Oracle® Hospitality Cruise Shipboard Property Management System
Patch Release Notes for 7.30.0873
E87127-01

April 2017

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Contents

Preface

This document provides information regarding the patch releases for Release 7.30.0873. Patches can include:

- Defect and performance fixes
- Features and updates
- Technology upgrades

For more information on Shipboard Property Management System (SPMS), refer to the product documentation on the Oracle Help Center and My Oracle Support.

Audience

This document is intended for customers who have installed Release 7.30.0873.

Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL:
https://support.oracle.com

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received and any associated log files
- Screen shots of each step you take

Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at
http://docs.oracle.com/en/industries/hospitality/

Revision History

Date	Description of Change
April 2017	• Initial publication

1 Patch Releases

Table 1-1 - SPMS Patch Releases

Patch	Description	Release Date
7.30.0873	• Bug fixes only	April 2017

For a complete list of fixed issues, access https://support.oracle.com.

2 Resolved Issues

Table 2 – Resolved Issues

Product	CRID	TPID	Description
Administration	24778851	HCSP-1460	In previous version, the function does not include uploading of picture for Staff account. This is now fixed to allow uploading of the Staff picture by checking the Crew Account Categories check box.
Administration	25419415	HCSP-4301	Altered the maximum input length of Lifeboat/Liferaft setup to 50 characters and disregard the value defined in Parameter "Safety","Advance Safety Drill".
Administration	25485992	HCSP-4350	In earlier version, is it possible to display entire credit card number in the report even when the Parameter "General","Number of Credit Card Front Digit to Display" has a value defined. This is now corrected to show the number of digits per value defined, up to a maximum of six digits.
Administration	25699253	HCSP-4438	Corrected the credit card commission posting to disregard commission from posting on a void transaction or settlement with negative amount.
ADPI	25607837	HCSP-4393	Added new SQL statement to purge orphaned routing instructions from guest account at Cruise End Data Purge.
Advance Micros POS	25656210	HCSP-4413	Corrected the item discount posting to post the discounted value to the parent items in Quantity Package.
Advance Quick Check In	25295227	HCSP-4233	Corrected an error in **Date of Birth** field in Scan Document that appears to be empty when proceed to check-in through Check-In Wizard module.
Advance Quick Check In	25454727	HCSP-4339	1. Resolved an issue with passport scanning that does not capture the last name in following sample passport MRZ PASGPNGUI<<TECK<MUM<JAMES<<<<<<<<<<<<<<<<<<<< E4133449C2SGP6709187M1906235S1808752I<<<<<78 2. Resolved an issue on birthday field displaying as 'DOB: 12:00AM' in Document Change Notice screen when birthdate is NULL 3. Wrapper.dll (version 5.0.0.13) is added to XAPP table for VB6 programs use.
Advance Quick Check In	25529502	HCSP-4366	In earlier version, the system does not provide an option to select the gender when a travel document is swiped. A radio button has been added to enable user to select the gender when the swipe document does not return a value in the gender field.

Product	CRID	TPID	Description
Advance Quick Check In	25594905	HCSP-4386	Altered the free text fields in CIW to base on the number of character defined in data field.
Advance Quick Check In	25647347	HCSP-4406	Resolved a run time error encountered when performing a change cabin in Ferry operation, Walk In Reservation screen.
Advance Quick Check In	25699046	HCSP-4437	Resolved an error encountered when configuring a device in Management module that forces all the open forms to close without saving the configuration.
Comment Card	24771796	HCSP-715	Resolved an issue on comment card showing a blank page when the **Next** or **Previous** is clicked.
Credit Card Transfer	25382681	HCSP-4278	Resolved an error encountered in initial authorization file generation with authorization that has yet to receive a response from the credit card provider.
Crew	25112019	HCSP-4197	In previous version, the system does not allow user to click the **Print Invoice** in Crew Handling screen for expected and no show crew and issue now fixed.
Crew	25228114	HCSP-4215	Corrected an issue in User Definable Label for WORD14 and WORD21 that does not work in Management, Crew and Advance Quick Check-In.
Crew	25419733	HCSP-4304	Corrected the 'Print PBX PIN' behavior in Crew Handling to prompt an error message when report failed to print and the button to remain enabled until the report is printed successfully.
Crew	25501877	HCSP-4356	Resolved a runtime error encountered in **Show All Flight** that has duplicate Flight Carrier with blank space in database.
Crew	24773319	HCSP-619	The filter in 'Position' drop-down menu in Staff Menu, Edit Information screen has been modified to display the positions linked to the selected department.
Currency Exchange	24780523	HCSP-327	Resolved a screen refresh issue preventing user from checking the Crew Rate check box when a different user login at other module.
Data Import	25198456	HCSP-4212	When importing credit card data containing an EC Card, the CRD_DEP_ID is set to NULL for PAPAGENA format, resulting to Payment Department not being captured correctly. The issue is now fixed.
Data Import	25294668	HCSP-4232	Resolved an issue that prevents user from renewing a guest reservation when the imported data has value in RES_BOARDCC field.
Data Import	25302768	HCSP-4244	When imported data has 'Package Expire After x' enabled, the function is not working as expected. The issue is fixed to support import of PPP_EXPIRE_DATE field with 'embarkation date + PPN_EXPIRE_DAY' when the PPN_EXPIRY_DAY is not NULL only.

