

Oracle Utilities Customer Care and Billing

License Information User Guide

Release 2.4.0 Service Pack 3

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Contents

Chapter 1

| | |
|--------------------|-----|
| Introduction | 1-1 |
|--------------------|-----|

Chapter 2

| | |
|-----------------------------|-----|
| Licensing Information | 2-1 |
|-----------------------------|-----|

Chapter 3

| | |
|---|------|
| Third Party Licenses | 3-1 |
| Third-Party Products | 3-2 |
| Notice Concerning Usage of ANTLR | 3-2 |
| Notice Concerning Usage of Apache Software | 3-2 |
| Notice Concerning Usage of ASM | 3-5 |
| Notice Concerning Usage of Concurrent | 3-6 |
| Notice Concerning Usage of DOM4J | 3-6 |
| Notice Concerning Usage of International Components for Unicode (ICU4J) | 3-6 |
| Notice Concerning Usage of Jaxen | 3-7 |
| Notice Concerning Usage of JCIP Annotations | 3-7 |
| Notice Concerning Usage of SLF4J | 3-11 |
| Notice Concerning Usage of Staxmate | 3-11 |
| Notice Concerning Usage of XMLPULL | 3-12 |
| Notice Concerning Usage of XMLUnit | 3-12 |
| Notice Concerning Usage of XStream | 3-12 |
| Notice Concerning Usage of YUI | 3-13 |

Chapter 1

Introduction

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Chapter 2

Licensing Information

| Product | Subproduct | Licensing Description |
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| Oracle Utilities Customer Care and Billing for Residential Customers | Oracle Utilities Customer Care and Billing Base for Residential Customers | <p>Oracle Utilities Customer Care and Billing Base for Residential Customers provides the core functionality for customer and financial data management, CRM functionality, and field operations capabilities.</p> <p>Prerequisites:</p> <ul style="list-style-type: none">• Oracle Database Server <p>Standard and Enterprise Editions are supported.</p> <p>Note: Oracle Database Enterprise Edition and the Partitioning and Advanced Compression options are not mandatory but recommended. Standard Edition should only be considered suitable for very small, pilot projects or development environments where scalability, performance, and database size-on-disk are not important considerations. Oracle Database Enterprise Edition, including the Advanced Compression and Partitioning options, is strongly recommended in all other situations.</p> <ul style="list-style-type: none">• Oracle WebLogic Server or IBM Websphere <p>For Oracle WebLogic Server, Standard and Enterprise (required if using application clustering) Editions are supported.</p> <p>Restrictions:</p> <p>Only customers that have licensed Oracle Utilities Customer Self Service can utilize the Oracle Utilities Customer Care and Billing XAI Inbound Services used by Oracle Utilities Customer Self Service.</p> |

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| | Oracle Utilities Customer Care and Billing Credit and Collections for Residential Customers | <p>Oracle Utilities Customer Care and Billing Credit and Collections for Residential Customers supports collection activities by helping to segment the customer base and respond when payments are not forthcoming.</p> <p>Prerequisites:</p> <ul style="list-style-type: none"> • Oracle Database Server <p>Standard and Enterprise Editions are supported.</p> <p>Note: Oracle Database Enterprise Edition and the Partitioning and Advanced Compression options are not mandatory but recommended. Standard Edition should only be considered suitable for very small, pilot projects or development environments where scalability, performance, and database size-on-disk are not important considerations. Oracle Database Enterprise Edition, including the Advanced Compression and Partitioning options, is strongly recommended in all other situations.</p> • Oracle WebLogic Server or IBM Websphere <p>For Oracle WebLogic Server, Standard and Enterprise (required if using application clustering) Editions are supported.</p> • Oracle Utilities Customer Care and Billing Base for Residential Customers. |

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| | Oracle Utilities Customer Care and Billing Rating and Billing for Interval Data for Residential Customers | <p>Oracle Utilities Customer Care and Billing Rating and Billing for Interval Data for Residential Customers provides functionality to manage time-series data and transform this data for use in complex billing scenarios.</p> <p>Included Products: For existing customers that have licensed Oracle Utilities Customer Care and Billing Rating and Billing for Interval Data for Residential Customers, this includes licenses to Oracle Utilities Meter Data Management and Oracle Utilities Customer Care and Billing Integration to Oracle Utilities Meter Data Management. Use of Oracle Utilities Meter Data Management is restricted to the following functions solely to support use of billing functions in Oracle Utilities Customer Care and Billing:</p> <ul style="list-style-type: none"> Loading interval data* Limited interval data validation, editing, and estimation (VEE) functionality (restricted to: Interval Size Validation, Interval Spike Check, and Interval Averaging Estimation) Creating usage transactions and bill determinants to support interval billing processes. <p>Any other use is not included and requires a separate full use license for Oracle Utilities Meter Data Management.</p> <p>* Interval data is defined as meter readings or quantities read at fixed time periods of at least once per hour (interval data does not include scalar/register readings or device events).</p> <p>Prerequisites:</p> <ul style="list-style-type: none"> Oracle Database Server Standard and Enterprise Editions are supported. Note: Oracle Database Enterprise Edition and the Partitioning and Advanced Compression options are not mandatory but recommended. Standard Edition should only be considered suitable for very small, pilot projects or development environments where scalability, performance, and database size-on-disk are not important considerations. Oracle Database Enterprise Edition, including the Advanced Compression and Partitioning options, is strongly recommended in all other situations. Oracle WebLogic Server or IBM Websphere For Oracle WebLogic Server, Standard and Enterprise (required if using application clustering) Editions are supported. Oracle Utilities Customer Care and Billing Rating and Billing for Residential Customers |

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Chapter 3

Third Party Licenses

This section provides license and copyright information for the associated products. This includes the following:

- [Notice Concerning Usage of ANTLR](#)
- [Notice Concerning Usage of Apache Software](#)
- [Notice Concerning Usage of ASM](#)
- [Notice Concerning Usage of Concurrent](#)
- [Notice Concerning Usage of DOM4J](#)
- [Notice Concerning Usage of International Components for Unicode \(ICU4J\)](#)
- [Notice Concerning Usage of Jaxen](#)
- [Notice Concerning Usage of JCIP Annotations](#)
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- [Notice Concerning Usage of Staxmate](#)
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- [Notice Concerning Usage of XMLUnit](#)
- [Notice Concerning Usage of XStream](#)
- [Notice Concerning Usage of YUI](#)

Third-Party Products

The following sections provide notices and information about the third party products indicated.

Notice Concerning Usage of ANTLR

[The BSD License]

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- castor-1.3.2-core.jar
- castor-1.3.2-xml-schema.jar
- castor-1.3.2-xml.jar
- cglib-2.2.jar
- commonj-3.7.1.jar
- commons-beanutils-core-1.8.3.jar
- commons-cli-1.1.jar
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 - log4j-1.2.17.jar
 - serializer-2.7.1.jar
 - stax2-2.1.jar
 - stax2-api-3.0.4.jar
 - wstx-asl-3.2.7.jar
 - xalan-mod-2.7.1.jar
 - xmlparserv2-11.1.1.3.0.jar

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Version 2.0, January 2004

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