Oracle® Retail MICROS Stores2
Functional Document
Warehouses - Send Sale Return Display in Guided Flaw
Return Management
Release 1.33.1

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Oracle® Retail MICROS Stores2 Functional Document, Warehouses - Send Sale Return Display in Guided Flaw
Return Management, Release 1.33.1

TECHNICAL DOCUMENTATION

Stores2 - 1.33.1 - Warehouses - Send sale return display in guided flaw return management

Report developed by:
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Note: The rebranding for the latest version of this documentation set is in development as part of post MICROS acquisition activities. References to former MICROS product names may exist throughout this existing documentation set.

1 Introduction

The return of flawed goods to home office is not currently compatible with e-commerce sales returns, given that a filter is only performed on receipts. This excludes e-commerce returns from the return process of flawed goods to head office.

A request has been made that a change be added to include these movements as well.

A request has also been made to make it possible to change the return reason set by the user; this change may also regard transforming a flawed return reason into a not flawed return. The result must be that the line will no longer be selectable for the flawed returns to head office function.

2 Send sale return display in guided flaw return management

2.1 Configuration

No additional configurations are needed.

2.2 Operation

In the product selection screen flawed returns will be displayed not just made up of sales, but also warehouse movements (Send Sale management).
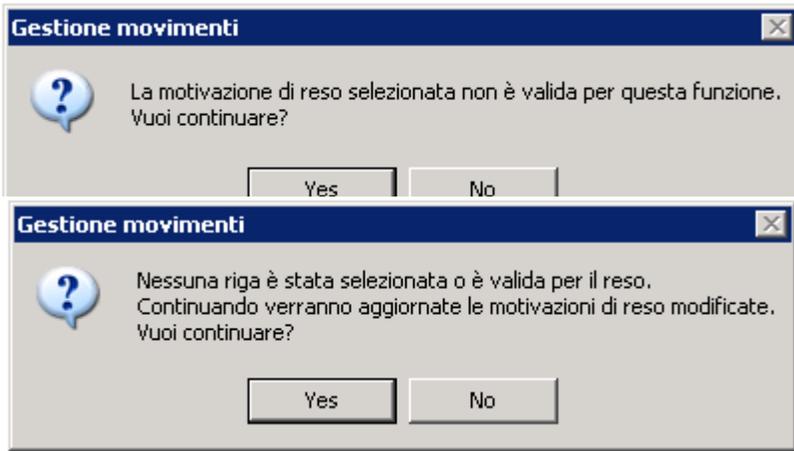
The possibility of editing the original reason will also be added. The current structure involves the management of a list, where we insert a column with a button which, when pressed, opens a screen for selecting a new return reason from a list. The operator can select any return reason for which the store is enabled.

Example:

Gestione movimenti

La motivazione di reso selezionata non è valida per questa funzione.
Vuoi continuare?

[Yes] [No]

function, at the time of confirmation the system
ncluded in the return document to head office

Gestione movimenti

Nessuna riga è stata selezionata o è valida per il reso.
Continuando verranno aggiornate le motivazioni di reso modificate.
Vuoi continuare?

[Yes] [No]

se the document, the program will indicate that
he/she wants to memorize the new return

The system will adapt the warehouse code associated to the line, setting the main warehouse (if the return reason is not for a flaw) or the flawed warehouse (if the return reason is for a flaw). This means that Stores2 will consequently update the stock in the document confirmation phase.

The changes will also be made to the original document.

N.B., if the discount reason and the warehouse are on the heading and not the line on the original document, the program will still consider them. Saving of any changes however is always done only on the lines.