

Oracle® Hospitality Suite8
Installation Guide for Suite8 Leisure
Release 8.10.0.0
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Contents

Preface	4
Audience	4
Customer Support	4
Documentation	4
Revision History	4
Suite8 Leisure	5
Software description	5
Prerequisites	5
Installation	5
Start Suite8 Leisure	18
Start the Leisure Booking Service	21
Suite8 Configuration	22
Activation (License Code)	22
Global Settings	22
Users	23
Install OpenJMS (optionally)	24
Hints & Tips / Problems & Solutions	25

Preface

Audience

The installation guide for Suite8 Leisure is intended for system administrators and support familiar with Suite8.

Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL:

<https://support.oracle.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at <http://docs.oracle.com>

Revision History

Date	Description of Change
March, 2015	8.10.0.0 – updated documentation for Suite8 Leisure only.

Suite8 Leisure

Software description

The Suite8 Leisure & SPA module maintains multiple leisure facilities a property might offer, such as sports like golf or tennis or wellness treatments like massages or facials. With this module, resources and leisure bookings can be maintained and scheduled.

Connectivity is performed using Web Services and Database Views. Leisure bookings can be listed, edited, created, deleted, scheduled and posted. When selecting a booking from the Leisure drop-down menu, the Leisure Module is opened allowing maintaining Offers, Employees, Schedules and all Leisure bookings.

Suite8 Leisure is an integrated module of Suite8 PMS and runs on multiple workstations.

The module is easy to use and offers:

- Leisure and SPA bookings such as Wellness, Beauty, SPA, Golf, Tennis, Fitness, Hairdresser, etc.
- Schedules for all bookings and resources such as therapy rooms, massages, salons, courts etc.
- Disposition of relevant employees such as therapist, hair stylist, tennis trainer, etc.
- Agenda for hotel guests or passerby and employees.

With different definable graphical schedules an overview of all sports, health and leisure facilities and the corresponding resources the property offers can be given at one glance.

Prerequisites

Suite8 Version 8.10.0.0 or higher must be installed

Run a full export of V8LIVE database

Naming method 'Easy Connect' must be activated

IPv4 must be used on the server. Currently it is not possible to run leisure on IPv6 addressing scheme.

Get oracle passwords for V8LIVE database and SYSTEM user (usually it's **LIVE** and **oracle**)

Create a folder on the server **c:\fidelio\v8leisure_install**

Download the file **leisure_8100.exe** from the <http://bellavitadistr.microsdc.com/distr/installshield/Leisure> (username/password *bellavita / bricnam*)

Installation

Right click on the exe and execute with option **Run as administrator**

The installation is initiated.

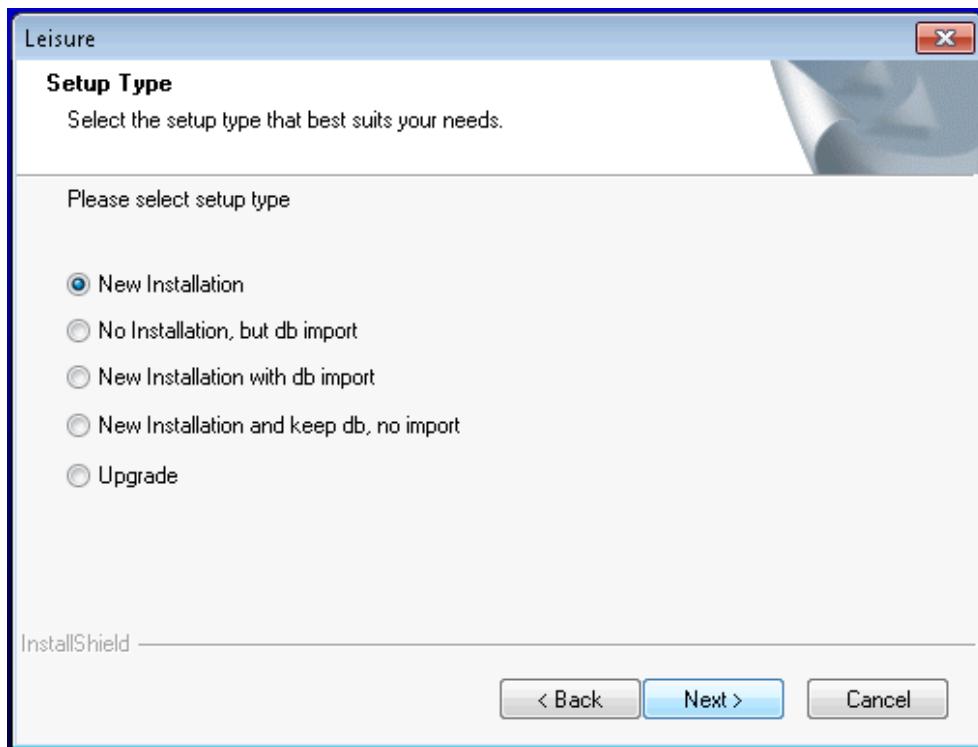
Welcome... click **Next>**

Leisure Read Me File

Read the information of the read me file carefully and make sure that all required transactions have been completed... click **Next>**

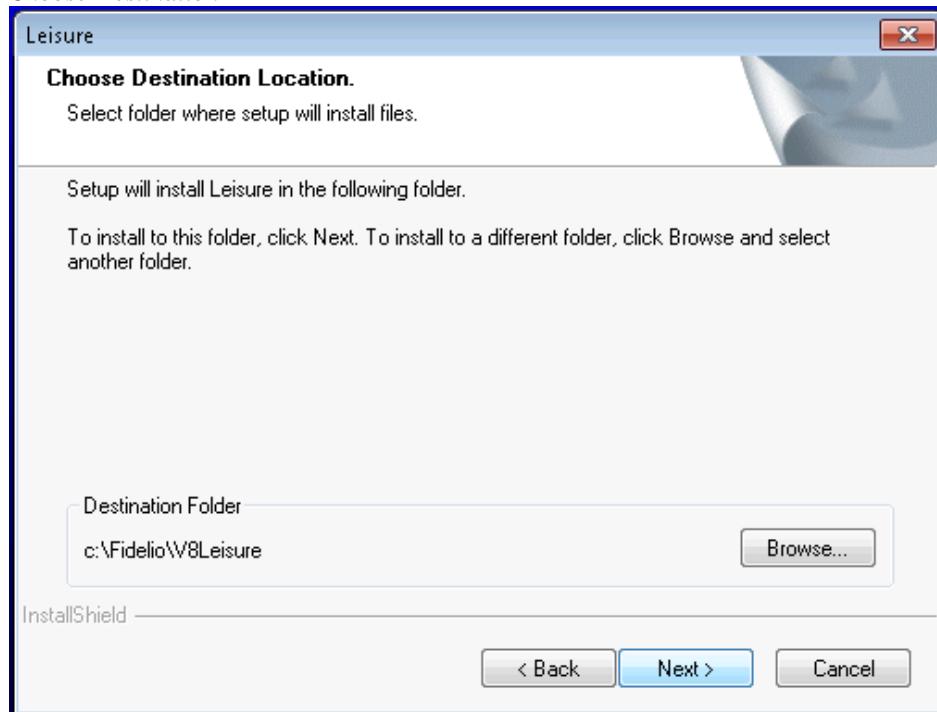
Follow the instructions on the screen:

Setup type



Select an option and click Next>

Choose Destination

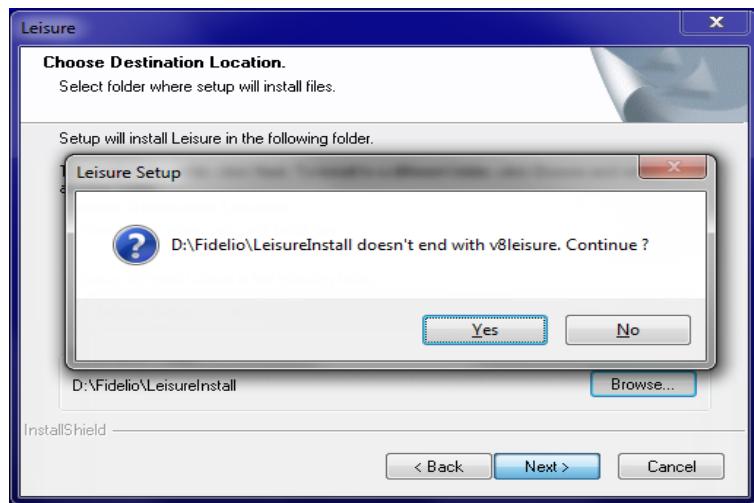


Setup will install leisure into the following program

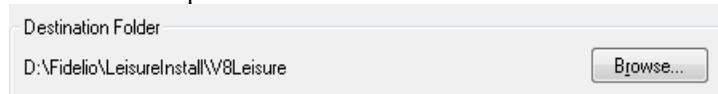
The default path in the install shield is: **c:\Fidelio\v8leisure**.

In case the hotel uses different path settings select Browse to change the location.

Note: When entering a different path name then \V8Leisure you will get a notification. In case you select **No** the install shield will add by default V8Leisure, in case **Yes** is selected, the system will choose the user defined path only.



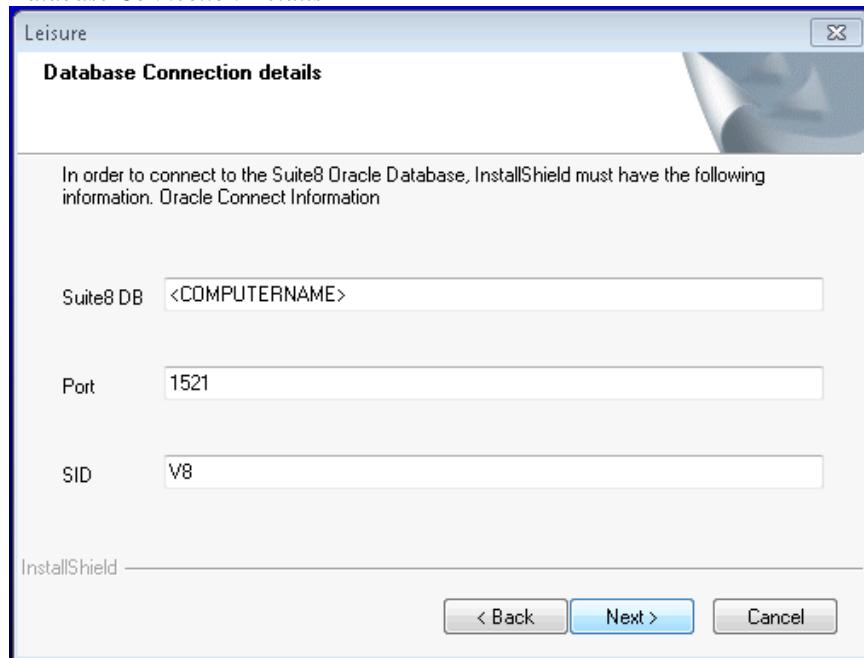
Path selection if pressed **No**:



Path selection if pressed **Yes**:



Database Connection Details 1

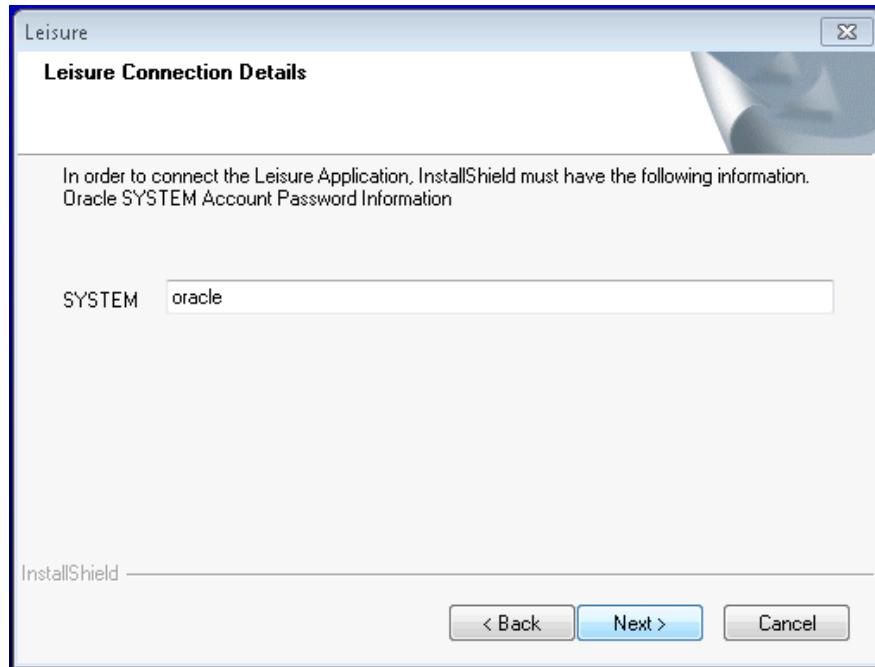


The <COMPUTERNAME> will be filled per default with the servername you run the installation on.

