Oracle® Hospitality Suite8

Release Notes
Release 8.9.6.10
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ORACLE

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Version 8.9.6.10

Check list with required upgrade steps for **8.9.6.10**:

☐ Make an export of the user V8LIVE.

☐ Make sure, that the database has been updated to the latest officially released version 8.9.6.4.

Run all the update scripts needed for this new version.
☐ Upgrading from **8.9.6.4**:
-> 8_9_6_4_to_8_9_6_10#0.sql
-> 8_9_6_4_to_8_9_6_10#1.sql
-> 8_9_6_4_to_8_9_6_10#2.sql

Please note, the files 8_9_6_4_to_8_9_6_10#1.sql and -> 8_9_6_4_to_8_9_6_10#2.sql are update scripts containing all changed views since 8.9.6.4. Executing 01_allviews.sql is not required in case of updating from 8.9.6.4 only.

☐ Run the following statements, connected to Oracle as SYSDBA (these statements are also part of the script 10_runasSYSDBA.sql - however, they are already required to avoid possible compilation errors when creating all views and procedures). The variable SCHEMANAME needs to be replaced with the name of the live user (usually V8LIVE):

CREATE OR REPLACE view sys.x_$ksppi as select * from SYS.X$KSPPI;
CREATE OR REPLACE view sys.x_$ksppsv as select * from sys.X$ksppsv;
GRANT connect to SCHEMANAME;
GRANT create session to SCHEMANAME;
GRANT create table to SCHEMANAME;
GRANT create type to SCHEMANAME;
GRANT create procedure to SCHEMANAME;
GRANT create view to SCHEMANAME;
GRANT create trigger to SCHEMANAME;
GRANT create sequence to SCHEMANAME;
GRANT create materialized view to SCHEMANAME;
GRANT select on v_$session to SCHEMANAME;
GRANT select on gv_$session to SCHEMANAME;
GRANT select on v_$database to SCHEMANAME;
GRANT select on dba_indexes to SCHEMANAME;
GRANT select on dba_tables to SCHEMANAME;
GRANT select on dba_users to SCHEMANAME;
GRANT select on dba_tab_columns to SCHEMANAME;
GRANT select on dba_ind_columns to SCHEMANAME;
GRANT select on dba_ind_expressions to SCHEMANAME;
GRANT select on v_$sess_io to SCHEMANAME;
GRANT select on v_$statname to SCHEMANAME;
GRANT select on v_$sql to SCHEMANAME;
GRANT select on v_$sysstat to SCHEMANAME;
GRANT select on v_$parameter to SCHEMANAME;
GRANT select on v_$instance to SCHEMANAME;
GRANT select on dba_free_space to SCHEMANAME;
GRANT select on dba_data_files to SCHEMANAME;
GRANT select on v_$log to SCHEMANAME;
GRANT select on v_$tablespace to SCHEMANAME;
GRANT select on sys.x_$ksppi to SCHEMANAME;
GRANT select on sys.x_$ksppsv to SCHEMANAME;
GRANT select on dba_rsrc_plan_directives to SCHEMANAME;
GRANT execute on dbms_crypto to SCHEMANAME;
GRANT execute on dbms_snapshot_utl to SCHEMANAME;

GRANT create any table to SCHEMANAME;
GRANT select on dba_temp_files to SCHEMANAME;
GRANT select on dba_tablespaces to SCHEMANAME;
GRANT select on gv_$sort_segment to SCHEMANAME;

☐ After the update, please run the following scripts:
-> 01_allviews.sql
-> 02_allprocs.sql
-> 03_generated.sql
-> 04_autoindexes.sql
-> 05_200index.sql
-> 06_comments.sql
-> 07_afterVersionUpdate.sql
-> 08_gatherstatisticsforall.sql.

☐ Run the statements in the script 10_runasSYSDBA.sql by following the instructions as described in the file.

☐ Use latest register.bat for new installations or minregister.bat for updates, both are provided with the new executables and Dll's.

