

Oracle® Hospitality Suite8

Release Notes

Release 8.10.1

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Preface

The Oracle Hospitality Suite8 Hotel Property Management System supports all areas of your hotel while focusing on the guest. Use Suite8 to manage reservations, housekeeping, banqueting, sales, and marketing activities for your hotel.

Purpose

These Release Notes provide a brief overview of additions, enhancements, and corrections implemented in this software release. Their intent is informative, not instructional. Review the product documentation, including technical and application advisories for previous versions, for detailed information on installation, upgrade, configuration, and general use.

Audience

This document is intended for customers who use Oracle Hospitality Suite8 release 8.10.1.

Important Information

You can now create a new note category or add to an existing note category with the term Financial Account in the field Display in. You must configure this option in the note categories configuration setup **before updating Suite8**. For more details, go to the issue tracking tickets TT 6874 and TT 18678.

Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL:
<https://support.oracle.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received and any associated log files
- Screen shots of each step you take

Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at
<http://docs.oracle.com/en/industries/hospitality/>

Revision History

Date	Description of Change
October 2016	Initial publication

1 Features and Updates

The following sections contain a list of updates for the Cashiering, Customer Relationship module, Miscellaneous, Reservation, and the XML Interface modules.

Cashiering

The following list contains the updates in the Cashiering module of Suite8:

- TT 25652 You can edit the fields `Ordering Profile` and the `Consuming Guest` when using the voucher management.
- TT 25269 In `Billing History`, you can edit the reservation/financial account for the selected invoice by selecting the new button `Reservation`.
- TT 25144 When posting an article you can show the long description of articles on the buttons. You can now select from a drop-down box whether the article no., the short or the long description of the article should be displayed. You can configure the size of the article buttons for each user in the `User Settings > Billing: Button size for article posting screen`.
- TT 20519 In the `Billing` section, you can transfer postings from one window to another of the same billing screen by selecting the `Move Selected Postings` option. You can use a new option `Show Guest Names on Billing Window buttons` under `Options` menu. You can select this option to add the guest name to the window number on top of the screen and save this option and you can search for billing window now.
- TT 19206 `Billing > Invoices`: In addition to the existing PDF export, a Microsoft Word or RTF file for each invoice can be created automatically upon check-out. To find the corresponding export file go to `Setup > Configuration > Global Settings > Reports > Use Automatic Export for Invoices`. When printing invoices, the invoice is stored according to the selected export file in the directory defined.

Configuration

The following list contains the updates for configuring Cashiering:

- TT 18678 `Financial Accounts & Notes`: You can now enter notes for Financial Accounts. Go to `Setup->Configuration->Note Categories` and the option 'Financial Accounts' has been added to the field 'Display in'. If this option is selected a pop-up can be selected only for billing open and notes can be entered. A note category for Financial Accounts needs to be entered as existing notes in XCNO will be moved during the update to this category in order to be displayed.
- TT 6874 `Financial Accounts->Notes`: In previous versions all note categories have been displayed when entering new notes. This change is a result of the ticket TT 18678 and provides the option to use a note category for Financial Accounts. Only categories defined as type Financial Account now display when entering new notes.

Customer Relationship

Configuration

- TT 25149 Languages: The fields ISO-2 Code and ISO-3 Code have been added to the edit screen and to the grid.

Mailing

- TT 21965 Mailing: The ability to create mailings using SQL statements has been implemented. The new option needs to be activated on Setup->Configuration->Global Setting->Profiles->Profile1 tab: Show Mailing Wizard. After activating the option a new tab 'Mailing Wizard' on mailing as well as the configuration part under Miscellaneous->Mailing is available. A default setup is provided with the update.

Miscellaneous

Leisure

- TT 14383 View Bookings: You can search by Room or Financial Account Number now.

Hotel Property Interface (IFC) Functionality

The following list contains the updates to the Hotel Property Interface.

- TT 23792 Key Interface: The new global setting Default number of keys to number of persons has been implemented under Setup->Configuration->Global Settings->Interfaces->2 Interface (IFC8). If activated, the number of keys will be set by default to number of persons in the reservation. The global setting cannot be activated when the parameter 'Always Default to 1 Key' is active and vice versa.
- TT 22597 Key Interface Global Settings->2 Interface (IFC8) Room Key Interface: The setting Suppress make key screen during Reactivate Billing is now available to suppress the option when reactivating a billing.

