



**Upgrade Guide
16 R1**

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Contents

About this Upgrade Guide	5
Preparing for the Upgrade	5
Assessing the Technical Environment	5
Stopping Scheduled Tasks.....	5
Stopping the Current SiteWand Server	6
Backing up Your Database	6
Saving the Current SiteWand Installation.....	6
Downloading EnterpriseTrack Media Pack	7
Extracting the SiteWand File	7
Uninstalling SiteWand	7
Upgrading SiteWand Using WebLogic for Windows or Linux	8
Configuring SiteWand for Windows	8
Configuring SiteWand for Linux	9
Starting WebLogic Admin Server	9
Starting WebLogic Admin Server	10
Upgrading SiteWand	10
Starting SiteWand	10
Upgrading SiteWand Using Tomcat and Apache for Linux	11
Configuring SiteWand for Linux	11
Registering SiteWand Services.....	11
Starting SiteWand Manually.....	12
Upgrading EnterpriseTrack	12
Accessing EnterpriseTrack	12
Upgrading EnterpriseTrack.....	12
Restoring your EnterpriseTrack Account.....	13
Validating the Account	13
Enabling User-Interface Components in EnterpriseTrack.....	13
Adding your Company Logo	14
Post-Upgrade Processes	14
For More Information	15
Where to Get Documentation	15
Documentation Accessibility.....	15
Where to Get Training.....	15
Where to Get Support	16
Legal Notices	18

About this Upgrade Guide

This guide describes the steps required to upgrade EnterpriseTrack from 15.1 or later to 16.1. If you are not on 15.1, you must first upgrade to 15.1 before upgrading to 16.1.

Preparing for the Upgrade

In This Section

Assessing the Technical Environment	5
Stopping Scheduled Tasks	5
Stopping the Current SiteWand Server	6
Backing up Your Database	6
Saving the Current SiteWand Installation	6
Downloading EnterpriseTrack Media Pack	7
Extracting the SiteWand File	7
Uninstalling SiteWand	7

Assessing the Technical Environment

Prior to upgrading:

Note: Oracle Consulting can provide technology assessments and architectural planning workshops to guide you through these processes.

- ▶ Review your configuration for the hardware and software used to support EnterpriseTrack.
- ▶ Use the Tested Configurations document to determine gaps in your infrastructure.

Important: You must run EnterpriseTrack only in HTTPS. The current version of EnterpriseTrack does not support HTTP.

Stopping Scheduled Tasks

Ensure that you have stopped all scheduled tasks (`DailyJob.pl` or `DailyJob.bat`).

Windows

Stop scheduled tasks using the Windows Task Scheduler.

Unix

Comment the line that refers to the corresponding EnterpriseTrack cron job.

Stopping the Current SiteWand Server

WebLogic (Windows and Linux)

To stop the WebLogic admin server on Windows or Linux complete the following steps:

- 1) From the **Start** menu, select **Oracle WebLogic, User Projects, Domain**, then **Stop Server**.
- 2) If prompted for a user name and password in the WebLogic console window, enter the WebLogic server administrator user name and password you specified when creating the domain.

Note: The WebLogic console closes automatically when shutdown.

Tomcat and Apache (Linux)

To stop the SiteWand server, complete the following steps:

- 1) Change the directory to: `ROOT_DIR/ deploy/ middleTier`. `ROOT_DIR` is the directory where SiteWand is installed.
- 2) As the user running SiteWand, execute the following command:

```
perl launchMiddleTier.pl stop tomcat all
```
- 3) As the user running Apache, execute the following command:

```
perl launchMiddleTier.pl stop apache all
```

Backing up Your Database

Before upgrading EnterpriseTrack, ensure that you have all the necessary backups. Follow your organization's procedures for creating a backup of the current database and the static files, originally distributed in `basehrefdir.zip`, if you have modified them.

Saving the Current SiteWand Installation

Save the current SiteWand installation by renaming the current SiteWand root directory. You can use this to refer to your old settings.

