100 (patch 20307212). For information about new features and updating to release 11.1.2.4.100, see My Oracle Support https://support.oracle.com/.

Calculated attributes are read-only. Administrators can add attributes to the attributes sections in the Actions dialog boxes, and workflow users can view them in the actions dialog boxes and in transactions. Administrators can restrict access to certain roles by setting access to Do Not Display. For example, for calculated attribute XYZ, an administrator could add Viewer: Do Not Display access to it, so that XYZ would not be displayed to viewers.

Any user role can add calculated attributes as columns in views and portlets. They can also be added as filterable attributes in the Filter Panel.

- When you select **Calculation**, a Calculation definition section is displayed:
  - **Calculation Type:** The list of values is determined by the attribute type:
    - Assign Value to List—Assign a value to a List type attribute
    - **Assign List To Value**—Assign a List Value to the value of a different attribute. Only available for attributes of type List.
    - **Conditional**—A conditional calculation (If Then Else)

• **Scripted**—A free-form scripted calculation. Scripted is available for attributes of type Text, Number, or Integer.

The following table lists the calculation types that each attribute type can use when the Calculation option is chosen:

Attribute Type	Assign Value to List	Conditional	Scripted	Assign List to Value
Date				
Date/Time				
Integer	X	X	X	
List		Х		X
Multi-Line Text	X	X	X	
Number	X	X	X	
Text	X	X	X	
True/False		X		
User				
Yes/No		X		

• When you select **Scripted** Calculation type, to enter a free-form calculation equation, use the Add Attribute and Add Function:

Add Attribute—Select an attribute and click to insert the attribute into the Calculation Definition box at the location of the cursor. If the cursor is in the middle of a word or attribute, the word/attribute will be replaced in the definition. Any attribute that is added will have brackets {} around the name, according to the scripting format.

• Add Function—Select a function and click 📌 to add the function to the Calculation Definition. The Function is added with placeholders for each parameter.

For example:

Insert the TRANSLATE function in the calculation definition:

TRANSLATE(<Value>, <To Currency>) - TRANSLATE(<Value>, <To Currency>)

Then replace the placeholders with attributes:

TRANSLATE({Source System Balance (Entered)}, 'USD') -TRANSLATE({Subsystem Balance (Entered)}, 'USD')

Other scripted function examples:

• Average Prior Function: Averages a numeric amount over the prior X periods.

AVERAGE\_PRIOR(<Value>, <Number of Periods>, <To Currency\*>, <Rate Type\*>, <Rate Period\*>

Example: AVERAGE\_PRIOR( {Source System Balance (Reporting)}, '2', 'EUR', 'REC')

 Date Difference: Returns the difference in days, hours minutes, or seconds between two dates. For DATE 1 and DATE 2, the values TODAY and NOW can be used, which denote the current date (with no time component) and datetime, respectively.

```
DATE_DIFF(<Date1>, <Date2>, <Type>)
```

Example: DATE\_DIFF('TODAY', {Preparer End Date}, 'DAYS') or DATE\_DIFF({Preparer End Date}, 'NOW', 'HOURS')

• Extract Text: Returns the substring within the value, from the positions specified.

```
SUBSTRING(<Value>, <Location>, <Length>)
```

Example: SUBSTRING( {Name}, 5, 10)

If Then Else: Allows the user to insert a conditional calculation into the scripted calculation. IF\_THEN\_ELSE calculations can also be nested to support "ELSE IF" type calculations.

```
IF_THEN_ELSE(<Condition>, <Value1>, <Value2>)
```

Example:

```
IF_THEN_ELSE( {Risk Rating} = 'Low', 'Good',
IF_THEN_ELSE( {Risk Rating} = 'Medium', 'Better',
IF_THEN_ELSE({Risk Rating} = 'High', 'Best', 'Bad')))
```

Lowercase: Returns the value in lower case.

```
LOWERCASE(<Value>)
```

Example: LOWERCASE( {Description} )

 Maximum: Returns the maximum value from a list of attributes. There can be any number of parameters.

```
MAX(<Value1>, <Value2>,<ValueN>)
```

Example: MAX( TRANSLATE( {Source System Balance (Entered)}, 'USD', 'Accounting'), TRANSLATE( {Source System Balance (Functional)}, 'USD', 'Accounting'), TRANSLATE( {Source System Balance (Reporting)}, 'USD', 'Accounting'))

• Maximum Prior: Returns the maximum value over the prior X periods.

MAX\_PRIOR (<Value>, <Number of Periods>, <To Currency\*>, <Rate Type\*>, <Rate Period\*>)

Example: MAX\_PRIOR( {Source System Balance (Functional)}, '6', 'CAD', 'REC', 'CURRENT')

• Minimum: Returns the minimum value from a list of attributes. There can be any number of parameters.

```
MIN(<Value1>, <Value2>,<ValueN>)
```

Example: MIN( TRANSLATE( {Source System Balance (Entered)}, 'CAD', 'REC'), TRANSLATE( {Source System Balance (Functional)}, 'CAD', 'REC'), TRANSLATE( {Source System Balance (Reporting)}, 'CAD', 'REC') )

• Minimum Prior: Returns the minimum value over the prior X periods.

MIN\_PRIOR (<Value>, <Number of Periods>, <To Currency\*>, <Rate Type\*>, <Rate Period\*>)

Example: MIN\_PRIOR( {Source System Balance (Functional)}, '6', 'EUR', 'Simplified')

• Prior: Returns the value of the specified prior period.

PRIOR(<Value>, <Number of Periods Prior\*>, <To Currency\*>, <Rate Type\*>, <Rate Period\*>)

Example: PRIOR( {Source System Balance (Entered)}, '1', 'EUR', 'rec', 'prior')

• Round: Returns the value rounded to the decimal places specified.

ROUND(<Value>, <Decimal Places>)

Example: ROUND( ({Scripted Translate} /7), 4)

• Sum Prior: Returns the sum of a value over the prior X periods.

SUM\_PRIOR(<Value>, <Number of Periods>, <To Currency\*>, <Rate Type\*>, <Rate Period\*>)

Example: SUM\_PRIOR( {Source System Balance (Reporting)}, '3', 'EUR', 'REC')

Text Location: Returns the index of the substring within the value, starting at 1 as the first position.

INSTRING(<Value>, <Value To Search>)

Example: INSTRING( UPPERCASE( {Name} ), 'TAX' )

• Translate: Translates a currency attribute to a numeric attribute using a specified rate type.

TRANSLATE(<Value>, <To Currency>, <Rate Type>)

Example: TRANSLATE( {Source System Balance (Entered)}, 'EUR', 'Accounting')

**u** Uppercase: Returns the value in upper case.

UPPERCASE(<Value>)

Example: UPPERCASE( {Name} )

# **Importing List Attributes**

- > To import attributes of type List:
- 1 Create an import file of type List in a TXT file format, with each value on a separate line.

For example:

Blue Yellow Red Green

The import option is always "Replace All".

- 2 In Account Reconciliation Manager, select Manage, and then select Attributes.
- 3 Select an attribute of type List, and then click Actions, and then Edit.
- 4 Click Import 🖄.
- 5 Browse to a TXT import file.
- 6 Click Import. Import List Values displays the values: Total List Values, Completed, Errored, List Values Created, and List Values Updated.

If Completed Successfully, click OK.

If **Completed with Errors**, the errors are listed. To export the error list, click **Export to Excel** 

# **Duplicating Attributes**

- > To duplicate a custom attribute:
- 1 In Account Reconciliation Manager, select Manage, and then Attributes.
- 2 Click Duplicate 🖳
- 3 Select the duplicate attribute, and then click Edit.
- 4 Edit Name. You can't edit Type.

## **Editing Attributes**

- > To edit attributes:
- 1 In Account Reconciliation Manager, select Manage, and then select Attributes.
- 2 Select an attribute, and then click Edit.

# **Deleting Attributes**

- ► To delete attributes:
- 1 In Account Reconciliation Manager, select Manage, and then select Attributes.
- 2 Select an attribute, and then click **Delete**.
- 3 Click Close.

# 21

# Navigating in Account Reconciliation Manager

In This Chapter		
	Account Reconciliation Manager Views	
	Filtering Views in Account Reconciliation Manager	
	Viewing Summary Information	
	Reconciliation Status	

# **Account Reconciliation Manager Views**

#### Subtopics

- List Views
- Dashboard View
- Public Dashboard View
- Selecting Views
- Available View Actions
- Displaying Columns in Account Reconciliation Manager Views

You can use List views or the Dashboard view to present records for on screen viewing and to provide drill-down capabilities to record details.

## **List Views**

List views exist for profiles, reconciliations, and transactions. They present records onscreen and ebnable you to drill down to record details.

- **Profile List View**—For Administrators and Power Users. Lists profiles and provides drilldown to the **Profile** dialog box.
- Reconciliation List View—Lists Contains reconciliations and enables drill-down to the **Reconciliation** dialog box.
- Transaction List View—Lists transactions and provides drill-down to the **Reconciliation** dialog box, with the focus on the Transaction Detail tab.

List views provide these reporting features:

- You can add, remove, and reorder columns.
- You can apply filters to limit the number of records in the list.

• You can print and export list views to Excel for ad-hoc reporting.

## **Dashboard View**

Dashboards help you focus on key statistics and record sets through the configuration of "portlets". Up to four portlets can be displayed at a time, or one portlet can be maximized for full-screen viewing. The types of portlets:

#### • Status Chart

Indicates the status of the reconciliation program, identifying number of reconciliations that are Pending, Open with Preparer or Reviewer, or Closed. It also identifies the number of reconciliations that are Late or that contain Warnings.

#### Aging Analysis

The number of transactions that fall into aging buckets. This dashboard is typically used to report the aging of reconciliation adjustments to ensure adjustments are being cleared within a timely fashion. The dashboard may also be used to age the composition of certain account balances, an effective way to ensure that accounts such as prepaid accounts and accruals contain valid balances.

#### Reconciliation List

Displays lists of reconciliations; the objective of this portlet is to allow users to apply filters to focus on subsets of reconciliations, such as high-risk reconciliations and reconciliations with warnings.

#### • Transaction List

Monitors transactions across reconciliations. Through the application of filters, the Transaction List can be used to monitor reconciliation adjustments and facilitate verification that correction entries were booked.

• My Worklist

The list of reconciliations assigned to the user as preparer or reviewer; the objective of this portlet is to facilitate workflow by reminding the user of the work assigned.

## **Public Dashboard View**

The portlet configuration the Administrator establishes on the Public Dashboard View becomes the default Dashboard configuration for new (not existing) users when they open their dashboards.

# **Selecting Views**

You can view the two Dashboards or one of the three List Views (Profiles, Reconciliations, or Transactions).

- > To select a view, perform an action:
- From the **Quick Links** section, select a view.
- Select **View**, and then select a view.
- From the toolbar, click a button for the view:
  - o 🛛 Bl Dashboard 🚟
  - Profiles

  - o Reconciliations 📠
  - o Transactions 📓

## **Available View Actions**

In the Dashboard, Profile List, Reconciliation List, and Transaction List, you can perform these actions:

- Left-click: Highlights the record. The Information Panel at the bottom of the screen updates to display the profile, reconciliation, or transaction information.
- Right-click: Displays a context-sensitive menu that enables you to perform certain actions. Menu contents vary depending on the status and security role.
- Change View: Click a toolbar button to change view type.
- Actions: This drop down menu enables you to perform certain actions. The menu contents vary depending on the reconciliations and your security role:
  - Profile List: New, Edit, Delete, Export, Import, Save as Default, Restore to Default, Copy, Paste
  - **Reconciliation List:** Open Period, Refresh, Print, Export to Microsoft Office Excel, Save as Default, Restore to Default, Apply Filter, Remove Saved Filter
  - **Transaction List:** Open Period, Refresh, Edit, View, Export, Save as Default, Restore to Default
  - **Status Chart:** Open Period, Refresh, Print, Export to a Graph, Late status, or Warnings, Save as Default, Restore to Default, Apply Filter, Remove Save Filter
  - **Aging Analysis:** Open Period, Refresh, Print, Export to a PNG file, Save as Default, Restore to Default, Apply Filter, Remove Saved Filter
  - **Note:** Save as Default is visible only to Administrators. Clicking this menu option causes runtime filter selections and column settings (which columns are displayed and the order in which they are displayed) to be used as the default settings for new portlets of the same type that are created by any user in the future.

Restore to Default restores the view to the original settings.

- View: Enables you to show and hide parts of the view.
- Columns: Arrows enable you to sort columns by ascending or descending order. Change the column widths by dragging the sides.
- Period: The Profile List, Reconciliation List, and Transaction List Views drop-down list box enables you to select the Open Period for the view you select. The Profile List view displays only if a Balance attribute is displayed.

# **Displaying Columns in Account Reconciliation Manager** Views

From the Profile and Reconciliation List views you can specify which columns to display in the view. You can also reorder columns, or sort columns by ascending or descending order.

#### Selecting Columns

You can specify which columns or attributes to display in a view.

- > To select columns for a view:
- 1 In a Profile List, Reconciliation List or Transaction List, click Columns.
- 2 In Attribute Selection, select the columns to display.

#### **Reordering Columns**

In List views you can reorder columns.

- ➤ To reorder columns:
- **1** Select View, and then select a view, or click the View button on the toolbar.
- 2 Do one:
  - Select a column and drag it to a new location
  - Click **Columns** to open **Attribute Selection**. In the **Selected** box select a column attribute and click the up and down arrows to move the columns.

#### **Changing Column Widths**

- > To change column width:
- **1** Hover over the right column border until the icon changes to a double bar indicating that the width can be adjusted.
- 2 Drag the line to resize the column.

#### Sorting Columns

In the List views, you can sort columns by ascending or descending order.

- ► To sort columns:
- 1 Select View and then select a view, or click the View toolbar button.
- 2 Hover over a column header until the Sort icons display, and then click Sort Ascending are or Sort Descending .

# **Filtering Views in Account Reconciliation Manager**

#### **Subtopics**

- Creating Filters
- Editing Filters
- Duplicating Filters
- Deleting Filters

Filters control the records that you see in list views, dashboards, and report binders. You can apply filters against profiles, reconciliations, or reconciliation transaction attributes, including system and attributes. Everyone can save private filters for future use. Administrators and power users can also save public filters accessible by all users.

Filter modes:

- **Basic**—Give access to all filterable attributes and lets you provide values for the attributes that you want to filter on and the operand to use for filtering. Typical operands: equal to, not equal to, starts with, ends with, contains, greater than, less than, and so on. The available operands depends on the attribute's data type. For example, operands for filtering text values are different than the operands for filtering numeric values. Filters configured in basic mode are combined together using "and" logic, which means only those records that meet all filter criteria are displayed.
- Advanced—Enables you to configure complex filters using "and" and "or" logic and grouping logic to determine the order in which filters are applied. The advanced filter gives you access access to all filter attributes.

## **Creating Filters**

- ► To create filters:
- 1 On the Filter panel, click Manage Filters  $\overline{\mathbb{Y}}$ .
- 2 Click New.
- 3 Enter:
  - Name
  - Description
  - **Type**—Select one:

- o Profile
- o Reconciliation
- o Transaction
- Public

Anyone can view.

• Filter Definition

A group of conditions that limit the list of account profiles or reconciliations.

• Condition

You can define the properties of a condition or group:

- **Conjunction**—Select **And** or **Or**. These state how this condition or group relate to prior sibling conditions or groups. This field is enabled only if the selected node is not the first child of its parent node.
- Attribute Source—Displayed only for Filters of type Reconciliation. Select **Profile**, **Balance**, or **Transaction**. The selection of the Attribute Source affects the attributes in the Attribute list. By default, Profile is selected.
- **Attribute**—Lists available attributes for the filter. By default, Name is the attribute selected.
- **Operand**—The evaluation to perform against the attribute.
- **Value**—The values to compare the attribute against. The type of attribute determines what input field is available.

# **Editing Filters**

- ► To edit filters:
- 1 In Account Reconciliation Manager, navigate to one of the following:
  - In the menu, select Manage, and then Filters.
  - In Profile List, Reconciliation List or Transaction List views, on the filter panel, click
     Manage Filters T.
- 2 Select a filter.
- 3 Click Edit.
- 4 Edit the filter.
- 5 To reset a filter to the original definition, in the Filter panel, click Reset  $\Im$ .
- 6 To save:
  - In Edit Filter, click OK.
  - From the Filter panel click **Save** 📴.

# **Duplicating Filters**

- ► To duplicate filters:
- 1 In Account Reconciliation Manager, navigate to one:
  - In the menu, select Manage, and then Filters.
  - In Profile List, Reconciliation List, or Transaction List views, in the filter panel, click Manage Filters T.
- 2 Select a filter, and then click **Duplicate**.
- 3 Select the duplicated filter, then select Actions, and then Edit.
- 4 Make your changes.

# **Deleting Filters**

- ► To delete filters:
- 1 In Account Reconciliation Manager, navigate to one of the following:
  - In the menu, select Manage, and then Filters.
  - In Profile List, Reconciliation List, or Transaction List views, in the filter panel, click Manage Filters T.
- 2 Select a filter.
- 3 Click Delete, and then click Yes to the question, "Are you sure you want to delete (name of filter)."

# **Viewing Summary Information**

When you select a view in the Profile, Reconciliation, and Transaction List views, you can view information from the panel at the bottom of the view pane:

- Profile List—Properties, workflow, and instruction details
- Reconciliation List—Properties, workflow, and transactions
- Transaction List—Properties, descriptions, and comments
- To view summary information, from a Profile, Reconciliation, or Transaction List view, select a line item.
- To expand and collapse the panes, click the black triangles beside the pane bars.
- To resize the panes, hover over the pane, click to grasp a side, and then drag it.

# **Reconciliation Status**

Status	lcon	Description
Pending	٩	Reconciliations are initially set with a status of "Pending" and prohibit work from proceeding on reconciliations. After the period is opened and the reconciliation start date is reached, the reconciliation status changes to "Open", which allows work to begin.
Open		Reconciliation is with a preparer or reviewer.
Late	8	Reconciliation is late.
Warnings	2	Reconciliation has warnings.
Closed		Reconciliation is closed.

# 22

# **Managing Profiles**

#### In This Chapter

Creating Profiles	
Adding Accounts	
Editing Profiles	319
Deleting Profiles	319
Using Excel CSV Files for Profiles	
Using the Profile Actions Panel	322

Profiles contain the configuration settings that determine reconciliation behavior. Profiles are copied to periods, which creates reconciliations. Reconciliations contain snapshots of the profiles at that point in time.

Administrators and authorized power users can update profiles and reconciliations to change user assignments and attributes used for reporting. Attributes that affect the type of reconciliation being performed (including formats and currency bucket configuration) cannot be changed on reconciliations. If changes must occur, the reconciliation must be deleted, and the changes must be applied to the profile directly. Then, the profile can be copied again to the period. A new reconciliation is created, which is a snapshot of the new profile configuration.

Profiles are associated with source system and subsystem balances through mapping rules established in FDMEE.

The copy-to-period function can occur in the Manage Periods dialog box and in the Profile List View.

