

Oracle® Communications

Diameter Signaling Router

DSR Mediation Feature Activation Procedure

E58661 Revision 03

Dec 2016

ORACLE®

Oracle Communications Diameter Signaling Router Mediation feature activation procedure.

Copyright ©2010, 2016 Oracle and/or its affiliates. All rights reserved.

This software or hardware and documentation may provide access to or information on content, products, and services from third parties. Oracle Corporation and its affiliates are not responsible for and expressly disclaim all warranties of any kind with respect to third-party content, products, and services. Oracle Corporation and its affiliates will not be responsible for any loss, costs, or damages incurred due to your access to or use of third-party content, products, or services..

U.S. GOVERNMENT END USERS: Oracle programs, including any operating system, integrated software, any programs installed on the hardware, and/or documentation, delivered to U.S. Government end users are "commercial computer software" pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, use, duplication, disclosure, modification, and adaptation of the programs, including any operating system, integrated software, any programs installed on the hardware, and/or documentation, shall be subject to license terms and license restrictions applicable to the programs. No other rights are granted to the U.S. Government.

This software or hardware is developed for general use in a variety of information management applications. It is not developed or intended for use in any inherently dangerous applications, including applications that may create a risk of personal injury. If you use this software or hardware in dangerous applications, then you shall be responsible to take all appropriate fail-safe, backup, redundancy, and other measures to ensure its safe use. Oracle Corporation and its affiliates disclaim any liability for any damages caused by use of this software or hardware in dangerous applications.

Oracle and Java are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

Intel and Intel Xeon are trademarks or registered trademarks of Intel Corporation. All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. AMD, Opteron, the AMD logo, and the AMD Opteron logo are trademarks or registered trademarks of Advanced Micro Devices. UNIX is a registered trademark of The Open Group.

This software or hardware and documentation may provide access to or information on content, products, and services from third parties. Oracle Corporation and its affiliates are not responsible for and expressly disclaim all warranties of any kind with respect to third-party content, products, and services. Oracle Corporation and its affiliates will not be responsible for any loss, costs, or damages incurred due to your access to or use of third-party content, products, or services.



CAUTION: Use only the Upgrade procedure included in the Upgrade Kit.
Before upgrading any system, please access My Oracle Support (MOS) (<https://support.oracle.com>) and review any Technical Service Bulletins (TSBs) that relate to this upgrade.

My Oracle Support (MOS) (<https://support.oracle.com>) is your initial point of contact for all product support and training needs. A representative at Customer Access Support (CAS) can assist you with MOS registration.

Call the CAS main number at 1-800-223-1711 (toll-free in the US), or call the Oracle Support hotline for your local country from the list at <http://www.oracle.com/us/support/contact/index.html>.

See more information on MOS in the Appendix section.

TABLE OF CONTENTS

1.0	INTRODUCTION.....	5
1.1	PURPOSE AND SCOPE.....	5
1.2	ACRONYMS.....	5
1.3	GENERAL PROCEDURE STEP FORMAT	5
2.0	FEATURE ACTIVATION OVERVIEW.....	7
2.1	DEFINITION OF ACTIVATION FOR THE MEDIATION FEATURE.....	7
2.2	FEATURE ACTIVATION OVERVIEW	8
2.2.1	<i>Pre-Feature Activation Overview</i>	8
2.2.2	<i>Feature Activation Execution Overview</i>	8
2.2.3	<i>Post-Feature Activation Overview</i>	8
2.3	FEATURE DEACTIVATION OVERVIEW	9
2.3.1	<i>Pre-Feature Deactivation Overview</i>	9
2.3.2	<i>Feature Deactivation Execution Overview</i>	9
2.3.3	<i>Post-Feature Deactivation Overview</i>	9
3.0	FEATURE ACTIVATION PREPARATION	10
3.1	HARDWARE PREPARATION	10
3.2	REQUIRED MATERIALS CHECK.....	10
3.3	SYSTEM TOPOLOGY CHECK.....	11
3.4	PERFORM HEALTH CHECK.....	12
4.0	FEATURE ACTIVATION	13
4.1	PRE-ACTIVATION PROCEDURES	13
4.1.1	<i>Perform Health Check</i>	13
4.2	ACTIVATION PROCEDURES	15
4.2.1	<i>Feature Activation (Global-Admin/Meta-Admin)</i>	15
4.2.2	<i>Feature Activation (Global-Admin)</i>	16
4.2.3	<i>Feature Activation (Meta-Admin)</i>	17
4.3	POST-ACTIVATION PROCEDURES.....	18
4.3.1	<i>Perform Health Check</i>	18
5.0	FEATURE DEACTIVATION.....	19
5.1	PRE-DEACTIVATION PROCEDURES	20
5.1.1	<i>Perform Health Check</i>	20
5.2	DEACTIVATION PROCEDURES.....	21
5.2.1	<i>Feature Deactivation (Global-Admin/Meta-Admin)</i>	21
5.2.2	<i>Feature Deactivation (Global-Admin)</i>	22
5.2.3	<i>Feature Deactivation (Meta-Admin)</i>	23
5.3	POST-DEACTIVATION PROCEDURES	24
5.3.1	<i>Perform Health Check</i>	24
6.0	ENGINEERING NOTES.....	25
	APPENDIX A. MY ORACLE SUPPORT (MOS).....	26
	APPENDIX B. CUSTOMER SIGN OFF	27

List of Tables

Table 1. Acronyms	5
Table 2. Behavior of Mediation based on Global_Admin_State and Meta_Administrator_Privilege.....	7
Table 3. Pre-Feature Activation Overview	8
Table 4. Feature Activation Execution Overview.....	8
Table 5. Post-Feature Activation Overview.....	8
Table 7. Feature Deactivation Overview	9
Table 8. Post-Feature Deactivation Overview	9

