

**Oracle® Communications  
Convergent Charging Controller**

Diameter Control Agent Alarms Guide

Release 6.0

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# Alarm Topic Description

## Alarm generation

Alarms on each configured node are written to the syslog and are then captured by the smsAlarmDaemon for entry in the SMF database.

For management of these alarms, refer to *Service Management System Technical Guide*.

## Severity levels

This table describes the alarms severity levels.

| Level    | Abbr | Description  |
|----------|------|--|
| Critical | C    | These alarms are raised when the application has encountered an error which indicates that the system is unable to function.         |
| Error    | E    | These alarms indicate the application has encountered a serious problem completing a necessary task and could not complete the task. |
| Warning  | W    | Warnings are raised to indicate the application encountered a problem completing a non-mission critical task.                        |
| Notice   | N    | Notices are raised to indicate that the application has completed a task successfully.   |

## Alarm format

Alarms usually follow this format:

```
Mon DD 24:MM:SS hostname process name: [ID alarmID user.severity] process(PID)  
SEVERITY: Alarm text with possible variables
```

Where:

| Variable     | Description   |
|--------------|---|
| Mon DD       | Month and date the alarm was logged.                  |
| 24:MM:SS     | Time the alarm was logged in 24 hour format.          |
| hostname     | Name of the machine on which the alarm was generated. |
| process name | Name of the process which logged the alarm.           |
| alarmID      | ID number of the alarm.                               |
| severity     | Alarm severity.                                       |
| process      | Name of the process which logged the alarm.           |
| PID          | Process ID of the process which logged the alarm.     |
| SEVERITY     | Alarm severity.                                       |

|            |  |
|------------|--|
| Alarm text | Alarm text. This may include variables such as node number.<br><br><b>Note:</b> In some cases the entire alarm text is generated from variables. |
|------------|--|

**Note:** Some alarms from some subsystems may have a different format.

**Example:** This text shows an smsMaster alarm about pending update queues.

```
Mar 30 13:34:54 prodsmp1 smsMaster: [ID 953149 user.warning] smsMaster(17833)
WARNING: Pending queue now above 15 (Worst Node 317)
```

## Alarm text and variables

The %d and %s symbols represent variables within the alarm text. These values are generated by the subsystem and added to the message when the alarm is raised.

Usually the %d is a number and the %s is text in the context of the message to complete the alarm message. Occasionally other % symbols are also used (for example, %u) for different variables.

## Further information

For more information about:

- The SMS Alarms subsystem, see *Service Management System Technical Guide*
- Creating and maintaining the SMS Alarm Relay rule set, see *Service Management System User's Guide*

## Diameter Control Agent Alarms

| Alarm  | Severity | Text   | Cause   | Resolution   | Service |
|--------|----------|--|---|--|---------|
| 960001 | ERROR    | diameterControlAgent:<br>diameterControlAgent(%d) ERROR<br>Cannot catch SIGHUP                                   | OS failure to attach<br>SIGHUP handler to<br>SIGHUP to reread<br>config.  | Contact support.   | DCA     |
| 960002 | CRITICAL | diameterControlAgent:<br>diameterControlAgent(%d)<br>CRITICAL Cannot create SLEE<br>interface                    | SLEE subsystem<br>failed to initialise<br>instance. Possibly<br>due to resource<br>limitations or<br>misconfiguration         | Check the lines in<br>/IN/service_packages/SLEE/etc/SL<br>EE.cfg relating to SLEE<br>interfaces and<br>diameterControlAgent. Check for<br>exception messages in<br>/IN/service_packages/DCA/tmp/dia<br>meterControlAgent.log. Finally,<br>contact support. | DCA     |
| 960003 | CRITICAL | diameterControlAgent:<br>diameterControlAgent(%d)<br>CRITICAL Problem initialising<br>Diameter stack             | The Diameter stack<br>could not be<br>initialised. Due to<br>network problems,<br>resource limitations<br>or misconfiguration | Check for exception messages in<br>/IN/service_packages/DCA/tmp/dia<br>meterControlAgent.log. Finally,<br>contact support.   | DCA     |
| 960004 | ERROR    | diameterControlAgent:<br>diameterControlAgent(%d) ERROR<br>Cannot catch SIGTERM                                  | OS failure to attach<br>SIGTERM handler to<br>SIGTERM to exit.  | Contact support.   | DCA     |
| 960005 | ERROR    | diameterControlAgent:<br>diameterControlAgent(%d) ERROR<br>SLEE event received on<br>unrecognised SLEE dialog %d | Software fault or<br>misconfiguration.  | Contact support.   | DCA     |
| 960006 | ERROR    | diameterControlAgent:<br>diameterControlAgent(%d) ERROR<br>Unrecognised SLEE event type %z<br>received           | Software fault or<br>misconfiguration.  | Contact support.   | DCA     |

| Alarm  | Severity | Text   | Cause  | Resolution  | Service |
|--------|----------|--|--|---|---------|
| 960007 | NOTICE   | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Quiescing state: No sessions<br>left. Exiting.                         | Diameter control<br>agent exiting<br>normally from<br>quiescing state.   | Not a fault.  | DCA     |
| 960008 | ERROR    | diameterControlAgent:<br>diameterControlAgent(%d) ERROR<br>SLEE DIALOG_CLOSED event<br>received for unrecognised SLEE<br>dialog %d | Software fault or<br>misconfiguration.   | Contact support.  | DCA     |
| 960009 | NOTICE   | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>diameterControlAgent exiting<br>after receiving KILL<br>instruction.   | Diameter control<br>agent exiting<br>normally after<br>receiving<br>INTERFACE_KILL<br>event.                     | Not a fault.  | DCA     |
| 960010 | ERROR    | diameterControlAgent:<br>diameterControlAgent(%d) ERROR<br>Received unsupported slee<br>management event %d                        | Software fault or<br>misconfiguration.   | Contact support.  | DCA     |
| 960011 | ERROR    | diameterControlAgent:<br>diameterControlAgent(%d) ERROR<br>Could not initialise config file  | Misconfiguration<br>resulted in failure<br>to reread<br>configuration.   | Check the file permissions and<br>the syntax of the config file.<br>Finally, contact support. | DCA     |
| 960012 | CRITICAL | diameterControlAgent:<br>diameterControlAgent(%d)<br>CRITICAL Could not initialise<br>config file. Exiting.                        | Misconfiguration<br>resulted in failure<br>to read<br>configuration.<br>diameterControlAgent<br>could not start. | Check the file permissions and<br>the syntax of the config file.<br>Finally, contact support. | DCA     |
| 960013 | NOTICE   | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Configuration Loaded   | Configuration file<br>loaded.  | Not a fault.  | DCA     |

| Alarm  | Severity | Text   | Cause  | Resolution   | Service |
|--------|----------|--|--|--|---------|
| 960014 | CRITICAL | diameterControlAgent:<br>diameterControlAgent(%d)<br>CRITICAL Configuration Invalid - Cannot Start Up        | Misconfiguration resulted in failure to parse configuration. diameterControlAgent could not start.                                 | Check the syntax of the config file. Finally, contact support.                               | DCA     |
| 960015 | ERROR    | diameterControlAgent:<br>diameterControlAgent(%d) ERROR Configuration Invalid - Cannot change configuration. | Misconfiguration resulted in failure to parse configuration. diameterControlAgent could not change configuration.                  | Check the syntax of the config file. Finally, contact support.                               | DCA     |
| 960016 | ERROR    | diameterControlAgent:<br>diameterControlAgent(%d) ERROR Problem refreshing Diameter stack configuration.     | Misconfiguration resulted in failure to refresh Diameter stack configuration. diameterControlAgent could not change configuration. | Check the syntax of the config file, diameter peer scheme section. Finally, contact support. | DCA     |
| 960017 | WARNING  | diameterControlAgent:<br>diameterControlAgent(%d) WARNING Reverted to old configuration.                     | Configuration reverted to old configuration after failure to refresh Diameter stack configuration.                                 | Check the syntax of the config file, diameter peer scheme section. Finally, contact support. | DCA     |
| 960018 | CRITICAL | diameterControlAgent:<br>diameterControlAgent(%d)<br>CRITICAL\{960018\}: Unexpected fatal exception          | The diameterControlAgent has encountered an expected fatal error and is exiting.   | Contact support.   | DCA     |
| 960019 | ERROR    | diameterControlAgent:<br>diameterControlAgent(%d) ERROR Cannot ignore SIGPIPE                                | OS failure to ignore SIGPIPE.  | Contact support.   | DCA     |

