

Oracle® Retail Brand Compliance Management Cloud Service

Release Notes

Release 17.0.15.2

October 2019

This document highlights the major changes for Release 17.0.15.2 of Oracle Retail Brand Compliance Management Cloud Service.

Overview

Oracle Retail Brand Compliance Management Cloud Service is an integrated suite of applications designed to meet all aspects of sourcing, developing, and protecting retailer brands. The suite provides solutions for product development, compliance, quality, and traceability. It is designed specifically for retail, food service, and manufacturing businesses to develop and protect their brands, manage their suppliers, and ensure full end-to-end product lifecycle management.

Oracle Retail Brand Compliance Management Cloud Service is composed of the following applications:

- Library enables the issue, receipt, and acceptance of policies, guidelines, and key working documents.
- Product supports the development of products and production specifications.
- Project supports the development of project briefs, plans, and workflow management.
- Supplier enables the identification, selection, and approval of suppliers.

Oracle Retail Cloud Services and Business Agility

Oracle Retail Brand Compliance Management Cloud Service is hosted in the Oracle Retail Cloud with the security features inherent to Oracle technology and a robust data center classification, providing significant uptime. The Oracle Cloud team is responsible for installing, monitoring, patching, and upgrading retail software.

Included in the service is continuous technical support, access to software feature enhancements, hardware upgrades, and disaster recovery. The Cloud Service model helps to free customer IT resources from the need to perform these tasks, giving retailers greater business agility to respond to changing technologies and to perform more value-added tasks focused on business processes and innovation.

Oracle Retail Software Cloud Service is acquired exclusively through a subscription service (SaaS) model. This shifts funding from a capital investment in software to an operational expense. Subscription-based pricing for retail applications offers flexibility and cost effectiveness.

Client System Requirements

The following technology is supported:

- The following web browsers are supported:

Note: Oracle Retail assumes that the retailer has ensured its Operating System has been patched with all applicable Windows updates.

- Microsoft Internet Explorer 11
- Mozilla Firefox ESR 60+
- Google Chrome (Desktop) 73+

Fixed Issues

The following tables list issues fixed in this release:

Table 1 General Fixed Issue

Defect Number	Description
29939668, 30347260	Rich Text Editor Performance/Reliability Improvement Improvements have been made with regards to the way that the Rich Text Editor component is loaded into the User Interface. In some instances, it has been experienced that "network lag" within an organization is causing the Rich Text Editor to not load properly. This therefore has the effect of not being able to provide the correct content in various areas of the application. While in the vast majority of environments there is not an issue with this component, this improvement will stabilize this component on all environments.

Table 2 Supplier Fixed Issues

Defect Number	Description
28871718, 30000320	Error when validating or saving an Audit after deactivating its Template A fix is made to rectify an error when saving or validating an audit or its issues after deactivating the audit's template. The error occurred if the audit contained Issues, and its status was Awaiting Corrective Action. This fix regresses the fix for defect number 28871718 in release 17.0.13.0 to prevent the user selecting deactivated entries from glossaries. That issue will now be rectified in a future release.

Table 2 (Cont.) Supplier Fixed Issues

Defect Number	Description
30055014	Unable to select current date in Audits/Visits A fix is made to rectify an issue with the date picker in the Audit/Visit record not allowing the current date to be selected. The issue is due to the date picker deriving the current date from the time zone of the portal's server (UTC), which may be different to the user's time zone. If the user's current time is ahead of the server's time, and the user's time has moved into the "next" day, then the system will prevent the user from selecting their current date as the server is interpreting this as being in the future. The user would then have to wait until the server time catches up with the user's time to allow the user to perform their appropriate action. The fix derives the current date for the date picker from the time zone of the user's locale (set in their user profile), instead of the portal server's time zone. The fix is also applied to the Completed Date in the Audit Issue record.

Post Release Tasks

There are no specific post release tasks that need to be done as part of this release.

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