Oracle Retail Order Broker Installation Guide E75428-08

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Oracle Retail Order Broker Installation Guide, Release 15.0

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Oracle Retail Order Broker Installation Guide 15.0

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# **Preface**

Oracle Retail Order Broker Installation Guide describes the steps required to install the application.

#### **Audience**

This Installation Guide is for the staff responsibile for installing Oracle Retail Order Broker on premise.

**Note:** These steps require working knowledge as a Linux administration and Oracle database.

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For more information, see the following documents in the Oracle Retail Order Broker Release 15.0 documentation set:

- Oracle Retail Order Broker Release Notes
- Oracle Retail Order Broker Online Help
- Oracle Retail Order Broker Store Connect Online Help
- Oracle Retail Order Broker Vendor Portal Online Help
- Oracle Retail Order Broker Vendor Integration Guide
- Oracle Retail Order Broker Administration Guide

See the Oracle Retail Order Broker 15.0 documentation library at the following URL:

http://www.oracle.com/technetwork/documentation/oracle-retail-100266.html

**Note:** This documentation library includes documents that apply to both

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- Exact error message received
- Screen shots of each step you take

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## Oracle Retail Documentation on the Oracle Technology Network

Oracle Retail product documentation is available on the following web site:

http://www.oracle.com/technetwork/documentation/oracle-retail-100266.html

#### Conventions

The following text conventions are used in this document:

Convention	Meaning
boldface	Boldface type indicates graphical user interface elements associated with an action, emphasis, or terms defined in text or the glossary.
italic	Italic type indicates book titles, or placeholder variables for which you supply particular values.
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

# **Preinstallation Tasks**

This chapter discusses the tasks to complete before installation.

**Note:** Oracle Retail assumes that the retailer has applied all required fixes for supported compatible technologies.

### Implementation Capacity Planning

There is significant complexity involved in the deployment of Oracle Retail applications, and capacity planning is site specific. Oracle Retail strongly suggests that before installation or implementation you engage your integrator (such as the Oracle Retail Consulting team) and hardware vendor to request a disk sizing and capacity planning effort.

Sizing estimates are based on a number of factors, including the following:

- Workload and peak concurrent users and batch transactions
- Hardware configuration and parameters
- Data scarcity
- Application features utilized

Additional considerations during this process include your high availability needs as well as your backup and recovery methods.

# **Check Supported Database Server Requirements**

General requirements for a database server running Oracle Retail Order Broker include:

Supported On	Versions Supported
Database Server OS	Oracle Linux 7 for x86-64

Supported On	Versions Supported
Database Server 12cR1	Oracle Database Enterprise Edition 12cR1 (12.1.0.2) with the following specifications:
	Components:
	Oracle Partitioning
	Examples CD

## **Check Supported Application Server Requirements**

General requirements for running the Order Broker application include the following.

Supported On	Versions Supported
Application Server OS	Oracle Linux 7 for x86-64 (Actual hardware or Oracle virtual machine).
	JAVA_HOME configured
Application Server	Tomcat 7.0.67 or higher. <b>Must be installed prior to beginning the</b> Installation Steps.
	TomEE 1.7.2 drop-in. See instructions later in document on how to install drop-in.
	Java: JDK 1.7.x 64 bit.

# Check Supported Application Server Requirements for Store Connect or Supplier Direct Fulfillment Servers

Store Connect and Supplier Direct Fulfillment are optional modules. Supplier Direct Fulfillment should be installed on a separate server. General requirements for each server include the following.

Supported On	Versions Supported
Application Server OS	Oracle Linux 7 for x86-64 (Actual hardware or Oracle virtual machine).
	JAVA_HOME configured
Application Server	Tomcat 7.0.67 or higher. <b>Must be installed prior to beginning the</b> Installation Steps.
	Java: JDK 1.7.x 64 bit.