| <b>Alarm</b> | <b>Severity</b> | <b>Text</b>   | <b>Cause</b>   | <b>Resolution</b>  | <b>Service</b> |
|--------------|-----------------|---|--|--|----------------|
| 960020       | ERROR           | diameterControlAgent:<br>diameterControlAgent(%d) ERROR<br>INITIAL_REQUEST received for<br>existing session. Origin-Host=%z<br>, Session-Id=%z  | Software error or<br>invalid message<br>sequence from<br>client. | Contact support.   | DCA            |
| 960021       | ERROR           | diameterControlAgent:<br>diameterControlAgent(%d) ERROR<br>Unknown session-id. Origin-<br>Host=%z , Session-Id=%z   | Software error or<br>invalid message<br>sequence from<br>client. | Contact support.   | DCA            |
| 960022       | ERROR           | diameterControlAgent:<br>diameterControlAgent(%d) ERROR<br>Received unknown request type<br>%d. Origin-Host=%z , Session-<br>Id=%z  | Invalid message<br>received from<br>client.                      | Pay a visit to the manufacturer<br>of the client software. | DCA            |
| 960023       | ERROR           | diameterControlAgent:<br>diameterControlAgent(%d) ERROR<br>EVENT_REQUEST received for<br>existing session. Origin-Host=%z<br>, Session-Id=%z  | Software error or<br>invalid message<br>sequence from<br>client. | Contact support.   | DCA            |
| 960024       | ERROR           | diameterControlAgent:<br>diameterControlAgent(%d) ERROR<br>CC-Request-Number %d received<br>for CC-Request-Type %d replacing<br>previous CC-Request-Type %d for<br>Origin-Host %z , Session-Id %z | Software error or<br>invalid message<br>sequence from<br>client. | Contact support.   | DCA            |
| 960025       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>AVP format: %z  | Notification of<br>config item loaded.                           | Not a fault.   | DCA            |
| 960026       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>AVP has no format, default: %z  | Notification of<br>config item using<br>default.                 | Not a fault.   | DCA            |
| 960027       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>AVP has ExtensionType: %d   | Notification of<br>config item loaded.                           | Not a fault.   | DCA            |

| <b>Alarm</b> | <b>Severity</b> | <b>Text</b>  | <b>Cause</b>  | <b>Resolution</b> | <b>Service</b> |
|--------------|-----------------|--|---|-------------------|----------------|
| 960028       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>AVP defaulting to ExtensionType:<br>%d | Notification of config item using default.                | Not a fault.      | DCA            |
| 960029       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>AVP has extension format: %z           | Notification of config item loaded.                       | Not a fault.      | DCA            |
| 960030       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>AVP defaulting to extension format: %z | Notification of config item using default.                | Not a fault.      | DCA            |
| 960031       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>AVP adding AVP Code: %d                | Notification of config item loaded.                       | Not a fault.      | DCA            |
| 960032       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Service %z : loading...                | Notification of config item loaded.                       | Not a fault.      | DCA            |
| 960033       | ERROR           | diameterControlAgent:<br>diameterControlAgent(%d) ERROR<br>Service could not be found              | The requested service was not present in the config file. | Contact support.  | DCA            |
| 960034       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Service %z : set SleeServiceKey to %d  | Notification of config item loaded.                       | Not a fault.      | DCA            |
| 960035       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Service %z : set InapServiceKey to %d  | Notification of config item loaded.                       | Not a fault.      | DCA            |
| 960036       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Service %z : set Tcc to %d             | Notification of config item loaded.                       | Not a fault.      | DCA            |

| <b>Alarm</b> | <b>Severity</b> | <b>Text</b>  | <b>Cause</b>                            | <b>Resolution</b> | <b>Service</b> |
|--------------|-----------------|--|---|-------------------|----------------|
| 960037       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Service %z : set<br>GracefulTerminationValidityTime<br>to %d | Notification of<br>config item loaded.  | Not a fault.      | DCA            |
| 960038       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Service %z has no AvpMappings<br>defined                     | Notification of<br>config item missing. | Contact support.  | DCA            |
| 960039       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Loading AVP Mappings for service<br>%z                       | Notification of<br>config item loaded.  | Not a fault.      | DCA            |
| 960040       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Service %z loaded  | Notification of<br>config item loaded.  | Not a fault.      | DCA            |
| 960041       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Service %z set ServiceContextId<br>to %z                     | Notification of<br>config item loaded.  | Not a fault.      | DCA            |
| 960042       | ERROR           | diameterControlAgent:<br>diameterControlAgent(%d) ERROR<br>Service %z has no<br>ServiceContextId                         | Notification of<br>config item missing. | Contact support.  | DCA            |
| 960043       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Service %z set<br>ServiceIdentifier to %z                    | Notification of<br>config item loaded.  | Not a fault.      | DCA            |
| 960044       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Service %z has no<br>ServiceIdentifier                       | Notification of<br>config item loaded.  | Not a fault.      | DCA            |

| Alarm  | Severity | Text   | Cause  | Resolution  | Service |
|--------|----------|--|--|---|---------|
| 960045 | NOTICE   | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Service %z set UnitType to %d<br>%z                      | Notification of config item loaded.  | Not a fault.  | DCA     |
| 960046 | NOTICE   | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Service %z has no UnitType defined                       | Notification of config item loaded.  | Not a fault.  | DCA     |
| 960047 | NOTICE   | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Service %z set requestedAction to %d                     | Notification of config item loaded.  | Not a fault.  | DCA     |
| 960048 | NOTICE   | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Service %z has no requestedAction defined                | Notification of config item loaded.  | Not a fault.  | DCA     |
| 960049 | CRITICAL | diameterControlAgent:<br>diameterControlAgent(%d)<br>CRITICAL No config file found                                   | The configuration file could not be opened.<br>diameterControlAgent could not start.                 | Check the file permissions and the syntax of the config file. Finally, contact support. | DCA     |
| 960050 | CRITICAL | diameterControlAgent:<br>diameterControlAgent(%d)<br>CRITICAL Problem with DIAMETER.DCAInstances path in config file | The configuration file is missing the DCAInstances section.<br>diameterControlAgent could not start. | Check the config file. Finally, contact support.  | DCA     |
| 960051 | CRITICAL | diameterControlAgent:<br>diameterControlAgent(%d)<br>CRITICAL DIAMETER.DCAInstances not found in config file         | The configuration file is missing the DCAInstances section.<br>diameterControlAgent could not start. | Check the config file. Finally, contact support.  | DCA     |

| Alarm  | Severity | Text  | Cause  | Resolution  | Service |
|--------|----------|---|--|---|---------|
| 960052 | CRITICAL | diameterControlAgent:<br>diameterControlAgent(%d)<br>CRITICAL DIAMETER.DCAInstances<br>is not a map                       | The configuration<br>file DCAInstances<br>section has<br>incorrect syntax.<br>diameterControlAgent<br>could not start. | Check the config file. Finally,<br>contact support. | DCA     |
| 960053 | CRITICAL | diameterControlAgent:<br>diameterControlAgent(%d)<br>CRITICAL Problem with<br>DIAMETER.PeerSchemes path in<br>config file | The configuration<br>file is missing the<br>PeerSchemes section.<br>diameterControlAgent<br>could not start.           | Check the config file. Finally,<br>contact support. | DCA     |
| 960054 | CRITICAL | diameterControlAgent:<br>diameterControlAgent(%d)<br>CRITICAL DIAMETER.PeerSchemes<br>not found in config file            | The configuration<br>file is missing the<br>PeerSchemes section.<br>diameterControlAgent<br>could not start.           | Check the config file. Finally,<br>contact support. | DCA     |
| 960055 | CRITICAL | diameterControlAgent:<br>diameterControlAgent(%d)<br>CRITICAL DIAMETER.PeerSchemes is<br>not a map                        | The configuration<br>file PeerSchemes<br>section has<br>incorrect syntax.<br>diameterControlAgent<br>could not start.  | Check the config file. Finally,<br>contact support. | DCA     |
| 960056 | NOTICE   | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>%z section found.   | Notification of<br>config item loaded.   | Not a fault.  | DCA     |
| 960057 | NOTICE   | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>%z section: Set default %z to<br>%z .                         | Notification of<br>config item loaded.   | Not a fault.  | DCA     |
| 960058 | NOTICE   | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>%z section: Set default %z to<br>%d.                          | Notification of<br>config item loaded.   | Not a fault.  | DCA     |

| <b>Alarm</b> | <b>Severity</b> | <b>Text</b>  | <b>Cause</b>                           | <b>Resolution</b> | <b>Service</b> |
|--------------|-----------------|--|--|-------------------|----------------|
| 960059       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>%z section did not have any<br>AvpMappings section.            | Notification of<br>config item loaded. | Not a fault.      | DCA            |
| 960060       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>%z section did not load, using<br>standard defaults.           | Notification of<br>config item loaded. | Not a fault.      | DCA            |
| 960061       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Found instance: %z   | Notification of<br>config item loaded. | Not a fault.      | DCA            |
| 960062       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Found scheme name: %z  | Notification of<br>config item loaded. | Not a fault.      | DCA            |
| 960063       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Instance %z : System Error<br>Result Code set to %d            | Notification of<br>config item loaded. | Not a fault.      | DCA            |
| 960064       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Instance %z :<br>invalidMessageSequenceresultCode<br>set to %d | Notification of<br>config item loaded. | Not a fault.      | DCA            |
| 960065       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Instance %z :<br>sessionBasedDuplicateDetection<br>set to %z   | Notification of<br>config item loaded. | Not a fault.      | DCA            |
| 960066       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Instance %z : systemCurrencyCode<br>set to %d                  | Notification of<br>config item loaded. | Not a fault.      | DCA            |