Windows

- 1) Change to the parent directory of the directory where SiteWand is installed. For example, if SiteWand is installed under `c:\etrack`, then enter the following commands:

```
c:  
cd\  
ren etrack etrack16R1
```
- 2) Rename the current SiteWand installation directory. For example,

```
ren etrack etrack16R1
```

Linux

- 1) Change to the parent directory of the directory where SiteWand is installed. For example, if SiteWand is installed under `/home/euser/etrack`, then enter the following command:
`cd /home/euser`
- 2) Rename the current SiteWand installation. For example,
`mv etrack etrack16R1`

Downloading EnterpriseTrack Media Pack

Download the EnterpriseTrack media pack from Oracle Software Delivery Cloud. Also, download the latest service packs available for the EnterpriseTrack.

Extracting the SiteWand File

Windows

Extract the zip file to a directory, typically called `c:\etrack` which may need to be created.

Note: The directory into which the zip file contents are extracted to, is referred to as the **IETRACK_Root** directory throughout this guide.

Linux

Extract the SiteWand file as follows:

- 1) Change directory to `IETRACK_ROOT`
Typically `etrack` is in the home directory of the user that will be running the software.
- 2) Untar the `IETRACK_ROOT/Sitewand-Linux-x86_64.tar.gz` file.
- 3) Name the directory that gets created as **sitewand**, if it does not already have that name. This directory is now referred to as **ROOT_DIR**.

For example, if `sitewand.tar.gz` is untared to `/home/webserv1/etrack/`, then the **ROOT_DIR** is `/home/webserv1/etrack/sitewand`

Uninstalling SiteWand

For WebLogic on Windows or Linux

To uninstall SiteWand, complete the following steps:

- 1) Follow the WebLogic documentation to undeploy the **SiteWand.war** application.
- 2) Delete the current SiteWand application.
- 3) Restart WebLogic

For Tomcat and Apache on Linux

To uninstall SiteWand, complete the following steps:

- 1) Follow the Tomcat and Apache documentations to shut down Tomcat and Apache.

- 2) Delete the current SiteWand application.

Upgrading SiteWand Using WebLogic for Windows or Linux

In This Section

Configuring SiteWand for Windows	8
Configuring SiteWand for Linux	9
Starting WebLogic Admin Server.....	9
Upgrading SiteWand	10
Starting SiteWand	10

Configuring SiteWand for Windows

If there is an existing installation, associated servers will interfere with resources being configured (such as network port numbers). Ensure that you stop the servers by following the associated documentation.

Modifying the `site.properties` File

Note: You can use the existing `site.properties` file. If needed, make changes to this file.

Modify the `site.properties` file as follows:

- 1) Login to the server as a user with Windows administrator privileges.
- 2) In the `IETRACK_ROOT` directory, locate the `site.properties` file.
- 3) Use the appropriate example in the properties file to modify the configuration property specific to the server installation. Use your `site.properties` file from the old installation as a reference.

Configuring SiteWand

- 1) Change directory to `IETRACK_ROOT`.
- 2) Run the following command:
`configMiddleTier application`
- 3) Enter database user and password when prompted.

Configuring SiteWand for Linux

If there is an existing installation, associated servers will interfere with resources being configured (such as network port numbers). Ensure that you stop the servers by following the associated documentation.

Note: You can use the existing `site.properties` file. If needed, make changes to this file.

You can configure SiteWand on Linux by modifying the `site.properties` file as follows:

- 1) In the `IETRACK_ROOT` directory, locate the `site.properties` file.
- 2) Use the appropriate example in the properties file to modify the configuration property specific to the server installation. Use your `site.properties` file from the old installation as a reference.
- 3) Run the following command:

```
perl configMiddleTier.pl application
```
- 4) Enter the database user name and password when prompted.

Starting WebLogic Admin Server

Before starting the Weblogic admin server, edit the file `bin/setDomainEnv.sh` (for Linux), `bin/DomainEnv.bat` (for Windows) to set the following options:

- ▶ Set the Java heap space for the Weblogic server to: `-Xms256m -Xmx6000m -XX:MaxPermSize=256m`.

