

Gateway Documentation - FCISHelpDesk
Oracle FLEXCUBE Investor Servicing
Release 12.1.0.0.0
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1. Background

Integration of different applications and solutions is a key area in today's systems. A variety of specialized applications deployed on disparate platforms and using different infrastructure need to be able to communicate and integrate seamlessly with FLEXCUBE UBS in order to exchange data. The FLEXCUBE UBS Integration Gateway (referred to as Gateway) will cater to these integration needs. The integration needs supported by the Gateway can be broadly categorized from the perspective of Gateway as follows

1. Inbound application integration :

This is used when any external system needs to add, modify or query information within FLEXCUBE UBS

2. Outbound application integration :

This is used when any external system needs to be notified of the various events that occur within FLEXCUBE UBS

The following sections provide detailed XSD documentation of all operations available in FCISHelpDesk of UT Module

2. FCISHelpDesk

2.1.AuthorizeHelpDesk

2.1.1.UT-AuthorizeHelpDesk-Req-Full-MSG.xsd

AUTHORIZEHELPDESK_FSFS_REQ

FCUBS_HEADER

SOURCE

UBSCOMP

MSGID

CORRELID

USERID

BRANCH

MODULEID

SERVICE

OPERATION

SOURCE_OPERATION

SOURCE_USERID

DESTINATION

MULTITRIPID

FUNCTIONID

ACTION

MSGSTAT

PASSWORD

ADDL

PARAM

NAME

VALUE

FCUBS_BODY

Helpdeskmastertbl-Full

HELPDESKREFNO

REPORTINGENTITYTYPE

REPORTINGENTITYID

QUERYTYPE

QUERYSEVERITY

QUERYCATEGORY

PROBLEMDESCRIPTION

ATTENDEDDBY

HELPDESKSTATUS

MAKER

MAKERSTAMP

CHECKER

CHECKERSTAMP

MODNO

TXNSTAT

AUTHSTAT

Helpdeskevent-Detail

EVENTDATE

HELPDESKMODE

EVENTMODE

EVENTDESCRIPTION

EVENTOBJECTAVAILABLE

AUTHORIZEHELPDESK_FSFS_REQ

Attribute	Description
Name	AUTHORIZEHELPDESK_FSFS_REQ
Datatype	
Description	

FCUBS_HEADER

Attribute	Description
Name	FCUBS_HEADER
Datatype	
Description	

SOURCE

Attribute	Description
Name	SOURCE
Datatype	String
Description	This is the code for the system which has sourced this message. For request messages, this field has to contain the source code for the partner system as maintained within FLEXCUBE UBS. In case of response messages this field will contain FLEXCUBE.

Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

UBSCOMP

Attribute	Description	
Name	UBSCOMP	
Datatype	String	
Description	This is the component of FLEXCUBE for which this message is meant. Gateway supports both FLEXCUBE UBS and FLEXCUBE Investor Services. If the message is for FLEXCUBE UBS then this field should contain FCUBS and FCIS if meant for FLEXCUBE Investor Services. This field is case-sensitive.	
Restrictions		
	Restrictions	Description
	enumeration	FCUBS,FCIS

MSGID

Attribute	Description	
Name	MSGID	
Datatype	String	
Description	This is the unique message ID for this message. In inbound messages, if this field is present then Gateway would perform technical duplicate recognition using this field. For all messages going out from Gateway, Gateway will populate a unique message ID in this field.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

CORRELID

Attribute	Description	
Name	CORRELID	
Datatype	String	
Description	This is the correlation ID for the message. Gateway supports 2 correlation patterns, namely Message ID to Correlation ID (M2C) and Correlation ID to Correlation ID (C2C). While using asynchronous means of communication (like a JMS queue), the partner system can correlate the response received from Gateway to the request message sent by it using this field. If the correlation pattern is M2C then this field will contain the MSGID of the request message. If the correlation pattern is C2C then this field will contain the CORRELID of the request message.	
Attribute		
	Attribute	Description
	minOccurs	0

Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

USERID

Attribute	Description	
Name	USERID	
Datatype	String	
Description	This is the user id which will be used within FLEXCUBE to record the transaction. This needs to be a valid user id as maintained within FLEXCUBE.	
Restrictions		
	Restrictions	Description
	maxLength	12
	pattern	[A-Z_0-9]*

BRANCH

Attribute	Description	
Name	BRANCH	
Datatype	String	
Description	This is the Branch of FLEXCUBE where the transaction would be recorded. This needs to be a valid Branch code as maintained in FLEXCUBE.	
Restrictions		
	Restrictions	Description
	length	3
	pattern	[a-zA-Z_0-9]{3}

MODULEID

Attribute	Description	
Name	MODULEID	
Datatype	String	
Description	Indicates Module Id	
Attribute		
	Attribute	Description
	minOccurs	0

SERVICE

Attribute	Description	
Name	SERVICE	
Datatype	String	
Description	This field should contain the code of the Service of FLEXCUBE which is being requested. This field is case-sensitive.	
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

OPERATION

Attribute	Description
Name	OPERATION

Datatype	String	
Description	This is the operation of the service which is being invoked. This field is case-sensitive.	
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

SOURCE_OPERATION

Attribute	Description	
Name	SOURCE_OPERATION	
Datatype	String	
Description	This is the code for the operation being invoked in the Source system. The code of Source Operation being sent needs to be maintained as a valid Source Operation for the Source within FLEXCUBE.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

SOURCE_USERID

Attribute	Description	
Name	SOURCE_USERID	
Datatype	String	
Description	This is the user id in the Source system who is performing the action.	
Attribute		
	Attribute	Description
	minOccurs	0

DESTINATION

Attribute	Description	
Name	DESTINATION	
Datatype	String	
Description	This the system for which this message is destined. In case of request messages to FLEXCUBE, it should be FLEXCUBE. In case of response, the SOURCE from the request message is reproduced here.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

MULTITRIPID

Attribute	Description
Name	MULTITRIPID
Datatype	String

Description	In response messages, this is the ID sent by FLEXCUBE in case any overrides are encountered. In request messages, the source system is expected to reproduce the MULTITRIPID from the earlier received response if the source system accepts the overrides.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

FUNCTIONID

Attribute	Description	
Name	FUNCTIONID	
Datatype	String	
Description	This is the function in FLEXCUBE which is being invoked. For integration scenarios this need not be sent. This is used by FLEXCUBE native user interface.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	8
	pattern	[A-Z_0-9]*

ACTION

Attribute	Description	
Name	ACTION	
Datatype	String	
Description	This is the action on the function being invoked. For integration scenarios this need not be sent. This is used by FLEXCUBE native user interface.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

MSGSTAT

Attribute	Description	
Name	MSGSTAT	
Datatype	String	
Description	In response messages, FLEXCUBE will indicate the status of the request in this field. The various values are SUCCESS, WARNING and FAILURE.	
Attribute		
	Attribute	Description
	minOccurs	0

Restrictions		
	Restrictions	Description
	enumeration	SUCCESS,WARNING,FAILURE

PASSWORD

Attribute	Description	
Name	PASSWORD	
Datatype	String	
Description		
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	128
	pattern	[a-zA-Z_0-9=+/*]

ADDL

Attribute	Description	
Name	ADDL	
Datatype		
Description		
Attribute	Attribute	Description
	minOccurs	0

PARAM

Attribute	Description	
Name	PARAM	
Datatype		
Description		
Attribute	Attribute	Description
	minOccurs	0
	maxOccurs	unbounded

NAME

Attribute	Description
Name	NAME
Datatype	String
Description	

VALUE

Attribute	Description
Name	VALUE
Datatype	String
Description	

FCUBS_BODY

Attribute	Description
------------------	--------------------

Name	FCUBS_BODY
Datatype	
Description	This XSD Gives Information about Full Request of AuthorizeHelpDesk

Helpdeskmastertbl-Full

Attribute	Description
Name	Helpdeskmastertbl-Full
Datatype	
Description	

HELPDESKREFNO

Attribute	Description	
Name	HELPDESKREFNO	
Datatype	String	
Description	Indicates Help Desk Reference Number	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	12

REPORTINGENTITYTYPE

Attribute	Description	
Name	REPORTINGENTITYTYPE	
Datatype	String	
Description	Indicates Reporting Entity Type	
Restrictions		
	Restrictions	Description
	maxLength	1

REPORTINGENTITYID

Attribute	Description	
Name	REPORTINGENTITYID	
Datatype	String	
Description	Indicates Reporting Entity Id	
Restrictions		
	Restrictions	Description
	maxLength	12

QUERYTYPE

Attribute	Description	
Name	QUERYTYPE	
Datatype	String	
Description	Indicates Query Type	
Attribute		
	Attribute	Description
	minOccurs	0

Restrictions		
	Restrictions	Description
	enumeration	I,C

QUERYSEVERITY

Attribute	Description	
Name	QUERYSEVERITY	
Datatype	String	
Description	Indicates Query Severity	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	H,M,L

QUERYCATEGORY

Attribute	Description	
Name	QUERYCATEGORY	
Datatype	String	
Description	Indicates Query Category	
Restrictions	Restrictions	Description
	maxLength	6

PROBLEMDESCRIPTION

Attribute	Description	
Name	PROBLEMDESCRIPTION	
Datatype	String	
Description	Indicates Problem Description	
Restrictions	Restrictions	Description
	maxLength	255

ATTENDED BY

Attribute	Description	
Name	ATTENDED BY	
Datatype	String	
Description	Indicates Attended By	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	15

HELPDESKSTATUS

Attribute	Description
------------------	--------------------

Name	HELPDESKSTATUS	
Datatype	String	
Description	Indicates Status O - Open C - Closed F - Follow Up R - Reject	
Restrictions		
	Restrictions	Description
	enumeration	O,C,F,R

MAKER

Attribute	Description	
Name	MAKER	
Datatype	String	
Description	Indicates Maker	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	12

MAKERSTAMP

Attribute	Description	
Name	MAKERSTAMP	
Datatype	String	
Description	Indicates Maker Date	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	35

CHECKER

Attribute	Description	
Name	CHECKER	
Datatype	String	
Description	Indicates Checker	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	12

CHECKERSTAMP

Attribute	Description	
Name	CHECKERSTAMP	
Datatype	String	
Description	Checker Date	

Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	35

MODNO

Attribute	Description	
Name	MODNO	
Datatype	Decimal	
Description	Indicates Modification Number	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	totalDigits	4

TXNSTAT

Attribute	Description	
Name	TXNSTAT	
Datatype	String	
Description	Indicates Transaction Status	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	1

AUTHSTAT

Attribute	Description	
Name	AUTHSTAT	
Datatype	String	
Description	Indicates Authorization Status	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	1

Helpdeskevent-Detail

Attribute	Description
Name	Helpdeskevent-Detail
Datatype	
Description	

Attribute		
	Attribute	Description
	minOccurs	0
	maxOccurs	unbounded

EVENTDATE

Attribute	Description
Name	EVENTDATE
Datatype	String
Description	Indicates Event Date

HELPDESKMODE

Attribute	Description	
Name	HELPDESKMODE	
Datatype	String	
Description	Indicates Help Desk Mode, I for Inquiry, A for Action	
Restrictions		
	Restrictions	Description
	enumeration	I,A

EVENTMODE

Attribute	Description	
Name	EVENTMODE	
Datatype	String	
Description	Indicates Help Desk Mode,P for person, T for telephone, F for fax, M for mail, O for others	
Restrictions		
	Restrictions	Description
	enumeration	P,T,F,M,O

EVENTDESCRIPTION

Attribute	Description	
Name	EVENTDESCRIPTION	
Datatype	String	
Description	Indicates Event Description	
Restrictions		
	Restrictions	Description
	maxLength	255

EVENTOBJECTAVAILABLE

Attribute	Description	
Name	EVENTOBJECTAVAILABLE	
Datatype	Decimal	
Description	Indicates Event Object Available	
Attribute		
	Attribute	Description
	minOccurs	0

Restrictions		
	Restrictions	Description
	totalDigits	22

2.1.2.UT-AuthorizeHelpDesk-Req-IO-MSG.xsd

AUTHORIZEHELPDESK_IOPK_REQ

FCUBS_HEADER

SOURCE

UBSCOMP

MSGID

CORRELID

USERID

BRANCH

MODULEID

SERVICE

OPERATION

SOURCE_OPERATION

SOURCE_USERID

DESTINATION

MULTITRIPID

FUNCTIONID

ACTION

MSGSTAT

PASSWORD

ADDL

PARAM

NAME

VALUE

FCUBS_BODY

Helpdeskmastertbl-IO

HELPDESKREFNO

CHECKER

CHECKERSTAMP

MODNO

AUTHORIZEHELPDESK_IOPK_REQ

Attribute	Description
Name	AUTHORIZEHELPDESK_IOPK_REQ
Datatype	
Description	

FCUBS_HEADER

Attribute	Description
Name	FCUBS_HEADER
Datatype	
Description	

SOURCE

Attribute	Description				
Name	SOURCE				
Datatype	String				
Description	This is the code for the system which has sourced this message. For request messages, this field has to contain the source code for the partner system as maintained within FLEXCUBE UBS. In case of response messages this field will contain FLEXCUBE.				
Restrictions	<table><tr><th>Restrictions</th><th>Description</th></tr><tr><td>pattern</td><td>[a-zA-Z_0-9]*</td></tr></table>	Restrictions	Description	pattern	[a-zA-Z_0-9]*
Restrictions	Description				
pattern	[a-zA-Z_0-9]*				

UBSCOMP

Attribute	Description				
Name	UBSCOMP				
Datatype	String				
Description	This is the component of FLEXCUBE for which this message is meant. Gateway supports both FLEXCUBE UBS and FLEXCUBE Investor Services. If the message is for FLEXCUBE UBS then this field should contain FCUBS and FCIS if meant for FLEXCUBE Investor Services. This field is case-sensitive.				
Restrictions	<table><tr><th>Restrictions</th><th>Description</th></tr><tr><td>enumeration</td><td>FCUBS,FCIS</td></tr></table>	Restrictions	Description	enumeration	FCUBS,FCIS
Restrictions	Description				
enumeration	FCUBS,FCIS				

MSGID

Attribute	Description				
Name	MSGID				
Datatype	String				
Description	This is the unique message ID for this message. In inbound messages, if this field is present then Gateway would perform technical duplicate recognition using this field. For all messages going out from Gateway, Gateway will populate a unique message ID in this field.				
Attribute	<table><tr><th>Attribute</th><th>Description</th></tr><tr><td>minOccurs</td><td>0</td></tr></table>	Attribute	Description	minOccurs	0
Attribute	Description				
minOccurs	0				

Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

CORRELID

Attribute	Description	
Name	CORRELID	
Datatype	String	
Description	This is the correlation ID for the message. Gateway supports 2 correlation patterns, namely Message ID to Correlation ID (M2C) and Correlation ID to Correlation ID (C2C). While using asynchronous means of communication (like a JMS queue), the partner system can correlate the response received from Gateway to the request message sent by it using this field. If the correlation pattern is M2C then this field will contain the MSGID of the request message. If the correlation pattern is C2C then this field will contain the CORRELID of the request message.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

USERID

Attribute	Description	
Name	USERID	
Datatype	String	
Description	This is the user id which will be used within FLEXCUBE to record the transaction. This needs to be a valid user id as maintained within FLEXCUBE.	
Restrictions		
	Restrictions	Description
	maxLength	12
	pattern	[A-Z_0-9]*

BRANCH

Attribute	Description	
Name	BRANCH	
Datatype	String	
Description	This is the Branch of FLEXCUBE where the transaction would be recorded. This needs to be a valid Branch code as maintained in FLEXCUBE.	
Restrictions		
	Restrictions	Description
	length	3
	pattern	[a-zA-Z_0-9]{3}

MODULEID

Attribute	Description
Name	MODULEID

Datatype	String	
Description	Indicates Module Id	
Attribute	Attribute	Description
	minOccurs	0

SERVICE

Attribute	Description	
Name	SERVICE	
Datatype	String	
Description	This field should contain the code of the Service of FLEXCUBE which is being requested. This field is case-sensitive.	
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

OPERATION

Attribute	Description	
Name	OPERATION	
Datatype	String	
Description	This is the operation of the service which is being invoked. This field is case-sensitive.	
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

SOURCE_OPERATION

Attribute	Description	
Name	SOURCE_OPERATION	
Datatype	String	
Description	This is the code for the operation being invoked in the Source system. The code of Source Operation being sent needs to be maintained as a valid Source Operation for the Source within FLEXCUBE.	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

SOURCE_USERID

Attribute	Description	
Name	SOURCE_USERID	
Datatype	String	
Description	This is the user id in the Source system who is performing the action.	
Attribute	Attribute	Description
	minOccurs	0

DESTINATION

Attribute	Description	
Name	DESTINATION	
Datatype	String	
Description	This the system for which this message is destined. In case of request messages to FLEXCUBE, it should be FLEXCUBE. In case of response, the SOURCE from the request message is reproduced here.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

MULTITRIPID

Attribute	Description	
Name	MULTITRIPID	
Datatype	String	
Description	In response messages, this is the ID sent by FLEXCUBE in case any overrides are encountered. In request messages, the source system is expected to reproduce the MULTITRIPID from the earlier received response if the source system accepts the overrides.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

FUNCTIONID

Attribute	Description	
Name	FUNCTIONID	
Datatype	String	
Description	This is the function in FLEXCUBE which is being invoked. For integration scenarios this need not be sent. This is used by FLEXCUBE native user interface.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	8
	pattern	[A-Z_0-9]*

ACTION

Attribute	Description	
Name	ACTION	
Datatype	String	
Description	This is the action on the function being invoked. For integration scenarios this need not be sent. This is used by FLEXCUBE native user interface.	

Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

MSGSTAT

Attribute	Description	
Name	MSGSTAT	
Datatype	String	
Description	In response messages, FLEXCUBE will indicate the status of the request in this field. The various values are SUCCESS, WARNING and FAILURE.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	enumeration	SUCCESS,WARNING,FAILURE

PASSWORD

Attribute	Description	
Name	PASSWORD	
Datatype	String	
Description		
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	128
	pattern	[a-zA-Z_0-9=+/*]

ADDL

Attribute	Description	
Name	ADDL	
Datatype		
Description		
Attribute		
	Attribute	Description
	minOccurs	0

PARAM

Attribute	Description	
Name	PARAM	
Datatype		
Description		

Attribute		
	Attribute	Description
	minOccurs	0
	maxOccurs	unbounded

NAME

Attribute	Description
Name	NAME
Datatype	String
Description	

VALUE

Attribute	Description
Name	VALUE
Datatype	String
Description	

FCUBS_BODY

Attribute	Description
Name	FCUBS_BODY
Datatype	
Description	This XSD Gives Information about IO Request of AuthorizeHelpDesk

Helpdeskmastertbl-IO

Attribute	Description
Name	Helpdeskmastertbl-IO
Datatype	
Description	

HELPDESKREFNO

Attribute	Description	
Name	HELPDESKREFNO	
Datatype	String	
Description	Indicates Help Desk Reference Number	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	12

CHECKER

Attribute	Description	
Name	CHECKER	
Datatype	String	
Description	Indicates Checker	
Attribute		
	Attribute	Description
	minOccurs	0

Restrictions		
	Restrictions	Description
	maxLength	12

CHECKERSTAMP

Attribute	Description	
Name	CHECKERSTAMP	
Datatype	String	
Description	Checker Date	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	35

MODNO

Attribute	Description	
Name	MODNO	
Datatype	Decimal	
Description	Indicates Modification Number	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	totalDigits	4

2.1.3.UT-AuthorizeHelpDesk-Res-Full-MSG.xsd

AUTHORIZEHELPDESK_FSFS_RES

FCUBS_HEADER

SOURCE

UBSCOMP

MSGID

CORRELID

USERID

BRANCH

MODULEID

SERVICE

OPERATION

SOURCE_OPERATION

SOURCE_USERID

DESTINATION

MULTITRIPID

FUNCTIONID

ACTION

MSGSTAT

PASSWORD

ADDL

PARAM

NAME

VALUE

FCUBS_BODY

Helpdeskmastertbl-Full

HELPDESKREFNO

REPORTINGENTITYTYPE

REPORTINGENTITYID

QUERYTYPE

QUERYSEVERITY

QUERYCATEGORY

PROBLEMDESCRIPTION

ATTENDED BY

HELPDESKSTATUS

MAKER

MAKERSTAMP

CHECKER

CHECKERSTAMP

MODNO

TXNSTAT

AUTHSTAT

Helpdeskevent-Detail

EVENTDATE

HELPDESKMODE

EVENTMODE

EVENTDESCRIPTION

EVENTOBJECTAVAILABLE

FCUBS_ERROR_RESP

ERROR

ECODE

EDESC

FCUBS_WARNING_RESP

WARNING

WCODE

WDESC

AUTHORIZEHELPDESK_FSFS_RES

Attribute	Description
Name	AUTHORIZEHELPDESK_FSFS_RES
Datatype	
Description	

FCUBS_HEADER

Attribute	Description
Name	FCUBS_HEADER
Datatype	
Description	

SOURCE

Attribute	Description				
Name	SOURCE				
Datatype	String				
Description	This is the code for the system which has sourced this message. For request messages, this field has to contain the source code for the partner system as maintained within FLEXCUBE UBS. In case of response messages this field will contain FLEXCUBE.				
Restrictions	<table><tr><th>Restrictions</th><th>Description</th></tr><tr><td>pattern</td><td>[a-zA-Z_0-9]*</td></tr></table>	Restrictions	Description	pattern	[a-zA-Z_0-9]*
Restrictions	Description				
pattern	[a-zA-Z_0-9]*				

UBSCOMP

Attribute	Description
Name	UBSCOMP
Datatype	String
Description	This is the component of FLEXCUBE for which this message is meant. Gateway supports both FLEXCUBE UBS and FLEXCUBE Investor Services. If the message is for FLEXCUBE UBS then this field should contain FCUBS and FCIS if meant for FLEXCUBE Investor Services. This field is case-sensitive.

Restrictions		
	Restrictions	Description
	enumeration	FCUBS,FCIS

MSGID

Attribute	Description	
Name	MSGID	
Datatype	String	
Description	This is the unique message ID for this message. In inbound messages, if this field is present then Gateway would perform technical duplicate recognition using this field. For all messages going out from Gateway, Gateway will populate a unique message ID in this field.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

CORRELID

Attribute	Description	
Name	CORRELID	
Datatype	String	
Description	This is the correlation ID for the message. Gateway supports 2 correlation patterns, namely Message ID to Correlation ID (M2C) and Correlation ID to Correlation ID (C2C). While using asynchronous means of communication (like a JMS queue), the partner system can correlate the response received from Gateway to the request message sent by it using this field. If the correlation pattern is M2C then this field will contain the MSGID of the request message. If the correlation pattern is C2C then this field will contain the CORRELID of the request message.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

USERID

Attribute	Description	
Name	USERID	
Datatype	String	
Description	This is the user id which will be used within FLEXCUBE to record the transaction. This needs to be a valid user id as maintained within FLEXCUBE.	
Restrictions		
	Restrictions	Description
	maxLength	12
	pattern	[A-Z_0-9]*

BRANCH

Attribute	Description						
Name	BRANCH						
Datatype	String						
Description	This is the Branch of FLEXCUBE where the transaction would be recorded. This needs to be a valid Branch code as maintained in FLEXCUBE.						
Restrictions	<table><tr><th>Restrictions</th><th>Description</th></tr><tr><td>length</td><td>3</td></tr><tr><td>pattern</td><td>[a-zA-Z_0-9]{3}</td></tr></table>	Restrictions	Description	length	3	pattern	[a-zA-Z_0-9]{3}
Restrictions	Description						
length	3						
pattern	[a-zA-Z_0-9]{3}						

MODULEID

Attribute	Description				
Name	MODULEID				
Datatype	String				
Description	Indicates Module Id				
Attribute	<table><tr><th>Attribute</th><th>Description</th></tr><tr><td>minOccurs</td><td>0</td></tr></table>	Attribute	Description	minOccurs	0
Attribute	Description				
minOccurs	0				

SERVICE

Attribute	Description				
Name	SERVICE				
Datatype	String				
Description	This field should contain the code of the Service of FLEXCUBE which is being requested. This field is case-sensitive.				
Restrictions	<table><tr><th>Restrictions</th><th>Description</th></tr><tr><td>pattern</td><td>[a-zA-Z_0-9]*</td></tr></table>	Restrictions	Description	pattern	[a-zA-Z_0-9]*
Restrictions	Description				
pattern	[a-zA-Z_0-9]*				

OPERATION

Attribute	Description				
Name	OPERATION				
Datatype	String				
Description	This is the operation of the service which is being invoked. This field is case-sensitive.				
Restrictions	<table><tr><th>Restrictions</th><th>Description</th></tr><tr><td>pattern</td><td>[a-zA-Z_0-9]*</td></tr></table>	Restrictions	Description	pattern	[a-zA-Z_0-9]*
Restrictions	Description				
pattern	[a-zA-Z_0-9]*				

SOURCE_OPERATION

Attribute	Description
Name	SOURCE_OPERATION
Datatype	String
Description	This is the code for the operation being invoked in the Source system. The code of Source Operation being sent needs to be maintained as a valid Source Operation for the Source within FLEXCUBE.

Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

SOURCE_USERID

Attribute	Description	
Name	SOURCE_USERID	
Datatype	String	
Description	This is the user id in the Source system who is performing the action.	
Attribute		
	Attribute	Description
	minOccurs	0

DESTINATION

Attribute	Description	
Name	DESTINATION	
Datatype	String	
Description	This the system for which this message is destined. In case of request messages to FLEXCUBE, it should be FLEXCUBE. In case of response, the SOURCE from the request message is reproduced here.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

MULTITRIPID

Attribute	Description	
Name	MULTITRIPID	
Datatype	String	
Description	In response messages, this is the ID sent by FLEXCUBE in case any overrides are encountered. In request messages, the source system is expected to reproduce the MULTITRIPID from the earlier received response if the source system accepts the overrides.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

FUNCTIONID

Attribute	Description
Name	FUNCTIONID

Datatype	String	
Description	This is the function in FLEXCUBE which is being invoked. For integration scenarios this need not be sent. This is used by FLEXCUBE native user interface.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	8
	pattern	[A-Z_0-9]*

ACTION

Attribute	Description	
Name	ACTION	
Datatype	String	
Description	This is the action on the function being invoked. For integration scenarios this need not be sent. This is used by FLEXCUBE native user interface.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

MSGSTAT

Attribute	Description	
Name	MSGSTAT	
Datatype	String	
Description	In response messages, FLEXCUBE will indicate the status of the request in this field. The various values are SUCCESS, WARNING and FAILURE.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	enumeration	SUCCESS,WARNING,FAILURE

PASSWORD

Attribute	Description	
Name	PASSWORD	
Datatype	String	
Description		
Attribute		
	Attribute	Description
	minOccurs	0

Restrictions		
	Restrictions	Description
	maxLength	128
	pattern	[a-zA-Z_0-9=+/*]

ADDL

Attribute	Description	
Name	ADDL	
Datatype		
Description		
Attribute	Attribute	Description
	minOccurs	0

PARAM

Attribute	Description	
Name	PARAM	
Datatype		
Description		
Attribute	Attribute	Description
	minOccurs	0
	maxOccurs	unbounded

NAME

Attribute	Description
Name	NAME
Datatype	String
Description	

VALUE

Attribute	Description
Name	VALUE
Datatype	String
Description	

FCUBS_BODY

Attribute	Description
Name	FCUBS_BODY
Datatype	
Description	This XSD Gives Information about Full Response

Helpdeskmastertbl-Full

Attribute	Description
Name	Helpdeskmastertbl-Full
Datatype	
Description	

HELPDESKREFNO

Attribute	Description
------------------	--------------------

Name	HELPDESKREFNO	
Datatype	String	
Description	Indicates Help Desk Reference Number	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	12

REPORTINGENTITYTYPE

Attribute	Description	
Name	REPORTINGENTITYTYPE	
Datatype	String	
Description	Indicates Reporting Entity Type	
Restrictions		
	Restrictions	Description
	maxLength	1

REPORTINGENTITYID

Attribute	Description	
Name	REPORTINGENTITYID	
Datatype	String	
Description	Indicates Reporting Entity Id	
Restrictions		
	Restrictions	Description
	maxLength	12

QUERYTYPE

Attribute	Description	
Name	QUERYTYPE	
Datatype	String	
Description	Indicates Query Type	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	enumeration	I,C

QUERYSEVERITY

Attribute	Description	
Name	QUERYSEVERITY	
Datatype	String	
Description	Indicates Query Severity	
Attribute		
	Attribute	Description
	minOccurs	0

Restrictions		
	Restrictions	Description
	enumeration	H,M,L

QUERYCATEGORY

Attribute	Description	
Name	QUERYCATEGORY	
Datatype	String	
Description	Indicates Query Category	
Restrictions		
	Restrictions	Description
	maxLength	6

PROBLEMDescription

Attribute	Description	
Name	PROBLEMDescription	
Datatype	String	
Description	Indicates Problem Description	
Restrictions		
	Restrictions	Description
	maxLength	255

ATTENDEDBy

Attribute	Description	
Name	ATTENDEDBy	
Datatype	String	
Description	Indicates Attended By	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	15

HELPDESKSTATUS

Attribute	Description	
Name	HELPDESKSTATUS	
Datatype	String	
Description	Indicates Status O - Open C - Closed F - Follow Up R - Reject	
Restrictions		
	Restrictions	Description
	enumeration	O,C,F,R

MAKER

Attribute	Description
Name	MAKER
Datatype	String
Description	Indicates Maker

Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	12

MAKERSTAMP

Attribute	Description	
Name	MAKERSTAMP	
Datatype	String	
Description	Indicates Maker Date	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	35

CHECKER

Attribute	Description	
Name	CHECKER	
Datatype	String	
Description	Indicates Checker	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	12

CHECKERSTAMP

Attribute	Description	
Name	CHECKERSTAMP	
Datatype	String	
Description	Checker Date	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	35

MODNO

Attribute	Description
Name	MODNO
Datatype	Decimal
Description	Indicates Modification Number

Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	totalDigits	4

TXNSTAT

Attribute	Description	
Name	TXNSTAT	
Datatype	String	
Description	Indicates Transaction Status	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	1

AUTHSTAT

Attribute	Description	
Name	AUTHSTAT	
Datatype	String	
Description	Indicates Authorization Status	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	1

Helpdeskevent-Detail

Attribute	Description	
Name	Helpdeskevent-Detail	
Datatype		
Description		
Attribute		
	Attribute	Description
	minOccurs	0
	maxOccurs	unbounded

EVENTDATE

Attribute	Description
Name	EVENTDATE
Datatype	String
Description	Indicates Event Date

HELPDESKMODE

Attribute	Description
------------------	--------------------

Name	HELPDESKMODE	
Datatype	String	
Description	Indicates Help Desk Mode, I for Inquiry, A for Action	
Restrictions		
	Restrictions	Description
	enumeration	I,A

EVENTMODE

Attribute	Description	
Name	EVENTMODE	
Datatype	String	
Description	Indicates Help Desk Mode,P for person, T for telephone, F for fax, M for mail, O for others	
Restrictions		
	Restrictions	Description
	enumeration	P,T,F,M,O

EVENTDESCRIPTION

Attribute	Description	
Name	EVENTDESCRIPTION	
Datatype	String	
Description	Indicates Event Description	
Restrictions		
	Restrictions	Description
	maxLength	255

EVENTOBJECTAVAILABLE

Attribute	Description	
Name	EVENTOBJECTAVAILABLE	
Datatype	Decimal	
Description	Indicates Event Object Available	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	totalDigits	22

FCUBS_ERROR_RESP

Attribute	Description	
Name	FCUBS_ERROR_RESP	
Datatype		
Description		
Attribute		
	Attribute	Description
	minOccurs	0
	maxOccurs	unbounded

ERROR

Attribute	Description
------------------	--------------------

Name	ERROR	
Datatype		
Description		
Attribute	Attribute	Description
	maxOccurs	unbounded

ECODE

Attribute	Description
Name	ECODE
Datatype	String
Description	

EDESC

Attribute	Description
Name	EDESC
Datatype	String
Description	

FCUBS_WARNING_RESP

Attribute	Description	
Name	FCUBS_WARNING_RESP	
Datatype		
Description		
Attribute	Attribute	Description
	minOccurs	0
	maxOccurs	unbounded

WARNING

Attribute	Description	
Name	WARNING	
Datatype		
Description		
Attribute	Attribute	Description
	maxOccurs	unbounded

WCODE

Attribute	Description
Name	WCODE
Datatype	String
Description	

WDESC

Attribute	Description
Name	WDESC
Datatype	String
Description	

AUTHORIZEHELPDESK_IOPK_RES

FCUBS_HEADER

SOURCE

UBSCOMP

MSGID

CORRELID

USERID

BRANCH

MODULEID

SERVICE

OPERATION

SOURCE_OPERATION

SOURCE_USERID

DESTINATION

MULTITRIPID

FUNCTIONID

ACTION

MSGSTAT

PASSWORD

ADDL

PARAM

NAME

VALUE

FCUBS_BODY

Helpdeskmastertbl-PK

HELPDESKREFNO

Helpdeskmastertbl-IO

HELPDESKREFNO

CHECKER

CHECKERSTAMP

MODNO

FCUBS_ERROR_RESP

ERROR

ECODE

EDESC

FCUBS_WARNING_RESP

WARNING

WCODE

WDESC

AUTHORIZEHELPDESK_IOPK_RES

Attribute	Description
Name	AUTHORIZEHELPDESK_IOPK_RES
Datatype	
Description	

FCUBS_HEADER

Attribute	Description
Name	FCUBS_HEADER
Datatype	
Description	

SOURCE

Attribute	Description				
Name	SOURCE				
Datatype	String				
Description	This is the code for the system which has sourced this message. For request messages, this field has to contain the source code for the partner system as maintained within FLEXCUBE UBS. In case of response messages this field will contain FLEXCUBE.				
Restrictions	<table><tr><th>Restrictions</th><th>Description</th></tr><tr><td>pattern</td><td>[a-zA-Z_0-9]*</td></tr></table>	Restrictions	Description	pattern	[a-zA-Z_0-9]*
Restrictions	Description				
pattern	[a-zA-Z_0-9]*				

UBSCOMP

Attribute	Description				
Name	UBSCOMP				
Datatype	String				
Description	This is the component of FLEXCUBE for which this message is meant. Gateway supports both FLEXCUBE UBS and FLEXCUBE Investor Services. If the message is for FLEXCUBE UBS then this field should contain FCUBS and FCIS if meant for FLEXCUBE Investor Services. This field is case-sensitive.				
Restrictions	<table><tr><th>Restrictions</th><th>Description</th></tr><tr><td>enumeration</td><td>FCUBS,FCIS</td></tr></table>	Restrictions	Description	enumeration	FCUBS,FCIS
Restrictions	Description				
enumeration	FCUBS,FCIS				

MSGID

Attribute	Description
Name	MSGID
Datatype	String

Description	This is the unique message ID for this message. In inbound messages, if this field is present then Gateway would perform technical duplicate recognition using this field. For all messages going out from Gateway, Gateway will populate a unique message ID in this field.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

CORRELID

Attribute	Description	
Name	CORRELID	
Datatype	String	
Description	This is the correlation ID for the message. Gateway supports 2 correlation patterns, namely Message ID to Correlation ID (M2C) and Correlation ID to Correlation ID (C2C). While using asynchronous means of communication (like a JMS queue), the partner system can correlate the response received from Gateway to the request message sent by it using this field. If the correlation pattern is M2C then this field will contain the MSGID of the request message. If the correlation pattern is C2C then this field will contain the CORRELID of the request message.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

USERID

Attribute	Description	
Name	USERID	
Datatype	String	
Description	This is the user id which will be used within FLEXCUBE to record the transaction. This needs to be a valid user id as maintained within FLEXCUBE.	
Restrictions		
	Restrictions	Description
	maxLength	12
	pattern	[A-Z_0-9]*

BRANCH

Attribute	Description	
Name	BRANCH	
Datatype	String	
Description	This is the Branch of FLEXCUBE where the transaction would be recorded. This needs to be a valid Branch code as maintained in FLEXCUBE.	

Restrictions		
	Restrictions	Description
	length	3
	pattern	[a-zA-Z_0-9]{3}

MODULEID

Attribute	Description	
Name	MODULEID	
Datatype	String	
Description	Indicates Module Id	
Attribute		
	Attribute	Description
	minOccurs	0

SERVICE

Attribute	Description	
Name	SERVICE	
Datatype	String	
Description	This field should contain the code of the Service of FLEXCUBE which is being requested. This field is case-sensitive.	
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

OPERATION

Attribute	Description	
Name	OPERATION	
Datatype	String	
Description	This is the operation of the service which is being invoked. This field is case-sensitive.	
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

SOURCE_OPERATION

Attribute	Description	
Name	SOURCE_OPERATION	
Datatype	String	
Description	This is the code for the operation being invoked in the Source system. The code of Source Operation being sent needs to be maintained as a valid Source Operation for the Source within FLEXCUBE.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

SOURCE_USERID

Attribute	Description	
Name	SOURCE_USERID	
Datatype	String	
Description	This is the user id in the Source system who is performing the action.	
Attribute		
	Attribute	Description
	minOccurs	0

DESTINATION

Attribute	Description	
Name	DESTINATION	
Datatype	String	
Description	This the system for which this message is destined. In case of request messages to FLEXCUBE, it should be FLEXCUBE. In case of response, the SOURCE from the request message is reproduced here.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

MULTITRIPID

Attribute	Description	
Name	MULTITRIPID	
Datatype	String	
Description	In response messages, this is the ID sent by FLEXCUBE in case any overrides are encountered. In request messages, the source system is expected to reproduce the MULTITRIPID from the earlier received response if the source system accepts the overrides.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

FUNCTIONID

Attribute	Description	
Name	FUNCTIONID	
Datatype	String	
Description	This is the function in FLEXCUBE which is being invoked. For integration scenarios this need not be sent. This is used by FLEXCUBE native user interface.	
Attribute		
	Attribute	Description
	minOccurs	0

Restrictions	Restrictions	Description
	maxLength	8
	pattern	[A-Z_0-9]*

ACTION

Attribute	Description	
Name	ACTION	
Datatype	String	
Description	This is the action on the function being invoked. For integration scenarios this need not be sent. This is used by FLEXCUBE native user interface.	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

MSGSTAT

Attribute	Description	
Name	MSGSTAT	
Datatype	String	
Description	In response messages, FLEXCUBE will indicate the status of the request in this field. The various values are SUCCESS, WARNING and FAILURE.	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	SUCCESS,WARNING,FAILURE

PASSWORD

Attribute	Description	
Name	PASSWORD	
Datatype	String	
Description		
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	128
	pattern	[a-zA-Z_0-9=+/?]*

ADDL

Attribute	Description
Name	ADDL

Datatype		
Description		
Attribute	Attribute	Description
	minOccurs	0

PARAM

Attribute	Description	
Name	PARAM	
Datatype		
Description		
Attribute	Attribute	Description
	minOccurs	0
	maxOccurs	unbounded

NAME

Attribute	Description
Name	NAME
Datatype	String
Description	

VALUE

Attribute	Description
Name	VALUE
Datatype	String
Description	

FCUBS_BODY

Attribute	Description
Name	FCUBS_BODY
Datatype	
Description	This XSD Gives Information about PK Response

Helpdeskmastertbl-PK

Attribute	Description
Name	Helpdeskmastertbl-PK
Datatype	
Description	

HELPDESKREFNO

Attribute	Description	
Name	HELPDESKREFNO	
Datatype	String	
Description	Indicates Help Desk Reference Number	
Attribute	Attribute	Description
	minOccurs	0

Restrictions		
	Restrictions	Description
	maxLength	12

Helpdeskmastertbl-IO

Attribute	Description
Name	Helpdeskmastertbl-IO
Datatype	
Description	

HELPDESKREFNO

Attribute	Description	
Name	HELPDESKREFNO	
Datatype	String	
Description	Indicates Help Desk Reference Number	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	12

CHECKER

Attribute	Description	
Name	CHECKER	
Datatype	String	
Description	Indicates Checker	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	12

CHECKERSTAMP

Attribute	Description	
Name	CHECKERSTAMP	
Datatype	String	
Description	Checker Date	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	35

MODNO

Attribute	Description
-----------	-------------

Name	MODNO	
Datatype	Decimal	
Description	Indicates Modification Number	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	totalDigits	4

FCUBS_ERROR_RESP

Attribute	Description	
Name	FCUBS_ERROR_RESP	
Datatype		
Description		
Attribute	Attribute	Description
	minOccurs	0
	maxOccurs	unbounded

ERROR

Attribute	Description	
Name	ERROR	
Datatype		
Description		
Attribute	Attribute	Description
	maxOccurs	unbounded

ECODE

Attribute	Description	
Name	ECODE	
Datatype	String	
Description		

EDESC

Attribute	Description	
Name	EDESC	
Datatype	String	
Description		

FCUBS_WARNING_RESP

Attribute	Description	
Name	FCUBS_WARNING_RESP	
Datatype		
Description		
Attribute	Attribute	Description
	minOccurs	0
	maxOccurs	unbounded

WARNING

Attribute	Description	
Name	WARNING	
Datatype		
Description		
Attribute	Attribute	Description
	maxOccurs	unbounded

WCODE

Attribute	Description
Name	WCODE
Datatype	String
Description	

WDESC

Attribute	Description
Name	WDESC
Datatype	String
Description	

2.2.CreateHelpDesk

2.2.1.UT-CreateHelpDesk-Req-Full-MSG.xsd

CREATEHELPDESK_FSFS_REQ

FCUBS_HEADER

SOURCE

UBSCOMP

MSGID

CORRELID

USERID

BRANCH

MODULEID

SERVICE

OPERATION

SOURCE_OPERATION

SOURCE_USERID

DESTINATION

MULTITRIPID

FUNCTIONID

ACTION

MSGSTAT

PASSWORD

ADDL

PARAM

NAME

VALUE

FCUBS_BODY

Helpdeskmastertbl-Full

HELPDESKREFNO

REPORTINGENTITYTYPE

REPORTINGENTITYID

QUERYTYPE

QUERYSEVERITY

QUERYCATEGORY

PROBLEMDESCRIPTION

ATTENDED BY

HELPDESKSTATUS

MAKER

MAKERSTAMP

CHECKER

CHECKERSTAMP

MODNO

TXNSTAT

AUTHSTAT

Helpdeskevent-Detail

EVENTDATE

HELPDESKMODE

EVENTMODE

EVENTDESCRIPTION

EVENTOBJECTAVAILABLE

CREATEHELPDESK_FSFS_REQ

Attribute	Description
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Name	CREATEHELPDESK_FSFS_REQ
Datatype	
Description	

FCUBS_HEADER

Attribute	Description
Name	FCUBS_HEADER
Datatype	
Description	

SOURCE

Attribute	Description				
Name	SOURCE				
Datatype	String				
Description	This is the code for the system which has sourced this message. For request messages, this field has to contain the source code for the partner system as maintained within FLEXCUBE UBS. In case of response messages this field will contain FLEXCUBE.				
Restrictions	<table> <tr> <th>Restrictions</th><th>Description</th></tr> <tr> <td>pattern</td><td>[a-zA-Z_0-9]*</td></tr> </table>	Restrictions	Description	pattern	[a-zA-Z_0-9]*
Restrictions	Description				
pattern	[a-zA-Z_0-9]*				

UBSCOMP

Attribute	Description				
Name	UBSCOMP				
Datatype	String				
Description	This is the component of FLEXCUBE for which this message is meant. Gateway supports both FLEXCUBE UBS and FLEXCUBE Investor Services. If the message is for FLEXCUBE UBS then this field should contain FCUBS and FCIS if meant for FLEXCUBE Investor Services. This field is case-sensitive.				
Restrictions	<table> <tr> <th>Restrictions</th><th>Description</th></tr> <tr> <td>enumeration</td><td>FCUBS,FCIS</td></tr> </table>	Restrictions	Description	enumeration	FCUBS,FCIS
Restrictions	Description				
enumeration	FCUBS,FCIS				

MSGID

Attribute	Description				
Name	MSGID				
Datatype	String				
Description	This is the unique message ID for this message. In inbound messages, if this field is present then Gateway would perform technical duplicate recognition using this field. For all messages going out from Gateway, Gateway will populate a unique message ID in this field.				
Attribute	<table> <tr> <th>Attribute</th><th>Description</th></tr> <tr> <td>minOccurs</td><td>0</td></tr> </table>	Attribute	Description	minOccurs	0
Attribute	Description				
minOccurs	0				
Restrictions	<table> <tr> <th>Restrictions</th><th>Description</th></tr> <tr> <td>pattern</td><td>[a-zA-Z_0-9]*</td></tr> </table>	Restrictions	Description	pattern	[a-zA-Z_0-9]*
Restrictions	Description				
pattern	[a-zA-Z_0-9]*				

CORRELID

Attribute	Description	
Name	CORRELID	
Datatype	String	
Description	This is the correlation ID for the message. Gateway supports 2 correlation patterns, namely Message ID to Correlation ID (M2C) and Correlation ID to Correlation ID (C2C). While using asynchronous means of communication (like a JMS queue), the partner system can correlate the response received from Gateway to the request message sent by it using this field. If the correlation pattern is M2C then this field will contain the MSGID of the request message. If the correlation pattern is C2C then this field will contain the CORRELID of the request message.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

USERID

Attribute	Description	
Name	USERID	
Datatype	String	
Description	This is the user id which will be used within FLEXCUBE to record the transaction. This needs to be a valid user id as maintained within FLEXCUBE.	
Restrictions		
	Restrictions	Description
	maxLength	12
	pattern	[A-Z_0-9]*

BRANCH

Attribute	Description	
Name	BRANCH	
Datatype	String	
Description	This is the Branch of FLEXCUBE where the transaction would be recorded. This needs to be a valid Branch code as maintained in FLEXCUBE.	
Restrictions		
	Restrictions	Description
	length	3
	pattern	[a-zA-Z_0-9]{3}

MODULEID

Attribute	Description	
Name	MODULEID	
Datatype	String	
Description	Indicates Module Id	
Attribute		
	Attribute	Description
	minOccurs	0

SERVICE

Attribute	Description	
Name	SERVICE	
Datatype	String	
Description	This field should contain the code of the Service of FLEXCUBE which is being requested. This field is case-sensitive.	
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

OPERATION

Attribute	Description	
Name	OPERATION	
Datatype	String	
Description	This is the operation of the service which is being invoked. This field is case-sensitive.	
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

SOURCE_OPERATION

Attribute	Description	
Name	SOURCE_OPERATION	
Datatype	String	
Description	This is the code for the operation being invoked in the Source system. The code of Source Operation being sent needs to be maintained as a valid Source Operation for the Source within FLEXCUBE.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

SOURCE_USERID

Attribute	Description	
Name	SOURCE_USERID	
Datatype	String	
Description	This is the user id in the Source system who is performing the action.	
Attribute		
	Attribute	Description
	minOccurs	0

DESTINATION

Attribute	Description	
Name	DESTINATION	
Datatype	String	
Description	This the system for which this message is destined. In case of request messages to FLEXCUBE, it should be FLEXCUBE. In case of response, the SOURCE from the request message is reproduced here. 48	

Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

MULTITRIPID

Attribute	Description	
Name	MULTITRIPID	
Datatype	String	
Description	In response messages, this is the ID sent by FLEXCUBE in case any overrides are encountered. In request messages, the source system is expected to reproduce the MULTITRIPID from the earlier received response if the source system accepts the overrides.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

FUNCTIONID

Attribute	Description	
Name	FUNCTIONID	
Datatype	String	
Description	This is the function in FLEXCUBE which is being invoked. For integration scenarios this need not be sent. This is used by FLEXCUBE native user interface.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	8
	pattern	[A-Z_0-9]*