List of Figures

Figure 1. Example of a procedure step	6
---	---

List of Procedures

Procedure 1: Required Materials Check	10
Procedure 2: System Topology Check	11
Procedure 3: Perform Health Check (Feature Activation Preparation).....	12
Procedure 4: Perform Health Check (Pre-Feature Activation)	14
Procedure 5: Feature Activation	15
Procedure 6: Feature Activation (Global-Admin).....	16
Procedure 7: Feature Activation (Meta-Admin)	17
Procedure 8 : Perform Health Check (Post-Feature Activation).....	18
Procedure 9 : Perform Health Check (Pre-Feature Deactivation)	20
Procedure 10 : Feature Deactivation(Global-Admin/Meta-Admin)	21
Procedure 11 : Feature Deactivation(Global-Admin).....	22
Procedure 12 : Feature Deactivation(Meta-Admin).....	23
Procedure 13 : Perform Health Check (Post-Feature Deactivation)	24

1.0 INTRODUCTION

1.1 PURPOSE AND SCOPE

This document defines the procedure that is executed to activate the Mediation feature on DSR 7.0 (or beyond) network element (NE). This procedure may be run either 1) As part of a new DSR installation, after the standard installation is complete but before the NE is in service, or 2) on an in-service DSR NE, where the Mediation feature is activated during a planned maintenance window to minimize the impact to network traffic.

This document also provides a procedure to deactivate Mediation after it has been activated. Please see Section **Error! Reference source not found.** for a discussion of deactivation.

No additional software installation is required prior to executing this procedure. The standard DSR installation procedure has loaded all of the required software, even if the Mediation feature is activated at a later time.

1.2 ACRONYMS

Table 1. Acronyms

BNS	Broadband Networking Solutions
CAPM	Computer-Aided Policy Making
DA-MP	Diameter Agent Message Processor
DB	Database
DSR	Diameter Signaling Router
FOA	First Office Application
GUI	Graphical User Interface
HA	High Availability
IMI	Internal Management Interface
IP	Internet Protocol
MP	Message Processing or Message Processor
NE	Network Element
NO	Network OAM
NOAM	Network OAM
OAM	Operations, Administration and Maintenance
SSH	Secure Shell
UI	User Interface
VIP	Virtual IP
VPN	Virtual Private Network
XMI	External Management Interface

1.3 GENERAL PROCEDURE STEP FORMAT

Error! Reference source not found. illustrates the general format of procedure steps as they appear in this document. Where it is necessary to explicitly identify the server on which a particular step is to be taken, the server name is given in the title box for the step (e.g. “ServerX” in **Error! Reference source not found.**).

Each step has a checkbox for every command within the step that the technician should check to keep track of the progress of the procedure.

The title box describes the operations to be performed during that step.

Each command that the technician is to enter is in 10 point bold Courier font.

5 <input type="checkbox"/>	ServerX: Connect to the console of the server	Establish a connection to the server using cu on the terminal server/console. \$ cu -l /dev/ttyS7
-------------------------------	--	---

Figure 1. Example of a procedure step

2.0 FEATURE ACTIVATION OVERVIEW

This section lists the required materials and information needed to execute the feature activation. In addition, Error! Reference source not found. through Error! Reference source not found.8 provides estimates of the time required to execute the procedure. These tables can be used to estimate the total time necessary to complete the feature activation. The timing values shown are estimates only – use these tables to plan the timing of the activation, **not** to execute the procedure. The detailed procedure steps to be executed begin in **Section** Error! Reference source not found..

2.1 DEFINITION OF ACTIVATION FOR THE MEDIATION FEATURE

The precise meaning of *activation* varies from feature to feature. This section briefly defines what activation means with respect to the Mediation feature.

All software required to run Mediation is available by default as part of a DSR installation or upgrade. The process of activating the feature simply makes proper use of software elements and file system files that are already present, to change the behavior of the DSR NE.

Table 2. Behavior of Mediation based on Global_Admin_State and Meta_Administrator_Privilege

Global_Admin_State	Meta_Administrator_Privilege	Behavior
1	1	Mediation Folder will be shown under Diameter Menu. Mediation signaling code will be evaluating trigger points to see if Mediation Rules are to be applied to ingress messages. Rule Template Screen will be shown under Mediation Menu. Note: Meta_Administrator_Privilege cannot be enabled if Global_Admin_State is disabled.
1	0	Mediation Folder will be shown under Diameter Menu. Mediation signaling code will be evaluating trigger points to see if Mediation Rules are to be applied to ingress messages. Rule Template Screen will not be shown.
0	1	Mediation Folder will not be shown under Diameter Menu. Mediation signaling code will not be evaluating trigger points for ingress messages. Note: This case will not be allowed by mediation activation script. However this can be a scenario, when both Global-Admin and Meta-Admin are enabled through activation script but by deactivation script Global-Admin is disabled.
0	0	Mediation Folder will not be shown under Diameter Menu. Mediation signaling code will not be evaluating trigger points for ingress messages.

2.2 FEATURE ACTIVATION OVERVIEW

2.2.1 Pre-Feature Activation Overview

The pre-activation procedures shown in the following table may be executed outside a maintenance window if desired. Procedure completion times shown here are estimates. Times may vary due to differences in database size, network configuration and loading, user experience, and user preparation.