# **Creating Profiles**

#### **Subtopics**

- Creating Profile Instructions
- Profile Workflow Assignments
- Specifying Profile Currencies
- Specifying Profile Access
- Specifying Profile Attributes
- Working With Profile Rules
- Profile History
- ► To create profiles:
- 1 In Account Reconciliation Manager, under Quick Links, select Profiles.
- 2 Select Actions, and then New.
- **3** On the **Properties** tab, enter:
  - **Account ID**—The combination of segment values must be unique across profiles. The number of segments available is defined in system settings.
  - **Profile Name**—A second way to identify the profile. Names need not be unique. As a best practice, Oracle suggests using the name associated with the natural account segment and some other descriptor that identifies ownership of or responsibility for the profile.
  - Description
  - **Active**—Selected by default for profiles manually entered or imported. Clear this check box if you do not want this profile copied to a period.
  - **Summary Profile**—If selected, then the Profile is a Summary Profile. The **Auto-Reconciliation** configuration section is removed, and you can't edit balances.

**Included Accounts**—This section enables administrators and power users to assign profiles to summary profiles. Nonsummary (non-summary) and summary profiles can be selected for addition to a summary profile. See "Adding Accounts" on page 319.

• **Organizational Unit**—Represents a hierarchical entity-type structure that you can use to model your organization. Define a separate organizational unit for each entity for which separate reporting is required, or for entities that require different configurations for any of the following: holidays, work days, or viewer or commentator assignments. Organizational Units are defined in system settings.

See "Managing Organizational Units for Account Reconciliation Manager" on page 264.

- **Format**—Associates the profile with a format created by an administrator, determining the method of reconciliation and the information that the preparer must provide.
- Method—The reconciliation method associated with the format assigned to the profile.

- **Process**—Associates the profile with a specific reconciliation process; for example: the balance sheet reconciliation process or the local GAAP reconciliation process. Processes are defined in system settings.
- **Risk Rating**—Associates the profile with a risk rating. Risk ratings are defined in system settings; for example, **High**, **Low**, or **Medium**.
- **Account Type**—Associates the profile with an account type. Risk Rating and Account Type are attributes that facilitate reporting the values are defined by administrators and can be used on dashboards and list views to filter reconciliations.
- **Normal Balance**—Identifies whether the profile is expected to contain a debit balance, a credit balance, or a debit or a credit balance. If the balance is different from the normal balance, then a warning is set on the reconciliation.
- In **Auto-Reconciliation Methods**, select a method that describes the conditions that must be true for reconciliations configured with the auto-reconciliation method to qualify for auto-reconciliation. If any conditions are false, then auto-reconciliation fails, and the reconciliation status is set to Open so that the Preparer can manually prepare the reconciliation:
  - For Account Analysis:
    - **Balance is zero** required conditions:
      - If an account analysis format is assigned to the profile, then the profile can be enabled for the "Account has a 0 Balance" auto-reconciliation method.
      - If the balance associated with the reconciliation for a given period is 0, then the reconciliation is prepared and reviewed automatically for that period.
      - If the balance is not 0, then the reconciliation must be manually prepared and reviewed.

When Auto-Reconciliation succeeds, the reconciliation status is set to Closed.

- **Balance is zero and no activity** required conditions:
  - The Source System Balance is zero.
  - Source System Balance is the same as the Prior Reconciliation Source System Balance.
    - **Note:** This last condition also means that a previous reconciliation source system balance must exist.

When Auto-Reconciliation succeeds, the reconciliation status is set to Closed.

- **No activity** required conditions:
  - If a previous reconciliation exists, the following conditions must be met:
    - The prior reconciliation status must be Complete.
    - The prior reconciliation Source System balance must be the same as the current reconciliation Source System balance.

• The prior reconciliation format must be the same as the current reconciliation format

Specifically:

- a. The Format ID used to create both the current and prior format instances must be the same.
- b. The current format instance must not contain mandatory attributes that do not exist in the prior format instance.
- If a previous reconciliation does not exist, then the prior reconciliation Source System balance is presumed to be zero:
  - If the current period's Source System Balance is also zero, then the reconciliation will be auto-reconciled.
  - If the current period's Source System balance is not zero, then the reconciliation will not auto reconcile.

When Auto-Reconciliation succeeds:

- The reconciliation status is set to Closed
- Explained Balance and Source System Adjustment transactions are copied from the prior reconciliation to the current reconciliation:
  - File Attachments and Comments associated with the transaction are copied
  - Age is recalculated by subtracting the Open Date from the new period end date (the period the transaction is being copied into)
  - The Aging Violation for that transaction is set if the age is greater than the Authorized age
  - The Aging Violation flag for the Reconciliation is set if one or more transactions of each type have an aging violation
- Comments and Attachments that exist at the Reconciliation level are copied
- **Balance is within range** required conditions:
  - A prior reconciliation must exist and the status of this reconciliation must be Complete.
  - The prior reconciliation format must be the same as the current reconciliation format. Specifically, the format ID used to create both the current and prior format instances must be the same, and the current format instance must not contain mandatory attributes that do not exist in the prior format instance.
  - The Source System Balance is more than or equal to the **Balance Range** (Low).
  - The Source System Balance is less than or equal to the **Balance Range (High)**.

When Auto-Reconciliation succeeds:

- The reconciliation status is set to Closed
- Explained Balance and Source System Adjustment transactions are copied from the prior reconciliation to the current reconciliation:
  - File Attachments and Comments associated with the transaction are copied
  - Age is recalculated by subtracting the Open Date from the new period end date (the period the transaction is being copied into)
  - The Aging Violation for that transaction is set if the age is greater than the Authorized age
  - The Aging Violation flag for the Reconciliation is set if one or more transactions of each type have an aging violation
- Comments and Attachments that exist at the Reconciliation level are copied
- **Balance is within range and no activity** required conditions:
  - A prior reconciliation must exist and the status of this reconciliation must be Complete.
  - The prior reconciliation format must be the same as the current reconciliation format. Specifically, the format ID used to create both the current and prior format instances must be the same, and the current format instance must not contain mandatory attributes that do not exist in the prior format instance.
  - Source System Balance is greater than or equal to the **Balance Range (Low)**.
  - The Source System Balance is less than or equal to Balance Range (High).
  - Source System Balance Prior Reconciliation Source System Balance = 0; The range can be a negative number.
    - **Note:** This last condition also means that a prior reconciliation source system balance must exist.

When Auto-Reconciliation succeeds:

- The reconciliation status is set to Closed
- Explained Balance and Source System Adjustment transactions are copied from the prior reconciliation to the current reconciliation:
  - File Attachments and Comments associated with the transaction are copied
  - Age is recalculated by subtracting the Open Date from the new period end date (the period the transaction is being copied into)
  - The Aging Violation for that transaction is set if the age is greater than the Authorized age
  - The Aging Violation flag for the Reconciliation is set if one or more transactions of each type have an aging violation

- Comments and Attachments that exist at the Reconciliation level are copied
- For Balance Comparison:
  - **Balance is zero** required conditions:
    - If a balance comparison format is assigned to the profile, then the profile can be enabled for the "Account has a 0 Balance" auto-reconciliation method.
    - If the balance associated with the reconciliation for a given period is 0, then the reconciliation is prepared and reviewed automatically for that period.
    - If the balance is not 0, then the reconciliation must be manually prepared and reviewed.

When Auto-Reconciliation succeeds, the reconciliation status is set to Closed.

- **Balance is zero and no activity** required conditions:
  - The Source System Balance is zero.
  - Source System Balance is the same as the Prior Reconciliation Source System Balance.

When Auto-Reconciliation succeeds, the reconciliation status is set to Closed.

- **No activity** required conditions:
  - If a previous reconciliation exists, the following conditions must be met:
    - The prior reconciliation status must be Complete.
    - The prior reconciliation Source System balance must be the same as the current reconciliation Source System balance.
    - The prior reconciliation format must be the same as the current reconciliation format

Specifically:

- a. The Format ID used to create both the current and prior format instances must be the same.
- b. The current format instance must not contain mandatory attributes that do not exist in the prior format instance.
- If a previous reconciliation does not exist, then the prior reconciliation Source System balance is presumed to be zero:
  - If the current period's Source System Balance is also zero, then the reconciliation will be auto-reconciled.
  - If the current period's Source System balance is not zero, then the reconciliation will not auto reconcile.

**Note:** This last condition also means that a previous reconciliation source system balance must exist.

When Auto-Reconciliation succeeds:

- The reconciliation status is set to Closed
- Explained Balance and Source System Adjustment transactions are copied from the prior reconciliation to the current reconciliation:
  - File Attachments and Comments associated with the transaction are copied
  - Age is recalculated by subtracting the Open Date from the new period end date (the period the transaction is being copied into)
  - The Aging Violation for that transaction is set if the age is greater than the Authorized age
  - The Aging Violation flag for the Reconciliation is set if one or more transactions of each type have an aging violation
- Comments and Attachments that exist at the Reconciliation level are copied
- **Balance match (% Tolerance)**: If a balance comparison format is assigned to the profile, then the profile can be enabled for the Balance Comparison where the Balances Match (% Tolerance) auto-reconciliation method.

If this method is enabled, then a threshold value can be applied. The threshold percentage is multiplied against the source system balance to calculate a threshold value.

- If the difference between the source system balance and the subsystem balance is less than the threshold value in a period, then the reconciliation is prepared and reviewed automatically for that period.
- If the difference is greater than the threshold value, then the reconciliation must be manually prepared and reviewed.

Enter the **Match Balance Threshold (Percent)** as a whole number between 1 and 100.

When Auto-Reconciliation succeeds, the reconciliation status is set to Closed.

 Balances match (# tolerance): The difference between the Source System Balance and the Subsystem Balance is less than or equal to a tolerance value; the tolerance value is specified on the profile. Enter the Match Balance Threshold (Number) tolerance amount.

When Auto-Reconciliation succeeds, the reconciliation status is set to Closed.

- **Maximum Age Limits**—Enter the number of Day(s) for the maximum age of reconciliation transactions:
  - Reconciliation Adjustments (applies to Account Analysis and Balance Comparison methods)
  - Balance Explanations (applies to Account Analysis method)

- **Note:** Aging Violation: If a value is provided and the reconciliation contains transactions where the age of the items (calculated as Period End Date minus Transaction Open Date) is greater than the value provided, then the transactions are flagged as aging violations, and an aging violation warning is set on the reconciliation.
- **Manually Enter Balances**—Determine whether the source system or subsystem balances can be entered manually by the preparer on the reconciliation. Check these boxes only if balances are not being imported for the profile. Select one or both:
  - Enter source system balances manually (applies to both reconciliation methods)
  - Enter subsystem balances manually (applies to Balance Comparison method)
- 4 See Also:
  - "Creating Profile Instructions" on page 310
  - "Profile Workflow Assignments" on page 310
  - "Specifying Profile Currencies" on page 312
  - "Specifying Profile Access" on page 313
  - "Specifying Profile Attributes" on page 314
  - "Working With Profile Rules" on page 315
  - "Profile History" on page 318

# **Creating Profile Instructions**

The **Instructions** tab inherits instructions configured on the format assigned to the profile, eliminating the need to provide instructions for each profile. Some profiles, however, do require extra instruction. Add the instructions as paragraphs of text, attached files, URLs, or links to files in document repositories.

Other Profile tabs:

- "Creating Profiles" on page 304
- "Profile Workflow Assignments" on page 310
- "Specifying Profile Currencies" on page 312
- "Specifying Profile Access" on page 313
- "Specifying Profile Attributes" on page 314
- "Working With Profile Rules" on page 315
- "Profile History" on page 318

# **Profile Workflow Assignments**

The Workflow tab contains the preparer and reviewer assignments. Only users authorized for preparer and reviewer roles can be assigned these functions on a profile. Account Reconciliation

Manager prevents the same user from being assigned preparer and reviewer roles on the same profile, or the same user being assigned multiple reviewer roles.

- Enter this information for the preparer:
  - **User Name**—The user names available for selection as preparer are only those users authorized with the preparer role. To select to assign a Preparer to a named user, team, or Shared Services Group click 😂
  - **Backup User**—If you assigned a user for the primary preparer, you can assign a backup user authorized as a preparer:
    - Note: A backup preparer can prepare the reconciliation only when the primary's status is "unavailable." To set a status to unavailable, see "Changing a User's Preferences " on page 81.
    - 1. Click Select a Backup User 😂
    - 2. Enter the **First Name** and **Last Name**, or click **Search** to select a backup user.
  - **Frequency**—If a profile contains a frequency that matches a frequency associated with a period, then the reconciliation is copied to the period when the administrator uses the Copy to Period function. Frequency examples: Annually, Quarterly, Quarterly, Quarterly-US, Quarterly-Europe, and Monthly.
  - **Start Day Offset**—Determines the start date of the reconciliation. This negative or positive number determines the number of days before (if negative) or after (if positive) the period close date the reconciliation is authorized to begin.
  - **Schedule From**—Determines what day (for example, the close day or end day) the Start Day Offset relates to.
  - **Duration**—Added to the start date to calculate the preparer due date.
- When assigning reviewers, start with the reviewer with the highest frequency. Enter reviewer information:
  - o Level—Account Reconciliation Manager supports unlimited levels of review.
  - **User Name**—The user names available for selection as reviewers are only those users authorized with the reviewer role.

To assign a backup reviewer, team, or Shared Services Group:

- 1. Click Select a Reviewer 😂
- 2. If you selected a user for the primary reviewer, you can select a backup reviewer. In the **Backup User** column, click **Select a Backup Use**r 记 and select a backup user.
- **Reviewer Frequency**—Determines frequency of reconciliation review. Reconciliations can be prepared monthly and reviewed quarterly.
- **Reviewer Duration**—The reviewer due date. The due date is calculated as preparer start date, plus the preparer duration, plus the reviewer duration. There is no start day offset

for reviewers, because the reviewer start date is determined by when the preparer releases the reconciliation for review. As soon as this occurs, the reviewer may begin review.

See Also:

- "Creating Profiles" on page 304
- "Creating Profile Instructions" on page 310
- "Specifying Profile Currencies" on page 312
- "Specifying Profile Access" on page 313
- "Specifying Profile Attributes" on page 314
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- "Working With Profile Rules" on page 315
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# **Specifying Profile Currencies**

If Account Reconciliation Manager is configured using one currency configuration, then the currency tab is hidden. Summary reconciliations are always prepared in a single currency. Changes are required to the Currency tab to enable configuration for a single currency bucket. For summary reconciliations, select the Rate Type, and them select the single currency bucket. The functional currency bucket is the default.

Determines the number of currency buckets enabled for the reconciliation and the behavior of foreign exchange translation. Enter this information:

- **Historical Rate**—Select for profiles that contain accounts not subject to revaluation in the source system:
  - If **Historical Rate** is selected, the preparer must specify the value in all currency buckets enabled on the reconciliation when entering transactions into the reconciliation (for example, balance explanations or adjustments).
  - If **Historical Rate** is cleared, the preparer must enter a value into the lowest -level currency bucket (for example, the entered currency bucket), and Account Reconciliation Manager calculates the equivalent value in the other currency buckets using exchange rates maintained in Account Reconciliation Manager.
- Rate Type

The rate type selection applies only if the historical rate is cleared. When Foreign Currency Rates (FX rates) are loaded into Account Reconciliation Manager, they are associated with a rate type. The rate type setting on the profile determines which series of FX rates are used to perform currency conversion calculations for transactions of reconciliations pertaining to the profile.

• For each bucket label (for example, Entered, Functional, or Reporting), enable it and select the default currency.

• The currency bucket table determines which currency buckets are enabled for the profile. Currency buckets are configured in system settings, and only those buckets enabled at a system level can be enabled for individual profiles. If a currency bucket is enabled, then you can assign a default currency to the profile, by accepting the system-level default for that bucket or by assigning a profile-specific default value.

See Also:

- "Creating Profiles" on page 304
- "Creating Profile Instructions" on page 310
- "Profile Workflow Assignments" on page 310
- "Specifying Profile Access" on page 313
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## **Specifying Profile Access**

The **Access** tab determines which users are authorized as commentators or viewers of reconciliations related to the profile. Commentators can view the reconciliations and add comments to the reconciliation or to transactions of the reconciliation. Viewers have read-only access.

- > To select a user, group, or team as Commentators or Viewers:
- 1 Click Add.
- 2 In Select Viewers or Select Commentators, click Search Users  ${}^{\textcircled{0}}$  .
- 3 Select Users, Groups, or Teams, and then enter the name or click Search.
- 4 Under **Search Results**, select the Commentator or Viewer Users, Groups, or Teams, and add them to the **Available** column.

#### See Also:

- "Creating Profiles" on page 304
- "Creating Profile Instructions" on page 310
- "Profile Workflow Assignments" on page 310
- "Specifying Profile Currencies" on page 312
- "Specifying Profile Attributes" on page 314
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# **Specifying Profile Attributes**

The **Attributes** tab enables administrators to assign attributes to profiles and provide values for the attributes. Attributes are displayed in **Reconciliation**, on the Summary tab, under "Other Attributes".

The **Locked** column shows that the attribute is inherited from the Format.

Attributes are created in: "Defining Attributes" on page 287.

>To add an attribute, select **Actions**, and then **Add**. Enter:

• Attribute

Select an attribute from the list of defined attributes. See "Defining Attributes" on page 287.

• Туре

This noneditable field is populated by the Attribute.

#### • Value

Select a value associated with the type of attribute; for example: a numeric value for Formatted Number attribute, a List for List attribute, multiple lines of displayed text without scrolling for Multi-Line Text, a name of a person, User, or Yes or No for the Yes/No attribute.

#### • Access

All roles have view access unless otherwise specified in the table below.

To add an access, for each of the Text Box and Attachments tabs:

- 1. Click Add.
- 2. Select a role.
- 3. Select one of the Role access types:
  - Text Box:
    - **Do Not Display**—Does not see this attribute on the Reconciliation List or in any of the dashboards, list views, or reports.
    - **Allow Edits**—Has the ability to add, change, and remove values for the attribute, but subject to the editability rules.
    - **Required**—Requires a value for the attribute. The Required option is available for Preparers and Reviewers. Until a value is provided, Preparers are prevented from submitting, and Approvers are prevented from approving.
  - The **Multi-Line Text Box** has 2 access tabs:
    - Text Box tab:
      - **Do Not Display**—Does not see this attribute on the Reconciliation List or in any of the dashboards, list views, or reports.
      - **Allow Edits** Has the ability to add, change, and remove values for the attribute, but subject to the editability rules.

- **Required**—Requires a value for the attribute. The Required option is available for Preparers and Reviewers. Until a value is provided, Preparers are prevented from submitting, and Approvers are prevented from approving.
- Attachments tab:
  - **Do Not Display**—Does not see this attribute on the Reconciliation or in any of the dashboards, list views, or reports.
  - Add & Remove—Has the ability to add files and remove files that they themselves added, but subject to the editability rules.
  - **Required**—Requires the Preparer or Reviewer to attach at least one file. The Required option is only available for Preparers and Reviewers. Until a file is attached, Preparers are prevented from submitting, and Approvers are prevented from approving.
  - Add & Remove All—Can add their own files, remove their own files, and also remove files added by other roles.
- 4. Click **OK**.

