Oracle® Retail Brand Compliance Management Cloud Service

Release Notes

Release 15.0

E69134-01

August 2016

This document highlights the major changes for Release 15.0 of Oracle Retail Brand Compliance Management Cloud Service.

Overview

Oracle Retail Brand Compliance Management Cloud Service is an application designed to meet all aspects of sourcing, developing, and protecting retailer brands. The application provides solutions for product development, compliance, quality, and traceability. It is designed specifically for retail, food service, and manufacturing businesses to develop and protect their brands, manage their suppliers, and ensure full end-to-end product lifecycle management.

Oracle Retail Brand Compliance Management Cloud Service is composed of the following modules:

- Library enables the issue, receipt, and acceptance of policies, guidelines, and key working documents.
- Product supports the development of products and production specifications.
- Project supports the development of project briefs, plans, and workflow management.
- Reports allows for searches and reporting across the application.
- Supplier enables the identification, selection, and approval of suppliers.

Oracle Retail Cloud Services and Business Agility

Oracle Retail Brand Compliance Management Cloud Service is hosted in the Oracle Retail Cloud with the security features inherent to Oracle technology and a robust data center classification, providing significant uptime. The Oracle Cloud team is responsible for installing, monitoring, patching, and upgrading retail software. Included in the service is continuous technical support, access to software feature enhancements, hardware upgrades, and disaster recovery. The Cloud Service model helps to free customer IT resources from the need to perform these tasks, giving retailers greater business agility to respond to changing technologies and to perform more value-added tasks focused on business processes and innovation. Oracle Retail Software Cloud Service is acquired exclusively through a subscription service (SaaS) model. This shifts funding from a capital investment in software to an operational expense. Subscription-based pricing for retail applications offers flexibility and cost effectiveness.

Client System Requirements

The following technology is supported:

- The following web browsers are supported on Microsoft Windows 7:
  - Microsoft Internet Explorer 11
  - Mozilla Firefox 45.1.1 ESR
  - Google Chrome 50+
- The following web browsers are supported on Oracle Linux 7:
  - Mozilla Firefox 45.1.1 ESR
  - Google Chrome 50+

Functional Enhancements

> **Note:** Where new fields or User Interface (UI) changes are introduced as part of a change, the portal owner may need to set up any new system text and associated translations to support it.

The following functional enhancements are included in this release:

List View and Reporting Improvements

Various enhancements to list views and the Reports module are made.

Improvements to List Views

A review of existing list views has taken place across the system, to identify where new list views should be introduced, and some existing list views removed. Also, the contents of list views have been reviewed to include any missing fields.

The aim is to increase the amount of reporting that can be carried out using list views rather than having to create reports in the Reports module.

The following list views are added:

- Suppliers: Suppliers by Status (for retailer users) - all Suppliers, categorized by status.
- Sites: Sites by Status (for all users) - all Sites, categorized by status.
- Alerts: Alerts By Status (for Alerts Administrators) - all Alerts, categorized by status.
- Projects: My Overdue Activities (for all Project users) - outstanding Activities the user is responsible for or owner of, sorted by proposed end date.

  All Overdue Activities (for Project Manager and Administrator users) - all outstanding Activities, sorted by proposed end date.

The following list views are removed:

- Suppliers:
  - De-Listed Suppliers

    - Rejected Suppliers
    - Suppliers Awaiting Registration
- Sites:
    - Sites Awaiting Registration
- Alerts:
    - Archived Alerts by Author and Date
    - Archived Alerts by Author and Title
    - Archived Alerts by Date
    - Archived Alerts by Date and Author
    - Current Alerts by Date and Author
    - Current Alerts by Author and Date

Also, various list views are updated, generally to include additional columns.

For more information, see the *Oracle Retail Brand Compliance Management Cloud Service User Guide*.

Improvements to List View Accessibility

Users may save links to their favorite List Views within a new App on the Home Page called Favorite List Views. This provides the ability to directly open any list view across the system from a single point of access. The existing Favorites App is renamed to Favorite Records.

Improved Advanced Search

Operators have been reordered and some have been converted into words instead of symbols to further improve clarity. This is intended to increase the amount of reporting that can be carried out using complex searches rather than having to create reports in Reports.

Reporting Permissions

A new Authority Profile is introduced which allows the portal owner to restrict the Report and Dashboard Designers to only certain users.

Upgrade to Reports

As part of the reporting improvements, Reports is upgraded to a newer version of the reporting tool which includes a number of reporting changes and improvements. For more information, see the *Oracle Retail Brand Compliance Management Cloud Service Reports User Guide*.

Impact on Existing Installation

Some existing sample reports and list views may have been removed, some may have had their contents changed, and some new sample reports and list views may appear. If a user is referencing one of the list views that have been removed, they will find they now reference the default list view for that area of the system.

If the new reporting administrator access rights are to be used, they will have to be manually assigned to the relevant users and/or user roles.

For multi-lingual portals, translations may need to be added for the new Advanced Search operators.

Project Improvements

Various improvements are made to the Project module.

Ability to Link Multiple Activities of the Same Type to a Project

Linkage groups are introduced. Linkage groups allow a project to be linked to multiple occurrences of a particular type of record, for example, to progress multiple products and their specifications.

Change Status of Multiple Projects

The status of multiple projects can be set through a single action from within the view of projects.

Supplier Visibility of Projects

If the project is assigned to a supplier but not individual sites, then all of the supplier's supplier level and site level users have visibility of the project. Once a site is assigned, visibility of the project becomes restricted for site level users to only those for the sites specified (plus all supplier level and all site users).

The locking rule for the site field is changed so that it can always be edited, thus allowing sites to be added or removed during the lifetime of the project.

