Oracle® Retail Brand Compliance Management Cloud Service

Release Notes

Release 15.0.5.2

E94767-02

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This document highlights the fixes made for Release 15.0.5.2 of Oracle Retail Brand Compliance Management Cloud Service.

Overview

Oracle Retail Brand Compliance Management Cloud Service is an integrated suite of applications designed to meet all aspects of sourcing, developing, and protecting retailer brands. The suite provides solutions for product development, compliance, quality, and traceability. It is designed specifically for retail, food service, and manufacturing businesses to develop and protect their brands, manage their suppliers, and ensure full end-to-end product lifecycle management.

Oracle Retail Brand Compliance Management Cloud Service is composed of the following applications:

- Library enables the issue, receipt, and acceptance of policies, guidelines, and key working documents.
- Product supports the development of products and production specifications.
- Project supports the development of project briefs, plans, and workflow management.
- Supplier enables the identification, selection, and approval of suppliers.

Oracle Retail Cloud Services and Business Agility

Oracle Retail Brand Compliance Management Cloud Service is hosted in the Oracle Retail Cloud with the security features inherent to Oracle technology and a robust data center classification, providing significant uptime. The Oracle Cloud team is responsible for installing, monitoring, patching, and upgrading retail software.

Included in the service is continuous technical support, access to software feature enhancements, hardware upgrades, and disaster recovery. The Cloud Service model helps to free customer IT resources from the need to perform these tasks, giving retailers greater business agility to respond to changing technologies and to perform more value-added tasks focused on business processes and innovation.

Oracle Retail Software Cloud Service is acquired exclusively through a subscription service (SaaS) model. This shifts funding from a capital investment in software to an operational expense. Subscription-based pricing for retail applications offers flexibility and cost effectiveness.

Client System Requirements

The following technology is supported:

- The following web browsers are supported on Microsoft Windows 7:
  - Microsoft Internet Explorer 11
  - Mozilla Firefox 45.1.1 ESR
  - Google Chrome 50+
- The following web browsers are supported on Oracle Linux 7:
  - Mozilla Firefox 45.1.1 ESR
  - Google Chrome 50+

Functional Enhancement

> **Note:** Where new fields or User Interface (UI) changes are introduced as part of a change, the portal owner may need to set up any new system text and associated translations to support it.

The following functional enhancement is included in this release:

Data Privacy

Defect Number: 26962326

A new Application Programming Interface (API) is provided to allow retailers/portal owners to perform Right to Access and Right to be Forgotten data privacy requests.

Although minimal personal information is held in Brand Compliance, it does include the names and business contact details of retailer/portal owner, supplier, and third-party users. The Data Privacy API provides a means for the retailer/portal owner to:

- Request details of personal information relating to an individual (data subject) that is held within the system.
- Request that the personal information relating to the individual (data subject) be removed from the system.

> **Note:** The provision of the Data Privacy API is a security enhancement which aids the retailer/portal owner to carry out data privacy requests.
>
> It is the responsibility of the retailer/portal owner to manage the fulfilment of data privacy requests. In order to do so, they will need to build an application to call the Data Privacy API, and handle the returned data.
>
> A general assumption is that personal data is not held in user-defined/custom fields or in file attachments. These are not covered by the Data Privacy API.

Right to Access Requests

The Right to Access service retrieves personal information from the system relating to the name of an individual.

The service is used to execute a request on behalf of an individual for an electronic copy of their personal data that is held. The individual may be an employee of the retailer/portal owner, an employee of a supplier, or an employee of a partner organization (such as a design agency).

The API returns an XML message containing any personal data found based on a name search. The data is a structured text format, which is both machine and human readable.

The retailer/portal owner must check that the data relates to the individual making the request, before relaying it to them.

Right to be Forgotten Requests

The Right to be Forgotten service erases personal information from the system for an individual.

The service is used to execute a request on behalf of an individual for their personal data to be erased. The individual may be an employee of the retailer/portal owner, an employee of a supplier, or an employee of a partner organization (such as a design agency). The facility may also be used to purge inactive user accounts.

Data is erased by first performing a Right to Access Request to obtain the XML results of a name search. Any details that do not relate to the individual making the request must then be removed before submitting the erase request. The contents of name, email, and address fields are erased by anonymization, that is, they are replaced with randomly-generated text.

When a name or email address is anonymized, it is automatically reflected in all references to it within the system. There are some exceptions, where due to the due diligence nature of the system, the details of who is responsible for certain authorizations or actions must be preserved.

Fixed Issues

The following tables list issues fixed in this release:

Table 1 General Fixed Issues

Defect Number	Description
26484557, 26551105, 27595885	**Global Change batch job messages** A fix is made to rectify an issue where a spurious message was being issued by the Product Technologist Responsibility Global Change batch job.
26954668, 27164633, 27554789	**Overdue UIM Activities error** A fix is made to rectify an error during the login of a user who has overdue tasks in their Urgent Items Manager app.

