Oracle® Retail Brand Compliance Management Cloud Service

Hot Fix Release Notes

Release 18.3.0.9

February 2021

This document highlights the major changes for Release 18.3.0.9 of Oracle Retail Brand Compliance Management Cloud Service.

Overview

Oracle Retail Brand Compliance Management Cloud Service is an application designed to meet all aspects of sourcing, developing, and protecting retailer brands. The application provides solutions for product development, compliance, quality, and traceability. It is designed specifically for retail, food service, and manufacturing businesses to develop and protect their brands, manage their suppliers, and ensure full end-to-end product lifecycle management.

Oracle Retail Brand Compliance Management Cloud Service is composed of the following modules:

- Library enables the issue, receipt, and acceptance of policies, guidelines, and key working documents.

- Product supports the development of products and production specifications.

- Project supports the development of project briefs, plans, and workflow management.

- Supplier enables the identification, selection, and approval of suppliers.

- Reports - reporting tool for reporting across the system, using standard templates and custom reports.

Oracle Retail Cloud Services and Business Agility

Oracle Retail Brand Compliance Management Cloud Service is hosted in the Oracle Retail Cloud with the security features inherent to Oracle technology and a robust data center classification, providing significant uptime. The Oracle Cloud team is responsible for installing, monitoring, patching, and upgrading retail software.

Included in the service is continuous technical support, access to software feature enhancements, hardware upgrades, and disaster recovery. The Cloud Service model helps to free customer IT resources from the need to perform these tasks, giving retailers greater business agility to respond to changing technologies and to perform more value-added tasks focused on business processes and innovation.

Oracle Retail Software Cloud Service is acquired exclusively through a subscription service (SaaS) model. This shifts funding from a capital investment in software to an operational expense. Subscription-based pricing for retail applications offers flexibility and cost effectiveness.

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Client System Requirements

The following technology is supported:

- The following web browsers are supported:

  > **Note:** Oracle Retail assumes that the retailer has ensured its Operating System has been patched with all applicable updates.

  - Microsoft Internet Explorer 11
  - Mozilla Firefox ESR 68+
  - Google Chrome (Desktop) 79+
  - Edge 44+

Fixed Issue

The following table lists an issue fixed in this release:

Table 1   Reports Fixed Issue

Defect Number	Description
32115703	**Other Allergen Information in reports** An update has been made to the Allergens and Suitable For report queries to include the Other Allergen Information column, from the Allergy and Dietary Advice specification section. Thus, the Other Allergen Information column is now available to add to a custom report, or for use as a filter. New report system text entries are included for the column headings. Any translation overrides will need to be set up manually as a Post Release Task.

Post Release Tasks

The following post release tasks must be taken into account as part of the release:

- System Text
- Enabling User Roles
- Enabling Artwork with SSO

System Text

The fix to add the Other Allergen Information column to reports introduces two new System Text records:

```
reportQueryColumn.OTHER_ALLERGEN_INFORMATION=Other Allergen Information
orbcmReports.otherAllergenInformation=Other Allergen Information
```

The records are added automatically during the release process, however any translation overrides must be added manually, by the retailer administrator.

Enabling User Roles

If they do not already exist, configure the *Power User*, *Account Administrator*, *Assistant Technologist*, and *Site Inspector* user roles, and assign to the appropriate users.

Enabling Artwork with SSO

Artwork is not a core Brand Compliance module, but a third-party add-on application. This process enables the integration with the third-party Artwork application, where it is used.

For existing installations that use the Artwork module, in order to configure single sign on (SSO) between Brand Compliance and the Artwork solution (using IDCS authentication), the following steps must be taken by the Customer or their Partner:

1. Ensure the MYARTWORK external system has been created in Brand Compliance PROD and STAGE.

2. Raise an SR service requesting for creation of the Artwork Application for PROD and STAGE. The call back URLs and IDCS URLs must be provided in the SR.

3. Once created, you will be able to gather the Client ID and Client Secret from IDCS.

Refer to the Artwork chapter in the *Oracle Retail Brand Compliance Management Cloud Service Administration Guide* for the full process for enabling Artwork with SSO.

Documentation Accessibility

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http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs if you are hearing impaired.

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