**Note:** Store Connect and Supplier Direct Fulfillment do not require separate databases.

### Check Client PC and Web Browser Requirements

General requirements for client running Order Broker, Store Connect, or Supplier Direct Fulfillment include:

Requirement	Versions
Operating system	Windows 7 or 8
Display Resolution	1024x768 or higher
Processor	2.6GHz or higher
Memory	1 GByte or higher
Networking	Intranet with at least 10Mbps data rate
Browser	Microsoft Internet Explorer 10.0 or higher
	Mozilla Firefox 38.0 or higher
	Chrome 43.0 or higher

## Supported Oracle Retail Products

The following Oracle Retail products can be integrated with Order Broker. Each product may integrate with various pieces of Order Broker functionality and not necessarily all features available within Order Broker.

- Oracle Retail Xstore Suite 15.0 and above Optional
- Oracle Retail Order Management System 15.0 and above Optional
- Oracle Retail Open Commerce Platform 15.0 and above Optional

The above products can be installed before or after Order Broker. However, it is helpful to know the connection details for the other products when configuring Order Broker.

# Linux User Account Privileges to Install the Software

A Linux user account is needed to install the software. The Linux user that is used to install the software should have write access to the Installation directories.

# **Installation Steps**

The following basic steps are required to install and set up Oracle Retail Order Broker for the first time.

#### **Before You Start**

#### Java JDK:

The Java 7 JDK must be installed on the application server, and JAVA\_HOME is configured.

#### Tomcat 7:

Required version is Apache-Tomcat v7.0.67.

#### **Database Connection Information:**

Prior to beginning the installation process, *you* must source the credentials for the following database connections:

- Order Broker Database
- Proximity Database
- Order Broker Admin Database

For more information: See the Preinstallation Tasks.

**Note:** These steps require working knowledge as a Linux administration and Oracle database.

**Download the installation package:** The installation package is available on the Oracle Software Delivery Cloud (https://edelivery.oracle.com/osdc/faces/Home.jspx). Search for Oracle Retail Order Broker on the Linux platform to find and download the installation package.

#### In this chapter:

- Databases
  - Create Database Containers and Pluggable Databases
  - Create Table Spaces for Each Database
  - Create the Users / Schemas for Each Database

- Order Broker Application
  - Create the Order Broker Application Admin User
  - Install Tomee Drop-In
  - Install the Application
- Store Connect Installation
- Supplier Direct Fulfillment (Vendor Portal) Installation

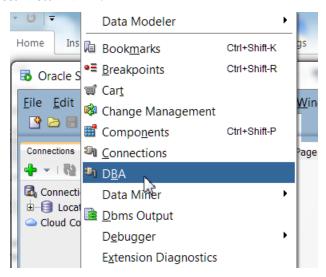
## **Databases**

Before you begin: See the Preinstallation Tasks.

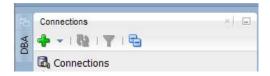
## **Create Database Containers and Pluggable Databases**

The Order Broker database is made up of two databases with three user / schemas. The Order Broker Install contains a Database folder with SQL scripts for creating the database objects and data. They can be used to complete the following database setup tasks.

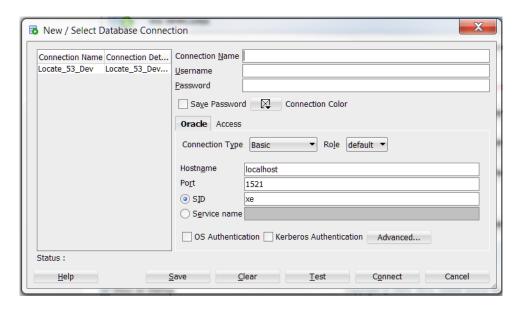
- 1. In Oracle, create a Container Database.
- 2. Next, to create pluggable databases, open Oracle SQL Developer.
- 3. Select View > DBA.



**4.** In the **Connections** area of the window, click the plus sign.



**5.** Use the **New / Select Database Connection** window to create a connection to the Container Database created in step 1.



