

Oracle® Retail Brand Compliance Management Cloud Service

Release Notes

Release 17.0.8.0

July 2018

This document highlights the major changes for Release 17.0.8.0 of Oracle Retail Brand Compliance Management Cloud Service.

Overview

Oracle Retail Brand Compliance Management Cloud Service is an integrated suite of applications designed to meet all aspects of sourcing, developing, and protecting retailer brands. The suite provides solutions for product development, compliance, quality, and traceability. It is designed specifically for retail, food service, and manufacturing businesses to develop and protect their brands, manage their suppliers, and ensure full end-to-end product lifecycle management.

Oracle Retail Brand Compliance Management Cloud Service is composed of the following applications:

- Library enables the issue, receipt, and acceptance of policies, guidelines, and key working documents.
- Product supports the development of products and production specifications.
- Project supports the development of project briefs, plans, and workflow management.
- Supplier enables the identification, selection, and approval of suppliers.

Oracle Retail Cloud Services and Business Agility

Oracle Retail Brand Compliance Management Cloud Service is hosted in the Oracle Retail Cloud with the security features inherent to Oracle technology and a robust data center classification, providing significant uptime. The Oracle Cloud team is responsible for installing, monitoring, patching, and upgrading retail software. Included in the service is continuous technical support, access to software feature enhancements, hardware upgrades, and disaster recovery. The Cloud Service model helps to free customer IT resources from the need to perform these tasks, giving retailers greater business agility to respond to changing technologies and to perform more value-added tasks focused on business processes and innovation. Oracle Retail Software Cloud Service is acquired exclusively through a subscription service (SaaS) model. This shifts funding from a capital investment in software to an operational expense. Subscription-based pricing for retail applications offers flexibility and cost effectiveness.

Client System Requirements

The following technology is supported:

- The following web browsers are supported on Microsoft Windows 7:

Note: Oracle Retail assumes that the retailer has ensured its Operating System has been patched with all applicable Windows updates.

- Microsoft Internet Explorer 11
 - Mozilla Firefox 45.1.1 ESR
 - Google Chrome 50+
- The following web browsers are supported on Oracle Linux 7:
 - Mozilla Firefox 45.1.1 ESR
 - Google Chrome 50+

Fixed Issues

The following tables list issues fixed in this release:

Table 1 General Fixed Issues

Defect Number	Description
23174303, 28071343, 28107232	Issues with the creation of new versions of glossary entries A fix is made to rectify an issue that prevented new versions being created in the Ingredients glossary within the Admin area. In addition, validation has been improved for version-controlled glossaries to prevent duplicates being created. The glossaries affected are: Front of Pack Product Type, Chemical Standards, Physical Standards, Micro Standards and Nutrition Footnote.
25039832, 27943891, 28067424	Emails have Japanese characters missing A fix is made to rectify an issue with the presentation of Japanese characters in system-generated emails. The characters are now encoded correctly.
28071855	Dates converting from DD/MM/YYYY to MM/DD/YYYY format A fix is made to rectify an issue with dates that are entered in the format DD/MM/YYYY being converted to the MM/DD/YYYY format. The issue occurred where the locale was Brazil and dates were manually keyed, with a four-digit year.
28134586, 28161413, 28191098, 28200370	Error when opening Branding system configuration A fix is made to rectify an error when opening the Branding system configuration page.

Table 1 (Cont.) General Fixed Issues

Defect Number	Description
28165560, 28247767	<p>Grouped list views not showing all entries</p> <p>A fix is made to rectify an issue with some grouped list views not showing all entries. The issue was related to the paging controls at the bottom of the list view, where changing the number of rows per page would correct the problem.</p> <p>Examples of the list views that have been corrected include the grouped Product Specification list views and the System Text and System Calendar list views in the Admin area.</p>
28186006	<p>Error when logging out</p> <p>A fix is made to rectify an error when logging out of the system.</p>
28213830	<p>Error when accessing Library</p> <p>A fix is made to rectify an error when accessing the Library module. The error occurred for non-administrator retailer users.</p>