#### See Also:

- "Creating Profiles" on page 304
- "Creating Profile Instructions" on page 310
- "Profile Workflow Assignments" on page 310
- "Specifying Profile Currencies" on page 312
- "Specifying Profile Access" on page 313
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### **Working With Profile Rules**

Note: This feature is available only in Financial Close Management 11.1.2.4.100 (patch 20307212). For information about new features and updating to release 11.1.2.4.100, see My Oracle Support https://support.oracle.com/.

Profile Rules affect the behavior of reconciliations. These rules enable users to assign rules directly to Profiles/Reconciliations. These rules apply to the reconciliations for which the rules were configured.

Rules only evaluate transaction conditions if the accompanying reconciliations already exist.

Rules assigned to the profile's format appears in read-only format.

Available rules:

• Auto Approve Reconciliation—Automatically completes specified approvals only if specified conditions have been met.

Examples of conditions that could apply to this rule include:

- If the balance is outside a specified range
- If the balance fluctuates more than a specified amount or percentage from some prior period
- If the prior reconciliation has transactions or other conditions meeting specified criteria
- If attributes have specified values (including calculated attributes)

When conditions have been satisfied, the rule causes the specified reviewer levels to be marked as complete, thus progressing workflow to the next review level, or to Closed if no additional review levels exist.

This rule runs when the reconciliation status changes to Open with Reviewer

• Auto Submit Reconciliation—Automatically submits a reconciliation if specified conditions are met.

Examples of conditions that could apply to this rule:

- The balance is outside a specified range.
- The balance fluctuates more than a specified amount or percentage from some prior period.
- The prior reconciliation has transactions or other conditions meeting specified criteria.
- Attributes have specified values (including calculated attributes)

When conditions are satisfied, the specified reviewer levels are marked complete, and workflow progresses to the next review level, or the workflow is closed if no additional review levels exist.

**Note:** This rule is not the same as the existing auto-reconciliation functions, which always advance the workflow status to Closed. The Auto Submit rule is an optional way for users to automate preparation while still invoking a manual review.

This rule runs when the reconciliation status changes from Pending to Open with Preparer

- **Prevent Reconciliation Approval**—This rule prevents approval of a reconciliation based on attribute values, or other characteristics. This rule runs when the Approver clicks **Approve**.
- Prevent Reconciliation Submission—This rule prevents submission of a reconciliation based on attribute values, or other characteristics. This rule runs when the Preparer clicks **Submit**.
- **Require Reconciliation Attachment**—This rule prevents submission of a reconciliation if an attachment was not added to the main attachments section of the reconciliation; conditions may be established based on attribute values, or other characteristics that specify when the attachment is required. This rule runs when the Preparer clicks **Submit**.

Columns:

• Locked—Displays Locked <sup>10</sup> if the Rule was inherited from the Format

- Order—The successful execution of a rule may prevent a later rule from never being invoked. For example, if a customer assigns an auto reconciliation rule to a reconciliation, and the auto reconciliation succeeds, then a rule tied to the Submit function would never be invoked. See Appendix B, "Order of Precedence Rules for Account Reconciliation Manager"
- Set Attribute Value—Sets an attribute value to a specified value, before a profile is copied to the period, established on the rule definition. This rule enables rules to be configured for standard attributes.

Example: Set the Preparer Duration based on the period frequency. The rule configuration supports when to set the value: Before profile is copied to the period.

- ➤ To work with profiles rules:
- **1** Message (on sum rules):
  - **Message to Preparer**–Define an optional message to preparer on the prevent reconciliation submission rule and require reconciliation attachment rules.
  - **Message to Reviewer**—Define an optional message to preparer on the prevent reconciliation approval rule.
- 2 On Profiles, double-click a profile.
- 3 Select the **Rules** tab. You can view the following information:
  - Order—The order of precedence. See Appendix B, "Order of Precedence Rules for Account Reconciliation Manager"
  - Rule—Name of the Rule
  - Conditions—The choice of what conditions must exist before running the rule
- 4 To create, edit, duplicate, delete, or reorder a rule, on the Rules tab, click the appropriate button and, if necessary, update:
  - **Rule**—Select a rule.
  - **Description**—Optional. Explain why you configured the rule and how the rule should be used.
  - **Message**(on sum rules):
    - **Message to Preparer**—Define an optional message to preparer on the prevent reconciliation submission rule and require reconciliation attachment rules.
    - **Message to Reviewer**—Define an optional message to preparer on the prevent reconciliation approval rule.
  - **Reviewer Level**—Select "All Levels" to apply the rule to all reviewer levels or select specific reviewer levels individually. At least one reviewer level must be selected.
  - Select **Create Filter** and populate the conditions section or select **Use Saved Filter**, and then select a filter. The filter selected and configured for the rule determines the conditions that trigger the rule to apply.
  - Conditions—

- If **Use Saved Filter** is selected, the Conditions section displays a read-only version of the conditions associated with the saved filter.
- If **Create Filter** is selected, the Condition section is enabled.

Conjunction, Source, Attribute, Operand, and Value behave as they do for the existing advanced filter feature. When creating filters, you can use these attributes:

- Any Reconciliation or Transaction attribute, including calculated attributes that are classified as Reconciliation and Transaction attributes
- Period Frequency

#### 5 See:

- "Creating Formats" on page 270
- "Specifying Format Instructions" on page 275
- "Adding Format Attributes" on page 275
- "Specifying Format Questions" on page 277

#### See Also:

- "Creating Profiles" on page 304
- "Creating Profile Instructions" on page 310
- "Profile Workflow Assignments" on page 310
- "Specifying Profile Currencies" on page 312
- "Specifying Profile Access" on page 313
- "Specifying Profile Attributes" on page 314
- "Working With Profile Rules" on page 315

# **Profile History**

Review the **History** tab, which logs changes to the Profile, including changes in workflow assignments, changes in format configuration, risk rating, and profile attributes.

See Also:

- "Creating Profiles" on page 304
- "Creating Profile Instructions" on page 310
- "Profile Workflow Assignments" on page 310
- "Specifying Profile Currencies" on page 312
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# **Adding Accounts**

The Add Accounts dialog enables assignment of accounts to a summary profile.

- > To assign accounts to summary profiles:
- 1 From Quick Links, select Profiles.
- 2 Either create a new profile and then select **Summary Profile**, or select a summary profile, then **Actions**, and then **Edit**.
- 3 From the Available Accounts, select and add the accounts to the Selected Accounts.
- 4 Save as one of the following:
  - Save as Filter—Evaluates the filter at the time the summary profile is copied to the period and at that point the list of accounts is saved and stored.
  - Save as List—You select accounts: under **Available Accounts**, select the accounts for the summary profile, and then add them to under the **Selected Accounts**.
- 5 When finished, click Save and Close.

# **Editing Profiles**

- ► To edit profiles:
- **1** From **Quick Links**, select **Profiles**.
- 2 Select a profile, then Actions, and then Edit. See "Creating Profiles" on page 304.

# **Deleting Profiles**

- ➤ To delete profiles:
- 1 From Quick Links, select Profiles.
- 2 Select a profile, then Actions, and then Delete.

# **Using Excel CSV Files for Profiles**

Administrators and Power Users can configure profiles in Excel and then import them into Account Reconciliation Manager:

- 1. Export a profile list to create an import template that creates a spreadsheet with the column headings.
- 2. Copy and paste the profile information into it.
- 3. Import the file.

# **Exporting Profiles**

- ► To export profiles:
- 1 From Quick Links, select Profiles.
- 2 Select profiles, then select Actions, and then Export.

**Optional:** Filter the Profile List to include only the profiles that you want to export.

- 3 In Export Profiles, select:
  - Rows

Select one:

- All profiles to export all profiles that meet the current filter criteria
- Selected profiles to export the selected profiles
- Format

Select one:

- Formatted data (visible columns only) to export to an Excel-compatible format
- Unformatted data for future import to export to CSV format for future import
- **Summary reconciliation children for future import** to export summary information for future import
- 4 Click Export.
- 5 Click **Open** or **Save** to save the file to your hard drive.
- 6 In Export Profiles, click Close.

# **Importing Profiles**

- ► To import profiles:
- 1 From Quick Links, select Profiles.
- 2 Select Actions, and then Import.
- 3 In Import Profiles, enter:
  - a. File

Enter or click **Browse** to locate the import file.

b. Import Type

Select one:

• **Replace**—Replaces the definition of a profile with the definition in the import file. This option replaces the profile detail with the detail that is in the file that you are importing.

• **Update**—Updates partial information for profiles. Account Segment values are required. For example, in the import file, you changed profile instructions or reassigned reviewers. You also made the same change to a large number of profiles; for example, adding a new attribute to 100 of 400 profiles. This option is not a full replacement of the profile details; only details for the attributes specified in the file are updated. For example, if the import file has only a column for a profiles instructions, then the preparer, reviewers, and other attributes are not affected.

#### c. Date Format

**Note:** This feature is available only in Financial Close Management 11.1.2.4.100 (patch 20307212). For information about new features and updating to release 11.1.2.4.100, see My Oracle Support https://support.oracle.com/.

Select a **Date Format** from the drop down list of allowed date formats. Date formats are not translated. By default, the date format is set to the locale date format of the exported file location.

For example:

- MM/dd/yyyy
- dd/MM/yyyy
- dd-MMM-yy
- MMM d, yyyy
- d. Click Import. An import summary status is displayed:
  - If the import is successful, **Import Success** displays the number of profiles imported.
  - If the import generates errors, the profiles with errors are not imported, and **Import Errors** identifies errors.
- 4 Click **OK** to save the profiles that were imported successfully and discard those that contained errors.

# **Copying and Pasting Profiles**

You can copy and paste to create duplicate profiles.

- ► To copy profiles:
- 1 From Quick Links, select Profiles.
- 2 Select a profile.
- **3** Select **Actions**, and then **Copy**.
- 4 In Copy Profile, click Save and Close or Cancel.

- ► To paste profiles:
- 1 From Quick Links, select Profiles.
- 2 Select a profile, then select Actions, and then Paste.
- 3 See "Creating Profiles" on page 304 to complete the information of the updated profile.

# **Using the Profile Actions Panel**

#### **Subtopics**

- Performing Batch Updates
- Copying Profiles to Period

Use the Actions panel to perform batch updates of profile attributes and workflow. You can update all profiles or a filtered subset of profiles.

For example, 500 profiles have John assigned as the preparer. Departmental responsibilities have changed, so you need to assign Mary as the preparer for those accounts. Filter the profile list to include only profiles for which John is the preparer, and then use the Actions panel to set Mary as the Preparer.

# **Performing Batch Updates**

- > To perform batch updates:
- 1 From Quick Links, select Profiles.
- 2 Select a filter, or set filters to define the profiles to update.
- **3** Open the **Actions** panel
- 4 Optional: To update a subset of the displayed profiles, multiselect the profiles in the Profile list.
- 5 To update profile attributes, in the Actions panel, in the Set Attribute section:

> Actions

- a. Select an attribute from the list provided.
- b. In **Value**, enter the new value for the attribute, or, if a list is available, select the value from a list.
- c. Click Set.
- d. At the confirmation prompt, select whether to update all profiles that meet the current filter criteria or only the selected profiles, and then click **Yes**.
- e. At the success message, click **OK**.
- 6 To add or update workflow information:
  - a. In **Add/Set User**, in **Field**, select the type of user to add or update; for example, Preparer, Reviewer, Commentator, or Viewer.

- b. Specify the information to add or update.
- c. Click Apply.
- d. At the confirmation prompt, select whether to update all profiles that meet the current filter criteria or only the selected profiles, and then click **Yes**.
- e. At the success prompt, click **OK**.
- 7 To remove users from the workflow:
  - a. In **Remove/Clear User**, in **Field**, select the type of user to remove; for example, Preparer, Viewer, Commentator, or Viewer.
  - b. In **Value**, select the user to remove.
  - c. Click Remove.
  - d. At the confirmation prompt, select whether to remove the user from all profiles that meet the current filter criteria or only the selected profiles, and then click **Yes**.
  - e. At the success prompt, click **OK**.
- 8 To copy profiles to a period:
  - a. In **Copy to Period**, select a period.
  - b. Click Apply.
  - c. Select the profiles to copy to the period:
    - Selected Profiles (x), where x is the number of profiles selected
    - All Profiles (x), where x is the total number of profiles
  - d. Click Apply.

This function is also accessible from Manage Periods.

# **Copying Profiles to Period**

**Note:** You can also access **Copy to Period** in the Manage Periods dialog box. See "Copying Profiles to Periods" on page 331.

- > To copy profiles to periods:
- 1 From Quick Links, select Profiles.
- 2 Select a profile. On the Actions panel **Actions**, click **Copy to Period**.
- **3** Select a period, and then click **Apply**.
- 4 In **Copy to Period**, select the profiles to copy to the period:
  - Selected Profiles (x), where x is the number of profiles selected
  - All Profiles (x), where x is the total number of profiles

# 23

# Managing Reconciliations

#### In This Chapter

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# **Loading Balances**

#### **Subtopics**

- Creating Data Load Definitions
- Scheduling Data Loads
- Rerunning a Data Load
- Viewing Data Load Results

FDMEE manages Account Reconciliation Manager data loads. FDMEE includes data adaptors to import balances and FX rates from certain general ledgers. These data adaptors provide direct connections into the general ledgers, avoiding the requirement to first export data into flat files.

FDMEE also includes a flat file adaptor for loading balances from flat files, ensuring that data can be imported from subledgers and general ledgers for which no prebuilt adaptor is available. When a flat file adaptor is used to load balances, FX rates must be imported from a flat file as well. In this case, import of FX rates occurs within Account Reconciliation Manager, without using features of FDMEE.

Administrators and Power Users can execute data loads.

# **Creating Data Load Definitions**

- ➤ To load balance data:
- **1** Set up FDMEE for Account Reconciliation Manager data load. See the Oracle Hyperion Financial Data Quality Management, Enterprise Edition Administrator's Guide.
- 2 In Account Reconciliation Manager, select Manage, and then Periods.
- 3 Select a period, then Actions, and then Load Data.

**Data Load** contains a history of data loads, reporting the start date, end date, the user who executed it, the status, and the result. The status report shows subprocesses and the status of each:

- **Staging**—The staging process extracts balances from the source system, assigns the profile ID and balance type, and stores the balances in a temporary staging table. In the staging table, there is a one-to-one relationship to balances in the source system (no summarization has occurred). The staging table is refreshed with every data load; balances of prior loads are not maintained.
- **Data Load**—The load process summarizes the balances by profile, balance type, currency bucket, and currency code and loads the balances into ARM. These balances are permanently stored in ARM but are updated if changed balances are imported in the future.
- **Post-Processing**—Performs these actions:
  - Changes the status of reconciliations "Open with Reviewer" or "Closed" to "Open with Preparer" if balances changed
  - o Runs the auto-reconciliation routines
  - Flags reconciliations containing normal balance violations (cases in which an expected debit balance is a credit balance, or when an expected credit balance is a debit balance.

Statuses of each of the three subprocesses are reported using icons. On **Data Load**, place your cursor over an icon in the Staging, Data Load, and Post Process columns to display information:

- Pending 🕒
- Running 🕨
- Complete 🖋
- 4 Click New
- 5 In New Data Load Execution, enter:
  - Use saved data load

If selected, a list of data load definitions is enabled. See "Scheduling Data Loads" on page 328.

Name

#### • Description

- Mode–Select one:
  - **Note:** Except when doing a full refresh, loads can run in parallel if their Load phases do not overlap.

#### o Full Refresh

Use the Full Refresh option when data load definitions in FDMEE have been changed (due to removing Data Load Rules or Locations, or changing Category Mappings). These types of changes can break the connection between balances imported through FDMEE and stored in Account Reconciliation Manager, which can result in double counting of the balances.

- If any data load is in a pending or running status, then no full refresh data load can be run.
- If a full refresh data load has a pending or running status, then no data load can be run.
- **Note:** When you choose the Full Refresh option, all balances for this period are purged. They are replaced with balances only from the selected Locations.

Caution!	When using this feature, you must import balances from all locations
	containing balances. Failure to do so could result in reconciliations
	previously closed to reopen, because only a partial set of balances were
	imported, causing Account Reconciliation Manager to calculate a
	change in the balance.

#### o Recalculate

Use to reapply mapping rules without having to reload data into FDMEE staging tables. Recalculate uses the data that is already there, re-maps it, and reimports it into Account Reconciliation Manager.

An Administrator can use this option to fix a mapping error.

o Snapshot

Use the Snapshot option for a Read-only view of the data from a specific time.

#### Location

The FDMEE location to import.

# **Scheduling Data Loads**

#### Subtopics

- Running Data Loads from a Command Line
- Running Data Loads from Windows Task Scheduler

To schedule data loads, create data load definitions and then run the definitions with an external scheduler; for example, Microsoft Windows Task Scheduler.

## **Running Data Loads from a Command Line**

Oracle recommends that you test loaddata.bat from a DOS prompt before using an external scheduler such as Windows Task Scheduler.

- > To run a data load from a DOS prompt:
- **1** As Administrator, open a DOS Prompt and navigate to:

Oracle\_Middleware/EPMSystem11R1/products/AccountReconciliation/bin

- 2 Create an encrypted password file:
  - a. At a DOS Prompt, navigate to:

ORACLE\_MIDDLEWARE/EPMSystem11R1/products/AccountReconciliation/bin

b. Run

encryptpassword.bat C:/passwordfile

When asked to enter a password, enter the Account Reconciliation Manager admin user's password.

The encrypted password is stored in C:/passwordfile.

3 Run loaddata.bat as follows:

oaddata.bat admin -f:C:/PASSWORDFILE "test1" "Jan 2013"

where

- "admin" is the ARM admin user's password.
- "-f:C:/PASSWORDFILE" is the encrypted password file.
- "test1" is the data load definition name.

"Jan 2013" is a period.

4 The log file is generated in:

Oracle\_Middleware/user\_projects/epmsystem1/diagnostics/logs/arm

5 To check the status of the data load, click **Manage Periods**. Select a period, then **Actions**, and then **Data Load**.

## **Running Data Loads from Windows Task Scheduler**

- > To run a data load from Windows Task Scheduler:
- 1 As Administrator, log into the server where Account Reconciliation Manager is installed.
- 2 Select Start, then All Programs, then Accessories, then System Tools, and then Task Scheduler.
- 3 Click Create Basic Task. The Scheduled Task Wizard is displayed. Enter a name for the load, and then click Next.
- 4 Click Trigger, select when you want the task to start, and then click Next.
- 5 Click Action, and then select the action that you want the task to perform; for example: Start a program, Send an email, or display a message. Click Next.
- 6 Click Start a Program, and then populate the following:
  - a. In Add Arguments (optional), pass four arguments, for example:

```
"USER" "PASSWORD" "NAME" "PERIOD"
```

where:

"USER" is an Account Reconciliation Manager user ID assigned the Administrator role.

"NAME" is a data load definition name.

