Date Range	From	1/07/07 To	1/09/07				
User]	Reason Code & D	Description	# Open	# Work In Process	# Resolved # Open/Outsid	e Range
EXAMPLE	:	2 LATE SHIPME	ENT	1	0	0	0
EXAMPLE	:	3 DAMAGED IN	SHIPMENT	1	0	0	0
EXAMPLE Subtotal		4 NEEDS CALL : EXAMPLE	BACK	2 4	0 0	0 0	0 0
SAMPLE Subtotal	•	2 LATE SHIPME : SAMPLE	ENT	1 1	0 0	0 0	0 0

EXAMPLE

5

CSR0764

0

01/09/07 10:38:02 Page

0

0

Customer Exposure By User EZK Shops

Final Totals:

OROMS

Release 1.1

^{**} END OF REPORT **