Table 3. Pre-Feature Activation Overview

Procedure	Elapsed Time (Hours: Minutes)		Activity	Impact
	This Step	Cum.		
Required Material Check (Error! Reference source not found.Error! Reference source not found.)	0:10-0:30	0:10-0:30	Step 1: Verify all required materials are present. Step 2: Verify all administration data needed during feature activation.	None
System Topology Check (Error! Reference source not found.)	0:10-0:30	0:20-1:00	Step 1: Verify Network Element Configuration data. Step 2: Verify System Group Configuration data.	None
Perform Health Check (Error! Reference source not found.)	0:01-0:05	0:21-1:05	Step 1: Verify DSR Release. Step 2: Verify Server status. Step 3: Log all current alarms.	None

2.2.2 Feature Activation Execution Overview

The procedures shown in the following table are executed inside a single maintenance window. Procedure completion times shown here are estimates. Times may vary due to differences in database size, network configuration and loading, user experience, and user preparation.

Table 4. Feature Activation Execution Overview

Procedure	Elapsed Time (Hours: Minutes)		Activity	Impact
	This Step	Cum.		
Perform Health Check (Error! Reference source not found.)	0:01-0:05	0:01-0:05	Step 1: Verify DSR Release. Step 2: Verify proper Mediation state. Step 3: Verify Server status. Step 4: Log all current alarms.	None
Feature Activation (Error! Reference source not found.)	0:10-0:30	0:11-0:35	Step 1: Log out of NOAM GUI. Step 2: SSH to Active NO. Step 3: Change to the feature activation directory. Step 4: Execute the feature activation script. Step 5: Log into Active SOAM GUI. Step 6: Verify the Mediation Folder. Step 7: Close SSH connections to both NOAMs	Mediation feature is activated on DSR

2.2.3 Post-Feature Activation Overview

The procedures shown in the following table are executed inside a maintenance window. Procedure completion times shown here are estimates. Times may vary due to differences in database size, network configuration and loading, user experience, and user preparation.

Table 5. Post-Feature Activation Overview

Procedure	Elapsed Time (Hours: Minutes)		Activity	Impact
	This Step	Cum.		
Perform Health Check (Error! Reference source not found.)	0:01-0:05	0:01-0:05	Step 1: Verify Server status. Step 2: Log all current alarms.	Mediation feature has been activated on DSR

2.3 FEATURE DEACTIVATION OVERVIEW

2.3.1 Pre-Feature Deactivation Overview

The procedures shown in the following table are executed inside a maintenance window. Deactivation procedure times are only estimates as the reason to execute a deactivation has a direct impact on any additional deactivation preparation that must be done. Times may vary due to differences in database size, network configuration and loading, user experience, and user preparation.

Table 6. Pre-Feature Deactivation Overview

Procedure	Elapsed Time (Hours or Minutes)		Activity	Impact
	This Step	Cum.		
Perform Health Check (Error! Reference source not found.)	0:01-0:05	0:01-0:05	Step1: Verify DSR Release. Step 2: Verify proper Mediation state. Step 3: Verify server status. Step 4: Log current alarms.	None.

2.3.2 Feature Deactivation Execution Overview

The procedures shown in the following table are executed inside a maintenance window. Deactivation procedure times are only estimates as the reason to execute a deactivation has a direct impact on any additional deactivation preparation that must be done. Times may vary due to differences in database size, network configuration and loading, user experience, and user preparation.

Table 7. Feature Deactivation Overview

Procedure	Elapsed Time (Hours or Minutes)		Activity	Impact
	This Step	Cum.		
Deactivation Setup	0:10-0:30	0:10-0:30	The reason to deactivate has a direct impact on any additional backout preparation that must be done. Since all possible reasons cannot be predicted ahead of time, only estimates are given here. Execution time will vary.	None.
Deactivation (Error! Reference source not found.)	00:10-00:20	0:20-0:50	Step 1: Log out of Active NOAM GUI. Step 2: SSH into active NO. Step 3: Change directory. Step 4: Execute the feature deactivation script. Step 5: Log into Active SOAM GUI. Step 6: Verify the Mediation folder. Step 7: Close SSH connections to both NOAMs	Mediation feature is deactivated on DSR.

2.3.3 Post-Feature Deactivation Overview

The procedures shown in the following table are executed inside a maintenance window. Deactivation procedure times are only estimates as the reason to execute a deactivation has a direct impact on any additional deactivation preparation that must be done. Times may vary due to differences in database size, network configuration and loading, user experience, and user preparation.

Table 8. Post-Feature Deactivation Overview

Procedure	Elapsed Time (Hours or Minutes)		Activity	Impact
	This Step	Cum.	Deactivation Procedures	
Perform Health Check (Error! Reference source not found.)	0:01- 0:05	0:01- 0:05	Step 1: Verify Server status. Step 2: Log all current alarms.	None.

3.0 FEATURE ACTIVATION PREPARATION

Initially, there is a primary – if not singular – planned use case for Mediation feature activation. It is expected that Oracle personnel following this Feature Activation Procedure document will activate the Mediation feature on a customer’s DSR NE, define one or more Rule Templates as required for that customer, and then deactivate the Meta-Administrator privilege. Once Oracle personnel define the Rule Templates, customer personnel then use the Rule Set Administrator interface to define the specific Rules that govern mediation actions taken by the DSR.

This section provides detailed procedures to prepare a system for Mediation feature activation. These procedures are executed outside a maintenance window.

3.1 HARDWARE PREPARATION

There are no hardware changes necessary.

3.2 REQUIRED MATERIALS CHECK

This procedure verifies that all required materials needed to perform the activation have been collected and recorded.

Procedure 1: Required Materials Check

S T E P #	This procedure verifies that all required materials are present. Check off (✓) each step as it is completed. Boxes have been provided for this purpose under each step number. Should THIS PROCEDURE FAIL, Contact My My Oracle Support (MOS) and ask for assistance.	
	1 <input type="checkbox"/>	Verify all required materials are present Materials are listed in Section Error! Reference source not found. : Required Materials. Verify required materials are present.
2 <input type="checkbox"/>	Verify all administration data needed during feature activation Double-check that all information in Section Error! Reference source not found. is filled-in and accurate.	