Important!: Oracle recommends setting the Java heap space for the WebLogic server to:
`-Xms256m -Xmx6000m -XX:MaxPermSize=256m`. SiteWand will not install if the Java heap space is not set per the recommendation.

If the WebLogic precompile option is enabled, the WebLogic console displays the following message after precompiling: “*Server started in RUNNING mode*”. For details on how to enable precompilation, see WebLogic Server documentation.

- ▶
- ▶ Add the following line to enable the headless mode:
`JAVA_OPTIONS="-Djava.awt.headless=true"`
- ▶ Add the following line if you are installing on Windows:
`Set JAVA_OPTIONS=-Djava.awt.headless=true`
- ▶ Add the following line if you are installing on Linux or Weblogic, and if you are using OAM to provide SAML authentication. The line below also enables the headless mode.
`JAVA_OPTIONS="-Dweblogic.http.enableRemoteUserHeader=true -Djava.awt.headless=true"`
- ▶ Add the following line if you are installing on Windows:

```
Set JAVA_OPTIONS=-Dweblogic.http.enableRemoteUserHeader=true
-Djava.awt.headless=true
```

Starting WebLogic Admin Server

Start the admin server to deploy the EnterpriseTrack application in WebLogic as follows:

- 1) From the **Start** menu, select **Oracle WebLogic**.
- 2) Select the menu option, **User Projects, Domain**, then **Start Server**.
- 3) In the WebLogic console window, enter the Weblogic server administrator user name and password that was specified when creating the WebLogic domain.

Upgrading SiteWand

To install SiteWand, complete the following steps:

- 1) Start the WebLogic Admin Server Console for the domain.
- 2) Select **Lock and Edit** to change the domain.
- 3) Select **Deployments**.
- 4) Select the previously deployed **SiteWand** application.
- 5) Click **Upgrade**.
- 6) Click **Change Path** and point to the source path where the newly configured SiteWand generated in the previous step is located.
- 7) Click **Activate Changes**.
- 8) Select the **SiteWand** application under the **Deployments** section and click **Start > Servicing all requests**.

Note: The Admin console will shut down and not be accessible until launched again.

Setting Mobile Authentication

For basic and digest authentication:

1. Search for `enforce-valid` in the file `sitewanddomain/config/config.xml`.
2. Add the following at the end of the `<security-configuration>` block:
`<enforce-valid-basic-auth-credentials>>false</enforce-valid-basic-auth-credentials>`

Starting SiteWand

To start SiteWand, complete the following steps:

- 1) Ensure the database server and pluggable database (if configured) are running.
- 2) Set the `manage_accounts` password. See topic *Accessing the SiteWand Login Page* for more information.
- 3) Change the directory to `weblogic_home/user_projects/domains/your_domain` directory.

- 4) Run the startWebLogic script.
 - ▶ `startWeblogic.cmd` on Windows machine
 - ▶ `startWeblogic.sh` on Unix machine
- 5) If prompted, enter the administrator user name and password you specified when creating the domain in the WebLogic console window.

Upgrading SiteWand Using Tomcat and Apache for Linux

In This Section

Configuring SiteWand for Linux	11
Registering SiteWand Services	11
Starting SiteWand Manually	12

Configuring SiteWand for Linux

If there is an existing installation, associated servers will interfere with resources being configured (such as network port numbers). Ensure that you stop the servers by following the associated documentation.

Note: You can use the existing `site.properties` file. If needed, make changes to this file.

You can configure SiteWand on Linux by modifying the `site.properties` file as follows:

- 1) In the `IETRACK_ROOT` directory, locate the `site.properties` file.
- 2) Use the appropriate example in the properties file to modify the configuration property specific to the server installation. Use your `site.properties` file from the old installation as a reference.
- 3) Run the following command:

```
perl configMiddleTier.pl application
```
- 4) Enter the database user name and password when prompted.

Registering SiteWand Services

Register SiteWand services with the operating system to enable starting SiteWand automatically.

- ▶ Setup appropriate run control (RC) files to enable Apache and Tomcat to automatically start on reboot.
- ▶ You can also edit the existing RC files before re-using them.

