Oracle[®] Flash Accelerator F320 PCIe Card and Oracle 3.2 TB NVMe SSD Product Notes Release 1.3



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Using This Documentation

- Overview Provides late-breaking information about the Oracle Flash Accelerator F320 PCIe Card and Oracle 3.2 TB NVMe SSD.
- Audience Technicians, system administrators, authorized service providers, and users.
- Required knowledge Experience with servers and advanced understanding of server storage systems.

Product Documentation Library

Documentation and resources for this product and related products are available at http://www.oracle.com/goto/oracleflashf320/docs.

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Oracle 3.2 TB NVMe SSD Product Notes

This document contains late-breaking information about the Oracle 3.2 TB NVMe SSD. Read this document before reading other Oracle 3.2 TB NVMe SSD documentation.

For specific installation instructions, see your server documentation. For late-breaking information about the installation and use of the Oracle 3.2 TB NVMe SSD with your server, see the most recent version of the server product notes.



These topics are included in this section.

Description	Links
Review the software and firmware supported for the Oracle 3.2 TB NVMe SSD.	"Supported Hardware and Software" on page 9
Review important information for configuring the Oracle 3.2 TB NVMe SSD.	"Implementation Considerations" on page 16
Check known issues.	"Known Issues" on page 29

Supported Hardware and Software

The following sections describe the software and firmware supported for the Oracle 3.2 TB NVMe SSD.

- "Supported Servers and Operating Systems" on page 10
- "Minimum Supported Oracle 3.2 TB NVMe SSD Firmware Version" on page 12

- "Required Host Software" on page 14
- "Keeping Drivers and Firmware Up To Date" on page 15

Supported Servers and Operating Systems

This section lists the servers that support the Oracle 3.2 TB NVMe SSD. For detailed information about using this storage drive with your server, see the product notes for your server, available at:

https://docs.oracle.com

The following servers are supported for the Oracle 3.2 TB NVMe SSD:

x86 Servers	Number of 3.2 TB NVMe SSDs	Slots Supported for Installing 3.2 TB NVMe SSD	Minimum Supported Operating Systems
Oracle Server X6-2	1 to 4	2, 3, 4, 5	 Oracle Solaris 11.3 (SRU 2)
		Slots labeled NVMe0,	 Oracle Linux 6.7, based on UEK4 (Unbreakable Linux Kernel Release 4)
		NVMe3	 Oracle Linux 7.2, based on UEK4 (Unbreakable Linux Kernel Release 4)
Oracle Server X6-2L			 Oracle Solaris 11.3 (SRU 2)
8 drive:	1 to 4	2, 3, 4, 5	 Oracle Linux 6.7, based on UEK4 (Unbreakable Linux Kernel Release 4)
24 drive:	1 to 4	3, 4, 19, 20	 Oracle Linux 7.2, based on UEK4 (Unbreakable Linux Kernel Release 4)
		Slots labeled NVMe0, NVMe1, NVMe2, NVMe3	Note - Oracle Server X6-2L with 3.5-inch 12 drive configuration does not support Oracle 3.2 TB NVMe SSD operation.
Oracle Server X5-4	1 to 4	2, 3, 4, 5	 Oracle Solaris 11.3 (SRU 10)
		Slots labeled NVMe0, NVMe1, NVMe2,	 Oracle Linux 6.7, based on UEK3 (Unbreakable Linux Kernel Release 3)
		NVMe3	Note - Do not install Oracle 3.2 TB NVMe SSDs in the same server with Oracle Flash Accelerator F320 PCIe Cards.
			Note - Oracle Server X5-4 with pre-installed Oracle VM does not support Oracle 3.2 TB NVMe SSD operation.
SPARC Servers	Number of 3.2 TB NVMe SSDs	Slots Supported for Installing 3.2 TB NVMe SSD	Minimum Supported Operating Systems
SPARC S7-2 Server	1 to 4	2, 3, 4, 5	Oracle Solaris 11.3 (SRU 10)

SPARC Servers	Number of 3.2 TB NVMe SSDs	Slots Supported for Installing 3.2 TB NVMe SSD	Minimum Supported Operating Systems
		Slots labeled NVMe0, NVMe1, NVMe2, NVMe3	
SPARC S7-2L Server			Oracle Solaris 11.3 (SRU 10)
8 drive:	1 to 4	2, 3, 4, 5	configuration does not support Oracle 3.2 TB
12.1.	1 to 12	Slots labeled NVMe0, NVMe1, NVMe2, NVMe3	NVMe SSD operation.
12 drive:	1 10 12	1, 3, 5, 7, 9, 11, 13, 15, 17, 19, 21, 23	
24 drive:	1 to 4	Slots labeled NVMe0, NVMe1, NVMe2, NVMe3 NVMe4, NVMe5, NVMe6, NVMe7, NVMe8, NVMe9, NVMe10, NVMe11	
		3, 4, 19, 20	
		Slots labeled NVMe0, NVMe1, NVMe2, NVMe3	
SPARC T7-1 Server	1 to 4	2, 3, 4, 5	Oracle Solaris 11.3 (SRU 10)
		Slots labeled NVMe0, NVMe1, NVMe2, NVMe3	
SPARC T7-2 Server	1 to 4	2, 3, 4, 5	Oracle Solaris 11.3 (SRU 10)
		Slots labeled NVMe0, NVMe1, NVMe2, NVMe3	
SPARC T7-4 Server	1 to 8	0, 1, 2, 3, 4, 5, 6, 7	Oracle Solaris 11.3 (SRU 10)
4 drive:	1 Oracle PCIe Switch	Slots labeled NVMe0,	
8 drive:	Card 2 Oracle PCIe Switch Cards	NVMe1, NVMe2, NVMe3 NVMe4, NVMe5, NVMe6, NVMe7	

Other servers and processors might be added to this list in the future, if they qualify. Check your server product notes for confirmation that your server has subsequently been qualified.

Refer to your servers product notes for up-to date information on supported servers, operating systems, and required patchsets.



Caution - Any unsupported configuration causes the host to power off as soon as it is powered on. A fault is generated on the service processor when an unsupported configuration is detected. The fault clears after the unsupported configuration is fixed and the host is powered on.

Note - Slots that can contain either SAS HDD or NVMe storage drives have labels with both HDD and NVMe identification marks on the server panel.

Note - NVMe SSDs are only supported if the system is ordered with the NVMe factory option that includes the Oracle PCIe Switch Card and NVMe custom cable assembly.

Minimum Supported Oracle 3.2 TB NVMe SSD Firmware Version

The Oracle 3.2 TB NVMe SSD runs with the minimum required firmware package listed below:

Drive Firmware	Minimum Required Firmware Version	Recommended Firmware Version
Oracle 3.2TB NVME (F320 AIC/3.2TB SSD)	23057919 3.2TB NVME (F320 AIC/3. 2TB SSD) SW 1.0.0 - FIRMWARE	26758830 3.2TB NVME (F320 AIC/3.2TB SSD) SW 1.3 FIRMWARE
Раскаде	KPYA8R3Q	KPYAIR3Q

Summary of Changes in SW 1.3 Firmware KPYAIR3Q Release

The following improvements and changes are included in SW 1.3 firmware KPYAIR3Q release of the Oracle 3.2 TB NVMe SSD:

- For known issues, see "Known Issues" on page 55.
- Issues fixed in KPYAIR3Q (BugId's fixed with this firmware update are listed below.)
 - CR 23331860: Early life customer failure with controller device not ready, aborted I/O
 - CR 25659092: Early life customer failure with controller device not ready, aborted I/O, with CS3.3.1
 - CR 25138105: Flash I/O abort and recovery, but cell failed for poor performance
 - CR 25415323: F320 CS2.9 Device not ready; aborting reset reboot did not recover

- Randomized Seed Table Corruption
- Command pending issue when chunk size is larger than MDTS.
- Wrong drive status when format is rejected by reset.
- Format command pending when multiple format came during IO command.
- Do not check open failure when FW is activated by Controller Reset.
- CR 23331860: Early life customer failure with controller device not ready, aborted I/O
- CR 25659092: Early life customer failure with controller device not ready, aborted I/O, with CS3.3.1
- CR 25138105: Flash I/O abort and recovery, but cell failed for poor performance
- CR 25415323: F320 Device not ready; aborting reset reboot did not recover
- Randomized Seed Table Corruption
- Command pending issue when chunk size is larger than MDTS.
- Wrong drive status when format is rejected by reset.
- Format command pending when multiple format came during IO command.
- Do not check open failure when FW is activated by Controller Reset.
- CR 25993898: CS3.3.1 data corruption
- CR 22869779: Namespace not Ready on Get Log SMART/Health Page during Power Cycle
- Enhancement: Device Recovery Failure Protocol (with Hardware Reset)
- There have been many fixes in this latest firmware release in order to increase quality and stability of the F320 PCIe Card and 3.2 TB NVMe SSD. For a list of fixed issues, refer to the readme. Recommend users update to the new firmware as soon as possible.
- The SW1.3, KPYAIR3Q.bin, package includes the firmware file and associated metadata. xml files that automate the update process. Once the device has been upgraded, you cannot down grade to an earlier firmware. It is locked to protect the device from regressing to known issues.

Note - Reformat the drive after the firmware update. Recommend to wipe the user data where feasible with the update because drives with already corrupted metadata that may be slowly failing under CS3.3.1 are remediated by the format and update, and would otherwise fail more quickly on update to CS3.6.

Summary of Changes in SW 1.2 Firmware KPYAGR3Q Release

The following improvements and changes are included in SW 1.2 firmware KPYAGR3Q release of the Oracle 3.2 TB NVMe SSD:

- For known issues, see "Known Issues" on page 55.
 - Issues 23307921 and 23537941 Enhancement of NVMe Driver NVMe Device Handling to Prevent I/O Timeouts
 - Issue 24305796 nvmeadm getlog -s Command Initiates Panic on SPARC M7 Series Servers

Summary of Changes in SW 1.0.1 Firmware KPYA8R3Q Release

The following improvements and changes are included in SW 1.0.1 firmware CS2.9 KPYA8R3Q release of the Oracle 3.2 TB NVMe SSD:

- The CS2.9_KPYABR3Q firmware version additionally supports SPARC S7 series servers, SPARC T7 series servers, and SPARC M7 series servers.
- The CS2.6 KPYA8R3Q firmware version supports Oracle Server X6-2, Oracle Server X6-2L, Oracle Server X5-4, and Oracle Server X5-8.
- For known issues, see BugId's fixed with this firmware update listed below and "Known Issues" on page 55.
 - Issue 22893868 Enhancement of backend RAID recovery to avoid timeouts
 - Issue 23100303 Performance improvements
- If you install the Oracle 3.2 TB NVMe SSD as an x-option on a SPARC system, you must update the firmware from CS2.6 to CS2.9, or a subsequent release if available. Servers ordered with this option already have the updated firmware.