- Note: You can use clear text for the password, for example, password2, or use a password file if you created it with encryptpassword.bat.
- b. Set **Start in (optional)** to generate the log file:

<MIDDLEWARE\_HOME>/EPMSystem11R1/products/AccountReconciliation/bin

reate Basic Task Wizard		E
Create a Basic Task Trigger One Time Action	<u>Program/script</u> re\EPMSystem11R1\products\AccountReco	onciliation\bin\loaddata.bat Browse
Start a Program Finish	<u>A</u> dd arguments (optional): Start in (optional):	pme1" "test1" "Sep 2012" C:\Oracle\Middleware\E
		< <u>B</u> ack <u>N</u> ext > Cancel

- 7 Click Next.
- 8 Click Finish.

# **Rerunning a Data Load**

- ➤ To rerun a data load:
- 1 Click a table row and then navigate to the data load dialog box, the Actions menu, or a shortcut menu option.
- 2 Select a row. The **Rerun** icon *icon* is enabled.
- **3** Click **Rerun**. A new instance of the data load is executed, containing the exact same configuration as the selected row. The table displays the results for both data loads .

**Note:** Rerunning a data load does not affect the results of the first data load.

# **Viewing Data Load Results**

To view data load results, click **Manage**, then **Periods**, then select the period, then **Actions**, and then **Load Data**.

The results column of the Data Load dialog box is blank unless a system error occurs or a completeness error exists for the load.

**Error**—If a systemic data load process failure occurs. Clicking the link opens a dialog box that displays the error message and links to a detailed error log.

**Completeness Error**–Describes how to verify that you are reconciling 100% of your accounts. Completeness errors:

• **Missing Profiles**—Exist with a frequency that matches the frequency of the period (indicating it is supposed to be reconciled this period), and a balance is mapped to the profile; however the Administrator either forgot to copy the profile to the period, or it was copied and deleted.

To view missing profile errors, select **Manage** then **Periods**, then the period, then **Actions**, and then **Identify Missing Profiles**. See "Identifying Missing Profiles" on page 331.

• **Unmapped Accounts**—Balances exist in the source system, but ERPI/FDMEE does not map these balances to a profile in Account Reconciliation Manager. These accounts are visible in the Data Load Workbench by viewing "Invalid" records.

To view unmapped accounts, select **Manage**, then **Periods**, then the period, then **Actions**, and then **Load Data**. "Unmapped Accounts" warnings in the Results column means balances in the source system did not make their way into a reconciliation in Account Reconciliation Manager because a mapping rule is missing. Click the **Unmapped Accounts** link to see the list, or view it from the ERPI/FDMEE Data Load Workbench.

• Invalid Profiles—Balances exist in the source system, and a mapping rule exists in FDMEE, but the mapping rule is mapping the balance to a profile that doesn't exist in Account Reconciliation Manager. These accounts will not show up in the FDMEE Data Load Workbench under the Invalid filter because, from FDMEE perspective, these accounts are properly mapped. However, they are mapped to a profile in ARM that once existed but no longer does. Therefore, search for these errors in ARM.

To view invalid profiles, select **Manage**, then **Periods**, then the period, then **Actions**, and then **Load Data**. Click the link to see the accounts affected by the error. To correct these errors, locate the mapping rule in Oracle Hyperion Financial Data Quality Management, Enterprise Edition and fix the rule to map the balances to a valid profile in Account Reconciliation Manager.

# **Copying Profiles to Periods**

Only administrators can Copy to Period.

- **Note:** You can access **Copy to Period** in the Profile list, in the Actions panel. See "Copying Profiles to Period" on page 323.
- ► To copy profiles to periods:
- 1 In Account Reconciliation Manager, select Manage, and then Periods.
- 2 Select a period, and then click Copy to Period 🛄.
- 3 In Copy to Periods, select one and then click Apply:
  - All Profiles—(Default). Active profiles are copied to the period.
  - Filtered Profiles-Only Active profiles included in the filter are copied.

Filter—Select a filter to include the Active profiles.

- 4 The results page displays the number of profiles found:
  - **Selection**: Profiles selected, Preparation and period frequency do not match, Inactive Profiles.
  - Copying: Total to Copy, Successfully Copied, Not Copied
  - Not Copied Detail: Invalid Profiles, Already Running/Closed, Errored

# **Identifying Missing Profiles**

**Identifying Missing Profiles** enables administrators to ensure that reconciliations are created for every profile with a frequency that matches a frequency included in the period.

- > To identify missing profiles:
- 1 From Quick Links, select Profiles.
- 2 Select a profile, then Manage, and then Periods.
- 3 Select a period, and then click Identify Missing Profiles 🞑.
  - **Note:** This Missing Profiles list excludes inactive profiles. See information on active profiles: "Creating Profiles" on page 304.

- 4 To view the missing profiles in Excel, select Actions, and then Export to Excel.
- 5 In File Download, open the file.
- 6 Select a directory for the XLS file, click Save, and then Close

# **Opening Periods**

Reconciliations in a period are Pending until the period status becomes Open. When an administrator changes the status to Open, auto-reconciliations that have met their start date are run.

If balances are not loaded for a reconciliation, or if the reconciliation contains transactions, autoreconciliation is skipped for that reconciliation, the reconciliation status changes to Open with Preparer, and a notification is sent to the preparer.

If auto-reconciliation fails for a reconciliation (for example, the account balance is not zero for an account authorized for zero balance auto-reconciliation), the reconciliation status changes to Open with Preparer, and a notification is sent to the preparer.

For manual reconciliations that have met the start date, status becomes Open with Preparers and notifications are sent to preparers.

# **Sending Notifications**

Notifications are sent to preparers and reviewers as a batch the day after the event that triggers the notification.

For example, on July 8, five reconciliations for which John is the preparer reach their start date, and their status changes to Open with Preparer. On July 9, John gets an email that lists the five accounts.

Notifications are sent in these circumstances:

- Status Change Notifications—A notification that the reconciliation is ready to be worked on is sent to the preparer when reconciliation status changes from Pending to Open with Preparer and to reviewers when the status changes to Open with Reviewer.
- Due Date Reminders—A reminder is sent to preparers a specified number of days before the due date of the reconciliation and to reviewers a specified number of days before the due date of the review.
- Delinquency Notifications—A delinquency notification, for Open and Closed Periods, is sent to preparers the day after the due date of the reconciliation and to reviewers the day after the due date of the review.

Note: A delinquency notification is not sent for Locked Periods.

# **Viewing Reconciliations**

You can open reconciliations from the Quick Links section: BI Dashboard or Reconciliations. To perform actions on the reconciliations, the reconciliation must be Open with Preparer or Open with Reviewer, and you must be the Preparer or Reviewer. Administrators can reassign the current Preparer or Reviewer but can't perform other actions, such as adding transactions or approving reconciliations.

- > To open reconciliations:
- 1 In the Quick Links section, select either **BI Dashboard** or **Reconciliations**.
  - **Note:** BI Dashboard is limited to Preparers.. A Preparer or Reviewer can edit the reconciliation; all other users can only view it.
- 2 Double-click a reconciliation.

# **Managing Reassignments**

#### **Subtopics**

- Requesting Reassignments
- Requesting a Reassignment for One Reconciliation
- Requesting a Reassignment for Multiple Reconciliations
- Managing Reassignment Requests

## **Requesting Reassignments**

Only users assigned the primary workflow role can request reassignments.

Preparers and reviewers can dispute a preparer or reviewer assignment on reconciliations by submitting a request to administrators and power users to reassign the reconciliations.

## **Requesting a Reassignment for One Reconciliation**

Reassignment requests can be submitted only for pending or open reconciliations. For example, a reconciliation is Open with Preparer, which means the Reviewer 1 should be able to initiate a request. Reviewer 2 can initiate if it is open with Reviewer 1.

- > To request a reassignment for one reconciliation:
- 1 From Quick Links, select Reconciliations.
- 2 Click an account to open the Reconciliation.
- 3 Click the Actions menu, and then select Request Reassignment.
- 4 Enter a name or click Search to find the reassignment.

# **Requesting a Reassignment for Multiple Reconciliations**

- > To request a Reassignment for multiple reconciliations:
- 1 From Quick Links, select Reconciliations.
- 2 Select the reconciliations for reassignment.
- 3 In Actions :
  - a. In Reassign, select Selected reconciliations or Selected and future reconciliations.
  - b. Select the Role.
  - c. If the you know the new user, enable **To User**, and then enter or search for the name.
    - **Note:** If you do not know the new user, then submit a request without specifying the name of the user.
- 4 Click Submit.

## **Managing Reassignment Requests**

Administrators and Power Users can manage reassignment requests submitted by preparers and reviewers.

- > To view and approve or reject reassignment requests:
- 1 From Quick Links, select BI Dashboard.

**My Worklist** is displayed with the reassignment requests in the Admin or Power User's security profile.

- 2 Select a reassignment record.
- 3 In Reassignment Requests, perform an action:
  - To approve all of the reassignment requests:
    - a. If the requestor did not specify a name to whom responsibility should be transferred, in **New User**, enter a name. To apply this name to all requests, click **Apply to All**.
    - b. Click Approve All.
  - To reject all listed reassignment requests, select Reject All.
  - To approve or reject individual reassignment requests, for each request, in **Status** make a selection.
- 4 After you click **OK**, an email notification of the action is sent to the preparer or reviewer who made the request.

# **Performing Reconciliations**

#### **Subtopics**

- Reconciliation Summary
- Reconciliation Transactions
- Viewing Prior Reconciliations
- Viewing Reconciliation History

# **Reconciliation Summary**

#### **Subtopics**

- Viewing Reconciliation Headers
- Balance Summary
- Attachments
- Comments
- Additional Properties
- Instructions
- Questions
- Workflow

## **Viewing Reconciliation Headers**

#### **Subtopics**

- Warnings
- Attributes
- > To perform a reconciliation:
- 1 From Quick Links, select Reconciliations.
- 2 Click an account to open **Reconciliation Actions**.
- 3 The Summary tab is displayed by default.
- Account ID—The account ID per the profile definition.
- **Name**—The account name per the profile definition.
- **Description**—The account description from the profile definition.
- **Period Name**—The period to which the reconciliation pertains.
- **Status**—Identifies the status of the reconciliation. Values include: Pending, Open (with Preparer, Reviewer 1, Reviewer 2, ...), or Closed.
- **Start Date**—The start date of the reconciliation (the first date the preparer can begin working on the reconciliation).

- **End Date**—The final end date of the reconciliation (the due date of the final role assigned to the reconciliation).
- **Organizational Unit**—Represents a hierarchical entity-type structure that you can use to model your organization. Define a separate organizational unit for each entity for which separate reporting is required, or for entities that require different configurations for any of the following: holidays, work days, or viewer or commentator assignments. Organizational Units are defined in system settings.

See "Managing Organizational Units for Account Reconciliation Manager" on page 264.

- **Process**—The process per the profile definition.
- **Account Type**—The account type per the profile definition.
- **Normal Balance**—The normal balance per the profile definition; identifies whether the reconciliation is expected to contain a debit balance, a credit balance, or a debit or a credit balance. If the balance violates the normal balance, then a warning is set on the reconciliation.
- **Risk Rating**—The risk rating per the profile definition.
- **Format**—The format per the profile definition.
- Method—Account Analysis or Balance Comparison

#### Warnings

Identifies the number of warnings in the reconciliation. If no warnings exist, this section is not visible.

Types of warnings:

#### Balance Explanations

Applies only to reconciliations assigned an account analysis format; identifies the number of balance explanation transactions in the reconciliation that contain aging violations

• Adjustments to the Source System

Applies to all reconciliations; identifies the number of adjustments to the source system transactions in the reconciliation that contain aging violations

• Adjustments to the Subsystem

Applies only to reconciliations assigned a balance comparison format; identifies the number of adjustments to the subsystem transactions in the reconciliation that contain aging violations

#### • Normal Balance Violation

Occurs if the reconciliation is expected to have a debit balance, and the balance in the currencies is negative, or if the reconciliation is expected to have a credit balance, and the balance in the currencies is positive

• Maximum Age Limits

Occurs if there is a maximum age limit and the reconciliation contains transactions where the age of the items (calculated as Period End Date minus Transaction Open Date) is greater than the maximum age limit provided.

#### **Attributes**

#### Attributes

These attributes, defined on the format and profile dialogs, may be configured as optional or mandatory, and editable by the preparer, the reviewer, or the preparer or reviewer. For example, administrators might require preparers to enter a value in the "Time to Prepare" custom attribute and reviewers in the "Time to Review" custom attribute.

See:

Creating Formats, "Adding Format Attributes" on page 275.

Creating Profiles, "Specifying Profile Attributes" on page 314.

## **Balance Summary**

**Balance Summary** contains the balance justification; format depends on the format assigned the reconciliation.

- Account Analysis Format—The Balance Summary section for account analysis reconciliations include:
  - **Source System Beginning Balance**—The balance from the last reconciliation performed for the account.
  - **Net Activity**—The change in the account balance from the last reconciliation performed.
  - **Source System Balance**—The balance imported from the source system or manually entered by the preparer.
  - **Explained Balance**—The sum of balance explanation transactions entered into the reconciliation.
  - Difference—Source System Balance, less the Explained Balance.
  - **Adjustments**—The sum of adjustment to the source system transactions entered into the reconciliation.
  - Unexplained Difference—Source System Balance, less the Explained Balance, less Adjustments.
- Balance Comparison Format—

The Balance Summary for balance comparison reconciliations:

- Source System Beginning Balance—The beginning balance imported from the source system
- Net Activity—The change in the account from the last reconciliation performed
- **Source System Balance**—The balance imported from the source system or entered by the preparer

- **Subsystem Balance**—The balance imported from the subsystem or entered by the preparer
- Difference—Source System Balance less the Subsystem Balance
- Adjustments to the Source System—The sum of adjustment to the source system transactions entered
- Adjusted Source System Balance—Source System Balance less the Adjustments to the Source System
- Adjustments to the Subsystem—The sum of adjustment to the subsystem transactions entered
- Adjusted Source System Balance—Subsystem Balance less the Adjustments to the Subsystem
- Unexplained Difference—Source System Balance less the Subsystem Balance, less the Adjustments to the Source System, less the Adjustments to the Subsystem

Balance Summary labels can be customized on the format definition, so the row labels may not match the previous definitions. Because some balance rows may be hidden for balance comparison reconciliations, some rows may be missing from the reconciliation.

Depending on the reconciliation configuration, balances may be displayed in up to three currency buckets: entered, functional, and reporting. Multiple currencies may exist within one bucket.

- **Note:** Preparers can edit balances in the Summary Balances table for Reconciliations configured for manual entry of balances.
- ► To edit balances:
- **1** From **Quick Links**, click Reconciliations, select a reconciliation with the status Open with Preparer for which you are the preparer.
- 2 Select Actions, and then Open.
- 3 In the Balance Summary table, click Edit.
- 4 Enter the balance information.
- 5 Click OK.

To edit attributes, in the area below the Balance Summary table, enter values for attributes.

## **Attachments**

Attachments contain files attached to the overall reconciliation but not to comments or transactions on the reconciliation.

- **Note:** Preparers can add attachments to the Attachments section of the Summary tab, to reconciliation transactions, and to their comments. Reviewers and Commentators can add attachments to their comments, but not in the Attachments section of the Summary tab or to transactions.
- Preparers only: To add an external document or web page link to the Attachment sections, perform these steps:
- **1** On the **Summary** tab, expand **Attachments**.
- 2 Click New 🗳.
- 3 From the **Type** list, select one of these types:
  - Local File—Enter a name, select Browse to select and attach the file, and then click OK.
  - **URL**—Enter a URL name, then enter the URL (for example: Oracle, http://www.oracle.com), and then click **OK**.
  - Optional: Repository File—From the file list, select the file, and then click OK.
    - **Note:** The Repository File option is displayed only if Financial Close Management is configured with Oracle Enterprise Content Management.
- 4 In Name, enter a descriptive name.
- 5 Enter a URL, or browse to select a document.
- 6 Click OK.

#### **Comments**

Comments contains comments added to the overall reconciliation.

- To add comments:
- 1 Expand Comments.
- 2 Select Actions, and then New.
- 3 In the text box, enter a comment.
- 4 **Optional:** To add an attachment to an external document or a web page to the comment, in **Reference**, select **Actions**, and then **Add**, select a document or enter a URL, and then click **OK**.
- 5 Enter a URL, or browse to select a file.
- 6 Click OK.

## **Additional Properties**

Additional Properties contains these attributes:

• Method—The reconciliation method associated with the format assignment.

- **Auto-Reconciliation Methods**—Identifies the auto-reconciliation methods enabled for the reconciliation.
- **Maximum Age Limits**—Identifies the maximum age expected for balance explanation or adjustment transactions; if the age of the transactions on the reconciliation exceed the expected age, then the reconciliation is flagged with the aging violation warning.
- Manually Enter Balances—Identifies whether balances can be entered into the reconciliation.
- Included Accounts—Identifies the accounts included in a summary reconciliation. If you selected the Summary Profile check box, click Edit (2) and select one of the following:
  - **Save as Filter**—Evaluates the filter at the time the summary profile is copied to the period and at that point that list of accounts becomes the snapshot and stored along with the summary reconciliation.
  - Save as List—Select the accounts from the Available Accounts list, and add them to the Selected Accounts for the summary reconciliation.

### Instructions

Instructions displays instructions per the profile definition.

## Questions

Questions includes the questions, with a tab for each role (Preparer, Reviewer 1, Reviewer 2, and so on), Administrator, Power User, Commentator, Viewer).

Questions can be configured as optional or required. Questions for Preparers and Reviewers can be required and must be answered before the reconciliation can be submitted for review or approved. Questions assigned to Administrators, Power User, Owner, Viewer, or Commentator cannot be configured as required.

Note: If Questions were not configured for the format, then this section is not visible.

## Workflow

Workflow identifies the users assigned each role on the reconciliation and the due dates for each role.

## **Reconciliation Transactions**

The **Transaction** tabs, depending on the format configuration, contain up to two transaction tabs:

• **Account analysis** formats have two tabs: one for balance explanation transactions, and one for adjustments to the source system.

• **Balance comparison** formats can have up to two tabs: one for adjustments to the source system, and one for adjustments to the subsystem; either or both of these tabs may have been hidden on the format definition.

The text on the tabs is also based on format configuration. However, text matches the text displayed in the corresponding Balance Summary row.

Each Transaction tab contains a transaction list and a transaction detail section:

- **Transaction List**—Contains the list of transactions associated with the active transaction tab. From the list, preparers can add, edit, and remove transactions. They can also import transactions and copy some or all transactions from a prior reconciliation. The transaction list also includes an export feature available to all users to support custom reporting and analysis.
- **Transaction Detail**—The transaction detail section displays the details of the record selected in the transaction list. When entering new transactions, amounts are entered into the lowest enabled currency bucket (typically the entered currency bucket). If the account is not configured as an historical rate account, then Account Reconciliation Manager calculates the expected functional and reporting currency balances using exchange rates stored within the system.

## **Adding Transactions**

Transactions are line-items preparers add to reconciliations to reconcile differences between source system and subsystem balances, or to provide explanations for an account balance. Preparers can add transactions to reconciliations with the status Open with Preparer. Preparers cannot add transactions to reconciliations with the statuses Pending, Open with Reviewer, or Closed.

