Supplemental Installation Guide for Oracle Transportation Management Version 6.4.3

WHITE PAPER / OCTOBER 22, 2019



PURPOSE STATEMENT

This document provides an overview of features and enhancements included in release 6.4.3. It is intended solely to help you assess the business benefits of upgrading to 6.4.3 and to plan your I.T. projects.

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Due to the nature of the product architecture, it may not be possible to safely include all features described in this document without risking significant destabilization of the code.

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V886426-01.zip Oracle Fusion Middleware 12c (12.2.1.3.0) Infrastructure, 1.5 GB	
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	~

INSTALLING ORACLE FUSION MIDDLEWARE INFRASTRUCTURE (WEBLOGIC) 12.2.1.3.0

Unzip the V886426-01.zip and use the java -jar command for running the installer.

Note: You will need to have Java 1.8.0_110 or above for the middlew are install.

java -jar fmw_12.2.1.3.0_infrastructure.jar

Provide the path to the oralnventory location you want to use for this installation and press OK.

Oracle Fusion Middleware 12c Infrastructure Installation					
Installation Inventory Setup					
Central Inventory Directo Enter the Central inventory central inventory directory	ry directory for all your oracle if it does not exist.	installations.The installer will create	a new		
Inventory Directory:	Enter the full path for the di	rectory.	<u>B</u> rowse		
Operating System Group :	Specify a group with write p	ermission to the inventory			
Central Inventory Pointer	File				
Click OK to create a script create a pointer file, which installations and administ	(createCentralInventory.sh) i is used to identity the location rative operations, such as pat	n the inventory directory. Run this so on of the central inventory for future ching and upgrade.	cript to		

Press Next

Select the update option you want for your install and press Next.

ito Updates			E D
Welcome	Skin Auto Undator		
Auto Updates	Skip Auto Opdates		
Installation Location	Select patches from	i <u>d</u> irectory	
Installation Type	Location:		Brow
Prerequisite Checks	Search My Oracle S	upport for Updates	
Installation Summary	Username:		
nstallation Progress	Password		
nstallation Complete	Eussword.		
		oxy Settings	Lest Connectio

Enter the path you want Weblogic to be installed in and press Next. Be sure and keep track of this location, it will be needed for the OHS, Weblogic Patches and OTM installation.



Leave Fusion Middlew are Infrastructure selected and press Next.

nstallation Type		
Welcome Auto Updates Installation Location Installation Type Prerequisite Checks	Fusion <u>M</u> iddleware Infrastructure With Examples Eusion Middleware Infrastructure Oracle Fusion Middleware 12c Infrastructure 12.2.1.3.0 Core Server	
Installation Progress Installation Complete	Core Application Server 12.2.1.3.0 Coherence Product Files 12.2.1.3.0 Web 2.0 HTTP Pub-Sub Server 12.2.1.3.0 WebLogic SCA 12.2.1.3.0 WebLogic Client Jars 12.2.1.3.0 Administrative Tools Administrative Tools Administrative Console Additional Language Help Files 12.2.1.3.0 CIE WLS Config 12.2.1.3.0 Enterprise manager 12.2.1.3.0 Database Support Third party JDBC Drivers 12.2.1.3.0 WebLogic Evaluation Database 12.2.1.3.0 Gopen Source Components Fusion Middleware Mayen Support 12.2.1.3.0 JRF and Enterprise Manager WLS for FMW 12.2.1.3.0	
	FMW Platform Generic 12.2.1.3.0	

If the Prerequisite Checks complete successfully press Next.

rerequisite Checks			
Welcome Auto Updates	:	100%	
Installation Location Installation Type Prerequisite Checks	Checking operating system	certification to launch the installer	
Installation Summary			
Installation Complete			
	Stop Rerun Skip	✓ View Successful <u>T</u> asks	View <u>L</u> og
	😧 - 🛩 Checking Java version used to la	unch the installer	

Confirm the installation information and press Install.



Once the install completes press Next.

stallation Progress		
Welcome	•	
Auto Updates	100%	
Installation Location	V Prepare	
Installation Type	🖌 Сору	
Prerequisite Checks	✓ Cenerating Libraries	
Installation Summary	Performing String Substitutions	
Installation Progress	✓ Linking	
Installation Complete	Setup	
	Saving the inventory	
	Post install scripts	
	View Messages	ViewLog
	Hardwa Engineera	re and Software ed to Work Together

Press Finished



INSTALLING ORACLE HTTP SERVER (OHS) 12.2.1.3.0

Unzip the V 886427-01.zip file and run the fmw_12.2.1.3.0_ohs_linux64.bin file to start the installer.

Provide the path to the oralnventory location you want to use for this installation and press OK.

Installation Inventory Setup ORACLE FUSION MIDDLEWARE Central Inventory Directory Enter the Central inventory directory for all your oracle installations. The installer will crecentral inventory directory if it does not exist. Inventory Directory: Enter the full path for the directory. Operating System Group :	lation
Central Inventory Directory Enter the Central inventory directory for all your oracle installations. The installer will cre central inventory directory if it does not exist. Inventory Directory: Enter the full path for the directory. Operating System Group :	
Enter the Central inventory directory for all your oracle installations. The installer will cre central inventory directory if it does not exist. Inventory Directory: Enter the full path for the directory.	
Inventory Directory: Enter the full path for the directory.	ate a new
Enter the full path for the directory. Operating System Group :	Browse
Operating System Group :	
	-
Specify a group with write permission to the inventory directory	_
Central Inventory Pointer File	
Click OK to create a script (createCentralInventory.sh) in the inventory directory. Run th create a pointer file, which is used to identity the location of the central inventory for fur	is script to ture
installations and administrative operations, such as patching and upgrade.	
Halo Of	

Press Next

	Oracle HTTP Server Installation - Step 1 of 9
/elcome	
Welcome	
Auto Updates	Welcome to Oracle Fusion Middleware 12c (12.2.1.3.0) Oracle HTTP Server Installer.
Installation Location	Use this installer to create a new Oracle Home or extend an existing Oracle home with the Oracle Fusion Middleware Web Tier software, including Oracle HTTP Server.
JDK Selection	For more information, see Install, Patch, and Upgrade in the Oracle Fusion Middleware documentation library.
Prerequisite Checks	Context-sensitive online help is available from the <u>H</u> elp button.
Installation Summary	
Installation Progress	
Help	Copyright (c) 1999, 2017, Oracle and/or its affiliates. All rights reserved.

Select the update option you want for your install and press Next.

ito Updates		
Welcome Auto Updates Installation Location Installation Type JDK Selection	Skip <u>A</u> uto Updates Select patches from <u>directory</u> Location: Search <u>My</u> Oracle Support for Updates	Brow
Prerequisite Checks Installation Summary Installation Progress Installation Complete	Username: Password: Proxy Settings Search	Test Connectio

Enter the path you want OHS installed and press Next. This should be the same directory you used for the Weblogic Infrastructure install.



Leave the Collocated HTTP Server installation option selected and press Next.



Set the JDK Home. This should be the same JAVA_HOME that was set when the Weblogic Infrastructure install was done.

K Selection			
Welcome	IDK Home:		
Auto Updates Installation Location Installation Type	/u01/install/otm643/java/jdk		▼ B <u>r</u> owse
JDK Selection			
Prerequisite Checks			
Installation Summary			
Installation Progress			
Installation Complete			
	The selected JDK /u01/install/otm643/java/jdk will be	used for this installation	

Once the Prerequisite Checks complete successfully press Next.