Required Host Software

The Oracle 3.2 TB NVMe SSD runs with the minimum required host software listed below:

x86 Driver	Minimum Required Host Firmware Version With Patches	Recommended System Software Version (Patch No.)
Oracle Server X6-2	23035608 Oracle Server X6-2 SW 1.0.0 - FIRMWARE PACK	23119515 Oracle Server X6-2 SW 1.0.1 - FIRMWARE PACK
Oracle Server X6-2L	23035619 Oracle Server X6-2L SW 1.0.0 - FIRMWARE PACK	23119529 Oracle Server X6-2L SW 1.0.1 - FIRMWARE PACK
Oracle Server X5-4	Oracle Server X5-4 SW 1.1.1 Firmware Pack - Patch number 24297965	Oracle Server X5-4 SW 1.1.1 Firmware Pack - Patch number 24297965

SPARC Driver	Minimum Required Host Firmware Version With Patches	Recommended System Software Version (Patch No.)
SPARC S7-2 Server	S7-2 Sun System Firmware 9.7.2c - Patch number 23632951	S7-2 Sun System Firmware 9.7.2c - Patch number 23632951
SPARC S7-2L Server	S7-2 Sun System Firmware 9.7.2c - Patch number 23632952	S7-2 Sun System Firmware 9.7.2c - Patch number 23632952
SPARC T7-1 Server	T7-1 Sun System Firmware 9.7.1.c - Patch number 23291631	T7-1 Sun System Firmware 9.7.1c - Patch number 23291631
SPARC T7-2 Server	T7-2 Sun System Firmware 9.7.1c - Patch number 23291632	T7-2 Sun System Firmware 9.7.1c - Patch number 23291632
SPARC T7-4 Server	T7-4 Sun System Firmware 9.7.1c - Patch number 23291633	T7-4 Sun System Firmware 9.7.1c - Patch number 23291633

Keeping Drivers and Firmware Up To Date

Refer to the server documentation to check and update SSD firmware. For information on updating drivers and firmware for the Oracle 3.2 TB NVMe SSD, see "Accessing Software Updates and Firmware Downloads" on page 18 and refer to "Update Your System to the Latest Software Release" in *Oracle 3.2 TB NVMe SSD User Guide*.

Server Management Tools

The following single system management tools are available for the server:

 Oracle Integrated Lights Out Manager (ILOM) – For information, refer to the Oracle Integrated Lights Out Manager (ILOM) 4.0 Documentation Library at: http://www. oracle.com/goto/ilom/docs

You can find descriptions of new Oracle ILOM 4.0 features in the the Oracle ILOM Feature Updates and Release Notes Firmware Release 4.0.x.

- Oracle Hardware Management Pack For information, refer to:
 - Oracle Hardware Management Pack Documentation Library at http://www.oracle. com/goto/ohmp/docs
 - Oracle Hardware Management Pack for Oracle Solaris Documentation Library at http: //docs.oracle.com/cd/E64576_01/index.html

In addition, the following software is available to manage multiple systems in a data center:

 Oracle Enterprise Manager Ops Center – For information, refer to the product information page at: http://www.oracle.com/technetwork/oem/ops-center/index.html

Implementation Considerations

The following sections contain important information about configuring the Oracle 3.2 TB NVMe SSD:

- "Oracle Server X6-2 Configuration" on page 16
- "Oracle Server X6-2L Configuration" on page 16
- "Oracle Server X5-4 Configuration" on page 16
- "SPARC S7-2 Server Configuration" on page 17
- "SPARC S7-2L Server Configuration" on page 17
- "SPARC T7-1 Server Configuration" on page 17
- "SPARC T7-2 Server Configuration" on page 17
- "SPARC T7-4 Server Configuration" on page 18
- "SSD Volume Management" on page 18
- "Accessing Software Updates and Firmware Downloads" on page 18

Oracle Server X6-2 Configuration

For more information about the server, refer to the server documentation at http://www.oracle.com/goto/x6-2/docs.

Oracle Server X6-2L Configuration

For more information about the server, refer to the server documentation at http://www.oracle.com/goto/x6-2l/docs.

Oracle Server X5-4 Configuration

Do not install Oracle Flash Accelerator F320 PCIe Cards in the same server with Oracle 1.6 TB NVMe SSDs or Oracle 3.2 TB NVMe SSDs.

For more information about server configuration, refer to the server documentation at http://www.oracle.com/goto/x5-4/docs-videos.

SPARC S7-2 Server Configuration

SPARC S7-2 servers support the Oracle 3.2 TB NVMe SSD as a boot device.

An Oracle PCIe Switch Card is not required in a four NVMe drive configuration. The switch function is included in the motherboard.

For more information about the servers, refer to the server documentation at http://www.oracle.com/goto/s7-2/docs.

SPARC S7-2L Server Configuration

SPARC S7-2L servers support the Oracle 3.2 TB NVMe SSD as a boot device.

An Oracle PCIe Switch Card is not required in a four NVMe drive configuration. The switch function is included in the motherboard. The SPARC S7-2L Server can support three Oracle PCIe Switch Cards. Additional Oracle PCIe Switch Cards are required to support backplane configurations with more than four NVMe drives.

For more information about the servers, refer to the server documentation at http://www.oracle.com/goto/s7-21/docs.

SPARC T7-1 Server Configuration

SPARC T7 series servers support the Oracle 3.2 TB NVMe SSD as a boot device. The SPARC T7-1 Server supports only one Oracle PCIe Switch Card in PCIe slot 3.

For more information about server configuration, refer to the server documentation at http://
www.oracle.com/goto/t7-1/docs.

SPARC T7-2 Server Configuration

SPARC T7 series servers support the Oracle 3.2 TB NVMe SSD as a boot device. The SPARC T7-2 Server supports two Oracle PCIe Switch Cards in PCIe slots 1 and 2.

For more information about server configuration, refer to the server documentation at http://
www.oracle.com/goto/t7-2/docs.

SPARC T7-4 Server Configuration

SPARC T7 series servers support the Oracle 3.2 TB NVMe SSD as a boot device. The SPARC T7-4 Server can support one or two Oracle PCIe Switch Cards.

For more information about server configuration, refer to the server documentation at http://
www.oracle.com/goto/t7-4/docs.

SSD Volume Management

A volume manager can present multiple SSD devices as one larger volume. Use the Automatic Storage Management (ASM) volume manager or other volume manager to concatenate multiple flash memory domains. For example, a volume manager can be used to concatenate four 3.2 TB domains into a single 12.8 TB volume.

Refer to the documentation for more information at http://docs.oracle.com/cd/B28359_01/ server.111/b31107/asmcon.htm.

Accessing Software Updates and Firmware Downloads

Product patches, updates, and firmware are available on My Oracle Support at https:// support.oracle.com from the Patches and Updates tab. Information on accessing and using My Oracle Support can be found at the *My Oracle Support Welcome Center for Oracle Sun Customers and Partners*.

See:

- "Downloading the SSD Software Package" on page 18
- "Update the NVMe Storage Drive Firmware" on page 19
- "Verify Oracle 3.2 TB NVMe SSD Operation" on page 25

Downloading the SSD Software Package

To find the SSD software package, access *My Oracle Support* and download the latest software package for the Oracle Flash Accelerator F320 PCIe Card and 3.2 TB NVMe SSD.

- 1. Sign in to My Oracle Support at https://support.oracle.com.
- 2. Click the "Patches & Updates" tab.
- 3. In the "Patch Search" box on the right side, select "Product or Family (Advanced Search)".
- **4.** Enter a partial product name for "Product is". A list of matches displays.
- Select the product of interest.
 Select one or more "releases" in the "Release is" drop down list.

Close the pop-up window.

6. Click Search.

A list of product downloads (listed as patches) displays.

7. Select the download of interest.

The Download Information Page displays.

If, on the Download Information Page, you get the message "You do not have permissions to download this Patch...", see *How Patches and Updates Entitlement Works* at https://support.oracle.com to help you determine the reason.

Update the NVMe Storage Drive Firmware

This topic provides instructions to update Oracle 3.2 TB NVMe SSD NAND flash controller firmware for the host for supported Oracle Solaris and Oracle Linux operating systems. Oracle 3.2 TB NVMe SSD firmware is updated as a single package using Oracle Hardware Management Pack utility CLI tools.

Note - Refer to the server documentation for detailed instructions.

Before You Begin

- Update your system to the latest software release.
- Verify that the latest supported software release of Oracle Hardware Management Pack is installed on the host.

Refer to the Oracle Hardware Management Pack documentation for instructions at: http://www.oracle.com/goto/ohmp/docs.

1. Check the Product Notes for the latest firmware requirements at

"Minimum Supported Oracle 3.2 TB NVMe SSD Firmware Version" on page 12

2. Log into the target system through SSH or through Oracle ILOM Remote System Console.

Refer to the server installation guide.

- 3. Download and store any firmware image file updates on the server that are required to support the Oracle 3.2 TB NVMe SSD.
 - a. Download firmware image files from this location:

https://support.oracle.com
See "Downloading the SSD Software Package" on page 18.

- b. Copy the firmware image files obtained to the target system root directory.
- 4. Identify all Oracle 3.2 TB NVMe SSDs and controller firmware versions in the server using either Oracle Hardware Management Pack command in the examples below.
 - a. To identify all 3.2 TB NVMe SSD NVMe controllers and current firmware versions in the system, type:

fwupdate list controller

In the following examples, 3.2 TB NVMe SSD controllers c0 to c1 are enumerated in the output returned by the above command.

fwupdate list controller

====	======				==		
CONT	ROLLER						
ID Ver Sup	Type sion port	Manufacturer EFI Version	• Model FCODE Vers:	Product Nam ion Package	== ne Version	FW Version NVDATA Version	BIOS XML
с0	NVMe	Samsung	0xa821	MS1PC2DD30F	RA3.2T	KPYA8R3Q	-
c1	NVMe	Samsung	0xa821	MS1PC2DD30F	RA3.2T	KPYA8R3Q	-
c2	SAS	LSI Logic	0×005d	LSI MegaRAI	CD 9361-8	i 4.230.40-3	739
6.1	7.04.2	06.06.10.	05 4.16.0	.00 -			
c3	FC	Qlogic	0x8031	QLE8362		7.03.00	3.24
	5	5.50	4.06	-			
c4 800	NET 00479	Intel	0x1528	Intel(R) Et	thernet C	ontrol -	-

c5 NET Intel 0x1528 Intel(R) Ethernet Control -8000047A

i. Verify that the firmware package file that is installed in the Oracle 3.2 TB NVMe SSD requires updating.