Ways Preparers can add transactions:

- Manually enter transactions. See "Adding Transactions Manually" on page 341.
- Import them from flat files. See "Importing Transactions from Files" on page 345.
- Import pre-mapped transactions. See
  - "Importing Pre-Mapped Transactions" on page 346
- Copy them from prior periods. See "Copying Transactions from Prior Reconciliation" on page 348.

## **Adding Transactions Manually**

Reconciliations have tabs to allow Preparers to enter transactions.

For example, Preparers might enter adjustments to the source system to bring it into agreement with the subsystem.

All transactions have Transaction Code and Open Date as required. The Open Date field specifies the date the transaction was, or should have been, opened in the source system. Depending on the reconciliation format, other fields may be required also.

- ► To add transactions manually:
- **1** From **Quick Links**, click Reconciliations, and select a reconciliation with the status "Open with Preparer" for which you are the preparer.
- 2 Select Actions, and then Open.
- 3 Select a transaction tab.
- 4 Click New 🗳.

Attributes, (for example: Transaction Code, Open Date, Close Date), are displayed based on how the format is configured. Any mandatory attributes have an asterisk next to it. See "Adding Format Attributes" on page 275.

Transaction Detail and Action Plan sections have role and access rights. All roles have view access unless otherwise specified.

Access rights:

- Text Box:
  - Roles configured with the **Do Not Display** option do not see this attribute in **Reconciliation** or Task **Actions**, or in any dashboard, list view, or report.
  - Roles configured with **Allow Edits** can add, change, and remove values for the attribute, subject to the editability rules.
  - Roles configured with the **Required** option require a value for the attribute. The Required option is available for Preparers and Reviewers. Until a value is provided, preparers can't submit, and approvers can't approve.
- Multi-Line Text Box tabs:
  - Text Box tab:
    - Roles configured with **Do Not Display** do not see this attribute in **Reconciliation** or **Task Actions**, or in any dashboard, list view, or report.
    - Roles configured with **Allow Edits**can add, change, and remove values for the attribute but are subject to editability rules.
    - Roles configured with **Required** require a value for the attribute. The Required option is available for Preparers and Reviewers. Until a value is provided, preparers can't submit and approvers can't approve.
  - o Attachments tab:
    - Roles configured with **Do Not Display** do not see this attribute in **Reconciliation** or **Task Actions**, or in any dashboard, list view, or report.
    - Roles configured with Add & Remove can add and remove files that they added, subject to the editability rules.
    - Roles configured with the **Required** require one file attachment. The Required option is available only for Preparers and Reviewers. Until a file is attached, preparers can't submit and approvers can't approve.

- Roles configured with **Add & Remove All** can add and remove their files and can remove files added by others.
- **5 Transaction Detail**—This section lists the attributes to the transaction.
  - **Optional:** To change the currency for the transaction, in the currency bucket enabled for data entry, select a currency from the currency list.

Enter a value in the currency bucket enabled for data entry. If currency translation is enabled, the remaining currency buckets display translated values. If currency translation is not enabled, enter a value in all remaining enabled currency buckets.

- **Optional:** To designate if a transaction is amortizing or accreting, select **Amortizing**, **Accreting**, or leave the default as **No**. See "Amortizing or Accreting Transactions" on page 349.
- **Optional:** To change the currency for a translated currency bucket, select a currency from the currency list.
- **Optional:** To override a translated currency value, click Override for the currency bucket, and then enter the new value.

Note: To remove the override, click **Reset Value**.

- 6 Action Plan—Captures information about transaction followup actions. The key distinction between regular transaction attributes and Action Plan attributes is in the rules that determine when the attribute may be edited:
  - Transaction attributes may be edited by workflow users (preparers and reviewers) only when the reconciliation is open with that user.
  - Action Plan attributes enable authorized users to edit the attribute at any point until the period is locked.

You can track the action plans related to reconciliation transactions. The attributes in this section have different editability behavior according to the access privileges. See "Adding Format Attributes" on page 275.

Comment features, which enable preparers, reviewers, commentators, administrations, and authorized power users to add comments (which may also include attachments). Comments may be added whenever the period is not locked.

a. **Action Plan Attachments**—Contain files attached to the action plan on the reconciliation. The attachments section is editable according to the following:

Role	When attachments are editable
Preparer	Can add and remove their attachments, when the reconciliation is Open or Closed and the period is not Locked.
Reviewer	Can add and remove their attachments, when the reconciliation is Open or Closed and the period is not Locked.
Administrator	Can't add or remove attachments.

Role	When attachments are editable		
Power User	Can't add or remove attachments.		
Viewer	Can't add or remove attachments.		
Commentator	Can't add or remove attachments.		

To add attachments to the transaction:

- i. In Transaction Detail, expand Attachments.
- ii. Select **Actions**, and then **New**.
- iii. In Add Attachment, in Type, select Local File to attach a file located on your computer or select URL.
- iv. In the **Name** field, enter a name to describe the attachment.
- v. Enter a URL, or browse to select a file.
- vi. Click **OK**.
- b. Action Plan Comments—Contains comments on the action plan. The comments section is editable according to the following:

Role	When attachments are editable			
Preparer	Can add and remove their comments, when the reconciliation is Open or Closed and period is not Locked.			
Reviewer	Can add and remove their comments, when the reconciliation is Open or Closed and period is not Locked.			
Administrator	Can add and remove any user's comments, when the reconciliation is Open or Closed and period is not Locked.			
Power User	Can add and remove any user's comments, when the reconciliation is Open or Closed and period is not Locked.			
Viewer	Can't add or remove comments.			
Commentator	Can add and remove their comments, when the reconciliation is Open or Closed and period is not Locked.			

To add comments to the transaction:

- i. In Transaction Detail, expand Comments.
- ii. Select **Actions**, and then **New**.
- iii. In **New Comment**, enter a comment.
- iv. **Optional:** To reference an external document, in the Reference section select **Actions**, and then **Add**. Select a document, or enter a URL, and then click **OK**.
- v. To close the Create Comment dialog box, click **OK**.
- 7 Attachments—Contains the Transaction Detail attachments.
- 8 **Comments**—Contains the Transaction Detail comments.

- 9 Click Save to save the transaction, or click Save and Create Another to save the current transaction and create a new transaction.
- 10 Click Close.

## **Importing Transactions from Files**

You can import transaction into a reconciliation from a file. For example, you exported 10 invoices for Prepaid Expenses for July 2012 to a flat file from your source system. You import the transactions into the reconciliation for Prepaid expenses for July 2012 in Account Reconciliation Manager.

Transaction import files are comma-separated text files. The first row contains the column headings that identify the data in the columns; for example, Transaction code. Separate rows are used to define each transaction. Required columns are Transaction Code and Open Date.

You must also specify the amount and currency for any enabled currency buckets that are not subject to currency translation. The fields must be labeled Amount and Amount Currency, with a number to indicate the currency bucket; for example, Amount1 and Amount Currency1 specify the amount and currency for the first currency bucket.

You need not include amount or currency for translated buckets:

- If you do not import these values, the amounts are calculated using the default currency codes.
- If you specify a currency but not an amount, the amount is calculated using the currency code provided.
- If you specify an amount and a currency code, the amount is compared to the calculated translated amount, and if it differs, the amount is marked as overridden.

When you import transactions, you can choose to add the transactions in the file to the transactions for the reconciliation, or to replace the reconciliations with the transactions in the file.

- > To import transactions from a file:
- **1** From **Quick Links**, select **Reconciliations**, and then select a reconciliation with the status Open with Preparer for which you are the preparer.
- 2 Select Actions, and then Open.
- **3** Select a transactions tab.
- 4 Select Actions, and then Import.
- 5 Select an import option:
  - Select **Add** to add the transactions in the file to the transactions.
  - Select Add All to replace the transactions with the transactions in the file.
- 6 Date Format

**Note:** This feature is available only in Financial Close Management 11.1.2.4.100 (patch 20307212). For information about new features and updating to release 11.1.2.4.100, see My Oracle Support https://support.oracle.com/.

Select a **Date Format** from the drop down list of allowed date formats. Date formats are not translated. By default, the date format is set to the locale date format of the exported file location.

For example:

- MM/dd/yyyy
- dd/MM/yyyy
- dd-MMM-yy
- MMM d, yyyy

#### 7 Click Import.

Validation rules for attribute import:

- **Read Only** attributes are ignored. The import succeeds: if there is a value in the import file for an attribute that is read-only to the preparer, the preparer does not have the privileges to create a transaction with that attribute value; the resulting transaction shows blank for the read-only attribute even though its value was in the file and therefore the value gets ignored.
- **Do\_Not\_Display** attributes return an error with the message, "attribute not assigned in format." The import fails if a value in the import file for an attribute is "Do\_Not\_Display" to the preparer, he does not have the privileges to create a transaction with that attribute at all, the import fails.
- **Required** attributes are not required on import. The import (considered a bulk action because many transactions may be imported) succeeds even though the required attributes are missing; however, if users attempt to update an individual transaction, they are prompted to add any required attribute before they can save.

Otherwise, users must enter any required attributes (that were not imported) before they can submit the reconciliation.

8 At the Results prompt, click **OK**.

## **Importing Pre-Mapped Transactions**

Note: This feature is available only in Financial Close Management 11.1.2.4.100 (patch 20307212). For information about new features and updating to release 11.1.2.4.100, see My Oracle Support https://support.oracle.com/.

When you import pre-mapped transactions, you enable authorized users to import Explained Balance, Source System Adjustments, or Subsystem Adjustments transactions into reconciliations, where the transactions have already been pre-assigned an account ID. The

imported transactions are inserted into the existing Account Reconciliation Manager transaction tables (including the summary amounts table), and assigned the appropriate account ID, period ID and transaction type.

These transactions are importable regardless of whether a reconciliation for the period exists (the data is keyed off of Account ID and Period ID, not Reconciliation ID).

The following users are authorized to use the import feature, subject to the security rights noted:

- Administrator—All reconciliations
- Power User—Reconciliations included within the Power User's security filter
- **Preparer**—Reconciliations where the user is assigned the Primary Preparer role, or the Backup Preparer role, where the user is currently the Active preparer (because the primary is unavailable), or a member of a Team/Group assigned the Preparer role, regardless of the Claimed status.
- **Note:** Preparers should be able to import transactions regardless of whether reconciliation exists or not. For role checking, use profile security.
- > To import pre-mapped transactions:
- 1 Click Tools, and then Import Transactions.
- 2 Enter the following fields:
  - File—Click Browse, navigate to the import file and then click Open.
  - **Transaction**—Select a transaction type. Example: Explained Balance, Adjustment to Source System, Adjustment to Subsystem
  - **Period**—Select a period for the transactions.
  - Import Type
  - Date Format
    - **Note:** This feature is available only in Financial Close Management 11.1.2.4.100 (patch 20307212). For information about new features and updating to release 11.1.2.4.100, see My Oracle Support https://support.oracle.com/.

Select a **Date Format** from the drop down list of allowed date formats. Date formats are not translated. By default, the date format is set to the locale date format of the exported file location.

For example:

- o MM/dd/yyyy
- o dd/MM/yyyy
- o dd-MMM-yy
- o MMM d, yyyy

**3** Note: The import file format is similar to that of the existing transaction import file (from the reconciliation action dialog box) but adds a Reconciliation Account ID column to identify reconciliations.

Amount1, Amount2, and Amount3 are the amounts associated with the Transaction. If an amount is missing, then zero amount is imported. Amount Currency1, Amount Currency2, and Amount Currency3 are the currency codes associated with each Amount.

Amount1 and Amount Currency1 are always mapped to Entered, Amount2 and Amount Currency2 are always mapped to Functional, and Amount3 and Amount Currency3 are always mapped to Reporting.

Reconciliation Account ID	Short Description	Long Description	Transaction Date	Close Date	Amount1	Amount Currency1	Attribute 1	Attribute Value 1
110-01	Transaction 1		30-Jun-13	30- Jun-13	215,028. 00	USD	Impact	Low
110-02	Transaction 1		30-Jun-13	30- Jun-13	410	USD		Low
110-02	Transaction 2		30-Jun-13	30- Jun-13	1,018.00	USD		Low

## **Copying Transactions from Prior Reconciliation**

A transaction is often valid for multiple periods. For example, you pay rent biannually on a building. The invoice for the rent expense paid in January can be carried over to subsequent months to explain the balance. You use the Copy Transactions function to copy transactions from prior month.

- > To copy transactions from a prior reconciliation:
- **1** From **Quick Links**, select **Reconciliations**, and then open a reconciliation with the status Open with Preparer for which you are the preparer.
- 2 Select the Explained Balance tab, and then click Copy Transactions from Prior Reconciliation
- **3** Select the transactions and then click **Copy**.

## **Amortizing or Accreting Transactions**

#### **Subtopics**

- Creating Amortizing or Accreting Transactions Manually
- Copying Amortized or Accreting Transactions from Prior Reconciliations
- Importing Amortizing or Accreting Transactions

This section describes the behavior of the Transaction Detail panel when the Amortizing or Accreting option is selected.

Certain general ledger accounts contain transactions where the value of the transaction changes from one period to the next. The transaction value may decrease (amortizing transaction) or it may increase (accreting transaction). You may need to add these transactions one time and then as the transactions are copied from the prior reconciliation into the current reconciliation, the transaction value changes according to the amortization schedule. This option facilitates reconciliation preparation because it helps automate the verification of entries originating in the general ledger.

How the value is calculated from one period to the next depends on the amortization method.

Accreting transactions work similar to amortizing transactions. However, the Ending Amount for accreting transactions starts at 0.00 and increases each period by the Monthly Amortization amount.

#### **Creating Amortizing or Accreting Transactions Manually**

- > To create amortizing or accreting transactions manually:
- 1 Follow the procedure "Adding Transactions Manually" on page 341.
- 2 **Optional:** To designate whether a transaction is amortizing or accreting, select **Amortizing**, **Accreting**, or leave the default as **No**.
- 3 If you select Amortizing or Accreting, enter the following fields in the Transaction Detail panel:
  - **Original Amount:** The amount used to calculate the amortization or accretion value.
  - **This Period:** Calculated by the system based on the Method selected by the user (see "Method" below). The value reflects the amount of amortization that applies to the period to which the reconciliation pertains.
  - Ending Amount:
    - For amortizing amounts, Ending Amount is calculated as the Original amount minus the Cumulative Amortization amounts for all periods up to and including the period to which the reconciliation pertains.
    - For accreting amounts, Ending Amount starts at 0.00 and increases each period by the Monthly Accretion amount.
  - Method:

Select one:

- **Straight line**—Causes the transaction value to decrease by an equal amount each period.
- **Actual**—Causes the transaction value to decrease (for amortizing) or increase (for accreting) by an amount that reflects the actual number of days in each period.
- **Custom**—Causes the transaction value to decrease (for amortizing) or increase (for accreting) by an equal amount each period.

Allows you to customize the monthly amortizing and accreting amounts. By default, the system starts with a straight-line amortization configuration. Therefore, when the custom method is chosen, the dialog appears exactly as it does for the straight line use case, with two exceptions:

- The Amortization column in the Amortization Schedule table is editable for the base currency bucket. You edit the monthly amortization amounts, or import the full Amortization schedule.
- No half-month convention check box is displayed.
- **Half-month convention:** If selected, the first and last period reflect a half month of amortization. For example, if a full month of amortization is \$100, then the first and last month reflects only \$50 of amortization. All other months reflect the full \$100 of amortization
- **Start Period:** For Straight Line or Custom—Determines the first month that amortization occurs.
- Number of Periods: Determines the number of amortized periods.
- **Remaining Periods:** A value calculated by the system based on the period pertaining to the reconciliation ("Reconciliation Period"), Start Period, and Number of Periods.
- **Start Date and End Date:** For Actual—Determines the amortization or accretion range.
- 4 For Straight Line or Custom: On the **Amortization Schedule** tab, select the Currency Bucket and then view the beginning, ending, and amortization amounts.
- 5 Click Save.

#### **Copying Amortized or Accreting Transactions from Prior Reconciliations**

When you copy transactions from a prior reconciliation and the transaction is an amortizing or accreting transaction, then the Ending Amount of the transaction for the current reconciliation is updated to match the Ending Amount corresponding to the Reconciliation period.

#### **Importing Amortizing or Accreting Transactions**

In addition to the regular attributes, you can import the following attribute transactions as appropriate based on the method (Straight line, Actual, or Custom):

- Amortizing Setting (Amortizing, Accreting, or None).
- Amortization Method
- Amortization Half-Month Convention

- Amortization Periods (Number of Periods)
- Amortization Start Period
- Amortization Start Date
- Amortization End Date
- Amortization Original Amount

The CSV import file format:

Period Number, Amount (one per line). The file does not require headers.

Example:

- 1,100.00
- 2,100.00
- 3,150.00
- 4,50.00

## **Editing, Copying, and Deleting Transactions**

The preparer can copy, edit, or delete transactions for reconciliations with the status Open with Preparer. You cannot edit or delete transactions for reconciliations with the status Pending, Open with Reviewer, or Closed.

- > To copy, edit, and delete transactions:
- **1** From **Quick Links**, select **Reconciliations**, and then select a reconciliation with the status Open with Preparer for which you are the preparer.
- 2 Select Actions, and then Open.
- **3** Select a transactions tab.
- 4 Select a transaction.
- 5 In Transaction Detail, edit, copy, or delete the transaction.

## **Viewing Prior Reconciliations**

The **Prior Reconciliations** tab contains a list of prior period reconciliations for the same account. These reconciliations may be opened for viewing, but no changes can be made.

Information contained in account reconciliations for prior months can be useful for preparing the current month reconciliation. For example, an invoice for rent expense in the Prepaid Expense account reconciliation for January might help explain the balance in Prepaid Expense for the current month, February. The Prior Reconciliations tab displays a list of reconciliations from prior periods.

- > To view prior reconciliations:
- 1 Open a reconciliation.
- 2 Select the Prior Reconciliations tab.
- 3 Select a reconciliation.
- 4 Select Actions, and then Open.

# **Viewing Reconciliation History**

The **History** tab shows the history of key changes to the reconciliation, including a record of when it was submitted for review and whether it was approved or rejected.

# **Editing Reconciliations**

The status of a reconciliation determines whether you can edit a field. The following table displays the disabled fields for each status:

Tabs	Pending Disabled Fields	Open with Preparer Disabled Fields	Closed Disabled Fields
Properties	<ul> <li>Account ID</li> <li>Active</li> <li>Format</li> <li>Normal Balance</li> </ul>	<ul> <li>Account ID</li> <li>Active</li> <li>Format</li> <li>Normal Balance</li> </ul>	<ul> <li>Account ID</li> <li>Active</li> <li>Format</li> <li>Normal Balance</li> </ul>
	<b>Note:</b> Can be edited in Release 11.1.2.4.100.	<ul><li>Auto-Reconciliation</li><li>Maximum Age Limits</li></ul>	<ul><li>Auto-Reconciliation</li><li>Maximum Age Limits</li></ul>
Workflow	Preparer Frequency	<ul><li> Preparer Frequency</li><li> Preparer Start Date</li></ul>	<ul><li>Preparer Frequency</li><li>Preparer Start Date</li><li>Reviewer Levels</li></ul>
Currency		<ul> <li>Historical Rate</li> <li>Rate Type</li> <li>Currency Bucket Enabled check boxes</li> </ul>	<ul> <li>Historical Rate</li> <li>Rate Type</li> <li>Currency Bucket Enabled check boxes</li> </ul>

#### > To edit reconciliations:

- 1 In Account Reconciliation Manager, under Quick Links, select Reconciliations.
- 2 Select a reconciliation, then select **Actions**, and then **Edit**.
- 3 On the **Properties** tab, view or update where appropriate:
  - Account ID—The identifier for the profile is a required field. The combination of segment values must be unique across profiles. The number of segments available is defined in system settings.