0	Oracle	HTTP Server Installation - Ste	p 6 of 9	_ ×
Prerequisite Checks				
<u>Welcome</u> <u>Auto Updates</u>	-	100	1%	
Installation Location Installation Type JDK Selection	✓ (✓ (✓ (hecking operating system certification hecking recommended operating system pa hecking kernel parameters	ickages	
Installation Summary Installation Progress Installation Complete		hecking physical memory hecking Java version used to launch the inst	aller	
	Stop F	Iterun Sgp View	v Successful <u>T</u> asks es	View <u>L</u> og
Help	E Check	ing Java version used to launch the installer	< <u>B</u> ack <u>N</u> ext >	

Confirm the installation information and press Install.



Once the install completes press Finish.

		And a second sec
	100%	
Prepare		
Conv		
Generating Libraries		
Performing String Substitutions		
Setup		
Saving the inventory		
Post install scripts		
		(*******
View <u>M</u> essages	View Successful Tasks	View <u>L</u> og
Mar and	Hardware and So Engineered to Work	ftware Together
	Copy Cenerating Libraries Performing String Substitutions Linking Setup Saving the Inventory Post install scripts View Messages	Copy Cenerating Libraries Performing String Substitutions Linking Setup Saving the inventory Post install scripts View Messages View Messages Linking Linking View Successful Tasks Hardware and Soc Engineered to Work

INSTALLING WEBLOGIC PATCH 25488428

Dow nload Weblogic Patch 25488428 from MOS.

Patch Deta	ils			
🗘 👼 Pat	ch 25488428: WSS SECURITY N	IOT BEING ADDED FO	OR JAXWS DI	ISPATCH CLIENT WITH CUSTOM POLICY ID
Las Updated	t Mar 16, 2018 11:33 AM (1+ d year ago)	Size	30.1 KB	Release Oracle WebLogic Server 12
Release	e Oracle WebLogic Server 12.2.1.3.0	Classification Patch Tag	General	Platform Generic Platform Language American English
Platforn	Generic Platform			Read Me Download 📴 Add to Plan 🔻
Bugs Reso	lved by This Patch			
25488428	25488428 FIXED ADDITION OF WSS USERNAME TOKEN SECURITY HEADER TO JAXWS DISPATCH CLIENT WITH CUSTOM POLICY ID			Analyze with OPatch All-time Downloads 119 View Trends
View Relat	ed Knowledge to this Patch			User Reviews

Copy the p25488428_122130_Generic.zip patch to the server and unzip it, a directory named 25488428 should be created.

Go into the 25488428 directory and review the instructions for installing the patch.

Set the following environment variable.

export ORACLE_HOM E=<Weblogic Home> - this should be the same location you used for the infrastructure and OHS installation.

The following also need to be set:

export JAVA_HOM E=\$ORACL E_HOM E/oracle_common/jdk

export PATH=\$JAVA_HOME/bin:\$ORACLE_HOME/OPatch:\$PATH

From the 25488428 and run the following:

./opatch apply

AnswerY to run the prerequisite check and again to install the patch.

Once done the following should be displayed.

Patch 25488428 successfully applied.

Log file location: <Weblogic Home>/cfgtoollogs/opatch/opatch2019-07-29_19-04-08PM_1.log

OPatch succeeded.

INSTALLING WEBLOGIC PATCH 26045997

Dow nload Weblogic Patch 26045997 from MOS.

Patch Deta	ails		
🗘 👼 Pat	ch 26045997: ENABLING DRIVER	FAN WITHOUT RUNNING ONS D	AAEMONS CAUSES CONNECT REQUEST ERROR
Last Updated Product Release Platform	: 14-Apr-2018 00:54 (1+ year ago) : JDBC • Oracle JDBC for Fusion Middleware 12.2.1.3.0	Size 102.6 KB Download Access Software Classification General Patch Tag	Release Oracle JDBC for Fusion Middleware 12.2.1.3.0 Platform Generic Platform Language American English
Bugs Reso 26045997	Ived by This Patch ENABLING DRIVER FAN WITHOUT RI CONNECT REQUEST ERROR	JNNING ONS DAEMONS CAUSES	Read Me Download Add to Plan Analyze with OPatch All-time Downloads 1846
View Relat	ted Knowledge to this Patch		Be the First! Be the first in community.oracle.com to share your experience installing this

Copy the p26045997_122130_Generic.zip patch to the server and unzip it, a directory named 26045997 should be created.

Go into the 26045997 directory and review the instructions for installing the patch.

Set the following environment variable.

export ORACLE_HOM E=<Weblogic Home> - this should be the same location you used for the infrastructure and OHS installation.

The following also need to be set:

export JAVA_HOM E=\$ORACL E_HOM E/oracle_common/jdk

export PATH=\$JAVA_HOME/bin:\$ORACLE_HOME/OPatch:\$PATH

From the 26045997 and run the following:

./opatch apply

Answer Y to run the prerequisite check and again to install the patch.

Once done the following should be displayed.

Patch 26045997 successfully applied.

Log file location: <Weblogic Home>/cfgtoollogs/opatch/opatch2019-07-29_19-04-08PM_1.log

OPatch succeeded.

CREATING THE ADF REPOSITORY

Each OTM instance needs to have it's own repository created before the installation of OTM is started. Once installed additional changes can be made to point all OTM instance to a single repository for storing changes to screen layouts to avoid problems with users log into different machines within the same cluster.

Go to the <Weblogic Home>/oracle_common/bin directory and run the rcu command.

./rcu

The following screen should be displayed.



Press Next

Be sure the Create Repository and the System Load and Product Load option is selected and press Next.



Enter the connection information, like HostName, Port, DBSid, User and Password for the database you want to create the repository in. This does not need to be the same DB used for OTM.

0	Repository Creati	on Utility - Step 3 of	f 8	_ ×
Repository Creation Utility	,			<
Velcome Create Repository Database Connection Details Select Components Schema Passwords Map Tablespaces Summary Completion Summary	Database Type: Connection String Format: Connegt String Host Name: Pgrt: Service Name: Username: Password: Bole:	Oracle Database • Connection Parameters <hostname> <port> <db sid=""> sys SySDBA</db></port></hostname>	Connection String	

Press Next and a quick check is run to ensure you are able to connect to the DB. Press OK when the test completes.

	Repository creation ounty - checkin	ig Prerequisites	×
Checkir	ng Global Prerequisites		
🖋 Ini	tializing repository configuration metadata	00:00.301(ms)	T
V Ob	tain properties of the specified database	00:00.105(ms)	
🖌 Ch	eck requirement for specified database	00:00.107(ms)	

Enter the name of the repository you intend to use for the installation. The repository name needs to be unique for each OTM installation stored in the same DB. Be sure and check the Oracle AS Repository Components option before pressing Next. This is required for OTM installations.

	Welcome	- Step 4 of 8		_ × _
Repository Creation Util	ity			₹)
Welcome	Specify a unique prefix for all sc manage the schemas later.	hemas created in this sess	ion, so you can easily locate, reference,	and
Database Connection Details	Select existing prefix:	OTM643		Ŧ
Select Components	Create new prefix:	OTM643TRES		
Schema Passwords	O Create new prenx.	Alpha numeric only. Ca	nnot start with a number. No special ch	aracters
Map Tablespaces		inprocession are sentre se		
Summary	Component		Schema Owner	
Y Jammary	□ □ Oracle AS Repository	Components		
O Completion Summary	AS Common Scher	mas		
	Common Infras	structure Services	OTM643TRES_STB	
	Oracle Platforn	n Security Services	OTM643TRES_OPS5	
	User Messagin	g Service	OTM643TRES_UMS	
	Audit Services	Append		END
		Viewer		WER
	Metadata Services	ires	OTM643TRES_MOS	W Self St.
	Weblogic Servi	res	OTM643TRES WIS	
Help			< Back Next >	Cancel

Press OK if the prerequisite checks all pass.

