

Oracle® Retail Category Management

Installation Guide

Release 13.2.1

E18380-01

October 2010

Copyright © 2010, Oracle and/or its affiliates. All rights reserved.

Primary Author: Barrett Gaines

This software and related documentation are provided under a license agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your license agreement or allowed by law, you may not use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish, or display any part, in any form, or by any means. Reverse engineering, disassembly, or decompilation of this software, unless required by law for interoperability, is prohibited.

The information contained herein is subject to change without notice and is not warranted to be error-free. If you find any errors, please report them to us in writing.

If this software or related documentation is delivered to the U.S. Government or anyone licensing it on behalf of the U.S. Government, the following notice is applicable:

U.S. GOVERNMENT RIGHTS Programs, software, databases, and related documentation and technical data delivered to U.S. Government customers are "commercial computer software" or "commercial technical data" pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, the use, duplication, disclosure, modification, and adaptation shall be subject to the restrictions and license terms set forth in the applicable Government contract, and, to the extent applicable by the terms of the Government contract, the additional rights set forth in FAR 52.227-19, Commercial Computer Software License (December 2007). Oracle USA, Inc., 500 Oracle Parkway, Redwood City, CA 94065.

This software is developed for general use in a variety of information management applications. It is not developed or intended for use in any inherently dangerous applications, including applications which may create a risk of personal injury. If you use this software in dangerous applications, then you shall be responsible to take all appropriate fail-safe, backup, redundancy, and other measures to ensure the safe use of this software. Oracle Corporation and its affiliates disclaim any liability for any damages caused by use of this software in dangerous applications.

Oracle is a registered trademark of Oracle Corporation and/or its affiliates. Other names may be trademarks of their respective owners.

This software and documentation may provide access to or information on content, products, and services from third parties. Oracle Corporation and its affiliates are not responsible for and expressly disclaim all warranties of any kind with respect to third-party content, products, and services. Oracle Corporation and its affiliates will not be responsible for any loss, costs, or damages incurred due to your access to or use of third-party content, products, or services.

Licensing Note: This media pack includes a Restricted Use license for Oracle Retail Predictive Application Server (RPAS) - Enterprise Engine to support Oracle® Retail Category Management only.

Value-Added Reseller (VAR) Language

Oracle Retail VAR Applications

The following restrictions and provisions only apply to the programs referred to in this section and licensed to you. You acknowledge that the programs may contain third party software (VAR applications) licensed to Oracle. Depending upon your product and its version number, the VAR applications may include:

- (i) the software component known as **ACUMATE** developed and licensed by Lucent Technologies Inc. of Murray Hill, New Jersey, to Oracle and imbedded in the Oracle Retail Predictive Application Server - Enterprise Engine, Oracle Retail Category Management, Oracle Retail Item Planning, Oracle Retail Merchandise Financial Planning, Oracle Retail Advanced Inventory Planning, Oracle Retail Demand Forecasting, Oracle Retail Regular Price Optimization, Oracle Retail Size Profile Optimization, Oracle Retail Replenishment Optimization applications.
- (ii) the **MicroStrategy** Components developed and licensed by MicroStrategy Services Corporation (MicroStrategy) of McLean, Virginia to Oracle and imbedded in the MicroStrategy for Oracle Retail Data Warehouse and MicroStrategy for Oracle Retail Planning & Optimization applications.
- (iii) the **SeeBeyond** component developed and licensed by Sun Microsystems, Inc. (Sun) of Santa Clara, California, to Oracle and imbedded in the Oracle Retail Integration Bus application.
- (iv) the **Wavelink** component developed and licensed by Wavelink Corporation (Wavelink) of Kirkland, Washington, to Oracle and imbedded in Oracle Retail Mobile Store Inventory Management.
- (v) the software component known as **Crystal Enterprise Professional and/or Crystal Reports Professional** licensed by SAP and imbedded in Oracle Retail Store Inventory Management.
- (vi) the software component known as **Access Via™** licensed by Access Via of Seattle, Washington, and imbedded in Oracle Retail Signs and Oracle Retail Labels and Tags.
- (vii) the software component known as **Adobe Flex™** licensed by Adobe Systems Incorporated of San Jose, California, and imbedded in Oracle Retail Promotion Planning & Optimization application.
- (viii) the software component known as **Style Report™** developed and licensed by InetSoft Technology Corp. of Piscataway, New Jersey, to Oracle and imbedded in the Oracle Retail Value Chain Collaboration application.
- (ix) the software component known as **DataBeacon™** developed and licensed by Cognos Incorporated of Ottawa, Ontario, Canada, to Oracle and imbedded in the Oracle Retail Value Chain Collaboration application.