**Important:** Before creating the pluggable databases, be sure to note the user ID and password. Also, be sure to record the *Target File Path*.

- **6.** In Oracle, create two pluggable databases. When creating the pluggable databases, select the **File Name Conversions** dropdown and select *Custom Names*. The pluggable databases are:
  - Order\_Broker (includes the Order Broker and the Proximity schemas)
  - Order Broker Admin

**Note:** The databases need to follow this naming convention, including the underscores between words.

**7.** After creating the pluggable databases, select each database, select *Modify State*, and select *Open*.

### **Create Table Spaces for Each Database**

- 1. Create table spaces for the Order Broker database:
- ORDER\_BROKER\_DATA
- ORDER\_BROKER\_INDEX
- ORDER\_BROKER\_LOBS
- PROXIMITY\_DATA
- PROXIMITY\_INDEX

Run Order Broker tablespaces.sql logged in as system.

**Note:** The Order\_Broker\_tablespaces.sql script needs to be updated with the appropriate data file paths.

- **2.** Create the following tables spaces for the Order\_Broker\_Admin database:
  - ORDER BROKER ADMIN DATA
  - ORDER BROKER ADMIN INDEX

Run Order Broker Admin tablespaces.sql logged in as system.

#### Create the Users / Schemas for Each Database

For the Order\_Broker and Order\_Broker\_Admin databases:

- 1. In the Order Broker database:
  - Create an ORDER\_BROKER user / schema
  - Create an ORDER\_BROKER\_PROXIMITY user / schema

Open the Order\_Broker\_Users.sql script.

In the following line, replace the <u>order broker</u> with the password generated for the order\_broker user:

CREATE USER order\_broker IDENTIFIED BY <u>order broker</u> DEFAULT TABLESPACE order broker data TEMPORARY TABLESPACE TEMP;

In the following line, replace the **proximity** with the password generated for the proximity user:

CREATE USER proximity IDENTIFIED BY **proximity** DEFAULT TABLESPACE proximity data TEMPORARY TABLESPACE TEMP;

Run Order broker users.sql logged in as system.

**Important:** You need to use SQL\*Plus rather than Oracle SQL Developer to run a sql script.

Run the following command logged in as system:

grant execute on dbms\_lob to order\_broker;

2. In the Order\_Broker\_Admin database, create an ORDER\_BROKER\_ADMIN user / schema.

Open the Order\_Broker\_Admin\_Users.sql script.

In the following line, replace the <u>order broker admin</u> with the password generated for the order\_broker\_admin user:

CREATE USER order\_broker\_admin IDENTIFIED BY

<u>order broker admin</u> DEFAULT TABLESPACE order\_broker\_admin\_data

TEMPORARY TABLESPACE TEMP;

Run Order\_broker\_Admin\_users.sql logged in as system.

- **3.** In the ORDER BROKER database, logged in as the ORDER BROKER user:
  - Run the Order Broker schema.sql script
  - Run the Order\_Broker\_seed\_data.sql script

- Run the Order\_Broker\_schema\_2.sql script
- **4.** In the **ORDER BROKER** database, logged in as the PROXIMITY user:
  - Run the Order\_Broker\_Proximity\_schema.sql script
  - Run the Order\_Broker\_Proximity\_seed\_data.sql script
- **5.** In the ORDER\_BROKER\_ADMIN database, logged in as the ORDER\_BROKER\_ADMIN user, run the Order\_Broker\_Admin\_schema.sql script.

**Note:** Some errors might be logged as a result of these scripts creating stored procedures. These errors do not indicate a problem with the installation process.

# **Order Broker Application**

Before you begin: See the Preinstallation Tasks.

**Important:** File names, folder names, and commands on the Linux server are case-sensitive. While completing the following steps, confirm that the case is correct.

**Important:** You should use a text editor on a Linux machine rather than on a Windows machine to update any text files, XML files, or properties files.

