

Oracle® Retail Brand Compliance Management Cloud Service

Release Notes

Release 18.1.15.0

F25123-02

November 2019

This document highlights the major changes for Release 18.1.15.0 of Oracle Retail Brand Compliance Management Cloud Service.

Note: Release number 18.1.14.0 was skipped.

Overview

Oracle Retail Brand Compliance Management Cloud Service is an application designed to meet all aspects of sourcing, developing, and protecting retailer brands. The application provides solutions for product development, compliance, quality, and traceability. It is designed specifically for retail, food service, and manufacturing businesses to develop and protect their brands, manage their suppliers, and ensure full end-to-end product lifecycle management.

Oracle Retail Brand Compliance Management Cloud Service is composed of the following modules:

- Library enables the issue, receipt, and acceptance of policies, guidelines, and key working documents.
- Product supports the development of products and production specifications.
- Project supports the development of project briefs, plans, and workflow management.
- Supplier enables the identification, selection, and approval of suppliers.
- Reports - reporting tool for reporting across the system, using standard templates and custom reports.

Oracle Retail Cloud Services and Business Agility

Oracle Retail Brand Compliance Management Cloud Service is hosted in the Oracle Retail Cloud with the security features inherent to Oracle technology and a robust data center classification, providing significant uptime. The Oracle Cloud team is responsible for installing, monitoring, patching, and upgrading retail software.

Included in the service is continuous technical support, access to software feature enhancements, hardware upgrades, and disaster recovery. The Cloud Service model helps to free customer IT resources from the need to perform these tasks, giving retailers greater business agility to respond to changing technologies and to perform more value-added tasks focused on business processes and innovation.

Oracle Retail Software Cloud Service is acquired exclusively through a subscription service (SaaS) model. This shifts funding from a capital investment in software to an operational expense. Subscription-based pricing for retail applications offers flexibility and cost effectiveness.

Client System Requirements

The following technology is supported:

- The following web browsers are supported:

Note: Oracle Retail assumes that the retailer has ensured its Operating System has been patched with all applicable updates.

- Microsoft Internet Explorer 11
- Mozilla Firefox ESR 60+
- Google Chrome (Desktop) 73+

Fixed Issues

The following tables list issues fixed in this release:

Table 1 *General Fixed Issues*

Defect Number	Description
28850589, 28874677, 29331610, 29593880, 29707463, 29811786	Unable to open a record from a list view A fix is made to address an intermittent issue where the <i>Please select a row</i> message was being displayed and preventing a record being opened from the list views, even when a row had been selected. This was not related to a specific list, and could be worked around by closing and reopening the list view and continuing with the required activity.

Table 1 (Cont.) General Fixed Issues

Defect Number	Description
29556788	System Text field label corrections A fix is made to correct some field label system text. The base language system text for the following field labels in the Product Specification's Custom Fields section have been corrected, to add a space before the number: <pre>reportQueryColumn.PRODUCE_SPEC_CUSTOM_DATE001=Produce Spec Custom Date 01 reportQueryColumn.PRODUCE_SPEC_CUSTOM_LONG001=Produce Spec Custom Long 01 reportQueryColumn.PRODUCE_SPEC_CUSTOM_NUMBER001=Produce Spec Custom Number 01 reportQueryColumn.PRODUCE_SPEC_CUSTOM_RTF001=Produce Spec Custom RTF 01 reportQueryColumn.PRODUCE_SPEC_CUSTOM_SHORT001=Produce Spec Custom Short 01</pre> The base language system text for the following field label has also been corrected: <pre>orbcmReports.issueCode=Issue Code</pre> Impact on existing system Any client-specific overrides or language translations of the system text must be manually applied as a post-release task.
29765202	Bulk Glossary Export Issue A fix has been made to revert a previous change that included the bulk export of the <i>Checklist Audit Available Questions</i>. In some instances where a portal has an extensive use of the <i>Checklist Audits</i>, the impact of including this glossary was causing the general export to fail.

Table 2 Supplier Fixed Issue

Defect Number	Description
29121737	Inactive glossary entries available for selection A fix is made to rectify an issue with inactive glossary entries being available for selection in picklists. The issue is related to the following glossaries: ■ Other Production Details - used in the Sourcing details page of the Site record. ■ Area - used in the Supplier records. ■ Audit/Visit Score - used in Audit Templates (Allowable Score Options). ■ Audit/Visit Standards - used in Audit Templates. ■ Audit/Visit Issue Types - used in Audit Templates. Inactive entries are no longer available for selection from the glossary.