You acknowledge and confirm that Oracle grants you use of only the object code of the VAR Applications. Oracle will not deliver source code to the VAR Applications to you. Notwithstanding any other term or condition of the agreement and this ordering document, you shall not cause or permit alteration of any VAR Applications. For purposes of this section, "alteration" refers to all alterations, translations, upgrades, enhancements, customizations or modifications of all or any portion of the VAR Applications including all reconfigurations, reassembly or reverse assembly, re-engineering or reverse engineering and recompilations or reverse compilations of the VAR Applications or any derivatives of the VAR Applications. You acknowledge that it shall be a breach of the agreement to utilize the relationship, and/or confidential information of the VAR Applications for purposes of competitive discovery.

The VAR Applications contain trade secrets of Oracle and Oracle's licensors and Customer shall not attempt, cause, or permit the alteration, decompilation, reverse engineering, disassembly or other reduction of the VAR Applications to a human perceivable form. Oracle reserves the right to replace, with functional equivalent software, any of the VAR Applications in future releases of the applicable program.

Contents

Send Us Your Comments	vii
Preface	ix
Audience	ix
Documentation Accessibility	ix
Related Documentation	x
Customer Support	x
Review Patch Documentation	x
Oracle Retail Documentation on the Oracle Technology Network	x
Conventions	xi
1 Introduction	
About This Document	1-1
Hardware and Software Requirements	1-2
Supported Oracle Retail Products	1-2
2 Full Installation: UNIX Environments	
Preparation	2-1
Environment Variable Setup Script	2-1
Downloading the Category Management Media Pack	2-2
Installing Category Management	2-2
3 Patch Installation	
Upgrade Prerequisites	3-1
Upgrade Process	3-2
For the PC	3-2
For the Server	3-2

Send Us Your Comments

Oracle Retail Category Management Installation Guide, Release 13.2.1

Oracle welcomes customers' comments and suggestions on the quality and usefulness of this document.

Your feedback is important, and helps us to best meet your needs as a user of our products. For example:

- Are the implementation steps correct and complete?
- Did you understand the context of the procedures?
- Did you find any errors in the information?
- Does the structure of the information help you with your tasks?
- Do you need different information or graphics? If so, where, and in what format?
- Are the examples correct? Do you need more examples?

If you find any errors or have any other suggestions for improvement, then please tell us your name, the name of the company who has licensed our products, the title and part number of the documentation and the chapter, section, and page number (if available).

Note: Before sending us your comments, you might like to check that you have the latest version of the document and if any concerns are already addressed. To do this, access the new Applications Release Online Documentation CD available on My Oracle Support and <http://www.oracle.com>. It contains the most current Documentation Library plus all documents revised or released recently.

Send your comments to us using the electronic mail address: retail-doc_us@oracle.com

Please give your name, address, electronic mail address, and telephone number (optional).

If you need assistance with Oracle software, then please contact your support representative or Oracle Support Services.

If you require training or instruction in using Oracle software, then please contact your Oracle local office and inquire about our Oracle University offerings. A list of Oracle offices is available on our Web site at <http://www.oracle.com>.

Preface

Oracle Retail Installation Guides contain the requirements and procedures that are necessary for the retailer to install Oracle Retail products.

Audience

This Installation Guide is written for the following audiences:

- Database administrators (DBA)
- System analysts and designers
- Integrators and implementation staff

Documentation Accessibility

Our goal is to make Oracle products, services, and supporting documentation accessible to all users, including users that are disabled. To that end, our documentation includes features that make information available to users of assistive technology. This documentation is available in HTML format, and contains markup to facilitate access by the disabled community. Accessibility standards will continue to evolve over time, and Oracle is actively engaged with other market-leading technology vendors to address technical obstacles so that our documentation can be accessible to all of our customers. For more information, visit the Oracle Accessibility Program Web site at <http://www.oracle.com/accessibility/>.

