

Oracle® Food & Beverage Compatibility Matrix



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The Oracle logo, consisting of a solid red square with the word "ORACLE" in white, uppercase, sans-serif font centered within it.

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Oracle Food & Beverage Compatibility Matrix

E95173-24

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Preface

Purpose

This document provides details about the environments and products supported by Oracle Food and Beverages products.

Audience

This document is intended for users of the Oracle Food and Beverage products.

Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL:
<https://support.oracle.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received and any associated log files
- Screenshots of each step you take

Documentation

Product documentation is available on the Oracle Help Center at:
<https://docs.oracle.com/en/industries/food-beverage/>

Revision History

Date	Description of Change
March 2018	Initial publication for Symphony.
April 2018	Updated the Windows 10 support in Chapter 2; and, updated the Tablet 720/721 support in Chapter 3 and Chapter 4.
May 2018	Updated the Enterprise Server Technology information for Microsoft SQL Server 2012.
July 2018	Added compatibility information for Symphony 18.1.
July 2018	Updated the supported Enterprise Server Technology information for version 18.1
August 2018	Added the KDS Client Operating Systems chapter and added the Remote Display Controller (RDC) 166 (Microsoft Windows CE 5.0) device information to the KDS Client Devices chapter.
October 2018	Updated the POS Client Operating Systems and the POS Client Devices chapters for Android 6.0.

Date	Description of Change
December 2018	Added the POS Compatibility chapter. Added compatibility details for Symphony 18.2.
January 2019	Updated for Android 7.0 and 8.0 support with Symphony. Edited Chapter 6, specifically the Kitchen Display Controller (KDC) 210 section for Symphony 2.8.2.
February 2019	Updated: <ul style="list-style-type: none"> • Chapters 3 and 4's listing for supported Android versions for Symphony 2.10, 18.1, and 18.2 • Chapter 4 for the RES 3700 and e7 product's compatible POS Client devices.
March 2019	<ul style="list-style-type: none"> • Added compatibility for OPI 19.1 and updated Symphony 18.2 and OPI compatibility in the <i>Point-of-Sale (POS) Application Compatibility</i> chapter. • Added compatibility details for Symphony First Edition.
May 2019	<ul style="list-style-type: none"> • Added "Enterprise Server" to SQL Server items to reflect accurate information. • Added section and table "KDS Client Devices" to RES3700 chapter.
October 2019	<ul style="list-style-type: none"> • Added OPI and SPI, OPI MGDH, and OPI PATT tables to the Point-of-Sale (POS) Application Compatibility chapter.
December 2019	<ul style="list-style-type: none"> • Added Information for Symphony 19.1 • Added Linux Information for Peripherals • Added Fingerprint Reader information • Added KDS Controller Devices Table • Provided General Updates • Removed Support for POSReady 2009 in Symphony 19.1 • Removed Zebra MC40 Handheld Support in Symphony 19.1 • Added POS Client DBs
January 2020	<ul style="list-style-type: none"> • Added information for Symphony First Edition 1.8
February 2020	<ul style="list-style-type: none"> • Fixed naming convention for Linux (renamed to Oracle Linux for MICROS). • Updated compatibility entry for Back Office 9.0 and Symphony 19.1.
April 2020	<ul style="list-style-type: none"> • Updated Chapter 2: Symphony by adding the Feature Matrix section.
May 2020	<ul style="list-style-type: none"> • Added Symphony POS client information for the 625 and 655 workstations.

1

Point-of-Sale (POS) Application Compatibility

POS Compatibility with Enterprise Back Office

Table 1-1 POS Compatibility with Enterprise Back Office

	Back Office 8.5.1	Back Office 9.0	Back Office 9.1
Simphony 19.1	No	Patch 8 and higher	Yes
Simphony 18.2	Patch 2 and higher	Yes	Yes
Simphony 18.1	Patch 2 and higher	Yes	Yes
Simphony 2.10	Patch 2 and higher	Yes	Yes
Simphony 2.9	Patch 2 and higher	Yes	Yes
Simphony 2.8	Patch 2 and higher	Yes	No
Simphony First Edition 1.8	Patch 16 and higher	Yes	Yes
Simphony First Edition 1.7	Yes	Yes	Yes
RES 5.7	Yes	Yes	Yes
RES 5.6	Yes	Yes	Yes
RES 5.5	Yes	Yes	Yes
e7 4.4	Patch 31 and higher ¹	Patch 19 and higher ¹	Patch 6 and higher ¹
e7 4.3	Patch 31 and higher ¹	Patch 19 and higher ¹	Patch 6 and higher ¹
e7 4.2	Yes	Yes	Yes

¹ Compatibility must be configured manually. Contact your Oracle representative for details.

POS Compatibility with Oracle Payment Interface (OPI) Native Driver & Symphony Payment Interface (SPI)

Table 1-2 POS Compatibility with Oracle Payment Interface (OPI) Native Driver & Symphony Payment Interface (SPI)

	Oracle Payment Interface 6.1	Oracle Payment Interface 6.2	Oracle Payment Interface 19.1	Symphony Payment Interface
Simphony 19.1	Yes	Yes ¹	Yes	Yes
Simphony 18.2	Yes	Yes ¹	Yes	Yes
Simphony 18.1	No	Yes ¹	Yes	No
Simphony 2.10	Yes	Yes	Yes	No
Simphony 2.9	Yes	Yes	Yes	No
Simphony First Edition 1.8	No	No	No	No
Simphony First Edition 1.7	No	No	No	No
Simphony First Edition 1.6	No	No	No	No
RES 3700 5.7	Yes	Yes	Yes	No
RES 3700 5.6	Yes	Yes	Yes	No
RES 3700 5.5	Yes	Yes	Yes	No
9700 4.0	No	No	No	No
e7 4.4	Yes	Yes	No	No

e7 4.3	Yes	Yes	No	No
e7 4.2	Yes	Yes	No	No

¹ The latest OPI 6.2 patch is required.

POS Compatibility with Oracle Payment Interface (OPI) OGDH / MGDH Driver

Table 1-3 POS Compatibility with Oracle Payment Interface (OPI) OGDH / MGDH Driver

	Oracle Payment Interface 6.1	Oracle Payment Interface 6.2	Oracle Payment Interface 19.1
Simphony 19.1	No	No	No
Simphony 18.2	No	No	No
Simphony 18.1	No	Yes ¹	Yes
Simphony 2.10	Yes	Yes	Yes
Simphony 2.9	Yes	Yes	Yes
Simphony First Edition 1.8	Yes	Yes	Yes
Simphony First Edition 1.7	Yes	Yes	Yes
Simphony First Edition 1.6	Yes	Yes	Yes
RES 5.7	Yes	Yes	Yes
RES 5.6	Yes	Yes	Yes
RES 5.5	Yes	Yes	Yes
9700 4.0	Yes	Yes	Yes
e7 4.4	No	No	No
e7 4.3	No	No	No

e7 4.2	No	No	No
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¹ The latest OPI 6.2 patch is required.

POS Compatibility with Oracle Payment Interface Pay-at-the-Table (OPI PATT)

Table 1-4 POS Compatibility with Oracle Payment Interface Pay-at-the-Table (OPI PATT)

	Oracle Payment Interface 6.1	Oracle Payment Interface 6.2	Oracle Payment Interface 19.1
Simphony 19.1	Yes	Yes	Yes
Simphony 18.2	Yes	Yes	Yes
Simphony 18.1	Yes	Yes	Yes
Simphony 2.10	Yes	Yes	Yes
Simphony 2.9	Yes	Yes	Yes
Simphony First Edition 1.8	No	No	No
Simphony First Edition 1.7	No	No	No
Simphony First Edition 1.6	No	No	No
RES 3700 5.7	Yes	Yes	Yes
RES 3700 5.6	Yes	Yes	Yes
RES 3700 5.5	Yes	Yes	Yes

RES 3700 5.0	Yes	Yes	Yes
9700 4.0	No	No	No
e7 4.4	No	No	No
e7 4.3	No	No	No
e7 4.2	No	No	No

2 Simphony

Enterprise Server Technology

Table 2-1 Supported Enterprise Server Technology for Simphony

		Simphony Version					
		2.8	2.9	2.10	18.1	18.2	19.1
Operating System	Microsoft Windows Server 2016	No	No	No	Yes	Yes	Yes
	Microsoft Windows Server 2012 R2	Yes	Yes	Yes	Yes	Yes	Yes
	Microsoft Windows Server 2008 R2	Yes	Yes	Yes	Yes	Yes	No

Table 2-2 Supported Database Server Technology for Simphony

		Simphony Version					
		2.8	2.9	2.10	18.1	18.2	19.1
Operating System	Microsoft Windows Server 2016	No	No	No	Yes	Yes	Yes
	Microsoft Windows Server 2012 R2	Yes	Yes	Yes	Yes	Yes	Yes
	Microsoft Windows Server 2008 R2	Yes	Yes	Yes	Yes	Yes	No
	Oracle Linux 6.x	No	Yes	Yes	Yes	Yes	Yes

		Simphony Version					
		2.8	2.9	2.10	18.1	18.2	19.1
	Oracle Linux 7.x	No	Yes	Yes	Yes	Yes	Yes
Database	Oracle Database 18c	No	No	No	No	No	Yes ¹
	Oracle Database 12c Release 2	No	No	No	Yes ¹	Yes ¹	Yes ¹
	Oracle Database 12c Release 1	Yes	Yes	Yes	Yes	Yes	Yes
	Oracle Database 11g	Yes	Yes	Yes	Yes	Yes	No
	Microsoft SQL Server 2016	No	No	No	Yes	Yes	No
	Microsoft SQL Server 2012 Enterprise Edition	Yes	Yes	Yes	Yes	Yes	No
	Microsoft SQL Server 2008 R2 Enterprise Edition	Yes	Yes	Yes	Yes	Yes	No

¹ Enterprise Back Office 9.1 only supports Oracle 12c R1.

