iCare & Foreign/ Existing Number Requirements

Organizations using non-iCard numbers, identified in iCare as foreign cards, should review this specification and have their existing card numbers verified by the MICROS eBusiness Group.

iCare Requires the Following for Foreign Card Support:
- Magnetic Stripe, RFID or Barcodes
- Track 2 encoding for magnetic stripe is preferred; track 1 encoding is supported in 3700
- Consistent length for account numbers
- Consistent preamble or prefix
- Account number length up to 24 numeric or alpha-numeric characters
  - Foreign card numbers beginning with 0 and 16 digits in length are not supported

*NOTE: Numbers encoded and read from the Magnetic Stripe, RFID or Barcode will be considered the iCare Account Number; this is the number that should follow the above requirements.*

*Also, iCare does not support special characters. The only special characters that are supported are the standard Starting and End Sentinel, typically (;) and (?).*

Examples of Supported Foreign Card Encoding:

Example 1: 33xxxxxxxxxx (preamble = 33, length = 12)

;330000654321?

Example 2: 07E68xxxxxxxxxxxx (preamble = 07E68, length = 17)

07E68000087654321

Please send 2 or more verification cards to MICROS eBusiness Group, with the organization name and card vendor information to:

MICROS Systems. Inc.
7031 Columbia Gateway Drive,
Columbia, MD 21046
Attn: eBusiness Implementation- 4th Floor
Card Verification

*NOTE: Test card accounts do not have to be previously issued (i.e., contain a balance).*

For information regarding importing existing accounts and customers into iCare please contact your Channel Technical Lead or MICROS Professional Services. MICROS Professional Services will require a completed request form ([Request For Service](#)) is submitted to ProfSvcs@micros.com.