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Version 8.9.2.5
MICROS Fidelio Suite8
Documentation

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### Version 8.9.2.5

Check list with required upgrade steps for 8.9.2.5: ☐ Make an export of the user V8LIVE. ☐ Make sure that the database has been updated to version 8.9.2.4. ☐ Run the update script required for this new version: -> 8\_9\_2\_4\_to\_8\_9\_2\_5#0.sql -> 8\_9\_2\_4\_to\_8\_9\_2\_5#1.sql Please note, that 8\_9\_2\_4\_to\_8\_9\_2\_5#1.sql is not an update script in the classical sense, instead it contains all the views that have changed since the previous release. In case of a small patch update from 8.9.2.4 to 8.9.2.5 it is sufficient to execute this last script in order to update the views, executing 01\_allviews.sql would then not be required anymore. ☐ Run the following statements, connected to Oracle as SYSDBA (these statements are also part of the script 10\_runasSYSDBA.sql - however, they are already required to avoid possible compilation errors when creating all views and procedures). The variable SCHEMANAME needs to be replaced with the name of the live user (usually V8LIVE): CREATE OR REPLACE view sys.x \$ksppi as select \* from SYS.X\$KSPPI; GRANT connect to SCHEMANAME; GRANT create session to SCHEMANAME; GRANT create table to SCHEMANAME;

CREATE OR REPLACE view sys.x \$ksppsv as select \* from sys.X\$ksppsv; GRANT create type to SCHEMANAME; GRANT create procedure to SCHEMANAME; GRANT create view to SCHEMANAME; GRANT create trigger to SCHEMANAME; GRANT create sequence to SCHEMANAME; GRANT create materialized view to SCHEMANAME; GRANT select on v\_\$session to SCHEMANAME; GRANT select on v\_\$database to SCHEMANAME; GRANT select on dba\_indexes to SCHEMANAME; GRANT select on dba\_tables to SCHEMANAME; GRANT select on dba users to SCHEMANAME; GRANT select on dba\_tab\_columns to SCHEMANAME; GRANT select on dba\_ind\_columns to SCHEMANAME; GRANT select on dba\_ind\_expressions to SCHEMANAME; GRANT select on v\_\$sess\_io to SCHEMANAME; GRANT select on v\_\$statname to SCHEMANAME; GRANT select on v\_\$sql to SCHEMANAME; GRANT select on v\_\$sysstat to SCHEMANAME; GRANT select on v\_\$parameter to SCHEMANAME; GRANT select on v\_\$instance to SCHEMANAME; GRANT select on dba\_free\_space to SCHEMANAME; GRANT select on dba\_data\_files to SCHEMANAME; GRANT select on v\_\$log to SCHEMANAME; GRANT select on v\_\$tablespace to SCHEMANAME; GRANT select on sys.x\_\$ksppi to SCHEMANAME; GRANT select on sys.x\_\$ksppsv to SCHEMANAME; GRANT select on dba\_rsrc\_plan\_directives to SCHEMANAME;

GRANT execute on dbms\_crypto to SCHEMANAME;