**Note:** The installation package includes additional files to help with troubleshooting if issues occur during the installation process. It is not necessary to use any additional files included in the installation package besides the ones mentioned below.

## Create the Order Broker Application Admin User

- 1. For security reasons, the database doesn't contain any default application user IDs.
- **2.** This step creates the **Admin** user for the application. It only needs to be executed once per client instance.
- 3. Copy files from the Order Broker Installation folder Install/Order Broker/Create Admin User to the app server.
- 4. Navigate to the Create Admin User folder.
- **5.** Execute the following command, replacing the variables with the appropriate values:

"%JAVA\_HOME%/bin/java" -cp ojdbc7.jar:CreateOrderBroker.jar
com.oracle.orderbroker.CreateOrderBrokerUser
jdbc:oracle:thin:@%HOST\_NAME% %DATABASE\_USER\_NAME%
%DATABASE USER PASSWORD% %OB ADMIN ID% %OB ADMIN PASSWORD%

#### Where:

- %HOST\_NAME% = Oracle database host name, in form //HOST:PORT/SERVICE
- \*DATABASE\_USER\_NAME% = database user name
- %DATABASE USER PASSWORD% = database user password
- \*OB ADMIN ID% = Application Admin ID to be created
- %OB\_ADMIN\_PASSWORD% = Application password for **Admin** user

The command should return User successfully created. Any other message or error should be investigated.

**6.** Delete the folder from the application server when this step is complete.

### **Install Tomee Drop-In**

**Note:** You might need to enhance permissions on the folder where Tomcat is installed (for example, the apache-tomcat folder) before performing the following steps, as Write access is required.

**Important:** In the following steps, substitute apachetomcat for the folder where Tomcat is installed.

- 1. Download the Tomee Drop-in WAR (tomee-plus-webapp-1.7.2.war) from tomee.apache.org.
- 2. If needed, rename the WAR file to tomee.war.
- **3.** Copy the tomee.war file to apache-tomcat/webapps/tomee.war, where apache-tomcat is the folder where Tomcat is installed.
- **4.** Start Tomcat:
  - Navigate to apache-tomcat/bin, where apache-tomcat is where Apache is installed
  - Enter./startup.sh This will explode the TomEE drop-in and change Tomcat to tomEE.
  - Confirm the server is up and running (you get the server started message).
  - Enter ./shutdown.sh

These steps should shut down the server.

For more information: See tomcat.apache.org for documentation on Tomcat.

#### Install the Application

- 1. Copy in the following folders and files from the /Order Broker/apachetomcat install folders:
  - additional-lib folder to apache-tomcat
  - apps folder to apache-tomcat
  - lib/gson-2.2.4.jar file to apache-tomcat/lib
  - conf/emailtemplates folder in the conf folder to apache-tomcat/conf
  - conf/packslips folder to apache-tomcat/conf
  - conf/reports folder to apache-tomcat/conf
  - conf/props folder to apache-tomcat/conf
  - The following files in the conf folder to apache-tomcat/conf:
    - \* jaas.config

This file should be passed as jvm param, - Djava.security.auth.login.config=/server/conf/jaas.config.

\* log4j.xml

- \* tomee.xml
- \* context.xml
- \* server.xml

**Note:** This file needs to be updated with KeyStore information to enable https. This section is currently commented out. The certificate needs to be imported into cacert so that the Vendor Portal and Store Connect applications can communicated with Order Broker.

- conf/security folder to apache-tomcat/conf
- 2. Create a file named setenv. sh and place it in the APACHE TOMCAT/bin folder.

```
Note: The following needs to be added to the setenv.sh file in the apache-tomcat/bin folder, for example:

JAVA_OPTS="$JAVA_OPTS -
Djava.security.auth.login.config=/usr/share/a
pache-tomcat/conf/jaas.config -Xms128m -

Xmx1024m -XX:PermSize=512m -

XX:MaxPermSize=512m -

XX:+CMSClassUnloadingEnabled"
```

3. Change the following in the conf/tomee.xml file:

For each database section:

- Update the jdbcUrl
- Update username
- Update password

**To encrypt the password:** In a Windows environment, run the password encryption program to generate the encrypted password value. The instructions and the password encryption program can be found in the Install folder under Order Broker/DBConfig.