| <b>Alarm</b> | <b>Severity</b> | <b>Text</b>  | <b>Cause</b>                           | <b>Resolution</b> | <b>Service</b> |
|--------------|-----------------|--|--|-------------------|----------------|
| 960067       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Instance %z :<br>systemCurrencyCodeExponent set<br>to %d | Notification of<br>config item loaded. | Not a fault.      | DCA            |
| 960068       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Instance %z : No services<br>section found               | Notification of<br>config item loaded. | Not a fault.      | DCA            |
| 960069       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Normalisation rules loaded okay                          | Notification of<br>config item loaded. | Not a fault.      | DCA            |
| 960070       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Normalisation rules could not be<br>loaded               | Notification of<br>config item loaded. | Not a fault.      | DCA            |
| 960071       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Exception loading normalisation<br>rules                 | Notification of<br>config item loaded. | Not a fault.      | DCA            |
| 960072       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Found SIPDomain %z                                       | Notification of<br>config item loaded. | Not a fault.      | DCA            |
| 960073       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>RedirectNumberMappings: %z -><br>(%z ) %z                | Notification of<br>config item loaded. | Not a fault.      | DCA            |
| 960074       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>No RedirectNumberMappings<br>section in config file.     | Notification of<br>config item loaded. | Not a fault.      | DCA            |

| <b>Alarm</b> | <b>Severity</b> | <b>Text</b>  | <b>Cause</b>                        | <b>Resolution</b> | <b>Service</b> |
|--------------|-----------------|--|-------------------------------------|-------------------|----------------|
| 960075       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Exception loading<br>RedirectNumberMappings                            | Notification of config item loaded. | Not a fault.      | DCA            |
| 960076       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Tracing enabled  | Notification of config item loaded. | Not a fault.      | DCA            |
| 960077       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Tracing disabled   | Notification of config item loaded. | Not a fault.      | DCA            |
| 960078       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Exception loading<br>Tracing.enabled, defaulting to disabled           | Notification of config item loaded. | Not a fault.      | DCA            |
| 960079       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Tracing: Adding Originating Address %z                                 | Notification of config item loaded. | Not a fault.      | DCA            |
| 960080       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Tracing destinationAddressAvp %d                                       | Notification of config item loaded. | Not a fault.      | DCA            |
| 960081       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Exception loading<br>Tracing.destinationAddressAvp, defaulting to 0000 | Notification of config item loaded. | Not a fault.      | DCA            |
| 960082       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Tracing: Adding Destination Address %z                                 | Notification of config item loaded. | Not a fault.      | DCA            |
| 960083       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Tracing debug level %z   | Notification of config item loaded. | Not a fault.      | DCA            |

| <b>Alarm</b> | <b>Severity</b> | <b>Text</b>  | <b>Cause</b>                           | <b>Resolution</b> | <b>Service</b> |
|--------------|-----------------|--|--|-------------------|----------------|
| 960084       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Exception loading<br>Tracing.traceDebugLevel,<br>defaulting to all | Notification of<br>config item loaded. | Not a fault.      | DCA            |
| 960085       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Path Error for Tracing section<br>in config file.                  | Notification of<br>config item loaded. | Not a fault.      | DCA            |
| 960086       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>No Tracing section in config<br>file.                              | Notification of<br>config item loaded. | Not a fault.      | DCA            |
| 960087       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Exception loading Tracing<br>section                               | Notification of<br>config item loaded. | Not a fault.      | DCA            |
| 960090       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Diameter Server: Setting SCTP<br>Listen port to %d                 | Notification of<br>config item loaded. | Not a fault.      | DCA            |
| 960091       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Diameter Server: No SCTP Listen<br>port, default to %d             | Notification of<br>config item loaded. | Not a fault.      | DCA            |
| 960092       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Diameter Server: Setting TCP<br>Listen port to %d                  | Notification of<br>config item loaded. | Not a fault.      | DCA            |
| 960093       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Diameter Server: No TCP Listen<br>port, default to %d              | Notification of<br>config item loaded. | Not a fault.      | DCA            |

| <b>Alarm</b> | <b>Severity</b> | <b>Text</b>  | <b>Cause</b>                         | <b>Resolution</b> | <b>Service</b> |
|--------------|-----------------|--|--------------------------------------|-------------------|----------------|
| 960098       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Diameter Server: Setting %z - Application-Id to %d | Notification of config item loaded.  | Not a fault.      | DCA            |
| 960099       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Diameter Server: No %z - Application-Id            | Notification of config item loaded.  | Not a fault.      | DCA            |
| 960100       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Diameter Server: Setting Supported-Vendor-Id to %d | Notification of config item loaded.  | Not a fault.      | DCA            |
| 960101       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Diameter Server: No Supported-Vendor-Id            | Notification of config item loaded.  | Not a fault.      | DCA            |
| 960108       | ERROR           | diameterControlAgent:<br>diameterControlAgent(%d) ERROR<br>Exception loading DiameterServer section            | Notification of config item missing. | Contact support.  | DCA            |
| 960109       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Found scheme %z                                    | Notification of config item loaded.  | Not a fault.      | DCA            |
| 960110       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>No scheme name, setting to %z                      | Notification of config item loaded.  | Not a fault.      | DCA            |
| 960111       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Loading peer: %z                                   | Notification of config item loaded.  | Not a fault.      | DCA            |
| 960112       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Peer: %z : adding permitted origin host %z         | Notification of config item loaded.  | Not a fault.      | DCA            |

| Alarm  | Severity | Text   | Cause   | Resolution   | Service |
|--------|----------|--|---|--|---------|
| 960113 | NOTICE   | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Peer: %z : adding Remote Address<br>%z             | Notification of config item loaded.   | Not a fault.   | DCA     |
| 960114 | NOTICE   | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Loading peer: %z : netmaskBits:<br>%d              | Notification of config item loaded.   | Not a fault.   | DCA     |
| 960115 | NOTICE   | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Loading peer: %z :<br>permittedInstances: %d       | Notification of config item loaded.   | Not a fault.   | DCA     |
| 960116 | NOTICE   | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Loading peer: %z :<br>reqSctpInboundStreams: %d    | Notification of config item loaded.   | Not a fault.   | DCA     |
| 960117 | NOTICE   | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Loading peer: %z :<br>reqSctpOutboundStreams: %d   | Notification of config item loaded.   | Not a fault.   | DCA     |
| 960118 | ERROR    | diameterControlAgent:<br>diameterControlAgent(%d) ERROR<br>Cannot create SLEE dialog to unknown service key %d | The service key does not appear in SLEE.cfg or the application referred to by the service key is not running. | Check that all the sleeServiceKey entries in the DCA section of config file have SERVICEKEY entries in SLEE.cfg. Check that the service application (usually slee_acs) is running. | DCA     |
| 960119 | ERROR    | diameterControlAgent:<br>diameterControlAgent(%d) ERROR<br>SLEE exception sending TCAP primitive.              | Software error or out of resources.   | Check the entry for the exception in the diameterControlAgent log. Contact support.  | DCA     |

| <b>Alarm</b> | <b>Severity</b> | <b>Text</b>   | <b>Cause</b>  | <b>Resolution</b>   | <b>Service</b> |
|--------------|-----------------|---|---|---|----------------|
| 960120       | ERROR           | diameterControlAgent:<br>diameterControlAgent(%d) ERROR<br>DIALOG_CLOSED event received in<br>state %z .                                  | Software error.   | Contact support.  | DCA            |
| 960121       | ERROR           | diameterControlAgent:<br>diameterControlAgent(%d) ERROR<br>TCAP primitive received in state<br>%z .                                       | Software error.   | Contact support.  | DCA            |
| 960123       | ERROR           | diameterControlAgent:<br>diameterControlAgent(%d) ERROR<br>Tcc timer expired in state %z .<br>Origin-Host=%z , Session-Id=%z              | Tcc timer has<br>expired so session<br>is assumed dead. | Contact the administrator of the<br>client.   | DCA            |
| 960124       | ERROR           | diameterControlAgent:<br>diameterControlAgent(%d) ERROR<br>CC-Request-Type %d received in<br>state %z . Origin-Host=%z ,<br>Session-Id=%z | Invalid message<br>received from<br>client.             | Contact the administrator of the<br>client.   | DCA            |
| 960125       | ERROR           | diameterControlAgent:<br>diameterControlAgent(%d) ERROR<br>Invalid sequence of TCAP<br>components received in state %z .                  | Software or<br>configuration error.                     | Contact support.  | DCA            |
| 960126       | ERROR           | diameterControlAgent:<br>diameterControlAgent(%d) ERROR<br>Unexpected TCAP component type<br>%d received in state %z .                    | Software or<br>configuration error.                     | Contact support.  | DCA            |
| 960127       | ERROR           | diameterControlAgent:<br>diameterControlAgent(%d) ERROR<br>Monitor mode %d not supported<br>for event type %d.                            | Software or<br>configuration error.                     | Contact support.  | DCA            |
| 960134       | ERROR           | diameterControlAgent:<br>diameterControlAgent(%d) ERROR<br>Session %z , origin host %z<br>timed out in state %z .                         | Network problem or<br>client software<br>error.         | Investigate whether the client<br>failed to send a CCA message or<br>whether it was lost in the<br>network. | DCA            |

