

# Oracle® Retail Brand Compliance Management Cloud Service

Hot Fix Release Notes

Release 18.3.0.8

January 2021

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This document highlights the major changes for Release 18.3.0.8 of Oracle Retail Brand Compliance Management Cloud Service.

## Overview

Oracle Retail Brand Compliance Management Cloud Service is an application designed to meet all aspects of sourcing, developing, and protecting retailer brands. The application provides solutions for product development, compliance, quality, and traceability. It is designed specifically for retail, food service, and manufacturing businesses to develop and protect their brands, manage their suppliers, and ensure full end-to-end product lifecycle management.

Oracle Retail Brand Compliance Management Cloud Service is composed of the following modules:

- Library enables the issue, receipt, and acceptance of policies, guidelines, and key working documents.
- Product supports the development of products and production specifications.
- Project supports the development of project briefs, plans, and workflow management.
- Supplier enables the identification, selection, and approval of suppliers.
- Reports - reporting tool for reporting across the system, using standard templates and custom reports.

## Oracle Retail Cloud Services and Business Agility

Oracle Retail Brand Compliance Management Cloud Service is hosted in the Oracle Retail Cloud with the security features inherent to Oracle technology and a robust data center classification, providing significant uptime. The Oracle Cloud team is responsible for installing, monitoring, patching, and upgrading retail software.

Included in the service is continuous technical support, access to software feature enhancements, hardware upgrades, and disaster recovery. The Cloud Service model helps to free customer IT resources from the need to perform these tasks, giving retailers greater business agility to respond to changing technologies and to perform more value-added tasks focused on business processes and innovation.

Oracle Retail Software Cloud Service is acquired exclusively through a subscription service (SaaS) model. This shifts funding from a capital investment in software to an operational expense. Subscription-based pricing for retail applications offers flexibility and cost effectiveness.

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## Client System Requirements

The following technology is supported:

- The following web browsers are supported:

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**Note:** Oracle Retail assumes that the retailer has ensured its Operating System has been patched with all applicable updates.

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- Microsoft Internet Explorer 11
- Mozilla Firefox ESR 68+
- Google Chrome (Desktop) 79+
- Edge 44+

## Fixed Issues

The following tables list issues fixed in this release:

**Table 1 General Fixed Issues**

Defect Number	Description
31750793, 32020132	<b>IDCS synchronization log messages</b> Improvements have been made to the text of messages written to the batch job log during synchronization of user data between Brand Compliance and IDCS.
31978881, 32027767, 32027909	<b>Creating supplier group during IDCS synchronization</b> An update has been made to the synchronization of user data between Brand Compliance and IDCS, to no longer create groups using the supplier code as the suffix. All supplier users will now go into the single RGBU_BCCS_PRD_PROD_Supplier group.
32020120	<b>Prevent leading and trailing spaces in Login Id</b> A fix has been made to the Users data import and API to trim leading and trailing spaces from the Login Id field. This now matches the input of the field through the UI, which already prevents leading and trailing spaces.
32020124	<b>User and External System email address validation</b> Validation is applied to the user's email address to ensure the last part is at least two alphabetic characters, as required by the IDCS identity management service. For example, a@b.cd is valid; a@b.c, a@b.c-d, a@b.cd1 are invalid.  <b>The system checks that the existing email address is valid before locking the field, allowing existing entries to be corrected.</b>
32020130	<b>IDCS synchronization processing</b> An improvement has been made to the synchronization of user data between Brand Compliance and IDCS, to continue processing after encountering an exception.

**Table 2 Reports Fixed Issue**

Defect Number	Description
32315361, 32315375, 32311747	<b>Reporting Data Warehouse Build Performance Improvement</b> An update has been made to improve the performance of the Data Warehouse that is used for the new reporting solution. Specifically, the following areas have been updated: Product Records, Product Specifications, Raw Materials, and Recipe Items.

**Table 3 Application Program Interfaces (APIs) Fixed Issue**

Defect Number	Description
32007840	<b>Contacts REST API Performance Improvement</b> An update has been made to improve the performance of the Contacts REST API when the List of Values endpoint is used to retrieve Contact data. Specifically, when passing the site-Code parameter as a filter on site codes.

## Post Release Tasks

The following post release tasks must be taken into account as part of the release.

### Enabling User Roles

If they do not already exist, configure the *Power User*, *Account Administrator*, *Assistant Technologist*, and *Site Inspector* user roles, and assign to the appropriate users.

### Enabling Artwork with SSO

Artwork is not a core Brand Compliance module, but a third-party add-on application. This process enables the integration with the third-party Artwork application, where it is used.

For existing installations that use the Artwork module, in order to configure single sign on (SSO) between Brand Compliance and the Artwork solution (using IDCS authentication), the following steps must be taken by the Customer or their Partner:

1. Ensure the MYARTWORK external system has been created in Brand Compliance PROD and STAGE.
2. Raise an SR service requesting for creation of the Artwork Application for PROD and STAGE. The call back URLs and IDCS URLs must be provided in the SR.
3. Once created, you will be able to gather the Client ID and Client Secret from IDCS.

Refer to the Artwork chapter in the *Oracle Retail Brand Compliance Management Cloud Service Administration Guide* for the full process for enabling Artwork with SSO.

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