Accessibility of Code Examples in Documentation

Screen readers may not always correctly read the code examples in this document. The conventions for writing code require that closing braces should appear on an otherwise empty line; however, some screen readers may not always read a line of text that consists solely of a bracket or brace.

Accessibility of Links to External Web Sites in Documentation

This documentation may contain links to Web sites of other companies or organizations that Oracle does not own or control. Oracle neither evaluates nor makes any representations regarding the accessibility of these Web sites.

Access to Oracle Support

Oracle customers have access to electronic support through My Oracle Support. For information, visit <http://www.oracle.com/support/contact.html> or visit <http://www.oracle.com/accessibility/support.html> if you are hearing impaired.

Related Documentation

For more information, see the following documents in the Oracle Retail Category Management Release 13.2.1 documentation set:

- *Oracle Retail Category Management Release Notes*
- Oracle Retail Predictive Application Server documentation set

Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL:

<https://support.oracle.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Review Patch Documentation

When you install the application for the first time, you install either a base release (for example, 13.1) or a later patch release (for example, 13.1.2). If you are installing the base release, additional patch, and bundled hot fix releases, read the documentation for all releases that have occurred since the base release before you begin installation. Documentation for patch and bundled hot fix releases can contain critical information related to the base release, as well as information about code changes since the base release.

Oracle Retail Documentation on the Oracle Technology Network

Documentation is packaged with each Oracle Retail product release. Oracle Retail product documentation is also available on the following Web site:

http://www.oracle.com/technology/documentation/oracle_retail.html

(Data Model documents are not available through Oracle Technology Network. These documents are packaged with released code, or you can obtain them through My Oracle Support.)

Documentation should be available on this Web site within a month after a product release.

Conventions

The following text conventions are used in this document:

Convention	Meaning
boldface	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
<i>italic</i>	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

Introduction

This document provides instructions on installing Oracle Retail Category Management.

It provides detailed instructions on how to install a Category Management domain using a configuration created in the RPAS Configuration Tools. This document does not describe how to create the actual configuration.

Supplemental installation guides are referenced in this document. The *Oracle Retail Predictive Application Server Installation Guide* and *Oracle Retail Predictive Application Server Configuration Tools User Guide* must be obtained prior to beginning the installation process. Read these documents in their entirety before beginning the installation.

About This Document

This document contains information for full and patch installations:

- [Chapter 2, "Full Installation: UNIX Environments"](#): Refer to this section if you are performing a full installation.
- [Chapter 3, "Patch Installation"](#): Refer to this section if you are performing a patch installation.

Please read this entire guide before beginning the installation process to ensure you understand the installation process and have all the necessary documentation, hardware, and software available.

Hardware and Software Requirements

The following table provides information about the current release.

Table 1–1 Hardware and Software Requirements

Requirement	Details
Supported RPAS Version	13.2.1
Supported OS, Server and Compilers	<ul style="list-style-type: none"> ▪ Oracle Solaris 10 (SPARC): GCC 4.2.3 (32 bit) ▪ AIX 5.3 (POWER) - TL5 or greater: GCC 4.1.1 (32 bit) ▪ AIX 6.1 (POWER) - TL4: GCC 4.3.3 (32 bit) ▪ HP-UX 11.31 (Itanium): ACC 6.20 (64 bit) ▪ Oracle Enterprise Linux 5, Update 3 (OEL 5.3): GCC 4.1.2 (64 bit) ▪ Red Hat Enterprise Linux 5.3: GCC 4.1.2 (64 bit)
Supported OS, Client	<ul style="list-style-type: none"> ▪ Microsoft Windows XP ▪ Microsoft Windows Vista
Required 3rd Party Software	<p>Oracle Java Runtime Environment (JRE) 1.5</p> <ul style="list-style-type: none"> ▪ For AIX, the JRE version must be the 32-bit version of Java 1.5 SR1 or higher. <p>Notes:</p> <ul style="list-style-type: none"> ▪ Oracle JRE 1.6 is also certified, but it is not necessary to upgrade to JRE 1.6. ▪ When installing Java, avoid enabling AutoUpdate because it may update the Java version without prompting.

Supported Oracle Retail Products

Category Management is not integrated with any Oracle Retail products.