When you click  $\checkmark$  a message is displayed, "Changing the Account ID will break the relationship between balance mapping rules and prior reconciliations created for this profile. Are you sure you want to proceed?"

Click **Yes** to continue, No to cancel the edit.

- **Name**—The name provides a secondary mechanism to help identify the profile. Names are not required to be unique. As a best practice, Oracle suggests using the name associated with the natural account segment and some other descriptor that identifies ownership of or responsibility for the profile.
- Description
- **Summary Profile**—If this box is selected, then the Profile is a Summary Profile. The **Auto-Reconciliation** configuration section is removed and the balances are not editable.

**Included Accounts**—This section enables administrators and power users to assign profiles to summary profiles. Both regular (non-summary) and summary profiles can be selected for addition to a summary profile. See "Adding Accounts" on page 319.

Note: Included Accounts only displays when you are editing a summary reconciliation.

- **Process**—Associates the profile with a specific reconciliation process, for example: the balance sheet reconciliation process or the local GAAP reconciliation process. Processes are defined in system settings.
- **Format**—Associates the profile with a format created by an administrator, determining the method of reconciliation and the type of information required to be provided by the preparer.
- **Method**—Identifies the reconciliation method associated with the format assigned to the profile.
- **Risk Rating**—Associates the profile with a risk rating. Risk ratings are defined in system settings; for example, **High**, **Low**, or **Medium**.
- **Account Type**—Associates the profile with an account type. Risk Rating and Account Type are attributes that facilitate reporting the values are defined by administrators and can be used on dashboards and list views to filter reconciliations.
- Normal Balance—Identifies whether the profile is expected to contain a debit balance, a credit balance, or a debit or a credit balance. If the balance is different from the normal balance, then a warning is set on the reconciliation.
- In **Auto-Reconciliation Methods**, select a method that describes the conditions that must be true for reconciliations configured with the auto-reconciliation method to qualify for auto-reconciliation. If any conditions are false, then auto-reconciliation fails, and the reconciliation status is set to Open so that the Preparer can manually prepare the reconciliation:
  - For Account Analysis:
    - **Balance is zero** required conditions:

- If an account analysis format is assigned to the profile, then the profile can be enabled for the "Account has a 0 Balance" auto-reconciliation method.
- If the balance associated with the reconciliation for a given period is 0, then the reconciliation is prepared and reviewed automatically for that period.
- If the balance is not 0, then the reconciliation must be manually prepared and reviewed.

When Auto-Reconciliation succeeds, the reconciliation status is set to Closed.

- **Balance is zero and no activity** required conditions:
  - The Source System Balance is zero.
  - Source System Balance is the same as the Prior Reconciliation Source System Balance.

When Auto-Reconciliation succeeds, the reconciliation status is set to Closed.

- **No activity** required conditions:
  - If a previous reconciliation exists, the following conditions must be met:
    - The prior reconciliation status must be Complete.
    - The prior reconciliation Source System balance must be the same as the current reconciliation Source System balance.
    - The prior reconciliation format must be the same as the current reconciliation format

Specifically:

- a. The Format ID used to create both the current and prior format instances must be the same.
- b. The current format instance must not contain mandatory attributes that do not exist in the prior format instance.
- If a previous reconciliation does not exist, then the prior reconciliation Source System balance is presumed to be zero:
  - If the current period's Source System Balance is also zero, then the reconciliation will be auto-reconciled.
  - If the current period's Source System balance is not zero, then the reconciliation will not auto reconcile.

When Auto-Reconciliation succeeds:

- The reconciliation status is set to Closed
- Explained Balance and Source System Adjustment transactions are copied from the prior reconciliation to the current reconciliation:

**Note:** This last condition also means that a previous reconciliation source system balance must exist.

- File Attachments and Comments associated with the transaction are copied
- Age is recalculated by subtracting the Open Date from the new period end date (the period the transaction is being copied into)
- The Aging Violation for that transaction is set if the age is greater than the Authorized age
- The Aging Violation flag for the Reconciliation is set if one or more transactions of each type have an aging violation
- Comments and Attachments that exist at the Reconciliation level are copied
- **Balance is within range** required conditions:
  - A prior reconciliation must exist and the status of this reconciliation must be Complete.
  - The prior reconciliation format must be the same as the current reconciliation format. Specifically, the format ID used to create both the current and prior format instances must be the same, and the current format instance must not contain mandatory attributes that do not exist in the prior format instance.
  - The Source System Balance is more than or equal to the **Balance Range** (Low).
  - The Source System Balance is less than or equal to the **Balance Range (High)**.

When Auto-Reconciliation succeeds:

- The reconciliation status is set to Closed
- Explained Balance and Source System Adjustment transactions are copied from the prior reconciliation to the current reconciliation:
  - File Attachments and Comments associated with the transaction are copied
  - Age is recalculated by subtracting the Open Date from the new period end date (the period the transaction is being copied into)
  - The Aging Violation for that transaction is set if the age is greater than the Authorized age
  - The Aging Violation flag for the Reconciliation is set if one or more transactions of each type have an aging violation
- Comments and Attachments that exist at the Reconciliation level are copied
- **Balance is within range and no activity** required conditions:
  - A prior reconciliation must exist and the status of this reconciliation must be Complete.
  - The prior reconciliation format must be the same as the current reconciliation format. Specifically, the format ID used to create both the current and prior format instances must be the same, and the current

format instance must not contain mandatory attributes that do not exist in the prior format instance.

- Source System Balance is greater than or equal to the **Balance Range (Low)**.
- The Source System Balance is less than or equal to **Balance Range (High)**.
- Source System Balance Prior Reconciliation Source System Balance = 0; The range can be a negative number.
  - **Note:** This last condition also means that a prior reconciliation source system balance must exist.

When Auto-Reconciliation succeeds:

- The reconciliation status is set to Closed
- Explained Balance and Source System Adjustment transactions are copied from the prior reconciliation to the current reconciliation:
  - File Attachments and Comments associated with the transaction are copied
  - Age is recalculated by subtracting the Open Date from the new period end date (the period the transaction is being copied into)
  - The Aging Violation for that transaction is set if the age is greater than the Authorized age
  - The Aging Violation flag for the Reconciliation is set if one or more transactions of each type have an aging violation
- Comments and Attachments that exist at the Reconciliation level are copied

#### • For Balance Comparison:

- **Balance is zero** required conditions:
  - If a balance comparison format is assigned to the profile, then the profile can be enabled for the "Account has a 0 Balance" auto-reconciliation method.
  - If the balance associated with the reconciliation for a given period is 0, then the reconciliation is prepared and reviewed automatically for that period.
  - If the balance is not 0, then the reconciliation must be manually prepared and reviewed.

When Auto-Reconciliation succeeds, the reconciliation status is set to Closed.

#### **Balance is zero and no activity** required conditions:

- The Source System Balance is zero.
- Source System Balance is the same as the Prior Reconciliation Source System Balance.

**Note:** This last condition also means that a previous reconciliation source system balance must exist.

When Auto-Reconciliation succeeds, the reconciliation status is set to Closed.

- **No activity** required conditions:
  - If a previous reconciliation exists, the following conditions must be met:
    - The prior reconciliation status must be Complete.
    - The prior reconciliation Source System balance must be the same as the current reconciliation Source System balance.
    - The prior reconciliation format must be the same as the current reconciliation format

Specifically:

- a. The Format ID used to create both the current and prior format instances must be the same.
- b. The current format instance must not contain mandatory attributes that do not exist in the prior format instance.
- If a previous reconciliation does not exist, then the prior reconciliation Source System balance is presumed to be zero:
  - If the current period's Source System Balance is also zero, then the reconciliation will be auto-reconciled.
  - If the current period's Source System balance is not zero, then the reconciliation will not auto reconcile.

When Auto-Reconciliation succeeds:

- The reconciliation status is set to Closed
- Explained Balance and Source System Adjustment transactions are copied from the prior reconciliation to the current reconciliation:
  - File Attachments and Comments associated with the transaction are copied
  - Age is recalculated by subtracting the Open Date from the new period end date (the period the transaction is being copied into)
  - The Aging Violation for that transaction is set if the age is greater than the Authorized age
  - The Aging Violation flag for the Reconciliation is set if one or more transactions of each type have an aging violation
- Comments and Attachments that exist at the Reconciliation level are copied
- **Balance match (% Tolerance)**: If a balance comparison format is assigned to the profile, then the profile can be enabled for the Balance Comparison where the Balances Match (% Tolerance) auto-reconciliation method.

If this method is enabled, then a threshold value can be applied. The threshold percentage is multiplied against the source system balance to calculate a threshold value.

- If the difference between the source system balance and the subsystem balance is less than the threshold value in a period, then the reconciliation is prepared and reviewed automatically for that period.
- If the difference is greater than the threshold value, then the reconciliation must be manually prepared and reviewed.

Enter the **Match Balance Threshold (Percent)** as a whole number between 1 and 100.

When Auto-Reconciliation succeeds, the reconciliation status is set to Closed.

 Balances match (# tolerance): The difference between the Source System Balance and the Subsystem Balance is less than or equal to a tolerance value; the tolerance value is specified on the profile. Enter the Match Balance Threshold (Number) tolerance amount.

When Auto-Reconciliation succeeds, the reconciliation status is set to Closed.

- **Maximum Age Limits**—Enter the number of Day(s) for the maximum age of reconciliation transactions:
  - Reconciliation Adjustments (applies to Account Analysis and Balance Comparison methods)
  - Balance Explanations (applies to Account Analysis method)
  - **Note:** Aging Violation: If a value is provided and the reconciliation contains transactions where the age of the items (calculated as Period End Date minus Transaction Open Date) is greater than the value provided, then the transactions are flagged as aging violations and an aging violation warning is set on the reconciliation.
- **Manually Enter Balances**—Determine whether the source system or subsystem balances can be entered manually by the preparer on the reconciliation. These boxes are only checked if balances are not being imported for the profile. Select one or both:
  - Enter source system balances manually (applies to both reconciliation methods)
  - Enter subsystem balances manually (applies to Balance Comparison method)

#### 4 Select the Instructions tab.

Inherits instructions configured on the format assigned to the profile, eliminating the need to provide specific instructions for each and every profile. Some profiles, however, do require extra instruction. Add the instructions as paragraphs of text, attached files, URLs, or links to files in document repositories.

#### 5 Select the Workflow tab.

The Workflow tab contains the preparer and reviewer assignments. Only users authorized for preparer and reviewer roles can be assigned these functions on a profile. Account

Reconciliation Manager prevents the same user from being assigned preparer and reviewer roles on the same profile, or the same user being assigned multiple reviewer roles.

- Enter this information for the preparer:
  - **User Name**—The user names available for selection as preparer are only those users authorized with the preparer role. To select to assign a Preparer to a named user, team, or Shared Services Group click 😂
  - **Backup User**—If you assigned a user for the primary preparer, you can assign a backup user authorized as a preparer:
    - **Note:** A backup preparer can only prepare the reconciliation when the primary has setup his status as unavailable. To set a status to unavailable, see "Changing a User's Preferences" on page 81.
    - a. Click Select a Backup User 🔯
    - b. Enter the First Name and Last Name or click Search to select a backup user.
  - **Frequency**—If a profile contains a frequency that matches one of the frequencies associated with a period, then the reconciliation is copied to the period when the administrator uses the Copy to Period function. Frequency example: Annually, Quarterly, Quarterly-US, Quarterly-Europe, or Monthly.
  - **Start Day Offset**—Determines the start date of the reconciliation. It can be a negative or positive number and determines the number of days before (if configured as a negative number) or after (if configured as a positive number) the period close date the reconciliation is authorized to begin.
  - **Schedule From**—Determines what day (for example, the close day or end day) the Start Day Offset relates to.
  - **Duration**—Added to the start date to calculate the preparer due date.
- When assigning reviewers, start with the reviewer with the highest frequency. Enter the reviewers information:
  - o Level—Account Reconciliation Manager supports unlimited levels of review.
  - **User Name**—The user names available for selection as reviewers are only those users authorized with the reviewer role.

To assign a backup reviewer, team, or Shared Services Group:

- a. Click Select a Reviewer ն
- b. If you selected a user for the primary reviewer, you can select a backup reviewer: in the **Backup User** column, click **Select a Backup Use**r 🔮 and select a backup user.
- **Reviewer Frequency**—Determines how often the reconciliation is reviewed. It is possible for reconciliations to be prepared monthly and reviewed quarterly.

• **Reviewer Duration**—Determines the reviewer due date. The due date is calculated as preparer start date + preparer duration + reviewer duration. There is no start day offset for reviewers. This is because the reviewer start date is determined by when the preparer releases the reconciliation for review. As soon as this occurs, the reviewer may commence review.

#### 6 Select the Currency tab.

If Account Reconciliation Manager is configured using one currency configuration, the currency tab is hidden. Summary reconciliations are always prepared in a single currency. Changes are required to the Currency tab to enable configuration for a single currency bucket. For summary reconciliations, select the Rate Type, and them select the single currency bucket. The functional currency bucket is the default.

Determines the number of currency buckets enabled for the reconciliation and the behavior of foreign exchange translation. Enter this information:

- **Historical Rate**—Select Historical Rate for profiles that contain accounts not subject to revaluation in the source system:
  - If **Historical Rate** is selected, the preparer must specify the value in all currency buckets enabled on the reconciliation when entering transactions into the reconciliation (for example, balance explanations or adjustments).
  - If Historical Rate is cleared, the preparer is required to enter a value into the lowest level currency bucket (for example, the entered currency bucket), and Account Reconciliation Manager calculates the equivalent value in the other currency buckets using exchange rates maintained in Account Reconciliation Manager.

• Rate Type

The rate type selection applies only if the historical rate is cleared. When Foreign Currency Rates (FX rates) are loaded into Account Reconciliation Manager, they are associated with a rate type. The rate type setting on the profile determines which series of FX rates are used to perform currency conversion calculations for transactions of reconciliations pertaining to the profile.

- For each bucket label (for example, Entered, Functional, or Reporting), enable it and select the default currency.
- The currency bucket table determines which currency buckets are enabled for the profile. Currency buckets are configured in system settings, and only those buckets enabled at a system level can be enabled for individual profiles. If a currency bucket is enabled, then a default currency can be assigned to the profile, by accepting the system-level default for that bucket, or by assigning a profile-specific default value.

7 Select the Access tab.

Determines which users are authorized as commentators or viewers of reconciliations related to the profile. Commentators are allowed to view the reconciliations and add comments to the reconciliation or to transactions of the reconciliation. Viewers have read-only access.

To select a user, group, or team as Commentators or Viewers:

- a. Click Add.
- b. On the Select Viewers or Select Commentators dialog boxes, click Search Users ~  $^{\circ}$  .
- c. Select Users, Groups, or Teams and then enter the name or click Search.
- d. Under **Search Results**, select the Commentator or Viewer Users, Groups, or Teams and add them to the **Available** column.
- e. Click OK.
- 8 Select the Attributes tab.

Enables administrators to assign attributes to profiles and provide values for the attributes. The attributes are presented in read-only format on the reconciliation in the Additional Properties section. Attributes must exist before they can be assigned to a profile.

9 Review the History tab.

Captures an audit trail of changes to the Profile, including changes in workflow assignments, changes in format configuration, risk rating, or profile attributes.

10 Click Save and Close.

#### **Performing Group or Team Reconciliations**

The process of performing group or team reconciliations is identical to the process for regular reconciliations, except for the claim function.

#### Claiming a Reconciliation

When a group or team is assigned Preparer or Reviewer roles, any member of the group or team can perform the functions associated with the role, but only after the user has claimed the reconciliation.

Before claiming the reconciliation, the user has implicit Viewer access. After a reconciliation is claimed, other members of the group or team still have the ability to claim the reconciliation, but doing so causes the initial user's claim to terminate, thus revoking that user's ability to perform the role functions and granting the ability to the user with the latest claim.

The ability to claim a reconciliation from another user is required to accommodate cases where a claim has occurred; however, the user with the claim cannot complete the role functions (for example, because of an absence).

- > To claim a reconciliation:
- **1** Open the reconciliation, and then click **Claim**.
- 2 After a preparer or reviewer clicks the Claim button, then the Release button appears.
- 3 Click Release to remove the claim made by that user.

To determine whether a reconciliation is claimed, view the following view and column attributes:

- Preparer (Claimed)–If **Yes**, then the Preparer role has been claimed. If **No**, then it is unclaimed.
- Reviewer # (Claimed)–The # indicates the reviewer level. If **Yes**, then this Reviewer Level is claimed. If **No**, then it is unclaimed.
- > To filter by the Preparer (Claimed) and Reviewer # (Claimed) attributes:
- 1 At the top of the Filter panel, click **Select Filterable Attributes**
- 2 Select the desired attributes from the Available.
- 3 Click >> to move the attributes to Selected.
- 4 Click OK.
- > To add the Preparer (Claimed) and Reviewer # (Claimed) attributes as List View columns:
- 1 Click Columns at the top of the Reconciliation List view.
- 2 Select the desired attributes from Available.
- 3 Click >> to move the attributes to **Selected**.
- 4 Click OK.

#### **Performing Summary Reconciliations**

Except for key differences, the process for preparing a summary reconciliation is similar to the process for preparing a regular reconciliation. The following sections describe these differences.

#### Generate All and Generate Updated Buttons

Summary reconciliations are intended to summarize the content of one or more child reconciliations. However, the summary reconciliation preparer must control when this update occurs to avoid cases where the content of the reconciliation changes unexpectedly; for example, after the reconciliation is reviewed or is submitted for review. To provide this update control to the summary reconciliation preparer, the following buttons are on the Balance Summary section of the reconciliation:

- **Generate All:** Causes the reconciliation details from all child reconciliations to be imported into the summary reconciliation.
- **Generate Updated:** Imports only the reconciliation details from child reconciliations that were updated since the last time the summary reconciliation was updated.

#### **Balance Summary Configuration**

In a regular reconciliation, the columns in the Balance Summary table are used to display the balances in various currencies and currency buckets.

Summary reconciliations:

- Are always prepared in a single currency and a single currency bucket. Therefore, the columns are instead used to display the balances from each child reconciliation included in the summary reconciliation.
- A total column is provided, which sums the values from all child reconciliations.
- The Child Reconciliation Account ID is displayed as a hyperlink in the column heading. Upon clicking this hyperlink, a dialog box containing the child reconciliation opens. Because the summary reconciliation is created from content originated in the child reconciliation, an implicit review role is granted to the summary reconciliation preparer, enabling that user to reject the child reconciliation (so it can be corrected), but only if the child reconciliation was closed.