Note: IP address can't be used

Once completed click Next >

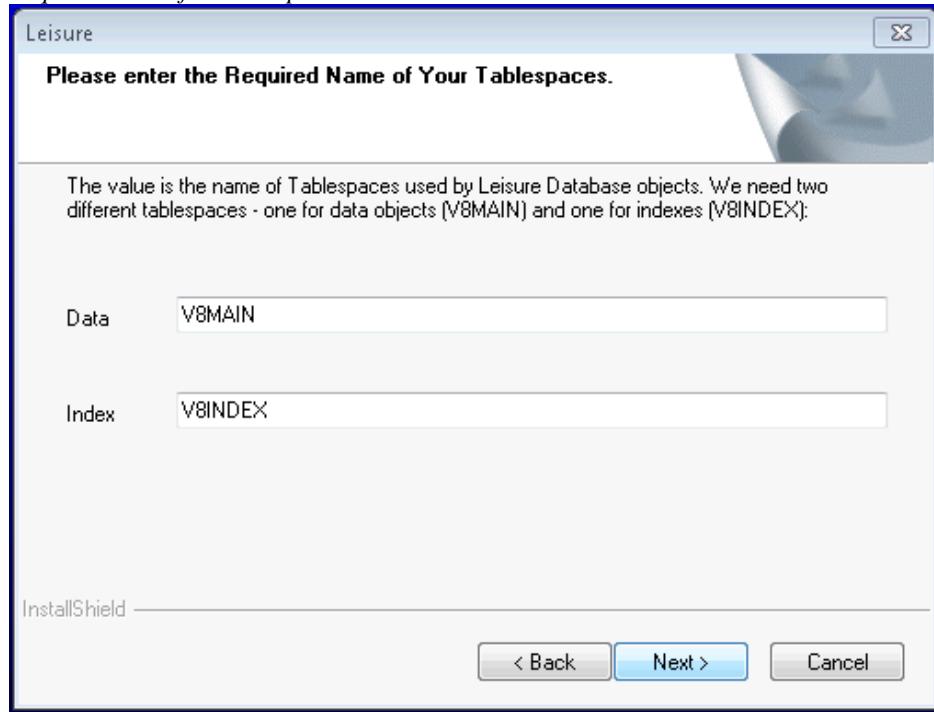
Database Connection Details 2



Enter the password for the SYSTEM account.

Click Next >

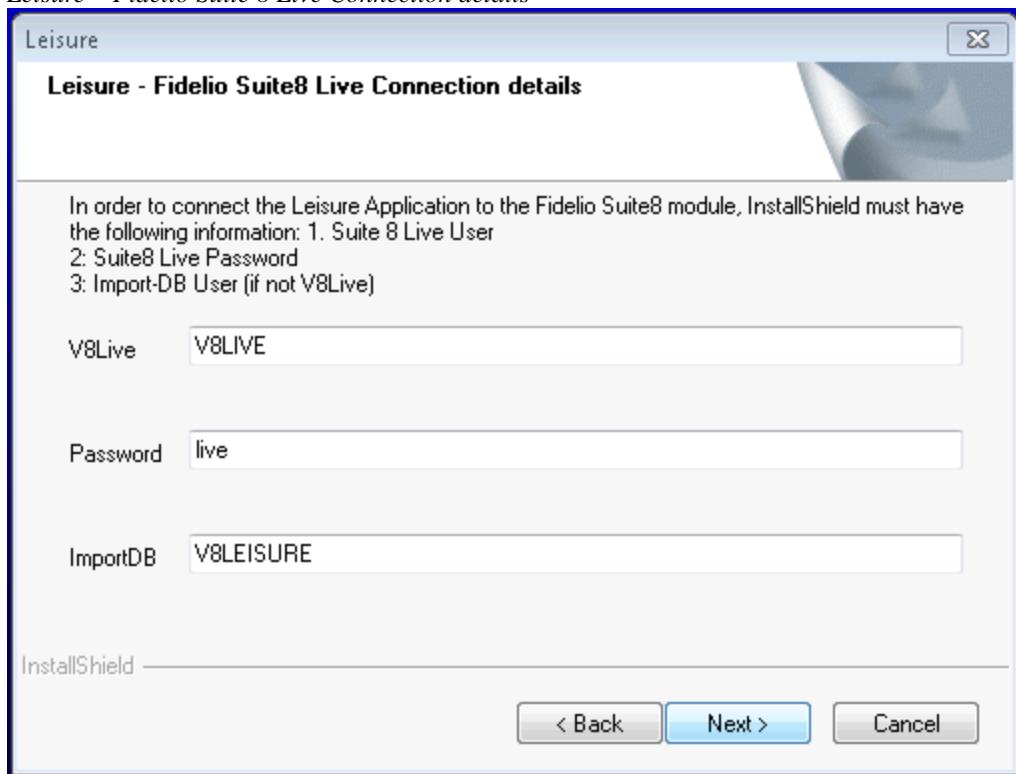
Required Name for Tablespaces



Enter the required name of your tablespace and index

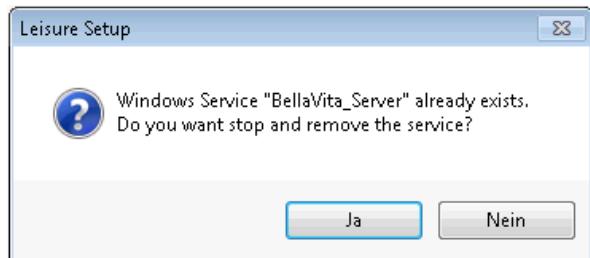
Suite8 Leisure tablespaces are included in the V8LIVE database, therefore the default data tablespace should be **V8MAIN** and the default index tablespace **V8INDEX**.

Leisure – Fidelio Suite 8 Live Connection details



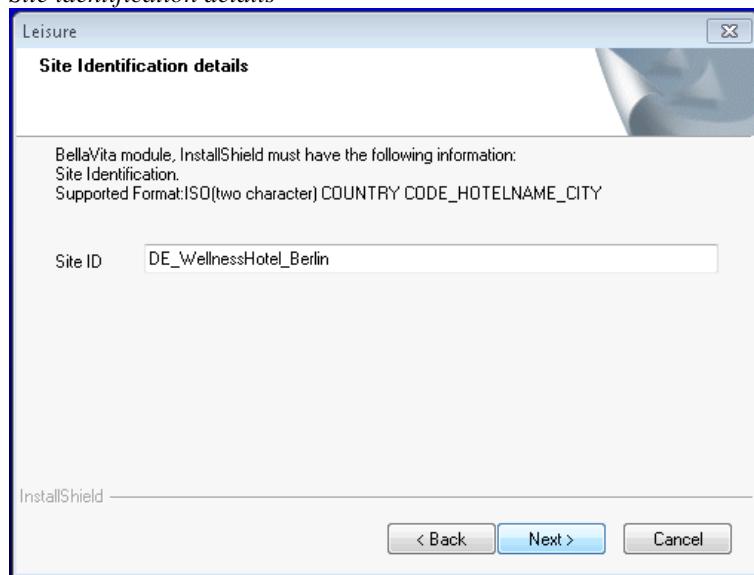
Click Next >

HINT: If you already have installed the Windows Service ‘Bellavita_Server’, a message pops up.



Click ‘yes’ to proceed, otherwise click ‘no’ to skip the installation/update to remove/uninstall the Windows Service manually. Default is ‘yes’ (recommended).