Table 3 Product Fixed Issues

Defect Number	Description
28092934	Error when deleting variants from a Product Record A fix is made to rectify an error when attempting to save the Product Record after removing a product variant from the Product Coverage table. The error occurred if the portal was operating in multi-variant mode, that is, where the <i>Allow Creation of Multiple Products</i> system parameter is set to Yes.
28845251, 28988369, 29374322	Error when removing a section from a Specification A fix is made to rectify an error when removing a section from the Product Specification. The issue occurred in multi-pack specifications, when removing sections such as the Packaging or Other Labelling Copy.
29005198	Opening Product Records from Surveillance Test Reports A fix is made to rectify an issue with the correct record not opening when the Product Record or Produce Product Record is opened from the Sample Details page of an associated test report.
29027745	Country Where Sold duplicated in Specifications A fix is made to rectify an issue with the Country Where Sold value being duplicated in the Product Specification. The issue occurred when the specification was authorized or activated without first being saved. For example, in a Collaborative Draft specification, selecting the country and setting the status to Supplier Authorized without saving the specification would result in the selected country being duplicated.
29204462	Specifications by Technologist and Status View A performance improvement has been introduced for this specific Specification view within the system. There were instances when a portal had a large technologist base, with a large product specification count, and many languages that this view failed to return the details to the user on request. Note: The view name <i>Specifications by Technologist and Status</i> is the core name given to the view. This may have been overridden with a more specific name in your portal; see system text code <i>listViewTitle.specsByTechnologistAndStatus</i>.
29223748	Error when navigating between sections within a Specification A fix is made to rectify an error when navigation is from one section to another within the product specification. The issue occurred after saving and printing the Allergy and Dietary Advice section of a Food specification.
29239391, 29597138	Error uploading a Surveillance Test Report A fix is made to rectify an error when uploading a test report. The issue occurred when the upload process was trying to determine the Site record using the site code only. The Site record needs to be determined by using both the Supplier code and the Site code; this prevents more than one site code being returned and causing the error.
29264317	Unlinking deleted Specifications from Projects A fix is made to rectify an issue preventing projects being unlinked from a deleted product specification. When a specification is deleted, any links to projects are now removed.

Table 3 (Cont.) Product Fixed Issues

Defect Number	Description
29265071	Benchmark fields missing from list views A fix is made to rectify an issue with the Benchmark Brand and Justification fields being missing from the list of fields that can be added to a Product Record list view.
29302718, 29450152, 29754807, 29815208, 29863422, 29863552	Mandatory Field Rules / Specification Locking Rules A fix is made to ensure that when either the Mandatory Field Rules or the Specification Locking Rules are changed that this change is now applied to all servers within the cluster running the application. Previously, if either of these Rules were changed then the change would only take place on the server where the change was made. Therefore the Rules would be perceived to be inconsistent based upon the server in the cluster being accessing. A server restart would always resolve the issue and bring all servers in the cluster back in alignment, but this would require a disruption of service.
29374461	Error when calculating Nutrition values in a Specification A fix is made to rectify an error when recalculating the nutrient values and label declaration on a product specification after editing the Salt values.
29867418	Incorrect decimal separator in Specification's Recipe table A fix is made to rectify an issue with an incorrect decimal separator being shown when viewing the product specification's Recipe table in read mode. The issue occurred with languages that use a comma decimal separator instead of a period, such as Brazilian. After entering a value such as 1,05 and saving the specification, when reopening the specification in read mode, the value was incorrectly being shown as 1.05.
29873300	Salt Factor decimal places in Nutrition Calculation configuration A fix is made to rectify an issue with the number of decimal places being insufficient for the Salt Factor value in the Nutrition Calculation configuration record. The configuration in the Products Admin area has the number of decimal places increased from 2 to 5, allowing for example a value of 123.45678.
29875268	Calculate Ingredients List dialog box requires two clicks in FNF Specification A fix is made to rectify an issue with the Calculate Ingredients List confirmation dialog box in the Formulated Non Food specification not closing after clicking the OK button, requiring a second click to complete the action. The equivalent in the Food specification's Recipe section was previously rectified; the fix is now also applied to the FNF specification's Formulation section.
29878341, 29878396	Species not present for D&A questions when combining Specifications A fix is made to rectify an issue with the Specify column in the product specification's Dietary & Allergy table not always being populated when creating a combined specification. The issue occurred in Food and Beers, Wines & Spirits specifications, when combining sections from the existing raw materials specification to form a new finished product specification. The combined specification now contains the species from the Specify column of all source specifications, and includes the data in the Declaration field accordingly.

