

**Oracle® Hospitality Hotel Mobile**  
Installation Guide  
Release 1.0  
E72500-01

June 2016

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# Preface

## Audience

This installation guide is intended for installers, programmers, technical support teams, product specialists, and others who are responsible for setting up Oracle Hospitality Hotel Mobile.

## Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL:  
<https://support.oracle.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

## Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at  
<http://docs.oracle.com>

## Revision History

Date	Description of Change
June 2016	<ul style="list-style-type: none"><li>• Initial publication.</li></ul>

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# 1 Getting Started

This guide provides instructions on how to install Oracle Hospitality Hotel Mobile for Microsoft Windows 8 and Microsoft Windows 10 operating systems.

Make sure you have an operational understanding of PCs and a working knowledge of the Microsoft Windows interface.

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## 2 Installing the Software

Follow these steps to install the software:

1. Download the Hotel Mobile software from <https://edelivery.oracle.com/>.
2. Run the `setup.exe` file, and then click **Next**.
3. Review and accept the license agreement, and then click **Next**.
4. Verify the destination folder, and then click **Next**.
5. Click **Install**.
6. Click **Finish** to complete the installation.

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## 3 Uninstalling the Software

1. To uninstall the software through Microsoft Windows Control Panel, select **Programs and Features**, and then uninstall **Oracle Hotel Mobile**.
2. To uninstall the software through the installer:
  - a. Run the `setup.exe` file, and then click **Next**.
  - b. Select **Remove Oracle Hotel Mobile**, and then click **Next**.
  - c. Click **Remove**.
  - d. Click **Finish**.