

**Oracle® Hospitality RES 3700 Credit
Card Interface**

Patch Release Notes for 5.2

E87065-01

May 2017

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Contents

Preface 4

 Audience4

 Customer Support.....4

 Documentation.....4

 Revision History.....4

1 Patch Releases..... 5

2 Features and Updates..... 6

 Oracle Payment Interface (CaOPI).....6

 Printing Table, Server, and Check Information on Voucher with No Table (CaOPI 5.2.1).....6

 Updating a Check with the Initial Authorization (CaOPI 5.2.1 and RES 5.5.2)6

3 Installation and Upgrade..... 7

 RES Compatibility.....7

Preface

This document provides information regarding the patch releases for Release 5.2. Patches can include:

- Defect and performance fixes
- Features and updates
- Technology upgrades

For more information on RES 3700 Credit Card Interface, refer to the product documentation on the Oracle Help Center and My Oracle Support.

Audience

This document is intended for customers who have installed Release 5.2.

Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL:
<https://support.oracle.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received and any associated log files
- Screen shots of each step you take

Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at
<http://docs.oracle.com/en/industries/hospitality/>

Revision History

Date	Description of Change
May 2017	<ul style="list-style-type: none">• Initial publication

1 Patch Releases

Patch	Description	Release Date
5.2.1	<ul style="list-style-type: none">• Text translations.• Support for updating a check with the initial authorization (CaOPI).• Bug fixes.	May 2017

For a complete list of fixed issues, access <https://support.oracle.com>.

2 Features and Updates

Oracle Payment Interface (CaOPI)

Printing Table, Server, and Check Information on Voucher with No Table (CaOPI 5.2.1)

Prior to this patch, the credit card voucher did not print server and check number information when a check did not have an assigned table. The credit card voucher now prints the following:

TABLE#	0
SERVER	<i>employee_number/employee_name</i>
CHECK#	<i>check_number</i>

Users can change the text shown next to the TABLE by using `\Micros\Common\Bin\Translator.exe` to edit the CaOPI text files.

Updating a Check with the Initial Authorization (CaOPI 5.2.1 and RES 5.5.2)

RES 5.5.2 adds support to Oracle Payment Interface for re-authorizing a credit card to update a check without needing the card present. For example, if a customer orders a drink at a bar, and then later orders another drink, the customer would have been required to swipe the card again on the second drink.

POS Operations now prompts the user for whether the transaction should use the existing card information or a new card. When re-using the existing card for a new authorization amount, the previous authorizations are marked as reversed. These authorizations are excluded from batch operations, are not shown, and cannot be selected or settled. Users cannot service total the check while waiting for a response from the Oracle Payment Interface.

3 Installation and Upgrade

RES and CaOPI Compatibility

Oracle Payment Interface credit card driver 5.2.1 does not require RES 5.5.2, however, Oracle Hospitality recommends using this version.

Table 1 - RES and CaOPI Compatibility

RES Version	CaOPI 5.2.1	CaOPI 5.2
RES 5.5.2	Yes	No
RES 5.5.1	Yes	Yes