| <b>Alarm</b> | <b>Severity</b> | <b>Text</b>  | <b>Cause</b>                                      | <b>Resolution</b>                         | <b>Service</b> |
|--------------|-----------------|--|---|---|----------------|
| 960135       | ERROR           | diameterControlAgent:<br>diameterControlAgent(%d) ERROR<br>UPDATE_REQUEST received in state<br>%z . Origin-Host=%z , Session-<br>Id=%z                       | Client software<br>error.                         | Investigate the problem on the<br>client. | DCA            |
| 960136       | ERROR           | diameterControlAgent:<br>diameterControlAgent(%d) ERROR<br>Could not find requested units<br>in state %z .   | Software error.                                   | Contact support.                          | DCA            |
| 960137       | ERROR           | diameterControlAgent:<br>diameterControlAgent(%d) ERROR<br>Invalid CAP3ApplicationContext<br>config section.   | Configuration error<br>in config file.            | Fix the config file.                      | DCA            |
| 960140       | ERROR           | diameterControlAgent:<br>diameterControlAgent(%d) ERROR<br>Received Connect with unexpected<br>destination number %z (should<br>have been %z ) in state %z . | Software error.                                   | Contact support.                          | DCA            |
| 960141       | ERROR           | diameterControlAgent:<br>diameterControlAgent(%d) ERROR<br>Received Connect with no cost<br>information in state %z .  | Software error.                                   | Contact support.                          | DCA            |
| 960142       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Instance %z : dummyDestination<br>set to %d  | Notification of<br>config item loaded.            | Not a fault.                              | DCA            |
| 960143       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Service %z : defaulting<br>SleeServiceKey to %d  | Notification of<br>config item default<br>loaded. | Not a fault.                              | DCA            |
| 960144       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Service %z defaulting<br>InapServiceKey to %d  | Notification of<br>config item default<br>loaded. | Not a fault.                              | DCA            |

| Alarm  | Severity | Text   | Cause  | Resolution  | Service |
|--------|----------|--|--|---|---------|
| 960145 | NOTICE   | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Service %z : defaulting Tcc to<br>%d   | Notification of config item default loaded.  | Not a fault.  | DCA     |
| 960146 | NOTICE   | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Service %z : defaulting GracefulTerminationValidityTime to %d                            | Notification of config item default loaded.  | Not a fault.  | DCA     |
| 960147 | NOTICE   | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Error loading AVP Mapping for service %z , skipping this entry                           | Notification of config item problem.   | Correct corresponding config file section.  | DCA     |
| 960148 | NOTICE   | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Service %z : set ConversionFactor to %z  | Notification of config item loaded.  | Not a fault.  | DCA     |
| 960149 | ERROR    | diameterControlAgent:<br>diameterControlAgent(%d) ERROR<br>Attempt to redirect when no gracefulTerminationValidityTime is specified for service %z . | diameterControlAgent has received an INAP Connect but no gracefulTerminationValidityTime parameter or reconfigure ACS/CCS so that a Connect is not sent. | Configure a gracefulTerminationValidityTime parameter or reconfigure ACS/CCS so that a Connect is not sent. | DCA     |
| 960150 | NOTICE   | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Instance has no name, skipping it.   | There is a problem with the config file.   | Instance sections in the config file need a name. This should be corrected, although it may not be fatal.   | DCA     |
| 960151 | CRITICAL | diameterControlAgent:<br>diameterControlAgent(%d)<br>CRITICAL No scheme for instance %z , cannot continue.   | The configuration file has no scheme configured this instance.<br>diameterControlAgent could not start.  | Check the file permissions and the contents of the config file. Finally, contact support.                   | DCA     |

| Alarm  | Severity | Text   | Cause   | Resolution  | Service |
|--------|----------|--|---|---|---------|
| 960152 | CRITICAL | diameterControlAgent:<br>diameterControlAgent(%d)<br>CRITICAL Could not find scheme<br>%z required for instance %z ,<br>cannot continue. | The configuration<br>file has no section<br>for the scheme<br>required by this<br>instance.<br>diameterControlAgent<br>could not start. | Check the file permissions and<br>the contents of the config file.<br>Finally, contact support. | DCA     |
| 960153 | ERROR    | diameterControlAgent:<br>diameterControlAgent(%d) ERROR<br>SLEE exception creating TCAP<br>primitive.                                    | Software error or<br>out of resources.  | Check the entry for the<br>exception in the<br>diameterControlAgent log.<br>Contact support.    | DCA     |
| 960156 | NOTICE   | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Diameter Server: Setting %z to<br>%z   | Notification of<br>config item loaded.  | Not a fault.  | DCA     |
| 960157 | NOTICE   | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Diameter Server: No %z , default<br>to %z                                    | Notification of<br>config item loaded.  | Not a fault.  | DCA     |
| 960158 | NOTICE   | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Instance %z :<br>ignoreMultipleServicesIndicator<br>set to %z                | Notification of<br>config item loaded.  | Not a fault.  | DCA     |
| 960159 | NOTICE   | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Diameter Server: AVP has encoded<br>extension tag: %d                        | Notification of<br>config item loaded.  | Not a fault.  | DCA     |
| 960160 | ERROR    | diameterControlAgent:<br>diameterControlAgent(%d) ERROR<br>Diameter Server: AVP defaulting<br>to encoded extension tag: %d               | Notification of<br>config item loaded.  | Not a fault.  | DCA     |

| <b>Alarm</b> | <b>Severity</b> | <b>Text</b>   | <b>Cause</b>  | <b>Resolution</b>   | <b>Service</b> |
|--------------|-----------------|---|---|---|----------------|
| 960161       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Diameter Server: AVP has encoded<br>extension format: %z    | Notification of<br>config item loaded.  | Not a fault.  | DCA            |
| 960162       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Diameter Server: Service %z set<br>ratingGroup to %z        | Notification of<br>config item loaded.  | Not a fault.  | DCA            |
| 960163       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Service %z : defaulting<br>sleeTimeout to %d                | Notification of<br>config item default<br>loaded.   | Not a fault.  | DCA            |
| 960164       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Service %z : set sleeTimeout to<br>%d                       | Notification of<br>config item loaded.  | Not a fault.  | DCA            |
| 960170       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Diameter Server: Setting %z to<br>%z                        | Notification of<br>config item loaded.  | Not a fault.  | DCA            |
| 960171       | CRITICAL        | diameterControlAgent:<br>diameterControlAgent(%d)<br>CRITICAL Diameter Server: %z is<br>of wrong type. Expected string. | The entry in the<br>DiameterServer<br>section of config<br>file must be<br>specified as a<br>string | Ensure the entry is specified in<br>the DiameterServer section of<br>config file as a string. | DCA            |
| 960172       | CRITICAL        | diameterControlAgent:<br>diameterControlAgent(%d)<br>CRITICAL Diameter Server:<br>Unexpected error processing %z        | Invalid entry is<br>specified in the<br>DiameterServer<br>section of config<br>file.                | Ensure the entry is specified<br>correctly in the DiameterServer<br>section of config file.   | DCA            |

| <b>Alarm</b> | <b>Severity</b> | <b>Text</b>  | <b>Cause</b>  | <b>Resolution</b>  | <b>Service</b> |
|--------------|-----------------|--|---|--|----------------|
| 960173       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Diameter Server: Setting %z to<br>%d                         | Notification of config item loaded.   | Not a fault.   | DCA            |
| 960174       | CRITICAL        | diameterControlAgent:<br>diameterControlAgent(%d)<br>CRITICAL Diameter Server: %z is<br>of wrong type. Expected integer. | The item in the DiameterServer section of config file must be specified as an integer | Ensure the item is specified in the DiameterServer section of config file as an integer. | DCA            |
| 960178       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Instance %z :<br>ccDuplicateStoreSize set to %z              | Notification of config item loaded.   | Not a fault.   | DCA            |
| 960179       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Instance %z : maxAnswerReorder<br>set to %z                  | Notification of config item loaded.   | Not a fault.   | DCA            |
| 960180       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Diameter Server: Service %z has<br>no ratingGroup            | Notification of config item loaded.   | Not a fault.   | DCA            |
| 960192       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Service %z : defaulting<br>validityTime to %d                | Notification of config item default loaded.   | Not a fault.   | DCA            |
| 960193       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Instance %z :<br>allowDefaultRatingGroup set to<br>%z        | Notification of config item loaded.   | Not a fault.   | DCA            |

| <b>Alarm</b> | <b>Severity</b> | <b>Text</b>   | <b>Cause</b>  | <b>Resolution</b>   | <b>Service</b> |
|--------------|-----------------|---|---|---|----------------|
| 960194       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Instance %z :<br>multipleServicesRatingGroup set<br>to %d                       | Notification of<br>config item loaded.              | Not a fault.  | DCA            |
| 960203       | ERROR           | diameterControlAgent:<br>diameterControlAgent(%d) ERROR<br>Unexpectedly received an Abort-<br>Session-Answer in state %z .<br>Session-Id=%z | Software error or<br>invalid answer from<br>client. | Contact support.  | DCA            |
| 960204       | ERROR           | diameterControlAgent:<br>diameterControlAgent(%d) ERROR<br>Abort-Session failure: %z .<br>Session-Id = %z .                                 | Software error or<br>invalid answer from<br>client. | Contact support.  | DCA            |
| 960210       | ERROR           | diameterControlAgent:<br>diameterControlAgent(%d) ERROR<br>TCAP_PRE_END received in state<br>%s, Session-Id=%z , Charge key =<br>%d         | Software fault or<br>misconfiguration.              | Contact support.  | DCA            |
| 960212       | ERROR           | diameterControlAgent:<br>diameterControlAgent(%d) ERROR<br>More than 3 extensions specified<br>in AvpMappings section for<br>service %z     | Misconfiguration.                                   | Specify fewer mappings in the<br>AvpMappings section of the<br>config file. Or use encoded<br>extensions. | DCA            |
| 960213       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Diameter Server: Setting<br>sessionFallbackTcc to %d                            | Notification of<br>config item loaded.              | Not a fault.  | DCA            |
| 960214       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Diameter Server: No<br>sessionFallbackTcc, default to<br>%d                     | Notification of<br>config item loaded.              | Not a fault.  | DCA            |

