

**Oracle® Communications  
Convergent Charging Controller**

SMS Center Alarms Guide

Release 6.0

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# Alarm Topic Description

## Alarm generation

Alarms on each configured node are written to the syslog and are then captured by the smsAlarmDaemon for entry in the SMF database.

For management of these alarms, refer to *Service Management System Technical Guide*.

## Severity levels

This table describes the alarms severity levels.

| Level    | Abbr | Description  |
|----------|------|--|
| Critical | C    | These alarms are raised when the application has encountered an error which indicates that the system is unable to function.         |
| Error    | E    | These alarms indicate the application has encountered a serious problem completing a necessary task and could not complete the task. |
| Warning  | W    | Warnings are raised to indicate the application encountered a problem completing a non-mission critical task.                        |
| Notice   | N    | Notices are raised to indicate that the application has completed a task successfully.   |

## Alarm format

Alarms usually follow this format:

```
Mon DD 24:MM:SS hostname process name: [ID alarmID user.severity] process(PID)
SEVERITY: Alarm text with possible variables
```

Where:

| Variable     | Description   |
|--------------|---|
| Mon DD       | Month and date the alarm was logged.                  |
| 24:MM:SS     | Time the alarm was logged in 24 hour format.          |
| hostname     | Name of the machine on which the alarm was generated. |
| process name | Name of the process which logged the alarm.           |
| alarmID      | ID number of the alarm.                               |
| severity     | Alarm severity.                                       |
| process      | Name of the process which logged the alarm.           |
| PID          | Process ID of the process which logged the alarm.     |
| SEVERITY     | Alarm severity.                                       |

|            |  |
|------------|--|
| Alarm text | Alarm text. This may include variables such as node number.<br><b>Note:</b> In some cases the entire alarm text is generated from variables. |
|------------|--|

**Note:** Some alarms from some subsystems may have a different format.

**Example:** This text shows an smsMaster alarm about pending update queues.

```
Mar 30 13:34:54 prodsmp1 smsMaster: [ID 953149 user.warning] smsMaster(17833)
WARNING: Pending queue now above 15 (Worst Node 317)
```

## Alarm text and variables

The %d and %s symbols represent variables within the alarm text. These values are generated by the subsystem and added to the message when the alarm is raised.

Usually the %d is a number and the %s is text in the context of the message to complete the alarm message. Occasionally other % symbols are also used (for example, %u) for different variables.

## Further information

For more information about:

- The SMS Alarms subsystem, see *Service Management System Technical Guide*
- Creating and maintaining the SMS Alarm Relay rule set, see *Service Management System User's Guide*

## SMS Center Alarms

| Alarm  | Severity | Text   | Cause                                  | Resolution   | Service |
|--------|----------|--|--|--|---------|
| 290000 | ERROR    | SLEE[%d]: smscDaemon(%d) ERROR:<br>SmscConnection::connect() :<br>inet_addr() call failed on IP %s<br>%d.        | Invalid IP address.                    | Refer to application expert.<br>Validate the IP address<br>referenced in the configuration<br>file.  | SMSC    |
| 290001 | ERROR    | SLEE[%d]: smscDaemon(%d) ERROR:<br>SmscConnection::connect() :<br>Cannot open configuration file<br>%s %d :%z    | Cannot open the<br>configuration file. | Assuming basic UNIX skills<br>(Check the following). 1) Does<br>the configuration file exist? 2)<br>Are the correct permissions set<br>for the configuration file? 3)<br>Is the configuration file<br>corrupt? 4) Have all the<br>required parameters been entered<br>in the configuration file? 5)<br>Have all the configuration<br>parameters been formatted<br>correctly? Finally contact<br>support. | SMSC    |
| 290002 | WARNING  | SLEE[%d]: smscDaemon(%d)<br>WARNING:<br>SmscConnection::sendMessage() :<br>Cannot send message : stx%s<br>123etx | Error sending<br>message to SMS.       | Refer to UNIX/application/LAN<br>expert first (Check the<br>following). 1) TCP/IP connection<br>integrity. 2) Type netstat -na<br>(see man netstat for more<br>information) to determine the<br>status of the listening socket<br>for this connection. (Should be<br>a configuration parameter).<br>Finally contact support.   | SMSC    |

| Alarm  | Severity | Text  | Cause   | Resolution  | Service |
|--------|----------|---|---|---|---------|
| 290003 | ERROR    | SLEE[%d]: smscDaemon(%d) ERROR:<br>SmscConnection::process() : Read<br>Error (%z )                      | Problem reading from<br>the socket.             | Refer to UNIX/application/LAN<br>expert first (Check the<br>following). 1) TCP/IP connection<br>integrity. 2) Type netstat -na<br>(see man netstat for more<br>information) to determine the<br>status of the listening socket<br>for this connection. (Should be<br>a configuration parameter).<br>Finally contact support.  | SMSC    |
| 290004 | ERROR    | SLEE[%d]: smscDaemon(%d) ERROR:<br>SocketListener::process() :<br>Error reading socket :%z              | Error reading from<br>connection.               | Refer to UNIX/application/LAN<br>expert first (Check the<br>following). 1) TCP/IP connection<br>integrity. 2) Type netstat -na<br>(see man netstat for more<br>information) to determine the<br>status of the listening socket<br>for this connection. (Should be<br>a configuration parameter).<br>Finally contact support.  | SMSC    |
| 290005 | WARNING  | SLEE[%d]: smscDaemon(%d)<br>WARNING:<br>SmscConnection::timeout() :<br>Message timed out : stx%s 123etx | Message has no<br>response in timeout<br>period | Refer to UNIX/application/LAN<br>expert first (Check the<br>following). 1) Is SMS timeout<br>period very small? 2) TCP/IP<br>connection integrity. 3) Type<br>netstat -na (see man netstat for<br>more information) to determine<br>the status of the listening<br>socket for this connection.<br>(Should be a configuration<br>parameter). Finally contact<br>support. | SMSC    |
| 290006 | WARNING  | SLEE[%d]: smscDaemon(%d)<br>WARNING:<br>SmscConnection::process() : Got<br>an unknown message type      | Information only.                               | No resolution.  | SMSC    |



