

# MICROS e7 Version 3.0 Maintenance Release 5 ReadMe First

# **General Information**

About This Document	ReadMe First is an introduction to the new features, enhancements and revisions added in the release of the Version 3.0 Maintenance Release 5 MICROS e7 product.
	**************************************
	Do not attempt to install MICROS e7 Version 3.0 Maintenance Release 5 without fully reading this document.
	MICROS e7 Version 3.0 Maintenance Release 1 and later have re-established support for ALL existing software keys (original e7 license key, e.7 3.0 license key, and the Sentinel Rainbow key).
	Windows 2000 is no longer supported.

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MD0007-046 October 17, 2011 Page 1 of 97 Product information is divided into the following sections:

- MICROS e7 Installation
- What's New
- Known Issue (if applicable to a new feature)
- What's Enhanced
- What's Revised

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### **Declarations**

#### Warranties

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Introduction	MICROS e7 is a robust point-of-sale solution, with the high quality, reliable and extensive features that the marketplace has grown to expect from MICROS. All of this has been packaged specifically for the independent restaurateur.
	MICROS e7 is a complete solution that utilizes the revolutionary MICROS Workstation POS terminal platform and MICROS' 30 plus years of industry leading software solutions.
	The MICROS e7 user interface offers an intuitive, user-friendly touchscreen design that takes advantage of color, font, and an efficient screen layout to guide servers through the order entry process. The simplicity of the design reduces training time, improves speed of service to the customer, and lowers error rates for daily operations.
	For more information about the MICROS e7 product, refer to the following resources:
	• <b>Marketing Overview</b> - This manual provides information regarding MICROS, the hospitality industry, features and benefits, sample reports, and a proposed return on investment for MICROS e7. This document is available for download from the MICROS website <i>e7</i> / <i>Marketing</i> / <i>e7 Marketing Overview</i> .
	• User's Manual - This manual provides information on how to use the MICROS e7 System, including POS Operations, Manager Procedures, Credit Card Batch, and Reporting. This document is available for download on the MICROS website e7   e7 [Release Version]   Documentation   e7 User's Manual.

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# **MICROS e7 Installation**

In order to successfully install and use the MICROS e7 product, the user must upgrade both the PC and workstations to the 2.0 Version of the Microsoft .NET Framework or the .NET Compact Framework respectively.

Attempting to upgrade MICROS e7 to Version 3.0 Maintenance Release 5 without performing a framework upgrade, will cause the installation to fail and an error message to appear.

The following error message will appear on a PC:

e7PcSet	tup 🔀
1	You must first install version 2.0 of the .NET Framework on this PC.

If this occurs select [**Ok**] to clear the error message and follow the instructions outlined in the *MICROS e7 PC Installation* section.

The following error message will appear when attempting a stand-alone workstation installation:

e7Setup		
1	Installation Failed	
	ОК	

If this occurs select [**Ok**] to clear the error message and follow the instructions outlined in the *Workstation Platform Image* section.

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# Upgrading From a Non-PCI Compliant Version of Software

Visa established the Payment Card Industry (PCI) Data Security Standard to protect Visa cardholder data—wherever it resides—ensuring that members, merchants, and service providers maintain the highest information security standard. Please see the *MICROS e7 PABP Compliance* document for the appropriate software version for additional information.

Non-PCI compliant versions of MICROS e7 may allow sensitive information, such as credit card numbers, to exist in a non-encrypted format. Such historical data (magnetic stripe data, card validation codes, PINs, or PIN blocks) must be removed. Removal of such data is necessary to ensure the MICROS software upgrade is conducted in a manner that is PCI compliant.

The table below lists all of the PCI compliant and non-PCI compliant versions of MICROS e7.

2.1
2.1 Patches 1, 2, 3 & 4
2.5
2.6 Patches 1, 2 & 3
2.7 Patches 1 & 2
2.8
3.0
2. 2. 2. 2. 2.

For information on upgrading a MICROS e7 system from a non-PCI compliant version to a PCI compliant version see the *MICROS e7 Version 2.7 Payment Application Best Practices Implementation Guide, MD0007-032* documentation.

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## **Before You Begin**

MICROS recommends backing up the MICROS e7 database before performing an update to the system. Follow these steps to backup the database:

- 1. Go to the MICROS e7 Configurator.
- 2. Select the down arrow on the right-hand side of the screen.

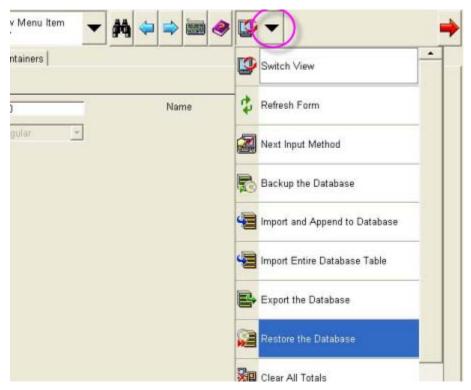
ew Menu Item 🔻 🚧	🗢 🔿 🚋 🤇	● □ ▼
ontainers		Switch View
30	Name	Refresh Form
iegular.		Next Input Method
		Backup the Database
		Import and Append to Database
		Import Entire Database Table
		Export the Database
		Restore the Database
		Clear All Totals
		2 Clear Totals for This Workstation

- 3. A list of available operations will appear. Select **Backup the Database**.
- 4. A backup of the database will be written to the MICROS e7 DbBackups folder.

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# RestoreRestoring a database is NOT part of the standard MICROS e7 installationDatabaseprocess. If for any reason the user needs to restore a database, follow<br/>these steps:

- 1. Go to the MICROS e7 Configurator.
- 2. Select the down arrow on the right-hand side of the screen.



- 3. A list of available operations will appear. Select **Restore the Database**.
- 4. The database will be restored from the MICROS e7 DbBackups folder.

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# Downloading the MICROS e7 Product

The MICROS e7 product is available for download from the MICROS Web Site. There are several download choices available from the *Member Services | Product Support | MICROS Products* page:

- Workstation Platform Image The platform image will depend on the type(s) of workstation(s) in use at the site. The following images are available:
  - Workstation 4. Download this file to extract the platform image for a Workstation 4. Use the *e7* / *e7* [*Release Version*] / *Workstation 4 Platform Software* link to download the ws4\_platform\_RC\_15.2.exe file.
  - Workstation 4 LX. Download this file to extract the platform image for a Workstation 4 LX. Use the e7 / e7 [Release Version] / Workstation 4 LX Platform Software link to download the appropriate WS4lx\_platform\_RC\_2.9\_and\_BIOS.exe file.
  - Workstation 5. Download this file to extract the platform image for a Workstation 5. Use the e7 / e7 [Release Version] / Workstation 5 Platform Software link to download the appropriate WS5\_platform\_RC\_1.3\_and\_BIOS.exe file.
- MICROS e7 Workstation Installation Download this file if you are installing only to a workstation.

Use the *e7* / *e7* [*Release Version*] / *e7* Workstation 4 Software link to download the **e7\_ws4\_build\_3.0\_MR5.exe** file.

Use the *e7* / *e7* [*Release Version*] / *e7* Workstation 4 LX Software link to download the **e7\_ws4lx\_build\_3.0\_MR5.exe** file.

Use the *e7* / *e7* [*Release Version*] / *e7* Workstation 5 Software link to download the **e7\_ws5\_build\_3.0\_MR5.exe** file.

Use the *e7* / *e7* [*Release Version*] / *e7* Workstation 5A Software link to download the **e7\_ws5A\_build\_3.0\_MR5.exe** file.

• MICROS e7 PC Installation - Download this file if you are installing to a PC. The extracted files can be used to burn a CD or to run the MICROS e7 PC Setup program.

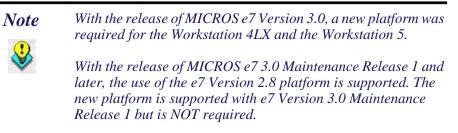
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MD0007-046 October 17, 2011 Page 9 of 97 Use the *e7* / *e7* [*Release Version*] / *e7 PC Software* link to download the **e7\_pc\_build\_3.0\_MR5.exe** file.

## Workstation Platform Image

The platform image and the installation instructions will vary based on the workstation(s) being used at the site. This section is divided as follows, refer to the appropriate instructions for your workstation version.

- Workstation 4
- Workstation 4 LX
- Workstation 5
- Workstation 5A



When upgrading from MICROS e7 Version 2.8 to Version 3.0 Maintenance Release 5, a platform upgrade is NOT required.

#### Workstation 4

Use these instructions to install the Platform Image on a Workstation 4. These steps may also be used to install another CE language platform, such as Chinese, Japanese, or Korean.

The MICROS e7 software will not be installed as part of these instructions. A PC or laptop is required to extract the zip (.exe) file and copy the extracted files to the appropriate transfer media, such as a USB thumb drive.

1. Copy the **ws4\_platform\_RC\_15.2.exe** file from the MICROS Web Site to a temporary directory on the PC.

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- 2. Double-click on **ws4\_platform\_RC\_15.2.exe** to extract the MICROS e7 files.
- 3. Enter a directory location where the MICROS e7 files will be extracted (i.e., *C:\wsImage*).
- 4. Click on Unzip.
- 5. Click on Close.
- 6. Copy the directory from Step 3 (i.e., *C:\wsImage*) to a USB thumb drive.
- 7. Attach the USB thumb drive to the USB slot on the back of the Workstation 4.
- 8. Open Windows Explorer on the Workstation.
- 9. Locate the MICROS e7 software directory (i.e., *C:\wsImage*) on the USB thumb drive. The USB thumb drive should appear in Explorer as \*Hard Disk*. The following two sub-directories should be available:
  - ..\*Standalone* CAL Upgrade to 1.1.3.55.
  - ..\*Standalone* Platform Update 15.2
- 10. From the ..\Standalone CAL Upgrade to 1.1.3.55 directory, run **StandAloneInstall.exe** to upgrade the CAL client software on the workstation.



Make sure that each workstation has at least 25 MB of free compact flash space before installing the software on the workstation.

 From the ..\Standalone Platform 15.2 directory, run StandAloneInstall.exe to install the 15.2 platform. CAL installs the Windows CE image and reboots the workstation.

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#### Workstation 4 LX

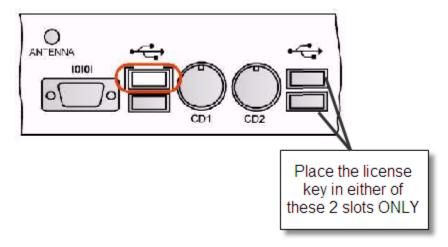
Use these instructions to install the Platform Image on a Workstation 4 LX. These steps may also be used to install another CE language platform, such as Chinese, Japanese, or Korean.

The MICROS e7 software will not be installed as part of these instructions. A PC or laptop is required to extract the zip (.exe) file and copy the extracted files to the appropriate transfer media, such as a USB thumb drive.

- 1. Copy the **WS4lx\_platform\_RC\_2.9\_and\_BIOS.exe** file from the MICROS Web Site to a temporary directory on the PC.
- 2. Double-click on **ws4lx\_platform\_RC\_2.9\_and\_BIOS.exe** to extract the MICROS e7 files.
- 3. Enter a directory location where the MICROS e7 files will be extracted (i.e., *C:\wsImage*).
- 4. Click on Unzip.
- 5. Click on Close.
- 6. Copy the directory from Step 3 (i.e., *C:\wsImage*) to a USB thumb drive.
- 7. Attach the USB thumb drive to the USB slot on the back of the Workstation 4 LX. The user must insert the USB thumb drive into the

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first USB port on the back of the workstation. Insert the thumb drive to the USB port indicated below:



- 8. Open Windows Explorer on the Workstation.
- Locate the MICROS e7 software directory (i.e., *C:\wsImage*) on the USB thumb drive. The USB thumb drive should appear in Explorer as \*Hard Disk*. The following three sub-directories should be available:
  - ..\*Standalone* BIOS Update
  - ..\*Standalone* CAL Upgrade to 6.1.3.68
  - ..\Standalone Platform Update RC 2.9

10.From the ..\Standalone BIOS Update directory, run **StandAloneInstall.exe** to upgrade BIOS on the workstation.