Feature Matrix

POS Client Functionality

Table 2-3 Supported POS Client (OPS) Functions and Peripherals

Area	Function	Windows	Linux
Check Add	Add/Transfer by Number	Yes	Yes
	Add/Transfer Check by Number RVC Index	Yes	Yes
	Add/Transfer Check by Number Prompt RVC	Yes	Yes
	Add/Transfer Check by Table	Yes	Yes
	Add/Transfer Check by Table Prompt RVC	Yes	Yes
	Add/Transfer Check From List Prompt RVC	Yes	Yes
	Add/Transfer Check From List RVC Index	Yes	Yes
	Add/Transfer Check SLU	Yes	Yes
Check Begin Pickup	Adjust Closed Check	Yes	Yes
	Adjust Closed Check From List	Yes	Yes
	Begin Autofire Check	Yes	Yes
	Begin Check by Number	Yes	Yes
	Begin Check by Name	Yes	Yes

Area	Function	Windows	Linux
	Begin Check by Prompt	Yes	Yes
	Begin Check by Table	Yes	Yes
	Begin Check without Event	Yes	Yes
	Begin Fast Transaction	Yes	Yes
	Begin Team Check	Yes	Yes
	Create Team Members or Add Team to Check	Yes	Yes
	Edit Prompt Details	Yes	Yes
	Find Check (Must be Offline)	Yes	Yes
	Find Suspended Check (Must be Offline)	Yes	Yes
	Guest Check ID	Yes	Yes
	Pickup Check by Number	Yes	Yes
	Pickup Check by Number Prompt RVC	Yes	Yes
	Pickup Check by Number RVC Index	Yes	Yes
	Pickup Check by Table	Yes	Yes
	Pickup Check by Table Prompt RVC	Yes	Yes
	Pickup Check by Table RVC Index	Yes	Yes

Area	Function	Windows	Linux
	Pickup Check From List	Yes	Yes
	Pickup Check From List Prompt RVC	Yes	Yes
	Pickup Check From List RVC Index	Yes	Yes
	Pickup Next Check	Yes	Yes
	Remove Team from Check	Yes	Yes
	Reopen Closed Check	Yes	Yes
	Reopen Closed Check From List	Yes	Yes
	Edit Team	Yes	Yes
	Transaction RVC	Yes	Yes
	Transaction RVC Index	Yes	Yes
Check Operations	Auto Block Check Transfer	Yes	Yes
	Exempt Auto Service Charge	Yes	Yes
	Change WS Serving Period	Yes	Yes
	Order Type	Yes	Yes
	Touch Split	Yes	Yes
	Touch Split By Seat	Yes	Yes

Area	Function	Windows	Linux
	Table Number	Yes	Yes
	Touch Reorder	Yes	Yes
	Update Open Check SLU (Must be Offline)	Yes	Yes
Combo Meals	Auto Combo	Yes	Yes
	Combo	Yes	Yes
	Combo Alternate Side	Yes	Yes
	Combo Bulk Order	Yes	Yes
	Combo Multi Selection	Yes	Yes
	Combo Order Size	Yes	Yes
	Combo Size	Yes	Yes
	Substitute	Yes	Yes
	Un Combo	Yes	Yes
Condiments	Recall Popup Condiment Orderer	Yes	Yes
Discount	Auto Discount Apply	Yes	Yes

Area	Function	Windows	Linux
	Auto Discount Remove	Yes	Yes
	Auto Discount Toggle	Yes	Yes
Event Management	End Event	Yes	Yes
	Select Event	Yes	Yes
	Start Event	Yes	Yes
Extensibility	Run Extensibility App	Yes	Yes
	Run Extensibility App From File	Yes	Yes
	Sim Inquire	Yes	Yes
Fiscal	Quebec SRM Control	Yes	Not Supported
	Start of Day	Yes	Yes
Guests Seats	Add To Seat Filter	Yes	Yes
	Clear Seat Filter	Yes	Yes
	Number Of Guests	Yes	Yes
	Remove From Seat Filter	Yes	Yes
	Edit Seat	Yes	Yes
	Manage Seat Filter	Yes	Yes

Area	Function	Windows	Linux
	Seat #/Next Seat	Yes	Yes
	Touch Edit Seats	Yes	Yes
Cash Management	Open New Receptacle	Yes	Yes
	Open New Receptacle (Safe)	Yes	Yes
	Add Funds (Safe)	Yes	Yes
	Adjust Bank Deposit Reference	Yes	Yes
	Adjust Cash Deposit	Yes	Yes
	Adjust Count (Petty Cash)	Yes	Yes
	Adjust Count Sheet (Petty Cash)	Yes	Yes
	Adjust Count (Safe)	Yes	Yes
	Adjust Count Sheet (Safe)	Yes	Yes
	Adjust Count (Server Bank)	Yes	Yes
	Adjust Count Sheet (Server Bank)	Yes	Yes
	Adjust Starting Amount (Server Bank)	Yes	Yes
	Adjust Count (Till)	Yes	Yes
Adjust Count Sheet (Till)	Yes	Yes	

Area	Function	Windows	Linux
	Adjust Starting Amount (Till)	Yes	Yes
	Assign Till To Cash Drawer	Yes	Yes
	Assign User(s) to Till	Yes	Yes
	Cash Management Dashboard	Yes	Yes
	Cash Pull (Till)	Yes	Yes
	Cash Pull (Server Bank)	Yes	Yes
	Open New Change Order Request	Yes	Yes
	Close Receptacle (Server Bank)	Yes	Yes
	Close Receptacle (Till)	Yes	Yes
	Consolidate Server Bank Sessions	Yes	Yes
	Count Receptacle (Petty Cash)	Yes	Yes
	Count Receptacle (Safe)	Yes	Yes
	Count Receptacle (Server Bank)	Yes	Yes
	Count Receptacle (Till)	Yes	Yes
	Close Receptacle (Petty Cash)	Yes	Yes
Close Receptacle (Safe)	Yes	Yes	

Area	Function	Windows	Linux
	Deposit Cash (Petty Cash)	Yes	Yes
	Deposit Cash (Safe)	Yes	Yes
	Deposit Cash (Server Bank)	Yes	Yes
	Deposit Cash (Till)	Yes	Yes
	Open New Receptacle (Bank Deposit)	Yes	Yes
	Open New Receptacle (Server Bank)	Yes	Yes
	Paid-In (Petty Cash)	Yes	Yes
	Paid-In (Safe)	Yes	Yes
	Paid-In (Server Bank)	Yes	Yes
	Paid-In (Till)	Yes	Yes
	Paid-Out (Petty Cash)	Yes	Yes
	Paid-Out (Safe)	Yes	Yes
	Paid-Out (Server Bank)	Yes	Yes
	Paid-Out (Till)	Yes	Yes
	Quick Start Till	Yes	Yes
Reconcile Bank Deposit	Yes	Yes	

Area	Function	Windows	Linux
	Reconcile Change Order	Yes	Yes
	Remove Funds (Safe)	Yes	Yes
	Unassign Till from Cash Drawer	Yes	Yes
	Reopen Session (Server Bank)	Yes	Yes
	Reopen Session (Till)	Yes	Yes
	Transfer Funds (Bank Deposit > Bank Deposit)	Yes	Yes
	Transfer Funds (Petty Cash > Petty Cash)	Yes	Yes
	Transfer Funds (Bank Deposit > Petty Cash)	Yes	Yes
	Transfer Funds (Bank Deposit > Safe)	Yes	Yes
	Transfer Funds (Bank Deposit > Server Bank)	Yes	Yes
	Transfer Funds (Bank Deposit > Till)	Yes	Yes
	Transfer Funds (Petty Cash > Safe)	Yes	Yes
	Transfer Funds (Petty Cash > Server Bank)	Yes	Yes
	Transfer Funds (Petty Cash > Till)	Yes	Yes
	Transfer Funds (Safe > Petty Cash)	Yes	Yes
	Transfer Funds (Safe > Safe)	Yes	Yes

Area	Function	Windows	Linux
	Transfer Funds (Safe > Server Bank)	Yes	Yes
	Transfer Funds (Safe > Till)	Yes	Yes
	Transfer Funds (Server Bank > Petty Cash)	Yes	Yes
	Transfer Funds (Server Bank > Safe)	Yes	Yes
	Transfer Funds (Server Bank > Server Bank)	Yes	Yes
	Transfer Funds (Server Bank > Till)	Yes	Yes
	Transfer Funds (Till > Petty Cash)	Yes	Yes
	Transfer Funds (Till > Safe)	Yes	Yes
	Transfer Funds (Till > Server Bank)	Yes	Yes
	Transfer Funds (Till > Till)	Yes	Yes
	Unassign User(s) from Till	Yes	Yes
	View Receptacle Status	Yes	Yes
Menu Item	Barcode Entry	Yes	Yes
	Copy Item	Yes	Yes
	Edit Barcode	Yes	Yes
	Edit Menu Item	Yes	Yes