| Alarm  | Severity | Text   | Cause                                | Resolution   | Service |
|--------|----------|--|--------------------------------------|--|---------|
| 290007 | WARNING  | SLEE[%d]: smscDaemon(%d)<br>WARNING:<br>SmscConnection::process() :<br>Message Start Character Missing | Information only.                    | No resolution.   | SMSC    |
| 290008 | WARNING  | SLEE[%d]: smscDaemon(%d)<br>WARNING:<br>SocketListener::connect() :<br>unlink (%z ) failed :%z         | Internal IPC<br>communication error. | Refer to UNIX/application/LAN<br>expert first (Check the<br>following). 1) TCP/IP connection<br>integrity. 2) Type netstat -na<br>(see man netstat for more<br>information) to determine the<br>status of the listening socket<br>for this connection. (Should be<br>a configuration parameter).<br>Finally contact support. | SMSC    |
| 290009 | ERROR    | SLEE[%d]: smscDaemon(%d) ERROR:<br>SmscConnection::connect() :<br>Retried to many times                | Internal IPC<br>communication error. | Refer to UNIX/application/LAN<br>expert first (Check the<br>following). 1) TCP/IP connection<br>integrity. 2) Type netstat -na<br>(see man netstat for more<br>information) to determine the<br>status of the listening socket<br>for this connection. (Should be<br>a configuration parameter).<br>Finally contact support. | SMSC    |
| 290010 | ERROR    | SLEE[%d]: smscDaemon(%d) ERROR:<br>SmscConnection::connect() :<br>Socket call failedZZZ                | Internal IPC<br>communication error. | Refer to UNIX/application/LAN<br>expert first (Check the<br>following). 1) TCP/IP connection<br>integrity. 2) Type netstat -na<br>(see man netstat for more<br>information) to determine the<br>status of the listening socket<br>for this connection. (Should be<br>a configuration parameter).<br>Finally contact support. | SMSC    |

| Alarm  | Severity | Text  | Cause                                | Resolution   | Service |
|--------|----------|---|--------------------------------------|--|---------|
| 290011 | ERROR    | SLEE[%d]: smscDaemon(%d) ERROR:<br>SocketListener::connect() :<br>bind() failed %d:%z         | Internal IPC<br>communication error. | Refer to UNIX/application/LAN<br>expert first (Check the<br>following). 1) TCP/IP connection<br>integrity. 2) Type netstat -na<br>(see man netstat for more<br>information) to determine the<br>status of the listening socket<br>for this connection. (Should be<br>a configuration parameter).<br>Finally contact support. | SMSC    |
| 290012 | ERROR    | SLEE[%d]: smscDaemon(%d) ERROR:<br>SocketListener::connect() :<br>socket() failed :%z         | Internal IPC<br>communication error. | Refer to UNIX/application/LAN<br>expert first (Check the<br>following). 1) TCP/IP connection<br>integrity. 2) Type netstat -na<br>(see man netstat for more<br>information) to determine the<br>status of the listening socket<br>for this connection. (Should be<br>a configuration parameter).<br>Finally contact support. | SMSC    |
| 290013 | ERROR    | SLEE[%d]: smscDaemon(%d) ERROR:<br>SocketListener::process() :<br>Cannot find SMSC connection | Internal IPC<br>communication error. | Refer to UNIX/application/LAN<br>expert first (Check the<br>following). 1) TCP/IP connection<br>integrity. 2) Type netstat -na<br>(see man netstat for more<br>information) to determine the<br>status of the listening socket<br>for this connection. (Should be<br>a configuration parameter).<br>Finally contact support. | SMSC    |

| Alarm  | Severity | Text   | Cause  | Resolution   | Service |
|--------|----------|--|--|--|---------|
| 290014 | WARNING  | SLEE[%d]: smscDaemon(%d)<br>WARNING:<br>SmscConnection::connect() :<br>Connect error (%s %d:%d) :%z                  | Internal IPC<br>communication error.             | Refer to UNIX/application/LAN<br>expert first (Check the<br>following). 1) TCP/IP connection<br>integrity. 2) Type netstat -na<br>(see man netstat for more<br>information) to determine the<br>status of the listening socket<br>for this connection. (Should be<br>a configuration parameter).<br>Finally contact support. | SMSC    |
| 290015 | ERROR    | SLEE[%d]: smscDaemon(%d) ERROR:<br>SocketListener::connect() :<br>Retried too many times                             | Internal IPC<br>communication error.             | Refer to UNIX/application/LAN<br>expert first (Check the<br>following). 1) TCP/IP connection<br>integrity. 2) Type netstat -na<br>(see man netstat for more<br>information) to determine the<br>status of the listening socket<br>for this connection. (Should be<br>a configuration parameter).<br>Finally contact support. | SMSC    |
| 290016 | ERROR    | SLEE[%d]: smscDaemon(%d) ERROR:<br>SmscConnection::process() :<br>Buffer Overflow : Closing<br>Connection            | Data overflow when<br>reading from socket.       | Refer to application expert<br>first. Closing and then opening<br>the connection should resolve<br>the issue. Finally contact<br>support.  | SMSC    |
| 290017 | ERROR    | SLEE[%d]: smscDaemon(%d) ERROR:<br>SmscConnection::connect() :<br>Cannot read ip address from<br>configuration file. | Cannot find IP<br>address configured<br>in file. | Refer to application expert.<br>Validate the IP address<br>referenced in the configuration<br>file.  | SMSC    |

