

# **Oracle Public Sector Revenue Management Self Service**

Quick Install Guide

Release 2.4.0 Service Pack 2

**E61988-01**

August 2015

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# Chapter 1

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## Preface

The *Oracle Public Sector Revenue Management Self Service Quick Install Guide* describes the requirements and steps necessary to install Oracle Public Sector Revenue Management Self Service.

### Audience

The *Oracle Public Sector Revenue Management Self Service Quick Install Guide* is intended for system administrators installing Oracle Public Sector Revenue Management Self Service. To use this document you should have:

- Experience installing and configuring application servers and other software.
- Administrative privileges on the host where you are installing the software.

### Documentation and Related Resources

The documentation that accompanies this product is subject to revision and updating.

This document, and the *PSRMSS Release Notes*, *PSRMSS Installation Guide*, *PSRMSS Implementation Guide*, *PSRMSS-PSRM Integration Guide*, as well as any updates to these or supplementary documents and support materials, are available in library form in the **Public Sector Revenue Management** section (<http://www.oracle.com/technetwork/documentation/taxmgmt-154608.html>) of the **Oracle Technology Network** website.

### Oracle Support

Oracle customers also have access to electronic support through *My Oracle Support*. Sign-in is required.

# Chapter 2

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## Introduction

This section provides a high-level overview of the installation steps for Oracle Public Sector Revenue Management Self Service (PSRMSS) Release 2.4.0.2.0 and selected additional software. For more information, see the *Oracle Public Sector Revenue Management Self Service Installation Guide*.

Please visit *My Oracle Support* (<http://support.oracle.com>) for the most recent service packs and patches for this release to ensure you have the most current version of this product.

The following product version levels are required when integrating with Public Sector Revenue Management:

- ORACLE PUBLIC SECTOR REVENUE MANAGEMENT 2.4.0.2.0 - SERVICE PACK 2- 21384728

# Chapter 3

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## Media Pack Contents

The Oracle Public Sector Revenue Management Self Service media pack consists of the following packages:

- Oracle Public Sector Revenue Management Self Service V2.4.0.2.0 Release Notes
- Oracle Public Sector Revenue Management Self Service V2.4.0.2.0 Quick Install Guide (this document)
- Oracle Public Sector Revenue Management Self Service V2.4.0.2.0 Installation Guide
- Oracle Public Sector Revenue Management Self Service V2.4.0.2.0 Integration Guide
- Oracle Public Sector Revenue Management Self Service V2.4.0.2.0 Implementation Guide

### Additional Software Requirements

The following software products are required to run Oracle Public Sector Revenue Management Self Service, but are not included in the media pack. These products must be licensed and installed separately:

- Oracle WebLogic Server 10.3.6
- Oracle WebCenter Release 11.1.1.8.0
- Oracle Content Server (UCM) 11.1.1.8.0
- Oracle SOA 11.1.1.7.0
- Oracle Database 11.2.0.2.0

# Chapter 4

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## Components

The Oracle Public Sector Revenue Management Self Service V2.4.0.2.0 Installation Package includes the following components:

- PSRM-SS System data
- PSRM-SS Shared library
- PSRM-SS EAR File
- PSRM-SS - PSRM Composites
- PSRM-SS Metadata for the BPEL composites

# Chapter 5

## Self-Service Application Architecture



Figure 1: Technical architecture overview



# Chapter 6

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## Supported Platforms

This section describes the supported environments under which Oracle PSRMSS operates, as well as information about software requirements.

### Client Browser Requirements

Oracle Public Sector Revenue Management Self Service supports various browsers:

#### Portal Application

- Internet Explorer 9 and 10
  - IE compatibility view = FALSE
- Firefox
  - Version FF 17ESR
- Chrome

### Oracle WebLogic Server Requirements

Oracle Public Sector Revenue Management Self Service supports Oracle WebLogic version 10.3.6.

For complete and up-to-date information on Oracle WebLogic 11g supported platforms, visit the [Oracle Technology Network](http://www.oracle.com/technetwork/middleware/ias/downloads/fusion-certification-100350.html) at <http://www.oracle.com/technetwork/middleware/ias/downloads/fusion-certification-100350.html>.