Area	Function	Windows	Linux
	Filter Menu Item By Family Group	Yes	Yes
	Filter Menu Item By Major Group	Yes	Yes
	Filter Menu Item By Menu Item Class	Yes	Yes
	Item Done	Yes	Yes
	Menu Item Availability	Yes	Yes
	FamGrp Menu Item	Yes	Yes
	MajGrp Menu Item	Yes	Yes
	MI SKU Entry	Yes	Yes
	Order Menu Item By Name 1	Yes	Yes
	Order Menu Item By Name 2	Yes	Yes
	Order Menu Item By Name 3	Yes	Yes
	Price Inquire	Yes	Yes
	Split Off Item	Yes	Yes
	Update Selected Item Count	Yes	Yes
Multi Language	Screen Language 1	Yes	Yes
	Screen Language 2	Yes	Yes

Area	Function	Windows	Linux
	Screen Language 3	Yes	Yes
	Screen Language 4	Yes	Yes
	Print Language 1	Yes	Yes
	Print Language 2	Yes	Yes
	Print Language 3	Yes	Yes
	Print Language 4	Yes	Yes
	Enable/Disable Language Translation	Yes	Yes
	Screen Language List	Yes	Yes
	Print Language List	Yes	Yes
	Shift Keyboard	Yes	Yes
Labor Management	Clock In	Yes	Yes
	Clock In/Out	Yes	Yes
	Clock Out	Yes	Yes
	Reprint Time Card	Yes	Not Supported
NLU	Discount NLU	Yes	Yes
	Main Level NLU	Yes	Yes

Area	Function	Windows	Linux
	Menu Item NLU	Yes	Yes
	Order Menu Items By NLU	Not Supported	Yes
	Service Charge NLU	Yes	Yes
	Sub Level NLU	Yes	Yes
	Tender/Media NLU	Yes	Yes
Non-Sales Operations	Activate Backup KDS	Yes	Yes
	Adjust Till Starting Amount	Yes	Yes
	Assign Cash Drawer	Yes	Yes
	Assign Employee ID	Yes	Yes
	Assign Employee PIN	Yes	Yes
	Assign Cashier	Yes	Yes
	Change Default Revenue Center	Yes	Yes
	Change RVC Serving Period	Yes	Yes
	Close Application	Yes	Yes
	Declare Waste	Yes	Yes
	Edit Employee Training Status	Yes	Yes

Area	Function	Windows	Linux
	HUB / Engagement	Yes	Not Supported
	Minimize POS Application	Yes	Not Supported
	Mobile MICROS Diagnostics	Yes	Yes
	No Sale	Yes	Yes
	Enter Offline Mode	Yes	Yes
	Exit Offline Mode	Yes	Yes
	Launch PMC	Yes	Yes
	Refresh CAPS	Yes	Yes
	Refresh Database	Yes	Yes
	Refresh Database Live	Yes	Yes
	Reload CAPS	Yes	Yes
	Reload Workstation Database	Yes	Yes
	Restore Primary KDS	Yes	Yes
	Show Database Provider	Yes	Yes
	Sign In	Yes	Yes
Sign In RVC Index	Yes	Yes	

Area	Function	Windows	Linux
	Sign In RVC List	Yes	Yes
	Sign Out	Yes	Yes
	Unassign Cash Drawer	Yes	Yes
	Update Database	Yes	Yes
	Visual State	Yes	Yes
	Show KDS Display (toggle between POS and KDS)	Yes	Not Supported
	Workstation Control	Yes	Yes
Order Device	Edit Routing Groups	Yes	Yes
	Redirect Order Device	Yes	Yes
	KDS Rush Order	Yes	Yes
	Set Active Kitchen Theme	Yes	Yes
	Show Checks With Failed Prints To KDS/Order Device	Yes	Yes
	Switch OCB	Yes	Not Supported
	KDS VIP Check	Yes	Yes
Page Control	Backspace	Yes	Yes
	Clear/No	Yes	Yes

Area	Function	Windows	Linux
	Dialog Cancel	Yes	Yes
	Dialog No	Yes	Yes
	Dialog Ok	Yes	Yes
	Dialog Wait For Input	Yes	Yes
	Enter/Yes	Yes	Yes
	TS Label Only	Yes	Yes
	Local Menu Popup	Yes	Yes
	Macro	Yes	Yes
	TS Next Screen	Yes	Yes
	Popup Alpha Numeric Keyboard	Yes	Yes
	Popup Numeric Keyboard	Yes	Yes
	TS Previous Screen	Yes	Yes
	Redraw Page Content	Yes	Not Supported
	Smart Key	Yes	Yes
Tab Down	Yes	Yes	
Tab Up	Yes	Yes	

Area	Function	Windows	Linux
Print	Change Default Printer Destination	Yes	Yes
	Print Customer Receipt	Yes	Yes
	Reprint Closed Check	Yes	Yes
	Reprint Previous Closed Check	Yes	Yes
	Select Printers (WiFi)	Yes	Not Supported
Shift	Increment Cashier Shift for Another Employee	Yes	Yes
	Increment Cashier Shift	Yes	Yes
	Increment Employee Shift	Yes	Yes
	Increment Employee Shift for Another Employee	Yes	Yes
Tips	Direct Tips	Yes	Yes
	Direct Tips/Ask#	Yes	Yes
	Indirect Tips	Yes	Yes
	Indirect Tips/Ask#	Yes	Yes
	Tip Track Claim	Yes	Yes
	Tip Track Edit	Yes	Yes
	Tip Track Edit My Tips	Yes	Yes

Area	Function	Windows	Linux
	Tip Track Tip Out	Yes	Yes
TMS Interface	TMS Interface Clean Table	Yes	Not Supported
	TMS Interface Clear Table	Yes	Not Supported
	TMS Interface Close Table	Yes	Not Supported
	TMS Interface Transfer Table	Yes	Not Supported
Transaction	Apply Deposit	Yes	Yes
	@/For	Yes	Yes
	Cancel Order	Yes	Yes
	Consolidation Mode	Yes	Yes
	CCard Finalize	Yes	Yes
	Credit Voucher Reprint	Yes	Yes
	Custom Menu Level	Yes	Yes
	Display/Hide Fees	Yes	Yes
	Edit Deposit	Yes	Yes
	Equal Payment On/Off	Not Supported	Not Supported
Fire Now	Yes	Yes	

Area	Function	Windows	Linux
	Flush Order	Yes	Yes
	Transaction Hold	Yes	Yes
	Hold	Yes	Yes
	Main Level 1	Yes	Yes
	Menu Item Order Type	Yes	Yes
	Menu Item Price Override	Yes	Yes
	Refill Auto	Yes	Yes
	Refill Interactive	Yes	Yes
	Re-Fire	Yes	Yes
	Repeat Round	Yes	Yes
	Return	Yes	Yes
	Save Order	Yes	Yes
	Show Deposit	Yes	Yes
	Sub Level 1	Yes	Yes
	Tax Exempt	Yes	Yes
Tax Exempt All	Yes	Yes	

Area	Function	Windows	Linux
	Tax Exempt Item	Yes	Yes
	Tax Exempt Item All	Yes	Yes
	Timed Fire Menu Item	Yes	Yes
	Transaction Cancel	Yes	Yes
	Transaction Order Type	Yes	Yes
	Transaction Return	Yes	Yes
	Transaction Void	Yes	Yes
	View Fire Times	Yes	Yes
	Void	Yes	Yes
	Void Check	Yes	Yes
	Void Closed Check	Yes	Yes
	Void Closed Check From List	Yes	Yes

Unsupported Functions on Linux

Table 2-4 Unsupported Functions on Linux

Gap	Area	Description
Manual template sizing	Page Templates	Many page templates allow users to set the width, height, and positioning of page template objects (for

		example, check detail, buttons, or navigation bar). The ability to manually control these sizes is not supported. The system always automatically generates the areas and ignores the user's manual settings.
Table Management	OPS Feature	TMS: Table Management, Advanced tables
Waitlist	OPS Feature	TMS: Waitlist
Reservations	OPS Feature	TMS: Reservations
Plating Mode	Check Detail Gesture	Plating mode table service feature
Fiscal Integrations	Integration	More integrations are being created weekly; check the fiscal site.
Banquet Check Printing	OPS Feature	Banquet Check Laserjet Printing
DCAL	DCAL	Linux workstations can neither be the DCAL server nor communicate with a Windows DCAL server.
Wireless Signal	OPS Feature	Detect the presence of WiFi adapter and signal strength
Battery	OPS Feature	Power and battery status is available on Linux for workstations that can be equipped with a battery.
Suites Management	Integration	Linux support for Suites Management, validation and implementing possible changes
Engagement	User Interface	Welcome screen and Hub features are not supported.
Classic Templates	User Interface	Page Designer: support of Classic Templates (Standard Classic, Standard Detail, Standard Keys) on Linux workstations
Custom HTML Content Loader	User Interface	Allows to show (for example, an external HTML page within POS operations)

Custom XAML	Page Templates	Customer styles, though loading a custom XAML is not supported. Custom styles fall back to the default button style.
CAPSonIIS	OPS Feature	IIS on Linux is not supported.
Opera Self-Pay	OPS Feature	OPERA Self-Pay is not supported.
Media Viewer	OPS Feature	Media Viewer Client for KDS and Media Viewer Website on KDS
Physical Keyboard	User Interface	Physical keyboard support for entry forms is not supported.
XProcessor	Integration	XProcessor on Linux workstation is not supported.