| Alarm  | Severity | Text  | Cause   | Resolution   | Service |
|--------|----------|---|---|--|---------|
| 290018 | WARNING  | SLEE[%d]: smscDaemon(%d)<br>WARNING: Language translation dictionary in %s %d contained an invalid mapping line (no unescaped = sign) on or about line %d | Attempting to read the language file has resulted in an error.                | Assuming basic UNIX skills (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | SMSC    |
| 290019 | ERROR    | SLEE[%d]: smscDaemon(%d) ERROR: Could not stat() language index fileZZZ   | Attempting to obtain the status of the current file has resulted in an error. | Assuming basic UNIX skills (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | SMSC    |

| Alarm  | Severity | Text   | Cause   | Resolution   | Service |
|--------|----------|--|---|--|---------|
| 290020 | ERROR    | SLEE[%d]: smscDaemon(%d) ERROR: Could not load either the requested language file or Default.lang! Falling back to untranslated strings. | Attempting to open the current file has resulted in an error. | Assuming basic UNIX skills (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | SMSC    |
| 290021 | ERROR    | SLEE[%d]: smscDaemon(%d) ERROR: Could not read language index fileZZZ  | Attempting to open the current file has resulted in an error. | Assuming basic UNIX skills (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | SMSC    |

| Alarm  | Severity | Text   | Cause  | Resolution   | Service |
|--------|----------|--|--|--|---------|
| 290022 | WARNING  | SLEE[%d]: smscDaemon(%d)<br>WARNING:<br>cmnConfigGetStringVector: unable<br>to openZZZ                       | Attempting to open<br>the current file has<br>resulted in an<br>error. | Assuming basic UNIX skills<br>(Check the following). 1) Does<br>the configuration file exist? 2)<br>Are the correct permissions set<br>for the configuration file? 3)<br>Is the configuration file<br>corrupt? 4) Have all the<br>required parameters been entered<br>in the configuration file? 5)<br>Have all the configuration<br>parameters been formatted<br>correctly? Finally contact<br>support. | SMSC    |
| 290023 | WARNING  | SLEE[%d]: smscDaemon(%d)<br>WARNING: Could not load language<br>file %s %d! Falling back to<br>Default.lang. | Attempting to open<br>the current file has<br>resulted in an<br>error. | Assuming basic UNIX skills<br>(Check the following). 1) Does<br>the configuration file exist? 2)<br>Are the correct permissions set<br>for the configuration file? 3)<br>Is the configuration file<br>corrupt? 4) Have all the<br>required parameters been entered<br>in the configuration file? 5)<br>Have all the configuration<br>parameters been formatted<br>correctly? Finally contact<br>support. | SMSC    |

| Alarm  | Severity | Text  | Cause   | Resolution   | Service |
|--------|----------|---|---|--|---------|
| 290024 | WARNING  | SLEE[%d]: smscDaemon(%d)<br>WARNING: Could not reload language file %s %d! Staying with in-core copy. | Attempting to open the current file has resulted in an error. | Assuming basic UNIX skills (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | SMSC    |
| 290025 | WARNING  | SLEE[%d]: smscDaemon(%d)<br>WARNING: getValue: unable to openZZZ                                      | Attempting to open the current file has resulted in an error. | Assuming basic UNIX skills (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | SMSC    |
| 290026 | ERROR    | SLEE[%d]: smscDaemon(%d)<br>CRITICAL: Aiee!<br>cmnPluginReleaseHandle received NULL handle!           | Internal software error.                                      | No resolution. If problem persists then contact support.   | SMSC    |
| 290027 | ERROR    | SLEE[%d]: smscDaemon(%d)<br>CRITICAL: cmnPlugin: error loading library %s %d:%z                       | Internal software error.                                      | No resolution. If problem persists then contact support.   | SMSC    |
| 290028 | ERROR    | SLEE[%d]: smscDaemon(%d) ERROR: ConnectionManager()::process() : Error in selectZZZ                   | Internal software error.                                      | No resolution. If problem persists then contact support.   | SMSC    |

| Alarm  | Severity | Text   | Cause  | Resolution  | Service |
|--------|----------|--|--|---|---------|
| 290029 | ERROR    | SLEE[%d]: smscDaemon(%d) ERROR:<br>cmnDate::getLocalDate:%z  | Internal software error.                                 | No resolution. If problem persists then contact support.  | SMSC    |
| 290030 | NOTICE   | SLEE[%d]: smscDaemon(%d) NOTICE:<br>gethostbyname:%z   | Internal software error.                                 | No resolution. If problem persists then contact support.  | SMSC    |
| 290031 | NOTICE   | SLEE[%d]: smscDaemon(%d) NOTICE:<br>Select:%z  | Internal software error.                                 | No resolution. If problem persists then contact support.  | SMSC    |
| 290032 | NOTICE   | SLEE[%d]: smscDaemon(%d) NOTICE:<br>socket:%z  | Communications over the socket appears to have problems. | Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support. | SMSC    |
| 290033 | WARNING  | SLEE[%d]: smscDaemon(%d)<br>WARNING:<br>cmnPluginLookupFunction: could not find symbol %s %d::%s %d:%z     | Internal software error.                                 | No resolution. If problem persists then contact support.  | SMSC    |
| 290034 | WARNING  | SLEE[%d]: smscDaemon(%d)<br>WARNING: cmnPluginReleaseHandle: released already-released pluginZZZ           | Internal software error.                                 | No resolution. If problem persists then contact support.  | SMSC    |
| 290035 | WARNING  | SLEE[%d]: smscDaemon(%d)<br>WARNING: Macro %s %d not found.  | Internal software error.                                 | No resolution. If problem persists then contact support.  | SMSC    |
| 290036 | WARNING  | SLEE[%d]: smscDaemon(%d)<br>WARNING:<br>SmscConnection::connect() :<br>Reconnecting to (%z ) in 10 seconds | Information only.  | No resolution.  | SMSC    |