☐ Update existing VerCtrl.ini with new Dll's, Html's and Help Files or use latest one from FTP.

☐ In order to be compliant with Oracle policies the user password encryption in Suite8 has been enhanced to use Oracle approved crypto algorithm. This requires all existing passwords to be converted to the new hashing scheme, which is performed automatically when starting version 8.9.6.0 or higher for the first time. It is strongly recommended to make a back-up of the table XCED prior to upgrading to 8.9.6.x version in case a downgrade will be required at a later stage.

License Changes and new Feature List

☐ New License Handling: All licenses in Suite8 have been adapted to the new licenses as available on the Oracle Global Price list. Also license naming has been modified and SKU numbers (former Part numbers) added for better identification/ comparison). All this is reflected in the sub license screen of Suite8. Some of the old licenses have been removed and turned into features.
There are now 5 main licenses:
- Profession Edition
- Resort Edition
- Small Business Edition
- Conference and Catering Base (former CCM Only)
- Central Head Office (former Master flag)

The Number of available features in total: 102
- Profession Edition: all features can be enabled
- Resort Edition: max. 30 features can be enabled
- Small Business Edition: max 18 features can be enabled

For more details please see Release Notes of version 8.9.6.3 -> TT 24919.

☐ Install Shield: New installations will not create another user or add/change Leisure tables anymore. From now on all Leisure data will be provided with the Install Shield and will be stored in the same Oracle user (e.g. V8Live).
For more details and the please see Release Notes of version 8.9.6.3 -> TT 24985.

IFC 8.9.6.10
With Suite8 Version 8.9.6.10 it is required to install IFC8.9.6.10. For IFC8.9.6.10 it is required to execute the IFC8 install wizard on the PMS workstations for the new IFC8COmEx.dll to be installed and registered once. As a prerequisite for this new Dll .NET 4.0 is required. Please do not uninstall the existing IFCbusi installation!

☐ Run Sequence Fix (Suite8 -> Setup -> Miscellaneous -> System Maintenance -> Database -> Sequence Fix).

☐ Execute Primary key existence check (Suite8 -> Setup -> Miscellaneous -> System Maintenance -> Miscellaneous -> System Check -> Database -> Primary key existence) and make sure no primary keys are missing (except for WLNR, WNEB and STAB).

☐ Update Mailing (Suite8 -> Setup -> Miscellaneous -> Updates -> Mailing Update -> import mailing.sql provided with this release)

☐ Update Translation (Suite8 -> Setup -> Miscellaneous -> Updates -> Translation -> Import Translation Manually -> import translation file provided by local office)

☐ Please note that updating an existing Online Interface installation requires to first uninstall and then to reinstall the interface by using the new Online Interface Install Shield shipped with this release.

☐ The tray icon of the Fidelio Server is not visible anymore when running as a service on a Windows 2008 server. This is due to changes in the operating system, however a workaround is provided, please refer to the Help File->How To->Fidelio Server->Fidelio Server->Installing Fidelio Server as a Windows Service on a Windows 2008 Server.

☐ **With 8.9.6.0 new functionality has been implemented to configure and manage FTP accounts in Suite8, similar to common FTP clients. Therefore it is essential to review FTP connection settings in applicable functions like Online Application Translation Import or Scheduled Task File Upload.**

☐ Check these release notes for new features/changes in Suite8.

☐ Please refer to TT 5 for an overview of all new user rights.

☐ Check which version of Oracle is used at the moment:
Oracle 11g Release 2 (11.2.0.3 or 11.2.0.4 - with latest Oracle Patch) for the database installation (64bit) and client installation (32bit) **OR** Oracle 12c Release 1 (12.1.0.1 or 12.1.0.2 - with latest Oracle Patch) for the database installation (64bit) and client installation (32bit) has to be used. Please note, it is imperatively required to install Oracle 11g Release 2 with the parameter setting 'compatible=10.2.0.4'. Please refer to the latest install shield 8.9.5.3.