3.3 SYSTEM TOPOLOGY CHECK

This procedure is part of feature activation preparation and is used to verify the system topology of the DSR network and servers.

Procedure 2: System Topology Check

S T E P #	<p>This procedure verifies System Topology.</p> <p>Check off (✓) each step as it is completed. Boxes have been provided for this purpose under each step number.</p> <p>Should THIS PROCEDURE FAIL, Contact My My Oracle Support (MOS) and ask for assistance.</p>	
1 <input type="checkbox"/>	<p>Verify Network Element Configuration data</p>	<p>View the Network Elements configuration data; verify the data; save and print report:</p> <ol style="list-style-type: none"> 1. Log into the NOAM VIP GUI. 2. Select Configuration > Network Elements to view Network Elements Configuration screen. 3. Click Report at the bottom of the table to generate a report for all entries. 4. Verify the configuration data is correct for your network. 5. Save the report and/or print the report. Keep these copies for future reference.
2 <input type="checkbox"/>	<p>Verify Server Group Configuration data</p>	<p>View the Server Group configuration data; verify the data; save and print report:</p> <ol style="list-style-type: none"> 1. Select Configuration > Server Group to view Server Group screen. 2. Click Report at the bottom of the table to generate a report for all entries. 3. Verify the configuration data is correct for your network. 4. Save the report and/or print the report. Keep these copies for future reference.

3.4 PERFORM HEALTH CHECK

This procedure is part of feature activation preparation and is used to determine the health and status of the DSR network and servers. This may be executed multiple times but must also be executed at least once within the time frame of 24-36 hours prior to the start of the maintenance window in which the feature activation will take place.

Procedure 3: Perform Health Check (Feature Activation Preparation)

S T E P #	<p>This procedure performs a Health Check.</p> <p>Check off (✓) each step as it is completed. Boxes have been provided for this purpose under each step number.</p> <p>Should THIS PROCEDURE FAIL, Contact My My Oracle Support (MOS) and ask for assistance.</p>	
1 <input type="checkbox"/>	Verify DSR Release	<p>DSR Release supports the Mediation feature:</p> <ol style="list-style-type: none"> 1. Log Into the NOAM VIP GUI. 2. Select Administration > Software Versions; the dsr Software Versions Report screen is shown. 3. Verify the Eagle XG DSR RPM Version shows version 3.0.0 or greater.
2 <input type="checkbox"/>	Verify Server status	<p>Verify Server status:</p> <ol style="list-style-type: none"> 1. Select Status & Manage > Server; the Server Maintenance screen is shown. 2. Verify all Server Status is Normal (Norm) for Replication (Repl), Collection (Coll), Database (DB), High Availability (HA), and Processes (Proc). 3. Do not proceed to feature activation if any of the following statuses is not Norm: Repl, Coll, DB, HA, Proc. If any of these are not Norm, corrective action should be taken to restore the non-Norm status to Norm before proceeding with the feature activation. Contact Engineering for assistance as necessary. 4. If the Alarm (Alm) status is not Norm but only Minor alarms are present, it is acceptable to proceed with the feature activation. If there are Major or Critical alarms present, these alarms should be analyzed prior to proceeding with the feature activation. The activation may be able to proceed in the presence of certain Major or Critical alarms. Contact My Oracle Support (MOS) if necessary.
3 <input type="checkbox"/>	Log all current alarms	<p>Log all current alarms in the system:</p> <ol style="list-style-type: none"> 1. Select Alarms & Events > View Active; the Alarms & Events > View Active screen is shown. 2. Click Report button to generate an Alarms report. 3. Save the report and print the report. Keep these copies for future reference. 4. Select Alarms & Events > View History and repeat steps 2 and 3.

4.0 FEATURE ACTIVATION

Before feature activation, perform the system health check in Section **Error! Reference source not found.** This check ensures that the system is ready for feature activation. Performing the system health check determines which alarms are present in the system and if feature activation can proceed with alarms.

****** WARNING ******

If there are servers in the system which are not in Normal state, these servers should be brought to the Normal or the Application Disabled state before the feature activation process is started.

If alarms are present on the server, contact **My Oracle Support (MOS)** to diagnose those alarms and determine whether they need to be addressed or if it is safe to proceed with the feature activation.

Please read the following notes on feature activation procedures:

- I. Where possible, command response outputs are shown as accurately as possible. EXCEPTIONS are as follows:
 - o Session banner information such as *time* and *date*.
 - o System-specific configuration information such as *hardware locations*, *IP addresses* and *hostnames*.
 - o ANY information marked with “XXXX” or “YYYY.” Where appropriate, instructions are provided to determine what output should be expected in place of “XXXX or YYYY”
 - o Aesthetic differences unrelated to functionality such as *browser attributes: window size, colors, toolbars* and *button layouts*.
- II. After completing each step and at each point where data is recorded from the screen, the technician performing the feature activation must initial each step. A check box should be provided. For procedures which are executed multiple times, the check box can be skipped, but the technician must initial each iteration the step is executed. The space on either side of the step number can be used (margin on left side or column on right side).
- III. Captured data is required for future support reference.

4.1 PRE-ACTIVATION PROCEDURES

4.1.1 Perform Health Check

This procedure is used to determine the health and status of the network and servers. This must be executed at the start of every maintenance window.

Note: The Health Check procedure below is the same as the Health Check procedure described in Section 3.4 when preparing for feature activation, but it is repeated here to emphasize that it is being re-executed if Section 3.4 was performed outside the maintenance window.