Full Installation: UNIX Environments

The installation of the server-side RPAS components on UNIX operating systems is accomplished using Java-based installation programs that are included with the installation package.

The Category Management Installer automates the following:

- Installation of the Category Management mock install configuration
- Creation of a sample Category Management domain

This document assumes that the RPAS Installer process (from the *Oracle Retail Predictive Application Server Installation Guide*) has been completed prior to using the Category Management Installer.

Preparation

The RPAS server components required prior to this installation process are available from Oracle's E-Delivery web site, <http://edelivery.oracle.com>, and My Oracle Support, <https://support.oracle.com>.

Environment Variable Setup Script

Before running the solution installer, source the `retaillogin.ksh` script. The script is located in the root of the base directory where RPAS was installed unless the default was overwritten when specifying directory paths.

Source the script from inside the directory where the script is located:

```
. ./retaillogin.ksh
```

Or, include the full path after the period ".":

```
. /<base_directory>/retaillogin.ksh
```

Notes:

- The preceding period and space (" . ") must be included at the beginning of the command when executing the script.
 - Include this path and script in the `.profile` in your home directory (`~/profile`) if you want to have this environment setup script run during login.
-
-

This script sets up environment variables, such as `RPAS_HOME` and `RIDE_HOME`, which are required for RPAS to run properly.

Downloading the Category Management Media Pack

The following procedure provides information about extracting the Category Management media pack and its contents.

1. Create a directory to store the Category Management media pack and download the media pack to this location. This directory is referred to as [Category Installation].
2. Extract the media pack to this location. Once extracted, two directories appear: CDROM and DOCS.
 - The CDROM folder contains the `category.zip` file, which contains the Category Management solution.
 - The DOCS folder contains the Category Management documentation.

Installing Category Management

The following procedure provides information about extracting the Category Management media pack and installing Category Management.

Note: When Category Management is installed using the Category Management Installer, the `ASOExpressions` function library is automatically registered.

1. Using FTP in binary mode, transfer the Category Management Media Pack to the [Category Installation] directory on the target server.
2. Extract the package to the [Category Installation] directory.

```
cd [Category Installation]
unzip [Category Management Media Pack]
```

3. Extract the Category Management Installer.

```
cd CDROM
unzip category.zip
```

4. Change directories to the root of the [Category Installation] directory and run the Category Management Installer:

```
cd category
./install.sh
```

Note: The command must be executed with the preceding period and forward slash (`./`).

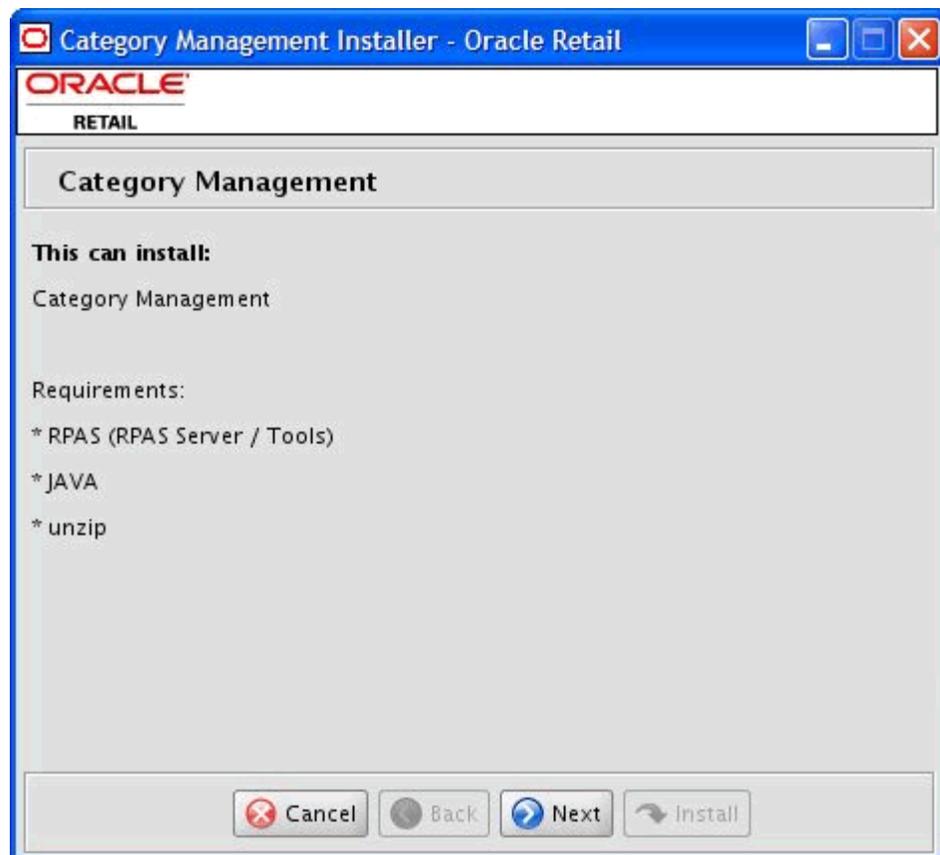
If this process is being run on an X-Windows emulator (such as Exceed), a graphical user interface to the Installer appears. If you are running in console mode through a terminal emulator, the text interface to the Installer appears.