Site identification details



The SITE Identification has the following format:

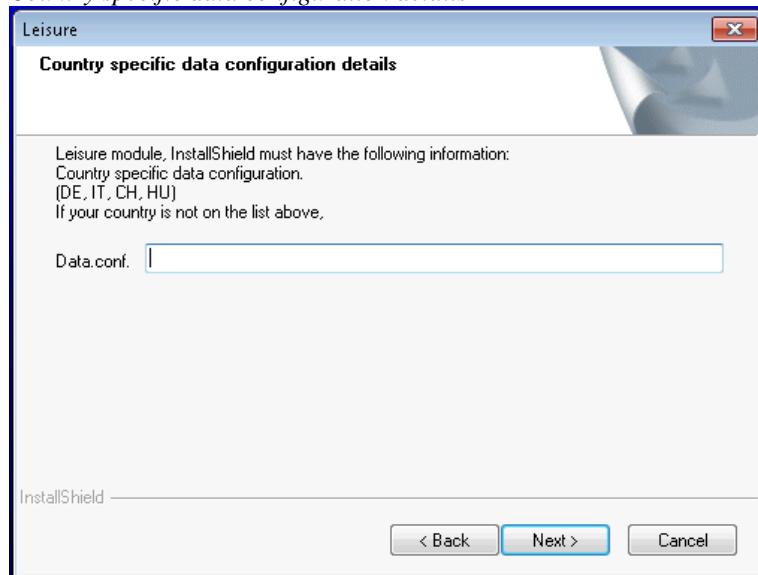
ISOCountryCode_HOTELNAME_CITY

Example: **DE_WellnessHotel_Berlin**.

This must be changed to the correct Site Identification of the hotel.

Click **Next >**

Country specific data configuration details



If your installation is located in the following countries:

Germany (DE), Suisse (CH), Italy (IT) or Hungarian (HU), enter the relevant code to install the country specific changes. If your country is **not** one of the above listed, leave this field empty.

Click [Next >](#)

Common user language details

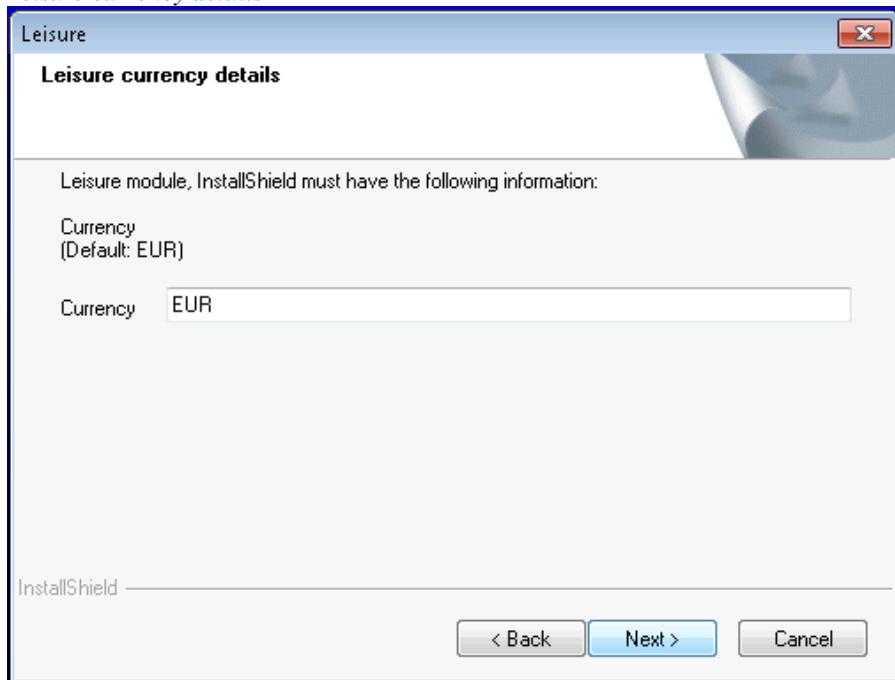


Select the language for the application by click on the button left of the text.

If your language is not in the list we recommend to use 'English'.

Next screen appears without click [Next >](#)

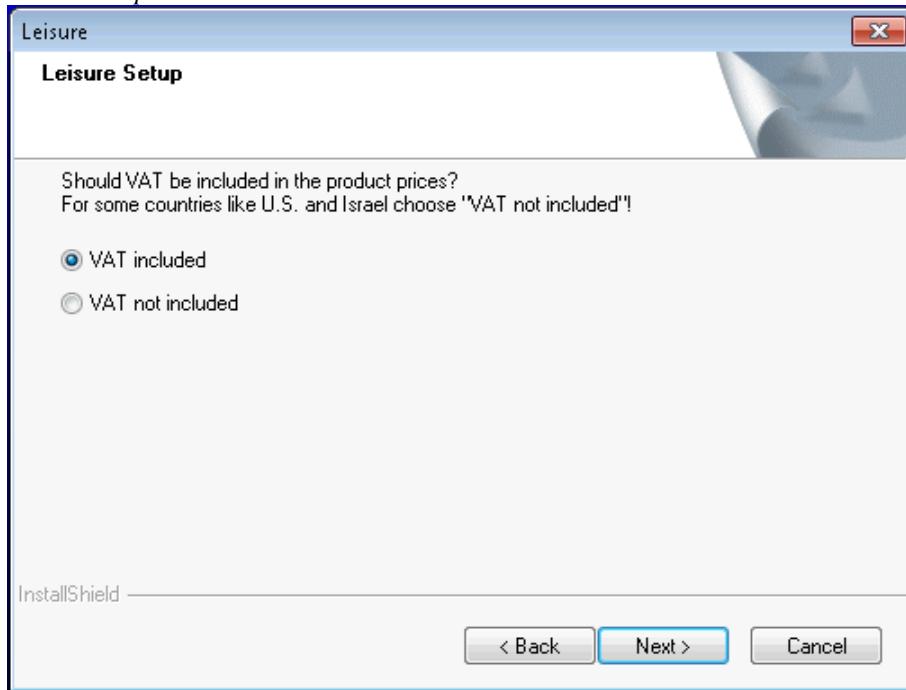
Leisure currency details



Enter the currency code such as **EUR**.