To identify NVMe controllers that need updated firmware image files, view the FW Version column in the output from the fwdupdate list controller command. All 3.2 TB NVMe SSD controllers c0 through c1 are enumerated in the output returned by the above command.

For example, 3.2 TB NVMe SSD controllers c0 and c1show firmware version KPYA8R3Q, but the current NVMe controller firmware version is KPYAIR3Q.

b. View the Firmware Revision in the output from the nvmeadm list -v command. (Optional)

To identify NVMe controllers and current firmware versions type:

nvmeadm list -v

To identify NVMe controllers that need updated firmware image files, view the Firmware Revision: line in the output from the nvmeadm list -v command.

In the following example, controllers SUNW-NVME-1 and SUNW-NVME-2 show firmware version KPYAB3RQ in the output returned by the command.

# nvmeadm list -v	
SUNW-NVME-1	
PCI Vendor ID:	144d
Serial Number:	S2ETNYAG800224
Model Number:	MS1PC2DD30RA3.2T
Firmware Revision:	KPYAB3RQ
Number of Namespaces:	1
SUNW-NVME-2	
PCI Vendor ID:	144d
Serial Number:	S2ETNYAG800063
Model Number:	MS1PC2DD30RA3.2T
Firmware Revision:	KPYAB3RQ
Number of Namespaces:	1

5. Quiesce the Oracle 3.2 TB NVMe SSD device.

Manually quiesce I/O and device usage.



Caution - System hang or data loss. Before updating device firmware, ensure that the device is quiesced and the following events are not occurring:

- The operating system is not accessing the disk (for example, the system boot disk).
- An application is not accessing the disk (for example, a database application).

6. Update the selected 3.2 TB NVMe SSDs with the specified firmware package.

The fwupdate command can update firmware for all similar devices in the system utilizing an XML metadata file. This method is called Automatic Mode and is the recommended method for upgrades. (See below for alternative methods.)



Caution - The XML metadata file does not update device firmware on SPARC servers. When running the fwupdate command with -x metadata.xml on SPARC servers, the update does not complete successfully and generates FMA errors. An error message may be output when the fwupdate command is executed, the command may terminate abnormally, and the device taken off-line. See "Updating Device Firmware Using XML Metadata File Fails On SPARC Servers (26234240)" on page 29

Note - Alternately, if you determine that each device must be updated with a separate fwupdate command, perform the fwupdate Automatic Single Drive method, or the fwupdate Manual method (if an XML metadata file is not available). Refer to the Oracle Hardware Management Pack documentation for instructions at http://www.oracle.com/goto/ohmp/docs.

a. Verify that an XML metadata file is available for the server.

An XML metadata file must be included with the firmware update package to use Automatic Mode. Refer to the update package release notes for more information.

b. To update device firmware on Oracle 3.2 TB NVMe SSDs, type:

fwupdate update controller -x metadata.xml

fwupdate update controller -x metadata.xml

The following components will be upgraded as shown:

======	============	============	=========			
ID	Priority	Action	Status	Old Firmware Ver.	Proposed Ver.	
New Fi	rmware Ver.	System R	eboot			
c0	1	Check FW	Success	KPYAB3RQ	KPYAIR3Q	N/A
	S	ystem Power	Cycle			

c1		1		Cheo	ck FV	N	Suco	cess	KPYAB3R(Q	KPYAIR	3Q	N/A
				System	n Pov	wer	Cycl	le					
Do	you	wish	to	process	all	of	the	above	component	upgrades?	[y/n]?	у	

If the current firmware package version on the selected drive is higher than the specified firmware package version, the command returns an error. Refer to the Oracle Hardware Management Pack documentation for error codes at http://www.oracle.com/goto/ohmp/ docs.

c. To upgrade the firmware packages and process all of the above component upgrades, type y.

fwupdate update controller -x metadata.xml

The following components will be upgraded as shown:

=====	=========		=========		==	
ID New	Prio Firmware	rity Action Ver. System R	Status eboot	Old Firmware V	Yer. Proposed Ver.	
с0	1	Check FW	Success	KPYAB3RQ	KPYAIR3Q	N/
А		System Powe	r Cycle			
c1	1	Check FW	Success	KPYAB3RQ	KPYAIR3Q	N/
А		System Powe	r Cycle			
Do yo	u wish to	process all of	the abov	ve component upgrad	les? [y/n]? y	
Updat	ing c0:	Success				
Sleep	ing for 1	0 seconds for c	omponent	to recover		
Updat	ing cl:	Success				
Sleep	ing for 1	0 seconds for c	omponent	to recover		

Verifying all priority 1 updates

-

Execu	ition Summary					
ID New	Priorit Firmware Ver	y Action . System Re	======= Status boot	Old Firmware Ver.	Proposed Ver.	
c0	1	Post Power	Pending	KPYAB3RQ	KPYAIR3Q	 N/
Α		System Power	Cycle			
c1	1	Post Power	Pending	KPYAB3RQ	KPYAIR3Q	N/
Α		System Power	Cycle			
Syste	em Reboot req	uired for som	e applied	d firmware		
Do yo	ou wish to au	tomatically r	eboot now	v? [y/n]? y		

d. Reboot the host server to initialize the firmware update.

Type **y** to reboot the system.

7. Re-access the console.

Refer to the server installation guide.

8. Verify that the updated firmware package is installed in the Oracle 3.2 TB NVMe SSD.

a. Type the following from a terminal:

fwupdate list controller

fwupdate list controller

	DLLER					
ID Versi Suppo	Type ion El ort	Manufacture FI Version	r Model FCODE Versi	Product Name on Package Version NVDA	FW Version ATA Version XM	BIOS 1L
c0	NVMe	Samsung	0xa821	MS1PC2DD30RA3.2T	KPYAIR3Q	-
c2	SAS	LSI Logic	0x005d	LSI MegaRAID 9361-8i	4.230.40-3739	-
6.17. c3	.04.2 FC	06.06.10 Qlogic	.05 4.16.03 0×8031	8.00 QLE8362	7.03.00	3.24
c4	5.! NET	50 Intel	4.06 0×1528	Intel(R) Ethernet Contro	ol -	-
8000 c5	00479 NET	Intel	Øx1528	Intel(R) Ethernet Contro	ol -	-
8000	0047A					

b. Verify host recognition of all 3.2 TB NVMe SSDs by checking ID enumeration.

In the above example, 3.2 TB NVMe SSD controller IDs c0 and c1 are enumerated in the output returned by the above command.

c. Ensure that the 3.2 TB NVMe SSD firmware was updated in the output returned by the above command.

9. Verify Oracle 3.2 TB NVMe SSD operation.

See "Verify Oracle 3.2 TB NVMe SSD Operation" on page 25.

10. Repeat the firmware upgrade process as required until the Oracle 3.2 TB NVMe SSD has the most up to date firmware release.

For example, upgrade firmware revision from KPYAB3RQ to KPYA8R3Q, and then to KPYABR3Q.

See "Minimum Supported Oracle 3.2 TB NVMe SSD Firmware Version" on page 12.

Related Information

- "Minimum Supported Oracle 3.2 TB NVMe SSD Firmware Version" on page 12
- Oracle Server CLI Tools User's Guide at: http://www.oracle.com/goto/ohmp/docs

▼ Verify Oracle 3.2 TB NVMe SSD Operation

This topic provides instructions to verify Oracle 3.2 TB NVMe SSD operation on the host for supported Oracle Solaris and Linux operating systems. Verify Oracle 3.2 TB NVMe SSD operation using Oracle Hardware Management Pack utility CLI tools.

Note - Refer to the server documentation for detailed instructions.

Before You Begin

• Verify that Oracle Hardware Management Pack is installed on the host.

Refer to the Oracle Hardware Management Pack documentation for instructions at http://www.oracle.com/goto/ohmp/docs.

Ensure that you have access to the server (either directly or over the network).

1. Observe the Oracle 3.2 TB NVMe SSD status indicators (LEDs).

Verify that the Service Action Required 3.2 TB NVMe SSD status indicator is not lit and that the green power status indicator is lit on the 3.2 TB NVMe SSDs that you updated.

Green (operational), Amber (faulty disk), Blue (SSD has been prepared for removal). Refer to "Status Indicators" in *Oracle 3.2 TB NVMe SSD User Guide*.

2. Log into the target system.

For example, to log into the target system through SSH or through Oracle ILOM Remote System Console, do one of the following:

If you are using an SSH client connection, perform these steps.

a. From a shell command line in a terminal window, establish an SSH connection to the server host.

Type: **ssh root@***hostname*, where *hostname* can be the DNS name or the IP address for the server host.

b. Log into the system using an account with root access.

c. Proceed to Step 3.

If you are using a KVM console, refer to the server administration guide and perform these steps.

a. Access the host console locally or remotely:

To establish a local connection to the host console, perform the following steps:

- i Connect a VGA monitor to the VGA port on the server.
- ii Connect a USB keyboard and mouse to the USB connectors on the server.
- iii To establish a remote connection to the host console:

Launch an Oracle ILOM Remote System Console Plus session.

For instructions, see Launching Remote KVMS Redirection Sessions in the server administration guide.

- b. Ensure that the server is powered on and booted.
- c. Access the operating system command-line interface.

You issue Oracle Hardware Management Pack commands from the operating system command-line interface.

3. Identify all 3.2 TB NVMe SSDs and verify that the latest firmware packages are installed.

a. Type the following command:

fwupdate list controller

fwupdate list controller

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CONTROLLER Type Manufacturer Model Product Name FW Version BIOS Version EFI Version FCODE Version Package Version NVDATA Version XML Support

Oracle Flash Accelerator F320 PCIe Card and Oracle 3.2 TB NVMe SSD Product Notes Release 1.3 • December 2017

c0	NVMe -	Samsung	0xa821	MS1PC2DD3ORA3.2T	KPYAIR3Q	-
c1	NVMe	Samsung	0xa821	MS1PC2DD3ORA3.2T	KPYAIR3Q	-
c2 6.17	SAS .04.2	LSI Logic 06.06.10.0	0×005d 05 4.16.08	LSI MegaRAID 9361-8i 3.00 -	4.230.40-3739	
c3	FC	Qlogic	0x8031	QLE8362	7.03.00	3.24
	5.5	50 4	4.06	-		
c4	NET	Intel	Øx1528	<pre>Intel(R) Ethernet Control 80000479</pre>	-	-
c5	NET	Intel	0x1528	<pre>Intel(R) Ethernet Control 8000047A</pre>	-	-

b. Verify host recognition of all 3.2 TB NVMe SSDs by checking controller ID enumeration.

