Oracle® Retail MICROS Midas Account Payments Release 9.0

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Note: The rebranding for the latest version of this documentation set is in development as part of post MICROS acquisition activities. References to former MICROS product names may exist throughout this existing documentation set.

Setting up the Account Payment and Validation Process

Definition

Configuration required allowing customers to purchase items on account through the Midas Epos system. The Account information including credit limit and latest balance (overnight) is populated from an external accounts system.

Scope

To import valid customer account details into Midas Epos and control payments and credit limits against this detail at POS.

This document is aimed at users who wish to manage links with external account systems/details

Description

Import Account Details

Account validation etc. is performed against a separate access database called Accounts.mdb

The import file is defined as -

File Name:	Description:	Customer Accounts File, to import customer account details into Midas Epos	
ACCOUNTS.DAT	Location:	Import Path (see ImportPath in epos32.ini), default is \Matrix32\Import	
	Notes:	Comma-Delimited File Format	
Description		Example	Notes
Account Number		AB123456	Unique Customer Account Number Max 50 chars
Full Name		Joe Public Limited	Max 50
Short Name		JOEPUBLIC	Max 50
Address1		1 The Grove	Max 50
Address2		Farnley	Max 50
Address3			Max 50
Address4			Max 50
Town		Leeds	Max 50
County		West Yorkshire	Max 50
Post Code		LS27 7AB	Max 50

Account Balance	980.00	Current account balance. Pounds and pence
Credit Limit	5000.00	Maximum credit allowed
Account Status	L	L=Live
		D=Dead
		C=Credit Hold
		S=Stop
Company Number	123	123
Ledger Code	MB	Max10
Account Type	M	O=Open Item
		M=Monthly i.e. balance brought forward

Location of the Account Database

We would recommend that the account database is located on either the master till or on a server or location that is always visible to the Epos units. This means each till is reading and updating account details in real time.

Importing Details

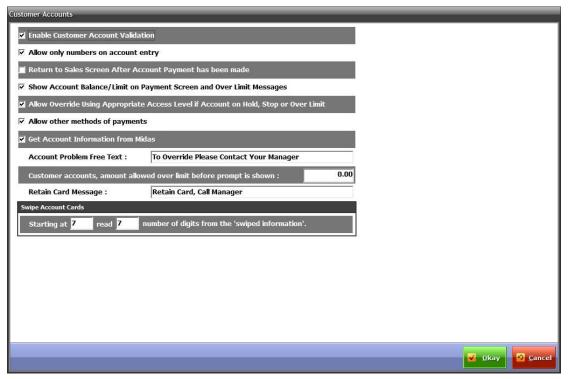
The account file needs to be placed into the Epos import directory, (see ImportPath in epos32.ini), the default location is \Matrix32\Import. Once placed here the Epos system will import details automatically on start up.

Sales details will be sent back as part of the normal sales file information for import into Midas.

Midas Epos Configuration

Basic initial setting -

- 1. Change the 'AccountDBPath' in the EPoS32.ini of each of the slave tills to point to the master tills matrix32 folder e.g AccountDBPath=\\Master\c\matrix32\
- **2.** EPoS manager -> System -> Customise Options -> Other Transactions and enable 'Account Payment'.
- **3.** EPoS manager -> Finance -> Payment Methods -> Create a new payment method if Account isn't already there, then under the 'Properties' tab the 'Account Sale' option (you may need to create the same method of payment in Midas).
- **4.** EPoS manager -> Customer -> Accounts and tick 'Enable Customer Account Validation' and other options as required, see options below -



This screen allows you to define how Account processing will be reflected at POS.

Enable Customer Account Validation – if ticked then the account code entered will be checked as valid in accounts.md. If unticked, you are prompted to enter an account number but it is not validated.

Return to Sales screen..... – should be ticked when on an Epos unit. This is used (unticked) if a version of Midas Epos is placed in (say) the accounts office and used to enter payments against a customers account. When a payment is entered and complete the screen will then remain on the account payment screen rather than go back to the normal Epos screen.

Show Account Balance.....Tick to display account information including current balance and credit limit when processing the account payment. If unticked this information will not be shown on screen.

Allow override.....users can request override of account hold/stop if they have manager PIN override. Otherwise the system will not allow purchase against the account.

Allow other methods of payment. Tick to allow split payment of a sale to be made. Note though the system will not identify which items bought in a transaction are included in which MOP. Normal is to select this feature, unless Open Accounts account management is in use with detailed purchase information sent to their statement.

Get account information......tick this if account details are held in Midas and not by using the accounts.mdb database.

Customer accounts, amount allowed......enter an amount a customer can go over their credit limit by before flagging an issue to the operator. Provides a buffer for customers close to credit limit processing. Amount is in pounds and pence.

Swipe account cards. Details of when the account number starts and stops on any account card that should be swiped through the MSR.