Procedure 4: Perform Health Check (Pre-Feature Activation)

S T E P #	<p>This procedure performs a Health Check.</p> <p>Check off (✓) each step as it is completed. Boxes have been provided for this purpose under each step number.</p> <p>Should THIS PROCEDURE FAIL, Contact My My Oracle Support (MOS) and ask for assistance.</p>	
<p>1 <input type="checkbox"/></p>	<p>Verify DSR Release</p>	<p>Verify DSR Release supports the Mediation feature:</p> <ol style="list-style-type: none"> 1. Log Into the NOAM VIP GUI. 2. Select Administration > Software Versions; the dsr Software Versions Report screen is shown. 3. Verify the Eagle XG DSR RPM Version shows version 3.0.0 or greater.
<p>2 <input type="checkbox"/></p>	<p>Verify that Mediation feature is not activated</p>	<p>Verify that Mediation folder doesn't exist under Diameter menu on NOAM (2-Tiered) / SOAM (3-Tiered)</p>
<p>3 <input type="checkbox"/></p>	<p>Verify Server status</p>	<p>Verify Server Status:</p> <ol style="list-style-type: none"> 1. Select Status & Manage > Server; the Server Maintenance screen is shown. 2. Verify all Server Status is Normal (Norm) for Replication (Repl), Collection (Coll), Database (DB), High Availability (HA), and Processes (Proc). 3. Do not proceed to feature activation if any of the following statuses is not Norm: Repl, Coll, DB, HA, Proc. If any of these are not Norm, corrective action should be taken to restore the non-Norm status to Norm before proceeding with the feature activation. Contact Engineering for assistance as necessary. 4. If the Alarm (Alm) status is not Norm but only Minor alarms are present, it is acceptable to proceed with the feature activation. If there are Major or Critical alarms present, these alarms should be analyzed prior to proceeding with the feature activation. The activation may be able to proceed in the presence of certain Major or Critical alarms. Contact Engineering for assistance as necessary.
<p>4 <input type="checkbox"/></p>	<p>Log all current alarms</p>	<p>Log all current alarms in the system:</p> <ol style="list-style-type: none"> 1. Select Alarms & Events > View Active; the Alarms & Events > View Active screen is shown. 2. Click Report button to generate an Alarms report. 3. Save the report and/or print the report. Keep these copies for future reference. 4. Select Alarms & Events > View History and repeat steps 2 and 3.

4.2 ACTIVATION PROCEDURES

This section provides the detailed procedure steps of the feature activation execution. These procedures are executed inside a maintenance window.

4.2.1 Feature Activation (Global-Admin/Meta-Admin)

Detailed steps are given in the procedure below.

Procedure 5: Feature Activation

S T E P #	<p>This procedure verifies that the feature activation steps have been completed.</p> <p>Check off (✓) each step as it is completed. Boxes have been provided for this purpose under each step number.</p> <p>SHOULD THIS PROCEDURE FAIL, CONTACT MY My Oracle Support (MOS) AND ASK FOR ASSISTANCE.</p>	
1 <input type="checkbox"/>	Log out of NOAM GUI	Log out of any active NOAM GUI sessions.
2 <input type="checkbox"/>	SSH to Active NOAM	Use your SSH client to connect to the server as admusr: # ssh <active NOAM XMI IP Address>
3 <input type="checkbox"/>	Change to the feature activation directory	Change to the feature activation directory: # cd /usr/TKLC/dsr/prod/maint/loaders/
4 <input type="checkbox"/>	Execute the feature activation script	<p>1. Execute the feature activation script: # ./featureActivateDeactivate</p> <p>1. Choose “Activate”, “Mediation” and “Global Admin and Meta Admin” options.</p> <p>2. For 3-Tiered Architecture, you can activate this feature on all SOAMs or on a specific SOAM.</p> <p>3. Verify that the screen output is similar to :</p> <pre>===== Mediation Activation Output ===== === changed 1 records === Global-Admin-State successfully enabled. === changed 1 records === Mediation Meta-Administrator successfully activated.</pre>
5 <input type="checkbox"/>	Log into Active SOAM GUI	Log into the Active SOAM GUI.
6 <input type="checkbox"/>	Verify the Mediation Folder	<p>Verify that Mediation Folder appears with Rule Templates menu item.</p> <p>1. Verify that Mediation folder appears under Diameter Menu.</p> <p>2. Verify that the Rule Templates menu item is now present under Mediation folder.</p>
7 <input type="checkbox"/>	Close SSH connection to Active NOAMs	<p>Log out of the NOAM login shells and close the SSH connections.</p> <p>1. Log out of the Active OAM login shell: # exit</p> <p>2. Close the SSH connection</p>

4.2.2 Feature Activation (Global-Admin)

Detailed steps are given in the procedure below.

Procedure 6: Feature Activation (Global-Admin)