Oracle Platform Security Services 00:00.103 User Messaging Service 00:00.103 Audit Services 00:00.103
User Messaging Service 00:00.103 Audit Services 00:00.103
Audit Services 00:00 101
Addit Services 00.00.10.
Audit Services Append 00:00.100
Audit Services Viewer 00:00.102
Metadata Services 00:00.102
Weblogic Services 00:00.102

Select the passw ord option that meets your security needs. Be sure and keep track of the passw ord used for each user since several are used during the installation of OTM. Press Next.

0	We	lcome - Step 5 of 8		_ ×
Repository Creation Util	lity			7
Welcome Create Repository Database Connection Details Select Components Schema Pass words Map Tablespaces Summary Completion Summary	 Define passwords for m Use same password Password: Confirm Password: Use main schema pa Specify different pas 	aain and auxiliary schema users. s for all schemas Alpha numeric only.Cannot start with a No special characters except: \$, #, asswords for auxiliary schemas sswords for all schemas] number.]	
Help		<	Back Next >	Cancel

Note: The password needs to be 8 chars long and have 1 number or special char or the following error will occur during the installation of OTM.

Check the Oracle_Transportation_Management_v6.4.3_GA_Install_Log.log for the following error.

OTM Error:

Status: FATAL ERROR

Additional Notes: FATAL ERROR - Please enter the valid password for MDS STB Schema account. A valid password is 1) At least 8 characters long 2) Contains at least one number or special character. {ExitCode: -106}

Review the tablespaces being created for the repository. Press Next when done.

•	Welco	me - Step 6 of 8		_ ×
Repository Creation Util	lity			
Welcome Create Repository Database Connection Details Select Components	Default and temporary table To create new tablespaces of	espaces for the selected or modify existing tables	components appear in the ta paces,use the Manage Table:	ble below. spaces Button Manage <u>T</u> ablespaces
Schema Passwords	Component	Schema Owner	Default Tablespace	Temp Tablespace
Man Tablesnaces	Common Infrastructur	OTM643TRES_STB	*OTM643TRES_STB	*OTM643TRES_IAS_TE
Completion Summary	User Messaging Service Audit Services Append Audit Services Viewer Metadata Services Weblogic Services * Default tablespaces (spec	OTM 643 TRES_UMS OTM 643 TRES_IAU OTM 643 TRES_IAU OTM 643 TRES_IAU OTM 643 TRES_MDS OTM 643 TRES_WLS	*OTM643TRES_IAS_UMS *OTM643TRES_IAU *OTM643TRES_IAU *OTM643TRES_IAU *OTM643TRES_MDS *OTM643TRES_WLS	*OTM643TRES_IAS_TE *OTM643TRES_IAS_TE *OTM643TRES_IAS_TE *OTM643TRES_IAS_TE *OTM643TRES_IAS_TE *OTM643TRES_IAS_TE
Help	L		< <u>B</u> ack <u>N</u> ext >	ancel

The following will be displayed telling you any tablespaces that are not available already will be created by the script. The amount of space the data is expected to take up is less than 1 GB.

Press OK and the required tablespaces will be created.

O Repos	itory Creation Utility - Confirmation $ imes$
?	Any tablespaces that do not already exist in the selected schemas will be created.
_	Click OK to create tablespaces. Click Cancel to return to the wizard.

Press OK when the process completes.



Press the Create button to create the repository.

2		Welcome -	Step 7	of 8		- >
e	pository Creation Util	lity	_			
~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~	Welcome Create Repository Database Connection Details Select Components Schema Passwords Map Tablespaces Summary	Database details: Host Name Port Service Name Connected As Operation Prefix for (prefixable) Schema Owi	ners	<hostname> <port> <db sid=""> sys System and Dat OTM643TRES</db></port></hostname>	> a Load concurrent	ch an the second
	Completion Summary	-			-	-
		Component Common Infrastructure Services	50 OTM643	:hema Owner TRES_STB	Tablespace Type Default Temp Additional	Tablespace Name OTM643TRES_STB OTM643TRES_IAS_TEMP [None]
		Oracle Platform Security Services	ОТМ643	TRES_OPSS	Default Temp Additional	OTM643TRES_IAS_OPSS OTM643TRES_IAS_TEMP [None]
		User Messaging Service	ОТМ643	TRES_UMS	Default Temp Additional	OTM643TRES_IAS_UMS OTM643TRES_IAS_TEMP [None]
		Audit Services	ОТМ643	TRES_IAU	Default Temp Additional	OTM643TRES_IAU OTM643TRES_IAS_TEMP [None]
		Audit Services Append	OTM643	TRES_IAU_APPEND	Default Temp	OTM643TRES_IAU OTM643TRES_IAS_TEMP
		Save <u>R</u> esponse File				

The follow ing will be displayed while the repository is being created.

1	Execute pre create operations	00:00.111(ms)
Э	Common Infrastructure Services	00:02.009(sec)
	Audit Services Append	0
	Audit Services Viewer	0
	Metadata Services	0
	Weblogic Services	0
	User Messaging Service	0
	Audit Services	0
	Oracle Platform Security Services	0
	Execute post create operations	0

Press the Close button once the repository is created.

Welcome	Database details:			
Create Repository Database Connection Details Select Components Schema Passwords Map Tablespaces Summary Completion Summary	Host Name Port Service Name Connected As Operation Execution Time RCU Logfile Component Log Directory Vision	HostName> Port> em and Data Load concu inute 37 seconds p/RCU2018-06-06_14-7 p/RCU2018-06-06_14-7	rently 24_461155028/logs/rcu. 24_461155028/logs	log
	Prefix for (prefixable) OTM Schema Owners	rcu.log		
	Prefix for (prefixable) OTM Schema Owners	rcu.log I643TRES Status	Time	Loafile/Click to view)
	Prefix for (prefixable) OTM Schema Owners Component Common Infrastructure Servi	rcu.log 643TRES Status ices Success	Tim e 00:09.409(sec)	Logfile(Click to view) stb.log
	Prefix for (prefixable) OTM Schema Owners Component Common Infrastructure Servi Oracle Platform Security Serv	rcu.log 643TRES 5tatus ices Success rices Success	Tim e 00:09.409(sec) 00:13.868(sec)	Logfile(Click to view) stb.log opss.log
	Prefix for (prefixable) OTM Schema Owners Component Common Infrastructure Servi Oracle Platform Security Serv User Messaging Service	rcu.log 643TRES Status ices Success success Success Success	Time 00:09.409(sec) 00:13.868(sec) 00:11.508(sec)	Logfile(Click to view) stb.log opss.log ucsums.log
	Prefix for (prefixable) OTM Schema Owners Component Common Infrastructure Servi Oracle Platform Security Serv User Messaging Service Audit Services	rcu.log 643TRES Status ices Success Success Success Success	Time 00:09.409(sec) 00:11.368(sec) 00:11.363(sec)	Logfile(Click to view) stb.log opss.log ucsums.log iau.log
	Prefix for (prefixable) OTM Schema Owners Component Common Infrastructure Servi Oracle Platform Security Serv User Messaging Service Audit Services Audit Services Append	rcu.log 643TRES ices Success ices Success Success Success Success Success	Time 00:09.409(sec) 00:13.868(sec) 00:11.508(sec) 00:11.363(sec) 00:09.199(sec)	Logfile(Click to view) stb.log opss.log ucsums.log iau.log iau_append.log
	ViewLog Prefix for (prefixable) OTM Schema Owners Component Common Infrastructure Servi Oracle Platform Security Serv User Messaging Service Audit Services Audit Services Append Audit Services Viewer	rcu.log 6643TRES 543TRES 543TRES 544 544 544 544 544 544 544 54	Time 00:09.409(sec) 00:13.868(sec) 00:11.508(sec) 00:01.363(sec) 00:09.199(sec) 00:09.196(sec)	Logfile(Click to view) stb.log opss.log ucsums.log iau.log iau.append.log iau_viewer.log
	Prefix for (prefixable) OTM Schema Owners Component Common Infrastructure Servi Oracle Platform Security Serv User Messaging Service Audit Services Audit Services Append Audit Services Viewer Metadata Services	rcu.log 643TRES ices Success Success Success Success Success Success Success Success Success Success Success	Time 00:09.409(sec) 00:13.868(sec) 00:11.508(sec) 00:09.196(sec) 00:09.196(sec) 00:11.949(sec)	Logfile(Click to view) stb.log opss.log ucsums.log iau_append.log iau_viewer.log mds.log

INSTALLING OTM 6.4.3 USING THE SILENT INSTALLER

There are several installation methods available for OTM 6.4.3, GUI, console and silent installer. This document will cover the installation using the silent install method.