Make sure that each workstation has at least 25 MB of free compact flash space before installing the software on the workstation.

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- 11. From the ..\Standalone CAL Upgrade to 6.1.3.68 directory, run **StandAloneInstall.exe** to upgrade the CAL client software on the workstation.
- 12. From the ..\Standalone Platform 2.9 directory, run **StandAloneInstall.exe** to install the 2.9 platform. CAL installs the Windows CE image and reboots the workstation.

#### Workstation 5

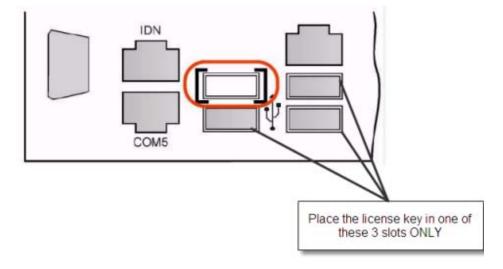
Use these instructions to install the Platform Image on a Workstation 5. These steps may also be used to install another CE language platform, such as Chinese, Japanese, or Korean.

The MICROS e7 software will not be installed as part of these instructions. A PC or laptop is required to extract the zip (.exe) file and copy the extracted files to the appropriate transfer media, such as a USB thumb drive.

- 1. Copy the **WS5\_platform\_RC\_1.3\_and\_BIOS.exe** file from the MICROS Web Site to a temporary directory on the PC.
- 2. Double-click on **WS5\_platform\_RC\_1.3\_and\_BIOS.exe** to extract the MICROS e7 files.
- 3. Enter a directory location where the MICROS e7 files will be extracted (i.e., *C:\wsImage*).
- 4. Click on Unzip.
- 5. Click on Close.
- 6. Copy the directory from Step 3 (i.e., *C:\wsImage*) to a USB thumb drive.
- 7. Attach the USB thumb drive to the USB slot on the back of the Workstation 5. The user must insert the USB thumb drive into the

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first USB port on the back of the workstation. Insert the thumb drive into the USB port indicated below:



- 8. Open Windows Explorer on the Workstation.
- 9. Locate the MICROS e7 software directory (i.e., *C:\wsImage*) on the USB thumb drive. The USB thumb drive should appear in Explorer as \*Hard Disk*. The following three sub-directories should be available:
  - ..\*Standalone* BIOS Update
  - ..\*Standalone* CAL Upgrade to 6.1.3.68
  - ..\*Standalone* Platform Update RC 1.3
- 10. From the ..\Standalone BIOS Update directory, run **StandAloneInstall.exe** to upgrade BIOS on the workstation.

Note

Make sure that each workstation has at least 25 MB of free compact flash space before installing the software on the workstation.

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- 11. From the ..\Standalone CAL Upgrade to 6.1.3.68 directory, run **StandAloneInstall.exe** to upgrade the CAL client software on the workstation.
- 12. From the ..\Standalone Platform RC 1.3 directory, run **StandAloneInstall.exe** to install the RC 1.3 platform. CAL installs the Windows CE image and reboots the workstation.

#### Workstation 5A

At the time of release, the Workstation 5A platform image being shipped does not require an upgrade to install e7.

# MICROS e7 Workstation Installation

Use these instructions to install the MICROS e7 software on a Workstation that has the appropriate Windows CE operating system image already installed. A PC or laptop is required to extract the zip file and copy the extracted files to the appropriate transfer media, such as a USB thumb drive.

The zip file will vary depending on workstation version being used at the site. This section is divided as follows, refer to the appropriate instructions for your workstation version.

- Workstation 4
- Workstation 4 LX
- Workstation 5
- Workstation 5A

#### Workstation 4

1. Copy the **e7\_ws4\_build\_3.0\_MR5.exe** file from the MICROS Web Site to a temporary directory on the PC.

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- 2. Double-click on e7\_ws4\_build\_3.0\_MR5.exe to extract the MICROS e7 files.
- 3. Enter a directory location where the MICROS e7 files will be extracted. (i.e. *C:\e7Software*)
- 4. Click on Unzip.
- 5. Click on Close.
- 6. Copy the directory from Step 3 (i.e. *C*:\*e7Software*) to a USB thumb drive.
- 7. Attach the USB thumb drive to the USB slot on the back of the workstation.
- 8. Open Windows Explorer on the workstation.
- 9. Locate the MICROS e7 software directory (i.e. *C:\e7Software*) on the USB thumb drive.
- 10. Run **StandAloneInstall.exe** CAL installs the MICROS e7 software and reboots the workstation.

#### Workstation 4 LX

- 1. Copy the appropriate **e7\_ws4lx\_build\_3.0\_MR5.exe** file from the MICROS Web Site to a temporary directory on the PC.
- 2. Double-click on e7\_ws4lx\_build\_3.0\_MR5.exe to extract the MICROS e7 files.
- 3. Enter a directory location where the MICROS e7 files will be extracted. (i.e. *C:\e7Software*)
- 4. Click on Unzip.
- 5. Click on Close.

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- 6. Copy the directory from Step 3 (i.e. *C*:\*e7Software*) to a USB thumb drive.
- 7. Attach the USB thumb drive to the USB slot on the back of the workstation.
- 8. Open Windows Explorer on the workstation.
- 9. Locate the MICROS e7 software directory (i.e. *C:\e7Software*) on the USB thumb drive.
- 10. Run **StandAloneInstall.exe** CAL installs the MICROS e7 software and reboots the workstation.

#### Workstation 5

- 1. Copy the appropriate **e7\_ws5\_build\_3.0\_MR5.exe** file from the MICROS Web Site to a temporary directory on the PC.
- 2. Double-click on **e7\_ws5\_build\_3.0\_MR5.exe** to extract the MICROS e7 files.
- 3. Enter a directory location where the MICROS e7 files will be extracted. (i.e. *C:\e7Software*)
- 4. Click on **Unzip**.
- 5. Click on Close.
- 6. Copy the directory from Step 3 (i.e. *C*:\*e7Software*) to a USB thumb drive.
- 7. Attach the USB thumb drive to the USB slot on the back of the workstation.
- 8. Open Windows Explorer on the workstation.
- 9. Locate the MICROS e7 software directory (i.e. *C:\e7Software*) on the USB thumb drive.

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Run **StandAloneInstall.exe** CAL installs the MICROS e7 software and reboots the workstation.

#### **Workstation 5A**

- 1. Copy the appropriate **e7\_ws5A\_build\_3.0\_MR5.exe** file from the MICROS Web Site to a temporary directory on the PC.
- 2. Double-click on e7\_ws5A\_build\_3.0\_MR5.exe to extract the MICROS e7 files.
- 3. Enter a directory location where the MICROS e7 files will be extracted. (i.e. *C:\e7Software*)
- 4. Click on Unzip.
- 5. Click on Close.
- 6. Copy the directory from Step 3 (i.e. *C*:\*e7Software*) to a USB thumb drive.
- 7. Attach the USB thumb drive to the USB slot on the back of the workstation.
- 8. Open Windows Explorer on the workstation.
- 9. Locate the MICROS e7 software directory (i.e. *C:\e7Software*) on the USB thumb drive.
- 10. Run **StandAloneInstall.exe** CAL installs the MICROS e7 software and reboots the workstation.

MICROS e7 PCWith MICROS e7, a PC can be setup to run the MICROS e7 ReportsPlus,<br/>Configurator, and Credit Cards modules. To use these applications on a<br/>PC, the .NET Framework (Version 2.0 or higher) must be installed prior<br/>to the MICROS e7 PC installation.

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MD0007-046 October 17, 2011 Page 19 of 97 Optionally, the PC may be configured to be a CAL server for the MICROS e7 site, so that it can be used to update the workstations with the MICROS e7 workstation software.



The .NET Framework (Version 2.0 or higher) must be installed on the PC prior to running the MICROS e7 PC setup program. .NET Framework is available for download from Microsoft's website.

#### **Firewall Settings**

If Windows Firewall is enabled during the MICROS e7 setup, the system will automatically configure the firewall exceptions needed for the applications to communicate across the network. When an application is listed on the Exceptions List, Windows overrides the application's security settings and automatically applies the necessary listening ports. These exceptions include:

- MICROS CAL Service
- MICROS SSF UI Launcher (enable if Gift Cards are used)
- POSMain

If the Windows Firewall is disabled during the MICROS e7 setup and then later enabled after the setup has completed, the user must manually add applications to the Windows Firewall Exceptions List by following the directions below. Keep in mind that steps may vary slightly depending on the Operating System used.

To add an application to the Exceptions List:

- 1. From the *PC*, *select Start* / *Settings* / *Control Panel* / *select either the Security Center or Windows Firewall.*
- 2. Ensure that the Windows Firewall is **Enabled.**
- 3. Click on the **Windows Firewall** icon. This will cause a Windows Firewall screen to appear.

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- 4. Go to the *Exceptions* tab and add the following programs and services:
  - MICROS CAL Service
  - MICROS SSF UI Launcher (enable if Gift Cards are used)
  - Network Diagnostics for Windows XP
  - POSMain (also known as 'e7')
  - Remote Assistance

Windo	ws Firewall			2
General	Exceptions	Advanced		
from ou Genera				
Name				
<b>⊘</b> e7	7			
🗹 Fil	le and Printer S	haring		
ØМ	icros.Ssf.UI.exe	3		
R	emote Assistan	се		
R	emote Desktop			
□ Se	entinel Protectio	on Server		
100000000	MC Service			
	NAC Service			
1000000	ymantec Email			
	PnP Framework	<		
[ [[]]	Program	644 D-4 1	Edit	Delete
<u>,</u> Auu	Flogram.	Add Port	<u> </u>	
<u></u>				
🗹 Dis	play a <u>n</u> otificati	on when Windows Fi	rewall blocks a prog	ram
What a	are the risks of a	allowing exceptions?		
			ОК	Cancel

Version 3.0 Maintenance Release 5 MD0007-046 October 17, 2011 Page 21 of 97 To add a program to this list, select the [**Add Program**] button. This will cause the Add a Program dialog box to display. From here the user can add a program by either:

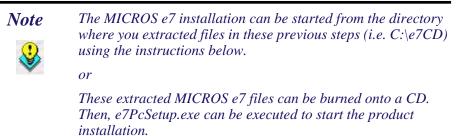
- Select the appropriate program from the list displayed in the Add a Program dialog box and click [**Ok**], **OR**
- Select [**Browse**] and navigate to the file location for the desired program and Click [**Open**].
- 5. The newly added program should now appear in the Exceptions List on the *Exceptions* tab.

# For Windows XP Professional - 32 bit, and Windows 2003 Server - 32 bit

#### **Extracting the MICROS e7 PC Setup Files**

Use these instructions to extract the PC Setup zip (.exe) file and install the extracted files to a PC.

- 1. Copy the **e7\_pc\_build\_3.0\_MR5.exe** file from the MICROS Web Site to a temporary directory on the PC.
- 2. Double-click on **e7\_pc\_build\_3.0\_MR5.exe** to extract the MICROS e7 files.
- 3. Enter a directory location where the MICROS e7 files will be extracted. (i.e. *C*:\*e7CD*)
- 4. Click on **Unzip**.
- 5. Click on Close.



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#### Installing the MICROS e7 PC Setup Files to a PC



Once the CAL software is installed on the PC, the system will automatically upgrade each workstation. Make sure that each workstation has at least 25 MB of free compact flash space before installing the software on the PC.

