

**Oracle® Retail MICROS Stores2**

Functional Document

Sales - Customer Notes in Receipt Management

Release 1.33

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## **TECHNICAL DOCUMENTATION**

*Stores2 - 1.33.0 - Sales -Customer notes in receipt management*

Report developed by:

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Version 1.00 of 04/07/2013

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**Note:** The rebranding for the latest version of this documentation set is in development as part of post MICROS acquisition activities. References to former MICROS product names may exist throughout this existing documentation set.

## 1 Introduction

This function is used to display the contents of the customer master data form note field directly in receipt management.

## 2 Customer notes in receipt management

### 2.1 Configuration

A flag "Customer notes in receipt management" has been added to general parameters, sales section, which, if enabled, enables the new function.

The screenshot shows the 'Parametri generali' window with the following settings:

Parametro	Valore
Vendita scontrino	FI Vendita
Reso scontrino	FR Reso da Cliente
Tipo documento scontrini di reso	
Tipo pagamento contanti	CNC Contante
Tipo Pagamento Default	
Tipo pagamento reparti non fiscali	999 Pagamento per Acconti
Tipo pagamento gift card	
Parametro classifica CRM	
Reparto spese	9 Shipping Charges
Reparto automatico	
Reparto pagamento buono	
<input checked="" type="checkbox"/> Conferma automatica scontrino	
<input type="checkbox"/> Consenti vendite barcodes inesistenti	
Controllo vendite barcodes inesistenti	0 Nessun controllo
Opzioni per aggiornare l'iva nelle vendite	0 Nessuna riga
<input type="checkbox"/> Forza aliquota selezionata	
Raggruppamento nodi per resi	
Parametro negozi send-sale	
In presenza di sconti riga	3 Scegli lo sconto più vantaggioso
<input checked="" type="checkbox"/> Note clienti in gestione scontrini	

Buttons at the bottom: Fidelity, Varie, Fondo cassa. Buttons on the right: OK, Annulla.

## 2.2 Operation

Once you enter sales and read the customer code, it will be possible to display the customer parameters or the notes, changing this information using two specific buttons.

<b>Cliente</b>	 Ossola Alessio 		
<b>Nodo</b>	000	<b>Codice</b>	90002
<b>Fidelity</b>	 21590002	 <b>Saldo</b>	635,00
<b>Parametri</b>	Note cliente Note cliente Note cliente Bla bla bla		
<b>Note</b>			

The displayed information will be in read only and it will not be possible to edit it from this screen.