General

- TT 25461 Upgrade Tool and Suite8: An upgrade tool is available now see TT 25463 and Installation Guide 8.10.1 for more information. To comply with the new way of delivering software updates, the following options have been removed:
 - Setup->Miscellaneous->Updates: Executables Update and Database Structure Update
 - Setup->Configuration->Global Settings->Generic->Generic1: Disable database version
 - Setup->Configuration->Global Settings->Miscellaneous: DB Update
- You can now find a link to new releases and patch releases from the Help menu and then select About.

- TT 25463 Suite8 Upgrade Tool: An upgrade tool for patch releases is available now and can be used for upgrades from Suite8 version 8.10 and higher. The tool can be used for database updates as well as for client executables. It is also possible to create Suite8-Shortcuts and run other scripts which are provided with the tool setup for system maintenance. It is recommended to run the upgrade tool as administrator on the database server for database updates. To distribute programs and HTML files to other Clients, you can use version control (VerCtrl). Major releases include the InstallShield Wizard. The Oracle Hospitality Suite8 Installation Guide contains more information at the following URL:
<http://docs.oracle.com/en/industries/hospitality/>

Calendar Events

- TT 24695 Calendar Events: Ability to define minimum advanced booking days prior to the event starting on the calendar. Entering the number of days in this field determines the days the calendar event can be booked before it starts. If a participant should be booked afterwards, a message appears that it is not possible. The field appears only for the calendar events when the type in configuration is defined as `Use Participants List`.

License Check

- TT 25489 Licenses: The sublicense `JetWeb Interface` has been renamed to `Generic Guest Data Interface`.

Miscellaneous

- TT 25252 Suite8 release 8.10.1 and the Oracle Hospitality Hotel Property Interface release 8.10 now supports Microsoft Windows 10 including the WebConnect Installer.
- TT10 Added the following views:
 - `V8_REP_HS_ARR_ALLADL_XCMA_CAD`
 - `V8_REP_HS_ARR_ALLADULT_XCMA`
 - `V8_REP_HS_ARR_ALLRMS_XCMA_CAD`
 - `V8_REP_HS_ARR_ALLROOM_XCMA`
 - `V8_REP_ARR_DEP_COMB_SM_XCMA_CAD`
 - `V8_REP_HS_ARR_DEP_COMB_SM_XCMA`
 - `V8_REP_HS_DEP_ALLADULT_XCMA`
 - `V8_REP_HS_DEP_ALLROOM_XCMA`
 - `V8_REP_HS_DEP_ALLADL_XCMA_CAD`
 - `V8_REP_HS_DEP_ALLRMS_XCMA_CAD`
 - `V8_REP_REV_HF_HUGE_XCMA_CAD`
 - `V8_REP_REV_HISTFOR_HUGE_XCMA`
 - `V8_REP_YBLD_NOT_PICKUP_XCMA_CAD`
 - `V8_REP_YBLD_NOT_PICKUP_XCMA`

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- V8_REP_YBLD_PICKUP_XCMA_CAD
 - V8_REP_YBLD_PICKUP_XCMA
 - V8_REP_YPOS_FC_XCMA_STAT3_CAD
 - V8_REP_YPOS_FC_XCMA_ST345_CAD
 - Changed the following views:
 - V8_SYS_YBLD_TENT_OCC_ALL
 - V8_REP_HS_ARR_ALLCHI_XCMA_CAD
 - V8_REP_HS_ARR_ALLCHILD_XCMA
 - V8_REP_REV_FORECAST_HUGE
 - V8_REP_YBLD_OCC_XCMA_CAD
 - V8_REP_YDET_ADULT_WB_XCMA_CAD
 - V8_REP_YDET_ADULT_WB_XCMA
 - V8_REP_YDET_OCC_WB_XCMA_CAD
 - V8_REP_YDET_OCC_WB_XCMA
 - V8_REP_YPOS_FC_XCMA_CAD
 - V8_REP_YPOS_FC_XCMA
 - V8_REP_YPOS_FC_XCMA_STAT1_CAD
 - V8_REP_YPOS_FC_XCMA_STATYPE1
 - V8_REP_YPOS_FC_XCMA_STATYPE2
 - V8_REP_YPOS_FC_XCMA_STATYPE3
 - V8_REP_YPOS_FC_XCMA_STATYPE345
 - V8_REP_YPOS_FC_XCMA_STAT2_CAD

Reports

- TT 9 Changed the following reports/HTML:
resbillinginfo.qry
- TT19331 Added the following reports/ HTML:
FCR_PMS_79710 QROOM_HSK_STATUS_SMS

Suite8 Reservation

Bed Management

In this release Bed Management is a new module you can use to assign a specific bed or bed type for a later assignment to a guest's reservation. You can configure bed categories for different types of beds, for example a bunk bed, king, queen, or twin size bed. You can setup the rooms in 3 different ways:

- Rooms with numbered beds, to assign specific bed.
- Rooms with unassigned beds, for example in dormitories where a guest can select a bed by themselves.
- Mixed rooms can be offered as a standard room, or also for single bed selling.