In the above example, 3.2 TB NVMe SSD controllers c0 and c1 are enumerated in the output returned by the above command.

c. Ensure that all 3.2 TB NVMe SSD firmware versions are current in the output returned by the above command.

See "Minimum Supported Oracle 3.2 TB NVMe SSD Firmware Version" on page 12.

4. Check NVMe device status.

To identify NVMe controllers and current firmware versions type:

nvmeadm list -v

To identify NVMe controllers that have updated firmware, view the **Firmware Revision:** row in the output from the nvmeadm list -v command.

Ensure that all 3.2 TB NVMe SSD firmware revisions are current.

In the following example, controllers SUNW-NVME-0 and SUNW-NVME-1 show Firmware Revision: KPYAIR3Q.

# nvmeadm list -v		
SUNW-NVME-0		
PCI Vendo	r ID:	144d
Serial Nu	mber:	S2ETNYAG800224
Model Num	ber:	MS1PC2DD30RA3.2T
Firmware	Revision:	KPYAIR3Q
Number of	Namespaces:	1
SUNW-NVME-1		
PCI Vendo	r ID:	144d
Serial Nu	mber:	S2ETNYAG800063
Model Num	ber:	MS1PC2DD30RA3.2T

Firmware Revision: KPYAIR3Q Number of Namespaces: 1

5. Check health of the Oracle 3.2 TB NVMe SSD.

To check the selected 3.2 TB NVMe SSD health and SMART information, type:

nvmeadm getlog -h

Ensure the 3.2 TB NVMe SSDs have remaining drive life in the output returned by the above command.

nvmeadm getlog -h

SUNW-NVME-0 SMART/Health Information: Critical Warning: 0 Temperature: 313 Kelvin Available Spare: 100 percent Available Spare Threshold: 10 percent Percentage Used: 0 percent Data Unit Read: 0xc41f27 of 512k bytes. Data Unit Written: 0xc8559e of 512k bytes. Number of Host Read Commands: 0x4f661e5 Number of Host Write Commands: 0x1603ecd0 Controller Busy Time in Minutes: 0xdd Number of Power Cycle: 0x21f Number of Power On Hours: 0x72a Number of Unsafe Shutdown: 0xlea Number of Media Errors: 0x0 Number of Error Info Log Entries: 0x0

SUNW-NVME-1

SMART/Health Information: Critical Warning: 0 Temperature: 312 Kelvin Available Spare: 100 percent Available Spare Threshold: 10 percent Percentage Used: 0 percent Data Unit Read: 0x33620e of 512k bytes. Data Unit Written: 0x529336 of 512k bytes. Number of Host Read Commands: 0x183cc9d Number of Host Write Commands: 0x7f730a0 Controller Busy Time in Minutes: 0x53 Number of Power Cycle: 0x1dd Number of Power On Hours: 0x976 Number of Unsafe Shutdown: 0xbb Number of Media Errors: 0x0 Number of Error Info Log Entries: 0x0

The critical warning parameters are described in the following list.

- 0 Available spare space has fallen below threshold.
- 1 Temperature exceeded critical threshold.
- 2 Reliability has degraded due to significant media related errors or any internal error that degrades device reliability.
- 3 Media has been placed in read only mode.
- 4 Volatile memory backup device has failed.

Related Information

- "Minimum Supported Oracle 3.2 TB NVMe SSD Firmware Version" on page 12
- Oracle Server CLI Tools User's Guide at: http://www.oracle.com/goto/ohmp/docs

Known Issues

These topics provide supplementary and workaround information for the Oracle 3.2 TB NVMe SSD. Specific Change Request (CR) identification numbers are provided for service personnel.

The following table lists known issues for the Oracle 3.2 TB NVMe SSD:

Issues	Workaround?
Updating Device Firmware Using XML Metadata File Fails On SPARC Servers	Yes
3.2 TB Devices Exceed MBR 2 TB Boundary	Yes

Updating Device Firmware Using XML Metadata File Fails On SPARC Servers (26234240)

The XML metadata file does not update device firmware on SPARC servers. When running the fwupdate command with -x metadata.xml on SPARC servers, the update does not complete successfully and generates FMA errors. The following error message may be output when the fwupdate command is executed, the command may terminate abnormally, and the device taken off-line.

fwupdate update controller -x metadata.xml

The following components will be upgraded as shown:

```
_____
ID Priority Action Status
                         Old Firmware Ver. Proposed Ver.
                                                    New
Firmware Ver. System Reboot
_____
   1 Check FW Success KPYABR3Q
                                       KPYAGR3Q
                                                    N/A
c2
         None
Do you wish to process all of the above component upgrades? [y/n]? y
Updating c2: Success
Sleeping for 10 seconds for component to recover
Resetting c2
Mandatory post Reset 60 second sleep
Verifying all priority 1 updates
Execution Summary
_____
ID Priority Action Status Old Firmware Ver. Proposed Ver.
                                                    New
Firmware Ver. System Reboot
_____
     -
           -
                  -
                          -
TIME
     EVENT-ID
                                           SEVERITY
                                  MSG-ID
Jun 05 12:31:40 98d87727-e3a3-438d-85f7-c55b37d56828 PCIEX-8000-0A Critical
Problem Status : open
Diag Engine : eft / 1.16
System
  Manufacturer : unknown
  Name : ORCL, SPARC64-X
  Part_Number : unknown
  Serial_Number : 9999999
  Host_ID : 9999999
-----
Suspect 1 of 3 :
  Problem class : fault.io.pciex.device-interr
  Certainty : 40%
  Affects : dev:///pci@8400/pci@4/pci@0/pci@1/nvme@0
        : ok and in service
  Status
  FRU
   : "/SYS/BB#0-PCI#6"
   Manufacturer
             : unknown
   Name
             : unknown
   Name : unknown
Part_Number : unknown
Revision : unknown
```

```
Serial_Number : unknown
Chassis
Manufacturer : unknown
Name : ORCL,SPARC64-X
Part_Number : 9999999
Serial_Number : 9999999
```

Workaround:

Use the fwupdate Manual method. Refer to the following example.

fwupdate update nvme-controller-firmware -r -f MS1PC5ED3.GR3Q.fw -n c2

The following components will be upgraded as shown:

ID Firmware	Priority Act Ver. Syste	ion Reboot	Status	Old Firmware Ver.	Proposed Ver.	New
c2	1 Che	ck FW	Success	KPYABR3Q	Not Provided	N/A
	None					
Do you wis	sh to process	all of	the above co	omponent upgrades? [y/n]? y	
Updating o	2: Success					

Refer to the Oracle Hardware Management Pack documentation for instructions at http://www.oracle.com/goto/ohmp/docs.

3.2 TB Devices Exceed MBR 2 TB Boundary

The Master Boot Record (MBR) boundary has a 2 TB limit. The 3.2 TB NVMe SSD exceeds the 2 TB MBR boundary. Depending on the OS, the partitioning scheme used, and the boot loader, tools that work on less than 2 TB storage devices may not work on greater than 2 TB devices. For 3.2 TB NVMe SSDs which are greater than the 2 TB master boot record, the MBR is restricted and can only handle drives to 2 TB. Thus the partitioning schemes and tools which use MBR no longer operate. On some OSes, the MBR only describes 2 TB. The MBR on a 3.2 TB NVMe SSD incorrectly shows the device as 2 TB. An MBR still exists in the first sector to avoid breaking legacy tools, but declares the device to be 2 TB.

Workaround:

The partitioning tools must use gpt. Use an alternate partioning scheme such as GPT GUID Partition, or Table GUID Partition Table. On Linux, instead of fdisk, use parted (gparted for graphical view) and gdisk instead. The Linux tool dd can only handle up to a 2

TB MBR. In general, for handling labels, erase the first few MBs of storage, which allows a new label to be created.

Oracle Flash Accelerator F320 PCIe Card Product Notes

This section contains late-breaking information about the Oracle Flash Accelerator F320 PCIe Card. Read this section before reading other Oracle Flash Accelerator F320 PCIe Card documentation.

For specific installation instructions, see your server documentation. For late-breaking information about the installation and use of the Oracle Flash Accelerator F320 PCIe Card on your server, see the most recent version of the server product notes.



These topics are included in this section.

Description	Links
Review the software and firmware supported for the Oracle Flash Accelerator F320 PCIe Card.	"Supported Hardware and Software" on page 34
Review important information for configuring the Oracle Flash Accelerator F320 PCIe Card.	"Implementation Considerations" on page 40
Check known issues.	"Known Issues" on page 55

Supported Hardware and Software

These topics describe the software and firmware supported for the Oracle Flash Accelerator F320 PCIe Card.

- "Supported Servers and Operating Systems" on page 34
- "Minimum Supported Card Firmware Version" on page 36
- "Required Host Software" on page 38
- "Keeping Drivers and Firmware Up To Date" on page 39

Supported Servers and Operating Systems

This topic lists the servers that support the Oracle Flash Accelerator F320 PCIe Card. For detailed information about using this storage drive with your server, see the product notes for your server, available at:

https://docs.oracle.com

The following servers are supported for the Oracle Flash Accelerator F320 PCIe Card:

x86 Servers	Number of Cards	Slots Supported for Installing Cards	Minimum Supported Operating Systems
Oracle Server X6-2L	1 to 4	2, 3, 4, 5	 Oracle Solaris 11.3 (SRU 2) Oracle Linux 6.7, based on UEK4 (Unbreakable Linux Kernel Release 4) Oracle Linux 7.2, based on UEK4 (Unbreakable Linux Kernel Release 4)
Oracle Server X5-8	1 to 4 in 4-CPU System 1 to 8 in 8-CPU System	7, 5, 3, 1 11, 9, 7, 5, 3, 1, 15, 13	 Oracle Solaris 11.3 (SRU 8) Oracle Solaris 11.2 (SRU 10) Oracle Linux 6.7, based on UEK4 (Unbreakable Linux Kernel Release 4) Oracle Linux 7.2, based on UEK4 (Unbreakable Linux Kernel Release 4)
Oracle Server X5-4	1 to 2 in 2-CPU System 1 to 4 in 4-CPU System	6 and 4 10, 7, 6, 4	 Note - Oracle Server X5-8 with pre-installed Oracle VM does not support Oracle Flash Accelerator F320 PCIe Card operation. Oracle Solaris 11.3 (SRU 10) Oracle Linux 6.7, based on UEK3 (Unbreakable Linux Kernel Release 3) Note - Do not install Oracle Flash Accelerator F320 PCIe Cards in the same server with

x86 Servers	Number of Cards	Slots Supported for Installing Cards	Minimum Supported Operating Systems
			Oracle 1.6 TB NVMe SSDs or Oracle 3.2 TB NVMe SSDs. Note - Oracle Server X5-4 with pre-installed Oracle VM does not support Oracle Flash Accelerator E220 PCIe Cord expension

