

# **Oracle Public Sector Revenue Management Self Service**

Release Notes

Release 2.5.0.0.0

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# Chapter 1

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## Preface

This *Oracle Public Sector Revenue Management Self Service Release Notes* document provides an overview of the content and known issues in Oracle Public Sector Revenue Management Self Service (PSRMSS) Release 2.5.0.0.0

### Documentation and Related Resources

The documentation that accompanies this product is subject to revision and updating.

This document, the *PSRMSS Installation Guide*, *PSRMSS Quick Install Guide*, *PSRMSS Implementation Guide*, *PSRMSS-PSRM Integration Guide*, as well as any updates to these or supplementary documents and support materials, are available in library form in the **Public Sector Revenue Management** section (<http://www.oracle.com/technetwork/documentation/taxmgmt-154608.html>) of the **Oracle Technology Network** website.

### Oracle Support

Oracle customers also have access to electronic support through [My Oracle Support](#). Sign-in is required.

# Chapter 2

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## Release Notes

### About This Release

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Oracle Public Sector Revenue Management Self Service (PSRMSS) is a pre-built solution which provides public sector authorities who manage revenue with a single citizen portal that can integrate across multiple tax types and tax processing systems. It enables public sector authorities to quickly provide more taxpayer services online, such as the ability to make payments, contact the tax agency with questions and requests or receive self-guided automated assistance with policies and tax law. The solution also integrates with leading credit card payment processors for tax payments (e.g, Official Payments Corporation) to ease the electronic payment process.

PSRMSS Release 2.5.0.0.0 includes all functionality offered in the previous 2.4.0.2.0 release, along with bug fixes and the following functional changes:

#### **Tax Form Version Management:**

This feature allows managing versions of tax forms. Over time, a tax form can undergo changes, such as additional elements, fields, and lines that need to be added to the form. When such changes are made, a new form version is created. The **Enable Form** feature allows the admin user to enable a new or historical version of the form. In prior releases, however, a historical form version wasn't available for browsing and editing.

This release includes the ability to view and restore a historical form version. Restoring form layout means restoring two components:

- Form structure: sections, lines, and tables.
- Language definitions: labels, descriptions, and hints.

The restored form version can be browsed, edited, and enabled for use by self service users.

### Support and Certification Notices

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Refer to the *Oracle Public Sector Revenue Management Self Service Quick Install Guide* for information about required products and certification information.