After the update, please run the following scripts: -> 01_allviews.sql -> 02_allprocs.sql -> 03_generated.sql -> 04_autoindexes.sql -> 05_200index.sql -> 06_comments.sql -> 07_afterVersionUpdate.sql
$\square$ Rebuild all indexes as described in the documentation (see also ftp.v8.myfidelio.com/Oracle/Publications connected as user V8).
$\square$ Run 08_gatherstatisticsforall.sql (see also ftp.v8.myfidelio.com/Oracle/Publications connected as user V8).
$\hfill\square$ Run the statements in the script 10_runasSYSDBA.sql by following the instructions as described in the file.
$\square$ Use latest register.bat for new installations or minregister.bat for updates, both are provided with the new executables and DII's.
☐ Update existing VerCtrl.ini with new Dll's, Html's and Help Files or use latest one from FTP.
$\square$ Run Sequence Fix (Suite8 -> Setup -> Miscellaneous -> System Maintenance -> Database -> Sequence Fix).
☐ Execute Primary key existence check (Suite8 -> Setup -> Miscellaneous -> System Maintenance -> Miscellaneous -> System Check -> Database -> Primary key existence) and make sure no primary keys are missing (except for WLNR, WNEB and STAB).
$\square$ Update Mailing (Suite8 -> Setup -> Miscellaneous -> Updates -> Mailing Update -> import mailing.sql provided with this release)
□ Update Translation (Suite8 -> Setup -> Miscellaneous -> Updates -> Translation -> Import Translation Manually -> import translation file provided by local office)
$\hfill \Box$ Please note that updating an existing Online Interface installation requires to first uninstall and then to reinstall the interface by using the new Online Interface Install Shield shipped with this release.
$\hfill\Box$ When upgrading the web booking engine to the newest version, it is from now on mandatory to encrypt the password stored in the file global.asax.
☐ Check the release notes for new features/changes in Suite8.
☐ Please refer to TT 5 for an overview of all new user rights.
□ Check which version of Oracle is used at the moment. All Oracle versions prior to 10g Release 2 (10.2.0.5) are not recommended anymore since Version 8.8.0.0 or higher, but still supported by MICROS-Fidelio. Oracle 9i is not supported by ORACLE, because this version is "End-of-Life". Oracle 10g Release 2 (10.2.0.5) for the database installation or Oracle 11g Release 2 (11.2.0.3) for the database installation (32bit or 64bit) <b>and</b> client installation (32bit) has to be used. Please note, it is imperatively required to install Oracle with the parameter setting 'compatible=10.2.0.4'. Please refer to the latest available install shield 8.9.2.3.



In case the upgrade is performed from a version smaller than 8.8.0.0, then a new set of Crystal runtime 12 SP2 needs to be installed on each workstation running Suite8. An install shield is available on the FTP (ftp.v8.myfidelio.com/CrystalRuntime/12.0/ Crystal\_12\_InstallShield\_SP2.zip). For Crystal 12 runtime it is necessary running on one of the following Operating Systems: OS XP, Windows 2003/2008 Server, Vista or Windows 7. Windows 2000 is not supported.

Please note, to verify that Crystal runtime 12 SP2 have been properly installed, the following entry in the directory C:\WINDOWS\assembly (C:\WINNT\assembly in case it's a server) needs to exist: CrystalDecisions.CrystalReports.Engine - Version 12.0.2000.0

Please also note, as a prerequisite .Net Framework 3.5 needs to be installed.

With version 8.8.4.0 a new FidelioCrystalNET.dll has been introduced, which is located in the Fidelio Programs Directory and needs to be registered once. Registration can be either done manually by using the Assembly Registration Tool (run Regasm.exe from Command Prompt as administrator with the following command:

'C:\Windows\Microsoft.NET\Framework\v2.0.50727\regasm

C:\fidelio\programs\fideliocrystalnet.dll'. The .NET Framework home directory and Fidelio Programs directory might differ on some workstations or servers. Please note, that for XML-IFC workstations the Regasm.exe needs to be executed with the additional parameter '/codebase') or starting Suite8 once as Administrator (Windows 7: Right-mouse click -> Run as Administrator) on all workstations not used as XML-Interface. The register.bat has been also adapted to include the registration of the new Dll, however it needs to be modified for XML-Interface PCs.

Each workstation using XML communication from Suite8 needs to have MSXML 4.0 or 6.0 installed. This is not only required for the XML-Interface, but also for Fiscal Printer Interface, Allgaeu Walser Card or Leisure/Bella Vita. The latest Install Shields (8.8.2.0 or higher) are also checking the version of MSXML and will give a warning message in case only elder versions are found.

The file ifcaction.dll (required for ifcbusi.dll) has been changed to ifcaction.tlb, which requires a new version of verctrlV8.exe in order to successfully register this library after having been copied to other workstations. Another executable REGTLIB.exe needs to be in the same directory as the verctrlV8.exe. Both files are available on the FTP.