SPARC Servers	Number of Cards	Slots Supported for Installing Cards	Minimum Supported Operating Systems
SPARC S7-2 Server	1 to 3	1 to 3	Oracle Solaris 11.3 (SRU 10)
SPARC S7-2L Server	1 to 6	1 to 6	Oracle Solaris 11.3 (SRU 10)
SPARC T7-1 Server	1 to 6	1 to 6	Oracle Solaris 11.3 (SRU 10)
SPARC T7-2 Server	1 to 6	1 to 8	Oracle Solaris 11.3 (SRU 10)
SPARC T7-4 Server	1 to 8	3, 16, 4, 15, 7, 12, 8, 11, 1, 14, 5, 10, 2, 13, 6, 9	Oracle Solaris 11.3 (SRU 10)
SPARC M7-8 Server	1 to 16	1 to 16	Oracle Solaris 11.3 (SRU 10)
with one PDomain	Up to 16 per system.		
SPARC M7-8 Server	1 to 16	1 to 16	Oracle Solaris 11.3 (SRU 10)
with two PDomains	Up to 8 per PDomain or 16 per system.		
SPARC M7-16 Server	1 to 32	1 to 48	Oracle Solaris 11.3 (SRU 10)
	Up to 8 per 4 CMIOU PDomain.		
	Up to 32 per PDomain larger than 4 CMIOU.		
Fujitsu M10-1 Server	1 to 3	0 to 2	Oracle Solaris 11.3 (SRU 10)
Fujitsu M10-4 Server	1 to 11	0 to 10	Oracle Solaris 11.3 (SRU 10)
Fujitsu M10-4S Server	1 to 8	0 to 7	Oracle Solaris 11.3 (SRU 10)
Fujitsu SPARC M12-1 Server	1 to 3	0 to 2	Oracle Solaris 11.3 (SRU 17)
Fujitsu SPARC M12-2 Server	1 to 11	0 to 10	Oracle Solaris 11.3 (SRU 17)
Fujitsu SPARC M12- 2S Server	1 to 8	0 to 7	Oracle Solaris 11.3 (SRU 17)

Other servers and processors might be added to this list in the future, if they qualify. Check your server's product notes for confirmation that your server has subsequently been qualified.

Refer to your servers product notes for up-to date information on supported servers, operating systems, and required patchsets.



Caution - Any unsupported configuration causes the host to power off as soon as it is powered on. A fault is generated on the service processor when an unsupported configuration is detected. The fault clears after the unsupported configuration is fixed and the host is powered on.

Minimum Supported Card Firmware Version

The Oracle Flash Accelerator F320 PCIe Card runs with the minimum required firmware package listed below:

Drive Firmware	Minimum Required Firmware Version	Recommended Firmware Version
Oracle 3.2TB NVME (F320 AIC/3.2TB SSD)	23057919 3.2TB NVME (F320 AIC/3. 2TB SSD) SW 1.0.0 - FIRMWARE	26758830 3.2TB NVME (F320 AIC/3.2TB SSD) SW 1.3 FIRMWARE
Раскаде	KPYA8R3Q	KPYAIR3Q

Note - The Minimum Required Firmware Version of Fujitsu M10 and Fujitsu SPARC M12 series servers is SW 1.2 Firmware KPYAGR3Q or later. The Recommended Firmware Version of Fujitsu M10 and Fujitsu SPARC M12 series servers is SW 1.3 Firmware KPYAIR3Q or later.

Summary of Changes in SW 1.3 Firmware KPYAIR3Q Release

The following improvements and changes are included in SW 1.3 firmware KPYAIR3Q release of the Oracle 3.2 TB NVMe SSD:

- For known issues, "Known Issues" on page 55.
- Issues fixed in KPYAIR3Q (BugId's fixed with this firmware update are listed below.)
 - CR 23331860: Early life customer failure with controller device not ready, aborted I/O
 - CR 25659092: Early life customer failure with controller device not ready, aborted I/O, with CS3.3.1
 - CR 25138105: Flash I/O abort and recovery, but cell failed for poor performance
 - CR 25415323: F320 Device not ready; aborting reset reboot did not recover
 - Randomized Seed Table Corruption
 - Command pending issue when chunk size is larger than MDTS.
 - Wrong drive status when format is rejected by reset.
 - Format command pending when multiple format came during IO command.
 - Do not check open failure when FW is activated by Controller Reset.

- CR 25993898: CS3.3.1 data corruption
- CR 22869779: Namespace not Ready on Get Log SMART/Health Page during Power Cycle
- Enhancement: Device Recovery Failure Protocol (with Hardware Reset)
- There have been many fixes in this latest firmware release in order to increase quality and stability of the F320 PCIe Card and 3.2 TB NVMe SSD. For a list of fixed issues, refer to the readme. Recommend users update to the new firmware as soon as possible.
- The SW1.3, KPYAIR3Q.bin, package includes the firmware file and associated metadata. xml files that automate the update process. Once the device has been upgraded, you cannot down grade to an earlier firmware. It is locked to protect the device from regressing to known issues.

Note - Reformat the drive after the firmware update. Recommend to wipe the user data where feasible with the update because drives with already corrupted metadata that may be slowly failing under CS3.3.1 are remediated by the format and update, and would otherwise fail more quickly on update to CS3.6.

Summary of Changes in SW 1.2 Firmware KPYAGR3Q Release

The following improvements and changes are included in SW 1.2 firmware KPYAGR3Q release of the Oracle 3.2 TB NVMe SSD:

- For known issues, see "Known Issues" on page 55.
 - Issues 23307921 and 23537941 Enhancement of NVMe Driver NVMe Device Handling to Prevent I/O Timeouts
 - Issue 24305796 nvmeadm getlog -s Command Initiates Panic on SPARC M7 Series Servers

Summary of Changes in SW 1.0.1 Firmware KPYABR3Q Release

The following improvements/changes are included in SW 1.0.1 firmware CS2.9 KPYABR3Q release of the Oracle Flash Accelerator F320 PCIe Card:

- The CS2.9_KPYABR3Q firmware version additionally supports SPARC S7 series servers, SPARC T7 series servers, SPARC M7 series servers, and Fujitsu M10 series servers.
- The CS2.6 KPYA8R3Q firmware version supports Oracle Server X6-2, Oracle Server X6-2L, Oracle Server X5-4, and Oracle Server X5-8.

- For known issues, see "Known Issues" on page 55.
 - Issue 22893868 Enhancement of backend RAID recovery to avoid timeouts
 - Issue 23100303 Performance improvements
- If you install the Oracle Flash Accelerator F320 PCIe Card as an x-option on a SPARC system, you must update the firmware from CS2.6 to CS2.9, or a subsequent release if available. Servers ordered with this option already have the updated firmware.

Required Host Software

The Oracle Flash Accelerator F320 PCIe Card runs with the minimum required host software listed below:

x86 Driver	Minimum Required Host Firmware Version With Patches	Recommended System Software Version (Patch No.)
Oracle Server X6-2L	23035619 Oracle Server X6-2L SW 1.0.0 - FIRMWARE PACK	23119529 Oracle Server X6-2L SW 1.0.1 - FIRMWARE PACK
Oracle Server X5-8	Oracle Server X5-8 SW 1.1.1 Firmware Pack - Patch number 24297999	Oracle Server X5-8 SW 1.1.1 Firmware Pack - Patch number 24297999
		Oracle Server X5-8 Platform Software Release 1.1.1
Oracle Server X5-4	Oracle Server X5-4 SW 1.1.1 Firmware Pack - Patch number 24297965	Oracle Server X5-4 SW 1.1.1 Firmware Pack - Patch number 24297965

SPARC Driver	Minimum Required Host Firmware Version With Patches	Recommended System Software Version (Patch No.)
SPARC S7-2 Server	S7-2 Sun System Firmware 9.7.2c - Patch number 23632951	S7-2 Sun System Firmware 9.7.2c - Patch number 23632951
SPARC S7-2L Server	S7-2 Sun System Firmware 9.7.2c - Patch number 23632952	S7-2 Sun System Firmware 9.7.2c - Patch number 23632952
SPARC T7-1 Server	T7-1 Sun System Firmware 9.7.1.c - Patch number 23291631	T7-1 Sun System Firmware 9.7.1c - Patch number 23291631
SPARC T7-2 Server	T7-2 Sun System Firmware 9.7.1c - Patch number 23291632	T7-2 Sun System Firmware 9.7.1c - Patch number 23291632
SPARC T7-4 Server	T7-4 Sun System Firmware 9.7.1c - Patch number 23291633	T7-4 Sun System Firmware 9.7.1c - Patch number 23291633
SPARC M7-8 Server with one PDomain	SPARC M7-SYSTEMS SUN SYSTEM FIRMWARE 9.7.1.B - Patch number 23291634	SPARC M7-SYSTEMS SUN SYSTEM FIRMWARE 9.7.1.B - Patch number 23291634
SPARC M7-8 Server with two PDomains	SPARC M7-SYSTEMS SUN SYSTEM FIRMWARE 9.7.1.B - Patch number 23291634	SPARC M7-SYSTEMS SUN SYSTEM FIRMWARE 9.7.1.B - Patch number 23291634

SPARC Driver	Minimum Required Host Firmware Version With Patches	Recommended System Software Version (Patch No.)
SPARC M7-16 Server	SPARC M7-SYSTEMS SUN SYSTEM FIRMWARE 9.7.1.B - Patch number 23291634	SPARC M7-SYSTEMS SUN SYSTEM FIRMWARE 9.7.1.B - Patch number 23291634
Fujitsu M10-1 Server	Patch 23711064: FUJITSU M10-1 XCP2320 FW	Patch 23711064: FUJITSU M10-1 XCP2320 FW
Fujitsu M10-4 Server	Patch 23711067: FUJITSU M10-4 XCP2320 FW	Patch 23711067: FUJITSU M10-4 XCP2320 FW
Fujitsu M10-4S Server	Patch 23711070: FUJITSU M10-4S XCP2320 FW	Patch 23711070: FUJITSU M10-4S XCP2320 FW
Fujitsu SPARC M12-1 Server	Patch 26553449: FUJITSU M12-1 XCP3030 FW	Patch 26553449: FUJITSU M12-1 XCP3030 FW
Fujitsu SPARC M12-2 Server	Patch 25987114: FUJITSU M12-2 XCP3021 FW	Patch 25987114: FUJITSU M12-2 XCP3021 FW
Fujitsu SPARC M12- 2S Server	Patch 25987128: FUJITSU M12-2S XCP3021 FW	Patch 25987128: FUJITSU M12-2S XCP3021 FW

Keeping Drivers and Firmware Up To Date

Refer to the server documentation to check and update card firmware. For information on updating drivers and firmware for Oracle Flash Accelerator F320 PCIe Card, see "Accessing Software Updates and Firmware Downloads" on page 44 and refer to "Update Your System to the Latest Software Release" in *Oracle Flash Accelerator F320 PCIe Card User Guide*.

