Oracle® Retail Brand Compliance Management Cloud Service

Release Notes

Release 17.0.10.0

E12877-02

December 2018

This document highlights the major changes for Release 17.0.10.0 of Oracle Retail Brand Compliance Management Cloud Service.

Overview

Oracle Retail Brand Compliance Management Cloud Service is an integrated suite of applications designed to meet all aspects of sourcing, developing, and protecting retailer brands. The suite provides solutions for product development, compliance, quality, and traceability. It is designed specifically for retail, food service, and manufacturing businesses to develop and protect their brands, manage their suppliers, and ensure full end-to-end product lifecycle management.

Oracle Retail Brand Compliance Management Cloud Service is composed of the following applications:

- Library enables the issue, receipt, and acceptance of policies, guidelines, and key working documents.

- Product supports the development of products and production specifications.

- Project supports the development of project briefs, plans, and workflow management.

- Supplier enables the identification, selection, and approval of suppliers.

Oracle Retail Cloud Services and Business Agility

Oracle Retail Brand Compliance Management Cloud Service is hosted in the Oracle Retail Cloud with the security features inherent to Oracle technology and a robust data center classification, providing significant uptime. The Oracle Cloud team is responsible for installing, monitoring, patching, and upgrading retail software. Included in the service is continuous technical support, access to software feature enhancements, hardware upgrades, and disaster recovery. The Cloud Service model helps to free customer IT resources from the need to perform these tasks, giving retailers greater business agility to respond to changing technologies and to perform more value-added tasks focused on business processes and innovation. Oracle Retail Software Cloud Service is acquired exclusively through a subscription service (SaaS) model. This shifts funding from a capital investment in software to an operational expense. Subscription-based pricing for retail applications offers flexibility and cost effectiveness.

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Client System Requirements

The following technology is supported:

- The following web browsers are supported on Microsoft Windows 7:

    > **Note:** Oracle Retail assumes that the retailer has ensured its Operating System has been patched with all applicable Windows updates.

    - Microsoft Internet Explorer 11
    - Mozilla Firefox 45.1.1 ESR
    - Google Chrome 50+
- The following web browsers are supported on Oracle Linux 7:
    - Mozilla Firefox 45.1.1 ESR
    - Google Chrome 50+

Fixed Issues

The following tables list issues fixed in this release:

Table 1   General Fixed Issues

Defect Number	Description
27692135, 28271084	**Home page apps duplicated** A fix is made to rectify an issue with apps being duplicated on the Home page. The issue occurred when an app was created with the same name as one that had previously been deleted.
27753865	**Quick Search filter cleared when refreshing list view** A fix is made to rectify an issue with the Quick Search selection of a list view being reset when clicking the Refresh button. The Quick Search filter is now cleared when clicking the Reset button, rather than the Refresh button.
28066998	**Incorrect message when accepting a Library document** A fix is made to rectify an issue with the messages shown when accepting Library documents. When clicking the Mark as Accepted option without selecting a document, the message *Please select a row* is now issued. When clicking the Mark as Accepted option for a document that has already been accepted, the message *Acceptance is not required for this document* is now issued.
28245811, 28374184	**Issue with progression of batch jobs** A fix is made to rectify issues with the progression of batch jobs. The batch job queue processor has been made more resilient to failures within individual batch jobs.

Table 1   (Cont.) General Fixed Issues

Defect Number	Description
28471782	**Artwork update batch job failure** A fix is made to rectify an issue with the Artwork update batch job failing to retry. The issue occurred when the Activity record to be updated was locked by another process. In the event of an Activity being locked, the update process will now automatically retry.
28473752	**Home page app timeout error** A fix is made to rectify a timeout exception when publishing or un-publishing a Home page app to a large number of users.