Point of Sale Client Peripheral Support

Table 2-5 Supported Peripheral Devices

Device Category	Device Name	Windows	Linux
Integrated Magnetic Card Reader (MSR)	Oracle MICROS Workstation Integrated MSRs	Yes	Yes
	Oracle MICROS Compact Workstation 310 Integrated MSR	Yes	Yes
	Oracle MICROS Tablet 720 and 721	Yes	Not Supported
Serial Printer	Epson TM-T88 (II, III, IV, V)	Yes	Yes
	Epson TM-U220B	Yes	Yes
	Epson TM-P60	Yes	Not Supported
	Bixolon SRP-350III	Yes	Yes
	Bixolon SRP-350plusIII	Yes	Yes
	Bixolon SRP-F310II	Yes	Yes

IP Printer	Bixolon SRP-350plusIII	Yes	Yes
	Bixolon SRP-F310II	Yes	Yes
IP Printer (Including ML)	Epson TM-T88 (II, III, IV, V)	Yes	Yes
	Epson TM-U220B	Yes	Yes
IDN Printer (Including ML)	Epson TM-T88 (II, III, IV, V)	Yes	Yes
	Epson TM-U220B	Yes	Yes
Bluetooth Printer	Epson TM-P60	Yes	Not Supported
	Epson TM-P60II	Yes	Not Supported
	Bixolon SPP-R300	Yes	Not Supported
	Bixolon R310iK	Yes	Not Supported
OPOS Printer	OPOS Printer	Yes	Not Supported
USB Printer	Epson TM-T88 (V)	Not Supported	Not Supported
	Epson TM-U220B	Not Supported	Not Supported
Roll Printer	Citizen CMP-10 Roll Printer	Not Supported	Not Supported
Cash Drawer	Anything that conforms with the Oracle MICROS cash drawer plug	Yes	Yes
Customer Pole Display	Rear Base 240x64 LCD	Yes	Yes
	Rear Base 2x20 LCD	Yes	Yes
Customer Facing Display 10' / 7'	Oracle MICROS Workstation 6 Series 10-inch Customer Display with Pole Mount	Yes	Not Supported
Integrated Customer Display	Oracle MICROS Compact Workstation 310 Integrated Display	Yes	Yes
Barcode Scanner	Motorola LS9208, LS2208, DS9208, DS2208 models	Yes	Yes

	Oracle MICROS Workstation 6 Series	Yes	Yes
	Oracle MICROS Tablet 720 and 721	Yes	Not Supported
	Oracle MICROS Tablet E-Series 8-inch Sleeve	Not Supported	Not Supported
Fingerprint Reader	Digital Persona (old and new)	Yes	Yes
Serial Slip Printer	Epson TM-U295 models	Yes	Not Supported
Serial Coin Changer	Telequip T-Flex	Yes	Not Supported
Serial Magnetic Stripe Reader	Generic Serial Magnetic Card reader	Yes	Not Supported
Local Disk File	Local Disk File printer	Yes	Not Supported
USB Coin Changer	Telequip T-Flex	Yes	Not Supported
OPOS Magnetic Stripe Reader	OPOS Magnetic Stripe Reader	Yes	Not Supported
OPOS Customer Display	OPOS Customer Display	Yes	Not Supported
OPOS Cash Drawer	OPOS Cash Drawer	Yes	Not Supported
OPOS Barcode Reader	OPOS Barcode Reader	Yes	Not Supported
OPOS Scale	OPOS Scale	Yes	Not Supported
OPOS Fingerprint Reader	OPOS Fingerprint Reader	Not Supported	Not Supported
Custom Page Printer	Custom Page Printer	Not Supported	Not Supported
Workstation Display	Function to adjust contrast up and down from POS client	Yes	Yes
Tablet Magnetic Card Reader	MagTek uDynamo Audio Jack Reader	Not Supported	Not Supported
Tablet Magnetic Card Reader (Android)	MagTek DynaPro Reader	Not Supported	Not Supported
External Payment Reader for Swipe & Sign	ViVOPay 4500m Serial Mag Swipe/RFID Reader	Not Supported	Not Supported

External Signature Capture Devices	Topaz Signature Capture Tablet (Serial)	Not Supported	Not Supported
	Ingenico Signature Capture Tablet (Serial)	Not Supported	Not Supported
LDS Integration	North American LDS	Not Supported	Not Supported
Custom	Custom	Not Supported	Not Supported
US Scales	Mettler Toledo Ariva	Yes	Yes
	Mettler Toledo Viva	Yes	Yes
EU Scales	Mettler Toledo	Not Supported	Not Supported

POS Client Operating Systems

Table 2-6 Supported POS Client Operating Systems for Simphony

		Simphony Version					
		2.8	2.9	2.10	18.1	18.2	19.1
Microsoft Windows	Microsoft Windows 10	2.8.2 and Higher	Yes	Yes	Yes	Yes	Yes
	Microsoft Windows 8.1	Yes	Yes	Yes	Yes	Yes	Yes
	Microsoft Windows 7	Yes	Yes	Yes	Yes	Yes	Yes
	Microsoft Windows Server 2012 R2	Yes	Yes	Yes	Yes	Yes	Yes
	Microsoft Windows Server 2008 R2	Yes	Yes	Yes	Yes	Yes	No
	Microsoft POSReady 2009	Yes	Yes	Yes	Yes	Yes	No
	Microsoft POSReady 7	Yes	Yes	Yes	Yes	Yes	Yes
Linux	Oracle Linux for MICROS	No	No	No	No	No	Yes
Android	Android 8.0	No	No	No	No	Yes	Yes
	Android 7.0	No	No	No	No	Yes	Yes
	Android 6.0	No	No	No	Yes	Yes	Yes
	Android 5.1	No	No	Yes	Yes	Yes	No
	Android 5.0	No	Yes	Yes	Yes	Yes	No
	Android 4.4	Yes	Yes	Yes	Yes	Yes	No

POS Client Databases

Table 2-7 Supported POS Client Datastore Databases

		Simphony Version					
		2.8	2.9	2.10	18.1	18.2	19.1
Workstations	Oracle MICROS Compact Workstation 310 (Microsoft Windows 10)	N/A	SQL Express	SQL Express	SQL Express	SQL Express	SQL Express
	Oracle MICROS Compact Workstation 310 (Oracle Linux for MICROS)	N/A	N/A	N/A	N/A	N/A	mySQL 5.7.27
	Oracle MICROS Workstation 610 (Microsoft Windows 10)	N/A	SQL Express	SQL Express	SQL Express	SQL Express	SQL Express
	Oracle MICROS Workstation 610 (Microsoft Windows 8.1)	SQL Express	SQL Express	SQL Express	SQL Express	SQL Express	SQL Express
	Oracle MICROS Workstation 610 (Oracle Linux for MICROS)	N/A	N/A	N/A	N/A	N/A	mySQL 5.7.27
	Oracle MICROS Workstation 620 (Microsoft Windows 10)	N/A	SQL Express	SQL Express	SQL Express	SQL Express	SQL Express
	Oracle MICROS Workstation 620 (Oracle Linux for MICROS)	N/A	N/A	N/A	N/A	N/A	mySQL 5.7.27
	Oracle MICROS Workstation 625 (Microsoft Windows 10)	N/A	SQL Express	SQL Express	SQL Express	SQL Express	SQL Express
	Oracle MICROS Workstation 625 (Oracle Linux for MICROS)	N/A	N/A	N/A	N/A	N/A	mySQL 5.7.27
	Oracle MICROS Workstation 650 (Microsoft Windows 10)	N/A	SQL Express	SQL Express	SQL Express	SQL Express	SQL Express
	Oracle MICROS Workstation 650 (Oracle Linux for MICROS)	N/A	N/A	N/A	N/A	N/A	mySQL 5.7.27

		Symphony Version					
		2.8	2.9	2.10	18.1	18.2	19.1
	Oracle MICROS Workstation 655 (Microsoft Windows 10)	N/A	SQL Express	SQL Express	SQL Express	SQL Express	SQL Express
	Oracle MICROS Workstation 655 (Oracle Linux for MICROS)	N/A	N/A	N/A	N/A	N/A	mySQL 5.7.27
	Oracle MICROS Workstation 5A (POSReady 7)	SQL Express	SQL Express	SQL Express	SQL Express	SQL Express	SQL Express
	Oracle MICROS Workstation 5A (POSReady 2009)	SQL Express	SQL Express	SQL Express	SQL Express	SQL Express	N/A
	Oracle MICROS Workstation 5A (Oracle Linux for MICROS)	N/A	N/A	N/A	N/A	N/A	SQLite3
	Oracle MICROS PC Workstation 2015 (POSReady 2009)	SQL Express	SQL Express	SQL Express	SQL Express	SQL Express	N/A
	Oracle MICROS PC Workstation 2015 (Windows 7)	SQL Express	SQL Express	SQL Express	SQL Express	SQL Express	SQL Express
	Oracle MICROS PC Workstation 2015 (POSReady 7)	SQL Express	SQL Express	SQL Express	SQL Express	SQL Express	SQL Express
Tablets	Oracle MICROS Tablet 721 (Microsoft Windows 10)	SQL Express	SQL Express	SQL Express	SQL Express	SQL Express	SQL Express
	Oracle MICROS Tablet 720 (Microsoft Windows 8.1)	SQL Express	SQL Express	SQL Express	SQL Express	SQL Express	SQL Express
	Oracle MICROS Tablet E-Series (Microsoft Windows 8.1)	SQL Express	SQL Express	SQL Express	SQL Express	SQL Express	SQL Express
	Samsung Galaxy Tablet (Android 8.0)	N/A	N/A	N/A	N/A	SQLite3	SQLite3
	Samsung Galaxy Tablet (Android 7.0)	N/A	N/A	N/A	N/A	SQLite3	SQLite3
	Samsung Galaxy Tablet (Android 6.0)	N/A	N/A	N/A	SQLite3	SQLite3	SQLite3