Define any combination of attributes at the guest, bed, or room level. You can assign different colors to attributes which appear on the room rack, then you can easily view the attributes to assign a bed according to the guest's preference.

For example you can define:

- A male or female attribute then if a room is occupied by female guest you can use a color to indicate the room is a female only room.
- A color for a top bunk and a different color for the bottom bunk bed to easily assign the bed for the guest's preference.

Individual Reservations

TT 18014 Reservations and Postings: You can now move postings from a reservation to a financial account and from a financial account to a reservation. For example, when a guest stays Monday through Friday in the hotel, leaves the hotel for the weekend, and then comes back on Monday, you can now use the following method to track the postings for this guest:

- Setup->Configuration->Financial Account Groups & Financial Accounts: Create a group for pre-arrival and create Financial accounts linked to this group.
- Setup->Configuration->Global Settings->Billing->Billing3 tab: Enable the setting **Pre arrival keys**, select the corresponding Financial Account Group and enable the setting **Enable Parking Postings**.
- Billing->C/O Options: when selecting the new option **Check-out to Pre-Arrival FA** the reservation search screen for arrivals appears and for the selected reservation. When you check-in this guest's postings move to this reservation.
- TT 22651 Day Type calculation, automatic Day Type calculation and Day Type automatic rules: you can now define if the reservation is tentative and should be included or not in calculation.

Rooms Management

- TT 25793 Rooms Management->Out of Order->Delete: The ability to delete multiple out of order rooms has been moved to the new button **Batch Delete**. The **Delete** button now deletes only the selected room.
- TT 25458 In Rooms Management, go to Housekeeping and select **Print** on the Housekeeping tab shows now first a preview of the report instead of printing it directly.
- TT 19331 In Housekeeping->Queue Rooms, you can now send an SMS message to the guest if the housekeeping status of queue rooms changes to a certain status by following these steps:
 1. You must activate the following setting: Global Settings->Generic->Tab3->Send SMS on Housekeeping Status Change for Q Rooms to enable the selection of the corresponding room status. If the room status of a QRoom changes to the defined one, a SMS will be sent out to the guest.

-
2. To enable the SMS option you must activate the global setting.
Reservations > Reservation1 tab > queue rooms
handling and Interfaces > Interface5 > enable sms
sending
 3. The SMS sends to the first available mobile number of the guest.
 4. You can use the new report role to define the SMS text template. Select
the QRoom Status Change SMS under Reports >Text Templates.

Suite8 XML Interface

- TT 24782 Setup > Configuration > Global Settings > Billing:
implemented a new global setting Default Video Checkout for
Billing Windows with the options:
 - Do not set for any window
 - Set for window 1 for all guests
 - Set for all windows that exist at check-in

OTA XML Interface

- TT 25773 The new option Use XML Interface Encoding on tab Options of
Setup->Configuration->Software Interfaces->OTA XML Interface indicates the
XML Interface compatibility regarding encoding:
 - ON means the XML message will be extracted as simple text without UTF-8
encoding as if it is known in Suite8 release 8.10.
 - Off means the XML message will be extracted directly from the IXMLNode
interface which means it uses UTF-8 encoding.

Suite8 POS

- TT 21824 You are now able to change a walk-in table reservation to a room table
reservation.

2 Resolved Issues

The following table lists the resolved issues for this release.

Table 1 – Resolved Issues

Product	CRID	Clarify	Description
Cashiering	96563		TT 23897 Invoices: Invoice emailing default email body did return the parameter, for example SP_HOTELNAME instead of the value of the parameter.
	24498522		TT 25736 Payment postings with foreign currency have been deleted if invoice is previewed and then printed.
	84004		TT 21558 Cashiering->Accounts Receivable ->Tab Accounts->Postings->Apply Cred.->New payment applied to oldest charges->Post->Print a receipt: A/R Payment Receipt showed only oldest posting on receipt - other postings that the amount was used for were not shown.
General	97075		TT 24035 The view V8_SYS_YBLD_TENT_OCC_ALL now shows the correct values.
Hotel Connector	102479		TT 25499 CRS > General: the WUSS record where WUSS_NAME='ConfirmationNumber Prefix' has been deleted during config synchronization if WUSS value is NULL in a CRS environment. In this case the YRES_CONFIRMATIONNO has been filled with YRES_ID through trigger calling function getYresConfirmationNumber and resulted in a unique constraint error on YRES_CONFIRMATIONNO during the synchronization if the same ID already existed in target database. The function getYresConfirmation Number has been corrected.
Online Interface	23338715		TT 25621 Trust Voyager mapper: The rate amount for additional guests was incorrect when a rate code has a day type attached. Now the additional rate amount is not affected by a day type and is uploaded to Trust with the original rate amount.
Reservation	23227483		TT 25600 Options->Billing Information: Speed issue while displaying the HTML.