Table 2   Product Fixed Issues

Defect Number	Description
27138046, 27179066, 27225672, 28019426	**Use on pack validation errors when changing status of a Specification** A fix is made to rectify an issue with the Use on Pack fields being validated as being mandatory in the Other Labelling Copy specification section, even though no associated icon or claims had been selected. The issue occurred when attempting to progress the status of the specification. **Impact on existing system:** As a result of this fix, empty tables in the product specification are no longer populated with a blank row. As this has an impact on the validation of the Specification History table, it will be necessary to configure a mandatory field rule, see the Post Release Tasks for instructions.
27945727	**Notification email not sent when importing Product Records** A fix is made to rectify an issue with the notification email not being sent when importing Product Records. The Import option on the Product Records list view allows Product Records to be created from a spreadsheet. This method of creation now issues the *Notification of new Product Record* email in the same way as the manual creation of Product Records.
28033550	**Issue with ordering of the Defects table in Produce Specifications** A fix is made to rectify an issue with the ordering of the Defects table in the Standards section of the Produce specification. The issue occurred when switching between read mode and edit mode.
28134117	**Incorrect form when opening a Product Record from a Surveillance Test Report** A fix is made to rectify an issue with the Product Record form when opening from within a Surveillance Test Report. The record is now opened using the correct form, depending whether it is a Product Record or a Produce Product Record.
28212653	**Error when calculating Nutrition section of a Specification** A fix is made to rectify an error when calculating the Nutrition section of the product specification. The error occurred when editing the specification, then choosing to calculate nutrition values and declaration.

Table 2   (Cont.) Product Fixed Issues

Defect Number	Description
28250796	**New Product notification email incorrectly sent to Retailer users**
	A fix is made to rectify an issue with the notification email that is sent to notify users when a new Product Record is created.
	The issue resulted in Retailer users receiving the email even if the Notify Retailer on Product Creation system parameter was set to No. The notification email rules are now correctly applied as follows:
	Notify Supplier on Product Creation: Yes
	Notify Retailer on Product Creation: Yes
	The email is sent to both the Retailer and the Supplier when a Retailer user creates a new product; the email is sent to Retailer users when a Supplier user creates a new product.
	Notify Supplier on Product Creation: No
	Notify Retailer on Product Creation: No
	No emails are sent when a Retailer or a Supplier user creates a new product.
	Notify Supplier on Product Creation: Yes
	Notify Retailer on Product Creation: No
	The email is sent to the Supplier when a Retailer user creates a new product (no email is sent to the Retailer); no emails are sent when a Supplier user creates a new product.
	Notify Supplier on Product Creation: No
	Notify Retailer on Product Creation: Yes
	No emails are sent when a Retailer user creates a new product; the email is sent to the Retailer when a Supplier user creates a new product.
28255404	**Product Code missing from Surveillance Sample Details page**
	A fix is made to rectify an issue with the Product Code field being missing from the Sample Details page of the Product Surveillance record.
28327340	**Error when opening Product glossaries**
	A fix is made to rectify an error when opening glossaries in the Products section of the Admin area.
	The issue occurred where there was more than one default list view present for the glossary.
28366112	**D&A Questions missing Suitable For selections in Specifications**
	A fix is made to rectify an issue with the Suitable For selections not being presented in the specification's Allergy and Dietary Advice section for questions that are configured to include a Suitable For selection for the label declaration.
	The issue occurred in new versions and new copies of specifications, where the question was previously configured as *Do not use* for the label declaration option.

Table 3   Supplier Fixed Issues

Defect Number	Description
26796139	**Error when copying a Scorecard Template** A fix is made to rectify an error when copying a Scorecard Template glossary entry within the Scorecards section of the Admin area.
27925796, 28001169, 28263011, 28387154	**Error when opening a Scorecard Template** A fix is made to rectify an error when opening the Questions page of a Scorecard Template glossary entry within the Scorecards section of the Admin area. The error occurred when a question with a blank sequence was added to the Scorecard Template. Sequence is now a mandatory field on the Scorecard Question record.
28039175	**Unable to edit Registered Company Number on Supplier record** A fix is made to rectify an issue with the Retailer user not being able to edit the Registered Company Number field on the Supplier record. The issue occurred where the user had been granted the *Supplier & Site Administrator* access rights to permit them to edit Supplier records. Registered Company Number is now an editable field. **Note:** If it is required that this field remains read-only for Retailer users, the system administrator can configure the Permissions spreadsheet, adding the following row to the Supplier page: *Column A*: Supplier *Column B*: SUPPLIER & SITE ADMINISTRATOR *Column F*: Supplier *Column G*: supplierDetailsPage *Column H*: supplierEdit *Column I*: companyNumber *Column L*: NORMAL *Column M*: R
28074797	**Creation of new Site failing** A fix is made to rectify an issue with the creation of new Site records for existing suppliers failing to complete. The issue occurred when the supplier already had a large number of sites registered, which resulted in a timeout exception and the creation failing, despite the creation notification email being issued.
28365228, 28443117	**Unable to change status of an Issue/Non Conformance** A fix is made to rectify an issue with changing the status of an Audit's associated Issue/Non Conformance, such as rejecting the corrective action taken.