ACTION

Attribute	Description	
Name	ACTION	
Datatype	String	
Description	This is the action on the function being invoked. For integration scenarios this need not be sent. This is used by FLEXCUBE native user interface.	
Attribute		
	Attribute	Description
	minOccurs	0

Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

MSGSTAT

Attribute	Description	
Name	MSGSTAT	
Datatype	String	
Description	In response messages, FLEXCUBE will indicate the status of the request in this field. The various values are SUCCESS, WARNING and FAILURE.	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	SUCCESS,WARNING,FAILURE

PASSWORD

Attribute	Description	
Name	PASSWORD	
Datatype	String	
Description		
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	128
	pattern	[a-zA-Z_0-9=+/*]*

ADDL

Attribute	Description	
Name	ADDL	
Datatype		
Description		
Attribute	Attribute	Description
	minOccurs	0

PARAM

Attribute	Description	
Name	PARAM	
Datatype		
Description		
Attribute	Attribute	Description
	minOccurs	0
	maxOccurs	unbounded

NAME

Attribute	Description
Name	NAME
Datatype	String
Description	

VALUE

Attribute	Description
Name	VALUE
Datatype	String
Description	

FCUBS_BODY

Attribute	Description
Name	FCUBS_BODY
Datatype	
Description	This XSD Gives Information about Full Request of CreateHelpDesk

Helpdeskmastertbl-Full

Attribute	Description
Name	Helpdeskmastertbl-Full
Datatype	
Description	

HELPDESKREFNO

Attribute	Description	
Name	HELPDESKREFNO	
Datatype	String	
Description	Indicates Help Desk Reference Number	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	12

REPORTINGENTITYTYPE

Attribute	Description	
Name	REPORTINGENTITYTYPE	
Datatype	String	
Description	Indicates Reporting Entity Type	
Restrictions		
	Restrictions	Description
	maxLength	1

REPORTINGENTITYID

Attribute	Description
Name	REPORTINGENTITYID
Datatype	String
Description	Indicates Reporting Entity Id

Restrictions		
	Restrictions	Description
	maxLength	12

QUERYTYPE

Attribute	Description	
Name	QUERYTYPE	
Datatype	String	
Description	Indicates Query Type	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	I,C

QUERYSEVERITY

Attribute	Description	
Name	QUERYSEVERITY	
Datatype	String	
Description	Indicates Query Severity	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	H,M,L

QUERYCATEGORY

Attribute	Description	
Name	QUERYCATEGORY	
Datatype	String	
Description	Indicates Query Category	
Restrictions	Restrictions	Description
	maxLength	6

PROBLEMDescription

Attribute	Description	
Name	PROBLEMDescription	
Datatype	String	
Description	Indicates Problem Description	
Restrictions	Restrictions	Description
	maxLength	255

ATTENDEDBy

Attribute	Description
------------------	--------------------

Name	ATTENDED_BY	
Datatype	String	
Description	Indicates Attended By	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	15

HELPDESKSTATUS

Attribute	Description	
Name	HELPDESKSTATUS	
Datatype	String	
Description	Indicates Status O - Open C - Closed F - Follow Up R - Reject	
Restrictions	Restrictions	Description
	enumeration	O,C,F,R

MAKER

Attribute	Description	
Name	MAKER	
Datatype	String	
Description	Indicates Maker	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	12

MAKERSTAMP

Attribute	Description	
Name	MAKERSTAMP	
Datatype	String	
Description	Indicates Maker Date	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	35

CHECKER

Attribute	Description	
Name	CHECKER	
Datatype	String	
Description	Indicates Checker	

Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	12

CHECKERSTAMP

Attribute	Description	
Name	CHECKERSTAMP	
Datatype	String	
Description	Checker Date	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	35

MODNO

Attribute	Description	
Name	MODNO	
Datatype	Decimal	
Description	Indicates Modification Number	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	totalDigits	4

TXNSTAT

Attribute	Description	
Name	TXNSTAT	
Datatype	String	
Description	Indicates Transaction Status	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	1

AUTHSTAT

Attribute	Description	
Name	AUTHSTAT	
Datatype	String	
Description	Indicates Authorization Status	

Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	1

Helpdeskevent-Detail

Attribute	Description	
Name	Helpdeskevent-Detail	
Datatype		
Description		
Attribute		
	Attribute	Description
	minOccurs	0
	maxOccurs	unbounded

EVENTDATE

Attribute	Description
Name	EVENTDATE
Datatype	String
Description	Indicates Event Date

HELPDESKMODE

Attribute	Description	
Name	HELPDESKMODE	
Datatype	String	
Description	Indicates Help Desk Mode, I for Inquiry, A for Action	
Restrictions		
	Restrictions	Description
	enumeration	I,A

EVENTMODE

Attribute	Description	
Name	EVENTMODE	
Datatype	String	
Description	Indicates Help Desk Mode,P for person, T for telephone, F for fax, M for mail, O for others	
Restrictions		
	Restrictions	Description
	enumeration	P,T,F,M,O

EVENTDESCRIPTION

Attribute	Description
Name	EVENTDESCRIPTION
Datatype	String
Description	Indicates Event Description

Restrictions		
	Restrictions	Description
	maxLength	255

EVENTOBJECTAVAILABLE

Attribute	Description	
Name	EVENTOBJECTAVAILABLE	
Datatype	Decimal	
Description	Indicates Event Object Available	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	totalDigits	22

2.2.2.UT-CreateHelpDesk-Req-IO-MSG.xsd

CREATEHELPDESK_IOPK_REQ

FCUBS_HEADER

SOURCE

UBSCOMP

MSGID

CORRELID

USERID

BRANCH

MODULEID

SERVICE

OPERATION

SOURCE_OPERATION

SOURCE_USERID

DESTINATION

MULTITRIPID

FUNCTIONID

ACTION

MSGSTAT

PASSWORD

ADDL

PARAM

NAME

VALUE

FCUBS_BODY

Helpdeskmastertbl-IO

HELPDESKREFNO

REPORTINGENTITYTYPE

REPORTINGENTITYID

QUERYTYPE

QUERYSEVERITY

QUERYCATEGORY

PROBLEMDESCRIPTION

ATTENDED BY

HELPDESKSTATUS

Helpdeskevent-Detail

HELPDESKMODE

EVENTMODE

EVENTDESCRIPTION

EVENTOBJECTAVAILABLE

CREATEHELPDESK_IOPK_REQ

Attribute	Description
Name	CREATEHELPDESK_IOPK_REQ
Datatype	
Description	

FCUBS_HEADER

Attribute	Description
Name	FCUBS_HEADER
Datatype	
Description	

SOURCE

Attribute	Description
Name	SOURCE
Datatype	String
Description	This is the code for the system which has sourced this message. For request messages, this field has to contain the source code for the partner system as maintained within FLEXCUBE UBS. In case of response messages this field will contain FLEXCUBE.

Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

UBSCOMP

Attribute	Description	
Name	UBSCOMP	
Datatype	String	
Description	This is the component of FLEXCUBE for which this message is meant. Gateway supports both FLEXCUBE UBS and FLEXCUBE Investor Services. If the message is for FLEXCUBE UBS then this field should contain FCUBS and FCIS if meant for FLEXCUBE Investor Services. This field is case-sensitive.	
Restrictions		
	Restrictions	Description
	enumeration	FCUBS,FCIS

MSGID

Attribute	Description	
Name	MSGID	
Datatype	String	
Description	This is the unique message ID for this message. In inbound messages, if this field is present then Gateway would perform technical duplicate recognition using this field. For all messages going out from Gateway, Gateway will populate a unique message ID in this field.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

CORRELID

Attribute	Description	
Name	CORRELID	
Datatype	String	
Description	This is the correlation ID for the message. Gateway supports 2 correlation patterns, namely Message ID to Correlation ID (M2C) and Correlation ID to Correlation ID (C2C). While using asynchronous means of communication (like a JMS queue), the partner system can correlate the response received from Gateway to the request message sent by it using this field. If the correlation pattern is M2C then this field will contain the MSGID of the request message. If the correlation pattern is C2C then this field will contain the CORRELID of the request message.	
Attribute		
	Attribute	Description
	minOccurs	0

Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

USERID

Attribute	Description	
Name	USERID	
Datatype	String	
Description	This is the user id which will be used within FLEXCUBE to record the transaction. This needs to be a valid user id as maintained within FLEXCUBE.	
Restrictions		
	Restrictions	Description
	maxLength	12
	pattern	[A-Z_0-9]*

BRANCH

Attribute	Description	
Name	BRANCH	
Datatype	String	
Description	This is the Branch of FLEXCUBE where the transaction would be recorded. This needs to be a valid Branch code as maintained in FLEXCUBE.	
Restrictions		
	Restrictions	Description
	length	3
	pattern	[a-zA-Z_0-9]{3}

MODULEID

Attribute	Description	
Name	MODULEID	
Datatype	String	
Description	Indicates Module Id	
Attribute		
	Attribute	Description
	minOccurs	0

SERVICE

Attribute	Description	
Name	SERVICE	
Datatype	String	
Description	This field should contain the code of the Service of FLEXCUBE which is being requested. This field is case-sensitive.	
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

OPERATION

Attribute	Description
Name	OPERATION

Datatype	String	
Description	This is the operation of the service which is being invoked. This field is case-sensitive.	
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

SOURCE_OPERATION

Attribute	Description	
Name	SOURCE_OPERATION	
Datatype	String	
Description	This is the code for the operation being invoked in the Source system. The code of Source Operation being sent needs to be maintained as a valid Source Operation for the Source within FLEXCUBE.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

SOURCE_USERID

Attribute	Description	
Name	SOURCE_USERID	
Datatype	String	
Description	This is the user id in the Source system who is performing the action.	
Attribute		
	Attribute	Description
	minOccurs	0

DESTINATION

Attribute	Description	
Name	DESTINATION	
Datatype	String	
Description	This the system for which this message is destined. In case of request messages to FLEXCUBE, it should be FLEXCUBE. In case of response, the SOURCE from the request message is reproduced here.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

MULTITRIPID

Attribute	Description
Name	MULTITRIPID
Datatype	String

Description	In response messages, this is the ID sent by FLEXCUBE in case any overrides are encountered. In request messages, the source system is expected to reproduce the MULTITRIPID from the earlier received response if the source system accepts the overrides.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

FUNCTIONID

Attribute	Description	
Name	FUNCTIONID	
Datatype	String	
Description	This is the function in FLEXCUBE which is being invoked. For integration scenarios this need not be sent. This is used by FLEXCUBE native user interface.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	8
	pattern	[A-Z_0-9]*

ACTION

Attribute	Description	
Name	ACTION	
Datatype	String	
Description	This is the action on the function being invoked. For integration scenarios this need not be sent. This is used by FLEXCUBE native user interface.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

MSGSTAT

Attribute	Description	
Name	MSGSTAT	
Datatype	String	
Description	In response messages, FLEXCUBE will indicate the status of the request in this field. The various values are SUCCESS, WARNING and FAILURE.	
Attribute		
	Attribute	Description
	minOccurs	0

Restrictions		
	Restrictions	Description
	enumeration	SUCCESS,WARNING,FAILURE

PASSWORD

Attribute	Description	
Name	PASSWORD	
Datatype	String	
Description		
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	128
	pattern	[a-zA-Z_0-9=+/*]

ADDL

Attribute	Description	
Name	ADDL	
Datatype		
Description		
Attribute	Attribute	Description
	minOccurs	0

PARAM

Attribute	Description	
Name	PARAM	
Datatype		
Description		
Attribute	Attribute	Description
	minOccurs	0
	maxOccurs	unbounded

NAME

Attribute	Description
Name	NAME
Datatype	String
Description	

VALUE

Attribute	Description
Name	VALUE
Datatype	String
Description	

FCUBS_BODY

Attribute	Description
------------------	--------------------

Name	FCUBS_BODY
Datatype	
Description	This XSD Gives Information about IO Request of CreateHelpDesk

Helpdeskmasterbl-IO

Attribute	Description
Name	Helpdeskmasterbl-IO
Datatype	
Description	

HELPDESKREFNO

Attribute	Description	
Name	HELPDESKREFNO	
Datatype	String	
Description	Indicates Help Desk Reference Number	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	12

REPORTINGENTITYTYPE

Attribute	Description	
Name	REPORTINGENTITYTYPE	
Datatype	String	
Description	Indicates Reporting Entity Type	
Restrictions		
	Restrictions	Description
	maxLength	1

REPORTINGENTITYID

Attribute	Description	
Name	REPORTINGENTITYID	
Datatype	String	
Description	Indicates Reporting Entity Id	
Restrictions		
	Restrictions	Description
	maxLength	12

QUERYTYPE

Attribute	Description	
Name	QUERYTYPE	
Datatype	String	
Description	Indicates Query Type	
Attribute		
	Attribute	Description
	minOccurs	0

Restrictions		
	Restrictions	Description
	enumeration	I,C

QUERYSEVERITY

Attribute	Description	
Name	QUERYSEVERITY	
Datatype	String	
Description	Indicates Query Severity	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	H,M,L

QUERYCATEGORY

Attribute	Description	
Name	QUERYCATEGORY	
Datatype	String	
Description	Indicates Query Category	
Restrictions	Restrictions	Description
	maxLength	6

PROBLEMDESCRIPTION

Attribute	Description	
Name	PROBLEMDESCRIPTION	
Datatype	String	
Description	Indicates Problem Description	
Restrictions	Restrictions	Description
	maxLength	255

ATTENDED BY

Attribute	Description	
Name	ATTENDED BY	
Datatype	String	
Description	Indicates Attended By	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	15

HELPDESKSTATUS

Attribute	Description
------------------	--------------------

Name	HELPDESKSTATUS	
Datatype	String	
Description	Indicates Status O - Open C - Closed F - Follow Up R - Reject	
Restrictions		
	Restrictions	Description
	enumeration	O,C,F,R

Helpdeskevent-Detail

Attribute	Description	
Name	Helpdeskevent-Detail	
Datatype		
Description		
Attribute		
	Attribute	Description
	minOccurs	0
	maxOccurs	unbounded

HELPDESKMODE

Attribute	Description	
Name	HELPDESKMODE	
Datatype	String	
Description	Indicates Help Desk Mode, I for Inquiry, A for Action	
Restrictions		
	Restrictions	Description
	enumeration	I,A

EVENTMODE

Attribute	Description	
Name	EVENTMODE	
Datatype	String	
Description	Indicates Help Desk Mode,P for person, T for telephone, F for fax, M for mail, O for others	
Restrictions		
	Restrictions	Description
	enumeration	P,T,F,M,O

EVENTDESCRIPTION

Attribute	Description	
Name	EVENTDESCRIPTION	
Datatype	String	
Description	Indicates Event Description	
Restrictions		
	Restrictions	Description
	maxLength	255

EVENTOBJECTAVAILABLE

Attribute	Description	
Name	EVENTOBJECTAVAILABLE	
Datatype	Decimal	
Description	Indicates Event Object Available	

Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	totalDigits	22

2.2.3.UT-CreateHelpDesk-Res-Full-MSG.xsd

CREATEHELPDESK_FSFS_RES

FCUBS_HEADER

SOURCE

UBSCOMP

MSGID

CORRELID

USERID

BRANCH

MODULEID

SERVICE

OPERATION

SOURCE_OPERATION

SOURCE_USERID

DESTINATION

MULTITRIPID

FUNCTIONID

ACTION

MSGSTAT

PASSWORD

ADDL

PARAM

NAME

VALUE

FCUBS_BODY

Helpdeskmastertbl-Full

HELPDESKREFNO

REPORTINGENTITYTYPE

REPORTINGENTITYID

QUERYTYPE

QUERYSEVERITY

QUERYCATEGORY

PROBLEMDESCRIPTION

ATTENDED BY

HELPDESKSTATUS

MAKER

MAKERSTAMP

CHECKER

CHECKERSTAMP

MODNO

TXNSTAT

AUTHSTAT

Helpdeskevent-Detail

EVENTDATE

HELPDESKMODE

EVENTMODE

EVENTDESCRIPTION

EVENTOBJECTAVAILABLE

FCUBS_ERROR_RESP

ERROR

ECODE

EDESC

FCUBS_WARNING_RESP

WARNING

WCODE

WDESC

CREATEHELPDESK_FSFS_RES

Attribute	Description
Name	CREATEHELPDESK_FSFS_RES
Datatype	
Description	

FCUBS_HEADER

Attribute	Description
Name	FCUBS_HEADER
Datatype	
Description	

SOURCE

Attribute	Description				
Name	SOURCE				
Datatype	String				
Description	This is the code for the system which has sourced this message. For request messages, this field has to contain the source code for the partner system as maintained within FLEXCUBE UBS. In case of response messages this field will contain FLEXCUBE.				
Restrictions	<table><tr><th>Restrictions</th><th>Description</th></tr><tr><td>pattern</td><td>[a-zA-Z_0-9]*</td></tr></table>	Restrictions	Description	pattern	[a-zA-Z_0-9]*
Restrictions	Description				
pattern	[a-zA-Z_0-9]*				

UBSCOMP

Attribute	Description				
Name	UBSCOMP				
Datatype	String				
Description	This is the component of FLEXCUBE for which this message is meant. Gateway supports both FLEXCUBE UBS and FLEXCUBE Investor Services. If the message is for FLEXCUBE UBS then this field should contain FCUBS and FCIS if meant for FLEXCUBE Investor Services. This field is case-sensitive.				
Restrictions	<table><tr><th>Restrictions</th><th>Description</th></tr><tr><td>enumeration</td><td>FCUBS,FCIS</td></tr></table>	Restrictions	Description	enumeration	FCUBS,FCIS
Restrictions	Description				
enumeration	FCUBS,FCIS				

MSGID

Attribute	Description				
Name	MSGID				
Datatype	String				
Description	This is the unique message ID for this message. In inbound messages, if this field is present then Gateway would perform technical duplicate recognition using this field. For all messages going out from Gateway, Gateway will populate a unique message ID in this field.				
Attribute	<table><tr><th>Attribute</th><th>Description</th></tr><tr><td>minOccurs</td><td>0</td></tr></table>	Attribute	Description	minOccurs	0
Attribute	Description				
minOccurs	0				
Restrictions	<table><tr><th>Restrictions</th><th>Description</th></tr><tr><td>pattern</td><td>[a-zA-Z_0-9]*</td></tr></table>	Restrictions	Description	pattern	[a-zA-Z_0-9]*
Restrictions	Description				
pattern	[a-zA-Z_0-9]*				

CORRELID

Attribute	Description
Name	CORRELID
Datatype	String

Description	This is the correlation ID for the message. Gateway supports 2 correlation patterns, namely Message ID to Correlation ID (M2C) and Correlation ID to Correlation ID (C2C). While using asynchronous means of communication (like a JMS queue), the partner system can correlate the response received from Gateway to the request message sent by it using this field. If the correlation pattern is M2C then this field will contain the MSGID of the request message. If the correlation pattern is C2C then this field will contain the CORRELID of the request message.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

USERID

Attribute	Description	
Name	USERID	
Datatype	String	
Description	This is the user id which will be used within FLEXCUBE to record the transaction. This needs to be a valid user id as maintained within FLEXCUBE.	
Restrictions		
	Restrictions	Description
	maxLength	12
	pattern	[A-Z_0-9]*

BRANCH

Attribute	Description	
Name	BRANCH	
Datatype	String	
Description	This is the Branch of FLEXCUBE where the transaction would be recorded. This needs to be a valid Branch code as maintained in FLEXCUBE.	
Restrictions		
	Restrictions	Description
	length	3
	pattern	[a-zA-Z_0-9]{3}

MODULEID

Attribute	Description	
Name	MODULEID	
Datatype	String	
Description	Indicates Module Id	
Attribute		
	Attribute	Description
	minOccurs	0

SERVICE

Attribute	Description
------------------	--------------------

Name	SERVICE	
Datatype	String	
Description	This field should contain the code of the Service of FLEXCUBE which is being requested. This field is case-sensitive.	
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

OPERATION

Attribute	Description	
Name	OPERATION	
Datatype	String	
Description	This is the operation of the service which is being invoked. This field is case-sensitive.	
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

SOURCE_OPERATION

Attribute	Description	
Name	SOURCE_OPERATION	
Datatype	String	
Description	This is the code for the operation being invoked in the Source system. The code of Source Operation being sent needs to be maintained as a valid Source Operation for the Source within FLEXCUBE.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

SOURCE_USERID

Attribute	Description	
Name	SOURCE_USERID	
Datatype	String	
Description	This is the user id in the Source system who is performing the action.	
Attribute		
	Attribute	Description
	minOccurs	0

DESTINATION

Attribute	Description	
Name	DESTINATION	
Datatype	String	
Description	This the system for which this message is destined. In case of request messages to FLEXCUBE, it should be FLEXCUBE. In case of response, the SOURCE from the request message is reproduced here.	

Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

MULTITRIPID

Attribute	Description	
Name	MULTITRIPID	
Datatype	String	
Description	In response messages, this is the ID sent by FLEXCUBE in case any overrides are encountered. In request messages, the source system is expected to reproduce the MULTITRIPID from the earlier received response if the source system accepts the overrides.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

FUNCTIONID

Attribute	Description	
Name	FUNCTIONID	
Datatype	String	
Description	This is the function in FLEXCUBE which is being invoked. For integration scenarios this need not be sent. This is used by FLEXCUBE native user interface.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	8
	pattern	[A-Z_0-9]*

ACTION

Attribute	Description	
Name	ACTION	
Datatype	String	
Description	This is the action on the function being invoked. For integration scenarios this need not be sent. This is used by FLEXCUBE native user interface.	
Attribute		
	Attribute	Description
	minOccurs	0

Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

MSGSTAT

Attribute	Description	
Name	MSGSTAT	
Datatype	String	
Description	In response messages, FLEXCUBE will indicate the status of the request in this field. The various values are SUCCESS, WARNING and FAILURE.	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	SUCCESS,WARNING,FAILURE

PASSWORD

Attribute	Description	
Name	PASSWORD	
Datatype	String	
Description		
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	128
	pattern	[a-zA-Z_0-9=+/*]*

ADDL

Attribute	Description	
Name	ADDL	
Datatype		
Description		
Attribute	Attribute	Description
	minOccurs	0

PARAM

Attribute	Description	
Name	PARAM	
Datatype		
Description		
Attribute	Attribute	Description
	minOccurs	0
	maxOccurs	unbounded

NAME

Attribute	Description
Name	NAME
Datatype	String
Description	

VALUE

Attribute	Description
Name	VALUE
Datatype	String
Description	

FCUBS_BODY

Attribute	Description
Name	FCUBS_BODY
Datatype	
Description	This XSD Gives Information about Full Response

Helpdeskmastertbl-Full

Attribute	Description
Name	Helpdeskmastertbl-Full
Datatype	
Description	

HELPDESKREFNO

Attribute	Description	
Name	HELPDESKREFNO	
Datatype	String	
Description	Indicates Help Desk Reference Number	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	12

REPORTINGENTITYTYPE

Attribute	Description	
Name	REPORTINGENTITYTYPE	
Datatype	String	
Description	Indicates Reporting Entity Type	
Restrictions		
	Restrictions	Description
	maxLength	1

REPORTINGENTITYID

Attribute	Description
Name	REPORTINGENTITYID
Datatype	String
Description	Indicates Reporting Entity Id

Restrictions		
	Restrictions	Description
	maxLength	12

QUERYTYPE

Attribute	Description	
Name	QUERYTYPE	
Datatype	String	
Description	Indicates Query Type	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	I,C

QUERYSEVERITY

Attribute	Description	
Name	QUERYSEVERITY	
Datatype	String	
Description	Indicates Query Severity	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	H,M,L

QUERYCATEGORY

Attribute	Description	
Name	QUERYCATEGORY	
Datatype	String	
Description	Indicates Query Category	
Restrictions	Restrictions	Description
	maxLength	6

PROBLEMDescription

Attribute	Description	
Name	PROBLEMDescription	
Datatype	String	
Description	Indicates Problem Description	
Restrictions	Restrictions	Description
	maxLength	255

ATTENDEDBy

Attribute	Description
------------------	--------------------

Name	ATTENDED BY	
Datatype	String	
Description	Indicates Attended By	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	15

HELPDESKSTATUS

Attribute	Description	
Name	HELPDESKSTATUS	
Datatype	String	
Description	Indicates Status O - Open C - Closed F - Follow Up R - Reject	
Restrictions	Restrictions	Description
	enumeration	O,C,F,R

MAKER

Attribute	Description	
Name	MAKER	
Datatype	String	
Description	Indicates Maker	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	12

MAKERSTAMP

Attribute	Description	
Name	MAKERSTAMP	
Datatype	String	
Description	Indicates Maker Date	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	35

CHECKER

Attribute	Description	
Name	CHECKER	
Datatype	String	
Description	Indicates Checker	

Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	12

CHECKERSTAMP

Attribute	Description	
Name	CHECKERSTAMP	
Datatype	String	
Description	Checker Date	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	35

MODNO

Attribute	Description	
Name	MODNO	
Datatype	Decimal	
Description	Indicates Modification Number	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	totalDigits	4

TXNSTAT

Attribute	Description	
Name	TXNSTAT	
Datatype	String	
Description	Indicates Transaction Status	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	1

AUTHSTAT

Attribute	Description	
Name	AUTHSTAT	
Datatype	String	
Description	Indicates Authorization Status	

Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	1

Helpdeskevent-Detail

Attribute	Description	
Name	Helpdeskevent-Detail	
Datatype		
Description		
Attribute		
	Attribute	Description
	minOccurs	0
	maxOccurs	unbounded

EVENTDATE

Attribute	Description
Name	EVENTDATE
Datatype	String
Description	Indicates Event Date

HELPDESKMODE

Attribute	Description	
Name	HELPDESKMODE	
Datatype	String	
Description	Indicates Help Desk Mode, I for Inquiry, A for Action	
Restrictions		
	Restrictions	Description
	enumeration	I,A

EVENTMODE

Attribute	Description	
Name	EVENTMODE	
Datatype	String	
Description	Indicates Help Desk Mode,P for person, T for telephone, F for fax, M for mail, O for others	
Restrictions		
	Restrictions	Description
	enumeration	P,T,F,M,O

EVENTDESCRIPTION

Attribute	Description
Name	EVENTDESCRIPTION
Datatype	String
Description	Indicates Event Description

Restrictions		
	Restrictions	Description
	maxLength	255

EVENTOBJECTAVAILABLE

Attribute	Description	
Name	EVENTOBJECTAVAILABLE	
Datatype	Decimal	
Description	Indicates Event Object Available	
Attribute	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	totalDigits	22

FCUBS_ERROR_RESP

Attribute	Description	
Name	FCUBS_ERROR_RESP	
Datatype		
Description		
Attribute	Attribute	Description
	minOccurs	0
	maxOccurs	unbounded

ERROR

Attribute	Description	
Name	ERROR	
Datatype		
Description		
Attribute	Attribute	Description
	maxOccurs	unbounded

ECODE

Attribute	Description	
Name	ECODE	
Datatype	String	
Description		

EDESC

Attribute	Description	
Name	EDESC	
Datatype	String	
Description		

FCUBS_WARNING_RESP

Attribute	Description
------------------	--------------------

Name	FCUBS_WARNING_RESP	
Datatype		
Description		
Attribute	Attribute	Description
	minOccurs	0
	maxOccurs	unbounded

WARNING

Attribute	Description	
Name	WARNING	
Datatype		
Description		
Attribute	Attribute	Description
	maxOccurs	unbounded

WCODE

Attribute	Description
Name	WCODE
Datatype	String
Description	

WDESC

Attribute	Description
Name	WDESC
Datatype	String
Description	

2.2.4.UT-CreateHelpDesk-Res-PK-MSG.xsd

CREATEHELPDESK_IOPK_RES

FCUBS_HEADER

SOURCE

UBSCOMP

MSGID

CORRELID

USERID

BRANCH

MODULEID

SERVICE

OPERATION

SOURCE_OPERATION

SOURCE_USERID

DESTINATION

MULTITRIPID
FUNCTIONID
ACTION
MSGSTAT
PASSWORD
ADDL
PARAM
NAME
VALUE
FCUBS_BODY
Helpdeskmastertbl-PK
HELPDESKREFNO
Helpdeskmastertbl-IO
HELPDESKREFNO
REPORTINGENTITYTYPE
REPORTINGENTITYID
QUERYTYPE
QUERYSEVERITY
QUERYCATEGORY
PROBLEMDESCRIPTION
ATTENDED BY
HELPDESKSTATUS
Helpdeskevent-Detail
HELPDESKMODE
EVENTMODE
EVENTDESCRIPTION
EVENTOBJECTAVAILABLE
FCUBS_ERROR_RESP
ERROR
ECODE
EDESC
FCUBS_WARNING_RESP

WARNING

WCODE

WDESC

CREATEHELPDESK_IOPK_RES

Attribute	Description
Name	CREATEHELPDESK_IOPK_RES
Datatype	
Description	

FCUBS_HEADER

Attribute	Description
Name	FCUBS_HEADER
Datatype	
Description	

SOURCE

Attribute	Description				
Name	SOURCE				
Datatype	String				
Description	This is the code for the system which has sourced this message. For request messages, this field has to contain the source code for the partner system as maintained within FLEXCUBE UBS. In case of response messages this field will contain FLEXCUBE.				
Restrictions	<table><tr><th>Restrictions</th><th>Description</th></tr><tr><td>pattern</td><td>[a-zA-Z_0-9]*</td></tr></table>	Restrictions	Description	pattern	[a-zA-Z_0-9]*
Restrictions	Description				
pattern	[a-zA-Z_0-9]*				

UBSCOMP

Attribute	Description				
Name	UBSCOMP				
Datatype	String				
Description	This is the component of FLEXCUBE for which this message is meant. Gateway supports both FLEXCUBE UBS and FLEXCUBE Investor Services. If the message is for FLEXCUBE UBS then this field should contain FCUBS and FCIS if meant for FLEXCUBE Investor Services. This field is case-sensitive.				
Restrictions	<table><tr><th>Restrictions</th><th>Description</th></tr><tr><td>enumeration</td><td>FCUBS,FCIS</td></tr></table>	Restrictions	Description	enumeration	FCUBS,FCIS
Restrictions	Description				
enumeration	FCUBS,FCIS				

MSGID

Attribute	Description
Name	MSGID
Datatype	String
Description	This is the unique message ID for this message. In inbound messages, if this field is present then Gateway would perform technical duplicate recognition using this field. For all messages going out from Gateway, Gateway will populate a unique message ID in this field.

Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

CORRELID

Attribute	Description	
Name	CORRELID	
Datatype	String	
Description	This is the correlation ID for the message. Gateway supports 2 correlation patterns, namely Message ID to Correlation ID (M2C) and Correlation ID to Correlation ID (C2C). While using asynchronous means of communication (like a JMS queue), the partner system can correlate the response received from Gateway to the request message sent by it using this field. If the correlation pattern is M2C then this field will contain the MSGID of the request message. If the correlation pattern is C2C then this field will contain the CORRELID of the request message.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

USERID

Attribute	Description	
Name	USERID	
Datatype	String	
Description	This is the user id which will be used within FLEXCUBE to record the transaction. This needs to be a valid user id as maintained within FLEXCUBE.	
Restrictions		
	Restrictions	Description
	maxLength	12
	pattern	[A-Z_0-9]*

BRANCH

Attribute	Description	
Name	BRANCH	
Datatype	String	
Description	This is the Branch of FLEXCUBE where the transaction would be recorded. This needs to be a valid Branch code as maintained in FLEXCUBE.	
Restrictions		
	Restrictions	Description
	length	3
	pattern	[a-zA-Z_0-9]{3}

MODULEID

Attribute	Description	
Name	MODULEID	
Datatype	String	
Description	Indicates Module Id	
Attribute	Attribute	Description
	minOccurs	0

SERVICE

Attribute	Description	
Name	SERVICE	
Datatype	String	
Description	This field should contain the code of the Service of FLEXCUBE which is being requested. This field is case-sensitive.	
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

OPERATION

Attribute	Description	
Name	OPERATION	
Datatype	String	
Description	This is the operation of the service which is being invoked. This field is case-sensitive.	
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

SOURCE_OPERATION

Attribute	Description	
Name	SOURCE_OPERATION	
Datatype	String	
Description	This is the code for the operation being invoked in the Source system. The code of Source Operation being sent needs to be maintained as a valid Source Operation for the Source within FLEXCUBE.	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

SOURCE_USERID

Attribute	Description	
Name	SOURCE_USERID	
Datatype	String	
Description	This is the user id in the Source system who is performing the action.	

Attribute		
	Attribute	Description
	minOccurs	0

DESTINATION

Attribute	Description	
Name	DESTINATION	
Datatype	String	
Description	This the system for which this message is destined. In case of request messages to FLEXCUBE, it should be FLEXCUBE. In case of response, the SOURCE from the request message is reproduced here.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

MULTITRIPID

Attribute	Description	
Name	MULTITRIPID	
Datatype	String	
Description	In response messages, this is the ID sent by FLEXCUBE in case any overrides are encountered. In request messages, the source system is expected to reproduce the MULTITRIPID from the earlier received response if the source system accepts the overrides.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

FUNCTIONID

Attribute	Description	
Name	FUNCTIONID	
Datatype	String	
Description	This is the function in FLEXCUBE which is being invoked. For integration scenarios this need not be sent. This is used by FLEXCUBE native user interface.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	8
	pattern	[A-Z_0-9]*

ACTION

Attribute	Description	
Name	ACTION	
Datatype	String	
Description	This is the action on the function being invoked. For integration scenarios this need not be sent. This is used by FLEXCUBE native user interface.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

MSGSTAT

Attribute	Description	
Name	MSGSTAT	
Datatype	String	
Description	In response messages, FLEXCUBE will indicate the status of the request in this field. The various values are SUCCESS, WARNING and FAILURE.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	enumeration	SUCCESS,WARNING,FAILURE

PASSWORD

Attribute	Description	
Name	PASSWORD	
Datatype	String	
Description		
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	128
	pattern	[a-zA-Z_0-9=+/*]*

ADDL

Attribute	Description	
Name	ADDL	
Datatype		
Description		
Attribute		
	Attribute	Description
	minOccurs	0

PARAM

Attribute	Description	
Name	PARAM	
Datatype		
Description		
Attribute	Attribute	Description
	minOccurs	0
	maxOccurs	unbounded

NAME

Attribute	Description
Name	NAME
Datatype	String
Description	

VALUE

Attribute	Description
Name	VALUE
Datatype	String
Description	

FCUBS_BODY

Attribute	Description
Name	FCUBS_BODY
Datatype	
Description	This XSD Gives Information about PK Response

Helpdeskmastertbl-PK

Attribute	Description
Name	Helpdeskmastertbl-PK
Datatype	
Description	

HELPDESKREFNO

Attribute	Description	
Name	HELPDESKREFNO	
Datatype	String	
Description	Indicates Help Desk Reference Number	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	12

Helpdeskmastertbl-IO

Attribute	Description
Name	Helpdeskmastertbl-IO
Datatype	
Description	

HELPDESKREFNO

Attribute	Description	
Name	HELPDESKREFNO	
Datatype	String	
Description	Indicates Help Desk Reference Number	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	12

REPORTINGENTITYTYPE

Attribute	Description	
Name	REPORTINGENTITYTYPE	
Datatype	String	
Description	Indicates Reporting Entity Type	
Restrictions		
	Restrictions	Description
	maxLength	1

REPORTINGENTITYID

Attribute	Description	
Name	REPORTINGENTITYID	
Datatype	String	
Description	Indicates Reporting Entity Id	
Restrictions		
	Restrictions	Description
	maxLength	12

QUERYTYPE

Attribute	Description	
Name	QUERYTYPE	
Datatype	String	
Description	Indicates Query Type	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	enumeration	I,C

QUERYSEVERITY

Attribute	Description
Name	QUERYSEVERITY
Datatype	String
Description	Indicates Query Severity

Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	enumeration	H,M,L

QUERYCATEGORY

Attribute	Description	
Name	QUERYCATEGORY	
Datatype	String	
Description	Indicates Query Category	
Restrictions		
	Restrictions	Description
	maxLength	6

PROBLEMDESCRIPTION

Attribute	Description	
Name	PROBLEMDESCRIPTION	
Datatype	String	
Description	Indicates Problem Description	
Restrictions		
	Restrictions	Description
	maxLength	255

ATTENDEDBY

Attribute	Description	
Name	ATTENDEDBY	
Datatype	String	
Description	Indicates Attended By	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	15

HELPDESKSTATUS

Attribute	Description	
Name	HELPDESKSTATUS	
Datatype	String	
Description	Indicates Status O - Open C - Closed F - Follow Up R - Reject	
Restrictions		
	Restrictions	Description
	enumeration	O,C,F,R

Helpdeskevent-Detail

Attribute	Description
------------------	--------------------

Name	Helpdeskevent-Detail	
Datatype		
Description		
Attribute	Attribute	Description
	minOccurs	0
	maxOccurs	unbounded

HELPDESKMODE

Attribute	Description	
Name	HELPDESKMODE	
Datatype	String	
Description	Indicates Help Desk Mode, I for Inquiry, A for Action	
Restrictions	Restrictions	Description
	enumeration	I,A

EVENTMODE

Attribute	Description	
Name	EVENTMODE	
Datatype	String	
Description	Indicates Help Desk Mode,P for person, T for telephone, F for fax, M for mail, O for others	
Restrictions	Restrictions	Description
	enumeration	P,T,F,M,O

EVENTDESCRIPTION

Attribute	Description	
Name	EVENTDESCRIPTION	
Datatype	String	
Description	Indicates Event Description	
Restrictions	Restrictions	Description
	maxLength	255

EVENTOBJECTAVAILABLE

Attribute	Description	
Name	EVENTOBJECTAVAILABLE	
Datatype	Decimal	
Description	Indicates Event Object Available	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	totalDigits	22

FCUBS_ERROR_RESP

Attribute	Description
------------------	--------------------

Name	FCUBS_ERROR_RESP	
Datatype		
Description		
Attribute	Attribute	Description
	minOccurs	0
	maxOccurs	unbounded

ERROR

Attribute	Description	
Name	ERROR	
Datatype		
Description		
Attribute	Attribute	Description
	maxOccurs	unbounded

ECODE

Attribute	Description
Name	ECODE
Datatype	String
Description	

EDESC

Attribute	Description
Name	EDESC
Datatype	String
Description	

FCUBS_WARNING_RESP

Attribute	Description	
Name	FCUBS_WARNING_RESP	
Datatype		
Description		
Attribute	Attribute	Description
	minOccurs	0
	maxOccurs	unbounded

WARNING

Attribute	Description	
Name	WARNING	
Datatype		
Description		
Attribute	Attribute	Description
	maxOccurs	unbounded

WCODE

Attribute	Description
------------------	--------------------

Name	WCODE
Datatype	String
Description	

WDESC

Attribute	Description
Name	WDESC
Datatype	String
Description	

2.3.DeleteHelpDesk

2.3.1.UT-DeleteHelpDesk-Req-Full-MSG.xsd

DELETEHELPDESK_FSFS_REQ

FCUBS_HEADER

SOURCE

UBSCOMP

MSGID

CORRELID

USERID

BRANCH

MODULEID

SERVICE

OPERATION

SOURCE_OPERATION

SOURCE_USERID

DESTINATION

MULTITRIPID

FUNCTIONID

ACTION

MSGSTAT

PASSWORD

ADDL

PARAM

NAME

VALUE

FCUBS_BODY

Helpdeskmastertbl-Full

HELPDESKREFNO

REPORTINGENTITYTYPE

REPORTINGENTITYID

QUERYTYPE

QUERYSEVERITY

QUERYCATEGORY

PROBLEMDESCRIPTION

ATTENDED_BY

HELPDESKSTATUS

MAKER

MAKERSTAMP

CHECKER

CHECKERSTAMP

MODNO

TXNSTAT

AUTHSTAT

Helpdeskevent-Detail

EVENTDATE

HELPDESKMODE

EVENTMODE

EVENTDESCRIPTION

EVENTOBJECTAVAILABLE

DELETEHELPDESK_FSFS_REQ

Attribute	Description
Name	DELETEHELPDESK_FSFS_REQ
Datatype	
Description	

FCUBS_HEADER

Attribute	Description
Name	FCUBS_HEADER
Datatype	
Description	

SOURCE

Attribute	Description
Name	SOURCE

Datatype	String				
Description	This is the code for the system which has sourced this message. For request messages, this field has to contain the source code for the partner system as maintained within FLEXCUBE UBS. In case of response messages this field will contain FLEXCUBE.				
Restrictions	<table> <tr> <th>Restrictions</th><th>Description</th></tr> <tr> <td>pattern</td><td>[a-zA-Z_0-9]*</td></tr> </table>	Restrictions	Description	pattern	[a-zA-Z_0-9]*
Restrictions	Description				
pattern	[a-zA-Z_0-9]*				

UBSCOMP

Attribute	Description				
Name	UBSCOMP				
Datatype	String				
Description	This is the component of FLEXCUBE for which this message is meant. Gateway supports both FLEXCUBE UBS and FLEXCUBE Investor Services. If the message is for FLEXCUBE UBS then this field should contain FCUBS and FCIS if meant for FLEXCUBE Investor Services. This field is case-sensitive.				
Restrictions	<table> <tr> <th>Restrictions</th><th>Description</th></tr> <tr> <td>enumeration</td><td>FCUBS,FCIS</td></tr> </table>	Restrictions	Description	enumeration	FCUBS,FCIS
Restrictions	Description				
enumeration	FCUBS,FCIS				

MSGID

Attribute	Description				
Name	MSGID				
Datatype	String				
Description	This is the unique message ID for this message. In inbound messages, if this field is present then Gateway would perform technical duplicate recognition using this field. For all messages going out from Gateway, Gateway will populate a unique message ID in this field.				
Attribute	<table> <tr> <th>Attribute</th><th>Description</th></tr> <tr> <td>minOccurs</td><td>0</td></tr> </table>	Attribute	Description	minOccurs	0
Attribute	Description				
minOccurs	0				
Restrictions	<table> <tr> <th>Restrictions</th><th>Description</th></tr> <tr> <td>pattern</td><td>[a-zA-Z_0-9]*</td></tr> </table>	Restrictions	Description	pattern	[a-zA-Z_0-9]*
Restrictions	Description				
pattern	[a-zA-Z_0-9]*				

CORRELID

Attribute	Description
Name	CORRELID
Datatype	String
Description	This is the correlation ID for the message. Gateway supports 2 correlation patterns, namely Message ID to Correlation ID (M2C) and Correlation ID to Correlation ID (C2C). While using asynchronous means of communication (like a JMS queue), the partner system can correlate the response received from Gateway to the request message sent by it using this field. If the correlation pattern is M2C then this field will contain the MSGID of the request message. If the correlation pattern is C2C then this field will contain the CORRELID of the request message.

Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

USERID

Attribute	Description	
Name	USERID	
Datatype	String	
Description	This is the user id which will be used within FLEXCUBE to record the transaction. This needs to be a valid user id as maintained within FLEXCUBE.	
Restrictions		
	Restrictions	Description
	maxLength	12
	pattern	[A-Z_0-9]*

BRANCH

Attribute	Description	
Name	BRANCH	
Datatype	String	
Description	This is the Branch of FLEXCUBE where the transaction would be recorded. This needs to be a valid Branch code as maintained in FLEXCUBE.	
Restrictions		
	Restrictions	Description
	length	3
	pattern	[a-zA-Z_0-9]{3}

MODULEID

Attribute	Description	
Name	MODULEID	
Datatype	String	
Description	Indicates Module Id	
Attribute		
	Attribute	Description
	minOccurs	0

SERVICE

Attribute	Description	
Name	SERVICE	
Datatype	String	
Description	This field should contain the code of the Service of FLEXCUBE which is being requested. This field is case-sensitive.	
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

OPERATION

Attribute	Description	
Name	OPERATION	
Datatype	String	
Description	This is the operation of the service which is being invoked. This field is case-sensitive.	
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

SOURCE_OPERATION

Attribute	Description	
Name	SOURCE_OPERATION	
Datatype	String	
Description	This is the code for the operation being invoked in the Source system. The code of Source Operation being sent needs to be maintained as a valid Source Operation for the Source within FLEXCUBE.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

SOURCE_USERID

Attribute	Description	
Name	SOURCE_USERID	
Datatype	String	
Description	This is the user id in the Source system who is performing the action.	
Attribute		
	Attribute	Description
	minOccurs	0

DESTINATION

Attribute	Description	
Name	DESTINATION	
Datatype	String	
Description	This the system for which this message is destined. In case of request messages to FLEXCUBE, it should be FLEXCUBE. In case of response, the SOURCE from the request message is reproduced here.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

MULTITRIPID

Attribute	Description	
Name	MULTITRIPID	
Datatype	String	
Description	In response messages, this is the ID sent by FLEXCUBE in case any overrides are encountered. In request messages, the source system is expected to reproduce the MULTITRIPID from the earlier received response if the source system accepts the overrides.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

FUNCTIONID

Attribute	Description	
Name	FUNCTIONID	
Datatype	String	
Description	This is the function in FLEXCUBE which is being invoked. For integration scenarios this need not be sent. This is used by FLEXCUBE native user interface.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	8
	pattern	[A-Z_0-9]*

ACTION

Attribute	Description	
Name	ACTION	
Datatype	String	
Description	This is the action on the function being invoked. For integration scenarios this need not be sent. This is used by FLEXCUBE native user interface.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

MSGSTAT

Attribute	Description
Name	MSGSTAT
Datatype	String
Description	In response messages, FLEXCUBE will indicate the status of the request in this field. The various values are SUCCESS, WARNING and FAILURE.

Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	enumeration	SUCCESS,WARNING,FAILURE

PASSWORD

Attribute	Description	
Name	PASSWORD	
Datatype	String	
Description		
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	128
	pattern	[a-zA-Z_0-9=+/*]

ADDL

Attribute	Description	
Name	ADDL	
Datatype		
Description		
Attribute		
	Attribute	Description
	minOccurs	0

PARAM

Attribute	Description	
Name	PARAM	
Datatype		
Description		
Attribute		
	Attribute	Description
	minOccurs	0
	maxOccurs	unbounded

NAME

Attribute	Description	
Name	NAME	
Datatype	String	
Description		

VALUE

Attribute	Description	
Name	VALUE	
Datatype	String	

Description	
-------------	--

FCUBS_BODY

Attribute	Description
Name	FCUBS_BODY
Datatype	
Description	This XSD Gives Information about Full Request of DeleteHelpDesk

Helpdeskmastertbl-Full

Attribute	Description
Name	Helpdeskmastertbl-Full
Datatype	
Description	

HELPDESKREFNO

Attribute	Description	
Name	HELPDESKREFNO	
Datatype	String	
Description	Indicates Help Desk Reference Number	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	12

REPORTINGENTITYTYPE

Attribute	Description	
Name	REPORTINGENTITYTYPE	
Datatype	String	
Description	Indicates Reporting Entity Type	
Restrictions		
	Restrictions	Description
	maxLength	1

REPORTINGENTITYID

Attribute	Description	
Name	REPORTINGENTITYID	
Datatype	String	
Description	Indicates Reporting Entity Id	
Restrictions		
	Restrictions	Description
	maxLength	12

QUERYTYPE

Attribute	Description
Name	QUERYTYPE
Datatype	String
Description	Indicates Query Type

Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	enumeration	I,C

QUERYSEVERITY

Attribute	Description	
Name	QUERYSEVERITY	
Datatype	String	
Description	Indicates Query Severity	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	enumeration	H,M,L

QUERYCATEGORY

Attribute	Description	
Name	QUERYCATEGORY	
Datatype	String	
Description	Indicates Query Category	
Restrictions		
	Restrictions	Description
	maxLength	6

PROBLEMDESCRIPTION

Attribute	Description	
Name	PROBLEMDESCRIPTION	
Datatype	String	
Description	Indicates Problem Description	
Restrictions		
	Restrictions	Description
	maxLength	255

ATTENDED BY

Attribute	Description	
Name	ATTENDED BY	
Datatype	String	
Description	Indicates Attended By	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	15

HELPDESKSTATUS

Attribute	Description	
Name	HELPDESKSTATUS	
Datatype	String	
Description	Indicates Status O - Open C - Closed F - Follow Up R - Reject	
Restrictions		
	Restrictions	Description
	enumeration	O,C,F,R

MAKER

Attribute	Description	
Name	MAKER	
Datatype	String	
Description	Indicates Maker	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	12

MAKERSTAMP

Attribute	Description	
Name	MAKERSTAMP	
Datatype	String	
Description	Indicates Maker Date	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	35

CHECKER

Attribute	Description	
Name	CHECKER	
Datatype	String	
Description	Indicates Checker	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	12

CHECKERSTAMP

Attribute	Description
Name	CHECKERSTAMP

Datatype	String	
Description	Checker Date	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	35

MODNO

Attribute	Description	
Name	MODNO	
Datatype	Decimal	
Description	Indicates Modification Number	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	totalDigits	4

TXNSTAT

Attribute	Description	
Name	TXNSTAT	
Datatype	String	
Description	Indicates Transaction Status	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	1

AUTHSTAT

Attribute	Description	
Name	AUTHSTAT	
Datatype	String	
Description	Indicates Authorization Status	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	1

Helpdeskevent-Detail

Attribute	Description
Name	Helpdeskevent-Detail

Datatype		
Description		
Attribute	Attribute	Description
	minOccurs	0
	maxOccurs	unbounded

EVENTDATE

Attribute	Description
Name	EVENTDATE
Datatype	String
Description	Indicates Event Date

HELPDESKMODE

Attribute	Description	
Name	HELPDESKMODE	
Datatype	String	
Description	Indicates Help Desk Mode, I for Inquiry, A for Action	
Restrictions		
	Restrictions	Description
	enumeration	I,A

EVENTMODE

Attribute	Description	
Name	EVENTMODE	
Datatype	String	
Description	Indicates Help Desk Mode,P for person, T for telephone, F for fax, M for mail, O for others	
Restrictions		
	Restrictions	Description
	enumeration	P,T,F,M,O

EVENTDESCRIPTION

Attribute	Description	
Name	EVENTDESCRIPTION	
Datatype	String	
Description	Indicates Event Description	
Restrictions		
	Restrictions	Description
	maxLength	255

EVENTOBJECTAVAILABLE

Attribute	Description	
Name	EVENTOBJECTAVAILABLE	
Datatype	Decimal	
Description	Indicates Event Object Available	
Attribute		
	Attribute	Description
	minOccurs	0

Restrictions		
	Restrictions	Description
	totalDigits	22

2.3.2.UT-DeleteHelpDesk-Req-IO-MSG.xsd

DELETEHELPDESK_IOPK_REQ

FCUBS_HEADER

SOURCE

UBSCOMP

MSGID

CORRELID

USERID

BRANCH

MODULEID

SERVICE

OPERATION

SOURCE_OPERATION

SOURCE_USERID

DESTINATION

MULTITRIPID

FUNCTIONID

ACTION

MSGSTAT

PASSWORD

ADDL

PARAM

NAME

VALUE

FCUBS_BODY

Helpdeskmastertbl-IO

HELPDESKREFNO

DELETEHELPDESK_IOPK_REQ

Attribute	Description
Name	DELETEHELPDESK_IOPK_REQ

Datatype	
Description	

FCUBS_HEADER

Attribute	Description
Name	FCUBS_HEADER
Datatype	
Description	

SOURCE

Attribute	Description				
Name	SOURCE				
Datatype	String				
Description	This is the code for the system which has sourced this message. For request messages, this field has to contain the source code for the partner system as maintained within FLEXCUBE UBS. In case of response messages this field will contain FLEXCUBE.				
Restrictions	<table> <tr> <th>Restrictions</th><th>Description</th></tr> <tr> <td>pattern</td><td>[a-zA-Z_0-9]*</td></tr> </table>	Restrictions	Description	pattern	[a-zA-Z_0-9]*
Restrictions	Description				
pattern	[a-zA-Z_0-9]*				

UBSCOMP

Attribute	Description				
Name	UBSCOMP				
Datatype	String				
Description	This is the component of FLEXCUBE for which this message is meant. Gateway supports both FLEXCUBE UBS and FLEXCUBE Investor Services. If the message is for FLEXCUBE UBS then this field should contain FCUBS and FCIS if meant for FLEXCUBE Investor Services. This field is case-sensitive.				
Restrictions	<table> <tr> <th>Restrictions</th><th>Description</th></tr> <tr> <td>enumeration</td><td>FCUBS,FCIS</td></tr> </table>	Restrictions	Description	enumeration	FCUBS,FCIS
Restrictions	Description				
enumeration	FCUBS,FCIS				

MSGID

Attribute	Description				
Name	MSGID				
Datatype	String				
Description	This is the unique message ID for this message. In inbound messages, if this field is present then Gateway would perform technical duplicate recognition using this field. For all messages going out from Gateway, Gateway will populate a unique message ID in this field.				
Attribute	<table> <tr> <th>Attribute</th><th>Description</th></tr> <tr> <td>minOccurs</td><td>0</td></tr> </table>	Attribute	Description	minOccurs	0
Attribute	Description				
minOccurs	0				
Restrictions	<table> <tr> <th>Restrictions</th><th>Description</th></tr> <tr> <td>pattern</td><td>[a-zA-Z_0-9]*</td></tr> </table>	Restrictions	Description	pattern	[a-zA-Z_0-9]*
Restrictions	Description				
pattern	[a-zA-Z_0-9]*				

CORRELID

Attribute	Description	
Name	CORRELID	
Datatype	String	
Description	This is the correlation ID for the message. Gateway supports 2 correlation patterns, namely Message ID to Correlation ID (M2C) and Correlation ID to Correlation ID (C2C). While using asynchronous means of communication (like a JMS queue), the partner system can correlate the response received from Gateway to the request message sent by it using this field. If the correlation pattern is M2C then this field will contain the MSGID of the request message. If the correlation pattern is C2C then this field will contain the CORRELID of the request message.	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

USERID

Attribute	Description	
Name	USERID	
Datatype	String	
Description	This is the user id which will be used within FLEXCUBE to record the transaction. This needs to be a valid user id as maintained within FLEXCUBE.	
Restrictions	Restrictions	Description
	maxLength	12
	pattern	[A-Z_0-9]*

BRANCH

Attribute	Description	
Name	BRANCH	
Datatype	String	
Description	This is the Branch of FLEXCUBE where the transaction would be recorded. This needs to be a valid Branch code as maintained in FLEXCUBE.	
Restrictions	Restrictions	Description
	length	3
	pattern	[a-zA-Z_0-9]{3}

MODULEID

Attribute	Description	
Name	MODULEID	
Datatype	String	
Description	Indicates Module Id	
Attribute	Attribute	Description
	minOccurs	0

SERVICE

Attribute	Description				
Name	SERVICE				
Datatype	String				
Description	This field should contain the code of the Service of FLEXCUBE which is being requested. This field is case-sensitive.				
Restrictions	<table> <tr> <th>Restrictions</th><th>Description</th></tr> <tr> <td>pattern</td><td>[a-zA-Z_0-9]*</td></tr> </table>	Restrictions	Description	pattern	[a-zA-Z_0-9]*
Restrictions	Description				
pattern	[a-zA-Z_0-9]*				

OPERATION

Attribute	Description				
Name	OPERATION				
Datatype	String				
Description	This is the operation of the service which is being invoked. This field is case-sensitive.				
Restrictions	<table> <tr> <th>Restrictions</th><th>Description</th></tr> <tr> <td>pattern</td><td>[a-zA-Z_0-9]*</td></tr> </table>	Restrictions	Description	pattern	[a-zA-Z_0-9]*
Restrictions	Description				
pattern	[a-zA-Z_0-9]*				

SOURCE_OPERATION

Attribute	Description				
Name	SOURCE_OPERATION				
Datatype	String				
Description	This is the code for the operation being invoked in the Source system. The code of Source Operation being sent needs to be maintained as a valid Source Operation for the Source within FLEXCUBE.				
Attribute	<table> <tr> <th>Attribute</th><th>Description</th></tr> <tr> <td>minOccurs</td><td>0</td></tr> </table>	Attribute	Description	minOccurs	0
Attribute	Description				
minOccurs	0				
Restrictions	<table> <tr> <th>Restrictions</th><th>Description</th></tr> <tr> <td>pattern</td><td>[a-zA-Z_0-9]*</td></tr> </table>	Restrictions	Description	pattern	[a-zA-Z_0-9]*
Restrictions	Description				
pattern	[a-zA-Z_0-9]*				

SOURCE_USERID

Attribute	Description				
Name	SOURCE_USERID				
Datatype	String				
Description	This is the user id in the Source system who is performing the action.				
Attribute	<table> <tr> <th>Attribute</th><th>Description</th></tr> <tr> <td>minOccurs</td><td>0</td></tr> </table>	Attribute	Description	minOccurs	0
Attribute	Description				
minOccurs	0				

DESTINATION

Attribute	Description
Name	DESTINATION
Datatype	String
Description	This the system for which this message is destined. In case of request messages to FLEXCUBE, it should be FLEXCUBE. In case of response, the SOURCE from the request message is reproduced here.

Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

MULTITRIPID

Attribute	Description	
Name	MULTITRIPID	
Datatype	String	
Description	In response messages, this is the ID sent by FLEXCUBE in case any overrides are encountered. In request messages, the source system is expected to reproduce the MULTITRIPID from the earlier received response if the source system accepts the overrides.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

FUNCTIONID

Attribute	Description	
Name	FUNCTIONID	
Datatype	String	
Description	This is the function in FLEXCUBE which is being invoked. For integration scenarios this need not be sent. This is used by FLEXCUBE native user interface.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	8
	pattern	[A-Z_0-9]*

ACTION

Attribute	Description	
Name	ACTION	
Datatype	String	
Description	This is the action on the function being invoked. For integration scenarios this need not be sent. This is used by FLEXCUBE native user interface.	
Attribute		
	Attribute	Description
	minOccurs	0

Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

MSGSTAT

Attribute	Description	
Name	MSGSTAT	
Datatype	String	
Description	In response messages, FLEXCUBE will indicate the status of the request in this field. The various values are SUCCESS, WARNING and FAILURE.	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	SUCCESS,WARNING,FAILURE

PASSWORD

Attribute	Description	
Name	PASSWORD	
Datatype	String	
Description		
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	128
	pattern	[a-zA-Z_0-9=+/*]*

ADDL

Attribute	Description	
Name	ADDL	
Datatype		
Description		
Attribute	Attribute	Description
	minOccurs	0

PARAM

Attribute	Description	
Name	PARAM	
Datatype		
Description		
Attribute	Attribute	Description
	minOccurs	0
	maxOccurs	unbounded

NAME

Attribute	Description
Name	NAME
Datatype	String
Description	

VALUE

Attribute	Description
Name	VALUE
Datatype	String
Description	

FCUBS_BODY

Attribute	Description
Name	FCUBS_BODY
Datatype	
Description	This XSD Gives Information about IO Request of DeleteHelpDesk

Helpdeskmastertbl-IO

Attribute	Description
Name	Helpdeskmastertbl-IO
Datatype	
Description	

HELPDESKREFNO

Attribute	Description	
Name	HELPDESKREFNO	
Datatype	String	
Description	Indicates Help Desk Reference Number	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	12

2.3.3.UT-DeleteHelpDesk-Res-Full-MSG.xsd

DELETEHELPDESK_FSFS_RES

FCUBS_HEADER

SOURCE

UBSCOMP

MSGID

CORRELID

USERID

BRANCH

MODULEID

SERVICE
OPERATION
SOURCE_OPERATION
SOURCE_USERID
DESTINATION
MULTITRIPID
FUNCTIONID
ACTION
MSGSTAT
PASSWORD
ADDL
PARAM
NAME
VALUE
FCUBS_BODY
Helpdeskmastertbl-Full
HELPDESKREFNO
REPORTINGENTITYTYPE
REPORTINGENTITYID
QUERYTYPE
QUERYSEVERITY
QUERYCATEGORY
PROBLEMDESCRIPTION
ATTENDED BY
HELPDESKSTATUS
MAKER
MAKERSTAMP
CHECKER
CHECKERSTAMP
MODNO
TXNSTAT
AUTHSTAT

Helpdeskevent-Detail

EVENTDATE

HELPDESKMODE

EVENTMODE

EVENTDESCRIPTION

EVENTOBJECTAVAILABLE

FCUBS_ERROR_RESP

ERROR

ECODE

EDESC

FCUBS_WARNING_RESP

WARNING

WCODE

WDESC

DELETEHELPDESK_FSFS_RES

Attribute	Description
Name	DELETEHELPDESK_FSFS_RES
Datatype	
Description	

FCUBS_HEADER

Attribute	Description
Name	FCUBS_HEADER
Datatype	
Description	

SOURCE

Attribute	Description				
Name	SOURCE				
Datatype	String				
Description	This is the code for the system which has sourced this message. For request messages, this field has to contain the source code for the partner system as maintained within FLEXCUBE UBS. In case of response messages this field will contain FLEXCUBE.				
Restrictions	<table><tr><th>Restrictions</th><th>Description</th></tr><tr><td>pattern</td><td>[a-zA-Z_0-9]*</td></tr></table>	Restrictions	Description	pattern	[a-zA-Z_0-9]*
Restrictions	Description				
pattern	[a-zA-Z_0-9]*				

UBSCOMP

Attribute	Description
Name	UBSCOMP
Datatype	String

Description	This is the component of FLEXCUBE for which this message is meant. Gateway supports both FLEXCUBE UBS and FLEXCUBE Investor Services. If the message is for FLEXCUBE UBS then this field should contain FCUBS and FCIS if meant for FLEXCUBE Investor Services. This field is case-sensitive.	
Restrictions		
	Restrictions	Description
	enumeration	FCUBS,FCIS

MSGID

Attribute	Description	
Name	MSGID	
Datatype	String	
Description	This is the unique message ID for this message. In inbound messages, if this field is present then Gateway would perform technical duplicate recognition using this field. For all messages going out from Gateway, Gateway will populate a unique message ID in this field.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

CORRELID

Attribute	Description	
Name	CORRELID	
Datatype	String	
Description	This is the correlation ID for the message. Gateway supports 2 correlation patterns, namely Message ID to Correlation ID (M2C) and Correlation ID to Correlation ID (C2C). While using asynchronous means of communication (like a JMS queue), the partner system can correlate the response received from Gateway to the request message sent by it using this field. If the correlation pattern is M2C then this field will contain the MSGID of the request message. If the correlation pattern is C2C then this field will contain the CORRELID of the request message.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

USERID

Attribute	Description
Name	USERID
Datatype	String
Description	This is the user id which will be used within FLEXCUBE to record the transaction. This needs to be a valid user id as maintained within FLEXCUBE.

Restrictions		
	Restrictions	Description
	maxLength	12
	pattern	[A-Z_0-9]*

BRANCH

Attribute	Description	
Name	BRANCH	
Datatype	String	
Description	This is the Branch of FLEXCUBE where the transaction would be recorded. This needs to be a valid Branch code as maintained in FLEXCUBE.	
Restrictions		
	Restrictions	Description
	length	3
	pattern	[a-zA-Z_0-9]{3}

MODULEID

Attribute	Description	
Name	MODULEID	
Datatype	String	
Description	Indicates Module Id	
Attribute		
	Attribute	Description
	minOccurs	0

SERVICE

Attribute	Description	
Name	SERVICE	
Datatype	String	
Description	This field should contain the code of the Service of FLEXCUBE which is being requested. This field is case-sensitive.	
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

OPERATION

Attribute	Description	
Name	OPERATION	
Datatype	String	
Description	This is the operation of the service which is being invoked. This field is case-sensitive.	
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

SOURCE_OPERATION

Attribute	Description
Name	SOURCE_OPERATION
Datatype	String

Description	This is the code for the operation being invoked in the Source system. The code of Source Operation being sent needs to be maintained as a valid Source Operation for the Source within FLEXCUBE.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

SOURCE_USERID

Attribute	Description	
Name	SOURCE_USERID	
Datatype	String	
Description	This is the user id in the Source system who is performing the action.	
Attribute		
	Attribute	Description
	minOccurs	0

DESTINATION

Attribute	Description	
Name	DESTINATION	
Datatype	String	
Description	This the system for which this message is destined. In case of request messages to FLEXCUBE, it should be FLEXCUBE. In case of response, the SOURCE from the request message is reproduced here.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

MULTITRIPID

Attribute	Description	
Name	MULTITRIPID	
Datatype	String	
Description	In response messages, this is the ID sent by FLEXCUBE in case any overrides are encountered. In request messages, the source system is expected to reproduce the MULTITRIPID from the earlier received response if the source system accepts the overrides.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

FUNCTIONID

Attribute	Description	
Name	FUNCTIONID	
Datatype	String	
Description	This is the function in FLEXCUBE which is being invoked. For integration scenarios this need not be sent. This is used by FLEXCUBE native user interface.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	8
	pattern	[A-Z_0-9]*

ACTION

Attribute	Description	
Name	ACTION	
Datatype	String	
Description	This is the action on the function being invoked. For integration scenarios this need not be sent. This is used by FLEXCUBE native user interface.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

MSGSTAT

Attribute	Description	
Name	MSGSTAT	
Datatype	String	
Description	In response messages, FLEXCUBE will indicate the status of the request in this field. The various values are SUCCESS, WARNING and FAILURE.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	enumeration	SUCCESS,WARNING,FAILURE

PASSWORD

Attribute	Description
Name	PASSWORD
Datatype	String
Description	

Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	128
	pattern	[a-zA-Z_0-9=+/*]*

ADDL

Attribute	Description	
Name	ADDL	
Datatype		
Description		
Attribute	Attribute	Description
	minOccurs	0

PARAM

Attribute	Description	
Name	PARAM	
Datatype		
Description		
Attribute	Attribute	Description
	minOccurs	0
	maxOccurs	unbounded

NAME

Attribute	Description
Name	NAME
Datatype	String
Description	

VALUE

Attribute	Description
Name	VALUE
Datatype	String
Description	

FCUBS_BODY

Attribute	Description
Name	FCUBS_BODY
Datatype	
Description	This XSD Gives Information about Full Response

Helpdeskmastertbl-Full

Attribute	Description
Name	Helpdeskmastertbl-Full
Datatype	
Description	

HELPDESKREFNO

Attribute	Description	
Name	HELPDESKREFNO	
Datatype	String	
Description	Indicates Help Desk Reference Number	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	12

REPORTINGENTITYTYPE

Attribute	Description	
Name	REPORTINGENTITYTYPE	
Datatype	String	
Description	Indicates Reporting Entity Type	
Restrictions	Restrictions	Description
	maxLength	1

REPORTINGENTITYID

Attribute	Description	
Name	REPORTINGENTITYID	
Datatype	String	
Description	Indicates Reporting Entity Id	
Restrictions	Restrictions	Description
	maxLength	12

QUERYTYPE

Attribute	Description	
Name	QUERYTYPE	
Datatype	String	
Description	Indicates Query Type	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	I,C

QUERYSEVERITY

Attribute	Description
Name	QUERYSEVERITY
Datatype	String
Description	Indicates Query Severity

Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	enumeration	H,M,L

QUERYCATEGORY

Attribute	Description	
Name	QUERYCATEGORY	
Datatype	String	
Description	Indicates Query Category	
Restrictions		
	Restrictions	Description
	maxLength	6

PROBLEMDESCRIPTION

Attribute	Description	
Name	PROBLEMDESCRIPTION	
Datatype	String	
Description	Indicates Problem Description	
Restrictions		
	Restrictions	Description
	maxLength	255

ATTENDEDBY

Attribute	Description	
Name	ATTENDEDBY	
Datatype	String	
Description	Indicates Attended By	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	15

HELPDESKSTATUS

Attribute	Description	
Name	HELPDESKSTATUS	
Datatype	String	
Description	Indicates Status O - Open C - Closed F - Follow Up R - Reject	
Restrictions		
	Restrictions	Description
	enumeration	O,C,F,R

MAKER

Attribute	Description
------------------	--------------------

Name	MAKER	
Datatype	String	
Description	Indicates Maker	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	12

MAKERSTAMP

Attribute	Description	
Name	MAKERSTAMP	
Datatype	String	
Description	Indicates Maker Date	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	35

CHECKER

Attribute	Description	
Name	CHECKER	
Datatype	String	
Description	Indicates Checker	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	12

CHECKERSTAMP

Attribute	Description	
Name	CHECKERSTAMP	
Datatype	String	
Description	Checker Date	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	35

MODNO

Attribute	Description
------------------	--------------------

Name	MODNO	
Datatype	Decimal	
Description	Indicates Modification Number	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	totalDigits	4

TXNSTAT

Attribute	Description	
Name	TXNSTAT	
Datatype	String	
Description	Indicates Transaction Status	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	1

AUTHSTAT

Attribute	Description	
Name	AUTHSTAT	
Datatype	String	
Description	Indicates Authorization Status	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	1

Helpdeskevent-Detail

Attribute	Description	
Name	Helpdeskevent-Detail	
Datatype		
Description		
Attribute	Attribute	Description
	minOccurs	0
	maxOccurs	unbounded

EVENTDATE

Attribute	Description
Name	EVENTDATE
Datatype	String
Description	Indicates Event Date

HELPDESKMODE

Attribute	Description	
Name	HELPDESKMODE	
Datatype	String	
Description	Indicates Help Desk Mode, I for Inquiry, A for Action	
Restrictions		
	Restrictions	Description
	enumeration	I,A

EVENTMODE

Attribute	Description	
Name	EVENTMODE	
Datatype	String	
Description	Indicates Help Desk Mode,P for person, T for telephone, F for fax, M for mail, O for others	
Restrictions		
	Restrictions	Description
	enumeration	P,T,F,M,O

EVENTDESCRIPTION

Attribute	Description	
Name	EVENTDESCRIPTION	
Datatype	String	
Description	Indicates Event Description	
Restrictions		
	Restrictions	Description
	maxLength	255

EVENTOBJECTAVAILABLE

Attribute	Description	
Name	EVENTOBJECTAVAILABLE	
Datatype	Decimal	
Description	Indicates Event Object Available	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	totalDigits	22

FCUBS_ERROR_RESP

Attribute	Description	
Name	FCUBS_ERROR_RESP	
Datatype		
Description		
Attribute		
	Attribute	Description
	minOccurs	0
	maxOccurs	unbounded

ERROR

Attribute	Description	
Name	ERROR	
Datatype		
Description		
Attribute	Attribute	Description
	maxOccurs	unbounded

ECODE

Attribute	Description
Name	ECODE
Datatype	String
Description	

EDESC

Attribute	Description
Name	EDESC
Datatype	String
Description	

FCUBS_WARNING_RESP

Attribute	Description	
Name	FCUBS WARNING RESP	
Datatype		
Description		
Attribute	Attribute	Description
	minOccurs	0
	maxOccurs	unbounded

WARNING

Attribute	Description	
Name	WARNING	
Datatype		
Description		
Attribute		
	Attribute	Description
	maxOccurs	unbounded

WCODE

Attribute	Description
Name	WCODE
Datatype	String
Description	

WDESC

Attribute	Description
Name	WDESC
Datatype	String

Description	
-------------	--

2.3.4.UT-DeleteHelpDesk-Res-PK-MSG.xsd

DELETEHELPDESK_IOPK_RES

FCUBS_HEADER

SOURCE

UBSCOMP

MSGID

CORRELID

USERID

BRANCH

MODULEID

SERVICE

OPERATION

SOURCE_OPERATION

SOURCE_USERID

DESTINATION

MULTITRIPID

FUNCTIONID

ACTION

MSGSTAT

PASSWORD

ADDL

PARAM

NAME

VALUE

FCUBS_BODY

Helpdeskmastertbl-PK

HELPDESKREFNO

Helpdeskmastertbl-IO

HELPDESKREFNO

FCUBS_ERROR_RESP

ERROR

ECODE

EDESC

FCUBS_WARNING_RESP

WARNING

WCODE

WDESC

DELETEHELPDESK_IOPK_RES

Attribute	Description
Name	DELETEHELPDESK_IOPK_RES
Datatype	
Description	

FCUBS_HEADER

Attribute	Description
Name	FCUBS_HEADER
Datatype	
Description	

SOURCE

Attribute	Description				
Name	SOURCE				
Datatype	String				
Description	This is the code for the system which has sourced this message. For request messages, this field has to contain the source code for the partner system as maintained within FLEXCUBE UBS. In case of response messages this field will contain FLEXCUBE.				
Restrictions	<table><tr><th>Restrictions</th><th>Description</th></tr><tr><td>pattern</td><td>[a-zA-Z_0-9]*</td></tr></table>	Restrictions	Description	pattern	[a-zA-Z_0-9]*
Restrictions	Description				
pattern	[a-zA-Z_0-9]*				