| <b>Alarm</b> | <b>Severity</b> | <b>Text</b>  | <b>Cause</b>  | <b>Resolution</b>                           | <b>Service</b> |
|--------------|-----------------|--|---|---|----------------|
| 960215       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Instance %z : noServiceTcc set<br>to %z  | Notification of<br>config item loaded.  | Not a fault.                                | DCA            |
| 960216       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Instance %z :<br>returnServiceresultCodeInRoot<br>set to %z  | Notification of<br>config item loaded.  | Not a fault.                                | DCA            |
| 960217       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d)<br>NOTICE\{960217\}: Instance %z :<br>roundingThreshold set to %d  | Notification of<br>config item loaded.  | Not a fault.                                | DCA            |
| 960218       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d)<br>NOTICE\{960218\}: Instance %z :<br>roundingDetail set to %z   | Notification of<br>config item loaded.  | Not a fault.                                | DCA            |
| 960219       | ERROR           | diameterControlAgent:<br>diameterControlAgent(%d) ERROR<br>sessionFallback timer expired,<br>Session-Id=%z   | Tcc timer has<br>expired so session<br>is assumed dead.                                       | Contact the administrator of the<br>client. | DCA            |
| 960220       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Service %z : set Itc to %d   | Notification of<br>config item loaded.  | Not a fault.                                | DCA            |
| 960221       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Service %z : defaulting Itc to<br>%d   | Notification of<br>config item default<br>loaded.   | Not a fault.                                | DCA            |
| 960230       | WARNING         | diameterControlAgent:<br>diameterControlAgent(%d) WARNING<br>Mapping Config For %z : Only a<br>single TypeCriteria AVP can be<br>defined as repeating at Final<br>Level. | Error in<br>configuration file.<br>TypeCriteria Element<br>with repeating AVP<br>Code Ignored | Check the config file.                      | DCA            |

| Alarm  | Severity | Text  | Cause  | Resolution             | Service |
|--------|----------|---|--|------------------------|---------|
| 960231 | WARNING  | diameterControlAgent:<br>diameterControlAgent(%d) WARNING<br>Mapping Config For %z : Only a single AVP can be defined as repeating at Final Level (%z discarded)      | Error in configuration file. Element with repeating AVP Code Ignored | Check the config file. | DCA     |
| 960232 | WARNING  | diameterControlAgent:<br>diameterControlAgent(%d) WARNING<br>Mapping Config For %z : Only a single AVP can be defined as Key (%z discarded)                           | Error in configuration file. Element with AVP Code Ignored           | Check the config file. | DCA     |
| 960233 | ERROR    | diameterControlAgent:<br>diameterControlAgent(%d) ERROR<br>AvpMapping(%z ) Config: Mapping with both keyAVP and contextAVP is not valid                               | Error in configuration file. AvpMapping Ignored                      | Check the config file. | DCA     |
| 960234 | ERROR    | diameterControlAgent:<br>diameterControlAgent(%d) ERROR<br>AvpMapping(%z ) Config: Mapping with contextAVP and more than 1 Data AVP is not valid                      | Error in configuration file. AvpMapping Ignored                      | Check the config file. | DCA     |
| 960235 | ERROR    | diameterControlAgent:<br>diameterControlAgent(%d) ERROR<br>AvpMapping(%z ) Config:<br>Repeating AVP Not Valid for Unconditional AVPs with Conditional AVPs configured | Error in configuration file. AvpMapping Ignored                      | Check the config file. | DCA     |
| 960236 | ERROR    | diameterControlAgent:<br>diameterControlAgent(%d) ERROR<br>AvpMapping(%z ) Config:<br>Repeating AVP Not Valid for Conditional AVPs with Unconditional AVPs configured | Error in configuration file. AvpMapping Ignored                      | Check the config file. | DCA     |

| Alarm  | Severity | Text  | Cause   | Resolution                                       | Service |
|--------|----------|---|---|--|---------|
| 960237 | WARNING  | diameterControlAgent:<br>diameterControlAgent(%d) WARNING<br>Found more than one key AVP(%z )<br>in Inbound Diameter Message for<br>AvpMapping(%z )                                       | Inbound Diameter<br>message cannot<br>contain a repeating<br>key AVP; Possibly<br>invalid config          | Check the config file and/or<br>diameter message | DCA     |
| 960238 | WARNING  | diameterControlAgent:<br>diameterControlAgent(%d) WARNING<br>Missing Key AVP(%z ) in Inbound<br>Diameter message for<br>AvpMapping(%z )   | Inbound Diameter<br>message does not<br>contain a key AVP;<br>Possibly error in<br>config                 | Check the config file and/or<br>diameter message | DCA     |
| 960239 | WARNING  | diameterControlAgent:<br>diameterControlAgent(%d) WARNING<br>Missing Data AVPs in Inbound<br>Diameter message for<br>AvpMapping(%z ) Found AVP(s):%z<br>(%z of %z )                       | Inbound Diameter<br>message does not<br>contain 1 or more<br>Data AVPs; Possibly<br>error in config       | Check the config file and/or<br>diameter message | DCA     |
| 960240 | WARNING  | diameterControlAgent:<br>diameterControlAgent(%d) WARNING<br>Missing Context AVPs in Inbound<br>Diameter message for<br>AvpMapping(%z ). Found AVP(s):%z<br>(%z of %z )                   | Inbound Diameter<br>message does not<br>contain 1 or more<br>Context AVPs;<br>Possibly error in<br>config | Check the config file and/or<br>diameter message | DCA     |
| 960241 | WARNING  | diameterControlAgent:<br>diameterControlAgent(%d) WARNING<br>Criterion field (TagFormat:%z )<br>for avpCode(%z ) is not<br>compatible with received<br>avpFormat(%z ) for AvpMapping(%z ) | Format type mismatch<br>between diameter<br>message and config  | Check the config file and/or<br>diameter message | DCA     |
| 960242 | WARNING  | diameterControlAgent:<br>diameterControlAgent(%d) WARNING<br>AvpMapping(%s) Config: Repeating<br>AVP Not Valid for Non-Array/Non-<br>PrefixTree Profile Type Mapping                      | Error in<br>configuration file.<br>AvpMapping Ignored   | Check the config file                            | DCA     |

| Alarm  | Severity | Text  | Cause   | Resolution                                       | Service |
|--------|----------|---|---|--|---------|
| 960243 | WARNING  | diameterControlAgent:<br>diameterControlAgent(%d) WARNING<br>Configured avpFormat(%z ) is not<br>UTF8String for PREFIXTREE for<br>AvpMapping(%z ) | Error in<br>configuration file.                                       | Check the config file                            | DCA     |
| 960244 | WARNING  | diameterControlAgent:<br>diameterControlAgent(%d) WARNING<br>AvpMapping(%z ) has<br>contextAVP(%z ) that does not<br>share a common ancestor AVP  | Error in<br>configuration file.                                       | Check the config file                            | DCA     |
| 960245 | CRITICAL | diameterControlAgent:<br>diameterControlAgent(%d)<br>CRITICAL AvpMapping(%z ) Config:<br>octetsLength must be >= 0                                | Error in<br>configuration file.                                       | Check the config file                            | DCA     |
| 960246 | WARNING  | diameterControlAgent:<br>diameterControlAgent(%d) WARNING<br>Cannot copy %d octets of AVP<br>from %d as its size is only %d                       | Error in<br>configuration file.                                       | Check the config file                            | DCA     |
| 960247 | WARNING  | diameterControlAgent:<br>diameterControlAgent(%d) WARNING<br>Cannot convert small Diameter<br>Time %d to Unix time_t.                             | Diameter times<br>before 1902 cant be<br>mapped to a profile<br>field | Check the config file and/or<br>diameter message | DCA     |
| 960248 | NOTICE   | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>AVP has octetsStart: %d   | Notification of<br>config item default<br>loaded.                     | Not a fault.                                     | DCA     |
| 960249 | NOTICE   | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>AVP has octetsLength: %d  | Notification of<br>config item default<br>loaded.                     | Not a fault.                                     | DCA     |
| 960250 | WARNING  | diameterControlAgent:<br>diameterControlAgent(%d) WARNING<br>Cannot copy %d octets of profile<br>to AVP from %d as its size is<br>only %d         | Error in<br>configuration file.                                       | Check the config file                            | DCA     |