Table 2 Product Fixed Issues

Defect Number	Description
26947998, 27375620, 28083531, 28135321, 28138799, 28200563	<p>Error when editing Nutrition Calculation</p> <p>A fix is made to rectify an error when editing the Nutrition Calculation configuration record within the Admin area.</p>
27730312, 27738815, 27762246, 27929642, 27932281, 28006757, 28019289, 28049327	<p>Unable to delete a Specification</p> <p>A fix is made to rectify an error that prevented the deletion of a specification.</p> <p>The issue resulted in the system hanging, before erroring.</p>
27821429	<p>Incorrect Storage Residency Times in Produce Specifications</p> <p>A fix is made to rectify an issue with Residency Times not displaying correctly within Produce specifications.</p> <p>Entries in the Residency table were sometimes appearing in a different order when swapping between read and edit mode.</p>
27987887	<p>Error when uploading to the Nutrients glossary</p> <p>A fix is made to rectify an error when uploading to the Nutrient glossary within the Admin area.</p> <p>The error occurred when a versioned glossary had one or more codes at a higher version, a translation-only import would fail for the codes at lower version numbers. This fix ensures a translation-only import now works for each code regardless of which version number other codes are at.</p>

Table 2 (Cont.) Product Fixed Issues

Defect Number	Description
27999309, 27852791, 28039089	<p>Compound appearing twice in the Ingredients declaration</p> <p>A fix is made to rectify an issue with compounds appearing twice in a specification's Ingredients declaration.</p> <p>The issue occurred when the same declared compound (that is, the same value in Col 1 and same Name) was present more than once in the recipe. The issue also occurred where multiple levels of nesting were involved, where the declared compound was used within another compound, which itself was used within a further parent compound.</p>
28063026, 28143996	<p>Issue with Pack Copy email attachments</p> <p>A fix is made to rectify an issue with the contents of a specification's Pack Copy email.</p> <p>The issue occurred where the email contained multiple attachments. As a result, all the attachments had the same contents (the pack copy PDF document).</p>
28066144	<p>Incorrect Chinese language translations in Pack Copy files</p> <p>A fix is made to rectify an issue with the translation of Chinese language in Pack Copy files.</p> <p>The issue occurred when generating a Pack Copy file for a specification that had its pack copy language set to Chinese. The Chinese system text labels were not appearing correctly, with some missing or incorrect characters.</p>
28074282	<p>Incorrect formatting of Allergen declaration</p> <p>A fix is made to rectify an issue with the formatting of specification's Allergen declaration being incorrect.</p> <p>The issue occurred where the Specify value was at the end of the list. The overall end statement was placed inside the Specify brackets, rather than between the last two allergens.</p> <p>Some examples of how the declaration is now correctly formatted are as follows:</p> <ul style="list-style-type: none"> ■ Contains sesame seeds, peanuts and tree nuts (almond, beech nut) ■ Contains sesame seeds, peanuts, tree nuts (almond, beech nut) and pork ■ Contains sesame seeds, tree nuts and pork ■ Contains tree nuts (chestnut, chinquapin) and pork ■ Contains tree nuts (chestnut, chinquapin) ■ Contains milk, gluten, butternut, cashew and chestnut ■ Contains sesame seeds and tree nuts ■ Contains sesame seeds, tree nuts and pork
28080800	<p>Mandatory fields not being validated</p> <p>A fix is made to rectify an issue with mandatory fields in the specification not being validated.</p> <p>The issue occurred when the specification was being validated for the second time. Examples include the contents of the Packaging section.</p>

