

# Oracle® Retail Brand Compliance Management Cloud Service

Release Notes

Release 1.10.0.19

November 2017

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**Note:** The rebranding for the latest version of this documentation set is in development as part of post MICROS acquisition activities. References to former MICROS product names may exist throughout the existing documentation set.

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This document highlights the major changes and fixes made for Release 1.10.0.19 of Oracle Retail Brand Compliance Management Cloud Service.

## Overview

Oracle Retail Brand Compliance Management Cloud Service is an integrated suite of applications designed to meet all aspects of sourcing, developing, and protecting retailer brands. The suite provides solutions for product development, compliance, quality, and traceability. It is designed specifically for retail, food service, and manufacturing businesses to develop and protect their brands, manage their suppliers, and ensure full end-to-end product lifecycle management.

The suite is composed of the following applications:

- myLibrary - enables the issue, receipt, and acceptance of policies, guidelines, and key working documents.
- myProduct - supports the development of products and production specifications.
- myProject - supports the development of project briefs, plans, and workflow management.
- mySupplier - enables the identification, selection, and approval of suppliers.

## Functional Enhancement

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**Note:** Where new fields or User Interface (UI) changes are introduced as part of a change, the portal owner may need to set up any new system text and associated translations to support it.

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The following functional enhancement is included in this release:

### Data Privacy

Defect number: 26962326

A new API is provided to allow retailers/portal owners to perform Right to Access and Right to be Forgotten data privacy requests.

Although minimal personal information is held in Brand Compliance, it does include the names and business contact details of retailer/portal owner, supplier, and third party users. The Data Privacy API provides a means for the retailer/portal owner to:

- Request details of personal information relating to an individual that is held within the system.
- Request that the personal information relating to the individual be removed from the system.

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**Note:** The provision of the Data Privacy API is a security enhancement which aids the retailer/portal owner to carry out data privacy requests.

It is the responsibility of the retailer/portal owner to manage the fulfilment of data privacy requests. In order to do so, they will need to build an application to call the Data Privacy API, and handle the returned data.

A general assumption is that personal data is not held in user-defined/custom fields or in file attachments. These are not covered by the Data Privacy API.

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### Right to Access Requests

The Right to Access service retrieves personally identifiable information (PII) from the system relating to the name of an individual.

The service is used to execute a request on behalf of an individual for an electronic copy of their personal data that is held. The individual may be an employee of the retailer/portal owner, an employee of a supplier, or an employee of a partner organization (such as a design agency).

The API returns an XML message containing any PII data found based on a name search. The data is a structured text format, which is both machine and human readable.

The retailer/portal owner must check that the data relates to the individual making the request, before relaying it to them.

## Right to be Forgotten Requests

The Right to be Forgotten service erases personally identifiable information (PII) from the system for an individual.

The service is used to execute a request on behalf of an individual for their personal data to be erased. The individual may be an employee of the retailer/portal owner, an employee of a supplier, or an employee of a partner organization (such as a design agency). The facility may also be used to purge inactive user accounts.

Data is erased by first performing a Right to Access Request to obtain the XML results of a name search. Any details that do not relate to the individual making the request must then be removed before submitting the erase request. The contents of name, email, and address fields are erased by anonymization, that is, they are replaced with randomly-generated text.

When a name or email address is anonymized, it is automatically reflected in all references to it within the system. There are some exceptions, where due to the due diligence nature of the system, the details of who is responsible for certain authorizations or actions must be preserved.

## Post Release Tasks

It may be necessary to edit the portal's Terms and Conditions through the configuration facility, to include statements about the consent to store personal data, and any opt-out procedure.

Be aware that for existing implementations, there is new system text which needs to be uploaded with this release. Below is a table listing which area requires new system text.

Area	Key (column A)	Label (column B)	Label (column E)
Admin	dataPrivRequestJob.jobDescription		Data Privacy Request
	DataPrivRequestJob		Data Privacy Request
	dataPrivEraseJob.jobDescription		Data Privacy Erasure
	DataPrivEraseJob		Data Privacy Erasure

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