| Alarm  | Severity | Text  | Cause  | Resolution  | Service |
|--------|----------|---|--|---|---------|
| 290037 | WARNING  | SLEE[%d]: smscDaemon(%d)<br>WARNING:<br>SmscConnection::process() :<br>Reconnecting in 10 seconds               | Information only.                                    | No resolution.  | SMSC    |
| 290038 | WARNING  | SLEE[%d]: smscDaemon(%d)<br>WARNING:<br>SocketListener::connect() :<br>Retrying in 10 seconds                   | Information only.                                    | No resolution.  | SMSC    |
| 290039 | ERROR    | SLEE[%d]: smscDaemon(%d) ERROR:<br>cmnProfileFindIndex: Profile<br>corrupt (data pos misaligned)                | Error reading the<br>current users<br>profile block. | Refer to ORACLE expert first.<br>Verify the profile block exists<br>and is not corrupted or invalid<br>for this user, by referring to<br>the profile field of the<br>ABS_ACCT_REFERENCE(public<br>synonym) table. | SMSC    |
| 290040 | ERROR    | SLEE[%d]: smscDaemon(%d) ERROR:<br>cmnProfileFindIndex: Profile<br>corrupt (length < 0)                         | Error reading the<br>current users<br>profile block. | Refer to ORACLE expert first.<br>Verify the profile block exists<br>and is not corrupted or invalid<br>for this user, by referring to<br>the profile field of the<br>ABS_ACCT_REFERENCE(public<br>synonym) table. | SMSC    |
| 290041 | ERROR    | SLEE[%d]: smscDaemon(%d) ERROR:<br>cmnProfileFindIndex: Profile<br>corrupt (offset + length ><br>profileLength) | Error reading the<br>current users<br>profile block. | Refer to ORACLE expert first.<br>Verify the profile block exists<br>and is not corrupted or invalid<br>for this user, by referring to<br>the profile field of the<br>ABS_ACCT_REFERENCE(public<br>synonym) table. | SMSC    |

| Alarm  | Severity | Text   | Cause  | Resolution  | Service |
|--------|----------|--|--|---|---------|
| 290042 | ERROR    | SLEE[%d]: smscDaemon(%d) ERROR: cmnProfileFindIndex: Profile corrupt (offset < 0)              | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | SMSC    |
| 290043 | ERROR    | SLEE[%d]: smscDaemon(%d) ERROR: cmnProfileFindIndex: Profile corrupt (offset > profileLength)  | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | SMSC    |
| 290044 | ERROR    | SLEE[%d]: smscDaemon(%d) ERROR: cmnProfileFindIndex: Profile corrupt (TOC end > profileLength) | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | SMSC    |
| 290045 | ERROR    | SLEE[%d]: smscDaemon(%d) ERROR: cmnProfileFindTag: Profile corrupt (data pos misaligned)       | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | SMSC    |
| 290046 | ERROR    | SLEE[%d]: smscDaemon(%d) ERROR: cmnProfileFindTag: Profile corrupt (length < 0)                | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | SMSC    |

| Alarm  | Severity | Text   | Cause  | Resolution  | Service |
|--------|----------|--|--|---|---------|
| 290047 | ERROR    | SLEE[%d]: smscDaemon(%d) ERROR: cmnProfileFindTag: Profile corrupt (offset + length > profileLength) | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | SMSC    |
| 290048 | ERROR    | SLEE[%d]: smscDaemon(%d) ERROR: cmnProfileFindTag: Profile corrupt (offset < 0)                      | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | SMSC    |
| 290049 | ERROR    | SLEE[%d]: smscDaemon(%d) ERROR: cmnProfileFindTag: Profile corrupt (offset > profileLength)          | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | SMSC    |
| 290050 | ERROR    | SLEE[%d]: smscDaemon(%d) ERROR: Remove tag: Corrupted, tag field data passes end of profile          | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | SMSC    |
| 290051 | ERROR    | SLEE[%d]: smscDaemon(%d) ERROR: Remove tag: Corrupted, tag length begins before profile              | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | SMSC    |

| Alarm  | Severity | Text   | Cause  | Resolution  | Service |
|--------|----------|--|--|---|---------|
| 290052 | ERROR    | SLEE[%d]: smscDaemon(%d) ERROR: Remove tag: Corrupted, tag length field passes end of profile        | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | SMSC    |
| 290053 | ERROR    | SLEE[%d]: smscDaemon(%d) ERROR: Update block corrupt. Item offset is negative. Creating empty block. | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | SMSC    |
| 290054 | ERROR    | SLEE[%d]: smscDaemon(%d) ERROR: Update block has no tags but is wrong size. Creating empty profile.  | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | SMSC    |
| 290055 | ERROR    | SLEE[%d]: smscDaemon(%d) ERROR: Update profile corrupt. Field goes past profile block len.           | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | SMSC    |
| 290056 | ERROR    | SLEE[%d]: smscDaemon(%d) ERROR: Update profile corrupt. Length goes past profile block len.          | Error reading the current users profile block. | Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table. | SMSC    |