		Simphony Version					
		2.8	2.9	2.10	18.1	18.2	19.1
	Samsung Galaxy Tablet (Android 5.1)	N/A	N/A	SQLite3	SQLite3	SQLite3	N/A
	Samsung Galaxy Tablet (Android 5.0)	N/A	SQLite3	SQLite3	SQLite3	SQLite3	N/A
	Samsung Galaxy Tablet (Android 4.4)	SQLite3	SQLite3	SQLite3	SQLite3	SQLite3	N/A
	Google Pixel (Android 8.0)	N/A	N/A	N/A	N/A	SQLite3	SQLite3
	Google Nexus (Android 7.0)	N/A	N/A	N/A	N/A	SQLite3	SQLite3
	Google Nexus (Android 6.0)	N/A	N/A	N/A	SQLite3	SQLite3	SQLite3
	Google Nexus (Android 5.1)	N/A	N/A	SQLite3	SQLite3	SQLite3	N/A
	Google Nexus (Android 5.0)	N/A	SQLite3	SQLite3	SQLite3	SQLite3	N/A
	Google Nexus (Android 4.4)	SQLite3	SQLite3	SQLite3	SQLite3	SQLite3	N/A
	DT 365 Tablet (POSReady 7)	SQL Expresss	SQL Express	SQL Express	SQL Express	SQL Express	SQL Express
Handhelds	Zebra MC40 (formerly Motorola) (Android 4.4)	SQLite3	SQLite3	SQLite3	SQLite3	SQLite3	N/A

POS Client Devices

Table 2-8 Supported POS Client Devices for Simphony

		Simphony Version					
		2.8	2.9	2.10	18.1	18.2	19.1
Workstations	Oracle MICROS Compact Workstation 310 (Microsoft Windows 10)	No	Yes	Yes	Yes	Yes	Yes
	Oracle MICROS Compact Workstation 310 (Oracle Linux for MICROS)	No	No	No	No	No	Yes
	Oracle MICROS Workstation 610 (Microsoft Windows 10)	2.8.2 and Higher	Yes	Yes	Yes	Yes	Yes
	Oracle MICROS Workstation 610 (Microsoft Windows 8.1)	Yes	Yes	Yes	Yes	Yes	Yes
	Oracle MICROS Workstation 610 (Oracle Linux for MICROS)	No	No	No	No	No	Yes
	Oracle MICROS Workstation 620 (Microsoft Windows 10)	2.8.2 and Higher	Yes	Yes	Yes	Yes	Yes
	Oracle MICROS Workstation 620 (Oracle Linux for MICROS)	No	No	No	No	No	Yes
	Oracle MICROS Workstation 625 (Microsoft Windows 10)	2.8.2 and Higher	Yes	Yes	Yes	Yes	Yes
	Oracle MICROS Workstation 625 (Oracle Linux for MICROS)	No	No	No	No	No	Yes
	Oracle MICROS Workstation 650 (Microsoft Windows 10)	2.8.2 and Higher	Yes	Yes	Yes	Yes	Yes
Oracle MICROS Workstation 650 (Oracle Linux for MICROS)	No	No	No	No	No	Yes	

		Symphony Version					
		2.8	2.9	2.10	18.1	18.2	19.1
	Oracle MICROS Workstation 655 (Microsoft Windows 10)	2.8.2 and Higher	Yes	Yes	Yes	Yes	Yes
	Oracle MICROS Workstation 655 (Oracle Linux for MICROS)	No	No	No	No	No	Yes
	Oracle MICROS Workstation 5A (POSReady 7)	Yes	Yes	Yes	Yes	Yes	Yes
	Oracle MICROS Workstation 5A (POSReady 2009)	Yes	Yes	Yes	Yes	Yes	No
	Oracle MICROS Workstation 5A (Oracle Linux for MICROS)	No	No	No	No	No	Yes
	Oracle MICROS PC Workstation 2015 (POSReady 2009)	Yes	Yes	Yes	Yes	Yes	No
	Oracle MICROS PC Workstation 2015 (Windows 7)	Yes	Yes	Yes	Yes	Yes	Yes
	Oracle MICROS PC Workstation 2015 (POSReady 7)	Yes	Yes	Yes	Yes	Yes	Yes
Tablets	Oracle MICROS Tablet 720/721 (Microsoft Windows 10)	2.8.2 and Higher	Yes	Yes	Yes	Yes	Yes
	Oracle MICROS Tablet 720 (Microsoft Windows 8.1)	Yes	Yes	Yes	Yes	Yes	Yes
	Oracle MICROS Tablet E-Series (Microsoft Windows 8.1)	Yes	Yes	Yes	Yes	Yes	Yes
	Samsung Galaxy Tablet (Android 8.0)	No	No	No	No	Yes	Yes
	Samsung Galaxy Tablet (Android 7.0)	No	No	No	No	Yes	Yes
	Samsung Galaxy Tablet (Android 6.0)	No	No	No	Yes	Yes	Yes

		Simphony Version					
		2.8	2.9	2.10	18.1	18.2	19.1
	Samsung Galaxy Tablet (Android 5.1)	No	No	Yes	Yes	Yes	No
	Samsung Galaxy Tablet (Android 5.0)	No	Yes	Yes	Yes	Yes	No
	Samsung Galaxy Tablet (Android 4.4)	Yes	Yes	Yes	Yes	Yes	No
	Google Pixel (Android 8.0)	No	No	No	No	Yes	Yes
	Google Nexus (Android 7.0)	No	No	No	No	Yes	Yes
	Google Nexus (Android 6.0)	No	No	No	Yes	Yes	Yes
	Google Nexus (Android 5.1)	No	No	Yes	Yes	Yes	No
	Google Nexus (Android 5.0)	No	Yes	Yes	Yes	Yes	No
	Google Nexus (Android 4.4)	Yes	Yes	Yes	Yes	Yes	No
	DT 365 Tablet (POSReady 7)	Yes	Yes	Yes	Yes	Yes	Yes
Handhelds	Zebra MC40 (formerly Motorola) (Android 4.4)	Yes	Yes	Yes	Yes	Yes	No

KDS Client Display Operating Systems

Table 2-9 Supported KDS Client Display Operating Systems for Simphony

		Simphony Version					
		2.8	2.9	2.10	18.1	18.2	19.1
Microsoft Windows	Microsoft Windows 10	2.8.2 and Higher	Yes	Yes	Yes	Yes	Yes
	Microsoft Windows 8.1	Yes	Yes	Yes	Yes	Yes	Yes
	Microsoft Windows 7	Yes	Yes	Yes	Yes	Yes	Yes
	Microsoft POSReady 7	Yes	Yes	Yes	Yes	Yes	Yes
	Microsoft POSReady 2009	Yes	Yes	Yes	Yes	Yes	No
	Microsoft Windows CE 6.0	Yes	Yes	Yes	Yes	Yes	Yes
	Microsoft Windows CE 5.0	Yes	Yes	Yes	No	No	No
Linux	Oracle Linux for MICROS	No	No	No	No	No	Yes

KDS Client Display Devices

Table 2-10 Supported KDS Client Display Devices for Simphony

		Simphony Version					
		2.8	2.9	2.10	18.1	18.2	19.1
Workstations	Oracle MICROS Compact Workstation 310 (Microsoft Windows 10)	No	Yes	Yes	Yes	Yes	Yes
	Oracle MICROS Compact Workstation 310 (Oracle Linux for MICROS)	No	No	No	No	No	Yes

		Symphony Version					
		2.8	2.9	2.10	18.1	18.2	19.1
	Oracle MICROS Workstation 610 (Microsoft Windows 10)	2.8.2 and Higher	Yes	Yes	Yes	Yes	Yes
	Oracle MICROS Workstation 610 (Microsoft Windows 8.1)	No	No	No	No	No	No
	Oracle MICROS Workstation 610 (Oracle Linux for MICROS)	No	No	No	No	No	Yes
	Oracle MICROS Workstation 620 (Microsoft Windows 10)	2.8.2 and Higher	Yes	Yes	Yes	Yes	Yes
	Oracle MICROS Workstation 620 (Oracle Linux for MICROS)	No	No	No	No	No	Yes
	Oracle MICROS Workstation 625 (Microsoft Windows 10)	2.8.2 and Higher	Yes	Yes	Yes	Yes	Yes
	Oracle MICROS Workstation 625 (Oracle Linux for MICROS)	No	No	No	No	No	Yes
	Oracle MICROS Workstation 650 (Microsoft Windows 10)	2.8.2 and Higher	Yes	Yes	Yes	Yes	Yes
	Oracle MICROS Workstation 650 (Oracle Linux for MICROS)	No	No	No	No	No	Yes
	Oracle MICROS Workstation 655 (Microsoft Windows 10)	2.8.2 and Higher	Yes	Yes	Yes	Yes	Yes
	Oracle MICROS Workstation 655 (Oracle Linux for MICROS)	No	No	No	No	No	Yes
	Oracle MICROS Workstation 5A (POSReady 7)	No	No	No	No	No	No
	Oracle MICROS Workstation 5A (POSReady 2009)	No	No	No	No	No	No
	Oracle MICROS Workstation 5A (Oracle Linux for MICROS)	No	No	No	No	No	No