In both cases, the requested information is identical. In the GUI, you may be shown a check box to signal whether you want a component installed; in text mode, you are prompted for a response of **true** or **false**.

Note: In text mode, the default value appears in square brackets []. To use the default value and continue, press **Enter**. If you wish to use a different value, enter the new value. When prompted to create a directory, respond with **y** or **yes** and press **Enter**.

5. The Category Management Installer screen appears and displays the components that are installed during installation process and the required components. Click **Next** to continue.

Figure 2-1 *Category Management Installer Screen*



6. The Base Paths for Solution screen appears. Enter the following and click **Next** to continue:
 - Dir to store configurations: Enter the directory path where the configurations will be stored.
 - Dir to store created domains: Enter the directory path where the created domains will be stored.
 - Path and filename to retaillogin.ksh script: Enter the path and file name to the retaillogin.ksh script created during RPAS installation.

Figure 2-2 Base Paths for Solution Screen

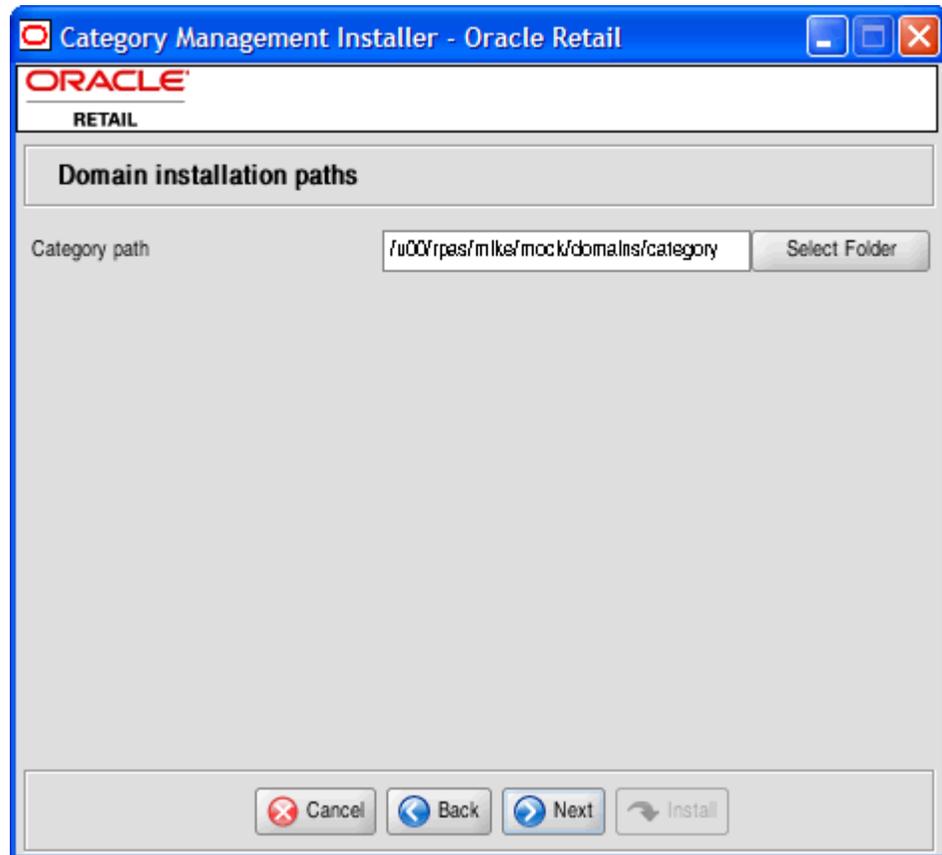
The screenshot shows a window titled "Category Management Installer - Oracle Retail". The window contains the Oracle logo and the word "RETAIL". Below this is a section titled "Base Paths for Solution". There are three rows of input fields, each with a "Select Folder" or "Select File" button to its right:

Dir to store configurations	/u00/rpas/mlke/mock/configurations/categ	Select Folder
Dir to store created domains	/u00/rpas/mlke/mock/domains	Select Folder
Path and filename to retaillogin.ksh sc...	/u00/rpas/mlke/mock/retallogin.ksh	Select File

At the bottom of the window, there are four buttons: "Cancel", "Back", "Next", and "Install".

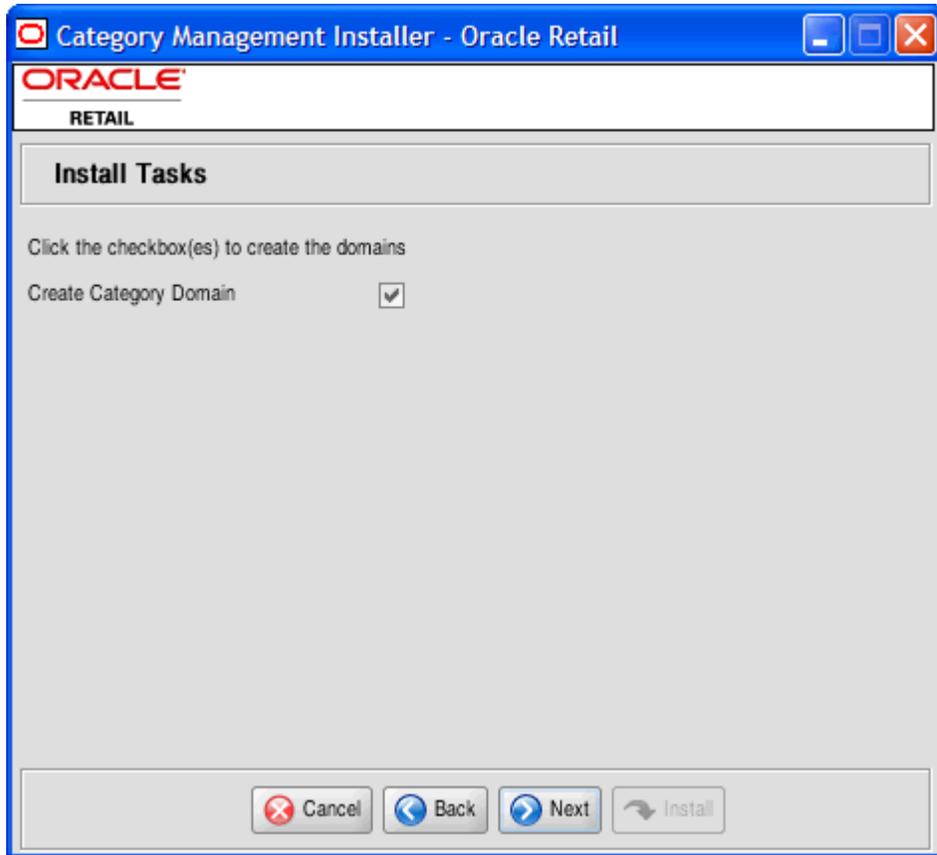
7. The Domain Installation Paths screen appears. Enter the path where you want to build the Category Management domain and click **Next**.

Figure 2-3 Domain Installation Paths Screen



8. The Install Tasks screen appears. Select **Create Category Domain**, which is selected by default, to create the Category Management domain. Deselect this option to have all required components to support a Category Management domain installed without creating the domain. Click **Next** to continue.