#### **V8 Cashiering**

#### Cashiering

#### **Issues fixed**

21977

TT 21977 Cashiering->Billing->Financial Accounts with Deposit Postings & Meeting Planner->Booking Master->Financial Accounts: On Conference Bookings with linked Financial Accounts and deposit postings on window two, the message: 'Do you want to link the Billing Instruction to the linked Financial Account?' was prompted when entering a billing instruction on a newly created window of this Financial Account and when selecting 'No', resulted in deleting the second window with the deposit posting. This has been fixed, the message is no longer prompted in this case and the billing window is not deleted.

86225

22013

TT 22013 Cashiering & Miscellaneous->Night Audit->Financial Reports: The Trial Balance Report was not conforming to the Open Balances Report, in the event that a Financial Account with a deposit amount was checked in automatically during Night Audit, which happens when using enhanced deposit handling, then the negative deposit was posted already with the posting date of the next day. This has been fixed.





#### V8 CCM

#### **Room Planner**

#### **Issues fixed**

21869

TT 21869 Meeting Planner-> & Configuration->Conference Management->Function Spaces->Function Space Definition->Room Planner: When editing the Room Planner, selecting a symbol, using right mouse click to edit, only a small window with yellow background was displayed without opening the grid. This has been fixed and some functionality to prevent loosing changes by accidently closing the Room Planner has been added. In previous versions there was no 'Exit' button. Exiting the Room Planner dialog was performed by using 'Esc', however, if the changes were not saved previously, all changes were lost. To fix this, an 'Exit' button has been added to the 'File' menu in Room Planner. If changes were made and the 'Exit' button is pressed, the message: 'Save changes to function space?' is prompted. Selecting 'Yes', saves the changes, 'No' does not save the changes. When editing or adding a symbol, the 'Exit' button is available with the same behaviour. When pressing 'Esc' under Configuration on the Room Planner', the changes are detected and the message prompts as mentioned for the 'Exit' button. Please note, when using 'Esc' on the Booking dialog, the changes are not detected and no message prompts.



#### V8 CRM

#### **3rd Party Interface**

#### **Issues fixed**

14560

TT 14560 Customer Relation->Profiles->Address & Configuration->Global Settings->Profiles->Profile3->Address Doctor Integration: The flag: 'Preferred Language' has been added to the Validation Parameters for the Address Doctor Integration under Global Settings->Profile3 tab; it is recommended for sites not activating the Validation Parameter: 'Remove Diacritical Characters', for removing diacritical characters such as German 'Umlaute'. These sites should set the Preferred Language value to 'PFL\_LATIN\_SCRIPT', which then supports addresses returned from Address Doctor which are stored in a different character set than 'Roman'.

51319

#### **Profile Management**

#### **Issues fixed**

21593

TT 21593 Customer Relation->Profiles->Options->Merge with another profile & Linked Rate Codes: The message: 'Duplicate element found in Linked rate code list' was prompted when merging two profiles where one of the profiles had a rate code assigned, for example: Enter one profile and link a rate code to this profile, then create a second profile. Select the first Profile, choose 'Merge with another profile' from the Options Menu and merge the first profile to the second profile, the error message was then displayed. This has been fixed.

84410

21924

TT 21924 Customer Relation->Profiles->Linked Documents: When linking a document to a profile with the file type: 'PDF', the message: 'Not supported type' was prompted, it was only possible adding documents of the type 'BMP', 'GIF' or 'JPEG'. This has been fixed.



#### **V8 General**

#### **Maintenance**

#### **New Functionality/Feature**

21246

TT 21246 Rooms Management->Maintenance->Maintenance Search: Functionality has been added for storing the user defaults selection criteria and to automatically refresh the dialog on the Maintenance Search, the time interval in seconds for the generic screen refresh is set under Global Settings->Miscellaneous->Visual Appearance tab. To store user default selection criteria, press the 'Save' button next to the seconds count for the screen refresh, when pressing this button, the filter can be saved as default or the default filter can be loaded.

