

**Oracle® Retail MICROS Stores2**

Functional Document

Fidelity - Additions

Release 1.36

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Oracle® Retail MICROS Stores2 Functional Document Fidelity - Additions, Release 1.36

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## **TECHNICAL DOCUMENTATION**

*Stores2 - 1.36.0 - Fidelity - Additions to fidelity management*

Report developed by:

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**Note:** The rebranding for the latest version of this documentation set is in development as part of post MICROS acquisition activities. References to former MICROS product names may exist throughout this existing documentation set.

## 1 Introduction

This document groups the changes made to the display of discount scale fidelity data and to the data query window.

## 2 Additions to fidelity managements

### 2.1 Changes to discount scale management

This modification makes it possible to display descriptive messages in the fidelity customer selection phase that identify the discount scale range reached.

#### 2.1.1 Configuration

It is possible to add descriptions of the individual range in the discount scale master data.

	Valore	Sconto%	Motivazione sconto	Descrizione scaglione	Ann
1	900,00	0,00		Nessuno	<input type="checkbox"/>
2	1599,00	5,00		Sconto 5%	<input type="checkbox"/>
3	3999,00	10,00		Sconto 10%	<input type="checkbox"/>
4	999999,00	15,00		Sconto 15%	<input type="checkbox"/>

#### 2.1.2 Operation

If range descriptions are present, when the fidelity customer is selected, the program will underline the description of the range reached next to the name.

**Cliente**  **Sconto 10%**  
**Nodo**  **Codice**   
**Fidelity**  **Saldo**   
**Parametri**  

Tipo	Obbligo	Codice parametro
Cliente Negozio	001 Si	
Carlyle		
Dipendenti negozi Twin-set		
Direzionali (Proprietà)		
Dipendenti Liviana Conti		

**Note**

### 2.2 Change to receipt management in the presence of returns

The management entails that the discount be calculated considering only the sales lines. This means that in the presence of returns it is possible that Stores2 will not allow you to continue if the discounts exceed the net merchandise, or the sum of the value of all the product type or similar lines (for example barcode or department

lines which manage quantities and thus comparable to products).

For example, considering this type of purchase: sale of 149.00 euro, Return of 139.00 euro; the value of the discount is 10 euro which also corresponds to the net merchandise value. When going to the payment window the program checks, based on the discount scale configuration, what discount percentages to assign to the customer and calculates the amount on the total of the sales lines. In our example Stores2 calculates a 10% discount on 149.00 euro. The result is a discount amount of 14.90 euro. Stores2 will not let you continue because the discount would make the receipt negative. This is because the discount is greater than the net merchandise. The difference between the net merchandise and the discount amount is 4.90 euro.

The new modification will make it possible to display more information in the message and allow closing of the receipt by compensating the amount with a voucher.

## **2.2.1 Configuration**

### **2.2.1.1 Informative message**

The resource used is 7483 (7484 if the parameter has been activated for splitting the heading discount only on non-discounted lines). We will make the following information available which can be indicated in the user response as variables:

- %1 net merchandise;
- %2 total heading discount;
- %3 difference between net merchandise and heading discount;
- %4 difference in absolute value between net merchandise and heading discount.

### **2.2.1.2 Force returns**

A "Force returns" flag has been added to fidelity master data in the Discount scale section.

**Fidelity**

Anagrafiche | Gestione fidelity | **Gestione scadenza tessere**

Scrivi movimenti fidelity  
 Consenti selezione in periferia  
 Consenti modifica sconto riga  
 Non calcolare lo sconto di riga sui resi.  
 Crea fidelity condizioni alla conferma della scheda cliente  
 Gestione on-line

Stampa barcode (Intermec EasyCoder E4)  
 Tipo fidelity di default in anagrafica clienti  
 Impedisci sconto testata  
 Anagrafica non associata  
 Crea condizioni fidelity solo per nuova tessera  
 Verifica E-mail

Conferma  
 Annulla

Gestione plafond | **Gestione scala sconti** | Gestione accumulo | Gestione compleanno | Promozione per parametro

Scala sconti: 2 Scaglione  
 Codice scala sconti: 0001 Scaglione Fidelity 1  
 Rinnovo automatico dell'accumulo:   
 Escludi vendita in corso  
 Solo accumolo in saldo  
 Gestisci condizioni fidelity  
 Considera valori di altri nodi  
 **Forza resi**

If enabled the program will permit continuing during the closing phase even if the net merchandise produced is negative, as long as the value is compensated by a voucher.