Note: Regardless of the installation method being used you also need to be sure and install the

When you extract the dow nload for OTM you will see the OTM installer, ReadMe.txt, example.installer.properties and the docs.z ip file.

EDITING THE EXAMPLE. INSTALLER. PROPERTIES FILE

The example installer properties will be used by the silent installer to provide the answer to all of the questions asked during the OTM install.

Note: Make a copy of the example.installer.properties before making any of the changes needed for you installation.

The first section of the file you need to update is related to the user that is going to running the OTM processed on the server.

#*** This file is to be used to install Oracle Transportation #*** Management and Oracle In-Memory Logistics Command Center using #*** the "silent installer" option. For more information on how to #*** do that, please see the OTM Admin Guide. #******** #*** SECURITY NOTE #*** This file contains passwords in clear text along with other #*** information that could be used to compromise the integrity of #*** your software installation. Please safeguard this file #*** appropriately! #**** #*** NOTES & TIPS #*** #*** 1) Unless otherwise indicated, all variables must be assigned a #*** valid value. #*** $#^{***}$ 2) Variables may refer to another variable by enclosing the #*** referenced variable's name in between dollar signs (\$). For #*** example: #*** #*** OTM EXT PORT=\$OTM PORT\$ #*** #*** This will set the value of OTM EXT PORT to be the same as the #*** value OTM PORT at the moment it is evaluated. This implies #*** (correctly) that the referenced variable must be defined #*** before the variable referencing it (i.e. OTM PORT must be #*** defined before using it to define OTM EXT PORT). #*** $\#^{***}$ 3) When specifying paths for a Unix-based system, remember to use #*** forward slashes: #*** #*** GC3 INSTALL PATH=/opt/otm #*** #*** When on a Windows system, remember to use back slashes and a #*** drive letter: #*** #*** GC3 INSTALL PATH=c:\otm #*** #*** 4) The abbreviation 'FQDN' means 'Fully Qualified Domain Name',

* * * and refers to the full machine name (including TCP/IP domain name) of #*** the server in question (e.g. mail.oracle.com, where 'mail' is the name of the machine and 'oracle.com' is the domain name). #*** #*** #*** 5) The heading sections below will indicate what platform the #*** variables apply to (not all variables are needed on all #*** platforms) #*** #*** 6) If the installer cannot determine where the user's home #*** directory is (either using OS-based rules or the value of #*** UNIX USER HOME) then the installer running in silent mode will #*** not be able to write out the log file should an error occur. #*** #*** If the silent installer is run and no log file can be found, # * * * re-run the silent installer with the environment LAX DEBUG set #*** to 'true' (without the quotes). This will produce a lot of #*** output but should also reveal what is going wrong. #***

#---- All configurations, Unix/Linux only #---- All configurations, Unix/Linux only

UNIX_USER_NAME - the system user name of the user that will own OTM
processes (usually the user logged in when doing the install
itself); please see notes under USER_GROUP_CHECK_FAIL_OK below
UNIX_USER_NAME=otm64

UNIX_GROUP_NAME - the system group name of the user that will own OTM
processes (usually the user logged in when doing the install
itself); please see notes under USER_GROUP_CHECK_FAIL_OK below
UNIX GROUP NAME=otm64

UNIX_USER_HOME - the home directory of \$UNIX_USER_NAME\$
UNIX_USER_HOME=/home/\$UNIX_USER_NAME\$

UNIX_USER_HOME - the home directory of \$UNIX_USER_NAME\$
UNIX USER HOME=/home/\$UNIX USER NAME\$

USER_GROUP_CHECK_FAIL_OK - if your system is set up so that user or # group names are not stored locally in the standard files # (e.g. /etc/passwd, /etc/group) then the installer will not be able # to validate that the names supplied are valid. In this case, and in # this case only, you should set this value to 'true' which will # indicate to the installer that it's OK to fail this check. Valid # values are (without the quotes): 'true', 'false'. # # NOTE: Please do not use this value unless you are absolutely sure # that the values supplied for UNIX_USER_NAME, UNIX_GROUP_NAME and # UNIX_USER_HOME are valid and spelled correctly. Setting this # variable to 'true' while supplying invalid data will result in an

Update the following lines with the correct values for your installation.

UNIX_USER_NAME=otm64 UNIX_GROUP_NAME=otm64 UNIX_USER_HOME=/home/\$UNIX_USER_NAME\$

unusable installation.
USER GROUP CHECK FAIL OK=false

The next section that needs to be updated requires information related to the installation and configuration of OTM.

#-#--- All configurations, all platforms #----# USER INSTALL DIR - where OTM should be installed to USER INSTALL DIR=/opt/otm # DOMAIN NAME - the TCP/IP domain name; not used directly by the # installer, but could be used elsewhere in this properties file DOMAIN NAME=oracle.com # BEA HOME BEA HOME=/opt/bea # BEA Server Path BEA SERVER PATH=\$BEA HOME\$/wlserver # OTM HOSTNAME - OTM server's machine name OTM HOSTNAME=otm-hostname # OTM FQDN - The FQDN of the OTM server; this is the "real" # machine name (see 'OTM EXT FQDN' below) OTM FQDN=\$OTM HOSTNAME\$.\$DOMAIN NAME\$ # OTM PORT - The port that the OTM server is listening on # NOTE: This port number must match what was used during the OHS install unless some sort of port redirection was done (see the "Admin # Privileges" section of the OTM Security Guide) # OTM PORT=7778 # OTM SSL PORT - the SSL port that the otm server listens on OTM SSL PORT=4444 # OTM EXT FQDN - The external FQDN of the OTM server (could be # different than the internal FQDN of the OTM server) OTM EXT FQDN=\$OTM FQDN\$ # OTM_EXT_PORT - The external port of the OTM server (could be # different than the internal port of the OTM server) OTM EXT PORT=\$OTM SSL PORT\$ # OTM URL PROTOCOL - Accessing url with http or https

This need to be defined for both Internal and External FQDN
Default value for both is https only.
OTM_INTERNAL_PROTOCOL=https
OTM_EXTERNAL_PROTOCOL=https

Update the USER_INSTALL_DIR property with the location where you want OTM installed. Be sure the user running the install has write permission to create the directory if it does not exist.

Update the DOMAIN_NAME property with the correct value for your installation. This value will be used throughout the installation.

For this install, if my server's Fully Qualified Domain Name (FQDN) is otm643.yourcompany.com the DOMAIN_NAME property should be set to yourcompany.com.

Update the BEA_HOME property with the path you used when you installed Weblogic 12.2.1.3.