S T E P #	<p>This procedure verifies that the global admin has been enabled..</p> <p>Check off (✓) each step as it is completed. Boxes have been provided for this purpose under each step number.</p> <p>SHOULD THIS PROCEDURE FAIL, CONTACT MY My Oracle Support (MOS) AND ASK FOR ASSISTANCE.</p>	
1 <input type="checkbox"/>	Log out of NOAM GUI	Log out of any active NOAM GUI sessions.
2 <input type="checkbox"/>	SSH to Active NOAM	Use your SSH client to connect to the server as admusr: # ssh <active NOAM XMI IP Address>
4 <input type="checkbox"/>	Change to the feature activation directory	Change to the feature activation directory: # cd /usr/TKLC/dsr/prod/maint/loaders/
5 <input type="checkbox"/>	Execute the feature activation script	<ol style="list-style-type: none"> Execute the feature activation script: # ./featureActivateDeactivate Choose “Activate”, “Mediation” and “Global Admin” options. For 3-Tiered Architecture, you can activate this feature on all SOAMs or on a specific SOAM. Verify that the screen output is similar to : ===== Mediation Activation Output ===== === changed 1 records === Global-Admin-State successfully enabled.
6 <input type="checkbox"/>	Log into Active SOAM GUI	Log into the Active SOAM GUI.
7 <input type="checkbox"/>	Verify the Mediation Folder	<p>Verify that Mediation Folder appears with Rule Templates menu item.</p> <ol style="list-style-type: none"> Verify that Mediation folder appears under Diameter Menu without Rule Template menu.
8 <input type="checkbox"/>	Close SSH connection to Active NOAMs	<p>Log out of the NOAM login shells and close the SSH connections.</p> <ol style="list-style-type: none"> Log out of the Active OAM login shell: # exit Close the SSH connection

4.2.3 Feature Activation (Meta-Admin)

Detailed steps are given in the procedure below.

Procedure 7: Feature Activation (Meta-Admin)

S T E P #	<p>This procedure verifies that the global admin has been enabled.</p> <p>Check off (✓) each step as it is completed. Boxes have been provided for this purpose under each step number.</p> <p>Should THIS PROCEDURE FAIL, Contact My My Oracle Support (MOS) and ask for assistance.</p>	
1 <input type="checkbox"/>	Log out of NOAM GUI	Log out of any active NOAM GUI sessions.
2 <input type="checkbox"/>	SSH to Active NOAM	Use your SSH client to connect to the server as admusr: # ssh <active NOAM XMI IP Address>
4 <input type="checkbox"/>	Change to the feature activation directory	Change to the feature activation directory: # cd /usr/TKLC/dsr/prod/maint/loaders/
5 <input type="checkbox"/>	Execute the feature activation script	<ol style="list-style-type: none"> Execute the feature activation script: # ./featureActivateDeactivate Choose “Activate”, “Mediation” and “Meta Admin” options. For 3-Tiered Architecture, you can activate this feature on all SOAMs or on a specific SOAM. Verify that the screen output is similar to : ===== <p style="margin-left: 40px;">Mediation Activation Output</p> ===== === changed 1 records === Mediation Meta-Administrator successfully activated. <p>Note:</p> <ul style="list-style-type: none"> Meta-Admin cannot be enabled, if Global-Admin is disabled.
6 <input type="checkbox"/>	Log into Active SOAM GUI	Log into the Active SOAM GUI.
7 <input type="checkbox"/>	Verify the Mediation Folder	Verify that Rule template menu item shows up in Mediation Folder: <ol style="list-style-type: none"> Open the Diameter>Mediation folder. Verify that the Rule Templates menu item is now present.
8 <input type="checkbox"/>	Close SSH connection to Active NOAMs	Log out of the NOAM login shells and close the SSH connections. <ol style="list-style-type: none"> Log out of the Active OAM login shell: # exit Close the SSH connection

4.3 POST-ACTIVATION PROCEDURES

4.3.1 Perform Health Check

This procedure is used to determine the health and status of the DSR network and servers.

Procedure 8 : Perform Health Check (Post-Feature Activation)

S T E P #	<p>This procedure performs a Health Check.</p> <p>Check off (✓) each step as it is completed. Boxes have been provided for this purpose under each step number.</p> <p>SHOULD THIS PROCEDURE FAIL, CONTACT MY My Oracle Support (MOS) AND ASK FOR ASSISTANCE.</p>	
1 <input type="checkbox"/>	Verify Server Status	<p>Verify Server Status:</p> <ol style="list-style-type: none"> 1. Select Status & Manage > Server; the Server Maintenance screen displays. 2. Verify all Server Status is Normal (Norm) for Replication (Repl), Collection (Coll), Database (DB), High Availability (HA), and Processes (Proc).
2 <input type="checkbox"/>	Log all current alarms	<p>Log all current alarms in the system:</p> <ol style="list-style-type: none"> 1. Select Alarms & Events > View Active; the Alarms & Events > View Active screen displays. 2. Click Report button to generate an Alarms report. 3. Save the report and print the report. Keep these copies for future reference. 4. Select Alarms & Events > View History and repeat steps 2 and 3. 5. Compare the logged alarms with those logged from before the feature activation. If there are any new alarms present, those new alarms should be analyzed to verify they did not result from a problem with the feature activation. Contact my Oracle Support (MOS) if nessesary.

5.0 FEATURE DEACTIVATION

Initially, there is a primary – if not singular – planned use case for Mediation feature activation. It is expected that Oracle personnel following this Feature Activation Procedure document will activate the Mediation feature on a customer's DSR NE, define one or more Rule Templates as required for that customer, and then deactivate the Meta-Administrator privilege. Once Oracle personnel define the Rule Templates, customer personnel then use the Rule Set Administrator interface to define the specific Rules that govern mediation actions taken by the DSR.

This use case requires that there be a Mediation deactivation procedure with different privilege, which is defined in the following sections.

5.1 PRE-DEACTIVATION PROCEDURES

Before beginning the feature deactivation, complete the Pre-Deactivation procedure below.

5.1.1 Perform Health Check

This procedure is used to determine the health and status of the DSR network and servers.