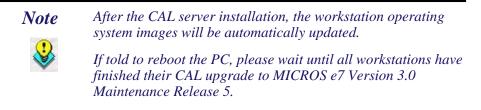
- 1. Open Windows Explorer on the PC.
- 2. Locate the MICROS e7 software directory (i.e., *C:\e7CD*) that you extracted in the previous steps.
- 3. Run e7PCSetup.exe.
- 4. Click [Next] from the MICROS e7 Setup Welcome screen.
- 5. Review the End User License Agreement, click **I Accept the Agreement**, and click [**Next**].
- 6. Enter the location where MICROS e7 will be installed. The default destination location is the same as the previously installed version of MICROS e7 or *c:\Program Files\MICROS\e7* for a new installation. Use the Browse button to select a different destination location.
- 7. Select the additional tasks to be performed by the MICROS e7 installation and click [**Next**].

The following actions will automatically be performed:

- Create shortcut on the desktop—Creates a desktop shortcut for the e7.exe file in the \bin folder. The name of the desktop shortcut is MICROS e7 and the default folder is the \bin folder.
- Create shortcut in the Start Menu—Creates a selection for MICROS e7 in Start Menu | Programs on the PC.
- **Create shortcut in the Startup folder**—Creates a shortcut in the PC's startup folder for the e7.exe program.

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- Install MICROS CAL Service—Installs the MICROS CAL Service on the PC. If the CAL server is already installed, this choice is greyed out.
- 8. Click [Finish] to begin installing MICROS e7.



- 9. When finished, a prompt will display indicating that installation is complete. Click [**Ok**].
- 10. Start MICROS e7.
- 11. If this is a new MICROS e7 installation, enter the **Network location ID** and *Restore the Database* via the MICROS e7 Configurator. The Network location ID is used when communicating with the workstations and PC. **IMPORTANT**: The Network location ID must be the same for every workstation and PC on the network. Note that this entry is case sensitive.

If this is a MICROS e7 software upgrade, CAL will update the workstations and MICROS e7 will start automatically.

#### Installing MICROS e7 on the Workstation via CAL

#### Performing a New MICROS e7 Installation

Follow the directions below to install the MICROS e7 application on a workstation via CAL.

1. Select 'Start.' Navigate to Programs / CAL / Reconfigure CAL.

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2. Highlight the CAL Server and select [Next].

MICROS CAL - Se	ect CAL Server
Server Name:	M36372
Server IP/URL :	172.28.212.23
POS Type:	MICROS e7
CAL Enabled:	
Available Servers:	
Server Name	POS Type
M36372	MICROS e7
I	
<u>C</u> ancel Sea	arch Again <u>N</u> ext >>

3. Select [Save].

MICROS CAL - Sele	ct WS Identity	
[Workstation Iden	ntity —	
UWS Name:	WindowsCE	
IP Address:	172.28.213.182	Select Product to Install on Workstation
Net Mask:	255.255.252.0	9700SAROps
Def. Gateway:	172.28.212.1	
<u>A</u> utomatic DF	ICP Configuration	
Available Workstati	on List:	
UWS Name	IP Addr	InUse? Def Product
	Save	<u>C</u> ancel

Version 3.0 Maintenance Release 5

MD0007-046 October 17, 2011 Page 25 of 97 4. The workstation will reboot after the files have been installed.

MICROS CAL Busy
Installing - E7
,
Current Operation:
TRANSFERFILE:
\CF\Micros\E7\Bin\DbValuesText.xml

5. Enter the **Network location ID**. The Network location ID is used when communicating with the workstations and PC. **IMPORTANT**: The Network location ID must be the same for every workstation and PC on the network. Note that this entry is case sensitive. Click **[OK]**.

e7 Network Identification		
micros	e	Restaurant Management System
Workstation number	1 💌	
Network location ID	micros	
		Ok

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6. The following error will display, 'Need to program an employee and a job to use configurator.' Click [**OK**].

Error	
	Need to program an employee and a job to use configurator.
	ОК

- 7. The Configurator opens to the shell database.
- 8. The following message displays and a new encryption key must be generated. The key will only need to be generated on one node (any node) and the key will be changed everywhere. Click **[OK]**.

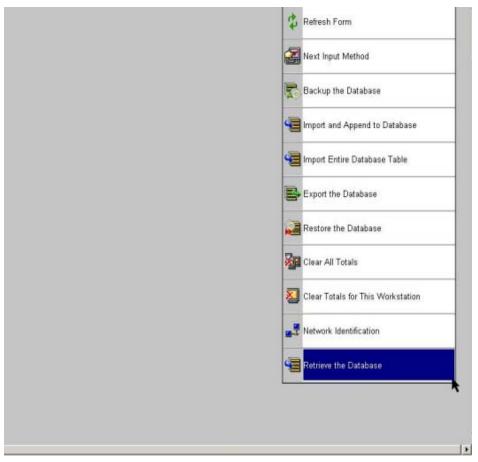
Error	
	A new encryption key must be generated!
	ОК

9. The following prompt displays, seen on the next page, instructing the user to navigate to the *MICROS e7 Configurator | Restaurant | Credit Cards* tab to change the key. Click [**OK**]. Do not change the encryption key now. *IMPORTANT: The installation process must finish and all workstations must be online before generating the key.* 

These instructions will prompt you to generate the key in a later step on page  $\underline{29}$ .



10. Select 'Retrieve the Database.'



11. Select [Refresh].

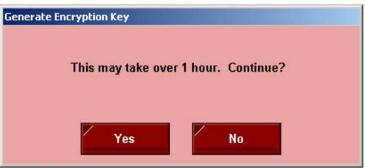
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- 12. Exit the Configurator.
- 13. Exit MICROS e7 and reboot the workstation.
- 14. Log into the MICROS e7 Configurator. Navigate to the *MICROS e7 Configurator | Restaurant | Credit Cards* tab.
- 15. Change the encryption key by clicking the [Generate New Key] button. This button will generate a new pass phrase.
- 16. This operation will fail if there are open checks on the system, or if there are offline workstations. Do not continue until both of these issues are resolved. If the system satisfies these requirements, the following verification prompt will appear:



Select [Yes] to continue, or select [No] to stop.

17. The following verification prompt will appear:



Select [Yes] to continue, or select [No] to stop.

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MD0007-046 October 17, 2011 Page 29 of 97 18. The following final verification prompt will appear:

 Generate Encryption Key

 Are you absolutely sure you want to generate a new encryption key?

 Yes
 No

Select **[Yes]** to continue, or select **[No]** to stop. The prompting is intended to ensure that the key is not changed accidentally.

19. If the key is generated from the PC, then an hourglass will display until the process is complete. If the key is generated from a workstation, then an hourglass will display along with the following dialog box:

Updating saved	l encrypted data.	Please stand by

- 20. Once this process is complete, the dialog box will disappear and the hourglass will return to the normal mouse cursor.
- 21. Click [Save].

#### Performing a MICROS e7 Upgrade

Follow the directions below to install the MICROS e7 application on a workstation via CAL.

1. After performing the upgrade on the PC, CAL will automatically update the workstations.

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2. Th	e workstation	will reboot	after the	files have	been	installed.
-------	---------------	-------------	-----------	------------	------	------------

MICROS CAL Busy
Installing - E7
,
Current Operation:
TRANSFERFILE:
\CF\Micros\E7\Bin\DbValuesText.xml

- 3. If upgrading from MICROS e7 v. 2.7 Patch 1 or higher, the MICROS e7 installation process is complete and Steps 6–13 are not needed. If upgrading from MICROS e7 v. 2.7 or below, proceed to Step 4.
- 4. The following message displays and a new encryption key must be generated. The key will only need to be generated on one node (any node) and the key will be changed everywhere. Click **[OK]**.

Error	
	A new encryption key must be generated!
	ОК

5. The following prompt displays, seen on the next page, instructing the user to navigate to the *MICROS e7 Configurator | Restaurant | Credit Cards* tab to change the key. Click [**OK**]. Do not change the

encryption key now. *IMPORTANT*: The installation process must finish and all workstations must be online before generating the key.

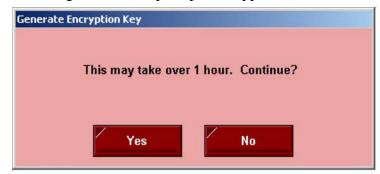


- 6. Navigate to the *MICROS e7 Configurator | Restaurant | Credit Cards* tab.
- 7. Change the encryption key by clicking the [Generate New Key] button. This button will generate a new Passovers.
- 8. This operation will fail if there are open checks on the system, or if there are offline workstations. Do not continue until both of these issues are resolved. If the system satisfies these requirements, the following verification prompt will appear:



Select [Yes] to continue, or select [No] to stop.

9. The following verification prompt will appear:



Select [Yes] to continue, or select [No] to stop.

10. The following final verification prompt will appear:

Generate Encryption Key	
	you want to generate a new ition key?
Yes	No

Select **[Yes]** to continue, or select **[No]** to stop. The prompting is intended to ensure that the key is not changed accidentally.

11. If the key is generated from the PC, then an hourglass will display until the process is complete. If the key is generated from a workstation, then an hourglass will display along with the following dialog box:

ating	
Updating saved encrypted data.	Please stand by
Updating saved encrypted data.	Please stand by

12. Once this process is complete, the dialog box will disappear and the hourglass will return to the normal mouse cursor.

Version 3.0 Maintenance Release 5 MD0007-046 October 17, 2011 Page 33 of 97 13. Click [Save].

#### Installing Windows Vista Business Edition and Windows 7 Professional - 32 bit

#### **Configuring CAL**

Optionally, the PC may be configured to be a CAL server for the MICROS e7 site, so that it can be used to update the workstations with the MICROS e7 workstation software.

If the site is using CAL, then all workstations should be turned off or removed from the network until installation of MICROS e7 Version 3.0 and any applicable patches are complete on the PC. Once the workstations are turned back on, they will be upgraded automatically.

#### **Extracting the MICROS e7 PC Setup Files**

Use these instructions to extract the PC Setup zip (.exe) file and install the extracted files to a PC.

- 1. Copy the **e7\_pc\_build\_3.0\_MR5.exe** file from the MICROS Web Site to a temporary directory on the PC.
- 2. Double-click on **e7\_pc\_build\_3.0\_MR5.exe** to extract the MICROS e7 files.
- 3. Enter a directory location where the MICROS e7 files will be extracted. (i.e. *C*:\*e7CD*)
- 4. Click on Unzip.
- 5. Click on **Close**.



The MICROS e7 installation can be started from the directory where you extracted files in these previous steps (i.e. C:\e7CD) using the instructions below.

or

These extracted MICROS e7 files can be burned onto a CD. Then, e7PcSetup.exe can be executed to start the product installation.

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#### Installing the MICROS e7 PC Setup Files to a PC

*Important!* Workstation(s) should now be turned off and not turned back on until AFTER patch installation is complete.

- 1. Open Windows Explorer on the PC.
- 2. Locate the MICROS e7 software directory (i.e.,  $C:\e7CD$ ) that you extracted in the previous steps.
- 3. Run e7PCSetup.exe.



When installing MICROS e7 on a Windows 7 System, right click on e7PCSetup.exe and select Run as Administrator.

- 4. If User Access Control (UAC) is enabled, the user will be prompted to allow the MICROS e7 installation. Click **Allow**.
- 5. Click [Next] from the MICROS e7 Setup Welcome screen.
- 6. Review the End User License Agreement, click **I Accept the Agreement**, and click [**Next**].
- 7. Enter the location where MICROS e7 will be installed. At the Select Destination Location prompt enter the following location:

C:\Users\{Administrator\_Account\_Name}\Micros\e7

For Windows 7 Professional: C:\Users\Public\Micros\e7

- 8. Click [Next].
- 9. Select the additional tasks to be performed by the MICROS e7 installation and click [**Next**].