The BEA_SERVER_PATH property should not need to be changed.

Update the OTM_HOSTNAME property with the beginning of the FQDN of your OTM server. Using the same FQDN mentioned above, otm643.yourcompany.com this should be set to "otm643" **Note:** Installations using IP addresses are not supported.

The OTM_FQDN property should not need to be changed.

Note: During the installation of OTM you will be required to define ports for the Web, App and DB servers being used. If you decide to change any of the port setting from the default values, be sure the same port is not used later in the installation or by another application running on the same server.

Update the OTM_PORT with the port you want to use for the installation or leave the port set to 7778.

Update the OTM_SSL_PORT with the port you want to use for the installation or leave the port set to 4444.

Update the OTM_EXT_FQDN and OTM_EXT_PORT with new values if you are not expecting them to be same as the OTM_FQDN and OTM_PORT defined earlier.

This documentation will cover the http installation, so change the OTM_INTERNAL_PROTOCOL and the OTM_EXTERNAL_PROTOCOL property to http.

Per the example.installer.properties file.

_____ # if OTM INTERNAL PROTOCOL is set to "https" then below 7 variable need to set for OTM # ### For OTM # Full path to the location of the Identity keystore file created prior to OTM installation. # and Identity Keystore Password: The password used when the keystore was generated. IDENTITY KEYSTORE FILE LOCATION= IDENTITY KEYSTORE PASSWORD= # Full path to the location of the Trust keystore file created prior to OTM installation. # and Trust Keystore Password: The password used when the keystore was generated. TRUST KEYSTORE LOCATION= TRUST KEYSTORE PASSWORD= # Private key alias: Alias associated to your java keystore. # Private Key Password: the passphrase associated to your alias. PRIVATE KEY ALIAS= PRIVATE KEY PASSWORD= # Enter the KeyStore location created prior to the OTM installation # This is the location till directory WALLET DIR OHS= _____ #_____ #--- WALLET Configuration # WALLET_EXIST variable holding boolean values (TRUE/FALSE) # If WALLET already Exist then its value is TRUE and WALLET DIRECTORY # varibale hold the directory path where wallet is exist # If new WALLET need to be get created then its value is FALSE and # WALLET DIRECTORY holds the value where the wallet need to be get created. WALLET EXIST=FALSE WALLET DIRECTORY=\$USER_INSTALL_DIR\$/wallet

Note: Do not change the value of the WALLET_EXISTS from FALSE to false. This will cause problems with some of the values generated in the shared wallet.

The next section has information about the Database Server

DB FQDN - the internal FQDN of the OTM database server DB FQDN=otmdb.\$DOMAIN NAME\$ # DB PORT - the port that the OTM database instance is listening on DB PORT=1521 # DB CONNECTSTRING - the connect string for the OTM database instance DB CONNECTSTRING=otmdb # DB SID - the service name for the OTM database instance (this could be # the service name, the SID or the Scan Listener value) DB SID=\$DB CONNECTSTRING\$ # DB_CLIENT_PATH - the full path to the Oracle database client install DB CLIENT PATH=/u01/app/oracle/product/12c # MAIL SMTP FQDN - the FQDN of the mail server used to send outbound # emails MAIL SMTP FQDN=smtp.\$DOMAIN NAME\$ # MAIL REPLYTO EMAIL - the reply-to email address that all # notification emails use MAIL REPLYTO EMAIL=OtmAdvisor@\$DOMAIN NAME\$ # GC3 MIGRATE - whether or not this instance should migrate custom # configuration changes from a previous release's glog.properties file; see the OTM Admin Guide for more information on when this # should be used. Valid values are (without the quotes): 'Yes', 'No'. # NOTE: OTM has been changed to work off of Service Names instead of # SIDs. Most non-RAC database instances will have the same value for # both Service Name and SID, so this should not be an issue. Please # see the Install Guide for more information. GC3 MIGRATE=No # GC3 MIGRATE PATH - the path with the old glog.properties file is # located. This is only used if GC3 MIGRATE is set to 'true'. GC3 MIGRATE PATH=/opt/old-otm/glog/config

Update the DB_FQDN to the correct value for your DB server. In most cases you only need to change otmdb to the name of your DB server, the \$DOMAIN_NAME\$ variable should pull in the remaining portion of the server name.

Update the DB_PORT with the port you are using.

Update the DB_CONNECTSTRING property with the Service Name of the DB instance.

The same value is used for the DB_SID property, so it is important this is set correctly for your instance. Failure to do so could cause connection failures and problems with the DB installation or migration to this version.

Update the DB_CLIENT_PATH property with the directory where you installed the Oracle DB client. The Oracle DB Client should be the Administrator Install.

Update the MAIL_SMTP_FQDN property. In most cases you only need to change the "smtp" to beginning portion of the FQDN of your SMTP server as long as the domain name is the same as the value you defined previously.

We do not recommend changing the value of the GC3_MIGRATE property to Yes. Any custom property settings used in a previous version should be checked to see if the y are still needed for the new release.

Note: Review the AIX questions if it is being used for your installation.

_____ #--- All configurations, AIX only #----_____ ------# EXTERNAL JDK PATH - OTM requires that a 1.6 JDK be installed on the # machine prior to installing on one of the above-mentioned platforms. # The OTM installer will create a symbolic link to this directory. EXTERNAL JDK PATH=/opt/jdk-1.6 #______ #--- All configurations, AIX only #_____ # NUM CPUS - the number of logical CPUs present; this is used to tune # one of the Java garbage collection parameters. NUM CPUS=4 The next section allows you to define the OTM Server settings. #_____ #--- OTM server installations only, all platforms #------# OTM Server WebLogic Domain Settings {Name, PORT, SSL PORT, Node Manager Port} OTM DOMAIN NAME=otm643 OTM DOMAIN LISTEN PORT=8001 OTM DOMAIN SSL LISTEN PORT=8002 OTM NODE MANAGER LISTEN PORT=5556 # OHS COMPONENT NAME - the name of the OHS component OHS COMPONENT NAME=otm643 #OTM OHS PORT OTM OHS PORT=7777 #OTM OHS SSL PORT OTM OHS SSL PORT=4443 # OHS admin Port OHS ADMIN PORT=9999 # COHERENCE CLUSTER PORT COHERENCE CLUSTER PORT=7564 # OTM_SERVLET_JVM_MEMORY - amount of memory (in MB) to allocate to # weblogic for OTM Server OTM_SERVLET_JVM_MEMORY=4096 # OTM LAUNCHER PORT - the port number that the OTM launcher is # listening on -- NOTE: this must be unique for every Launcher instance # on the box as it binds to localhost (127.0.0.1), not a specific IP # address OTM LAUNCHER PORT=32000

Node Manager Service name for Windows NODE_MANAGER_SERVICE=\$OTM_DOMAIN_NAME\$_NM #### MDS DATABASE Settings {DB, PORT, Service Name, Prefix} MDS_DB_FQDN=mdsdb.\$DOMAIN_NAME\$ MDS_DB_PORT=1521 MDS_DB_SERVICE_NAME=mdsdb MDS_PREFIX=OTM

MDS Schema Name MDS_SCHEMA_STB=\$MDS_PREFIX\$_STB MDS_SCHEMA_OPSS=\$MDS_PREFIX\$_OPSS MDS_SCHEMA_IAU_VIEWER=\$MDS_PREFIX\$_IAU_VIEWER MDS_SCHEMA_IAU_APPEND=\$MDS_PREFIX\$_IAU_APPEND MDS_SCHEMA_MDS=\$MDS_PREFIX\$_MDS

OTM Web/App Communication OTM_APP_USER_NAME=OTMApp OTM_APP_GROUF_NAME=OTMAppUser

#---- otm server installations only, Windows only #---- otm server installations only, Windows only #-----

OTM_SERVICE - the Windows service name for the OTM erver OTM SERVLET SERVICE=otm643

The OTM_DOMAIN_NAME property can be left with the default or changed depending on your installation requirements.