In other words, the usual review process must be completed for the child reconciliation before a summary reconciliation preparer could initiate a rejection.

- If the child accounts in a summary reconciliation are modified, you must rerun the data load for the source system and subsystem balances to be updated correctly in the balance columns of the Account Reconciliation Manager views.
  - **Note:** The old source system and sub system balances appear in the balance columns in the views until the data load is run again.

The Balance Summary table includes the following additional rows for summary reconciliations:

- **Child Reconciliation Account ID:** The child reconciliation account ID is displayed as a hyperlink in the column heading.
- Status: Identifies the status of the child reconciliation (Pending, Open, Closed, or Missing).
  - **Note:** Summary reconciliation preparers cannot submit the reconciliation for review until all child reconciliations are closed. The Total column does not contain a status value.
- **Updated:** If the child reconciliation preparer made changes to the child reconciliation since the last time a preparer generated the summary reconciliation, then the word **Updated** appears. The Total column also includes the word **Updated** if one or more child reconciliations have been updated.

#### Updated Attribute on Transactions

Summary reconciliation preparers may edit transactions in the summary reconciliation that were sourced from child reconciliations. However, if an edit occurs, the transaction is marked as **Modified** in the summary reconciliation. The Modified flag is visible on the Transaction Detail panel as well as in a column on the Transaction List View.

#### **Summary Profile Attribute**

To distinguish summary profiles and reconciliations from regular profiles and reconciliations, there is a filter and column attribute titled **Summary Profile**. If the value is **Yes**, then the profile or reconciliation is a summary profile or reconciliation.

# 24

## Managing Reconciliation Workflow

n This Chapter		
	Reassigning Preparers and Reviewers	
	Updating Reconciliation Attributes	
	Reopening Reconciliations	
	Closing and Locking Periods	

Preparers submit reconciliations for review when they are finished working on them. Only preparers can submit reconciliations for review. Before a preparer can submit a reconciliation, all required questions must be answered, and values must be supplied for all custom attribute configured as required. If the Unexplained Difference Must Be Zero option is enabled, the attributes Unexplained Difference row in the Balance Summary table must show all zeros before the preparer can submit the reconciliation.

- When a preparer submits a reconciliation, responsibility passes to the first reviewer in the workflow, and the status changes to Open with Reviewer. An email notification is sent to the reviewer. If the reconciliation has no reviewers, the status changes to Closed.
- When a reviewer approves a reconciliation, responsibility passes to the next reviewer in the workflow, if there is one, and status remains Open with Reviewer. An email notification is sent to the reviewer. If the reconciliation has no other reviewers, the status changes to Closed.
- When a reviewer rejects a reconciliation, responsibility returns to the preparer, and the status changes to Open with Preparer. Reviewers should add a comment to a rejected reconciliation.

Reviewers can "flag" transactions that need attention. Flagged transactions display a flag icon to enable preparers to find them easily. A reviewer can delete only their own comments. After the reconciliation status changes to Closed, however, comments cannot be deleted.

- > To submit, approve, or reject reconciliations:
- 1 Select a reconciliation.
- 2 Select Actions, and then Open.
- 3 Submit, Approve, or Reject the reconciliation.

#### **Reassigning Preparers and Reviewers**

An Administrator or Power User can reassign:

- The current preparer for reconciliations with the status **Open with Preparer**
- The current reviewer for reconciliations with the status **Open with Reviewer**
- > To reassign preparers and reviewers:
- **1** Select a reconciliation with the status **Open with Preparer** or **Open with Reviewer**.
  - **Note:** Administrators and Power Users can also reassign preparers and reviewers by using the Add/Set User pane in the Actions panel of the Reconciliation List View.
- 2 Select Actions, and then View.
- 3 Select Actions, and then Reassign User.
- 4 Select a user.
- 5 Click **OK**, and then click **Close**.

#### **Updating Reconciliation Attributes**

An Administrator or Power User can update attributes on reconciliations on the Reconciliation List, either on the list or on the Set User pane in the Actions Panel.

- > To update reconciliation attributes:
- **1** On the Reconciliation list, select a reconciliation and click Actions, and then Edit.
- 2 On the **Properties** tab, use the following rules to make attribute updates:

Attribute	Pending Reconciliation Status	Open Reconciliation Status	Closed Reconciliation Status
Account ID / Profile ID	No	No	No
Account Name	Yes	Yes	Yes
Account Description	Yes	Yes	Yes
Process	Yes	Yes	Yes
Format	No	No	No
Risk Rating	Yes	Yes	Yes
Account Type	Yes	Yes	Yes
Normal Balance	No in Release 11.1.2.4.	No	No
Auto Reconciliation Attributes	Yes	No	No

Attribute	Pending Reconciliation Status	Open Reconciliation Status	Closed Reconciliation Status
Maximum Age - Adjustment	Yes	No (due to aging violations flag)	No (due to aging violations flag)
Maximum Age - Balance Explanation	Yes	No	Yes
Enter Source System Balances manually	Yes	Yes	Yes
Enter Subsystem Balances manually	Yes	Yes	Yes
Instructions	Yes	Yes	Yes
Instruction References	Yes	Yes	Yes
Currency – Enabled	Yes	No	No
Currency - Default Currency	Yes, but only for enabled buckets	Yes, but only for enabled buckets	Yes, but only for enabled buckets
Historical Rate	Yes	No	No
Rate Type	Yes	No	No
Access – Viewers	Yes	Yes	Yes
Access – Commentators	Yes	Yes	Yes
Profile Custom Attributes	Yes (add, remove, or change values)	Yes (add, remove, or change values)	Yes (add, remove, or change values)
Start Date	Yes	No	No
Adding Reconciliation Comments (to summary tab), subject to role assignment	Yes	Yes	Yes
Adding Transaction Comments, subject to role assignment	Yes	Yes	Yes
Summary Reconciliation Attributes			
Summary Reconciliation Yes/No Attribute	No	No	No
Add / Removing Child Accounts	No	No	No
Current Workflow User			
Change assigned user to a different user	Yes	Yes	Yes
Frequency	No	No	No

Attribute	Pending Reconciliation Status	Open Reconciliation Status	Closed Reconciliation Status
Duration	Yes	Yes	Yes
Prior Workflow User			
Change assigned user to a different user	Yes	Yes	Yes
Frequency	No	No	No
Duration	Yes	Yes	Yes
Future Workflow User			
Change assigned user to a different user	Yes	Yes	Yes
Frequency	No	No	No
Duration	Yes	Yes	Yes
Adding / Removing Reviewer Levels			
Add Future Reviewer Level	Yes	Yes	No
Remove Future Reviewer Level	Yes	Yes	No

### **Reopening Reconciliations**

Administrators and power users can reopen closed reconciliations.

Reopening a reconciliation:

- Reverts the status to Open with Preparer
- Sends an email notification to the preparer the next morning
- > To reopen reconciliations:
- **1** On the Reconciliation list, double click a reconciliation with a Closed status.
- 2 On the **Summary** tab, select **Actions**, and then **Reopen**.

A confirmation is displayed.

3 Click Close.

### **Closing and Locking Periods**

Closing a period prevents new reconciliations from being started but allows reconciliations that are in progress to be completed. Locking a period prevents changes to reconciliations for the period.

- ➤ To close periods:
- 1 Select Manage, and then Periods.
- 2 Select a period.
- **3** Click **Actions**, then **Set Status**, and then **Close**.
- ➤ To lock periods:
- 1 Select Manage, and then Periods.
- 2 Select a period.
- 3 Select Actions, then Set Status, and then Lock.



## Using Report Binders in Account Reconciliation Manager

**In This Chapter** 

Generating Report Binders	
Viewing Report Binders	

Report binders are used to create versions of reconciliations that may be printed or used for offline viewing. Report binders can fulfill audit requests. Binders can be created containing the subset of reconciliations being audited, without having to train auditors on using the Account Reconciliation Manager system.

Report binders can be generated from:

- Manage Periods dialog box
- Reconciliation Lists View

In the first case, the binder contains all reconciliations for the selected period. In the second case, the user can choose to create the binder with all reconciliations visible in the Reconciliation List View, or just a selected set of records. When generated from the Reconciliation List View, the binder can include reconciliations from multiple periods.

Report binders are generated as ZIP files containing these formats:

- **Report Summary:** Contains a hyperlinked list of reconciliations included in the binder.
- **Reconciliation Details:** One file is created for each reconciliation. The structure is very similar to the structure of the Reconciliation Actions dialog box. At a minimum, the file includes lists of transactions of each type included in the reconciliation. If the user chooses to include transaction details, full record details are provided for each transaction.
- **Attachments:** One folder is included for each reconciliation containing attachments to the reconciliation, but only if the user chooses to include attachments when creating the binder.

#### **Generating Report Binders**

Generating Report Binders is enabled in the Reconciliation List View.

- > To generate report binders:
- 1 In Account Reconciliation Manager, select a path:

- Select Tools, and then Generate Report Binder.
- Select Manage, and then Periods. Select Actions, and then Generate Report Binder.
- 2 Enter this information:
  - a. In **Report Binder Name**, enter a name.
  - b. In **Description**, enter a binder description.
  - c. Optional: Select Include Attachments.
    - Attachments
      - **Note:** Including attachments in the report greatly increases the size of the report and may affect performance.
    - Include Transaction Detail
  - d. Optional: Select Include Transaction Detail.
- 3 If the report binder is generated from the **Tools** menu, then select which reconciliations to export:
  - Selected Reconciliations
  - All Reconciliations
- 4 Click Generate.
- 5 From File Download, select Open or Save.

If you clicked **Save**, the **Save As** dialog box is displayed, and the ZIP file name is displayed in **File name** at the bottom. Select a directory for the ZIP file, click **Save**, and then **Close**.

6 Click Close.

#### **Viewing Report Binders**

When you generate a report binder, it is output in one zipped file. The ZIP file name is the name that you specified for the Report Binder. The report pages are merged into an HTML report, with page breaks for sections as required, so the report can be printed with a print command. If you choose to include transaction detail, then full transaction records are included following each reconciliation summary. If you choose to include attachments, a separate attachment appendix, containing links to attachments, is created, which you can print separately. Attachments are downloaded to separate folders.

If you saved the report binder as a ZIP file, you can extract everything from the ZIP, which creates a directory structure with the same name as the report binder. You can see the report binder by opening the HTML page in the directory.

The report page contains this information:

- Account Name
- Warnings
- Balance Summary
- Additional Properties

- Workflow
- History
- Questions
- Attachments
- Comments
- ➤ To view report binders:
- 1 Navigate to the directory in which you downloaded the ZIP file, and double-click the file.
- 2 Extract the ZIP files to the desired directory.
- 3 Navigate to that directory and locate the subdirectory that matches the ZIP file name.
- 4 From the subdirectory, double-click Index.html to view the report binder.



# Reason Codes for Account Reconciliation Manager Autoreconciliation Failures

The following table lists the reasons why certain accounts did not auto-reconcile:

Reason Code	Description	Applies to
Activity not zero	The activity of the reconciliation is not zero for the enabled currency buckets	<ul> <li>Applies to reconciliations configured with the following auto reconciliation methods:</li> <li>No activity</li> <li>Balance is zero and no activity</li> </ul>
Balance not zero	The balance of the reconciliation is not zero for the enabled currency buckets	<ul> <li>Applies to reconciliations configured with the following auto reconciliation methods:</li> <li>Balance is zero</li> <li>Balance is zero and no activity</li> </ul>
Balance not within range	The balance of the account is not within the authorized range for the enabled currency buckets	<ul> <li>Applies to reconciliations configured with the following auto reconciliation methods</li> <li>Balance is within range</li> <li>Balance is within range and no activity</li> </ul>
Match tolerance exceeded	The difference between the source and subsystem balances exceeds the tolerance level authorized for the enabled currency buckets	<ul> <li>Applies to reconciliations configured with the following auto reconciliation methods:</li> <li>Balance match (% tolerance)</li> <li>Balance match (# tolerance)</li> </ul>
No prior reconciliation	There is no prior reconciliation in existence	<ul> <li>Applies to reconciliations configured with the following auto reconciliation methods:</li> <li>Balance is zero and no activity</li> <li>Balance is within range and no activity</li> </ul>
Prior reconciliation is not closed	A prior reconciliation exists for the account, but the status of the prior reconciliation is not closed	<ul> <li>Applies to reconciliations configured with the following auto reconciliation methods:</li> <li>Balance is zero and no activity</li> <li>Balance is within range and no activity</li> </ul>
Source system balance does not exist	No source system balances exist for the account/period	Applies to all auto reconciliation methods

Reason Code	Description	Applies to
Source system balance does not exist for all enabled currency buckets	Source system balances are missing for some of the reconciliation's enabled currency buckets	Applies to all auto reconciliation methods
Subsystem balance does not exist	No subsystem balances exist for the account/ period	<ul> <li>Applies to reconciliations configured with the following auto reconciliation methods:</li> <li>Balance match (% tolerance)</li> <li>Balance match (# tolerance)</li> </ul>
Subsystem balance does not exist for all enabled currency buckets	Subsystem balances are missing for some of the reconciliation's enabled currency buckets	<ul> <li>Applies to reconciliations configured with the following auto reconciliation methods:</li> <li>Balance match (% tolerance)</li> <li>Balance match (# tolerance)</li> </ul>
Transactions exist in the reconciliation	Transactions have been added to the reconciliation	Applies to all auto reconciliation methods

# B

# Order of Precedence Rules for Account Reconciliation Manager

**Note:** This feature is available only in Financial Close Management 11.1.2.4.100 (patch 20307212). For information about new features and updating to release 11.1.2.4.100, see My Oracle Support https://support.oracle.com/.

Successfully executing a rule may prevent a later rule from being invoked. For example, if a customer assigns an autoreconciliation rule to a reconciliation, and the autoreconciliation succeeds, then any rule tied to the Submit function (such as require reconciliation attachment) would never be invoked.

Rule	Rule Type	Runs When	Precedence Notes
Auto Approve Reconciliation	Format/Profile Rule	Reconciliation status changes to Open with Reviewer.	If multiple Auto Approve rules are configured, then the success of any rule causes the reconciliation to be automatically approved.
Auto Submit Reconciliation	Format/Profile Rule	Reconciliation status changes from Pending to Open with Preparer.	The Copy Transactions Rule is processed before the Auto Submit Reconciliation Rule is evaluated.
Copy Transactions Copies the transactions from the same reconciliation in the last reconciliation performed by the user. This copy function behaves the same as the Copy Transactions from Prior Reconciliation window. The transactions, transaction attachments, and transaction comments from the previous reconciliation that are copied are selected based on the conditions established.	Format Transaction Rule	Reconciliation status changes from Pending to Open with Preparer.	The Copy Transactions Rule is processed before the Auto Submit Reconciliation Rule is evaluated.
Prevent Amount Edit	Format Transaction Rule	When Preparer accesses the <b>Transaction Detail</b> dialog box.	When the conditions associated with the rule are met, the Preparer cannot edit the transaction amount through the application (the amount attribute is disabled, and any override features for calculated amounts are also disabled). In addition, import validations prevent editing the Amount through import.

Rule	Rule Type	Runs When	Precedence Notes
Prevent Reconciliation Approval	Format/Profile Rule	Approver clicks <b>Approve</b>	Rules triggered when the approver clicks <b>Approver</b> . Can be evaluated in any order. If any rule succeeds, then the Approve function is prevented.
Prevent Reconciliation Submission	Format/Profile Rule	Preparer clicks Submit.	Rule triggered when the preparer clicks <b>Submit</b> . Can be evaluated in any order (the order is irrelevant). If any rule succeeds, then the Submit function is prevented.
Prevent Transaction Delete	Format Transaction Rule	Preparer clicks transaction <b>Delete</b> .	Rule triggered when the preparer clicks <b>Delete</b> . Can be evaluated in any order. If any rule succeeds, then the Delete function is prevented.
Prevent Transaction Save	Format Transaction Rule	Preparer clicks transaction <b>Save</b>	Rules triggered when the preparer clicks the transaction <b>Save</b> . Can be evaluated in any order (the order is irrelevant). If any rule succeeds, then the Submit function is prevented.
Require Transaction Attachment	Format Transaction Rule	Preparer clicks transaction <b>Save</b>	Rules triggered when the preparer clicks the transaction <b>Save</b> . Can be evaluated in any order. If any rule succeeds, then the Submit function is prevented.
Require Reconciliation Attachment	Format/Profile Rule	Preparer clicks Submit	Rule triggered when the preparer clicks <b>Submit</b> . Can be evaluated in any order. If any rule succeeds, then the Submit function is prevented.
Set Attribute Value	Format/Profile Rules	According to "Run When" attribute configuration:	Format/Profile Rules
		Profile attribute: Before profile is copied to period.	