| Alarm  | Severity | Text   | Cause   | Resolution   | Service |
|--------|----------|--|---|--|---------|
| 960251 | WARNING  | diameterControlAgent:<br>diameterControlAgent(%d) WARNING<br>Cannot convert large Unix time_t<br>%d to Diameter Time           | Unix times after<br>2036-02-07 cant be<br>mapped to a Diameter<br>AVP | Check the config file and/or<br>diameter message   | DCA     |
| 960252 | NOTICE   | DEF123diameterControlAgent:<br>diameterControlAgent(%d) NOTICE:<br>{ %d } Service %z is selected by:<br>%z = ZZZZZZ.           | Not a fault.  | No resolution  | DCA     |
| 960253 | CRITICAL | diameterControlAgent:<br>diameterControlAgent(%d)<br>CRITICAL Selection %z avpValue<br>%z is not a number or numeric<br>string | The avpValue must a<br>number or numeric<br>string.                   | Correct the config file.   | DCA     |
| 960254 | NOTICE   | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Diameter Server: Setting<br>SubscriptionIdTypes to %z              | Notification of<br>config item loaded.                                | Not a fault.   | DCA     |
| 960255 | NOTICE   | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Diameter Server: Defaulting<br>SubscriptionIdTypes to %z           | Notification of<br>config item loaded.                                | Not a fault.   | DCA     |
| 960300 | WARNING  | DEF123diameterControlAgent:<br>diameterControlAgent(%d)<br>WARNING: { %d } Cannot convert %d<br>bytes to a UINTEGER64          | Incorrect<br>configuration of<br>diameterControlAgent                 | Examine the DCA Mappings<br>configuration and correct the<br>mappings from AVPs to UINTEGER64<br>profile blocks. | DCA     |
| 960301 | WARNING  | DEF123diameterControlAgent:<br>diameterControlAgent(%d)<br>WARNING: { %d } Cannot convert %d<br>bytes to an INTEGER            | Incorrect<br>configuration of<br>diameterControlAgent                 | Examine the DCA Mappings<br>configuration and correct the<br>mappings from AVPs to INTEGER<br>profile blocks.    | DCA     |
| 960302 | WARNING  | DEF123diameterControlAgent:<br>diameterControlAgent(%d)<br>WARNING: { %d } Cannot convert %d<br>bytes to a UINTEGER            | Incorrect<br>configuration of<br>diameterControlAgent                 | Examine the DCA Mappings<br>configuration and correct the<br>mappings from AVPs to UINTEGER<br>profile blocks.   | DCA     |

| Alarm  | Severity | Text  | Cause   | Resolution  | Service |
|--------|----------|---|---|---|---------|
| 960303 | WARNING  | DEF123diameterControlAgent:<br>diameterControlAgent(%d)<br>WARNING: { %d } Cannot convert %d bytes to an INTEGER64  | Incorrect configuration of diameterControlAgent | Examine the DCA Mappings configuration and correct the mappings from AVPs to INTEGER64 profile blocks.            | DCA     |
| 960304 | WARNING  | DEF123diameterControlAgent:<br>diameterControlAgent(%d)<br>WARNING: { %d } Cannot convert %d bytes to a TIME  | Incorrect configuration of diameterControlAgent | Examine the DCA Mappings configuration and correct the mappings from AVPs to TIME profile blocks.                 | DCA     |
| 960305 | WARNING  | DEF123diameterControlAgent:<br>diameterControlAgent(%d)<br>WARNING: { %d } Cannot convert %d bytes to a BOOLEAN   | Incorrect configuration of diameterControlAgent | Examine the DCA Mappings configuration and correct the mappings from AVPs to BOOLEAN profile blocks.              | DCA     |
| 960306 | WARNING  | DEF123diameterControlAgent:<br>diameterControlAgent(%d)<br>WARNING: { %d } Value %z for profile tag %d is not a valid signed integer. Not adding to profile block.        | Incorrect configuration of diameterControlAgent | Examine the DCA Mappings configuration and correct the mappings from AVPs to integer profile blocks.              | DCA     |
| 960307 | WARNING  | DEF123diameterControlAgent:<br>diameterControlAgent(%d)<br>WARNING: { %d } Value %z for profile tag %d is not a valid unsigned integer. Not adding to profile block.      | Incorrect configuration of diameterControlAgent | Examine the DCA Mappings configuration and correct the mappings from AVPs to unsigned integer profile blocks.     | DCA     |
| 960308 | WARNING  | DEF123diameterControlAgent:<br>diameterControlAgent(%d)<br>WARNING: { %d } Value %z for profile tag %d is not a valid 64-bit signed integer. Not adding to profile block. | Incorrect configuration of diameterControlAgent | Examine the DCA Mappings configuration and correct the mappings from AVPs to 64bit signed integer profile blocks. | DCA     |

| Alarm  | Severity | Text   | Cause   | Resolution   | Service |
|--------|----------|--|---|--|---------|
| 960309 | WARNING  | DEF123diameterControlAgent:<br>diameterControlAgent(%d)<br>WARNING: { %d } Value %z for<br>profile tag %d is not a valid<br>64-bit unsigned integer. Not<br>adding to profile block. | Incorrect<br>configuration of<br>diameterControlAgent | Examine the DCA Mappings<br>configuration and correct the<br>mappings from AVPs to 64bit<br>unsigned integer profile blocks. | DCA     |
| 960310 | WARNING  | DEF123diameterControlAgent:<br>diameterControlAgent(%d)<br>WARNING: { %d } Value %z for<br>profile tag %d is not a valid<br>time_t. Not adding to profile<br>block.                  | Incorrect<br>configuration of<br>diameterControlAgent | Examine the DCA Mappings<br>configuration and correct the<br>mappings from AVPs to time<br>profile blocks.                   | DCA     |
| 960311 | WARNING  | DEF123diameterControlAgent:<br>diameterControlAgent(%d)<br>WARNING: { %d } Value %z for<br>profile tag %d is not a valid<br>BOOLEAN. Not adding to profile<br>block.                 | Incorrect<br>configuration of<br>diameterControlAgent | Examine the DCA Mappings<br>configuration and correct the<br>mappings from AVPs to boolean<br>profile blocks.                | DCA     |
| 960312 | WARNING  | DEF123diameterControlAgent:<br>diameterControlAgent(%d)<br>WARNING: { %d } I dont know how to<br>add profile block extension for<br>tag type %d                                      | Incorrect<br>configuration of<br>diameterControlAgent | Examine the DCA Mappings<br>configuration and correct the<br>mappings from AVPs for the<br>mentioned tag type.               | DCA     |
| 960313 | WARNING  | DEF123diameterControlAgent:<br>diameterControlAgent(%d)<br>WARNING: { %d } Tag : %d not added<br>to extension  | Incorrect<br>configuration of<br>diameterControlAgent | Examine the DCA Mappings<br>configuration and correct the<br>mappings from AVPs for the<br>mentioned tag.                    | DCA     |
| 960317 | WARNING  | DEF123diameterControlAgent:<br>diameterControlAgent(%d)<br>WARNING: { %d } Cannot convert %d<br>bytes to an ASN.1 integer  | Incorrect<br>configuration of<br>diameterControlAgent | Examine the DCA Mappings<br>configuration and correct the<br>mappings from AVPs to INAP<br>fields.                           | DCA     |
| 960318 | WARNING  | DEF123diameterControlAgent:<br>diameterControlAgent(%d)<br>WARNING: { %d } Cannot convert %z<br>to an ASN.1 integer  | Incorrect<br>configuration of<br>diameterControlAgent | Examine the DCA Mappings<br>configuration and correct the<br>mappings from AVPs to INAP<br>fields.                           | DCA     |

| Alarm  | Severity | Text  | Cause   | Resolution   | Service |
|--------|----------|---|---|--|---------|
| 960319 | WARNING  | DEF123diameterControlAgent:<br>diameterControlAgent(%d)<br>WARNING: { %d } Cannot convert<br>4294967295 to an ASN.1 integer                               | Incorrect<br>configuration of<br>diameterControlAgent | Examine the DCA Mappings<br>configuration and correct the<br>mappings from AVPs to INAP<br>fields.                 | DCA     |
| 960320 | WARNING  | DEF123diameterControlAgent:<br>diameterControlAgent(%d)<br>WARNING: { %d } Cannot convert -<br>4294967296 to an ASN.1 integer                             | Incorrect<br>configuration of<br>diameterControlAgent | Examine the DCA Mappings<br>configuration and correct the<br>mappings from AVPs to INAP<br>fields.                 | DCA     |
| 960322 | WARNING  | DEF123diameterControlAgent:<br>diameterControlAgent(%d)<br>WARNING: { %d } Cannot convert a<br>Time to a boolean.   | Incorrect<br>configuration of<br>diameterControlAgent | Examine the DCA Mappings<br>configuration and correct the<br>mappings from time AVPs to<br>boolean profile fields. | DCA     |
| 960323 | WARNING  | DEF123diameterControlAgent:<br>diameterControlAgent(%d)<br>WARNING: { %d } Cannot convert a<br>Time to unknown tag type %d.                               | Incorrect<br>configuration of<br>diameterControlAgent | Examine the DCA Mappings<br>configuration and correct the<br>mappings from time AVPs to<br>profile fields.         | DCA     |
| 960340 | WARNING  | DEF123diameterControlAgent:<br>diameterControlAgent(%d)<br>WARNING: { %d } Unexpected AVP<br>Format: %d   | Incorrect<br>configuration of<br>diameterControlAgent | Examine the DCA Mappings<br>configuration and correct the<br>outbound mappings to AVPs.                            | DCA     |
| 960341 | WARNING  | DEF123diameterControlAgent:<br>diameterControlAgent(%d)<br>WARNING: { %d } Cannot convert<br>time_t: %d to string   | Incorrect<br>configuration of<br>diameterControlAgent | Examine the DCA Mappings<br>configuration and correct the<br>outbound mappings to time format<br>AVPs.             | DCA     |
| 960342 | WARNING  | DEF123diameterControlAgent:<br>diameterControlAgent(%d)<br>WARNING: { %d } Cannot convert<br>address family: %d to string                                 | Incorrect<br>configuration of<br>diameterControlAgent | Examine the DCA Mappings<br>configuration and correct the<br>outbound mappings to address<br>format AVPs.          | DCA     |
| 960343 | WARNING  | DEF123diameterControlAgent:<br>diameterControlAgent(%d)<br>WARNING: { %d } Invalid INAP<br>operation supplied (%d) - cannot<br>initialise Outbound Mapper | Incorrect<br>configuration of<br>diameterControlAgent | Examine the DCA Mappings<br>configuration and correct the<br>outbound mappings to INAP<br>operations.              | DCA     |