Ability to Add More than One Site to a Project

In order to support a supplier who produces a product at more than one site, the site selector is changed to allow multiple sites to be assigned to a project.

Visibility of Supplier-Driven Tasks

In order to identify where tasks have been assigned to suppliers, columns are added to the activity to indicate where the activity has been assigned to an external role.

Project Links

In order to improve reporting of projects across different records, the ID of the project is added to the Project Links page of the records to which a project may be linked.

All Activities List View

A new list view is added which shows all activities.

Brief Extract Option

A user can now extract briefs used in projects or activities without the need to use Reports. As briefs can be set against projects or activities, this facility is provided as an action on both the Projects view and Activities view.

Completion of Activities with Assigned Activity Type

Restrictions are added to prevent users from completing activities that have been assigned an activity type, unless they have Project Administrator or Project Manager access rights.

Managing E-Mail Attachment Limits

A new system-wide parameter is introduced to control the maximum size of an e-mail attachment generated from a batch job. The default is 4 MB and maximum is 100 MB. This setting can only be accessed by the System Administrator.

For more information, see the *Oracle Retail Brand Compliance Cloud Service Project User Guide*.

Impact on Existing Installation

Existing projects will retain links to records that are already in place, but will have the capability of linking to multiple records of the same type.

Existing projects will have the new rules for the visibility of projects by suppliers applied and will allow multiple sites to be assigned. Existing project templates and activity records will have columns added to identify where an activity is assigned to an external role.

A default Linkage Group keyword of 'DEFAULT' is added and assigned to all Activity Types that have been assigned to an Activity Template.

All records which have links to projects will have the new project ID column shown.

US and ANZ FoP Nutrition

The system's current support for the UK front of pack nutrition labelling system is extended to also support the front of pack labelling systems used by the United States, Australia, and New Zealand markets - known as Facts Up Front and Health Star Ratings respectively.

These labelling systems provide the ability to generate additional nutrition declarations based on icons for certain nutrients, showing the nutrition values and percent daily values as appropriate. Configurability is introduced for the administrator to set up the calculation and presentation rules appropriate to the labelling system.

Once configured, when a product specification is created that includes a nutrition section (that is, Food, Beers Wines and Spirits or Produce types), the option will be available to generate a front of pack declaration based on the entered nutrition data.

The Brand Compliance Management portal administrator can view all submissions and returned messages using the Web Service Log in the Admin area.

Impact on Existing Installation

Options become available to configure rules within nutrition panels to utilize the front of pack nutrition calculations and declarations appropriate to the United States, Australia, and New Zealand legislations.

Password Strength Improvements

As part of ongoing security improvements, validation is applied to system parameters controlling user passwords:

- The minimum length of user passwords is eight characters. The default is 8.
- It is mandatory to set a password expiry limit (the length of time before a user password will auto-expire). It can be between 1 and 180 days.
- It is mandatory to set a password grace period (the number of days prior to expiry that the user will receive a reminder to reset their password). It cannot be greater than the password expiry limit.
- Changes to the system parameters that relate to passwords may now only be made by the Oracle authorized administrator. Requests for changes must be submitted to the Oracle Brand Compliance support desk.

For more information, see the *Oracle Retail Brand Compliance Management Cloud Service Administration Guide*.

Impact on Existing Installation

During the upgrade release, all existing users' passwords will be automatically expired, requiring the users to reset their passwords the first time they log in following the upgrade. Subsequently, if the Oracle authorized administrator makes changes to the parameters that control user passwords, the system will again automatically expire all users' passwords, requiring them to be reset the next time the user logs in.

Artwork Improvements

The following changes are made to the interface between Oracle Retail Brand Compliance Management Cloud Service and Artwork:

- A new Single Sign-On (SSO) solution is in place.
- The Artwork solution now needs to poll Oracle Retail Brand Compliance Management Cloud Service to retrieve Activities that have changed to STARTED status. This is facilitated through a new Artwork Integration Service REST service.
- The Artwork Integration Service service also allows the Artwork solution to submit Activity Sub Status changes.

For more information, see the *Oracle Retail Brand Compliance Management Cloud Service User Guide* and *Oracle Retail Brand Compliance Management Cloud Service Implementation Guide*.

Impact on Existing Installation

Note: This is only applicable where the Artwork module interface is used.

- Ensure that the Artwork solution is in line with this Oracle Retail Brand Compliance Management Cloud Service release prior to any upgrade.
- A batch job is no longer initiated whenever:
  - A new user is created or amended or deleted.

- An activity within a project is started.

  Therefore, there will no longer be any batch job failure e-mails issued to System Administrators for these jobs.

- Users no longer need to be manually created within the Artwork solution as they will now be automatically created through the new SSO process.
- If for any reason a user's login to the Artwork solution fails, they are presented with an error message.
- The Artwork Web Service URL specified within the Admin parameters area is no longer necessary.

Related Documentation

For more information, see the following documents in the Oracle Retail Brand Compliance Management Cloud Service Release 15.0 documentation set:

- *Oracle Retail Brand Compliance Management Cloud Service Administration Guide*
- *Oracle Retail Brand Compliance Management Cloud Service Implementation Guide*
- *Oracle Retail Brand Compliance Management Cloud Service User Guide*
- *Oracle Retail Brand Compliance Management Cloud Service Product User Guide*
- *Oracle Retail Brand Compliance Management Cloud Service Project User Guide*
- *Oracle Retail Brand Compliance Management Cloud Service Reports User Guide*
- *Oracle Retail Brand Compliance Management Cloud Service Supplier User Guide*

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc.

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Value-Added Reseller (VAR) Language

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