**4.** Change the sp-policy.properties file found in /server/conf/security. Set the pepper-file-path= to the correct server path, for example:

```
pepper-file-path=apache-
tomcat/conf/security/pasword_pepper.properties
where apache-tomcat is the path to the server.
```

5. Change the password\_pepper.properties file found in /server/conf/security:

Set the PEPPER1= and PEPPER2= to random string values of at least 30 characters.

#### **Example:**

```
PEPPER1= 4fb1272c47f2abcdefg123456789012
PEPPER2= 0fccfa6905f5xyz1234567890abcdef
```

- **6.** Change the following in the additional-lib/ehcache.xml file, using a text editor on the Linux machine rather than on a Windows machine:
  - Based upon your configuration, you need to update the following section:

```
<cacheManagerPeerProviderFactory
class="net.sf.ehcache.distribution.
RMICacheManagerPeerProviderFactory"
properties="peerDiscovery=automatic,
multicastGroupAddress=#.#.#.#,
multicastGroupPort=15, timeToLive=#"/>
```

- Where multicastGroupAddress= #.#.#.# is a unique value common all servers, in the range 224.0.0.1 to 239.255.255, and
- Where timeToLive=0 for a single server and 1 for a multiple server installation
- 7. Change the following in the catalina.properties file in APACHE-TOMCAT/conf:
  - Find the common.loader property and change it to the one that was in the original TomEE file:

```
common.loader=${catalina.base}/lib,${catalina.base}/lib/
*.jar,${catalina.home}/lib,${catalina.home}/lib/*.jar,${
catalina.home}/additional-
lib,${catalina.home}/additional-lib/*.jar
```

- Add the following lines to the catalina.properties file found in the APACHE-TOMCAT/conf folder and change the URI value to be that of the Order Broker server:

```
# Location of Locate Server
locate.uri=https://appserver:port
```

**8.** Add this property to system.properties in apache-tomcat/conf:

```
com.sun.jersey.server.impl.cdi.lookupExtensionInBeanMana
ger=true
```

- **9.** Set up application data folders:
  - Create the following folder structure:

```
/usr/share/Locate/data
```

ProductUploadData ExportData ProximityUploadData

- Create the LocateUploadData folder.

Note: The default location of the LocateUploadData folder is in /usr/local/tomcat01/data. If you would like to use a different location, you need to edit the LOCATE UPLOAD FOLDER setting in the web.xml file. See

# Supplier Direct Fulfillment (Vendor Portal) Installation on page 14 for more information.

- Assign full rights to the application service user profile for these folders.
- **10.** Edit the JVM arguments for the Linux service so that they include the following (with section to add highlighted):

```
--JvmOptions "-Dcatalina.home=%CATALINA_HOME%;-Dcatalina.base=%CATALINA_BASE%;-Djava.endorsed.dirs=%CATALINA_HOME%\endorsed;-Djava.io.tmpdir=%CATALINA_BASE%\temp;-Djava.util.logging.manager=org.apache.juli.ClassLoaderLogManager;-Djava.util.logging.config.file=%CATALINA_BASE%\conf\logging.properties;-Dhttps.protocols=TLSv1.1,TLSv1.2" ^
```

11. To enable uploads, provide full read/write/execute access to the usr, usr/share, and usr/share/Locate folders at the Others and Group levels. You can apply these rights recursively to the usr/share/Locate folders, but not to the other folders.