Figure 2–4 *Install Tasks Screen*

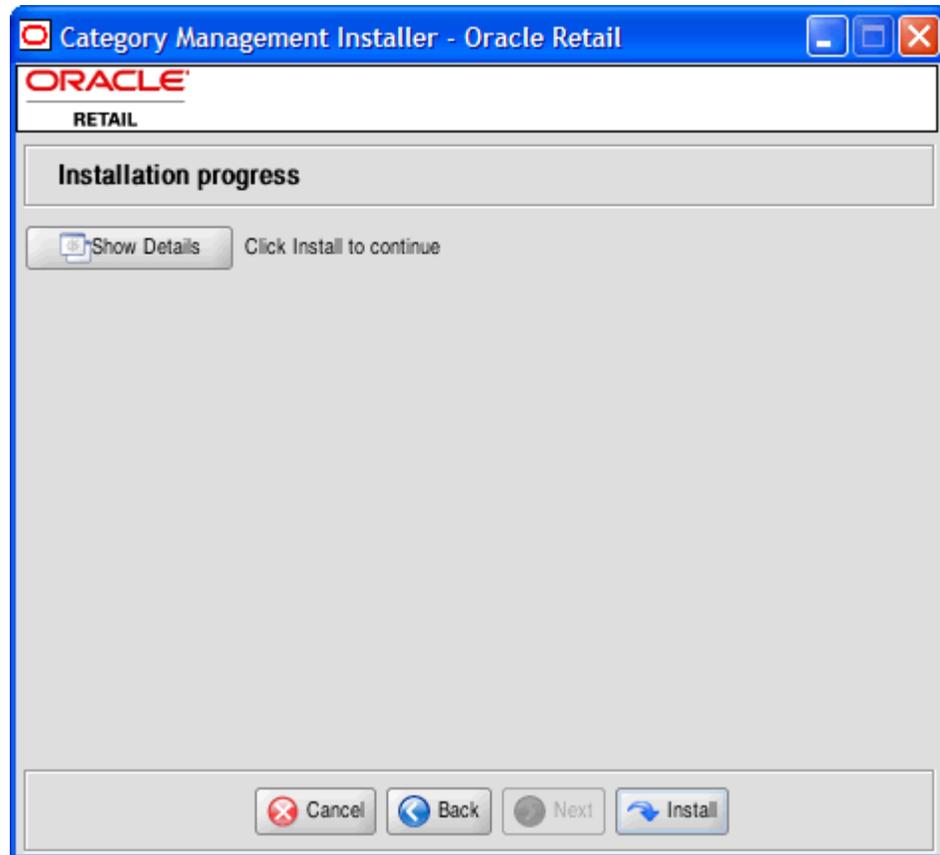


9. The Installation Progress screen appears. Once you are ready to begin installation, click the **Install** button.

This screen displays the progress of the installation routine. Select **Show Details** to view the log output as the installation is performed. If you do not select to view the details, a graphical representation of the installation steps appears. As each step is completed, the color changes to show you the progress.

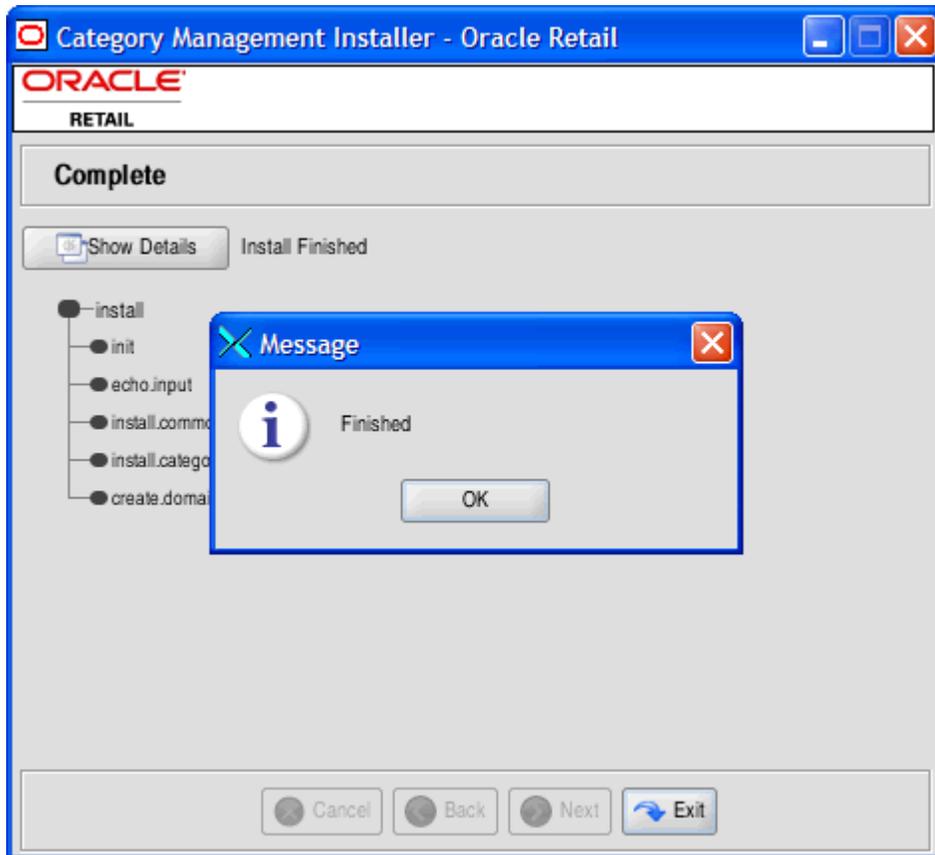
You can toggle between detailed mode at any time during or after the installation.