The OTM_DOMAIN_LISTEN_PORT property can be left with the default or changed depending on your installation requirements.

The OTM_DOMAIN_SSL_LISTEN_PORT property can be left with the default or changed depending on your installation requirements.

The OTM_NODE_MANAGER_LISTEN_PORT property can be left with the default value.

The OHS_COMPONENT_NAME property can be left with the default or changed depending on your installation requirements.

The OTM_OHS_PORT property can be left with the default or changed depending on your installation requirements.

The OTM_OHS_SSL_PORT property can be left with the default or changed depending on your installation requirements.

The OHS_ADMIN_PORT property can be left with the default or changed depending on your installation requirements.

The COHERENCE_CLUSTER_PORT property can be left with the default or changed depending on your installation requirements.

The OTM_SERVLET_JVM_MEMORY is setup by default to use 4GB of memory. You should expect the application to use up to 8GB of memory depending on what actions are being run on the application. Be sure and plan your server resources to account for this additional memory usage.

The OTM_LAUNCHER_PORT property can be left with the port already defined or changed depending on your installation requirements.

The NODE_MANAGER_SERVICE property is only used for Windows based installations and can be left with the default value or changed depending on your installation requirements.

The MDS_DB_FQDN should only need to the "mdsdb" value update as long as the DOMAIN_NAME of the MDS DB server is the same as the value defined previously.

Update the MDS_DB_PORT with the port you are using.

Update the MDS_DB_SERVICE_NAME property with the Service Name of the DB instance.

Update the MDS_PREFIX with the value you used when you created the ADF Repository.

None of the MDS_SCHEMA properties should need to be updated.

The OTM_APP_USER_NAME and the OTM_APP_GROUP_NAME property can be left with the default value or changed to me your installation requirements. These do not need to be actual users on the OS where OTM is being installed. They are only used for internal communications.

Update the OTM_SERVLET_SERVICE with the service name you want to you use if you are doing a Windows installation.

The last section of the file is where you define the passwords for instance.

#-#--- Passwords #-----_____ #+++ #+++ NOTE: The following values MUST BE changed from their default value #+++ ~ ~ ~ ~ ~ ~ ~ ~ #.... #... All configurations, all platforms # WEBLOGIC ADMIN PASSWORD - password for the WebLogic Admin user WEBLOGIC ADMIN PASSWORD=default # OTM SYSTEM PASSWORD - password for the otm system OTM SYSTEM PASSWORD=default # OTM APP WEB USER PASSWORD - password used for APP-to-WEB User communication # authentication; this will not ever be typed in by a user. In an OTM # Scalability cluster (SCA) setup, the value for this variable must be # the same on all systems in the cluster. OTM APP WEB USER PASSWORD=APP2WEBPASS

GUEST USER PASSWORD - Guest user account password GUEST USER PASSWORD=default # GLOGDBA PASSWORD, GLOGLOAD PASSWORD - database user # passwords GLOGDBA PASSWORD=default GLOGLOAD_PASSWORD=default # ARCHIVE C USER PASSWORD - To Run the Staged Archived reports ARCHIVE C USER PASSWORD=default ## MDS Schema passwords # These passwords will be same that were entered during the MDS DB settings # prior to the installation. # They will be utilized during the combined installation MDS SCHEMA STB PWD=default MDS_SCHEMA_OPSS_PWD=default MDS SCHEMA IAU VIEWER PWD=default MDS SCHEMA IAU APPEND PWD=default MDS_SCHEMA_MDS_PWD=default # Work bench Layout Migration # To Enable the migration of the Work bench layout set the variable # WB MIGRATE to Yes elso No WB MIGRATE=No # If Work Bench migration layout variable is set to "Yes" then the below # variables need to be set. These variables will hold the value of the # MDS DB details of the existing/Previous OTM version from it need to be migrated. # After the install the values of existing/Previous and New MDS schema will be updated in the mds export and import files. # Note: User need to manually update the files only for passwords both for (existing and NEW MDS Schema) # Once the migration is completed user will remove the passwords from the file to comply with security n orms MDS PREFIX PREV=OTM MDS DB FQDN PREV=mdsdb.\$DOMAIN NAME\$ MDS_DB_PORT_PREV=1521 MDS DB SERVICE NAME PREV=mdsdb MDS SCHEMA MDS PREV=\$MDS PREFIX PREV\$ MDS #***** #***** EOF ***** EOF ***** EOF ***** EOF ***** EOF *****

Note: The passwords you use should be at least 8 characters and contain at least one number. The following characters should NOT be used:

#[]\$%?{}`\"'|

Update the WEBLOGIC_ADMIN_PASSWORD with the password you want to use for this installation.

Update the OTM_SYSTEM_PASSWORD with the password you want to use for this installation. This should be the same password for the system user in the gl_user table.

Update the OTM_APP_WEB_PASSWORD with the password you want to use for this installation. This will be used by the OTM_APP_USER_NAME when communicating with the other OTM servers in this instance. This value should be the same for all OTM machines for an OTM cluster.

Update the GUEST_USER_PASSWORD with the password you want to use for this installation.

Update the GLOGDBA_PASSWORD with the password you want to use for this installation. This value should be the same for all OTM machines for an OTM cluster since they are all accessing the same database.

Update the GLOGLOAD_PASSWORD with the password you want to use for this installation. This value should be the same for all OTM machines for an OTM cluster since they are all accessing the same database.

Update the ARCHIVE_C_USER_PASSWORD with the password you want to use for this installation. This value should be the same for all OTM machines for an OTM cluster since they are all accessing the same database.

Update the following properties with the passwords you entered when you created the ADF repository.

MDS_SCHEMA_STB_PWD=default MDS_SCHEMA_OPSS_PWD=default MDS_SCHEMA_IAU_VIEWER_PWD=default MDS_SCHEMA_IAU_APPEND_PWD=default MDS_SCHEMA_MDS_PWD=default

Save the changes and copy the new file to the same directory where you have the OTM 6.4.3 installer.

Note: If any of the passwords do not meet the required length or have a number the installer will not continue.



If you check the Oracle_Transportation_Management_v6.4.3_GA_Install_Log.log in the users home directory you will likely find an error similar to this at the end of the file.

FATAL ERROR - Please enter the valid password for ARCHIVE_C account. A valid password is 1) At least 8 characters long 2) Contains at least one number or special character. {ExitCode: -106}

FATAL ERROR - Please enter the valid password for MDS STB Schema account. A valid password is 1) At least 8 characters long 2) Contains at least one number or special character. {ExitCode: -106}

RUNNING THE OTM SILENT INSTALLER

Start the silent install by running the following command. Notice the "-f" and name of the installer properties file is listed in the command line.

./otmv643_linux.bin -i silent -f <path and file name of the installer properties file>

Note: The path is only needed if the properties file is not in the same directory as the OTM installer.

./otmv643_linux.bin -i silent -f 643.installer.properties

You will only see limited information on the screen during the installation process, although you can monitor the progress by checking some of the logs that are created during the installation.



Note: If there is not enough space in the /tmp, the UNIX_USER_HOME, or the USER_INSTALL_DIR to complete the installation, the installer may fail part way through the installation process without generating an obvious error in the logs.

The first log to be created will be generated in the /tmp dir and have a filename similar to "7b4d2c815221a227f9.details". Do an "Is –ltr" in the tmp directory and look for the latest file ending with ".details" to check the beginning of the installation process if needed.