# С

# Standard Currency Codes

In This Appendix

Currency Codes AED - ITL	
Currency Codes JMD - USS	
Currency Codes UYI - ZWL	

### **Currency Codes AED - ITL**

The following list is the standard currencies:

Currency Code	Country	Currency Code	Country
AED	UAE Dirham	CVE	Cape Verde Escudo
AFN	Afghani	СҮР	СҮР
ALL	Lek	СZК	Czech Koruna
AMD	Armenian Dram	DEM	German Mark
ANG	Netherlands Antillean Guilder	DJF	Djibouti Franc
AOA	Kwanza	DKK	Danish Krone
ARS	Argentine Peso	DOP	Dominican Peso
ATS	Austrian Schilling	DZD	Algerian Dinar
AUD	Australian Dollar	EEK	Estonia
AWG	Aruban Guilder	EGP	Egyptian Pound
AZN	Azerbaijanian Manat	ERN	Nakfa
BAM	Convertible Mark	ESP	Spain
BBD	Barbados Dollar	ETB	Ethiopian Birr
BDT	Taka	EUR	Euro
BEF	Belgium	EUR	Euro
BGN	Bulgarian Lev	FIM	Finland

Currency Code	Country	Currency Code	Country
3HD	Bahraini Dinar	FJD	Fiji Dollar
BIF	Burundi Franc	FKP	Falkland Islands Pound
BMD	Bermudian Dollar	FRF	French Franc
BND	Brunei Dollar	GBP	Pound Sterling
вов	Boliviano	GEL	Lari
BOV	Mvdol	GHS	Cedi
BRL	Brazilian Real	GIP	Gibraltar Pound
BSD	Bahamian Dollar	GMD	Dalasi
BTN	Ngultrum	GNF	Guinea Franc
BWP	Pula	GRD	Greece
BYR	Belarussian Ruble	GTQ	Quetzal
BZD	Belize Dollar	GYD	Guyana Dollar
CAD	Canadian Dollar	НКД	Hong Kong Dollar
CDF	Congolese Franc	HNL	Lempira
CHE	WIR Euro	HRK	Croatian Kuna
CHF	Swiss Franc	HTG	Gourde
CHW	WIR Franc	HUF	Forint
CLF	Unidades de fomento	IDR	Rupiah
CLP	Chilean Peso	IEP	Ireland
CNY	Yuan Renminbi	ILS	New Israeli Sheqel
СОР	Colombian Peso	INR	Indian Rupee
COU	Unidad de Valor Real	IQD	Iraqi Dinar
CRC	Costa Rican Colon	IRR	Iranian Rial
CUC	Peso Convertible	ISK	Iceland Krona
CUP	Cuban Peso	ITL	Italian Lira

## **Currency Codes JMD - USS**

Currency Code	Country	Currency Code	Country
JMD	Jamaican Dollar	NZD	New Zealand Dollar
JOD	Jordanian Dinar	OMR	Rial Omani
JPY	Yen	РАВ	Balboa
KES	Kenyan Shilling	PEN	Nuevo Sol
KGS	Som	PGK	Kina
KHR	Riel	РНР	Philippine Peso
KMF	Comoro Franc	PKR	Pakistan Rupee
KPW	North Korean Won	PLN	Zloty
KRW	Won	PTE	Portugal
KWD	Kuwaiti Dinar	PYG	Guarani
KYD	Cayman Islands Dollar	QAR	Qatari Rial
KZT	Tenge	RON	Leu
LAK	Кір	RSD	Serbian Dinar
LBP	Lebanese Pound	RUB	Russian Ruble
LKR	Sri Lanka Rupee	RWF	Rwanda Franc
LRD	Liberian Dollar	SAR	Saudi Riyal
LSL	Loti	SBD	Solomon Islands Dollar
LTL	Lithuanian Litas	SCR	Seychelles Rupee
LUF	Luxembourg	SDG	Sudanese Pound
LVL	Latvian Lats	SEK	Swedish Krona
LYD	Libyan Dinar	SGD	Singapore Dollar
MAD	Moroccan Dirham	SHP	Saint Helena Pound
MDL	Moldovan Leu	SIT	Slovenia, Tolar
MGA	Malagasy Ariary	SKK	Slovakia, Koruna
MKD	Denar	SLL	Leone
ММК	Kyat	SOS	Somali Shilling
MNT	Tugrik	SRD	Surinam Dollar

Currency Code	Country	<b>Currency Code</b>	Country	
MOP	Pataca	STD	Dobra	
MRO	Ouguiya	SVC	El Salvador Colon	
MTL	Malta	SYP	Syrian Pound	
MUR	Mauritius Rupee	SZL	Lilangeni	
MVR	Rufiyaa	THB	Baht	
MWK	Kwacha	ZLT	Somoni	
MXN	Mexican Peso	TMT	New Manat	
МХР	Old Mexican Peso	TND	Tunisian Dinar	
MXV	Mexican Unidad de Inversion (UDI)	ТОР	Pa'anga	
MYR	Malaysian Ringgit	TRY	Turkish Lira	
MZN	Metical	TTD	Trinidad and Tobago Dollar	
NAD	Namibia Dollar	TWD	New Taiwan Dollar	
NGN	Naira	TZS	Tanzanian Shilling	
NIO	Cordoba Oro	UAH	Hryvnia	
NIS	Israel Shekel	UGX	Uganda Shilling	
NLG	Dutch Guilders	USD	US Dollar	
NOK	Norwegian Krone	USN	US Dollar (Next day)	
NPR	Nepalese Rupee	USS	US Dollar (Same day)	
	*			

## **Currency Codes UYI - ZWL**

Currency Code	Country
UYI	Uruguay Peso en Unidades Indexadas (URUIURUI)
UYU	Peso Uruguayo
UZS	Uzbekistan Sum
VAL	Vatican City
VEF	Bolivar Fuerte
VND	Dong
VUV	Vatu

Currency Code	Country
WST	Tala
XAF	CFA Franc BEAC
XCD	East Caribbean Dollar
XOF	CFA Franc BCEAO
XPF	CFP Franc
YER	Yemeni Rial
ZAR	Rand
ZAR	South African Rand
ZMK	Zambian Kwacha
ZWL	Zimbabwe Dollar



# Supported Time Zones in Organization Units

The following section lists the supported time zones and the import file format.

The Excel sheet lists the complete list of time zones that are supported by the application, their code and their offsets. The last column gives the import file format. Specify the time zone column in this exact format. Any other format or any other string in the time zone column of the CSV file will be rejected.

**Note:** The empty columns in the Excel worksheet represent more than one time zone which is represented by same code and offset.

Time Zone	Code	Offset	Internal Code	How they is listed in the import file
Phoenix -	Mountain Time MT	(UTC-07:00)	America/Phoenix	MT (UTC-07:00)
Mountain Time, Canada			America/Edmonton	
Chihuahua - Mexico Time 2			America/Chihuahua	
Mexico Time 2			America/Mazatlan	
Denver - Mountain Time			America/Denver	

Example:

All the above time zones are represented using MT (UTC-07:00). During import there is no way to distinguish them. In such cases, the system will assume the time zone of the first time zone available (which is the row where the code and offset are specified.) User can always change the time zone from the setup dialog after import.

TimeZone	Code	Offset	Internal Code	How they is mentioned in the import file
Midway - Samoa Time	ST	(UTC-11:00)	Pacific/Midway	ST (UTC-11:00)
Pago Pago - Samoa Time			Pacific/Pago Pago	
Honolulu - Hawaii Time	HT	(UTC-10:00)	Pacific/Honolulu	HT (UTC-10:00)
Alaska Time	AKT	(UTC-09:00)	America/Anchorage	AKT (UTC-09:00)
Vancouver - Pacific Time (Canada)			America/Vancouver	

TimeZone	Code	Offset	Internal Code	How they is mentioned in the import file
Tijuana - Pacific Time			America/Tijuana	
Los Angeles - Pacific Time	PT	(UTC-08:00)	America/Los Angeles	PT (UTC-08:00)
Phoenix - Mountain Time	MT	(UTC-07:00)	America/Phoenix	MT (UTC-07:00)
Mountain Time, Canada			America/Edmonton	
Chihuahua - Mexico Time 2			America/Chihuahua	
Mexico Time 2			America/Mazatlan	
Denver - Mountain Time			America/Denver	
Chicago - Central Time	СТ	(UTC-06:00)	America/Chicago	CT (UTC-06:00)
Central Time (Canada)			America/Winnipeg	
Costa Rica - Central America Time			America/Costa Rica	
El Salvador - Central America Time			America/El Salvador	
Guatemala - Central America Time			America/Guatemala	
Managua - Central America Time			America/Managua	
Regina - Central Time			America/Regina	
Mexico City - Mexico Time	MT	(UTC-06:00)	America/Mexico City	MT (UTC-06:00)
Bogota - Colombia Time	СОТ	(UTC-05:00)	America/Bogota	COT (UTC-05:00)
Guayaquil - Ecuador Time	ECT	(UTC-05:00)	America/Guayaquil	ECT (UTC-05:00)
Lima - Peru Time	PET	(UTC-05:00)	America/Lima	PET (UTC-05:00)
New York - Eastern Time	ET	(UTC-05:00)	America/New York	ET (UTC-05:00)
Montreal - Eastern Time (Canada)			America/Montreal	
Indianapolis - Eastern Time			America/Indianapolis	
Panama - Eastern Time			America/Panama	
Caracas - Venezuela Time	VET	(UTC-04:30)	America/Caracas	VET (UTC-04:30)
Puerto Rico - Atlantic Time	AT	(UTC-04:00)	America/Puerto Rico	AT (UTC-04:00)
Canada Atlantic Time			America/Halifax	
Santiago - Chile Time	CLT	(UTC-04:00)	America/Santiago	CLT (UTC-04:00)
Buenos Aires	ART	(UTC-03:00)	America/Buenos Aires	ART (UTC-03:00)
Godthab - Western Greenland Time	WGT	(UTC-03:00)	America/Godthab	WGT (UTC-03:00)

TimeZone	Code	Offset	Internal Code	How they is mentioned in the import file
Sao Paulo - Brasilia Time	BRT	(UTC-03:00)	America/Sao Paulo	BRT (UTC-03:00)
St Johns - Newfoundland Time	NT	(UTC-03:30)	America/St Johns	NT (UTC-03:30)
Noronha - Fernando de Noronha Time	FNT	(UTC-02:00)	America/Noronha	FNT (UTC-02:00)
Azores - Azores Time	AZOT	(UTC-01:00)	Atlantic/Azores	AZOT (UTC-01:00)
Cape Verde - Cape Verde Time	СУТ	(UTC-01:00)	Atlantic/Cape Verde	CVT (UTC-01:00)
Casablanca - Western European Time	WET	(UTC+00:00)	Africa/Casablanca	WET (UTC+00:00)
Dublin - Greenwich Mean Time	GMT	(UTC+00:00)	Europe/Dublin	GMT (UTC+00:00)
Lisbon - Western European Time	WET	(UTC+00:00)	Europe/Lisbon	WET (UTC+00:00)
London - Greenwich Mean Time	GMT	(UTC+00:00)	Europe/London	GMT (UTC+00:00)
Nouakchott - Greenwich Mean Time			Africa/Nouakchott	
Reykjavik - Greenwich Mean Time			Atlantic/Reykjavik	
Coordinated Universal Time	UTC	(UTC+00:00)	Etc/UTC	UTC (UTC+00:00)
Lagos - Western African Time	WAT	(UTC+01:00)	Africa/Lagos	WAT (UTC+01:00)
Brussels - Central European Time	CET	(UTC+01:00)	Europe/Brussels	CET (UTC+01:00)
Algiers - Central European Time			Africa/Algiers	
Amsterdam - Central European Time			Europe/Amsterdam	
Belgrade - Central European Time			Europe/Belgrade	
Berlin - Central European Time			Europe/Berlin	
Budapest - Central European Time			Europe/Budapest	
Copenhagen - Central European Time			Europe/Copenhagen	
Luxembourg - Central European Time			Europe/Luxembourg	
Madrid - Central European Time			Europe/Madrid	
Oslo - Central European Time			Europe/Oslo	
Paris - Central European Time			Europe/Paris	
Prague - Central European Time			Europe/Prague	
Rome - Central European Time			Europe/Rome	
Stockholm - Central European Time			Europe/Stockholm	
Tirane - Central European Time			Europe/Tirane	

TimeZone	Code	Offset	Internal Code	How they is mentioned in the import file
Tunis - Central European Time			Africa/Tunis	
Vienna - Central European Time			Europe/Vienna	
Warsaw - Central European Time			Europe/Warsaw	
Zurich - Central European Time			Europe/Zurich	
Cairo - Egypt Time	ET	(UTC+02:00)	Africa/Cairo	ET (UTC+02:00)
Harare - Central African Time	CAT	(UTC+02:00)	Africa/Harare	CAT (UTC+02:00)
Jerusalem - Israel Time	IT	(UTC+02:00)	Asia/Jerusalem	IT (UTC+02:00)
Johannesburg - South Africa Time	SAT	(UTC+02:00)	Africa/Johannesburg	SAT (UTC+02:00)
Athens - Eastern European Time	EET	(UTC+02:00)	Europe/Athens	EET (UTC+02:00)
Amman - Eastern European Time			Asia/Amman	
Beirut - Eastern European Time			Asia/Beirut	
Bucharest - Eastern European Time			Europe/Bucharest	
Damascus - Eastern European Time			Asia/Damascus	
Helsinki - Eastern European Time			Europe/Helsinki	
Istanbul - Eastern European Time			Europe/Istanbul	
Kiev - Eastern European Time			Europe/Kiev	
Nicosia - Eastern European Time			Asia/Nicosia	
Riga - Eastern European Time			Europe/Riga	
Sofia - Eastern European Time			Europe/Sofia	
Tallinn - Eastern European Time			Europe/Tallinn	
Tripoli - Eastern European Time			Africa/Tripoli	
Vilnius - Eastern European Time			Europe/Vilnius	
Qatar - Arabia Time	AT	(UTC+03:00)	Asia/Qatar	AT (UTC+03:00)
Aden - Arabia Time			Asia/Aden	
Baghdad - Arabia Time			Asia/Baghdad	
Bahrain - Arabia Time			Asia/Bahrain	
Kuwait - Arabia Time			Asia/Kuwait	
Riyadh - Arabia Time			Asia/Riyadh	

TimeZone	Code	Offset	Internal Code	How they is mentioned in the import file
Moscow - Moscow Time	MSK	(UTC+03:00)	Europe/Moscow	MSK (UTC+03:00)
Nairobi - Eastern African Time	EAT	(UTC+03:00)	Africa/Nairobi	EAT (UTC+03:00)
Djibouti - Eastern African Time			Africa/Djibouti	
Khartoum - Eastern African Time			Africa/Khartoum	
Mogadishu - Eastern African Time			Africa/Mogadishu	
Tehran - Iran Time	IRT	(UTC+03:30)	Asia/Tehran	IRT (UTC+03:30)
Baku - Azerbaijan Time	AZT	(UTC+04:00)	Asia/Baku	AZT (UTC+04:00)
Dubai - Gulf Time	GT	(UTC+04:00)	Asia/Dubai	GT (UTC+04:00)
Muscat - Gulf Time			Asia/Muscat	
Kabul - Afghanistan Time	AFT	(UTC+04:30)	Asia/Kabul	AFT (UTC+04:30)
Karachi - Pakistan Time	РКТ	(UTC+05:00)	Asia/Karachi	PKT (UTC+05:00)
Tashkent - Uzbekistan Time	UZT	(UTC+05:00)	Asia/Tashkent	UZT (UTC+05:00)
Yekaterinburg - Yekaterinburg Time	YEKT	(UTC+05:00)	Asia/Yekaterinburg	YEKT (UTC+05:00)
Calcutta - India Time	п	(UTC+05:30)	Asia/Calcutta	IT (UTC+05:30)
Kathmandu - Nepal Time	NPT	(UTC+05:45)	Asia/Kathmandu	NPT (UTC+05:45)
Almaty - Alma-Ata Time	ALMT	(UTC+06:00)	Asia/Almaty	ALMT (UTC+06:00)
Colombo - Sri Lanka Time	LKT	(UTC+05:30)	Asia/Colombo	LKT (UTC+05:30)
Dhaka - Bangladesh Time	BDT	(UTC+06:00)	Asia/Dhaka	BDT (UTC+06:00)
Novosibirsk - Novosibirsk Time	NOVT	(UTC+06:00)	Asia/Novosibirsk	NOVT (UTC+06:00)
Rangoon - Myanmar Time	MMT	(UTC+06:30)	Asia/Rangoon	MMT (UTC+06:30)
Bangkok - Indochina Time	ICT	(UTC+07:00)	Asia/Bangkok	ICT (UTC+07:00)
Saigon - Indochina Time			Asia/Saigon	
Jakarta - West Indonesia Time	WIT	(UTC+07:00)	Asia/Jakarta	WIT (UTC+07:00)
Krasnoyarsk - Krasnoyarsk Time	KRAT	(UTC+07:00)	Asia/Krasnoyarsk	KRAT (UTC+07:00)
Shanghai - China Time	СТ	(UTC+08:00)	Asia/Shanghai	CT (UTC+08:00)
Taipei - China Time			Asia/Taipei	
Hong Kong - Hong Kong Time	НКТ	(UTC+08:00)	Asia/Hong Kong	HKT (UTC+08:00)
Irkutsk - Irkutsk Time	IRKT	(UTC+08:00)	Asia/Irkutsk	IRKT (UTC+08:00)

TimeZone	Code	Offset	Internal Code	How they is mentioned in the import file
Kuala Lumpur - Malaysia Time	MYT	(UTC+08:00)	Asia/Kuala Lumpur	MYT (UTC+08:00)
Manila - Philippines Time	PHT	(UTC+08:00)	Asia/Manila	PHT (UTC+08:00)
Perth - Western Time (Australia)	WT	(UTC+08:00)	Australia/Perth	WT (UTC+08:00)
Singapore - Singapore Time	SGT	(UTC+08:00)	Asia/Singapore	SGT (UTC+08:00)
Seoul - Korea Time	КТ	(UTC+09:00)	Asia/Seoul	KT (UTC+09:00)
Tokyo - Japan Time	JT	(UTC+09:00)	Asia/Tokyo	JT (UTC+09:00)
Yakutsk - Yakutsk Time	YAKT	(UTC+09:00)	Asia/Yakutsk	YAKT (UTC+09:00)
Adelaide - Central Time (SouthAustralia)	СТ	(UTC+09:30)	Australia/Adelaide	CT (UTC+09:30)
Darwin - Central Time (Northern Territory)			Australia/Darwin	
Brisbane - Eastern Time (Queensland)	ET	(UTC+10:00)	Australia/Brisbane	ET (UTC+10:00)
Guam - Chamorro Time	ChT	(UTC+10:00)	Pacific/Guam	ChT (UTC+10:00)
Sydney - Eastern Time (New South Wales)	ET	(UTC+10:00)	Australia/Sydney	ET (UTC+10:00)
Hobart - Eastern Time (Tasmania)			Australia/Hobart	
Vladivostok - Vladivostok Time	VLAT	(UTC+10:00)	Asia/Vladivostok	VLAT (UTC+10:00)
Magadan - Magadan Time	MAG T	(UTC+11:00)	Asia/Magadan	MAGT (UTC+11:00)
Auckland - New Zealand Time	NZT	(UTC+12:00)	Pacific/Auckland	NZT (UTC+12:00)
Dateline Standard Time	UTC	(UTC+12:00)	Etc/GMT-12	UTC (UTC+12:00)
Fiji - Fiji Time	FJT	(UTC+12:00)	Pacific/Fiji	FJT (UTC+12:00)
Kamchatka - Petropavlovsk- Kamchatski Time	PETT	(UTC+12:00)	Asia/Kamchatka	PETT (UTC+12:00)
Tongatapu - Tonga Time	тот	(UTC+13:00)	Pacific/Tongatapu	TOT (UTC+13:00)



# Order of Precedence Rules for Close Manager

**Note:** This feature is available only in Oracle Hyperion Financial Close Management 11.1.2.4.100 (patch 20307212). For information about new features and updating to release 11.1.2.4.100, see My Oracle Support https://support.oracle.com/.

Executing a rule might prevent a rule established later from being invoked. For example, if a customer assigns an auto submit rule to a task, and the auto submit succeeds, then any rule tied to the Submit function (such as prevent task submission) would never be invoked.

Rules	Rule Type	Runs When	Precedence Notes
Auto Approve Task	Template Rule	Task status changes to Open with Approver.	If any rule is successful, then Auto Approval occurs.
	Schedule Rule		
	Task type Rule		
	Task Rule		
Auto Submit Task	Template Rule	Task status changes from Pending to Open with Assignee.	If any rule is successful, then Auto Submit occurs.
	Schedule Rule		
	Task type Rule		
	Task Rule		
Prevent Task Approval	Template Rule	Approver clicks Approve.	If any rule is successful, then approval fails.
	Schedule Rule		
	Task Type Rule		
	Task Rule		
Prevent Task Submission	Template Rule	Assignee clicks Submit.	Rule triggered when the assignee clicks <b>Submit</b> . Can be evaluated in any order. If any rule succeeds, then the Submit function is prevented.
	Schedule Rule		
	Task Type Rule		
	Task Rule		