Table 4   Reports Fixed Issues

Defect Number	Description
27830444	**Use on Pack data missing from Specification reports** A fix is made to rectify an issue with the Use on Pack field for Certificates in the Other Labelling Copy specification section being missing from the Products report domain. The issue occurred when the *Use Number* option had been selected for the field. It was due to the value not being defined in the Reports configuration.

Table 4   (Cont.) Reports Fixed Issues

Defect Number	Description
27852425	**Incorrect Ingredient Percentage values in Specification reports**
	A fix is made to the Ingredients reporting domain to rectify an issue when reporting on the Total % column.
	The issue resulted in values being taken from the Batch % field instead of the Total % field.
28109593	**Custom fields missing from Specification reports**
	A fix is made to rectify an issue where certain custom fields were not available for reporting in the Products reporting domain. The custom fields associated to the following Product Specification sections are now included:
	Food Specification: Packaging, Storage
	CNF Specification: Packaging
	FNF Specification: Packaging, Storage
28356575	**Audit reports showing incorrect Audit name**
	A fix is made to rectify an issue with Audits showing an incorrect name in reports.
	The issue only occurred in portals that had the default language changed to something other than English (British). It resulted in the Audit Name field becoming out of synch after the name of the Audit/Visit Template associated to the audit was changed in the glossary.

Post Release Tasks

Mandatory Field Rules

As a result of empty tables in product specifications no longer being prepopulated with a blank row (see 27138046 in Table 2), in order to ensure the Specification History table continues to validate for an entry, a mandatory field rule must be configured by an administrator user with the Oracle Authorized User role.

Without the rule being configured, product specifications can be progressed without the necessary history information being entered (this does not impact Produce). A future release will provide a system-delivered rule, in the meantime it is necessary to configure the rule manually, as follows:

1. Select Admin > Product > Spec Configuration > Specification Mandatory Rules > Actions > New.

2. Set the rule details:

3. From the Action menu, select Save and Exit.

4. From the Specification Mandatory Rules list view Action menu, select Apply Rules. The rule will now be applied when the product specification is validated, giving an error if there is no row in the Specification History table.

If any specifications have already been progressed to Ready for Authorisation or Supplier Authorised status without an entry in the Specification History table, the specifications can be regressed back to Pack Copy Sent or earlier to add the row. If the specification is already at Active status, the row cannot be added until a new version is created.

To identify impacted specifications at Ready for Authorisation, Supplier Authorised, or Active status, an Ad-Hoc report can be created using the Products reporting domain, as follows:

Reporting

If a reporting release has also been arranged for your maintenance upgrade (see Table 4) then you should ensure that all of your current scheduled reports and any future scheduled reports are updated so that they are no longer scheduled to run at the same time as the reporting is doing its full 24 hour refresh. Please discuss this with your CSM if required.

The Reporting Scheduler refresh task runs at midnight and will take up to an hour to complete. During this time no reports can be run, so start times of scheduled reports may need to be adjusted accordingly.

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Value-Added Reseller (VAR) Language

Oracle Retail VAR Applications

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(ii) the **Wavelink** component developed and licensed by Wavelink Corporation (Wavelink) of Kirkland, Washington, to Oracle and imbedded in Oracle Retail Mobile Store Inventory Management.

(iii) the software component known as **Access Via™** licensed by Access Via of Seattle, Washington, and imbedded in Oracle Retail Signs and Oracle Retail Labels and Tags.

(iv) the software component known as **Adobe Flex™** licensed by Adobe Systems Incorporated of San Jose, California, and imbedded in Oracle Retail Promotion Planning & Optimization application.

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