

Oracle® Retail MICROS Stores2

Functional Document

Warehouses - Send Sale Return Display in Guided Flow

Return Management

Release 1.33.1

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Oracle® Retail MICROS Stores2 Functional Document, Warehouses - Send Sale Return Display in Guided Flow Return Management, Release 1.33.1

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TECHNICAL DOCUMENTATION

*Stores2 - 1.33.1 - Warehouses - Send sale return display in guided flow
return management*

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Note: The rebranding for the latest version of this documentation set is in development as part of post MICROS acquisition activities. References to former MICROS product names may exist throughout this existing documentation set.

1 Introduction

The return of flawed goods to home office is not currently compatible with e-commerce sales returns, given that a filter is only performed on receipts. This excludes e-commerce returns from the return process of flawed goods to head office.

A request has been made that a change be added to include these movements as well.

A request has also been made to make it possible to change the return reason set by the user; this change may also regard transforming a flawed return reason into a not flawed return. The result must be that the line will no longer be selectable for the flawed returns to head office function.

2 Send sale return display in guided flaw return management

2.1 Configuration

No additional configurations are needed.

2.2 Operation

In the product selection screen flawed returns will be displayed not just made up of sales, but also warehouse movements (Send Sale management).

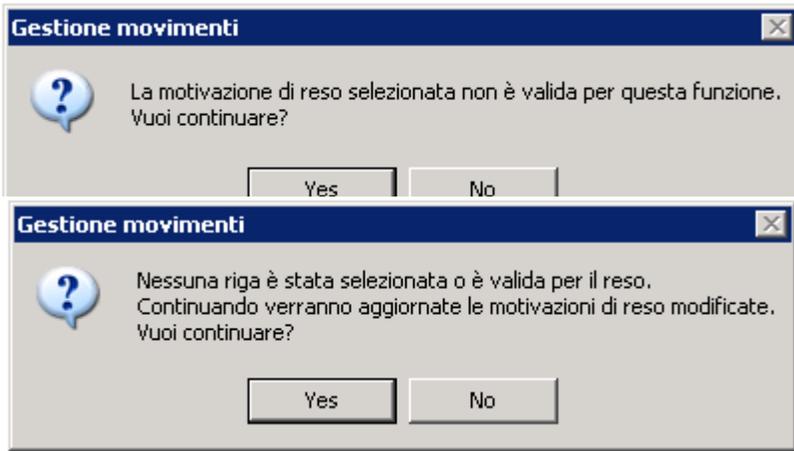
The possibility of editing the original reason will also be added. The current structure involves the management of a list, where we insert a column with a button which, when pressed, opens a screen for selecting a new return reason from a list. The operator can select any return reason for which the store is enabled.

Example:

The screenshot shows a window titled "Nuovo Movimento - RPM Reso per Macero Usato". It contains a table with columns: Prodotto, Descrizione prodotto, Variante, Descrizione variante, Taglia, Qta, Valore, and Motivazione. A modal dialog is open over the table, listing return reasons with columns for Codice and Descrizione. The dialog has navigation arrows and OK/Annulla buttons.

Prodotto	Descrizione prodotto	Variante	Descrizione variante	Taglia	Qta	Valore	Motivazione
M2421AT1709	MAN JACKET	F9000	BLACK	48	1	78,00	P2 Cerniere Cursori c
M2421AT1709	MAN JACKET	F9000	BLACK	54	1	78,00	P2 Cerniere Cursori c
W1325NT1367	WOMAN DOWN JACKET					109,40	P2 Cerniere Cursori c
M1325AT0321	MAN DDWN JACKET					78,00	P6 Scucitura o orlat
M3225AT1816	MAN DDWN JACKET					66,30	P6 Scucitura o orlat
W2425AT1368	WOMAN DOWN JACKET					89,80	P6 Scucitura o orlat
W3262FT1896	WOMAN SCARF					17,60	P7 Materiale lace:at
M3225AT1816	MAN DDWN JACKET					66,30	Q4 Difetti Tomaia/T
W2471DT1782	WOMAN SWEATER					34,90	Q4 Difetti Tomaia/T
M2490GTQ115	MAN SHIRT					25,50	Q5 Materiale macch
W3225AT1316	WOMAN DOWN JACKET					66,30	Q5 Materiale macch
W2428AT1360	WOMAN JACKET					62,40	Q7 Difetto di monag

Codice	Descrizione
10C	10C Reso per motivi comm.
11C	11C Reso per riparazione
12C	12C Articolo non ordinato
9C	9C Reso per ripensamento
P0	P0 Luci non funzionanti



function, at the time of confirmation the system included in the return document to head office

se the document, the program will indicate that he/she wants to memorize the new return

The system will adapt the warehouse code associated to the line, setting the main warehouse (if the return reason is not for a flaw) or the flawed warehouse (if the return reason is for a flaw). This means that Stores2 will consequently update the stock in the document confirmation phase.

The changes will also be made to the original document.

N.B., if the discount reason and the warehouse are on the heading and not the line on the original document, the program will still consider them. Saving of any changes however is always done only on the lines.