		Simphony Version					
		2.8	2.9	2.10	18.1	18.2	19.1
	Oracle MICROS PC Workstation 2015 (POSReady 2009)	Yes	Yes	Yes	Yes	Yes	No
	Oracle MICROS PC Workstation 2015 (Windows 7)	Yes	Yes	Yes	Yes	Yes	Yes
	Oracle MICROS PC Workstation 2015 (POSReady 7)	Yes	Yes	Yes	Yes	Yes	Yes
Tablets	Oracle MICROS Tablet 720/721 (Microsoft Windows 10)	No	No	No	No	No	No
	Oracle MICROS Tablet 720 (Microsoft Windows 8.1)	No	No	No	No	No	No
	Oracle MICROS Tablet E-Series (Microsoft Windows 8.1)	No	No	No	No	No	No

Kitchen Display Controllers	Kitchen Display Controller (KDC) 210 (Microsoft Windows 10)	No	Yes	Yes	Yes	Yes	Yes
	Kitchen Display Controller (KDC) 210 (Oracle Linux for MICROS)	No	No	No	No	No	Yes
	Remote Display Controller (RDC) 166 (Microsoft Windows CE 6.0)	Yes	Yes	Yes	Yes	Yes	Yes
	Remote Display Controller (RDC) 166 (Microsoft Windows CE 5.0)	Yes	Yes	Yes	No	No	No

KDS Controller Devices

Table 2-11 Supported KDS Controller Devices for Simphony

		Simphony Version					
		2.8	2.9	2.10	18.1	18.2	19.1
Workstations	Oracle MICROS Compact Workstation 310 (Microsoft Windows 10)	No	Yes	Yes	Yes	Yes	Yes
	Oracle MICROS Compact Workstation 310 (Oracle Linux for MICROS)	No	No	No	No	No	Yes
	Oracle MICROS Workstation 610 (Microsoft Windows 10)	2.8.2 and Higher	Yes	Yes	Yes	Yes	Yes
	Oracle MICROS Workstation 610 (Microsoft Windows 8.1)	Yes	Yes	Yes	Yes	Yes	Yes
	Oracle MICROS Workstation 610 (Oracle Linux for MICROS)	No	No	No	No	No	Yes
	Oracle MICROS Workstation 620 (Microsoft Windows 10)	2.8.2 and Higher	Yes	Yes	Yes	Yes	Yes
	Oracle MICROS Workstation 620 (Oracle Linux for MICROS)	No	No	No	No	No	Yes
	Oracle MICROS Workstation 625 (Microsoft Windows 10)	2.8.2 and Higher	Yes	Yes	Yes	Yes	Yes
	Oracle MICROS Workstation 625 (Oracle Linux for MICROS)	No	No	No	No	No	Yes
	Oracle MICROS Workstation 650 (Microsoft Windows 10)	2.8.2 and Higher	Yes	Yes	Yes	Yes	Yes
	Oracle MICROS Workstation 650 (Oracle Linux for MICROS)	No	No	No	No	No	Yes

		Symphony Version					
		2.8	2.9	2.10	18.1	18.2	19.1
	Oracle MICROS Workstation 655 (Microsoft Windows 10)	2.8.2 and Higher	Yes	Yes	Yes	Yes	Yes
	Oracle MICROS Workstation 655 (Oracle Linux for MICROS)	No	No	No	No	No	Yes
	Oracle MICROS Workstation 5A (POSReady 7)	No	No	No	No	No	No
	Oracle MICROS Workstation 5A (POSReady 2009)	No	No	No	No	No	No
	Oracle MICROS Workstation 5A (Oracle Linux for MICROS)	No	No	No	No	No	No
	Oracle MICROS PC Workstation 2015 (POSReady 2009)	Yes	Yes	Yes	Yes	Yes	Yes
	Oracle MICROS PC Workstation 2015 (Microsoft Windows 7)	Yes	Yes	Yes	Yes	Yes	Yes
	Oracle MICROS PC Workstation 2015 (POSReady 7)	Yes	Yes	Yes	Yes	Yes	Yes
Tablets	Oracle MICROS Tablet 720/721 (Microsoft Windows 10)	No	No	No	No	No	No
	Oracle MICROS Tablet 720 (Microsoft Windows 8.1)	No	No	No	No	No	No
	Oracle MICROS Tablet E-Series (Microsoft Windows 8.1)	No	No	No	No	No	No
Kitchen Display Controllers	Kitchen Display Controller (KDC) 210 (Microsoft Windows 10)	No	Yes	Yes	Yes	Yes	Yes

		Symphony Version					
		2.8	2.9	2.10	18.1	18.2	19.1
	Kitchen Display Controller (KDC) 210 (Oracle Linux for MICROS)	No	No	No	No	No	Yes

Peripheral Devices for Windows Clients

Table 2-12 Supported Peripheral Devices for Simphony Windows Clients

		Simphony Version					
		2.8	2.9	2.10	18.1	18.2	19.1
Barcode Scanners	Oracle MICROS Tablet 720/721	2.8.2 and Higher	Yes	Yes	Yes	Yes	Yes
	Sleeve for Oracle MICROS Tablet E-Series 8-inch	Yes	Yes	Yes	Yes	Yes	Yes
	Oracle MICROS 1D/2D Image Scanner	No	No	No	No	Yes	Yes
	DT Research DT365 tablet	Yes	Yes	Yes	Yes	Yes	Yes
	Zebra MC40 (formerly Motorola)	Yes	Yes	Yes	Yes	Yes	No
	Motorola LS9208, LS2208, DS9208, and DS2208 models	Yes	Yes	Yes	Yes	Yes	Yes
Cash Drawers	All	Yes	Yes	Yes	Yes	Yes	Yes
Coin Changer	Telequip T-Flex	Yes	Yes	Yes	Yes	Yes	Yes
Customer Pole Displays	Workstation 6 Series 10-inch Customer Display with Pole Mount	2.8.2 and Higher	Yes	Yes	Yes	Yes	Yes
	Rear Base 240x64 LCD	Yes	Yes	Yes	Yes	Yes	Yes

		Symphony Version					
		2.8	2.9	2.10	18.1	18.2	19.1
	Rear Base 2x20 LCD	Yes	Yes	Yes	Yes	Yes	Yes
Bluetooth Printers	Epson TM-P60	Yes	Yes	Yes	Yes	Yes	Yes
	Epson TM-P60II	2.8.3 and Higher	Yes	Yes	Yes	Yes	Yes
	Bixolon SPP-R300	No	Yes	Yes	Yes	Yes	Yes
	Bixolon R310iK	No	No	Yes	Yes	Yes	Yes
Ethernet Printers	Epson TM-88 (II, III, IV, V)	Yes	Yes	Yes	Yes	Yes	Yes
	Epson TM-U220B	Yes	Yes	Yes	Yes	Yes	Yes
	Bixolon SRP-350plusIII ¹	No	Yes	Yes	Yes	Yes	Yes
	Bixolon SRP-F310II ²	No	Yes	Yes	Yes	Yes	Yes
IDN Printers	Epson TM-88 (II, III, IV, V)	Yes	Yes	Yes	Yes	Yes	Yes
	Epson TM-U220B models	Yes	Yes	Yes	Yes	Yes	Yes
Serial Printers (RS232)	Epson TM-88 (II, III, IV, V)	Yes	Yes	Yes	Yes	Yes	Yes
	Epson TM-U220B	Yes	Yes	Yes	Yes	Yes	Yes
	Epson TM-U295 models	Yes	Yes	Yes	Yes	Yes	Yes
	Bixolon SRP-350III	No	Yes	Yes	Yes	Yes	Yes
	Bixolon SRP-350plusIII	No	Yes	Yes	Yes	Yes	Yes

		Symphony Version					
		2.8	2.9	2.10	18.1	18.2	19.1
	Bixolon SRP-F310II	No	Yes	Yes	Yes	Yes	Yes
Magnetic Stripe Readers (MSR)	Oracle MICROS Workstation Integrated MSRs	Yes	Yes	Yes	Yes	Yes	Yes
	Oracle MICROS Tablet 720/721	2.8.2 and Higher	Yes	Yes	Yes	Yes	Yes
	Sleeve for Oracle MICROS Tablet E-Series	Yes	Yes	Yes	Yes	Yes	Yes
	MagTek DynaPro Audio Jack Reader	Yes	Yes	Yes	Yes	Yes	Yes
	MagTek DynaPro Mini Card Reader	Yes	Yes	Yes	Yes	Yes	Yes
	MagTek uDynamo MSR for Android Devices	Yes	No	No	No	No	No
Serial Scales	Mettler-Toledo Viva	Yes	Yes	Yes	Yes	Yes	Yes
	Mettler-Toledo Ariva	Yes	Yes	Yes	Yes	Yes	Yes
Fingerprint Reader	Digital Persona Integrated Oracle MICROS Workstation 6 series Fingerprint Reader	Yes	Yes	Yes	Yes	Yes	Yes
	Digital Persona Integrated Oracle MICROS Compact Workstation 310 Fingerprint Reader	Yes	Yes	Yes	Yes	Yes	Yes
	Digital Persona USB Fingerprint Reader	Yes	Yes	Yes	Yes	Yes	Yes