| Alarm  | Severity | Text  | Cause  | Resolution   | Service |
|--------|----------|---|--|--|---------|
| 290057 | WARNING  | SLEE[%d]: smscDaemon(%d)<br>WARNING: cmnConfigGetChar: %z | Attempting to read the smscDaemon configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | SMSC    |
| 290058 | WARNING  | SLEE[%d]: smscDaemon(%d)<br>WARNING: cmnConfigGetFlag: %z | Attempting to read the smscDaemon configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | SMSC    |

| Alarm  | Severity | Text   | Cause  | Resolution   | Service |
|--------|----------|--|--|--|---------|
| 290059 | WARNING  | SLEE[%d]: smscDaemon(%d)<br>WARNING: cmnConfigGetInteger: %z | Attempting to read the smscDaemon configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | SMSC    |
| 290060 | WARNING  | SLEE[%d]: smscDaemon(%d)<br>WARNING: cmnConfigGetString: %z  | Attempting to read the smscDaemon configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | SMSC    |

| Alarm  | Severity | Text   | Cause  | Resolution   | Service |
|--------|----------|--|--|--|---------|
| 290061 | WARNING  | SLEE[%d]: smscDaemon(%d)<br>WARNING: getConfig: No trailing<br>: on sectionZZZ | Attempting to read<br>the smscDaemon<br>configuration file<br>has resulted in an<br>error. | Refer to UNIX/application expert<br>first (Check the following). 1)<br>Does the configuration file<br>exist? 2) Are the correct<br>permissions set for the<br>configuration file? 3) Is the<br>configuration file corrupt? 4)<br>Have all the required parameters<br>been entered in the<br>configuration file? 5) Have all<br>the configuration parameters<br>been formatted correctly?<br>Finally contact support. | SMSC    |
| 290062 | NOTICE   | SLEE[%d]: smscDaemon(%d) NOTICE:<br>cmnConfigGetChar: %z                       | Attempting to read<br>the smscDaemon<br>configuration file<br>has resulted in an<br>error. | Refer to UNIX/application expert<br>first (Check the following). 1)<br>Does the configuration file<br>exist? 2) Are the correct<br>permissions set for the<br>configuration file? 3) Is the<br>configuration file corrupt? 4)<br>Have all the required parameters<br>been entered in the<br>configuration file? 5) Have all<br>the configuration parameters<br>been formatted correctly?<br>Finally contact support. | SMSC    |

| Alarm  | Severity | Text  | Cause  | Resolution   | Service |
|--------|----------|---|--|--|---------|
| 290063 | NOTICE   | SLEE[%d]: smscDaemon(%d) NOTICE:<br>cmnConfigGetFlag: %z    | Attempting to read the smscDaemon configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | SMSC    |
| 290064 | NOTICE   | SLEE[%d]: smscDaemon(%d) NOTICE:<br>cmnConfigGetInteger: %z | Attempting to read the smscDaemon configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | SMSC    |



| Alarm  | Severity | Text   | Cause  | Resolution   | Service |
|--------|----------|--|--|--|---------|
| 290065 | NOTICE   | SLEE[%d]: smscDaemon(%d) NOTICE:<br>cmnConfigGetString: %z   | Attempting to read the smscDaemon configuration file has resulted in an error. | Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support. | SMSC    |
| 290066 | CRITICAL | SLEE[%d]: smscDaemon(%d)<br>CRITICAL: malloc() returned NULL in build_filename (cmnLang.cc)!<br>Out of memory! | Insufficient memory to perform desired action due to internal software error.  | Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusually large memory consumption for an individual binary. Finally contact support.   | SMSC    |
| 290067 | CRITICAL | SLEE[%d]: smscDaemon(%d)<br>CRITICAL: Out of memory in cmnLang.cc:processLine!                                 | Insufficient memory to perform desired action due to internal software error.  | Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusually large memory consumption for an individual binary. Finally contact support.   | SMSC    |
| 290068 | CRITICAL | SLEE[%d]: smscDaemon(%d) NOTICE<br>allocate=%d<br>cmnRangeOciFetch.c@%d: out of memory                         | Insufficient memory to perform desired action due to internal software error.  | Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusually large memory consumption for an individual binary. Finally contact support.   | SMSC    |

| Alarm  | Severity | Text  | Cause   | Resolution   | Service |
|--------|----------|---|---|--|---------|
| 290069 | CRITICAL | SLEE[%d]: smscDaemon(%d) WARNING<br>strdup=%d loggedError.c@%d: out<br>of memory                                    | Insufficient memory<br>to perform desired<br>action due to<br>internal software<br>error. | Refer to UNIX/application expert<br>first (Check the following). 1)<br>Rogue processes consuming memory<br>2) Unusually large memory<br>consumption for an individual<br>binary. Finally contact support.  | SMSC    |
| 290070 | WARNING  | SLEE[%d]: smscDaemon(%d)<br>WARNING: Language string not<br>found in currently selected<br>language database: %s %d | Language translation<br>mapping failed.   | Refer to ORACLE expert first.<br>Verify the language for this<br>language ID exists in the<br>ACS_LANGUAGE(public synonym)<br>table.   | SMSC    |
| 290071 | NOTICE   | SLEE[%d]: smscDaemon(%d) NOTICE<br>oparse=%d<br>cmnRangeOciFetch.c@%d:%z  | ORACLE error.   | Refer to ORACLE expert first<br>(Check the following). 1) Verify<br>that ORACLE is running through<br>checking the status of the<br>listener(lsnrctl) and restart<br>ORACLE only if necessary. 2)<br>Check the following environment<br>variables and/or configuration<br>files: 2a)<br>ORACLE_SID(environment) 2b)<br>tnsnames.ora(configuration file)<br>2c) listener.ora(configuration<br>file). 3) Verify that the<br>username and password for the<br>current machine is correct.<br>Finally contact support. | SMSC    |
| 290072 | ERROR    | SLEE[%d]: smscIF(%d) ERROR:<br>smscIF-sendError MSISDN=%d SMS<br>failed (Too Many outstanding<br>messages)          | Maximum queue size<br>reached.  | Refer to application expert<br>first. Within SMS check the<br>queue size is not excessively<br>small.  | SMSC    |
| 290073 | ERROR    | SLEE[%d]: smscIF(%d) ERROR:<br>smscIF-Login Failure!  | Information only.   | No resolution.   | SMSC    |