Server Management Tools

The following single system management tools are available for the server:

 Oracle Integrated Lights Out Manager (ILOM) – For information, refer to the Oracle Integrated Lights Out Manager (ILOM) 4.0 Documentation Library at: http://www. oracle.com/goto/ilom/docs

You can find descriptions of new Oracle ILOM 4.0 features in the the Oracle ILOM Feature Updates and Release Notes Firmware Release 4.0.x.

- Oracle Hardware Management Pack For information, refer to:
 - Oracle Hardware Management Pack Documentation Library at http://www.oracle. com/goto/ohmp/docs

 Oracle Hardware Management Pack for Oracle Solaris Documentation Library at http: //docs.oracle.com/cd/E64576_01/index.html

In addition, the following software is available to manage multiple systems in a data center:

 Oracle Enterprise Manager Ops Center – For information, refer to the product information page at: http://www.oracle.com/technetwork/oem/ops-center/index.html

Implementation Considerations

These topics provide important information for configuring Oracle Flash Accelerator F320 PCIe Cards in supported servers:

- "Oracle Server X6-2L Configuration" on page 40
- "Oracle Server X5-8 Configuration" on page 40
- "Oracle Server X5-4 Configuration" on page 41
- "SPARC S7-2 Server Configuration" on page 41
- "SPARC S7-2L Server Configuration" on page 41
- "SPARC T7-1 Server Configuration" on page 42
- "SPARC T7-2 Server Configuration" on page 42
- "SPARC T7-4 Server Configuration" on page 42
- "SPARC M7 Series Servers Configuration" on page 43
- "Fujitsu M10 Series Servers Configuration" on page 43
- "Fujitsu SPARC M12 Series Servers Configuration" on page 43
- "SSD Volume Management" on page 44
- "Accessing Software Updates and Firmware Downloads" on page 44

Oracle Server X6-2L Configuration

For more information about the server, refer to the server documentation at http://www.oracle.com/goto/x6-2l/docs.

Oracle Server X5-8 Configuration

Oracle Server X5-8 requires a doublewide PCIe hot plug carrier extension for each installed Oracle Flash Accelerator F320 PCIe Card to facilitate air flow. The server PCIe cards are

housed inside card carriers called DPCCs (dual PCIe card carriers, Mkt PN 710710). The DPCCs allow the cards to be hot serviced while the server is powered on.

To access a PCIe card, you must first remove its Dual PCIe Card Carrier (DPCC). One PCIe card can be installed in each DPCC. DPCCs do not allow the use of one adjacent PCIe slot. DPCCs are installed in odd numbered PCIe slots.

The following figure shows an example of a Dual PCIe Card Carrier (DPCC) that populates two PCIe slots for each Oracle Flash Accelerator F320 PCIe Card.



For more information about the server, refer to the server documentation at http://www.oracle.com/goto/x5-8/docs-videos.

Oracle Server X5-4 Configuration

Do not install Oracle Flash Accelerator F320 PCIe Cards in the same server with Oracle 1.6 TB NVMe SSDs or Oracle 3.2 TB NVMe SSDs.

For more information about server configuration, refer to the server documentation at http://
www.oracle.com/goto/x5-4/docs-videos.

SPARC S7-2 Server Configuration

SPARC S7-2 series servers support the Oracle Flash Accelerator F320 PCIe Card as a boot device.

For more information about the servers, refer to the server documentation at http://www.oracle.com/goto/s7-2/docs.

SPARC S7-2L Server Configuration

SPARC S7-2 series servers support the Oracle Flash Accelerator F320 PCIe Card as a boot device.

For more information about the servers, refer to the server documentation at http://www.oracle.com/goto/s7-21/docs.

SPARC T7-1 Server Configuration

SPARC T7 series servers support the Oracle Flash Accelerator F320 PCIe Card as a boot device.

For more information about the servers, refer to the server documentation at http://www.oracle.com/goto/t7-1/docs.

SPARC T7-2 Server Configuration

SPARC T7 series servers support the Oracle Flash Accelerator F320 PCIe Card as a boot device.

For more information about the server, refer to the server documentation at http://www.oracle.com/goto/t7-2/docs.

SPARC T7-4 Server Configuration

SPARC T7-4 Servers require a singlewide PCIe hot plug carrier extension for each installed Oracle Flash Accelerator F320 PCIe Card to facilitate air flow.



SPARC T7 series servers support the Oracle Flash Accelerator F320 PCIe Card as a boot device.

For more information about the servers, refer to the server documentation at http://www.oracle.com/goto/t7-4/docs.

SPARC M7 Series Servers Configuration

SPARC M7 series servers support the use of only PCIe x16 hot-plug card carriers, which are physically labeled with "x16 CAR" on the faceplate. PCIe x8 card carriers from earlier generations of Oracle servers, which are labeled with "CAR" on the faceplate, are not supported for use in M7 series servers. PCIe x8 and PCIe x16 cards are supported for use in these servers.

SPARC M7 series servers support the Oracle Flash Accelerator F320 PCIe Card as a boot device. Use slot 3 for the NIC and Boot device. Treat SPARC M7 series server slots 1 and 3 in CMIOUs 0-2 and 4-6 the same. Oracle F320 Flash Cards should be in the lowest number slots available. If the Oracle F320 Flash Card contains the operating system for the physical domain, then bring the physical domain down to the ILOM prompt (power down the PDomain).

For more information about the servers, refer to the server documentation at http://www.oracle.com/goto/m7/docs.

Fujitsu M10 Series Servers Configuration

Fujitsu M10 series servers support the Oracle Flash Accelerator F320 PCIe Card as a boot device.

Refer to 24305796 for restrictions concerning PHP and DR and the nvmeadm getlog -s command (24305796) for Fujitsu M10 and Fujitsu SPARC M12 series servers.

For more information about the servers, refer to the server documentation at http://docs.oracle.com/cd/E38160 01/.

Fujitsu SPARC M12 Series Servers Configuration

Fujitsu SPARC M12 series servers support the Oracle Flash Accelerator F320 PCIe Card as a boot device.

Refer to 24305796 for restrictions concerning PHP and DR and the nvmeadm getlog -s command (24305796) for Fujitsu M10 and Fujitsu SPARC M12 series servers.

For more information about the servers, refer to the server documentation at http://docs.oracle.com/cd/E86029 01.

SSD Volume Management

A volume manager can present multiple SSD devices as one larger volume. Use the Automatic Storage Management (ASM) volume manager or other volume manager to concatenate multiple flash memory domains. For example, a volume manager can be used to concatenate four 3.2 TB domains into a single 12.8 TB volume.

Refer to the documentation for more information at http://docs.oracle.com/cd/B28359_01/ server.111/b31107/asmcon.htm.

Accessing Software Updates and Firmware Downloads

Product patches, updates and firmware are available on My Oracle Support at https://support.oracle.com from the Patches and Updates tab. Information on accessing and using My Oracle Support can be found at the My Oracle Support Welcome Center for Oracle Sun Customers and Partners.

See:

- "Downloading the SSD Software Package" on page 44
- "Update the NVMe Storage Drive Firmware" on page 19
- "Verify Oracle 3.2 TB NVMe SSD Operation" on page 25

Downloading the SSD Software Package

To find the SSD software package, access *My Oracle Support* and download the latest software package for the Oracle Flash Accelerator F320 PCIe Card and 3.2 TB NVMe SSD.

- 1. Sign in to My Oracle Support at https://support.oracle.com.
- 2. Click the "Patches & Updates" tab.
- In the "Patch Search" box on the right side, select "Product or Family (Advanced Search)".
- 4. Enter a partial product name for "Product is". A list of matches displays.
- 5. Select the product of interest.

Select one or more "**releases**" in the "Release is" drop down list. Close the pop-up window.

6. Click Search.

A list of product downloads (listed as patches) displays.

7. Select the download of interest.

The Download Information Page displays.

If, on the Download Information Page, you get the message "You do not have permissions to download this Patch...", see *How Patches and Updates Entitlement Works* at https://support.oracle.com to help you determine the reason.

▼ Update the NVMe Storage Drive Firmware

This topic provides instructions to update Oracle F320 Flash Card NAND flash controller firmware for the host for supported Oracle Solaris and Oracle Linux operating systems. Oracle F320 Flash Card firmware is updated as a single package using Oracle Hardware Management Pack utility CLI tools.

Note - Refer to the server documentation for detailed instructions.

Update your system to the latest software release.

Before You Begin

 Verify that the latest supported software release of Oracle Hardware Management Pack is installed on the host.

Refer to the Oracle Hardware Management Pack documentation for instructions at http://www.oracle.com/goto/ohmp/docs.

- 1. Check the Product Notes for the latest firmware requirements at: "Minimum Supported Card Firmware Version" on page 36
- 2. Log into the target system through SSH or through Oracle ILOM Remote System Console.

Refer to the server installation guide.

- Download and store any firmware image file updates on the server that are required to support the Oracle Flash Accelerator F320 PCIe Card and 3.2 TB NVMe SSD.
 - a. Download firmware image files from this location:

https://support.oracle.com

See "Downloading the SSD Software Package" on page 44.