The following actions will automatically be performed:

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- Create shortcut on the desktop—Creates a desktop shortcut for the e7.exe file in the \bin folder. The name of the desktop shortcut is MICROS e7 and the default folder is the \bin folder.
- **Create shortcut in the Start Menu**—Creates a selection for MICROS e7 in Start Menu | Programs on the PC.
- **Create shortcut in the Startup folder**—Creates a shortcut in the PC's startup folder for the e7.exe program.
- **Install MICROS CAL Service**—Installs the MICROS CAL Service on the PC. If the CAL server is already installed, this choice is greyed out.
- 10. Click [Finish] to begin installing MICROS e7.
- 11. When finished, a prompt will display indicating that installation is complete. Click [**Ok**].
- 12. Start MICROS e7.
- 13. If this is a new MICROS e7 installation, enter the **Network location ID** and *Restore the Database* via the MICROS e7 Configurator. The Network location ID is used when communicating with the workstations and PC. **IMPORTANT**: The Network location ID must be the same for every workstation and PC on the network. Note that this entry is case sensitive.

If this is a MICROS e7 software upgrade, CAL will update the workstations and MICROS e7 will start automatically.

14. If this is a new MICROS e7 installation or if upgrading from MICROS e7 v. 2.7 or below, you will need to generate an encryption key after the installation is complete. For more information, please see the steps outlined on page <u>32</u>.

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# MICROS e7 Version 3.0 Maintenance Release 5

What's Revised	A revision is defined as a correction made to any existing form, feature, or function currently resident in the MICROS e7 product. To qualify as a revision, the change must satisfy the following criteria:							
		The basic form, feature, or functionality must be part of the previous version of the software.						
	The change must replace the current item or remove it from the application.							
<b>Revisions</b> Summarized	The table below s	ummarizes the revisions included in t	his versio	n.				
	Module	Feature	CR ID/ SCR	Page				
	MICROS Enterprise Maintenance Services (EMS)	Issue with Menu Item Price Levels	31195/ 3353	38				

# **MICROS Enterprise Maintenance Services**

### Issue with Menu Item Price Levels SCR# 3353 CR ID# 31195

In the e7 v3.0 release, the number of menus increase from four to eight. This caused menu item price levels to be incorrectly updated when changes were sent from EMS. This could affect menu items that used containers or menus and containers. This has been corrected.



When making menu item price changes in EMS, the user must use the Modify Prices section. Once support for eight menus has been implemented on MyMicros, the user will be able to update menu item prices through the Edit Menu Item section.

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# MICROS e7 Version 3.0 Maintenance Release 4

#### What's New

A new feature is defined as one that provides capabilities that were not available in previous versions of the application.

# New Features Summarized

The table below summarizes the new features included in this version.

Module	Feature	SCR	Page
POS Operations	Sales Recording Module (SRM) Now Supported	3189	39

# **POS Operations**

#### Sales Recording Module (SRM) Now Supported SCR# 3189 CR ID# N/A

Starting in November 2011 all restaurants in the province of Quebec must use a Sales Recording Module (SRM) for every printer that prints a customer's receipt. To connect this device you will need to have the Quebec SRM, an Epson TM88 serial printer (this is the only printer at this time that is supported), a female to female db9 null modem, and a db9 to db25 serial cable.

For more information about the SRM please visit the Revenue Quebec web site at:

http://www.revenu.gouv.qc.ca/en/ministere/evasion\_fiscale/restauration/ mev/mev.aspx

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e7 version 3.0 MR4 or higher must be installed to be able to use the SRM device. Please upgrade to version 3.0 MR4 or higher if currently on a previous version prior to connecting the SRM device.

To configure the SRM device please refer to the documentation at the following address:

http://www.revenu.gouv.qc.ca/en/sepf/publications/in/in-577.aspx

Once the SRM device is configured, powered on and the software is at least at version 3.0 MR4, the following changes will need to be made within Configurator.

- 1. Setup the recording of the references for the entire system.
- Navigate to *Restaurant | Printing*, select the option box *Save SRM Reference*
- Select Save

General Options Descriptors Taxes	Posting   Tables   Language   Menu   Cre	dit Cards   Guest Check Summary   Print		-
Options		Print Design		
Suppress voids on remote order chi	it	Page 1 lines before header	0	+
Number of lines before order header	0	Page 1 maximum lines	0	<u>*</u>
Invoice threshold	0.00	Page 2+ lines before header	0	÷
🗖 Disable slip printer eject		Page 2+ maximum lines	0	÷
Save SRM Reference		Minimum lines per page	0	÷

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- 2. Setup the printer to use the SRM device.
- Navigate to *Workstations*
- For each workstation that is in the list with a customer receipt printer attached, configure the following:
  - Select workstation.
  - Navigate to the *Device* tab.
  - If adding a new printer to the workstation, select the green plus icon first. Enter in the Name and the Friendly Name. Select the printer from the list of devices from the drop down.
  - The following settings need to be configured:
    - Connection Type: COM 1
    - Connection Setting:
      - Baud rate: 9600
      - Parity: None
      - Num data bits: 8
      - Num stop bits: 1
    - Device Settings:
      - Line feeds: 5
      - Num columns: 40
      - Printer model: Quebec SRM

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Worksta	itions	🕶 🖶 🖍 된 Copy I	Record	- 🙌 🗢	🔿 🖮 🧇 🕻	⊉ ▼	<b>→</b>
Number	Name	General Options Dev	ice Roles Order Dev	ices Devices			
▶ 1	COUNTER 1						
2	WS5A	Name	Туре	<b>7</b>		📥 📥	
3		Counter 1 Journal Counter 1 Local	Printer Printer				
4		COUNTER 1.Scanner1					
5		Grill Station	Printer		Name	Counter 1 Local	
6		SERVER1 JRNL	Printer		Friendly name	Counter 1 Local	
					Device type	Printer •	
					D. i.e. O. Wiener		
					Device Settings		
					Line feeds	5	
					Num columns	40	
		Connection type	COM1: 🔹		Printer model	Quebec SRM	
		Connection Setting	_				
				]			
		Daudrate	9600 -				
		Parity	None 🔻				
		Num data bits	3				
		Num stop bits	-				

- 3. Setting up Tenders
- Editing current tenders
  - Navigate to *Tender*
  - For each tender configured, the following option must be selected:
    - Navigate to each tenders *Printing* Tab.
    - Select the *Print Check* option.



*By law, the print on demand option cannot be used when tendering. The check must always print when tendered.* 

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- For each tender configured, the following fields must be assigned:
  - Navigate to each tenders *General* Tab.
  - Set the following configuration into the *Category* Field.
    - Cash = 0
    - Credit Cards = 1
    - Debit Cards = 2
    - All other payments = 3

Tender 🗸	E Copy of Add Copy of Add Copy of E Add Copy of E Copy o
E-Loan BANK LOAN	General Tender Presets Printing CC Tender Credit Auth. Interfaces
PAID IN Payment	General Number 1 Name CASH
CASH	Number         1         Name         CASH            Category         0         Priority         0
DINER	Image placement Left V Image
DISCOVER VISA/MC	Effectivity
B Pickup −PAID OUT	Effectivity
- TENDER PICKUP - TIPS PAID	From Jan-01-1970 12:00 AM  To Dec-31-2050 12:00 AM
Service Total	
- Duplicata - PRINT CHECK	Exempted Tax
SERVICE TOTAL	

Version 3.0 Maintenance Release 5 MD0007-046 October 17, 2011 Page 43 of 97 • Adding *Duplicata* Tender



The Duplicata tender is used for when the establishment wants to print the check but will not turn it over to the customer.

- Navigate to Tender
- Copy the current Print Check tender.
- Rename the copy to *Duplicata*
- Navigate to *Printing* Tab.
- Select the *Print Check* option.
- Enable *Duplicata* option.
- Adding the *Duplicata* touchscreen key
  - Naviagte to *Touchscreens*.
  - Select the touchscreen that the *Duplicata* key will be added to.
  - Add a new blank touchseen key.
  - Lable the new touchscreen key as, *Duplicata*.
  - Give the following properties to the new touchscreen key.
    - Function: Tender/Media
    - Value: Duplicata
  - *Tip* Add the Duplicata touchsceen key next to each Print Check touchscreen key.

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# **Known Issue** A known issue is defined as one that provides capabilities that were not as expected of the application.

# Known Issue Summarized

The table below summarizes the known issues included in this version.

Module	Feature	SCR	Page
POS Operations	Sales Recording Module (SRM) Device Errors When Used As a Backup Order Device	3223	45

# **POS Operations**

# Sales Recording Module (SRM) Device Errors When Used As a Backup Order Device

*SCR# 3223 CR ID# N/A* 

Currently if an order device printer is configured to backup to a printer with a Sales Recording Module (SRM) device the following error will appear on the chit output:

• J3\_02100E\_MES - Donnes - invalides

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What's Revised	or function curr	A revision is defined as a correction made to any existing form, feature, or function currently resident in the MICROS e7 product. To qualify as a revision, the change must satisfy the following criteria:						
		The basic form, feature, or functionality must be part of the previous version of the software.						
	The change mu application.	The change must replace the current item or remove it from the application.						
<b>Revisions</b> <b>Summarized</b>	The table below	v summarizes the revisions included in t	this versio	n.				
	Module	Feature	CR ID/ SCR	Page				
	POS Operations	'Tender Must Exceed Tip' Linked in POS Operations	29316/ 1234	46				
	Reports/	Paid Breaks Resulted in Incorrect	29871/	47				

Labor Hours

Settings

Data Export Could Fail Due to

Windows Regional Computer

Incorrect TimeCard Detail Export

Caused By Windows Regional

**Computer Settings** 

# **POS Operations**

Autosequences

Portal Interface

**'Tender Must Exceed Tip' Linked in POS Operations** SCR# 1234 CR ID# 29316

Previously, when the option *Tender Must Exceed Tip* was enabled in configurator, POS Operations would ignore this configuration. This has been corrected.

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3186

25979/

2876

29064/

3137

47

47

### **Reports/Autosequences**

### Paid Breaks Resulted in Incorrect Labor Hours SCR# 3186 CR ID# 29871

Previously, when paid breaks were implemented and used in operations, it was possible for incorrect labor hours to be reported. This has been corrected.

### **Portal Interface**

### Data Export Could Fail Due to Windows Regional Computer Settings

SCR# 2876 CR ID# 25979

Previously, when executing a data export to MyMicros, e7 would recognize the Windows Regional Computer Settings. If the Windows Computer Settings were set to use a comma as a decimal symbol, the e7 MyMicros Parser would fail. Now the e7 MyMicros Parser imports the decimal values using the US locale only.

### Incorrect TimeCard Detail Export Caused By Windows Regional Computer Settings

SCR# 3137 CR ID# 29064

Previously, when exporting time card data to MyMicros, e7 would recognize the Windows Regional Computer Settings. If the Windows Regional Computer Settings were set to use any other date format then mmddyyyy, the e7 MyMicros Parser would fail to export correctly. Now the e7 MyMicros Parser exports the date by mmddyyyy.

Version 3.0 Maintenance Release 5

MD0007-046 October 17, 2011 Page 47 of 97 **What's Enhanced** An enhancement is defined as a change made to improve or extend the functionality of the current MICROS e7 software. To qualify as an enhancement, the change must satisfy the following criteria:

- The basic feature or functionality already exists in the previous release of the software.
- The change adds to or extends the current process. This differs from a revision (i.e., a bug fix) which corrects a problem not caught in the previous release of the software.

The table below summarizes the enhancements included in this version.

### Enhancements Summarized

Module	Feature	CR ID/ SCR	Page
Manager Procedures	Date and Time Format	N/A/ 1587	48

# Enhancements Detailed

### Configurator

Procedures.

### Date and Time Format SCR# 1587 CR ID# N/A

With this release, manager procedures can support the date format of ddmmyyyy and the time format to support 24 hours. This change effects Menu Item Display Status and Employee Time Cards within Manager

The month field is now a three letter abbreviation. The three letter abbreviation is in the language the workstation is using.

To enable the new date and time format support for Manager Procedures the following configuration must be used:

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Navigate to *Restaurant / Options*, select the option boxes *Use ddmmyyyy format* and *Use 24 hour format*.



*Table view now supports the options 'Use DDMMYYY format' and 'Use 24 hour format'* 

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# MICROS e7 Version 3.0 Maintenance Release 3

#### What's New

A new feature is defined as one that provides capabilities that were not available in previous versions of the application.

