

# Oracle® Retail Brand Compliance Management Cloud Service

Release Notes

Release 18.2.1.3

May 2020

---

This document highlights the major changes for Release 18.2.1.3 of Oracle Retail Brand Compliance Management Cloud Service.

## Overview

Oracle Retail Brand Compliance Management Cloud Service is an application designed to meet all aspects of sourcing, developing, and protecting retailer brands. The application provides solutions for product development, compliance, quality, and traceability. It is designed specifically for retail, food service, and manufacturing businesses to develop and protect their brands, manage their suppliers, and ensure full end-to-end product lifecycle management.

Oracle Retail Brand Compliance Management Cloud Service is composed of the following modules:

- Library - enables the issue, receipt, and acceptance of policies, guidelines, and key working documents.
- Product - supports the development of products and production specifications.
- Project - supports the development of project briefs, plans, and workflow management.
- Supplier - enables the identification, selection, and approval of suppliers.
- Reports - reporting tool for reporting across the system, using standard templates and custom reports.

## Oracle Retail Cloud Services and Business Agility

Oracle Retail Brand Compliance Management Cloud Service is hosted in the Oracle Retail Cloud with the security features inherent to Oracle technology and a robust data center classification, providing significant uptime. The Oracle Cloud team is responsible for installing, monitoring, patching, and upgrading retail software.

Included in the service is continuous technical support, access to software feature enhancements, hardware upgrades, and disaster recovery. The Cloud Service model helps to free customer IT resources from the need to perform these tasks, giving retailers greater business agility to respond to changing technologies and to perform more value-added tasks focused on business processes and innovation.

Oracle Retail Software Cloud Service is acquired exclusively through a subscription service (SaaS) model. This shifts funding from a capital investment in software to an operational expense. Subscription-based pricing for retail applications offers flexibility and cost effectiveness.

## Client System Requirements

The following technology is supported:

- The following web browsers are supported:

---

---

**Note:** Oracle Retail assumes that the retailer has ensured its Operating System has been patched with all applicable updates.

---

---

- Microsoft Internet Explorer 11
- Mozilla Firefox ESR 60+
- Google Chrome (Desktop) 73+

## Fixed Issues

The following tables list issues fixed in this release:

**Table 1 Product Fixed Issues**

Defect Number	Description
30516184	<p><b>Surveillance test reports not uploading site codes which do not match the product code</b></p> <p>The issue occurs when site codes do not match any of the site codes on the product record. This issue has been resolved so when the system parameter <i>Use Site Codes</i> is set to Yes, if a site code does not match a site code on the product RECORD, an import error will be generated to allow it to be corrected or ignored. However, the site code must still be a valid site code for the corresponding supplier.</p>
30574454	<p><b>Issues saving updates in the Finished Products Standards section</b></p> <p>A fix has been implemented to resolve user updates not being saved to the Microbiological Classification tables, within the Finished Products Standards section of product specifications. The issue occurred when a user was entering details into the Microbiological table and clicked <i>Save</i> on the specification. If the user continued to enter more details into the Microbiological table, then these additional details after the save were being lost. A temporary work around was to perform a <i>Save and Exit</i> on the specification and then afterwards reedit the specification and make the subsequent changes.</p> <p>This fix also address the same issue on the Product Standards section of Produce Specifications.</p>
31117652	<p><b>Unable to load surveillance reports due to errors</b></p> <p>Further improvements have been made to the pre-validation routine for the Surveillance Test Report upload to reduce the timeout exceptions that can be experienced.</p> <p>Additionally, an issue of case sensitivity was included as part of 17.0.15.5, for the Country of Origin, Sample Type, Lab Opinion, Test Name, and Units. This case sensitivity has now been removed.</p> <p>Current recommendation is to still keep the Surveillance Test Report that is uploaded to be around the 500 rows in Excel.</p>

**Table 1 (Cont.) Product Fixed Issues**

Defect Number	Description
31144209	<p><b>Nutrient value limited to N5.N8, increased to N8.N8</b></p> <p>The format of the <i>numeric</i> fields within the Nutrients table on the Nutrition section has been updated to increase the size of the value that can be entered. This is to support necessary requirements for some customers. The new format is N8.N8, xxxxxxxx.xxxxxxxx (maximum 8 digits before decimal place, 8 digits after).</p>

**Table 2 Supplier Fixed Issue**

Defect Number	Description
31103618	<p><b>Saved audit checklist answers only visible in edit mode</b></p> <p>When completing an audit checklist, the answers entered and saved would not be visible to the user afterwards in read mode, suggesting the checklist answer data was not being saved. Only on entering edit mode would the previous saved answers be visible.</p> <p>This fix ensures the saved checklist answers are visible in read mode.</p>

**Table 3 General Fixed Issue**

Defect Number	Description
31034556	<p><b>Users removed from IDCS legacy group</b></p> <p>A fix has been made to rectify an issue with the hourly batch job that synchronizes user updates between Brand Compliance and Identity Cloud Service (IDCS).</p> <p>The issue resulted in the user being removed from the <i>XX_BC_User</i> legacy IDCS group.</p>

## Post Release Tasks

There are no specific post release tasks that need to be done as part of this release.

## Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at

<http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

### Access to Oracle Support

Oracle customers that have purchased support have access to electronic support through My Oracle Support. For information, visit

<http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info> or visit

<http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs> if you are hearing impaired.

Copyright © 2020, Oracle and/or its affiliates. All rights reserved.

This software and related documentation are provided under a license agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your license agreement or allowed by law, you may not use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish, or display any part, in any form, or by any means. Reverse engineering, disassembly, or decompilation of this software, unless required by law for interoperability, is prohibited.

The information contained herein is subject to change without notice and is not warranted to be error-free. If you find any errors, please report them to us in writing.

If this is software or related documentation that is delivered to the U.S. Government or anyone licensing it on behalf of the U.S. Government, then the following notice is applicable:

U.S. GOVERNMENT END USERS: Oracle programs, including any operating system, integrated software, any programs installed on the hardware, and/or documentation, delivered to U.S. Government end users are "commercial computer software" pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, use, duplication, disclosure, modification, and adaptation of the programs, including any operating system, integrated software, any programs installed on the hardware, and/or documentation, shall be subject to license terms and license restrictions applicable to the programs. No other rights are granted to the U.S. Government.

This software or hardware is developed for general use in a variety of information management applications. It is not developed or intended for use in any inherently dangerous applications, including applications that may create a risk of personal injury. If you use this software or hardware in dangerous applications, then you shall be responsible to take all appropriate fail-safe, backup, redundancy, and other measures to ensure its safe use. Oracle Corporation and its affiliates disclaim any liability for any damages caused by use of this software or hardware in dangerous applications.

Oracle and Java are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

Intel and Intel Xeon are trademarks or registered trademarks of Intel Corporation. All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. AMD, Opteron, the AMD logo, and the AMD Opteron logo are trademarks or registered trademarks of Advanced Micro Devices. UNIX is a registered trademark of The Open Group.

This software or hardware and documentation may provide access to or information about content, products, and services from third parties. Oracle Corporation and its affiliates are not responsible for and expressly disclaim all warranties of any kind with respect to third-party content, products, and services unless otherwise set forth in an applicable agreement between you and Oracle. Oracle Corporation and its affiliates will not be responsible for any loss, costs, or damages incurred due to your access to or use of third-party content, products, or services, except as set forth in an applicable agreement between you and Oracle.

#### **Value-Added Reseller (VAR) Language**

##### **Oracle Retail VAR Applications**

The following restrictions and provisions only apply to the programs referred to in this section and licensed to you. You acknowledge that the programs may contain third party software (VAR applications) licensed to Oracle. Depending upon your product and its version number, the VAR applications may include:

(i) the **MicroStrategy** Components developed and licensed by MicroStrategy Services Corporation (MicroStrategy) of McLean, Virginia to Oracle and imbedded in the MicroStrategy for Oracle Retail Data Warehouse and MicroStrategy for Oracle Retail Planning & Optimization applications.

(ii) the **Wavelink** component developed and licensed by Wavelink Corporation (Wavelink) of Kirkland, Washington, to Oracle and imbedded in Oracle Retail Mobile Store Inventory Management.

(iii) the software component known as **Access Via™** licensed by Access Via of Seattle, Washington, and imbedded in Oracle Retail Signs and Oracle Retail Labels and Tags.

(iv) the software component known as **Adobe Flex™** licensed by Adobe Systems Incorporated of San Jose, California, and imbedded in Oracle Retail Promotion Planning & Optimization application.

You acknowledge and confirm that Oracle grants you use of only the object code of the VAR Applications. Oracle will not deliver source code to the VAR Applications to you. Notwithstanding any other term or condition of the agreement and this ordering document, you shall not cause or permit alteration of any VAR Applications. For purposes of this section, "alteration" refers to all alterations, translations, upgrades, enhancements, customizations or modifications of all or any portion of the VAR Applications including all reconfigurations, reassembly or reverse assembly, re-engineering or reverse engineering and recompilations or reverse compilations of the VAR Applications or any derivatives of the VAR Applications. You acknowledge that it shall be a breach of the agreement to utilize the relationship, and/or confidential information of the VAR Applications for purposes of competitive discovery.

The VAR Applications contain trade secrets of Oracle and Oracle's licensors and Customer shall not attempt, cause, or permit the alteration, decompilation, reverse engineering, disassembly or other reduction of the VAR Applications to a human perceivable form. Oracle reserves the right to replace, with functional equivalent software, any of the VAR Applications in future releases of the applicable program.