81918

21247

TT 21247 Rooms Management->Maintenance: The field: 'Task ID' has been added to the search criteria on the Maintenance dialog screen, allowing queering Maintenance Tasks by Task Id.

82500

#### **Miscellaneous**

#### **New Functionality/Feature**

10

TT10 The following views have been changed:

- V8\_REP\_HSK\_INFOS\_ALLDAY: Added inventory\_day

TT10 The following views have been added:

- V8\_STAT\_SHIS\_CHANNEL\_DAY\_LY, V8\_STAT\_SHIS\_CHANNEL\_MONTH\_LY, V8\_STAT\_SHIS\_CHANNEL\_YEAR\_LY, V8\_STAT\_SHIS\_CHANNEL\_COMBI\_LY

#### **Issues fixed**

21774

TT 21774 General-> Room Rack, Conference Diary and Table Reservations: The error message: 'Grid index out of range' was prompted in several properties on the Room Rack, Conference Diary and on the Table Reservation grid when scrolling the grid to the right and then creating a reservation or booking. All known issues were this error message was prompted have been solved.

85126

21923

TT 21923 Miscellaneous->Night Audit: The message: 'Could not convert variant of type (OleStr) into type (Double)' was prompted upon running night audit when there were due out financial accounts. This has been fixed.

#### **Reports**

#### **New Functionality/Feature**

9

TT9 The following reports have been changed:

- FCR\_PMS\_4705\_STAT\_MANAGER\_THDV.rpt/S8R; FCR\_PMS\_4705\_STAT\_MANAGER\_THDV\_YCAD.rpt/S8R: The link between talbe and view was on SMAD ID which resulted in no values for last year figures.

- FCR\_PMS\_4340\_HISTFOR\_OCC\_REV.rpt/S8R: added parameter ?DayUse and calculation of day use rooms in formulas; changes in % formular to avoid 'Division by Zero'
- FCR\_PMS\_4341\_HISTFOR\_OCC\_REV\_COMP.rpt/S8R: added parameter ?DayUse and calculation of day use rooms in formulas; changes in % formular to avoid 'Division by Zero'
- FCR\_PMS\_4342\_FORECAST\_OCCUPANCY\_ADV.rpt/S8R: added parameter ?DayUse and calculation of day use rooms in formulas; changes in % formular to avoid 'Division by Zero'



#### **Reports**

#### **New Functionality/Feature**

- FCR\_PMS\_4342\_FORECAST\_OCCUPANCY\_WITH\_REVENUE.rpt/S8R: added parameter ?DayUse and calculation of day use rooms in formulas; changes in % formular to avoid 'Division by Zero'
- FCR\_PMS\_4344\_FORECAST\_OCCUPANCY\_EXCL\_CH.rpt/S8R: added parameter ?DayUse and calculation of day use rooms in formulas; changes in % formular to avoid 'Division by Zero'
- FCR\_PMS\_4360\_YEARVIEW\_ROOMS\_BEDS.rpt/S8R: added parameter ?DayUse and calculation of day use rooms in formulas,removed suppress for daily totals;
- FCR\_PMS\_4361\_YEARVIEW\_ROOMS\_BEDS\_PERC.rpt/S8R: added parameter ?DayUse and calculation of day use rooms in formulas; removed suppress for daily totals; changes in % formular to avoid 'Division by Zero'
- FCR\_PMS\_4362\_YEARVIEW\_ROOMS\_REVENUE.rpt/S8R: added parameter ?DayUse and calculation of day use rooms in formulas; removed suppress for daily totals;
- FCR\_PMS\_4363\_YEARVIEW\_ROOMS\_PERC.rpt/S8R: added parameter ?DayUse and calculation of day use rooms in formulas; removed suppress for daily totals; changes in % formular to avoid 'Division by Zero'
- FCR\_PMS\_4364\_YEARVIEW\_BEDS\_PERC.rpt/S8R: added parameter ?DayUse and calculation of day use rooms in formulas; removed suppress for daily totals; changes in % formular to avoid 'Division by Zero'
- FCR\_PMS\_4365\_YEARVIEW\_YCIT\_CH.rpt/S8R:removed suppress for daily totals; changed parameter ?YCIT\_ID to multiple select; adjusted statement in report query for parameter ?YCIT\_ID to also show inventory category
- FCR\_PMS\_4366\_YEARVIEW\_DEF\_TENT\_ROOM\_REV\_YCAT.rpt/S8R: removed suppress for daily totals;