- b. Copy the firmware image files obtained to the target system root directory.
- 4. Identify all Oracle Flash Accelerator F320 PCIe Card and controller firmware versions in the server using either Oracle Hardware Management Pack command in the examples below.
 - a. To identify all Oracle Flash Accelerator F320 PCIe Card controllers and current firmware versions in the system, type:

fwupdate list controller

In the following examples, Oracle Flash Accelerator F320 PCIe Card controllers c1 and c2 are enumerated in the output returned by the above command.

```
# fwupdate list controller
```

====	======					
CONT	ROLLER					
ID Ver Sup	Type sion port	Manufacturer EFI Version	Model FCODE Versi	Product Name On Package Version	FW Version NVDATA Version	BIOS XML
c0 6.1	SAS	LSI Logic 06.06.10.0	0x005d 05 4.16.0	LSI MegaRAID 9361-8 08.00 -	3i 4.230.40-37 - N/A	39
c1	NVMe	Samsung	0xa821	MS1PC5ED30RA3.2T	KPYAB3RQ	
c2	NVMe	Samsung	0xa821	MS1PC5ED30RA3.2T	KPYAB3RQ	
c3	NET	Intel	Øx1528	Intel(R) Ethernet (Control -	-
	80	0000479				
c4	NET	Intel	0x1528	Intel(R) Ethernet (Control -	-
	80	000047A				

Verify that the firmware package file that is installed in the Oracle Flash Accelerator F320 PCIe Card requires updating.

To identify NVMe controllers that need updated firmware image files, view the FW Version column in the output from the fwdupdate list controller command.

In the above example, Oracle Flash Accelerator F320 PCIe Card controllers c1 and c2 show firmware version KPYAB3RQ.

b. View the Firmware Revision in the output from the nvmeadm list -v command (Optional).

To identify NVMe controllers and current firmware versions type:

nvmeadm list -v

In the following example, controllers SUNW-NVME-1 and SUNW-NVME-2 show Firmware Revision KPYAB3RQ in the output returned by the above command.

# nvmeadm list -v	
SUNW-NVME-1	
PCI Vendor ID:	144d
Serial Number:	S2FHNYAG800126
Model Number:	MS1PC5ED30RA3.2T
Firmware Revision:	KPYAB3RQ
Number of Namespaces:	1
SUNW-NVME-2	
PCI Vendor ID:	144d
Serial Number:	S2FHNYAG800030
Model Number:	MS1PC5ED30RA3.2T
Firmware Revision:	KPYAB3RQ
Number of Namespaces:	1

Verify that the firmware package file that is installed in the Oracle Flash Accelerator F320 PCIe Card requires updating.

To identify NVMe controllers that need updated firmware image files, view the Firmware Revision: line in the output from the nvmeadm list -v command.

In the above example, Oracle Flash Accelerator F320 PCIe Card controllers SUNW-NVME-1and SUNW-NVME-2 show firmware version KPYAB3RQ.

5. Quiesce the Oracle Flash Accelerator F320 PCIe Card and 3.2 TB NVMe SSD devices.

Manually quiesce I/O and device usage.



Caution - System hang or data loss. Before updating device firmware, make sure that the device is quiesced and the following events are not occurring:

- The operating system is not accessing the disk (for example, the system boot disk).
- An application is not accessing the disk (for example, a database application).

6. Update the selected Oracle Flash Accelerator F320 PCIe Cards with the specified firmware package.

The fwupdate command can update firmware for all similar devices in the system utilizing an XML metadata file. This method is called Automatic Mode and is the recommended method for upgrades. (See below for alternative methods.)



Caution - The XML metadata file does not update device firmware on SPARC servers. When running the fwupdate command with -x metadata.xml on SPARC servers, the update does not complete successfully and generates FMA errors. An error message may be output when the fwupdate command is executed, the command may terminate abnormally, and the device taken off-line. See "Updating Oracle F320 Flash Card Device Firmware Using XML Metadata File Fails On SPARC Servers (26234240)" on page 55

Note - Alternately, if you determine that each device must be updated with a separate fwupdate command, perform the fwupdate Automatic Single Drive method, or the fwupdate Manual method (if an XML metadata file is not available). Refer to the Oracle Hardware Management Pack documentation for instructions at http://www.oracle.com/goto/ohmp/docs.

a. Verify that an XML metadata file is available for the server.

An XML metadata file must be included with the firmware update package to use Automatic Mode. Refer to the update package release notes for more information.

b. To update device firmware on Oracle Flash Accelerator F320 PCIe Card and 3.2 TB NVMe SSDs, type:

fwupdate update controller -x metadata.xml

```
# fwupdate update controller -x metadata.xml
```

The following components will be upgraded as shown:

====						
ID New	Priori Firmware Ve	ty Action r. System F	Status Reboot	Old Firmware Ver.	Proposed Ver.	
с1 А	1	Check FW System Powe	Success er Cycle	KPYAB3RQ	KPYAIR3Q	N/
c2	1	Check FW	Success	KPYAB3RQ	KPYAIR3Q	N/
Α		System Powe	er Cycle			
Do y	ou wish to p	rocess all of	the above	component upgrades?	[y/n]? y	

If the current firmware package version on the selected drive is higher than the specified firmware package version, the command returns an error. Refer to the Oracle Hardware Management Pack documentation for error codes at http://www.oracle.com/goto/ohmp/docs.

c. To upgrade the firmware packages and process all of the above component upgrades, type y.

```
Do you wish to process all of the above component upgrades? [y/n]? y
Updating c1: Success
Sleeping for 10 seconds for component to recover
Updating c2: Success
Sleeping for 10 seconds for component to recover
Verifying all priority 1 updates
Execution Summary
Priority Action Status Old Firmware Ver. Proposed Ver.
TD
New Firmware Ver. System Reboot
_____
c1
    1
            Post Power Pending KPYAB3RQ KPYAIR3Q
                                                            N/
ASystem Power Cyclec21Post Power PendingASystem Power Cycle
            Post Power Pending KPYAB3RQ KPYAIR3Q N/
System Reboot required for some applied firmware
Do you wish to automatically reboot now? [y/n]? y
```

d. Reboot the host server to initialize the firmware update.

Type **y** to reboot the system.

7. Re-access the console.

Refer to the server installation guide.

8. Verify that the updated firmware package is installed in the Oracle Flash Accelerator F320 PCIe Card.

a. Type the following from a terminal:

# fwupda	te list contro	ler			
# fwupda	te list controlle	er			
CONTROLL	======================================				
ID Ty Version Support	pe Manufacture EFI Version	- Model FCODE Versi	Product Name .on Package Version	FW Version NVDATA Version	BIOS XML
c0 SA 6.17.04	S LSI Logic .2 06.06.10	0×005d 05 4.16.0	LSI MegaRAID 9361-8 08.00 -	i 4.230.40-3	739
c1 NV	Me Samsung	Øxa821	MS1PC5ED30RA3.2T	KPYAIR3Q	-

c2	NVMe	Samsung	0xa821	MS1PC5ED30RA3.2T	KPYAIR3Q	-
	-	-		-		
с3	NET	Intel	0x1528	<pre>Intel(R) Ethernet Control 80000479</pre>	-	-
c4	NET	Intel	Øx1528	<pre>Intel(R) Ethernet Control</pre>	-	-
				8000047A		

b. Verify host recognition of all Oracle Flash Accelerator F320 PCIe Cards by checking PCIe ID enumeration.

In the above example, Oracle Flash Accelerator F320 PCIe Card controllers c1 and c2 are enumerated in the output returned by the above command.

- c. Ensure that the Oracle Flash Accelerator F320 PCIe Card firmware was updated in the output returned by the above command.
- 9. Verify Oracle Flash Accelerator F320 PCIe Card operation.

See "Verify Oracle Oracle Flash Accelerator F320 PCIe Card Operation" on page 50.

10. Repeat the firmware upgrade process until the Oracle Flash Accelerator F320 PCIe Card has the most up to date firmware release.

For example, upgrade firmware revision from KPYA6R3Q to KPYAB3RQ, and then to KPYABR3Q.

See "Minimum Supported Card Firmware Version" on page 36.

Related Information

- "Minimum Supported Card Firmware Version" on page 36
- Oracle Server CLI Tools User's Guide at: http://www.oracle.com/goto/ohmp/docs

Verify Oracle Oracle Flash Accelerator F320 PCIe Card Operation

This topic provides instructions to verify Oracle Flash Accelerator F320 PCIe Card operation for the host for supported Oracle Solaris and Linux operating systems. Verify Oracle Flash Accelerator F320 PCIe Card and 3.2 TB NVMe SSD operation using Oracle Hardware Management Pack utility CLI tools.

Note - Refer to the server documentation for detailed instructions.

Before You Begin • Verify that Oracle Hardware Management Pack is installed on the host.

Refer to the Oracle Hardware Management Pack documentation for instructions at http://www.oracle.com/goto/ohmp/docs.

Ensure that you have access to the server (either directly or over the network).

1. Observe the Oracle Flash Accelerator F320 PCIe Card status indicators (LEDs).

Verify that the Service Action Required status indicator is not lit and that the green Power status indicator is lit on the Oracle Flash Accelerator F320 PCIe Cards that you updated. Refer to "Status Indicators" in *Oracle Flash Accelerator F320 PCIe Card User Guide*.

2. Log into the target system.

Refer to the server installation guide.

For example, to log into the target system through SSH or through Oracle ILOM Remote System Console, do one of the following:

- If you are using an SSH client connection, perform these steps.
 - a. From a shell command line in a terminal window, establish an SSH connection to the server host.

Type: **ssh root@***hostname*, where *hostname* can be the DNS name or the IP address for the server host.

- b. Log into the system using an account with root access.
- c. Proceed to Step 3.
- If you are using a KVM console, refer to the server administration guide and perform these steps.
 - a. Access the host console locally or remotely:

To establish a local connection to the host console, perform the following steps:

- i Connect a VGA monitor to the VGA port on the server.
- ii Connect a USB keyboard and mouse to the USB connectors on the server.

iii To establish a remote connection to the host console:

Launch an Oracle ILOM Remote System Console Plus session.

For instructions, see Launching Remote KVMS Redirection Sessions in the server administration guide.

- b. Ensure that the server is powered on and booted.
- c. Access the operating system command-line interface.

You issue Oracle Hardware Management Pack commands from the operating system command-line interface.

3. Identify all Oracle F320 Flash Cards and verify that the latest firmware packages are installed.

a. Type the following command:

fwupdate list controller

fwupdate list controller

=====	======			==========		
CONTR	OLLER					
ID Vers Supp	Type ion E ort	Manufacturer FI Version F	Model CODE Versi	 Product Name on Package Version NVDAT	FW Version A Version XM	BIOS L
c0 6.17	SAS .04.2	LSI Logic 06.06.10.05	0×005d 4.16.0	LSI MegaRAID 9361-8i 8.00 -	4.230.40-3739	-
c1	NVMe -	Samsung	0xa821	MS1PC5ED30RA3.2T	KPYAIR3Q	-
c2	NVMe -	Samsung	0xa821	MS1PC5ED30RA3.2T	KPYAIR3Q	-
c3	NET	Intel	0x1528	Intel(R) Ethernet Control 80000479	-	-
c4	NET	Intel	Øx1528	<pre>Intel(R) Ethernet Control 8000047A</pre>	-	-

b. Verify host recognition of all Oracle F320 Flash Cards by checking controller ID enumeration.