Product	CRID	Clarify	Description
		102300	TT 25537 Setup->Configuration->Reservations->Locations & Configuration->Miscellaneous->Maintenance->Maintenance Types: the field Code of locations was considered when entering maintenance types and message came up that the new maintenance type cannot be saved as the code already exists.
		100941	TT 24967 Ind. Reservations: the inventory of items linked to a package was not counted correctly.
		97205	TT 24046 The error 'List Index out of bounds(0)' does not appear anymore when editing a reservation with an empty note attached.
		91586	TT 22995 Billing Instructions: New credit card has been linked automatically to billing windows greater than 1 when routing exists and certain department codes were routed.
Suite8 WebConnect	23039656	96740	TT 23928 If a profile had a credit card linked in XCCS with an Expired Deleted (Global Settings->Interface2: Delete credit card data after C/O days), it was possible to use the credit card when creating a new reservation.
Suite8 POS8 Mobile	24312156		TT 25675 Room table for Sharer could not be open because multi-guest functionality was not working properly. It is forced now to only book to the primary guest of a Multi-Guest Room.
Suite8 POS8	24749848		TT 25558 Table Reservations are now no longer split when the invoice is split. Reopening a closed room charge with an attached table reservation and charging to a different room should not lead to a table reservation change. Transferred Reservations to other outlets are changed not only by table, also by outlet in the reservation.
	24756485		TT 25171 Screen issues have been fixed when using magnified screens in windows.
	24756485		TT 25527 Notes entered by waiter have not been displayed anymore after being saved.

Product	CRID	Clarify	Description
	24749725		TT 24904 Suite8 POS and table reservations. An error occurred if a table reservation was created over more than 1 table in the event and the table reservation was opened in POS 8 placed on one table.
XML Interface		102230	TT 25453 OTA XML Upload: When an inclusive package links to a rate code, it has been added to the rate amount in the XML message and the field AmountAfterTax showed a wrong amount.
		102183	TT 25348 Run availability for web: No availability returned when requesting the availability for web and one room type did not meet the hurdle rates.
	24716521		TT 25744 XML Interface: Address changes coming from the Fidelio XML interface were not triggered. Delete operations of addresses in Suite 8 were also not triggered. All address changes are now triggered correctly.
		101528	TT 25184 ->Run availability for web: No rates returned when requesting the availability for web and any of the room types linked had the rate restriction Closed .
		95487	TT 24755 Reservation notes created links to XCMS instead of YRES when the conversion table gets set up.
		99289	TT 24565 Profile Merge: The Reservation Credit Card Link YRCL_XCCS_ID was incorrect when multiple reservations for existing guests were created. The old credit card has been deleted, a new one created but the existing references to the XCSS has not been updated.
		92264	TT 23063 Query with ReservationState did not return correct results. For example, a query for ReservationState=1 also returns reservations with reservation state=0.
		91599	TT 22941 In Cashiering when a reservation with an advanced package linked to the rate code was booked the posting made by the XML Interface filled the field zpos_originated_zfac_id instead zpos_originated_yres_id .

Product	CRID	Clarify	Description
Miscellaneous		89431	TT 22525 XML Interface, Reservations & Financial Accounts: The No Post flag for reservations and financial accounts has not been considered for the XML Interface. Now, when the flag has been set the message 'Posting cannot be made as NoPost is activated for the reservation/financial account' will come up in the XML Interface response.
		66059	TT 17745 XML Interface: Requests with the condition or did not work. Now it is possible to use relation or operator.
		102372	TT 25531 Search grids: Arrow up and down to scroll did not work while refreshing the HTML. This was caused by Google Chrome as Google Chrome focuses the HTML view when HTML is refreshed.
		102444	TT 25532 HTML popup messages: It was not possible to confirm any popup message with enter. This was caused by Google Chrome as Google Chrome focuses the HTML view when HTML is refreshed.
	24716521		TT 25753 Profiles-> Family and individual profile links ->Trigger fields: Family and profile individual link triggers have not been created in case of add, delete and update of links performed in Suite8 as well as changes are coming from the Fidelio XML interface. This has been implemented. In addition the field xcms_profilelinks has been added to the trigger fields configuration.