# New Features Summarized

The table below summarizes the new features included in this version.

Module	Feature	SCR	Page
Setup	Workstation 5A Now Supported	3157/ 3158	50

### Setup

# Workstation 5A Now Supported SCR# 3157/3158

CR ID# N/A

e7 Version 3.0 Maintenance Release 3 supports a new workstation type, the WS5A. It is a faster version of the WS5. Its appearance is identical to the WS5 except that it has a white power light instead of a blue power light. This is available for PC and standalone installation.

Please refer to the Setup portion of the Read Me First for installation instructions.

### **Known Issue**

A known issue is defined as one that provides capabilities that were not as expected of the application.

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# Known Issue Summarized

The table below summarizes the known issues included in this version.

Module	Feature	SCR	Page
Reports	Reports Plus Failure to Display Reports on a WS5A	N/A/ N/A	51

# **Reports**

### **Reports Plus Failure to Display Reports on a WS5A** SCR# N/A CR ID# N/A

Currently on the WS5A when drilling down through the blue hyperlink in Reports Plus the screen does not refresh correctly to show the report data. In order to display the data you must select the last hyperlink at the top of the screen. This must be done each time you drill down further in order to see the check detail. This will be corrected at a later date.

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# MICROS e7 Version 3.0 Maintenance Release 2

### What's New

A new feature is defined as one that provides capabilities that were not available in previous versions of the application.

# New Features Summarized

The table below summarizes the new features included in this version.

Module	Feature	SCR	Page
POS Operations	Subtotal Alternate Line Added to Guest Check Summary	3140	52
Reports/ Autoseq	System Enhanced Tax Report Introduced	3122	53

# **POS Operations**

Subtotal Alternate Line Added to Guest Check Summary SCR# N/A CR ID# 3140

With this release, the ability to print an alternate subtotal line and separator lines on a guest check has been added.

The alternate subtotal name is defined in Restaurant | Posting | Alternate Subtotal name. The alternate subtotal name and the subtotal plus service charges and auto service charges will print on the guest check.

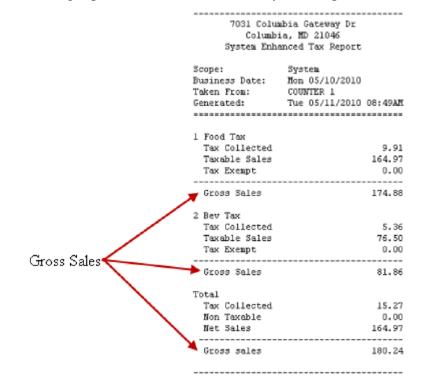
The separator line will print the line of text defined in the OpsText.xml as PRINT\_SEPARATOR.

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### **Reports and Autosequences**

System Enhanced Tax Report Introduced SCR# 3139 CR ID# N/A

The following report has been added under System Reports:



The System Enhanced Tax Report has a 'Gross Sales' line for each tax rate and the total.

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What's Revised	A revision is defined as a correction made to any existing form, feature, or function currently resident in the MICROS e7 product. To qualify as a revision, the change must satisfy the following criteria:
	The basic form, feature, or functionality must be part of the previous version of the software.
	The change must replace the current item or remove it from the application.
<b>Revisions</b> <b>Summarized</b>	The table below summarizes the revisions included in this version.

Module	Feature	CR ID/ SCR	Page
Configurator	Can Not Configure Auto Service Charge in Guest Check Summary	28573/ 3110	54
POS Operations	Error Corrects Double When Using Change Screen Send Function	28936/ 3118	55
	Receive Error if Table Object Not Linked to a Table	29045/ 3135	55

# Configurator

### Can Not Configure Auto Service Charge in Guest Check Summary

SCR# 3110 CR ID# 28573

Previously, the user could not configure where Auto Service Charges would print on the guest check. In the Configurator | Restaurant | Guest Check Summary tab, Service Charges were available, Auto Service Charges were not available. This has been corrected.

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# **POS Operations**

# *Error Corrects Double When Using Change Screen Send Function SCR# 3138 CR ID# 28936*

Previously, when using 'Change Screen Send', if an error correct is made prior to sending, the count and amount of the error correct will be doubled. This has been corrected.

### **Receive Error if Table Object Not Linked to a Table** SCR# 3135 CR ID# 29045

Previously, if a table object is selected on the table layout screen and that button is not linked to a table, POS Operations will error and e7 will close. This has been corrected.

Version 3.0 Maintenance Release 5

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# MICROS e7 Version 3.0 Maintenance Release 1

#### What's New

A new feature is defined as one that provides capabilities that were not available in previous versions of the application.

# New Features Summarized

The table below summarizes the new features included in this version.

Module	Feature	SCR	Page
POS Operations	Weight in Ounces is Now Supported	3122	56

# **POS Operations**

### Weight in Ounces is Now Supported SCR# 3122 CR ID# N/A

With this Maintenance Release, weight in ounces is now supported. A 'Weight' group box has been created in the Restaurant | Descriptors tab. Three radio button options are available: Pounds, Ounces, and Kilograms. Weight in Pounds will be the default unless configured otherwise.

In the Tare Weight field, located in the Menu Item | Prices tab, placement of the decimal point is determined by which weight is configured.

- If the weight is in pounds, then only two digits are allowed after the decimal point
- If the weight is in kilograms, then only three digits are allowed after the decimal point
- If the weight is in ounces, then only one digit is allowed after the decimal point.

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**What's Revised** A revision is defined as a correction made to any existing form, feature, or function currently resident in the MICROS e7 product. To qualify as a revision, the change must satisfy the following criteria:

- The basic form, feature, or functionality must be part of the previous version of the software.
- The change must replace the current item or remove it from the application.

**Revisions Summarized**  The table below summarizes the revisions included in this version.

Module	Feature	CR ID/ SCR	Page
Configurator	Translation for Table Alerts Have Been Added	N/A/ 3125	57
Reports & Autosequences	All Day Time Period Would Show Incorrect Hours When Clocking Out After period End Time	28621/ 3120	58

# Configurator

**Translation for Table Alerts Have Been Added** SCR# 3125 CR ID# N/A

Previously, the POSConfigText.xml file was not updated to include the strings for Table Alerts to allow translation. This has been corrected.

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### **Autosequences & Reports**

# All Day Time Period Would Show Incorrect Hours When Clocking Out After period End Time SCR# 3120

CR ID# 28621

Previously, when a user would clock out after the all day time period had ended, the Time Period Detail and Time Period Labor Reports would state that the user had been clocked in for almost 24 hours. This was caused by the time period being configured to span the business date start time. By design, this should not happen. For example, if the business date start time is set to 2 am then a time period should not span over that 2 am mark.

With this release, the calculation for the time periods has been corrected to calculate for 60 minutes instead of 59 minutes when the time period was correctly configured as 1:00AM - 1:59AM.

Also with this release, if a time period is spanned across the 'business date start time', that time period will appear as an 'Invalid Time Period' on the report.

- A valid time period for example would be from 1:00 am 1:59 am.
- An invalid time period would be from 1:00 am 2:00 am.
- Time periods cannot over lap.



BY DESIGN - Do not attempt to balance Time Period Labor Reports to other Labor Reports.

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# **MICROS e7 Version 3.0**

### What's New

A new feature is defined as one that provides capabilities that were not available in previous versions of the application.

## **New Features** S

The table below summarizes the new features included in this version.

Module	Feature	SCR	Page
Licensing	MICROS e7 3.0 Maintenance Release 1 Removed New License Key Requirement	3089	60
MICROS e7 Operations	Support for Windows 7 Professional	3017	60
	Limit Error Corrects by Job Introduced	3010	61
	Table Layout Screen Introduced	3038	61
	Inactive Employees Blocked from Signing In	3037	64
Setup	New Graphics for the Table Layout Feature Introduced and Installed	3105	65
Reports/ Autoseq	Autosequence for Backing Up the Journal Introduced	3036	68
	Enhanced Time Card Detail Report Introduced		69
Manager Procedures	Ability to Filter Employee List Introduced	3029	71
Inventory	Inventory Control Module Introduced		71

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# **New Features Detailed**

### Licensing

# **MICROS e7 3.0 Maintenance Release 1 Removed New** License Key Requirement SCR# 3132

With the release of MICROS e7 Version 3.0 Maintenance Release 1, the requirement for the new 3.0 license key has been removed. This release of 3.0 Maintenance Release 1 supports the original e7 license key, the e7 3.0 license key, and the Sentinel Rainbow key.



The General Release of MICROS e7 3.0 temporarily required the new 3.0 license key. Although the new license key is NOT required with this Maintenance Release, the key is still supported.

# **MICROS e7 Operations**

# Support for Windows 7 Professional

#### SCR# 3017

With this release, MICROS e7 3.0 is fully functional with Windows 7 Professional.

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### Limit Error Corrects by Job Introduced SCR# 3010

With this release, the ability to limit the number of Error Corrects an employee can make has been introduced. This feature allows an employee to Void only the last transaction item posted (Menu Item, Discount, Service Charge, or Tender/Media). If an employee attempts to perform a 'Last Item Void' on more than one menu item, the employee will be prompted for Manager Authorization.

Previously employees could last item void by default. No privilege setting was in place for this. Now there are three choices which are configured on the Transactions tab of the Jobs form:

- Not allowed
- Last item
- Any item -- this is the default

# Table Layout Screen Introduced SCR# 3038

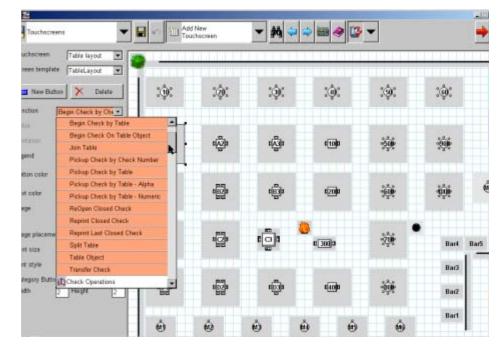
*CR ID#* 

With this release, a new 'Table Layout' screen template has been introduced. This template is used to add a 'Table Layout' touchscreen. The following check access commands have been added:

- Table Objects
- Join Table
- Split Table

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MD0007-046 October 17, 2011 Page 61 of 97 • Begin Check On Table Object - Allows a check to be started on a table that already has one or more checks on it. The option 'Only one group per table' must be disabled to allow more than one check per table.



Located under Non-Sales:

- **Table Status** Selecting this button and then touching a table with an open check on it will display a dialog box detailing key information about the check. The following information will be displayed:
  - Table Number
  - Check Number
  - Check Name
  - Guest Count
  - Server
  - Start Time

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- Last Serviced Time
- Check Time (age of the check)
- Amount Due
- **Bitmap Object** Use this button to add bitmap images onto buttons such as bushes, flames, and walls. These buttons are not actual buttons, but can act as a frame for the restaurant layout or add a decorative accent to the touchscreen.

#### Table Alerts

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General 0	ptions Oescriptors	Taxes Fosting Tables Language	Meta   Credit Cards   Guest Check Symmary	
ater	Note:	-	Tables	
	7812 7813 639		<u>+</u>	
	0.0		Nana 101	
	2		Russbart	
	4 10		Takis Alarta	
	11 10 14		Taulad Alert Coller	
	4. *		Alert 1 Seconds 300	
	17 10 10		Alert 2 Color 📃 +	
-	30		Alet 2 Seconds (co)	
	211 240 244			
E	25 38			
	27 39 39			-
	20 11			
E	10			1.1

In the Restaurants form under the Tables tab, the 'Table Alerts' can be configured. Here the user can set the alert colors, as well as the time (in seconds) when the alert should change.

### Table Objects

Allows a button to be configured that will link to a specific table number programmed in the *Restaurant* / *Tables* form. Selecting this table object button will start a check on the defined table.