FCR\_PMS\_4366\_YEARVIEW\_DEF\_TENT\_ROOM\_REV\_YCAT\_CAD.rpt/S8R: removed suppress for daily totals;

TT9 The following reports have been added:

- FCR\_PMS\_4417\_HSK\_DAILY\_ROOM\_FL\_DET\_YSEC.rpt
- FCR\_PMS\_4791\_STAT\_SHO\_XCMA\_LOG\_LY.rpt
- FCR\_PMS\_4792\_STAT\_SHO\_CHANNEL\_LOG\_LY.rpt
- FCR PMS 83910 CONFIG SCHEDULED TASKS.rpt



#### **V8 Hotel Connector**

#### **XML** Interface

#### **New Functionality/Feature**

TT 20861 XML Interface & Hotel Connector: Functionality has been added allowing identifying if the rate code on the profile linked is active. The rate link record of Hotel Connector now contains a field called 'RateActive' indicating if the rate code is active or not.

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#### **V8 Leisure**

#### **3rd Party Interface**

#### **New Functionality/Feature**

21918

TT 21918 Suite8 Leisure->Bella Vita & 3rd Party Interface: The credit limit defined in Suite8 is now retrieved by Bella Vita upon requesting data from Suite8.





#### **V8 POS 8**

#### MF POS 8

#### **New Functionality/Feature**

21559

TT 21559 POS 8: The Restaurant Table Plan is now refreshed automatically, in previous version it happened that the status of the Table was not displayed on the Restaurant Table Plan. This has been fixed.



#### **V8** Reservation

#### **Promotions**

#### **Issues fixed**

21542 TT 21542 Reservation->Promotions & Configuration->Global Settings->Rate

Promotions & Reservation->Promotions & Rate Management->Packages->Print Separate & Rate Query (Ctrl. + R): The fix in version 8.9.2.4 to display packages configured as 'Add to Rate' correctly if a promotion calculation was involved, invoked two issues where promotional rates were displayed incorrectly on the rate query. This

has been fixed.

86310

21929 TT 21929 Reservation->Promotion & Packages: The promotion amount was calculated

incorrect if a percentage package was linked to a reservation. This has been fixed.

85944

#### **Reservation Groups**

#### **Issues fixed**

TT 16560 Meeting Planner->Event Management->Financial Accounts & Global

Settings->CCM->Conference1 tab->Create Financial Account for Booking automatically & Group Reservations: The error message: 'Field 'zfacnumber' not found' was prompted upon adding billing instructions to a split group reservation related to a conference

booking. This has been fixed.





### **V8 Suite8 Homepage**

#### **Suite 8 Homepage**

#### **Issues fixed**

21978

TT 21978 Suite8 Home Page & Virtual Suite Handling: Virtual Suite Room Types were not displayed on Suite8 Home Page. This type of room was not shown on Suite8 Home Page since Suite8 Version 8.9.2.4 and has been fixed with this version.

# Find out more about what MICROS-Fidelio can do for you

For more information about Suite8 please contact us at sales-eu@micros.com.

## **About MICROS-Fidelio**

Serving the hospitality and speciality retail industries, we are the world's leading developer of enterprise applications. Our global presence and local support have helped us build a long list of references - hotels, restaurants, conference centres, retail, stadiums, theme parks, casinos and cruise ships. We maintain an intense dialogue with colleagues throughout these industries. The result is a wide range of integrated software, hardware and business technology solutions and services. These help to optimise your operation and increase profits by providing your guests with a personalised service.

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