Oracle® Retail MICROS Stores2
Functional Document
Fidelity - Third Party Point Management
Release 1.34.3

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Oracle® Retail MICROS Stores2 Functional Document, Fidelity - Third Party Point Management, Release 1.34.3

TECHNICAL DOCUMENTATION

Stores2 - 1.34.3 - Fidelity - Third party point management

Report developed by:
MICROS-Retail srl with sole shareholder

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Table of contents

Note: The rebranding for the latest version of this documentation set is in development as part of post MICROS acquisition activities. References to former MICROS product names may exist throughout this existing documentation set.

1 Introduction

Stores2 will no longer calculate the points corresponding to the value of purchases, or the balance and it will not decide what benefits to extend to the customer. These tasks will be the prerogative of a third component which, knowing all of the sales data, will make a text file available to Stores2 containing the point balance, calculation date and other information.

2 Third party point management

The Stores2 database will be populated with the information related to points and customer notes using the S2ImportExportTool utility.

2.1 Configuration

This management makes sense for centralized management of Stores2 customers.

To keep the current procedure unaltered it will be possible to configure a point fidelity associated to a points master data without a threshold for point calculation.

The behavior will be different due to the presence of information on the points in the "ProdottiBarcodes" table.

2.2 Operation

During the sales phase, when the customer is selected, for a centralized management Stores2 will contact the head office web service to retrieve the customer's information. During this phase the additional information related to the points present in the "ProdottiBarcodes" table will also be retrieved. Since the notes information is a field of the "Clienti" table, it is already included in the information available in the interfacing with the web service.

We noticed that it was not a good idea to calculate the points of the sale in progress because Stores2 does not know all of the assignment rules which are instead known by the third party system which handles point assignment.

At master data level we will thus configure points which will not be used by Stores2 other than as a prerequisite for some voucher management procedures.

Once the customer is selected, if the "ProdottiBarcodes" counts the information relative to the points, the calculation date and relative points will be displayed.

Cliente		CLIENTE PROVA	
Nodo	001	**Codice** 001659	659
Fidelity	202001001659	**Calcolati il**	11/02/2014

Parametri

Tipo	Obbligo	Codice parametro	
Categoria Clienti			
Modalità Inserimento			