Click **Next >**

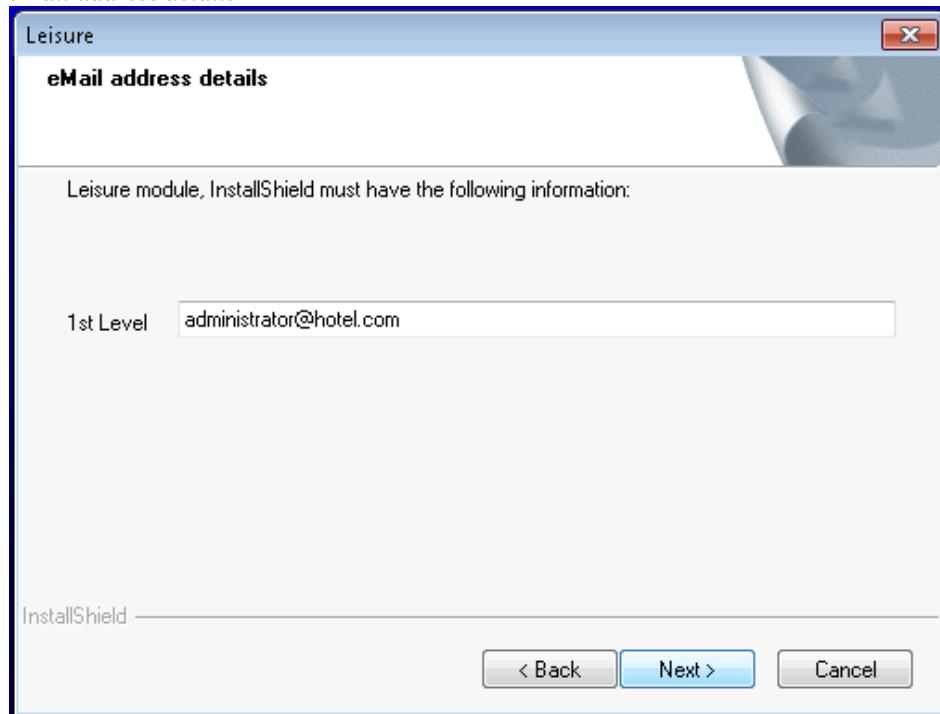
Leisure setup- VAT



Select the required VAT option (VAT included/VAT not included).

Click **Next >**

eMail address details

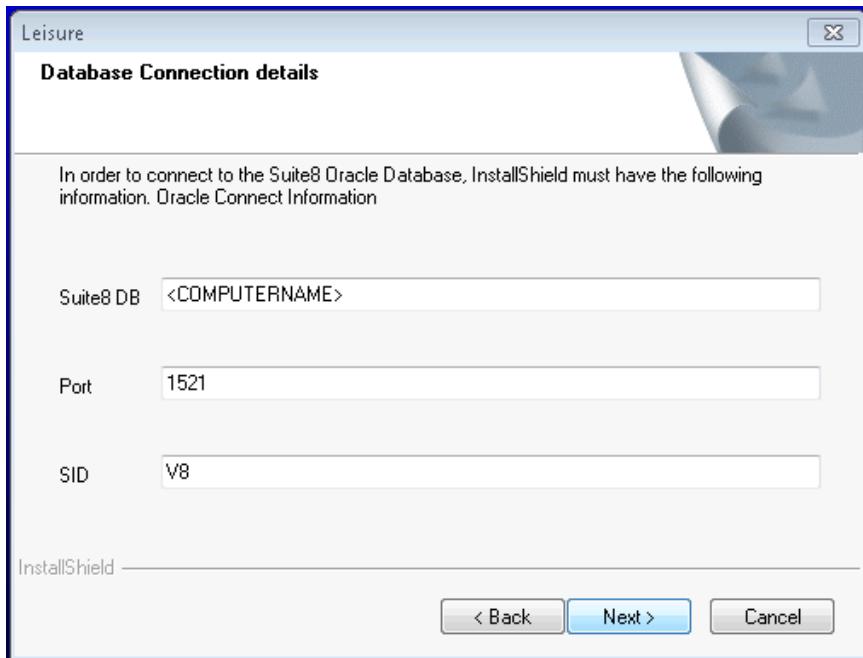


1st Level support email address is necessary to be set up for general feedback or error messages. The IT Manager's email address should be filled with the responsible contact person on site. This is necessary for problems with the backup or any communication issues that might stop scheduled tasks in Oracle Hospitality Suite8 Leisure.

[Click Next >](#)

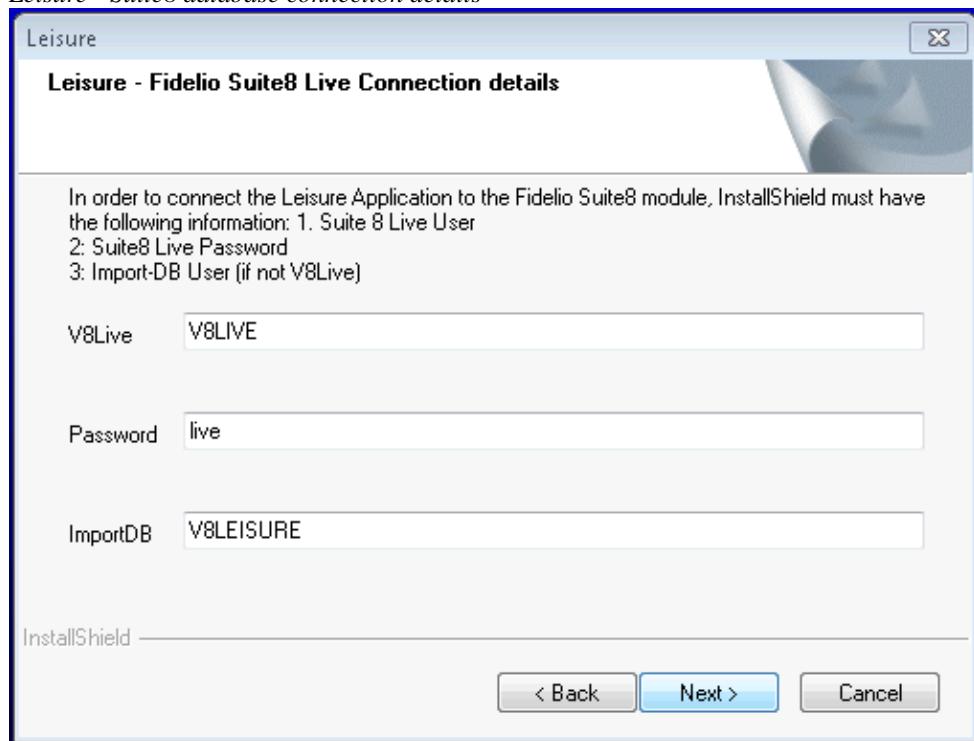
Optional steps

Depending on the selected option (**Installation with DB Import**) , there comes another screen to verify.



Click **Next >**

Leisure - Suite8 database connection details



Enter user and password (Oracle schema user). Default user is V8LIVE and Password is live
Click Next >