| Alarm  | Severity | Text   | Cause  | Resolution  | Service |
|--------|----------|--|--|---|---------|
| 290074 | ERROR    | SLEE[%d]: smscIF(%d) ERROR:<br>smscIF-ConnectError (Response<br>Timeout).                  | No response from SMS<br>in configured<br>connect timeout<br>period | Refer to UNIX/application/LAN<br>expert first (Check the<br>following). 1) Is SMS timeout<br>period very small? 2) TCP/IP<br>connection integrity. 3) Type<br>netstat -na (see man netstat for<br>more information) to determine<br>the status of the listening<br>socket for this connection.<br>(Should be a configuration<br>parameter). Finally contact<br>support. | SMSC    |
| 290075 | ERROR    | SLEE[%d]: smscIF(%d) ERROR:<br>smscIF-sendError MSISDN=%d SMS<br>failed (Response Timeout) | No response from SMS<br>in configured<br>timeout period            | Refer to UNIX/application/LAN<br>expert first (Check the<br>following). 1) Is SMS timeout<br>period very small? 2) TCP/IP<br>connection integrity. 3) Type<br>netstat -na (see man netstat for<br>more information) to determine<br>the status of the listening<br>socket for this connection.<br>(Should be a configuration<br>parameter). Finally contact<br>support. | SMSC    |
| 290076 | NOTICE   | SLEE[%d]: smscIF(%d) NOTICE:<br>smscIF-Queue size AFTER requeue:<br>%d                     | Information only.  | No resolution.  | SMSC    |

| Alarm  | Severity | Text  | Cause  | Resolution   | Service |
|--------|----------|---|--|--|---------|
| 290077 | ERROR    | SLEE[%d]: smscIF(%d) ERROR:<br>smscIF-Connect Error : Error %d<br>%d.             | Dropped connection<br>between smsIF and<br>SMS | Refer to UNIX/application/LAN<br>expert first (Check the<br>following). 1) TCP/IP connection<br>integrity. 2) Type netstat -na<br>(see man netstat for more<br>information) to determine the<br>status of the listening socket<br>for this connection. (Should be<br>a configuration parameter).<br>Finally contact support. | SMSC    |
| 290078 | NOTICE   | SLEE[%d]: smscIF(%d) NOTICE:<br>smscIF-Connect retry in %d<br>second(s).          | Information only.                              | No resolution.   | SMSC    |
| 290079 | NOTICE   | SLEE[%d]: smscIF(%d) NOTICE:<br>smscIF-Attempting to connect to<br>%d.%d.%d.%d:%d | Information only.                              | No resolution.   | SMSC    |
| 290080 | NOTICE   | SLEE[%d]: smscIF(%d) NOTICE:<br>smscIF-Login Success.                             | Information only.                              | No resolution.   | SMSC    |
| 290081 | NOTICE   | SLEE[%d]: smscIF(%d) NOTICE:<br>smscIF-Queue size BEFORE reload:<br>%d            | Information only.                              | No resolution.   | SMSC    |
| 290082 | NOTICE   | SLEE[%d]: smscIF(%d) NOTICE:<br>SMSC config-connectTimeout:%z                     | Information only.                              | No resolution.   | SMSC    |
| 290083 | NOTICE   | SLEE[%d]: smscIF(%d) NOTICE:<br>SMSC config-failoverInterval:%z                   | Information only.                              | No resolution.   | SMSC    |
| 290084 | NOTICE   | SLEE[%d]: smscIF(%d) NOTICE:<br>SMSC config-idleTimeout:%z                        | Information only.                              | No resolution.   | SMSC    |
| 290085 | NOTICE   | SLEE[%d]: smscIF(%d) NOTICE:<br>SMSC config-ip123:%z                              | Information only.                              | No resolution.   | SMSC    |
| 290086 | NOTICE   | SLEE[%d]: smscIF(%d) NOTICE:<br>SMSC config-loginTimeout:%z                       | Information only.                              | No resolution.   | SMSC    |