| Alarm  | Severity | Text  | Cause   | Resolution  | Service |
|--------|----------|---|---|---|---------|
| 960344 | WARNING  | DEF123diameterControlAgent:<br>diameterControlAgent(%d)<br>WARNING: { %d } Invalid mapping<br>specified for field: %z in<br>Cs2ContinueWithArgument | Incorrect<br>configuration of<br>diameterControlAgent | Examine the DCA Mappings<br>configuration and correct the<br>outbound mappings to INAP<br>operations.   | DCA     |
| 960345 | WARNING  | DEF123diameterControlAgent:<br>diameterControlAgent(%d)<br>WARNING: { %d } Cannot convert<br>bool to AVP format: %z                                 | Incorrect<br>configuration of<br>diameterControlAgent | Examine the DCA Mappings<br>configuration and correct the<br>outbound mappings of boolean<br>profile fields.  | DCA     |
| 960346 | WARNING  | DEF123diameterControlAgent:<br>diameterControlAgent(%d)<br>WARNING: { %d } Cannot convert<br>4294967295 to Integer32                                | Incorrect<br>configuration of<br>diameterControlAgent | Examine the DCA Mappings<br>configuration and correct the<br>outbound mappings of Integer32<br>AVP fields. The outbound value<br>is too large for a 32bit<br>Integer. | DCA     |
| 960347 | WARNING  | DEF123diameterControlAgent:<br>diameterControlAgent(%d)<br>WARNING: { %d } Cannot convert<br>4294967295 to AVP format: %z                           | Incorrect<br>configuration of<br>diameterControlAgent | Examine the DCA Mappings<br>configuration and correct the<br>outbound mappings to AVP fields.<br>There is no valid conversion to<br>the mentioned AVP format.         | DCA     |
| 960348 | WARNING  | DEF123diameterControlAgent:<br>diameterControlAgent(%d)<br>WARNING: { %d } Cannot convert<br>18446744069414584320 to<br>Unsigned32                  | Incorrect<br>configuration of<br>diameterControlAgent | Examine the DCA Mappings<br>configuration and correct the<br>outbound mappings to AVP fields.<br>The value is too large to fit<br>into an Unsigned integer 32.        | DCA     |
| 960350 | WARNING  | DEF123diameterControlAgent:<br>diameterControlAgent(%d)<br>WARNING: { %d } Cannot convert<br>18446744069414584320 to<br>Integer64                   | Incorrect<br>configuration of<br>diameterControlAgent | Examine the DCA Mappings<br>configuration and correct the<br>outbound mappings to AVP fields.<br>The value is too large to fit<br>into an signed integer 64.          | DCA     |
| 960351 | WARNING  | DEF123diameterControlAgent:<br>diameterControlAgent(%d)<br>WARNING: { %d } Cannot convert %d<br>to Unsigned64                                       | Incorrect<br>configuration of<br>diameterControlAgent | Examine the DCA Mappings<br>configuration and correct the<br>outbound mappings to AVP fields.<br>The value is too large to fit<br>into an unsigned integer 64.        | DCA     |

| Alarm  | Severity | Text  | Cause   | Resolution  | Service |
|--------|----------|---|---|---|---------|
| 960352 | WARNING  | DEF123diameterControlAgent:<br>diameterControlAgent(%d)<br>WARNING: { %d } Cannot convert<br>int64 to Time                                      | Incorrect<br>configuration of<br>diameterControlAgent | Examine the DCA Mappings<br>configuration and correct the<br>outbound mappings to AVP fields.<br>Remove the conversion of a 64bit<br>integer to a time AVP.   | DCA     |
| 960353 | WARNING  | DEF123diameterControlAgent:<br>diameterControlAgent(%d)<br>WARNING: { %d } Cannot convert: %z<br>to AVP format: %z                              | Incorrect<br>configuration of<br>diameterControlAgent | Examine the DCA Mappings<br>configuration and correct the<br>outbound mappings to AVP fields.<br>Remove the conversion of a<br>string to the mentioned AVP<br>format.   | DCA     |
| 960354 | WARNING  | DEF123diameterControlAgent:<br>diameterControlAgent(%d)<br>WARNING: { %d } Cannot process %d<br>byte unsigned integer                           | Incorrect<br>configuration of<br>diameterControlAgent | Examine the DCA Mappings<br>configuration and correct the<br>outbound mappings to AVP fields.<br>Remove the conversion of a non 4<br>or 8 byte profile field to<br>integer AVP format.  | DCA     |
| 960355 | WARNING  | DEF123diameterControlAgent:<br>diameterControlAgent(%d)<br>WARNING: { %d } Cannot process %d<br>byte integer                                    | Incorrect<br>configuration of<br>diameterControlAgent | Examine the DCA Mappings<br>configuration and correct the<br>outbound mappings to AVP fields.<br>Remove the conversion of a non 4<br>or 8 byte profile field to<br>integer AVP format.  | DCA     |
| 960356 | WARNING  | DEF123diameterControlAgent:<br>diameterControlAgent(%d)<br>WARNING: { %d } Cannot convert<br>Time profile field value: %z to<br>AVP Time format | Incorrect<br>configuration of<br>diameterControlAgent | Examine the DCA Mappings<br>configuration and correct the<br>outbound mappings to AVP fields.<br>A Time profile field is<br>incorrectly populated by the<br>control plan, or the<br>configuration incorrectly<br>specifies the profile field as a<br>time type. | DCA     |

| Alarm  | Severity | Text  | Cause   | Resolution  | Service |
|--------|----------|---|---|---|---------|
| 960357 | WARNING  | DEF123diameterControlAgent:<br>diameterControlAgent(%d)<br>WARNING: { %d } Cannot process %d<br>byte boolean  | Incorrect configuration of diameterControlAgent | Examine the DCA Mappings configuration and correct the outbound mappings to AVP fields. A boolean profile field is incorrectly populated by the control plan, or the configuration incorrectly specifies the profile field as a boolean type. | DCA     |
| 960358 | WARNING  | DEF123diameterControlAgent:<br>diameterControlAgent(%d)<br>WARNING: { %d } Cannot process unknown profile tag type (%d)   | Incorrect configuration of diameterControlAgent | Examine the DCA Mappings configuration and correct the outbound mappings to AVP fields. An unknown profile tag type is mentioned.   | DCA     |
| 960359 | WARNING  | DEF123diameterControlAgent:<br>diameterControlAgent(%d)<br>WARNING: { %d } Failed to map literal %z to AVP %z , type:%z for mapping:%z                          | Incorrect configuration of diameterControlAgent | Examine the DCA Mappings configuration and correct the outbound mappings to AVP fields. The configuration specifies the use of a literal value that is not convertible to the required AVP type.  | DCA     |
| 960360 | WARNING  | DEF123diameterControlAgent:<br>diameterControlAgent(%d)<br>WARNING: { %d } Criterion field (%z ) is not compatible with ProfileTagType(%z ) for AvpMapping(%z ) | Incorrect configuration of diameterControlAgent | Examine the DCA Mappings configuration and correct the outbound mappings to AVP fields. The configuration specifies the use of a conditional value that is not convertible to the required AVP type.  | DCA     |
| 960361 | WARNING  | DEF123diameterControlAgent:<br>diameterControlAgent(%d)<br>WARNING: { %d } Cannot convert InapNumber to AVP format: %z  | Incorrect configuration of diameterControlAgent | Examine the DCA Mappings configuration and correct the outbound mappings to AVP fields. The configuration specifies the use of an INAP number format that is not convertible to the required AVP type.  | DCA     |