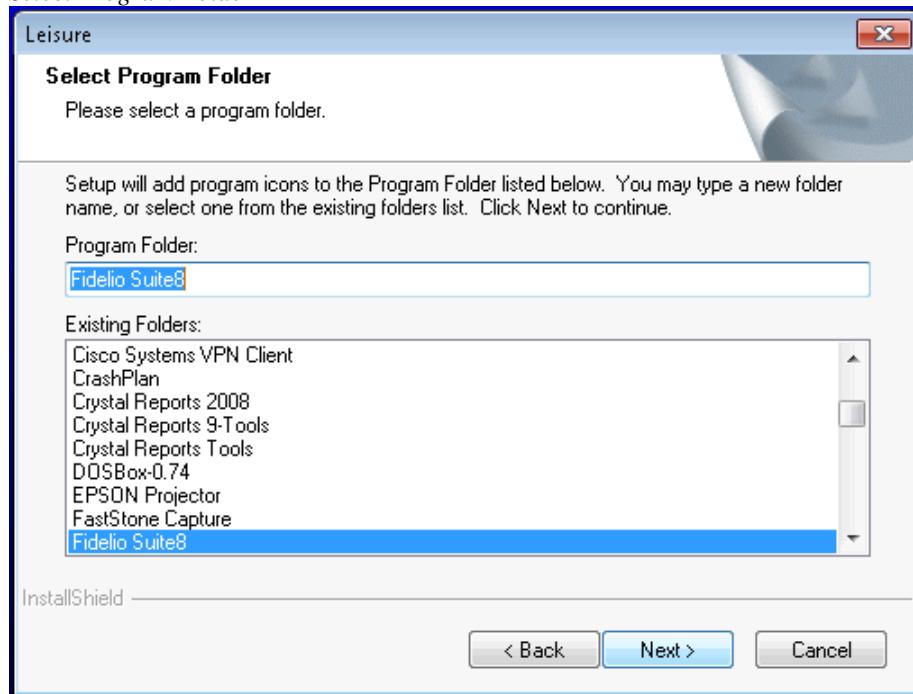
ImportDB

If an option (*Setup type screen*) with “import db” was chosen, then the ImportDB-user should also be entered, if different to the v8live username. If the field stays empty v8live will be taken by default. In the screenshot-example the data-dmp was exported from oracle user V8LEISURE.

The DMP-File can be selected later.

Important: The dump must not be exported as an administrator.

Select Program Folder

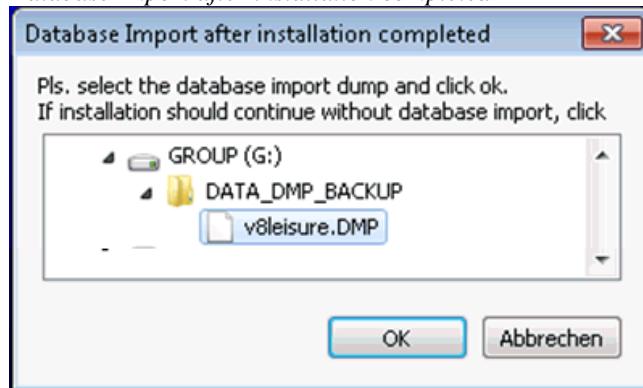


Select the Program Folder for the shortcut to start leisure out of Suite8.

The Folder for 'Fidelio Suite8' must already be selectable, because Suite8 should be installed already.

Note: a shortcut will also be created on the desktop

*ImportDB (in case of this option "import db" was selected)
Database Import after installation completed*

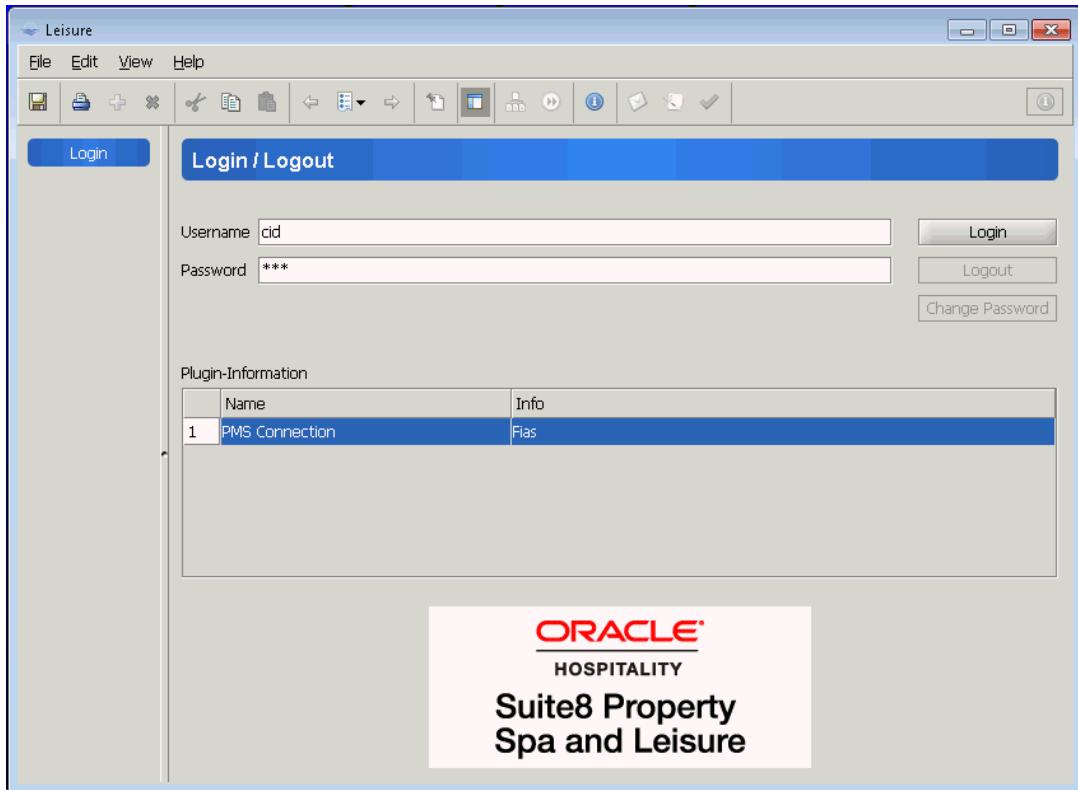


In case of "import db" option was chosen, select the dump to be imported.

The import db user will be used to open the dump file and import the db before running installation.

Start Suite8 Leisure

When the installation is completed, Leisure will start or the message: **Do you want to start leisure for testing** is displayed. Answering the question with **Y**, opens the Leisure login dialog box:



Enter the user name: **cid**

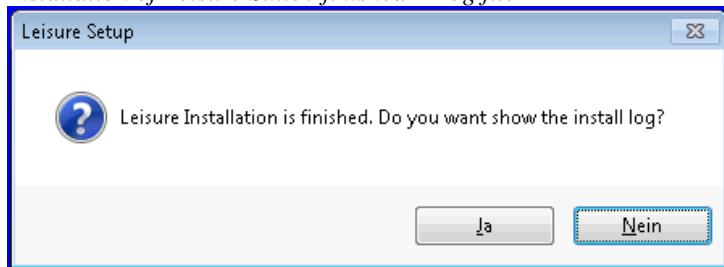
The password is: **mic**

Note: This is an administration user and should only be used for setup

Hint: if you close this screen by mistake, the Leisure screen can also be opened manually by running the **runlive.bat** in the **C:\Fidelio\v8leisure\leisure\bin** directory.

Use 'Logout' button to close the Leisure application and return to the install shield.

Installation of Leisure Suite8 finished – Log file



Click 'Yes' to view the log file, or 'No' to finish the install shield. Default is 'No'.

Note:

If there was an error during installation, this is displayed in the Caption of the window.