1. Firmware version SRP-350plusIII v01.00 ORC 051216
2. Firmware version SRP-F310II V01.00 STB 021116

Peripheral Devices for Linux Clients

Table 2-13 Supported Peripheral Devices for Simphony

		Simphony Version
		19.1
Barcode Scanners	Motorola LS9208, LS2208, DS9208, and DS2208 models	Yes
Cash Drawers	All	Yes
Customer Pole Displays	Oracle MICROS Workstation 6 Series 10-inch Customer Display with Pole Mount	Yes
	Oracle MICROS Compact Workstation 310 Integrated Display	Yes
	Rear Base 240x64 LCD	Yes
	Rear Base 2x20 LCD	Yes
Ethernet Printers (incl. ML)	Epson TM-88 (II, III, IV, V)	Yes
	Epson TM-U220B	Yes
	Bixolon SRP-350plusIII ¹	Yes
	Bixolon SRP-F310II ²	Yes

		Simphony Version
		19.1
IDN Printers (incl. ML)	Epson TM-88 (II, III, IV, V)	Yes
	Epson TM-U220B models	Yes
Serial Printers (RS232)	Epson TM-88 (II, III, IV, V)	Yes
	Epson TM-U220B	Yes
	Bixolon SRP-350III	Yes
	Bixolon SRP-350plusIII	Yes
	Bixolon SRP-F310II	Yes
Magnetic Strip Reader	Oracle MICROS Workstation Integrated MSRs	Yes
Serial Scales	Mettler-Toledo Viva	Yes
	Mettler-Toledo Ariva	Yes

		Simphony Version
		19.1
Fingerprint Reader	Digital Persona Integrated Oracle MICROS Workstation 6 series Fingerprint Reader	Yes
	Digital Persona Integrated Oracle MICROS Compact Workstation 310 Fingerprint Reader	Yes
	Digital Persona USB Fingerprint Reader (old and new)	Yes

1. Firmware version SRP-350plusIII v01.00 ORC 051216
2. Firmware version SRP-F310II V01.00 STB 021116

3

Symphony First Edition

Enterprise Server Technology

Table 3-1 Supported Enterprise Server Technology for Symphony First Edition

		Symphony FE Version		
		1.7	1.7.1	1.8
Operating System	Microsoft Windows Server 2016	No	No	Yes
	Microsoft Windows Server 2012 R2	Yes	Yes	Yes
	Microsoft Windows Server 2008 R2	Yes	Yes	Yes

Database Server Technology

Table 3-2 Supported Database Server Technology for Symphony First Edition

		Symphony FE Version		
		1.7	1.7.1	1.8
Operating System	Microsoft Windows Server 2016	No	No	No
	Microsoft Windows Server 2012 R2	Yes	Yes	Yes
	Microsoft Windows Server 2008 R2	Yes	Yes	Yes
	Oracle Linux 6.x	Yes	Yes	Yes
	Oracle Linux 7.x	Yes	Yes	Yes
Database	Oracle Database 18c	No	No	No
	Oracle Database 12c Release 2¹	No	No	Yes
	Oracle Database 11g	Yes	Yes	Yes
	Oracle Database 10g	Yes	Yes	No
	Microsoft SQL Server 2016	No	No	Yes
	Microsoft SQL Server 2012 Enterprise Edition	Yes	Yes	Yes
	Microsoft SQL Server 2008 R2 Enterprise Edition	Yes	Yes	Yes

¹ Enterprise Back Office 9.1 only supports Oracle 12c R1.

POS Client Operating Systems

Table 3-3 Supported POS Client Operating Systems for Symphony First Edition

		Symphony FE Version		
		1.7	1.7.1	1.8
Microsoft Windows	Microsoft Windows 10	Yes	Yes	Yes
	Microsoft Windows 8.1	Yes	Yes	Yes
	Microsoft Windows 7	Yes	Yes	Yes
	Microsoft Windows Server 2012 R2	Yes	Yes	Yes
	Microsoft Windows Server 2008 R2	Yes	Yes	Yes
	Microsoft POS Ready 2009	Yes	Yes	No
	Microsoft POS Ready 7	Yes	Yes	Yes
	Microsoft Windows Embedded Compact (CE) 6	Yes	Yes	Yes
	Microsoft Windows Embedded Compact (CE) 7	Yes	Yes	Yes

POS Client Devices

Table 3-4 Supported POS Client Devices for Symphony FE

		Symphony FE Version		
		1.7	1.7.1	1.8
Workstations	Oracle MICROS Compact Workstation 310 (Microsoft Windows 10)	Yes	Yes	Yes
	Oracle MICROS Workstation 610 (Microsoft Windows 10)	Yes	Yes	Yes
	Oracle MICROS Workstation 610 (Microsoft Windows 8.1)	Yes	Yes	Yes
	Oracle MICROS Workstation 620 (Microsoft Windows 10)	Yes	Yes	Yes
	Oracle MICROS Workstation 650 (Microsoft Windows 10)	Yes	Yes	Yes
	Oracle MICROS Workstation 5A (POS Ready 7)	Yes	Yes	Yes
	Oracle MICROS Workstation 5A (POS Ready 2009)	Yes	Yes	Yes
	Oracle MICROS PC Workstation 2015 (POSReady 2009)	Yes	Yes	Yes
	Oracle MICROS PC Workstation 2015 (Windows 7)	Yes	Yes	Yes
	Oracle MICROS PC Workstation 2015 (POS Ready 7)	Yes	Yes	Yes

		Symphony FE Version		
		1.7	1.7.1	1.8
	Oracle MICROS Keyboard Workstation 270	Yes	Yes	Yes
	Oracle MICROS PC Workstation 4LX	Yes	Yes	Yes
	Oracle MICROS PC Workstation 5	Yes	Yes	Yes
Tablets	Oracle MICROS Tablet 721 (Microsoft Windows 10)	Yes	Yes	Yes
	Oracle MICROS Tablet 720 (Microsoft Windows 8.1)	Yes	Yes	Yes
	Oracle MICROS Tablet E-Series (Microsoft Windows 8.1)	Yes	Yes	Yes
	Oracle MICROS Tablet R-Series (Microsoft Windows Embedded Compact (CE) 7)	Yes	Yes	Yes
	DT 365 Tablet (POS Ready 7)	Yes	Yes	Yes
Handhelds	Zebra (formerly Motorola) MC55ACE (Microsoft Windows Embedded Compact (CE) 6)	Yes	Yes	Yes
	DT Research DT430 (Microsoft Windows Embedded Compact (CE) 6)	Yes	Yes	Yes

KDS Client Display Operating Systems

Table 3-5 Supported KDS Client Display Operating Systems for Symphony First Edition

		Symphony FE Version		
		1.7	1.7.1	1.8
Microsoft Windows	Microsoft Windows 10	Yes	Yes	Yes
	Microsoft Windows 8.1	Yes	Yes	Yes
	Microsoft Windows 7	Yes	Yes	Yes
	Microsoft POS Ready 7	Yes	Yes	Yes
	Microsoft POS Ready 2009	Yes	Yes	Yes
	Microsoft Windows CE 6.0	Yes	Yes	Yes
	Microsoft Windows CE 5.0	Yes	Yes	No

KDS Client Display Devices

Table 3-6 Supported KDS Client Display Devices for Symphony First Edition

		Symphony FE Version		
		1.7	1.7.1	1.8
Workstations	Oracle MICROS Compact Workstation 310 (Microsoft Windows 10)	Yes	Yes	Yes
	Oracle MICROS Workstation 610 (Microsoft Windows 10)	Yes	Yes	Yes
	Oracle MICROS Workstation 610 (Microsoft Windows 8.1)	No	No	No
	Oracle MICROS Workstation 620 (Microsoft Windows 10)	Yes	Yes	Yes
	Oracle MICROS Workstation 650 (Microsoft Windows 10)	Yes	Yes	Yes
	Oracle MICROS Workstation 5A (POS Ready 7)	No	No	No
	Oracle MICROS Workstation 5A (POS Ready 2009)	No	No	No
	Oracle MICROS PC Workstation 2015 (POSReady 2009)	Yes	Yes	Yes
	Oracle MICROS PC Workstation 2015 (Windows 7)	Yes	Yes	Yes
	Oracle MICROS PC Workstation 2015 (POS Ready 7)	Yes	Yes	Yes
	Oracle MICROS Keyboard Workstation 270	No	No	No

