

Oracle® Retail Brand Compliance Management Cloud Service

Release Notes

Release 18.3.0.7

December 2020

This document highlights the major changes for Release 18.3.0.7 of Oracle Retail Brand Compliance Management Cloud Service.

Overview

Oracle Retail Brand Compliance Management Cloud Service is an application designed to meet all aspects of sourcing, developing, and protecting retailer brands. The application provides solutions for product development, compliance, quality, and traceability. It is designed specifically for retail, food service, and manufacturing businesses to develop and protect their brands, manage their suppliers, and ensure full end-to-end product lifecycle management.

Oracle Retail Brand Compliance Management Cloud Service is composed of the following modules:

- Library enables the issue, receipt, and acceptance of policies, guidelines, and key working documents.
- Product supports the development of products and production specifications.
- Project supports the development of project briefs, plans, and workflow management.
- Supplier enables the identification, selection, and approval of suppliers.
- Reports - reporting tool for reporting across the system, using standard templates and custom reports.

Oracle Retail Cloud Services and Business Agility

Oracle Retail Brand Compliance Management Cloud Service is hosted in the Oracle Retail Cloud with the security features inherent to Oracle technology and a robust data center classification, providing significant uptime. The Oracle Cloud team is responsible for installing, monitoring, patching, and upgrading retail software.

Included in the service is continuous technical support, access to software feature enhancements, hardware upgrades, and disaster recovery. The Cloud Service model helps to free customer IT resources from the need to perform these tasks, giving retailers greater business agility to respond to changing technologies and to perform more value-added tasks focused on business processes and innovation.

Oracle Retail Software Cloud Service is acquired exclusively through a subscription service (SaaS) model. This shifts funding from a capital investment in software to an operational expense. Subscription-based pricing for retail applications offers flexibility and cost effectiveness.

Client System Requirements

The following technology is supported:

- The following web browsers are supported:

Note: Oracle Retail assumes that the retailer has ensured its Operating System has been patched with all applicable updates.

- Microsoft Internet Explorer 11
- Mozilla Firefox ESR 68+
- Google Chrome (Desktop) 79+
- Microsoft Edge 44+

Fixed Issues

The following tables list issues fixed in this release:

Table 1 Supplier Fixed Issue

Defect Number	Description
32259433	Unable to progress an Audit due to text size limit A fix has been made to rectify an issue with the progression of Audits, due to the size limit of certain text fields. Validation was preventing the status of an Audit being progressed if the Description, Corrective Action, or Action Taken fields in the Issue/Non Conformance contained more than 4,000 characters. This restriction has been removed.

Table 2 Reports Fixed Issue

Defect Number	Description
32282232	Scheduled report not returning expected values A fix has been made to rectify an issue with reports not returning the expected data. The issue was due to certain reports being submitted to the standard Reporting job queue instead of the Data Warehouse job queue. As a result, these reports returned blank data if they were scheduled to run while the data warehouse data refresh was in progress. The fix ensures that reports which use the Data Warehouse as their data source are submitted to the Data Warehouse job queue, and will run after the data warehouse data has been refreshed. Reports which do not use the Data Warehouse as their data source will continue to be submitted to the standard Reporting job queue.

Post Release Tasks

There are no specific post release tasks that need to be done as part of this release.

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