Product	CRID	TPID	Description
Database Installer	25257163	HCSP-4221	Added new Parameter, tables, views, fields and indexes per below to support the eOne Interface. New Parameter: "EONE","Brand Code" "EONE","Last Update Date/Time" New table: CHGEONE, EONEOUT and EONEERR New fields: RES.RES_SIGNOFF_SECONDARY_REASON in RES table EONEOUT.EONE_EMPLOYEE_NUMBER EONEOUT.EONE_RESEND EONE.EONE_EMPLOYEE_NUMBER
Database Installer	25434933	HCSP-4324	Added 'Crew Print Pin Code' report to Database Installer, and report is printable from Crew module.
Event Management	25441761	HCSP-4327	Resolved an issue with attendees list displaying in both the **List of Attendees** and **List of Available Attendees** when re-adding an earlier removed attendees in Event Booking, Event Attendees tab.
General	25603221	HCSP-4391	Resolved an issue with OMNIKEY RFID driver showing duplicate RFID Encoder in the device selection list.
KioskShell	25608808	HCSP-4397	Updated the GUI to display the 'Print Ticket' and 'Return Card' button description in full.
Management	25138591	HCSP-4200	Corrected the display of the daily package plan quantity to remain as quantity allowed even when user void the items after the system date change. The quantity returned from a voided transaction are added to the available cruise quantity instead.
Management	25174649	HCSP-4210	Resolved an issue with page scrolling in Guest Info screen resulting to screen overlapping and information not updated in SPMS.
Management	25295659	HCSP-4240	Resolved a 'Type mismatch' error when performing a package invoice pay that does not have default Ppayment department defined or no items in the Package Invoice tab.
Management	25420300	HCSP-4305	Resolved a runtime error 'Invalid use of null' encountered in Credit Card tab, View Authorization when user clicked the header bar to deselect the transaction.
Management	25715811	HCSP-4446	Resolved a 'Type mismatch' error encounter during encoding of RFID card that does not have Track 3 encoding enabled for module connected to Ving Vision Interface.

Product	CRID	TPID	Description
Micros POS	25766620	HCSP-4464	When the Parameter "General", "Check Buyer Posting" is set to "1" and the guest account posting status is set to "Disabled", the system disallow payment posting from Simphony Point-of-Sale to SPMS System Account. This issue is now fixed to allow payment posting to SPMS System Account and posting to Guest Account remains as disallowed.
Mobile Sync	25227265	HCSP-4214	New column MOB_DEVICE_GUID added to MOB table in both FIDELIO and FCMOBILE schema and altered column MOB_SERIAL_ID to NOT NULL in both Fidelio and FCMobile schema.
Muster Dashboard	25037616	HCSP-4165	Resolved a screen refresh issue on guest information details remains as previous information when the second guest is scanned.
Muster Dashboard	25416160	HCSP-4297	The Muster Dashboard crashes when registering a guest or crew to a Muster Station using a keyboard entry instead of selecting from the drop-down menu. This issue is now resolved by disabling the keyboard entry in this function.
QCI Sync	25264163	HCSP-4226	Resolved a 'Subscript out of range' error when a picture synchronization is performed.
Quick Encode	25778093	HCSP-4469	The function is altered to display Muster Station details with guest account when verifying or encoding the guest information.
Quick Encode	25799191	HCSP-4476	The function has been modified to include guest account search by cabin number.
ResOnline Viewer	25826549	HCSP-4488	Resolved a runtime error encountered when exporting the search result to an Excel format. This resolution applies to general Excel export function and Housekeeping and Resonline Viewer modules.
Safety Drill	25377589	HCSP-4274	Resolved an issue on Safety Number search in Drill History screen that does not return any results.
Security WPF	24776379	HCSP-2645	Resolved an issue with Tender Setup Menu not showing during start up and the alert not prompting when Tender Threshold Count exceeds the maximum count.
Security WPF	25447831	HCSP-4332	Modified the program to exclude the total visitor count from the onboard passenger count and summarize the total visitor count in Visitor Onboard column.
Security WPF	25928909	HCSP-4526	Corrected the multiple screen displays that were not scaling according to the Displays percentage defined in PC operating on Microsoft Windows 10.
Self CheckIn	25608793	HCSP-4396	Resolved an issue with prompt not displaying "Please insert your Onboard Card" when the Fidelio schema password <> as <default>.