For example:

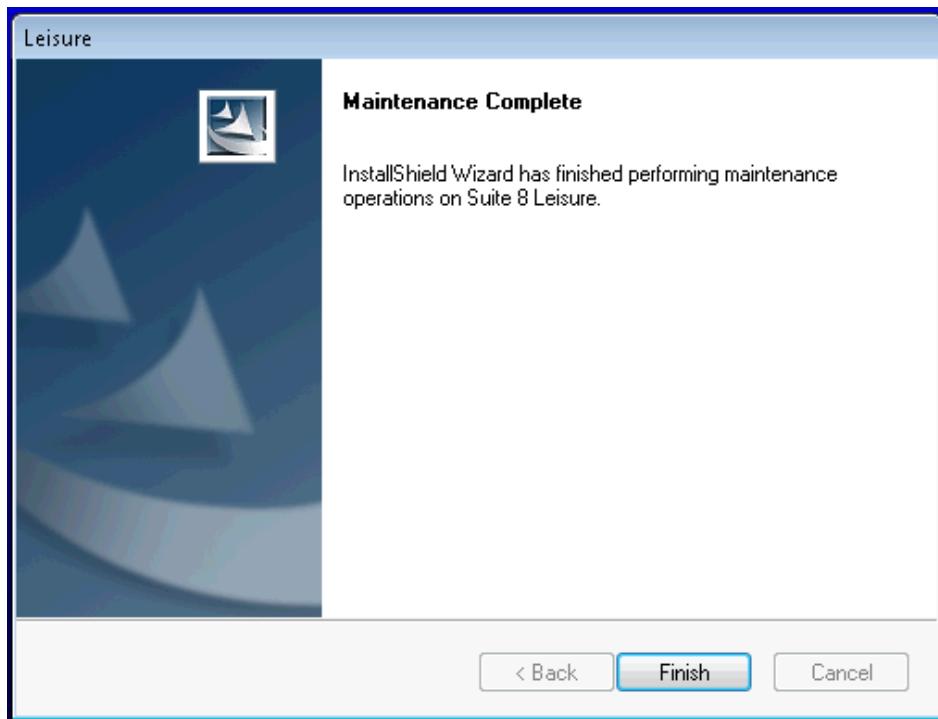
Error installing. BUILD FAILED. Check logs/install20151103.log

Make a copy of the log file and send it to the relevant support in charge.

The log files, if you choose the default folder, are located on C:\Fidelio\V8Leisure

Finish

After closing the log file (text editor) or you've chosen 'No' do not display the log file, the Leisure install shield wizard prompts with a message upon completion.



Click Finish.

After having finished the installation check the following **post conditions**:

- check and test the Leisure Booking Service (see section Start the Leisure Booking Service)
- check if the shortcuts on the desktop exists and if you can start leisure
- check the license
- activate leisure in suite 8 see Activation (License Code)
- Install OpenJMS (optionally)

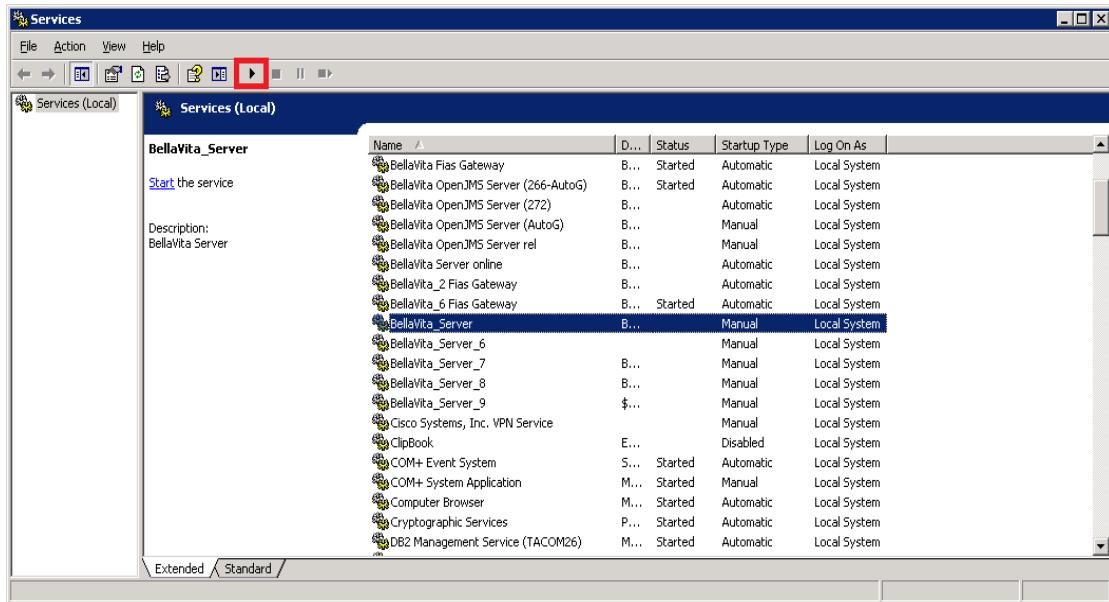
If an issues or error occurs use the following procedure:

- check first Hints & Tips / Problems & Solutions
- contact oracle support

Start the Leisure Booking Service

Under **Control Panel->Administrative Tools->Computer Management->Services** you can verify if the **Bellavit_Server** Windows Service (Leisure Service) is started.

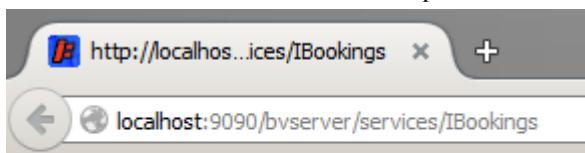
If not, you can start it here. Recommended Status of the service is 'Automatic'. Change if applicable.



Test the connection by copy/paste this to a internet browser (IE, Firefox, ...)

<http://localhost:9090/bvserver/services>

The result should be 'Invalid SOAP request.' This means that the service works and answers.



Invalid SOAP request.

Suite8 Configuration

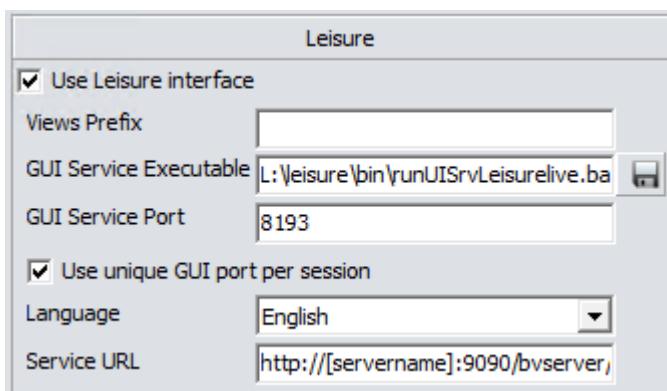
Activation (License Code)

Activate Leisure in Suite8 under **Setup->Miscellaneous->License -> V8 Sublicenses**