S8 Accounts Receivable

Accounts Receivable

Issues fixed

23616	TT 23616 Accounts->Postings->Compressed postings: Speed when editing compressed entries has been increased.
	95449

S8 Cashiering

Accounts Receivable

Issues fixed

24280

TT 24280 Thai Tax Handling & Accounts Receivable: when a posting has been checked out as 'City Ledger' and payment has been cancelled afterwards, the city ledger payment was still available in Accounts Receivable under Transactions->Holding Area. From this version on it will not be displayed anymore.

98044

Cashiering

New Functionality/Feature

25291

TT 25291 Cashiering->Posting with Luxury Tax Handling enabled: Splitting Luxury Tax amount of a reservation with no room charge resulted in wrong amount postings. This has been fixed.

102083

Issues fixed

24279

TT 24279 Posting & Thai Tax Handling: the error 'Cannot post Credit Note without available tax invoices to reference' came up when the city ledger department code has been set up with 'Generate Thai VAT #' enabled in configuration, a posting has been made with an interim bill to city ledger and then a negative posting has been made. This has been fixed.

98043

24839

TT 24839 Cashiering->Billing->Payment & Global Settings->Billing3 tab->'Store Payment Receipts in Billing History' is enabled & Country Specific Tab1->'Enhanced Deposit Handling' is disabled: The payment pre arrival guest/deposit was not shown on the final invoice and the balance was incorrect. For example: create a reservation but don't check in, post a payment of 100,00 and print a receipt, check in and post room charge of 150,00, create an interim folio and pay remaining 50,00=> Invoice does not show the original deposit payment and an open balance of 100,00.

100361

24846

TT24846 Cashiering with Legal Requirements for Thailand->Abbreviated Form: The display of Thai Tax number has been changed to: DDMMYY-[Payment Type]-[Workstation][Invoice number from cycle per workstation]. In addition the Credit Note Payment Type is available again.

25168

TT 25168 Billing / Posting: Balance was not correct when splitting a rate code posting having an internal package split linked. This has been fixed with version 8.9.6.4.

101588

S8 CCM

Booking Master

Issues fixed

24955

TT 24955 Booking Master: An error for already linked profile role came up when trying to link an individual reservation to a booking where both have different companies/travel agents linked. This has been fixed. The linked profiles of the booking will only be linked to the reservation if there is the profile role not linked already.

100906

Miscellaneous

Issues fixed

25205

TT 25205 Conference Diary: Shareable events have been displayed in HTML although they were cancelled. This has been fixed.

101568

S8 CRM

Online Interface Best Western

Issues fixed

24633

TT 24633 Profiles -> Membership Cards & Best Western Online Interface: Different issues regarding profiles not being updated with BWR membership number after successful BW enrollment. These fixes are available since version 8.9.6.3.

Profile Management

New Functionality/Feature

24464

TT 24464 Profiles: Ability to change the profile type has been implemented. Activating the global setting 'Change Profile Type' under Setup->Configuration->Global Setting->Profile->Profile 1 tab and the new user right 'Change Profile Type' under User Rights->Customer Profiles enables the new functionality. On profile level the profile needs to be selected and under Options->Change Profile Type the new type can be selected, a search will be performed to check if conflicts with linked profiles of reservations exist and the profile type can be changed accordingly. Statistics will be affected as well (SHIS, SHIB, SHIE), except for cumulated statistics (SMAN). Please note, that the functionality is not available for HCN and CRS.

97297

S8 General

Configuration

Issues fixed

24676

TT 24676 Configuration->Setup: In some screens the department code numbers have been displayed with decimals. In this version they are getting displayed properly again.

101051

CRS

Issues fixed

25279

TT 25279 Suite8->CRS: Error on CRS Monitor and Reservation came up after upgrade of V8 Master. This has been fixed.