Table 3 (Cont.) Product Fixed Issues

Defect Number	Description
29894847	Nutrition data missing from Specification data extract A fix is made to rectify an issue with some Nutrition section columns not being populated in the spreadsheet created by the product specification data extract facility. The columns that were not populated included the Front of Pack Nutrition and Nutrition Panel values.
29898478	Specification Source glossary removed A fix is made to remove the Specification Source glossary from the Products Admin area. The Specification Source glossary was used in a legacy system to indicate if a product specification was created manually within the portal, or imported from another system. Although the glossary is removed as obsolete, the Source field in the specification's Main Details section is retained as it may have been utilized during legacy data migration.
29899044	Failing to add to Chemical and Physical Standards glossaries A fix is made to rectify an issue with the glossary data import facility failing to add to the Chemical Standards and Physical Standards glossaries in the Products Admin area. The issue was preventing new glossary entries being created, resulting in a <i>duplicate code</i> error, despite the entries having being assigned a unique code.

Table 4 Project Fixed Issues

Defect Number	Description
29119113	Project Activities not showing in correct sequence A fix is made to rectify an issue with a project's activities not being shown in the correct sequence. The issue occurred when viewing the list of activities within a Project Template. The sequence is now correctly based on the value of the activity's sequence number.
29265256	Linking Product Records to Project Activities A fix is made to rectify an issue with the linking of project activities to multiple products. The issue occurred where the project and product were associated with a Supplier, but not a Site. It resulted in only the projects with activities that were not already linked were available for selection when linking a product to a project.
29446787	Multiple records unlinked when unlinking a single record from a Project A fix is made to rectify an issue with multiple records being unlinked from a Project when just a single record was unlinked. Where a project was linked to multiple records, such as Product Records, the unlinking of one the records resulted in all linked records of that type being unlinked.

Table 5 Application Program Interfaces Fixed Issue

Defect Number	Description
29220696	Retrieving the status history of Specifications A fix is made to rectify an issue with the Product Specifications REST API, to allow for the retrieval of the date and time of a specification's status change. This data is of use, for example, to determine the age distribution of specifications. The date and time of the status change is now included as a timestamp value within the statusHistory element. Example of how this will be evident in the XML returned. Note the <i>createdOn</i> and <i>updatedOn</i> tags within the <i>statusHistory</i> tag: <pre> <ns1:statusHistory> <ns1:comments>...</ns1:comments> <ns1:localeData> <ns1:statusFrom>Deleted</ns1:statusFrom> <ns1:statusTo>Retailer Draft</ns1:statusTo> <ns1:id>160544</ns1:id> </ns1:localeData> <ns1:id>3682</ns1:id> <ns1:createdOn>2018-12-20T12:23:43.000Z</ns1:createdOn> <ns1:updatedOn>2018-12-20T12:23:43.000Z</ns1:updatedOn> </ns1:statusHistory> <ns1:statusHistory> <ns1:localeData> <ns1:statusFrom>Retailer Draft</ns1:statusFrom> <ns1:statusTo>Deleted</ns1:statusTo> <ns1:id>160531</ns1:id> </ns1:localeData> <ns1:id>3681</ns1:id> <ns1:createdOn>2018-12-20T12:22:52.000Z</ns1:createdOn> <ns1:updatedOn>2018-12-20T12:22:52.000Z</ns1:updatedOn> </ns1:statusHistory> </pre>

Table 6 Reports Fixed Issues

Defect Number	Description
29867231	Data missing from Raw Materials Sustainability report A fix is made to rectify an issue with Sustainability data being missing when reporting on product specification Raw Materials data. The issue was due to data created using the Specifications API containing duplicate references within the Recipe & Raw Materials section.
29877806	Error when adding KPI dashboard to Home page A fix is made to rectify an error when adding a KPI dashboard app to the user's Home page.

Post Release Tasks

System Text

Please be aware that for existing implementations there is new system text which will be automatically uploaded with this release. If there are any client-specific overrides or language translations required, they must be manually applied as a post-release task.

In this release, the following items have new or amended system text:

- System Text field label corrections (defect number 29556788).

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