Table 2 (Cont.) Product Fixed Issues

Defect Number	Description
28103553	<p>Removal of Link option from the rich text editor</p> <p>A fix is made to rectify an issue with the document linking feature in the rich text editor.</p> <p>The rich text editor is available on certain fields where formatting may be applied, such as to embolden or italicize the text. One of the features of the rich text editor was to form a link to a document. As forming links to documents within text fields is not best practice as a means of document management, the Link option has been disabled from the rich text editor in all cases except for the administration of News Items.</p> <p>The recommended approach for associating documents to a record is to upload the document or a URL to the record's Attachments page.</p>
28104692	<p>Information missing from Produce Product Record email</p> <p>A fix is made to rectify an issue with the portal name and support email address being missing from the notification email that is sent when the supplier updates the Produce Product Record.</p> <p>The values are substituted using the \$portalName and \$supportEmail variables in the PPROD-EMAIL2 email template.</p> <p>Impact on existing system:</p> <p>It may be necessary to manually edit the notification email template as a post-release task.</p>
28150050, 28216165	<p>Information missing from Product Record download</p> <p>A fix is made to rectify an issue with Contact and Business Category columns not being included when downloading a Product Record from the list view.</p>

Table 3 Project Fixed Issue

Defect Number	Description
27816972, 27920157, 27949857, 28099327	<p>Error linking a Specification to a Project</p> <p>A fix is made to rectify an error when linking a Product Specification to a Project.</p> <p>The issue occurred when linking a Specification to a newly copied Project.</p>

Table 4 Reports Fixed Issues

Defect Number	Description
27645591, 28039631, 28133908	<p>Duplicate rows in Product reports</p> <p>A fix is made to the Product reporting domain to rectify an issue with the duplication of rows when reporting on Product Specifications.</p> <p>The issue occurred with specifications with more than one version when creating a report that contained data from the Specification and the Product Record.</p>

Table 4 (Cont.) Reports Fixed Issues

Defect Number	Description
27832476	<p>Surveillance Classifications missing from Produce Specification reports</p> <p>A fix is made to the Surveillance reporting domain to rectify an issue with Surveillance Classifications not being available for use in Produce Specification reports.</p> <p>The issue was due to the data being located on the Specification for Produce, rather than the Product Record.</p> <p>The Produce Surveillance Classifications have been removed from the standard Surveillance reporting view as they will always be blank and were never applicable to this view. A new Produce Surveillance Classifications view has been created that links Produce Specifications to Product Records. The two views have been merged so that all Surveillance Classifications data is in the original view used by the Surveillance reporting domain.</p> <p>The update is seamless to the user. The Produce Surveillance Classifications now appear in reports in the same way as for other specification types, alongside the Product Record details.</p>
27852425	<p>Incorrect Ingredient Percentage values in Specification reports</p> <p>A fix is made to the Ingredients reporting domain to rectify an issue when reporting on the Total % column. The issue resulted in values being taken from the Batch % field instead of the Total % field.</p>
27875827, 28040757, 28211914	<p>Lead Business Categories missing from Produce Specification reports</p> <p>A fix is made to the Product reporting domain to rectify an issue with Lead Business Categories not being available for use in Produce Specification reports.</p> <p>The issue was due to the data being located on the Specification for Produce, rather than the Product Record.</p> <p>The Lead Business Category column is now available for use in reports for all specification types.</p>

Post Release Tasks

It may be necessary to manually edit the PPROD-EMAIL2 notification email template (see 28104692 in Table 2), to ensure the following is present in the Body field (also for any language translations):

This is an email automatically generated by the \$portalName Portal, please contact \$supportEmail if you require assistance or believe this message has been sent to you in error.

Reporting

If a reporting release has also been arranged for your maintenance upgrade (see Table 4), then you should ensure that all of your current scheduled reports and any future scheduled reports are updated so that they are no longer scheduled to run at the same time as the reporting is doing its full 24 hour refresh. Please discuss this with your CSM if required.

The Reporting Scheduler refresh task runs at midnight and will take up to an hour to complete. During this time no reports can be run, so start times of scheduled reports may need to be adjusted accordingly.

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Value-Added Reseller (VAR) Language

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