➔ Suite8 Property Management -> [L102826] Sp and Leisure

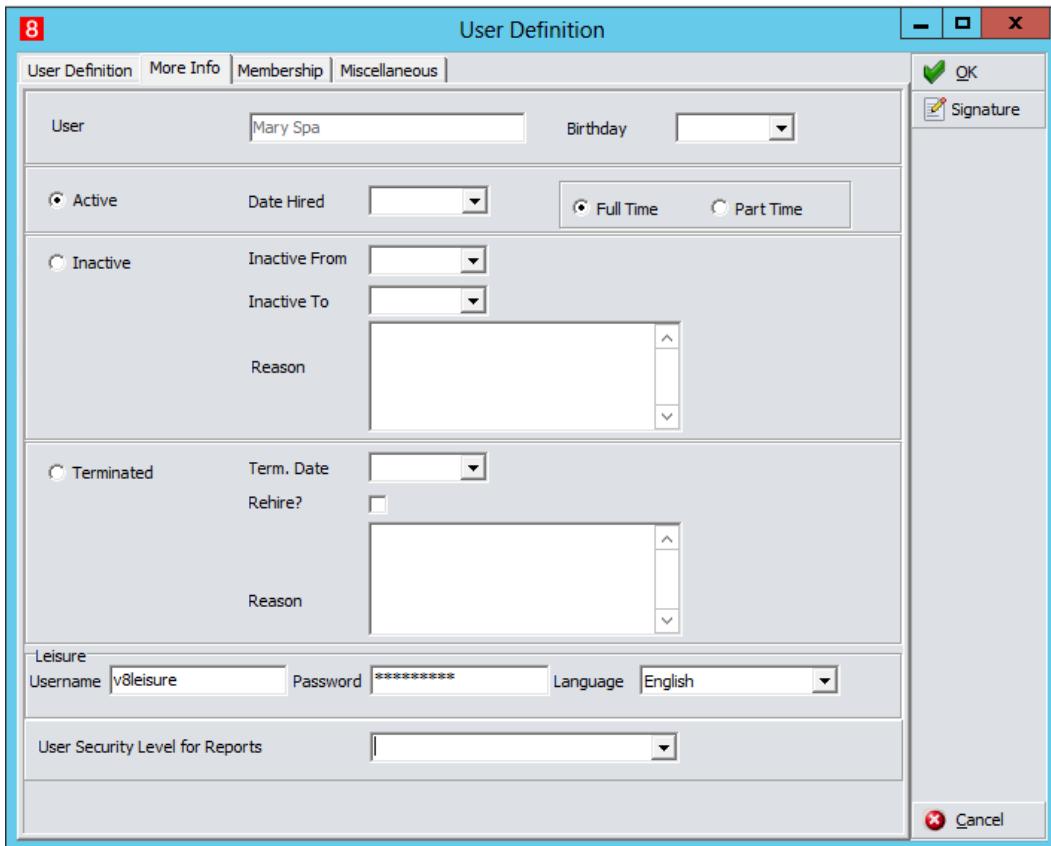
Global Settings

Under **Setup->Configuration->Miscellaneous->Global Settings->Interface3** tab, configure the leisure details as follows:



Field	Definition
Views Prefix	The prefix for the views Can be empty, if the leisure data is part of the Suite8 user (default). In case the leisure data is in another oracle schema user, this field must be filled with the relevant user. Note: With version 8.10 and higher the leisure data must be in Suite8 live user database.
Gui Service Executable	Select runUISrvLeisurelive.bat from the leisure\bin directory. Use a network share which is available for any client (example in screenshot is S:\leisure) to locate the server path C:\fidelio\v8leisure
Gui Service Port	The port on which the service is listening (default = 8193)
Language	Select the default language from the list. If no language is selectable, the booking service does not work. Double-check by copying the Service URL to a browser – see page 17 (Start the Leisure Service). Restart Suite8 application and try again.
Service URL	The URL address of the webservice, for example <code>http://[servername]:9090/bvserver/services/IBookings</code> Replace [servername] with the corresponding computer name or IP of the server

Users



Edit the users who should have access to the leisure system and enter a leisure user login, password and language for the leisure system under Users->User Definition->Edit->More Info tab:

The user name is **v8leisure**
The password is **v8leisure**

Install OpenJMS (optionally)

If the openjms is used for leisure (responsive schedules in workgroup)

follow these steps:

- Modify local.properties in
c:\fidelio\v8leisure\local-settings%\%COMPUTERNAME%\local.properties

openjms.enable=true in local.properties
- unpack dnload\openjms.zip into c:\fidelio\v8leisure
- unpack dnload\services.zip into c:\fidelio\v8leisure
- then follow these steps:
ant openjms.config
ant openjms.setup
C:\Fidelio\v8leisure\services\bin\InstallOpenJMSServer-NT.bat
C:\Fidelio\v8leisure\services\bin\StartService.bat
ant runtime.update

Result:

Leistungsindikator-DLL-Host	Ermöglicht Re...	Manuell	Lokaler Dienst	
Leistungsprotokolle und -warnungen	"Leistungspro...	Manuell	Lokaler Dienst	
leisure OpenJMS Server	leisure OpenJ...	Gestartet	Automa...	Lokales System
McAfee Drive Encryption Agent	Coordinates e...	Gestartet	Automa...	Lokales System
McAfee Drive Encryption Go	Performs envi...	Gestartet	Automa...	Lokales System

Uninstall OpenJMS

run the following batch:

C:\Fidelio\v8leisure\services\bin\StopService.bat
C:\Fidelio\v8leisure\services\bin\UninstalOpenJMSServer-NT.bat

Hints & Tips / Problems & Solutions

- *wiki main page* <http://bellavitadistr.microsdc.com/wiki/doku.php?id=bev:support:solutions>
- Windows Service “BellaVita_Server” (Leisure Server) is not installed, how to install manually?
 1. open DOS console by double-clicking C:\Fidelio\v8leisure\deployment\tools “Leisure Console”
 2. run ‘ant services.install’
 3. If necessary start the service manually.
- *How to Remove/Uninstall Leisure?*
 1. If reset of leisure guests information and booking data is necessary, use (run as administrator) “dbtruncatelivedata.bat” located in c:\fidelio\v8leisure\deployment to
 2. Remove , Suite8 Leisure‘ via Windows System Control Panel Programs Application
 3. Rename / delete v8leisure directory (c:\fidelio\v8leisure)
 4. If reset of leisure guests information and booking data is necessary, use (run as administrator) “dbtruncatelivedata.bat” located in c:\fidelio\v8leisure\deployment to
 5. Switch of Leisure in Suite8 Global settings -> Interfaces -> 4 Misc. Interface
- *How to reset data for going live?*

Run “dbtruncatelivedata.bat” (as administrator) located in c:\fidelio\v8leisure\deployment
This will deleted leisure guests information and booking data. Configuration will not be deleted.
Be carefully, have a backup dmp! Bat-File will start immediately without any further warning.
- *Licence issues*

open DOS console by double-clicking C:\Fidelio\v8leisure\deployment\tools “Leisure Console”
ant default.licence.activate
- *Report(s) needed?*

Standard reports are provided within the current demo database. There is a report group ‘10 Leisure’ with some subgroups. If needed, use the Suite8 standard functionality to export and import a group (tree) of reports (file extension .S8RT) or a single reports (.S8R).