102029

Maintenance

New Functionality/Feature

22731

TT 22731 Maintenance->Copy: Ability to copy maintenance tasks has been implemented with the following options
Custom: No of copies and the according due date can be entered.
Series: No. of series can be entered with the following options:
-Daily: with the ability to define on which day it should be copied, e.g. every 3rd day
-Weekly: with the option on which week and what day in that week, e.g. every 2nd week on a Wednesday
-Monthly: with the option on which day on every month, e.g. every 2nd day of every month or on which weekday of every month, e.g. every 2nd Monday of every 3rd month
For all options the due date to start with has to be defined.
All information except resolve notes and date/time resolved fields will be copied. Estimation minutes will be considered as well. If not configured for a maintenance type then for custom copy it's null and for series it's startdate+1day. If a task is flagged as 'out of order' the copy functionality does not copy the OOO/OOS record for that particular room. For more information please refer to Online Help.

90123

Miscellaneous

Issues fixed

24610

TT 24610 Grids->Export to Excel: data has not been exported properly. This has been fixed.

99367

25241

TT 25241 Financial Accounts->Notes: Notes for profile have not been saved properly when entering new financial account and notes for the profile.

101932

Night Audit

Issues fixed

25222

TT 25222 Night Audit in Best Western Version: Error 'Transaction is not started for fillBestWesternLevelAValues' came up when running night audit and when Global Setting "Night Audit Day Type calculation" was enabled. This has been fixed.

101805

Reports

New Functionality/Feature

9

The following reports/htmls have been changed:
- >DiaryConference.htm/qry: cancelled events have been filtered (TT25205)

The following reports/html have been added:
- FCR_LEI_10110_BOOKINGS
- FCR_LEI_10111_BOOKINGS_FACILITY_GROUP
- FCR_LEI_10112_BOOKINGS_BY_GUEST_ALL
- FCR_LEI_10113_BOOKINGS_BY_GUEST_SINGLE
- FCR_LEI_10114_BOOKINGS_OFFER_GROUP
- FCR_LEI_10130_FACILITY_SCHEDULE
- FCR_LEI_10131_TREATMENTS_SCHEDULE

Users

New Functionality/Feature

5

TT 5 The following user rights have been added:
Profiles: Change Profile Type

S8 KIOSK

Kiosk

New Functionality/Feature

24393

TT 24393 Suite8 & Kiosk Interface: Kiosk Interface was checking if any IFC was down and if so it did not start. Therefore the field 'Interface' has been implemented under Setup->Configuration->Software Interface->Suite8 Kiosk Interface to select the relevant Interfaces to be checked.

S8 Online Interface

Online Interface

Issues fixed

25170

TT 25170 Online Interface - SynXis mapper: when the SynXis mapper is installed together with the Rate Tiger mapper and for some reason the 1-Way response messages were not sent to Rate Tiger, also the 1-Way response messages for SynXis were not properly sent.
This has been fixed and the SynXis response messages are processed now.

101612

25185

TT 25185 Online Interface - Rate Tiger mapper: when Rate Tiger sent a reservation for one room and two guest profiles, the reservation was created using the second profile and the first profile was not linked at all.
This has been fixed. When a reservation with two profiles is send, the reservation is now created with the first profile and the second profile is attached to the reservation as multi-guest.

101519

25223

TT 25223 Online Interface - Vertical Booking mapper: for reservations from Vertical Booking that have different rate amounts on different days in the reservation message, only the rate amount of the last day was considered and entered in the reservation in Suite8.
This has been changed and each day of the reservation stay now has the correct rate amount.

101666

25243

TT 25243 Online Interface - Rate Tiger mapper: when uploading rate codes that are linked to day types, the days of the week were marked wrong in the rate code message.
This has been fixed.

101707

25255

TT 25255 Online Interface SynXis / Rate Tiger mapper: when running a SynXis mapper parallel to a Rate Tiger mapper, 2-Way response messages to SynXis were not send out when messages for Rate Tiger still exist in the 2-Way response queue table.
This has been changed and the messages to SynXis are now processed properly.