Procedure 9 : Perform Health Check (Pre-Feature Deactivation)

S T E P #	<p>This procedure performs a Health Check.</p> <p>Check off (✓) each step as it is completed. Boxes have been provided for this purpose under each step number.</p> <p>SHOULD THIS PROCEDURE FAIL, CONTACT MY My Oracle Support (MOS) AND ASK FOR ASSISTANCE.</p>	
1 <input type="checkbox"/>	Verify DSR Release	<p>DSR Release supports the Mediation feature:</p> <ol style="list-style-type: none"> 1. Log Into the NOAM VIP GUI. 2. Select Administration > Software Versions; the dsr Software Versions Report screen is shown. 3. Verify the Eagle XG DSR RPM Version shows version 3.0.0 or greater.
2 <input type="checkbox"/>	Verify proper Mediation feature state	<p>Verify the proper initial state of Mediation:</p> <ol style="list-style-type: none"> 1. Open the Diameter>Mediation folder, if Global Admin is activated. 2. Verify that the menu item Rule Templates is present, if Meta Admin is activated. <p>There is no need to complete this deactivation procedure,</p> <ul style="list-style-type: none"> • If user trying to deactivate meta admin, if Rule Templates menu item is not found. • If user trying to deactivate global admin, if Mediation folder is not found..
3 <input type="checkbox"/>	Verify Server status	<p>Verify Server Status:</p> <ol style="list-style-type: none"> 1. Select Status & Manage > Server; the Server Maintenance screen is shown. 2. Verify all Server Status is Normal (Norm) for Replication (Repl), Collection (Coll), Database (DB), High Availability (HA), and Processes (Proc). 3. Do not proceed to feature deactivation if any of the following statuses is not Norm: Repl, Coll, DB, HA, Proc. If any of these are not Norm, corrective action should be taken to restore the non-Norm status to Norm before proceeding with the feature deactivation. Contact Engineering for assistance as necessary. 4. If the Alarm (Alm) status is not Norm but only Minor alarms are present, it is acceptable to proceed with the feature deactivation. If there are Major or Critical alarms present, these alarms should be analyzed prior to proceeding with the feature deactivation. The deactivation may be able to proceed in the presence of certain Major or Critical alarms. Contact Engineering for assistance as necessary.
4 <input type="checkbox"/>	Log all current alarms	<p>Log all current alarms in the system:</p> <ol style="list-style-type: none"> 1. Select Alarms & Events > View Active; the Alarms & Events > View Active screen is shown. 2. Click Report button to generate an Alarms report. 3. Save the report and/or print the report. Keep these copies for future reference. 4. Select Alarms & Events > View History and repeat steps 2 and 3.

5.2 DEACTIVATION PROCEDURES

5.2.1 Feature Deactivation (Global-Admin/Meta-Admin)

Detailed steps are given in the procedure below

Procedure 10 : Feature Deactivation(Global-Admin/Meta-Admin)

S T E P #	<p>This procedure verifies that the feature deactivation steps have been completed .</p> <p>Check off (✓) each step as it is completed. Boxes have been provided for this purpose under each step number.</p> <p>SHOULD THIS PROCEDURE FAIL, CONTACT MY My Oracle Support (MOS) AND ASK FOR ASSISTANCE.</p>	
1 <input type="checkbox"/>	Log out of NOAM GUI	Log out of any active NOAM GUI sessions.
2 <input type="checkbox"/>	SSH to Active NOAM	Use your SSH client to connect to the server as admusr <code># ssh <active NO XMI IP Address></code>
3 <input type="checkbox"/>	Change directory	Change to the feature deactivation directory: <code># cd /usr/TKLC/dsr/prod/maint/loaders/</code>
4 <input type="checkbox"/>	Execute the feature deactivation script	<p>1. Execute the feature activation script: <code># ./featureActivateDeactivate</code></p> <p>2. Choose “Deactivate”, “Mediation” and “Global Admin and Meta Admin” options.</p> <p>3. For 3-Tiered Architecture, you can deactivate this feature on all SOAMs or on a specific SOAM.</p> <p>4. Verify that the screen output is similar to :</p> <pre>===== Mediation Deactivation Output ===== === changed 1 records === Mediation Meta-Administrator successfully deactivated. === changed 1 records === Global-Admin-State successfully disabled.</pre>
5 <input type="checkbox"/>	Log into Active SOAM GUI	Log into the Active SOAM GUI.
6 <input type="checkbox"/>	Verify the Mediation Folder	Verify that Mediation Folder disappears. 1. Verify that Mediation folder disappears under Diameter Menu.
7 <input type="checkbox"/>	Close SSH connection to both NOAMs	Log out of the NOAM login shell and close the SSH connection. 1. Log out of the Active OAM login shell: <code># exit</code> 2. Close the SSH connection (consult your software client’s documentation if necessary).

5.2.2 *Feature Deactivation (Global-Admin)*

Detailed steps are given in the procedure below

Procedure 11 : Feature Deactivation(Global-Admin)

S T E P #	<p>This procedure verifies that the Global-Admin has been disabled.</p> <p>Check off (✓) each step as it is completed. Boxes have been provided for this purpose under each step number.</p> <p>SHOULD THIS PROCEDURE FAIL, CONTACT MY My Oracle Support (MOS) AND ASK FOR ASSISTANCE.</p>	
1 <input type="checkbox"/>	Log out of NOAM GUI	Log out of any active NOAM GUI sessions.
2 <input type="checkbox"/>	SSH to Active NOAM	Use your SSH client to connect to the server as admusr # ssh <active NO XMI IP Address>
3 <input type="checkbox"/>	Change directory	Change to the feature deactivation directory: # cd /usr/TKLC/dsr/prod/maint/loaders/
4 <input type="checkbox"/>	Execute the feature deactivation script	<ol style="list-style-type: none"> Execute the feature activation script: # ./featureActivateDeactivate Choose “Deactivate”, “Mediation” and “Global Admin” options. For 3-Tiered Architecture, you can deactivate this feature on all SOAMs or on a specific SOAM. Verify that the screen output is similar to : ===== <p style="text-align: center;">Mediation Deactivation Output</p> ===== === changed 1 records === Global-Admin-State successfully disabled.
5 <input type="checkbox"/>	Log into Active SOAM GUI	Log into the Active SOAM GUI.
6 <input type="checkbox"/>	Verify the Mediation Folder	Verify that Mediation Folder disappears. 1. Verify that Mediation folder disappears under Diameter Menu.
7 <input type="checkbox"/>	Close SSH connection to both NOAMs	Log out of the NOAM login shell and close the SSH connection. 1. Log out of the Active OAM login shell: # exit 2. Close the SSH connection (consult your software client’s documentation if necessary).

