

Oracle® Retail Brand Compliance Management Cloud Service

Release Notes

Release 18.2.1.2

March 2020

This document highlights the major changes for Release 18.2.1.2 of Oracle Retail Brand Compliance Management Cloud Service.

Overview

Oracle Retail Brand Compliance Management Cloud Service is an application designed to meet all aspects of sourcing, developing, and protecting retailer brands. The application provides solutions for product development, compliance, quality, and traceability. It is designed specifically for retail, food service, and manufacturing businesses to develop and protect their brands, manage their suppliers, and ensure full end-to-end product lifecycle management.

Oracle Retail Brand Compliance Management Cloud Service is composed of the following modules:

- Library - enables the issue, receipt, and acceptance of policies, guidelines, and key working documents.
- Product - supports the development of products and production specifications.
- Project - supports the development of project briefs, plans, and workflow management.
- Supplier - enables the identification, selection, and approval of suppliers.
- Reports - reporting tool for reporting across the system, using standard templates and custom reports.

Oracle Retail Cloud Services and Business Agility

Oracle Retail Brand Compliance Management Cloud Service is hosted in the Oracle Retail Cloud with the security features inherent to Oracle technology and a robust data center classification, providing significant uptime. The Oracle Cloud team is responsible for installing, monitoring, patching, and upgrading retail software.

Included in the service is continuous technical support, access to software feature enhancements, hardware upgrades, and disaster recovery. The Cloud Service model helps to free customer IT resources from the need to perform these tasks, giving retailers greater business agility to respond to changing technologies and to perform more value-added tasks focused on business processes and innovation.

Oracle Retail Software Cloud Service is acquired exclusively through a subscription service (SaaS) model. This shifts funding from a capital investment in software to an operational expense. Subscription-based pricing for retail applications offers flexibility and cost effectiveness.

Client System Requirements

The following technology is supported:

- The following web browsers are supported:

Note: Oracle Retail assumes that the retailer has ensured its Operating System has been patched with all applicable updates.

- Microsoft Internet Explorer 11
- Mozilla Firefox ESR 60+
- Google Chrome (Desktop) 73+

Fixed Issues

The following tables list issues fixed in this release:

Table 1 General Fixed Issues

Defect Number	Description
31034556	IDCS not retaining Group settings A fix has been made to rectify an issue with the Oracle Identity Cloud Service (IDCS) settings for users' access to Brand Compliance. To access Brand Compliance, on creation, users are allocated the user group RGBU_BCCS_%s_BC_User, where %s is the environment identity. The issue resulted in the group allocation not being retained, making it necessary to manually reassign it in order to access Brand Compliance.
31075654	Timeout during upgrade A fix has been made to rectify a timeout issue that occurred during the upgrade process. The issue was related to the data generator that soft deletes Reports data, for queries that are no longer in use.

Table 2 Supplier Fixed Issue

Defect Number	Description
30614366, 30957417	Unable to accept Audit corrective actions A fix has been made to rectify an issue with the acceptance of Audit corrective actions. The issue relates to the Audit Issue's non-conformance approval date. When accepting a corrective action, the user's time zone was not being taken into account. Thus, there were occasions when validation prevented the acceptance of an issue, due to the approval date being ahead of UTC. The user's time zone is now taken into account.

Table 3 Product Fixed Issues

Defect Number	Description
30616480	<p>Error when creating new version of an active Specification</p> <p>A fix has been made to rectify an error when creating a new version of an active product specification. The error was related to the On Pack Ingredients List field in the Recipe and Raw Materials exceeding a 4,000 character limit.</p> <p>As a result of the fix, the On Pack Ingredients List field will accommodate 4,000 characters, plus any <i>hidden</i> HTML markup code that is stored for applying rich text formatting, such as emboldening ingredients to highlight them as allergens.</p>
30688901, 30756160, 30957886	<p>Issues with upload of Surveillance Test Reports</p> <p>Improvements have been made to the pre-validation routine for the Surveillance Test reports to reduce the timeout exceptions that have been experienced.</p> <p>Once the Surveillance Test report has passed pre-validation and been handed off to a batch job for processing, additional efficiencies have been made in this area to help with the creation of the actual Surveillance Test reports.</p>
31067362	<p>Error when uploading Surveillance Test Report</p> <p>A fix has been made to rectify an error when uploading a Surveillance test report. The error occurred when the file contained a blank row.</p> <p>This type of exception is now handled by the validation.</p>

Table 4 Global Network Bus Fixed Issues

Defect Number	Description
30556947, 31042535	<p>Error when synchronizing Product Specification data</p> <p>A fix has been made to rectify an error that occurred when synchronizing Product Specifications. The exception was related to the <i>Find by spec number and version</i> method.</p>
30984931	<p>Error when synchronizing Contact data</p> <p>A fix has been made to rectify an error that occurred when synchronizing Supplier Contacts.</p> <p>When the login id and the email address are changed against a supplier/site user on a satellite system, running a 17.0 version, this is causing an issue when trying to reflect this change on the global system, when running an 18.2 version.</p> <p>From release 18.2, Oracle Identity Cloud Service (IDCS) manages users' login ids and email addresses. There is no ability to change them in Brand Compliance.</p> <p>The fix ensures that the email address remains synchronized between satellite portals that are not controlled by IDCS, and the global portal to prevent this issue.</p>

Post Release Tasks

There are no specific post release tasks that need to be done as part of this release.

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