### Oracle WebCenter Server Requirements

Oracle Public Sector Revenue Management Self Service supports Oracle WebCenter Release version 11.1.1.8.0.

### Oracle Oracle Content Server (UCM) Server Requirements

Oracle Public Sector Revenue Management Self Service supports Oracle Content Server (UCM) Release version 11.1.1.8.0.

### Oracle Oracle SOA Server Requirements

Oracle Public Sector Revenue Management Self Service supports Oracle SOA Release version 11.1.1.7.0.

For complete and up-to-date information on Oracle WebLogic 11g supported platforms, visit the [Oracle Technology Network](http://docs.oracle.com/html/E18558_01/fusion_requirements.htm) at [http://docs.oracle.com/html/E18558\\_01/fusion\\_requirements.htm](http://docs.oracle.com/html/E18558_01/fusion_requirements.htm)

## Oracle Database Requirements

Oracle Public Sector Revenue Management Self Service supports Oracle Database Server Enterprise Edition 11gR2 (11.2.0.2), and supports the operating systems on which Oracle Database is certified.

For complete and up-to-date information on Oracle Database 11g supported platforms, visit the [Oracle Support](https://support.oracle.com/) website at <https://support.oracle.com/> and click the **Certifications** tab.

# Chapter 7

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## Installing the Self Service Application

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Refer to the individual component installation guides for installation instructions for the software products mentioned in the first part of this procedure. Links to the individual product installation guides are provided in the *Oracle Public Sector Revenue Management Self Service Installation Guide*.

**Install the following prior to installing PSRMSS:**

1. Install database server software.
2. Install database schemas using RCU.
3. Install an empty MDS Schema using RCU.
4. Install WebLogic.
5. Install WebCenter.
6. Install WebLogic.
7. Install SOA Suite.
8. Install UCM Suite.

**To install Oracle Public Sector Revenue Management Self Service V2.4.0.2.0:**

9. Configure a Domain for PSRMSS.
10. Install the PSRMSS-PSRM Integration Flows using the installer.
11. Install PSRMSS using the PSRMSS installer.

## Oracle VM Support

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Oracle Public Sector Revenue Management Self Service Release 2.4.0.2.0 is supported on Oracle VM 2.2.1 for supported releases of Oracle Enterprise Linux and Microsoft Windows operating systems.

# Oracle Support Policy Regarding VMware

Please refer to My Oracle Support knowledge base article 249212.1 for Oracle's support policy regarding VMWare.

## Installation and Configuration Overview

The following diagram provides an overview of the steps required to install and configure Oracle Public Sector Revenue Management Self Service Release 2.4.0.2.0:

