

**Oracle® Hospitality Hotel Mobile**  
Release Notes  
Release 1.0  
**E69307-01**

June 2016

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# Preface

Oracle Hospitality Hotel Mobile brings the power of Oracle Hospitality property management systems to the hotel industry, empowering hotel associates to serve guests anywhere on property using commercially available smart phones and tablets.

## Purpose

These Release Notes provide a brief overview of additions, enhancements, and corrections implemented in this software release. Their intent is informative, not instructional. Review the Hotel Mobile product documentation for more information.

## Audience

This document is intended for customers who use Hotel Mobile.

## Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL:  
<https://support.oracle.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received and any associated log files
- Screen shots of each step you take

## Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at  
<http://docs.oracle.com/en/industries/hospitality/>

## Revision History

Date	Description of Change
June 2016	<ul style="list-style-type: none"><li>• Initial publication</li></ul>



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# 1 Features and Updates

This section describes the new features and enhancements included in this release. Key capabilities of Hotel Mobile include:

- Real-time integration with Oracle Hospitality OPERA and Oracle Hospitality Suite8
- Personalized check-in and check-out
- Ability to check in and check out guests at different locations, such as transportation (curbside) sites, convention meeting places, and other locations where the hotel network is accessible
- Enhanced guest experience by enabling hotel associates to provide guest services through the application
- Shorter processing time for on-the-go guests
- Ability to scale front desk operations by allowing hotels to quickly deploy additional front desk agents on the fly during peak times for arrivals and departures
- Enhanced and improved room management through efficient housekeeping
- Enhanced functionality for room maintenance including support for pictures of items requiring maintenance



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## 2 System Requirements, Supported Systems, and Compatibility

This section lists compatibility information for Hotel Mobile.

### Compatibility

The following table lists the operating systems that are compatible with Hotel Mobile:

**Table 1 – Compatible Operating Systems**

Device	Operating System
Tablet	Microsoft Windows 8.1
	Microsoft Windows 10
iPhone	iOS 8.0 and later

The following table lists the Oracle Hospitality property management systems that are compatible with Hotel Mobile:

**Table 2 – Compatible Property Management Systems**

System	Version
Oracle Hospitality OPERA Property Management System	5.5.0.11
	5.4.2.22
Oracle Hospitality Suite8	8.10.0.1



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## 3 Installation and Upgrade

Go to the App Store on your iPhone to download Hotel Mobile.

Download Hotel Mobile for Microsoft Windows from the Oracle Software Delivery cloud (OSDC) at <https://edelivery.oracle.com/>. The *Oracle Hospitality Hotel Mobile Installation Guide* explains how to install the Microsoft Windows app.