| Alarm  | Severity | Text   | Cause   | Resolution   | Service |
|--------|----------|--|---|--|---------|
| 960362 | WARNING  | DEF123diameterControlAgent:<br>diameterControlAgent(%d)<br>WARNING: { %d } Cannot convert<br>Asn1Integer value: %d to AVP<br>format: %z    | Incorrect<br>configuration of<br>diameterControlAgent | Examine the DCA Mappings<br>configuration and correct the<br>outbound mappings to AVP fields.<br>The configuration specifies the<br>use of an INAP number format<br>that is not convertible to the<br>required AVP type. | DCA     |
| 960363 | WARNING  | DEF123diameterControlAgent:<br>diameterControlAgent(%d)<br>WARNING: { %d } Cannot convert<br>Asn1Integer to AVP format: %z                 | Incorrect<br>configuration of<br>diameterControlAgent | Examine the DCA Mappings<br>configuration and correct the<br>outbound mappings to AVP fields.<br>The configuration specifies the<br>use of an INAP number format<br>that is not convertible to the<br>required AVP type. | DCA     |
| 960364 | WARNING  | DEF123diameterControlAgent:<br>diameterControlAgent(%d)<br>WARNING: { %d } Cannot convert %d<br>octet Asn1OctetString to AVP<br>format: %z | Incorrect<br>configuration of<br>diameterControlAgent | Examine the DCA Mappings<br>configuration and correct the<br>outbound mappings to AVP fields.<br>The configuration specifies the<br>use of an INAP number format<br>that is not convertible to the<br>required AVP type. | DCA     |
| 960365 | WARNING  | DEF123diameterControlAgent:<br>diameterControlAgent(%d)<br>WARNING: { %d } Invalid time<br>provided in Asn1OctetString                     | Incorrect<br>configuration of<br>diameterControlAgent | Examine the DCA Mappings<br>configuration and correct the<br>outbound mappings to AVP fields.<br>Either the INAP field is<br>incorrectly formatted as a time,<br>or the AVP format should not be<br>a time type.         | DCA     |
| 960366 | WARNING  | DEF123diameterControlAgent:<br>diameterControlAgent(%d)<br>WARNING: { %d } Failed to convert<br>Asn1OctetString to AVP time<br>format      | Incorrect<br>configuration of<br>diameterControlAgent | Examine the DCA Mappings<br>configuration and correct the<br>outbound mappings to AVP fields.<br>Either the INAP field is<br>incorrectly formatted as a time,<br>or the AVP format should not be<br>a time type.         | DCA     |

| Alarm  | Severity | Text   | Cause   | Resolution  | Service |
|--------|----------|--|---|---|---------|
| 960367 | WARNING  | DEF123diameterControlAgent:<br>diameterControlAgent(%d)<br>WARNING: { %d } Cannot convert<br>Asn1OctetString to AVP format:<br>%z                  | Incorrect configuration of diameterControlAgent | Examine the DCA Mappings configuration and correct the outbound mappings to AVP fields. The configuration incorrectly requests the conversion of an INAP field to an AVP type for which no conversion exists. | DCA     |
| 960368 | ERROR    | DEF123diameterControlAgent:<br>diameterControlAgent(%d) ERROR:<br>{ %d } No Units AVP in Granted-<br>Service-Units mapping, so<br>ignoring mapping | Incorrect configuration of diameterControlAgent | Examine the DCA Mappings configuration and correct the mappings of AVP fields. The configuration needs to specify a unit mapping for the granted units.   | DCA     |
| 960370 | ERROR    | DEF123diameterControlAgent:<br>diameterControlAgent(%d) ERROR:<br>{ %d } Exception initialising<br>mapper: %z \n                                   | Incorrect configuration of diameterControlAgent | Examine the DCA Mappings configuration and correct the mappings of AVP fields. The outbound mapping configuration is unreadable.  | DCA     |
| 960371 | ERROR    | DEF123diameterControlAgent:<br>diameterControlAgent(%d) ERROR:<br>{ 960371 } %z  | Incorrect configuration of diameterControlAgent | Examine the DCA Mappings configuration and correct the mappings of AVP fields. The outbound mapping configuration is unreadable.  | DCA     |
| 960372 | ERROR    | DEF123diameterControlAgent:<br>diameterControlAgent(%d) ERROR:<br>{ %d } Invalid AVP format<br>specified (%z ), defaulting to:<br>%z               | Incorrect configuration of diameterControlAgent | Examine the DCA Mappings configuration and correct the mappings of AVP fields.  | DCA     |
| 960373 | NOTICE   | DEF123diameterControlAgent:<br>diameterControlAgent(%d) NOTICE:<br>{ %d } AVP has literal : %z   | Not a fault                                     | No resolution   | DCA     |

| Alarm  | Severity | Text  | Cause   | Resolution   | Service |
|--------|----------|---|---|--|---------|
| 960374 | ERROR    | DEF123diameterControlAgent:<br>diameterControlAgent(%d) ERROR:<br>{%d} Literal defaulting to empty<br>string  | Incorrect<br>configuration of<br>diameterControlAgent | Examine the DCA Mappings<br>configuration and correct the<br>mappings to AVP fields. A<br>literal value is not correctly<br>specified.   | DCA     |
| 960375 | WARNING  | DEF123diameterControlAgent:<br>diameterControlAgent(%d)<br>WARNING: {%d} Invalid INAP Field<br>(%z ) specified for for AVP  | Incorrect<br>configuration of<br>diameterControlAgent | Examine the DCA Mappings<br>configuration and correct the<br>mappings to AVP fields. An INAP<br>filed is not correctly<br>specified.     | DCA     |
| 960376 | ERROR    | DEF123diameterControlAgent:<br>diameterControlAgent(%d) ERROR:<br>{%d} AvpMapping(%z ) Config: A<br>Literal mapping cannot be<br>specified at the same time as an<br>encodedExtensionTag or<br>extensionType mapping. | Incorrect<br>configuration of<br>diameterControlAgent | Examine the DCA Mappings<br>configuration and correct the<br>mappings to AVP fields. A<br>literal field is not correctly<br>specified.   | DCA     |
| 960377 | WARNING  | DEF123diameterControlAgent:<br>diameterControlAgent(%d)<br>WARNING: {%d} Cannot read<br>mapping:%z , skipping it  | Incorrect<br>configuration of<br>diameterControlAgent | Examine the DCA Mappings<br>configuration and correct the<br>mappings to AVP fields. An INAP<br>maping is not correctly<br>specified.    | DCA     |
| 960378 | WARNING  | DEF123diameterControlAgent:<br>diameterControlAgent(%d)<br>WARNING: {%d} Failed to create<br>mapping for AVP, Reason: %z  | Incorrect<br>configuration of<br>diameterControlAgent | Examine the DCA Mappings<br>configuration and correct the<br>mappings to AVP fields. An INAP<br>maping is not correctly<br>specified.    | DCA     |
| 960379 | NOTICE   | DEF123diameterControlAgent:<br>diameterControlAgent(%d) NOTICE:<br>{%d} AVP has timestamp : %z  | Not a fault   | No resolution  | DCA     |
| 960380 | ERROR    | DEF123diameterControlAgent:<br>diameterControlAgent(%d) ERROR:<br>{%d} Timestamp defaulting to<br>empty string  | Incorrect<br>configuration of<br>diameterControlAgent | Examine the DCA Mappings<br>configuration and correct the<br>mappings to AVP fields. A<br>timestamp value is not correctly<br>specified. | DCA     |

| Alarm  | Severity | Text   | Cause   | Resolution   | Service |
|--------|----------|--|---|--|---------|
| 960381 | WARNING  | DEF123diameterControlAgent:<br>diameterControlAgent(%d)<br>WARNING: { %d} Failed to map<br>timestamp %z to AVP %z ,<br>type:%z for mapping:%z            | Incorrect configuration of diameterControlAgent   | Examine the DCA Mappings configuration and correct the outbound mappings to AVP fields. The configuration specifies the use of a timestamp value that is not convertible to the required AVP type. | DCA     |
| 960382 | WARNING  | DEF123diameterControlAgent:<br>diameterControlAgent(%d)<br>WARNING: { %d} Cannot merge AVP:<br>%d because it clashes with an existing AVP in the message | A Duplicate outbound mapping is configured  | Correct the DCA configuration for outbound mappings so that there is only one source of information in DCA for the outbound AVP.   | DCA     |
| 960383 | ERROR    | diameterControlAgent:<br>diameterControlAgent(%d)<br>ERROR\{960383\}: REQUEST received for old session.<br>Origin-Host=%z , Session-Id=%z                | Software error or invalid message sequence from client.                                 | Contact support.   | DCA     |
| 960385 | NOTICE   | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE Instance %z : customDefaultUnits set to %z  | Notification of config item loaded.   | Not a fault.   | DCA     |
| 960386 | WARNING  | diameterControlAgent:<br>diameterControlAgent(%d)<br>WARNING\{960386\}: Detected custom (non-standard) handling of default units                         | Invalid message sequence from client or incorrect configuration of diameterControlAgent | Check the customDefaultUnits configuration setting and turn on if necessary. Otherwise, confirm correct message sequence with client.  | DCA     |
| 960389 | NOTICE   | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE Diameter Server: Received %d %z in the last %d seconds.   | Notification of system load.  | Not a fault.   | DCA     |
| 960390 | WARNING  | diameterControlAgent:<br>diameterControlAgent(%d) WARNING Throttled %d requests in the last %d seconds.  | Notification of number of INITIAL or EVENT requests dropped due to system load.         | Check that network is distributing requests appropriately. Contact support.  | DCA     |

| <b>Alarm</b> | <b>Severity</b> | <b>Text</b>   | <b>Cause</b>                        | <b>Resolution</b> | <b>Service</b> |
|--------------|-----------------|---|-------------------------------------|-------------------|----------------|
| 960391       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Diameter Server: There were a maximum of %d outstanding Diameter sessions in the last %d seconds. | Notification of system load.        | Not a fault.      | DCA            |
| 960392       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Diameter Server: There were a maximum of %d outstanding engaged services in the last %d seconds.  | Notification of system load.        | Not a fault.      | DCA            |
| 960393       | NOTICE          | diameterControlAgent:<br>diameterControlAgent(%d) NOTICE<br>Instance %z :<br>dontDiscardRatingGroupInResponse set to %z                                       | Notification of config item loaded. | Not a fault.      | DCA            |