5.2.3 Feature Deactivation (Meta-Admin)

Detailed steps are given in the procedure below

Procedure 12 : Feature Deactivation(Meta-Admin)

S T E P #	This procedure verifies that the Meta-Admin has been disabled. Check off (✓) each step as it is completed. Boxes have been provided for this purpose under each step number. SHOULD THIS PROCEDURE FAIL, CONTACT MY My Oracle Support (MOS) AND ASK FOR ASSISTANCE.	
1 <input type="checkbox"/>	Log out of NOAM GUI	Log out of any active NOAM GUI sessions.
2 <input type="checkbox"/>	SSH to Active NOAM	Use your SSH client to connect to the server as admusr <code># ssh <active NO XMI IP Address></code>
3 <input type="checkbox"/>	Change directory	Change to the feature deactivation directory: <code># cd /usr/TKLC/dsr/prod/maint/loaders/</code>
4 <input type="checkbox"/>	Execute the feature deactivation script	1. Execute the feature activation script: <code># ./featureActivateDeactivate</code> 2. Choose “ Deactivate ”, “ Mediation ” and “ Meta Admin ” options. 3. For 3-Tiered Architecture, you can deactivate this feature on all SOAMs or on a specific SOAM. 4. Verify that the screen output is similar to : <pre>===== Mediation Deactivation Output ===== === changed 1 records === Mediation Meta-Administrator successfully deactivated.</pre>
5 <input type="checkbox"/>	Log into Active SOAM GUI	Log into the Active SOAM GUI.
6 <input type="checkbox"/>	Verify the Rule Template menu item in Mediation Folder	Verify that Rule template menu item shows up in Mediation Folder: 1. Open the Diameter>Mediation folder. 2. Verify that the Rule Templates menu item is no longer present.
7 <input type="checkbox"/>	Close SSH connection to both NOAMs	Log out of the NOAM login shell and close the SSH connection. 1. Log out of the Active OAM login shell: <code># exit</code> 2. Close the SSH connection (consult your software client’s documentation if necessary).

5.3 POST-DEACTIVATION PROCEDURES

To complete a deactivation, complete the Post-Deactivation procedure below.

5.3.1 Perform Health Check

This procedure is used to determine the health and status of the DSR network and servers.

Procedure 13 : Perform Health Check (Post-Feature Deactivation)

S T E P #	<p>This procedure performs a Health Check.</p> <p>Check off (✓) each step as it is completed. Boxes have been provided for this purpose under each step number.</p> <p>SHOULD THIS PROCEDURE FAIL, CONTACT MY My Oracle Support (MOS) AND ASK FOR ASSISTANCE.</p>	
	<p>1</p> <input type="checkbox"/>	<p>Verify Server status</p>
<p>2</p> <input type="checkbox"/>	<p>Log all current alarms</p>	<p>Log all current alarms in the system:</p> <ol style="list-style-type: none"> 1. Select Alarms & Events > View Active; the Alarms & Events > View Active view displays. 2. Click Report button to generate an Alarms report. 3. Save the report and print the report. Keep these copies for future reference. 4. Select Alarms & Events > View History and repeat steps 2 and 3. 5. Compare the logged alarms with those logged from before the feature activation. If there are any new alarms present, those new alarms should be analyzed to verify they did not result from a problem with the feature activation. Contact Engineering as necessary.

6.0 ENGINEERING NOTES

Appendix A. MY ORACLE SUPPORT (MOS)

MOS (<https://support.oracle.com>) is your initial point of contact for all product support and training needs. A representative at Customer Access Support (CAS) can assist you with MOS registration.

Call the CAS main number at **1-800-223-1711** (toll-free in the US), or call the Oracle Support hotline for your local country from the list at <http://www.oracle.com/us/support/contact/index.html>.

When calling, there are multiple layers of menu selections. Make the selections in the sequence shown below on the Support telephone menu:

- 1) For the first set of menu options, select 2, “New Service Request”. You will hear another set of menu options.
- 2) In this set of menu options, select 3, “Hardware, Networking and Solaris Operating System Support”. A third set of menu options begins.
- 3) In the third set of options, select 2, “Non-technical issue”. Then you will be connected to a live agent who can assist you with MOS registration and provide Support. Identifiers. Simply mention you are a Tekelec Customer new to MOS.

Appendix B. CUSTOMER SIGN OFF

Sign-Off Record

***** Please review this entire document. *****

This is to certify that all steps required for the upgrade successfully completed without failure.

Sign your name, showing approval of this procedure, and fax this page and the **above completed matrix** to Oracle,
FAX # 919-460-3669.

Customer: Company Name: _____ **Date:** _____

Site: Location: _____

Customer:(Print) _____ **Phone:** _____

Fax: _____

Start Date: _____

Completion Date: _____

This procedure has been approved by the undersigned. Any deviations from this procedure must be approved by both Oracle and the customer representative. A copy of this page should be given to the customer for their records. The SWOPS supervisor will also maintain a signed copy of this completion for future reference.

Oracle Signature: _____ **Date:** _____

Customer Signature: _____ **Date:** _____