This file will be eventually renamed to "Oracle_Transportation_Management_v6.4.3_GA_InstallLog.log" and copied to the USER_INSTALL_DIR later during the install process.

The log will show some basic information about the installation method being used, basic environment information, summary of the install and some other steps of the install.

Once the installation reaches this point it will start creating the OHS domain and configuring the instance. During this portion of the installation Weblogic in restarted several times.



To follow the installation during this time you can run the following command.

tail -f < OTM Home >/logs/web_app_python_exec.log

Information similar to this should be displayed.

Wed Dec 13 20:02:18 GMT 2017

Start Running the CreateDomain.py script Command executed /opt/bea_12.2.1.0/oracle_common/common/bin/wlst.sh /opt/otm643/wlst/webapp/CreateDomain.py Initializing WebLogic Scripting Tool (WLST) ... Welcome to WebLogic Server Administration Scripting Shell Type help() for help on available commands Exiting WebLogic Scripting Tool. CreateDomain.py script completed: 0

Wed Dec 13 20:06:21 GMT 2017 Start Running the CreateOHS.py script Command executed /opt/bea_12.2.1.0/ohs/common/bin/wlst.sh /opt/otm643/wlst/webapp/CreateOHS.py WARNING: This is a deprecated script. Please invoke the wlst.sh script under oracle_common/common/bin. Initializing WebLogic Scripting Tool (WLST) ... Welcome to WebLogic Server Administration Scripting Shell Type help() for help on available commands Launching NodeManager ... Running startNodeManager.sh from the directory /opt/bea_12.2.1.0/user_projects/domains/otm643/bin NMProcess: + /u01/otm643/jdk/bin/java -server -Xms32m -Xmx200m -Dcoherence.home=/opt/bea_12.2.1.0/wlserver/.../coherence -Dbea.home=/opt/bea_12.2.1.0/wlserver/... -Dohs.product.home=/u01/bea_12.2.1.0/user_projects/domains/otm643/nodemanager -DQuitEnabled=true -DListenPort=5556 -Dweblogic.RootDirectory=/opt/bea_12.2.1.0/user_projects/domains/otm643. Doracle.security.jps.config=/opt/bea_12.2.1.0/user_projects/domains/otm643/config/fmwconfig/jps-config-jse.xml-Dcommon.components.home=/u01/bea_12.2.1.0/oracle_common -Dopss.version=12.2.1.2 -Dweblogic.RootDirectory=/u01/bea_12.2.1.0/user_projects/domains/otm643 -Djava.system.class.loader=com.oracle.classloader.weblogic.LaunchClassLoader -Djava.security.policy=/opt/bea_12.2.1.0/wlserver/server/lib/weblogic.policy -Dweblogic.nodemanager.JavaHome=/u01/otm643/jdk weblogic.NodeManager -v

Once the process completes you can run the following command to see if the installation was successful.

grep "script completed:" web_app_python_exec.log

The following should be displayed.

CreateDomain.py script completed: 0 CreateOHS.py script completed: 0 Https_Configure.py script completed: 0 MDSConfig.py script completed: 0 UserGroup.py script completed: 0 Deploy.py script completed: 0 DomainConfig.py script completed: 0 AuthenticatorAuthorizer.py script completed: 0

INSTALLATION PROBLEMS

If errors are encountered during the installation, you will need to do the following before running the OTM installer again.

1. Drop the repository by running the rcu command mentioned earlier and using the drop option. Then run RCU again and recreate the repository for the installation.



- Go to the < Weblogic Home >/user_projects/domains dir and delete the domain you created for the installation.
 Delete the contents of the < OTM Home > directory
- 4. Go to the user's home directory that is doing the installation and edit the .bashrc file. Remove the reference for the OTM installation or comment it out by adding a # in front of the command line calling gc3env.sh.
- 5. Re-run the OTM installer

POST INSTALLATION STEPS

We recommend all clients install the patches mentioned on the following note before running any of the database scripts used to create or migrate OTM instance.

Avoiding Known Issues When Migrating to OTM 6.4.3 (Doc ID 2361277.1)

When installing these patches do not run the DB scripts included with the patches. They will be used during the installation or migration needed to create the 6.4.3 database.

Clients migrating from older releases should be sure and read the migration guide carefully and run all premigration tasks.

These are the high level steps and the some additional information from the migration guide.

- 1) Run pre migration tasks and checks
- 2) Fix potential migration issues identified running the pre migration checks

3) Run the gen_obsolete_objects.sql and clean up obsolete tables and columns from previous versions. The script has two options, one to show you columns and tables that were marked obsolete in previous migration and a second option to remove them. We recommend clients run the script twice, once to generate the list of columns and tables and then run the script again to remove all obsolete tables and columns before starting a migration. This is especially true for clients migrating from older versions of OTM.

4) Move custom objects out of OTM schemas and remove any references to objects in the OTM Schema

5) Run pre migration check again

6) Take a backup or restore point – this is an important step since some migration errors are not recoverable and may require you to restore the DB to the previous version and start again.

The same information is outlined in the **OTM Migration Guide**.

EDITION ENABLED DATABASE SCHEMAS

As part of the 6.4.3 Release, all Oracle Transportation Management Database Schemas are going to be enabled with the database feature Edition Based Redefinition. This is necessary to provide future support for zero downtime patching. The OTM release 6.4.3 uses a new database edition "OTM643" as a default edition instead of the database default edition ORA\$BASE. All of the OTM schemas have been editioned enabled except for GLOGOAQ schema, which contains Oracle Advanced Queue related objects.

All of the OTM tables have been converted into Editioned Views. Original tables have been renamed to the table name with the "T" suffix to facilitate this conversion. After a successful migration to 6.4.3, OTM will use the Editioning view seamlessly. Customer-defined queries, saved queries, and reports will not be affected by this change; they will seamlessly use Editioned Views instead of tables.

Note: Any view, trigger, package, procedure, function, type, VPD policy or synonym will be dropped during 6.4.3 migration if the Oracle Transportation Management does not provide it and if it exists on the OTM database schema. In addition, configurations done to the OTM-provided view, trigger, package, procedure, function, type, VPD policy, or synonym will be lost and it will be replaced with the OTM definition. You must store copies of such objects on the file system and recreate them after migrating to 6.4.3. Database object on the customer-defined database schema may be affected if it references any OTM database object.

Any future configurations should use the Editioned View name in the customer-defined code for referencing the OTM table. You may not add non-edition objects which depend on the edition object provided by the Oracle Transportation Management.

Refer to "Using Edition-Based Redefinition" in Oracle Database Development guide.

PRE-MIGRATION TASKS

1. Ensure that following database init parameters are set to sufficient values for Oracle Transportation Management application. It is recommended that values are set to 3000 or higher.

Open_cursors = 3000 Processes = 3000

Run following query on the database to find values.

select name, value from v\$parameter where name in ('open_cursors','processes');

Check with the DBA if values are lower than 3000.

2. Review agents that had used PRINT DOCUMENT or GENERATE DOCUMENT. As PRINT DOCUMENT worked on a Report Set, it should be replaced by a PREPARE REPORT action for each report in the Report Set. GENERATE DOCUMENT was available only to DOCUMENT agents. It would generate a report for an existing document wrapper. This concept was replaced by the GENERATE STANDARD DOCUMENT action on various business objects.

3. Review reports that specify "Both" for the Report Database field. You may want to copy these reports before migration and explicitly set one to be "On-Line Database", and one to be "Off-Line Database". This is not required, but may simplify the report upgrade process.