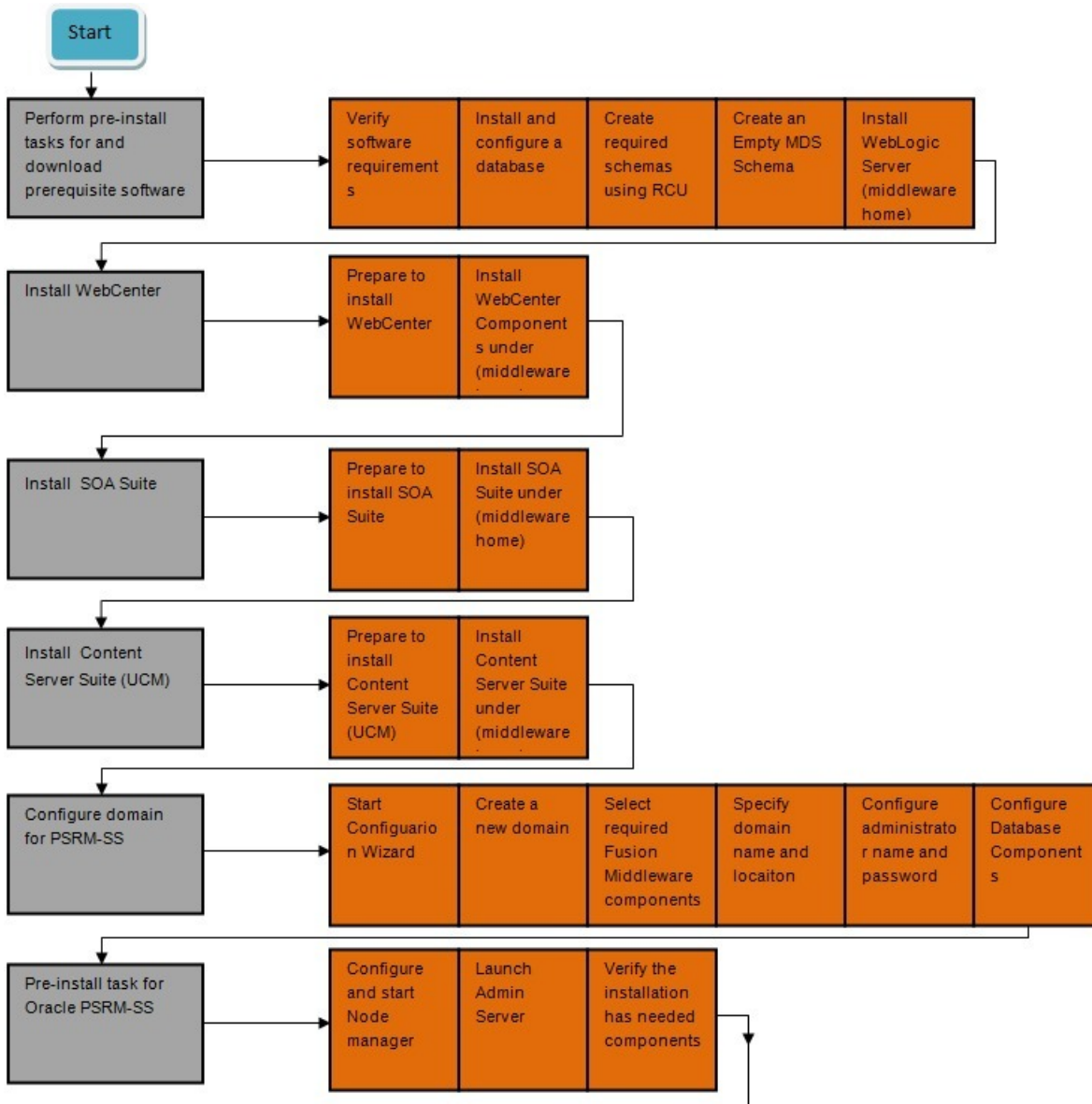


Figure 2: Installation flowchart (1 of 2)

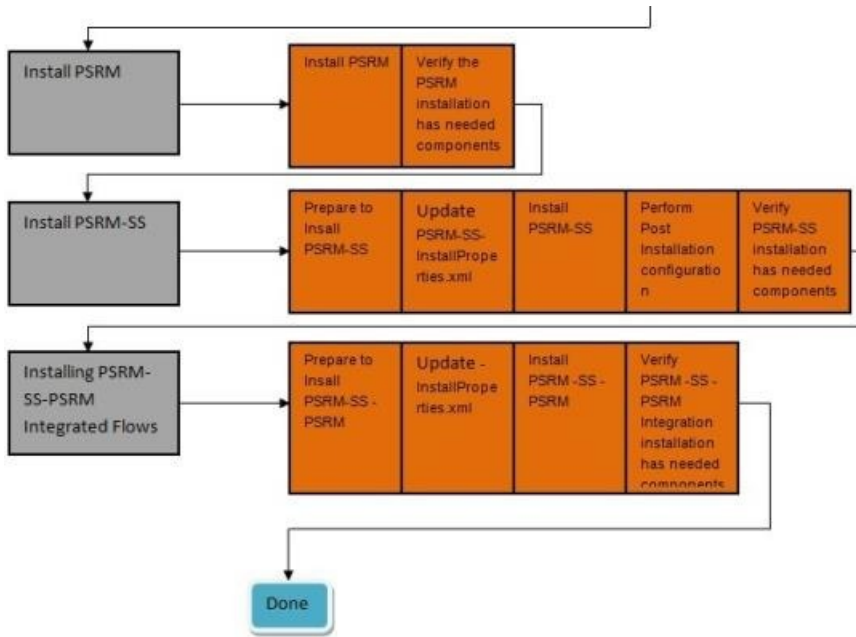


Figure 3: Installation flowchart (2 of 2)