**Important:** Don't apply rights recursively to the user or usr/share folders, as this can corrupt the Linux system.

The following commands executed from the parent folder apply the required authority to the subfolders:

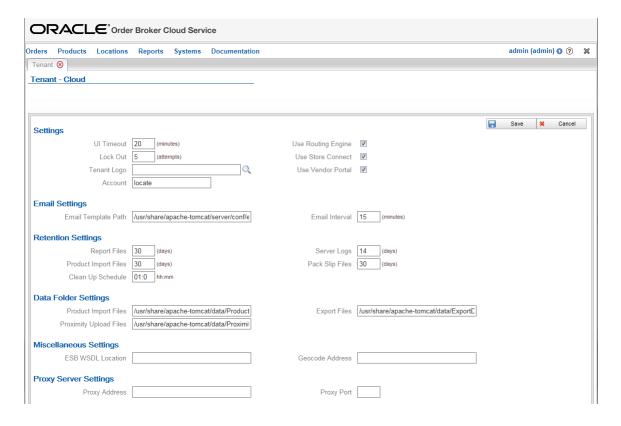
```
chmod 777 or 757 /usr
chmod 777 or 757 /usr/share
chmod 777 or 757 -R usr/share/Locate/
```

- **12.** Give full rights to the logs folder for the application service profile.
- 13. Start Order Broker:
  - Navigate to apache-tomcat/bin, where apache-tomcat is where Apache is installed
  - Enter./startup.sh
  - Confirm the server is up and running (you get the server started message).

Read/write authority to the Order Broker folders is required for this step. You can create a service to run Order Broker. See the documentation at tomcat.apache.org for more information on starting Tomcat and creating a service.

- **14.** Validate the installation:
  - Launch application using a URL of http://server:port/LocateUI/LocateUI.html, where server:port is the IP address and port of the Order Broker server.
  - Log in using the Admin user created earlier in this process (see Create the Order Broker Application Admin User).
- **15.** Copy the favicon.ico file from the Supplier Direct Fulfillment (or Store Connect) folder to the APACHE-TOMCAT/webapps/ROOT folder.
- **16.** Configure the installation:

- From the **Systems** menu, navigate to the **Tenant Cloud** screen.
- Configure the settings based on your requirements. See the **Tenant Cloud** screen in the Online Help for explanation of the individual parameters.



## **Store Connect Installation**

Copy the LocateSTC.war file from the Store Connect folder to the apachetomcat/webapps folder, where apache-tomcat for the folder where Tomcat is installed.

Edit the JVM arguments for the Linux service so that they include the following (with section to add highlighted):

```
--JvmOptions "-Dcatalina.home=%CATALINA_HOME%;-Dcatalina.base=%CATALINA_BASE%;-Djava.endorsed.dirs=%CATALINA_HOME%\endorsed;-Djava.io.tmpdir=%CATALINA_BASE%\temp;-Djava.util.logging.manager=org.apache.juli.ClassLoaderLogManager;-Djava.util.logging.config.file=%CATALINA_BASE%\conf\logging.properties;-Dhttps.protocols=TLSv1.1,TLSv1.2" ^
```

For more information: See the Preinstallation Tasks.

# Supplier Direct Fulfillment (Vendor Portal) Installation

**Note:** In the steps below, substitute apache-tomcat for the folder where Tomcat is installed.

- 1. Copy the LocateVPA.war file from the Supplier Direct Fulfillment folder to the apache-tomcat/webapps folder.
- **2.** If you would like to use a different upload folder location than the default specified in the install folder of the web.xml file, update the following section:

**3.** Edit the JVM arguments for the Linux service so that they include the following (with section to add highlighted):

```
--JvmOptions "-Dcatalina.home=%CATALINA_HOME%;-Dcatalina.base=%CATALINA_BASE%;-Djava.endorsed.dirs=%CATALINA_HOME%\endorsed;-Djava.io.tmpdir=%CATALINA_BASE%\temp;-Djava.util.logging.manager=org.apache.juli.ClassLoaderLogManager;-Djava.util.logging.config.file=%CATALINA_BASE%\conf\logging.properties;-Dhttps.protocols=TLSv1.1,TLSv1.2" ^
```