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#### Join Table

Allows two or more tables to be linked together. The parent check will display a 'P' next to the table. All child tables associated with the parent table will display a 'C' next to the table. This is used in situations where a large number of guests cannot be seated at one table.

Example: A party of 8 comes in but there are only two four top tables available for seating. The tables will be joined together to accommodate the party.

#### Split Table

Used to return joined tables back to their respective separate states.

#### Begin Check On Table Object

Used to add a check to a table that already has an open check on it. The option 'Only one group per table' must be disabled, located on the *Restaurant form | Posting* tab.

#### Inactive Employees Blocked from Signing In SCR# 3037

*CR ID#* 

With this release, the ability to designate employees as inactive has been introduced. If an inactive employee attempts to sign in or clock in, an error message will be displayed preventing them from going forward.

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## Setup

### New Graphics for the Table Layout Feature Introduced and Installed SCR# 3105 CR ID# N/A

With this release, new graphics for the Table Layout feature have been introduced. The following table lists the images that are now installed during setup in the Images Directory.

Graphic	Name
	HWall.bmp
	TblRnd1white.bmp
Ò	
	TblRnd2white.bmp
Ģ	
	TblRnd4white.bmp
Ô	
	TblRnd6white.bmp
: <b>़</b> :	
	TblRnd8white.bmp
Ċ.	

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Graphic	Name
	TblSqr1white.bmp
	TblSqr2white.bmp
	TblSqr4white.bmp
• <b></b> •	
	TblSqr6white.bmp
	TblSqr8white.bmp
	VWall.bmp
	Bush201.bmp
	Bush203.bmp
	Bush204.bmp

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Graphic	Name	
	Door174.bmp	
	Door175.bmp	
$\geq$		
	Door176.bmp	
R		
	Door177.bmp	
[ ]		
	Door183.bmp	
$\bigcap$		
	Door184.bmp	
	Door185.bmp	
$\supset$		
	Door186.bmp	
$\square$		

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Graphic	Name
	Flames209.bmp
	TblRndBlack.bmp

### **Reports and Autosequences**

### Autosequence for Backing Up the Journal Introduced SCR# 3036 CR ID# N/A

With this release, a new autosequence action has been added for backing up journal files. The new action is 'Backup the journal'. The action causes the journal file, as defined in the workstation's device definition, to be copied to a backup USB drive that goes onto each workstation. When copied, the name of the backup file will include the workstation name and the current business date.



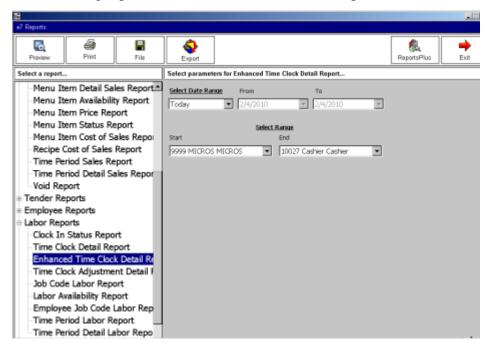
*This autosequence must be added to End of Day prior to the Update Business Date step.* 

Once the USB drive is full, the journals will fail to copy over until space is made. Old journals will NOT be overwritten.

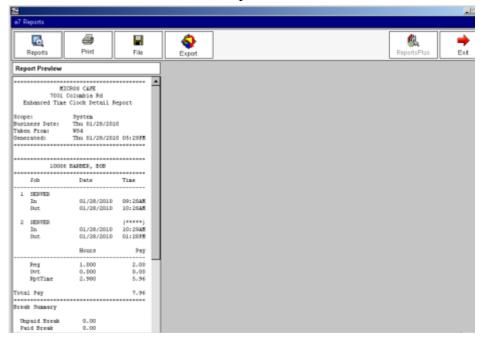
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# Enhanced Time Card Detail Report Introduced

The following report has been added under Labor Reports:



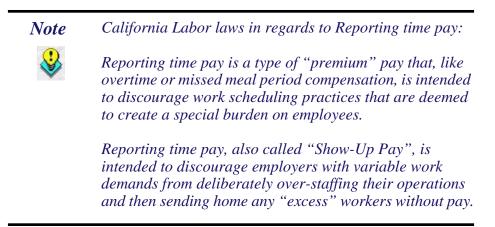
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• Enhanced Time Clock Detail Report

The Enhanced Time Clock Detail Report is a version of the Time Clock Detail Report with the following enhancements added:

- Reporting Time in order to comply with California Labor laws
- Paid and Unpaid break hours are displayed on the report



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### **Manager Procedures**

# Ability to Filter Employee List Introduced

SCR# 3029

With this release, the ability to filter employees has been introduced. In the Configurator, a user can now indicate when an employee becomes inactive. When Manager Procedures is open, the Filter option will appear when selecting the Employees button. The Filter options will be: All Employees, Active Employees, and Inactive Employees.



This option is grayed out if the employee is currently clocked in.

### Inventory

### Inventory Control Module Introduced

MICROS e7 Version 3.0 now offers a fully integrated inventory package that allows customers the ability to track their high dollar inventory items.

Integrating inventory in e7 offers many benefits with real-time depletion, which gives restaurant managers quick access to stock on hand reporting and knowing they have enough product to serve customers. e7's inventory allows tracking of up to 1000 inventory items with or without a back office PC. Each menu item can support up to five (5) ingredients in their recipe, allowing for control to be placed on the highest cost inventory items.

Version 3.0 Maintenance Release 5 MD0007-046 October 17, 2011 Page 71 of 97 The inventory package consists of the following features:

- Receiving has the ability to receive from vendors, return to vendors and transfer to or from other restaurants.
- Waste has the ability to deplete based on inventory items, recipes and menu items.
- Counting allows the user to count the inventory items based on purchased units and individual units as they are sold.
- Reporting currently has ten reports that show various information. They are vendors, transfers, returns, waste, stock on hand, count variance, and cost of sales reports.
- Recipe Management
  - Link recipes to menu items by containers
  - Link a recipe to more than one menu item
  - One recipe per menu item container
- Count List has the ability to create different count lists, can have a daily count list for very high cost items and a weekly list for all items being tracked.

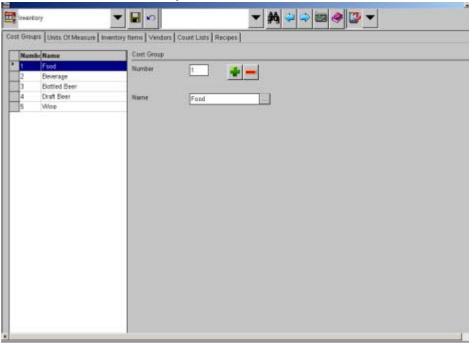
### Configuration

A manager, or designated user, can now configure the system to track inventory items within the store. To configure the Inventory module, open the Configurator, and open the Inventory module. There are six tabs within the Inventory module that need to be configured.

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## Cost Groups

Cost Groups is the first tab within the Inventory module. The cost groups are broad categories of items such as 'food' or 'beverage' that will later be associated with inventory items.



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### Units of Measure

Units of measure may include items such as 'dozen', 'liter', 'milliliter', 'gram', and 'each'. When defining a unit of measure, the manager describes how the unit may be converted to another unit of measure. For example, allowing a 'Case/24' to be divided by 24 to convert to a 'Each'.

Grou	ups Units Of Measure	Inventory Items   Vendors   Count Lists   Recipes
Nu	Name _	Unit Of Measure
1	Each	Number 2
2	Case/24	
3	Pint	
4	Keg. 1/2	Name Case/24
5	Keg, 1/6	
6	Pitcher	Conversion Method
7	Case/6	C Multiply
в	Slice	@ Divide
9	1 lb/Slice	
10	5 lbs/Slice	Conversion Factor 24
11	Bag-5 lbs	
12	Case/96	
13	Case/12	To convert to Each +
14	Tray-Buns	To convert to Each
15	Ounce	
16	lb/oz	
17	Fluid Ounce	
18	Gallon	
19	Quart	
20	Tablespoon	
21	Teaspoon	
22	Cup/Dry	1

Any unit used for an inventory item must have a conversion to the items major unit.

Example: Soda

Major Unit	each
Purchase Unit	Case 24
Count 1	6-pack
Count 2	Case 24

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The unit 'each' must be multiplied by a conversion factor of 1 to convert to 'each'. 'Case 24' must be divided by a conversion factor of 24 to convert to 'each'. '6-pack' must be divided by a conversion factor of 6 to convert to 'each'.

### Inventory Items

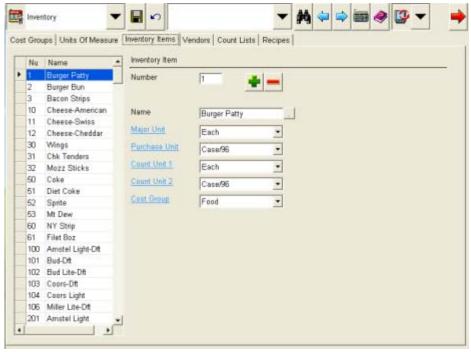
The manager then opens the Inventory Items form of the Configurator and begins to add items. Each item will need to have the following configured:

- Name
- Major Unit this is used as the reporting group
- Purchase Unit
- Count Group 1
- Count Group 2
- The cost group of the item



*MICROS e7 Version 3.0 Inventory module supports up to 1000 'high cost' inventory items.* 

Version 3.0 Maintenance Release 5 MD0007-046 October 17, 2011 Page 75 of 97 In the example below, a 'Burger Patty' item will be added to the inventory. This inventory item is typically counted as each, so its Major Unit will be 'Each'. However, when the burger patty is received from the vendor it comes in a case of 96. Therefore, the purchase unit is configured as 'Case/96'. Count Unit 1 would be set up as 'Each', and Count Unit 2 is set up as 'Case/96'. The cost group for this item is then set up as 'Food'.



Note

The Purchase Unit should also be a count unit since only the Major Unit, Count Unit 1, and Count Unit 2 are available when entering counts.

### <u>Vendors</u>

Next, the manager opens the Vendors form in the Configurator to add the vendors who supply the store with items. For each vendor, a phone number and contact person can be added. Additionally, an open 'Notes' field will be present to store information of the manager's choice. For each vendor, a list of inventory items can be added as a default listing used for that vendor in Inventory Receiving. The manager will then

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select the vendor.

From this screen, the user can add or remove items from the list depending on what is available from that particular vendor.