Starting SiteWand Manually

To manually start the SiteWand server after an upgrade:

- 1) Change the directory to: `ROOT_DIR/deploy/middleTier`
`Root_DIR` is the directory SiteWand was installed under.
- 2) Execute the following command:
`perl -w launchMiddleTier.pl start apache all`
Start Apache as root if you are running the server on a port less than 1024.
- 3) Execute the following command:
`perl -w launchMiddleTier.pl start tomcat all`
Start Tomcat as a regular user.
- 4) Set the `manage_accounts` password. See topic *Accessing the SiteWand Login Page* for more information.

The server startup can take several minutes to complete

Upgrading EnterpriseTrack

Accessing EnterpriseTrack

The following URL displays the EnterpriseTrack Login page:

```
https://<hostname>[:<port>]/SiteWand/Submission/<etrack account name>/login
```

To login to EnterpriseTrack:

- 1) In the Login ID field, enter **sys_admin**.
- 2) In the Password field, enter your password.
- 3) Click the **Login** button.

Upgrading EnterpriseTrack

To create a backup:

- 1) From the Top Navigation bar, select **Go To > Administration**.
- 2) From the **Change Mode** drop-down menu, select **Upgrade**.
- 3) Click **Create Backup**.

To upgrade EnterpriseTrack:

- 1) From the Top Navigation bar, select **Go To > Administration**.
- 2) From the **Change Mode** drop-down menu, select **Upgrade**.
- 3) Click the **Install Update** button.

- 4) Click the **Browse** button to select the new release upgrade pack, it is named `upgrade_NNN_to_NNN` where NNN are the old followed by the new release levels.
- 5) Click **Update**.
- 6) After the upgrade process is complete, from the **Change Mode** drop-down menu, select **Reconfigure**.

Restoring your EnterpriseTrack Account

To restore your EnterpriseTrack account if your upgrade fails:

- 1) Go to `https://[sitewand_server]/SiteWand/Submission/[account-name]_upgrade_backup/login`.
- 2) Log in as **sys_admin**.
- 3) From the **Update** tab click **Recover**.

Validating the Account

To validate the account after an upgrade:

- 1) With the system in **Reconfigure** mode, click the **Validate Configuration** button.
- 2) From the **Change Mode** drop-down menu, select **Production**.

Note: You must fix all validation errors in the Reconfigure mode before moving the system to Production.

Enabling User-Interface Components in EnterpriseTrack

All the images and stylesheets used by EnterpriseTrack are located using a base URL. The upgrade script updates the base URL. If the base URL of your base account (account before upgrade) is pointing to

`https://primavera-et-i.oracleindustry.com/systems/sixsigma/v151/` then the base URL of the migrated account will be:

`https://primavera-et-i.oracleindustry.com/systems/sixsigma/v161/`.

You can choose to host the base URL internally or externally. During migration it is set to **External**.

To make changes to this setting:

- 1) Copy to the following folders that are provided in the distribution.
 - ▶ For WebLogic, unzip the `basehref.zip` to the `DocumentRoot` directory defined in `httpd.conf` for OHS webserver
 - ▶ For Tomcat and Apache, copy the `bhref` folder to `INSTALL_DIR/apache-X/htdocs/SiteWand/public`

For more details on `INSTALL_DIR`, refer to the `linux.properties` file.

- 2) Configure the Base URL Link as follows:
 1. From the **Change Mode** drop-down menu, select **Reconfigure**.
 2. Click on the **Deployment Options** tab.
 3. Select the **Base URL** link.
 4. Select the location of your static content: **Internal** or **External**.
 5. If you selected **External**, save the current value of the Base URL as a backup.
 6. Enter the new value for the Base URL.
 7. Click **Validate** to test access to an icon.
 8. Click the **Update** button to set the new Base URL link.

Adding your Company Logo

Use the Company Logos page to upload your company logo. You can add a logo to the EnterpriseTrack header and the login page.

To upload you company logo:

- 1) Select the **General Settings** tab.
- 2) Click the **Company Logos** link.
- 3) Click **Browse** to find to find the image. The preferred image formats are JPEG, GIF, PNG or BMP. Update the dimension of the image.
- 4) Click **Update**.

