

Oracle® Hospitality Suite8

Installation Guide

Release 8.9.6.30

E83189-01

December 2016

Copyright © 2002, 2016, Oracle and/or its affiliates. All rights reserved.

This software and related documentation are provided under a license agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your license agreement or allowed by law, you may not use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish, or display any part, in any form, or by any means. Reverse engineering, disassembly, or decompilation of this software, unless required by law for interoperability, is prohibited.

The information contained herein is subject to change without notice and is not warranted to be error-free. If you find any errors, please report them to us in writing.

If this software or related documentation is delivered to the U.S. Government or anyone licensing it on behalf of the U.S. Government, then the following notice is applicable:

U.S. GOVERNMENT END USERS: Oracle programs, including any operating system, integrated software, any programs installed on the hardware, and/or documentation, delivered to U.S. Government end users are "commercial computer software" pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, use, duplication, disclosure, modification, and adaptation of the programs, including any operating system, integrated software, any programs installed on the hardware, and/or documentation, shall be subject to license terms and license restrictions applicable to the programs. No other rights are granted to the U.S. Government.

This software or hardware is developed for general use in a variety of information management applications. It is not developed or intended for use in any inherently dangerous applications, including applications that may create a risk of personal injury. If you use this software or hardware in dangerous applications, then you shall be responsible to take all appropriate fail-safe, backup, redundancy, and other measures to ensure its safe use. Oracle Corporation and its affiliates disclaim any liability for any damages caused by use of this software or hardware in dangerous applications.

Oracle and Java are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

Intel and Intel Xeon are trademarks or registered trademarks of Intel Corporation. All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. AMD, Opteron, the AMD logo, and the AMD Opteron logo are trademarks or registered trademarks of Advanced Micro Devices. UNIX is a registered trademark of The Open Group.

This software or hardware and documentation may provide access to or information about content, products, and services from third parties. Oracle Corporation and its affiliates are not responsible for and expressly disclaim all warranties of any kind with respect to third-party content, products, and services unless otherwise set forth in an applicable agreement between you and Oracle. Oracle Corporation and its affiliates will not be responsible for any loss, costs, or damages incurred due to your access to or use of third-party content, products, or services, except as set forth in an applicable agreement between you and Oracle.

Contents

- Preface iv**
 - Audience iv
 - Customer Support..... iv
 - Documentation..... iv
 - Revision History..... iv
- 1 Getting Started..... 5**
 - Before You Start.....5
 - Understanding the Installation Process5
- 2 Pre-Installation Tasks..... 6**
 - Prerequisites for Upgrading:6
 - Exporting the user V8Live6
- 3 Upgrading from a Previous Release..... 7**
 - Upgrading Suite87
 - Post-Upgrade Tasks.....8

Preface

This guide provides instructions on how to upgrade and configure Oracle Hospitality Suite8 release 8.9.6.

You can download the Suite8 8.9.6.30 release at the following URL:
<https://support.oracle.com>

Audience

This installation guide is intended for installers, programmers, technical support teams, product specialists, and others who are responsible for setting up Oracle Hospitality Suite8 version 8.9.6.30.

Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL:
<https://support.oracle.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at the following URL: <https://docs.oracle.com/en/industries/hospitality/>

Revision History

Date	Description of Change
December 2016	Patch Release 8.9.6.30

1 Getting Started

Before You Start

Installing Suite8 requires:

- PCs and a working knowledge of the Microsoft Windows Interface
- Microsoft Windows Administrative privileges
- Root privileges if installing on an Oracle Linux environment
- Client Application Loader (CAL) technology

Understanding the Installation Process

1. Prerequisite steps
You need to perform these steps prior to installing or upgrading to Suite8 version 8.9.6.30.
2. Upgrading Suite8
See [Upgrading from a Previous Release](#) for installation information.
 - a. Configuring post installation settings
The post installation configuration makes sure that the application components and the database are configured correctly
 - b. Verifying the installation
Perform the verification step to make sure the Suite8 application and the database applications are set correctly

2 Pre-Installation Tasks

Perform all pre-installation tasks to ensure that you can successfully install Suite8.

Prerequisites for Upgrading:

- Confirm the database is updated to the latest officially Suite8 release 8.9.6.20.
- Make an export of the user V8LIVE.