UBSCOMP

Attribute	Description				
Name	UBSCOMP				
Datatype	String				
Description	This is the component of FLEXCUBE for which this message is meant. Gateway supports both FLEXCUBE UBS and FLEXCUBE Investor Services. If the message is for FLEXCUBE UBS then this field should contain FCUBS and FCIS if meant for FLEXCUBE Investor Services. This field is case-sensitive.				
Restrictions	<table><tr><th>Restrictions</th><th>Description</th></tr><tr><td>enumeration</td><td>FCUBS,FCIS</td></tr></table>	Restrictions	Description	enumeration	FCUBS,FCIS
Restrictions	Description				
enumeration	FCUBS,FCIS				

MSGID

Attribute	Description
Name	MSGID
Datatype	String
Description	This is the unique message ID for this message. In inbound messages, if this field is present then Gateway would perform technical duplicate recognition using this field. For all messages going out from Gateway, Gateway will populate a unique message ID

Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

CORRELID

Attribute	Description	
Name	CORRELID	
Datatype	String	
Description	This is the correlation ID for the message. Gateway supports 2 correlation patterns, namely Message ID to Correlation ID (M2C) and Correlation ID to Correlation ID (C2C). While using asynchronous means of communication (like a JMS queue), the partner system can correlate the response received from Gateway to the request message sent by it using this field. If the correlation pattern is M2C then this field will contain the MSGID of the request message. If the correlation pattern is C2C then this field will contain the CORRELID of the request message.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

USERID

Attribute	Description	
Name	USERID	
Datatype	String	
Description	This is the user id which will be used within FLEXCUBE to record the transaction. This needs to be a valid user id as maintained within FLEXCUBE.	
Restrictions		
	Restrictions	Description
	maxLength	12
	pattern	[A-Z_0-9]*

BRANCH

Attribute	Description	
Name	BRANCH	
Datatype	String	
Description	This is the Branch of FLEXCUBE where the transaction would be recorded. This needs to be a valid Branch code as maintained in FLEXCUBE.	
Restrictions		
	Restrictions	Description
	length	3
	pattern	[a-zA-Z_0-9]{3}

MODULEID

Attribute	Description	
Name	MODULEID	
Datatype	String	
Description	Indicates Module Id	
Attribute	Attribute	Description
	minOccurs	0

SERVICE

Attribute	Description	
Name	SERVICE	
Datatype	String	
Description	This field should contain the code of the Service of FLEXCUBE which is being requested. This field is case-sensitive.	
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

OPERATION

Attribute	Description	
Name	OPERATION	
Datatype	String	
Description	This is the operation of the service which is being invoked. This field is case-sensitive.	
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

SOURCE_OPERATION

Attribute	Description	
Name	SOURCE_OPERATION	
Datatype	String	
Description	This is the code for the operation being invoked in the Source system. The code of Source Operation being sent needs to be maintained as a valid Source Operation for the Source within FLEXCUBE.	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

SOURCE_USERID

Attribute	Description	
Name	SOURCE_USERID	
Datatype	String	
Description	This is the user id in the Source system who is performing the action.	

Attribute		
	Attribute	Description
	minOccurs	0

DESTINATION

Attribute	Description	
Name	DESTINATION	
Datatype	String	
Description	This the system for which this message is destined. In case of request messages to FLEXCUBE, it should be FLEXCUBE. In case of response, the SOURCE from the request message is reproduced here.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

MULTITRIPID

Attribute	Description	
Name	MULTITRIPID	
Datatype	String	
Description	In response messages, this is the ID sent by FLEXCUBE in case any overrides are encountered. In request messages, the source system is expected to reproduce the MULTITRIPID from the earlier received response if the source system accepts the overrides.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

FUNCTIONID

Attribute	Description	
Name	FUNCTIONID	
Datatype	String	
Description	This is the function in FLEXCUBE which is being invoked. For integration scenarios this need not be sent. This is used by FLEXCUBE native user interface.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	8
	pattern	[A-Z_0-9]*

ACTION

Attribute	Description	
Name	ACTION	
Datatype	String	
Description	This is the action on the function being invoked. For integration scenarios this need not be sent. This is used by FLEXCUBE native user interface.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

MSGSTAT

Attribute	Description	
Name	MSGSTAT	
Datatype	String	
Description	In response messages, FLEXCUBE will indicate the status of the request in this field. The various values are SUCCESS, WARNING and FAILURE.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	enumeration	SUCCESS,WARNING,FAILURE

PASSWORD

Attribute	Description	
Name	PASSWORD	
Datatype	String	
Description		
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	128
	pattern	[a-zA-Z_0-9=+/*]

ADDL

Attribute	Description	
Name	ADDL	
Datatype		
Description		
Attribute		
	Attribute	Description
	minOccurs	0

PARAM

Attribute	Description	
Name	PARAM	
Datatype		
Description		
Attribute	Attribute	Description
	minOccurs	0
	maxOccurs	unbounded

NAME

Attribute	Description
Name	NAME
Datatype	String
Description	

VALUE

Attribute	Description
Name	VALUE
Datatype	String
Description	

FCUBS_BODY

Attribute	Description
Name	FCUBS_BODY
Datatype	
Description	This XSD Gives Information about PK Response

Helpdeskmastertbl-PK

Attribute	Description
Name	Helpdeskmastertbl-PK
Datatype	
Description	

HELPDESKREFNO

Attribute	Description	
Name	HELPDESKREFNO	
Datatype	String	
Description	Indicates Help Desk Reference Number	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	12

Helpdeskmastertbl-IO

Attribute	Description
Name	Helpdeskmastertbl-IO
Datatype	
Description	

HELPDESKREFNO

Attribute	Description	
Name	HELPDESKREFNO	
Datatype	String	
Description	Indicates Help Desk Reference Number	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	12

FCUBS_ERROR_RESP

Attribute	Description	
Name	FCUBS_ERROR_RESP	
Datatype		
Description		
Attribute	Attribute	Description
	minOccurs	0
	maxOccurs	unbounded

ERROR

Attribute	Description	
Name	ERROR	
Datatype		
Description		
Attribute	Attribute	Description
	maxOccurs	unbounded

ECODE

Attribute	Description
Name	ECODE
Datatype	String
Description	

EDESC

Attribute	Description
Name	EDESC
Datatype	String
Description	

FCUBS_WARNING_RESP

Attribute	Description
Name	FCUBS_WARNING_RESP
Datatype	
Description	

Attribute		
	Attribute	Description
	minOccurs	0
	maxOccurs	unbounded

WARNING

Attribute	Description	
Name	WARNING	
Datatype		
Description		
Attribute		
	Attribute	Description
	maxOccurs	unbounded

WCODE

Attribute	Description
Name	WCODE
Datatype	String
Description	

WDESC

Attribute	Description
Name	WDESC
Datatype	String
Description	

2.4.ModifyHelpDesk

2.4.1.UT-ModifyHelpDesk-Req-Full-MSG.xsd

MODIFYHELPDESK_FSFS_REQ

FCUBS_HEADER

SOURCE

UBSCOMP

MSGID

CORRELID

USERID

BRANCH

MODULEID

SERVICE

OPERATION

SOURCE_OPERATION

SOURCE_USERID

DESTINATION

MULTITRIPID
FUNCTIONID
ACTION
MSGSTAT
PASSWORD
ADDL
PARAM
NAME
VALUE
FCUBS_BODY
Helpdeskmastertbl-Full
HELPDESKREFNO
REPORTINGENTITYTYPE
REPORTINGENTITYID
QUERYTYPE
QUERYSEVERITY
QUERYCATEGORY
PROBLEMDESCRIPTION
ATTENDED BY
HELPDESKSTATUS
MAKER
MAKERSTAMP
CHECKER
CHECKERSTAMP
MODNO
TXNSTAT
AUTHSTAT
Helpdeskevent-Detail
EVENTDATE
HELPDESKMODE
EVENTMODE
EVENTDESCRIPTION

MODIFYHELPDESK_FSFS_REQ

Attribute	Description
Name	MODIFYHELPDESK_FSFS_REQ
Datatype	
Description	

FCUBS_HEADER

Attribute	Description
Name	FCUBS_HEADER
Datatype	
Description	

SOURCE

Attribute	Description				
Name	SOURCE				
Datatype	String				
Description	This is the code for the system which has sourced this message. For request messages, this field has to contain the source code for the partner system as maintained within FLEXCUBE UBS. In case of response messages this field will contain FLEXCUBE.				
Restrictions	<table> <tr> <th>Restrictions</th><th>Description</th></tr> <tr> <td>pattern</td><td>[a-zA-Z_0-9]*</td></tr> </table>	Restrictions	Description	pattern	[a-zA-Z_0-9]*
Restrictions	Description				
pattern	[a-zA-Z_0-9]*				

UBSCOMP

Attribute	Description				
Name	UBSCOMP				
Datatype	String				
Description	This is the component of FLEXCUBE for which this message is meant. Gateway supports both FLEXCUBE UBS and FLEXCUBE Investor Services. If the message is for FLEXCUBE UBS then this field should contain FCUBS and FCIS if meant for FLEXCUBE Investor Services. This field is case-sensitive.				
Restrictions	<table> <tr> <th>Restrictions</th><th>Description</th></tr> <tr> <td>enumeration</td><td>FCUBS,FCIS</td></tr> </table>	Restrictions	Description	enumeration	FCUBS,FCIS
Restrictions	Description				
enumeration	FCUBS,FCIS				

MSGID

Attribute	Description				
Name	MSGID				
Datatype	String				
Description	This is the unique message ID for this message. In inbound messages, if this field is present then Gateway would perform technical duplicate recognition using this field. For all messages going out from Gateway, Gateway will populate a unique message ID in this field.				
Attribute	<table> <tr> <th>Attribute</th><th>Description</th></tr> <tr> <td>minOccurs</td><td>0</td></tr> </table>	Attribute	Description	minOccurs	0
Attribute	Description				
minOccurs	0				

Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

CORRELID

Attribute	Description	
Name	CORRELID	
Datatype	String	
Description	This is the correlation ID for the message. Gateway supports 2 correlation patterns, namely Message ID to Correlation ID (M2C) and Correlation ID to Correlation ID (C2C). While using asynchronous means of communication (like a JMS queue), the partner system can correlate the response received from Gateway to the request message sent by it using this field. If the correlation pattern is M2C then this field will contain the MSGID of the request message. If the correlation pattern is C2C then this field will contain the CORRELID of the request message.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

USERID

Attribute	Description	
Name	USERID	
Datatype	String	
Description	This is the user id which will be used within FLEXCUBE to record the transaction. This needs to be a valid user id as maintained within FLEXCUBE.	
Restrictions		
	Restrictions	Description
	maxLength	12
	pattern	[A-Z_0-9]*

BRANCH

Attribute	Description	
Name	BRANCH	
Datatype	String	
Description	This is the Branch of FLEXCUBE where the transaction would be recorded. This needs to be a valid Branch code as maintained in FLEXCUBE.	
Restrictions		
	Restrictions	Description
	length	3
	pattern	[a-zA-Z_0-9]{3}

MODULEID

Attribute	Description
Name	MODULEID

Datatype	String	
Description	Indicates Module Id	
Attribute	Attribute	Description
	minOccurs	0

SERVICE

Attribute	Description	
Name	SERVICE	
Datatype	String	
Description	This field should contain the code of the Service of FLEXCUBE which is being requested. This field is case-sensitive.	
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

OPERATION

Attribute	Description	
Name	OPERATION	
Datatype	String	
Description	This is the operation of the service which is being invoked. This field is case-sensitive.	
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

SOURCE_OPERATION

Attribute	Description	
Name	SOURCE_OPERATION	
Datatype	String	
Description	This is the code for the operation being invoked in the Source system. The code of Source Operation being sent needs to be maintained as a valid Source Operation for the Source within FLEXCUBE.	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

SOURCE_USERID

Attribute	Description	
Name	SOURCE_USERID	
Datatype	String	
Description	This is the user id in the Source system who is performing the action.	
Attribute	Attribute	Description
	minOccurs	0

DESTINATION

Attribute	Description	
Name	DESTINATION	
Datatype	String	
Description	This the system for which this message is destined. In case of request messages to FLEXCUBE, it should be FLEXCUBE. In case of response, the SOURCE from the request message is reproduced here.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

MULTITRIPID

Attribute	Description	
Name	MULTITRIPID	
Datatype	String	
Description	In response messages, this is the ID sent by FLEXCUBE in case any overrides are encountered. In request messages, the source system is expected to reproduce the MULTITRIPID from the earlier received response if the source system accepts the overrides.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

FUNCTIONID

Attribute	Description	
Name	FUNCTIONID	
Datatype	String	
Description	This is the function in FLEXCUBE which is being invoked. For integration scenarios this need not be sent. This is used by FLEXCUBE native user interface.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	8
	pattern	[A-Z_0-9]*

ACTION

Attribute	Description	
Name	ACTION	
Datatype	String	
Description	This is the action on the function being invoked. For integration scenarios this need not be sent. This is used by FLEXCUBE native user interface.	

Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

MSGSTAT

Attribute	Description	
Name	MSGSTAT	
Datatype	String	
Description	In response messages, FLEXCUBE will indicate the status of the request in this field. The various values are SUCCESS, WARNING and FAILURE.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	enumeration	SUCCESS,WARNING,FAILURE

PASSWORD

Attribute	Description	
Name	PASSWORD	
Datatype	String	
Description		
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	128
	pattern	[a-zA-Z_0-9=+/*]*

ADDL

Attribute	Description	
Name	ADDL	
Datatype		
Description		
Attribute		
	Attribute	Description
	minOccurs	0

PARAM

Attribute	Description	
Name	PARAM	
Datatype		
Description		

Attribute		
	Attribute	Description
	minOccurs	0
	maxOccurs	unbounded

NAME

Attribute	Description
Name	NAME
Datatype	String
Description	

VALUE

Attribute	Description
Name	VALUE
Datatype	String
Description	

FCUBS_BODY

Attribute	Description
Name	FCUBS_BODY
Datatype	
Description	This XSD Gives Information about Full Request of ModifyHelpDesk

Helpdeskmastertbl-Full

Attribute	Description
Name	Helpdeskmastertbl-Full
Datatype	
Description	

HELPDESKREFNO

Attribute	Description	
Name	HELPDESKREFNO	
Datatype	String	
Description	Indicates Help Desk Reference Number	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	12

REPORTINGENTITYTYPE

Attribute	Description	
Name	REPORTINGENTITYTYPE	
Datatype	String	
Description	Indicates Reporting Entity Type	
Restrictions	Restrictions	Description
	maxLength	1

REPORTINGENTITYID

Attribute	Description	
Name	REPORTINGENTITYID	
Datatype	String	
Description	Indicates Reporting Entity Id	
Restrictions		
	Restrictions	Description
	maxLength	12

QUERYTYPE

Attribute	Description	
Name	QUERYTYPE	
Datatype	String	
Description	Indicates Query Type	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	enumeration	I,C

QUERYSEVERITY

Attribute	Description	
Name	QUERYSEVERITY	
Datatype	String	
Description	Indicates Query Severity	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	enumeration	H,M,L

QUERYCATEGORY

Attribute	Description	
Name	QUERYCATEGORY	
Datatype	String	
Description	Indicates Query Category	
Restrictions		
	Restrictions	Description
	maxLength	6

PROBLEMDescription

Attribute	Description
Name	PROBLEMDescription
Datatype	String
Description	Indicates Problem Description

Restrictions		
	Restrictions	Description
	maxLength	255

ATTENDED BY

Attribute	Description	
Name	ATTENDED BY	
Datatype	String	
Description	Indicates Attended By	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	15

HELPDESKSTATUS

Attribute	Description	
Name	HELPDESKSTATUS	
Datatype	String	
Description	Indicates Status O - Open C - Closed F - Follow Up R - Reject	
Restrictions	Restrictions	Description
	enumeration	O,C,F,R

MAKER

Attribute	Description	
Name	MAKER	
Datatype	String	
Description	Indicates Maker	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	12

MAKERSTAMP

Attribute	Description	
Name	MAKERSTAMP	
Datatype	String	
Description	Indicates Maker Date	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	35

CHECKER

Attribute	Description	
Name	CHECKER	
Datatype	String	
Description	Indicates Checker	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	12

CHECKERSTAMP

Attribute	Description	
Name	CHECKERSTAMP	
Datatype	String	
Description	Checker Date	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	35

MODNO

Attribute	Description	
Name	MODNO	
Datatype	Decimal	
Description	Indicates Modification Number	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	totalDigits	4

TXNSTAT

Attribute	Description	
Name	TXNSTAT	
Datatype	String	
Description	Indicates Transaction Status	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	1

AUTHSTAT

Attribute	Description	
Name	AUTHSTAT	
Datatype	String	
Description	Indicates Authorization Status	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	1

Helpdeskevent-Detail

Attribute	Description	
Name	Helpdeskevent-Detail	
Datatype		
Description		
Attribute	Attribute	Description
	minOccurs	0
	maxOccurs	unbounded

EVENTDATE

Attribute	Description	
Name	EVENTDATE	
Datatype	String	
Description	Indicates Event Date	

HELPDESKMODE

Attribute	Description	
Name	HELPDESKMODE	
Datatype	String	
Description	Indicates Help Desk Mode, I for Inquiry, A for Action	
Restrictions	Restrictions	Description
	enumeration	I,A

EVENTMODE

Attribute	Description	
Name	EVENTMODE	
Datatype	String	
Description	Indicates Help Desk Mode,P for person, T for telephone, F for fax, M for mail, O for others	
Restrictions	Restrictions	Description
	enumeration	P,T,F,M,O

EVENTDESCRIPTION

Attribute	Description	
Name	EVENTDESCRIPTION	

Datatype	String	
Description	Indicates Event Description	
Restrictions		
	Restrictions	Description
	maxLength	255

EVENTOBJECTAVAILABLE

Attribute	Description	
Name	EVENTOBJECTAVAILABLE	
Datatype	Decimal	
Description	Indicates Event Object Available	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	totalDigits	22

2.4.2.UT-ModifyHelpDesk-Req-IO-MSG.xsd

MODIFYHELPDESK_IOPK_REQ

FCUBS_HEADER

SOURCE

UBSCOMP

MSGID

CORRELID

USERID

BRANCH

MODULEID

SERVICE

OPERATION

SOURCE_OPERATION

SOURCE_USERID

DESTINATION

MULTITRIPID

FUNCTIONID

ACTION

MSGSTAT

PASSWORD

ADDL

PARAM

NAME

VALUE

FCUBS_BODY

Helpdeskmastertbl-IO

HELPDESKREFNO

REPORTINGENTITYTYPE

REPORTINGENTITYID

QUERYTYPE

QUERYSEVERITY

QUERYCATEGORY

PROBLEMDESCRIPTION

HELPDESKSTATUS

MAKER

MAKERSTAMP

Helpdeskevent-Detail

HELPDESKMODE

EVENTMODE

EVENTDESCRIPTION

EVENTOBJECTAVAILABLE

MODIFYHELPDESK_IOPK_REQ

Attribute	Description
Name	MODIFYHELPDESK_IOPK_REQ
Datatype	
Description	

FCUBS_HEADER

Attribute	Description
Name	FCUBS_HEADER
Datatype	
Description	

SOURCE

Attribute	Description
Name	SOURCE
Datatype	String
Description	This is the code for the system which has sourced this message. For request messages, this field has to contain the source code for the partner system as maintained within FLEXCUBE UBS. In case of response messages this field will contain FLEXCUBE.

Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

UBSCOMP

Attribute	Description	
Name	UBSCOMP	
Datatype	String	
Description	This is the component of FLEXCUBE for which this message is meant. Gateway supports both FLEXCUBE UBS and FLEXCUBE Investor Services. If the message is for FLEXCUBE UBS then this field should contain FCUBS and FCIS if meant for FLEXCUBE Investor Services. This field is case-sensitive.	
Restrictions		
	Restrictions	Description
	enumeration	FCUBS,FCIS

MSGID

Attribute	Description	
Name	MSGID	
Datatype	String	
Description	This is the unique message ID for this message. In inbound messages, if this field is present then Gateway would perform technical duplicate recognition using this field. For all messages going out from Gateway, Gateway will populate a unique message ID in this field.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

CORRELID

Attribute	Description	
Name	CORRELID	
Datatype	String	
Description	This is the correlation ID for the message. Gateway supports 2 correlation patterns, namely Message ID to Correlation ID (M2C) and Correlation ID to Correlation ID (C2C). While using asynchronous means of communication (like a JMS queue), the partner system can correlate the response received from Gateway to the request message sent by it using this field. If the correlation pattern is M2C then this field will contain the MSGID of the request message. If the correlation pattern is C2C then this field will contain the CORRELID of the request message.	
Attribute		
	Attribute	Description
	minOccurs	0

Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

USERID

Attribute	Description	
Name	USERID	
Datatype	String	
Description	This is the user id which will be used within FLEXCUBE to record the transaction. This needs to be a valid user id as maintained within FLEXCUBE.	
Restrictions		
	Restrictions	Description
	maxLength	12
	pattern	[A-Z_0-9]*

BRANCH

Attribute	Description	
Name	BRANCH	
Datatype	String	
Description	This is the Branch of FLEXCUBE where the transaction would be recorded. This needs to be a valid Branch code as maintained in FLEXCUBE.	
Restrictions		
	Restrictions	Description
	length	3
	pattern	[a-zA-Z_0-9]{3}

MODULEID

Attribute	Description	
Name	MODULEID	
Datatype	String	
Description	Indicates Module Id	
Attribute		
	Attribute	Description
	minOccurs	0

SERVICE

Attribute	Description	
Name	SERVICE	
Datatype	String	
Description	This field should contain the code of the Service of FLEXCUBE which is being requested. This field is case-sensitive.	
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

OPERATION

Attribute	Description
Name	OPERATION

Datatype	String	
Description	This is the operation of the service which is being invoked. This field is case-sensitive.	
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

SOURCE_OPERATION

Attribute	Description	
Name	SOURCE_OPERATION	
Datatype	String	
Description	This is the code for the operation being invoked in the Source system. The code of Source Operation being sent needs to be maintained as a valid Source Operation for the Source within FLEXCUBE.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

SOURCE_USERID

Attribute	Description	
Name	SOURCE_USERID	
Datatype	String	
Description	This is the user id in the Source system who is performing the action.	
Attribute		
	Attribute	Description
	minOccurs	0

DESTINATION

Attribute	Description	
Name	DESTINATION	
Datatype	String	
Description	This the system for which this message is destined. In case of request messages to FLEXCUBE, it should be FLEXCUBE. In case of response, the SOURCE from the request message is reproduced here.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

MULTITRIPID

Attribute	Description
Name	MULTITRIPID
Datatype	String

Description	In response messages, this is the ID sent by FLEXCUBE in case any overrides are encountered. In request messages, the source system is expected to reproduce the MULTITRIPID from the earlier received response if the source system accepts the overrides.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

FUNCTIONID

Attribute	Description	
Name	FUNCTIONID	
Datatype	String	
Description	This is the function in FLEXCUBE which is being invoked. For integration scenarios this need not be sent. This is used by FLEXCUBE native user interface.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	8
	pattern	[A-Z_0-9]*

ACTION

Attribute	Description	
Name	ACTION	
Datatype	String	
Description	This is the action on the function being invoked. For integration scenarios this need not be sent. This is used by FLEXCUBE native user interface.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