Post-Upgrade Processes

After you upgrade:

- ▶ Apply current service packs available for the release.
- ▶ Give the environment to the appropriate project teams for testing.
- ▶ Delete the backup. An email is sent to the sys_admin user to remove the backup. To remove the backup: change to the **Upgrade** mode and click the **Remove Backup** button. After removing the backup, change the mode to **Reconfigure**, and then to **Production**.

For More Information

In This Section

Where to Get Documentation	15
Documentation Accessibility	15
Where to Get Training	15
Where to Get Support	16

Where to Get Documentation

Complete documentation libraries for EnterpriseTrack releases are available on the Oracle Technology Network (OTN) at:

<http://www.oracle.com/technetwork/documentation/default-1956119.html>

From this location you can either view libraries online or download them to have local copies. We recommend viewing them from OTN to ensure you always access the latest versions, including critical corrections and enhancements.

The documentation assumes a standard setup of the product, with full access rights to all features and functions.

Help System Access

EnterpriseTrack is configured to access its help system directly on OTN. However, a downloadable version of the help system is also available on OTN if you need to download, deploy, and access a local copy.

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

Access to Oracle Support

Oracle customers that have purchased support have access to electronic support through My Oracle Support. For information, visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info> or visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs> if you are hearing impaired.

Where to Get Training

To access comprehensive training for all Primavera products, go to:

<http://education.oracle.com>

Oracle Learning Library

The Oracle Learning Library (OLL) provides online learning content covering Primavera products. Content includes videos, tutorials, articles, demos, step-by-step instructions to accomplish specific tasks, and self-paced interactive learning modules.

To access the learning library's Primavera content, go to:

<http://www.oracle.com/oll/primavera>

Where to Get Support

If you have a question about using Oracle products that you or your network administrator cannot resolve with information in the documentation or help, click <http://support.oracle.com>. This page provides the latest information on contacting Oracle Global Customer Support, knowledge articles, and the support renewals process. For more information about working with Support, visit <https://support.oracle.com/epmos/faces/DocumentDisplay?id=888813.2> to view **Support Tools & Tips**.

Using Primavera's Support Resource Centers

Primavera's Support Resource Center provides links to important support and product information. Primavera's Product Information Centers (PICs) organize documents found on My Oracle Support (MOS), providing quick access to product and version specific information such as important knowledge documents, Release Value Propositions, and Oracle University training. PICs also offer documentation on Lifetime Management, from planning to installs, upgrades, and maintenance.

Visit <https://support.oracle.com/epmos/faces/DocumentDisplay?id=1486951.1> to access links to all of the current PICs.

PICs also provide access to:

- ▶ **Communities** are moderated by Oracle providing a place for collaboration among industry peers to share best practices.
- ▶ **News** from our development and strategy groups.
- ▶ **Education** contains a list of available Primavera product trainings through Oracle University. The Oracle Advisor Webcast program brings interactive expertise straight to the desktop using Oracle Web Conferencing technology. This capability brings you and Oracle experts together to access information about support services, products, technologies, best practices, and more.

Creating a Service Request

EnterpriseTrack integrates with different Oracle applications; when you create a Service Request, be sure to open the request with the proper Support team. To ensure you reach the proper Support team, enter the correct product information when you create the Service Request. Each product has its own support line.

- ▶ Use the **Instantis EnterpriseTrack** support line when you are having installation, configuration, or connection issues related to EnterpriseTrack.

- ▶ Use one of the following support lines when you are having installation or configuration issues that do not relate to EnterpriseTrack:
 - ▶ Oracle WebLogic Server
 - ▶ Oracle Database Server
 - ▶ BI Publisher
 - ▶ Oracle Access Manager

Keeping Your Software Up to Date

To ensure you have the latest versions of your products, be sure to download and install all available patch sets from <http://support.oracle.com>.

Finding Security-related Patches

To get the latest information about Critical Patch Updates, visit <http://www.oracle.com/technetwork/topics/security/alerts-086861.html>.

Legal Notices

Oracle Instantis EnterpriseTrack Upgrade Guide

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