		Symphony FE Version		
		1.7	1.7.1	1.8
	Oracle MICROS PC Workstation 4LX	No	No	No
	Oracle MICROS PC Workstation 5	No	No	No
Tablets	Oracle MICROS Tablet 720/721 (Microsoft Windows 10)	No	No	No
	Oracle MICROS Tablet 720 (Microsoft Windows 8.1)	No	No	No
	Oracle MICROS Tablet E-Series (Microsoft Windows 8.1)	No	No	No
	Oracle MICROS Tablet R-Series (Microsoft Windows Embedded Compact CE 6)	No	No	No
	DT 365 Tablet (POS Ready 7)	No	No	No
Kitchen Display Controllers	Kitchen Display Controller (KDC) 210 (Microsoft Windows 10)	No	Yes	Yes
	Remote Display Controller (RDC) 166 (Microsoft Windows CE 6.0)	Yes	Yes	Yes
	Remote Display Controller (RDC) 166 (Microsoft Windows CE 5.0)	Yes	Yes	No

KDS Controller Devices

Table 3-7 Supported KDS Controller Devices for Symphony

		Symphony FE Version		
		1.7	1.7.1	1.8
Workstations	Oracle MICROS Compact Workstation 310 (Microsoft Windows 10)	Yes	Yes	Yes
	Oracle MICROS Workstation 610 (Microsoft Windows 10)	Yes	Yes	Yes
	Oracle MICROS Workstation 610 (Microsoft Windows 8.1)	No	No	No
	Oracle MICROS Workstation 620 (Microsoft Windows 10)	Yes	Yes	Yes
	Oracle MICROS Workstation 650 (Microsoft Windows 10)	Yes	Yes	Yes
	Oracle MICROS Workstation 5A (POS Ready 7)	No	No	No
	Oracle MICROS Workstation 5A (POS Ready 2009)	No	No	No
	Oracle MICROS PC Workstation 2015 (POSReady 2009)	Yes	Yes	Yes
	Oracle MICROS PC Workstation 2015 (Windows 7)	Yes	Yes	Yes
	Oracle MICROS PC Workstation 2015 (POS Ready 7)	Yes	Yes	Yes
	Oracle MICROS Keyboard Workstation 270	No	No	No

		Symphony FE Version		
		1.7	1.7.1	1.8
	Oracle MICROS PC Workstation 4LX	No	No	No
	Oracle MICROS PC Workstation 5	No	No	No
Tablets	Oracle MICROS Tablet 720/721 (Microsoft Windows 10)	No	No	No
	Oracle MICROS Tablet 720 (Microsoft Windows 8.1)	No	No	No
	Oracle MICROS Tablet E-Series (Microsoft Windows 8.1)	No	No	No
	Oracle MICROS Tablet R-Series (Microsoft Windows Embedded Compact (CE) 6)	No	No	No
	DT 365 Tablet (POS Ready 7)	No	No	No
Kitchen Display Controllers	Kitchen Display Controller (KDC) 210 (Microsoft Windows 10)	No	No	No
	Remote Display Controller (RDC) 166 (Microsoft Windows CE 6.0)	No	No	No
	Remote Display Controller (RDC) 166 (Microsoft Windows CE 5.0)	No	No	No

Peripheral Devices

Table 3-8 Supported Peripheral Devices for Symphony FE

		Symphony FE Version		
		1.7	1.7.1	1.8
Barcode Scanners	Sleeve for Oracle MICROS Tablet E-Series 8-inch	Yes	Yes	Yes
	Sleeve for Oracle MICROS Tablet E-Series 11-inch	Yes	Yes	Yes
	Motorola LS9208, LS2208, DS9208, and DS2208 models	Yes	Yes	Yes
Cash Drawers	All	Yes	Yes	Yes
Coin Changer	Telequip T-Flex	Yes	Yes	Yes
Customer Displays	Workstation 6 Series 10-inch Customer Display with Pole Mount	Yes	Yes	Yes
	Rear Base 240x64 LCD	Yes	Yes	Yes
	Rear Base 2x20 LCD	Yes	Yes	Yes

Bluetooth Printers	Epson TM-P60	Yes	Yes	Yes
	Epson TM-P60II	Yes	Yes	Yes
	Bixolon SPP-R200II	No	Yes	Yes
Ethernet Printers	Epson TM-88 (II, III, IV, V)	Yes	Yes	Yes
	Epson TM-U220B	Yes	Yes	Yes
IDN Printers	Epson TM-88 (II, III, IV, V)	Yes	Yes	Yes
	Epson TM-U220B models	Yes	Yes	Yes
Serial Printers (RS232)	Epson TM-P60II	No	Yes	Yes
	Epson TM88 (II, III, IV, V)	Yes	Yes	Yes
	Epson TM-U220B	Yes	Yes	Yes
	Slip Printer	Yes	No	Yes
Magnetic Stripe Readers (MSR)	Oracle MICROS Workstation Integrated MSRs	Yes	Yes	Yes
	Sleeve for Oracle MICROS Tablet E-Series 8-inch	Yes	Yes	Yes
	Sleeve for Oracle MICROS Tablet E-Series 11-inch	Yes	Yes	Yes
	MagTek DynaPro Audio Jack Reader	Yes	Yes	Yes
	MagTek DynaPro Mini Card Reader	Yes	Yes	No

External RFID Readers	ViVopay (4500, 4500m, 4800)	Yes	Yes	Yes
Serial Scales	Mettler-Toledo Viva	Yes	Yes	Yes
	Ariva	Yes	Yes	Yes

4

RES 3700

Operating Systems

Table 4-1 Supported Operating Systems for RES

		RES Version		
		5.5	5.6	5.7
Operating System	Microsoft Windows 10 (64-bit only)	Yes	Yes	Yes
	Microsoft Windows 7	Yes	Yes	Yes
	Microsoft Windows Server 2016 (64-bit only)	No	Yes	Yes
	Microsoft Windows Server 2012 R2 (64-bit only)	No	Yes	Yes
	Microsoft Windows Server 2008 R2	Yes	Yes	Yes

POS Client Devices

Table 4-2 Supported POS Client Devices for RES 3700

		RES 3700 Version		
		5.5	5.6	5.7
Workstations	Compact Workstation 310	Yes	Yes	Yes
	Workstation 610 (Microsoft Windows 10)	Yes ¹	Yes	Yes
	Workstation 610 (Microsoft Windows 8.1)	Yes	Yes	Yes
	Workstation 620	Yes ¹	Yes	Yes
	Workstation 650	Yes ¹	Yes	Yes
	PC Workstation 2015	Yes	Yes	Yes
	Workstation 5A (POSReady 7)	Yes	Yes	Yes
	Workstation 5A (Microsoft CE 6.0)	Yes	Yes	Yes
	Workstation 5	Yes	Yes	Yes
	Workstation 4LX	Yes	Yes	Yes

¹ Requires RES 3700 version 5.5.1

		RES 3700 Version		
		5.5	5.6	5.7
Tablets	Tablet 721 (Microsoft Windows 10)	Yes ¹	Yes	Yes
	Tablet 721 (Microsoft Windows 8.1)	Yes	Yes	Yes
	Tablet 720 (Microsoft Windows 10)	Yes	Yes	Yes
	Tablet 720 (Microsoft Windows 8.1)	Yes	Yes	Yes
	Tablet E-Series and E-Series Base Station (uses Microsoft Windows 8.1 Industry Edition)	Yes	Yes	Yes
	Tablet R-Series & R-Series Base Station (uses Microsoft Windows Embedded Compact 7)	Yes	Yes	Yes
Handhelds	DT Research WebDT 410	Yes	Yes	Yes
	DT Research WebDT 415	Yes	Yes	Yes
	DT Research WebDT 430	Yes	Yes	Yes
	Zebra MC40 (Microsoft Windows Embedded Compact 7)	Yes	Yes	Yes

¹ Requires RES 3700 version 5.5.1

KDS Client Devices

Table 4-2 Supported KDS Client Devices for RES3700

		RES Version		
		5.5	5.6	5.7
Kitchen Display Controllers	Kitchen Display Controller (KDC) 210 (Microsoft Windows 10)	Yes ²	Yes	Yes
	Remote Display Controller (RDC) 166 (Microsoft Windows CE 6.0)	Yes	Yes	Yes
	Remote Display Controller (RDC) 166 (Microsoft Windows CE 5.0)	Yes	Yes	Yes

² Support begins with version 5.5.1

5

e7 POS

Credit Card Driver Host Operating Systems

Table 5-1 Supported Credit Card Driver Hosts Operating Systems for e7

		e7 Version		
		4.2	4.3	4.4
Microsoft Windows	Microsoft Windows 10	Yes	Yes	Yes
	Microsoft Windows 8.1	Yes	Yes	Yes
	Microsoft Windows 8	Yes	No	No
	Microsoft Windows 7	Yes	Yes	Yes
	Microsoft Windows Vista Business Edition (32-bit only)	Yes	No	No

POS Client Devices

Table 5-2 Supported POS Client Devices for e7

		e7 Version		
		4.2	4.3	4.4
Workstations	Workstation 610 (Microsoft Windows 10)	No	No	Yes ¹
	Compact Workstation 310 (Microsoft Windows 10)	No	No	Yes ¹
	Workstation 5A <ul style="list-style-type: none"> • Platform 1.2 • Platform 1.3 for Protégé 	Yes	Yes	Yes
	Workstation 5 <ul style="list-style-type: none"> • Platform 1.3 • Platform 3.0 for Protégé 	Yes	Yes	Yes
	Workstation 4LX <ul style="list-style-type: none"> • Platform 2.9 • Platform 4.0 for Protégé 	Yes	Yes	Yes
Tablet	Tablet R-Series (Platform 1.3.1)	Yes	Yes	Yes

¹ Requires e7 version 4.4.2.1