Exporting the user V8Live

1. Create a folder for the export and log file.
2. Open DOS Prompt, enter the directory created in the previous step and enter the following export condition:
3. `EXP V8live/SCHEMA_PASSWORD@V8 buffer=10240000 file=v8live.dmp
log=v8live.log consistent=y rows=y grants=y compress=y statistics=none`

3 Upgrading from a Previous Release

Upgrading Suite8

1. Make sure that your Suite8 application and database servers meet the requirements list in [Chapter 2](#).
2. Log in and download the Suite8 version 8.9.6.30 Patchset from the Oracle Customer Support website at <https://support.oracle.com> in the Patches & Updates section.
3. Unzip and copy the content of the files as follows:
 - `programs.zip` -> program files are usually located `\fidelio\programs`
 - `rtf.zip` -> HTML files are usually located `\fidelio\html`
 - `VersionControl` -> usually located on the File Server `\VersionCtrl`
 - `Updatescripts.zip` and `scripts.zip` to any definable destination.
4. Open SQLdeveloper, connect to V8live user and run these extracted scripts from `updatescripts.zip` depending on your installed version
 - `8_9_6_10_to_8_9_6_30#0.sql`
 - `8_9_6_20_to_8_9_6_30#0.sql`
5. After the update, run the following extracted scripts from the `UpdateScripts.zip`:
 - `01_allviews.sql`
 - `02_allprocs.sql`
 - `03_generated.sql`
 - `04_autoindexes.sql`
 - `05_200index.sql`
 - `06_comments.sql`
 - `07_afterVersionUpdate.sql`
 - `08_gatherstatisticsforall.sql`
6. Use the latest `register.bat` for new installations or `minregister.bat` for updates; both are provided with the new executables and DLL's.
7. In case Version Control is used, update existing `VerCtrl.ini` with new libraries, Html's and Help Files or use latest `VerCtrl.ini` shipped with this release.

In addition the existing `verctrlV8.exe` needs to be replaced with the latest one provided with this release. This new version is required to register the new `Ifc8ComEx.dll` (available with Version 8.10.0.0) after being copied to other workstations.
8. In order to be compliant with Oracle policies the user password encryption in Suite8 has been enhanced to use Oracle approved crypto algorithm. This requires all existing passwords to be converted to the new hashing scheme, which is performed automatically when starting version 8.9.6.0 or higher for the first time. **It is strongly recommended to make a back-up of the table XCED** prior to upgrading to 8.9.6.30 version in case a downgrade will be required at a later stage.

Post-Upgrade Tasks

1. Start Suite8 and run the sequence fix Suite8 > Setup > Miscellaneous > System Maintenance > Database > Sequence Fix
2. To execute the primary key existence check the key existence to confirm no primary keys are missing except for WLNR, WNEB, and STAB.
Go to Suite8 > Setup > Miscellaneous > System Maintenance > Miscellaneous > System Check > Database > Primary Key Existence
3. Update the mailing by going to Suite8 > Setup > Miscellaneous > Updates > Mailing Update > import mailing.sql included in this release
4. To update the translation import the translation file provided by the local office.
Go to Suite8 -> Setup -> Miscellaneous -> Updates -> Translation Update
5. If you are updating an existing Online Interface installation, you need to first uninstall and then reinstall the interface by using the new Online Interface Install Shield shipped with this release.
6. The tray icon of the Fidelio Server is not visible when running as a service on a Microsoft Windows 2008 server. This is due to changes in the operating system, you can read about the workaround in the following location:
Help File->How To->Fidelio Server->Fidelio Server->Installing Fidelio Server as a Microsoft Windows Service on a Microsoft Windows 2008 Server.
7. To configure and manage FTP accounts in Suite8, review the FTP connection settings in applicable functions including the Scheduled Task File Upload to implement the new features added from release 8.9.6.0 and higher. This is similar to common FTP clients.
8. Review the `readme.html` and the *Oracle Hospitality Suite8 Patch Release Notes Release 8.9.6.30* for new features and updates.
9. Verify the version of Oracle installed is one of the following:
 - Oracle 11g release 2 11.2.0.3 or 11.2.0.4 with latest Oracle Patch for the database installation (64bit) and client installation (32bit) **or**
 - Oracle 12c release 1 12.1.0.1 or 12.1.0.2 with latest Oracle Patch for the database installation (64bit) and client installation (32bit).
 - You must install Oracle 11g release 2 with the parameter setting `compatible=10.2.0.4`. The *Oracle Hospitality Suite8 InstallShield Guide release 8.9.6.0* contains more information.