**Gestione scontrini**

**Nodo:** 002 Indipendenza Bologna  
**Cassa:** C00 Casio Euro **Fiscale:** No  
**Cassiere:** 0001 Antonietta  
**Numero:**  **Data:** 06/06/2014

**Cliente:** Test Descrizione **Sconto 10%**  
**Nodo:** 000 **Codice:** 999000207  
**Fidelity:** 9010000000207 **Saldo:** 2.484,50

**Parametri:** Tipo: Cliente Negozio, Obbligo: 001 Si, Codice parametro:   
 Carlyle  
 Dipendenti negozi T win-set  
 Direzionali (Proprietà)  
 Dipendenti Liviana Conti

Del.	Cod.prod.	Variante	Variante desc.	Taglia	Descrizione	Qta	Lordo unit.	Netto Unit.	Netto Riga	Tipo	Compresso	IMG
	A4I009			L	VESTAGLIA	1	149,00	149,00	149,00	Vendita	0002 Antonietta	
	A4I009			XXS	VESTAGLIA	1	139,00	139,00	139,00	Reso	0002 Antonietta	

**Gestione scontrini**  
 Lo scontrino ha un netto merce di 10,00;  
 Lo sconto totale di testata è di 14,90;  
 La differenza tra netto merce e sconto di testata è di -4,90;  
 La differenza in valore assoluto tra netto merce e sconto di testata è di 4,90;

OK

## **2.2.2 Operation**

Stores2 will continue to block the procedure by displaying a message which we will try to make more complete, specifying the negative amount that needs to be compensated. Thus the operator can advise the customer to make a voucher of an amount equal to the missing value.

## **2.3 Change to the fidelity data query window**

This function is used to display the data by "date". This procedure must include two lists:

- An initial generic list with the discount heading data, ordered by decreasing date.
- A detailed list of the receipt lines based on the element selected on the first list.

### **2.3.1 Configuration**

A new "Fidelity display type" parameter has been added to General parameters, "Sales" section, in "Fidelity" options.

The screenshot shows the 'Parametri generali' window with the 'Vendite' tab active. A sub-dialog box titled 'Fidelity' is open, displaying the following configuration options:

- Parametro prodotto fidelity: 01 Marchio
- Parametro dipendenti azienda: [Empty]
- Richiesta fidelizzazione: 1 Richiesta
- Reparto fidelity: [Empty]
- Parametro insegna: [Empty]
- Tipo visualizzazione fidelity: 1 Dettaglio movimenti (highlighted with a red box)
- Verifica presenza cliente: 1 Dettaglio movimenti (highlighted with a red box)
- Richiedi utilizzo fidelity: Inserimento cliente senza barcode
- Stampa tessera fidelity: Generazione automatica barcode
- Gestisci dati storico solo per clienti fidelity: Gestione barcode alternativo
- Sconti riga per dipendenti azienda: Stampa informazioni aggiuntive

At the bottom of the main window, the 'Fidelity' button is highlighted with a red box.

If set to "1 Movement detail" the new management will be activated.

It is also necessary to set the "5 Fidelity" online function so that the detail of online receipts is retrieved.

### 2.3.2 Operation

With activation of the new procedure, a new tab will be introduced for displaying the information by date.

The new page will have two lists:

- Receipt heading
- Receipt lines selected on the first list

**Scheda Fidelity**

Descrizione Test

Dettagli anagrafici | Dettagli fidelity

Indirizzo: VIA FIORAVANTI 61      Provincia: BO

Cap: 40129      Nazione: Italia

Telefono: +393409762005      E-Mail:

Data nascita:

Professione:

Località: BOLOGNA

Tipo parametro	Codice parametro	?	A	E
Cliente Negozio	001 S1	?		
Dipendenti negozi Twin-se		?		
Direzionali (Proprietà)		?		
Dipendenti Liviana Conti		?		

Per negozio | Per stagione | Per data

Data	Numero scontrino	Valore	Sconti	Capi	Nodo
03/02/2014	7	262,50	45,50		2 Bologna Archiginnasio
08/01/2014	15	106,00	19,00		1 Bologna Archiginnasio
20/12/2013	31	217,00	94,00		2 Bologna Archiginnasio
03/06/2013	0	117,00	0,00		1 Indipendenza Bologna
01/06/2013	0	114,00	0,00		2 Bologna Archiginnasio

Riga	Prodotto	Colore	Taglia	Stagione	Valore	Sconti	Capi
0	COLUNICO		00004	S4	126,99	22,01	1
0	TUFO		00003	S4	135,51	23,49	1

Cerca      OK

If the new procedure is used the "store" and "season" lists will be displayed based on decreasing date.