Online Interface Best Western

New Functionality/Feature

24974

TT 24974 Setup->Configuration->Software Interfaces->Suite8 Online->IFC->Mapper->Options->Reservation->CRS Currency: to be used in case the CRS currency is different to the defined currency in Suite8. The reservation rate will be converted accordingly when uploading. This is available for all mappers that support reservation upload.

100543

Issues fixed

25251

TT 25251 Online Interface - Best Western mapper: when performing a selling limit resynchronization, OOS rooms deducted the availability figures, which is not correct.
This has been fixed.

101921

Online Interface Trust Voyager

New Functionality/Feature

Online Interface Trust Voyager

New Functionality/Feature

23736

TT 23736 Online Interface - Trust Voyager mapper: a new setting called 'Use Alternative Res. Attributes' has been implemented on the Trust Voyager mapper configuration screen on the reservation tab.
When this new setting is activated, the Market, Source and Channel codes from a Trust Voyager reservation message are mapped like in the following example:
The Trust Voyager Source code (<reservationOriginatorCode>) is mapped to the Suite8 source code.
The Trust Voyager Market code (<marketSegmentCode>) is mapped to the Suite8 market code.
The Trust Voyager Channel code (<secondaryOriginatorCode>) is mapped to the Suite8 channel code.
The code conversion has to be configured accordingly.
When the setting is deactivated, the original Trust Voyager code mappings are used.

95572

S8 OTA XML IFC

OTA XML Upload

Issues fixed

24980	TT 24980 Software Interfaces-> OTA XML Interface: when a room type was linked to another room type in the conversion configuration, instead of availability for the main room type, the availability for the linked room type was uploaded to the CRS. This has been fixed and now only the main room type availability is uploaded.	101119
25120	TT 25120 Software Interfaces - OTA XML Interface: when using a linked room type list in OTA XML room type conversion and creating a reservation for any of the linked room types in Suite8, the resulting availability message contained the linked room type code instead of the main room type code. The main room type code is now properly sent.	101430
25121	TT 25121 Software Interfaces - OTA XML Interface: when deleting an 'out of order' room in Suite8, the resulting availability message for the CRS did not contain a room type. The room type is now included in the availability message.	101431

S8 POS 8

Suite8 POS

New Functionality/Feature

23587 TT 23587 Suite8 POS: Signature Capturing on Suite 8 POS Mobile has been implemented. It contains all signatures taken with a payment for room charges.

24988 TT 24988 Suite8 POS: It is now possible to log on to POS 8 via a MiFare Transponder.

25147 TT 25147 POS mobile: The speed sending new orders from POS mobile has been enhanced.

XML Interface

New Functionality/Feature

24517 TT 24517 POS8: Ability to enter a second URL to switch to Suite8 XML Interface in case of no response from the first URL.

S8 Reservation

Miscellaneous

Issues fixed

24973

TT 24973 HTML Room rack: When a reservation has been made with a foreign currency rate code, then roomrack.html showed amount in foreign currency, but currency symbol was local currency.

101077

Rate Management

Issues fixed

24587

Rate Management: If Global Setting 'Day type rates turn to manual on save automatically' is active and a rate with promotion has been linked to day type schema, the promotion discount of a reservation has been recalculated in the event, that the day type has been changed and the room type of a reservation is changed upon check in, even though the reservation rate room type is filled. This has been fixed.

99353

Reservation Groups

Issues fixed

22930

TT 22930 Groups->HTML->Group Total: the field 'Children' showed 0 for reservations which had not been split, although the number of children/teenager/baby had been entered.

91384

S8 XML Interface

XML Interface

New Functionality/Feature

24908

TT 24908 XML Interface: Ability to delete notes has been implemented. In previous versions it was only possible to enter and update notes.

25037

XML Interface & Cashiering->Billing: pdf format storage via XML Interface has been implemented for guest checks. When selecting the according billing in Suite8 the pdf gets listed under right mouse click->Guest Checks.