

This document highlights the major changes for Release 18.6 of Oracle Retail XBRⁱ Cloud Services.

Overview

Oracle Retail XBRⁱ Release 18.6 offers Business Intelligence (BI) reporting and analysis in the area of Loss Prevention (LP).

XBRⁱ Loss Prevention is an intuitive, intelligent and global analytical reporting solution that is designed to quickly identify suspicious trends, transactions, and other data anomalies. It allows easy user access, dynamic functionality, and forensic analysis to make more-informed decisions with timely, data-driven answers to business questions and to protect the bottom line.

Oracle Cloud Services and Business Agility

Oracle Retail XBRⁱ Cloud Services are hosted in the Oracle Cloud with the security features inherent to Oracle and a robust data center classification, providing significant uptime. The Oracle Cloud team is responsible for installing, monitoring, patching, and upgrading retail software. Included in the service are continuous technical support, access to software feature enhancements, hardware upgrades, and disaster recovery. The Cloud Service model helps to free customer IT resources from the need to perform these tasks, giving retailers greater business agility to respond to changing technologies and to perform more value-added tasks focused on business processes and innovation. Oracle Retail Software Cloud Service is acquired exclusively through a subscription service (SaaS) model. This shifts funding from a capital investment in software to an operational expense. Subscription-based pricing for retail applications offers flexibility and cost effectiveness.

Supported Client Browsers

XBRⁱ Release 18.6 is supported on the following browsers:

Browsers	Comments
Firefox	The latest version
Google Chrome	The latest version
Microsoft Edge	The latest version

Resolved Issues/Defects

The noteworthy issues and defects described below have been fixed in this release.

Affected Component	Defect Number (Bug DB)	Summary
User Administration	34123202	The application was not recognizing the local date format when a new user was created, resulting in an error message. The local date format is now accepted, and no error occurs when you create a new user.
Database	32940640	A timeout occurred when starting PRO_LOAD_HIST through REAL XFINISH process. This issued is resolved, and a timeout no longer occurs.

Known Issues/Defects

The noteworthy issues and defects described below exist in this release.

Known Issue/Defect	Defect Number (Bug DB)
Data was not loaded into production environment on a specific day because no event log entries were written. While this problem was corrected, no email alert was sent to Support during loadplan execution.	32421538
XBRi users were deleted from a subscription to non-XBRi users. Workaround: Re-add the non-XBRi users to the subscription by creating them as XBRi users or with a different XBRi user.	32575325
In a specific instance there was a discrepancy between data in the HIST and STATS tables. This issue will be addressed in a future release, with more complex processing added to the sp_pro_load_stats procedure.	32420745
Additional thresholds are needed for Refund Pct Net Sales.	31231939
The Adobe Flash Player is depreciated, and the graph components are replaced with grid lists.	32853395
Some subscriptions were returning error messages. Workaround: The user can recreate the subscription, which will not return the errors.	32904680

If you use the Receipt Viewer to look up a receipt for a transaction in a report, you are prompted for XAdmin login credentials, If you enter incorrect login credentials, you will see an error message: "HTTP Error 401 Problem accessing/xadmin/receiptViewer Reason: unauthorized" 30538302

- If you are using the Firefox browser, every subsequent time you use the Receipt Viewer to look up a receipt, you will see the same error message, without first being prompted to enter XAdmin login credentials.
- If you are using the Chrome browser, every subsequent time you use the Receipt Viewer to look up a receipt, you will be prompted to enter XAdmin login credentials.

When running reports in which the Cashier Home Store and Transaction Store were different, the Cashier Home Store was not displayed. 28807637

Workaround: The data should be mapped so that there is a link to the Cashier Master based on the Cashier Num. This will ensure that all the data about the cashier is displayed in reports, even if the Cashier's Home Store and Transaction Store are different.

The Advanced Formatting option is not available when you run a report and click the Format drop-down menu or right click on a metric to format. 30766588

Workaround: The User Preference for Grid display is set incorrectly. In the application go to: Admin -> User Preference -> Grid display, then Grid Style selection. Select "Use the format stored in the report definition" instead of "Use my selected default grid style."

Related Documentation

For more information, see the following documents in the Oracle Retail XBRⁱ Cloud Services 18.0 and 18.1 documentation sets:

- Data Recall/Erase API Guide
- Import Services Guide
- Implementation Guide
- Administration Guide
- Web User Guide
- Security Guide
- Administrator User Guide

These documents can be accessed at the [Oracle Retail XBRⁱ Documentation Library on Oracle Help Center \(OHC\)](#)

Supplemental Documentation on My Oracle Support

The following documents are available through My Oracle Support.

Core Field Mapping Guide (My Oracle Support Doc ID: [2079594.1](#))

Data Science Operational Guide (My Oracle Support Doc ID: [2079594.1](#))

Data Science Configuration Guide (My Oracle Support Doc ID: [2079594.1](#))

ODI Framework Rules Guide (My Oracle Support Doc ID: [2079594.1](#))

The documents are available through My Oracle Support at the following URL:

<https://support.oracle.com>

Transfer of Information (TOI) Material (Doc ID 732026.1)

For applicable products, online training is available to Oracle supported customers. These online courses provide release-specific product knowledge that enables your functional and technical teams to plan, implement and/or upgrade and support Oracle Retail applications effectively and efficiently.

Oracle Retail Learning Subscriptions at Oracle University

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The learning subscription enables current users to continually refresh and upgrade their product skills. It also enables new employees with a self-paced learning guide to help them quickly become proficient on Oracle Retail Products.

For training opportunities, see the following web site:

<http://www.oracle.com/education>

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