

Oracle® Retail Brand Compliance Management Cloud Service

Release Notes

Release 18.2.1.3

May 2020

This document highlights the major changes for Release 18.2.1.3 of Oracle Retail Brand Compliance Management Cloud Service.

Overview

Oracle Retail Brand Compliance Management Cloud Service is an application designed to meet all aspects of sourcing, developing, and protecting retailer brands. The application provides solutions for product development, compliance, quality, and traceability. It is designed specifically for retail, food service, and manufacturing businesses to develop and protect their brands, manage their suppliers, and ensure full end-to-end product lifecycle management.

Oracle Retail Brand Compliance Management Cloud Service is composed of the following modules:

- Library - enables the issue, receipt, and acceptance of policies, guidelines, and key working documents.
- Product - supports the development of products and production specifications.
- Project - supports the development of project briefs, plans, and workflow management.
- Supplier - enables the identification, selection, and approval of suppliers.
- Reports - reporting tool for reporting across the system, using standard templates and custom reports.

Oracle Retail Cloud Services and Business Agility

Oracle Retail Brand Compliance Management Cloud Service is hosted in the Oracle Retail Cloud with the security features inherent to Oracle technology and a robust data center classification, providing significant uptime. The Oracle Cloud team is responsible for installing, monitoring, patching, and upgrading retail software.

Included in the service is continuous technical support, access to software feature enhancements, hardware upgrades, and disaster recovery. The Cloud Service model helps to free customer IT resources from the need to perform these tasks, giving retailers greater business agility to respond to changing technologies and to perform more value-added tasks focused on business processes and innovation.

Oracle Retail Software Cloud Service is acquired exclusively through a subscription service (SaaS) model. This shifts funding from a capital investment in software to an operational expense. Subscription-based pricing for retail applications offers flexibility and cost effectiveness.

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Client System Requirements

The following technology is supported:

- The following web browsers are supported:

Note: Oracle Retail assumes that the retailer has ensured its Operating System has been patched with all applicable updates.

- Microsoft Internet Explorer 11
- Mozilla Firefox ESR 60+
- Google Chrome (Desktop) 73+

Fixed Issues

The following tables list issues fixed in this release:

Table 1 Product Fixed Issues

Defect Number	Description
30516184	<p>Surveillance test reports not uploading site codes which do not match the product code</p> <p>The issue occurs when site codes do not match any of the site codes on the product record. This issue has been resolved so when the system parameter <i>Use Site Codes</i> is set to Yes, if a site code does not match a site code on the product RECORD, an import error will be generated to allow it to be corrected or ignored. However, the site code must still be a valid site code for the corresponding supplier.</p>
30574454	<p>Issues saving updates in the Finished Products Standards section</p> <p>A fix has been implemented to resolve user updates not being saved to the Microbiological Classification tables, within the Finished Products Standards section of product specifications. The issue occurred when a user was entering details into the Microbiological table and clicked <i>Save</i> on the specification. If the user continued to enter more details into the Microbiological table, then these additional details after the save were being lost. A temporary work around was to perform a <i>Save and Exit</i> on the specification and then afterwards reedit the specification and make the subsequent changes.</p> <p>This fix also address the same issue on the Product Standards section of Produce Specifications.</p>
31117652	<p>Unable to load surveillance reports due to errors</p> <p>Further improvements have been made to the pre-validation routine for the Surveillance Test Report upload to reduce the timeout exceptions that can be experienced.</p> <p>Additionally, an issue of case sensitivity was included as part of 17.0.15.5, for the Country of Origin, Sample Type, Lab Opinion, Test Name, and Units. This case sensitivity has now been removed.</p> <p>Current recommendation is to still keep the Surveillance Test Report that is uploaded to be around the 500 rows in Excel.</p>

Table 1 (Cont.) Product Fixed Issues

Defect Number	Description
31144209	Nutrient value limited to N5.N8, increased to N8.N8 The format of the <i>numeric</i> fields within the Nutrients table on the Nutrition section has been updated to increase the size of the value that can be entered. This is to support necessary requirements for some customers. The new format is N8.N8, xxxxxxxx.xxxxxxx (maximum 8 digits before decimal place, 8 digits after).

Table 2 Supplier Fixed Issue

Defect Number	Description
31103618	Saved audit checklist answers only visible in edit mode When completing an audit checklist, the answers entered and saved would not be visible to the user afterwards in read mode, suggesting the checklist answer data was not being saved. Only on entering edit mode would the previous saved answers be visible. This fix ensures the saved checklist answers are visible in read mode.

Table 3 General Fixed Issue

Defect Number	Description
31034556	Users removed from IDCS legacy group A fix has been made to rectify an issue with the hourly batch job that synchronizes user updates between Brand Compliance and Identity Cloud Service (IDCS). The issue resulted in the user being removed from the XX_BC_User legacy IDCS group.

Post Release Tasks

There are no specific post release tasks that need to be done as part of this release.

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