

**Oracle® Hospitality Symphony Venue
Management**
Release Notes
Release 3.8
E69860-02

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Preface

This document describes the features and changes included in the Oracle Symphony Venue Management (SimVen).

Purpose

These Release Notes provide a brief overview of additions, enhancements, and corrections implemented in this software release. Their intent is informative, not instructional. Review Symphony Venue Management's product documentation, including technical and application advisories for previous versions, for detailed information on installation, upgrade, configuration, and general use.

Audience

This document is intended for all users of SimVen.

Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL:
<https://support.oracle.com>.

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received and all associated log files that reflect the error
- Screen shots of each step you take

Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at
<http://docs.oracle.com>.

Revision History

| Date | Description of Change |
|---------------|---|
| December 2015 | <ul style="list-style-type: none">• Initial publication |
| January 2016 | <ul style="list-style-type: none">• Corrected supported systems |
| March 2017 | <ul style="list-style-type: none">• Added the supported POS applications to supported systems |

1 Features and Updates

This chapter describes the features and changes included in this release.

Period Reports

Inventory Snapshots

You can now take snapshots of the inventory and generate reports to view:

- The stock on hand for menu items in a location
- Menu item usage for different locations and inventory periods
- The inventory variance

Benefits

You can:

- Reference historical period reports
- Compare the inventory variances of different snapshots and determine operational inefficiencies, potential theft, and mismanagement
- Cater for any upcoming event without having to stop all activities and count the inventory

Auto Inventory Snapshot

This feature enables you to configure SimVen to create snapshots automatically at regular intervals.

New Inventory Reports

With this release the following inventory reports are now available:

- Period Inventory Worksheet: Shows all inventory items for the selected location along with the count details.
- Inventory Snapshot Report: Shows the available inventory items and relevant count details for a selected location.
- Inventory Usage Detail Report: Shows the inventory usage over a certain period.
- Inventory Variance Listing Report: Shows the difference between the perpetual and actual quantities, that is the system count and the manual count.
- Inventory Snapshot Audit Viewer: Shows details on the snapshot activities that took place in SimVen.

Removal of Network Sharing Capability

Network sharing is no longer available. With this release:

- All upgrades for the network client installation is performed through the installation media
- All temporary reporting files are now stored in a folder named *DataTemplate*, and on startup of the SimVen application, the reporting files are copied to a working data folder
- All Crystal Report files are stored locally in the working data folder
- Stand sheet data (sales, inventory data, and so on) are now stored in the TangentC database.
- Stand sheet files are no longer used, instead, stand sheet data are stored in the *<DatabaseName>* database and accessed from a Web Method call

Removal of network sharing ensures that the application is protected from:

- Potential viruses
- Various rogue software threats
- Corruption or deletion of critical data

2 System Requirements, Supported Systems, and Compatibility

This section describes the supported enterprise server operating systems, databases, and devices by SimVen.

Supported POS Applications

- Oracle Hospitality Symphony First Edition version 1.0 to version 1.6

Supported Operating Systems

- Microsoft Windows Server 2008 R2

Supported Databases

- Oracle Database 10g
- Oracle Database 11g
- Microsoft SQL Server 2005
- Microsoft SQL Server 2008 R2

Supported Microsoft Windows CE Devices

- Oracle MICROS Workstation 4LX
- Oracle MICROS Workstation 5
- Oracle MICROS Workstation 5A
- Oracle MICROS mTablet R-Series
- Oracle MICROS Keyboard Workstation 270 (KW270)

Supported Win32 Devices

- Oracle MICROS Workstation 5A
- Oracle MICROS PC Workstation 2015
- Oracle MICROS mTablet E-Series 8 inch and 11 inch models
- Oracle MICROS Workstation 6 (610 model)

3 Installation and Upgrade

SimVen Interface Installer App-pool Settings

With this release you are no longer prompted to configure an IIS App-pool during SimVen Interface installation. The SimVen Interface Installer now automatically creates an ISS SimVen App-pool during installation.

4 Resolved Issues

Table 1 - Resolved Issues

| Module | CRID | TPID | Description |
|--------|-------|--------|--|
| SimVen | 36672 | 104470 | Menu Item Numbers containing digits 5 and more now print correctly in the Inventory Re-Order Report in SimVen. |
| SimVen | 36430 | 96847 | The grid now populates when you click the Show All Items Carried button, after using the Tab key to navigate in the Transfer from Warehouse to Location form. |
| SimVen | 36417 | 96579 | The Commissions field in the Commission Summary Report now populates. |
| SimVen | 36158 | 90357 | The Over/Short Report for an event now shows the Totals in the correct number format. |
| SimVen | 35872 | 79619 | If the system fails to retrieve revenue center information when generating Stand Sheet Reports, an error message now appears. |
| SimVen | 35604 | 71945 | The SimVen Interface Installer now creates the SimVen app-pool during installation. |