Table 2 Supplier Fixed Issues

Defect Number	Description
25529946, 27102633	**Page loading causes cursor reposition** A fix is made to rectify an issue with the cursor repositioning. The issue occurred when the user was editing a large text field and the system reloaded the page as a result of refreshing the contents of the user's Tasks and Urgent Items lists. The automatic refresh of user tasks can now be disabled to prevent this behavior occurring. It does mean that if disabled, the list of tasks will only refresh at the time of login. A future release may include a button on the Home page to allow the user to refresh their task lists without the need to log off. If not disabled for the portal, the task lists will continue to refresh automatically. **Note:** By default, this auto refresh will not be disabled. If this is required, it needs to be arranged as part of your maintenance release schedule, to ensure the necessary configuration is applied. -Dcom.oracle.retail.orbc.disableAutoUIUpdates=true
27148997	**Error when linking Sites** A fix is made to rectify an error when linking a site to another site within the Linked Sites page of the Site record.

Table 3 Product Fixed Issues

Defect Number	Description
25922702	**Unable to delete Ingredients and Assurance Standards glossary entries** A fix is made to rectify an issue where entries in the Ingredients and Assurance Standards glossaries could not be deleted, even if they were not being used by any specifications.
26391389, 26543250, 26566982, 26629155, 26912151	**Error when changing the status of a Product Specification** A fix is made to rectify an error when progressing the status of a specification. The error occurred when changing the status having edited a table, and with warning messages present in other sections. The status change can now be accomplished without the error.
27057869, 27484014	**Error when using Advanced Search for Specifications** A fix is made to rectify an error when searching for Product Specifications and Produce Specifications using the Advanced Search facility.
27158427	**Ingredient Selector performance issue in FNF Formulation** A fix is made to rectify a performance issue when using the Ingredient selector in the Formulated Non Food specification's Formulation & Raw Materials section. The issue occurred where the FNF Ingredients glossary contained in excess of 140,000 active entries. In this case, the user is now prompted to refine the search using the available filters with the following message: There are too many ingredients to display with the current criteria; please select a category and/or enter a search filter to display fewer ingredients. **Impact on existing systems:** Any client-specific overrides or language translations must be manually applied as a post-release task.

Table 4 Project Fixed Issues

Defect Number	Description
25042233, 27392906	**Answer to a Brief Question not showing data in Project Activity list view** A fix is made to rectify an issue with the answer of a Brief Question not being shown when added as a column to the Project Activities list view.
25922504, 27083310	**Unable to open attachments to Project and Activity Templates** A fix is made to rectify an issue where users were unable to open attachments to Project Templates and Activity Templates.
27084660	**Projects Access Control Issues** A fix is made to rectify an issue with the way the Enhanced Access Control (EAC) facility was controlling users' access to Projects, based on their designated Area. The system now correctly applies the access control rules as: ▪ Users with edit access to Projects (Project Manager and Project Administrator authority profiles) have access to all projects in the All Project, All Product, and Hierarchy All list views. ▪ For users with the Project Editor authority profile who have EAC Area restrictions, their access to the list views will only display the projects that are within the user's Area (that is, projects linked to suppliers within the user's Area), and to projects that are not linked to suppliers. Users with EAC Area restrictions cannot see projects in the list views that are linked to suppliers outside of their Area; they can see projects that are not linked to any specific supplier.

Table 5 Library Fixed Issues

Defect Number	Description
24761978	**Timeout error when assigning Sites to a Document** A fix is made to rectify a timeout issue when using the Select All button to assign a library document to a list of sites. The problem occurred where there were thousands of sites in the list. There was also an issue with the deselection of sites. The fix introduces paging on the list of sites and ensures the button correctly selects/deselects all accordingly.
25338228	**Problems when searching for Library Documents** A fix is made to rectify an issue with the quick search facility in the document library. The fix ensures the full list of documents can be navigated using the paging toolbar, and if the quick search is used, the returned results can be navigated correctly.
27000195	**Error when searching for External Readers to assign to a Library Document** A fix is made to rectify an error when using the search option in the Site selector dialog box for assigning a library document to specific sites.
27000385	**Error when assigning External Readers to a Library Document** A fix is made to rectify an error when assigning a library document to specific sites. The problem occurred when the uncategorized list of sites was selected.

Table 5 (Cont.) Library Fixed Issues

Defect Number	Description
27165230	**Slow loading of Document Library** A fix is made to rectify an issue with slow loading of the Document Library. The issue occurred where the library contained hundreds of documents, when clicking the Library node to open the list of documents. The fix now typically opens the list within three seconds.

Post Release Tasks

It may be necessary to edit the portal's Terms and Conditions through the configuration facility, to include statements about the consent to store personal data, and any opt-out procedure.

Be aware that for existing implementations, there is new system text which needs to be uploaded with this release. The following tables list which areas require new system text:

Area	Key (Column A)	Label (Column B)	Label (Column E)
Admin	dataPrivRequestJob.jobDescription		Data Privacy Request
	DataPrivRequestJob		Data Privacy Request
	dataPrivEraseJob.jobDescription		Data Privacy Erasure
	DataPrivEraseJob		Data Privacy Erasure

Area	Code	Description
Global	tooManyRowsForDisplay	There are too many ingredients to display with the current criteria; please select a category and/or enter a search filter to display fewer ingredients.

If the page "loading" item needs to be addressed on the portal (25529946), then the appropriate configuration update needs to be arranged with your CSM as part of your maintenance upgrade.

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at
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Value-Added Reseller (VAR) Language

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