| Alarm  | Severity | Text   | Cause  | Resolution   | Service |
|--------|----------|--|--|--|---------|
| 290087 | NOTICE   | SLEE[%d]: smscIF(%d) NOTICE:<br>SMSC config-msgLife:%z                                       | Information only.  | No resolution.   | SMSC    |
| 290088 | NOTICE   | SLEE[%d]: smscIF(%d) NOTICE:<br>SMSC config-password:%z                                      | Information only.  | No resolution.   | SMSC    |
| 290089 | NOTICE   | SLEE[%d]: smscIF(%d) NOTICE:<br>SMSC config-port123:%z                                       | Information only.  | No resolution.   | SMSC    |
| 290090 | NOTICE   | SLEE[%d]: smscIF(%d) NOTICE:<br>SMSC config-queueMaximum:%z                                  | Information only.  | No resolution.   | SMSC    |
| 290091 | NOTICE   | SLEE[%d]: smscIF(%d) NOTICE:<br>SMSC config-retryInterval:%z                                 | Information only.  | No resolution.   | SMSC    |
| 290092 | NOTICE   | SLEE[%d]: smscIF(%d) NOTICE:<br>SMSC config-retryNumber:%z                                   | Information only.  | No resolution.   | SMSC    |
| 290093 | NOTICE   | SLEE[%d]: smscIF(%d) NOTICE:<br>SMSC config-timeout:%z                                       | Information only.  | No resolution.   | SMSC    |
| 290094 | NOTICE   | SLEE[%d]: smscIF(%d) NOTICE:<br>SMSC config-userID:%z  | Information only.  | No resolution.   | SMSC    |
| 290095 | NOTICE   | SLEE[%d]: smscIF(%d) ERROR: SMSC<br>config-error: Unable to read<br>from configuration file! | Attempting to read<br>the smscDaemon<br>configuration file<br>has resulted in an<br>error. | Refer to UNIX/application expert<br>first (Check the following). 1)<br>Does the configuration file<br>exist? 2) Are the correct<br>permissions set for the<br>configuration file? 3) Is the<br>configuration file corrupt? 4)<br>Have all the required parameters<br>been entered in the<br>configuration file? 5) Have all<br>the configuration parameters<br>been formatted correctly?<br>Finally contact support. | SMSC    |
| 290096 | ERROR    | SLEE[%d]: smscIF(%d) ERROR:<br>smscIF-Connect Error :<br>Connection refusedZZZ               | SMSC has refused<br>connection from the<br>smscIF.   | Refer to application expert.<br>Full alarm string will detail<br>fault.  | SMSC    |

| Alarm  | Severity | Text   | Cause                             | Resolution   | Service |
|--------|----------|--|-----------------------------------|--|---------|
| 290097 | ERROR    | SLEE[%d]: smscIF(%d) ERROR:<br>smscIF-Attempt to send LOGIN<br>request failed.                   | Failed to contact<br>SMSC.        | Refer to application expert.<br>Check the configured<br>username/password.   | SMSC    |
| 290098 | ERROR    | SLEE[%d]: smscIF(%d) ERROR:<br>smscIF-Connect Error :<br>Connection reset by peer %d.            | Failed to contact<br>SMSC.        | Refer to UNIX/application/LAN<br>expert first (Check the<br>following). 1) TCP/IP connection<br>integrity. 2) Type netstat -na<br>(see man netstat for more<br>information) to determine the<br>status of the listening socket<br>for this connection. (Should be<br>a configuration parameter).<br>Finally contact support. | SMSC    |
| 290099 | ERROR    | SLEE[%d]: smscIF(%d) ERROR:<br>smscIF-Connect Error : Operation<br>now in progress %d.           | Information Only.                 | No resolution.   | SMSC    |
| 290100 | ERROR    | SLEE[%d]: smscIF(%d) ERROR:<br>smscIF-Connect Error : Resource<br>temporarily unavailable %d.    | Potential congestion<br>build up. | Refer to application expert if<br>alarm persists.  | SMSC    |
| 290101 | ERROR    | SLEE[%d]: smscIF(%d) ERROR:<br>smscIF-LoginError (Login<br>Timeout).                             | Potential congestion<br>build up. | Refer to application expert if<br>alarm persists.  | SMSC    |
| 290102 | ERROR    | SLEE[%d]: smscIF(%d) ERROR:<br>smscIF-LoginError (Response<br>Timeout).                          | Potential congestion<br>build up. | Refer to application expert if<br>alarm persists.  | SMSC    |
| 290103 | ERROR    | SLEE[%d]: smscIF(%d) ERROR:<br>smscIF-sendError MSISDN=%d SMS<br>failed (negative return status) | SMS failed.                       | Refer to application expert.<br>Check return code for reason.  | SMSC    |
| 290104 | NOTICE   | SLEE[%d]: smscIF(%d) NOTICE:<br>SMSC config-FUNCTION: setTrace,<br>DISABLED                      | Information Only.                 | No resolution.   | SMSC    |
| 290105 | NOTICE   | SLEE[%d]: smscIF(%d) NOTICE:<br>SMSC config-FUNCTION: setTrace,<br>ENABLED                       | Information Only.                 | No resolution.   | SMSC    |

| Alarm  | Severity | Text  | Cause   | Resolution  | Service |
|--------|----------|---|---|---|---------|
| 290106 | NOTICE   | SLEE[%d]: smscIF(%d) NOTICE: smscIF-Connect (failover) retry in %d second(s).                 | Potential congestion build up.                        | Refer to application expert if alarm persists.    | SMSC    |
| 290107 | ERROR    | SLEE[%d]: smscIF(%d) ERROR: SMSC config-error: No primary IP set in configuration file!       | Missing primary SMSC IP information from config file. | Refer to application expert. Add missing address. | SMSC    |
| 290108 | ERROR    | SLEE[%d]: smscIF(%d) ERROR: SMSC config-message: Adding pointer to function for new key %s %d | Information Only.                                     | No resolution.                                    | SMSC    |
| 290109 | NOTICE   | SLEE[%d]: smscIF(%d) NOTICE: SMSC config-cdrInterfaceName: %s %d                              | Information Only.                                     | No resolution.                                    | SMSC    |
| 290110 | NOTICE   | SLEE[%d]: smscIF(%d) NOTICE: SMSC config-cdrLibrary: %s %d with key(s):                       | Information Only.                                     | No resolution.                                    | SMSC    |
| 290111 | NOTICE   | SLEE[%d]: smscIF(%d) NOTICE: SMSC config-numericAsTelephony: [%d]                             | Information Only.                                     | No resolution.                                    | SMSC    |
| 290112 | NOTICE   | SLEE[%d]: smscIF(%d) NOTICE: SMSC config-tracingDirectory: %s %d                              | Information Only.                                     | No resolution.                                    | SMSC    |
| 290113 | NOTICE   | SLEE[%d]: smscIF(%d) NOTICE: SMSC config-tracingEnabled : false                               | Information Only.                                     | No resolution.                                    | SMSC    |
| 290114 | NOTICE   | SLEE[%d]: smscIF(%d) NOTICE: SMSC config-tracingEnabled : true                                | Information Only.                                     | No resolution.                                    | SMSC    |
| 290115 | ERROR    | SLEE[%d]: smscIF(%d) ERROR: SMSC config-error: No user id set in configuration file!          | Missing user id in configuration file.                | Refer to application expert. Supply user id.      | SMSC    |

