



*Restaurant Enterprise Series (RES)
Version 3.2 – Service Pack 7
Hot Fix 2 Documentation*

About This Document

This document contains updates to Version 3.2 Service Pack 7 release of the MICROS Restaurant Enterprise Series (RES 3000) software. The changes are not cumulative, but describe additions and revisions relevant to Hot Fix 2 only.

3700 POS Revisions

Module	Feature	CR ID
POS Operations	Edit Closed Check Does Not Allow Credit Authorization For Second Card After paying a check to a single credit card, operators could not use the Edit Closed Check function to delete the tender and split the payment between two credit cards. Attempts to do so would post the partial tender to the original card, but would not prompt for a 'New' Card. This has been corrected.	21960
	Using Tax Exempt Option With Tray Totals Causes 'Tender Required' Error to Display When posting orders using the Tray Totals feature, applying a tax exempt key before tendering one of the seat/trays would cause the error "Tender required" to display when the check was service totaled, even though all seats had been tendered. To correct this problem, the Tray Totals feature has been modified and will no longer be allowed if one of the following has been selected: <ul style="list-style-type: none">◆ A tax exempt key.◆ A tender that is exempting the auto service charge when the revenue center is using one.◆ A tender that exempts a tax class.	N/A

Module	Feature	CR ID
Printing	<p data-bbox="492 342 1260 411">Check Printers Stop Line Feeding And Autocutting When Certain Mi's Are Printed</p> <p data-bbox="492 438 1255 508">When printing to a remote order device, the printer failed to print or autocut a chit if it included menu items that were:</p> <ul data-bbox="540 543 1219 716" style="list-style-type: none"><li data-bbox="540 543 808 575">◆ Linked to a SLU.<li data-bbox="540 611 1219 642">◆ Part of a menu item class that was using Name 2.<li data-bbox="540 678 959 709">◆ Printing the menu item price. <p data-bbox="492 747 800 779">This has been corrected.</p>	17928, 21959
Reports	<p data-bbox="492 819 1227 888">Reprinting Check Incorrectly Adds to Number of Checks in Daily System Sales Report</p> <p data-bbox="492 915 1255 1056">Previously, the number of checks on the <i>Daily System Sales</i> report were inflated by the number of times the check was reprinted. To correct this problem, the following stored procedures were updated:</p> <ul data-bbox="540 1092 954 1264" style="list-style-type: none"><li data-bbox="540 1092 841 1123">◆ sp_post_ot_cum.sql<li data-bbox="540 1159 954 1190">◆ sp_post_srv_prd_ot_cum.sql<li data-bbox="540 1226 954 1257">◆ sp_post_tm_prd_ot_cum.sql	N/A

Kitchen Display System (KDS) Revisions

Module	Feature	CR ID
KDS Controller	KDS Startup Fails When SEI Device is Configured Previously, if the system configuration included the use of SEI (OASys or Elite) devices, the KDS Controller would fail on startup. The error was triggered because of the presence of unassigned functions when an SEI device was used. This has been corrected.	N/A

Cash Management (CM) Revisions

Module	Feature	CR ID
POS Interface	CM Transactions Not Posting to Reports During operations, CM transactions were not being posted to the correct till which, in turn, caused CM reports to be blank. This has been corrected.	N/A