In the above example, Oracle F320 Flash Card controllers c1 and c2 are enumerated in the output returned by the above command.

c. Ensure that all Oracle F320 Flash Card firmware versions are current in the output returned by the above command.

See "Minimum Supported Card Firmware Version" on page 36.

4. Check NVMe device status (Optional).

a. To identify NVMe controllers and current firmware versions type:

# nvmeadm list -v	
# nvmeadm list -v	
SUNW-NVME-1	
PCI Vendor ID:	144d
Serial Number:	S2FHNYAG800126
Model Number:	MS1PC5ED30RA3.2T
Firmware Revision:	KPYAIR3Q
Number of Namespaces:	1
SUNW-NVME-2	
PCI Vendor ID:	144d
Serial Number:	S2FHNYAG800030
Model Number:	MS1PC5ED30RA3.2T
Firmware Revision:	KPYAIR3Q
Number of Namespaces:	1

b. Verify host recognition of all Oracle F320 Flash Cards by checking controller ID enumeration.

In the above example, Oracle F320 Flash Card controllers SUNW-NVME-1 and SUNW-NVME-2 are enumerated in the output returned by the above command.

c. Ensure that all Oracle F320 Flash Card firmware revisions are current in the device output returned by the above command.

To identify NVMe controllers that have updated firmware, view the Firmware Revision: row in the output from the nvmeadm list -v command.

In the above example, controller SUNW-NVME-1 and SUNW-NVME-2 show firmware version KPYABR3Q in the output returned by the above command.

See "Minimum Supported Card Firmware Version" on page 36.

5. Check health of the Oracle F320 Flash Card.

To check the selected Oracle F320 Flash Card health and SMART information, type:

nvmeadm getlog -h

Ensure the Oracle F320 Flash Cards have remaining drive life in the output returned by the above command.

nvmeadm getlog -h SUNW-NVME-1
SMART/Health Information:

Critical Warning: 0 Temperature: 318 Kelvin Available Spare: 100 percent Available Spare Threshold: 10 percent Percentage Used: 0 percent Data Unit Read: 0x35902b of 512k bytes. Data Unit Written: 0x152f5f of 512k bytes. Number of Host Read Commands: 0x46fb6c3 Number of Host Write Commands: 0x1798e3a Controller Busy Time in Minutes: 0x6d Number of Power Cycle: 0xf58 Number of Power On Hours: 0x646 Number of Unsafe Shutdown: 0xf40 Number of Media Errors: 0x0

SUNW-NVME-2

SMART/Health Information: Critical Warning: 0 Temperature: 316 Kelvin Available Spare: 100 percent Available Spare Threshold: 10 percent Percentage Used: 0 percent Data Unit Read: 0x4d8ed21 of 512k bytes. Data Unit Written: 0x14d8369 of 512k bytes. Number of Host Read Commands: 0xb5e88c6 Number of Host Write Commands: 0x1bcf428e Controller Busy Time in Minutes: 0x163 Number of Power Cycle: 0x5b Number of Power On Hours: 0x683 Number of Unsafe Shutdown: 0x46 Number of Media Errors: 0x0 Number of Error Info Log Entries: 0x0

The critical warning parameters are described in the following list.

- 0 Available spare space has fallen below threshold.
- 1 Temperature exceeded critical threshold.
- 2 Reliability has degraded due to significant media related errors or any internal error that degrades device reliability.
- 3 Media has been placed in read only mode.
- 4 Volatile memory backup device has failed.

Related Information

"Minimum Supported Card Firmware Version" on page 36

Oracle Server CLI Tools User's Guide at: http://www.oracle.com/goto/ohmp/docs

Known Issues

These topics provide supplementary and workaround information for the Oracle Flash Accelerator F320 PCIe Card. Specific Change Request (CR) identification numbers are provided for service personnel.

The following table lists known issues for the Oracle Flash Accelerator F320 PCIe Card:

Issues	Workaround?
Updating Device Firmware Using XML Metadata File Fails On SPARC Servers	Yes
nvmeadm getlog -s Command Initiates Panic on SPARC M7 Series Servers (24305796)	No
3.2 TB Devices Exceed MBR 2 TB Boundary	Yes

Updating Oracle F320 Flash Card Device Firmware Using XML Metadata File Fails On SPARC Servers (26234240)

The XML metadata file does not update device firmware on SPARC servers. When running the fwupdate command with -x metadata.xml on SPARC servers, the update does not complete successfully and generates FMA errors. The following error message may be output when the fwupdate command is executed, the command may terminate abnormally, and the device taken off-line.

fwupdate u	update co	ntroller -x	metadata.xm [°]	L		
The follow	ving comp	onents will	be upgraded	as shown:		
ID Priority Action Sta Firmware Ver. System Reboot		Status t	Old Firmware Ver.	Proposed Ver.	New	
c2	1 None	Check FW	Success	KPYABR3Q	KPYAGR3Q	N/A
Do you wis Updating o Sleeping f	sh to prod 2: Succe for 10 see	cess all of ess conds for c	the above co	omponent upgrades? [recover	y/n]? y	

```
Resetting c2
Mandatory post Reset 60 second sleep
Verifying all priority 1 updates
Execution Summary
Priority Action Status Old Firmware Ver. Proposed Ver.
ID
                                                       New
Firmware Ver. System Reboot
_____
TTMF
         EVENT-ID
                                    MSG-ID
                                              SEVERITY
Jun 05 12:31:40 98d87727-e3a3-438d-85f7-c55b37d56828 PCIEX-8000-0A Critical
Problem Status : open
Diag Engine : eft / 1.16
System
  Manufacturer : unknown
  Name : ORCL, SPARC64-X
  Part Number : unknown
  Serial_Number : 9999999
  Host_ID : 9999999
-----
Suspect 1 of 3 :
  Problem class : fault.io.pciex.device-interr
  Certainty : 40%
  Affects : dev:///pci@8400/pci@4/pci@0/pci@1/nvme@0
  Status : ok and in service
  FRII
   Status : acquitted
Location : "/SYS/BB#0-PCI#6"
   Manufacturer : unknown
   Name : unknown
Part_Number : unknown
Revision : unknown
   Serial_Number : unknown
   Chassis
     Manufacturer : unknown
     Name : ORCL, SPARC64-X
     Part_Number : 9999999
     Serial_Number : 9999999
```

Workaround:

Use the fwupdate Manual method. Refer to the following example.

Refer to the Oracle Hardware Management Pack documentation for instructions at http://www.oracle.com/goto/ohmp/docs.

nvmeadm getlog -s Command Initiates Panic on SPARC M7 Series Servers (24305796)

Using the Oracle Hardware Management Pack command nvmeadm getlog -s initiates a system panic on SPARC M7 Series Servers, Fujitsu M10 Series Servers, and Fujitsu SPARC M12 Series Servers with Oracle Flash Accelerator F320 PCIe Cards running CS2.9 KPYA8R3Q device firmware.

Documentation for Oracle Hardware Management Pack can be found on the web at: http://www.oracle.com/goto/ohmp/docs

Workaround:

None

3.2 TB Devices Exceed MBR 2 TB Boundary

The Master Boot Record (MBR) boundary has a 2 TB limit. The 3.2 TB NVMe SSD exceeds the 2 TB MBR boundary. Depending on the OS, the partitioning scheme used, and the boot loader, tools that work on less than 2 TB storage devices may not work on greater than 2 TB devices. For Flash Accelerator F320 PCIe Cards which are greater than the 2 TB master boot record, the MBR is restricted and can only handle drives to 2 TB. Thus the partitioning schemes and tools which use MBR no longer operate. On some OSes, the MBR only describes 2 TB. The MBR on a 3.2 TB NVMe SSD incorrectly shows the device as 2 TB. An MBR still exists in the first sector to avoid breaking legacy tools, but declares the device to be 2 TB.

Workaround:

The partitioning tools must use gpt. Use an alternate partioning scheme such as GPT GUID Partition, or Table GUID Partition Table. On Linux, instead of fdisk, use parted (gparted for graphical view) and gdisk instead. The Linux tool dd can only handle up to a 2 TB MBR. In general, for handling labels, erase the first few MBs of storage, which allows a new label to be created.

Product Accessibility

This section describes the accessibility features that are part of Oracle x86 hardware components.

Oracle strives to make its products, services, and supporting documentation usable and accessible to the disabled community. To that end, products, services, and documentation include features that make the product accessible to users of assistive technology.

Hardware Accessibility

Oracle x86 hardware has color-coded labels, component touch points, and status indicators (LEDs) that provide information about the system. These labels, touch points, and indicators can be inaccessible features for sight-impaired users. The product HTML documentation provides context and descriptive text available to assistive technologies to aid in interpreting status and understanding the system. System-level descriptions and status indicator interpretation can be found in the product Service Manual. The documentation also provides diagrams and screenshots that do not rely on color. Within the diagrams, callouts indicate the referenced component information. The callout descriptions are mapped within a table. All images and tables in the documentation include descriptive alternative text.

Another method to obtain information about the system is to use the built-in Oracle Integrated Lights Out Manager (ILOM). Oracle ILOM provides a browser-based interface and a command-line interface that support assistive technologies for real-time viewing of system status, indicator interpretation, and system configuration. For details, see "Oracle ILOM Accessibility."

You can access the accessible HTML documentation for Oracle x86 hardware products at:

http://docs.oracle.com/en/servers/

Documentation Accessibility

Documentation for Oracle hardware is provided in HTML and PDF formats. The HTML documents are accessible using standard operating system controls and assistive technology. PDF documents are also provided; however, PDF is not an accessible format. PDF documents are considered support documents because the PDF content is available in accessible HTML format.

Product documentation provides figures, other types of images, and screenshots that do not rely on color for interpretation. Within the figures, callouts indicate the referenced component information. The callouts are mapped within a table to provide text descriptions of the referenced parts of the figures. In addition, alternative text is provided for all tables and images that provides the context of the information and images.

Note that screen readers might not always correctly read the code examples in the documentation. The conventions for writing code require that closing braces should appear on an otherwise empty line. However, some screen readers might not always read a line of text that consists solely of a bracket or brace.

The documentation might contain links to web sites of other companies and organizations that Oracle does not own or control. Oracle neither evaluates nor makes any representations regarding the accessibility of these web sites.

You can access the accessible HTML documentation for Oracle x86 products at:

http://docs.oracle.com/en/servers/

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