Figure 2–5 Installation Progress Screen



- When the installation has finished, the Complete screen appears. Click **OK** to close the dialog box.

Figure 2–6 Complete Screen



To view the installation details, select the **Show Details** button. The screen displays two tabs, the Output tab and the Error tab. It is recommended that you review these tabs for any issues that may have occurred during the installation process.

If you want to view the log again at a later date, a text copy was saved in the directory [Category Installation]. The log file is named based on the product and a timestamp, followed by the .log extension.

Created as part of this process is the `make_domain.category` file located in [Configurations Install Dir] entered previously. This file contains all of the required parameters needed to support the domain installation. If necessary, this file may be modified if the default parameters are not appropriate for your particular environment.

Note: The domain install process may also include post-installation data loading scripts specific to the Category Management configuration. These scripts, if present, may also be modified.

For additional information on installing RPAS domains manually, please refer to the *Oracle Retail Predictive Application Server Installation Guide*.

11. Click **Exit** to close the Installer.

Patch Installation

This chapter describes how to upgrade Category Management from a previous release to 13.2.1.

Upgrade Prerequisites

In order to upgrade Category Management, first verify the following criteria for the RPAS system:

- Verify that RPAS is currently installed.
- Verify that the UNIX operating system is updated to the currently supported version, which can be found in the [Hardware and Software Requirements](#) section.
- Verify that the environment variables are correctly set for both the server and PC; if they are not, follow these instructions to set them:
 - Change directories to the original RPAS installation directory (such as the one created by the most recent installer), and execute `retaillogin.ksh` to set all environment variables. For example:

```
$ cd /retail
$ . ./retaillogin.ksh
```

Notes:

- Once you have run the script, verify that the environment variables all point to the correct locations on your environment.
 - If you have updated Java since the last installation of RPAS, verify that the `JAVA_HOME` path is correct. If not, update your `retaillogin.ksh` script and source it again as outlined above.
-
-

Upgrade Process

The following process outlines how to upgrade Category Management to the new version using the RPAS Configuration Tools.

For the PC

1. Open RPAS Configuration Tools.
2. In RPAS Configuration Tools, load your previous configuration of Category Management:
 - a. From the Configuration Tools File menu, select **Open**.
 - b. From the Open window, locate the configuration file and click **Open**.
3. If your configuration requires updating, dialog boxes will prompt you to upgrade. Follow the instructions given in the dialog boxes.
4. In the RPAS Configuration Tools File menu, click **Save** to save the configuration.
5. Zip the configuration in MKS KornShell and transfer the .zip file to the RPAS server.

For the Server

1. Unzip the updated configuration and note where it is saved.
2. Upgrade your Category Management domain to a 13.2.1 domain. For upgrading instructions, the "Upgrading and Patching Domains" section in the *RPAS Administration Guide for the Classic Client*.

Note: Whether or not you are taking the latest configuration, a configuration patch must be run over the domain to ensure compatibility with the latest RPAS version.