Product	CRID	TPID	Description
Shore Excursion	24771938	HCSP-406	Resolved an issue with void excursion from Previous Cruise not reflecting in both Cruise Revenue Overview and Cruise Revenue Details.
Ticket	24831980	HCSP-4129	Resolved a performance and screen refresh rate issue in date selection from calendar or navigating between tabs when there is a large number of events setup in the database.
Ticket	25654567	HCSP-4409	Corrected the Layout Template to show as blank by default when no location is selected in Event Template Setup.
Time Attendance	24779054	HCSP-1765	Resolved an issue with warning message prompting an overlapping of time slot when user edit or change a time slot that is not overlapping.
Time Attendance	24780469	HCSP-348	Corrected the schedule by hours using a roster template that has a start hours at 12:00 a.m. and end hours at 12:00 a.m. the next day. This issue occurs when Parameter "Time Attendance", "User Clock-in/Clock-out", "2 - use combination clock-in/clock-out and schedule" is used and is now fixed.
Time Attendance	24761997	HCSP-4115	Altered the program to disable the approver from adding Clock In/Out records work hours that has been approved by crew. The system prompts a warning message and prevent alteration to the work hours when **Edit** or **Delete** is selected.
Time Attendance	25257141	HCSP-4220	Modified the Schedule Template Maintenance screen to disallow user from creating a schedule with its timing overlapping another.
Time Attendance Terminal	25529515	HCSP-4367	In previous version, user is able to save future clock-in/clock-out through the Time and Attendance Terminal. Corrected the save behavior to prevent future clock-in/clock-out.
Tools	25337642	HCSP-4259	Resolved a runtime error "Only Check-Out or Cancelled Guest allow to delete !!!ORA-06512: at FIDELIO.TR_RES_DEL_BEF" when copying System Account using Copy System Account function.
User Security	25420517	HCSP-4307	Resolved a runtime error encountered when creating a new user name that already exist in the system.
Web Service	25723799	HCSP-4452	Resolved an issue where 'GetTreatmentAvailability' did not return a record when the SPV_SPB_ID is null.
Web Service	25733328	HCSP-4455	Resolved an issue with 'GetTreatmentAvailability' blocking 15 minutes time slot from the availability before the next booking.

3 Installing the Patch

General Upgrade

1. Download the appropriate patch at https://support.oracle.com.

2. Run the latest **Database Installer** on the environment that is being upgraded.

   For more detailed steps on how to upgrade, refer to
   https://mosemp.us.oracle.com/mosspui/src/km/viewers/documentDisplay.html#2216562.1

3. For customers upgrading from version below *.868* and interfacing with **Oracle Hospitality POS**, an ISL update on Oracle Hospitality System and FidelioSPMSInterface.dll v1.08p is required. Please contact Oracle Support for assistance.

.Net Framework 4.5 Compatibility

1. Clients using the following applications are required to install the **Microsoft .Net Framework 4.5.**

   - FC Event

   - FC Ticket

   - FC WPF Security

   - FC WPF Dash

2. Download a copy of the installation file from
   https://www.microsoft.com/enau/download/details.aspx?id=30653 and manually run the offline Microsoft .NET Framework 4.5 Installer for client using these Operating System:

   - Microsoft Windows Vista SP2

   - Microsoft Windows 7 SP1

   - Microsoft Windows 8

   - Microsoft Windows Server 2008 SP2

   - Microsoft Windows Server 2008R SP1

   - Microsoft Windows Server 2012 x86 bit

   - Microsoft Windows Server 2012 x64 bit

3. For Microsoft Windows 10 user, ensure the **Microsoft .NET Framework 2 and 3.5** is turned on in Window Features.

Web Service Upgrade

1.   Download the *Automated Webservices Installer - Installation Guide* from http://docs.oracle.com/en/industries/hospitality/

2.   Install according to steps of *'1. Web Services Installation'* in the guide.