MSGSTAT

Attribute	Description	
Name	MSGSTAT	
Datatype	String	
Description	In response messages, FLEXCUBE will indicate the status of the request in this field. The various values are SUCCESS, WARNING and FAILURE.	
Attribute		
	Attribute	Description
	minOccurs	0

Restrictions		
	Restrictions	Description
	enumeration	SUCCESS,WARNING,FAILURE

PASSWORD

Attribute	Description	
Name	PASSWORD	
Datatype	String	
Description		
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	128
	pattern	[a-zA-Z_0-9=+/*]

ADDL

Attribute	Description	
Name	ADDL	
Datatype		
Description		
Attribute	Attribute	Description
	minOccurs	0

PARAM

Attribute	Description	
Name	PARAM	
Datatype		
Description		
Attribute	Attribute	Description
	minOccurs	0
	maxOccurs	unbounded

NAME

Attribute	Description
Name	NAME
Datatype	String
Description	

VALUE

Attribute	Description
Name	VALUE
Datatype	String
Description	

FCUBS_BODY

Attribute	Description
------------------	--------------------

Name	FCUBS_BODY
Datatype	
Description	This XSD Gives Information about IO Request of ModifyHelpDesk

Helpdeskmastertbl-IO

Attribute	Description
Name	Helpdeskmastertbl-IO
Datatype	
Description	

HELPDESKREFNO

Attribute	Description	
Name	HELPDESKREFNO	
Datatype	String	
Description	Indicates Help Desk Reference Number	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	12

REPORTINGENTITYTYPE

Attribute	Description	
Name	REPORTINGENTITYTYPE	
Datatype	String	
Description	Indicates Reporting Entity Type	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	1

REPORTINGENTITYID

Attribute	Description	
Name	REPORTINGENTITYID	
Datatype	String	
Description	Indicates Reporting Entity Id	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	12

QUERYTYPE

Attribute	Description
Name	QUERYTYPE

Datatype	String	
Description	Indicates Query Type	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	I,C

QUERYSEVERITY

Attribute	Description	
Name	QUERYSEVERITY	
Datatype	String	
Description	Indicates Query Severity	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	H,M,L

QUERYCATEGORY

Attribute	Description	
Name	QUERYCATEGORY	
Datatype	String	
Description	Indicates Query Category	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	6

PROBLEMDescription

Attribute	Description	
Name	PROBLEMDescription	
Datatype	String	
Description	Indicates Problem Description	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	255

HELPDESKSTATUS

Attribute	Description
Name	HELPDESKSTATUS

Datatype	String	
Description	Indicates Status O - Open C - Closed F - Follow Up R - Reject	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	O,C,F,R

MAKER

Attribute	Description	
Name	MAKER	
Datatype	String	
Description	Indicates Maker	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	12

MAKERSTAMP

Attribute	Description	
Name	MAKERSTAMP	
Datatype	String	
Description	Indicates Maker Date	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	35

Helpdeskevent-Detail

Attribute	Description	
Name	Helpdeskevent-Detail	
Datatype		
Description		
Attribute	Attribute	Description
	minOccurs	0
	maxOccurs	unbounded

HELPDESKMODE

Attribute	Description	
Name	HELPDESKMODE	
Datatype	String	
Description	Indicates Help Desk Mode, I for Inquiry, A for Action	

Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	enumeration	I,A

EVENTMODE

Attribute	Description	
Name	EVENTMODE	
Datatype	String	
Description	Indicates Help Desk Mode,P for person, T for telephone, F for fax, M for mail, O for others	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	enumeration	P,T,F,M,O

EVENTDESCRIPTION

Attribute	Description	
Name	EVENTDESCRIPTION	
Datatype	String	
Description	Indicates Event Description	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	255

EVENTOBJECTAVAILABLE

Attribute	Description	
Name	EVENTOBJECTAVAILABLE	
Datatype	Decimal	
Description	Indicates Event Object Available	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	totalDigits	22

2.4.3.UT-ModifyHelpDesk-Res-Full-MSG.xsd

[MODIFYHELPDESK_FSFS_RES](#)

[FCUBS_HEADER](#)

[SOURCE](#)

UBSCOMP
MSGID
CORRELID
USERID
BRANCH
MODULEID
SERVICE
OPERATION
SOURCE_OPERATION
SOURCE_USERID
DESTINATION
MULTITRIPID
FUNCTIONID
ACTION
MSGSTAT
PASSWORD
ADDL
 PARAM
 NAME
 VALUE
FCUBS_BODY
 Helpdeskmastertbl-Full
 HELPDESKREFNO
 REPORTINGENTITYTYPE
 REPORTINGENTITYID
 QUERYTYPE
 QUERYSEVERITY
 QUERYCATEGORY
 PROBLEMDESCRIPTION
 ATTENDED_BY
 HELPDESKSTATUS
 MAKER

MAKERSTAMP

CHECKER

CHECKERSTAMP

MODNO

TXNSTAT

AUTHSTAT

Helpdeskevent-Detail

EVENTDATE

HELPDESKMODE

EVENTMODE

EVENTDESCRIPTION

EVENTOBJECTAVAILABLE

FCUBS_ERROR_RESP

ERROR

ECODE

EDESC

FCUBS_WARNING_RESP

WARNING

WCODE

WDESC

MODIFYHELPDESK_FSFS_RES

Attribute	Description
Name	MODIFYHELPDESK_FSFS_RES
Datatype	
Description	

FCUBS_HEADER

Attribute	Description
Name	FCUBS_HEADER
Datatype	
Description	

SOURCE

Attribute	Description
Name	SOURCE
Datatype	String
Description	This is the code for the system which has sourced this message. For request messages, this field has to contain the source code for the partner system as maintained within FLEXCUBE UBS. In case of response messages this field will contain FLEXCUBE.

Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

UBSCOMP

Attribute	Description	
Name	UBSCOMP	
Datatype	String	
Description	This is the component of FLEXCUBE for which this message is meant. Gateway supports both FLEXCUBE UBS and FLEXCUBE Investor Services. If the message is for FLEXCUBE UBS then this field should contain FCUBS and FCIS if meant for FLEXCUBE Investor Services. This field is case-sensitive.	
Restrictions		
	Restrictions	Description
	enumeration	FCUBS,FCIS

MSGID

Attribute	Description	
Name	MSGID	
Datatype	String	
Description	This is the unique message ID for this message. In inbound messages, if this field is present then Gateway would perform technical duplicate recognition using this field. For all messages going out from Gateway, Gateway will populate a unique message ID in this field.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

CORRELID

Attribute	Description	
Name	CORRELID	
Datatype	String	
Description	This is the correlation ID for the message. Gateway supports 2 correlation patterns, namely Message ID to Correlation ID (M2C) and Correlation ID to Correlation ID (C2C). While using asynchronous means of communication (like a JMS queue), the partner system can correlate the response received from Gateway to the request message sent by it using this field. If the correlation pattern is M2C then this field will contain the MSGID of the request message. If the correlation pattern is C2C then this field will contain the CORRELID of the request message.	
Attribute		
	Attribute	Description
	minOccurs	0

Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

USERID

Attribute	Description	
Name	USERID	
Datatype	String	
Description	This is the user id which will be used within FLEXCUBE to record the transaction. This needs to be a valid user id as maintained within FLEXCUBE.	
Restrictions		
	Restrictions	Description
	maxLength	12
	pattern	[A-Z_0-9]*

BRANCH

Attribute	Description	
Name	BRANCH	
Datatype	String	
Description	This is the Branch of FLEXCUBE where the transaction would be recorded. This needs to be a valid Branch code as maintained in FLEXCUBE.	
Restrictions		
	Restrictions	Description
	length	3
	pattern	[a-zA-Z_0-9]{3}

MODULEID

Attribute	Description	
Name	MODULEID	
Datatype	String	
Description	Indicates Module Id	
Attribute		
	Attribute	Description
	minOccurs	0

SERVICE

Attribute	Description	
Name	SERVICE	
Datatype	String	
Description	This field should contain the code of the Service of FLEXCUBE which is being requested. This field is case-sensitive.	
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

OPERATION

Attribute	Description
Name	OPERATION

Datatype	String	
Description	This is the operation of the service which is being invoked. This field is case-sensitive.	
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

SOURCE_OPERATION

Attribute	Description	
Name	SOURCE_OPERATION	
Datatype	String	
Description	This is the code for the operation being invoked in the Source system. The code of Source Operation being sent needs to be maintained as a valid Source Operation for the Source within FLEXCUBE.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

SOURCE_USERID

Attribute	Description	
Name	SOURCE_USERID	
Datatype	String	
Description	This is the user id in the Source system who is performing the action.	
Attribute		
	Attribute	Description
	minOccurs	0

DESTINATION

Attribute	Description	
Name	DESTINATION	
Datatype	String	
Description	This the system for which this message is destined. In case of request messages to FLEXCUBE, it should be FLEXCUBE. In case of response, the SOURCE from the request message is reproduced here.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

MULTITRIPID

Attribute	Description
Name	MULTITRIPID
Datatype	String

Description	In response messages, this is the ID sent by FLEXCUBE in case any overrides are encountered. In request messages, the source system is expected to reproduce the MULTITRIPID from the earlier received response if the source system accepts the overrides.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

FUNCTIONID

Attribute	Description	
Name	FUNCTIONID	
Datatype	String	
Description	This is the function in FLEXCUBE which is being invoked. For integration scenarios this need not be sent. This is used by FLEXCUBE native user interface.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	8
	pattern	[A-Z_0-9]*

ACTION

Attribute	Description	
Name	ACTION	
Datatype	String	
Description	This is the action on the function being invoked. For integration scenarios this need not be sent. This is used by FLEXCUBE native user interface.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

MSGSTAT

Attribute	Description	
Name	MSGSTAT	
Datatype	String	
Description	In response messages, FLEXCUBE will indicate the status of the request in this field. The various values are SUCCESS, WARNING and FAILURE.	
Attribute		
	Attribute	Description
	minOccurs	0

Restrictions		
	Restrictions	Description
	enumeration	SUCCESS,WARNING,FAILURE

PASSWORD

Attribute	Description	
Name	PASSWORD	
Datatype	String	
Description		
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	128
	pattern	[a-zA-Z_0-9=+/*]

ADDL

Attribute	Description	
Name	ADDL	
Datatype		
Description		
Attribute	Attribute	Description
	minOccurs	0

PARAM

Attribute	Description	
Name	PARAM	
Datatype		
Description		
Attribute	Attribute	Description
	minOccurs	0
	maxOccurs	unbounded

NAME

Attribute	Description
Name	NAME
Datatype	String
Description	

VALUE

Attribute	Description
Name	VALUE
Datatype	String
Description	

FCUBS_BODY

Attribute	Description
------------------	--------------------

Name	FCUBS_BODY
Datatype	
Description	This XSD Gives Information about Full Response

Helpdeskmastertbl-Full

Attribute	Description
Name	Helpdeskmastertbl-Full
Datatype	
Description	

HELPDESKREFNO

Attribute	Description	
Name	HELPDESKREFNO	
Datatype	String	
Description	Indicates Help Desk Reference Number	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	12

REPORTINGENTITYTYPE

Attribute	Description	
Name	REPORTINGENTITYTYPE	
Datatype	String	
Description	Indicates Reporting Entity Type	
Restrictions		
	Restrictions	Description
	maxLength	1

REPORTINGENTITYID

Attribute	Description	
Name	REPORTINGENTITYID	
Datatype	String	
Description	Indicates Reporting Entity Id	
Restrictions		
	Restrictions	Description
	maxLength	12

QUERYTYPE

Attribute	Description	
Name	QUERYTYPE	
Datatype	String	
Description	Indicates Query Type	
Attribute		
	Attribute	Description
	minOccurs	0

Restrictions		
	Restrictions	Description
	enumeration	I,C

QUERYSEVERITY

Attribute	Description	
Name	QUERYSEVERITY	
Datatype	String	
Description	Indicates Query Severity	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	H,M,L

QUERYCATEGORY

Attribute	Description	
Name	QUERYCATEGORY	
Datatype	String	
Description	Indicates Query Category	
Restrictions	Restrictions	Description
	maxLength	6

PROBLEMDESCRIPTION

Attribute	Description	
Name	PROBLEMDESCRIPTION	
Datatype	String	
Description	Indicates Problem Description	
Restrictions	Restrictions	Description
	maxLength	255

ATTENDED BY

Attribute	Description	
Name	ATTENDED BY	
Datatype	String	
Description	Indicates Attended By	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	15

HELPDESKSTATUS

Attribute	Description
------------------	--------------------

Name	HELPDESKSTATUS	
Datatype	String	
Description	Indicates Status O - Open C - Closed F - Follow Up R - Reject	
Restrictions		
	Restrictions	Description
	enumeration	O,C,F,R

MAKER

Attribute	Description	
Name	MAKER	
Datatype	String	
Description	Indicates Maker	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	12

MAKERSTAMP

Attribute	Description	
Name	MAKERSTAMP	
Datatype	String	
Description	Indicates Maker Date	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	35

CHECKER

Attribute	Description	
Name	CHECKER	
Datatype	String	
Description	Indicates Checker	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	12

CHECKERSTAMP

Attribute	Description	
Name	CHECKERSTAMP	
Datatype	String	
Description	Checker Date	

Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	35

MODNO

Attribute	Description	
Name	MODNO	
Datatype	Decimal	
Description	Indicates Modification Number	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	totalDigits	4

TXNSTAT

Attribute	Description	
Name	TXNSTAT	
Datatype	String	
Description	Indicates Transaction Status	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	1

AUTHSTAT

Attribute	Description	
Name	AUTHSTAT	
Datatype	String	
Description	Indicates Authorization Status	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	1

Helpdeskevent-Detail

Attribute	Description
Name	Helpdeskevent-Detail
Datatype	
Description	

Attribute		
	Attribute	Description
	minOccurs	0
	maxOccurs	unbounded

EVENTDATE

Attribute	Description
Name	EVENTDATE
Datatype	String
Description	Indicates Event Date

HELPDESKMODE

Attribute	Description	
Name	HELPDESKMODE	
Datatype	String	
Description	Indicates Help Desk Mode, I for Inquiry, A for Action	
Restrictions		
	Restrictions	Description
	enumeration	I,A

EVENTMODE

Attribute	Description	
Name	EVENTMODE	
Datatype	String	
Description	Indicates Help Desk Mode,P for person, T for telephone, F for fax, M for mail, O for others	
Restrictions		
	Restrictions	Description
	enumeration	P,T,F,M,O

EVENTDESCRIPTION

Attribute	Description	
Name	EVENTDESCRIPTION	
Datatype	String	
Description	Indicates Event Description	
Restrictions		
	Restrictions	Description
	maxLength	255

EVENTOBJECTAVAILABLE

Attribute	Description	
Name	EVENTOBJECTAVAILABLE	
Datatype	Decimal	
Description	Indicates Event Object Available	
Attribute		
	Attribute	Description
	minOccurs	0

Restrictions		
	Restrictions	Description
	totalDigits	22

FCUBS_ERROR_RESP

Attribute	Description	
Name	FCUBS_ERROR_RESP	
Datatype		
Description		
Attribute	Attribute	Description
	minOccurs	0
	maxOccurs	unbounded

ERROR

Attribute	Description	
Name	ERROR	
Datatype		
Description		
Attribute	Attribute	Description
	maxOccurs	unbounded

ECODE

Attribute	Description
Name	ECODE
Datatype	String
Description	

EDESC

Attribute	Description
Name	EDESC
Datatype	String
Description	

FCUBS_WARNING_RESP

Attribute	Description	
Name	FCUBS_WARNING_RESP	
Datatype		
Description		
Attribute	Attribute	Description
	minOccurs	0
	maxOccurs	unbounded

WARNING

Attribute	Description
Name	WARNING
Datatype	
Description	

Attribute		
	Attribute	Description
	maxOccurs	unbounded

WCODE

Attribute	Description
Name	WCODE
Datatype	String
Description	

WDESC

Attribute	Description
Name	WDESC
Datatype	String
Description	

2.4.4.UT-ModifyHelpDesk-Res-PK-MSG.xsd

MODIFYHELPDESK_IOPK_RES

FCUBS_HEADER

SOURCE

UBSCOMP

MSGID

CORRELID

USERID

BRANCH

MODULEID

SERVICE

OPERATION

SOURCE_OPERATION

SOURCE_USERID

DESTINATION

MULTITRIPID

FUNCTIONID

ACTION

MSGSTAT

PASSWORD

ADDL

PARAM

NAME

VALUE

FCUBS_BODY

Helpdeskmastertbl-PK

HELPDESKREFNO

Helpdeskmastertbl-IO

HELPDESKREFNO

REPORTINGENTITYTYPE

REPORTINGENTITYID

QUERYTYPE

QUERYSEVERITY

QUERYCATEGORY

PROBLEMDESCRIPTION

HELPDESKSTATUS

MAKER

MAKERSTAMP

Helpdeskevent-Detail

HELPDESKMODE

EVENTMODE

EVENTDESCRIPTION

EVENTOBJECTAVAILABLE

FCUBS_ERROR_RESP

ERROR

ECODE

EDESC

FCUBS_WARNING_RESP

WARNING

WCODE

WDESC

MODIFYHELPDESK_IOPK_RES

Attribute	Description
Name	MODIFYHELPDESK_IOPK_RES
Datatype	
Description	

FCUBS_HEADER

Attribute	Description
Name	FCUBS_HEADER
Datatype	
Description	

SOURCE

Attribute	Description				
Name	SOURCE				
Datatype	String				
Description	This is the code for the system which has sourced this message. For request messages, this field has to contain the source code for the partner system as maintained within FLEXCUBE UBS. In case of response messages this field will contain FLEXCUBE.				
Restrictions	<table><tr><th>Restrictions</th><th>Description</th></tr><tr><td>pattern</td><td>[a-zA-Z_0-9]*</td></tr></table>	Restrictions	Description	pattern	[a-zA-Z_0-9]*
Restrictions	Description				
pattern	[a-zA-Z_0-9]*				

UBSCOMP

Attribute	Description				
Name	UBSCOMP				
Datatype	String				
Description	This is the component of FLEXCUBE for which this message is meant. Gateway supports both FLEXCUBE UBS and FLEXCUBE Investor Services. If the message is for FLEXCUBE UBS then this field should contain FCUBS and FCIS if meant for FLEXCUBE Investor Services. This field is case-sensitive.				
Restrictions	<table><tr><th>Restrictions</th><th>Description</th></tr><tr><td>enumeration</td><td>FCUBS,FCIS</td></tr></table>	Restrictions	Description	enumeration	FCUBS,FCIS
Restrictions	Description				
enumeration	FCUBS,FCIS				

MSGID

Attribute	Description				
Name	MSGID				
Datatype	String				
Description	This is the unique message ID for this message. In inbound messages, if this field is present then Gateway would perform technical duplicate recognition using this field. For all messages going out from Gateway, Gateway will populate a unique message ID in this field.				
Attribute	<table><tr><th>Attribute</th><th>Description</th></tr><tr><td>minOccurs</td><td>0</td></tr></table>	Attribute	Description	minOccurs	0
Attribute	Description				
minOccurs	0				
Restrictions	<table><tr><th>Restrictions</th><th>Description</th></tr><tr><td>pattern</td><td>[a-zA-Z_0-9]*</td></tr></table>	Restrictions	Description	pattern	[a-zA-Z_0-9]*
Restrictions	Description				
pattern	[a-zA-Z_0-9]*				

CORRELID

Attribute	Description
Name	CORRELID
Datatype	String

Description	This is the correlation ID for the message. Gateway supports 2 correlation patterns, namely Message ID to Correlation ID (M2C) and Correlation ID to Correlation ID (C2C). While using asynchronous means of communication (like a JMS queue), the partner system can correlate the response received from Gateway to the request message sent by it using this field. If the correlation pattern is M2C then this field will contain the MSGID of the request message. If the correlation pattern is C2C then this field will contain the CORRELID of the request message.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

USERID

Attribute	Description	
Name	USERID	
Datatype	String	
Description	This is the user id which will be used within FLEXCUBE to record the transaction. This needs to be a valid user id as maintained within FLEXCUBE.	
Restrictions		
	Restrictions	Description
	maxLength	12
	pattern	[A-Z_0-9]*

BRANCH

Attribute	Description	
Name	BRANCH	
Datatype	String	
Description	This is the Branch of FLEXCUBE where the transaction would be recorded. This needs to be a valid Branch code as maintained in FLEXCUBE.	
Restrictions		
	Restrictions	Description
	length	3
	pattern	[a-zA-Z_0-9]{3}

MODULEID

Attribute	Description	
Name	MODULEID	
Datatype	String	
Description	Indicates Module Id	
Attribute		
	Attribute	Description
	minOccurs	0

SERVICE

Attribute	Description
------------------	--------------------

Name	SERVICE	
Datatype	String	
Description	This field should contain the code of the Service of FLEXCUBE which is being requested. This field is case-sensitive.	
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

OPERATION

Attribute	Description	
Name	OPERATION	
Datatype	String	
Description	This is the operation of the service which is being invoked. This field is case-sensitive.	
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

SOURCE_OPERATION

Attribute	Description	
Name	SOURCE_OPERATION	
Datatype	String	
Description	This is the code for the operation being invoked in the Source system. The code of Source Operation being sent needs to be maintained as a valid Source Operation for the Source within FLEXCUBE.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

SOURCE_USERID

Attribute	Description	
Name	SOURCE_USERID	
Datatype	String	
Description	This is the user id in the Source system who is performing the action.	
Attribute		
	Attribute	Description
	minOccurs	0

DESTINATION

Attribute	Description	
Name	DESTINATION	
Datatype	String	
Description	This the system for which this message is destined. In case of request messages to FLEXCUBE, it should be FLEXCUBE. In case of response, the SOURCE from the request message is reproduced here.	

Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

MULTITRIPID

Attribute	Description	
Name	MULTITRIPID	
Datatype	String	
Description	In response messages, this is the ID sent by FLEXCUBE in case any overrides are encountered. In request messages, the source system is expected to reproduce the MULTITRIPID from the earlier received response if the source system accepts the overrides.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

FUNCTIONID

Attribute	Description	
Name	FUNCTIONID	
Datatype	String	
Description	This is the function in FLEXCUBE which is being invoked. For integration scenarios this need not be sent. This is used by FLEXCUBE native user interface.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	8
	pattern	[A-Z_0-9]*

ACTION

Attribute	Description	
Name	ACTION	
Datatype	String	
Description	This is the action on the function being invoked. For integration scenarios this need not be sent. This is used by FLEXCUBE native user interface.	
Attribute		
	Attribute	Description
	minOccurs	0

Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

MSGSTAT

Attribute	Description	
Name	MSGSTAT	
Datatype	String	
Description	In response messages, FLEXCUBE will indicate the status of the request in this field. The various values are SUCCESS, WARNING and FAILURE.	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	SUCCESS,WARNING,FAILURE

PASSWORD

Attribute	Description	
Name	PASSWORD	
Datatype	String	
Description		
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	128
	pattern	[a-zA-Z_0-9=+/*]*

ADDL

Attribute	Description	
Name	ADDL	
Datatype		
Description		
Attribute	Attribute	Description
	minOccurs	0

PARAM

Attribute	Description	
Name	PARAM	
Datatype		
Description		
Attribute	Attribute	Description
	minOccurs	0
	maxOccurs	unbounded

NAME

Attribute	Description
Name	NAME
Datatype	String
Description	

VALUE

Attribute	Description
Name	VALUE
Datatype	String
Description	

FCUBS_BODY

Attribute	Description
Name	FCUBS_BODY
Datatype	
Description	This XSD Gives Information about PK Response

Helpdeskmastertbl-PK

Attribute	Description
Name	Helpdeskmastertbl-PK
Datatype	
Description	

HELPDESKREFNO

Attribute	Description	
Name	HELPDESKREFNO	
Datatype	String	
Description	Indicates Help Desk Reference Number	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	12

Helpdeskmastertbl-IO

Attribute	Description
Name	Helpdeskmastertbl-IO
Datatype	
Description	

HELPDESKREFNO

Attribute	Description	
Name	HELPDESKREFNO	
Datatype	String	
Description	Indicates Help Desk Reference Number	
Attribute		
	Attribute	Description
	minOccurs	0

Restrictions		
	Restrictions	Description
	maxLength	12

REPORTINGENTITYTYPE

Attribute	Description	
Name	REPORTINGENTITYTYPE	
Datatype	String	
Description	Indicates Reporting Entity Type	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	1

REPORTINGENTITYID

Attribute	Description	
Name	REPORTINGENTITYID	
Datatype	String	
Description	Indicates Reporting Entity Id	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	12

QUERYTYPE

Attribute	Description	
Name	QUERYTYPE	
Datatype	String	
Description	Indicates Query Type	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	I,C

QUERYSEVERITY

Attribute	Description	
Name	QUERYSEVERITY	
Datatype	String	
Description	Indicates Query Severity	
Attribute	Attribute	Description
	minOccurs	0

Restrictions		
	Restrictions	Description
	enumeration	H,M,L

QUERYCATEGORY

Attribute	Description	
Name	QUERYCATEGORY	
Datatype	String	
Description	Indicates Query Category	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	6

PROBLEMDescription

Attribute	Description	
Name	PROBLEMDescription	
Datatype	String	
Description	Indicates Problem Description	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	255

HELPDESKSTATUS

Attribute	Description	
Name	HELPDESKSTATUS	
Datatype	String	
Description	Indicates Status O - Open C - Closed F - Follow Up R - Reject	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	O,C,F,R

MAKER

Attribute	Description	
Name	MAKER	
Datatype	String	
Description	Indicates Maker	
Attribute	Attribute	Description
	minOccurs	0

Restrictions		
	Restrictions	Description
	maxLength	12

MAKERSTAMP

Attribute	Description	
Name	MAKERSTAMP	
Datatype	String	
Description	Indicates Maker Date	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	35

Helpdeskevent-Detail

Attribute	Description	
Name	Helpdeskevent-Detail	
Datatype		
Description		
Attribute	Attribute	Description
	minOccurs	0
	maxOccurs	unbounded

HELPDESKMODE

Attribute	Description	
Name	HELPDESKMODE	
Datatype	String	
Description	Indicates Help Desk Mode, I for Inquiry, A for Action	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	I,A

EVENTMODE

Attribute	Description	
Name	EVENTMODE	
Datatype	String	
Description	Indicates Help Desk Mode,P for person, T for telephone, F for fax, M for mail, O for others	
Attribute	Attribute	Description
	minOccurs	0

Restrictions		
	Restrictions	Description
	enumeration	P,T,F,M,O

EVENTDESCRIPTION

Attribute	Description	
Name	EVENTDESCRIPTION	
Datatype	String	
Description	Indicates Event Description	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	255

EVENTOBJECTAVAILABLE

Attribute	Description	
Name	EVENTOBJECTAVAILABLE	
Datatype	Decimal	
Description	Indicates Event Object Available	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	totalDigits	22

FCUBS_ERROR_RESP

Attribute	Description	
Name	FCUBS_ERROR_RESP	
Datatype		
Description		
Attribute	Attribute	Description
	minOccurs	0
	maxOccurs	unbounded

ERROR

Attribute	Description	
Name	ERROR	
Datatype		
Description		
Attribute	Attribute	Description
	maxOccurs	unbounded

ECODE

Attribute	Description
------------------	--------------------

Name	ECODE
Datatype	String
Description	

EDESC

Attribute	Description
Name	EDESC
Datatype	String
Description	

FCUBS_WARNING_RESP

Attribute	Description						
Name	FCUBS_WARNING_RESP						
Datatype							
Description							
Attribute	<table> <tr> <th>Attribute</th><th>Description</th></tr> <tr> <td>minOccurs</td><td>0</td></tr> <tr> <td>maxOccurs</td><td>unbounded</td></tr> </table>	Attribute	Description	minOccurs	0	maxOccurs	unbounded
Attribute	Description						
minOccurs	0						
maxOccurs	unbounded						

WARNING

Attribute	Description				
Name	WARNING				
Datatype					
Description					
Attribute	<table> <tr> <th>Attribute</th><th>Description</th></tr> <tr> <td>maxOccurs</td><td>unbounded</td></tr> </table>	Attribute	Description	maxOccurs	unbounded
Attribute	Description				
maxOccurs	unbounded				

WCODE

Attribute	Description
Name	WCODE
Datatype	String
Description	

WDESC

Attribute	Description
Name	WDESC
Datatype	String
Description	

2.5.QueryHelpDesk

2.5.1.UT-QueryHelpDesk-Req-IO-MSG.xsd

[QUERYHELPDESK_IOFS_REQ](#)

[FCUBS_HEADER](#)

[SOURCE](#)

[UBSCOMP](#)

[MSGID](#)

CORRELID

USERID

BRANCH

MODULEID

SERVICE

OPERATION

SOURCE_OPERATION

SOURCE_USERID

DESTINATION

MULTITRIPID

FUNCTIONID

ACTION

MSGSTAT

PASSWORD

ADDL

PARAM

NAME

VALUE

FCUBS_BODY

Helpdeskmastertbl-IO

HELPDESKREFNO

QUERYHELPDESK_IOFS_REQ

Attribute	Description
Name	QUERYHELPDESK_IOFS_REQ
Datatype	
Description	

FCUBS_HEADER

Attribute	Description
Name	FCUBS_HEADER
Datatype	
Description	

SOURCE

Attribute	Description
Name	SOURCE
Datatype	String
Description	This is the code for the system which has sourced this message. For request messages, this field has to contain the source code for the partner system as maintained within FLEXCUBE UBS. In

Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

UBSCOMP

Attribute	Description	
Name	UBSCOMP	
Datatype	String	
Description	This is the component of FLEXCUBE for which this message is meant. Gateway supports both FLEXCUBE UBS and FLEXCUBE Investor Services. If the message is for FLEXCUBE UBS then this field should contain FCUBS and FCIS if meant for FLEXCUBE Investor Services. This field is case-sensitive.	
Restrictions		
	Restrictions	Description
	enumeration	FCUBS,FCIS

MSGID

Attribute	Description	
Name	MSGID	
Datatype	String	
Description	This is the unique message ID for this message. In inbound messages, if this field is present then Gateway would perform technical duplicate recognition using this field. For all messages going out from Gateway, Gateway will populate a unique message ID in this field.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

CORRELID

Attribute	Description	
Name	CORRELID	
Datatype	String	
Description	This is the correlation ID for the message. Gateway supports 2 correlation patterns, namely Message ID to Correlation ID (M2C) and Correlation ID to Correlation ID (C2C). While using asynchronous means of communication (like a JMS queue), the partner system can correlate the response received from Gateway to the request message sent by it using this field. If the correlation pattern is M2C then this field will contain the MSGID of the request message. If the correlation pattern is C2C then this field will contain the CORRELID of the request message.	
Attribute		
	Attribute	Description
	minOccurs	0

Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

USERID

Attribute	Description	
Name	USERID	
Datatype	String	
Description	This is the user id which will be used within FLEXCUBE to record the transaction. This needs to be a valid user id as maintained within FLEXCUBE.	
Restrictions		
	Restrictions	Description
	maxLength	12
	pattern	[A-Z_0-9]*

BRANCH

Attribute	Description	
Name	BRANCH	
Datatype	String	
Description	This is the Branch of FLEXCUBE where the transaction would be recorded. This needs to be a valid Branch code as maintained in FLEXCUBE.	
Restrictions		
	Restrictions	Description
	length	3
	pattern	[a-zA-Z_0-9]{3}

MODULEID

Attribute	Description	
Name	MODULEID	
Datatype	String	
Description	Indicates Module Id	
Attribute		
	Attribute	Description
	minOccurs	0

SERVICE

Attribute	Description	
Name	SERVICE	
Datatype	String	
Description	This field should contain the code of the Service of FLEXCUBE which is being requested. This field is case-sensitive.	
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

OPERATION

Attribute	Description
Name	OPERATION

Datatype	String	
Description	This is the operation of the service which is being invoked. This field is case-sensitive.	
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

SOURCE_OPERATION

Attribute	Description	
Name	SOURCE_OPERATION	
Datatype	String	
Description	This is the code for the operation being invoked in the Source system. The code of Source Operation being sent needs to be maintained as a valid Source Operation for the Source within FLEXCUBE.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

SOURCE_USERID

Attribute	Description	
Name	SOURCE_USERID	
Datatype	String	
Description	This is the user id in the Source system who is performing the action.	
Attribute		
	Attribute	Description
	minOccurs	0

DESTINATION

Attribute	Description	
Name	DESTINATION	
Datatype	String	
Description	This the system for which this message is destined. In case of request messages to FLEXCUBE, it should be FLEXCUBE. In case of response, the SOURCE from the request message is reproduced here.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

MULTITRIPID

Attribute	Description
Name	MULTITRIPID
Datatype	String

Description	In response messages, this is the ID sent by FLEXCUBE in case any overrides are encountered. In request messages, the source system is expected to reproduce the MULTITRIPID from the earlier received response if the source system accepts the overrides.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

FUNCTIONID

Attribute	Description	
Name	FUNCTIONID	
Datatype	String	
Description	This is the function in FLEXCUBE which is being invoked. For integration scenarios this need not be sent. This is used by FLEXCUBE native user interface.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	8
	pattern	[A-Z_0-9]*

ACTION

Attribute	Description	
Name	ACTION	
Datatype	String	
Description	This is the action on the function being invoked. For integration scenarios this need not be sent. This is used by FLEXCUBE native user interface.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

MSGSTAT

Attribute	Description	
Name	MSGSTAT	
Datatype	String	
Description	In response messages, FLEXCUBE will indicate the status of the request in this field. The various values are SUCCESS, WARNING and FAILURE.	
Attribute		
	Attribute	Description
	minOccurs	0

Restrictions		
	Restrictions	Description
	enumeration	SUCCESS,WARNING,FAILURE

PASSWORD

Attribute	Description	
Name	PASSWORD	
Datatype	String	
Description		
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	128
	pattern	[a-zA-Z_0-9=+/*]

ADDL

Attribute	Description	
Name	ADDL	
Datatype		
Description		
Attribute	Attribute	Description
	minOccurs	0

PARAM

Attribute	Description	
Name	PARAM	
Datatype		
Description		
Attribute	Attribute	Description
	minOccurs	0
	maxOccurs	unbounded

NAME

Attribute	Description
Name	NAME
Datatype	String
Description	

VALUE

Attribute	Description
Name	VALUE
Datatype	String
Description	

FCUBS_BODY

Attribute	Description
------------------	--------------------

Name	FCUBS_BODY
Datatype	
Description	This XSD Gives Information about IO Request of QueryHelpDesk

Helpdeskmastertbl-IO

Attribute	Description
Name	Helpdeskmastertbl-IO
Datatype	
Description	

HELPDESKREFNO

Attribute	Description	
Name	HELPDESKREFNO	
Datatype	String	
Description	Indicates Help Desk Reference Number	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	12

2.5.2.UT-QueryHelpDesk-Res-Full-MSG.xsd

QUERYHELPDESK_IOFS_RES

FCUBS_HEADER

SOURCE

UBSCOMP

MSGID

CORRELID

USERID

BRANCH

MODULEID

SERVICE

OPERATION

SOURCE_OPERATION

SOURCE_USERID

DESTINATION

MULTITRIPID

FUNCTIONID

ACTION

MSGSTAT

PASSWORD

ADDL

PARAM

NAME

VALUE

FCUBS_BODY

Helpdeskmastertbl-IO

HELPDESKREFNO

Helpdeskmastertbl-Full

HELPDESKREFNO

REPORTINGENTITYTYPE

REPORTINGENTITYID

QUERYTYPE

QUERYSEVERITY

QUERYCATEGORY

PROBLEMDESCRIPTION

ATTENDED BY

HELPDESKSTATUS

MAKER

MAKERSTAMP

CHECKER

CHECKERSTAMP

MODNO

TXNSTAT

AUTHSTAT

Helpdeskevent-Detail

EVENTDATE

HELPDESKMODE

EVENTMODE

EVENTDESCRIPTION

EVENTOBJECTAVAILABLE

FCUBS_ERROR_RESP

ERROR

ECODE

EDESC

FCUBS_WARNING_RESP

WARNING

WCODE

WDESC

QUERYHELPDESK_IOFS_RES

Attribute	Description
Name	QUERYHELPDESK_IOFS_RES
Datatype	
Description	

FCUBS_HEADER

Attribute	Description
Name	FCUBS_HEADER
Datatype	
Description	

SOURCE

Attribute	Description				
Name	SOURCE				
Datatype	String				
Description	This is the code for the system which has sourced this message. For request messages, this field has to contain the source code for the partner system as maintained within FLEXCUBE UBS. In case of response messages this field will contain FLEXCUBE.				
Restrictions	<table><tr><th>Restrictions</th><th>Description</th></tr><tr><td>pattern</td><td>[a-zA-Z_0-9]*</td></tr></table>	Restrictions	Description	pattern	[a-zA-Z_0-9]*
Restrictions	Description				
pattern	[a-zA-Z_0-9]*				

UBSCOMP

Attribute	Description				
Name	UBSCOMP				
Datatype	String				
Description	This is the component of FLEXCUBE for which this message is meant. Gateway supports both FLEXCUBE UBS and FLEXCUBE Investor Services. If the message is for FLEXCUBE UBS then this field should contain FCUBS and FCIS if meant for FLEXCUBE Investor Services. This field is case-sensitive.				
Restrictions	<table><tr><th>Restrictions</th><th>Description</th></tr><tr><td>enumeration</td><td>FCUBS,FCIS</td></tr></table>	Restrictions	Description	enumeration	FCUBS,FCIS
Restrictions	Description				
enumeration	FCUBS,FCIS				

MSGID

Attribute	Description
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Name	MSGID	
Datatype	String	
Description	This is the unique message ID for this message. In inbound messages, if this field is present then Gateway would perform technical duplicate recognition using this field. For all messages going out from Gateway, Gateway will populate a unique message ID in this field.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

CORRELID

Attribute	Description	
Name	CORRELID	
Datatype	String	
Description	This is the correlation ID for the message. Gateway supports 2 correlation patterns, namely Message ID to Correlation ID (M2C) and Correlation ID to Correlation ID (C2C). While using asynchronous means of communication (like a JMS queue), the partner system can correlate the response received from Gateway to the request message sent by it using this field. If the correlation pattern is M2C then this field will contain the MSGID of the request message. If the correlation pattern is C2C then this field will contain the CORRELID of the request message.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

USERID

Attribute	Description	
Name	USERID	
Datatype	String	
Description	This is the user id which will be used within FLEXCUBE to record the transaction. This needs to be a valid user id as maintained within FLEXCUBE.	
Restrictions		
	Restrictions	Description
	maxLength	12
	pattern	[A-Z_0-9]*

BRANCH

Attribute	Description	
Name	BRANCH	
Datatype	String	
Description	This is the Branch of FLEXCUBE where the transaction would be recorded. This needs to be a valid Branch code as maintained in FLEXCUBE.	

Restrictions		
	Restrictions	Description
	length	3
	pattern	[a-zA-Z_0-9]{3}

MODULEID

Attribute	Description	
Name	MODULEID	
Datatype	String	
Description	Indicates Module Id	
Attribute		
	Attribute	Description
	minOccurs	0

SERVICE

Attribute	Description	
Name	SERVICE	
Datatype	String	
Description	This field should contain the code of the Service of FLEXCUBE which is being requested. This field is case-sensitive.	
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

OPERATION

Attribute	Description	
Name	OPERATION	
Datatype	String	
Description	This is the operation of the service which is being invoked. This field is case-sensitive.	
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

SOURCE_OPERATION

Attribute	Description	
Name	SOURCE_OPERATION	
Datatype	String	
Description	This is the code for the operation being invoked in the Source system. The code of Source Operation being sent needs to be maintained as a valid Source Operation for the Source within FLEXCUBE.	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

SOURCE_USERID

Attribute	Description	
Name	SOURCE_USERID	
Datatype	String	
Description	This is the user id in the Source system who is performing the action.	
Attribute	Attribute	Description
	minOccurs	0

DESTINATION

Attribute	Description	
Name	DESTINATION	
Datatype	String	
Description	This the system for which this message is destined. In case of request messages to FLEXCUBE, it should be FLEXCUBE. In case of response, the SOURCE from the request message is reproduced here.	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

MULTITRIPID

Attribute	Description	
Name	MULTITRIPID	
Datatype	String	
Description	In response messages, this is the ID sent by FLEXCUBE in case any overrides are encountered. In request messages, the source system is expected to reproduce the MULTITRIPID from the earlier received response if the source system accepts the overrides.	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

FUNCTIONID

Attribute	Description	
Name	FUNCTIONID	
Datatype	String	
Description	This is the function in FLEXCUBE which is being invoked. For integration scenarios this need not be sent. This is used by FLEXCUBE native user interface.	
Attribute	Attribute	Description
	minOccurs	0

Restrictions	Restrictions	Description
	maxLength	8
	pattern	[A-Z_0-9]*

ACTION

Attribute	Description	
Name	ACTION	
Datatype	String	
Description	This is the action on the function being invoked. For integration scenarios this need not be sent. This is used by FLEXCUBE native user interface.	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

MSGSTAT

Attribute	Description	
Name	MSGSTAT	
Datatype	String	
Description	In response messages, FLEXCUBE will indicate the status of the request in this field. The various values are SUCCESS, WARNING and FAILURE.	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	SUCCESS,WARNING,FAILURE

PASSWORD

Attribute	Description	
Name	PASSWORD	
Datatype	String	
Description		
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	128
	pattern	[a-zA-Z_0-9=+/?]*

ADDL

Attribute	Description
Name	ADDL

Datatype		
Description		
Attribute	Attribute	Description
	minOccurs	0

PARAM

Attribute	Description	
Name	PARAM	
Datatype		
Description		
Attribute	Attribute	Description
	minOccurs	0
	maxOccurs	unbounded

NAME

Attribute	Description
Name	NAME
Datatype	String
Description	

VALUE

Attribute	Description
Name	VALUE
Datatype	String
Description	

FCUBS_BODY

Attribute	Description
Name	FCUBS_BODY
Datatype	
Description	This XSD Gives Information about Full Response

Helpdeskmastertbl-IO

Attribute	Description
Name	Helpdeskmastertbl-IO
Datatype	
Description	

HELPDESKREFNO

Attribute	Description	
Name	HELPDESKREFNO	
Datatype	String	
Description	Indicates Help Desk Reference Number	
Attribute	Attribute	Description
	minOccurs	0

Restrictions		
	Restrictions	Description
	maxLength	12

Helpdeskmastertbl-Full

Attribute	Description
Name	Helpdeskmastertbl-Full
Datatype	
Description	

HELPDESKREFNO

Attribute	Description
Name	HELPDESKREFNO
Datatype	String
Description	Indicates Help Desk Reference Number
Attribute	
	Attribute
	minOccurs
Restrictions	Description
	0
Restrictions	Restrictions
	maxLength
	12

REPORTINGENTITYTYPE

Attribute	Description
Name	REPORTINGENTITYTYPE
Datatype	String
Description	Indicates Reporting Entity Type
Restrictions	
	Restrictions
	maxLength
Restrictions	Description
	1

REPORTINGENTITYID

Attribute	Description
Name	REPORTINGENTITYID
Datatype	String
Description	Indicates Reporting Entity Id
Restrictions	
	Restrictions
	maxLength
Restrictions	Description
	12

QUERYTYPE

Attribute	Description
Name	QUERYTYPE
Datatype	String
Description	Indicates Query Type
Attribute	
	Attribute
	minOccurs
Restrictions	Description
	0

Restrictions		
	Restrictions	Description
	enumeration	I,C

QUERYSEVERITY

Attribute	Description	
Name	QUERYSEVERITY	
Datatype	String	
Description	Indicates Query Severity	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	H,M,L

QUERYCATEGORY

Attribute	Description	
Name	QUERYCATEGORY	
Datatype	String	
Description	Indicates Query Category	
Restrictions	Restrictions	Description
	maxLength	6

PROBLEMDESCRIPTION

Attribute	Description	
Name	PROBLEMDESCRIPTION	
Datatype	String	
Description	Indicates Problem Description	
Restrictions	Restrictions	Description
	maxLength	255

ATTENDED BY

Attribute	Description	
Name	ATTENDED BY	
Datatype	String	
Description	Indicates Attended By	
Attribute	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	15

HELPDESKSTATUS

Attribute	Description
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Name	HELPDESKSTATUS	
Datatype	String	
Description	Indicates Status O - Open C - Closed F - Follow Up R - Reject	
Restrictions		
	Restrictions	Description
	enumeration	O,C,F,R

MAKER

Attribute	Description	
Name	MAKER	
Datatype	String	
Description	Indicates Maker	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	12

MAKERSTAMP

Attribute	Description	
Name	MAKERSTAMP	
Datatype	String	
Description	Indicates Maker Date	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	35

CHECKER

Attribute	Description	
Name	CHECKER	
Datatype	String	
Description	Indicates Checker	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	12

CHECKERSTAMP

Attribute	Description	
Name	CHECKERSTAMP	
Datatype	String	
Description	Checker Date	

Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	35

MODNO

Attribute	Description	
Name	MODNO	
Datatype	Decimal	
Description	Indicates Modification Number	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	totalDigits	4

TXNSTAT

Attribute	Description	
Name	TXNSTAT	
Datatype	String	
Description	Indicates Transaction Status	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	1

AUTHSTAT

Attribute	Description	
Name	AUTHSTAT	
Datatype	String	
Description	Indicates Authorization Status	
Attribute		
	Attribute	Description
	minOccurs	0
Restrictions		
	Restrictions	Description
	maxLength	1

Helpdeskevent-Detail

Attribute	Description
Name	Helpdeskevent-Detail
Datatype	
Description	

Attribute		
	Attribute	Description
	minOccurs	0
	maxOccurs	unbounded

EVENTDATE

Attribute	Description
Name	EVENTDATE
Datatype	String
Description	Indicates Event Date

HELPDESKMODE

Attribute	Description	
Name	HELPDESKMODE	
Datatype	String	
Description	Indicates Help Desk Mode, I for Inquiry, A for Action	
Restrictions		
	Restrictions	Description
	enumeration	I,A

EVENTMODE

Attribute	Description	
Name	EVENTMODE	
Datatype	String	
Description	Indicates Help Desk Mode,P for person, T for telephone, F for fax, M for mail, O for others	
Restrictions		
	Restrictions	Description
	enumeration	P,T,F,M,O

EVENTDESCRIPTION

Attribute	Description	
Name	EVENTDESCRIPTION	
Datatype	String	
Description	Indicates Event Description	
Restrictions		
	Restrictions	Description
	maxLength	255

EVENTOBJECTAVAILABLE

Attribute	Description	
Name	EVENTOBJECTAVAILABLE	
Datatype	Decimal	
Description	Indicates Event Object Available	
Attribute		
	Attribute	Description
	minOccurs	0

Restrictions		
	Restrictions	Description
	totalDigits	22

FCUBS_ERROR_RESP

Attribute	Description	
Name	FCUBS_ERROR_RESP	
Datatype		
Description		
Attribute	Attribute	Description
	minOccurs	0
	maxOccurs	unbounded

ERROR

Attribute	Description	
Name	ERROR	
Datatype		
Description		
Attribute	Attribute	Description
	maxOccurs	unbounded

ECODE

Attribute	Description
Name	ECODE
Datatype	String
Description	

EDESC

Attribute	Description
Name	EDESC
Datatype	String
Description	

FCUBS_WARNING_RESP

Attribute	Description	
Name	FCUBS_WARNING_RESP	
Datatype		
Description		
Attribute	Attribute	Description
	minOccurs	0
	maxOccurs	unbounded

WARNING

Attribute	Description
Name	WARNING
Datatype	
Description	

Attribute		
	Attribute	Description
	maxOccurs	unbounded

WCODE

Attribute	Description
Name	WCODE
Datatype	String
Description	

WDESC

Attribute	Description
Name	WDESC
Datatype	String
Description	

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