| Alarm  | Severity | Text  | Cause                          | Resolution   | Service |
|--------|----------|---|--------------------------------|--|---------|
| 290116 | ERROR    | SLEE[%d]: smscIF(%d) ERROR:<br>smscIF-Connect Error : Network<br>is unreachable %d.     | Cannot contact<br>remote host. | Refer to UNIX/application/LAN<br>expert first (Check the<br>following). 1) TCP/IP connection<br>integrity. 2) Type netstat -na<br>(see man netstat for more<br>information) to determine the<br>status of the listening socket<br>for this connection. (Should be<br>a configuration parameter).<br>Finally contact support. | SMSC    |
| 290117 | ERROR    | SLEE[%d]: smscIF(%d) ERROR:<br>smscIF-Connect Error : No such<br>file or directoryZZZ   | Cannot open file.              | Verify file exists. Check<br>permissions, etc.   | SMSC    |
| 290118 | ERROR    | SLEE[%d]: smscIF(%d) ERROR:<br>smscIF-ProcessError (Idle<br>Timeout).                   | Cannot contact<br>remote host. | Refer to UNIX/application/LAN<br>expert first (Check the<br>following). 1) TCP/IP connection<br>integrity. 2) Type netstat -na<br>(see man netstat for more<br>information) to determine the<br>status of the listening socket<br>for this connection. (Should be<br>a configuration parameter).<br>Finally contact support. | SMSC    |
| 290119 | ERROR    | SLEE[%d]: smscIF(%d) ERROR:<br>smscIF-sendError MSISDN=%d SMS<br>failed (Queue Timeout) | Cannot contact<br>remote host. | Refer to UNIX/application/LAN<br>expert first (Check the<br>following). 1) TCP/IP connection<br>integrity. 2) Type netstat -na<br>(see man netstat for more<br>information) to determine the<br>status of the listening socket<br>for this connection. (Should be<br>a configuration parameter).<br>Finally contact support. | SMSC    |
| 290120 | NOTICE   | SLEE[%d]: smscIF(%d) NOTICE:<br>SMSC config-cdrInterfaceName:%z                         | Information only.              | No resolution.   | SMSC    |



| Alarm  | Severity | Text   | Cause                                  | Resolution   | Service |
|--------|----------|--|--|--|---------|
| 290121 | ERROR    | SLEE[%d]: smscIF(%d) ERROR: smscIF-ProcessError (Idle Timeout).  | Timeout waiting for message from SMSC. | Verify connectivity if alarm persists.   | SMSC    |
| 290122 | ERROR    | SLEE[%d]: smscIF(%d) ERROR: smscIF-Connect Error : Connection timed out %d.  | Lost connection with SMSC.             | Contact support.   | SMSC    |
| 290123 | NOTICE   | SLEE[%d]: smscIF(%d) NOTICE: SMSC config-classDefault: %d  | Information Only.                      | No resolution.   | SMSC    |
| 290124 | ERROR    | SLEE[%d]: smscIF(%d) ERROR: smscIF-Connect Error : File too large %d.  | Cannot process file.                   | Contact support.   | SMSC    |
| 290125 | ERROR    | SLEE[%d]: smscIF(%d) ERROR: smscIF-Incoming Character Buffer Overflow  | Internal program error.                | Contact support.   | SMSC    |
| 290126 | ERROR    | SLEE[%d]: smscIF(%d) ERROR: smscIF-sendError Unable to locate transaction ID [%d] in queue.                            | Internal program error.                | Contact support.   | SMSC    |
| 290127 | NOTICE   | SLEE[%d]: smscIF(%d) NOTICE SleeInterfaceAPI=%d sleeInterfaceAPI.cc@%d: Dialog timeout index (%d) exceeds maximum (%d) | Oracle is shutting down.               | Refer to application/Oracle expert. Ensure both Oracle and process restarts without error. | SMSC    |
| 290128 | NOTICE   | SLEE[%d]: smscIF(%d) NOTICE: SMSC config-Information: Only one IP used.  | Startup parameter.                     | None.  | SMSC    |
| 290129 | NOTICE   | SLEE[%d]: smscIF(%d) NOTICE: smscIF-Re-initialise signal detected.   | Re-reading the configuration.          | None.  | SMSC    |
| 290130 | ERROR    | SLEE[%d]: smscIF(%d) ERROR: smscIF-Connect Error : No space left on device %d.   | Out of disk space.                     | Refer to unix/application expert. Remove unnecessary files.                                | SMSC    |

| Alarm  | Severity | Text   | Cause   | Resolution  | Service |
|--------|----------|--|---|---|---------|
| 290131 | ERROR    | SLEE[%d]: smscIF(%d) ERROR:<br>smscIF-Can not encode LOGIN<br>message.                                 | The login message is<br>not of the correct<br>format.             | Check configured elements of<br>login in config file          | SMSC    |
| 290132 | ERROR    | SLEE[%d]: smscIF(%d) ERROR:<br>smscIF-sendError MSISDN=%s %d<br>SMS failed (negative return<br>status) | The SMSC has<br>experience an error<br>processing the<br>message. | Refer to application expert.<br>Check return code for reason. | SMSC    |