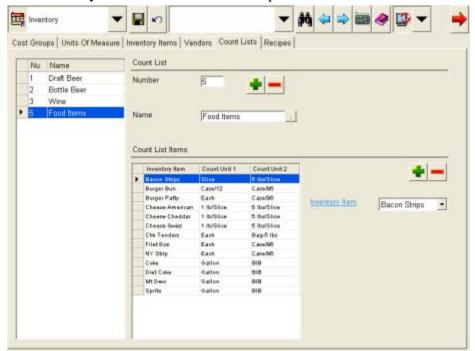
Nu	Name	Va	ndor Information	6					
1	US Foods Supplier	Nu	mber	2	-1				
2	Beer Dist			1		Contact Person			
3	Union Liquor				Phone Number				
4	Premium Beverage	No	me	Beer Dist					
5	Micros Bakery		52 - C	Ineer nist		· none · none		1	
		Ē	Inventory Item	Purchase Unit	•			1	+ -
		=							
		Ē			-			1	+ -
			Anstel Light	Case/24	÷			1	+ -
		-	Andel Light Bud-Dit	Case/24 Keg, 1/2	-			1	+ -
			Andel Light Bod-Dft Bod	Case/24 Kag, 1/2 Case/24	•	Inventory Item	Ar	nstel Light	• -
		-	Andel Light Bud-Dit	Case/24 Keg, 1/2 Case/24 Case/24	•	kwestory.item	An	nstel Light	• -
		-	Andel Light Bud-Ott Bud Bud Lite	Case/24 Kag, 1/2 Case/24		Inventory Item	Ar	nstel Light	• -
			Anglei Light Bud-Dit Bud Bud Lite Bud Lite-Dit	Case/24 Keg, 1/2 Case/24 Case/24 Keg, 1/0	•	Inventory item	Ar	nstel Light	• -
			Anishel Light Bud-Ott Bud Bud Lite-Ott Ded Lite-Ott Coos	Case/24 Kag. 1/2 Case/24 Case/24 Keg. 1/0 Case/24	•	Inventory item	Ar	nstel Light	• -
			Anstel Light Bod-Dit Bod-Dit Bod-Lile-Dit Coos Coos Coos Coos Coos Coos Coos Coo	Gase/24 Keg, 1/2 Case/24 Keg, 1/0 Case/24 Case/24 Case/24 Case/24 Case/24	•	Investory Item	Ar	nstel Light	•   -
		-	Andrei Lugit Bud-Dit Bud- Bud-Lite-Dit Cost Costs Lite-Dit Costs Lite Corona Andrei Lugit-Dit Bud-Lime	G date/24 Kap, 1/2 C atextQ4 C atextQ4 Kap, 1/0 C atextQ4 C atextQ4 C atextQ4 C atextQ4 C atextQ4 C atextQ4 C atextQ4		Inventory item	Ar	nstel Light	• -
			Anote Light Bod-Ott Bod Did Bod Life Bid Life Ott Coost Life Coost Life Coost Life Coost Life Did Lime Coost Ott	Gase/24 Kag, 1/2 Case/24 Kag, 1/0 Case/24 Case/24 Case/24 Case/24 Case/24 Case/24 Kag, 1/0	•	iwentory item	Ar	nstel Light	• -
			Anske Light Bid-Ott Bid- Bid Lite-Ott Cost Cost Lite-Ott Cost Lite Corona Anskel Light-Ott Bid Lime Cost-Ott Corona Light	Gase/24 Keg, 1/2 Case/24 Case/24 Keg, 1/0 Case/24 Case/24 Case/24 Case/24 Case/24 Case/24 Keg, 1/0 Case/24	•	Inventory Item	Ār	nstel Light	• -
			Anote Light Bod-Ott Bod Did Bod Life Bid Life Ott Coost Life Coost Life Coost Life Coost Life Did Lime Coost Ott	Gase/24 Kag, 1/2 Case/24 Kag, 1/0 Case/24 Case/24 Case/24 Case/24 Case/24 Case/24 Kag, 1/0		Investory Item	A	nstel Light	• -

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### Count Lists

The manager can define one or more lists of inventory items that can make up a count. For example, the 'Food Items' count list will contain all food inventory items, such as 'Bacon Strips'.



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### <u>Recipes</u>

The manager will then open the 'Recipe' form. Here the manager defines the inventory items that make up a recipe. For example, the manager will create a 'Bacon Ch Burger' recipe which contains four inventory items, 'Burger Patty', which has 'Each' as a unit of measure and a quantity of 1. 'Burger Bun', which has 'Each' as a unit of measure and a quantity of 1. 'Bacon Strips', which has '1 lb/Slice' as a unit of measure and a quantity of .03. And 'Cheese-Cheddar', which has '1 lb/Slice' as a unit of measure and a quantity of .1. MICROS e7 Version 3.0 supports up to 5 inventory items in each recipe.

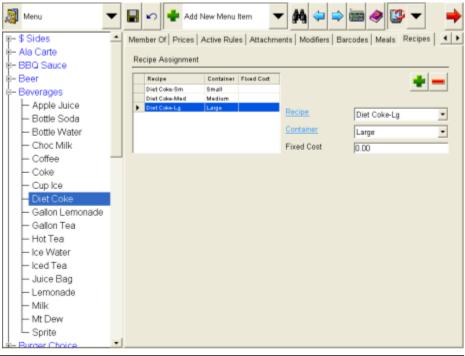
			-	Decine				
-	Nu	Name	<b>•</b> .	Recipe				
1		Burger		Number	3			
1	2	Cheese Burger						
2	3	Bacon Ch Burger						
-	30	Wings-6		Name	Bacon Ch Burger	-		
	31	Wings-12						
-	32	Wings-50						
-	34	Chk Tenders-6		Recipe Items				
	35	Chik Tenders-12	1					-1 1
1	36	Mozz Sticks-6		Inventory item	Unit Of Measure	Quantity		
	37	Mozz Sticks-12		Burger Pathy     Burger Bun	Each	1		
4	50	Coke-Sm		Bacon Strips	1 lb/Slice	0.2		
1	51	Coke-Med		Cheese-Cheddar	1 B/Slice	0,1	inventory item	Burger Patty •
4	52	Coke-Lg					Quantity	1
	53	Diet Coke-Sm					10000	10 m
4	54	Diet Coke-Med						
		Diet Coke-Lg						
	-61	120000000000000000000000000000000000000						
40 40	95 96	Sprite-Sm						
10 40 W	-	Sprite-Sm Sprite-Med						
and the state of	96	the second s						
the day in the chi	96 57	Sprite-Med						
on the she of the she	56 57 58	Sprite-Med Sprite-Lg						

### Assigning a Recipe to a Menu Item

Once all of the recipes are defined, the manager then opens the 'Menu' form to link the recipes to the actual menu items. The manager will be presented with a list of menu items that are in the system.

If multiple containers are available for a menu item, a recipe can be associated with each container. For the appropriate menu items, a recipe can be selected. When adding a recipe item, it will default to the major unit of measure.

Version 3.0 Maintenance Release 5 MD0007-046 October 17, 2011 Page 79 of 97 For example, the 'Diet Coke' menu item can be linked to the 'Diet Coke-Lg' recipe. Each menu item can be linked to only one recipe, but a single recipe may be associated with one or more menu items. Menu items may also have a 'Fixed Cost', which defines the cost of the item to the store and is used for report calculation.



Note

Access to the Inventory module is assigned in Jobs / Privileges by the 'Use Inventory' option.

For access in POS Operations, place a button on a touchscreen, typically the Manager Screen, with a Non Sales Function of Inventory.

#### **Receiving (From a Vendor)**

When a vendor delivers items to the store, the manager will enter the items into the system. The manager begins by opening the Inventory module and selecting 'Receiving' from the list of tasks. The manager clicks on the [Add] button and selects a vendor from the drop down list of vendors. The invoice number from the printed invoice can be entered in the Invoice Number box.

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For each item on the invoice, the manager enters the item into the system, choosing the 'Inventory item' from the drop down menu, selecting the appropriate units of measure, the quantity of items received, and finally the price paid for the items. After entering all of the items from the invoice, the manager saves the list to the system and exits the Inventory module.

e7 Inventory							
		ount	Input Pan		🧼 elp	➡ Exit	
+ 🛃 Add Save	Remove						
Business Date 01/1	3/2010 -	Vendor	Beer Dist •	woice Number	-		_
Purchase Source Ven	dor 💌	Comment					_
Received Item		Inventory It	m Unit of Measure	Quantity	Unit Price	Total	
		Amstel Ligh	t Case/24	0	0.00	0.00	
		Bud-Dft	Keg, 1/2	0	0.00	0.00	
		Bud	Case/24	(0.5)	(12.00)	(6.000)	
nventory Item	rs Lite 🔹	Bud Lite	Case/24	1	12.00	12.00	
. 1000	is Lite	Bud Lite-Dit	Keg, 1/6	0	0	0	
Unit of Measure Cas	e/24 💌	Coors	Case/24	0	0	0	
Quantity D		Coors Lite	Case/24	0	0	0	
			Case/24			0	
		Corona	Case/24	0	0	0	
·		Corona Amstel Ligh		0	0	0	
Init Price 0.00				-	-	-	
Init Price 0.00		Amstel Ligh	t-Dft Case/24	0	0	0	
Init Price 0.00		Amstel Ligh Bud Lime	t-Dft Case/24 Case/24 Keg, 1/6	0	0	0	
Unit Price 0.00		Amstel Ligh Bud Lime Coors-Dit	t-Dft Case/24 Case/24 Keg, 1/6	0	0	0 0 0	
		Amstel Ligh Bud Lime Coors-Dft Corona Ligh	t-Dft Case/24 Case/24 Keg, 1/6 t Case/24	0 0 0 0 0 0	0 0 0 0	0 0 0 0 0 0	

In addition to receiving an inventory item from a vendor, the manager can 'Return' an inventory to a vendor. Once a vendor is selected from the drop down box, the 'Return' option will appear. This is used when sending an inventory item back to the vendor that was damaged, or incorrect when received. For example in the screen shot above, the inventory item 'Bud' has a quantity of (0.5). This is because 'Bud' was a returned item.

As an alternative to choosing a Vendor as the Purchase Source, 'Transfer' can be selected by opening the drop down box. In the case of a transfer, an item is received on a specified business date but does not originate at a vendor and does not have an invoice number, both fields will be grayed-out. For example, if an item is transferred to the store from another store.

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MD0007-046 October 17, 2011 Page 81 of 97 In addition to inventory receiving, the manager may 'Transfer Out' inventory items. Unlike receiving, transferring out will result in inventory depletion. Transferring out does not require a vendor and will use the same drop down option described above. Transfers In and Transfers Out will allow a 'Notes' field to add optional information about the action.

When selecting a vendor, the default list of items from that vendor will be shown, which were previously defined in Vendors. The manager will then be able to adjust the quantity and price of items received. New items can be added for those that aren't on the default vendor list.

## **Capturing Waste**

At any time, the manager may enter waste into the system. The manager opens the Inventory module and selects 'Waste' from the list of tasks. For each item wasted, the manager may either enter information about an inventory item, menu item or a recipe.

After entering in all of the waste for a business date (current date or previous dates, future dates are not supported), the manager saves the list to the system and exits the Inventory module. Waste is then depleted from the inventory.

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In the example below, 'Bacon Strips' is an inventory item, and shows the unit of measure. 'Bacon Ch Burger' is a recipe and will deplete all of the ingredients within that recipe. The 'Diet Coke' is a menu item, and will deplete the receipe associated with it.

e7 Inventory					
Receiving		Count	input Par	nel 🔗	<b>→</b> Exit
Save					
Waste Item	•-	Business Date 1/13/2010 1/13/2010 1/13/2010 1/13/2010	Waste Item Bacon Strips Bacon Ch Burger Diet Coke	Unit of Measure 1 Ib/Slice	Quantity 0.5 1
Business Date Waste Type Inventory Item Recipe Menu Item Container Unit of Measure Quantity	01/13/2010   Menu Item   Menu Item				4

#### **Inventory Count**

A manager will periodically perform a count of items within the store's inventory. The manager begins by opening the Inventory module and choosing 'Count' from the list of tasks. The manager will be able to choose a 'Count List' as a basis for which items will be counted. The count list limits the items that are displayed to the manager. The display will show a table containing a row for each inventory item that must be counted.

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MD0007-046 October 17, 2011 Page 83 of 97 For each item, the manager will enter the quantity of that item currently in the inventory. The manager must enter quantity values for each item in the count list. If any quantity is left blank, a warning will be displayed, forcing the manager to enter a quantity before proceeding. The total value for a row is the calculated number of items based on the Major Unit of measure.