4. Run the following script to perform pre-migration checks. The script will check invalid objects, disabled constraints, missing database roles, deprecated data or any other checks required prior to starting migration. Check log file pre_migration_check_<dbsid>_<timestamp>.log and make sure that all checks are passed prior to starting migration.

Two command scripts are provided and the script you use is dependent on your operating system.

On the application server, change to directory <otm_install_path>/glog/oracle/script8 UNIX shell script: ./pre_migration_check.sh

or

Windows command line script: pre_migration_check.cmd

5. Shut down all processes running against the database including Oracle Transportation Management application and web servers.

6. A database backup or database level flashback restore point should be created prior to starting the migration. It may be required to restore the database to pre-migration state in case of a problem during migration, depending on changes made on the database and errors.

CLIENTS WITH SCALABILITY ENABLED

The following section outlines some of the changes that needed to configure 6.4.3 for scalability. This should only be done after the database migration to 6.4.3 is complete, the instance successfully starts and users are able to log in.

Scalability has changed in 6.4.3 to streamline the installation, reduce the overhead of messaging and work transfer between instances. These changes require some changes to the URL's you have defined in the APP_MACHINE and other tables as well as other changes in glog.properties.

Note: Before making the changes to files like glog.properties be sure and make a backup copy.

CHANGING THE MACHINE_URL

If you are migrating to 6.4.3 and already have scalability enabled, you will need to update the MACHINE_URL in the APP_MACHINE table. In previous versions, the out of the box port used for scalability was 7001, this is changed to 8001 in 6.4.3, although this port could be different on your installation. Go to the < OTM Home >/glog/config/ directory and check the glog.properties file for the values associated with these properties.

appserver= appserver.port=

Log in as DBA.ADMIN and go to Business Process Automation > Data Export > CSV Export > Press Run Use the xcsv option For the table select APP_MACHINE Set the PUBLIC domain option to N Press Run Copy and paste the info displayed on the screen into notepad and save is a csv file called UPDATE_APP_MACHINE.csv.

Information similar to this should be displayed.

APP_MACHINE,,, APP_MACHINE_GID,APP_MACHINE_XID,MACHINE_URL,DOMAIN_NAME <Machine1Gid>,<Machine1Xid>UNO,t3://<FQDN Server1>:<Port>,PUBLIC <Machine2Gid>,<Machine2Xid>,t3://<FQDN Server2>:<Port>,PUBLIC ORACLEQUEUE,ORACLEQUEUE,n/a,PUBLIC Set the MACHINE_URL to match the values associated with the appserver and appserver.port property values. These changes can be uploaded via the UI by logging in as DBA.ADMIN and going to Business Process Automation > Integration > Upload a XML/CSV file. Select the file you created and use the IU option to update the existing records. You can re-run the CSV Export process to confirm the records are updated.

The same changes can be made using update_onecsv.sh. Copy the UPDATE_APP_MACHINE.csv you created to the < OTM Home >/glog/oracle/script8/content_glogow ner dir and run the update_onecsv.sh command in the < OTM Home >/glog/oracle/script8 directory.

./update_onecsv.sh UPDATE_APP_MACHINE ../../config <DBSid>

Once the file is loaded the instance should be bounced.

SCALABILITY PATCHES

There are a number of patches that should be installed when configuring scalability for 6.4.3.

Bug 26759498 - Validation Diagnostics Needed for Cloud Sca Installations Bug 28213533 - GETTING ERROR DURING SCHEDULING REPORTS: SCHEDULEREPORT OF EJB REPORTSESSION Enh 27185755 - Self-Service AWR/ADDM Style Reports for Cloud Clients Bug 27350770 - Performance Collectors Still Shows Secure Information Bug 27810012 - Provide the Ability to Download a ZIP File of a User Log Bug 27925319 - Configuration Collection is Missing Sca Entries Bug 28167410 - Cannot Schedule Report in Scalability Bug 29272205 - SCA MESSAGE DIAGNOSTICS ARE THROWING A NPE WHEN RUN IN A NON Bug 29618024 - JAVA.LANG.ABSTRACTMETHODERROR:

GLOG.SERVER.DIAG.APPDIAGSESSIONSTUB.ACKNOWLEDGEJMSTEST

SCALABILITY PROPERTIES

After the patches are installed you will need to update glog.properties to enable scalability. These changes need to be made on each of the OTM installs where scalability will be enabled.

scalability settings glog.scalability.on=false - Change this to true glog.log.ID.JMS.on=false - Change this to true glog.log.ID.Scalability.on=false - Change this to true glog.scalability.thisTarget=gc3app-<AppServer> - This needs to change to gc3webapp-<AppServer> glog.scalability.thisMachine=DEFAULT - add {app} after the = and update the value to match an APP MACHINE GID that points to this servers t3 URL. glog.scalability.thisMachineURL=\$appserver.protocol\$\$appserver\$:\$appserver.port\$ - add {app} after the = and update the values to match the appserver.protocol , appserver and appserver.port listed at the top of the glog.properties file you are editing. glog.scalability.defaultServer=DEFAULT - This should match the default record in the APP SERVER table. glog.scalability.defaultMachineURL=\$appserver.protocol\$\$appserver\$:\$appserver.port\$ - this should match the glog.scalability.thisMachine value glog.scalability.defaultMachine=DEFAULT - this should match the glog.scalability.thisMachine value glog.scalability.thisMachine={web} - this line needs to be added glog.scalability.thisMachineURL={web} - this line needs to be added

Be sure and set the glog.scalability.topology Machine URL and glog.scalability.web.topology Machine URL for each server in the scalable instance.

```
glog.scalability.omitMachines=DEFAULT
# list of avaliable app servers to poll for network topology - used only by web
server. one per line.
!remove glog.scalability.topologyMachineURL
glog.scalability.topologyMachineURL=$appserver.protocol$$appserver$:$appserver.
port$
#glog.scalability.topologyMachineURL=<additional app server>
```

```
# list of available web servers
!remove glog.scalability.web.topologyMachineURL
glog.scalability.web.topologyMachineURL=http://$webserver$:$webserver.port$
#glog.scalability.web.topologyMachineURL=<additional web server>
```

Restart the instance and run the following check after all have been restarted.

The patches and changes mentioned above are mentioned in the following MOS notes.

1 Webs erver property (thisMachine) must be blank Error Displayed When Checking Scalability Configuration (Doc ID 2400061.1) OTM 6.4.3 Installer Incorrectly Sets the Value of glog.scalability.thisTarget During Installation (Doc ID 2415591.1) Avoiding Known Issues When Enabling Scalability in 6.4.3 (Doc ID 2499800.1)

SCALABILITY VERIFICATION

- 1. Log in as DBA.ADMIN and go to Configuration and Administration > Technical Support > Configuration Collection
- 2. Move the SCALABILITY DATA, SCALABILITY MESSAGES and SCALABILITY PROPERTIES over to the right side of the screen and press collect
- 3. Review the completed collection to ensure scalability is working as expected.
- 4. If errors are noticed, right click in the middle of the screen and select, "This Frame" and then "View Source".
- 5. Copy and paste the html code into a file and save it as scalability_collection.html and upload to a SR for your setup to be review ed.

DATA COLLECTIONS FOR SR

The following scripts should be used to provided information OTM SR's.

How to Use the qdlogs.pl Script to Collect Data for Service Requests for Oracle Transportation Management (Doc ID 1519887.1)

OTM Analyzer script for Analysis and Performance Monitoring (Doc ID 1579683.1)

Dow nload both scripts your OTM instance and run the following command from the directory where the files are located.

perl qdlogs.pl -prop <path to glog.properties> -nopid -install -analyzer -sql <path to otm_analyzer.sql>

Note: Other data collections are available depending on the problem type. Review MOS 1519887.1 for additional collection options.

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