	Receiving Waste		Junt					input Panel Halp
a	Inventory item	Quantity	E Major Unit	Business Dat	Count Unit 1	0uantity	Count Unit 2	Total
-	Bacon Bhips	diamony 1	1 lb/Sike	6	Sice	dealery	5 Ibs/Sice	6.5
-	Burger Bun	2	Each	2	Case/12	4	Case/96	122
-	Burger Paty	0	Each	25	Each	1	Case/96	131
-	Cheese-American	0	1 lb/Slice	1.75	1 Ib/Slice		5 Ibs/Slice	1.76
-	Cheese-Cheddar	-	1 Ib/Slice	1.5	1 Ib/Sice	1	5 Ibs/Bice	6.5
-	Cheese-Swiss		1 lb/Sike	0.3	1 Ib/Silce		5 Ibs/Slice	0.3
-	Chk Tenders		Each	9	Each	53	Bag-5 Ibs	857
-	Filet Boz		Each	35	Each	2	Case/96	227
-	NY Strip		Each	72	Each	-	Case/96	168
-	Coke		Gallon	1.5	Gallon		BIB	8.5
-	Diet Coke		Gallon	1.75	Gallon	1	BIB	6.75
	MIDew		Gallon	1.5	Gallon		0.0	1.5
-		-	Gallon	1.5	Gallon	1	BB	6.5

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After entering the quantity for all items, the manager will press the 'Preview' button, causing the table to change. The new table will display each inventory item along with its Unit, Opening Amount, Purchase Amount, Return Amount, Transfer In, Transfer Out, Waste, Theoretical Use, Actual Use (sales), Expected amount, Count (actual amount), and Variance (the difference between the Expected amount and the actual amount).

unt List	Food Its	Reconcile	1		Busines	os Date	21	29/2010	v				
Inventory Ben	Unit	Opening	Purchase	Return	Xter in	Ster Out	Weste	Theo. Use	Act. Une	Experied	Count	Variance	 
Bacon Strips	1 Ib/Silce	1.26	10	1	1	1	0.8	2.7	3.8	7.76	6.6	(1.25)	
Durper Bun	Exh	27	100	1	1	1	1	9	10	107	122	05)	
Durper Patty	Each	54	96	1	1		1	9	10	148	121	6)	
Cheste Attelicati	1 Ib/Slice	1.8	ů.	1	1		ů.	0	ú	1.8	1.75	(0.45)	
Crease Cheeklar	1 Brillice	2.8	6	1			0.1	0.9	1.0	8.8	0.6	@.1)	
Cheese-Selas	1 lb/3lice	1.32	0	1.0			0	0	ø	0.32	0.3	(FRD)	
Chil Tendero	Each	863	4	1	1		0	54	64	877	887	(20)	
Filet for	Exh	139	98		1		0	5	6	308	227	0)	
81.389	Each	100	96		1	35	0	8	6	108	150	0	
Coke	Galion	1.2	5	8		8	Ú.	0.245	0.346	6.955	6.5	(0.055)	
Giel Cake	Gallon	1.76	5		1	8	Ú.	0.0042	0.0242	6.7258	0.35	8.0340	
M Dev	Oatlon	1.46	0				0	0	ø	1.44	1.6	8.08	
		17		1	1		0	0.111	0.111		6.6		
	Gallon	1.76	5 5	1	1	8	0	0.0242	0.0242	0.7258	0.35	8.0340	

This information allows the manager to compare the quantity of items that were counted in the inventory to the quantity expected by the system based on sales, purchases, and waste. The manager may then go and correct any variances. The manager will then press the 'Reconcile' button to update the quantity of inventory items within the system once they are satisfied with the count.

### Depletion

Items are considered removed from inventory based on their sale. Depletion of inventory items or recipes occurs when the check containing menu items is tendered.

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### Reporting

The manager may choose to run and then print a report of inventory items. The generated reports are 40 column in width and appropriate for printing on a workstation printer.

The following reports have been added for this feature:

er nepans								
Riview	Print	File	Export				🕵 ReportsPlus	exit
Select a report.	-		Select paramet	ers for Transfer Repo	rt			
System Re System System System Sales Repo Tender Re Labor Rep Workstatio Inventory Transfet Returns Stock Or Vendor Waste R	ports Balance Repi Tax Report Tips Report Status Reports sports Reports an Reports ical Sales Rej Report Report n Hand Report Report	t port rt	Select parameters Select Date Rar Today Start 1 Coke		та 2/4/2010	×		

- Theoretical Sales Report
- Transfer Report
- Returns Report
- Stock on Hand Report
- Vendor Report
- Waste Report
- Menu Item Recipe Report
- Variance Report

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e7 Reports	
Preview Print File	Export ReportsPlus Ext
Select a report	Select parameters for Recipe Cost of Sales Report
System Reports	Select Date Range From To
System Balance Report	Today 2/4/2010 2/4/2010
-System Tax Report	
-System Tips Report	Select.Scope
System Status Report	I All Workstations
Sales Reports	MWS4 MLX MWS5
-Family Group Sales Report	
-Family Group Detail Sales Rep	🗹 WS5 🔛 Ws4 🔛 Ws6
<ul> <li>Major Group Sales Report</li> <li>Major Group Detail Sales Repo</li> </ul>	Select Range
-Menu Item Sales Report	Start End
-Menu Item Detail Sales Report	1 Coke 💌 38 Clams Inguini 💌
Menu Item Availability Report	
-Menu Item Price Report	
Menu Item Status Report	
Menu Item Cost of Sales Report	
Recipe Cost of Sales Report	
Time Period Sales Report	
-Time Period Detail Sales Repor	
Void Report	
Tender Reports	

The following have been added under Sales Reports:

- Menu Item Cost of Sales Report
- Recipe Cost of Sales Report

#### Go Live

Prior to opening, to bring a site live with inventory, the following steps should be completed once the inventory module has been configured:

- 1. Receive one of every inventory item at the correct cost.
- 2. Enter the physical count for every inventory item.

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MD0007-046 October 17, 2011 Page 87 of 97 MICROS e7 Version 3.0 What's New

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What's Enhanced	An enhancement is defined as a change made to improve or extend the
	functionality of the current MICROS e7 software. To qualify as an
	enhancement, the change must satisfy the following criteria:

- The basic feature or functionality already exists in the previous release of the software.
- The change adds to or extends the current process. This differs from a revision (i.e., a bug fix) which corrects a problem not caught in the previous release of the software.

## Enhancements Summarized

The table below summarizes the enhancements included in this version.

Module	Feature	CR ID/ SCR	Page
MICROS e7 Operations	Credit Card Authorization Results in Error When Preambles Are Configured with a NULL Driver	N/A/ 2919	90
Configurator	Number of Menus Supported Increased	N/A/ 3035	91
Manager Procedures	Labor Algorithm Now Runs when Time Cards are Edited, Inserted, or Deleted	28310/ 2624	92
Transaction Interface	Buffer Size is Now Configurable	3028/ 28355	93

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# Enhancements Detailed

# **MICROS e7 Operations**

Credit Card Authorization Results in Error When Preambles Are Configured with a NULL Driver SCR# 2919 CR ID#

With this release, 'Credit Card Lookup' will now generate the same error message as 'Credit Card Auth: Credit authorization not required for this type of card'. Previously, it was possible to put an authorization on a check without a credit card driver being linked to the tender.

The problem was that when no driver was linked to the tender, there was no error message indicating so. This allowed the transaction to go through but the merchant would never get paid.

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# Configurator

# Number of Menus Supported Increased SCR# 3035

CR ID#

With this release, the number of menus supported by MICROS e7 has been increased from 4 to 8.

Aanu 1 Kame	ALL DAY	Name DIMAER
Aanu 2		Marku E
Aeru 3	BREAVEAST	Manu 7
lenu 4		Menu B

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#### This has increased the possible number of prices from 20 to 40.

Main Access Member Of Prices Active Rules Attachments Modifiers Barcodes Meals Recipes

Price Affected By  Menu Only  Container Only  Container And Menu  One Price Only			Weighed item			
			Large			
						2 Liter
			Pitcher			
nu Item Price						
	Small	Medium	Large	2 Liter	Pitcher	
ALLDAY	1.25	2.01	3.01	4.01	5.01	
HAPPYHOUR	6.01	7.01	8.01	9.01	10.01	
BREAKFAST	11.01	12.01	13.01	14.01	15.01	
LUNCH	16.01	17.01	18.01	19.01	20.01	
DINNER	21.01	22.01	23.01	24.01	25.01	
BRUNCH	26.01	27.01	28.01	29.01	30.01	
LATE NIGHT	31.01	32.01	33.01	34.01	35.01	
NIGHT OWL	36.01	37.01	38.01	39.01	40.01	
<b>en Price</b> Open price men	i đem		Surcharge			
					_	
leastive open n	nenu item price		Surcharge	0.00		

## **Manager Procedures**

# Labor Algorithm Now Runs when Time Cards are Edited, Inserted, or Deleted

SCR# 2624 CR ID# 28310

Previously, the labor algorithm would only run when the System Balance and Time card detail reports were run. This is where an issue could occur because these reports could be run at pre-close. An adjustment could then be made before running EOD, which would result in punches not making it up to MyMicros.

This has been corrected. With this release, the labor algorithm is run when a Time Card is edited, inserted or deleted.

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# **Transaction Interface**

### **Buffer Size is Now Configurable** SCR# 3028 CR ID# 28355

When set to '0', the TIFExport will now use a default size of '8'.

This has been enhanced to allows sites that have problems completing an export to modify the buffer size and whether to close after the FTP is complete.

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What's Revised	A revision is defined as a correction made to any existing form, feature, or function currently resident in the MICROS e7 product. To qualify as a revision, the change must satisfy the following criteria:							
		• The basic form, feature, or functionality must be part of the previous version of the software.						
	• The change must replace the current item or remove it from the application.							
<b>Revisions</b> <b>Summarized</b>	The table below summarizes the revisions included in this version.							
	Module	Feature	CR ID/ SCR	Page				
	Reporting	All Reports Performing Labor Calculations Were Not Using Reporting Time	N/A/ 3059	95				
	POS	A Discount that Affects Auto	27029/	95				

Service Charge Could Drive a

Would Not Recalculate When

Items Were Voided On a Check Voided Items Would Print on

Check When Using Print Check

Incorrect Quantity Would Print

Some Dialog Boxes Would Not

When Voiding Quantities of Items

Percentage Service Charges

**Check Negative** 

Display on the PC

Button

Operations

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2934

N/A/

2574

28372/

3031

28329/

3027

N/A/

3117

96

96

96

97

## Revisions Detailed

## Reporting

All Reports Performing Labor Calculations Were Not Using Reporting Time SCR# 3059 CR ID# N/A

With the implementation of 'Reporting pay', in order to satisfy California labor laws the following reports have been updated:

- Time clock detail report
- Job code labor report
- Time clock adjust detail report
- Employee job code labor report

'Reporting Pay' is added into the 'Regular Time Pay' field bucket on most of the reports. The following reports list 'Reporting Pay' separately:

- Employee job code labor report
- Time clock detail report

## **POS Operations**

A Discount that Affects Auto Service Charge Could Drive a Check Negative SCR# 2934 CR ID# 27029

Discounts that affect auto service charges were being calculated by including all menu items on the check, including the items that did not contribute to the auto service charge. This has been corrected.

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# Percentage Service Charges Would Not Recalculate When Items Were Voided On a Check

*SCR# 2574 CR ID# N/A* 

Previously, when users would void a menu item from a check that had a service charge added, the service charge would not be updated to reflect the voided item. This has been corrected.

With this release, all percentage service charges are required to be voided prior to menu items being voided.

## Voided Items Would Print on Check When Using Print Check Button SCR# 3031 CR ID# 28372

Previously, if a user selected the 'Print Check' button after voiding menu items from a previous round, the items would print on the check. This has been corrected.

# Incorrect Quantity Would Print When Voiding Quantities of Items SCR# 3027

*CR ID# 28329* 

Previously, when doing voids of items that were rung in quantity, the amount of items that would be shown on the check would be incorrect if there were no reason codes associated with the voids. Depending on the quantity of the items, the check would either show the wrong amount of items with the correct price or no items with the correct price.

This has been corrected.

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### Some Dialog Boxes Would Not Display on the PC SCR# 3117 CR ID# N/A

Dialog boxes without a button for the user to press would not display on the PC. This issue was introduced when MICROS e7 was updated to the .Net Framework 2.0. This issue was first noticed during the development of e7 v2.7 Patch 1 when the [Generate New key] button was added to the Configurator. This issue affected the following functions:

- Retrieve All Definitions
- Retrieve Newer Definitions
- Retrieve Checks

Also, this affected:

• Exporting to MyMicros for the first time

This has been corrected.



The progressions bar has been removed and has been replaced by the dialog box.

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